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ABSTRACT

This document is intended to help students in Alberta identify skills and prepare portfolios highlighting their strengths and abilities and to help education and business leaders work together to develop a student portfolio sample promoting skills for success in education, training and work. The document is divided into two parts. Part I is a career skills portfolio sample that is based on "The Critical Skills Required of the Canadian Work Force, " as depicted by the Conference Board of Canada. The sample materials are organized into five sections dealing with the following topics: identifying and communicating skills, values, and plans; identifying and communicating academic and technical skills; identifying and communicating personal management skills; identifying and communicating teamwork skills; and applying skills in project work. Part 2 is an implementation handbook that creates and guides the reader through a process for achieving the following: critical formation of business-education partnerships to spearhead portfolio projects; development of portfolios in schools; and use of portfolios in local business communities. Appended are the following: descriptions of selected portfolio initiatives in Alberta; transparency masters; promotion/marketing ideas; and sample letters. Contains 15 references. (MN)





Showcasing Students' Strengths and Abilities

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Creating a Career Skills Portfolio —

Showcasing Students' Strengths and Abilities.

This resource was producted under contract with Dale Gullekson, Coordinator Career Development Services, Bev Facey Community High School (Elk Island Public School).

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This document is intended for:

Students	✓
Parents	1
Teachers	1
School Administrators	/
School Counsellors	✓ _
School Advisory Committee/Councils	✓
School District Administrators	/ _
School Trustees	✓
Chamber of Commerce Directors & Members	1
Local Businesses	/ _
Other Public Services	/

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Alberta Education gratefully acknowledges the following individuals for their valuable contributions to the development of *Creating a Career Skills Portfolio*.

Advisory Committee

Deana-Marie Helton, Coordinator of Student Services, Father Lacombe High School (Calgary) Mark Edwards, Counsellor, Holy Trinity School (Edmonton) Pam Bottrill, Off-campus and Career Focus Team Member,

Chinook's Edge Regional Division No. 5
Bryan Hiebert, President, Canadian Career Development Foundation
Paul Gowans, Principal, Lindsay Thurber Composite High School
(Red Deer)

Mary Stephenson, Chair of the Education Sub-Committee, Alberta Chamber of Commerce

Dale Erickson, Executive Assistant — Corporate Services, Alberta School Boards Association

Bruce Buruma, Team Leader, Academic Services and Programs, Hunting Hills High School (Red Deer)

Gary MacNeill, Project Director, Careers: The Next Generation Colleen Crickmore, Acting Director, Information, Development and Marketing, Advanced Education and Career Development

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For their assistance in development of the concept and implementation in Elk Island Public School Regional Division No. 14, Sherwood Park Catholic Separate School District No. 105 and Strathcona Christian Academy.

Xerox Canada

For valuable support with the skills portfolio in Sherwood Park.

Students from Elk Island Public School Regional Division No. 14

For granting permission to use photographs and personal documentation.



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Chapter 2

Chapter 2: Academic/Technical Skills

Chapter 3: Personal Management Skills

Chapter 4: Teamwork Skills

Chapter 5: Applying My Skills - Project Work

Part II: Implementation Handbook

Introduction

Getting Started - Initiating a Portfolio Project

The Implementation Process

Appendices

- A. Descriptions of Selected Portfolio Initiatives in Alberta
- B. Information Package (Blackline Masters)
- C. Promotion/Marketing Ideas
- D. Sample Letters

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CAREER SKILLS PORTFOLIO

A portfolio is a carefully organized collection which illustrates a student's skills, abilities and talents. Compiling a portfolio helps students identify, select and organize evidence of skills that will assist them in their transition from school to work and/or further training.

Creating a Career Skills Portfolio is a guide to help:

- students identify skills and prepare portfolios that highlight their strengths and abilities
- education and business leaders work together to develop a student portfolio sample that will promote skills for success in education, training and work.

For employers, the portfolio will provide evidence of essential work skills which will aid in the selection of potential employees.

For students, the portfolio is an immediately available summary of abilities and accomplishments. In a world of competitive selection for education, training and employment, the portfolio will be a valuable marketing tool.

Students who have developed portfolios say there are many ways their portfolios have been useful in helping them:

- √ look inward and reflect upon their values, interests and strengths
- $\sqrt{\ }$ set the path for their careers
- √ identify and demonstrate skills for employment
- $\sqrt{}$ have on-hand information for job applications
- $\sqrt{}$ attain university, college or technical school entrance
- $\sqrt{\text{apply for scholarships}}$
- √ get volunteer positions
- $\sqrt{}$ show others what they are all about.

For educators, the portfolio demonstrates the many skills they have engendered in their students.



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A skills portfolio is a representation of a student's career intelligence. Career intelligence can only be inferred from a student's behaviour, attitudes and skills. Clearly, the employability skills of academic/technical, personal management and teamwork represent a student's career intelligence or "fitness for the workplace."

Basically, this resource helps answer two key questions for educators:

- 1. What are the important components of a career skills portfolio for students?
- 2. How can educators best implement a career skills portfolio for students in schools?

Creating a Career Skills Portfolio includes two components:

- 1. A Career Skills Portfolio Sample (Part I) based upon "The Critical Skills Required of the Canadian Work Force" as depicted by the Conference Board of Canada:
 - academic skills
 - personal management skills
 - teamwork skills.

A copy of the Employability Skills Profile is found on the following pages.

- 2. An Implementation Handbook (Part II) which creates and guides the reader through a process for:
 - the critical formation of business/education partnerships to spearhead portfolio projects
 - the development of portfolios in schools
 - the use of portfolios in local business communities.

To assist the implementation process, this handbook also includes sample overhead masters for presentations, sample letters, brochures, documents related to agendas, publicity, fund raising and more.

It is important to recognize this portfolio will be most effective as a community partnership initiative which may be introduced by any stakeholder group to the other key players in the community.





EMPLOYABILITY SKILLS PROFILE

To help Canadians develop skills that will set them on the way to success, the Corporate Council on Education, which is part of the Conference Board of Canada, has developed a set of basic skills that are important to every employer. It is called an Employability Profile and it outlines academic, personal management and teamwork as essential skills.

The Conference Board of Canada has identified critical skills required of the Canadian workforce. These skills are important to all employment and career opportunities.

Academic Skills

Those skills which provide the basic foundation to get, keep and progress on a job and to achieve the best results.

Canadian employers need a person who can:

Communicate

- Understand and speak the languages in which business is conducted
- · Listen to understand and learn
- Read, comprehend and use written materials, including graphs, charts and displays
- Write effectively in the languages in which business is conducted

Think

- Think critically and act logically to evaluate situations, solve problems and make decisions
- Understand and solve problems involving mathematics and use the results
- Use technology, instruments, tools and information systems effectively
- Access and apply specialized knowledge from various fields; e.g., skilled trades, technology, physical sciences, arts and social sciences

Learn

• Continue to learn for life



Personal Management Skills

The combination of skills, attitudes and behaviours required to get, keep and progress on a job and to achieve the best results.

Canadian employers need a person who can demonstrate:

Positive Attitudes and Behaviours

- · Self-esteem and confidence
- · Honesty, integrity and personal ethics
- A positive attitude toward learning, growth and personal health
- Initiative, energy and persistence to get the job done

Responsibility

- The ability to set goals and priorities in work and personal life
- The ability to plan and manage time, money and other resources to achieve goals
- · Accountability for actions taken

Adaptability

- A positive attitude toward change
- Recognition of and respect for people's diversity and individual differences
- The ability to identify and suggest new ideas to get the job done – creatively

Teamwork Skills

Those skills needed to work with others on a job and to achieve the best results.

Canadian employers need a person who can:

Work with Others

- Understand and contribute to the organization's goals
- Understand and work within the culture of the group
- Plan and make decisions with others and support the outcomes
- Respect the thoughts and opinions of others in the group
- Exercise "give and take" to achieve group results
- Seek a team approach as appropriate
- Lead when appropriate, mobilizing the group for high performance





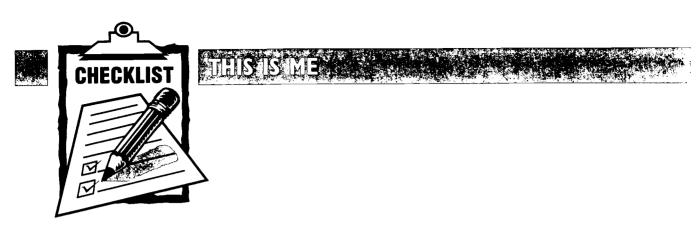
Part : Portfolio Sample

Introduction – This is Me



- Personal Management Skills 3
 - Teamwork Skills 4
- Applying My Skills Project Work **6**





This section includes anything that represents who you are, what you value and your plans for your future

Current résumé/curriculum vitae
Current personal career plan
Education/training plan
Student career profile
 Personal profiles/inventories; e.g., Interest assessment inventory; e.g., COPS, InterOptions, etc. Values/beliefs; e.g., COPES, Life Role Profile, etc. CHOICES/DISCOVER summary Myers Briggs Type Indicator (MBTI) True Colors
Cover letter sample
Application form sample/application form master sheet
Hobbies/interests
Recognition or accomplishments



Sample Résumé

MICHAEL JERRY

109, 52225 Range Road 232 Sherwood Park, AB T8B 1L5 (403) 449–9488

CAREER GOAL

I will be applying to the Radio and Television Arts program at SAIT for January entrance and I hope to pursue a successful career in radio broadcasting.

EDUCATION

Bev Facey Composite High School 99 Colwill Boulevard Sherwood Park, AB T8A 4V5 (403) 467-0044

Graduating from Bev Facey in June 1994 with a general diploma, majoring in drama.

RADIO AND AUDIO EXPERIENCE

In the 1989–90 school year, I started a radio station with a teacher, Al Dixon, at F. R. Haythorne Junior High School. This radio station is still fully operational.

- Created a letter so the administration would approve the radio station.
- Organized a team of disc jockeys and designed a schedule for each person.
- Trained the disc jockeys on how to set up and use the equipment.
- Responsible for buying tapes and extra equipment to keep the radio station up to date.

I have also worked on a volunteer basis for KDL Audio and Lighting Specialists to help set up sound the lighting equipment for the Sherwood Park trade fair 1991 and 1992.

- Became familiar with the set up and take down of a major production.
- Responsible for light and sound checks after set up.
- Worked backstage with a headset transferring information from stage directors to my supervisor on the main control board.
- Operated spot light for the fashion shows.



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Between the school years 1988 and 1991, I was a member of the school sound crew.

- Familiar with 8-channel mixer board, all patchwork involved, set up of speakers and microphones.
- Worked with a team of three people to set up and operate sound equipment for school assemblies.
- Worked after school hours for open houses, band concerts, graduations,

Public speaking confidence and announcing experience includes:

- Master of Ceremonies for my Grade 9 graduating class (1991).
- Communicated to groups of 200 by announcing the starting line ups and sponsors for various tournaments.
- Just elected by student body to be the class historian for my Grade 12 graduation at the Alliance Church (June 1994).

ENTERTAINMENT EXPERIENCE

Between October 1993 and February 1994, I took part in a film making course through the National Screen Institute, Canada. During this course I:

- Refined my drama skills in a nine week training course as an actor.
- Briefly introduced to the lighting, camera, editing and production work.
- Tenth week consisted of our team producing a 7-minute movie in a 12-hour shooting day. (Received excellent reviews from Marc Horton of the Edmonton Journal.)

DRAMA

I have been involved in drama for six years and through this training I have:

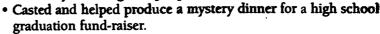
- Created a variety of different characters and directed many one act plays.
- Acted in a variety of major productions; e.g., musicals, Shakespeare, collectives, mystery dinner as well as films.
- Organized casts, built stage sets and worked with others to produce various plays for performance.
- Established a relationship with many businesses through the drama department to trade advertising from us for the borrowing of props that are too expensive for the department budget.

INTERPERSONAL AND LEADERSHIP SKILLS

Drama

 Developed public speaking confidence through six years of drama training.





Soccer

- Coached a group of five and six year olds for the 1992–93 indoor season, working on basic fundamentals of soccer as well as teamwork.
- Coached a group of under nine year olds for the 1993–94 indoor season, stressing teamwork and passing.
- Coached a group of under 17 year olds for the 1993-94 season, working on devising plays, specializing on key skills and tactics. (Silver Medal, Provincial, Calgary 1994)
- Have played competitive soccer for 14 years and am presently captain of the school soccer team.
- Completed my level 1 ASA Soccer refereeing course and have officiated.

ACHIEVEMENTS

- Five provincial gold medals over my entire soccer career, one provincial silver medal as coach, various medals for volleyball and soccer in school athletics
- "Student of the Year" award in Grade 9.
- Drama awards in 1991 and 1992.

INTERESTS

- Enjoy listening to all types of music.
- Installing car stereos.
- Soccer, volleyball and all types of sports.
- Snowboarding, because of its aggressive style.

REFERENCE OPTIONS

- 1. Available upon request.
- 2. Copies of references provided.
- 3. Skills portfolio including references available upon request.

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Sample Career Profile

STUDENT CAREER PROFILE								
SELF ASSESSMEN	NT RESEARCH	CAREER RESEARCH						
GRADE 10	SUMMARY	OCCUPATION RESEARCH	EDUCATION RESEARCH					
Labour Market Information	INTERESTS APITTUDUES	CHOICES: Occupation Search	SECONDARY					
Post-Secondary Requirements Pre-registration Grade II	Methodical General Learner	NOC (Career Prospects)	Bev Facey Composite High School Registration Handbook					
Personal Interests:	Objective Verbal Learner Social Numerical Learner Bye/Hand Directive	Career Directions (Canada) Cccupational Profiles (Alberta)	Bev Facey Composite High School Open House/CTS Tours					
	PREFERENCES	Career Information Hotline (422-4266)	Bev Facey Composite High School Student-For-A-Day					
Personal Strengths: English, Social Communication + Computers Personal Weaknesses: Math and In	Things People Information NOC Sector Preferences Service	Occupation Research Interviewing, CALM, Work Experience	POST-SECONDARY CHOICES:Education Search					
Languagel OCCUPATIONAL GOALS/INTERESTS	EDUCATIONAL GOALS/INTERESTS	Career Investigation (NAIT/SAIT)	"Matter of Choice" Evening					
	NOC Skills Level (circle) A (B) C D	Job Shadowing Counselling/CALM	Post-Secondary Institution Calendars List of Programs List of Institutions					
Next Career Planning Step(s) 1. VOO S	CAREER TRANSITIONS GRADE 12	Work Study (CTS) Work Experience/Cooperative	Admissions Criteria Application Procedure Tuition Fees/Books/Tools					
Self Assessment Summary: Goals: College	Occupation Interviews: Dest-Secondary Plan	Education RAP (Registered	Housing/Transportation Financial Aid Contingency Plan					
Values: <u>People</u> , Helping Personal Skills: Communication	Job Search Skills	Apprenticeship Program Volunteer Work	Continuing Education Calendars					
Interests:	Targeted Résumé	Casual/Part-time/Summer	Counsellor Appointment - verify research to date. Date: Max 951 Nov 96 1					
Post Secondary Plan	Application Form/Cover Letter	Employment	Post-Secondary Open House Dates					
"CHOICES": 1. Education: Fache. 2. Business	Interviewing Rehearsal (Video) Practicum Placements:		Buddy System/Student-For-A-Day					
Job Shadow: 1. Police Woman 2. Business Mgt.	Work Study:		Post-Secondary Admissions Appointment Bev Facey Composite High School Application Seminars					
General Résumé	Work Experience: 1		Technologies: Career Investigation/References					
Interviewing	2		Trades: Apprenticeship Criteria					





Sample Record of Achievement

BEV FACEY COMPOSITE HIGH SCHOOL STUDENT GAREER PROFILE

NAME:		GRADE 12 (R	
(AME.		CRS. TITLE	CR. FI
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MARKS:	_		
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Sample Award



Denis Osachuk has attained

THE BRONZE STANDARD of

THE DUKE OF EDINBURGH'S AWARD

Young Canadians Challenge

January 1, 1996

Thuly

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Portfolio Sample

CHAPTER

Introduction – This is Me



Academic/Technical Skills 2



Personal Management Skills 3



Teamwork Skills

Applying My Skills – Project Work





ACADEMICATECHNICAL SKALS

Your *academic skills* reflect your ability to communicate, think and learn. Certificates, evaluations, duration of experiences, and performance appraisals show your competency, interest and potential abilities. Because you will be working in a technological world, a record of your *technical skills* will demonstrate your ability to use and learn technology.

