

# 2. QuickBooks Desktop Integration User Guide

Thank you for purchasing our extension. If you have any questions that are beyond the scope of this guide, please send us an email via the user page contact form here. Thank you.

Created: 30/07/2017 | By: Magenest | Support portal: <http://servicedesk.izysync.com/servicedesk/customer/portal/33>

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## Introduction

**Magento 2 Quickbooks Desktop Integration for Magento 2** is a powerful extension that helps merchants synchronize error-free data from your Magento 2 store to QuickBooks Desktop automatically in real-time. Merchants can transfer unlimited online transaction data at a glance.

### Main Features

- Connect to multiple QuickBooks company file
- Synchronize customer data from Magento 2 to QuickBooks. Update Customer data when updating customer information from Magento 2.
- Synchronize Guest data depend on Magento Order information to QuickBooks
- Synchronize Payment method & Shipping method from Magento 2 to QuickBooks
- Synchronize Product data to QuickBooks. Update Product data include updating stock when there is modification action from Magento 2.
- Mapping Tax data between Magento 2 and QuickBooks
- Synchronize Order data from Magento to QuickBooks with full information such as Shipping/Billing Address, order line items with tax/non-tax, Discount/Shipping amount
- Synchronize Partial/Full Invoice and corresponding Receive Payment from Magento 2
- Synchronize Partial/Full Credit memo data from Magento 2 with adjustment fee /adjustment refund

### System Requirements

Your store needs to be running on Magento version 2.2.1x, 2.3.x, 2.4.x



## Prerequisites

- You have to use SSL for your website
- Web connector application is required on the computer that installs QuickBooks with version **2.1.0.30 and older versions**
- Support QuickBooks version:
  - QuickBooks Enterprise Solutions
  - QuickBooks Premier (2002 or later)
  - QuickBooks Pro (2002 or later)
  - QuickBooks Simple Start (2006 or later)
  - Canadian editions of QuickBooks Pro, Premier, or Enterprise (2003 or later)
  - UK editions of QuickBooks Pro or Accountant Edition (2003 or later)

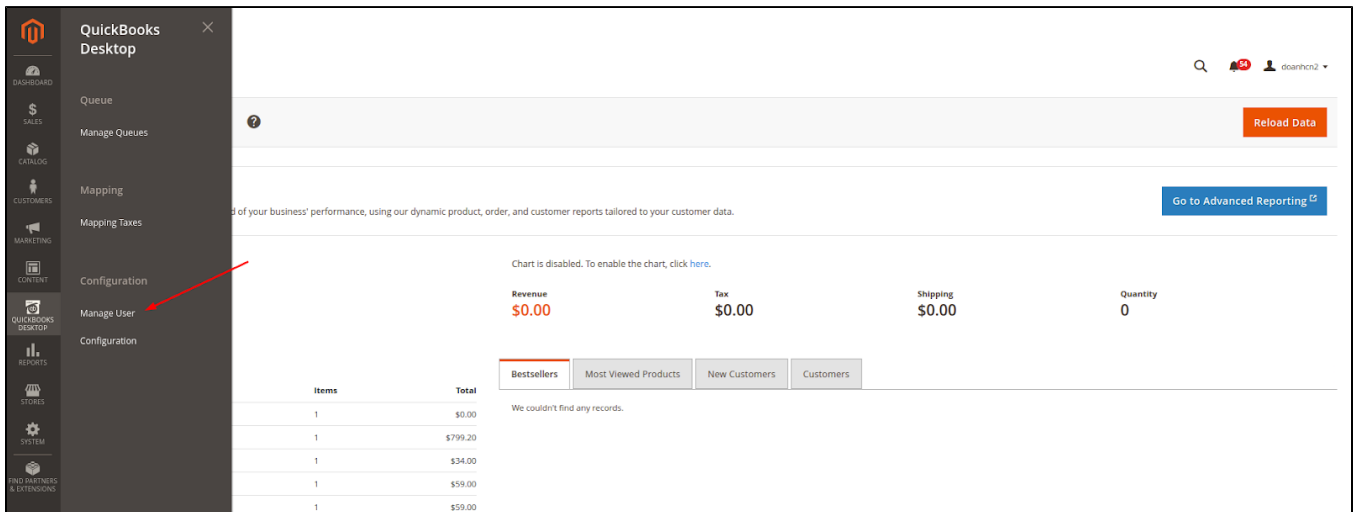
⚠ **Please note: QuickBooks Web Connector 2.1.0.30 and older versions only support up to TLS 1.0**

## How to setup connection

First of all, you have to set up the connection between the Magento website and QuickBooks software through the Web connector application. Please follow the below steps:

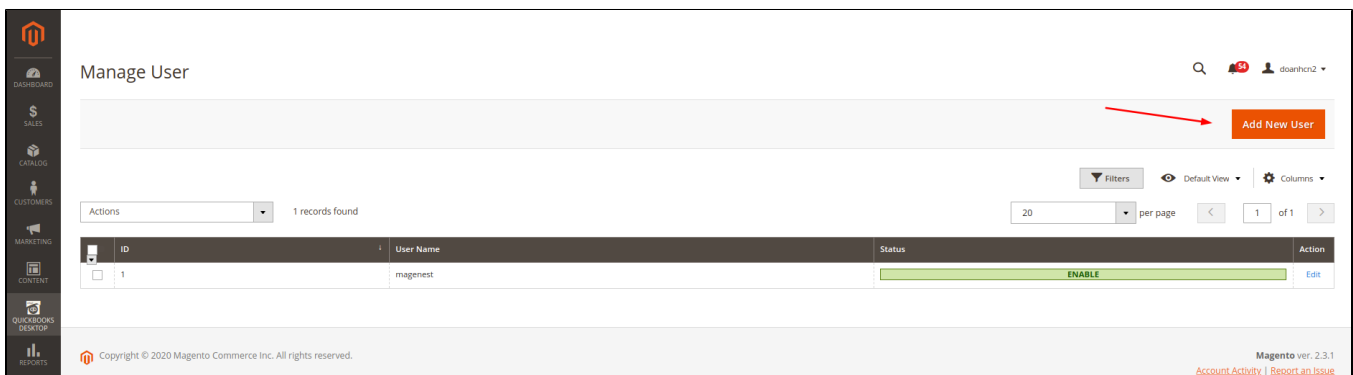
### Step 1: Create a user for QuickBooks Web Connector

➕ In this step, you have to create a user account that will be used to establish a connection between Magento 2 and Web connector. You can create one by going to **QuickBooks Desktop > Manage User**, and click on **Add New User**.



The screenshot shows the QuickBooks Desktop interface. On the left sidebar, the 'Manage User' option under the 'QuickBooks Desktop' section is highlighted with a red arrow. The main content area displays a dashboard with a 'Reload Data' button, a 'Go to Advanced Reporting' button, and a summary table for Revenue, Tax, and Shipping. Below this is a table with columns for 'Items' and 'Total'.

Items	Total
1	\$0.00
1	\$799.20
1	\$34.00
1	\$59.00
1	\$59.00



The screenshot shows the 'Manage User' page in QuickBooks Desktop. A red arrow points to the 'Add New User' button. Below the button is a table with one user record. The table has columns for ID, User Name, Status, and Action.

ID	User Name	Status	Action
1	magenest	ENABLE	Edit

Copyright © 2020 Magento Commerce Inc. All rights reserved. Magento ver. 2.3.1 Account Activity | Report an Issue

+ Fill all the fields then click **Save Information** to save the entered information. The **username** and **password** will be used with QuickBooks Web Connector later on.

