



10ZiG NOS™ User Guide

About This Guide

Thank you for choosing from the 10ZiG Technology series of Zero Clients which are specifically designed for power users in an office environment. They feature a powerful, yet simple and affordable solution to virtual desktop computing in a fashionable and sleek design.

In this User Guide, you will find everything you need to quickly begin using your new device. Please be sure to verify with your network administrator that your network is prepared for the configuration of your new device.

Declaration of Conformity

It is hereby declared that this device is in conformity with the essential requirements, and other relevant provisions of the CE and the FCC.



CE Mark Warning

This is a class B device, in a domestic or office environment. This product may cause radio interference, in which case the user may be required to take adequate measures.

Waste Electrical and Electronic Equipment (WEEE) Warning

To potentially avoid adverse effects on the environment, and human health, as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do **NOT** dispose of WEEE as unsorted municipal waste as municipalities must collect WEEE separately.

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Getting Started

Packing List

The following components are included in the package:

- Zero Client device
- Stand
- 12 VDC Power Adapter with Cord

Optional equipment that may be included:

- USB Wheel Mouse
- USB to PS2 Adapter
- SVGA to DVI Adapter
- Monitor Mount Kit (may include optional video cable)
- SVGA and DVI splitter cable
- Wireless Network Adapter and Antenna
- Quick Installation Guide & Management Software CD

Check this list before installation to ensure that you have received each item ordered. If you are missing any items, please contact technical support.

Initial Hardware Setup

To setup the device for initial use :

- Attach the Stand (if desired)
- Connect a Keyboard, Monitor and Mouse
- Connect to a Network and a Power Source

Support

If you require support for your Linux-based Zero Client, please contact your region's nearest Technical Support Center. While 10ZiG Technology does provide technical support for its Linux-based Zero Clients, it does not provide support for the Linux operating system or application components that are obtained from the open source community and that may be included as part of the software image installed.

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Serial Number

Each Zero Client has a unique serial number which is labeled as **ID CODE:** followed by the MAC address of the unit. The sticker with this information may be found either on the side, bottom, near the video output port or on a slide out tab on the back of the unit, depending on which model you have. Please have this number available when contacting 10ZiG Technology's Technical Support for assistance. You may also find this number in the 10ZiG Manager or while on the unit itself click on the Settings Button ... **Network> Local Area> Status...** labeled **Physical Address**.

Introduction

This section provides the user with instructions for the hardware configuration of the Linux-based Zero Client and explains the various utilities used to accomplish these tasks. Typically, a Zero Client is configured locally and then used as a template to configure other units. These saved configuration templates may then be pushed out to additional zero clients using the optional 10ZiG Server Manager which can be found at <http://www.10ZiG.com/manager>.

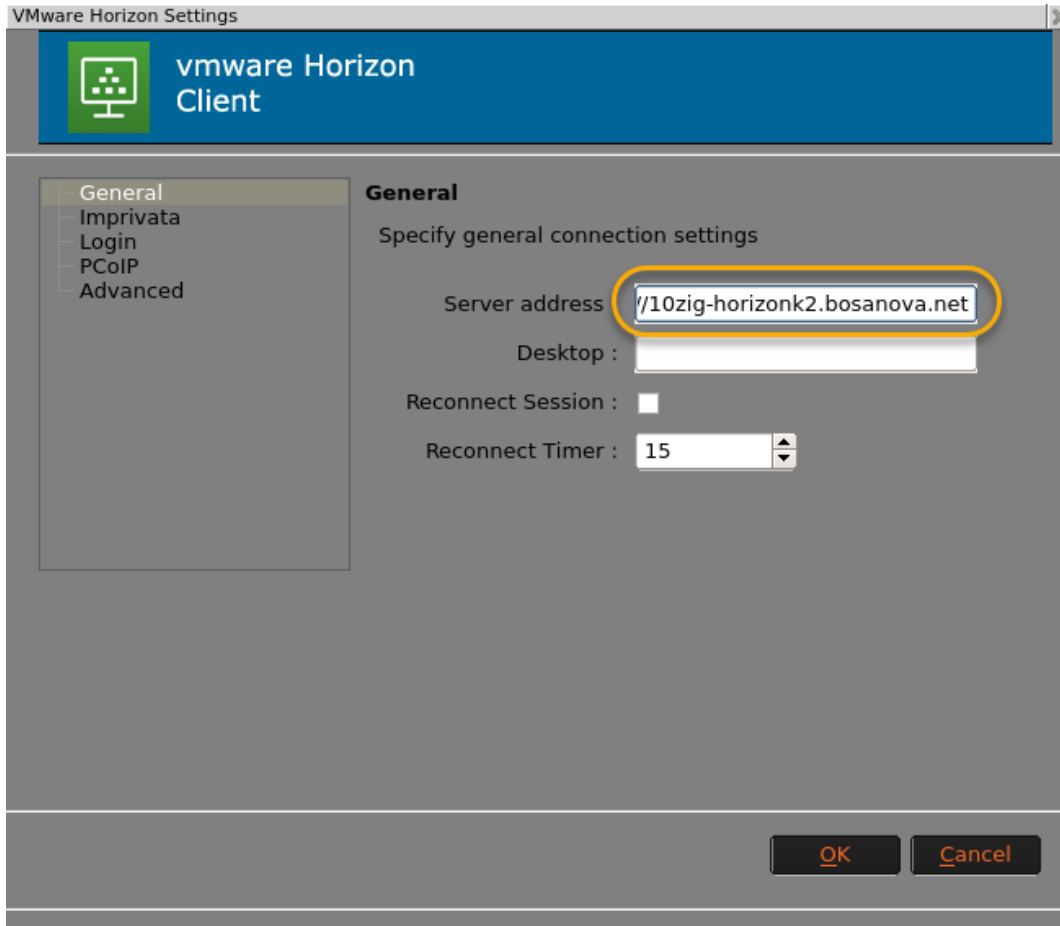
Initial Setup

Upon Initial boot up you will be prompted to select your country, time zone and set the time and date.



NOS™ Versions

NOS™ for VMware



General Options

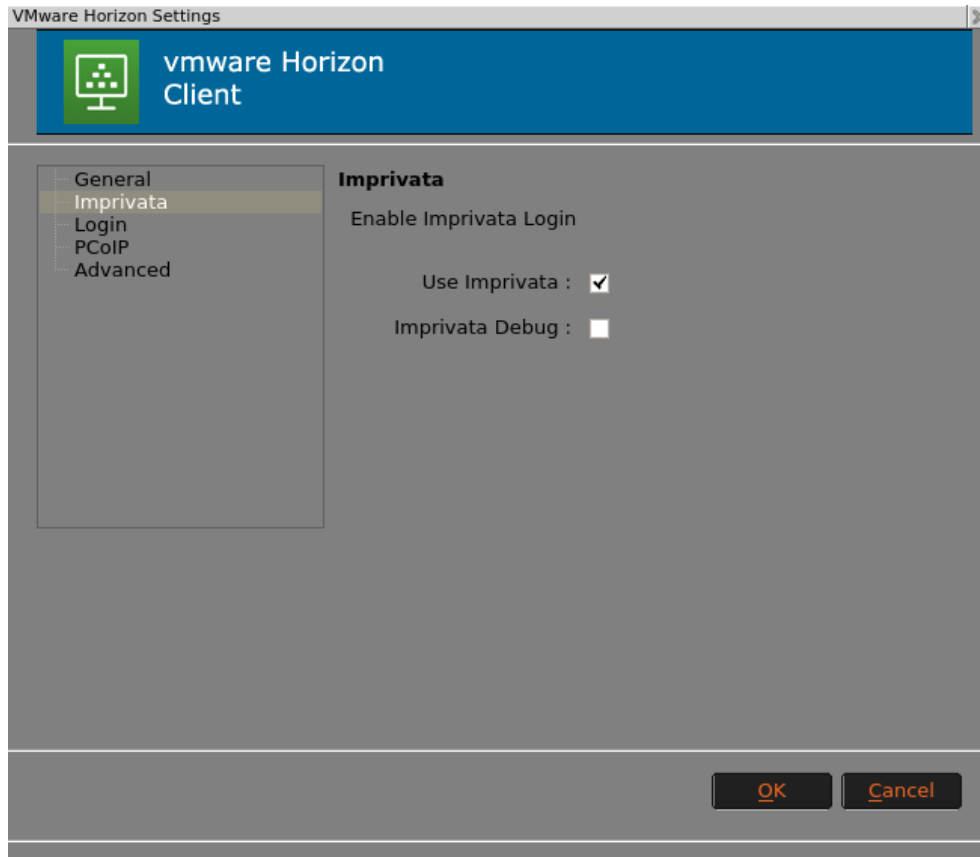
After the initial setup you will immediately be prompted to enter your VMware Information.

- **Server address:** Network address for your VMware server or StoreFront.
- **Desktop:** To create a seamless login process enter in the name of the VM environment you would like to connect to.
- **Reconnect Session:** Enable for automatic reconnection when session is disconnected.

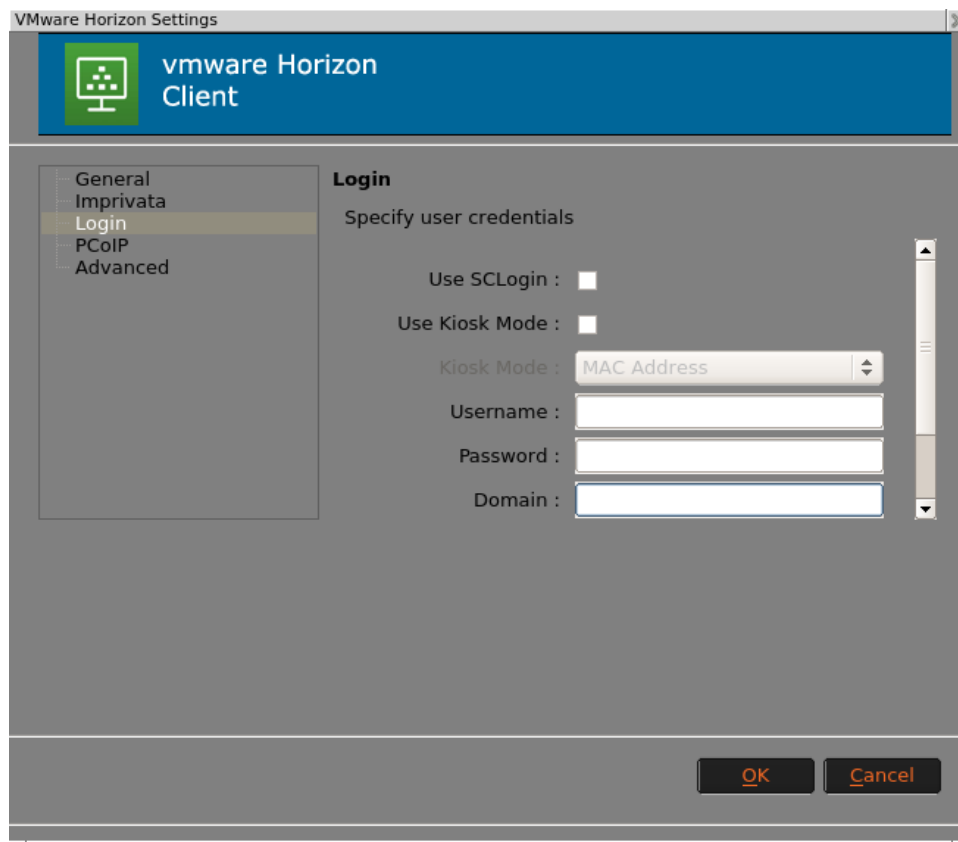
- **Reconnect Timer:** The interval you would like the session attempt to reconnect (in seconds).

Imprivata

This screen is utilized to turn of the Imprivata login integration if you are utilizing its login authentication services.



Login Options



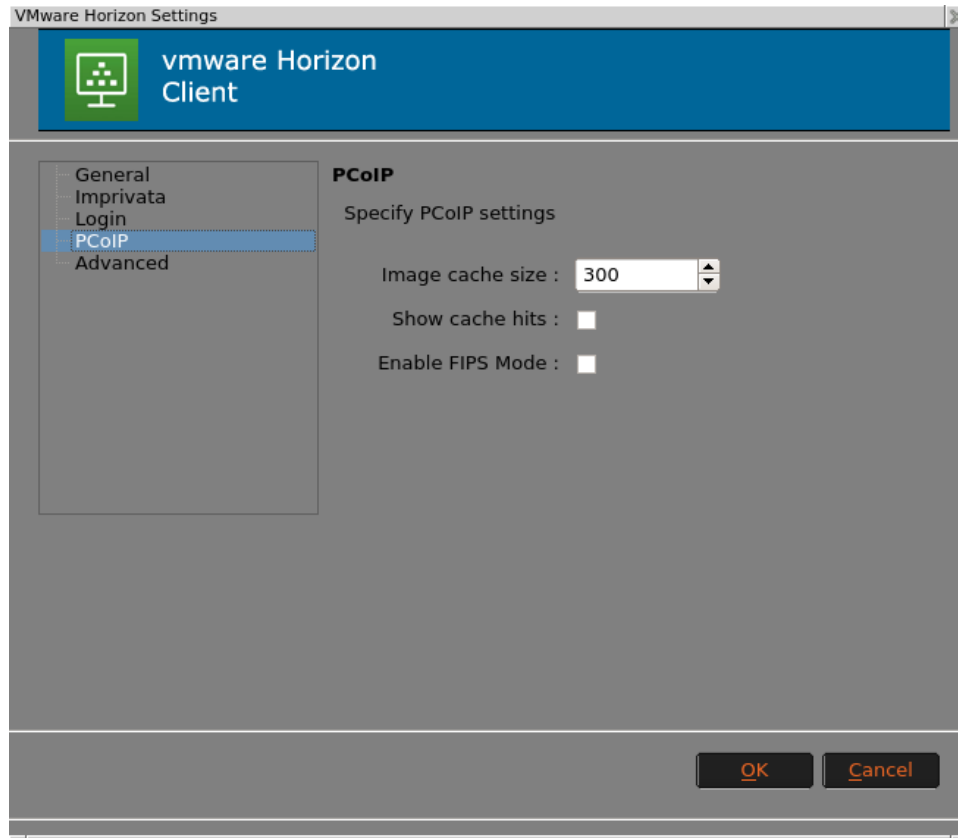
In the Login portion of the setup you can set specified to login automatically by simply placing a check mark in the Use Credentials Box.

Then simply input the Credentials in the needed fields.

- **Use SCLogin:** Selected to use a Smart Card Login.
- **Kiosk Mode:** Opens the session in a seamless interface automatically so user interface is not required as well as hides the menu bar.

