

*Comfort-Aire* **2017 WARRANTY AT A GLANCE**  
**ROOM AIR PRODUCTS**

**Coverage Summary by Model Prefix, Shown in Years**

Warranty covers parts and equipment NOT FREIGHT

Room Air Conditioners	Limited Express Warranty		
	Parts	Sealed System	Labor
RG-51 Series	1	5	None
BG, BGE, CD, RAD, RADS, REG Series	1	5	1
RAH Series	1	5	1

**Conditions and Clarifications for Room Air Conditioners:**

- Unit must be registered within first 90 days of purchase to qualify for full term of warranty
- Labor charges, transportation charges, and replacement of refrigerant and filters are not covered except as noted in the terms of the one year Labor Warranty
- 1 year parts and labor warranty is fulfilled by Service Power--in-home service provided (except RG-51)

Portable Dehumidifiers	Limited Express Warranty		
	Parts	Sealed System	Labor
BHD Series	1	5	1

**Conditions and Clarifications for Portable Dehumidifiers:**

- Unit must be registered within first 90 days of purchase to qualify for full term of warranty
- Labor charges, transportation charges, and replacement of refrigerant and filters are not covered except as noted in the terms of the one year Labor Warranty
- 1 year parts and labor warranty is fulfilled by Service Power; consumer must transport unit to servicer location, there is no in-home service

Portable Air Conditioners	Limited Express Warranty		
	Parts	Sealed System	Labor
PS, PD, PSH Series	1	5	none

**Conditions and Clarifications for Portable Air Conditioners:**

- Unit must be registered within first 90 days of purchase to qualify for full term of warranty
- Labor charges, transportation charges, and replacement of refrigerant and filters are not covered except as noted in the terms of the one year Labor Warranty
- 1 year parts and labor warranty is fulfilled by Service Power; consumer must transport unit to servicer location, there is no in-home service

PTACs & PTHPs	Limited Express Warranty		
	Parts	Sealed System	Labor
EKTC, EKTH, PTACxxA130 & -150, RPHE	5	5	1

**Conditions and Clarifications for PTACs and PTHPs:**

- Unit must be registered within first 90 days of purchase to qualify for full term of warranty
- Labor charges, transportation charges, and replacement of refrigerant and filters are not covered except as noted in the terms of the one year Labor Warranty
- If installing contractor is not able to repair the unit during the first year, Service Power will facilitate service

Ductless Mini-Splits	Limited Express Warranty		
	Parts	Sealed System	Labor
SMA, SMH	1	5	none
SVH	1	5	none
VMH, VMC, (SC-SD series)	2	6	none
DMC, DMH	1	5	none
DVC/DVH (SD series)	1	5	none
DVC, DVH (SF series)	2	6	none
VFH	2	7	none
VMH (SU series)	2	7	none

**Conditions and Clarifications for Ductless Mini-Splits:**

- Unit must be registered within first 90 days of purchase to qualify for full term of warranty
- Labor charges, transportation charges, and replacement of refrigerant and filters are not covered
- Service Power does not handle mini-splits; contact installer for service
- Additional 1 year parts warranty with surge protector, proof of purchase & installation.

Warranty covers parts and equipment NOT FREIGHT

**SERVICE POWER**  
866-557-1865

Service for portable room air products is provided by Comfort-Aire's service network, Service Power.

DO NOT return units needing service to the place of purchase--call Service Power.

**IMPORTANT:** When calling for service, have the model number and serial number available.

*See Conditions and Clarifications for models covered by Service Power network.*

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1900 Wellworth Ave., Jackson MI 49203 • 517.787.2100 • www.marsdelivers.com





## 2017 WARRANTY AT A GLANCE

### CENTRAL/COMMERCIAL PRODUCTS

Coverage Summary by Model Prefix, Shown in Years

Warranty covers parts and equipment NOT FREIGHT

#### Condensing Units and Heat Pumps

R-410A CURRENT MODELS	Limited Express Warranty		Extended Warranty	
	Parts	Compressor	Parts	Compressor
RSG13**R1E (Builders' grade w/ rotary compressor)	5	5	N/A	N/A
Unit Replacement: if compressor fails within 90 days after purchase, unit will be replaced, including \$300 labor allowance				
RSG1***S1E/F (scroll compressor)	6	6	12	12
HRG1***S1E/F (scroll compressor)	6	6	12	12

Unit Replacement: if compressor fails within one year\* after purchase, unit will be replaced, including \$300 labor allowance

\*Unit must be registered within 90 days of purchase to qualify for 1 year unit replacement, otherwise

#### Conditions and Clarifications for Current Models:

- Unit must be installed as part of a complete AHRI matched system to qualify for ANY warranty coverage
- Unit must be registered within 90 days of purchase to qualify for Extended Warranty
- Extended warranty only applies to original purchaser for the original installation
- Labor charges, transportation charges, and replacement of refrigerant and filters are not covered