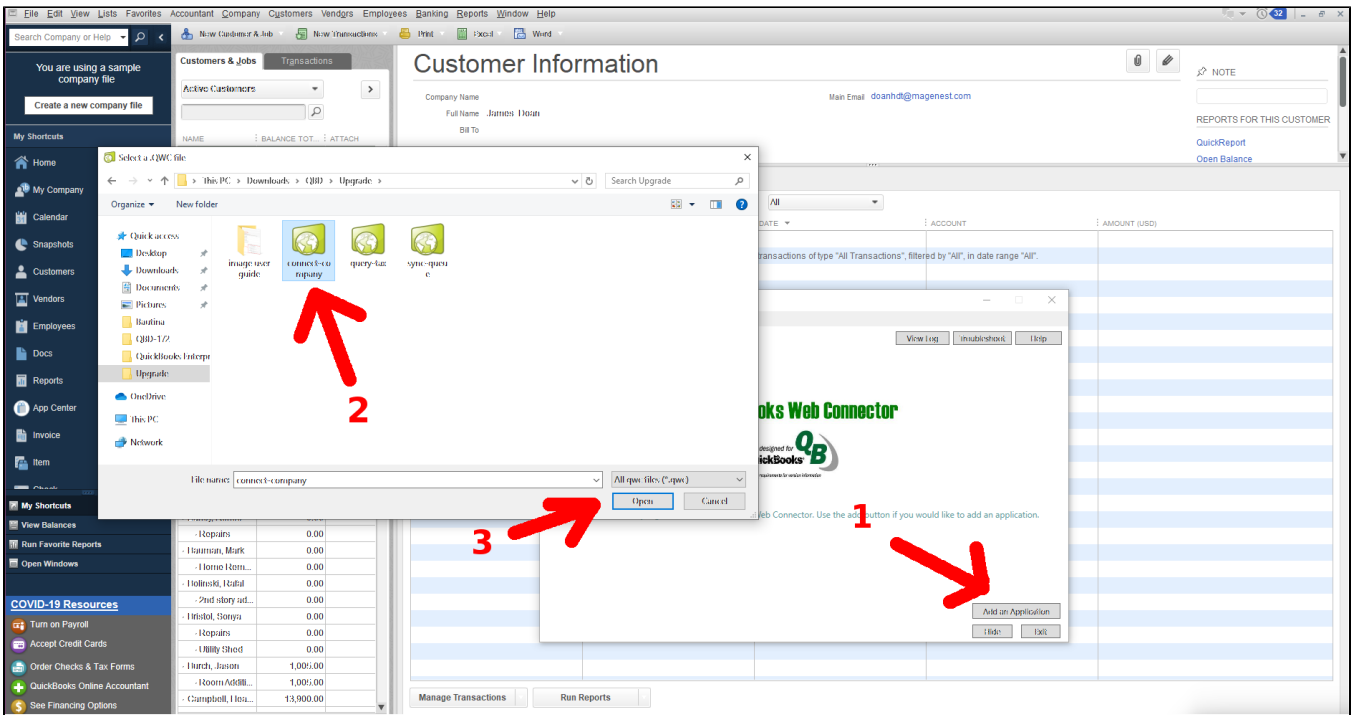
The screenshot shows the 'Information' configuration page. On the left is a sidebar with navigation icons for Dashboard, Sales, Catalog, Customers, Marketing, Content, QuickBooks Desktop, Reports, and Stores. The main content area is titled 'Information' and contains a 'User Information' section. This section has three input fields: 'User Name' with the value 'magenest', 'Password' with masked characters '\*\*\*\*', and 'Status' with a dropdown menu set to 'Enable'. At the top right of the main area, there are navigation buttons: 'Back', 'Delete', 'Reset', 'Save and Continue Edit', and a prominent orange 'Save Information' button. The footer of the page includes the copyright notice 'Copyright © 2020 Magento Commerce Inc. All rights reserved.' and the version 'Magento ver. 2.3.1'.

+ At the end of this step, you have to set up the account for the connection by going to **QuickBooks Desktop > Configuration > Connection Settings**

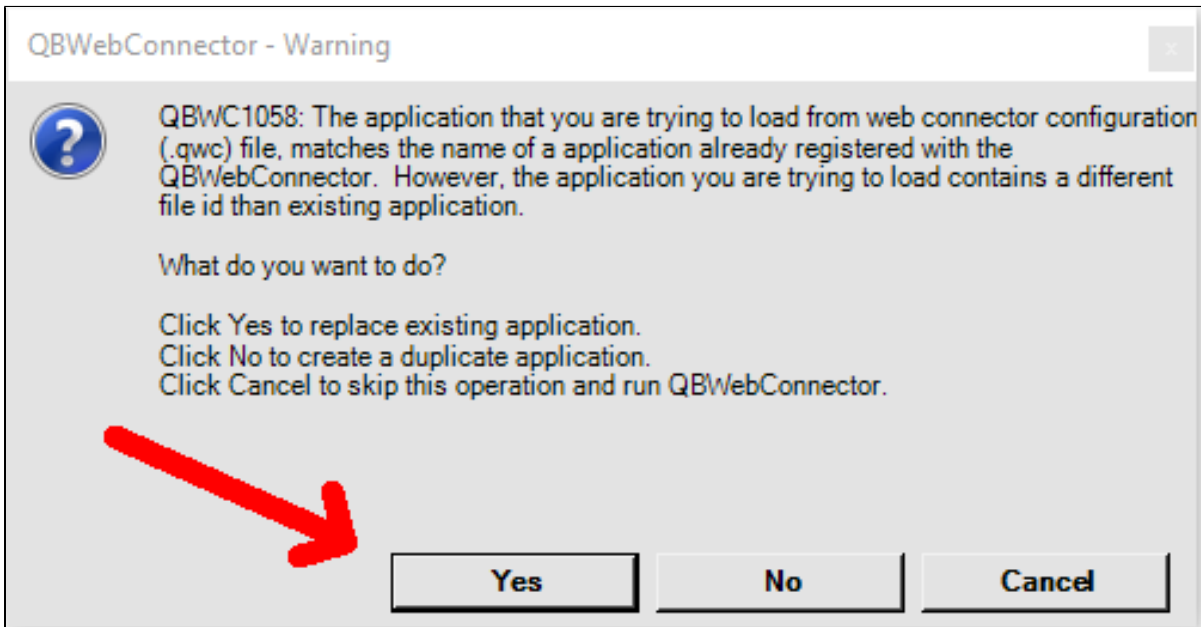
The screenshot displays the 'QuickBooks Desktop' configuration page. The left sidebar is identical to the previous screenshot. The main content area is titled 'QuickBooks Desktop' and includes a 'Connection Settings' section. This section contains several configuration options: 'QuickBooks Desktop Version' (set to 'Canada'), 'Company' (set to 'No company selected'), 'User Name' (set to 'magenest'), and 'Auto run application every min' (set to '100'). A red arrow points to the 'User Name' field. Below these settings is a 'Query Company' button. The page also shows other sections like 'Mapping/Query Settings', 'Synchronize Settings', and 'Debug Setting'. A 'Save Config' button is located in the top right corner. The footer includes the copyright notice and version 'Magento ver. 3.0.0'.

## Step 2: Establish the connection

+ Please click on the “Query company” button to download the connection file to add to the Web connector application:

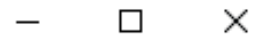


+ While adding the application file, there are some pop-ups to request permission for this file:





## Authorize New Web Service



A web-based application is requesting access to QuickBooks data through the QuickBooks Web Connector.

### Application Information

Name: **Connect Company**  
Service Host: localhost.m231  
Description:  
Support URL: <http://localhost.m231/?SID=20vqodvoapk37hrd1ka9ddt60osupport.php>

### Web Security Certificate Information

Name: **Unavailable for a non-SSL AppURL**  
Expires: Unavailable for a non-SSL AppURL  
Issuer: Unavailable for a non-SSL AppURL

### QuickBooks Solutions Marketplace

Search for information about this application on the [QuickBooks Solutions Marketplace](#)

### Access to QuickBooks may include reading and modifying sensitive QuickBooks data!



Be sure that you intended to grant this web application access to QuickBooks and that you trust the provider. When the Web Connector first accesses your QuickBooks Company file on behalf of this application you will be prompted for permission again by QuickBooks. Set permissions carefully, Intuit cannot control the data exchanged with QuickBooks beyond the permissions granted in that dialog.

