## 2017 Water Issues Public Opinion Poll

## Prepared for

## San Diego County Water Authority

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## EXECUTIVE SUMMARY

Coming out of multi-year drought conditions, water supply reliability is no longer the most pressing issue facing San Diego County, as it was in the 2015 survey. Only 6 percent of respondents now cite water supply/drought/quality as a top-of-mind issue. Instead, "affordable housing" was registered as the most conspicuous concern, with 13 percent of county adults pointing to this issue.

San Diego County's water supply is seen as reliable by strong and growing numbers - with 83 percent of respondents now characterizing it as somewhat or very reliable. This is a significant increase from the 2015 ( 65 percent) and 2014 ( 70 percent) surveys. Additionally, 80 percent of respondents share a positive outlook on the evolving state of the county's water supply, deeming it as improving (41 percent) or at least holding steady ( 39 percent).

There continues to be overwhelming community approval for the Water Authority's regional water supply diversification strategy, with nearly eight in 10 respondents ( 79 percent) supporting this important strategy. Relatedly, public confidence in water agencies to safeguard long-term water supplies is similarly intensifying as 58 percent of respondents now trust water agencies to ensure the region has a reliable long-term supply of water. This number has increased since the 2014 (48 percent) and 2015 (51 percent) surveys.

On an unaided basis, water is considered a good or excellent value by 67 percent of respondents unchanged since 2015. This year, a follow-up question asked respondents to estimate how much, on average, they estimate municipal tap water costs per gallon in the San Diego region. A majority ( 53 percent) were unsure as to these costs while 34 percent widely overestimate this cost at an average of 26 cents per gallon. Importantly, after being informed that the retail cost of municipal tap water in the San Diego region is about one cent per gallon, the number of respondents who perceive this to be excellent or good value climbs to 76 percent.

More than four in 10 respondents ( 41 percent) moderately or strongly agree that additional rate increases are necessary to support regional water supply reliability - on-par with the 2015 figure ( 44 percent) - but well above 2014 levels ( 33 percent). Along these lines, four in 10 ( 40 percent) expect to pay more for a reliable water supply even while they are reducing their water use.

There continues to be overwhelming community support for using water efficiently, with 81 percent of respondents strongly or moderately agreeing that conscientious water stewardship is their "civic duty." Moreover, evidence that recent conservation activities on the home-front will not fade with the receding drought can be supported by the observation that more than nine in 10 respondents ( 92 percent) predict they will use less ( 33 percent) or about the same ( 59 percent) volume of water in 2017 as they did in 2016. About half ( 51 percent) of respondents agree they could do more to conserve water in their homes.

When it comes to assessing strategies or approaches for addressing future droughts, 66 percent of respondents agree the best strategy is to both save water and make investments in local supplies. Only 29 percent feel the best strategy is to focus principally on saving water.

### 1.0 INTRODUCTION AND METHODOLOGY

Probe Research Inc. was retained by the San Diego County Water Authority (Water Authority) to conduct a survey of a representative sampling of 1,001 San Diego County adults on a range of issues related to regional water supplies. This countywide survey was designed and conducted by Probe Research in close consultation with representatives of the Water Authority.

The research findings collected via this survey and reported later in this document will assist the Water Authority on a variety of strategic information fronts. Topics explored include:
$\checkmark$ Public views on water reliability and supply diversification strategy
$\checkmark$ Public views and attitudes related to water use efficiency and conservation
$\checkmark$ Attitudes on water costs and value
A representative sampling of 1,001 adults who have lived in San Diego County for at least one year completed the survey online ( $\mathrm{N}=501$ ) or via telephone ( $\mathrm{N}=500$ ), including 150 respondents who only used mobile phones. The two samples of completed surveys were then consolidated into a single data set which was then statistically weighted to reflect known age, gender and regional distribution attributes of San Diego County based on 2010 U.S. Census Data. All data analysis was performed using SPSS statistical analysis software.
Harmon Research utilizes a state-of-the-art Computer Assisted Telephone Interviewing (CATI) system for its telephone interviews. Random Digit Dialing (RDD) telephone sample was provided by Scientific Telephone Sampling (STS), a recognized leader in RDD, listed, and business sampling, providing the highest quality samples to the marketing research and academic communities. The telephone survey was thoroughly pre-tested by Probe Research and Harmon Research. Five hundred live telephone interviews were conducted between May 3 and May 25, 2017, among a stratified sampling of residents (based on region, age and gender).
Five hundred and one online surveys were collected between May 3 and May 18, 2017, via Research Now's proprietary panel. Research Now is one of North America's most established and reputable online panel providers. A stratified sampling frame based on region, age and gender was also used in the online version to ensure respondent representation across the county.

As an online survey is a sample of convenience - rather than a probability sample - no margin-of-error can be ascribed to the overall combined survey results. However, comparisons of results across the two samples provide a high degree of confidence that this survey accurately reflects public opinion in San Diego County on water-related issues. A strict probability sample of 1,001 adults would have a margin of error of $\pm 3.1$ percentage points, 19 times out of 20 .

For more information on this research project, please contact:

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### 2.0 PROFILE OF RESPONDENTS

The table below reveals the socio-demographic makeup of respondents:


## LENGTH OF RESIDENCE IN SAN DIEGO COUNTY:

| $1-5$ years | 11 | 15 | 9 | 8 |
| :---: | :---: | :---: | :---: | :---: |
| $6-10$ years | 10 | 11 | 13 | 4 |
| $10+$ years | 79 | 74 | 78 | 88 |

