

A photograph of a dense forest of tall, thin trees, likely pines or firs, with sunlight filtering through the canopy. A white rectangular box is centered over the image, containing the organization's logo and report title.

hosice of holland

> 2014 Annual Report

Dear Friends,

In 2014, with your help, Hospice of Holland continued its mission to provide nationally recognized care to patients in their home, at West Michigan area facilities and in hospital settings. Thanks to your financial and service contributions, our organization's board-certified physicians and care team members were able to make "house calls" to nearly 1,000 individuals across five counties.

Those who have watched the Hospice of Holland team at work often comment, "I don't know how they do it." The work is at once a difficult yet meaningful task, and we consider ourselves blessed to be supported in so many ways by so many compassionate individuals.

Your gifts helped ensure those suffering from an advanced or terminal illness felt relief from physical pain, received comfort during long and challenging days and nights, and were given a dignified approach toward care during a sacred and often frightening phase of life.


Please take a few minutes to read our 2014 Community Report, and learn about how you helped touch the lives of many. Hear from some of our patients and families we've served ... why the care they received from Hospice of Holland meant so much. Know that Hospice of Holland's commitment to providing our community with exceptional care will not end.

Together, we delivered West Michigan the most compassionate and highest quality bereavement services, palliative care and end-of-life care possible. Together, we will continue providing that level of care for many years to come.

Thank you for your support.




Torrey Husmann, Executive Director



Hospice of Holland (HOH) provides
the most compassionate and highest
quality end-of-life care through physical,
emotional, and spiritual support.
Our core values include a passionate
belief in the sacredness of human life,
excellence, honesty and integrity, and the
unique contribution of each individual.

> Highlights

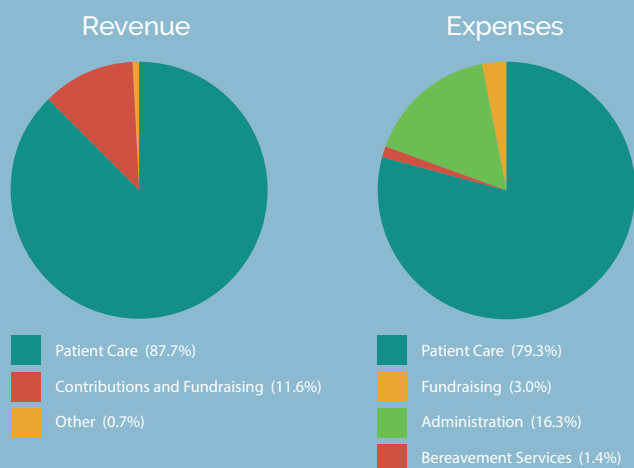
- January 2014 began what would continue to be a very active year of service, with an average of 105 persons receiving care every day.
- On April 2, 2014, Hospice of Holland received notice that the organization was selected for the Hospice Honors award, which signifies being in the top 10% in the nation for family satisfaction. Only two other hospices in the state won this award, and Hospice of Holland was the only hospice in West Michigan to win the award. Nationwide, 192 hospices received this award out of 3,200 hospices.
- On April 11, 2014, we admitted our 10,000th patient.
- October 29, 2014, Hospice of Holland served 125 patients, a record for the organization.
- Over 700 terminally ill people received end-of-life care from Hospice of Holland.
- 269 people experienced relief from pain and discomfort through non-hospice palliative care.
- 10,000+ individuals and their families have received Hospice of Holland care since 1981.
- Hospice of Holland board-certified physicians and care team of nurses and social workers delivered care to patients residing at home, in area nursing facilities and in hospital settings in five counties (Ottawa, Allegan, Kent, Van Buren and Muskegon Counties).
- In November 2014, HOH participated in a national poster presentation held by the Center to Advance Palliative Care (CAPC) and educated both national leaders and attendees about how HOH is redefining the way Non-Hospice Palliative Care is delivered in West Michigan.
- HOH's Bereavement Counselors provided direct grief services to 378 hospice families, including 24 children and teens, and 47 community members who were not involved in hospice.
- Social work support and/or resources were provided to approximately 120 children/teens during the hospice involvement of a family member.