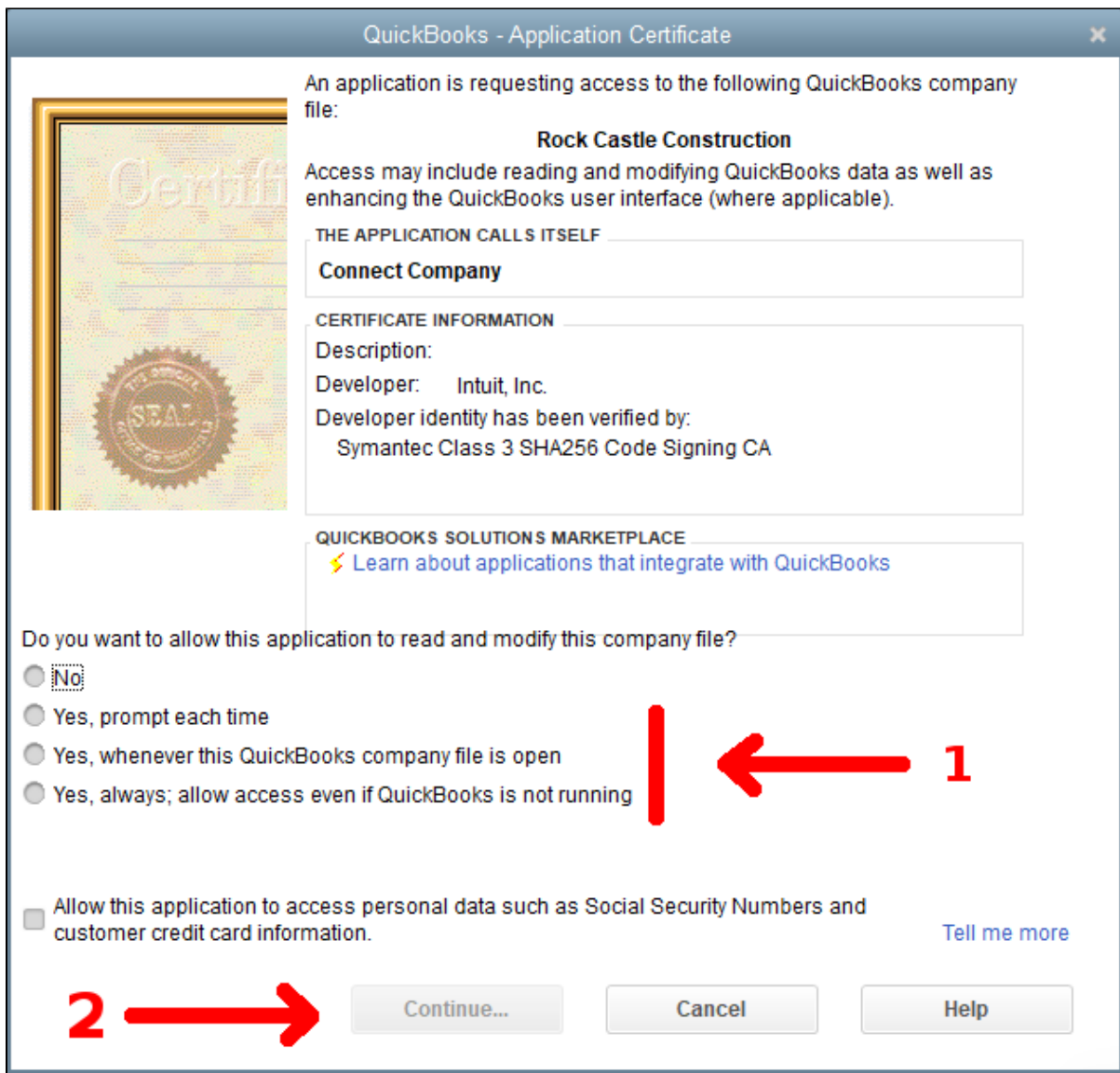
### Make sure QuickBooks is running and has the correct company file open, then

Click OK to grant this web service access to QuickBooks, otherwise click Cancel



OK

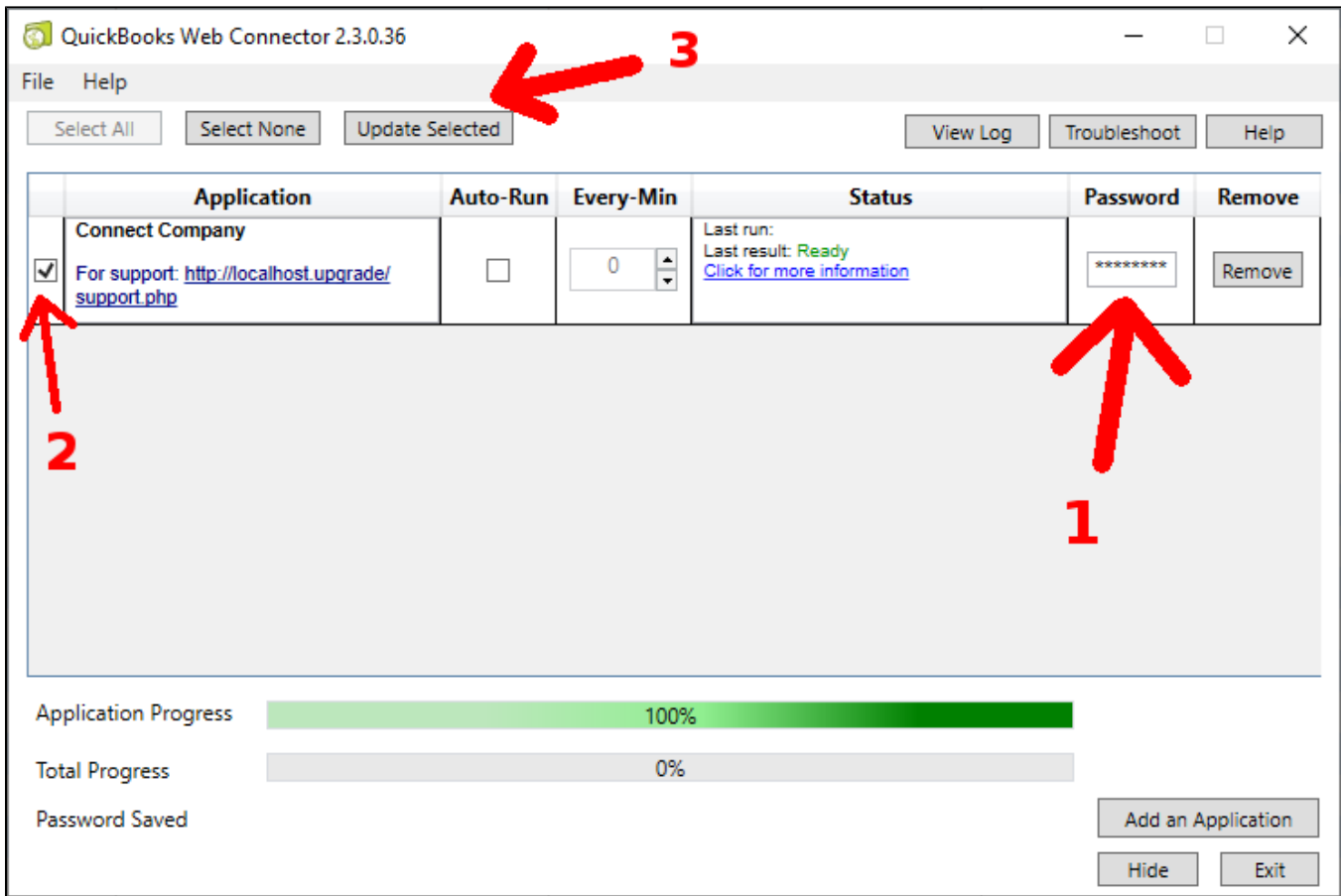
Cancel



+ QuickBooks will then ask you how and when you'd like for QuickBooks to allow Web connector to access your company file. There are 4 options in the above image:

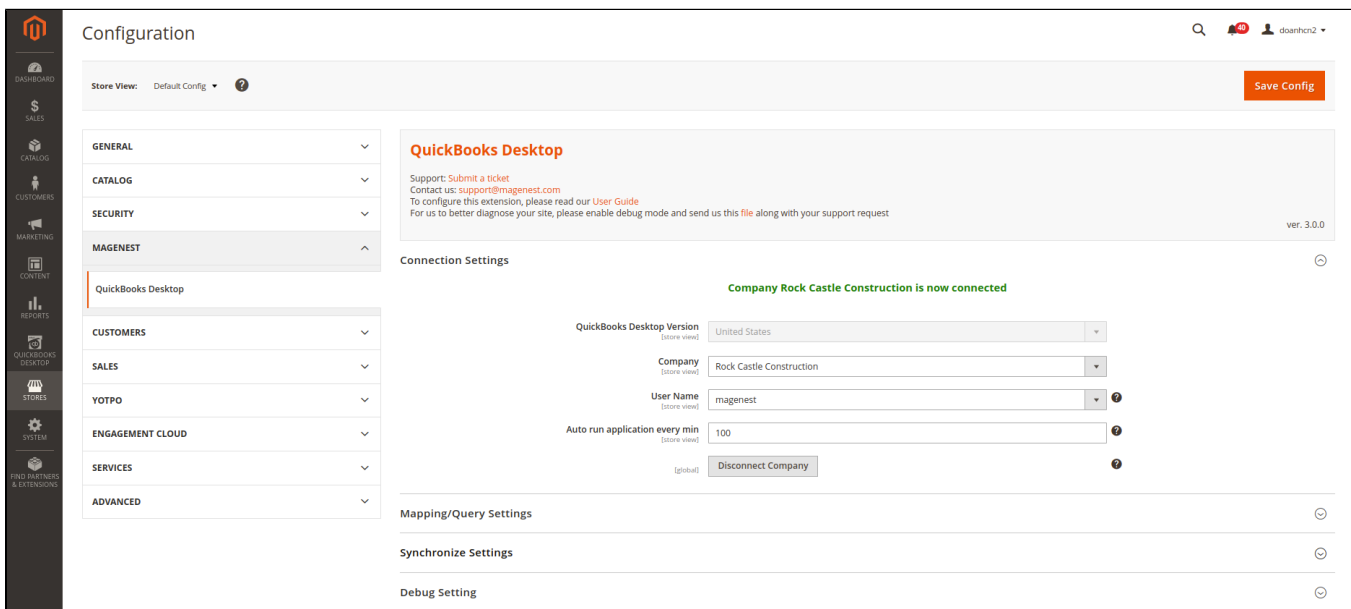
- No: not allow read and modify, if you choose this option, it will not read or modify Quickbooks data, so cannot integrate data between 2 systems.
- Yes, prompt each time: every time that you run the application, it will ask again
- Yes, whenever this QuickBooks company file is open
- Yes, always; allow access even if QuickBooks is not running

+ After adding the connection file to the Web connector application, run the application that has been added:



**Note: the password is the password of the user which be created in Step 1**

Once the connection setup is done, you should see the following image:



**Note: You only need to establish a connection once for one company.**

# Mapping Tax

In this step, the module will map the existing taxes in both systems, therefore, you have to have the corresponding taxes in both Magento and QuickBooks.