GENDER:

| Men | 50 | 53 | 50 | 46 |
| :---: | :---: | :---: | :---: | :---: |
| Women | 50 | 47 | 50 | 54 |
| EDUCATION: |  |  |  |  |
| Grade/some high school | 6 | 4 | 8 | 7 |
| Completed high school | 15 | 15 | 17 | 12 |
| Some apprenticeship/trades | 4 | 4 | 5 | 3 |
| Journey-person certification | 2 | 2 | 4 | 1 |
| Some community college | 18 | 20 | 16 | 18 |
| Completed community college | 13 | 13 | 14 | 13 |
| Some university | 16 | 22 | 9 | 15 |
| Completed university | 25 | 20 | 27 | 30 |
| HOUSEHOLD INCOME: |  |  |  |  |
| Less than \$25,000 | 16 | 16 | 16 | 16 |
| \$25,000-\$49,999 | 24 | 30 | 21 | 20 |
| \$50,000-\$74,999 | 21 | 25 | 22 | 17 |
| \$75,000-\$99,999 | 18 | 17 | 20 | 17 |
| \$100,000-\$149,999 | 11 | 8 | 12 | 14 |
| \$150,000-\$249,999 | 8 | 4 | 8 | 11 |
| \$250,000+ | 2 |  | 1 | 4 |

HOME OWNERSHIP:

| Own | 50 | 30 | 53 | 72 |
| :---: | :---: | :---: | :---: | :---: |
| Rent | 48 | 68 | 46 | 27 |
| Other | 2 | 2 | 1 | 2 |

PAY WATER BILL:

| Self / household member | 69 | 70 | 67 | 72 |
| :--- | :--- | :--- | :--- | :--- |
| Landlord / other | 31 | 30 | 33 | 28 |

ETHNICITY:

| White (not Hispanic) | 58 | 54 | 49 | 72 |
| :--- | :---: | :---: | :---: | :---: |
| Hispanic / Latino | 28 | 32 | 32 | 18 |
| Asian-American / Pacific Islander | 7 | 7 | 11 | 4 |
| African-American / Black | 4 | 5 | 2 | 3 |
| Native American | 1 | 0 | 2 | 1 |
| Other | 2 | 2 | 3 | 1 |

[^0]
### 2.1 Survey Sub-Populations

Survey cross-tabulations have been produced based on specific questions identified below. These categories appear as sub-populations, both in the data tables and throughout the report.
$\checkmark \quad$ Years living in San Diego (Based on Q.F: How long have you been a resident of San Diego County?): This refers to respondents who have lived in the county from one to 10 years versus 10 years or more.
$\checkmark \quad$ Pay Own Water Bill (Based on Q.DS4: Does your household pay its own water bill, or does someone else, like your landlord of homeowner's association, pay the water bill?): This represents the respondent or other member of the household who is responsible for paying the household water bill, versus a bill paid by a landlord, homeowner's association or other entity.
$\checkmark \quad$ System Reliability (Based on Q.8: A reliable water supply is one that can be depended upon to consistently provide enough water to meet the region's needs. Currently, how reliable do you think San Diego County's water supply is? Would you say it is): Respondents are represented by those who feel their water is "very" or "somewhat reliable" versus those who feel it is "very" or "somewhat unreliable."
$\checkmark$ Could do more to conserve (Based on Q.23a: I could do more to conserve water at my home.): This refers to those who "strongly" or "somewhat" agreed versus those who "strongly" or "somewhat" disagreed or were unsure that they could be doing more to conserve water.
$\checkmark$ Region: "City" (Metro and South Metro) and "County" (East County, North Coastal, Inland, East County and South County)
$\checkmark$ County (applicable zip codes):

- "East County": 91901, 91903, 91905, 91906, 91916, 91917, 91931, 91934, 91935, 91941, 91942, 91943, 91944, 91945, 91946, 91947, 91948, 91962, 91963, 91976, 91977, 91978, 91979, 91980, 91987, 91990, 92019, 92020, 92021, 92022, 92036, 92040, 92071, 92072, 92090
- "Metro": 92037, 92038, 92039, 92092, 92093, 92111, 92117, 92119, 92121, 92122, 92123, 92124, 92126, 92131, 92132, 92142, 92145, 92160, 92161, 92168, 92169, 92171, 92177, 92190, 92191, 92192, 92193, 92194, 92196, 92197
- "South Metro": 92101, 92102, 92103, 92104, 92105, 92106, 92107, 92108, 92109, 92110, 92112, 92113, 92114, 92115, 92116, 92118, 92120, 92133, 92134, 92135, 92137, 92138, 92139, 92140, 92147, 92149, 92150, 92152, 92158, 92159, 92162, 92163, 92164, 92165, 92166, 92167, 92170, 92174, 92175, 92176, 92178, 92182, 92184, 92186, 92187, 92195
- "North Coastal": 92007, 92008, 92009, 92013, 92014, 92018, 92023, 92024, 92049, 92051, 92052, 92054, 92055, 92056, 92057, 92058, 92067, 92068, 92075, 92083, 92084, 92085, 92091, 92130
- "North Inland": 92003, 92004, 92025, 92026, 92027, 92028, 92029, 92030, 92033, 92046, 92059, 92060, 92061, 92064, 92065, 92066, 92069, 92070, 92074, 92078, 92079, 92082, 92086, 92088, 92096, 92127, 92128, 92129, 92172, 92198, 92199
- "South County": 91911, 91902, 91908, 91909, 91910, 91912, 91913, 91914, 91915, 91921, 91932, 91933, 91950, 92951, 92136, 92143, 92153, 92154, 92155, 92173, 92179


### 3.0 RESEARCH RESULTS

### 3.1 San Diego County's Public Issues Agenda

The following section examines "top-of-mind" concerns among residents of San Diego County.


- The availability of affordable housing for residents was the single largest issue (13\%) when residents were asked to offer, in their own words, the most important issue facing San Diego County. A faltering economy and a persistent unemployment problem was mentioned by nearly as many respondents (11\%) while concerns about the state of the County's infrastructure including roads and bridges and other public works - was mentioned by nearly one in 10 survey respondents (8\%).
- The increasing visibility of poverty and homelessness in the region also appeared on the public issue agenda this year, with fully 7 percent citing this as the region's most pressing concern.
- Importantly, issues related to the region's water supply and drought had receded significantly this year to only 6 percent. This is in stark contrast to the results of the 2015 survey when these types of concerns topped the list with around one-third of citizens pointing to these waterrelated issues.


### 3.2 Public Awareness of and Satisfaction with San Diego County Water Authority

Familiarity with and approval of the San Diego County Water Authority is examined in this section of the report.

