



Medical Home Directory

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When you enroll in *Healthy San Francisco* you get to choose a Medical Home. This Directory is a listing of the Medical Homes that may be available to you. Once you select your Medical Home, they will work with you to find a doctor or health care provider who will get to know you and help keep you healthy.

What is a Medical Home?

Your Medical Home is the place (in most cases a clinic) where you will go for your basic medical care, which may include:

- Routine and preventive services
- Care for when you are sick or injured
- Care for ongoing health issues, such as asthma or diabetes
- Prescription medicine
- Specialty care
- Laboratory tests
- And other services

Your Medical Home is the first place you should call when you need care. The address and phone number of the Medical Home you choose will be printed on your *Healthy San Francisco* Participant ID Card.

Once you enroll in *Healthy San Francisco*, you may not receive services from any health care provider other than at your Medical Home, unless your Medical Home refers you to another provider in the *Healthy San Francisco* network.

Hospital Care

Healthy San Francisco provides hospital care at the hospital or hospitals in your Medical Home network. Except in an emergency, you'll need a doctor or a specialist in your Medical Home network to refer you for hospital care. Hospital care at hospitals outside your Medical Home network is not paid for by *Healthy San Francisco*.

Medical Home Point of Service Fees

A Point of Service fee is what you pay for services at the time you receive them. For example, you may need to pay a fee each time you visit the doctor, go to the emergency room, or have a prescription filled. The amount you pay depends on your Medical Home, your household income and the service you are receiving. If your income is below a certain amount, you may not have to pay a Point of Service Fee for most services.

You can contact your Medical Home for more information on specific fees. The number will be on your Participant ID Card.

San Francisco Department of Public Health (DPH) Clinics

Castro Mission Health Center

Medical Home Description

The Castro Mission Health Center (CHMC) primary target populations include Latinos, the gay, lesbian, bisexual and transgender (GLBT) communities. CMHC has a strong focus on treating families, and women and individuals with HIV.

The Center has a well-established reputation in the community for its innovative thinking and its responsiveness to the identified medical needs of the communities it serves. In fact, it was the first public health clinic in the United States to locate an HIV testing site in its premises.

CMHC has General Primary Care clinics, a Mental Health program, Multidiagnosis Program (MDP), Women's Clinics, confidential HIV testing, Nutritional and Substance Use Counseling Services. Other specialty services include HIV and diabetes health education clinics, EKGs, pediatric audiometry, eye van, and podiatry. The health center provides pregnancy testing and counseling, immunizations, and tuberculosis screening and provides an HIV anonymous testing clinic run by the AIDS Health Project.

Medical Home Clinic

Castro Mission Health Center

3850 17th Street
San Francisco, CA 94114
(415) 934-7700

Hours

M, W, TH, F 7:45am – 5:00pm
TU 7:45am – 8:00pm
24-hour Physician On-Call

Languages

English, Spanish, Tagalog, Portuguese

Neighborhoods

Noe Valley, Castro District, Mission, Haight, LGBT youth living throughout San Francisco

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Castro Mission Health Center is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital

1001 Potrero Avenue
San Francisco, 94110
(415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Castro Mission Health Center is your Medical Home, **the pharmacies in your Medical Home Network are:**

Walgreens

3400 Cesar Chavez St. at Mission St
San Francisco, CA 94110
(415) 285-0802

San Francisco General Hospital Outpatient Pharmacy

1001 Potrero Avenue
San Francisco, CA 94110
(415) 206-8107

For more information about Castro Mission Health Center and to see a listing of services, please visit **www.sfdph.org**.

Chinatown Public Health Center

Medical Home Description

Chinatown Public Health Center (CPHC) specializes in providing culturally competent community-oriented health care services for residents who reside in Chinatown and North Beach, and other immigrant-dense neighborhoods. Over 90% of the clients who utilize CPHC are monolingual in Cantonese or Mandarin. Over 80% of staff speaks an Asian language.

Clinic-Based Primary Care Clinics and Ancillary Services include: Adult Primary care clinics, Prenatal clinic, and Family Planning clinics. Other Specialty Clinic Services include: Memory clinic, Podiatry services, Adult Mental Health services, Pharmacist counseling services, Nutrition counseling services, Ear center, Tuberculosis Outreach and Prevention services (CHOPS), and Diabetic education.

Community-based Program Development Services include: Community Health Education, Community Nutrition Education, Newcomers Program, Chinese women cancer support group, arthritis self-management groups, smoke cessation, and CPR classes.

Medical Home Clinic

Chinatown Public Health Center

1490 Mason Street
 San Francisco, CA 94133
 (415) 364-7600

Hours

M – F 8:00am – 5:00pm
 24-hour Physician On-Call

Languages

English, Mandarin, Cantonese, Vietnamese, Tagalog, Burmese

Neighborhoods

Chinatown, North Beach, Tenderloin, South of Market

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Chinatown Public Health Center is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital

1001 Potrero Avenue
 San Francisco, 94110
 (415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Chinatown Public Health Center is your Medical Home, **the pharmacies in your Medical Home Network are:**

Walgreens

776 Market Street @ 4th Street
 San Francisco, CA 94102
 (415) 397-1651

San Francisco General Hospital Outpatient Pharmacy

1001 Potrero Avenue
 San Francisco, CA 94110
 (415) 206-8107

For more information about Chinatown Public Health Center and to see a listing of services, please visit **www.sfdph.org**.

Cole Street Youth Clinic

Medical Home Description

Huckleberry's Cole Street Youth Clinic is a DPH collaboration with Huckleberry Youth Programs (HYP), offering comprehensive health services to young adults aged 19-24.

Medical services offered include treatment for minor illness and injury, sports physicals, immunizations and tuberculosis screening, chronic disease management, medical case management, reproductive health care, pregnancy testing, and screening and treatment for sexually transmitted infections.

Psychosocial services, including mental health, health education, case management, and emergency shelter, are provided by our non-profit partner at the clinic as well as at other sites in the community.

The clinic is available to *Healthy San Francisco* participants aged 19-24.

Medical Home Clinic

Cole Street Youth Clinic

555 Cole Street
 San Francisco, CA 94117
 (415) 386-9398

Hours

M, TU, F 9:00am – 5:30pm
 W 9:00am – 1:00pm
 TH 9:30am – 6:00pm
 24-hour Physician On-Call

Languages

English, Spanish, Cantonese

Neighborhoods

Cole Valley, Hayes Valley, recommended for young adults living throughout San Francisco

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Cole Street Youth Clinic is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital

1001 Potrero Avenue
 San Francisco, 94110
 (415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Cole Street Youth Clinic is your Medical Home, **the pharmacies in your Medical Home Network are:**

Walgreens

1496 Market Street at Van Ness Ave.
 San Francisco, CA 94102
 (415) 626-9972

San Francisco General Hospital Outpatient Pharmacy

1001 Potrero Avenue
 San Francisco, CA 94110
 (415) 206-8107

For more information about Cole Street Youth Center and to see a listing of services, please visit **www.sfdph.org**.