Ш	Current report card, school transcript, diploma/certificate
	Career and technology (CTS) courses
	Honour/merit awards
	Achievement test scores
	Performance appraisals; e.g., school, work, other
	Scholarships
	Other languages spoken or studied
	Fine Arts; e.g., drama, art, music presentations
	Certifications: first aid, CPR, driver's licence, WHMIS training, coaching certifications, swimming, baby-sitting, modelling, auto-propane transfer, etc.
	Other training courses; e.g., militia/cadet, junior achievement, leadership seminars
	Computer skills; e.g., Internet knowledge, typing speed, spreadsheet or database project evaluation or summary
	Letters of recommendation from teachers, counsellors or employers
	Writing sample; e.g., report, essay, poem, research or position paper
	Speech or presentation; e.g., audio or videotape, photographs
	Art portfolio
	Specific skills acquired through a club or organization
	Specific skills acquired through a job or volunteer work
	you include actual work samples, include a short summary of what you did, how it was done and



Sample Report Card

Ken	nt Name Ho Efman Grade Program Homeroom 12 nt Id Provincial M 21 780701843						Elk Is ublic S					9	5-9	School 6 Ardrossan Junior-Senior 53129 Range Road 222 Ardrossan, AB TBE 2M8 Phone (403) 922-2228
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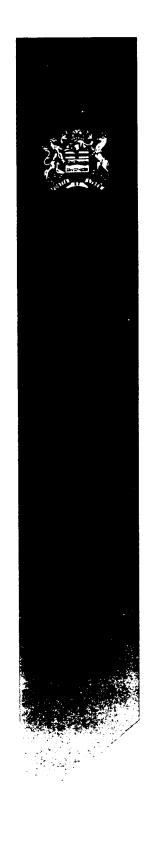


Sample Record of Achievement

BEV FACEY COMPOSITE HIGH SCHOOL STUDENT CAREER PROFILE

NAME:		GRADE	12 (RETURNIN	(G):
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ambie libioma



Alberta High School Diploma

is awarded to

who has fulfilled the requirements prescribed by Alberta Education for graduation from high school in the Province of Alberta, Canada

Number

Minister of Education

Director, Information Services







Alexander Rutherford Scholarship For High School Achievement

Presented to

Ken M. Hoffman

in recognition of exceptional academic achievement



Minister of Advanced Education

and Career Development

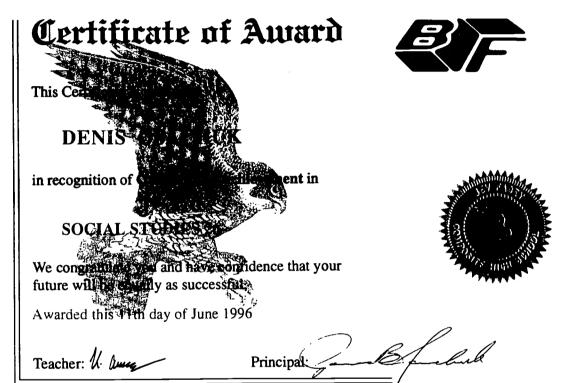


Alberta Heritage Scholarship Fund





BEV FACEY





Technical Skills

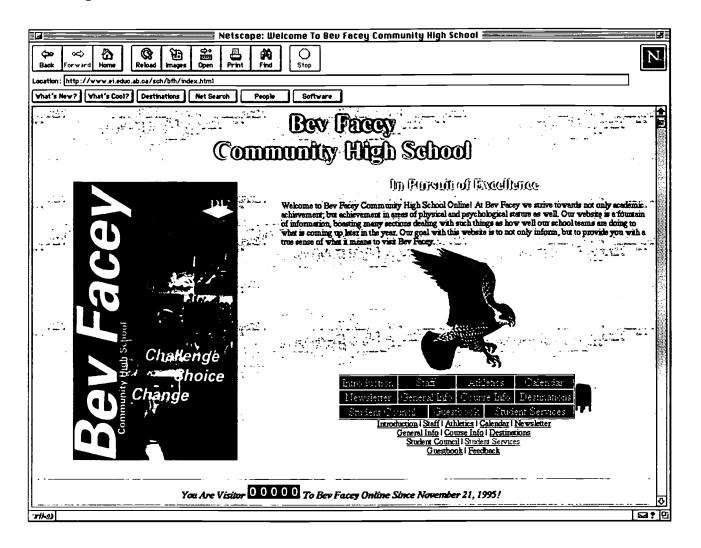
Name: WELDING Student Evaluation Repor	t
Start Date: Finish Date: ELECTRODES BASE METAL E6010 E6011 Steel Pipe Steel Tubing E7014 E7018 Cast Iron G.M.A.W. Flux core G.T.A.W. Aluminum Aluminum Start Date: M.S. Plate Quantity of work done Quality of work done Ability to learn job Dependability Safety habits Care of equipment Job attitude	Above Average Below Unsatis-factory
ACCURACY TO WHICH STUDENT CAN WORK 1/64 inch 1/32 inch 1/16 inch 1/8 inch 1/4 inch 1/16 inch 1/	TYPES OF WELDS - POSITION OF WELDING Hori. Vert. O-H



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	Arc Welder Oxy-fuel Welder Oxy-Fuel Cutting Oxy-fuel Brazing Pedestal Grinder Pedestal Wire Brush Hand Grinder Iron Worker G.M.A.W. Welder G.T.A.W. Welder Plasma Arc Cutting Band Saw Hand Tools Radio Graph Cutting Hossfield Bender Drill Press Forge Hydraulic Pipe Bender Pipe Beveller Squaring Shear Sheet Metal Brake	
OXY-FUEL WEI	LDING ELECTRIC W	VELDING G.T.A.W.
M.S. Welding Pipe Welding Sheet metal Cast Iron Soldering	M.S. Welding Structural Pipe Welding G.M.A.W.	Aluminum Pipe
Brazing Silver Solder Cutting	Steel Aluminum Pipe	
This record card certification whose signature is belo School and has fulfilled	es that ow has completed a course in w d all the procedures as outlined	velding at Bev Facey Community High above.
	Student Signature:	
	Teacher Signature:	
	Date:	

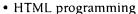


Computer Skills



Information Processing 3C

Responsible for managing Bev Facy Web Page as Special Project since September 1996

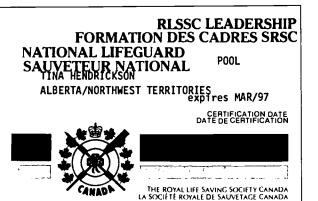


- File management and organization
- Use of scanned image
- Knowledge of different graphic formats
- · Basic layout and visual design
- Use of File Transfer Protocol (FTP)
- Competence in various productivity applications

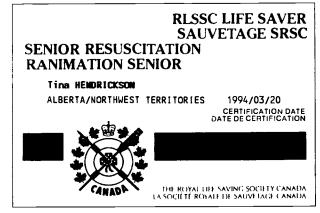
- Taking directions
- Listening
- Accepting responsibility
- Working independently

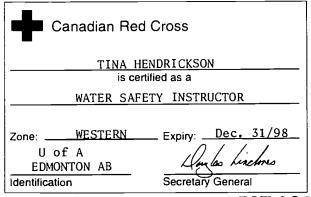


Sample Certificates

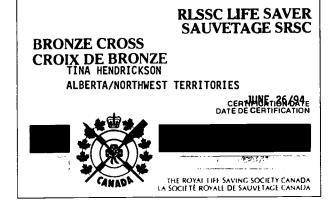




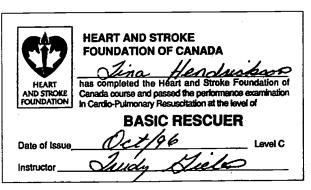
















Sewing Skills/Construction Skills

- Machine applique
- Straight stitch
- Pressing
- Fabric choice appropriate for project
- Use of fusible web
- Stretching and putting quilt on frame
- Tying the quilt layers together
- Hand stitching quilt edging

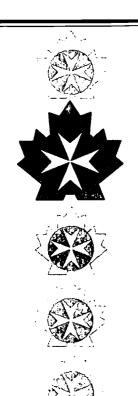
This particular quilt also involved recycling fabric scraps.

INTERPERSONAL SKILLS

All students work together to do the tying while on the frame, provide suggestions of fabrics and colours and help evaluate projects.



Jamole Certificate



St. John Ambulance

St. John Ambulance certifies that DENIS OSACHEK

has completed a course in

SAFETY ORIENTED FIRST AID

EMERGENCY LEVEL

1-5,6,7,14,17,20 04-08-98 Elective Modules:

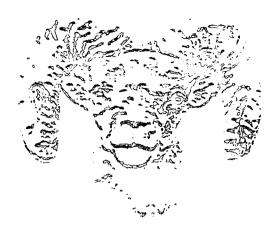
Expires:

Annual CPR retraining is recommended.





Sample Certificate



This is to certify that

Ken Hoffman

has attended and successfully completed the

Alberta Conservation and Hunter Education Program

Basic Course

M. PA Hans

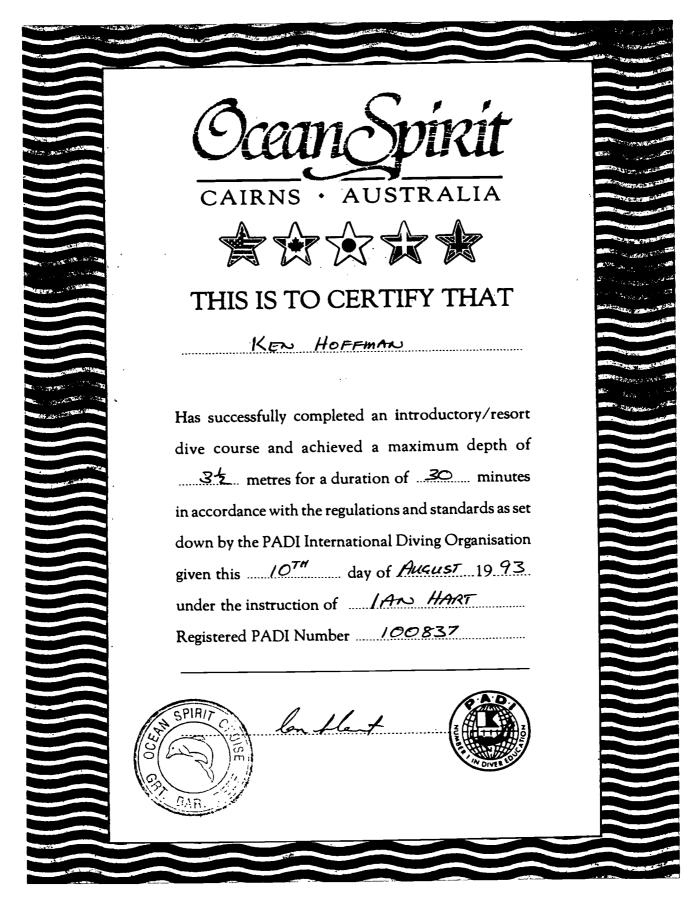
INSTRUCTOR

CHIEF HUNTER EDUCATION OFFICER















Portfolio Sample

CHAPTER

Introduction – This is Me **()**



Academic/Technical Skills



Personal Management Skills 33-



Teamwork Skills 49

Applying My Skills - Project Work 🗐





PERSONAL MANAGEMENT SKILLS

Personal Management skills represent your own combination of attitudes and behaviours that demonstrate responsibility and adaptability.

Identify examples of your effort and involvement that portray commitment, ability to establish personal goals, and to prioritize and manage your time.

Adaptability includes respect and acceptance of others and their ideas; being creative and open to change. Letters of reference from present or past employers, teachers, coaches, supervisors Performance appraisals/evaluations from work or school Memberships in clubs or organizations; e.g., sports, music, drama, dance, scouts/guides, cadets, community/church groups Volunteer work Perfect attendance letters from school, work, clubs Hobbies/interests Recognition awards; e.g., Student of the Week/Employee of the Month Leadership skills; e.g., student council executive, sports team captain, 4-H club, leaders-in-training Ability to maintain a student agenda/weekly daytimer calendar Description of activities where you have demonstrated responsible behaviour; e.g., baby-sitting/child care, handled money, operated valuable equipment, etc. Participation award/certificate Career Planning: • Employment goal/career goal (if identified) • Occupational research; e.g., job shadowing, career fairs, etc. • Educational research; e.g., high school and post-secondary open house, post -secondary



• Part-time/volunteer work

"student for a day" visits, post-secondary information evenings/seminars



Royal Canadian Mounted Police Gendarmerie royale du Canada

911 Bison Way Sherwood Park Alberta T8H 1S9

The Principal
Bev Facey High School
99 Colwill Blvd
Sherwood Park Alberta
T8A 4V5

6th November, 1996

Sir.

Security Classification/Designation Classification/désignation sécuritaire

Protected A

Your File Votre référence

ur File Notre référence

2540 - 5 - 1

Re: Work Experience Program of Sheila HUTZKAL

Sheila came to our work site for a period of 25 hours. During this time I found her to be friendly, very interested in her tasks and showed good initiative in finding other tasks when her work was complete. She had the opportunity to work with a University of Alberta Student who is completing her practicum and these are some of the comments that this lady said about Sheila. She articulates well both in person and on the phone. She was a quick learner who checked her work and was able to perform her tasks with accuracy. She always appeared interested in her duties and was not afraid to seek assistance when the need arose.

I feel the above paragraph describes Sheila and how well she has performed at this office. We were very proud to have her, albeit for a short time in our organization and have encouraged her to apply for a position with us through the summer months in 1997. She is a credit to herself, your school and the community.

Sheila is aware of this document and has a copy.

D.C. COHN, Cpl. CP/ VS Coordinator Sherwood Park R.C.M.P.

cc: Mr GULLELKSON





Leadership Skills

As a senior student with almost 1000 hours of training and experience in commercial cooking classes, I have been given much responsibility to help new students in the course become familiar with:

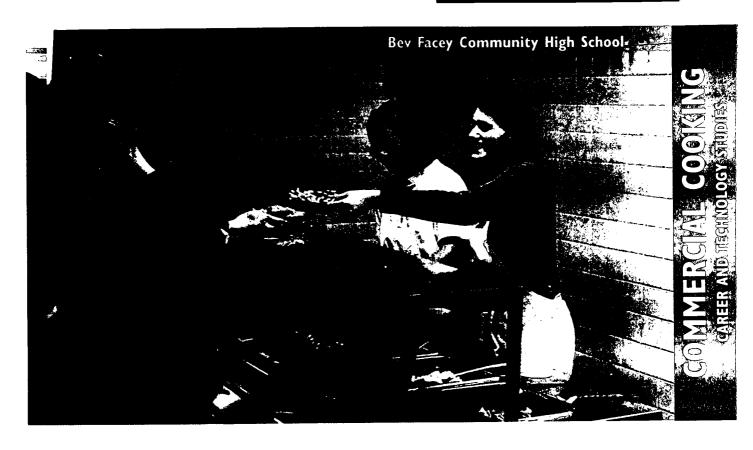
- recipes
- equipment
- safety
- sanitization

in areas such as short-order, baking, soups, vegetables, salads, sandwiches, grill and customer service.

This experience has helped me develop good teamwork and communication skills for working in the food industry.



