## 12 Pay for Performance and Financial Incentives



### Learning Objectives

- Explain how you would apply five motivation theories in formulating an incentive plan.
- 2. Discuss the main incentives for individual employees.
- 3. Discuss the pros and cons of commissions versus straight pay incentives for salespeople.

### Learning Objectives

- 4. Describe the main incentives for managers and executives.
- 5. Name and define the most popular organization-wide variable pay plans.
- 6. Outline the steps in designing effective incentive plans.

### **Money and Motivation**

**Strategy** 

**Performance** 

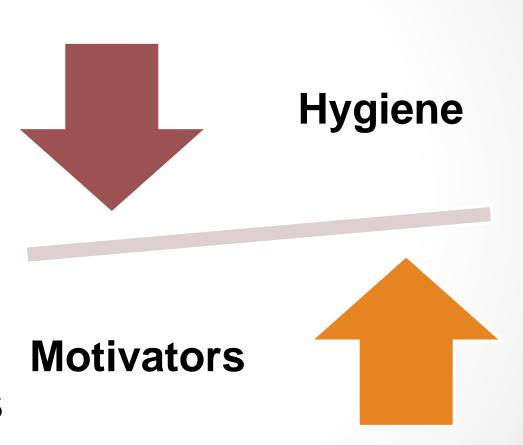
**Incentive Pay** 

# Explain how you would apply five motivation theories in formulating an incentive plan.

Maslow's
 Hierarchy of
 Needs



- Herzberg's
   Two-Factory
   Theory
- Deci and demotivators



Expectancy
 Theory, Victor
 Vroom



- Behavior modification
- Incentive pay terminology
- Employee incentives and the law

### Review

- Money and motivation
- Motivation theories
- Incentives
- Terminology
- The law

## Discuss the main incentives for individual employees.

## Individual Employee Incentive and Recognition Programs

- Piecework plans
  - Straight piecework
  - Standard hour plans
  - Pros and cons

- Merit pay as an incentive
  - Differential pay increases
  - Merit pay options

## Individual Employee Incentive and Recognition Programs

- Incentives for professional employees
- Nonfinancial and recognition-based awards
  - o Incentives managers can use
- Online and IT-supported awards
- Job design



### Review

- Piecework
- Merit pay
- Incentives for professionals
- Nonfinancial rewards
- Online
- Job design

# The Pros and Cons of Commissions vs. Straight Pay Incentives for Salespeople

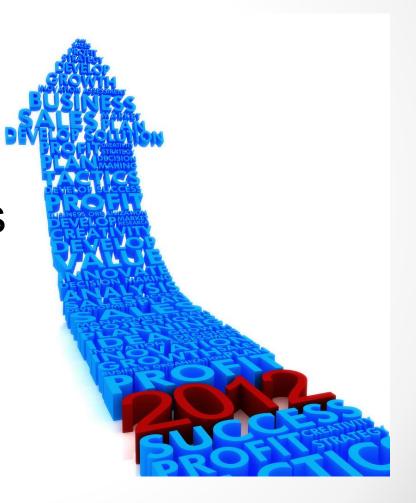
### Incentives for Salespeople

- Salary plan
- Commission plan
- Combination plan
- Maximizing sales force results
- How effective are your incentives?



### Review

- Types of sales incentives
- Maximizing results
- Effectiveness



## Describe the main incentives for managers and executives.

## Incentives for Managers and Executives

- Strategy and the executive's long-term and total rewards package
- Sarbanes-Oxley Act
- Short-term incentives, annual bonus
  - Eligibility
  - Fund size
  - Individual performance
  - o Formula



## Incentives for Managers and Executives

- Strategic long-term incentives
  - Stock options
  - Stock option problems
  - Other stock plans
  - Ethics and incentives
- Other executive incentives



#### Review

- Strategy and long-term incentives
- Federal law
- Short-term incentives
- Strategic long-term incentives
- Other incentives

## The Most Popular Organization-wide Variable Pay Plans

## Team & Organization-wide Incentive Plans

- Designing team incentives
  - Engineered standards
  - Pros and cons
- HR inequities that undercut team incentives

## Team & Organization-wide Incentive Plans

- Profit-sharing plans
- Scanlon plans
- Other gainsharing plans
- At-risk pay plans
- Employee stock ownership plans

### Review

- Team incentives
- Inequities
- Profit-sharing
- Scanlon and gainsharing
- At-risk
- ESOPs

### The Steps in Designing Effective Incentive Plans

## The Five Building Blocks of Effective Incentive Plans

- Common sense
- Linkages
- Effort ←→ Rewards
- Standards
- Contract
- Measurement