Curry Senior Center

Medical Home Description

Curry Senior Center is a geriatric clinic with a range of senior-oriented treatments and social services. Serving primarily the Tenderloin and South of Market neighborhoods, Curry Senior Center provides services to seniors that promote independent living, while maintaining their dignity and self esteem.

Health services include primary medical care, glaucoma and blood pressure screening, health education, podiatry, mental health consultation, HIV testing and prevention, and home visits to home-bound seniors.

The center's target population is seniors aged 55 years or older.

Medical Home Clinic

Curry Senior Center

333 Turk Street
 San Francisco, CA 94102
 (415) 885-2274

Hours

M - F 9:00am – 12:00pm
 1:00pm – 5:00pm

Drop-in hours are

TU 1:00pm – 2:00pm
 F 9:00am – 11:00am

Languages

English, Spanish, Cantonese, Mandarin, Tagalog, Vietnamese, Cambodian, Laotian, Russian

Neighborhoods

Tenderloin, South of Market

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Curry Senior Center is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital
 1001 Potrero Avenue
 San Francisco, 94110
 (415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Curry Senior Center is your Medical Home, **the pharmacies in your Medical Home Network are:**

Walgreens
 1300 Bush St. @ Larkin
 San Francisco, CA 94102
 (415) 771-3303

**San Francisco General Hospital
 Outpatient Pharmacy**
 1001 Potrero Avenue
 San Francisco, CA 94110
 (415) 206-8107

For more information about Curry Senior Center and to see a listing of services, please visit www.sfdph.org.

Family Health Center at San Francisco General Hospital

Medical Home Description

Family Health Center is the largest primary care clinic in San Francisco's Community Health Network. The patients served include adults living in the Mission, Potrero Hill, and other neighborhoods near San Francisco General Hospital. Family Health Center provides care to an ethnically diverse population.

The providers speak many languages and have access to trained medical interpreters to support the twenty nine different languages spoken by patients. Special services are available for people dealing with substance abuse and homelessness, HIV disease, and other chronic diseases such as diabetes.

Medical Home Clinic

**Family Health Center at
San Francisco General Hospital**
 995 Potrero Avenue
 Building 80, 1st Floor
 San Francisco, CA 94110
 (415) 206-5252

Hours

M – F 8:30am – 5:00pm
 M – TH 5:30pm – 9:00pm

Languages

Assistance is available in all languages, including American Sign Language.

Neighborhoods

Mission and Potrero Hill Districts

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Family Health Center is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital
 1001 Potrero Avenue
 San Francisco, 94110
 (415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Family Health Center is your Medical Home, **the pharmacies in your Medical Home Network are:**

Walgreens
 1189 Potrero Avenue at 24th Street
 San Francisco, CA 94110
 (415) 647-1397

**San Francisco General Hospital
Outpatient Pharmacy**
 1001 Potrero Avenue
 San Francisco, CA 94110
 (415) 206-8107

For more information about Family Health Center at San Francisco General Hospital and to see a listing of services, please visit www.sfdph.org.

General Medicine Clinic at San Francisco General Hospital

Medical Home Description

The General Medicine Clinic is the adult primary care clinic at San Francisco General Hospital, and an Internal Medicine Resident Clinic for the University of California, San Francisco. It is located on the first floor of the main hospital next to the clinic lobby entrance.

Primary care clinics are held each morning and afternoon, Monday through Friday, as well as on Tuesday evenings. Other services include nutritional counseling, refill clinic, and social work services. Our nurses have special expertise in smoking cessation, stress reduction, and diabetes education.

Medical Home Clinic

**General Medicine Clinic at
San Francisco General Hospital**
 1001 Potrero Avenue, Suite 1M3
 San Francisco, CA 94110
 (415) 206-8492

Hours

M - F 8:30am – 9:00pm
 TU 5:00pm – 8:30pm

Languages

Assistance is available in all languages, including American Sign Language.

Neighborhoods

Mission and Potrero Districts

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If General Medicine Clinic is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital
 1001 Potrero Avenue
 San Francisco, 94110
 (415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If General Medicine Clinic is your Medical Home, **the pharmacies in your Medical Home Network are:**

Walgreens
 1189 Potrero Avenue at 24th Street
 San Francisco, CA 94110
 (415) 647-1397

**San Francisco General Hospital
Outpatient Pharmacy**
 1001 Potrero Avenue
 San Francisco, CA 94110
 (415) 206-8107

For more information about General Medicine Clinic at San Francisco General Hospital and to see a listing of services, please visit www.sfdph.org.

Larkin Street Youth Clinic

Medical Home Description

The Larkin Street Youth Clinic is a collaboration of DPH and Larkin Street Youth Services (LSYS). The clinic offers comprehensive health services for young adults, and is available to *Healthy San Francisco* participants aged 18-24.

Medical services offered include treatment for minor illness and injury, sports physicals, immunizations, tuberculosis screening, chronic disease and medical case management, reproductive health care, pregnancy testing, and screening and treatment for sexually transmitted infections. Additionally, HIV services, primary and specialty care services, including access to clinical trials and other research, are provided at 1138 Sutter Street and at the LSYS Assisted Care and After Care Program at 129 Hyde Street.

Wrap-around psychosocial services, including extensive housing services, are provided at the larger Larkin Street center, a non-profit partner, and at scattered sites in the community.

The clinic is available to *Healthy San Francisco* participants aged 18-24.

Medical Home Clinic

Larkin Street Youth Clinic
1138 Sutter Street
San Francisco, CA 94109
(415) 673-0911 ext 259

Hours

M – F 9:30am – 6:00pm
TU 11:00am – 6:00pm
24-hour Physician On-Call

Languages

English, Spanish

Neighborhoods

Tenderloin, Homeless and runaway youths throughout San Francisco

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Larkin Street Youth Clinic is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital
1001 Potrero Avenue
San Francisco, 94110
(415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Larkin Street Youth Clinic is your Medical Home, **the pharmacies in your Medical Home Network are:**

Walgreens
1300 Bush Street @ Larkin
San Francisco, CA 94109
(415) 771-3303

**San Francisco General Hospital
Outpatient Pharmacy**
1001 Potrero Avenue
San Francisco, CA 94110
(415) 206-8107

For more information about Larkin Street Youth Clinic and to see a listing of services, please visit **www.sfdph.org**.

Maxine Hall Health Center

Medical Home Description

Maxine Hall Health Center provides primary care health services for all ages including a primary care clinic, a walk-in clinic, an HIV clinic, and a women's clinic. Maxine Hall Health Center is dedicated to providing culturally competent health services that are geographically accessible.

The Center provides comprehensive, multi-disciplinary Primary Care and Urgent Care services to residents of the Western Addition and surrounding communities. About 45% of the clinic patient population is African American, 12% is Asian, 10% is Hispanic, and 30% is Caucasian.

Services offered include telephone advising, nurse clinics, social workers, psychosocial services, and substance abuse services. Other services include comprehensive prenatal services, family planning, immunization, and podiatry. Daily drop-in clinics are available for patients who need same-day medical care. Extensive services to persons with HIV include a dedicated HIV clinic on Thursday afternoons. HIV testing is offered on site.