When all taxes have been prepared, please do the following step to mapping them:

## Step 1: Query Tax from QuickBooks

First of all, get query-tax.qwc file to add to Web connector:

The screenshot shows the Magento configuration interface for the QuickBooks Desktop extension. The page title is "Configuration" and the store view is "Default Config". A yellow warning banner at the top states: "One or more of the Cache Types are invalidated: Configuration, Page Cache. Please go to [Cache Management](#) and refresh cache types." The user is identified as "doanhtr2".

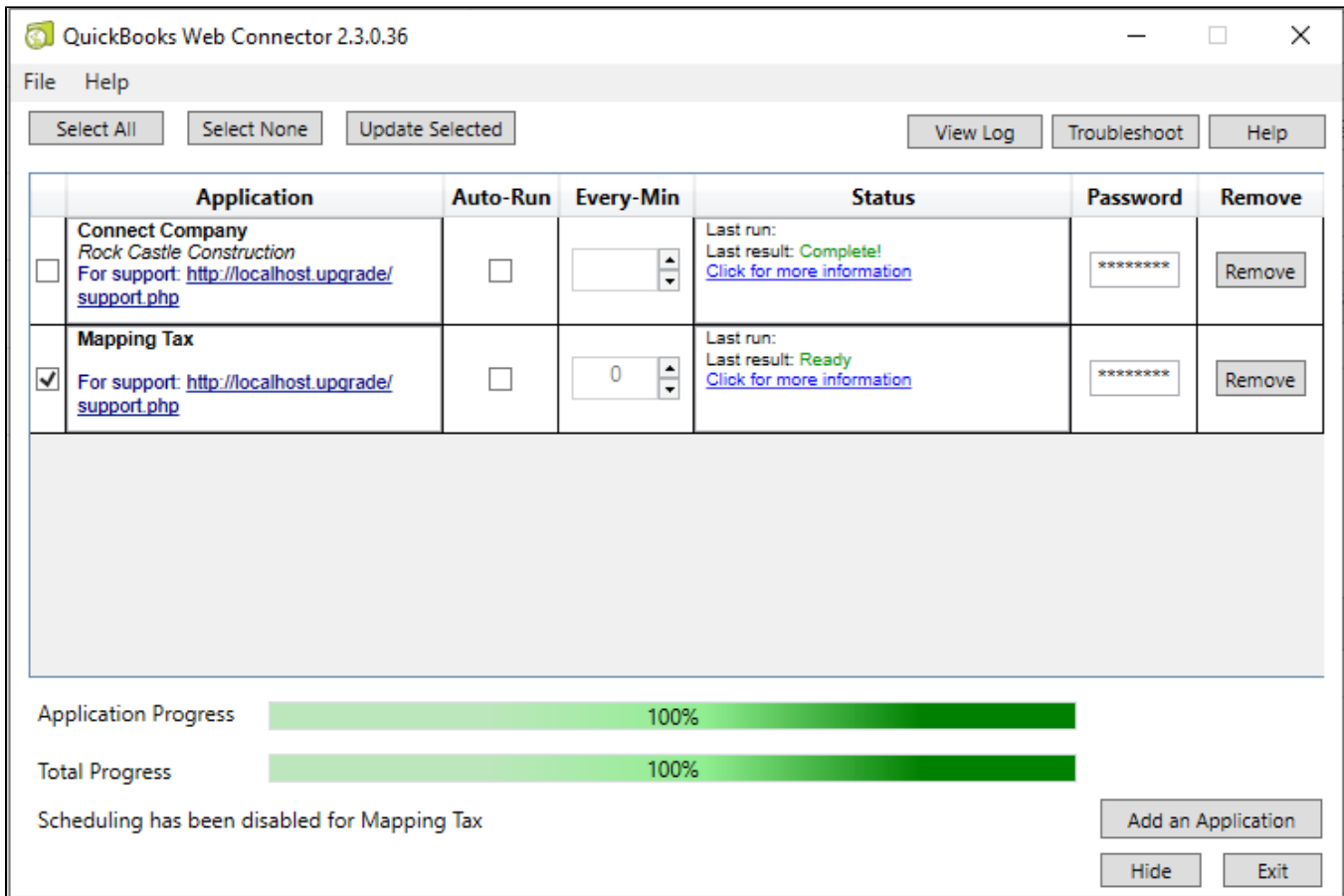
The left sidebar contains navigation icons for Dashboard, Sales, Catalog, Customers, Marketing, Content, Reports, QuickBooks Desktop, Stores, System, and Find Partners & Extensions.

The main content area is titled "QuickBooks Desktop" (ver. 3.0.0) and includes support information: "Support: [Submit a ticket](#)", "Contact us: [support@magenest.com](mailto:support@magenest.com)", and a link to the "User Guide".

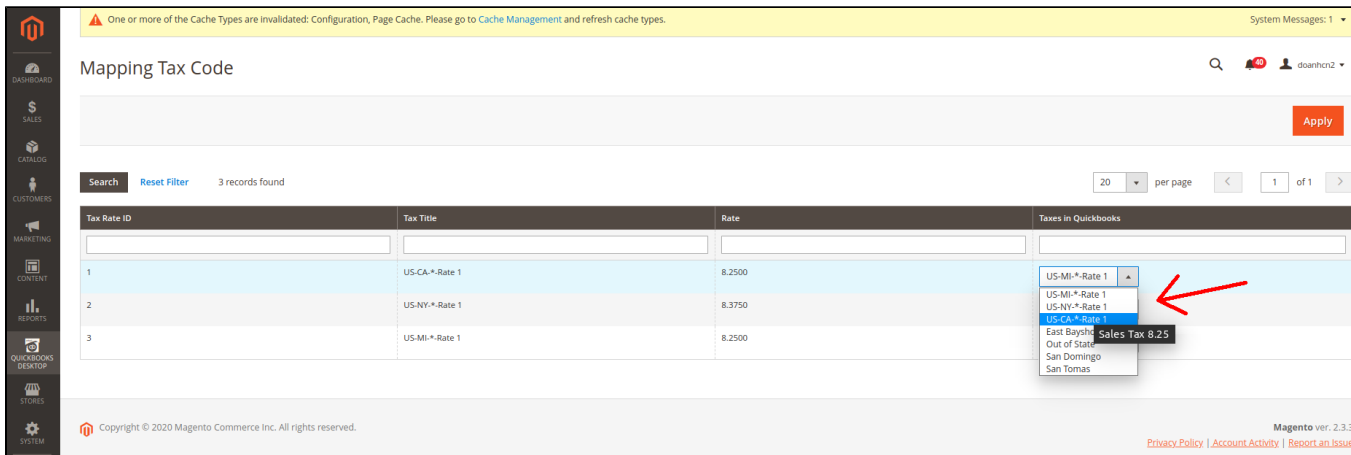
The "Mapping/Query Settings" section is expanded, showing a radio button for "Mapping Tax" and a button for "Query Taxes" (with a red arrow pointing to it). Other settings sections include "Connection Settings", "Synchronize Settings", and "Debug Setting", each with a collapse icon.

The footer contains the copyright notice "Copyright © 2020 Magento Commerce Inc. All rights reserved." and the version "Magento ver. 2.3.3", along with links for "Privacy Policy", "Account Activity", and "Report an Issue".





+ After **Update Selected**, you will see all of the taxes that exist in QuickBooks in the **Mapping Tax** table.