BEST COPY AVAILABLE



Personal Skills

- Polite and cheerful while serving up to 700 students and staff customers daily during the lunch rush
- Patient, helpful and cooperative with student co-workers in preparing food
- Dependable and committed to volunteering at numerous banquets catered each month
- Organized when handling numerous short-order requests at once
- Accurate and pay attention to detail; e.g., follow recipes, measure ingredients and take inventory
- Work safely with knives, fryers, ovens, mixers, etc.
- Demonstrate and understand the need for cleanliness, sanitization and maintaining a clean work area for proper food storage and service
- Willing to learn and proud of my work in achieving a 90% average in this program.





Customer Service Skills

Customer Relations Training and Experience: (current mark 78%) 1994-96

- Learned to politely and accurately receive appointment bookings over the telephone or at front counter.
- Demonstrated the ability to cheerfully and respectfully greet customers upon arrival
- Listened carefully to customer requests for service and made any suggestions tactfully
- Led when necessary and participated pleasantly in general conversation
- Sought assistance from salon supervisors discreetly, if help with the customer was required
- · Handled payment accurately and courteously.





james B. Sawchuk PRINCIPAL

Robert G. Lougheed ASSISTANT PRINCIPAL

Joan L Souster
ASSISTANT PRINCIPAL

February 27, 1997

Registrar's Office Admissions and Registrations Grant MacEwan Community College

Dear Sir/Madam:

It is with pleasure that I write this letter of recommendation for Amanda Wright in application to the Teacher Assistant Program at Grant MacEwan Community College.

Amanda has recently completed a Career Transitions (CTS) course (90%) and is currently volunteering at two schools with teacher aide/interpreters.

She is assisting Betty Green who is an interpreter with a Grade 8 deaf student at Haythorne Junior High School in Sherwood Park and with Lucinda Brown, an interpreter with a Grade 1 student at Beau Meadows Elementary School in Beaumont.

Amanda has excellent interpersonal skills for working with and assisting children. She has thoroughly researched her career plans as a teacher aide/interpreter and is currently enrolled in American Sign Language (ASL) training.

As a teacher, familiar with special needs students and the support they require, I am confident Amanda would be an excellent candidate for your program and an asset to any classroom or school.

Sincerely

BEV FACEY Community High School 99 Colwill Boulevard Sherwood Park, Alberta T8A 4VS

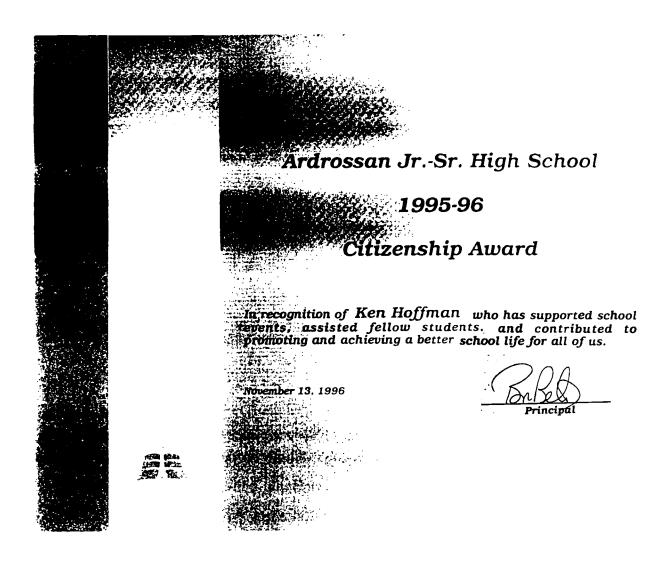
Phone (403) 467-0044 Fax (403) 467-3467

Home Page http://www.ei.educ.ab.ca/ sch/bfh/index.html Dale Gullekson

Career Development Coordinator

DAG:bw







Sample Reference



James B. Sawchuk PRINCIPAL

Robert G. Lougheed ASSISTANT PRINCIPAL

Joan L. Souster
ASSISTANT PRINCIPAL

Student Services Department November 26, 1996

The Registrar Grant MacEwan Community College Edmonton, AB

TO WHOM IT MAY CONCERN

Re: Application by Jasmin Hashimi to the Teacher Assistant Program at Grant MacEwan Community College.

Please be advised that Jasmin has completed the following courses and credits in preparation for a successful application to the college. The marks listed below represent mid-term marks unless otherwise identified.

CALM 20	70% (Final)
Child and Health Care 26	65% (Final)
Work Experience 15 (Elementary school placement)	92% (Final)
English 23	61%

In addition to these courses, Jasmin will be taking the following courses in the second semester of this year:

English 33 Child and Health Care 36

Since Jasmin is currently a student, she has been advised to enclose this letter and/or a copy of her most recent report card as part of the application process. She has also made arrangements for Alberta Education to send an official transcript both at the end of the first semester and again at the end of June.

Jasmin will graduate this June with a high school Certificate of Achievement indicating her successful completion of the Integrated Occupational Program at Bev Facey. In addition to her completion of this program, she is successfully challenging the high school diploma level English courses at this time, and continues to work as a volunteer teacher aide and support person at an elementary school in her home town. She is very directed and focussed on her career goal to work at the elementary levels with children in a classroom setting.

If you require additional information about Jasmin or her program, please do not hesitate to contact me at 467-0044, Extension 313.

Yours truly

William Gordon, Counsellor

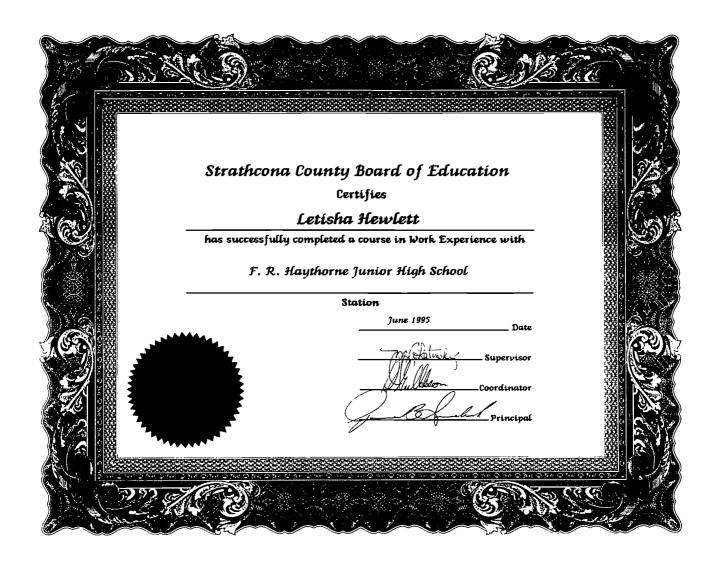
BEV FACEY Community High School 99 Colwill Boulevard Sherwood Park, Alberta T8A 4V5

Phone (403) 467-0044 Fax (403) 467-3467

Home Page

http://www.ei.edue.ab.ca/ sch/bfh/index.html









James B. Sawchuk PRINCIPAL February 27, 1997

Robert G. Lougheed ASSISTANT PRINCIPAL

Joan L. Souster
ASSISTANT PRINCIPAL

Mr. and Mrs. I.C. Yu 47 Ypsilanti Drive Anytown, AB T8A 2Y5

Dear Mr. and Mrs. Yu:

Amy is the recipient of a Bev Facey Incentive Award during the month of December, 1996. The Incentive Awards were designed to promote positive behaviour and activities of our students.

The awards are presented monthly during the school year as a way of recognizing students who have:

- (a) made a significant contribution to the school community
- (b) achieved above and beyond their normal level of achievement in any area or
- (c) helped out a fellow student or staff member.

I have enclosed a copy of the teacher comments for you to read. We are pleased to forward this information to you.

1///

Mrs. P. Howes

BEV FACEY Community High School 99 Colwill Boulevard Sherwood Park, Alberta 18A 4V5

Phone (403) 467-0044 Fax (403) 467-3467

Home Page http://www.ei.educ.ab.ca/ sch/bfh/index.html



Bev Facey Composite High School WORK EXPERIENCE EVALUATION

Student: Mike Terry Work Station: 630 CHED Power 92	Mer All Jes	Met Most Line	Met Minim	Did Not Meel, by	Check the appropriate column. Comments are encouraged.
WORK PERFORMANCE					
Accepts responsibility for his/her work.	~				
Ability to learn new skills.	7				
Asks questions when necessary.	7				
Accuracy and quality of work.	>				
Speed of performing duties.	7				
Attentive to safe work practices.	7				
Ability to follow verbal instructions.	>				
Ability to follow written instructions.	7				
WORK HABITS AND ATTITUDES					
Observes work hours and policies regarding absences and lates.	7				
Demonstrates initiative and self- motivation.	>				
Appears eager to learn and refine skills.	>				



	T -				
Ability to accept corrective feedback appropriately.	>				
Utilized feedback to improve behavior and/or production.	,				
Perseveres at all tasks without complaint.	7				
Demonstrates knowledge of use and care of materials and equipment.	,				
Appropriate dress and hygiene for the work site.	7				
		lu _{alla} ,	Salistaci	Volsalist	Comments are necessary where column 3 is checked.
INTERPERSONAL SKILLS					
Courteous and pleasant manner.	7				
Approaches supervisor in a respectful and considerate manner.	>				
Able to work co-operatively with co-workers.	7				
Is accepted by co-workers on the job.	>				
Communicates thoughts and ideas in a clear manner.	>				
Telephone etiquette (applicable) (not applicable)		\perp	>		



_							
C	\sim	~	m	0	n	te	

1. Observed Strengths:

Mile has impressed in all with his genick group of M Soth Re Technical and jumelistic aspects of Re job. He has her entimisate, had waling and He have love to loven on him term entimisate, had waling and He have love to lovent on him Take done. Mile is interested in all aspect of the Business - To his ludit- and has arranged to get a closeup look at Reviews dipartments. He has shown a bot of inchester - lovent set award, and get Angs done.

2. Suggestions for Improvement:

3. In your opinion as an employer is this student ready for employment?

Yet - for lettern entry bock Jobs - Miles has the abolt and denie To be imployed. His bright, funck, and motivated

Would you be willing to act as a reference for this student? Yes No

Name:

C. R. Nichols

Position:

News Director 630 CHED/Power 92

Company Address:

5204-84 ST.

EDMONTON ALTA.

The SN8

Telephone Number: 469-6397

Leall Licht 17 June 94

Samule Aware

BEV FACEY COMMUNITY HIGH SCHOOL STUDENT OF THE WEEK Taryn Porter

Recognized for her caring nature.



Even Meleveler

James B. Sawchuk









Introduction - This is Me





Academic/Technical Skills 27



Personal Management Skills

Teamwork Skills 4

Applying My Skills – Project Work





Family responsibilities

TEAMWORK SKILLS

Teamwork skills represent your ability to cooperate and work effectively with others in a group.

Include evidence where you have demonstrated leadership, followership, self-discipline and respect for the group.

Documentation of participation in a team sport, club, drama/musical production, band, choir, yearbook or graduation committee, student council, peer support, etc.

A description of a job/activity/project that required a teamwork skill

Certificates or merit awards indicating a teamwork skill

Team athletic/club achievements

Documentation of a position in an organization or on a team

Performance appraisal from work indicating excellent teamwork skills

Letters of reference documenting teamwork skills

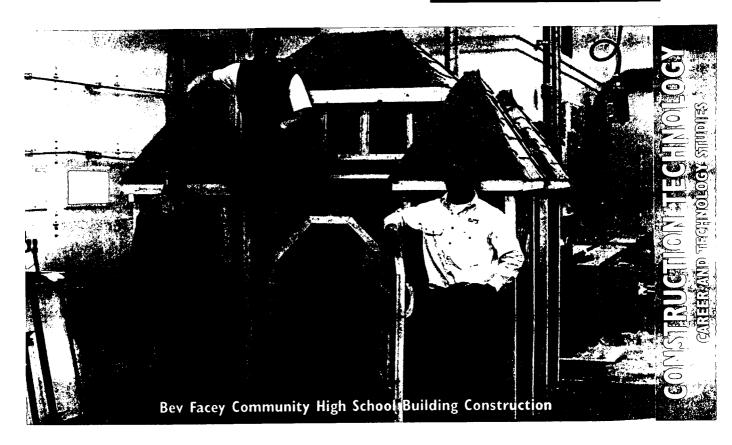
Community volunteer work

Student council/peer support projects

Team/club pictures

Hobbies and interests associated with a group





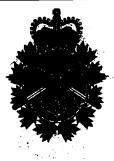
Teamwork

Playhouse Project (November-December 1996)

- Shared and listened to others' ideas to design a floor plan and draft a blueprint of a 8×12 foot playhouse
- Agreed upon tasks to be completed by team members and accepted responsibility for the work to be done
- Worked cooperatively and independently as required to construct the floor, frame and sheathe walls and roof sections
- Recognized others' strengths and abilities to lead or follow depending on the current task or job
- · Listened respectfully and discussed others' points of view
- Demonstrated "concern for quality" and pride in the work.



CADET CERTIFICATE OF QUALIFICATION



BREVET **D'APTITUDE** DE CADET

This is to certify that: Nous certifions que le

POL OSACNUK Deni	<u>s</u> _
238 R.C.S.C.C. CAMPBI	ELTOWN
having completed the required	ayant terminé l'instruction requise,
	•
training has qualified as:	s'est qualifié en tant que
Chief Petty Officer S	econd Class

13 Nov 96 Date

LT(N) Cattoni N R Commanding Officer / Commandent



'4A' BOYS' VOLLEYBALL **BEV FACEY, SHERWOOD PARK**



Front Row L to R: Brad Gilewych, Kris Kent, Kyle Becker, Brad Ols, Mark Williamson, Glen Brooker. Back Row L to R: Dale Gullekson (Coach), Chad Butler, Chad Hatala, Jamie Thompson, James Verwey, Ryan McKinley, Dan O'Reilly (Coach).

With an opening of Red Serge and pipes at the host school. Bev Facey, the "4A" Boys' Provincial Volleyball tournament began. The competition was intense from the first serve to the final rally. After round robin action Western Canada and Bev Facey, Grande Prairie and Harry Ainlay were 1 - 2 in their respective pools. In the Bronze medal final Western defeated Ainlay in a very close three game match. Facey defeated a strong Grande Prairie team to capture the Gold. The sportsmanship demonstrated by coaches and athletes was exemplary and speaks well of the programs in our high schools.

ROBERT H. ROUTLEDGE TROPHY WINNERS

- 1967 Victoria, Edmonton
- 1968 Ross Sheppard, Edmonton
- 1969 Jasper Place, Edmonton
- 1970 Eric Rivers, Milk River
- 1971 Medicine Hat High
- 1972 Bonnie Doon, Edmonton
- 1973 Bonnie Doon, Edmonton
- 1974 Bonnie Doon, Edmonton
- 1975 Bonnie Doon, Edmonton 1976 - M.E. Lazerte, Edmonton
- 1977 McNally, Edmonton
- 1978 St. Francis, Calgary

- 1979 Bishop Carroll, Calgary
- 1980 Harry Ainlay, Edmonton 1981 Harry Ainlay, Edmonton
- 1982 Bonnie Doon, Edmonton
- 1983 Bishop Grandin, Calgary
- 1984 Harry Ainlay, Edmonton 1985 Sir Winston Churchill, Calgary
- 1986 Harry Ainlay, Edmonton
- 1987 Bishop Grandin, Calgary 1988 - Western Canada, Calgary
- 1989 Bev Facey, Sherwood Park





Part : Portfolio Sample

CHAPTER

Introduction – This is Me ()

- Academic/Technical Skills (2)
- Personal Management Skills 3
 - Teamwork Skills @
- Applying My Skills Project Work 5 ———



PROJECT WORK

Your portfolio is evidence of years of skill development through school, work and your involvement within your community. This section is meant to include the best examples of your ability to communicate, think, learn and work with others to achieve a common goal or product. Include samples or descriptions of your best work that demonstrate your applied skills in a project or work product.