"A series of experiences have led me and my family to Hospice of Holland. When my mom was in palliative care and then hospice, they were so gentle with her and helping us come to terms with a different approach to my mom's care. Six years later after the death of my husband and two of his children, Hospice Bereavement services gave me hope for a future I couldn't even bear to imagine. In my grandpa's final days, Hospice of Holland gave him peace and dignity. They give so much. We can't thank them enough. Thank you from our entire family."

- Sara Harris

> Financials



> Revenue

Patient Care	6,966,712	87.7%
Contributions/Fundraising	924,033	11.6%
Other	55,719	0.7%
Total Revenue	7,946,464	100.0%

> Expenses

Patient Care	6,477,849	79.3%
Bereavement Services	116,002	1.4%
Administration	1,330,480	16.3%
Fundraising	241,456	3.0%
Total Expenses	8,165,787	100.0%

> History

Founded in April 1981, HOH started as a grassroots organization led mostly by volunteers and has grown, over 34 years, to be a preeminent Hospice and Non-Hospice Palliative Care (NHPC) provider. HOH provided care to 20 patients in its first year of inception. To date, that number has increased to over 10,500 terminally ill people and their loved ones. Today, HOH employs nearly 150 volunteers and 80 full and part-time/PRN employees. Last year alone, HOH volunteers gave 5,560 hours of their time and their talent to be a comforting presence for many in their final days. During its 34-year history, HOH expanded its service area and now delivers care to those residing in Ottawa, Allegan, Kent, Van Buren and Muskegon counties.

While operating in an ever-changing and complicated healthcare arena, HOH is recognized in West Michigan as the leader of hospice and NHPC services. HOH developed its “Still Me” and “Take Heart” programs, which provide specialized care to those suffering with particularly difficult diseases, like Dementia and Congestive Heart Failure (CHF) respectively. In 2013, HOH expanded its NHPC program to include a team approach toward delivering NHPC and now includes nurses and social workers, in addition to oversight from board-certified physicians, in the delivery of care. HOH experienced a 100% increase in NHPC admissions the next year (2014).

A photograph of an elderly couple walking away from the camera on a sandy beach. The man is on the left, wearing a white long-sleeved shirt and dark shorts, holding a pair of flip-flops. The woman is on the right, wearing a blue and white striped shirt and white shorts, also holding a pair of flip-flops. They are walking towards the ocean under a bright, hazy sunset sky. The image is used as a background for the text overlay.

"The palliative care team

members are experts in what they do. I was in the hospital for 7 weeks; finally I was discharged and was terribly uncomfortable. A friend of mine told me to call palliative care. I called and the doctor came right to my home! It was too good to be true. It's great that the nurse called to check in to see how I'm doing. My doctors could not diagnose the pain or come up with a good treatment plan, but my palliative care team has been able to keep my pain under control."