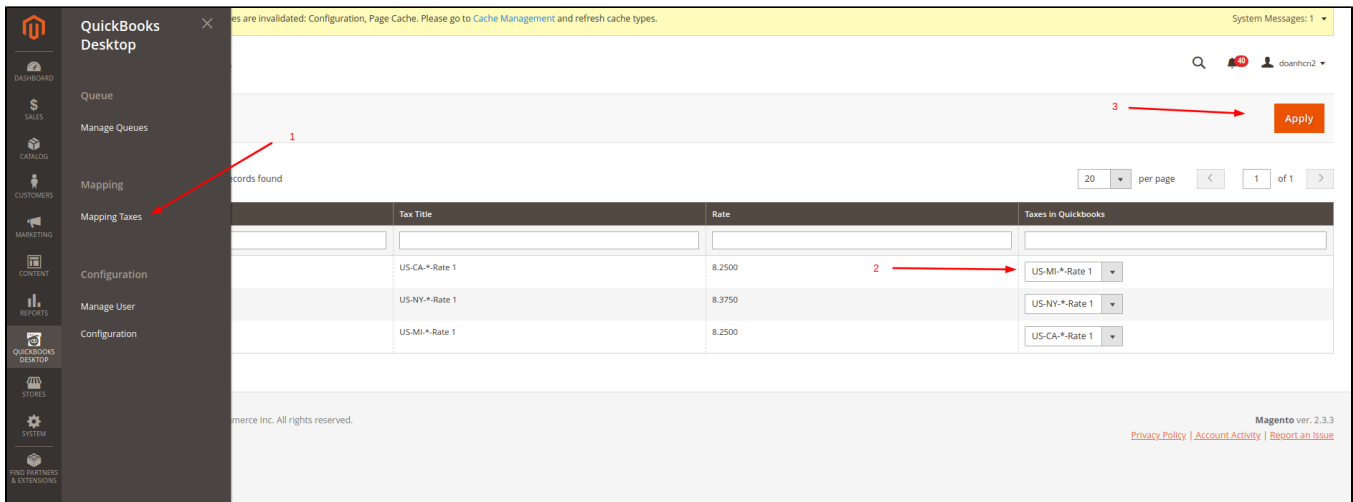


## Step 2: Mapping Taxes

+ **QuickBooks Desktop** -> **Mapping** -> **Mapping Taxes**, you will see a table which shows all of the taxes in both Magento and QuickBooks

You should set the mapping for the QuickBooks tax that corresponds to the Magento tax.

+ Finally, click the **Apply** button to save the Mapping.

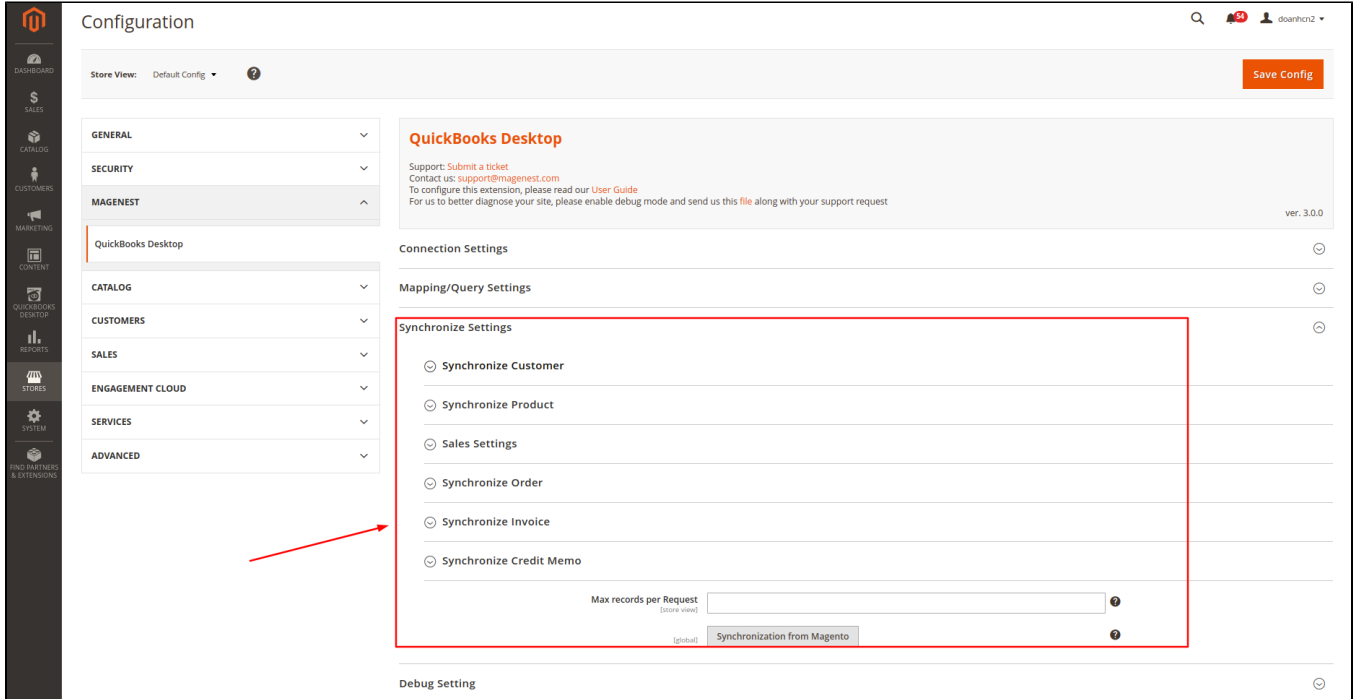


## Synchronize Magento Data

Magento data will be synchronized into QuickBooks when all of them exist in the Queue table with Queue status.

### Configuration

+ You have to set up some configuration before synchronizing Magento data into QuickBooks. Go to **QuickBooks Desktop -> Configuration -> Synchronize Settings**



+ When you open each section, you may see the following settings:

- **Synchronization date from:** set update which use to filter when you add object data to Queue by click button in the Header of the Queue table (second way to add data to Queue table)

- **Income Account:** Enter Income account name which use to create **Inventory Item** in QuickBooks
- **Other Income Account:** Enter Income account name which use to create **Other charge item** in QuickBooks
- **Discount Income Account:** Enter Income account name which use to create **Discount item** in QuickBooks
- **Account for Non-Inventory Item:** Enter account name which use to create **Non-Inventory item** in QuickBooks
- **Cost of Goods Sold Account:** Enter COGS account name which use to create **Inventory item** in QuickBooks
- **Asset Account:** Enter Asset account name which use to create **Inventory item** in QuickBooks
- **Max records per Request:** When you click to **Update Selected** or **Autorun** is triggered in the *Web connector*, there will be a lot of requests sent to Magento to get data and import to QuickBooks. This field will set the number of items that will be imported into Quickbooks in each of these requests. By default, if you don't set a value for this configuration, it will process all records of one type for each request.

⚠ Please note that you shouldn't set it up too large or leave it blank to avoid connection timeout error.

## Add data to Queue table

+ You can add Magento data to the Queue table in the following way:

- Auto-add by trigger add/edit object. It means when you create a new customer or new Order or same that, it is automatically added into the Queue table.
- Add a set of object data with date filter by clicking the button in the header of the Queue table

Manage Queue

38 records found

50 per page 1 of 1

ID	Entity ID	Type	Increment ID	Action Name	Status	Enqueue Datetime	Dequeue Datetime	Message error	Action
30	10	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
21	26	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
22	13	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
23	14	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
24	17	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
25	11	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
26	12	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
27	16	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
28	15	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
29	9	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
20	18	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
31	28	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			

- Add specific object data by using Mass action:

Orders

Search by keyword

7 records found (1 selected)

20 per page 1 of 1

Actions

- Cancel
- Hold
- Unhold
- Print Invoices
- Print Packing Slips
- Print Credit Memos
- Print All
- Print Shipping Labels
- Add Order(s) to Queue
- Batch Process

	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Signifyd Guarantee Decision	
	Sep 30, 2020 10:09:15 AM	Veronica Costello	Veronica Costello	\$31.21	\$31.21	Complete	View		
	Sep 28, 2020 9:19:04 AM	Veronica Costello	Veronica Costello	\$70.71	\$70.71	Closed	View		
	Sep 23, 2020 7:21:52 AM	Veronica Costello	Veronica Costello	\$92.27	\$92.27	Pending	View		
	Sep 23, 2020 7:19:45 AM	Veronica Costello	Veronica Costello	\$92.27	\$92.27	Pending	View		
	May 8, 2020 3:27:33 AM	James Doan	James Doan	\$27.00	\$27.00	Pending	View		
<input type="checkbox"/>	000000002	Main Website Main Website Store Default Store View	Jan 31, 2020 3:32:51 AM	Veronica Costello	Veronica Costello	\$39.64	\$39.64	Closed	View
<input checked="" type="checkbox"/>	000000001	Main Website Main Website Store Default Store View	Jan 31, 2020 3:32:49 AM	Veronica Costello	Veronica Costello	\$36.39	\$36.39	Processing	View

## Synchronize Data to QuickBooks

### Step 1: Download Synchronize Queue file

➕ Go to **QuickBooks Desktop** -> **Configuration** -> **Synchronize Settings**, click the **Synchronize from Magento** button to download the *sync-queue.gwc* file

Store View: Default Config

Save Config

**QuickBooks Desktop**

Support: [Submit a ticket](#)  
 Contact us: [support@magenest.com](mailto:support@magenest.com)  
 To configure this extension, please read our [User Guide](#)  
 For us to better diagnose your site, please enable debug mode and send us this file along with your support request

ver. 3.0.0

Connection Settings

Mapping/Query Settings

Synchronize Settings

- Synchronize Customer
- Synchronize Product
- Sales Settings
- Synchronize Order
- Synchronize Invoice
- Synchronize Credit Memo

Max records per Request  (store view)

Synchronization from Magento (global)

### Step 2: Run the file in the Web connector

➕ Add the file that you downloaded in step 1 to the Web connector. Then you can update manually by **Update Selected** or use the **Autorun** function to get data from Magento to QuickBooks.

