

2011 Military Health System Conference

TRICARE Dental Programs

The Quadruple Aim: Working Together, Achieving Success

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Report Documentation Page

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Agenda



- Active Duty Dental Program
 - www.addp-ucci.com
- TRICARE Retiree Dental Program
 - www.trdp.org/
- TRICARE Dental Program
 - www.tricaredentalprogram.com
- Policy/Regulation Changes

Active Duty Dental Program (ADDP)



- Contractor: United Concordia Companies, Inc. (UCCI) - Effective date: 1 Aug 2009
- Augments Military Dental Clinics and provides care for remote Service Members
- **Benefits Administration Program!**
- Includes Air Force, Army, Coast Guard, Marine Corps, Navy and NOAA. Early Eligibles and LODs are also covered.
- **Does Not include TAMP until NDAA 2010 is effective!**

ADDP: Sources of Care



Dental Treatment Facility (DTF) Referred Care

- Maintain access standard
 - 21-days for routine care
 - 28 days for specialty care
- Specialty care when a clinic lacks a specialist
- Expedite dental readiness / mobilization care
- Referrals are prescriptive by CDT code
- Care must follow Service Guidelines

ADDP: Sources of Care



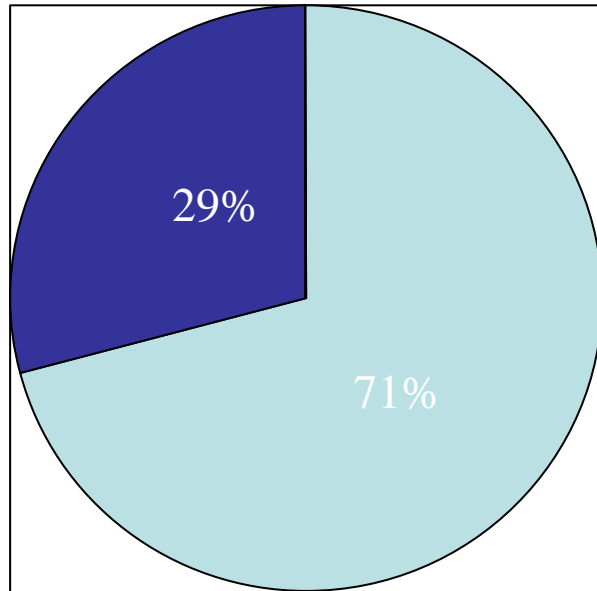
Remote Care

- Service Members on active duty orders for more than 30 consecutive days and works and lives >50 miles from DTF
- Care >**\$750** per appointment or \$1500 per treatment plan requires preauthorization by a military Dental Service Point of Contact (DSPOC)
- Remote requires enrollment
 - Automatic when enrolled in TRICARE Prime Remote
 - Some Service Members live in areas we call “MTF no DTF”

ADDP Costs/ Claims

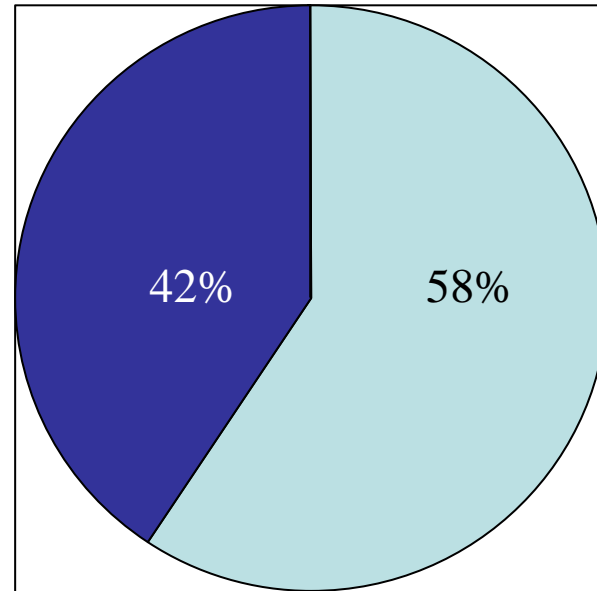


Cost Comparison



DTF Remote Foreign

Claims Comparison



DTF Remote Foreign

Data from AUG 2009 through JUL 2010 representing 387,832 claims

ADDP – First Year



- 141,775 unique users
- DTF Referred
 - 22.7% of dollars for crowns
 - 21.6% of dollars for oral surgery
- Remote
 - 25.4% of dollars for diagnostic/preventive
 - 23.61% of dollars for restorative
 - 21.3% of dollars for crowns

Referral Trends



- Tendency to desire Specialists
- Tendency for different materials (amalgam, gold crowns and porcelain-fused to metal crowns (PFMs))
- ADDP is Benefits Administration
 - no disincentives for care
 - DSPOC reviews

pt. states wife will leave him, cause teeth too yellow.