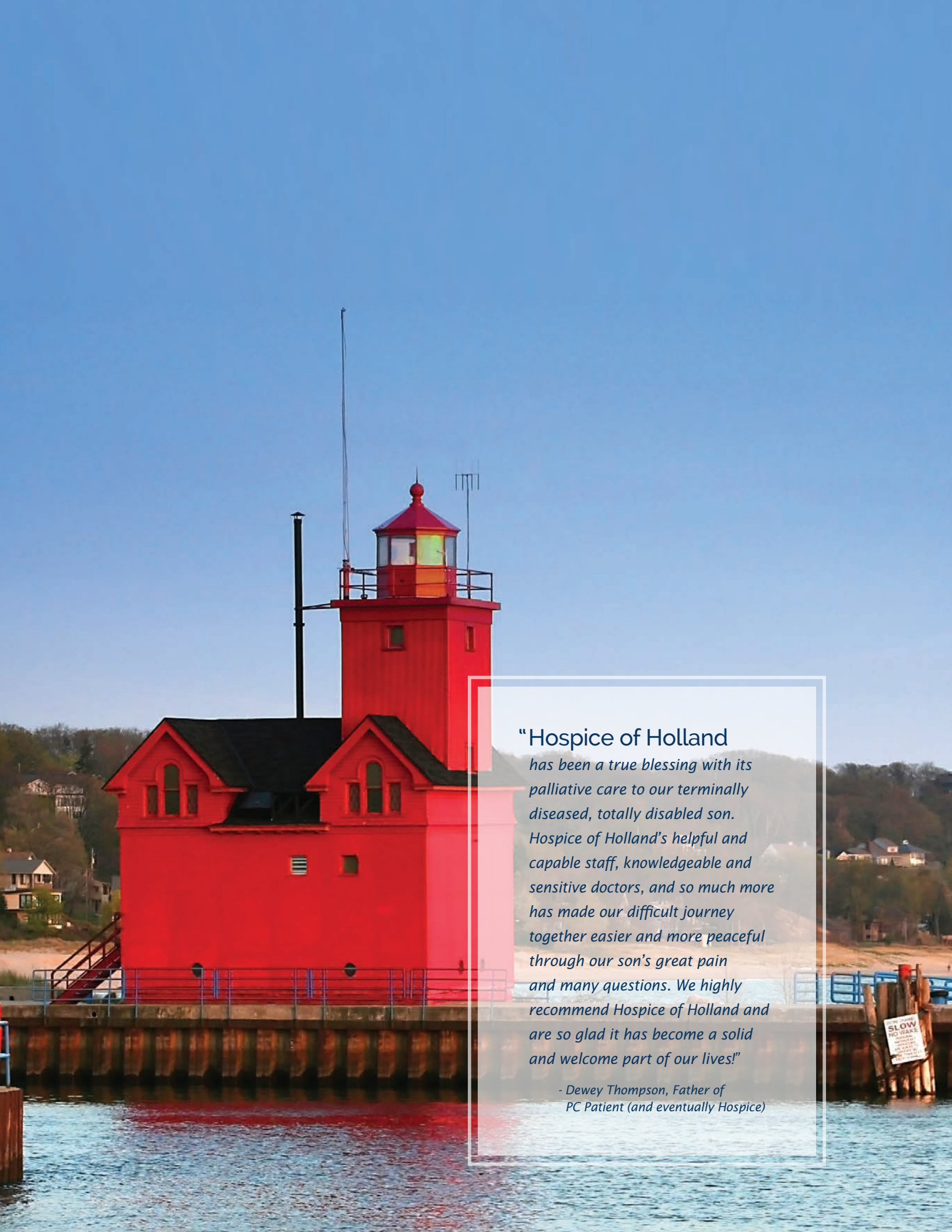
*- Current non-hospice
PC patient*

> Need for Ongoing Community Support

HOH faces huge financial challenges ahead. Changes in healthcare at the national level, particularly with hospice reimbursement rates, have dramatically affected our operating margin. In 2013, HOH experienced \$165,000 in reimbursement cuts and an additional \$365,000 in 2014. It is expected that HOH will experience up to 12% in additional reimbursement cuts over the next 5 years.

The most pressing need is the rapidly growing NHPC program. In 2015 alone, HOH projects \$450,000 of unfunded expense associated with being able to provide direct patient care from nurses and social workers to over 365 NHPC patients. While Medicare/Medicaid/Private insurance does provide reimbursement for the

physician portion of NHPC services, 24-hour care provided by the nurse and social work team goes unfunded. HOH, unlike other hospice providers, chooses to include nurses and social workers as part of its NHPC team at its own expense and with the support from fundraising efforts in order to meet the community need and provide a high-quality care experience. There are literally thousands of individuals in HOH's service area who require or would benefit from support offered through NHPC. NHPC increases a person's quality of life by helping them remain independent at home verses experiencing frequent readmissions in area hospitals, relieves physical, emotional and spiritual pain from symptoms associated with complex medical conditions, and (when necessary) eases the transition to hospice care.




"Hospice of Holland

has been a true blessing with its palliative care to our terminally diseased, totally disabled son. Hospice of Holland's helpful and capable staff, knowledgeable and sensitive doctors, and so much more has made our difficult journey together easier and more peaceful through our son's great pain and many questions. We highly recommend Hospice of Holland and are so glad it has become a solid and welcome part of our lives!"