Medical Home Clinic

Maxine Hall Health Center
 1301 Pierce Street
 San Francisco, CA 94115
 (415) 292-1300

Hours

M - F 8:30am – 5:00pm
 24-hour Physician On-Call

Languages

English, Spanish, Mandarin, Cantonese

Neighborhoods

Western Addition, Richmond, Haight, Marina, Hayes Valley, Pacific Heights

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Maxine Hall Health Center is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital
 1001 Potrero Avenue
 San Francisco, 94110
 (415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Maxine Hall Health Center is your Medical Home, **the pharmacies in your Medical Home Network are:**

Walgreens
 776 Market Street @ 4th Street
 San Francisco, CA 94102
 (415) 397-1651

San Francisco General Hospital
 Outpatient Pharmacy
 1001 Potrero Avenue
 San Francisco, CA 94110
 (415) 206-8107

For more information about Maxine Hall Health Center and to see a listing of services, please visit **www.sfdph.org**.

Ocean Park Health Center

Medical Home Description

Ocean Park Health Center is located in the heart of the Sunset area. The mission of Ocean-Park Health Center is to keep individuals and families in the community healthy through preventive and primary health care services provided by a multidisciplinary, culturally sensitive staff of trained professionals. The health center serves all age groups. Many of the clients are recent immigrants, monolingual or those with limited English skills.

Health center services include primary care for acute and chronic medical problems, adults, and geriatric patients, immunizations for adults, on-site nutritionist and pharmacist services, podiatry, family planning, pregnancy testing, prenatal care (including high-risk prenatal consultations and deliveries at SFGH), nutrition counseling, case management services, and referral and liaison with adult and pediatric mental health services.

Also available is a chronic disease management program for adult diabetics, which provides nutritionist and diabetic nurse education services.

Medical Home Clinic

Ocean Park Health Center
 1351 24th Avenue
 San Francisco, CA 94122
 (415) 682-1900

Hours

M – F 8:00am – 5:00pm
 24-hour Physician On-Call

Languages

English, Cantonese, Mandarin, Vietnamese

Neighborhoods

Sunset, Richmond, Parkside, Oceanview,
 Merced Heights, Ingleside District

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Ocean Park Health Center is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital
 1001 Potrero Avenue
 San Francisco, 94110
 (415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Ocean Park Health Center is your Medical Home, **the pharmacies in your Medical Home Network are:**

Walgreens

5280 Geary Blvd @ 17th Avenue
 San Francisco, CA 94118
 (415) 668-2041

San Francisco General Hospital Outpatient Pharmacy

1001 Potrero Avenue
 San Francisco, CA 94110
 (415) 206-8107

For more information about Ocean Park Health Center and to see a listing of services, please visit **www.sfdph.org**.

Positive Health Program at San Francisco General Hospital

Medical Home Description

The Positive Health Program (PHP) provides full service HIV specialty and primary care as well as urgent care, mental health and substance abuse services.

Social work and case management services are also an integral part of this program.

In order to use PHP as your Medical Home, you must be HIV positive or have a diagnosis of HIV or AIDS.

Medical Home Clinic

Positive Health Program at SFGH

995 Potrero Avenue, Ward 86
 San Francisco, CA 94110
 (415) 206-2400

Hours

By appointment

M 8:00am – 8:00pm

TU – FR 8:00am – 5:00pm

Urgent Care drop in hours by appointment

M – F 8:00am – 5:00pm

Languages

Assistance is available in all languages, including ASL.

Neighborhoods

Mission and Potrero Districts

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Positive Health Program at San Francisco General Hospital is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital

1001 Potrero Avenue
 San Francisco, 94110
 (415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Positive Health Program at San Francisco General Hospital is your Medical Home, **the pharmacies in your Medical Home Network are:**

Walgreens

1496 Market Street at Van Ness Ave.
 San Francisco, CA 94102
 (415) 626-9972

San Francisco General Hospital Outpatient Pharmacy

1001 Potrero Avenue
 San Francisco, CA 94110
 (415) 206-8107

For more information about Positive Health Program at SFGH and to see a listing of services, please visit www.sfdph.org.

Potrero Hill Health Center

Medical Home Description

The Potrero Hill Health Center is one of the community-based primary care health centers. It primarily serves low-income individuals and families.

Although appointments are recommended for visits, patients in need of urgent care can be seen and given same day appointments. Priority new patient appointments are available within two days or less for prenatal, HIV-positive, and STD cases. Pregnancy testing is available on demand.

Primary care services include preventive services (such as immunizations and cancer screenings), acute illness care, chronic illness care, prenatal and postpartum care with deliveries by the Perinatal Partnership Medical Director, family planning services, medical social work services (including case management), and referrals to specialty and inpatient care services. Other services offered by the health center are podiatry, nutrition education and consultation services, psychiatric consultation, substance abuse counseling and referral, diabetic teaching, and community outreach.

Medical Home Clinic

Potrero Hill Health Center
1050 Wisconsin Street
San Francisco, CA 94107
(415) 648-3022

Hours

M - F 8:30am – 5:30pm
24-hour Physician On-Call

Languages

English, Spanish, Tagalog

Neighborhoods

Potrero District, Mission, Bayview/Hunters Point, Bernal Heights, South of Market

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Potrero Hill Health Center is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital
1001 Potrero Avenue
San Francisco, 94110
(415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Potrero Hill Health Center is your Medical Home, **the pharmacies in your Medical Home Network are:**

A-G Pharmacy
3636 Cesar Chavez @ Guerrero
San Francisco, CA 94110
(415) 647-3757

**San Francisco General Hospital
Outpatient Pharmacy**
1001 Potrero Avenue
San Francisco, CA 94110
(415) 206-8107

For more information about Potrero Hill Health Center and to see a listing of services, please visit **www.sfdph.org**.

Silver Avenue Family Health Center

Medical Home Description

Although the center provides services to children, adults, and older adults, it also specializes in the provision of services to women. Services include Centering Pregnancy group, prenatal care, obstetrical delivery at SFGH, pregnancy testing and counseling, mammography, annual women's exams, pap smears, pre-operative exams, colposcopy exams and biopsy; limited infertility services and family planning.

Silver Avenue also provides primary care services, mental health services, substance abuse counseling and referral, HIV testing and counseling, podiatry, and chronic disease management.

Medical Home Clinic

Silver Avenue Family Health Center

1525 Silver Avenue
 San Francisco, CA 94134
 (415) 657-1700

Hours

M – F 8:00am – 5:00pm
 24-hour Physician On-Call

Languages

English, Spanish, Cantonese, Mandarin, Tagalog, Vietnamese

Neighborhoods

Visitacion Valley, Bernal Heights, Bayview/Hunters Point, Portola, Excelsior

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Silver Avenue Family Health Center is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital

1001 Potrero Avenue
 San Francisco, 94110
 (415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Silver Avenue Family Health Center is your Medical Home, **the pharmacies in your Medical Home Network are:**

Walgreens

1496 Market Street at Van Ness Ave.
 San Francisco, CA 94102
 (415) 626-9972

San Francisco General Hospital Outpatient Pharmacy

1001 Potrero Avenue
 San Francisco, CA 94110
 (415) 206-8107

For more information about Silver Avenue Family Health Center and to see a listing of services, please visit www.sfdph.org.