You might provide photographs and description of:

- a product you produced at work
- a sports team (provincial championship in soccer)
- a motorcycle or car engine you helped rebuild
- · a clothing article or outfit you designed and constructed
- a poster you designed
- your own vehicle that you patched, primed and repainted.

To demonstrate your computer skills, you might include an accounting spreadsheet you developed for the school store.

Provide an audio or videotape of a speech, music recital or solo performance in band or drama.

If you played a key role in the school newspaper or a drama production, you could include a newspaper article or a drama production program to demonstrate your communication skills.

The possibilities are endless.

The portfolio binder is not large enough to collect or carry examples of all your important work. Select the most appropriate ones to include and provide a list and description of other samples available.





Automotive Training

- 750 hours of classroom theory and shop experience including:
 - shop safety
 - vehicle maintenance schedules
 - brakes, suspension and steering systems
 - cooling systems
 - electrical system (lights only)
 - power train
 - tune-up (carburetion only to date) scope analysis fundamentals.

PROJECT WORK

- Measured and rebuilt a Chevy 350 c.i. engine:
 - demonstrated accuracy and attention to detail in measuring engine wear and the ability to follow procedures outlined in manuals and textbooks
 - utilized tools and equipment safely and efficiently in boring the block .030 in. larger, honing, polishing the crankshaft and rebuilding the heads
 - accurately refitted pistons, bearings and followed all torque specifications indicated in manuals and service bulletins.





CHAMBER CHOIR WIN

A20 The Sherwood Park News, Wednesday, May 15, 1996

Chamber Choir hit the right notes

by Terri Kemball

The Ardrossan Chamber Choir has struck a high note for the arts.

The 14-member choir travelled to Vancouver May 4 and 5 for the Great Northwest Music Festival.

To their surprise, they came home with a huge trophy after wooing the judges with their beautiful voices in the chamber madrigal competition.

The small choir, under the direction of Ardrossan high school teacher Monique Boyer-Wells, beat out eight other choirs from the U.S., B.C., Alberta and Ontario to capture first place.

The choir members, who range from Grade 8 to 12, were thrilled with their win.

"I think we had some doubts." said Petra Yaremkowych. "And then to win and get really high marks was great."

Pam Sitko admitted the choir was intimidated because it was such a



The Ardrossan Chamber Choir celebrates their win.

small group compared to most of the others, which numbered 40 to 50.

The Ardrossan group, which isn't "noted for its live performances" saw everything fall into place for its most important singing session.

The choir members say they knew when they were singing they were hitting all the right notes for the judges.

Boyer-Wells, who has been coaching the group since September, says the Edmonton Choral Fest in March taught them their mistakes, which they corrected for the May concert.

The win is an important coup for the choir because it gives the arts a new profile in a school which they claim is more focused on sports.

The choir members believe their success has given the choral a new profile and credibility.

"There's a resurgence in the choral program," said Hoffman. "It was really strong a few years ago and it's come full cycle again."

Beth Whitford criticizes the lack of support for the arts in schools.

tion in a field in which a student can unearth and exercise their talents can help them develop self-esteem.





Student of the Week Committee

Responsibilities

- Meet weekly to compile "student of the week" ballots.
- Discuss candidates attributes and contributions to the school.
- Assign a volunteer to interview nominee and write an article.
- Photograph nominees for the award.
- Write announcements for the Daily Bulletin.
- Notify and arrange "Congratulation Letter" from the school administration to be sent home.
- Seek and encourage nominations from student population.
- Take turns leading student of the week committee meetings.
- Provide a committee report for regular peer support meetings.











Introduction



Portfolio Initiatives in Alberta



- Promotion/Marketing Ideas ©
 - Sample Letters (1)



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13)	The Implementation Process
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INTRODUCTION

1. The Issue

Young people will need a more extensive repertoire of skills and knowledge than ever before to navigate the system, make successful transitions from school to work and be successful in their lives. Being successful in such a complex and rapidly changing system will require far more than the traditional knowledge taught in the academic school subjects. ¹

There has been much research and literature dealing with the school-to-work transition for youth. Most educators and parents have witnessed a full spectrum of behaviours associated with the uncertainty and anxiety youth experience in their transition from high school. It remains the number one concern facing youth.

The transition from school represents more alternatives than simply "work." Although approximately 70 per cent of students anticipate a direct progression from high school to college or university, only an average of 30–35 per cent actually attend. Nearly 65 per cent of all students proceed immediately to work from school, however, less than 10 per cent actually plan that outcome. Some students combine work and training through continuing education and apprenticeship while others seek training on the job. Regardless of the transition outcome, students need to compete for the positions available in further education or employment by marketing their abilities and describing their acquired skills.

Marketing Personal and Technical Skills

Our students have acquired a wide range of skills through school, community, home and work.

School

- Communication skills:
 - reading, writing, speaking, presentations, debating, music, art, drama, etc.
- Academic knowledge:
 - mathematics, science studies, social studies, English, other languages, computers, etc.
- Leadership and organizational skills:
 - student council, peer support, SADD (Students Against Drinking and Driving), graduation committees, etc.
- Career and Technology Studies (CTS):
 - tourism, design studies, construction technology, information processing, fabrication, etc. (22 possible strands of technical work skills)





¹ From "Counselling Programs: Focusing on Service Delivery," by Brian Hiebert, Spring 1996, The Alberta Counsellor, 22(1), p. 13.

- Sports and recreation:
 - individual and team sports, intramurals, officiating, indoor and outdoor physical education, etc.

Community

- Involvement in organizations and clubs:
 - community sports, junior achievement, 4-H clubs, guides/scouts, church groups, boys and girls clubs, cadets/militia, swimming, dance, music lessons, etc.

Home

- Responsibilities for:
 - sibling child care, weekly chores, assisting parents with homebased businesses, learning appropriate behaviours, manners, morals, etc.

Work

- The majority of students seek and acquire employment within in their communities at some time in their high school careers.

 Numerous skills acquired are:
 - self-discipline, time management, cooperation, customer service and a variety of trained technical skills.

Skillful yet inexperienced, students have acquired and will continue to develop a variety of new skills. One of the most critical skills they lack is the ability to identify and communicate the skills they possess.

In the transition-from-school issue there are two widely accepted generalizations:

- 1. Employers are generally not aware of the knowledge and skills that constitute graduation from high school because of the wide range of:
 - abilities
 - courses
 - extra-curricular activities.
- 2. Students are generally not adept at communicating their knowledge and skills. They:
 - possess many skills, but cannot identify them
 - do not know what employers want
 - do not understand the relevancy of their skills.



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III. The Need

The Conference Board of Canada has provided a profile of skills that industry, business and service feel are needed for the Canadian workforce. They include:

- academic skills
- personal management skills
- teamwork skills.

For the school-to-work transition to be smoother and more successful than it has been, education and business leaders must recognize that there is a critical need to work effectively together. The Alberta Chamber of Commerce Education Task Force Committee states in a paper submitted to the Council of Ministers for Education Canada, 1995 that:

"Job and educational requirements within society are facing dynamic change. As never before, there is now a need for collaboration and cooperation in developing the educational and learning systems of the future." 2

The same paper recommends and concludes:

"Teachers and students need to be encouraged to spend more time and gain a greater understanding of the changing employment realities in the work place. Employers should make a greater commitment to supporting the educational system. It is their interest to do so. The concept of school-business councils should be explored as a means of improving the communication and understanding process." 3

III. The Challenge

As representatives of the business community, Chambers of Commerce are in an excellent position in the community to bring business and education to the table to understand each others' needs and contributions.

Education leaders, who recognize the importance of preparing students effectively for their transition from school, need to initiate and support partnerships that help bridge the gap and bring education and work closer together.

The formation of an Education Committee can become an excellent forum to discuss local issues, prioritize needs and initiate projects that require local community support to be successful.

In communities where education and business have endeavoured to work together, communities have quickly realized that the most urgent concern for employers, educators, parents and students is the readiness of students for work and further training.

From School to Work Transition, by Al Bleiken, May 1995, Alberta Chamber of Commerce, p. 6.





From School to Work Transition, by Al Bleiken, May 1995, Alberta Chamber of Commerce, p. 3.

IV. The Missing Link

Few employers ever ask for a student report card or record of marks during the application/ interview process, even though this important document reflects ability level, attendance, punctuality and includes comments about students' effort from teacher/supervisors.

Many post-secondary institutions rely entirely upon student marks in the application process, never considering attitude or related experience in an interview process.

If, within students' transitions from school:

 most employers and post-secondary admissions offices experience difficulty evaluating the critical skills needed from students

and

 most students do not know what skills to demonstrate and how to market the relevant skills they possess

then, how do we provide the "missing link"?

V. The Portfolio Solution

The Career Skills Portfolio project will put a powerful communication tool in place among students, employers and educators where a large communication gap has currently existed.

The Career Skills Portfolio will help:

- students document relevant skills from school, community, home and work in an attractive, organized manner available for the competitive application to further training or work
- employers make the best possible human resource decisions based upon documented evidence of academic, personal management and teamwork skills during the application process
- those post-secondary and training institutions which do consider factors such as prior learning, attitude and interest select the most suitable applicants.

The Career Skills Portfolio needs to be:

- √ visually attractive
- √ well-organized

(4)

- $\sqrt{}$ concise, incorporating specific examples
- $\sqrt{}$ constantly updated, as skills develop and new skills are learned
- √ self-directed and self-driven
- $\sqrt{}$ unique and represent the individual.



Advantages

In addition to the immediate value of possessing a portfolio, is the actual process of developing the portfolio itself. Learning to become conscious of one's skill development impacts career planning, goal setting and personal confidence for a lifetime of transitions that lie ahead.

Employers can effectively promote the development of employability skills in their communities by requesting evidence of the academic/technical, personal management and teamwork skills demonstrated in the *Career Skills Portfolio* in their hiring processes.

The most important outcome of all will be a collaboration between business and education. An Education Committee, whose purpose might be to spearhead a community portfolio project, is an excellent forum to discuss issues, prioritize needs and initiate projects like this, or others that require local community support to be successful.



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Initiating a Portfolio Project

At no other time in history has there been more widespread concern over employment and education in our country. Yet surprisingly, other than parents, many people seem unconcerned or unaware that the transition from school for secondary students is a large issue.

The following excerpt, from School to Work Transition by the Alberta Chamber of Commerce, portrays some of the dynamic changes occurring in the work place that are creating anxiety.

Future Employment Trends

The future of employment is changing dramatically.

- It is estimated that up to 40 per cent of the work force will work out of their homes within the next decade. This will require new knowledge and skills for such employees.
- Large companies will continue to downsize. It is predicted that companies in the future will employ a core of highly skilled experts and will contract additional services on an as-required basis.
- The major growth in employment opportunities is and will continue to be in smaller companies. More and more people will become individual entrepreneurs and will work on a contract basis for larger companies.
- Formal education will no longer guarantee a desirable job.
 Continuous retraining and life-long education will be essential for continuing employment.
- The traditional job as we know it, will be greatly diminished. Employee empowerment and its resulting need for higher education and skill levels will become more prevalent. Management positions will continue to disappear as employees become their own managers.

As Canada moves from its dependency on the sale of its resource commodities to value-added production, additional skills and knowledge will have to be introduced within the educational system. The ability of Canadians to adapt to this new and rapidly changing work environment will determine the future quality of life in Canada for all citizens. 4

As a student, imagine what this uncertainty might feel like when preparing to leave high school in search of meaningful work or training.

Statistically, the transition from school remains the number one educational concern for parents and youth. The work place will eventually inherit all youth, well-prepared or not.

From School To Work Transition, the Alberta Chamber of Commerce Education Task Force, April 1995, p. 2.



The following chart indicates the percentage of Albertans who agree that high school graduates are prepared for the workplace or post-secondary education:

1995 Survey Group	Prepared for the Workplace	Prepared for Post- secondary Education		
High school students	80%	87%		
Parents (of ECS-Grade 12 students)	40%	65%		
Public	40%	60%		
Post-secondary instructors	35%	53%		
Employers	35%	70%		

Source: Environics West Survey, 1995

Recommendations and conclusions from the Alberta Chamber of Commerce:

Teachers and students need to be encouraged to spend more time and gain a greater understanding of the changing employment realities in the work place. Employers have much to gain from making a greater commitment to supporting the educational system. It is in their interest to do so. The concept of school-business councils can be explored as a means of improving the communication and understanding process. ⁵

The purpose and value of having students develop skills portfolios will be readily endorsed by most students, parents, educators, employers and training institutions. However, the embracing of the skills portfolio concept creates an even more important opportunity. Where there has been criticism and isolation in past working relationships between business and education, this portfolio project requires the understanding and contributions of both sides to address the transition-from-school issue. The outcome warrants a win/win situation for all stakeholders of business and education when local commitment is present.

Parents are the key. We all know that parents are the most concerned group as their children approach the school-to-work transition. What is important to remember, therefore, is that most business people are parents too, and it is in this role that they can be mobilized to help other people's children. As concerned parents, a committee of education and business representatives can effectively adopt and/or redesign the Career Skills Portfolio sample to meet the needs of their community.

The Conference Board of Canada, Alberta Chamber of Commerce, Alberta Education and Alberta Advanced Education encourage the formation of education committees to collaborate on such issues as employability.

The Career Skills Portfolio is based upon an example of one such partnership where an education committee was formed within the Sherwood Park and District Chamber of Commerce and five local high schools representing approximately 4,200 students. The committee representatives reviewed many excellent portfolio samples, but chose to create one that met the objectives and needs of their community. A

From School To Work Transition, the Alberta Chamber of Commerce Education Task Force, April 1995, p. 6.



(3)

unique skills portfolio binder evolved from a process of collaboration that was supported to the extent that all development and production costs were sponsored by 30 members of the business and education community.

It was this process of collaboration in designing the portfolio that created the local support to fully finance and implement it into the schools and local business. As employers of youth begin to request the skills portfolio in their hiring process, they will be reinforcing the many common skills sought by educators and employers.

Other communities have developed partnerships that have created unique and equally effective portfolios and in each case the process of developing a working relationship between education and business benefited both the community and the final product. (See Appendix A for descriptions of selected portfolio initiatives in Alberta).



Building a Base of Support

- (1) Establishing a committee
- Identifying local issues
- Designing the portfolio content
- (5) Implementing a strategy

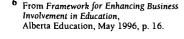


Alberta Education asks that school systems, with Alberta Education assistance, develop employability skills portfolios and encourage and assist all students to maintain such portfolios, beginning in junior high school, at the latest. ⁶

If an education committee does not already exist in your community, then identify and approach the key participants who would benefit from undertaking a skills portfolio project.

These participants may include:

- Schools:
 - students' council
 - school administration
 - school counsellors
 - teachers (especially Career and Technology Studies and Career and Life Management)
- · Board of trustees
- Jurisdiction administration
- Parents:
 - school advisory councils
- Business community:
 - local chamber of commerce
 - Rotary Club, Lions, Kinsmen, Kiwanis, other service clubs
 - city or town council
 - Junior Achievement
 - Hire-a-Student
 - Canada Employment Centre, etc.
 - any current or potential business/industry/school partnerships.







CREATING A CAREER SKILLS PORTFOLIO

(i) Building a base of support

It is often easier to start a committee of volunteers when there is a specific purpose or project in mind. The Career Skills Portfolio sample illustrates the potential value of this community project. Any interested individual or group can initiate a portfolio project by networking with the other identified key people in the community.

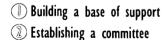


Establishing A Committee

- (3) Identifying local issues
- 4 Designing the portfolio content
- (§) Implementing a strategy



- Establish a meeting space.
- Continue networking to acquire representation from as many stakeholder groups as possible. Representation should also include post-secondary and continuing education representatives as well as industrial associations and business representatives.
- Advertise a meeting date through these organizations and community news sources to attract other interested participants.
- At the meeting, make use of the overhead blackline masters included as an information package in Appendix B to present the Career Skills Portfolio project concept.
- If there appears to be sufficient support to proceed with the project, propose the formation of a business/education partnership or committee to the group.
- Depending upon how formally or informally the group wishes to conduct its meetings, consider the following suggestions:
 - nominate a chairperson or consider co-chair positions with one representing business, and the other education
 - identify a secretary/treasurer to provide agendas and keep minutes of meetings
 - establish a membership list with contact members (telephone and fax numbers)
 - establish the identity of the partnership through the process of creating a mission statement. (An example of a mission statement is included on the sample brochure in Appendix C1).
- Establish a clear purpose for developing a portfolio in the community.