*- Dewey Thompson, Father of
PC Patient (and eventually Hospice)*

> Individuals Honored by Donations in 2014

Della Aalderink	Mary Bowman	Lucille Dozeman	Al Hanko	Earl Kalkman
Joyce Alderink	Judy Brake	Harvey 'Paul' Driesenga	Eugene Hansen	Larry Kalmink
Peggy Alexander	Michael Bramer	Roger Driesenga	Leon Hardy	Leona Kalmink
Karen Alfaro	Richard Bramer Sr	Brian Driscoll	Mark Harms	Ronald Kalmink
Eric Andreassen	Beverly Brandt	Edith Drooger	Doris Harper	Harry Kamer
Dr. William Arendshorst	Joan Bredeweg	Marie Durand	Grace Harthorn	Lester Kamps
Florence Arens	John Bremer Jr	Bud Dusseljee	Robert Hartman	Dorothy Kapenga
Willard Arens	Linda Brewer	Jean Dykema	Gerald Hassevoort	Henrietta Kapenga
Elaine Arnold	Mary Lou Brewer	Mary Dykema	Gordon Hassevoort	Julia Kaper
Herman Assink	Harriet Brink	Robert Dykstra Jr	Melvin Haveman	Laura Karsten
Ken Auwerda	Annaruth Brinks	Rosemary Dykstra	Gord Haverdink	Rev. C. Nathan Kelch
Matthew Allen Avis	Rondell Brinks	Donna Eady	Jack Haverdink	Alice Kempker
Robert Baker	Sandra Broekhuizen	Esther Eckwielen	Lenard Heath	Julius Kempkers
Arlene Bakker	LeRoy Brookhouse	Donna Eding	Lila Heck	Mae Kempkers
Clayton Bakker	Elsa Brouwer	Joyce Eding	Ronald Heemstra	Robert Kennedy
Sandra Bale	Esther Brouwer	Ruth Elenbaas	Margaret Heibel	Donald Kerridge
Vera Bale	Clarence Brower	Philip Elsinga	Helvi Heikkinen	Helen Keyser
Marguerite Ball	Clarence "Cal" Brower	Sharon Elzinga	June Hein	Donald Kidwell
Kurt Ballman	Larry Brower	Bernard Emelander	Elaine Heineman	Janet Kiel
Gordon Barendse	Louis Brower	Helen Endema	Ken Helder	Warren "Buster" Kievit
Marilyn Barney	Marcia Brower	Hilma Ender	Thomas Helgevold	Milton Kimber
Ruth Baroff	Robert S Brown	Carolyn Essenburgh	Jon Hescott	Ruth Kirchoff
John Bartley	Zyla Brown	Nancy Evans	Hilda Heyboer	Lester Kleinheksel
Marcia Bartman	Steven Brownell	Judy Everts	Josephine Heyboer	Ted Kleinheksel
Robert Baruth	Betty Brownlee	Theodore Evink	Hierlwimmer-Zamojski family	Marian Klies
Rodger Bastien	Earle Brummel	Marian Faber	Karen Hilarides	Margaret Klokkert
Dorla Batey	Betty Brummitt	Fabiano Family	Barbara Hill	Mineard Klokkert
Nell Bauman	Jodi Bruursema	Joe & Lucille Fabiano	Janet Hodge	Gordan & Althea Klomprens
Tom Becksvoort	Mary Ann Bucholtz	Lucille Fabiano	Harold Hoedema	Alice Kloosterman
Carol Bedient	Bill Budisch	Cecelia Fallstick	Renze Hoeksema	John Klungle
Lillian Bekius	Robert Bueno	Greg Feenstra	Gerald Hoekstra	Viola Klynstra
Marjorie Bel	Dan Buist	JoAnn Feig	Jeanette Hoeve	Ruth Knoll
Susan Bellenger	Judy Burns	Phyllis Feikema	James Hoffman	Garrett Knoth
Rev. Louis H. Benes III	Darwin Butcher	Marie Fellers	Florence Holleman	Ruth Knudsen
John R. Benson	Claude Campbell	Lillian Fencil	Norma Hoogewind	Beverly Koats
Harlan Berens	Sandra Cheney	Charles Ferrell	Beth Hooker	Robert Kobernik
Joyce Berens	Helen Clendening	David Finck	Maxine Hop	Jerry Koeman
Kathryn Berens	Linda Colby	Yvonne Fiorenzo	Kathleen Hopkins	Arthur Kohlruess