### 3.2.1 Aided Awareness of the Water Authority

More than six in 10 residents of San Diego County are aware of the Water Authority (62\%), compared to almost four in 10 who could not recall hearing about the agency ( $38 \%$ ). This figure is down slightly from 70 percent in the 2015 survey.

Q. 5 "Have you heard of the San Diego County Water Authority?" ( $n=1,001$ )


Base: All respondents

- Gender, age, education and household income are all correlated to awareness of the Water Authority:
- Older citizens were far more aware of the Water Authority than their younger counterparts ( $79 \%$ among those aged $55+$ years versus $65 \%$ among those aged $35-54$ years and down to only $46 \%$ among those younger than 35 years).
- Those with higher levels of education were also most aware of the Water Authority (71\% among those with a degree versus $59 \%$ among those with some post-secondary education and dropping to only $51 \%$ among those with only high school education or less).
- More than three-quarters of respondents from high-income households were aware of the Water Authority ( $77 \%$ versus $67 \%$ among those from households earning between $\$ 50,000$ and $\$ 99,999$ per year; $56 \%$ among those earning $\$ 25,000$ to $\$ 49,000$ per year; $55 \%$ among those earning less than $\$ 25,000$ per year).
- Home ownership also impacted the level of awareness. While 72 percent of those who own their homes had heard of the Water Authority, this falls to only 53 percent among renters.
- Nearly seven in 10 White respondents were aware of the Water Authority, compared to less than one-half of Hispanic residents ( $68 \%$ versus $46 \%$ ).
- Those who feel they could not be doing more to conserve water in their home were more likely to have heard of the Water Authority, than those who feel they could be doing more (72\% versus $53 \%$ ).


### 3.2.2 Public Awareness of Water Authority Activities

When asked, on an unaided basis, to describe the main responsibility or activity of the Water Authority, survey respondents were most likely to indicate that the organization is principally concerned with providing a safe and reliable water supply. More than one in four respondents ( $28 \%$ ) said this was a central responsibility for the Water Authority. One in 10 respondents erroneously offered that the Water Authority was responsible for directly providing potable water to residents while the same proportion of residents said the Water Authority imports water for the region (10\%). Nearly as many thought the organization charged residents directly for their water ( $8 \%$ ).

## $p_{r} \int_{\text {b }}$ Public Awareness of San Diego County ntersen isc Water Authority Activities

Q. 6 "The San Diego County Water Authority has a wide range of responsibilities and is involved in many activities. What is the main Water Authority activity you are aware of?" ( $n=620$ )


- White survey respondents were nearly twice as likely as their Hispanic counterparts to identify providing a safe and reliable supply of water as a central role for the Water Authority (32\% versus $19 \%$ among Hispanics).


### 3.2.3 Satisfaction with the Water Authority

Those who had heard of the Water Authority were asked how well they felt this organization was performing. Slightly better than one-half ( $53 \%$ ) agreed the Water Authority was doing a very good job ( $19 \%$, " 9 " and " 10 " on a 10 -point scale) or a good job ( $34 \%$, " 7 " and " 8 " on a 10 -point scale). This compares to only $14 \%$ who said the Water Authority was doing a poor job ( $7 \%$, " 1 " and " 2 ") or somewhat poor job ( $7 \%$, " 3 " and " 4 "). Twenty-four percent offered a more neutral assessment of the Water Authority. These satisfaction figures have ticked up slightly since the 2015 survey.


- Those who felt their water supply was reliable were more than twice as likely to say the Water Authority was doing a good job, compared to those who do not feel confident in the reliability of their water supply ( $59 \%$ versus $27 \%$ ).


### 3.3 Public Views on Water Reliability

In this section, San Diego County residents offer their opinions on the reliability of the regional water supply and the impact water has on their quality of life and the economy. Respondents also share their views on efforts to diversify the region's water sources.

### 3.3.1 Overall Views on Water Supply Reliability

When residents were asked to indicate how reliable they felt San Diego County's water supply is, 83 percent were confident that it is reliable (including $33 \%$ very and $50 \%$ somewhat reliable). This compares to only 14 percent who do not feel the water supply is reliable (including $3 \%$ very unreliable and 11\% somewhat unreliable).
The perceived dependability of the county's water supply has increased dramatically since this question was last posed in 2015 (up 18\% from the $65 \%$ level recorded in 2015).


There are no statistically valid differences in these reliability perceptions across major survey subgroups.

### 3.3.2 Perceived Changes in Regional Water Reliability

Residents are nearly three times as likely to see water reliability in the region as improving rather than worsening ( $41 \%$ improving versus $15 \%$ worsening). Nearly four in 10 respondents, on the other hand, tended to report they perceived water supply reliability to be holding steady (39\%).
Q. 9 "In your opinion, is the reliability of San Diego County's water supply improving or worsening?" ( $n=1,001$ )


Base: All respondents

- Hispanic residents (54\%) were joined by younger and less-educated respondents (53\% and $52 \%$ ) in sharing a larger conviction that water reliability is improving.


### 3.3.3 Economic Importance of Water Supply Reliability

An overwhelming majority of residents continue to make a strong connection between a robust economy and a reliable water supply. More than eight in 10 respondents agreed that a "reliable water supply is essential for a healthy economy" (84\%, including 64\% strongly agree).

This acknowledgment of the clear importance of the water supply on economic prosperity has remained virtually unchanged since tracking on this issue was initiated in 2014.


- The association between water supply reliability and economic health positively correlated with respondents' education level and annual household income. This means that the more educated and more affluent respondents are, the more likely they are to recognize this linkage. For example, 90 percent of those earning $\$ 100,000$ or more annually acknowledged the linkage between water reliability and economic prosperity while this number was 82 percent among those with annual household incomes between $\$ 25,000$ and $\$ 50,000$.


### 3.3.4 Water Supply Reliability and Quality of Life

Survey participants were asked to express their views on the extent to which a reliable water supply impacts their personal quality of life. Overall, 80 percent of respondents agreed "a reliable water supply for this region is essential to my quality of life," including 60 percent who strongly agreed. A mere 5 percent disagreed and 3 percent were unable to offer an opinion.