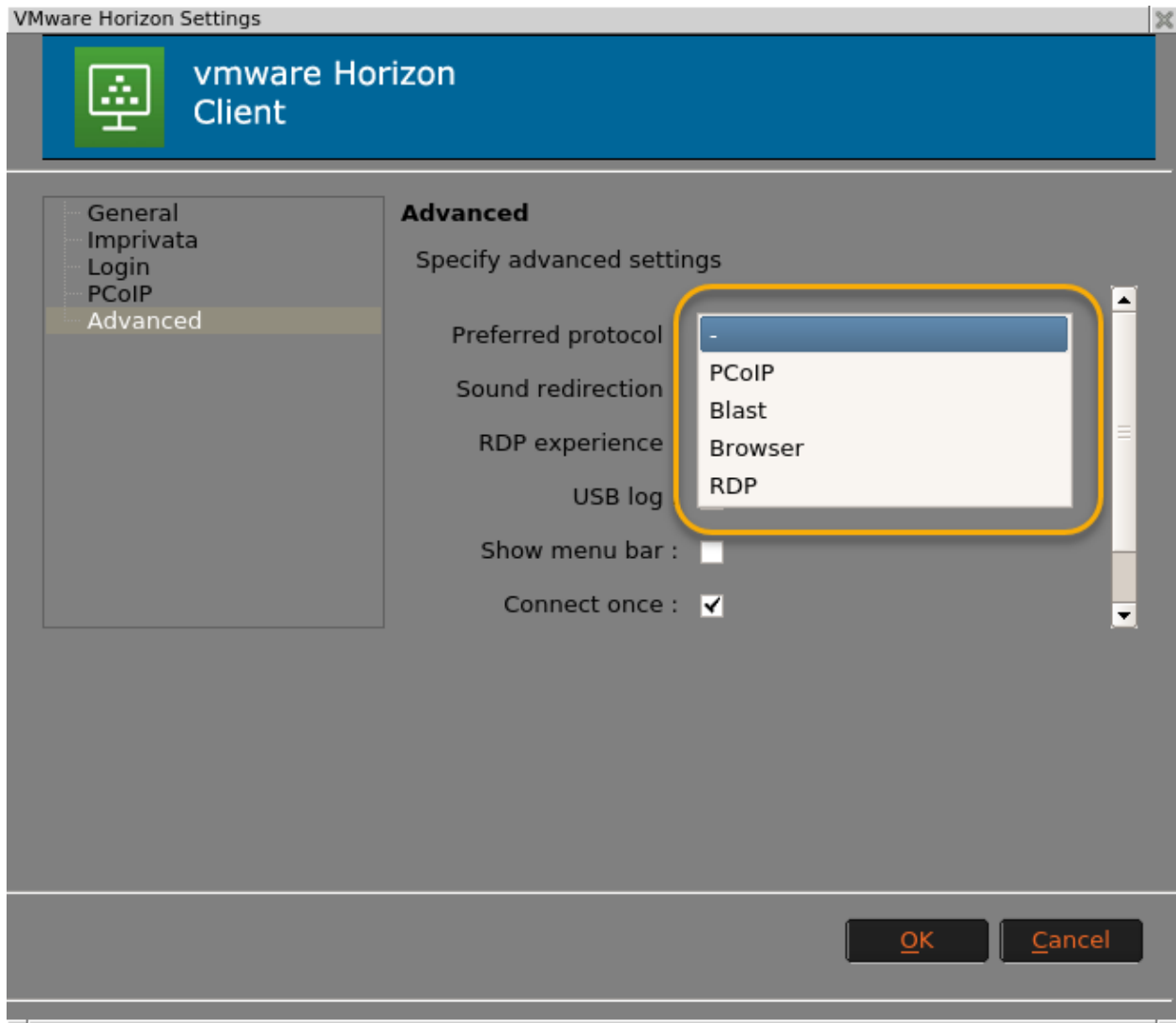
PCoIP

Under PCoIP you can configure settings specifically for your Interface needs including FIPS Mode.



Advanced Options

The Advanced section of the Setup allows some more additional customizations.



- **Preferred Protocol:** You can specify the communication protocol you use to connect to your VM.
- **Sound Connection:** Allows the redirection of the VM sound to your Local 10ZiG Unit.
- **RDP Experience:** Allows you to designate the expected type of bandwidth connection.

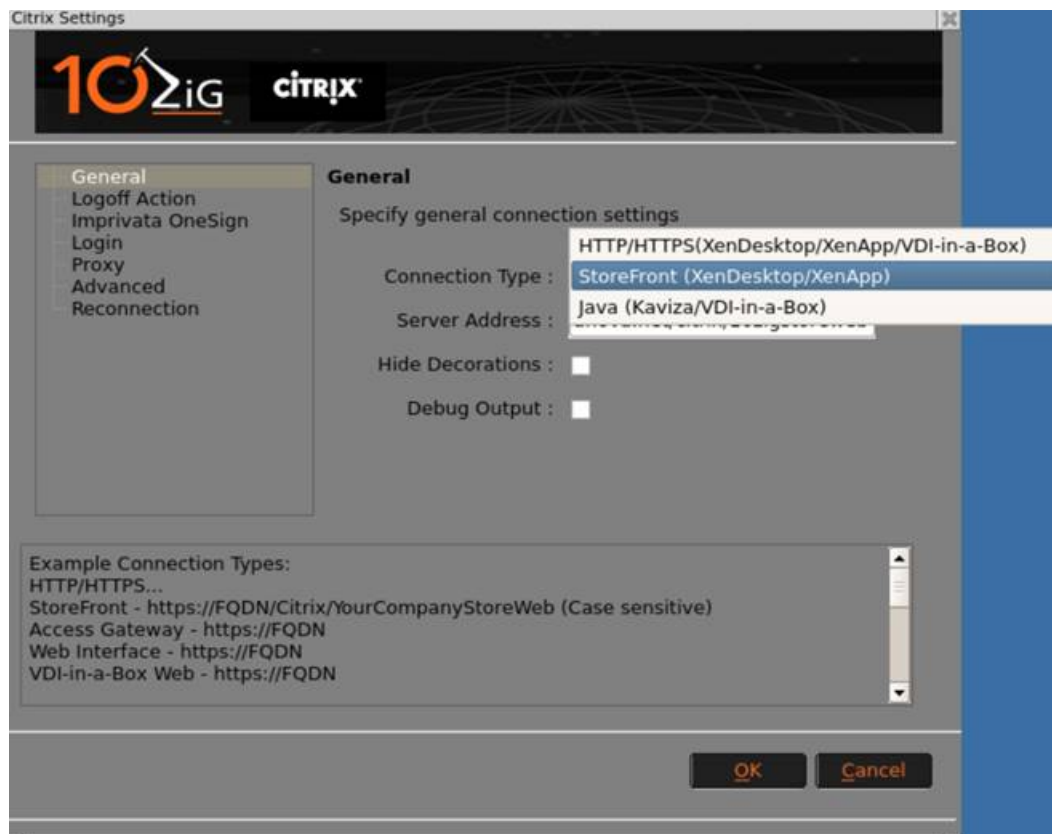
- **USB Log:** Enables Logging of connected USB devices to your 10ZiG Unit.
- **Show Menu Bar:** Allows the viewing of VMware Menu Bar during session.

NOS™ for Citrix

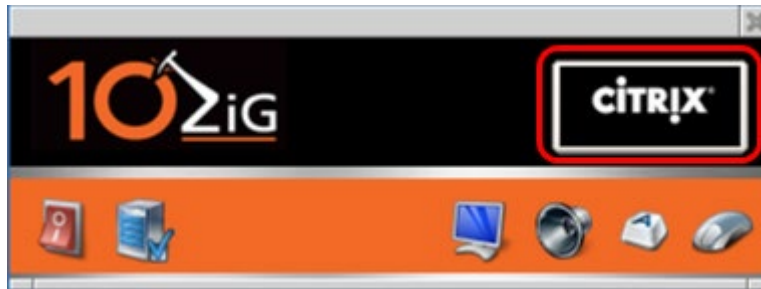
General Settings

You now have three ways to connect under the Connection Type dropdown:
HTTP/HTTPS, **StoreFront**, and **Java**.

- **Server Address:** Enter in the IP or web server address of the Citrix server.
- **Hide Decorations:** Removes the Menu Bar.
- **Debug Output:** Adds Debug to logs.



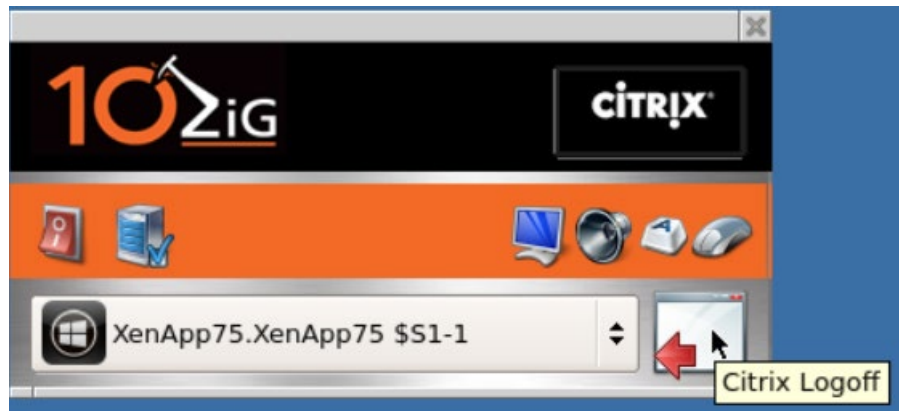
When the HTTP/HTTPS or Java connection type is selected, you will be presented with the NOS interface. Click on the Citrix icon to launch the storefront. Input valid username, password, and domain to connect.



When the StoreFront connection is enabled the Citrix Login dialog box will appear.



After entering valid credentials, the NOS Storefront interface will appear (shown below). The dropdown allows the user to select the application or desktop. The button to the right of the dropdown is for Logon or Logoff. The credentials from the login are passed through, no need to reenter credentials.



When logged off, the button on the bottom right is used to log back into Storefront.



Logoff Action

Here you can select how your Zero Client behaves when the user logs off the Citrix session.

- **Web Restart:** When the user disconnects from the Citrix session only the Citrix Store Web will be restarted.
- **Reboot on Logoff:** When the user disconnects from the Citrix session the unit will reboot.
- **Shutdown on Logoff:** When the user disconnects from the Citrix session the unit will shutdown.



Imprivata OneSign

Imprivata OneSign incorporates single sign-on, authentication, management, and virtual desktop roaming.

For more information please go to <https://www.imprivata.com>.

- **Use Imprivata:** Enables the Imprivata Single Sign On.
- **Reject untrusted:** Enable to abort connection if the server certificate is not validated.
- **Imprivata Debug:** Enables Debug Log.



Login

Here you can save the user credentials on the Zero Client, so the user just needs to press the connect button to start the session. Any text entered in will show in the login prompt by default.

- **Use SCLogin:** Enable to Login with a Smart Card.

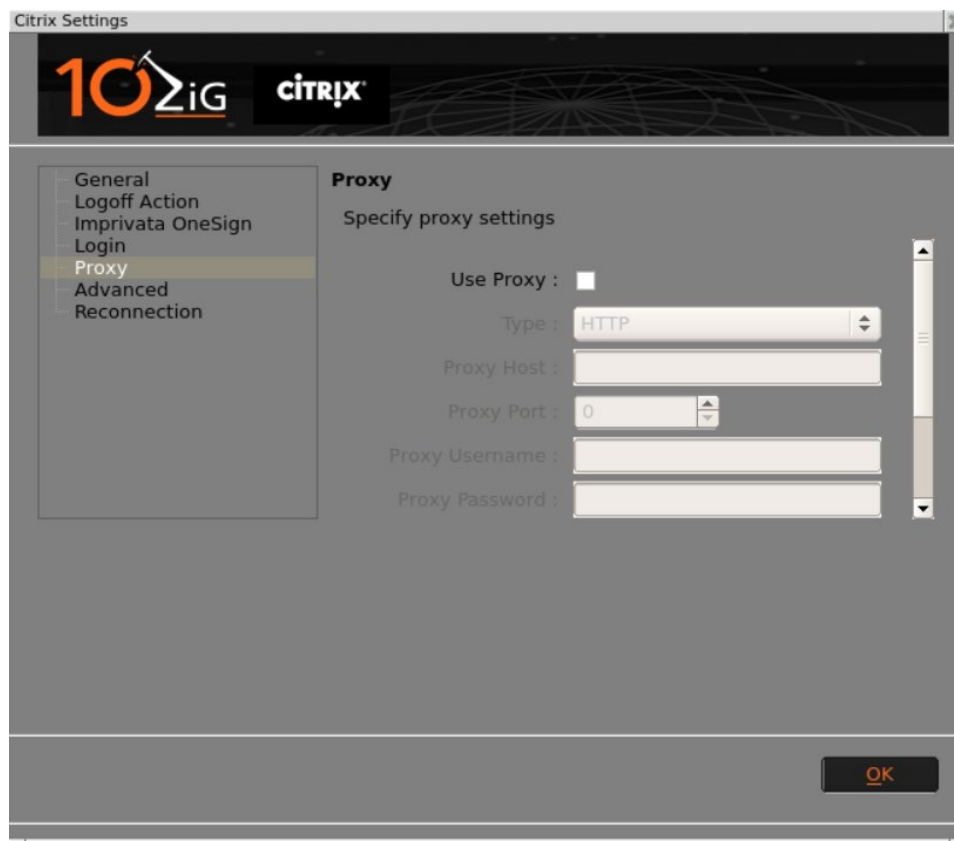


The screenshot shows the Citrix Settings application window. The title bar reads "Citrix Settings". The main content area features the 10ZiG and Citrix logos at the top. A left-hand navigation pane lists several categories: General, Logoff Action, Imprivata OneSign, Login (highlighted with a blue bar and a mouse cursor), Proxy, Advanced, and Reconnection. The main panel is titled "Login" and contains the instruction "Specify default user credentials for XenDesktop/XenApp". Below this instruction are four input fields: "Username :", "Password :", "Domain :", and "Use SCLogin :". The "Use SCLogin" field is a checkbox that is currently unchecked. At the bottom right of the window is an "OK" button.

Proxy

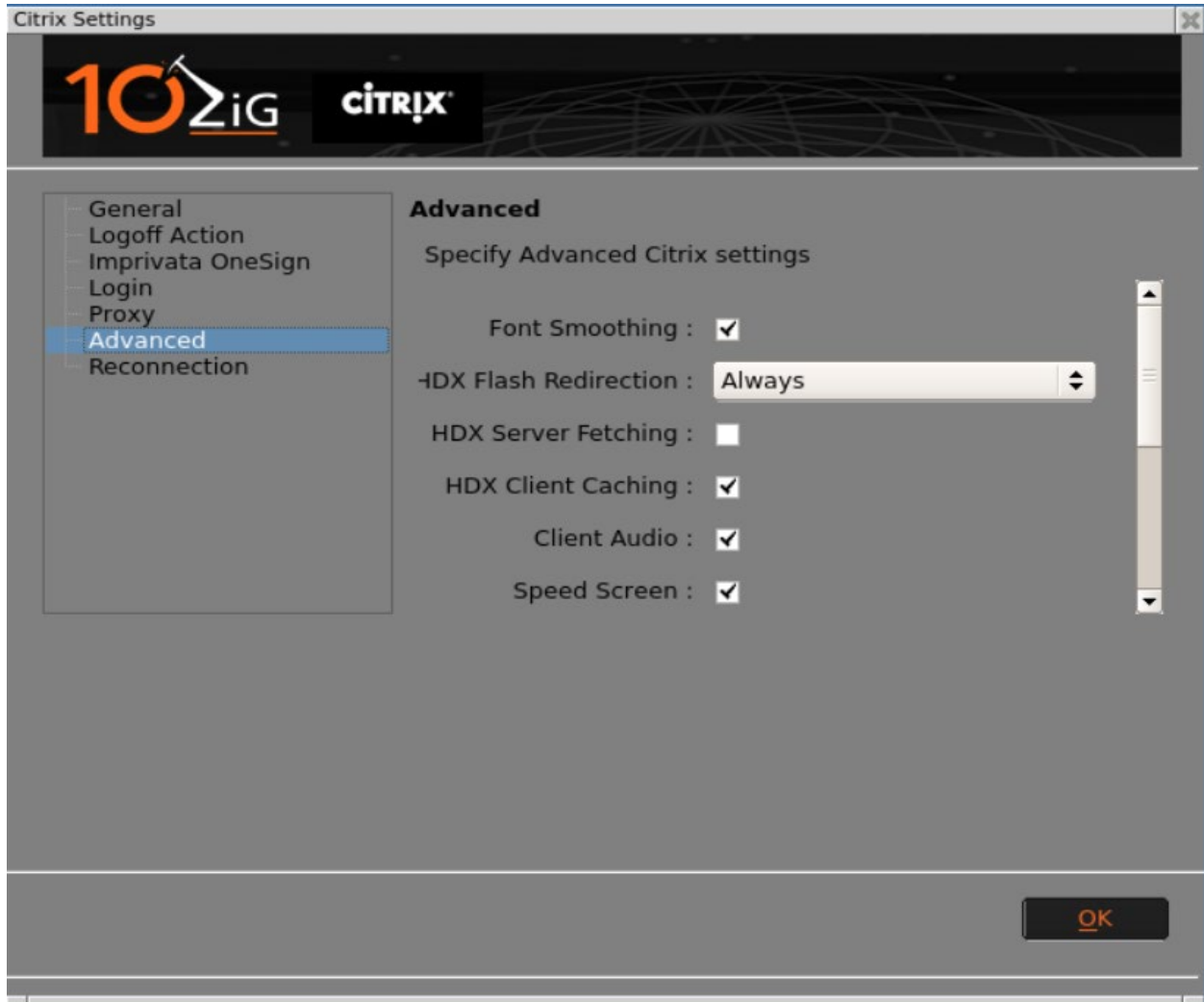
If your network is set to use a Proxy here is where you will enter in the connection information.