Marilyn Berens	George Combs	John Fisher Jr.	Donald Hoppen	Kirk Kolean
David Berghorst	Arnold Cook	Wayne R Fitzgerald	Pamela Horn	Robert Kompsie
Peggy Berghorst	Marianna Jane Cook	Lillian Flamboe	Rodger Horn	Arloa Koning
Alberdean Berkenpas	Andra Maxine Cooper	Cal Fleser	Russell Horn	Donna Koning
James Berkenpas Jr	Robert Cox	Mary Folkert	Lorrena Hornbeck	John Konynenbelt
Robert Beyer	Eva "Jan" Cross	Wallace Folkert	Judith Hostetler	Don Koopman
Everett Biesbrock	Moe Crossett	Leona Fortney	Dr. Peter Hountras	Russel Koopman
Melvin Biesbrock	Jack & Margaret Currie	Robert Fortney	Deanna Howell	Donald Koops
Loretta Biller	Harriet Dalman	Connie Francis	Shirley Hoyt	Mildred Koops
Beverly Binder	John Daly	Rolland Frens	Herman Huisingh	Arnold Koppenaal
Ruth Bird	Betty Dams	Robert Froelich, Sr.	Chester Hulst	Margo Koroknay-Palicz
Carol Birkholz	Aletha Daniels	John Fuller	Myrtle Hulst	Case Kortlever
Irene Blackburn	Worrell "Wally" Danielson	Lillian Gaiser	Bob & Gerry Humphreville	Jane Kortlever
Wilbert Ray Blackburn	Jeanette DeBoer	Mary Ellen Garbrecht	Ray & Juliann Hunderman	Harris Kortman
Myra Blauwkamp	Cora Decker	William Garlough	Rod Hunderman	Linda Kossen
Rachel Blodgett	Louis Decker	Earl Gemmen	Linda Hunt	Shirley Kraai
Carolyn Bloemendaal	Catherine DeFouw	Hermana Genzink	Dennis Huxhold	Bruno Kromelis
LaVern "Vern" Bloom	Esther DeFouw	Norman Gibson	Alvin Huyser	Beverly Kronemeyer
Paul Bodkins	Albert DeJonge	Claradine Gleason	Leona Huyser	Myra Kruithof
Darrell Boerema	Mary DePree	Christine Gordon	Micki Huyser	Don Kuipers
Roger Boerigter	Alverna DeVisser	Wayne Grabill	Barbara Interbitzen	Patricia Kuyers
Harris Boes	Donald DeVries	Herschel Graham	Pauline Irwin	Stacy Lake
Wanda Bojko	Gene Alma DeVries	Raymond Graves	Robert Israels	Linda Lamberts
Hank Bol	Jason DeVries	Chester Grill	Patricia Jackson	Mariann Lampe
John Bolhuis	Lee DeVries	Marie Gross	Audrey Jacobusse	Lloyd Lampen
Thelma Bolles	Lucille DeVries	George Gruppen	Benjamin Jansen	Gertrude Langejans
Rebecca Ann Booi	William "Bill" DeVries	Sarah Guizar	Gladys Japinga	Evelyn Langeland
Alice Boonstra	Wilma DeVries	Virginia Gumser	Thomas Japinga	Howard Langeland
Allen Borger	Genevieve "Jennie" DeWeerd	Jessie Haage	Judy Jarzembowski	Francis Langkamp
Dorothy Borgman	Ed Diepenhorst	Betty Haas	Maxine Jeltema	Doris Langworthy
Norman Bos	Timothy Diepenhorst	Robert Hack	Bill Jerue	Stanley Langworthy
William Bos	Ryan Dodde Sr.	Judy Hale	Jane R Johnson	Sarah Larsen
Jean Bosch	Joseph Dooley	Annagene Halstead	Katherine Johnson	Jeanine Lass
John & Beatrice Bosch	Reanna Doolittle	Violet Halstead	Kathryn E. Johnson	Jack Leenhouts
Joan Botsis	Florence "Lynn" Dopp	Harold Hamberg	Frances Sue Jones	Thelma Leenhouts
Bernard Bouwman	Robert Dorton	Earl Hamelink	Sherry Jones	Genevieve Lemmen
Ronald Bouwman	Lori Doubleday-Northrup	Diane Hamming	Sue Joostberns	Jerene Lemmen
Charles Bowman	Jo Ann Doyle	Stanley Hamstra	Winnie Joostberns	Lloyd Lemmen