11 Aug 2010

To whom it may concern:

I am writing this appeal to get my dental cleaning paid for. As petty as this may seem, it really ticks me off because I pay my premium every month and for some reason the dentist that I have used for many years can't seem to get paid now. I could care less if you have changed your contract, which is irrelevant to me. I haven't changed dentist so pay the damn bill like you always have. I know that I may have to choose another dentist but that is all part of your socialist agenda in order to make sure that I use the dentist that you choose, so you can line his pocket with government money. What happened to freedom????

Bottom line is that I have good teeth and all you have to do is pay for my cleanings. It does not matter where I get my teeth cleaned. You don't have to pay for major fixes on me and I am pretty sure you never will. So pay the bill

Early Eligibles



- RC Members have 'Active Duty' dental benefits for up to 180 days
- DEERS shows dental eligibility for DTF Referred
- Issue
 - Early eligible RC Members do not enroll in TPR
 - Many RC Members live in remote areas
 - Currently a manual workaround

TAMP



Transitional Assistance Management Program (TAMP) Dental Benefit

- Duration: 6 months
- Current Dental Benefit: Space available at DTFs **ONLY!**
- NDAA 2010: RC Members coming off a contingency operation deployment will have same access to care as Active Duty

NOTE! This is not yet a benefit. It is in the rule-making process.



Questions on the ADDP?

TRICARE Retiree Dental Program



- Voluntary program for Retirees, Family Member of Retirees, Medal of Honor Recipients, Survivors
- Comprehensive program equivalent to civilian programs
- 100% of the premiums are paid by the Enrollees
- 1.25M covered lives CONUS /OCONUS
- \$1,200 annual maximum per enrollee
- \$1,500 lifetime maximum for orthodontics
- Contractor: Delta Dental of California

TRICARE Retiree Dental Program



- Contract: Effective 1 October 2008
- New Benefits
 - Dental Implants
 - 1 and 2 surface Posterior composite resins (white fillings)
- Expanded Overseas Coverage
- Grown from 750,000 lives covered in 2004

TRICARE Retiree Dental Program



- Premiums
 - Three levels and Five regions
- Benefits
 - Comprehensive benefits
 - 12-month waiting period for crowns, prosthetics and orthodontics
 - No waiting period if enroll within 120 days of retiring from active duty or transfer to Retired Reserve status from National Guard or Reserve
 - Orthodontics for children and adults
 - Accident coverage
 - Deductible \$50/\$150

TRDP Fast Facts



- Utilization
 - 69.4% had an exam (10/08 to 9/09)
 - 57.7% had a cleaning (10/08 to 9/09)
- Percentage of enrollees reaching \$1200 annual maximum
 - 3.2% enrollees reach annual maximum
- Access to Care
 - 99.3% enrollees have access to a network general dentist within 21 calendar days



Questions on the TRDP?

TRICARE Dental Program (TDP)



- Voluntary program for Family Members and RC
- Comprehensive; equivalent to civilian programs
- Premium based (60% gov't / 40% enrollee)
 - \$31.72 for active duty family per month
 - \$45.57 paid by the government
 - Total Premium cost is \$79.29 per month
- 1.98M covered lives CONUS /OCONUS
- \$1,200 annual maximum per enrollee
- \$1,500 lifetime maximum for orthodontics
- Contractor: United Concordia Companies, Inc.

TDP Enrollments



- Active Duty Family Members
 - TDP Enrollment: 81.9%
- Reserve/National Guard Enrollment: 11.9%
 - Army Reserve: 7.9%
 - Army Guard: 11.5%
 - Navy Reserve: 10.6%
 - Marine Corps Reserve: 4.7%
 - Air Force Reserve: 14.3%
 - Air Guard: 28.5%
 - Coast Guard Reserve: 14.8%

TDP Fast Facts



- Utilization
 - 61.8% had an exam (2/09 to 1/10)
 - 58.3% had a cleaning (2/09 to 1/10)
- Percentage of enrollees reaching \$1200 max
 - 0.9% enrollees reach annual maximum
- Access to Care
 - 99.3% enrollees have access to a network general dentist within 21 calendar days (October 2010)

TDP Follow on Procurement



- Current contract is through JAN 31, 2011
 - Extension through JUL 31, 2011
- Follow-on Contract Awarded to Metlife on JAN 6, 2011
- Follow-on Contract includes the following benefit enhancements
 - Composite resin fillings on posterior teeth
 - Increase of annual maximum to \$1300
 - Increase of lifetime ortho maximum to \$1750
 - Addition of dental accident with \$1000 annual max
 - Third cleaning for pregnant individuals
 - No cost shares for periodontal services for diabetics

NDAA



- **Change to TDP Survivor Benefit (FY 2010)**
 - Old Program: Government paid all premiums for survivors enrolled in TDP for 36 months
 - Change: Surviving children receive benefit up to age 21 (age 23 full-time college enrolled); spouses still 3 years
- **Change to TDP Survivor Benefit (FY 2011)**
 - Eliminates enrollment requirement
- **Transitional Assistance Management Program (TAMP) Dental Benefit (FY 2010)**
 - Old Legislation: Space available at DTFs only
 - New Legislation: RC Members coming off a contingency operation deployment will have same access to care as Active Duty



Questions on the TDP?



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