Southeast Health Center

Medical Home Description

Southeast Health Center is dedicated to providing culturally competent health services to the Bayview Hunter's Point Community. Southeast Health Center provides comprehensive, multi-disciplinary Primary Care and Urgent Care services, Podiatry, Wound care, Asthma clinic, to residents of the Bayview Hunter's Point and surrounding communities. The majority of the clinic patient population is African American. There are significant numbers of Samoan Americans and Latinos who live in the community and use the clinic's services. The clinic sees primarily under-served populations, many of whom suffer from multiple and complex medical and social needs.

Additional services offered include telephone advising, nurse clinics, social workers, mammography screening, eye screening, health education, psychosocial and substance abuse services. Comprehensive prenatal services are also offered. There are family planning and immunization clinics. Daily drop-in clinics are available for patients who need same-day medical care. On-site HIV testing is offered. Comprehensive, multi-disciplinary services are available to persons with HIV.

Medical Home Clinic

Southeast Health Center
 2401 Keith Street
 San Francisco, CA 94124
 (415) 671-7000

Hours

M – F 8:00am – 5:00pm
 24-hour Physician On-Call

Languages

English, Spanish

Neighborhoods

Bayview District, Visitacion Valley,
 Potrero Hill District

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Southeast Health Center is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital
 1001 Potrero Avenue
 San Francisco, 94110
 (415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Southeast Health Center is your Medical Home, **the pharmacies in your Medical Home Network are:**

Walgreens

776 Market Street @ 4th Street
 San Francisco, CA 94102
 (415) 397-1651

San Francisco General Hospital Outpatient Pharmacy

1001 Potrero Avenue
 San Francisco, CA 94110
 (415) 206-8107

For more information about Southeast Health Center and to see a listing of services, please visit www.sfdph.org.

Tom Waddell Urban Health Center

Medical Home Description

The goal of Tom Waddell Urban Health Clinic is to provide quality comprehensive health and social services to medically indigent and homeless and/or marginally housed persons, particularly, but not exclusively, those in the Tenderloin, South of Market, and Civic Center neighborhoods. With integrated primary care and mental health services, its purpose is to alleviate the suffering of homeless people, promote their self-sufficiency, advocate for their re-integration into society, and work toward the ultimate elimination of homelessness.

Access to care is available by appointment or on a drop-in basis. New patient Intake sessions are available Monday through Friday. Services provided at Tom Waddell Urban Health Clinic include primary care, HIV care, women's healthcare, transgender healthcare, medication adherence assistance, wound care, telephone advice, mental health services, psycho-social services, diabetic and other chronic disease care, and substance abuse services (office-based opiate treatment and stabilization services).

Other services include most routine laboratory and health screening services including EKGs, eye van, and the mobile mammogram van. The health center provides pregnancy testing/counseling, immunizations, TB testing, and HIV testing/counseling for people who have established primary care at this clinic.

Medical Home Clinic

Tom Waddell Urban Health Clinic

230 Golden Gate Avenue
San Francisco, CA 94102
(415) 355-7400

Hours

Monday-Friday, 8:00am – 5:00pm
24-hour Physician On-Call

Languages

English, Spanish, French, Mandarin Chinese, Taiwanese, Vietnamese

Neighborhoods

Tenderloin, South of Market,
Civic Center, Homeless
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Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Tom Waddell Urban Health Center is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital

1001 Potrero Avenue
San Francisco, 94110
(415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Tom Waddell Urban Health Clinic is your Medical Home, **the pharmacies in your Medical Home Network are:**

Walgreens

1496 Market Street at Van Ness Ave.
San Francisco, CA 94102
(415) 626-9972

San Francisco General Hospital Outpatient Pharmacy

1001 Potrero Avenue
San Francisco, CA 94110
(415) 206-8107

For more information about Tom Waddell Urban Health Center and to see a listing of services, please visit **www.sfdph.org**

Young Adult and Teen Health Center at CHC

Medical Home Description

Young Adult and Teen Health Center at CHC provides primary care to Healthy San Francisco teens and young adults aged **18-24 years old**. If you choose this medical home, please be aware that you will be required to move to an open medical home once you turn 24. If you are between the ages of 22 and 23 and would like to maintain your medical home for more than 1 – 2 years, please choose an alternate medical home location.

A wide variety of medical services are available that focus on health promotion and disease prevention. Services include general medical physicals, sports, school, and employment physicals, chronic disease management including asthma and weight management, nutritional counseling, immunizations, reproductive health care including birth control, sexually transmitted infections, and HIV screening.

Young Adult and Teen Health Center at CHC also provides mental health assessment and referral, management of attention-deficit/hyperactivity disorder (ADHD), and referral to several subspecialty services at SFGH. Care is available to teens and young adults who are victims of violence. Young Adult and Teen Health Center at CHC specializes in multilingual language services for patients whose primary language is not English.

Medical Home Clinic

Young Adult and Teen Health Center at CHC
 1001 Potrero Avenue, 6M
 San Francisco, CA 94110
 (415) 206-8376

Hours

Monday, Tuesday, Thursday: 9am - 8pm
 Wednesday, Friday: 9am - 5pm

Neighborhood

Mission and Potrero Hill Districts

Languages

Assistance is available in all languages, including American Sign Language.

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Young Adult and Teen Health Center is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital
 1001 Potrero Avenue
 San Francisco, 94110
 (415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Young Adult and Teen Health Center is your Medical Home, **the pharmacy in your Medical Home Network is:**

Walgreens
 1189 Potrero Avenue (@ 24th St.)
 San Francisco, CA 94110
 (415) 647-1397

**San Francisco General Hospital
 Outpatient Pharmacy**
 1001 Potrero Avenue
 San Francisco, CA 94110
 (415) 206-8107

For more information about Young Adult and Teen Health Center and to see a listing of services, please visit **www.sfdph.org**.

San Francisco Community Clinic Consortium (SFCCC) Clinics

Glide Health Services

Medical Home Description

Glide Health Services (GHS) is a core program of the Glide Foundation and Glide Memorial Church, which has a 40-year history of service and advocacy on behalf of the poor, marginally housed, and disenfranchised in San Francisco's Tenderloin neighborhood. Glide Health Services serves as a "gateway," or point of initial contact for many people in need who come to Glide seeking services, such as Glide's addiction recovery and empowerment programs. We offer a unique, nurse practitioner-managed facility that provides client-centered culturally competent services in a caring and compassionate setting.

GHS offers four integrated service models, delivering holistic care:

1. Primary care: adult urgent care, chronic illness care, nursing and social case management, health screenings, health education and counseling;
2. Mental health and substance abuse evaluation, crisis intervention, case management, counseling, therapy, and medication management;
3. Complementary care: acupuncture, chiropractic, and other alternative therapies; and
4. HIV/AIDS: HIV risk-reduction counseling, testing, and linkages (CTL).