R-410A LEGACY MODELS	Limited Express Warranty		Extended Warranty	
	Parts	Compressor	Parts	Compressor
RSG13**-1*, RSG14**-1*	6	12	12	12

Unit Replacement: if compressor fails within one year\* after purchase, unit will be replaced, including \$300 labor allowance

\*Unit must be registered within 90 days of purchase to qualify for 1 year unit replacement, otherwise replacement allowed for 90 days only

#### Conditions and Clarifications for all R-410A Legacy Models:

- Unit must be installed as part of a complete AHRI matched system to qualify for ANY warranty coverage
- Unit must be registered within 90 days of purchase to qualify for Extended Warranty
- Extended warranty only applies to original purchaser for the original installation
- Labor charges, transportation charges, and replacement of refrigerant and filters are not covered

## Coils and Air Handlers

EVAPORATOR COILS	Limited Express Warranty	Extended Warranty
	All parts	All parts
CCG, MCG, and VCG (R410-A Coils)	5	*See note below
CMG, MMG, VMG (Micro-Channel)	5	

AIR HANDLERS	Limited Express Warranty	Extended Warranty
	All parts	All parts
FMG, HCG, HMG and HMB (Air Handlers)	5	*See note below
AHG and HWCG (Air Handlers)	5	

\*The warranty of the outdoor unit applies to the coil (all models) or air handler (models FMG, HCG, HMG & HMB) when it is installed as part of a residential AHRI matched system

### Conditions and Clarifications for Coils and Air Handlers:

- The unit must be registered within 90 days of purchase to receive the AHRI matched system Extended Warranty
- Extended Warranty only applies to original purchaser for the original installation
- Labor charges, transportation charges, and replacement of refrigerant and filters are not covered

## Gas Furnaces

CURRENT MODELS	Limited Express Warranty		Extended Warranty	
	Parts	Heat Exchanger	Parts	Heat Exchanger
GDD and GUH 80% Single Stage Non-Condensing	5	20*	12	20
GDD and GUH 92% and 95% Single and Two Stage	5	20*	12	Lifetime
MGD-B Manuf. Home Gas Furnace	5	5	N/A	10*

Unit Replacement: If heat exchanger fails within twelve years\* after purchase, the furnace will be replaced, including \$300 labor allowance

\*Unit must be registered within 90 days of purchase to qualify for 12 year unit replacement and extended warranty (10 year extended warranty for MGD-B models)

### Conditions and Clarifications for current Gas Furnaces:

- The unit must be registered within 90 days of purchase to receive the Extended Warranty
- Extended warranty only applies to original purchaser for the original installation
- Labor charges, transportation charges, and replacement of refrigerant and filters are not covered

## Oil Furnaces

CURRENT & LEGACY MODELS	Limited Express Warranty		Extended Warranty	
	Parts	Heat Exchanger	Parts	Heat Exchanger
OH, OD, OU, OL Series (All Patriot 80 Oil furnaces)	5	20	5	Lifetime

### Conditions and Clarifications for Oil Furnaces:

- Unit must be registered within first 90 days of purchase to qualify for full term of warranty
- Extended warranty only applies to original purchaser for the original residential installation
- Labor charges, transportation charges, and other expenses are not covered

## Geothermal/Water Source Heat Pumps

MODELS	Limited Express Warranty		
	Parts	Compressor	Labor
HZ, HT Series (residential)	12**	12	5*
HE, HEW and HNW Series (residential)	10**	10	5*
HB, HKV, HRC & HWW Series (commercial)	1	5	none

**\*Labor warranty applies only if the Geothermal Start-up Certification form is submitted to and approved by Technical Service Dept; the 5 year Labor Warranty applies ONLY to units sold after November 2010**

**Conditions and Clarifications for Geothermal & Water Source Heat Pumps:**

- The unit must be registered within 90 days of purchase to receive the warranty
- Labor charges, transportation charges, and other expenses are not covered except as noted in the terms of the 5 year labor warranty on residential products

**Packaged Units**

RESIDENTIAL	Limited Express Warranty		Extended Warranty	
	Parts	Heat Exchanger	Parts	Heat Exchanger
TGRG***1E/F, TARG**001E/F, TPRG**001E/F	5	20*	10	20

**\*Unit Replacement: if heat exchanger or compressor fails within the first year after purchase, unit will be replaced, including \$300 labor allowance (does not apply to Legacy products).**

Unit must be registered within 90 days of purchase to qualify for the Extended Warranty.

**Conditions and Clarifications for Residential Packaged Units:**

- Unit must be registered within 90 days of purchase to qualify for Extended Warranty
- Extended warranty only applies to original purchaser for the original installation
- Labor charges, transportation charges, and replacement of refrigerant and filters are not covered  
Warranty covers parts and equipment NOT FREIGHT