Identifying Local Issues

- Designing the portfolio content
- (§) Implementing a strategy

It is important to get the school-to-work transition issues from business, education, parents and students on the discussion table early in the process, so that common needs and concerns can be identified and prioritized, for example:

- Community Employment issues:
 - who hires directly from school?





- which local employers hire graduates of degree/diploma/certificate programs?
- what are the best local employment prospects for youth?
- Employer issues:
 - employer concerns about student readiness for employment
 - employability factors sought by employers of youth
 - standard hiring practises and policies
- Post-secondary issues:
 - admission qualifications and ratios
 - career investigations
- School issues:
 - percentage of students employed in the community
 - average hours per week of employment
 - are schools used for references?
- Parent issues:
 - employment opportunities for graduates
 - are students well-prepared for the transition from school?

Review the Conference Board of Canada Employability Skills Profile to ensure all participants are familiar with this document. Both business and education representatives will be able to provide some background and interpretation of the profile.



Designing The Portfolio Content

(§) Implementing a strategy

(1) Building a base of support

Establishing a committee

(3) Identifying local issues

- Create a portfolio format that suits the needs identified by the committee. (See Employability Skills Profile in Appendix C2).
- Brainstorm examples of skills that students demonstrate at school, home, work and within community organizations.
- Identify examples of skills documentation that currently exist and those which need to be developed for students to exhibit in their portfolios.
- Create the process in your community to help students identify, collect and organize their skills in a visually attractive portfolio.
- Connect the portfolio contents with the school system's current career planning strategies and activities; e.g., job shadowing, career fairs, student career profiles, etc.



 A template of the Career Skills Portfolio format is provided on the Alberta Education Home page < http://ednet.edc.gov.ab.ca> and a compact disc is provided with this resource as a starting point for any adjustments or changes the committee recommends.





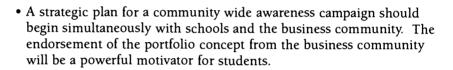
• Design a skills portfolio sample suitable to your community needs and reproduce sufficient sample copies to initially promote the project.

- Building a base of support
- Establishing a committee
- Identifying local issues
- (4) Designing the portfolio content

Obtain copies of the Workability Skills Handbook free of charge in Alberta, from the Learning Resources Distribution Centre (LRDC). Telephone: (403) 427–5775 or Fax: (403) 422–9750. (See Appendix C3 for a description of the Workability Skills Handbook and how it can be used with the portfolio).



Implementing a Strategy



- Create a list of advantages and benefits for both the community and youth by participating in this portfolio project. Students will be more knowledgeable and confident in marketing their skills. Employers who request portfolios will make better hiring selections of youth and will positively impact the development of employability skills in their community. Post-secondary institutions will have a better understanding of students' potentials to be successful in their programs. (See Samples of Anecdotal Comments Appendix C4).
- Draft a concise, but informative overview of the portfolio project which includes the rationale and potential benefits. (See Sherwood Park sample; "Managing Your Pathway Through Life" Appendix C5).



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(12)





School

Depending on the size of the community, implementing the Career Skills Portfolio into schools may be an easier transition than into the business community because the infrastructure already exists.

For education, the portfolio will showcase to the rest of the community the many skills that schools have helped engender in their students. Because competition for post-secondary training and/or employment creates anxiety, most students will recognize the purpose of developing and maintaining evidence of skills they have acquired.

Schools that have initiated similar skills portfolios have experienced enthusiastic support from most students regardless of their ability levels. The portfolio is equally valuable to students in the Integrated Occupation Program (IOP) as it is to Advanced Placement students or those in the International Baccalaureate Program.

The school's philosophy will determine how much structure and responsibility will be assumed by the school or bestowed upon the student. The same philosophy will likely determine the degree of staff involvement in promoting the development and use of portfolios.

Effective leadership and a teamwork approach have been a successful combination in those schools committed to a portfolio project for the entire school population.

Alberta Education strongly recommends that counsellors take an active leadership role in coordinating the teamwork concept with staff, students and parents. Counsellors are key players in the process because of their knowledge and familiarity with:

- the entire student population
- all school curricula
- · all staff and department coordinators
- post-secondary planning
- career guidance issues and concerns
- parents and parent concerns
- · many community agencies.

Like the skills portfolio itself, counsellors cross all departmental and program boundaries within the school setting. The counsellor's input will likely have the greatest impact on the style of portfolio and how it will articulate the educational programs offered. The comprehensive approach to guidance and counselling programs and services in Alberta provides a natural framework for the counsellor's involvement with the portfolio.

One advantage to this style of skills portfolio is that it articulates well with skill development in the school curricula. Programs of study and courses where the portfolios could be directly related to instruction include the following.





Curriculum Articulation

Grades

Curriculum/ Programs

7-9

• Health and Personal Life Skills

These are required courses for all students. Themes relate to career awareness and workplace exploration and preparation.

00−02

• Career and Life Management (CALM)

This required course for all students examines careers and the world of work.

3⇒12

Career and Technology Studies (CTS)

This modularized, career-related curriculum is available to all junior and senior high school students. The CTS program replaces former practical arts programs (business education, home economics, industrial-vocational education). CTS consists of over 600 modules organized into 22 strands. Students are encouraged to select modules that will help them explore selected career fields and help them make informed career decisions.

00-02

• Career Transitions (CTS)

This Career and Technologies Studies strand contains the following Career Readiness modules:

- Job Preparation
- Job Maintenance
- Preparing for Change.

<u>8</u>-12

Off-campus Education

The off-campus education policy directs and supports all credited learning activities occurring outside the regular classroom. The policy includes a variety of programs and program components, including:

- Work Experience
- Work Study
- Job Shadowing
- Registered Apprenticeship Program (RAP)
- Community Partnerships.

ECS-12

Math and Science Programs

These core academic programs are taken by students at each grade level. Alberta Education, and its partners in the Western Canadian Protocol and Pan-Canadian Protocol, is in the process of developing mathematics and science outcomes designed to assist teachers in making linkages among course content and the workplace.

ECS-12

Humanities

An applied curriculum for language arts and social studies.

G=02

• Fine Arts

These courses include music, drama and art.

00−02

• Integrated Occupation Program (IOP)

IOP is an alternative, integrated program comprised of academic and occupational courses designed for at-risk students. The program focuses on the transition from school into entry-level positions in the workplace.

For further information contact Alberta Education for the "Career Development Information Booklet: Alberta Education Initiatives and Partnerships. June 1997."







Community *

Students will value the portfolio as a product. Educators will value the learning within the process of developing a portfolio. Ideally, If the business community endorses and requests a portfolio as a component of hiring in the transition from school, then a strong message about the value of employability skills will be received by everyone. This message would be a catalyst for authentic learning in and beyond the classroom for all students.

To achieve the full value of a Career Skills Portfolio project, local business needs to take an active leadership role in developing and promoting the use of the portfolio throughout the community.

The Chamber of Commerce is in the optimum position to assume this role. However, community service clubs, local industrial associations along with post-secondary training institutions can also provide credible leadership to work cooperatively with schools, students and parents. It is important that education and business maintain equal representation for the discussion of concerns and solutions for the school-to-work transition issue.

As a bottom line benefit to individual employers who hire youth, the portfolio also provides the opportunity to make the best human resource deicisions possible based upon documented evidence of academic/technical, personal management and teamwork skills.

Recognize that the "community" represents local business, industry, service and the post-secondary/training institutions.

Implementing the Portfolio



Garnering Administrative Support

- Adapting to the needs of your school and community
- (3) Promoting awareness
- (4) Identifying and assigning tasks

School

- School district administration endorsement is both necessary and valuable to the portfolio project concept.
- Administration support from each participating school is critical to successful implementation. School administration, in conjunction with the education committee, will need to elicit faculty support for the portfolio concept with an orientation presentation. (Blackline masters for an overhead presentation are provided in Appendix B).
- School administration will need to generate discussion among department coordinators and staff to identify linkages within the curriculum and the community.





Community

- Identify community conscious industry, business and service organizations locally who might support a portfolio project with education.
- Utilize parent connections via school councils, personal contacts, etc., to solicit business, industry and service support as a community concern regarding the transition from school.
- Approach key personnel with the power within their organization to influence support and/or distribute human or financial resources, to endorse a community project which focuses on employability skills; e.g., chamber of commerce executive, local industry or industrial association directors, post-secondary education administration, service club executive, etc.

(Garnering administrative support



Adapting to the Needs of Your School and Community

- Adapting to the needs of your school and community
- Promoting awareness
- (4) Identifying and assigning tasks

School

- Individual schools will vary on educational philosophies, organizational structure, size, target populations, career emphasis, community involvement, etc. There may not be consensus on the best way to implement the portfolio in each school. Schools may recognize a variety of ways to use and introduce the portfolio within their curricula. (See Slected Portfolio Initiatives in Alberta: Appendix A).
- Identify possible implementation strategies suitable to each individual school. Report back to the Education Committee to share implementation ideas and strategies with other schools. (See Administrative Considerations: Questions in Appendix C6).
- Anticipate some resistance from a certain percentage of both staff and students, as the portfolio project will create some additional work.
 Emphasize that the skills portfolio is meant to be student directed and student managed. Help staff and students to recognize the value of the portfolio.
- Invite and involve staff and students into the planning process.
- Identify the committed champions of the project and promote their efforts.

Community

Students can utilize their portfolios in the community by:

- Preparing for the application/interview process when seeking
 - employment
 - post-secondary admission to over-subscribed programs



(16)

- scholarships
- promotions
- volunteer positions, etc.
- Identifying, in the résumé or cover letter that a skills portfolio is available upon request with references included.
- Bringing the portfolio to the interview and referring to it as required. Bring extra copies of reference letters which may be left with the interviewer if requested. Generally, the portfolio binder is not left with the interviewer.

Some schools have initiated a formal graduate presentation whereby Grade 12 students show-case their acquired skills to a panel of adults consisting of an employer, a teacher/counsellor/administrator and a parent council member, utilizing their portfolio to demonstrate readiness for the transition from school.

- Garnering administrative support
- ② Adapting to the needs of your school and community



Promoting Awareness

(4) Identifying and assigning tasks

School

- Design a brochure for promoting the portfolio within the community.
 Distribute to local business, post-secondary/training institutions and parents. (See Samples in Appendix C1).
- Involve local media in the awareness campaign by initiating information articles, and testimonials from students and business. (See Samples in Appendix C7).
- Consider a formal community launch to kick off the portfolio project involving elected municipal and school officials, educators, students, parents, business advocates and the local media. (See Community Launch letter: Appendix D1).
- Use Education Week and Canada Career Week events to promote awareness of the portfolio in schools.
- Display illustrative examples of students' portfolio pages and testimonials of positive results experienced by students using their portfolios.
- Utilize Grade 12 students to assist younger students with ideas for developing their portfolios.
- Invite business representatives into the schools to help teachers introduce the portfolio concept to students.
- Articulate the Career Skills Portfolio with existing programs such as Hire-A-Student and Junior Achievement.

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Community

- Develop strategies to encourage employers of local youth to request portfolios in their hiring process. (See Sample Certificate — Registered Skills Portfolio Employer in Appendix C8).
- Consider strategies to solicit sponsorship or funding to offset the
 production costs of the portfolio binder. In recognizing the need to
 influence employability skills and effectively hire youth, business has
 enthusiastically sponsored the financial costs of this type of project in
 other communities.
- Acknowledge local business, industry and post-secondary institutions
 who may donate funds or services-in-kind toward development and
 production costs. (See Acknowledgment of Sponsors: Appendix C9).
- Encourage business to participate, sponsor and host the official launching ceremony of the Career Skills Portfolio. Involve municipal officials, chamber of commerce directors, industry and post-secondary representatives by inviting them to participate in the program of this media event. Consider having the business sponsors officially "hand off" the first portfolios to an equal number of student representatives.
- Utilize the chamber of commerce newsletter and monthly luncheon to inform and remind members to request the portfolio in their hiring practices.
- Offer to inservice or provide an orientation-type presentation to employers of youth about the Career Skills Portfolio. (See Orientation Invitation letter: Appendix D2).
- Use small business week and local trade fairs to display and promote the portfolio project with employers.
- (I) Garnering administrative support
- (2) Adapting to the needs of your school and community
- Promoting awareness



Identifying and Assigning Tasks

School and Community

Establish an executive of the education committee comprising a chairperson or possibly two co-chair positions shared by representatives of both business and education, plus a secretary and treasurer. One role of the executive should be to identify and assign the following tasks:

- Through the education committee, determine a time frame to phase in the portfolios, the number of portfolios to be printed and the appropriate grade level for each school to introduce the portfolio.
- Determine costs and expenditures necessary to reproduce and implement the Career Skills Portfolio fully into the community.
- Create a business/charitable organization account to manage finances.



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- Compose an information letter seeking support and sponsorship of the project. (See Sample Letter Seeking Endorsement: Appendix D3).
- Brainstorm a list of potential sponsors to be contacted by committee members with a sample portfolio binder. Follow up with a thank you letter to those who contributed financially to the project. (See Appendix D4 for a sample letter).
- Establish a process for purchasing and ordering of binders, tabs, document holders, and printing services required.
- Consider designing a Sponsor Sheet identifying community members who support and endorse the project financially or by "services in kind." (See Appendix C9 for a sample).
- Create a process for acknowledging and providing a letter of appreciation from students for the support and endorsement of the portfolio. (See Appendix D5 for a sample letter).
- Establish a process for distributing the portfolio binders to students. (See Selected Alberta Portfolio Initiatives: Appendix A. With so many school variables, implementation and distribution of the portfolio binder to students will be unique to each school's circumstance).
- Establish a replacement cost fee for students who lose binders. Some schools may choose to house or store binders for students within the school.
- Recognize that storage of the binders may be an issue prior to and even after distribution to students.
- Consider developing long-term objectives over the next year for direction and continued growth of the project. (See Appendix C10).









Introduction

Portfolio Initiatives in Alberta (A -----

- Information Package 3
- Promotion/Marketing Ideas ©
 - Sample Letters (1)





Descriptions of Selected Portfolio Initiatives in Alberta

A. Calgary
Educational
Partnership
Foundation

Student Employability Skills Portfolio published by Nelson Canada in collaboration with Calgary School District No.19, Calgary RCSSD No.1 and Rocky View School District No.41.

The following excerpts are from the "Student Employability Skills Portfolio Project Evaluation Report" prepared by Hiebert and Tanner. 7

In the fall of 1994, a pilot project was initiated to develop a student employability skills portfolio based on the Employability Skills Profile published by the Conference Board of Canada. The project was funded by TransCanada Pipelines Ltd. and was implemented in six schools in the Calgary area. A team of educators from the six schools developed the format for the portfolio and the student, teachers and parent support materials.

| Manner of Implementation

The schools involved in the pilot had differing educational philosophies and varying views about the place of career preparation in the school curriculum. Thus, they utilized different ways of using the portfolio, which, in turn, had the potential of affecting the ways in which teachers and students used the portfolio. The ways in which the portfolio was implemented are outlined below.

Lester B. Pearson

The portfolio was completely optional for both staff and students and 14 staff elected to use the portfolio, either in TA sessions or in humanities and CALM classes.

Bishop Carroll

The portfolio was introduced first to parents, and then to staff (in a staff meeting) and students (in a TA session). A teacher handout was circulated, containing ideas for marketing the portfolio to students, procedures for distributing them to students, suggestions for tracking student use, and outlining the implementation schedule. There was no other systematic follow-up with teachers or students.