- **Use Proxy:** Enables Proxy connection.
- **Type:** Select from using HTTP or SOCKS v5.
- **Proxy Host:** Enter in the proxy host IP or hostname.
- **Proxy Port:** Assign port number.
- **Proxy Username:** Auto fill Username.
- **Proxy Password:** Auto fill Password.
- **Proxy Exclusion List:** If you have multiple proxies use a comma to separate the exclusion list.
- **Use Proxy for Flash:** Enable to use the proxy for Flash redirection.



Advanced

- **Font Smoothing:** Enables the quality of displayed fonts beyond that available through traditional font smoothing or anti-aliasing.
- **HDX Flash Redirection:** Set to Always, Ask or Disable.
- **HDX Server Fetching:** Enables Client side Content Fetching.
- **HDX Client Caching:** Content obtained through server-side fetching is cached on the user device and stored from session to session.
- **Client Audio:** Allows for the configuration of client audio within an ICA session.
- **Speed Screen:** Enables SpeedScreen Latency Reduction.
- **Enable OSS:** Allows off-screen drawing surfaces to be used when constructing the image to be displayed. This reduces flicker.
- **Session Reliability:** Establishes an ICA session on TCP port 2598 (instead of port 1494) when connecting to Presentation Server.
- **Scrolling Delay:** Set scrolling delay in msec. Set to a larger value to prevent over scrolling.
- **Disable XRender:** Disables XRender.
- **CDROM for XenAPP:** Allow automatic connection of CD-ROM drives.
- **Show Connection Bar:** Enable to show connection bar.



Reconnection

Enable Reconnection: Enables auto-reconnection when the session has ended.

Reconnection Delay: Time in seconds till the next attempt to connect.

Reconnection Retires: Number of attempts the unit will make to reconnect.

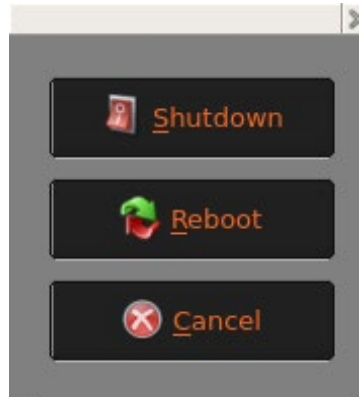


Shutdown / Reboot

To Shutdown or Reboot select the Shutdown Button from the initial screen.

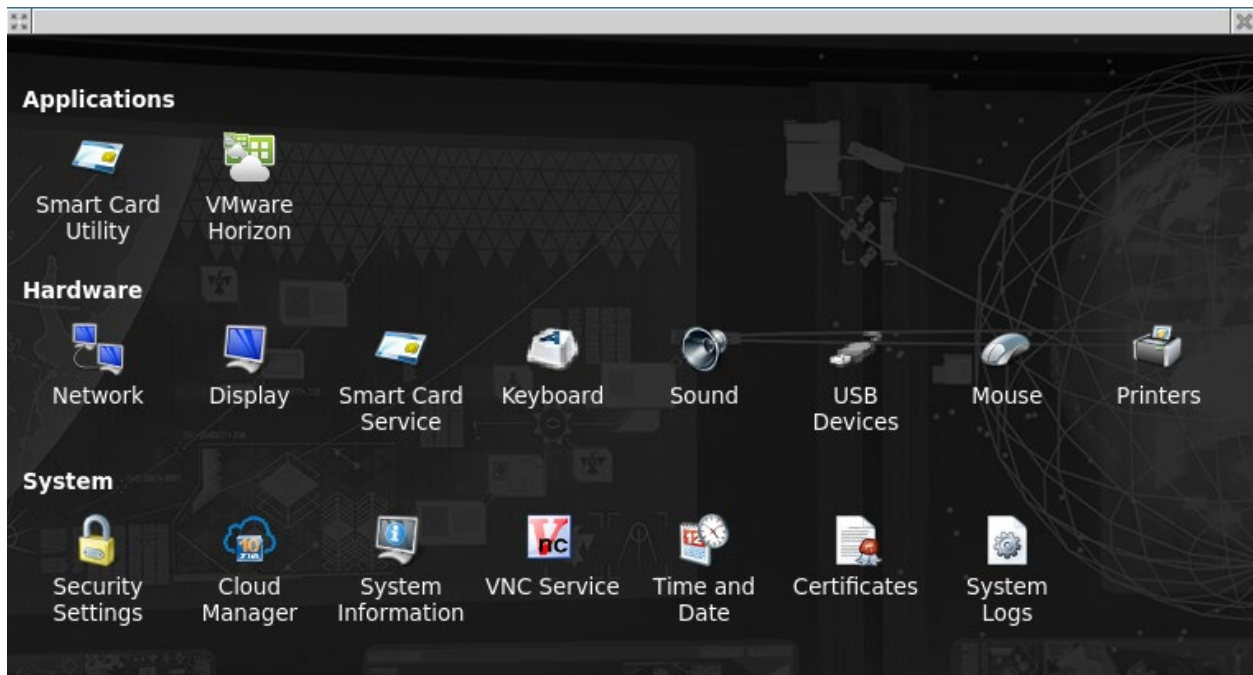


From here select your desired Shutdown option.

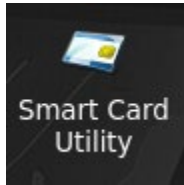


Settings

From the Login Prompt Click on Settings...



Smart Card Utility



With this Utility you can Read/Write/Clear any Smart Card with a SmartCard reader. You then input and write credentials and access to a designated card.

The screenshot shows the "10ZiG Smart Card Utility" application window. The title bar includes a close button (X) and the application name. Below the title bar is a header area with a smart card icon and the text "10ZiG Smart Card Utility". The main content area displays the following information:

Card OK to Read/Write/Clear

Card Version : ACOS 01.16
Card SN : 67004f5303011620
Card Capacity : 32768 Bytes

User Name :

Password :

Domain :

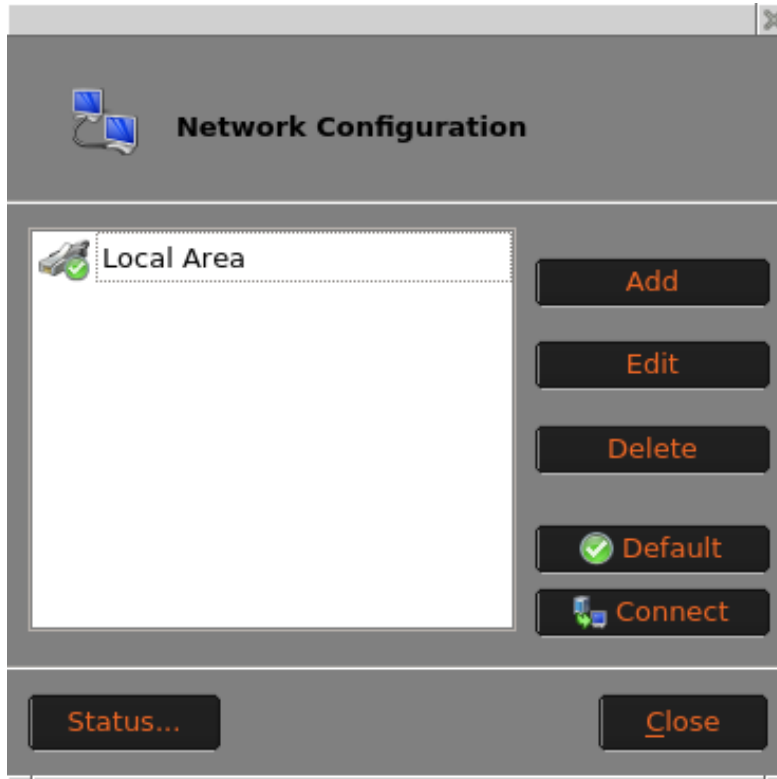
VDI URL :

At the bottom of the window, there are four buttons: **Read**, **Write**, **Clear**, and **Exit**.

Network

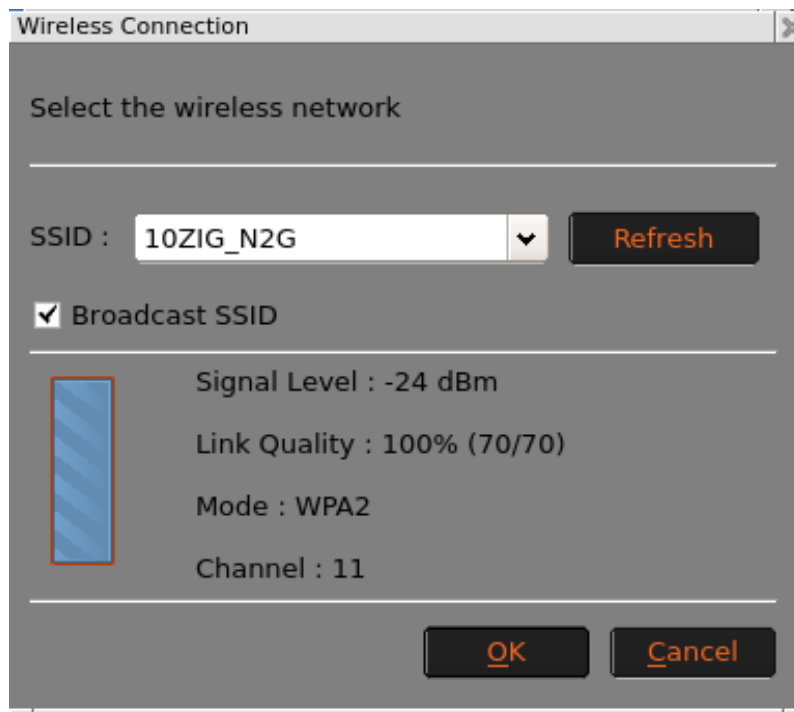


Here you will find options to configure your network settings. If only one type of connection is available, it will be automatically set to **Default**.

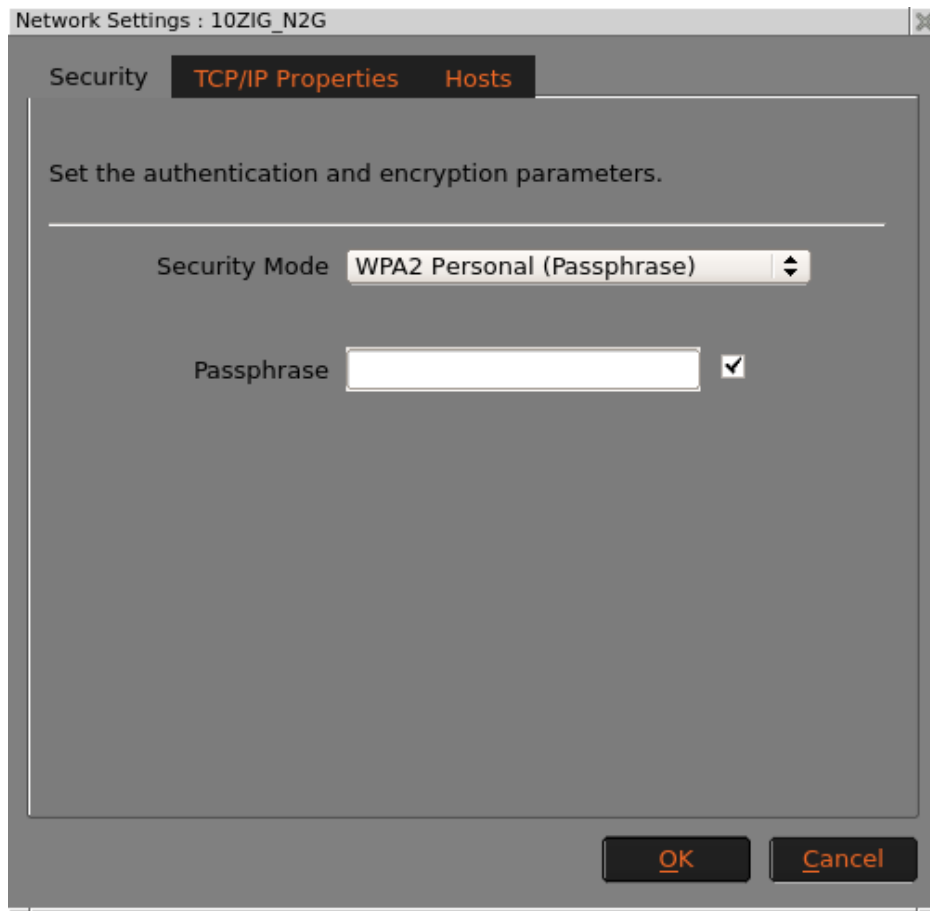


Wireless Network Connection (Additional Hardware Opt.)