The number of respondents who now strongly agree that a steady supply of water is a requisite feature of their quality of life has decreased by a modest 5 percent since 2015 (down to $60 \%$ from $65 \%$ in the previous round).


- Although there was a near-unanimous consensus regarding the linkage between water availability and quality of life across most survey sub-groups, those who concede they could be doing more to conserve water and those who regard the region's water supply as generally reliable ( $86 \%$ and $83 \%$ respectively) were slightly more likely than others to see a strong nexus between dependable sources of water and quality of life.


### 3.3.5 Trust in Long-Term Water Supplies

Respondents remain far more likely to trust rather than distrust their local and regional water agencies to ensure a reliable long-term supply of water in the region. Importantly, however, many remain neutral or undecided on this question. Nearly six in 10 respondents (58\%) trust these agencies (including 32\% strongly), while only 14 percent lacked confidence in this regard. Nearly three in 10 (28\%) were unable or unwilling to offer an opinion.

The proportion of respondents who now trust agencies with future water reliability has increased since the 2015 survey (up by $7 \%$ ) and is up even more from 2014 (up by $10 \%$ ).
Q.23e) "People have different views and behaviors when it comes to San Diego County's water supplies. For each statement below, please indicate if you agree or disagree using a five-point scale where a " 1 " means you strongly disagree and a " 5 " means you strongly agree. I trust water agencies to ensure we have a reliable long-term supply of water." ( $n=1,001$ )


- Those who feel their current water supply is reliable were, perhaps not surprisingly, significantly more likely to trust water agencies to ensure reliable water supplies in the years ahead than those who feel water supplies are unreliable ( $62 \%$ versus $42 \%$ ).
- Younger respondents were also slightly more likely to trust water agencies than their older counterparts ( $66 \%$ among those aged $18-34$ versus $51 \%$ among those between 35 and 54 years of age).


### 3.3.6 Views on the Bay-Delta

There has been virtually no change in the proportion of respondents who prefer to focus water investments locally (rather than on the Bay-Delta area) or the proportion that would opt to devote investments to both local resources and the Bay-Delta ( $29 \%$ and $36 \%$, respectively). The number of residents who encourage investments exclusively on improving water quality and reliability in California's Bay-Delta area remains small ( $10 \%$ this round compared with a similar $8 \%$ in 2015).


There are virtually no differences across major survey sub-groups on this question.

### 3.3.7 Mandatory Emergency Cuts: Statewide vs. County-by-County

County residents are clearly divided on the question of the strategic desirability of managing potential future droughts on a statewide or county-by-county basis. A bare majority ( $51 \%$ ) agreed that, in times of future drought, mandatory emergency water reductions should be imposed statewide. This compares with a significant minority (42\%) who felt a county-by-county approach that limited mandatory cutbacks only to areas with actual shortages during future droughts would be the more desirable approach.

## PR $=$ BE <br> RESBARCH INC. <br> Public Views on Regional vs. State Emergency Cuts



- Those under 35 years of age were significantly more likely than their older counterparts to feel a statewide approach is the most effective way to manage mandatory emergency cuts in any future drought scenario ( $63 \%$ under 35 agreed with this approach compared to only $43 \%$ in the $55+$ age group).


### 3.3.8 Views on Strategy for Future Water Needs

Two-thirds of survey respondents from San Diego County (66\%) agree that the best way to ensure future water supplies is to conserve water and make investments in the development of additional water supplies at the same time. This compares to only around three in $10(28 \%)$ who feel that a single focus on water conservation is the soundest strategy for California to meet its future water needs.


- The view that a dual approach to preparing California for its future water needs correlates with respondents' age and household income with those most enthusiastically embracing this approach possessing higher levels of income and education ( $70 \%$ of university graduates favor this approach compared to only 51 percent among those with a high school education or less. Similarly, only 52 percent of those with household incomes under $\$ 25,000$ favored the dual approach while 75 percent of those from households earning more than $\$ 100,000$ embraced this dual strategy).


### 3.4 Public Attitudes on Water Costs

In this section, residents of San Diego County weigh in on the financial aspects of their water supply and offer a comparative assessment of the value of their water.

### 3.4.1 Perceived Relative Value of Water

Respondents were asked to indicate the level of value they feel they receive for their water compared to other utilities or services.

Overall, two-thirds of residents feel they receive excellent/good value for their water ( $67 \%$ ), including 16 percent who consider their water to be an excellent value. This compares to 28 percent who feel they receive poor value for their water, compared to other utilities (including 9\% poor and 19\% not very good value).


Those who feel they are receiving excellent or good value for their water include:

- Younger respondents ( $80 \%$ among those aged $18-34$ years versus $61 \%$ among those aged 35-54 and 59\% among those aged 55+).
- Those with lower levels of education ( $77 \%$ among those with a high school education or less versus $62 \%$ among university and college graduates).
- Those who feel the water system is reliable ( $73 \%$ versus $39 \%$ among those who feel it is unreliable).
- Hispanic respondents ( $80 \%$ versus $65 \%$ among White respondents).
- Those who feel they could be doing more to conserve water around their home $(75 \%$ versus $59 \%$ who do not feel they could be conserving more water).


### 3.4.2 Estimated Per-Gallon Water Cost

More than one-half of surveyed San Diego County adults (53\%) were unable to offer an estimate as to the cost of a gallon of residential tap water. Only a tiny 1 percent of survey respondents were able to correctly peg the per-gallon cost of water at approximately 1 cent. As the chart below reveals, there was a wide range in terms of estimated water costs with the average being calculated at $\$ 0.92$ per gallon.


- Differences in estimates of the value of household water vary, to some extent by gender and respondent age. These results are shown on the chart on the following page. It is important to note, however, that women were somewhat more likely than men to be unable or unwilling to offer an estimate ( $57 \%$ were unsure compared to $49 \%$ among men). Those from lower-income households were also more likely to be unaware of the price of household water when compared to their high-income counterparts ( $56 \%$ of those earning less than $\$ 25,000$ annually were unaware compared to $43 \%$ among those earning between $\$ 50,000$ and $\$ 100,000$ annually).