"Hospice staff, we would like to thank you all for your care, patience and understanding in helping Dad with his cancer and wishes to stay at home! From explaining the hospice program to offering well wishes and emotional care, to answering our call when Dad was transitioning into death, we appreciate you all. Keep up the good work! To our nurse who came in and didn't blink an eye when the dogs barked. Dad had a sarcastic remark, and she even took her shoes off at the door when none of us did! You are special. Thank you! God bless you all!"

*- Laura Jolman
daughter of Hospice patient*

> Individuals Honored by Donations in 2014

Jane Lemson
 Carol Lenger
 Larry Leslie
 Harriet Lezman
 Rena Lindeberg
 John H. Lindt Jr.
 Jean Linenfelser
 Bob Lipinski
 Fenna Loedeman
 Eunice Loew
 Jean Lohman
 Jerry Lomont
 Jose Lopez
 Christine Lubben
 Jerome Lubbers
 Dorothy Lugten
 Marvin Lugtigheid
 Betty Mabel Luning
 Neal Lutke
 Egbert Machiela
 Fanny Machiela
 Lester Machiela
 Irene Mammen
 James Mapes
 Roger Mapes
 Wendy Mareci
 Leonora Mariuz
 Elizabeth Markes
 Jessica Maynard
 Susan McBride
 Lorraine McClaskey
 John McDonald
 Charles McEachin
 Jennifer McKinney
 Jack McLarty
 Ervin McLauchlan
 Alfred Medendorp
 Robert Medukas
 Albert Meengs
 Audrey Mellon
 Robert Mellon
 Claire Mendelsohn
 Diane Menken
 Barbara Meppelink
 Kenneth Meulenbelt
 Donna Michmerhuizen
 Phillip Miles
 Don Miller
 Joseph P. Mitchell
 Ken Mokma
 Marcia Mokma
 Edna Moodie
 Dale Mooi
 Joyce Mooi
 Tommy Lou Mooi
 Jimmie Moore
 Lyn Moore
 Janice Morley
 David Mulder
 Norma Mulder
 Deanne Mulligan
 Monique Therese Mundt
 Mark Murdoch
 Eleanor Myaard
 Raymond Naber
 Alan Nagelkerk
 Bob Nagelkerk
 Harvard Nagelkerk
 Hazel Nagelkerk
 Wayne Nanninga
 Esther Nash
 Carson Neldon
 Iliene Nelson
 Eva Neumann
 Theodore Newton
 Carolyn Nienhuis