QuickBooks Web Connector 2.3.0.36

File Help

Select All Select None Update Selected View Log Troubleshoot Help

	Application	Auto-Run	Every-Min	Status	Password	Remove
<input type="checkbox"/>	<b>Connect Company</b> Rock Castle Construction For support: <a href="http://localhost.upgrade/support.php">http://localhost.upgrade/support.php</a>	<input type="checkbox"/>		Last run: Last result: Complete! <a href="#">Click for more information</a>	*****	Remove
<input type="checkbox"/>	<b>Mapping Tax</b> Rock Castle Construction For support: <a href="http://localhost.upgrade/support.php">http://localhost.upgrade/support.php</a>	<input type="checkbox"/>		Last run: Last result: Complete! <a href="#">Click for more information</a>	*****	Remove
<input checked="" type="checkbox"/>	<b>Synchronization from Magento</b> For support: <a href="http://localhost.upgrade/support.php">http://localhost.upgrade/support.php</a>	<input type="checkbox"/>	0	Last run: Last result: Ready <a href="#">Click for more information</a>	*****	Remove

Application Progress 100%

Total Progress 0%

Password Saved

Add an Application Hide Exit

**Note:**

- Simple, Virtual, Giftcard, Downloadable products in Magento will create an inventory item in Quickbooks.
- Other products such as Bundle products, Configurable products, Group products will create a non-inventory item **without a** list of child items. Only SKU, price, and description will be imported.
- Only Support *Inventory item* and *Non-inventory item* when synchronizing Sales Order.
- The order of the items that are processed while importing to Quickbooks are **Shipping method, Payment method -> Customer/Guest -> Product -> Order -> Invoice -> Receive payment -> Credit memo.**

You have to make sure that all the information needed to create an *order/invoice/receive payment/credit memo* must be imported successfully before importing them into Quickbooks to avoid **not found error**.

## Queue table information

In default, the Queue table only shows the item that belongs to the current company. When you change to another company, you have to add data again.

Explain the columns function:

- **Entity ID:** Magento entity id
- **Type:** Magento entity type
- **Increment ID:** The ID of Order, Invoice, Receive payment (is Invoice ID) and Credit memo
- **Action name:** Add or Mod
- **Status:**

- *Queue:* the records are ready to synchronize to Quickbooks.

- *Synchronizing:* the records are processed by Web connector.

Manage Queue

[Add Payment & Shipping Methods](#)
[Add Customers](#)
[Add Products](#)
[Add Orders](#)
[Add Invoices](#)
[Add Credit Memos](#)

Filters Default View Columns

Actions 38 records found 50 per page 1 of 1

ID	Entity ID	Type	Increment ID	Action Name	Status	Enqueue Datetime	Dequeue Datetime	Message error	Action
<input type="checkbox"/>	30	10	PaymentMethod	<a href="#">ADD</a>	QUEUE	2020-10-19 09:13:42			
<input type="checkbox"/>	21	26	PaymentMethod	<a href="#">ADD</a>	QUEUE	2020-10-19 09:13:42			
<input type="checkbox"/>	22	13	PaymentMethod	<a href="#">ADD</a>	QUEUE	2020-10-19 09:13:42			
<input type="checkbox"/>	23	14	PaymentMethod	<a href="#">ADD</a>	QUEUE	2020-10-19 09:13:42			
<input type="checkbox"/>	24	17	PaymentMethod	<a href="#">ADD</a>	QUEUE	2020-10-19 09:13:42			
<input type="checkbox"/>	25	11	PaymentMethod	<a href="#">ADD</a>	QUEUE	2020-10-19 09:13:42			
<input type="checkbox"/>	26	12	PaymentMethod	<a href="#">ADD</a>	QUEUE	2020-10-19 09:13:42			
<input type="checkbox"/>	27	16	PaymentMethod	<a href="#">ADD</a>	QUEUE	2020-10-19 09:13:42			
<input type="checkbox"/>	28	15	PaymentMethod	<a href="#">ADD</a>	QUEUE	2020-10-19 09:13:42			
<input type="checkbox"/>	29	9	PaymentMethod	<a href="#">ADD</a>	QUEUE	2020-10-19 09:13:42			
<input type="checkbox"/>	20	18	PaymentMethod	<a href="#">ADD</a>	QUEUE	2020-10-19 09:13:42			
<input type="checkbox"/>	31	28	PaymentMethod	<a href="#">ADD</a>	QUEUE	2020-10-19 09:13:42			

**Note:** Sometimes there are some errors while synchronizing, so the records are still in Synchronizing status although the Web connector already stopped. In this case, please submit ticket support for assistance.

- *Fail:* this record cannot synchronize. You should take care of Message error and follow the documentation How to fix some common errors while importing data to Quickbooks.

- *Success:* the records are imported to Quickbooks successfully.

- *Blocked:* these records will not be imported to Quickbooks. You can change these records to Blocked if you don't want to import one to Quickbooks.

- **Enqueue DateTime:** the date-time that this record was added
- **Dequeue DateTime:** the date-time that this record was processed by the Web connector
- **Message error:** when a record cannot be imported, Quickbooks will return an error message that shows why the error occurred. In this case, you should follow the document How to fix some common errors while importing data to Quickbooks. Then you have to correct the data of this record before synchronizing it again.
- **Action:** You can quickly go to the Magento entity by clicking the **View**

## Result

### [Sync customers from Magento 2 to QuickBooks](#)

← Back   Delete Customer   Reset   Create Order   Reset Password   Force Sign-In   Save and Continue Edit   **Save Customer**

**CUSTOMER INFORMATION**

Customer View

Account Information

Addresses

Orders

Billing Agreements

Newsletter

Product Reviews

Wish List

**Personal Information**

Last Logged In: Never (Offline)

Account Lock: Unlocked

Confirmed email: Confirmation Not Required

Account Created: Oct 18, 2018, 1:52:28 PM

Account Created in: Default Store View

Customer Group: General

**Default Billing Address**

Veronica Costello  
6146 Honey Bluff Parkway  
Calder, Michigan, 49628-7978  
United States  
T: (555) 229-3326

Vuong - Intuit QuickBooks Enterprise Solutions: Accountant 18.0 - [Customer Center: Veronica Costello 1]

File Edit View Lists Favorites Accountant Company Customers Vendors Employees Banking Reports Window Help

Search Company or Help

New Customer & Job   New Transactions   Print   Excel   Word   Income Tracker

**My Shortcuts**

- Accountant
- Home
- My Company
- Income Tracker
- Bill Tracker
- Calendar
- Snapshots

**Customers & Jobs**   Transactions

Active Customers

NAME	BALANCE TOTAL	ATTACH
Veronica Costello 1	-39.64	

**Customer Information**

Company Name: Veronica Costello   Main Phone: (555) 229-3326

Full Name: Veronica Costello   Main Email: roni\_cost@example.com

Bill To: Veronica Costello  
6146 Honey Bluff Parkway  
Calder, Michigan 49628-7978  
United States

Map | Directions

NOTE

REPORTS FOR THIS CUSTOMER

- QuickReport
- Open Balance
- Show Estimates
- Customer Snapshot

**Transactions**   Contacts   To Do's   Notes   Sent Email

SHOW: All Transac...   FILTER BY: All   DATE: This Fiscal Year   01/01/2018 - 31/12/2018

TYPE	NUM	DATE	ACCOUNT	AMOUNT
Credit Memo	000000001	19/10/2018	Accounts Receivable	-39.64
Sales Order	000000001	19/10/2018	Sales Orders	36.39
Sales Order	000000002	19/10/2018	Sales Orders	39.64
Invoice	000000001	19/10/2018	Accounts Receivable	36.39
Invoice	000000002	19/10/2018	Accounts Receivable	39.64
Payment	000000001	19/10/2018	Undeposited Funds	36.39
Payment	000000002	19/10/2018	Undeposited Funds	39.64

Manage Transactions   Run Reports

Save 20% on Time Tracking

TSheets tracks time anywhere for faster, more accurate payroll and invoicing.

Try it free!