Medical Home Clinic

Glide Health Services

330 Ellis Street, 6th Floor
San Francisco, CA 94102
(415) 674-6140

Hours

M - W 8:30 am – 5:00 pm
TH 12:30 pm – 5:00 pm

Drop-in care is on a triage basis; arrive 30 minutes before regular operating hours.

Languages

English, Spanish, Tagalog

Neighborhood

Tenderloin

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Glide Health Services is your Medical Home, **the hospitals in your Medical Home Network are:**

St. Francis Memorial Hospital

900 Hyde Street
San Francisco, CA 94109
(415) 353-6000

San Francisco General Hospital

(A Medical Home referral is required for specialty care)

1001 Potrero Avenue
San Francisco, 94110
(415) 206-8000

If you have a life-threatening emergency, dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Glide Health Services is your Medical Home, **the pharmacies in your Medical Home Network are:**

St. Francis Outpatient Pharmacy

901 Hyde St
San Francisco, CA 94109
(415) 776-4650

SFGH Outpatient Pharmacy

(prescriptions from SFGH specialists only)

1001 Potrero Avenue
San Francisco, CA 94110
(415) 206-8107

For more information about Glide Health Services and to see a listing of services, please visit **www.glide.org**.

Haight Ashbury Free Medical Clinic

Medical Home Description

The Haight Ashbury Free Medical Clinic opened in response to the needs of the young people in the Haight Ashbury neighborhood, providing primary medical care, free of charge. A medical clinic where clients can come for quality, non-judgmental and compassionate health care, regardless of their ability to pay. Services include: Primary and specialty care, chiropractic care, health care for the homeless, HIV primary care and case management, HIV risk reduction counseling and testing, acupuncture, smoking cessation services, women's health services.

Medical Home Clinics

Haight Ashbury Free Medical Clinic

558 Clayton Street
San Francisco, CA 94117
(415) 746-1950

Haight Ashbury Integrated Care Center - Excelsior

1735 Mission Street
San Francisco, CA 94103
(415) 746-1940

Hours

M – TH 8:45am – 8:00pm
F 12:00pm – 5:00pm

Languages

English, Spanish, Cantonese, Mandarin.
American Sign Language (ASL) is available with prior notice.

Neighborhoods

Haight-Ashbury (Upper Haight), Mission, South of Market

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Haight Ashbury Free Medical Clinic is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital

1001 Potrero Avenue
San Francisco, 94110
(415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Haight Ashbury Free Medical Clinic is your Medical Home, **the pharmacy in your Medical Home Network are:**

San Francisco General Hospital

Outpatient Pharmacy
1001 Potrero Avenue
San Francisco, CA 94110
(415) 206-8107

For more information about Haight Ashbury Free Clinics and to see a listing of services, please visit **www.hafci.org**.

Lyon-Martin Health Services

Medical Home Description

Lyon-Martin Health Services provides quality, affordable, nonjudgmental, comprehensive health care and health education for women, by women. We are committed to serving all women with a focus on lesbians and special outreach to women of color, low income women, older women and women with disabilities.

Services include primary care, gynecology, primary care for HIV+ women, breast cancer early detection program provider, support groups, community forums, health care for the homeless, comprehensive primary care and gender reassignment services for transgendered people, smoking cessation classes, substance abuse education and screening for gay, lesbian, bisexual and transgendered women and girls.

Medical Home Clinic

Lyon-Martin Health Services

1748 Market Street, Suite 201
San Francisco, CA 94102
(415) 565-7667

Hours

M	11:00am – 7:00pm
TU	9:00am – 7:00pm
W	11:00am – 5:00pm
TH	1:00pm – 5:00pm
F	9:00am – 5:00pm

Languages

English, Spanish

Neighborhood

Hayes Valley / Civic Center

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Lyon-Martin Health Services is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital

1001 Potrero Avenue
San Francisco, 94110
(415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Lyon-Martin Health Services is your Medical Home, **the pharmacy in your Medical Home Network are:**

San Francisco General Hospital

Outpatient Pharmacy
1001 Potrero Avenue
San Francisco, CA 94110
(415) 206-8107

For more information about Lyon-Martin Health Services and to see a listing of services, please visit **www.lyon-martin.org**.

Mission Neighborhood Health Center

Medical Home Description

Mission Neighborhood Health Center is committed to compassionate, culturally competent and comprehensive health care services. Mission Neighborhood Health Center strives to provide services for the medically underserved with a focus on the Latino/Hispanic Spanish-speaking community and its neighbors.

Services include primary care, family planning, pregnancy tests, adult and senior medicine, HIV services, prenatal, podiatry, nutrition, x-ray, pharmacy, and lab work.

Medical Home Clinics

Mission Neighborhood Health Center

240 Shotwell Street
 San Francisco, CA 94110
 (415) 552-3870

Hours

M, TU, TH, F 8:00am – 5:30pm
 W 10:00am – 5:30pm

Languages

English, Spanish, Tagalog

Mission Neighborhood Health Center – Excelsior

4434 Mission Street
 San Francisco, CA 94112
 (415) 406-1353

Hours

M, TU, TH, F 8:00am – 5:30pm
 W 10:00am – 5:30pm

Language

English, Spanish, Tagalog

Neighborhoods

Mission and Excelsior Districts

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Mission Neighborhood Health Center is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital

1001 Potrero Avenue
 San Francisco, 94110
 (415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Mission Neighborhood Health Center is your Medical Home, **the pharmacy in your Medical Home Network are:**

San Francisco General Hospital

Outpatient Pharmacy
 1001 Potrero Avenue
 San Francisco, CA 94110
 (415) 206-8107

For more information about Mission Neighborhood Health Center and to see a listing of services, please visit **www.mnhc.org**.

Mission Neighborhood Resource Center

Medical Home Description

Mission Neighborhood Resource Center serves homeless adults in the Mission. Mission Neighborhood Resource Center advocates for housing and shelter and enhances the physical, social, emotional, and economic health of homeless residents of the neighborhood.

Services include primary care, family planning, and pregnancy tests. **Please note:** HIV, prenatal and podiatry services are not available at Resource Center location.

Medical Home Clinics

Mission Neighborhood Health Center – Mission Neighborhood Resource Center

165 Capp Street
 San Francisco, CA 94110
 (415) 869-7977 ext 1001

Hours

M, TU, W, TH 8:30am – 5:00pm
 F 8:30am – 12:00pm

Languages

English, Spanish, Hindi

Neighborhoods

Mission and Excelsior Districts

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Mission Neighborhood Resource Center is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital

1001 Potrero Avenue
 San Francisco, 94110
 (415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Mission Neighborhood Health Center is your Medical Home, **the pharmacy in your Medical Home Network are:**

San Francisco General Hospital

Outpatient Pharmacy
 1001 Potrero Avenue
 San Francisco, CA 94110
 (415) 206-8107

For more information about Mission Neighborhood Health Center and to see a listing of services, please visit www.mnhc.org.

Native American Health Center

Medical Home Description

Native American Health Center provides health care to residents in the Mission district, with respect for and promotion of American Indian culture.