Eleanor Nienhuis
 Josephine Nienhuis
 Mildred Nienhuis
 Richard "Lou" Niles
 Charles Nivison
 Edward Nowakowski
 Duane Nyboer
 Clarence & Julia Nyenhuys
 Julia Nyenhuys
 Shirley Nyenhuys
 Howard Nyhof
 June Nyhuis
 Julius "Juke" Nykamp
 Karl Nykamp
 Minnie Nykamp
 William Oberholtzer
 Susan O'Malley
 Sharon Ooms
 Janet Oosterbaan
 Sarah Oosterheert
 Sarah Ann Ortman
 William Osborne
 Carolyn Otten
 Deana Otten
 Doug Overbeek
 Betty Overway
 Clarence Overway
 Donna Overweg
 John Overweg
 Carl Owen
 Patricia Owen
 Floyd & Dorothy Padding
 John Parker
 Kathleen Pathuis
 Norman Payne
 Becky Peacock
 Steve Pendley
 Marian Perlot
 June Phillips
 Ada Piechowiak
 Jack Piers
 Arlene Pierson
 Hazel Plakke
 Dan Porretta
 Danny Porretta
 Deb Porretta
 Rev. Chester Postma
 Ruth Postma
 Floyd Prins
 Mildred Reck
 Howard Redder
 Carl Reimink
 Jerry & Nell Reinink
 Dorothy Reurink
 Richard Rhoda
 Edward Riemersma
 Gerhard "Jerk" Ritsema
 Gladys "Patsy" Ritter-Miller
 Cheryl Rodriguez
 Stanley Roelofs
 Ray & Mildred Rogers
 Donald Rolph
 Jennie Rovsek
 Bernice Rowlen-Whitis
 Artie Rozeboom
 Patricia Ruch
 Dorothy Rus
 Elaine Ryder
 Ruth Saar
 Carl Sandahl
 Lyle Sanders
 Helen Sanderson
 William M. Sanford
 Ilene Santora
 Rogelio Sarabia
 William Sargent

Paul Schaap
 Hans Peter Schaich
 Margaret Schamper
 Richard Scheerhorn
 Luetta Schermer
 Edna Schipper
 Karen Schipper
 Rodney Schipper
 Melvin Scholten
 Robert & Sally Schoon
 Richard Schram
 Carl Schroeder
 Robert Schrotenboer
 Jeannette Schultz
 Rudy Schumaker
 Sharon Schutte
 Gertrude Schutter
 David Schwartz
 Joseph Scott
 Donald Scurio Jr.
 Lee Seinen
 Martha Shaw
 Frank Shearer
 Frank Sherburne Jr.
 William Sims
 John Skirvin
 Teresa Skutnik
 Bernard Slagh
 Mae Slagh
 Norm Slagh
 Mildred Slayer
 Alan Slenk
 Arthur Slenk
 Johanna "Jo" Slenk
 Terri Slenk
 Joan Smallenburg
 James B. Smith
 Jan Smith
 Rozella Smith
 Martin Solis
 Robert Soriano
 John Sparer
 Alice Spoolstra
 Ray Stam
 Cathy Staskiewicz
 Vivian Steigenga
 Lois Steinfort
 Wahneta "Rose" Stennett
 Charles Stewart
 Joan Stryker
 Mary Stygstra
 Laura Sumrall
 Marilyn Swanson
 Cynthia Swierenga
 Ethel Swieringa
 Frances Swifink
 Maria Tamayo
 Richard P. Taylor
 Robert Taylor
 Lynelle Teerman
 Allen Teeters
 Hazel Tell
 Bernard TenHarmsel
 Edna TenPas
 Henry W TenPas
 Evelyn TerHaar
 Dick & Mildred Terpsma
 Lewis Terpsma
 Julia Terpstra
 Betty Test
 Susan Thomas
 Gerald Tillema
 Delia Timmer
 Hardy Timmer
 Donald Todd
 Daniel Toyne