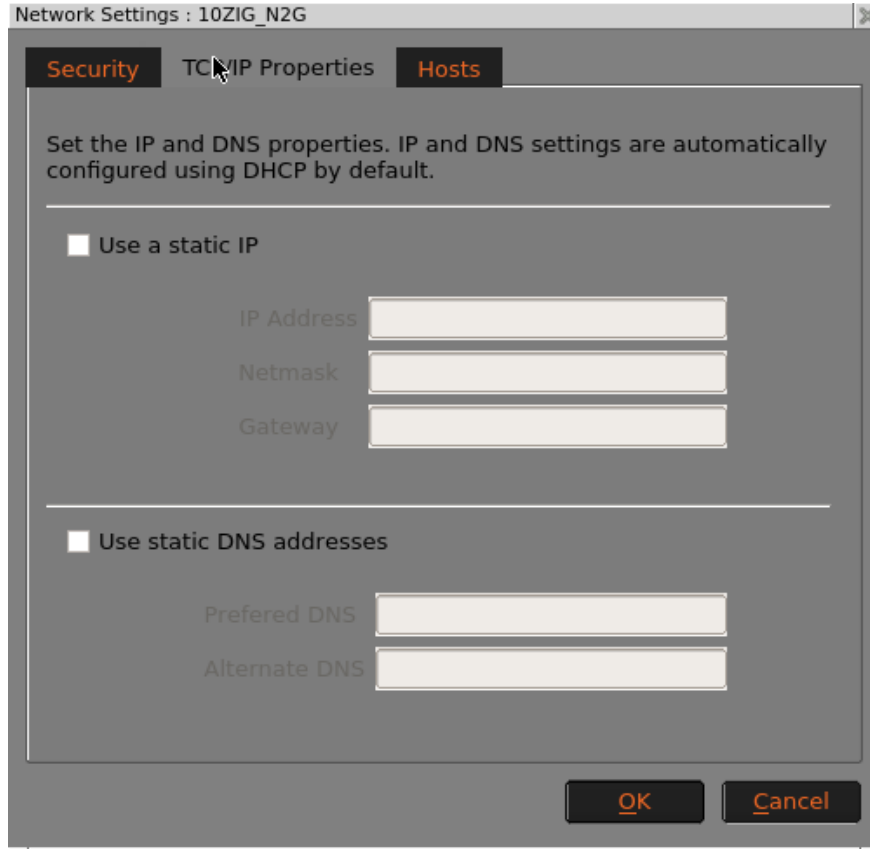
Open the Network Configuration applet by double clicking on the Network Icon, now click the Add button and the Wireless Connection properties will open, click the refresh button to see a list of Broadcasted SSID in your environment, choose the wireless access point you would like to connect to and then click the ok button.



You will now see the wireless network settings, from the security tab choose your Security Mode from the dropdown list and type in your passphrase (if applicable to your security mode choice). If you uncheck the box next to passphrase your passphrase will be shown in plain text.



From the TCP/IP Properties Tab you can set a **static IP address** if used in your environment and use specific **DNS server** addresses.



The screenshot shows a window titled "Network Settings : 10ZIG_N2G" with three tabs: "Security", "TCP/IP Properties", and "Hosts". The "TCP/IP Properties" tab is active. The window contains the following text and controls:

Set the IP and DNS properties. IP and DNS settings are automatically configured using DHCP by default.

Use a static IP

IP Address

Netmask

Gateway

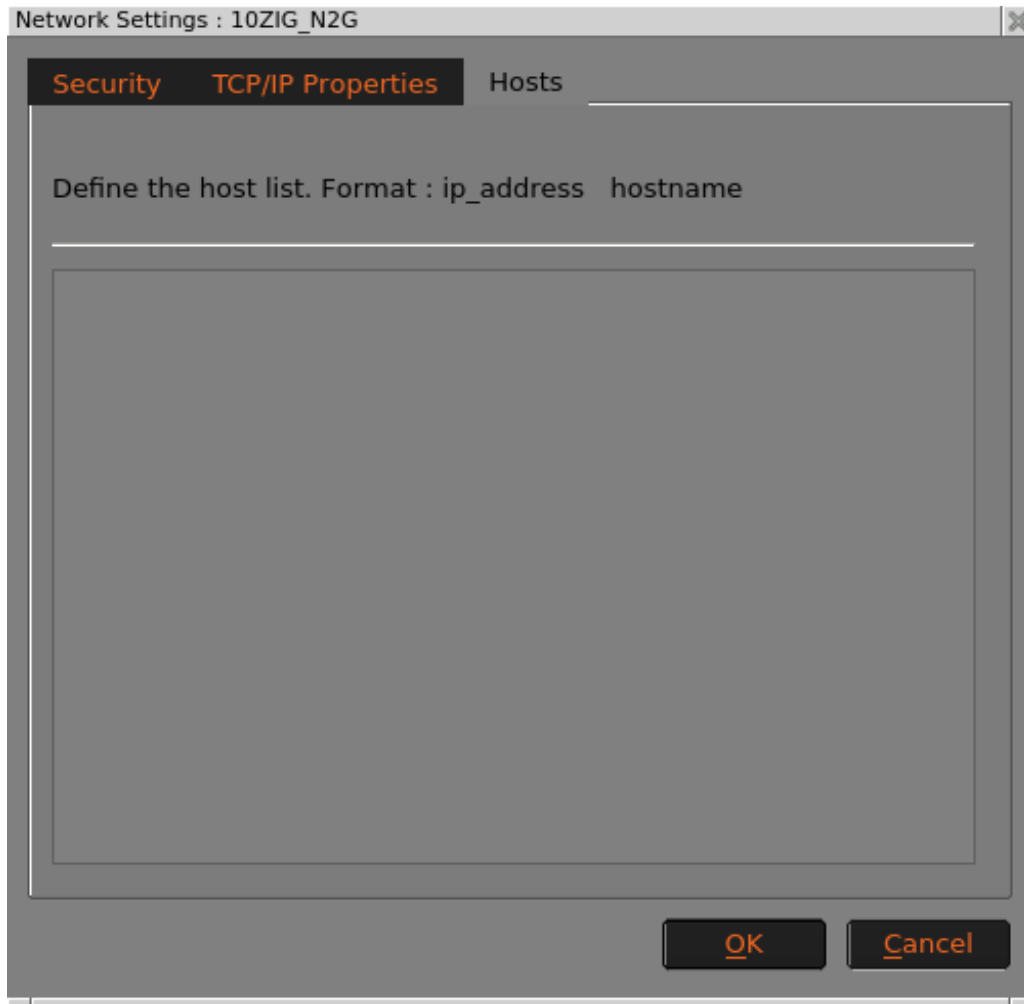
Use static DNS addresses

Preferred DNS

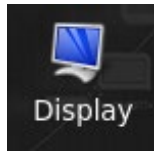
Alternate DNS

At the bottom right, there are two buttons: "OK" and "Cancel".

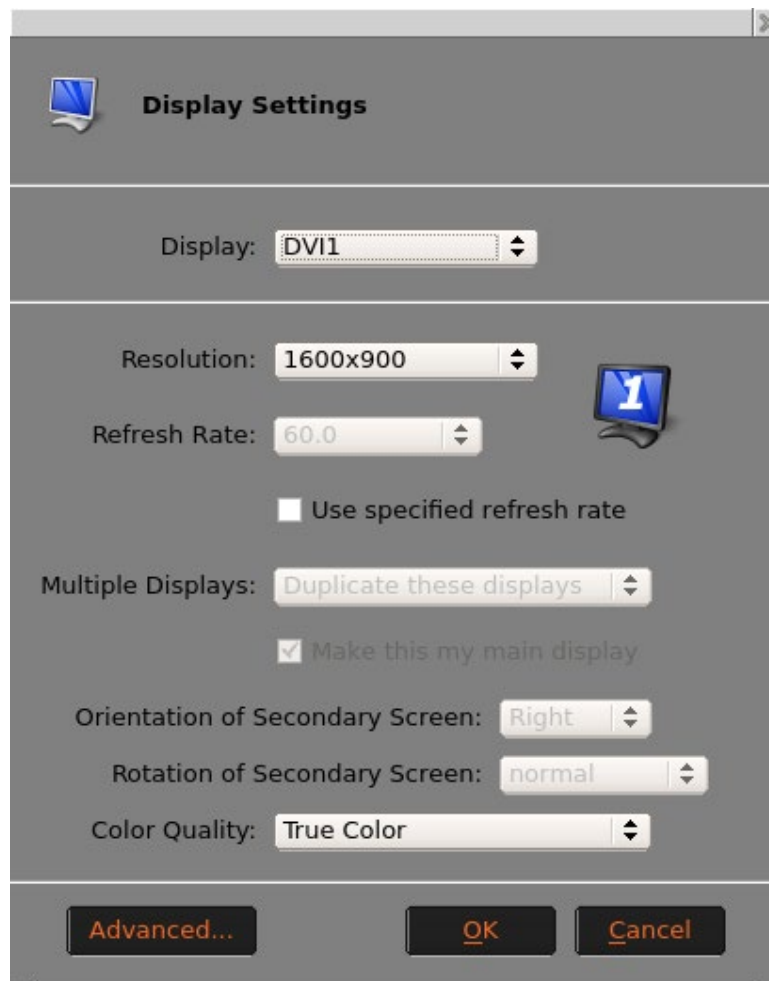
Using the Hosts tab, you can define the host list for the wireless connection. Once you have your wireless options set, click on the OK button.



Display

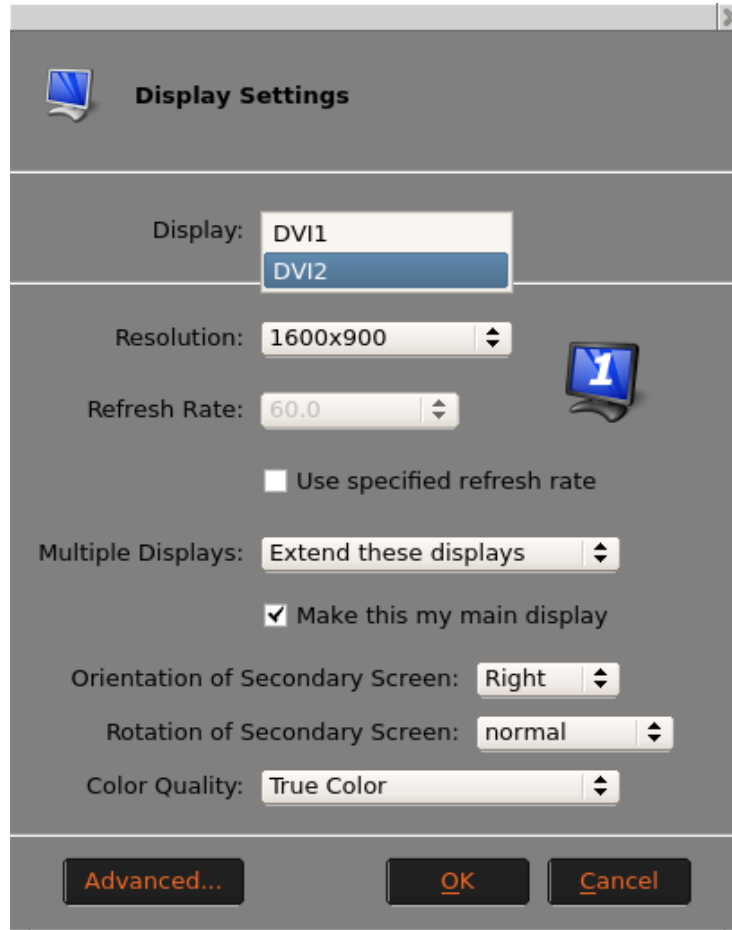


The Display Settings window allows you to configure your screen resolution along with the refresh rate and the color quality. Other options here include rotation and support for multiple displays, if detected.



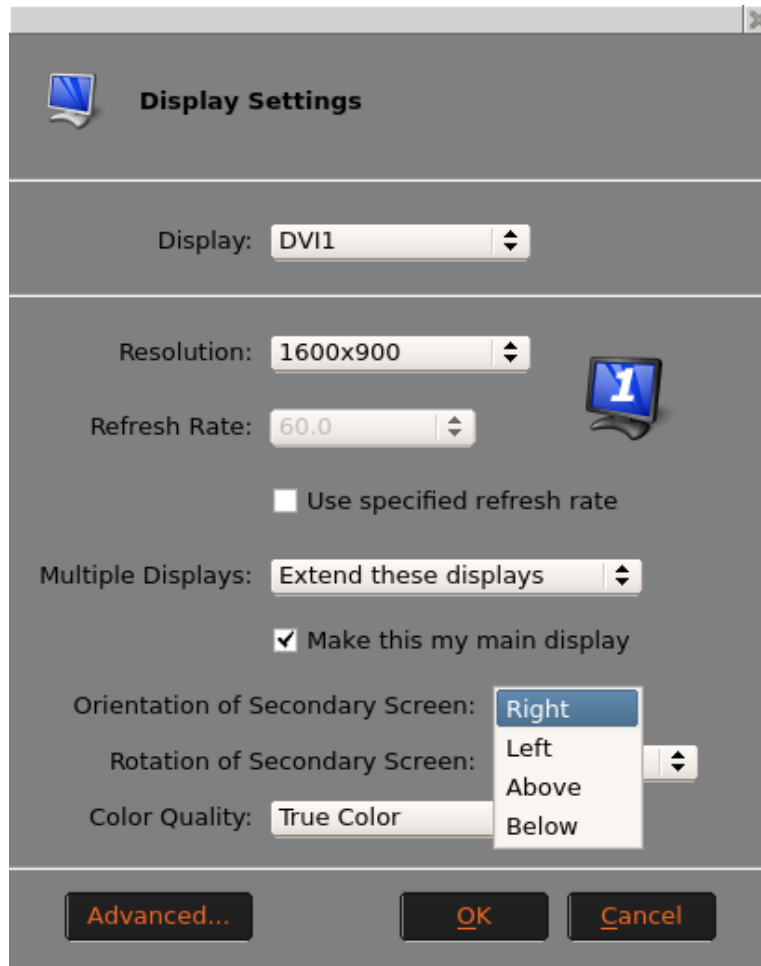
Dual Monitors

When multiple displays are detected, you will be given the option to select Make this my main display for either DVI-1 or DVI-2, and to Duplicate or Extend these displays



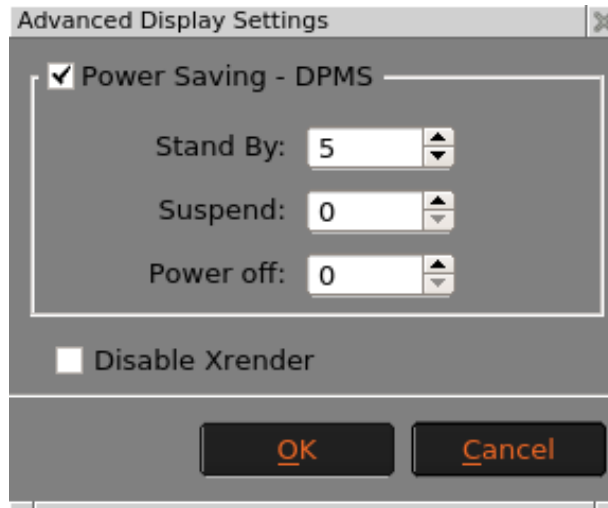
You can change the resolution of each monitor by selecting the resolution you want for DVI-1 and DVI-2.

If you choose to extend these displays you can choose the position of the 2nd monitor to Right, Left, Above or Below depending on how you wish your display topology to be.

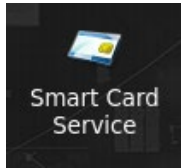


Display - Advanced Tab

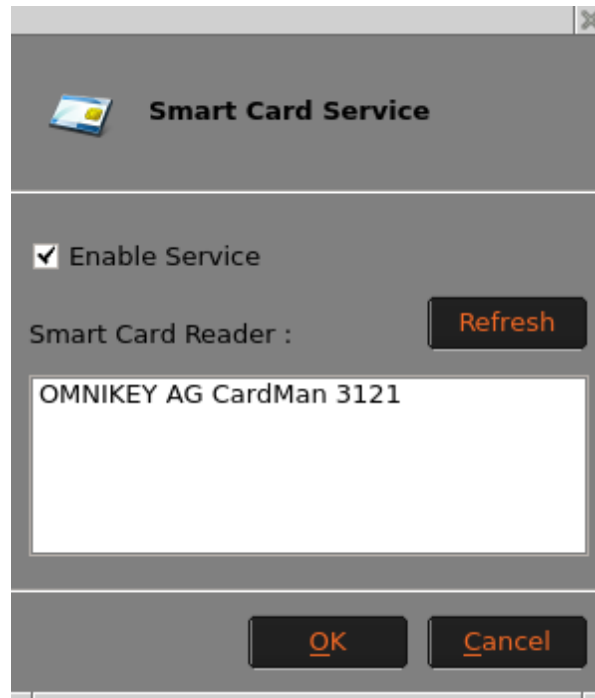
Clicking the Advanced button will open the window with options to enable Power Saving-DPMS settings. Here you may configure the timers for each desired instance. You can also enable or disable.