Services include primary care, preventive care, general dentistry (not included under *Healthy San Francisco*), patient education services, HIV care and counseling, and high-risk youth substance abuse programs.

Medical Home Clinic

Native American Health Center

160 Capp Street
 San Francisco, CA 94110
 (415) 621-8051

Hours

M - F 9:00am – 5:00pm

Neighborhood

Mission District

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Native American Health Center is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital

1001 Potrero Avenue
 San Francisco, 94110
 (415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Native American Health Center is your Medical Home, **the pharmacy in your Medical Home Network are:**

San Francisco General Hospital

Outpatient Pharmacy
 1001 Potrero Avenue
 San Francisco, CA 94110
 (415) 206-8107

For more information about Native American Health Center and to see a listing of services, please visit www.nativehealth.org.

North East Medical Services (NEMS)

Medical Home Description

NEMS is a non-profit community health center with four locations, including the heart of Chinatown, the Sunset, Visitacion Valley, and the Portola district. The staff provides comprehensive, quality health care services with a personal touch. NEMS serves a wide range of cultural and ethnic backgrounds with specific expertise in serving Asians. The staff at NEMS can speak many languages, including Cantonese, Mandarin, Vietnamese, Burmese, and English.

Medical Home Clinics

North East Medical Services - Chinatown
 1520 Stockton Street (at Columbus Street)
 San Francisco, CA 94133
 (415) 391-9686

Hours

M-F 8:30am – 5:30pm, Sat 9:00am – 4:00pm

Languages

Cantonese, Mandarin, Vietnamese, Burmese, and English

North East Medical Services - Portola

2574 San Bruno Avenue
 San Francisco, CA 94134
 (415) 391-9686

Hours

M-F 8:30 am – 5:00pm, Sat 9:00 am – 4:00pm
 Closed 12:00 – 1:00pm

Languages

Cantonese, Mandarin, Vietnamese, Spanish, Armenian and English

North East Medical Services - Sunset

1450 Noriega Street
 San Francisco, CA 94122
 (415) 391-9686

Languages

Cantonese, Mandarin, and English

Hours

M-F 8:30am – 5:00pm, Sat 9:00am – 4:00pm
 Closed 12:00pm – 1:00pm

North East Medical Services

Visitacion Valley
 82 Leland Avenue (and Bayshore Blvd.)
 San Francisco, CA 94134
 (415) 391-9686

Hours

M-F 8:30am–5:00pm, Closed 12:00pm–1:00pm

Languages

Cantonese, Mandarin, Vietnamese, Spanish and English

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If NEMS is your Medical Home, **the hospitals in your Medical Home Network are:**

San Francisco General Hospital

(A Medical Home referral is required for specialty care)

1001 Potrero Avenue
 San Francisco, 94110
 (415) 206-8000

California Pacific Medical Center

(Inpatient services only. A medical home referral is required.)

- **St. Luke's Campus**
 3555 Cesar Chavez Street
- **Pacific Campus**
 2333 Buchanan Street
- **Davies Campus**
 45 Castro Street (at Duboce)
- **California Campus**
 3700 California Street

If you have a life-threatening emergency, dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program. *Healthy San Francisco* does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

While Medicines are prescribed at all NEMS locations, they may be picked up only at the NEMS Chinatown, Portola, or Sunset pharmacies.

NEMS has a 24-hour Prescription Refill Hotline at (415) 352-5035.

For more information about NEMS and to see a listing of services, please visit **www.nems.org**.

St. Anthony Medical Clinic

Medical Home Description

The mission of St Anthony Free Medical Clinic is to provide high quality care to uninsured residents of San Francisco.

Services include primary care, urgent care, pediatrics, podiatry, psychiatry, mental health therapy, allergy/asthma care, immunizations, HIV medical care and testing, acupuncture, pregnancy testing, smoking cessation, health education and outreach.

Medical Home Clinic

St. Anthony Free Medical Clinic

150 Golden Gate Avenue
 San Francisco, CA 94102
 (415) 241-8320

Hours

M, TU, TH, F 8:00am – 12:00pm
 1:00pm – 4:30pm

W 8:00am – 12:00pm

Drop-in care is on a triage basis, with a line forming thirty minutes prior to opening

Languages

English, Cantonese, Vietnamese, Lao, Thai, Mandarin, Portuguese, French, Russian, Spanish and Tagalog.

Neighborhood

Tenderloin

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If St Anthony Free Medical Clinic is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital

1001 Potrero Avenue
 San Francisco, 94110
 (415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

Prescriptions for medicine are provided at the clinic through a limited dispensing of medications, with other prescriptions referred to:

San Francisco General Hospital Outpatient Pharmacy

1001 Potrero Avenue
 San Francisco, CA 94110
 (415) 206-8107

For more information about St. Anthony Foundation and to see a listing of services, please visit **www.stanthonysf.org**.

South of Market Health Center

Medical Home Description

South of Market Health Center provides a comprehensive health service program that is designed to meet health care needs of a low-income inner-city population with dignity, compassion, and culturally-sensitive quality medical services.

Services include primary care, family planning, HIV testing, social services, dentistry (not included under *Healthy San Francisco*), health education, women's health care, podiatry, and case management.

Medical Home Clinics

South of Market Health Center

229 7th Street
San Francisco, CA 94103
(415) 503-6000

Hours

M, TU, W, TH 8:00am – 5:00pm
F 8:00am – 3:30pm
SAT 8:00am – 3:30pm

South of Market Senior Clinic

317 Clementina Street
San Francisco, CA 94103
(415) 284-2270

Hours

M, TU, W, TH 8:00am – 5:00pm
F 8:00am – 3:30pm

Languages

English, Spanish, Cantonese, Mandarin, Tagalog, Farsi, Russian and Hindi.

Neighborhood

South of Market

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If South of Market Health Center is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital

1001 Potrero Avenue
San Francisco, 94110
(415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If South of Market Health Center is your Medical Home, **the pharmacy in your Medical Home Network are:**

San Francisco General Hospital

Outpatient Pharmacy
1001 Potrero Avenue
San Francisco, CA 94110
(415) 206-8107

For more information about South of Market Health Center and to see a listing of services, please visit www.smhcsf.org.

Other *Healthy San Francisco* Medical Homes

BAART Community HealthCare

Medical Home Description

BAART Community HealthCare has been providing free and low-cost comprehensive medical care to its patients for over 30 years.

BAART's mission is to provide low-income, and/or the homeless or marginally housed with cost-effective, comprehensive primary care and other health care at its clinics or through community linkages, and to make such services available to as many people as possible that seek them. By doing so, BAART Community HealthCare can foster the health, happiness, longevity and self-reliant, responsible behavior of those individuals and help them benefit our communities.

BAART Community HealthCare offers a wide-range of primary and specialty health care services including: routine medical care, physical exams, prescriptions, immunizations, wound care, family planning, women's health care, adult urgent care, HIV testing and health education. We also provide referrals to our affiliated organizations for substance abuse treatment (medically assisted treatments) and mental health care for a comprehensive, integrated approach to care. Additionally, we make referrals to our in-house SSI and Medi-Cal advocates who can help advocate and navigate the confusing application process for eligible patients.