- Although there is a fairly large difference between the mean per-gallon estimate of $\$ 0.82$ offered by men and the $\$ 1.05$ valuation provided by women, both of these estimates are drastically higher than the approximate one-cent-per-gallon true cost.
- Similarly, adult residents over 55 years of age offered estimates which were closer to the actual price of a gallon of water with their $\$ .69$ mean estimate, although even here the estimated amount is well above the actual cost. Younger respondents tend to offer extremely high estimates of the per-gallon price of household water with the mean estimate level of $\$ 1.08$.


### 3.4.3 Perceived Comparative Value of Water Under Cost-Informed Scenario

As noted previously, San Diego County adults dramatically overestimate the per-gallon cost of household tap water. Once survey respondents are informed that the actual cost of water per gallon is about one cent, the perceived value of the water - compared to other common household utilities rises noticeably. More than three-quarters surveyed (76\%) under this informed cost scenario agree that tap water is an excellent (32\%) or at least good (44\%) value.


- Younger, less-educated, and less-affluent residents were more likely than others to regard the value of water as good or excellent after having been informed of the true cost.
- Hispanic residents were slightly more likely than White residents to feel that water is good or excellent value under this informed scenario ( $82 \%$ versus $76 \%$, respectively).
- Those who feel their water supply is reliable and those who suggest they could be doing more to conserve water in their own lives ( $82 \%$ and $83 \%$, respectively) were also more likely than those from other survey sub-groups to agree that water is a good or excellent value, once informed of the approximate one-cent-per-gallon reality.


### 3.4.4 Support for Water Rate Increases

The survey also explored public support for additional rate increases to ensure water supply reliability.
Overall, residents remain far more likely to support additional rate increases that would help ensure the region's water supply reliability as they are to oppose such an increase ( $41 \%$ versus $29 \%$ ). These figures have remained virtually unchanged since Probe Research last explored this issue in 2015.


- Respondents aged 18-34 years were more amenable to rate increases than older residents ( $50 \%$ versus $37 \%$ among $35-54$ year olds and $32 \%$ among those 55 and older).
- Renters were more accepting of an increase in water rates than homeowners ( $45 \%$ versus $36 \%$, respectively).
- Around one-half of Hispanic respondents felt additional water rates were necessary to support water reliability ( $54 \%$ versus $37 \%$ among White respondents).


### 3.4.5 Support for Additional Fees to Finance Drought Resiliency

Although one-quarter of respondents are firmly resistant to the notion of paying more for water in order to develop additional drought-resilient water supplies (24\%), there is a significant reservoir of support for such a surcharge. Indeed, a mean of $\$ 7.78$ per month was generated among those open to such a water development charge. Importantly, one in four residents (26\%) would require additional details concerning such a proposal and 18 percent were unable to offer a response. The number of those unwilling to entertain any kind of water rate increase has grown by 8 percentage points since the 2015 survey.



- Men (\$8.64) and younger respondents (\$10.43) were more likely than women (\$6.90) and those $55+(\$ 5.86)$ to pay extra for local water supply development.
- Residents of the city of San Diego proper were willing to pay more on their monthly water bills for water development than was the case for residents in the rest of the county ( $\$ 8.83$ versus \$7.24).
- Residents of San Diego County's Southern region are willing to pay more for this water development and drought-proofing than would those in other regions, particularly Coastal residents ( $\$ 10.44$ versus $\$ 5.06$ ).
- Those of Hispanic origin were more likely than their White counterparts to offer a willingness to pay for future drought-proofing and local water supply development ( $\$ 9.31$ monthly versus \$6.91).
- Those who feel they could be doing more to conserve water around their home are willing to pay a higher monthly fee for local water supply development than those who feel they have maxed-out their household water conservation efforts (\$8.21 versus \$7.36).


### 3.4.6 Views on Regional Water Cost Challenges

A majority of residents agree (56\%) that providing reliable water in San Diego County is more costly than in most other parts of the country. Only around one in 10 survey respondents ( $11 \%$ ) disagreed that San Diego County is uniquely challenged when it comes to providing a reliable water supply for its residents. Importantly, one-third of residents (33\%) offered only neutral views or uncertainty as to whether or not the region faces exceptional cost challenges related to water production and distribution.


- Survey respondents under 35 years of age were somewhat more likely than those aged 55 and over to agree that it costs more water supply reliability in San Diego County than would be typical in other parts of the country ( $61 \%$ under 35 years versus $52 \%$ over 55 years).
- Those who suggest they could be doing more to save water in their home were more likely than those who feel they are already doing enough on the conservation front to agree that San Diego County faces unique challenges when it comes to providing reliable and cost-effective water supplies ( $65 \%$ versus $47 \%$ ).


### 3.4.7 Acceptance of Increased Water Costs with Reduced Household Water Consumption

Although four in 10 San Diego County adults (40\%) anticipate they will pay more for water in the future even as their water consumption declines, nearly as many (34\%) do not voice this expectation. Importantly, one-quarter of adults ( $26 \%$ ) were unsure or neutral when it comes to their expectations regarding increased water costs even if they reduced water use at home.


- Respondents under 35 years of age ( $46 \%$ ) and those who agree they could be doing more to save water around their homes ( $53 \%$ ) were among those most likely to expect to be paying more for water in the future even if they are using less water.


### 3.5 Public Views on Diversification and Recycled Water

### 3.5.1 Support for Diversification Strategy

Residents continue to exhibit strong support for a diversified water supply strategy. When asked to indicate their level of support for a multi-source water supply plan, eight in 10 backed this approach ( $79 \%$, including $43 \%$ who strongly support this approach). This compares to 9 percent who oppose this strategy, and 6 percent who were unable to offer an opinion. Overall support is down marginally from 84 percent in 2015, at the height of drought conditions, but on par with the 2014 survey.