Smart Card Device



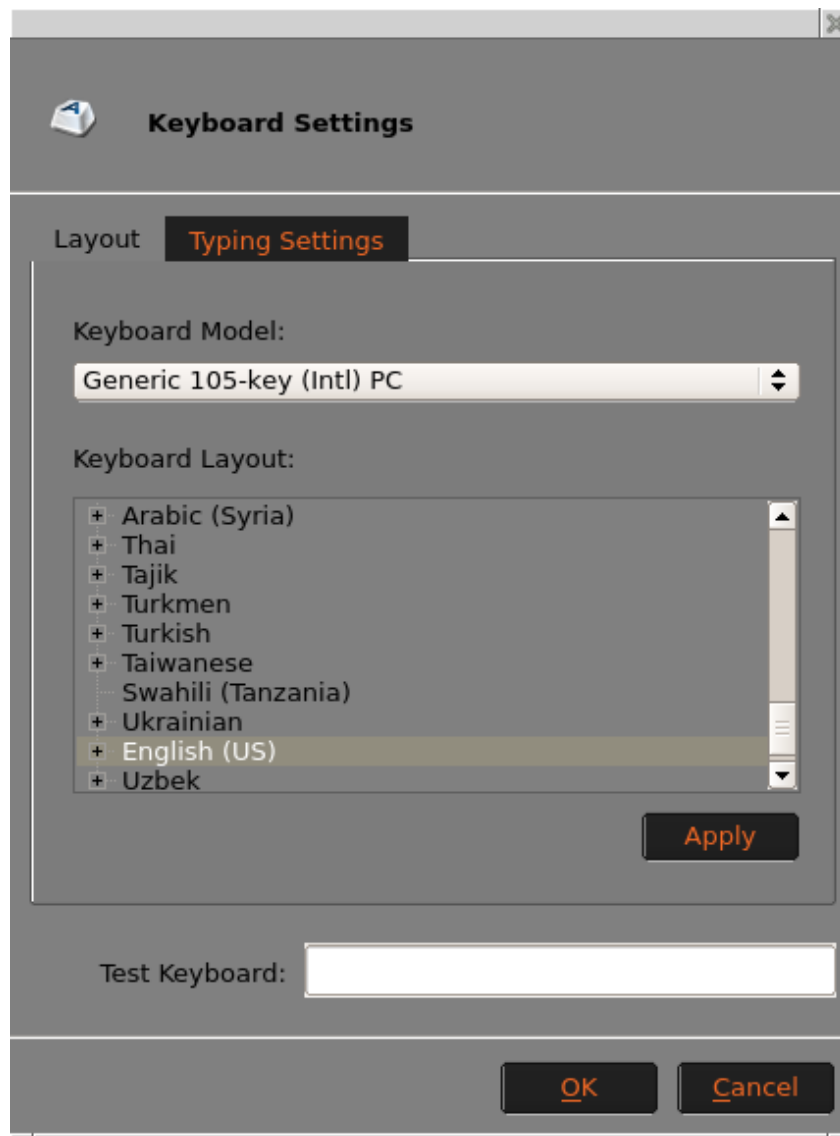
This service allows you to Enable or Disable your Smart Card Service and Reader Device.



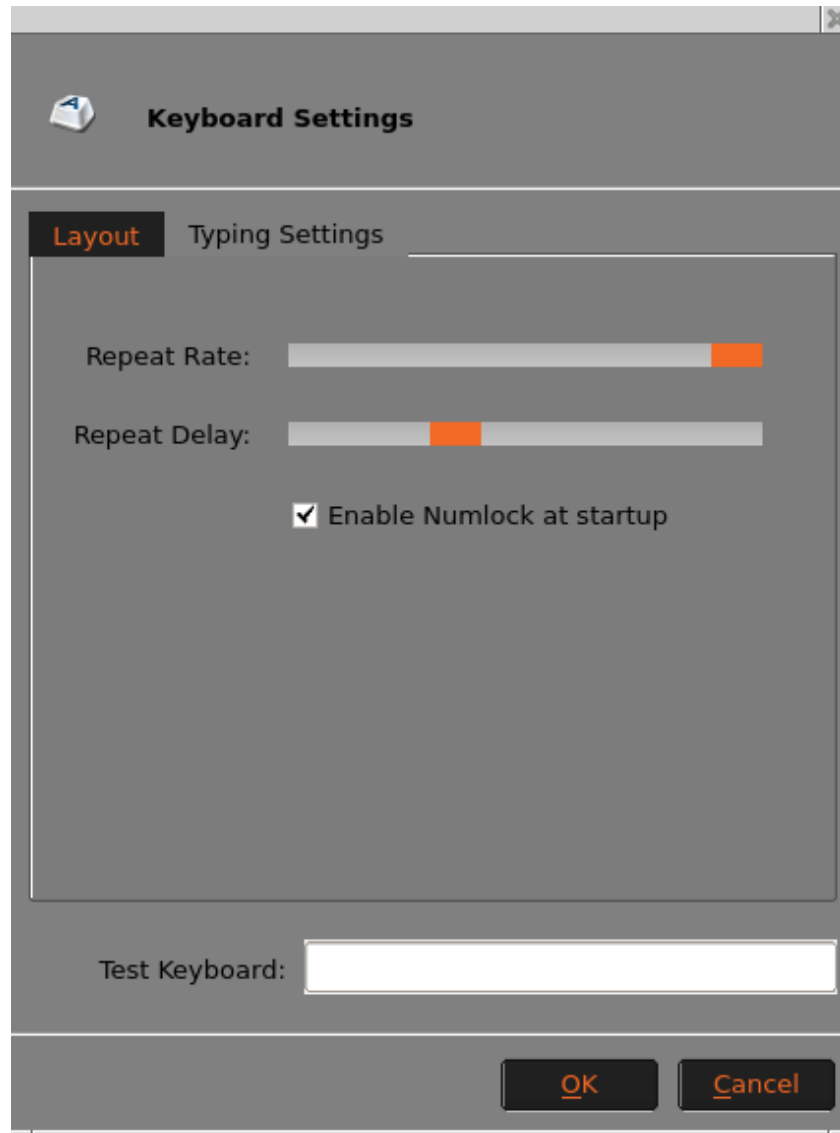
Keyboard



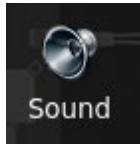
Opening the **Keyboard** window displays the **Layout Tab** which allows you to select the keyboard model and country layout, as well as test keystroke output in the **Test Keyboard:** dialog box.



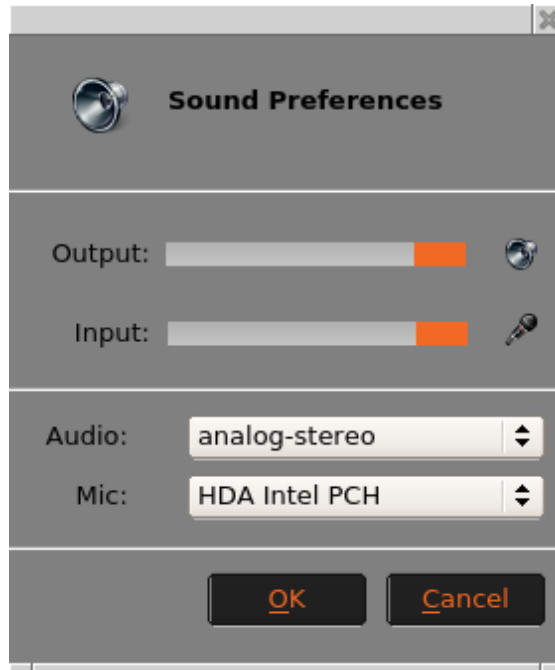
You can also set the keyboard character repeat rate and repeat delay, and the **enable numlock at startup** by using the checkbox in the Type Settings Tab



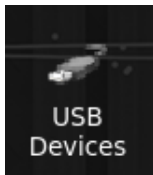
Sound Configuration



The Sound window allows you to control the speaker (Output:) and microphone (Input:) volumes and tells what Audio device is being used.



USB Devices



USB Devices for VMWare and Citrix may be controlled here. Options are **Default**, **Include** or **Exclude**. **NOTE:** When a USB printer or USB storage device is connected to the zero client, the VM (Virtual Machine) will recognize the USB device and indicate that new hardware has been found. For printers, the printer driver must be installed on the VM for it to work correctly.

USB Device Redirection

Select the USB devices you want to redirect through VMware PCoIP or Citrix ICA

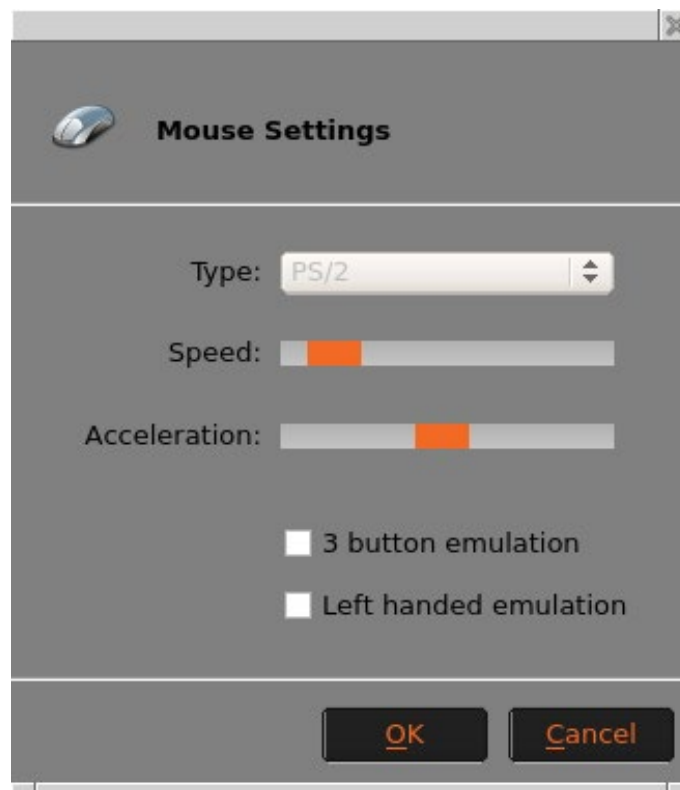
Description	Redirection
Printers	Exclude
Smart Cards	Exclude
Mass Storage	Include
Security Devices	Exclude
Imaging Devices	Include
Web Cam Video Devices	Exclude
PDA Devices	Exclude
Human Interface Devices (HID)	Exclude
Logitech, Inc. Optical Wheel Mouse, HID/046d:c018	Default

Buttons: Refresh, OK, Cancel

Mouse



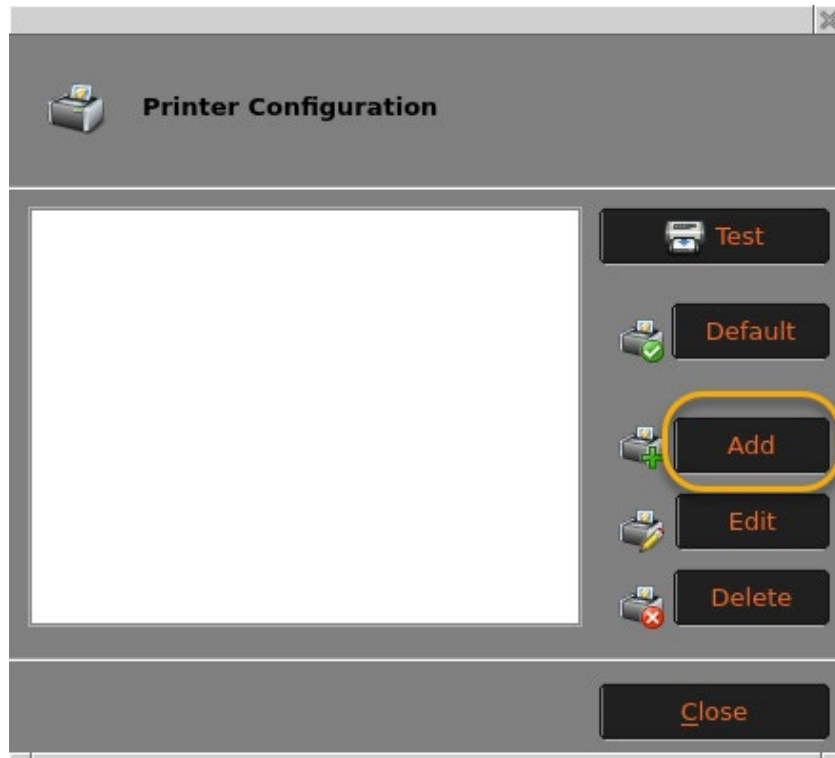
Opening the Mouse Configurations applet, currently only USB and PS2 mice are supported. The **Type** option is automatically detected at system boot with no ability to change it. The Mouse window allows you to set the mouse speed, and acceleration settings. You may also configure the mouse buttons for 3 button emulation or for left-handed users.



Printers

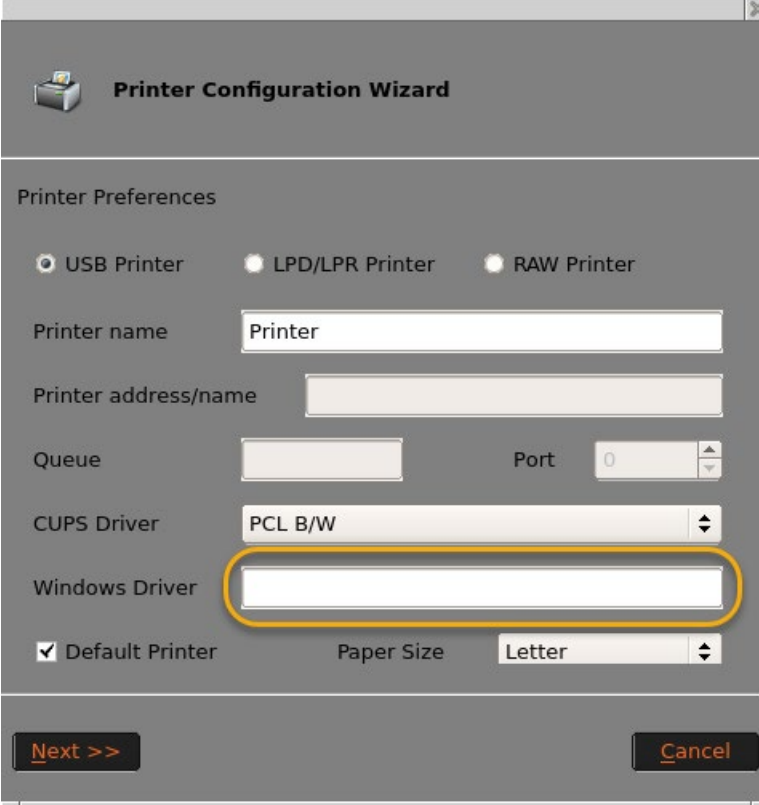


The Printers applet allows you to add a local or network printer and to export a default printer to a terminal server.



Printer Configuration Wizard

Click on the Add Printer icon and you will be given the following screen.