Medical Home Clinic

BAART Community HealthCare-Market St
 626 Stevenson Alley, 1st Floor
 San Francisco, CA 94103
 (415) 863-3883

Hours

M, T, W, F 6am-2pm; Th 6am-12pm

Neighborhood

South of Market

Languages

English, Spanish and Tagalog.

BAART Community HealthCare-Turk St

433 Turk Street
 San Francisco, CA 94109
 (415) 928-7800

Hours

M, T, Th, F 7am-10:30am, 12:00pm-3:00pm;
 W 7:00am-10:30am, 12:00pm – 1:00pm

Languages

English

Neighborhood

Tenderloin

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If the BAART Community HealthCare is your Medical Home, **the hospital in your Medical Home Network is:**

San Francisco General Hospital

1001 Potrero Avenue
 San Francisco, 94110
 (415) 206-8000

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescription information on next page.

Prescriptions

If the BAART Community HealthCare is your Medical Home, **the pharmacy in your Medical Home Network is:**

Walgreens

1496 Market Street at Van Ness Ave.
San Francisco, CA 94102
(415) 626-9972

For more information about BAART Community HealthCare and to see a listing of services, please visit www.baarthealthcare.org.

Brown & Toland Physicians-CPMC

Medical Home Description

As one of the nation's leading medical groups, Brown & Toland Physicians sets the standard for the way health care is delivered. To help you maintain your best health, Brown & Toland Physicians offers a number of care management programs and health and wellness classes. Brown & Toland Physicians providers rank among the best in the state for patient satisfaction.

Participants who select Brown & Toland Physicians as their Medical Home may choose to receive their primary care from a physician located in and around the Pacific Heights or Mission neighborhoods. Hospital and outpatient ancillary care is provided at California Pacific Medical Center (CPMC).

Medical Home Clinics

Brown & Toland Physicians-CPMC has multiple locations. Primary care providers are located in and around the Pacific Heights and Mission neighborhoods. After an HSF participant chooses a neighborhood, a primary care provider in that neighborhood is assigned to the participant by Brown & Toland Physicians. The provider information is listed on the participant's Brown & Toland Physicians ID card.

Hours

Regular office hours for most Brown & Toland Physicians providers are Monday through Friday from 9:00am to 5:00pm.

Most offices are closed during the lunch hour.

Languages

English, Spanish, Cantonese, Tagalog, and Farsi.

Neighborhood

Pacific Heights and Mission neighborhoods

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Brown & Toland Physicians-CPMC is your Medical Home, **the hospitals in your Medical Home Network are:**

California Pacific Medical Center (CPMC)

- **St. Luke's Campus**
3555 Cesar Chavez Street
- **Pacific Campus**
2333 Buchanan Street
- **Davies Campus**
45 Castro Street (at Duboce)
- **California Campus**
(Pediatric and Maternity
Emergency Services only)
3700 California Street

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home PCP or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

If you have an urgent medical need and your PCP is unable to see you urgently, you may go to:

San Francisco General Hospital
Urgent Care Clinic
995 Potrero Avenue, Bldg. 80, 1st Fl

M-F 8:00am to 7:00pm
Sa/Su/Holidays 8:00am to 7:00pm

Prescription information on next page.

Prescriptions

If the Brown & Toland Physicians-CPMC is your Medical Home, **the pharmacies in your Medical Home Network are:**

Walgreens

1899 Fillmore St. (at Bush)
San Francisco, CA 94115
(415) 771-4603

Walgreens

3400 Cesar Chavez St. (at Mission)
San Francisco, CA 94110
(415) 285-0802

For more information about Brown & Toland Physicians-CPMC, please visit www.browntoland.com

Chinese Community Health Care Association (CCHCA)/Chinese Hospital

Medical Home Description

Chinese Hospital and its' medical staff have been providing culturally competent and language appropriate health care for the Chinese community in San Francisco for over 110 years. The Chinese Community Health Care Association (CCHCA) is the medical group of Chinese Hospital which, with its' over 170 physicians from the Chinese Hospital medical staff, serve our community in their private offices throughout the city, as well as two Chinese Hospital clinic sites. CCHCA primary care physicians include general and family practice, internal medicine, and women's health. CCHCA also has a full complement of Specialty Physicians. Our physicians and staff speak most Chinese dialects and many Asian languages.

Medical Home Provider Sites

Private Practice Network

Our physician services are available through our private offices or our hospital clinic sites. A directory can be accessed at www.cchca.com.

Sunset Health Services

1800 31st Avenue (@ Noriega)
 San Francisco, CA 94122
 (415) 677-2388

Hours

M – F	9:00am – 5:30pm
SA	9:00am – 4:00pm

Excelsior Health Services

888 Paris Street, Suites (@ Geneva)
 San Francisco, CA 94112
 (415) 677-2488

Hours

M – F	9:00am – 5:30pm
SA	9:00am – 4:00pm

Languages

Cantonese, Mandarin, Vietnamese, English

Neighborhoods

Citywide

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If CCHCA/Chinese Hospital is your Medical Home, **the hospitals in your Medical Home Network are:**

Chinese Hospital

845 Jackson Street
 San Francisco, 94113
 (415) 982-2400

California Pacific Medical Center (CPMC)

(A prior authorization is required
 for specialty care and inpatient services)
 (415) 600-6000

- **St. Luke's Campus**
3555 Cesar Chavez Street
- **Pacific Campus**
2333 Buchanan Street
- **Davies Campus**
45 Castro Street (at Duboce)
- **California Campus**
3700 California Street

St. Francis Memorial Hospital

(A prior authorization is required
 for specialty care and inpatient services)
 900 Hyde Street
 San Francisco, CA 94109
 (415) 353-6201

If you have a life-threatening emergency, dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescription information on next page.

Prescriptions

Prescriptions for medicine are provided at the following pharmacies:

- Chinese Hospital Pharmacy
- A-G Pharmacy
- Daniel's Pharmacy
- Golden Gate Pharmacy
- Visitacion Valley Pharmacy

For more information about CCHCA/Chinese Hospital and to see a physician directory, please visit **www.cchca.com**.

Kaiser Permanente San Francisco Medical Center

Medical Home Description

For nearly 60 years, Kaiser Permanente has provided quality care in an integrated delivery system. Representing virtually all major medical and surgical specialties, our physicians work together in one of the nation's largest medical groups to provide care for you.

Medical Home Clinic

**Kaiser Permanente San Francisco Med Ctr.
Internal Medicine**
2238 Geary Blvd.
San Francisco, CA 94115

Hours

M-F 9:00am – 5:00pm

Advice/Appointments

English	(415) 833-2200
Chinese Dialects	(415) 833-2239
Spanish	(415) 833-2203

Urgent Care

Advice/Appointments (415) 833-2200

Kaiser Permanente San Francisco Med Ctr.
Healthy San Francisco Program Coordinator
Assistance (415) 833-6024

Languages

Mandarin, Cantonese, Spanish, English

Neighborhoods

Citywide

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Kaiser Permanente San Francisco Medical Center is your Medical Home, **the hospital in your Medical Home Network is:**

**Kaiser Foundation Hospital
San Francisco**
2425 Geary Blvd.
San Francisco, CA 94115
(415) 833-2000

Please note that other Kaiser Foundation Hospitals outside of San Francisco are not included in *Healthy San Francisco*.