Joe Tremml
 Harriet Tummel
 Betty Uhlik
 Verna VandenAkker
 Rev. David VandenBerg
 Gladys VandenBerg
 Josephene VandenBerg
 Lucille VanDenBerg
 Ruth VandenBerg
 Ted VandenBerg
 Anna VandenBosch
 Dave VandenOosten
 Bill VanderHaak
 Allan Vandermeer
 Beatrice VanderPloeg
 Alan VanderYacht
 Leon VanderYacht
 Bernard VanderZwaag
 Harold & Elma Jane VanderZwaag
 Leon VanderZwaag
 Robert VanderZwaag
 Arthur VanDine
 Bill VanDyke
 Catherine VanDyke
 June VanDyke
 Paul VanDyke
 Trudy VanDyke
 Florence VanEenaam
 Viola VanFarowe
 Beverly VanGalen
 Ray VanHeuvelen
 JoAnn VanHill
 John VanHoven
 Alma VanKampen
 Erin VanKampen
 Gary VanKampen
 Joan VanKampen
 Glenn VanKoevering
 Stanley VanKoevering
 Dale VanLangevelde
 Abram Jay VanLoo
 Mary VanMalsen
 Mary VanOmmen
 Carl VanRaalte
 Steven VanRhee
 James VanSlooten
 Jerry VanSlooten
 Bernard VanSomeren
 Marilyn VanStratt
 Mary Ann Van'tHof
 Dan VanVels
 Marilyn vanVoorst
 Jerry VanWieren
 Timothy Veenstra
 Carolyn Veldhoff
 Jeneen VerBeek
 Melinda "Lindy" VerBeek
 Edwin VerHage
 Terry VerHulst
 David VerLee
 Victoria Verplank
 Tony Vettori
 Lucio Villanueva
 Rebecca Vincent
 Derk Visser
 Joe Visser
 Russell Volkema
 Ada Wabeke
 Paul Wabeke
 Stan & Florence Wade
 John Wagenmaker
 Norman Walker
 Mary Ellen Walter
 Debbie Walters
 Judy Walters
 Dr. Jerome Wassink

Sietso "John" Watjer
 Ted Watson
 Viola Watson
 Billie Weaver
 Stuart & Alice Webb
 Stuart L. Wedeven
 Jean Weener
 Allan Weenink
 Robert Weller
 Lynn Welsch
 William Welsch
 Frances Wentzel
 Ann West
 Sylvia Westra
 Kimberly Westrate
 Ruth Whitcomb
 George Whitmer
 Harvey Wierda
 Nathaniel Wiersema
 Daniel Wiersma
 Mary Willemssen
 Lucille Williams
 Marion Williams
 Gertrude Willink
 Victor Willyard Sr
 Hardie Wilson
 Dottie Winchester
 Paul Winchester
 Nancy Winne
 Marcia Winter
 Robert Wirbel
 Luana Wise
 Ray Wisniewski
 Barbara Wolf
 Randy Wolfe
 Cindy Wolters
 Connie Wolters
 Henrietta Woltjer
 Ruth Ann Woltman
 Shirley Wood
 Marian Woodby
 Wayne Woodby
 Helen Wrobleksi
 Jack Wyngarden
 Arnold Yonker
 Charles "Lee" York
 Henry Zdanowicz
 Bill Zeerip
 Willard Zeerip
 Charles & Evelyn Zeiser
 Jimmy Zerba
 Marc Zillmer
 Audrey Zimmerman
 Marie Zimmerman
 Harold Zoerhof
 Gordon Zuverink
 Bill Zych
 Mildred Zych
 John & Frances Zylman

In Honor of:
 Gerald Cooper
 Steve & Kama DeYoung
 Suzy Doyle
 Ken & Pat Gittersonke
 Les & Joan Kleinheksel
 Barb Lindquist
 Larry Overweg
 Staff @ West Ottawa & Pine
 Creek Elementary School
 Cliff Plakke
 Geraldine Santoro
 Greg & Joan Stafford
 Rob Trepia

"Mom has gotten so much better—*she is physically strong and her pain is manageable, thanks to Hospice. My sister and I spent 14 days and nights, around the clock, looking after mom. We were exhausted; we didn't know what we were going to do. Then someone said 'Call Hospice of Holland Palliative Care.' I had no idea what palliative care was—I couldn't even say 'palliative care'. Then Hospice came in, and you guys worked miracles on mom. If we could have started palliative care sooner, it would have saved mom from excruciating pain. Thank you! My sister and I can't thank you enough."*

*- Debbie Hill
family member of patient*



> Board of Directors

Bob Sikkell – President

Bob Ellis – Past President

Jeff Helder – Vice President

Tom Bylsma – Treasurer

Dennis Alexejun – Secretary

Patti VanDort

Bill Bundy

Kate Lachmann

Michael Page, MD

Roger Phillips, MD – HOH Medical Director

Torrey Husmann – HOH Executive Director



270 Hoover Blvd | Holland, MI 49423

Phone: 616.396.2972 | Fax: 616.396.2808

hollandhospice.org