The screenshot shows the 'Printer Configuration Wizard' dialog box. It has a title bar with a close button. Below the title bar is a printer icon and the text 'Printer Configuration Wizard'. The main area is titled 'Printer Preferences' and contains the following fields and controls:

- Three radio buttons: 'USB Printer' (selected), 'LPD/LPR Printer', and 'RAW Printer'.
- 'Printer name' text box containing 'Printer'.
- 'Printer address/name' text box.
- 'Queue' text box and 'Port' spinner box containing '0'.
- 'CUPS Driver' dropdown menu containing 'PCL B/W'.
- 'Windows Driver' text box, which is highlighted with a yellow oval.
- 'Default Printer' checkbox (checked).
- 'Paper Size' dropdown menu containing 'Letter'.

At the bottom, there are two buttons: 'Next >>' and 'Cancel'.

Configuring Local USB Printer

If installing a local printer attached to the Zero Client keep the radio button on local printer attached to this Zero Client. If using CUPS, determine the driver you want to use. If you are using a Windows Driver on the host side you will need to put in the Name of the Driver on your VM or Citrix Host for that designated printer and then click Next, confirm all the Settings Info and then Click OK.

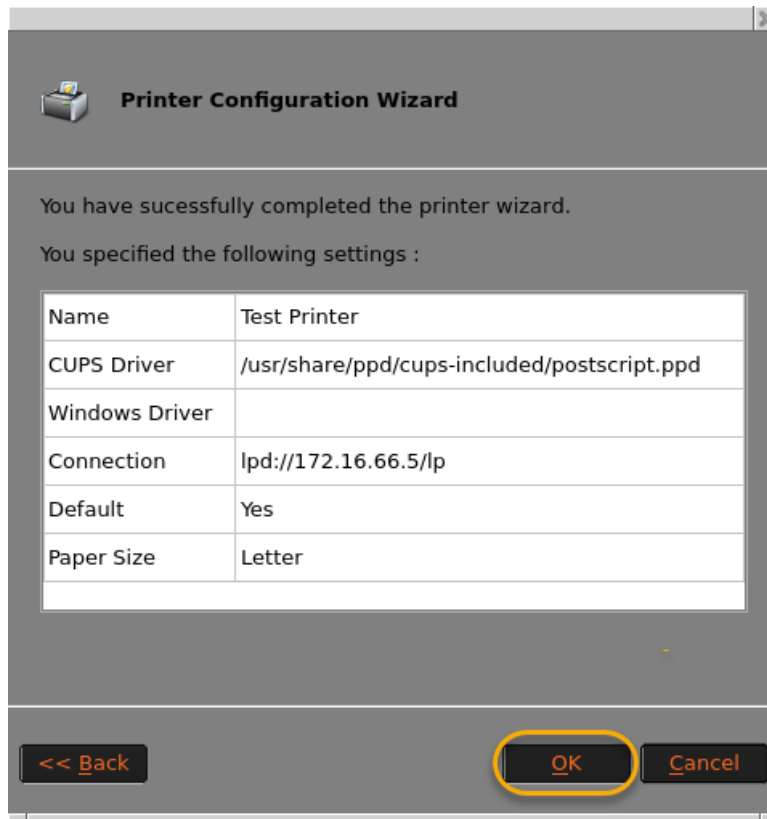
Configuring a Network Printer

If adding a network printer Select the LPD/LPR Printer Radio Button or RAW Printer to choose the protocol your network printer uses. Proceed with providing the printer a name. You will also need to provide the printer address or network name and again designate the CUPS driver and Windows driver used on your host.

The screenshot shows the 'Printer Configuration Wizard' dialog box. Under 'Printer Preferences', the 'LPD/LPR Printer' radio button is selected. The 'Printer name' field is filled with 'Printer'. The 'Printer address/name' field is empty. The 'Queue' field is 'lp' and the 'Port' is '0'. The 'CUPS Driver' is 'PCL B/W'. The 'Windows Driver' field is empty. The 'Default Printer' checkbox is checked, and the 'Paper Size' is 'Letter'. The 'Next >>' button is highlighted.

Enter the name or IP address of your network printer and whether to connect via LPD/LPR or the RAW protocol, enter in the queue name or port depending on connection type and click next.

Confirm all the settings info and then click OK.



Security



Security Settings allows administrators to require a password to modify the settings. You can also enable installation from USB Mass Storage for thumb drives or external USB drives. This is also where you can enable the SSH Client option.

A screenshot of the "Security Settings" dialog box. The dialog has a title bar with a close button (X) and a yellow padlock icon. The main content area contains several options: "Lock down control panel" (checked), "Password:" (text input), "Confirm:" (text input), "Allow Display Properties" (unchecked), "Allow Keyboard Properties" (unchecked), "Allow Sound Properties" (checked), "Allow Mouse Properties" (checked), "Enable installation from USB storage" (unchecked), and "Enable SSH client" (unchecked). At the bottom, there are "OK" and "Cancel" buttons.

Security Settings

Lock down control panel

Password:

Confirm:

Allow Display Properties

Allow Keyboard Properties

Allow Sound Properties

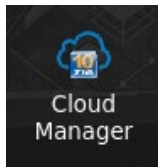
Allow Mouse Properties

Enable installation from USB storage

Enable SSH client

OK **Cancel**

10ZiG Cloud Manager



10ZiG Cloud Management Agent allows you to use our Cloud Manager technology to manage your devices.

Version: 1.0.02

Enable 10ZiG Cloud Management Agent

Server Address from DNS SRV record

Server Address:
Port:

Server Certificate error action:

Proxy Server

Proxy Address:
Port:

User:
Password:

Keepalive interval (sec.):
Test connection

Reconnection timeout (sec.):

Service status: DISCONNECTED

To be managed by 10ZiG Cloud Management, the Thin Client need to be registered through a registration code or user credentials.

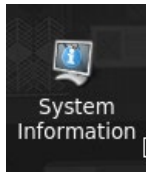
Registration...

Debug

← OK
✗ Cancel
✓ Apply

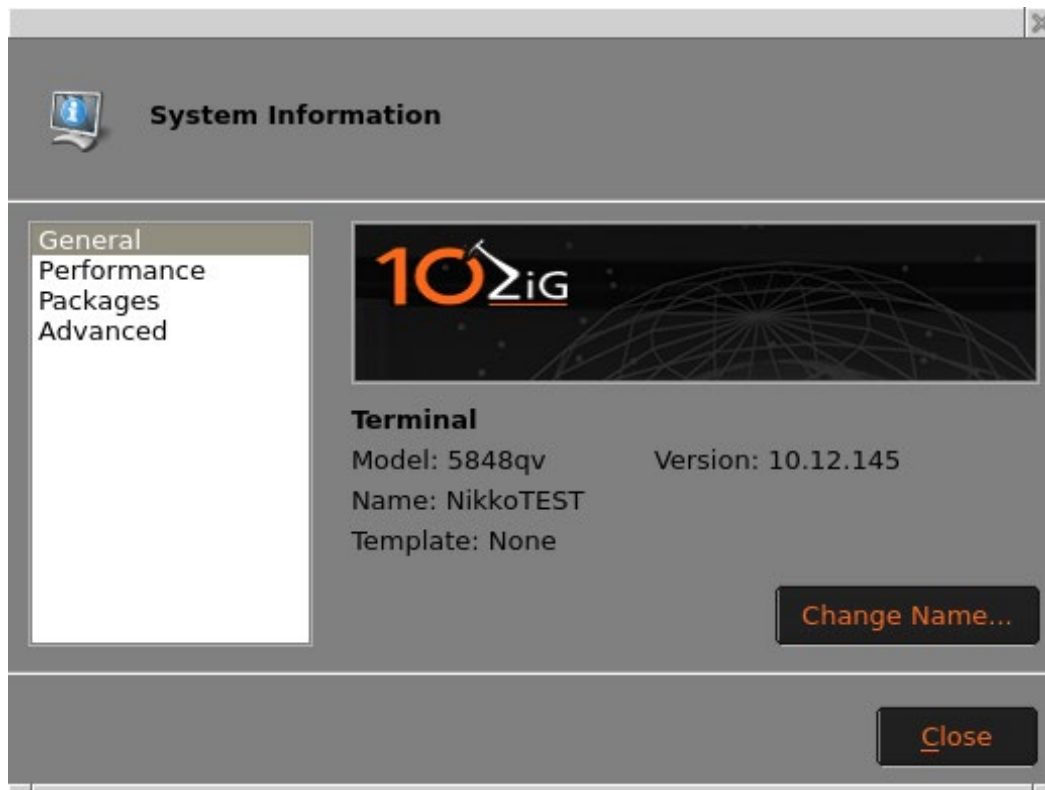
By default, the 10ZiG Cloud Management Agent is enabled, but does not contain any address or port information. To begin using the Cloud Agent, simply fill in the server and port information and click the OK button, and the Agent will check in with the 10ZiG Manager.

System



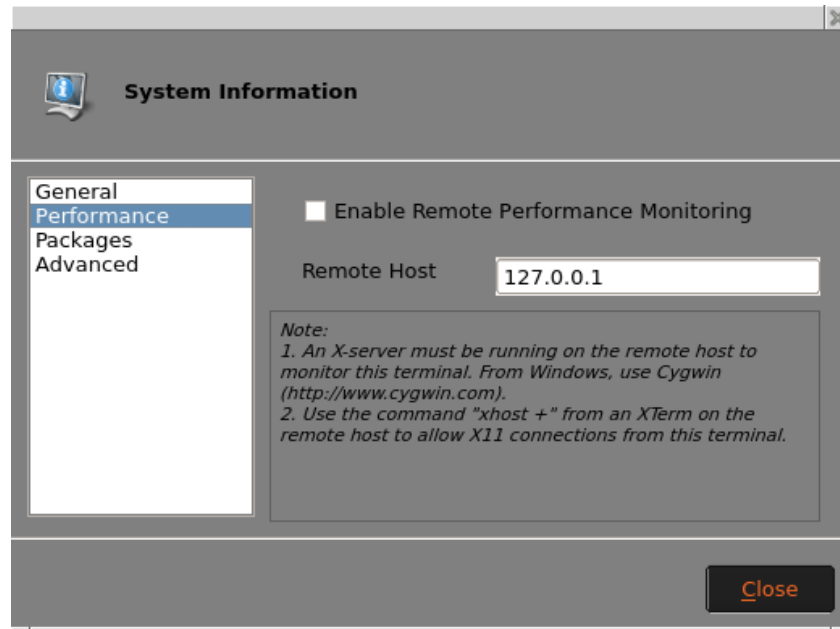
General

The General option will allow administrators to identify the product name, the firmware version, the applied template (if any), and the name of the unit. The name can be easily changed by using the Change Name button.



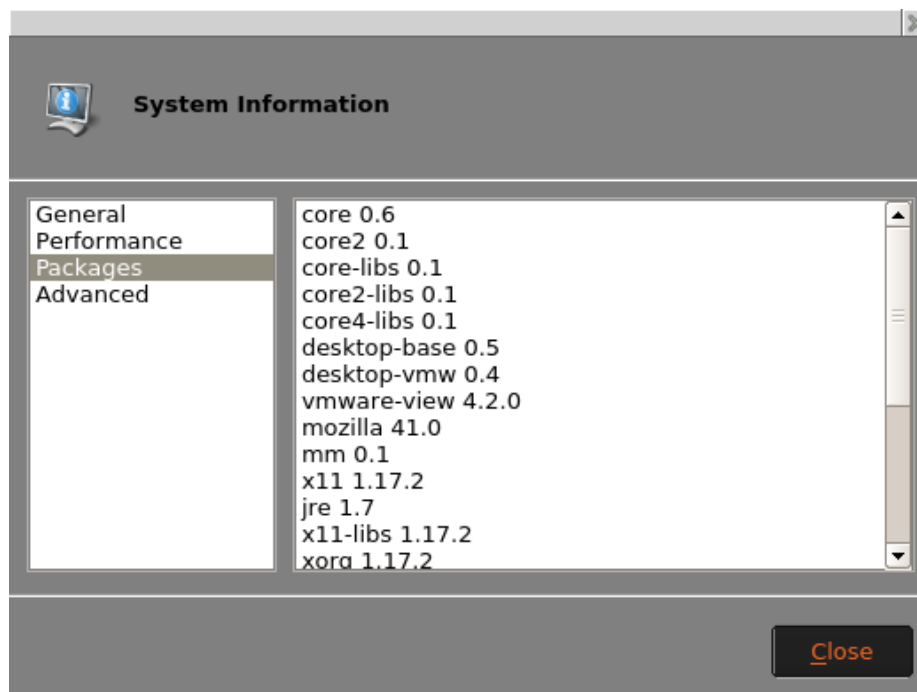
Performance

The Performance section allows you to define a Remote Performance Monitoring server, if desired.



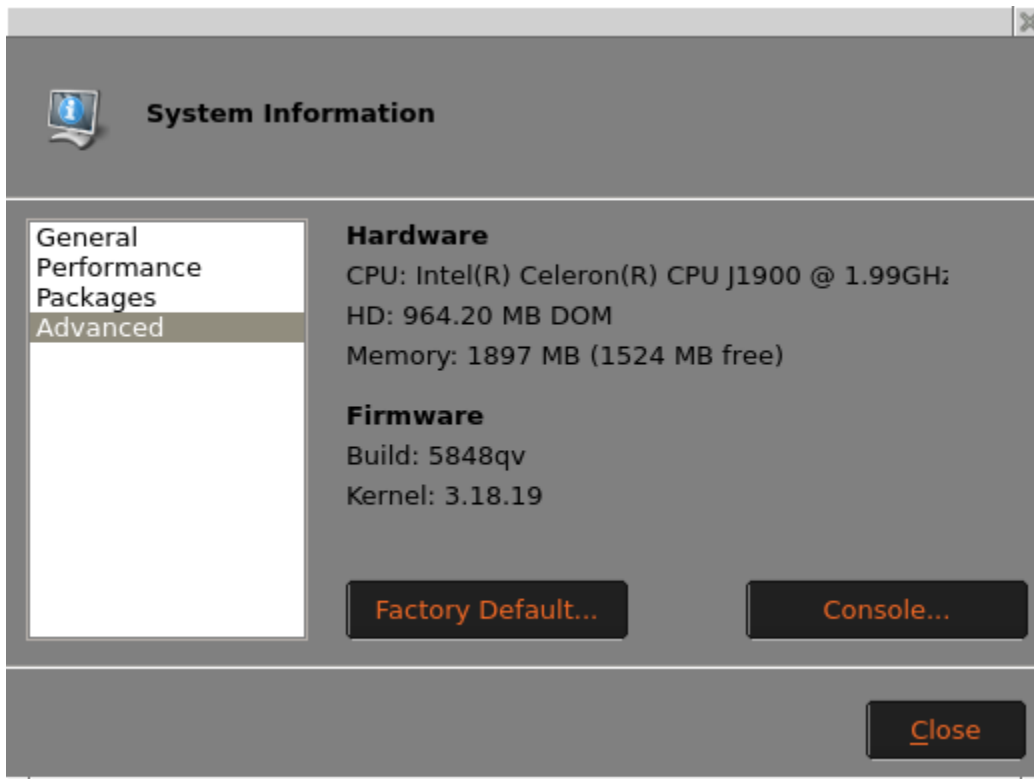
Packages

Selecting Packages will show the currently installed Linux packages on the unit.