If you have a life-threatening emergency dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost emergency care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

If Kaiser Permanente San Francisco Medical Center is your Medical Home, **the pharmacies in your Medical Home Network are:**

Easyfill (refills by phone)
(415) 833-8151

Kaiser Permanente SF Med Ctr.
2238 Geary Blvd.
San Francisco, CA 94115
Main Pharmacy
4th Floor
6th Floor
(415) 833-8150

**Kaiser Permanente SF Med Ctr.
(French Campus)**
4141 Geary Blvd.
San Francisco, CA 94115
(415) 833-3295

Sister Mary Philippa Health Center

Medical Home Description

Central to its mission, Sr. Mary Philippa Health Center and St. Mary's Medical Center provides health care and advocacy for the poor through the Sr. Mary Philippa Health Center. This clinic offers a coordinated program of comprehensive primary and specialty health services free of charge or at a reduced rate to thousands of uninsured and underserved members of the San Francisco community. Sr. Mary Phillipa Health Center and St. Mary's Medical Center do not offer family planning services, including contraceptives or sterilization, to HSF participants.

The Center serves a socially and ethnically diverse population of patients, and these patients are served by attending physicians, residents, fellows, nurses and other staff.

Medical Home Clinic

Sr. Mary Philippa Health Center
2235 Hayes Street, 5th Floor
San Francisco, CA 94117
(415) 750-5500

Hours

M, W, TH, F 8:30am – 4:00pm
T 1:00pm – 4:00pm

Languages

Spanish, Cantonese, English, Tagalog, Vietnamese

Neighborhoods

Haight-Ashbury

Hospital and Emergency Care

Healthy San Francisco will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Sister Mary Philippa Health Center is your Medical Home, **the hospitals in your Medical Home Network are:**

St. Mary's Medical Center

450 Stanyan Street
San Francisco, CA 94117
(415) 668-1000

San Francisco General Hospital

(A Medical Home referral is required for specialty care)
1001 Potrero Avenue
San Francisco, 94110
(415) 206-8000

If you have a life-threatening emergency, dial 911 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

Prescriptions

Prescriptions for medicine are provided at Sr. Mary Philippa Outpatient Pharmacy. The Pharmacy does not provide or fill prescriptions for contraceptives.

For more information about Sr. Mary Philippa Health Center and to see a listing of services, please visit www.stmarysmedicalcenter.org.

Healthy San Francisco Clinic Network Map



1. **BAART Community Healthcare-Market Street**
626 Stevenson Alley, 1st Floor
San Francisco, CA 94103
(415) 863-3883
2. **BAART Community Healthcare-Turk Street**
433 Turk Street
San Francisco, CA 94109
(415) 928-7800
3. **Brown & Toland Physicians-CPMC**
Physician location information provided by Brown & Toland Physicians.
4. **Castro Mission Health Center**
3850 17th Street
San Francisco, CA 94114
(415) 934-7700
5. **CCHCA – Chinese Hospital**
835 Jackson Street
San Francisco, CA 94133
(415) 834-2118
6. **Chinatown Public Health Center**
1490 Mason Street
San Francisco, CA 94133
(415) 364-7600
7. **Cole Street Youth Clinic**
555 Cole Street
San Francisco, CA 94117
(415) 386-9398
8. **Curry Senior Center**
333 Turk Street
San Francisco, CA 94102
(415) 885-2274
9. **Family Health Center at SFGH**
995 Potrero Avenue Building 80,
1st Floor
San Francisco, CA 94110
(415) 206-5252
10. **General Medicine Clinic at SFGH**
1001 Potrero Avenue, Suite 1M3
San Francisco, CA 94110
(415) 206-8492
11. **Glide Health Services**
330 Ellis Street, 6th Floor
San Francisco, CA 94102
(415) 674-6140
12. **Haight Ashbury Free Medical Clinic**
558 Clayton Street
San Francisco, CA 94117
(415) 746-1950

13. **Haight Ashbury Integrated Care Center**
1735 Mission Street
San Francisco, CA 94103
(415) 746-1940
14. **Kaiser Permanente San Francisco Med Ctr.**
2238 Geary Blvd.
San Francisco CA 94115
(415) 833-2200
15. **Larkin Street Youth Clinic**
1138 Sutter Street
San Francisco, CA 94109
(415) 673-0911 ext. 259
16. **Lyon-Martin Health Services**
1748 Market Street, Suite 201
San Francisco, CA 94102
(415) 565-7667
17. **Maxine Hall Health Center**
1301 Pierce Street
San Francisco, CA 94115
(415) 292-1300
18. **Mission Neighborhood Health Center**
240 Shotwell Street
San Francisco, CA 94110
(415) 552-3870
19. **Mission Neighborhood Health Center - Excelsior**
4434 Mission Street
San Francisco, CA 94112
(415) 406-1353
20. **Mission Neighborhood Resource Center**
165 Capp Street
San Francisco, CA 94110
(415) 869-7977
21. **Native American Health Center**
160 Capp Street
San Francisco, CA 94110
(415) 621-8051
22. **NEMS – Chinatown**
1520 Stockton Street
San Francisco, CA 94133
(415) 391-9686
23. **NEMS – Portola**
2574 San Bruno Avenue
San Francisco, CA 94134
(415) 391-9686
24. **NEMS – Sunset**
1450 Noriega Street
San Francisco, CA 94122
(415) 391-9686
25. **NEMS – Visitacion Valley**
82 Leland Avenue
San Francisco, CA 94134
(415) 391-9686
26. **Ocean Park Health Center**
1351 24th Avenue
San Francisco, CA 94122
(415) 682-1900
27. **Positive Health Program at SFGH**
995 Potrero Avenue, Ward 86
San Francisco, CA 94110
(415) 206-2400
28. **Potrero Hill Health Center**
1050 Wisconsin Street
San Francisco, CA 94107
(415) 648-3022
29. **St. Anthony Free Medical Clinic**
150 Golden Gate Avenue
San Francisco, CA 94102
(415) 241-8320
30. **Silver Avenue Family Health Center**
1525 Silver Avenue
San Francisco, CA 94134
(415) 657-1700
31. **Sister Mary Philippa Health Center**
2235 Hayes Street, 5th Floor
San Francisco, CA 94117
(415) 750-5500
32. **South of Market Health Center**
229 7th Street
San Francisco, CA 94103
(415) 503-6000
33. **South of Market Senior Clinic**
317 Clementina Street
San Francisco, CA 94103
(415) 284-2270
34. **Southeast Health Center**
2401 Keith Street
San Francisco, CA 94124
(415) 671-7000
35. **Tom Waddell Urban Health Center**
230 Golden Gate Avenue
San Francisco, CA 94102
(415) 355-7400
36. **Young Adult and Teen Health Center**
1001 Potrero Avenue, 6M
San Francisco, CA 94110
(415) 206-8376