Father Lacombe

The portfolio was implemented in TA sessions. Every student received a binder containing the student guide and 5 plastic inserts in which to store information. The school coordinator had class release time to provide suggestions for teachers and encouragement for using the portfolio. There was a systematic integration

From "Student Employability Skills Portfolio Project Evaluation Report," Hiebert and Tanner, University of Calgary for Calgary Education Partnership Foundation, October 1995, pp.2–9.



plan, follow-up support from the school principal and portfolio coordinator, and extended TA periods to permit more time to cover key portfolio items in depth. Sample lesson plans were developed for the extended TA sessions and were given to teachers. Sections of the portfolio were integrated into business classes, CALM, IOP and Work Experience, and guidelines spanning Grades 10–12 were developed for how and where the portfolio should be used.

Bert Church

The portfolio was part of the school business plan. It was implemented with Grade 10 students in CALM classes and accounted for 10 percent of their final grade in that course. Students developed a showcase portfolio, containing their best exhibits, which was kept in the school library and could be signed out at anytime. In addition, students developed a portfolio for each subject and subject teachers gave specific assignments which were intended for inclusion in the portfolio. Sample pages and guidelines for individual entries were developed for students. Feedback forms and grading guidelines for teachers also were developed. The project was introduced to staff during a start of year retreat, with follow-up at two professional development days during the school year as well as informal discussion at staff meetings.

Beiseker

The portfolio was implemented as the centre piece of the school-wide career education program. It was introduced in a one day kick-off conference in the fall, with a promotional speaker. Follow-up occurred in TA sessions approximately once a month. The standard materials in the student guide were augmented by computer disks and photocopy masters developed by the school. Portfolios were show-cased at a school leaving conference for Grade 12 students in the spring.

Louise Dean

The portfolio was implemented in TA sessions.

| Calgary Conelusions

Generally speaking, the pilot implementation of the Employability Skills Portfolio can be considered a success. Teacher acceptance of the project was mixed. However, they did seem to recognize the importance of the portfolio. Student reactions were varied as well. There is no doubt that for some students this project had an incredibly strong and positive impact. There are an abundance of extremely well-done student portfolios at each school and every school would have no difficulty finding student champions for this project. Many of the top students were quick to see how the portfolio could help them organize their accomplishments, portray them in a positive light and increase the impact of what they had done. It is certain that the portfolio also helped many nonacademic students identify strengths that they had not previously been aware of. This helped to build self-esteem and self-confidence. It is also true that for some students, developing a portfolio was little more than just another school task that they only did because they had to. However, it can be concluded safely that for many students, the Employability Skills Portfolio opened avenues to selfempowerment that previously had not been discovered.

Evaluation data was received from five schools. In total, 885 students reponded, about two-thirds were from one school. Responses were received from 59 teachers, about half were from one school.



> B. Sherwood Park Portfolio Project

The Sherwood Park Portfolio project will be phased in over three years to all 4200 students in five separate high schools.

Bev Facey Community High School

The portfolio project was first introduced to teachers as a presentation in a staff meeting. The role and mission of the education committee and the list of schools involved in the project were identified. Then, using overheads similar to those included in this implementation handbook, the portfolio concept was presented and a handout outlining the portfolio was provided. Fifty-five of 58 staff requested a sample of the portfolio binder when it was printed and ready for distribution. A sample portfolio binder similar to this Career Skills Portfolio sample was prepared for staff. Students at Facey received their portfolio binders during the Grade 10 Career Planning Sessions (One week of five 80-minute classes presented by the social studies department and counsellors). Volunteers from the business community offered to assist staff with the introduction orientation at Grade 10. Through department coordinator meetings, staff have brain stormed integration ideas to provide direction and opportunities for students to maintain their portfolios. CALM, Career Transitions and Off-campus Education are the other large instructional impact areas at Grade 11 and Grade 12. CTS, fine arts and the core academic areas are creating checklists of common skills developed by subject area. Staff are willing to identify and advise students of work that should be included as project work in their portfolios.

Ardrossan Junior/Senior High School

Ardrossan chose to introduce portfolios with a kick-off style presentation by administration and the English department to the entire Grade 10 population. The English department elected to be the main catalyst for portfolio development, however CALM, CTS, Fine Arts and Work Experience provide ongoing instruction and maintenance opportunities.

A sample Ardrossan Portfolio of student skills was developed by the work experience coordinator for staff and students.

Salisbury Composite High School

As a compulsory course for all high school students, CALM was targeted as the program to initiate the portfolio at Salisbury. CALM teachers, with support from counselling and the work experience department, dedicated significant instructional time and guidance to portfolio development. Recognized as an opportunity to build self-esteem as well as identify current skills, teachers are encouraging a more longitudinal or archival record of skills and achievements from students.

Archbishop Jordan High School

Utilized CALM to initiate the Skills Portfolio with Grade 10 and 11 students. The work experience coordinator introduced the portfolio concept to the classes and handled the distribution to students personally.

Strathcona Christian Academy

Is a private Christian School in Sherwood Park providing instruction from K-12. Strathcona Christian Academy chose to introduce the skills portfolio through the CALM curriculum as well.



A 3

C. Central
Alberta
Technology
Preparation
Consortium

The Central Alberta Technology Preparation Project is a partnership of:

- Red Deer Public School District No.104
- Chinook's Edge Regional Division No.5
- Red Deer Catholic Separate School District No.17
- Wolf Creek Regional Division No.31
- Red Deer College
- Olds College.

Funding for the program is provided by Human Resources Development Canada.

Technology preparation is an innovative educational process aimed at providing high school students with academic and employment skills crucial for success in post-secondary training and/or the world of work. It is designed to offer students a program of studies which is goal-oriented and which emphasizes applied learning in math, science, communications and social studies, in order to prepare students to succeed in the increasingly technological world of work that awaits them. Work experience components and a hands-on approach to learning apply what students learn in the classroom to real-life work situations. Involving a partnership among school districts, community colleges and employers, Tech Prep links two years of high school with two years at a community college and includes related work experience.

Upon completion, students are better prepared to go directly into employment or pursue a number of post-secondary certificate or diploma programs. Enhanced career planning and activities make students more aware of and prepared for future employment opportunities. With strong academic skills, students can achieve entrance requirements to most college programs. Improved employability skills with experience related to a career goal better prepares students for the world of work. Three broad career clusters: technology and trades, business and human services provide a structured career pathway for students. These include numerous career opportunities that will lead to direct employment or to a continuation of studies with direct entry to community college, certificate, diploma or applied degree programs.

• Patti Henley

• Telephone: (403) 342 –3468

• Fax: (403) 342-3576

• Email: phenley@rdpsd.ab.ca



D. Chinook's Edge Regional Division No.5: Electronic Career Portfolio

Chinook's Edge Regional Division has committed to integrate the philosophy of career focus into all grades; ECS-12 by 1998. An integral part of this philosophy is the development of an electronic portfolio. The electronic format will be introduced at Grade 6 and students will begin entering data into an electronic portfolio manager. The portfolio is part of the graduation requirement for students in Chinook's Edge. The goal is to create a CDs that will be compatible with Windows and Mac.

The portfolio will:

- be user friendly and visually attractive
- contain evidence both inside and outside of school
- contain multi-media evidence of students' attainments and experiences
- contain a summary résumé or vitae that can be used for several purposes with little or no modifications; e.g., scholarship application, employment and post-secondary school application
- be easily verified by teachers and/or others.

To allow students time and credit to complete a quality portfolio and to give students access to expert teacher input into the development of the portfolio, a minimum of three and a maximum of five credits will be taken in INF 107, 206, 213, 307 or 313.

We are presently piloting several portfolio managers and have a committee who will be responsible for setting the standards for the district. The portfolio will be a combination of standardized components and student choices.

• Barb Lane, Career Focus Project Coordinator

• Telephone: (403) 341–3706 Fax: (403) 346–8510

• Email: blane@agt.net



E. Father Lacombe High School: Individual Career and Academic Plan (ICAPs)

ICAPs are a tool to be used by teachers, teacher-advisors and counsellors to help students track their academic performance and plan for their future careers. Students, with the help of their teacher-advisors and/or counsellors, update the folders as they progress through school. The career portion of the planner helps students identify interests and strengths both academically and socially. Students are required to complete certain career activities as they progress through high school, enabling them to be prepared for the future whether it be through continuing education or in the world of work.

Contact Person: Deana-Marie Helton/Jeanine McVicar

Father Lacombe High School 3615 Radcliffe Drive., S.E. Calgary, AB T2A 6B4

Telephone: (403) 248–9559 Fax: (403) 235–1270

> Summary

Although a variety of implementation strategies have been presented, it was the **leadership** within these schools that supported the portfolio concept and actually **dedicated time** toward the development process that realized the most benefits for the majority of students.







Introduction







Sample Letters (1)

BEST COPY AVAILABLE





SKILLS PORTFOLIO

A portfolio is a carefully organized collection of evidence which illustrates one's skills, abilities and talents.

Compiling a portfolio helps students to identify, select and organize evidence of skills that will assist them in their transition from school.



For students, the portfolio is an immediately available summary of abilities and accomplishments. In a world of competitive selection for education, training and employment, the portfolio is a valuable marketing tool.

Students who have developed portfolios say there are many ways their portfolios have been useful:

- $\sqrt{}$ helping them to look inward and reflect upon their values, interests and strengths
- $\sqrt{}$ helping them make career path decisions
- √ identifying and demonstrating skills for employment
- $\sqrt{}$ having information readily available for job applications
- $\sqrt{}$ attaining university, college or technical school entrance
- $\sqrt{}$ applying for scholarships
- $\sqrt{}$ getting volunteer positions
- $\sqrt{}$ showing others what they are all about.





For employers, the portfolio will provide evidence of essential work skills which will aid in the selection of potential employees.

For educators, the portfolio will showcase to the rest of the community many of the skills that schools have helped engender in their students.





The ISSUE:

Transition from school ...

GENERAL TRENDS

- 65–75% of students expect to go directly into college or university
- 30%-35% of students go directly into college or university
- 10%—15% expect to go directly to work from high school

however

- approximately 60%-65% go directly to work from high school
- only 14% of the occupations in the Alberta work force are considered professional and require a university degree







Percentage of Albertans who Agree that High School Graduates are Prepared for the Workplace or Post-Secondary Education

1995 Survey Group	Prepared for the Workplace	Prepared for Post-secondary Education
High school students	80%	87%
Parents (of ECS-Grade 12 stude	nts) 40%	65%
Public	48%	60%
Post-secondary instructors	s 35%	53%
Employers	35%	70%

Source: Environics West Survey, 1995



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Marketing Personal and Technical Skills

Our students have acquired a wide range of skills through school, community, home and work.

SCHOOL

- Communication Skills: reading, writing, speaking, presentations, drama music, art, etc.
- Academic Knowledge: mathematics, science, social studies, English, other languages, computers, etc.
- Leadership and Organization Skills: students' council, peer support, SADD, grad committees, etc.
- Career and Technology Studies (CTS):
 22 possible strands of technical work skills
- Sports and Recreation: school teams, officiating, tournament organizing, intramurals, etc.





Community

Involvement in organizations and clubs:

• community sports, junior achievement, 4H clubs, guides/scouts, church, boys and girls clubs, cadets/militia, swimming, dance, music lessons, etc.

Home

Responsibilities for:

• sibling child care, assisting with "home-based businesses," weekly chores, learning appropriate behaviours, manners, morals, etc.

Work

The majority of students will seek and acquire employment within their communities at some time in their high school careers; numerous skills are acquired:

• self-discipline, time management, co-operation, customer service and a variety of trained technical skills.





In the "transition from school" issue there are two widely accepted generalizations:

- I. Employers are generally not aware of the knowledge and skills that constitute graduation from high school because of the wide range of:
 - student ability
 - courses and programs offered
 - extra-curricular activities.
- 2. Students are generally not adept at communicating their knowledge and skills. They:
 - possess many skills, but cannot identify them
 - do not know what employers want
 - · do not understand the relevancy of their skills.





The NEED:

The Conference Board of Canada (1992) has provided a profile of skills that industry, business and service feel are needed for the Canadian work force:

- academic skills
- personal management skills
- teamwork skills

"For the "school to work" transition to be smoother and more successful than it has been so far, education and business leaders must recognize that there is a critical need to work effectively together."

Alberta Chamber of Commerce 1995





The Challenge:

As representatives of the business community, Chambers of Commerce are in an excellent position in the community to bring business and education to the table to understand each others' needs and contributions.

The formation of an Education Committee can become an excellent forum to discuss local issues, prioritize needs and initiate projects that require local community support to be successful.

An Education Committee could be established through any community service organization; e.g., Rotary, Kinsmen, Lions, local businesses or industrial associations, etc.





The Missing Link

Few employers ever ask for a student report card or record of marks during the application/interview process, even though this important document reflects ability level, attendance, punctuality and effort comments from teacher/supervisors of student work.

Within the student's transition from school:

 most employers and post-secondary admissions offices experience difficulty evaluating the critical skills needed from students

AND

 most students do not know what skills to demonstrate and how to market the relevant skills they possess.





The Portfolio Solution:

THE CAREER SKILLS PORTFOLIO will help:

- **Students** document relevant skills from school, community, home and work in an attractive, organized manner available for the competitive application for further training or work.
- Employers make the best possible human resource decisions based upon documented evidence of Academic, Personal Management and Teamwork skills during the application process.
- Those Post-Secondary and Training Institutions which do consider factors such as prior learning, attitude and interest when selecting the most suitable applicants.





INFORMATION PACKAGE

SAMPLE

SHERWOOD PARK CHAMBER OF COMMERCE EDUCATION COMMITTEE

MISSION:

To utilize a business/education partnership to improve the "school to work" transition for Sherwood Park youth





SAMPLE

Skills Portfolio Project Partnership

- BEV FACEY COMMUNITY HIGH SCHOOL
- SALISBURY COMPOSITE HIGH SCHOOL
- ARDROSSAN SENIOR HIGH SCHOOL
- ARCHBISHOP JORDAN HIGH SCHOOL
- STRATHCONA CHRISTIAN ACADEMY

AND THE

 SHERWOOD PARK CHAMBER of COMMERCE and Local Businesses





Conference Board of Canada

Employability Skills Profile (1992)

- Academic Skills
 - Communicate
 - Think
 - Learn
- Personal Management Skills
 - Positive Attitudes and Behaviours
 - Responsibility
 - Adaptability
- Teamwork Skills
 - Work with Others





Career Skills Portfolio

Five Topic Categories:

- Introduction This Is Me
- Academic/Technical Skills
- Personal Management Skills
- Teamwork Skills
- Applying My Skills Project Work



A good portfolio needs to be:

- $\sqrt{}$ visually attractive
- √ well-organized
- √ illustrate specific and concise examples
- √ constantly updated as skills develop and new skills are learned
- $\sqrt{}$ self-directed and self-driven
- √ unique and represent the individual.





The MLA Implementation Team's action plan for the "Framework For Enhancing Business Involvement In Education" recommends that:

"Alberta Education asks that school systems, with Alberta Education assistance, develop employability skills portfolios, beginning in Junior High School, at the latest."



Part : Implementation Handbook

Introduction

Portfolio Initiatives in Alberta

Information Package B)-

Sample Letters



Cl: Sample Brochure

For more information on the Skills Portfolio Project please contact any of our Committee Members through the chamber office. All comments and suggestions for improvement are welcome.

Committee Members:

Bruce Beliveau
Dale Gullekson
Linda Holutbrisky
Wendy Lippa
Comie Mycroft
Al Petersen
Doug Player
Karen Reiter-Stecyk
Jim Sawchuk
Brenda Thain
Dan Vanderburgh
Dr. Curt Vos
John Younie

Help our youth to be better prepared for work and life long learning.

This project and your support will make a difference.

Bronze: \$100 to \$250 **Silver**: \$250 to \$500

Gold: \$500 and up

· All contributions will be acknowledged on the portfolio.

· Call your Chamber office at 464 0801 to get involved.