✓ Sync products from Magento 2 to QuickBooks

Products Add Product

Actions 34 records found

ID	Thumbnail	Name	Type	Attribute Set	SKU	Price	Quantity	Visibility	Status	Websites	Action
1418		Iris Workout Top-XS-Blue	Simple Product	Top	WS03-XS-Blue	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
1419		Iris Workout Top-XS-Green	Simple Product	Top	WS03-XS-Green	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
1420		Iris Workout Top-XS-Red	Simple Product	Top	WS03-XS-Red	\$29.00	99.0000	Not Visible Individually	Enabled	Main Website	Edit
1421		Iris Workout Top-S-Blue	Simple Product	Top	WS03-S-Blue	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
1422		Iris Workout Top-S-Green	Simple Product	Top	WS03-S-Green	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
1423		Iris Workout Top-S-Red	Simple Product	Top	WS03-S-Red	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
1424		Iris Workout Top-M-Blue	Simple Product	Top	WS03-M-Blue	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
1425		Iris Workout Top-M-Green	Simple Product	Top	WS03-M-Green	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit

Vuong - Intuit QuickBooks Enterprise Solutions: Accountant 18.0 - [Item List]

File Edit View Lists Favorites Accountant Company Customers Vendors Employees Banking Reports Window Help

Search Company or Help Look for [ ] in [All fields] Search Reset Search within results

NAME	DESCRIPTION	TYPE	ACCOUNT	TOTAL	ON SALE	PRICE	ATTACH
24-MB01	Joust Duffle Bag	Inventory Part	Merchandise S...	100	0	34.00	
24-MB04	Strive Shoulder Pack	Inventory Part	Merchandise S...	100	0	32.00	
WS03-L-Blue	Iris Workout Top-L-Blue	Inventory Part	Merchandise S...	100	0	29.00	
WS03-L-Green	Iris Workout Top-L-Green	Inventory Part	Merchandise S...	100	0	29.00	
WS03-L-Red	Iris Workout Top-L-Red	Inventory Part	Merchandise S...	100	0	29.00	
WS03-M-Blue	Iris Workout Top-M-Blue	Inventory Part	Merchandise S...	100	0	29.00	
WS03-M-Green	Iris Workout Top-M-Green	Inventory Part	Merchandise S...	100	0	29.00	
WS03-M-Red	Iris Workout Top-M-Red	Inventory Part	Merchandise S...	100	0	29.00	
WS03-S-Blue	Iris Workout Top-S-Blue	Inventory Part	Merchandise S...	100	0	29.00	
WS03-S-Green	Iris Workout Top-S-Green	Inventory Part	Merchandise S...	100	0	29.00	
WS03-S-Red	Iris Workout Top-S-Red	Inventory Part	Merchandise S...	100	0	29.00	
WS03-XL-Blue	Iris Workout Top-XL-Blue	Inventory Part	Merchandise S...	100	0	29.00	
WS03-XL-Green	Iris Workout Top-XL-Green	Inventory Part	Merchandise S...	100	0	29.00	
WS03-XL-Red	Iris Workout Top-XL-Red	Inventory Part	Merchandise S...	100	0	29.00	
WS03-XS-Blue	Iris Workout Top-XS-Blue	Inventory Part	Merchandise S...	100	0	29.00	
WS03-XS-Green	Iris Workout Top-XS-Green	Inventory Part	Merchandise S...	100	0	29.00	
WS03-XS-Red	Iris Workout Top-XS-Red	Inventory Part	Merchandise S...	99	0	29.00	
WS08-L-Black	Minerva LumaTech-trade; V-Tee-L-Black	Inventory Part	Merchandise S...	100	0	32.00	
WS08-L-Blue	Minerva LumaTech-trade; V-Tee-L-Blue	Inventory Part	Merchandise S...	100	0	32.00	
WS08-L-Red	Minerva LumaTech-trade; V-Tee-L-Red	Inventory Part	Merchandise S...	100	0	32.00	
WS08-M-Black	Minerva LumaTech-trade; V-Tee-M-Black	Inventory Part	Merchandise S...	100	0	32.00	
WS08-M-Blue	Minerva LumaTech-trade; V-Tee-M-Blue	Inventory Part	Merchandise S...	100	0	32.00	
WS08-M-Red	Minerva LumaTech-trade; V-Tee-M-Red	Inventory Part	Merchandise S...	100	0	32.00	
WS08-S-Black	Minerva LumaTech-trade; V-Tee-S-Black	Inventory Part	Merchandise S...	100	0	32.00	
WS08-S-Blue	Minerva LumaTech-trade; V-Tee-S-Blue	Inventory Part	Merchandise S...	100	0	32.00	

Item Activities Reports Excel Attach Include inactive

✓ Sync Orders from Magento 2 store into QuickBooks Desktop Sales Order





DASHBOARD



SALES



CATALOG



CUSTOMERS



MARKETING



CONTENT



REPORTS



QUICKBOOKS  
DESKTOP

One or more of the Cache Types are invalidated: Configuration, Page Cache. Please go to [Cache Management](#) and refresh cache types.

System Messages: 1

#00000002

Search, Notifications, admin

Back, Send Email, Reorder

ORDER VIEW

Information

Invoices

Credit Memos

Shipments

Comments History

Order & Account Information

Order # 00000002 (The order confirmation email is not sent)

Order Date	Oct 18, 2018, 1:53:10 PM
Order Status	Closed
Purchased From	Main Website Main Website Store Default Store View

Account Information [Edit Customer](#)

Customer Name	Veronica Costello
Email	roni_cost@example.com
Customer Group	General

Address Information

Billing Address [Edit](#)

Veronica Costello  
6146 Honey Bluff Parkway  
Calder, Michigan, 49628-7978  
United States  
T: (555) 229-3326

Shipping Address [Edit](#)

Veronica Costello  
6146 Honey Bluff Parkway  
Calder, Michigan, 49628-7978  
United States  
T: (555) 229-3326

Payment & Shipping Method

Payment Information

Check / Money order  
The order was placed using USD.

Shipping & Handling Information

Flat Rate - Fixed \$5.00

Items Ordered

Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
Minerva LumaTech™ V-Tee SKU: W508-XS-Blue Size: XS Color: Blue	Refunded	\$32.00	\$32.00	Ordered 1	\$32.00	\$2.64	8.25%	\$0.00	\$34.64
				Invoiced 1					
				Shipped 1					
				Refunded 1					

Order Total

Notes for this Order

Status

Closed

Comment

Text input field for comment

- Notify Customer by Email
- Visible on Storefront

Submit Comment

Order Totals

Subtotal	\$32.00
Shipping & Handling	\$5.00
Tax	\$2.64
<b>Grand Total</b>	<b>\$39.64</b>
<b>Total Paid</b>	<b>\$39.64</b>
<b>Total Refunded</b>	<b>\$39.64</b>
<b>Total Due</b>	<b>\$0.00</b>

We refunded \$39.64 offline.

Vuong - Intuit QuickBooks Enterprise Solutions: Accountant 18.0 - [Create Sales Orders]

File Edit View Lists Favorites Accountant Company Customers Vendors Employees Banking Reports Window Help

Search Company or Help

My Shortcuts: Accountant, Home, My Company, Income Tracker, Bill Tracker, Calendar, Snapshots

Save 20% on Time Tracking

TSheets tracks time anywhere for faster, more accurate payroll and invoicing. [Try it free!](#)

Customer: Veronica Costello 1

TEMPLATE: Custom Sales Or

### Sales Order

**INVOICED IN FULL**

DATE: 19/10/2018

NAME / ADDRESS: Veronica Costello, 6146 Honey Bluff Parkwa, Calder, Michigan 49628- US

SHIP TO: Veronica Costello, 6146 Honey Bluff Parkwa, Calder, Michigan 49628- US

S.O. NO.: 000000002

P.O. NO.:

ITEM	DESCRIPTION	ORDERED	RATE	AMOUNT	TAX	INVOICED	CLSD
WS08-XS-...	Minerva LumaTech-trade, V-Tee-XS-Blue		32.00	32.00	Tax	1	✓
Shipping	Method: Flat Rate - Fixed		5.00	5.00	Non	1	✓

TAX: MI (8.25%)

TOTAL: 39.64

CUSTOMER MESSAGE:

MEMO: CUSTOMER TAX CODE: Tax

Buttons: Save & Close, Save & New, Revert

Veronica Costello 1

Customer Transaction

**SUMMARY**

Phone: (555) 229-3326  
Email: roni\_cost@example.com  
Open balance: -39.64  
Active estimates: 0  
Sales Orders to be invoiced: 0

**RECENT TRANSACTION**

Loading...

**NOTES**

Loading...

✓ Sync Invoices Magento 2 store into QuickBooks Desktop Open Invoices and Receive Payment.



One or more of the Cache Types are invalidated: Configuration, Page Cache. Please go to [Cache Management](#) and refresh cache types.