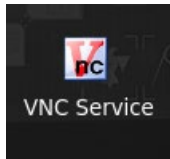


Advanced

The Advanced options allow you to view more detailed info about the unit. Including CPU, HD size, RAM, Firmware and Kernel. You can also set the unit back to factory defaults, as well as launch a Linux console screen.



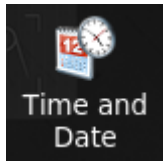
VNC Shadowing



Here you may edit the settings used to remotely connect to the unit using VNC (Virtual Network Computing). Options include whether to prompt the user for permission to connect to the unit, and the option to password protect any connection from a remote source.

A screenshot of the VNC Settings dialog box. The dialog has a title bar with the VNC logo and the text 'VNC Settings'. It contains three main sections: 1. 'Start VN Server' with radio buttons for 'On Boot' (unselected) and 'On Demand' (selected). 2. 'Show Accept/Reject DialogBox' with a checked checkbox and an 'Auto Accept Timeout (sec)' spinner set to '5'. 3. 'Protected Logon' with a checked checkbox and two text input fields labeled 'Password:' and 'Confirm:'. At the bottom are 'OK' and 'Cancel' buttons.

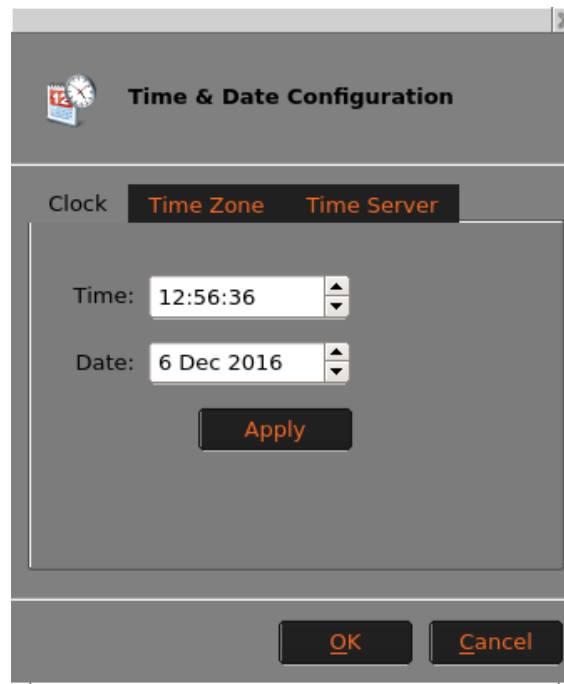
Time & Date



The Date and Time applet allows administrators to set the current time and date, time zone and if an NTP time server will be used.

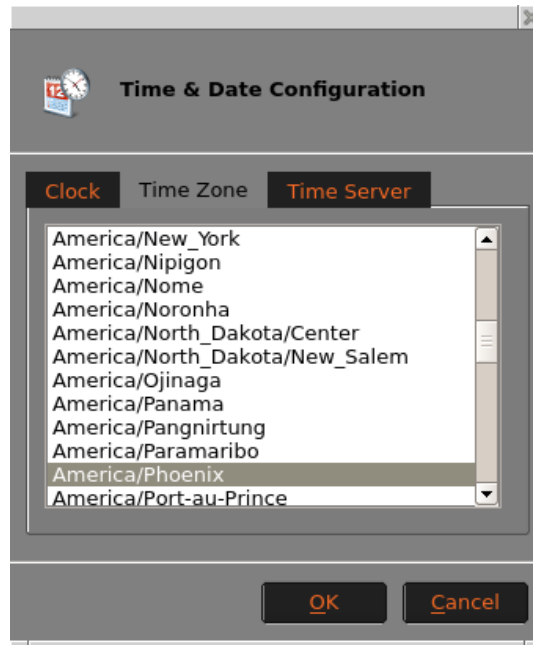
Clock Tab

The Clock tab allows you to set the current time and date (Note you must hit Apply after setting the time and date).



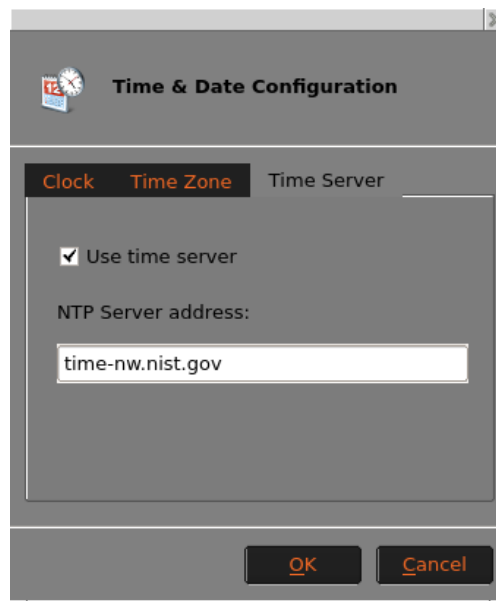
Time Zone Tab

The Time Zone Tab allows you to set your current time zone.

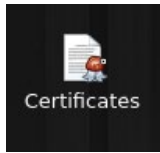


Time Server Tab

The time server tab allows you to sync your unit with an NTP server either internal or external. You just need to click the box labeled Use time server and enter the server name or IP address (Note: you must have internet access to use an external time server).



Certificates

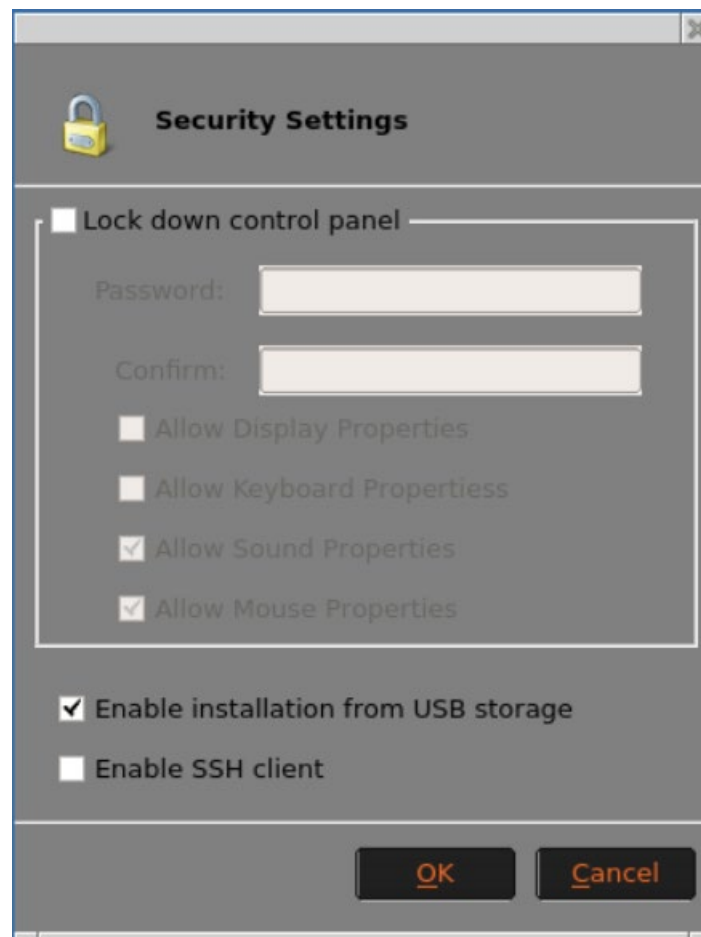


The Certificates applet opens the Certificate Manager and allows administrators to delete or show the certificates that are currently installed on your NOS Unit.

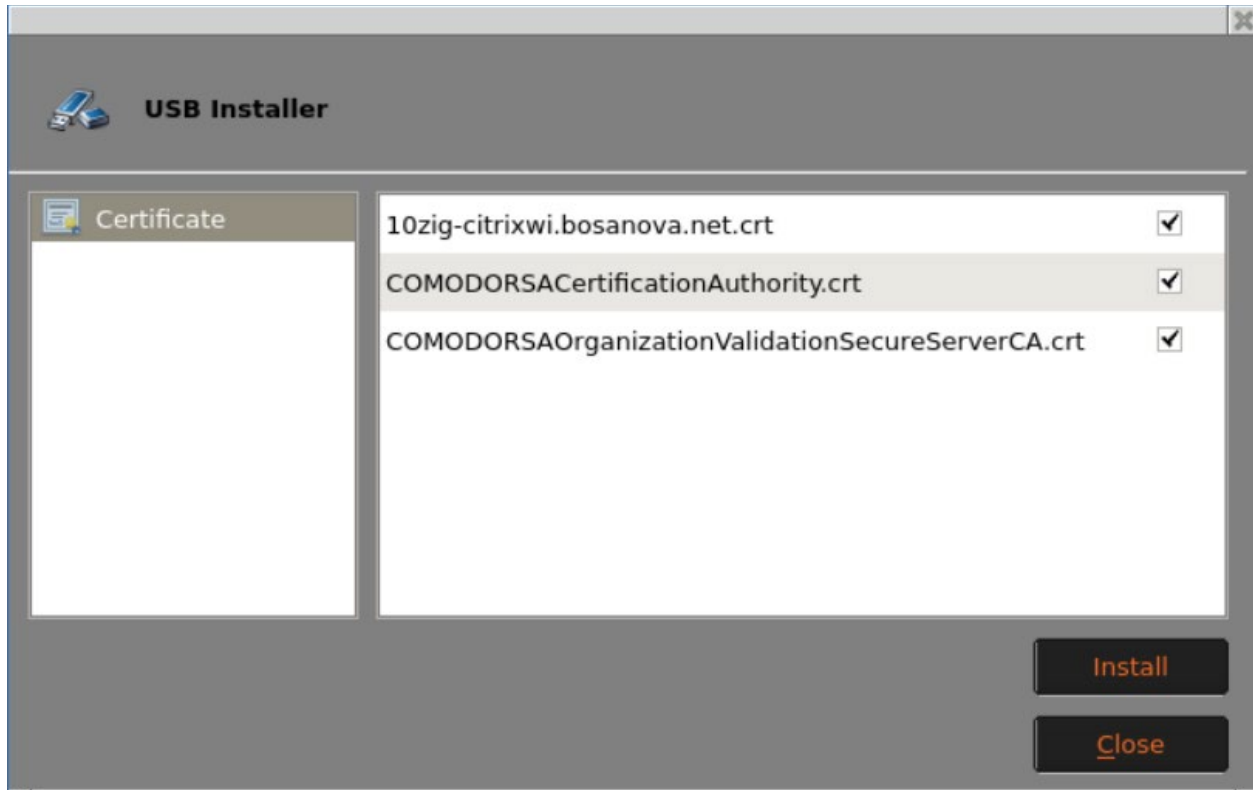
Importing Certificates

You can import Certificates to your units two ways, via USB or the 10Zig Manager. The imported certificate needs to be in a .crt or .pem format.

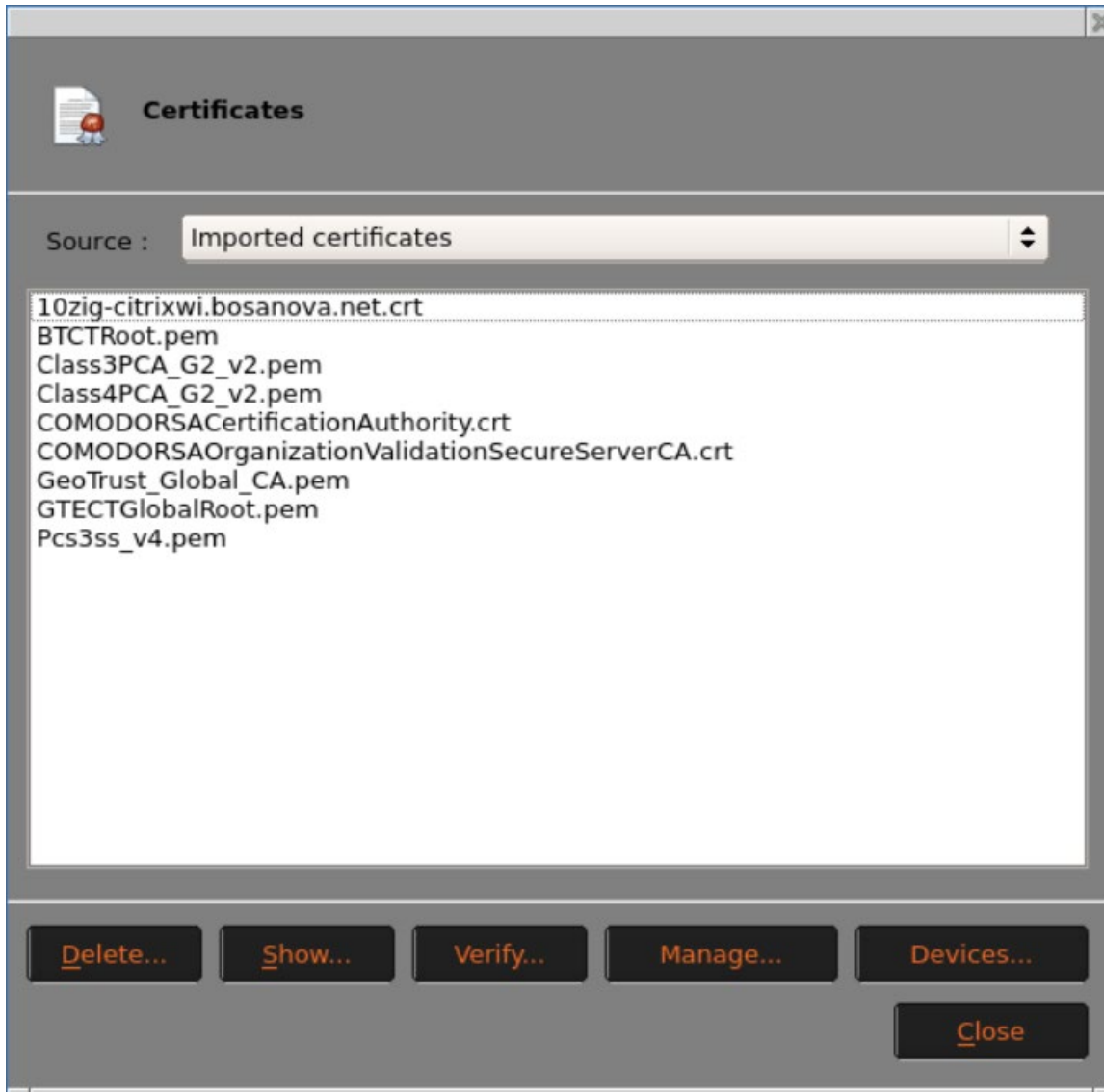
In Security Settings Enable Installation from USB.