Sherwood Park and District Chamber of Commerce



skills portfolio



Our Mission:

"To utilize a partnership between business and education to improve the 'school to work' transition for youth in our community."

Portfolios - A Powerful Tool

The **Skills Portfolio** is a tool developed by local educators and business people for high school students. Students use the materials in the Skills Portfolio to manage their own personal career planning. Through the process of developing a Skills Portfolio, students focus on their strengths, and identify areas where they want to gain **knowledge**, **experience**, **and work savvy**. Education and career planning have become a life long process. The Skills Portfolio helps manage that process.

Each year 1400 students in Sherwood Park are expected to be introduced to and provided with a Skills Portfolio binder. These portfolios are an excellent tool, helping students track their **personal growth and skills development**. Many youth employers in our community have supported the project. The concept of helping our youth to help themselves be better prepared for work and life long learning appeals to all employers.

High school students from Archbishop Jordan, Ardrossan, Bev Facey. Salisbury Composite, and Strathcona Christian Academy have used this excellent tool to track their personal growth and skill development. Ask a student to present their portfolio to you.

What employers are saying

"The portfolio provides students with a **better understanding** of what skills are necessary to present themselves confidently when applying for a job."

What students are saying

"The portfolio itself has helped me personally to **focus** on what is needed to find a career or even a part time job."

I plan on using my portfolio to **Impress employers**. At job interviews, I often find employers surprised because they haven't seen this kind of portfolio before. It **highlights our personal and technical skills** it also shows that we're taking the time and putting the effort into finding a job.

"The portfolio binder has helped me organize my awards, references, and achievements I have accumulated over the past years. I plan to use the portfolio for conveying a message of **commitment and organization** to the future employers."

The Portfolio provides students with:

- An immediate source of information about personal experience, academic accomplishments, community involvement, and work experience.
- An organized inventory of personal strengths and abilities for competitive application for work and further education, guiding career goals and decisions.
- \cdot A greater awareness of personal strengths and abilities.
- · A process for setting career goals.

The Portfolio benefits businesses

While at school 68% of our youth are employed in our community. The Skills Portfolio provides documented evidence of skills for the workplace:

- Academic Skills the ability to communicate, think and learn
- Personal management Skills ability to demonstrate responsibility.
- Team Work Skills ability to work with others.
- An employer requesting the Skills Portfolio can expect better employees, greater efficiency, increased profit margins.

You can make a difference by:

- · Requesting the Skills Portfolio as part of your hiring process.
- Contributing to the Portfolio project.





To help Canadians develop skills that will set them on the way to success, the Corporate Council on Education, which is part of the Conference Board of Canada, has developed a set of basic skills that are important to every employer. It is called an Employability SkillsProfile and it outlines Academic, Personal Management and Teamwork as essential skills.

EMPLOYABILITY SKILLS PROFILE: The Critical Skills Required Of The Canadian Work Force

Academic Skills

Personal Management Skills

achieve the best results.

the best results. Those skills which provide the basic foundation to get, keep and progress on a job and to achieve the best

Canadian employers need a person who can:

Communicate

·Understand and speak the languages in which business is conducted.

Listen to understand and learn.

 Read, comprehend and use written materials, including graphs, charts and displays.

Write effectively in the languages in which business is conducted.

Think critically and act logically to evaluate situations, solve problems and make decisions

Understand and solve problems involving mathematics

Use technology, instruments, tools and information and use the results.

fields, e.g., skilled trades, technology, physical sciences, Access and apply specialized knowledge from various arts and social sciences. systems effectively.

Continue to learn for life.

required to get, keep and progress on a job and to achieve The combination of skills, attitudes and behaviours

Canadian employers need a person who can demonstrate:

Positive Attitudes and Behaviours

 Honesty, integrity and personal ethics. Self-esteem and confidence.

A positive attitude toward learning, growth and personal

Initiative, energy and persistence to get the job done.

Responsibility

The ability to set goals and priorities in work and personal life.

The ability to plan and manage time, money and other

Accountability for actions taken. resources to achieve goals

Adaptability

Recognition of and respect for people's diversity and A positive attitude toward change.

The ability to identify and suggest new ideas to get the individual differences iob done-creativity.

Those skills needed to work with others on a job and to

Teamwork Skills

Canadian employers need a person who can:

Work with Others

•Understand and contribute to the organization's goals. Understand the work within the culture of the group.

·Plan and make decisions with others and support the outcomes.

Respect the thoughts and opinions of others in the

Exercise "give and take" to achieve group results.

·Seek a team approach as appropriate

 Lead when appropriate, mobilizing the group for high performance.

not-for-profit independent research organization successfully in a world economy. Worldwide, the Board has more than 3,000 associates. Europe. Its goal is to help, through research and reports, Canadian organizations compete with connections in the United States and The Conference Board of Canada is a



results.

C3: Workability Handbook

WORKABILITY HANDBOOK

The Workability Handbook includes the knowledge, skills, and attitudes that employers and contract managers look for in workers. These factors have been put into four groups:

- workability attitudes these are attitudes you show towards tasks or people
- universal workability skills these are abilities that underlie all the work you will do
- work know-how these are abilities needed to work effectively
- work search strategies these are used to develop abilities to find work.

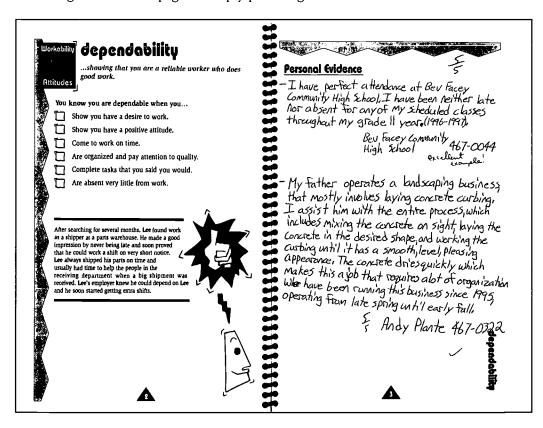
Each factor is described on a separate page. The description includes:

- a definition of the factor
- a checklist of the specific skills, knowledge, and attitudes that make up the factor
- an example of someone demonstrating the factor
- a place for you to write your own example of how you demonstrate the factor.

Identify and choose the workability factors that you wish to demonstrate in your skills portfolio. Read the definition and example stated then provide your most convincing examples of where you have demonstrated the same skill or attitude.

Be specific and convincing with your examples and provide dates, locations, supervisors' names and even telephone numbers where possible. Consider examples of the skills or attitudes from school, work, community organizations or home.

Attach or insert any number of the skills into the appropriate sections of your Skills Portfolio by photocopying the original or separating the "personal evidence" sheet from the handbook and either mounting it on another page or simply punching holes for the binder.





C(3)

C4: Samples of Anecdotal Comments



A. Anecdotal Comments and Suggestions for Future Use (Calgary)

Several additional observations on the impact of the portfolio were gained from teacher written comments on the survey form and from comments in the focus group discussions.

- "There has been an increase in student requests to staff for letters of reference."
- "There has been increased knowledge about the job application process."
- "The business partner at a school that was not involved in the pilot has recently purchased portfolios for all students in their school. This is an indication of the potential that business sees for the use of the portfolio in school."
- "One business partner remarked, 'Finally, we're doing something in education that makes sense'."
- "The portfolio helps students set their goals for the future and become more focused."
- "The portfolio helps to create a positive working environment between students and teachers."
- "There has been increased student motivation, increased enthusiasm for school, and increased a sense of relevance for school."
- "Coop education students especially found it useful and it helped them obtain their work placements."
- "There has been increased self-esteem for students and their own sense of marketability, especially for non-academic skills."
- "For the portfolio to realize its full potential, there needs to be strong support from the principal and, ideally, a school-wide focus on use of the portfolio."
- "Some parents have requested portfolio materials for their own use."
- "In each portfolio, there should be an introductory letter to the portfolio, not describing the student, but describing the portfolio (an overview of the contents)."
- "The portfolio needs to be integrated into other classes."
- "The portfolio, and the type of evidence it contains, needs to be open-ended, especially for nonacademic students, who have different strengths."
- "There needs to be a stronger link between employers and the portfolio (hire a student, chamber of commerce, testimonials from employers, job interviews with portfolio as part of the process)."



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C4: (continued)

B. Sample Student Comments on the Skills Portfolio (Sherwood Park)

- "The portfolio binder has helped me organize my awards, references, and achievements I have accumulated over the past years. I plan to use the portfolio for conveying a message of commitment and organization to the future employers."
- "The portfolio binder has been a great help in keeping my information, school achievements and future goal ideas organized."
- "It shows both organization and professionalism in moments where it is to our greatest advantage to be a step or qualification ahead of the rest."
- "This portfolio has helped me to see some of the skills I did not know I had. It has also helped me to get an edge of other job applicants in the job market."
- "It shows that you are organized and that you have many different skills."
- "The portfolio binder has put my skills in order and I think it really helped me get my foot in the door for the job I got a few months ago."
- "The rewards from this well-developed personal profile, include personal goal accomplishments, specifically in employment areas, and even more so in the development of self-awareness of my abilities and interests."
- "The portfolio binder will give our students a better choice of succeeding in their endeavours to find employment during and after high school. The portfolio has already helped several students get hired in part-time positions. The students who brought their portfolios to their job interviews said that their employers were quite impressed with the preparedness."
- "The portfolio binder has proven to be a useful tool in helping me identify and pursue the areas which I am interested in, that is to say, it has helped choose future courses in high school. This binder is a wonderful way to organize my thoughts on where I'd like to go, as well as organize samples of my work which I plan to show future would-be employers. I plan on using the skills portfolio to its full potential in the aim of ensuring a profitable future for myself."
- "The portfolio itself has helped me personally to focus on what is needed to find a career or even a part-time job. It has made it easier for me to pin point my skills and to put in order all my achievements and experiences."
- "I plan on using my portfolio to impress employers. At job interviews, I often find employers surprised because they haven't seen this kind of portfolios before. It highlights our personal and technical skills. It also shows that we're taking the time and putting effort into finding a job."
- "The Skills portfolio has allowed us to understand what skills are required to be a successful community member. Through it we can harness our potential in a way the employer can comprehend. Also, the format of the binder makes it easy to use, and even fun!"
- "Using and preparing the portfolio has not only aided me in my search for a job but also helped in lifting my spirits by helping me to recognize some accomplishments which were forgotten."



C(§)

Co: Sample Overview of Portfolio Project for Students

Managing Your Pathway Through Life

Like education, career planning has become a lifelong process.

Dr. Kris Magnusson defines Career Planning as "managing your pathway through life".

The Education Committee of the Sherwood Park Chamber of Commerce has undertaken the task of researching and developing a Skills Portfolio to help you organize proof of your accomplishments both inside and outside of school. The portfolio can help you collect and show off the skills that make you unique and employable in our community.

These Employability Skills are your skills for independence, a set of skills that help you progress towards your personal goals; to work well with and be appreciated by others. They are skills that will help you to be successful in your education and training as well as your work.

A portfolio is a carefully organized collection of selected evidence which illustrates your skills, abilities and talents. The word portfolio literally means "to carry sheets". Many professions, such as artists, architects and photographers have carried portfolios to illustrate their best work and skills. Your portfolio will have the same purpose.

A good portfolio will be:

- visually attractive
- well organized
- concise and incorporate specific examples
- · constantly updated as your skills develop and new skills are learned
- self directed and self driven
- unique and represent you as an individual

Students who have developed and utilize portfolios say there are many ways their portfolios have been useful:

- √ helping you look inward and reflect upon your values, interests and strengths
- √ helping you set the path for your career
- √ identify and demonstrate skills for employment
- √ having on-hand information you need for a job application
- √ attaining university, college or technical school entrance
- √ applying for a scholarship
- √ getting a volunteer position
- √ showing others what you are all about.

In a world of competitive selection for employment and education, a skills portfolio can be your best marketing tool. If you are being interviewed for a job, you can show your portfolio samples as evidence of a particular skill while describing your suitability for the position for which you have applied. Do not underestimate the power of your portfolio; a well developed portfolio and a clear understanding of your skills indicate to an employer that you have well developed personal management skills.

The Sherwood Park Chamber of Commerce has promoted the portfolio concept in our business community with overwhelming support from our members. As you seek employment in our community, we look forward to meeting you and getting to know you better through the use of your Skills Portfolio.



C5: (continued)

To help Canadians develop skills that will set them on the way to success, the Corporate Council on Education, which is part of the Conference Board of Canada, has developed a set of basic skills that are important to every employer. It is called an Employability Profile and it outlines Academic, Personal Management and Teamwork as essential skills.

THE CONFERENCE BOARD OF CANADA EMPLOYABILITY SKILLS PROFILE

The Conference Board of Canada has identified critical skills required of the Canadian workforce. These skills are important to all employment and career opportunities. They include:

Academic Skills

Communicate

- · Understand and speak the languages in which business is conducted
- · Listen to understand and learn
- Read, comprehend and use written materials, including graphs, charts and displays
- · Write effectively in the languages in which business is conducted

Think

- Think critically and act logically to evaluate situations, solve problems and make decisions
- Understand and solve problems involving mathematics and us the results
- · use technology, instruments, tools and information systems effectively
- Access and apply specialized knowledge from various fields (e.g., skilled trades, technology, physical sciences, arts and social sciences)

Learn

• Continue to learn for life

Personal Management Skills

Positive Attitudes and Behaviours

- · Self-esteem and confidence
- · Honesty, integrity and personal ethics
- · A positive attitude toward learning, growth and personal health
- Initiative, energy and persistence to get the job done

Responsibility

- The ability to set goals and priorities in work and personal life
- The ability to plan and manage time, money and other resources to achieve goals
- · Accountability for actions taken

Adaptability

- A positive attitude toward change
- · Recognition of and respect for people's diversity and individual differences
- The ability to identify and suggest new ideas to ge the job done creatively

Teamwork Skills

Work with Others

- Understand and contribute to the organization's goals
- Understand and work within the culture of the group
- Plan and make decisions with others and support the outcomes
- Respect the thoughts and opinions of others in the group
- Exercise "give and take" to achieve group results
- Seek a team approach as appropriate
- Lead when appropriate, mobilizing the group for high performance



C6: Administrative Considerations: Oxestions



- 1. What would be the best format for the Career Skills Portfolio?
 - a binder (what size?)
 - file folders
 - an electronic file (floppy disk or CD)
- 2. Will the portfolio be targetted for the total school population or integrated into specific courses or programs like CTS, CALM or IOP?

 Wherever implemented, will it be made mandatory or optional to the student?
- 3. Should the portfolio be evaluated by the school or left to be managed entirely by the student?
- 4. What would be the best way for each school to implement the portfolio and at which grade level should it be introduced?
- 5. Who will keep the portfolio the student or the school? How and where could it be stored in the school? How could security be maintained for signing the portfolio in or out? How can the portfolio be obtained or replaced if lost?
- 6. How will the portfolio development and implementation be coordinated in the school?
 Who will in-service staff, students and business community?
- 7. Who will be responsible for ordering portfolio materials? Who will distribute the materials to students?
- 8. How can you encourage the business community and post-secondary institutions to request and utilize the portfolio in the hiring and application process?
- 9. Is it important to develop a "tracking" process to survey or monitor the value and usage of the portfolio?



Media Awareness Campaign

Portfolio to bridge gap between employers and students

by Arnim Joop

Local high school students are anxious to get their hands on the new skills portfolios developed by the Sherwood Park chamber of commerce. "It seems like it's a good idea," said Darren Wright,

a Grade 10 student at Bev Facey Community high

"It can help you with your job interviews. It's an easier way to organize your major achievements, not just the school stuff."

Darren was one of 27 Grade 10 students to receive the first copies of the portfolio at the project's kickoff Thursday at Festival Place.