System Messages: 1

DASHBOARD

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QUICKBOOKS  
DESKTOP

#000000002

Search, Notifications, User: admin

Back, Send Email, Print

### Order & Account Information

#### Order # 000000002 (The order confirmation email is not sent)

#### Account Information [Edit Customer](#)

Order Date	Oct 18, 2018, 1:53:10 PM
Order Status	Closed
Purchased From	Main Website Main Website Store Default Store View

Customer Name	Veronica Costello
Email	roni_cost@example.com
Customer Group	General

### Address Information

#### Billing Address [Edit](#)

Veronica Costello  
6146 Honey Bluff Parkway  
Calder, Michigan, 49628-7978  
United States  
T: (555) 229-3326

#### Shipping Address [Edit](#)

Veronica Costello  
6146 Honey Bluff Parkway  
Calder, Michigan, 49628-7978  
United States  
T: (555) 229-3326

### Payment & Shipping Method

#### Payment Information

Check / Money order  
The order was placed using USD.

#### Shipping Information

Flat Rate - Fixed  
Total Shipping Charges: **\$5.00**

### Items Invoiced

Product	Price	Qty	Subtotal	Tax Amount	Discount Amount	Row Total
Minerva LumaTech™ V-Tee SKU: W508-XS-Blue Size: XS Color: Blue	\$32.00	1	\$32.00	\$2.64	\$0.00	\$34.64

### Order Total

#### Invoice History

Comment Text

- Notify Customer by Email
- Visible on Storefront

Submit Comment

#### Invoice Totals

Subtotal	\$32.00
Shipping & Handling	\$5.00
Tax	\$2.64
<b>Grand Total</b>	<b>\$39.64</b>

Vuong - Intuit QuickBooks Enterprise Solutions: Accountant 18.0 - [Create Invoices]

File Edit View Lists Favorites Accountant Company Customers Vendgrs Employees Banking Reports Window Help

Search Company or Help

My Shortcuts: Accountant, Home, My Company, Income Tracker, Bill Tracker, Calendar, Snapshots

Save 20% on Time Tracking

TSheets tracks time anywhere for faster, more accurate payroll and invoicing. [Try it free!](#)

Customer: Veronica Costello 1

Invoice # 000000002

DATE: 19/10/2018

BILL TO: Veronica Costello, 6146 Honey Bluff Parkway, Calder, Michigan 49628-7 US

SHIP TO: Veronica Costello, 6146 Honey Bluff Parkway, Calder, Michigan 49628-7 US

S.O. NO.: 000000002

ITEM	DESCRIPTION	ORDERED	PREV. INVOICED	BACKORDERED	INVOICED	RATE	AMOUNT	TAX
WS08...	Minerva LumaTech-trade; V-Tee-XS-Blue	1	0	0	1	32.00	32.00	Tax
Shippi	Method: Flat Rate - Fixed	1	0		1	5.00	5.00	Non

TAX: MI (8.25%)

TOTAL: 39.64

PAYMENTS APPLIED: 39.64

BALANCE DUE: 0.00

Buttons: Save & Close, Save & New, Revert

Customer Transaction Summary: Loading...

Customer Payment: Your customer can not pay online. [Edit customer preferences](#)

Recent Transaction: Loading...

Notes: Loading...

Vuong - Intuit QuickBooks Enterprise Solutions: Accountant 18.0 - [Receive Payments]

File Edit View Lists Favorites Accountant Company Customers Vendgrs Employees Banking Reports Window Help

Search Company or Help

My Shortcuts: Accountant, Home, My Company, Income Tracker, Bill Tracker, Calendar, Snapshots

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Customer: Veronica Costello 1

Customer Balance: 39.64

Customer Payment

RECEIVED FROM: Veronica Costello 1

PAYMENT AMOUNT: 39.64

DATE: 19/10/2018

REFERENCE #: 000000002

Where does this payment go?

DATE	NUMBER	ORIG. AMT.	AMT. DUE	PAYMENT
19/10/2018	000000002		39.64	39.64
Totals			39.64	39.64

AVAILABLE CREDITS: 39.64

AMOUNTS FOR SELECTED INVOICES:

AMOUNT DUE	39.64
APPLIED	39.64
DISCOUNT AND CREDITS APPLIED	0.00

Buttons: Save & Close, Save & New, Revert

✓ Sync Credit Memos Magento 2 store into QuickBooks Desktop Credit Memos



One or more of the Cache Types are invalidated: Configuration, Page Cache. Please go to [Cache Management](#) and refresh cache types.

System Messages: 1

DASHBOARD

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DESKTOP

## View Memo

Search, Notifications, User: admin

← Back Send Email Print

### Order & Account Information

**Order # 00000002** (The order confirmation email is not sent)

**Account Information** [Edit Customer](#)

Order Date	Oct 18, 2018, 1:53:10 PM	Customer Name	Veronica Costello
Order Status	Closed	Email	roni_cost@example.com
Purchased From	Main Website Main Website Store Default Store View	Customer Group	General

### Address Information

**Billing Address** [Edit](#)

**Shipping Address** [Edit](#)

Veronica Costello  
6146 Honey Bluff Parkway  
Calder, Michigan, 49628-7978  
United States  
T: (555) 229-3326

Veronica Costello  
6146 Honey Bluff Parkway  
Calder, Michigan, 49628-7978  
United States  
T: (555) 229-3326

### Payment & Shipping Method

**Payment Information**

**Shipping Information**

Check / Money order  
The order was placed using USD.

**Flat Rate - Fixed**  
Total Shipping Charges: **\$5.00**

### Items Refunded

Product	Price	Qty	Subtotal	Tax Amount	Discount Amount	Row Total
Minerva LumaTech™ V-Tee SKU: W508-XS-Blue Size: XS Color: Blue	\$32.00	1	\$32.00	\$2.64	\$0.00	\$34.64

### Memo Total

**Credit Memo History**

**Credit Memo Totals**

Comment Text

- Notify Customer by Email
- Visible on Storefront

Submit Comment

Subtotal	\$32.00
Shipping & Handling	\$5.00
Adjustment Refund	\$0.00
Adjustment Fee	\$0.00
Tax	\$2.64
<b>Grand Total</b>	<b>\$39.64</b>

Vuong - Intuit QuickBooks Enterprise Solutions: Accountant 18.0 - [Create Credit Memos/Refunds]

File Edit View Lists Favorites Accountant Company Customers Vendors Employees Banking Reports Window Help

Search Company or Help

My Shortcuts: Accountant, Home, My Company, Income Tracker, Bill Tracker, Calendar, Snapshots

Save 20% on Time Tracking

TSheets tracks time anywhere for faster, more accurate payroll and invoicing. [Try it free!](#)

Customer: Veronica Costello 1

TEMPLATE: Custom Cred...

### Credit Memo

DATE: 19/10/2018  
 CREDIT NO.: 000000001  
 CUSTOMER: Veronica Costello  
 6146 Honey Bluff Parkway  
 Calder, Michigan 49628-7  
 US

P.O. NO.:

ITEM	DESCRIPTION	QTY	RATE	AMOUNT	TAX
WS08-X...	Minerva LumaTech-trade; V-Tee-XS-Blue	1	32.00	32.00	Tax
	Shipping		5.00	5.00	Non
				TOTAL	39.64
				REMAINING CREDIT	39.64

TAX: MI (8.25%) 2.64

CUSTOMER MESSAGE:

MEMO:

CUSTOMER TAX CODE: Tax

Buttons: Save & Close, Save & New, Revert

Summary: Loading...  
 Recent Transaction: Loading...  
 Notes: Loading...

**Note:** The QuickBooks Desktop Integration supports one-way synchronization only, so the admin should not edit the synced data in QuickBooks manually. This will affect the data update/synchronization.

## Debug Setting

If you enable Debug mode, the error will write to a file. You should attach the debug file when submitting a request to help us investigate the issue quickly.

Configuration

Store View: Default Config

Save Config

**QuickBooks Desktop**

Support: Submit a ticket  
Contact us: [support@magenest.com](mailto:support@magenest.com)  
To configure this extension, please read our [User Guide](#)  
For us to better diagnose your site, please enable debug mode and send us [this file](#) along with your support request

ver. 3.0.0

Connection Settings

Mapping/Query Settings

Synchronize Settings

Debug Setting

Debug Mode (Debug view) Yes

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## Update

- When a bug fix or new feature is released, we will provide you with the module's new package.
- All you need to do is repeating the above installing steps and uploading the package to your store. The code will automatically override.
- Flush the configure cache. Your store and newly installed module should be working as expected.

## Support

- We will reply to support requests within **2 business days**.
- We will offer **lifetime free update and 6 months of free support for all of our paid products**. Support includes answering questions related to our products, bug/error fixing to make sure our products fit well on your site exactly like our demo.
- Support **DOES NOT** include other services such as customizing our products, installation, and uninstallation service.