Q.10"Twenty-five years ago, almost all of our region's waterwas imported from a single supplier- the Metropolitan Water District of Southern California. Since then, the region has diversified its water supply sourcesso that today about 40 percent of our water is imported from the Metropolitan Water District. The diversification strategy has included watertransfers from the Colorado River, increased conservation, groundwater development, waterrecycling and seawater desalination. Do you strongly support, moderately support, moderately oppose or strongly oppose this plan to diversify our water sources?" ( $n=1,001$ )


- Older residents were more likely to strongly support diversifying water sources (52\% among those 55 and older versus 44\% among those aged 35-54 and 36\% among 18-34 year olds).
- Those with a post-secondary degree were also more likely than those with lower levels of education to strongly support water supply diversification efforts ( $50 \%$ versus $38 \%$ among those with some post-secondary education and $41 \%$ among those with high school or less).
- Strong support for this diversification strategy climbs from 41 percent among those earning less than $\$ 50,000$ annually to 50 percent among those earning $\$ 100,000$ or more.


### 3.5.2 Attitudes on Advanced Treated Recycled Water

Respondents were asked if they believe it is possible to further treat recycled water to make it pure and safe for drinking. Six in 10 believe this purification process is possible (59\%), compared to 29 percent who think this is not possible. One in 10 (12\%) were uncertain as to the viability of this type of purification and recycling approach.


- Men were more likely than women to accept the feasibility of converting water currently used only for irrigation into pure and safe drinking water ( $64 \%$ of men versus $54 \%$ of women).
- Those who are most inclined to accept the feasibility of additional treatment of recycled water include respondents under 35 years of age ( $69 \%$ ), those who currently regard their water supply as reliable ( $61 \%$ ) and residents who agree they could be doing more to conserve water around their home ( $65 \%$ ).


### 3.5.3 Support for Use of Advanced Treated Recycled Water

When respondents were asked if they are in favor of mixing advanced treated recycled water into the existing supply of drinking water, six in 10 supported this idea ( $61 \%$, including $19 \%$ strongly favor and $42 \%$ somewhat favor). Around three in 10 are opposed to the concept of mixing advanced treated recycled water into the regional water supply ( $31 \%$, including $15 \%$ strongly oppose).


- Younger adults were more likely than middle-aged respondents to favor the addition of advanced treated recycled water to the drinking water supply ( $70 \%$ among those 18-34 years versus only $54 \%$ among those aged $35-54$ ).
- Men were significantly more amenable to this proposal than were women ( $69 \%$ versus $52 \%$, respectively).
- Those who feel they could be doing more to save water in their homes were also more likely than those who say they are at their peak water conservation point to be open to this idea ( $67 \%$ versus $54 \%$, respectively).


### 3.6 The Drought and Household Conservation Activities

This section of the report explores perceptions regarding how local water agencies performed during recent drought conditions, regional residential water conservation practices and attitudes toward water conservation, including the appeal of replacing grass lawns with a low-water-use landscape.

### 3.6.1 Perceived Performance of Local Water Agencies During Recent Drought

A majority of residents ( $54 \%$ ) agree that "local water agencies have effectively managed water supplies during the recent drought." This compares with only 16 percent who were critical of the drought performance of these organizations. Three in 10 respondents ( $30 \%$ ) offered a more neutral or uncertain view on this question.


- Those under 35 years of age were joined by residents of South County neighborhoods and those who had lived in the County between 11 and 30 years in expressing comparatively high levels of praise for the performance of local water agencies during the recent drought ( $61 \%$ expressed agreement with the statement in each of these survey sub-groups).


### 3.6.2 Anticipated Changes in Residential Water Use for 2017

Fully one in three residents countywide (33\%) anticipate they will use less water around their households this year than they did in 2016. Meanwhile, the largest proportion of respondents (59\%) feel their water consumption level will remain about the same as it was last year. Only 5 percent of those surveyed suggest they will be consuming more water this year.

Q. 19 "Thinking about your home water use, both indoors and outdoors, do you think that you will use more water, less water or about the same amount of water in 2017 as you did in 2016?" ( $n=1,001$ )


Base: All respondents
son some

- Residents under 35 years of age ( $42 \%$ ), those of Hispanic ethnicity ( $45 \%$ ) and those currently residing in South County neighborhoods ( $40 \%$ ) were more likely than those from other groups to indicate they will be reducing their household water consumption in 2017.


### 3.6.3 Specific Water-Reducing Actions

Telephone respondents who had taken specific water-reducing actions in the past two years identified many of those actions as being permanent changes to their water use. Respondents frequently mentioned permanent changes included "not letting the water run" (68\%), "limiting shower time" (63\%) or "only turning on the washing machine or dishwasher if there was a full load" (60\%). A series of additional "permanent" conservation measures are documented in the chart below.


- Renters were more likely than those who own their homes to have implemented permanent water-reducing practices including: "not letting the water run" ( $76 \%$ among renters versus $59 \%$ among homeowners), "taking shorter/fewer showers" ( $72 \%$ versus $54 \%$ ), "using a broom instead of a hose on paved areas" (63\% versus 45\%), "fixing indoor leaks" ( $60 \%$ versus 46\%) and "checking soil moisture before watering" (44\% versus $26 \%$ ).
- Hispanic residents were more likely than White respondents to collect and reuse water in their households (34\% versus 19\%).
- Those who do not pay their own water bill were significantly more likely than those who pay their water bill to "take shorter/fewer showers" in order to conserve water ( $73 \%$ versus $59 \%$ ).

The table below reveals significant differences among age groups regarding permanent changes made to reduce water consumption:

|  | $\begin{gathered} \text { Total County } \\ \left(\mathrm{n}=475^{*}\right) \\ (\%) \end{gathered}$ | $\begin{gathered} <35 \text { years } \\ \left(\mathrm{n}=173^{*}\right) \\ (\%) \end{gathered}$ | $\begin{gathered} \text { 35-54 years } \\ \left(\mathrm{n}=169^{*}\right) \\ (\%) \end{gathered}$ | $\begin{gathered} 55+\text { years } \\ \left(\mathrm{n}=132^{*}\right) \\ (\%) \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: |
| Do not let water run | 68 | 79 | 65 | 56 |
| Irrigate during evenings/mornings | 46 | 61 | 34 | 42 |
| Fix outdoor leaks | 42 | 54 | 33 | 40 |
| Use low flush toilet/flush less | 38 | 29 | 40 | 46 |
| Check moisture level before water | 34 | 51 | 23 | 28 |
| Purchase high efficiency clothes washer | 31 | 19 | 38 | 39 |
| Collect and reuse water | 25 | 15 | 28 | 34 |
| *Among those responding by telephone who have taken actions to reduce water consumption |  |  |  |  |

### 3.6.4 Available Conservation Capacity

Survey respondents were asked whether or not they felt they were doing all they could to conserve water in their households.