Over the next three years, 4,500 students in Strathcona County's five high schools will receive

The portfolio, based on the employability skills identified by the Conference Board of Canada, outlines academic, personal management and tearnwork as essential skills

Students are encouraged to include not only their academic achievements in the binder, but also com-

munity volunteer work, athletic awards, and hobbies, The portfolio project is sponsored by 27 local busi-

"This project truly represents a community invest-nent," said Dale Gullekson, career services coordinament, tor at Bev Facey, who coordinated the project with businesswoman Linda Holubitsky.

"Potentially this project is going to have a tremendous impact on our community."

Gullekson hopes the portfolio will bridge the gap between employers and students.

"Employers are generally not aware of the skills that constitute a high school diploma, and students are generally not very adept communicating their skills

generally not very seeps to employers, the said.

"They don't know what employers want. They're not aware of their skills."

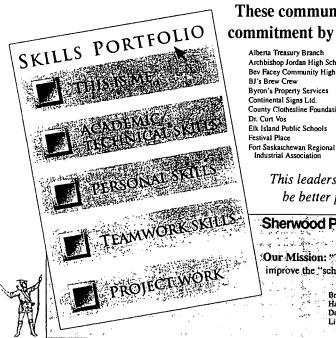
Mel Oiles of the Conference Board of Canada told the students that the portfolio can be a powerful tool in their job search.

"The portfolio, if completed, ultimately will be of nore value than a Grade 12 high school diploma," said Giles.

Chamber president Al Petersen encouraged the students to use the portfolio.

"It gives you an opportunity to have an edge above students elsewhere," said Petersen. "You really have an advantage.

Skills Portfolio Sponsors Thank You



These community minded businesses have made a commitment by investing in the youth of our county!

Lippa Consulting

Alberta Treasury Branch Archbishop Jordan High School Bev Facey Community High School BJ's Brew Crew Byron's Property Services Continental Signs Ltd. County Clothesline Foundation Dr. Curt Vos Elk Island Public Schools Festival Place

Dr. David Osbourne Mrs. Iris Evans Petersen Pontiac Inc. Pro Show Services Salisbury Composite High School Sherwood Park and District Chamber of Commerce

Imperial Oil Strathcona County

Hiron Hicks, Barristers & Solicitors Sherwood Park Catholic Separate School District Sherwood Park News Spark Heating and Air Conditioning Ltd. Strathcona Christian Academy Strathcona Industrial Association Tanks-A-Lou Telus Ltd. Xerox Canada Ltd

This leadership is helping our youth to help themselves be better prepared for work and life long learning.

Sherwood Park and District Chamber of Commerce Education Committee

Our Mission: "To utilize a partnership between business and education to improve the "school to work" transition of Sherwood Park youth."

Committee Members:

Bruce Beliveau Harold F. Bushell Linda Holubitsky

Wendy Pippa Connie Mycroft Al Petersen Doug Player Nancy Sauvé

Brenda Thain Dr. Curt Vos John Younie



C8: Sample Certificate - Registered Stolls Portfolio Bins 3





Managing Your Pathway Through Life

Thank you to our business and commun supporters for investing and believing in our youth.

Thank you to our business and community

Gold Sponsors

County Clothes-Line Foundation Fort Saskatchewan Regional Industrial Association Imperial Oil Strathcona County Petersen Pontiac Inc. Sherwood Park and District Chamber of Commerce Strathcona Industrial Association Telus Ltd.

Silver Sponsors

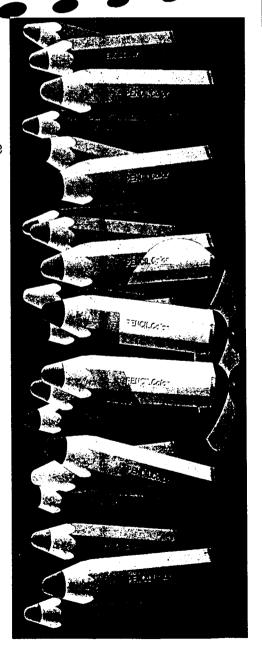
Xerox Canada Ltd.

Dr. Curt Vos Elk Island Public Schools Sherwood Park News Sherwood Park Catholic Separate School District

Bronze Sponsors

Alberta Treasury Branch Archbishop Jordan High School Ardrossan Senior High School Bey Facey Community High School BJ's Brew Crew Byron's Property Services Continental Signs Ltd. Mr. David Osborne Festival Place Hiron Hicks, Barristers & Solicito Horton Communications Lippa Consulting Mrs. Iris Evans Pro Show Services Salisbury Composite High School Spark Heating and Air Conditioning Ltd. Strathcona Christian Academy Tanks-A-Lot

Gold: \$500 and up Silver: \$250 and up Bronze: \$100 and up





C10: Sample Long-Range Planning



Sherwood Park Chamber of Commerce SKILLS PORTFOLIO PROJECT

1997 Objectives

- 1. Coordinate an "appreciation" letter writing campaign to each of this year's 30 sponsors from students at all 5 high schools.
- 2. Refine Portfolio purchasing and distribution process for next year's grade 10 students.
- 3. Recruit and rebuild the "Business" side of the Education Committee, (will require networking and contacting individuals personally).
- 4. Review and revise any changes required in the Portfolio before reprinting 1200 more for the 1997-1998 school year.

Implementation Process for the Business Community

5. Organize a "Wine and Cheese" Portfolio orientation/in service hosted by the Chamber Education Committee for all the main youth employers in Sherwood Park. Requires personally contacting human resource managers and business managers of:

Food Outlets
Department Stores
Service Stations
Drug Stores
Restaurants
Fast Foods
Retail Stores

The main purpose of the orientation will be to inform and encourage the use of the Skills Portfolio when hiring and screening student applicants for part-time and summer employment. The orientation is a good opportunity to invite key employers of youth to join the education committee and sponsor the project. It would also be valuable to survey the employer's hiring practices and create a list of employers who would be willing to assist with the classroom presentations to grade 10s informing them about the Skills Portfolio Project.

Implementation in the schools will require some common structure, although each school will establish this process according to their own circumstances. Identify implementation strategies common to all schools and continue networking successful ideas for promoting and developing the portfolio concept to students and staff. There is good representation on the Education Committee from each of the 5 high schools and the opportunity to network and share ideas is already occurring. Individual school administrations will need to coordinate the process by grade level and by department.





: Implementation Handbook

Introduction



Portfolio Initiatives in Alberta



Information Package B-



- Promotion/Marketing Ideas ©
 - Sample Letters **D**





D1: Community Launch



sherwood park and district Chamber of Commerce

P.O. BOX 3103, SHERWOOD PARK, ALBERTA T8A 2A6 TELEPHONE (403) 464-0801 • FAX.(403) 449-4787

October 30, 1996

Dear John Doe:

On behalf of the Sherwood Park Chamber of Commerce Education Committee, Elk Island Public Schools, Sherwood Park Separate School System and the Strathcona Christian Academy, we would like to thank you for your valuable support of our SKILLS PORTFOLIO Project. After two years of collaboration, our business/education partnership is ready to integrate the use of this Employability Skills Portfolio into the schools and business community.

Phased in over three years, all 4,500 high school students in the Sherwood Park area will have the opportunity to use the portfolio to demonstrate employability.

Our committee is officially launching the portfolio during Education Week on November 14 at Festival Place in Sherwood Park with a short ceremony at 4:15 p.m.

Please accept this invitation to join us for wine and cheese and participate with the other sponsors in the official "hand-off" of the portfolios to a group of students.

All the sponsors will be acknowledged as part of a brief program with comments and greetings from the Conference Board of Canada, Alberta Chamber of Commerce and the President of the Sherwood Park Chamber of Commerce.

Thank you again for your commitment to this community. Please RSVP by November 8 with Autumn at the Sherwood Park Chamber Office (464-0801).

Partners in Education

Dale Gullekson Co-chair Education Committee Sherwood Park Chamber of Commerce Linda Holibitsky Co-chair Education Committee Sherwood Park Chamber of Commerce



D2: Orientation



sherwood park and district Chamber of Commerce

P.O. BOX 3103, SHERWOOD PARK, ALBERTA T8A 2A6 TELEPHONE (403) 464-0801 • FAX (403) 449-4787

May 13, 1997

Mr. Al Petersen Petersen Pontiac Buick GMC Wye Road Sherwood Park, AB T8A 2A6

Dear Al:

On behalf of the Sherwood Park and District Chamber of Commerce Education Committee, we invite you to attend an orientation and reception to raise awareness of the value of the Student Skills Portfolios. This event will be held on May 27, 1997 from 4:15–5:00 p.m. at Festival Place. This presentation will give you an opportunity to understand the strength of this project.

These portfolios will be available to you, the employer, as you look to future hiring of students from our community. This will enable you to acquire a better understanding of the student's skills and abilities in relation to the position being offered in your company.

Comments from our students are very positive on this Chamber initiative. A quote from one of our students exemplifies the value. "I plan on using my portfolio to impress employers. At job interviews, I often find employers surprised because theyhaven't seen this kind of portfolio before. It highlights our personal and technical skills. It also shows that we are taking the time and putting effort into finding a job."

A quote from Lori Dashkewich of Pizza Hut illustrates the value to employers: "I believe the portfolio is helpful in showing potential employers that the students are serious about job employment, and it gives us a little more insight into the personality and strengths of the student".

We would appreciate your valuable input on how you see these portfolios have been received by the businesses in Strathcona County.

We look forward to your attendance at this orientation.

RSVP to Autumn at 464-0801 by May 20, 1997.

Partners in Education,

Dale Gullekson, Co-Chair Education Committee Sherwood Park & District Chamber of Commerce Linda Holubitsky, Co-Chair Education Committee Sherwood Park & District Chamber of Commerce



DB: Seeking Endorsement



sherwood park and district Chamber of Commerce

P.O. BOX 3103, SHERWOOD PARK, ALBERTA T8A 2A6 TELEPHONE (403) 464-0801 • FAX (403) 449-4787

May13, 1997

Dear John Doe:

The Education Committee of Sherwood Park Chamber of Commerce has undertaken an initiative to implement an Employability Skills Portfolio for students in our community. This project currently encompasses five high schools represented by the Elk Island Public, Sherwood Park Separate and Strathcona Christian Academy school systems and potentially 4,500 students.

There has been almost three years of collaboration between education and business to develop the foundation for this portfolio project.

A Chamber membership survey was conducted of issues and the employer expectations of youth in the School to Work transition. The development of student portfolios was then identified as the critical link in bridging the expectations between the schools and the business community.

The Education Committee researched numerous portfolio styles from across Canada and the United States, and eventually chose to develop a portfolio unique to our own community needs. Over the last year, a proto-type portfolio binder has been developed and enthusiastically endorsed by both the Elk Island Public and Sherwood Park Separate School Boards and the Chamber Board of Directors.

The actual cost of portfolios to be phased in at the Grade 10 level is estimated at \$6,000 - \$7,000 for 1,200 - 1,500 students annually (Bev Facey, Salisbury, Archbishop Jordan, Ardrossan and Strathcona Christian Academy). Funding will be solicited through sponsorship from local industrial associations, school boards, Sherwood Park Chamber of Commerce and the business community. It will be managed in an account already established through the Chamber.

WE have currently received about 35 percent of this years production costs from business and industry. Xerox and the Fort Saskatchewan Regional Industrial Association Education



DB: (continued)

Committee are currently major contributors and small business support continues to increase. It is our hope to order supplies and begin printing the 1,500 portfolios over the summer.

We would like your endorsement of this valuable community project by contributing to the portfolio production costs in one of the following categories AND by requesting to view the Employability Skills Portfolio as part of your hiring process for youth. Contributions to the portfolio production has been categorized into four packages; \$1,000, \$500, \$250 or \$100. Cheques can be made payable to the Sherwood Park Chamber of Commerce and all contributors to this project will be acknowledged on each student portfolio binder. Contribution of services in kind will also be recognized for donating capital costs to the project such as printing, graphic work, binder, document page holder, divider labels, costs related to marketing or the project awareness campaign.

This Portfolio project fits with the recent recommendations by the MLA Task Force Committee on Business Involvement in Education and relates directly to the following statistics on employer satisfaction with student preparation for the workplace.

Preparation for the workplace

Survey results from the 90th Annual Report, Business and Education Working Together: 1994-95, indicate the percentage of Albertans who agree that high school graduates are prepared for the workplace:

High School Students	80%
Parents	40%
Public	40%
Post-secondary Instructors	35%
Employers	35%

The leadership for understanding and improvement in employability skills must begin as a responsibility of our business community. We believe this business/education partnership and this particular project to be extremely beneficial to meeting the needs of our youth in the critical transition from school to work.

If you have further questions regarding this project, please contact the Chamber Office at 464-0801 and we will direct your call to the appropriate contact.

Yours truly,

Education Committee Representative



D(4) 12%

D4: Thank you for Financial Support



June 11, 1996

James B. Sawchul PRINCIPAL

Robert G. Lougheed

JOAN L. Souster ASSISTANT PRINCIPAL Mr. Morley Handford Education Committee Chairman, FSRIA Viridian Inc.. 10101 - 114 Street Fort Saskatchewan, AB. T8L 2P2

Dear Morley and Education Committee Members:

Thank you for the opportunity to present the Employability Skills Portfolio to you and your Committee on May 23, 1996. The initiatives that your Committee has undertaken are impressive and it is obvious that you are having an impact in both the business and education communities. It was exciting to hear about the internet web page that Stuart Roth is working on for the your Committee; it has great potential.

On behalf of the Sherwood Park Chamber of Commerce Education Committee and Bev Facey Community High School, I thank you for your \$500. endorsement of our student portfolio project. I believe this to be an active step forward to bridging "some of the gap" in the school to work transition. Once we eliminate the wrinkles of getting the project operational, we are certainly willing to share this process and documentation with other Chambers of Commerce or School Systems. We would look forward to your involvement in the official launching of this business/education project and I will keep your Committee informed of its progress.

Sincerely,



DAG:bw

Mr. Jim Sawchuk, Principal
Mrs. Dianna Millard, Director, Community Education
Mrs. Doreen Charlebois, Chairman, Education Committee, Chamber of
Commerce

P.S. Congratulations on another successful Young Scientist Conference.



BEV FACEY Community High School 99 Colwill Boulevard Sherwood Park, Alberta T8A 4Y5

Phone (403) 467-0044 Fax (403) 467-3467

Home Page http://www.ei.educ.ab.ca/ sch/bfh/index.html



D5: Thank you from Students

SKILLS PORTFOLIO PROJECT As a student in Sherwood Park, is the Skills Portfolio a valuable project for business and education to undertake for youth? Why? How will it or has it benefited you? THANK YOU LETTER FORMAT Informal **STYLE PURPOSE** To express appreciation for support/sponsorship of the Skills Portfolio Project in Sherwood Park. Each paragraph in the thank you letter has a specific purpose. - Salutation, e.g., Dear ______, - The first paragraph indicates the purpose of the letter, e.g., "Thank you for your support/sponsorship/endorsement of the Skills Portfolio Project in Sherwood Park." - The second paragraph expresses one or more specific reasons why the "thank you" is meaningfully given, e.g., "The Portfolio binder has" or "I plan on using my portfolio for" - The third paragraph is a concluding statement reinforcing the sentiment of the letter, e.g., "As a student at Bev Facey Community High School, I appreciate your » - Closings for this type of letter might be: Sincerely, Respectfully, etc.



D5: (continued) Sample Letter

644 Wyecliff 22560 Wye Road Sherwood Park, AB T8A 4T6

Dear Mr. Hanson,

On behalf of the students of Bev Facey Community High School, I would like to thank you for your endorsement of the "Skills Portfolio" project in Sherwood Park.

The portfolio binder will give our students a better chance of succeeding in their endeavour to find employment during and after high school. The portfolio has already helped several students get hired in part-time positions. The students who brought their portfolios to their job interviews said that their employers were quite impressed with their preparedness. The skills portfolios help students keep an inventory of their skills and other assets which will benefit them when looking for a job.

As a student at Bev Facey. I appreciate your involvement in helping us to secure our futures in today's competitive job market.

Sincerely

Darren Blumenthal





Footnote References

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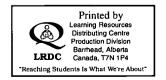


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