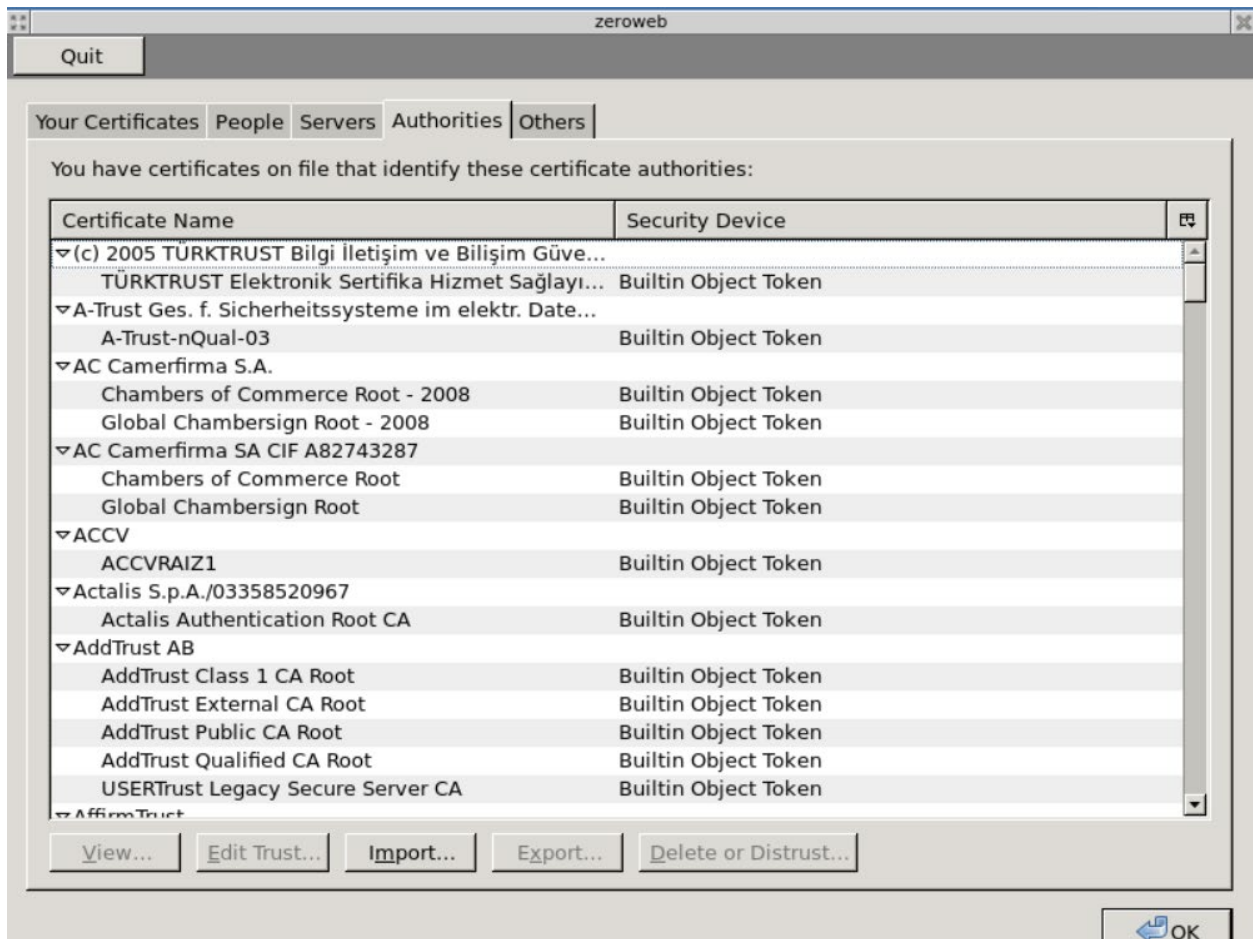
To import a certificate, insert a USB drive (Formatted to FAT32) into the unit that contains the certificate file in the root directory. This will automatically open the USB Installer window. Here you may select the certificate(s) you would like to import into the unit.



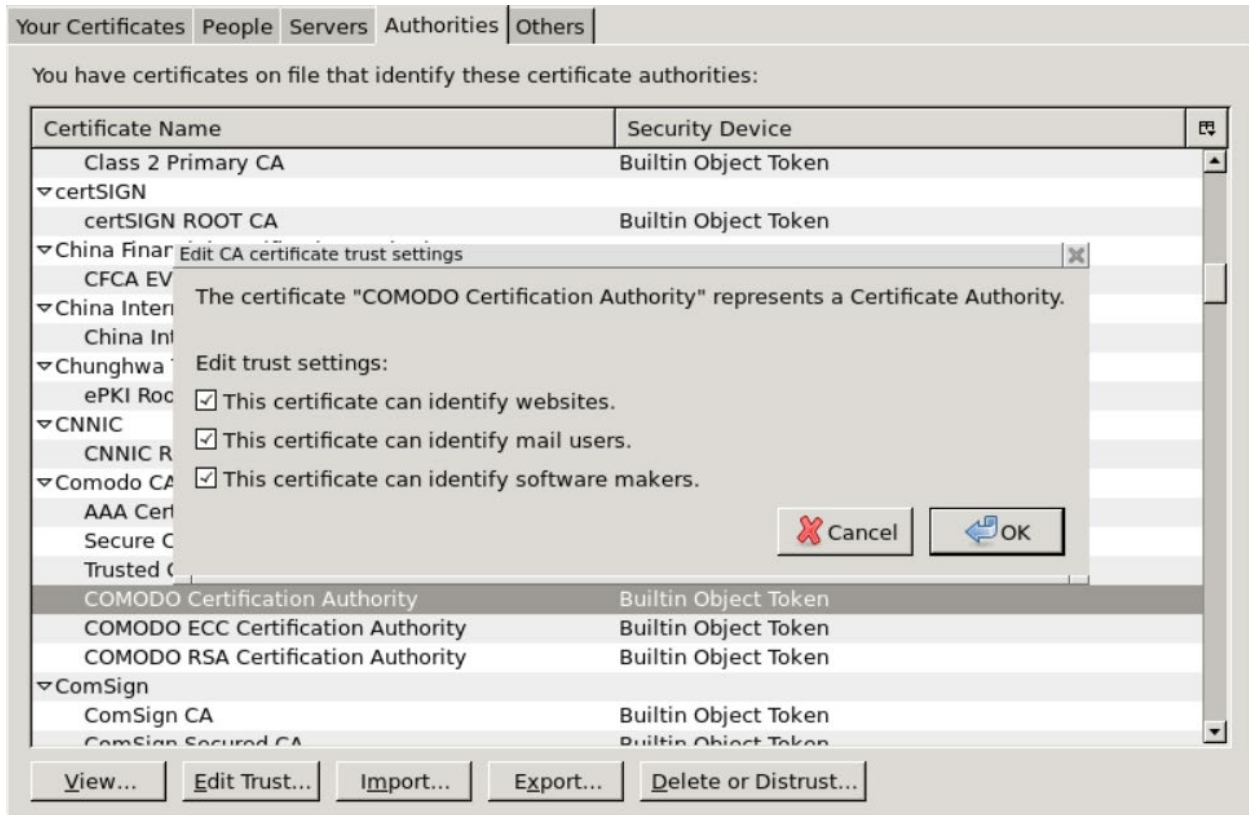
When finished, you will need to reboot the unit to view the newly imported certificate(s).



After the certificates are imported click on the Manage button. Any CA certificates will be imported in the Authorities tab.



Click on the certification to highlight it and click on Edit Trust to verify the Trust settings.

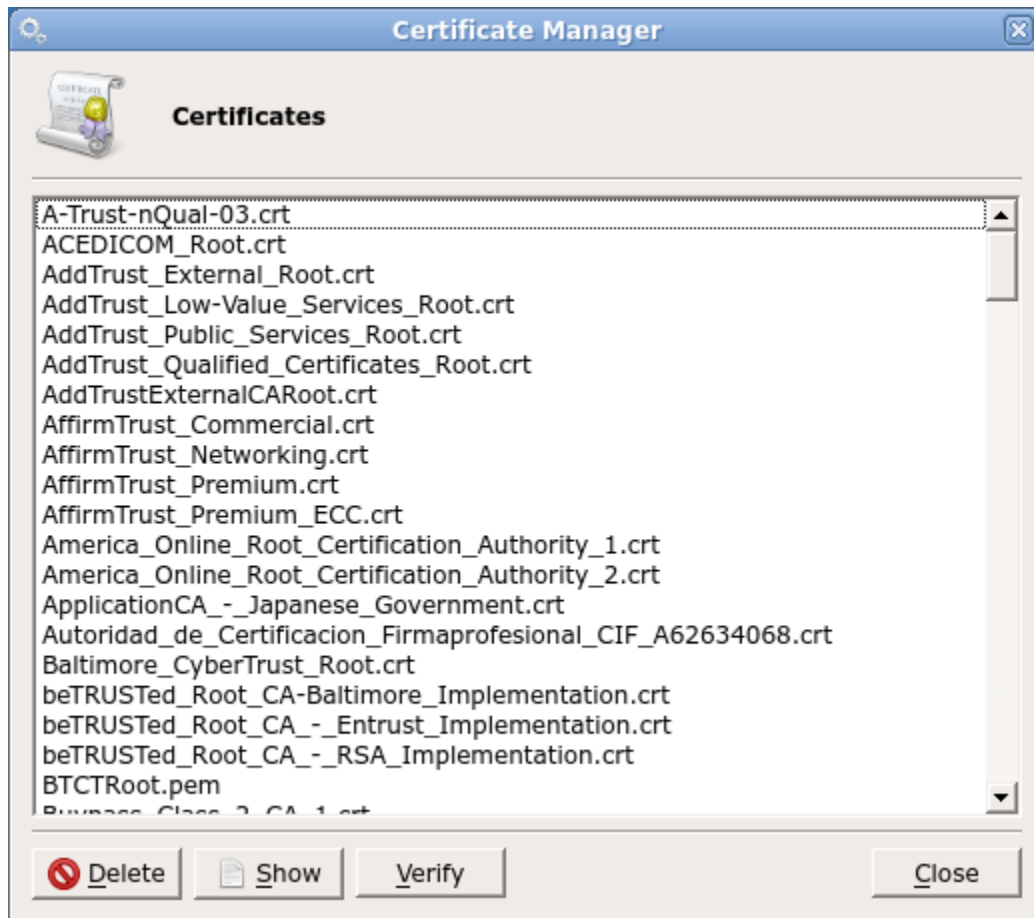


To add the server certificate, click on the Server tab and then click on Import.

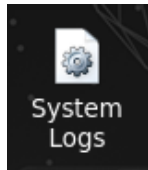
The screenshot shows a dialog box titled 'Your Certificates' with tabs for 'Your Certificates', 'People', 'Servers', 'Authorities', and 'Others'. The 'Servers' tab is active, displaying a message: 'You have certificates on file that identify these servers:'. Below this is a table with the following columns: Certificate Name, Server, Lifetime, Expires On, and an icon column. The table lists various certificates, including those from DigiNotar, Entrust.net, Equifax, GTE, and The USERTRUST Network. At the bottom of the dialog, there are buttons for 'View...', 'Import...', 'Export...', 'Delete...', and 'Add Exception...'. The 'Import...' button is highlighted with a dashed border. An 'OK' button is located at the bottom right of the dialog.

Certificate Name	Server	Lifetime	Expires On	
DigiNotar Services 1024 CA *		Permanent	08/26/13	▲
▼ DigiNotar B.V.				
DigiNotar PKloverheid CA ... *		Permanent	03/23/20	
DigiNotar PKloverheid CA ... *		Permanent	07/27/15	
▼ Entrust.net				
Digisign Server ID - (Enrich) *		Permanent	07/16/15	
▼ Equifax Secure Inc.				
MD5 Collisions Inc. (http://... *		Permanent	09/01/04	
▼ GTE Corporation				
Digisign Server ID (Enrich) *		Permanent	07/17/12	
▼ The USERTRUST Network				
addons.mozilla.org *		Permanent	03/14/14	
global trustee *		Permanent	03/14/14	
login.live.com *		Permanent	03/14/14	
login.skype.com *		Permanent	03/14/14	
login.yahoo.com *		Permanent	03/14/14	
login.yahoo.com *		Permanent	03/14/14	
login.yahoo.com *		Permanent	03/14/14	
mail.google.com *		Permanent	03/14/14	
www.google.com *		Permanent	03/14/14	

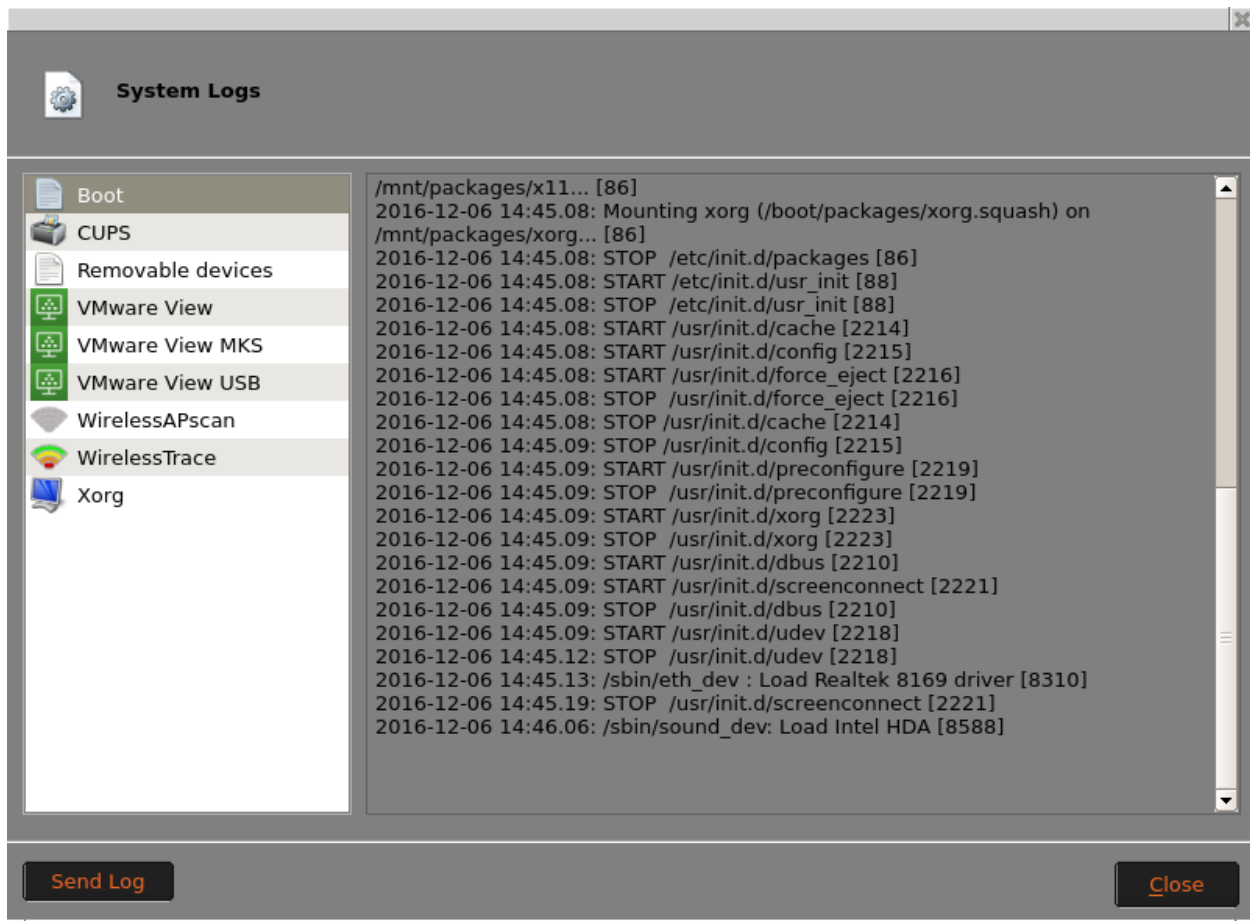
You will find the certificates in the directory etc/ssl/certs. Highlight the server certificate and click open to import it.



Log



Selecting a Log file from the left pane will enable you to view it in the right pane. To use the Send Log your device will need to be connected to the Internet to upload the logs, so your support technician can access the logs. Once you are viewing the Log you would like to send, click the Send Log button and it will be automatically uploaded to 10ZiG.



For more information, FAQs, and helpful hints, please browse to <http://faq.10ZiGsupport.com>.