As in 2014 and 2015, about one-half of San Diego County residents agreed (51\%) that they could be doing more to conserve water at home. Indeed, only about two in 10 (22\%) felt that they could do little else to step up their water-use reduction efforts.


- Regionally, nearly two-thirds of those in South County agreed they could be doing more to conserve water at home ( $63 \%$ ) a far greater response than those residing in the Coastal region (47\%).
- Respondents with lower levels of education were more likely than others to report they could be doing more to reduce their water consumption ( $63 \%$ among those with a high school education or less versus $50 \%$ among those with some post-secondary education and bottoming out at $47 \%$ among post-secondary graduates).
- Sixty-seven percent of Hispanic respondents agreed their efforts of conserving water at home could be improved (versus $44 \%$ among White respondents).

There was also a significant age correlation when it came to a self-assessment of water conservation efforts. Younger residents consistently acknowledged there was room for improvement on their part at levels that were notably higher than older residents. These results by age are shown below.

## Pr_ = Increasing Conservation Across <br> Ansane Age Groups

Q.23a) "People have different views and behaviors when it comes to San Diego County's water supplies. For each statement below, please indicate if you agree or disagree using a five-point scale where a "1" means you strongly disagree and a " 5 " means you strongly agree. I could do more to conserve water at my home." ( $n=1,001$ )


- Two-thirds of younger residents felt they could be doing more to conserve water in their homes ( $66 \%$ ), compared to around one-half of residents between 35 and 54 years of age (49\%). This acknowledgement that more could be done on the water-saving front declines even further when looking just at more mature county residents (only $37 \%$ of those aged $55+$ felt they could be saving more water).


### 3.6.5 Water Conservation as a Civic Duty

San Diego County adults continue to express a clear civic obligation when it comes to conserving water. Indeed, more than eight in 10 residents agreed that it is their "civic responsibility to use water efficiently" ( $81 \%$, including $61 \%$ who strongly agreed), compared to only 5 percent who disagreed.

The proportion of county adults who now strongly agree that saving water is a civic duty has declined slightly to 61 percent (from 67 percent in 2015), more closely resembling the 2014 "pre-drought" results.


- Those who generally regard the county's water supply as reliable and those who admit they could be doing more to save water in their homes tended to express comparatively stronger conviction that personal water stewardship is a civic obligation ( $83 \%$ and $87 \%$ respectively).


### 3.6.6 Attitudes on Low-Water-Use Landscaping

Respondents with grass lawns were asked if they would be willing to consider adopting a low-wateruse landscape by removing turf grass from their front yards.

Overall, there is a high and sustained level of interest in this type of turf replacement program with 77 percent saying they would be keen or at least interested in making this type of change. Fully three in 10 residents with grass lawns (29\%) indicated they would be very willing to undertake this alteration to their household's landscape while an additional 48 percent indicated they would at least be willing to consider such a change. Fifteen percent ruled out this type of landscape option.
Q. 20 "How willing, if at all, would you be to adopt a low water use landscape by removing turf grass from your front yard?" ( $n=626$ )


Base: Respondents with grass lawns

When those who rejected the concept of replacing their lawns with a low-water-use landscape were asked to explain their reasons, a variety of explanations were offered. These included a general preference for grass lawns ( $45 \%$ total) and concern about the costs of turf replacement (21\%).


- Those under 35 years of age were twice as likely as those $55+$ ( $50 \%$ versus $25 \%$ ) to point to the appealing aesthetic of natural grass as the main reason for not considering the inclusion of a low-water-use landscape.


### 3.6.7 Public Interest in Selected Water Conservation Programs

Rebates for indoor devices such as toilets or water-saving clothes or dish-washing machines were of greatest interest to San Diego County adults with nearly one-half of survey respondents (48\%) indicating an interest in perhaps pursuing this type of program this year. A range of other rebate or educational programs received roughly equal levels of public interest, although grey water systems were of least interest.


- Indoor device rebates were of interest to comparatively higher numbers of younger residents ( $54 \%$ interested), university graduates ( $53 \%$ interested) and those of Hispanic ethnic backgrounds ( $55 \%$ interested).
- Each of these rebate or educational programs were of greater interest to those who concede they could be saving more water than was the case among those who feel they have reached the peak of their water-saving interest or abilities.


### 3.7 Communication Issues

This section examines San Diego County residents' satisfaction with their ability to obtain information about water and water conservation.

### 3.7.1 Awareness of Water Conservation Information Sources

San Diego County residents were asked if they know where to go to find additional information about water conservation. As the following graph illustrates, nearly two-thirds of those surveyed in 2017 know where to find this type of information ( $63 \%$, including $44 \%$ who are very confident that they would know where to turn to learn more about water conservation and $19 \%$ who are moderately confident in this respect). Slightly more than one in ten respondents, on the other hand, are not confident that they would know where to go for more facts about water conservation ( $12 \%$, including $6 \%$ who are very unfamiliar and $6 \%$ who are somewhat unfamiliar in this regard). One in four ( $25 \%$ ) were neutral, unsure or did not respond.

These figures are up significantly from the 2015 poll when only 32 percent of residents were highly confident they know where to find information on water conservation.


- Those residing in higher-income households were more likely than less-affluent residents to state an awareness of where they would turn if seeking water conservation information (69\% among those earning more than $\$ 100,000$ annually versus $57 \%$ among those in the under $\$ 25,000$-per-year bracket).
- Those who feel they could be doing more to conserve water around their home were also more likely than those who feel they do enough in this regard to know where to look for conservation information ( $70 \%$ versus $56 \%$, respectively).


### 3.7.2 Advertising in a Post-Drought Period

There is no public consensus when it comes to the use of water conservation advertising in a postdrought era. Fewer than one-half of those surveyed (43\%) agreed that it is now appropriate to cut back on water conservation advertising campaigns, although a large plurality (32\%) would urge water agencies to continue current levels of disseminating water conservation messages, even if the multiyear drought has officially ended. Virtually one-quarter of those surveyed (24\%) offered neutral views on this question or were unable to offer a view one way or the other.


There were very few variations in patterns of responses to this question across survey sub-populations.

### 3.8 Other Findings

This final section of the report reveals opinions on additional topics such as the impact of agriculture on the economy and the public's willingness to pay to enter a water conservation demonstration garden.

### 3.8.1 Agriculture's Contribution to the Economy

Respondents continue to acknowledge the important contribution that agriculture makes to the region's economy. Indeed, nearly eight in 10 residents ( $78 \%$ ) agree that local farmers provide a key input to the regional economy ( $56 \%$ strongly agree and $22 \%$ moderately agree). Very few disagree (5\%), while fewer than two in 10 were more neutral or unsure about whether agriculture is an important part of the economy (17\%).

These figures have remained virtually unchanged since 2014.


- Those who suggest they could be doing more to conserve water on the home front were more likely than those who feel they are at their maximum conservation level to acknowledge the contribution of agriculture to the regional economy ( $82 \%$ versus $73 \%$, respectively).


### 3.8.2 Public Willingness to Visit a Paid-Admission Demonstration Garden

San Diego County adults were asked whether or not they would pay to visit a demonstration garden in the region that showcased a wide variety of water-efficient plants appropriate for the region. This demonstration garden would also provide opportunities to view landscaping options that are appropriate for the semi-arid San Diego climate.

Fully seven in ten ( $70 \%$ ) surveyed residents indicated they are not willing to pay an admission fee to attend such an attraction. Among those who are willing to pay, however, a mean dollar figure of nearly $\$ 12$ was registered as an appropriate admission fee based on the variety of cost responses.

## $P R \leftrightharpoons B E$ <br> Willingness to Pay to Visit <br> Demonstration Garden

Q. 24 "How much would you pay - if anything - to visit a demonstration garden in San Diego County that showcased a wide variety of water-efficient plants appropriate for our region, along with hardscape, mulches and other landscaping options?" ( $n=1,001$ )


Base: All respondents


- As the chart above reveals, the largest proportion of those willing to pay to visit at such an attraction ( $14 \%$ ) suggested a figure of $\$ 5$ or less as an appropriate admission cost.
- Looking at the mean suggested admission fees across survey sub-groups, however, reveals that those residing in the city of San Diego would pay more than those residing elsewhere in the county to attend such an attraction ( $\$ 13.55$ versus $\$ 10.93$, respectively). Women were willing to pay slightly more than men ( $\$ 12.29$ versus $\$ 11.61$, respectively).

Survey Instrument

# Probe Research, Inc. <br> San Diego County Water Authority 2017 Final Questionnaire 

## INTRO, SCREENER \& PREAMBLE

## Telephone:

Hello, this is $\qquad$ calling from Probe Research, a professional public opinion research company. Today we are talking to a random sample of San Diego County residents about some important issues in this region.

I hope you can spare about 10 minutes to share your views. Let me assure you that the information we collect is kept strictly confidential and none of the answers you provide will be attributed to you personally. We are not selling anything and no one will be re-contacting you without your permission after the survey is completed. Is now a good time to talk?

IF RESPONDENT ENQUIRES AS TO SURVEY TOPIC PLEASE RESPOND:
"The topic is an interesting one and you don't need any special knowledge or qualifications to participate. We are just interested in your basic opinions and attitudes about some important local issues. The general topic will become clear right away, but we'd like everyone to participate before we reveal the main topic."
(IF YES CONTINUE OTHERWISE ATTEMPT TO ARRANGE A CONVENIENT CALLBACK)

## Online:

Welcome to the survey!
Probe Research is conducting a brief survey among a random sample of citizens in your area. The topic is an interesting one and you don't need any special knowledge or qualifications to participate. We are just interested in your basic opinions and attitudes about some important local issues.

We hope you can spare about 10 minutes to share your views about some important issues in this region. Please be assured that the information we collect is kept strictly confidential and none of the answers you provide will be attributed to you personally. We are not selling anything and no one will be re-contacting you without your permission after the survey is completed.

## Before we begin, just a little bit about yourself:

A. Which age group best describes your age?

Under age 18 (ASK IF SOMEONE OVER 18 AVAILABLE AND PROCEED OR TERMINATE AND SCHEDULE A CALLBACK)
18-34
35-54
55+
B. SAMP. TRACK SOURCE OF PHONE NUMBER BASED ON SAMPLE
$\qquad$
Land .1
Cell ......................................................................... 2
Prescreened ............................................................. 3

- IF AGED 18-34 OR ON CELL: PROCEED WITH INTERVIEW
- IF AGED 35+ AND ON LANDLINE: "By any chance, is there anyone between 18 and 34 I could speak to or call back and ask for another time?"

IF YES: PROCEED WITH INTERVIEW OR SCHEDULE CALLBACK
IF NO, REQUEST INTERVIEW WITH PERSON ON PHONE
C. IF PROBLEM WITH COMPREHENSION OR ACCENT INDICATION ASK: "Would you prefer we speak in English or Spanish?"

English 1
Spanish .................................................................. 2
TRANSFER RESPONDENT TO SPANISH INTERVIEWER IF REQUESTED
D. SEX. (RECORD GENDER BASED ON RESPONDENT'S VOICE - DO NOT ASK)

Male ........................................................................ 1
Female ..................................................................... 2
E. Before we begin could I please get your zip code? We need this information in order to make sure our survey represents people living in all areas of San Diego County.
(VALIDATE ZIPCODE - IF NOT IN LIST BELOW, THANK AND TERMINATE) San Diego County:

- East County: 91901919039190591906919169191791931919349193591941 919429194391944919459194691947919489196291963919769197791978 919799198091987919909201992020920219202292036920409207192072 92090
- Metro: 9203792038920399209292093921119211792119921219212292123 921249212692131921329214292145921609216192168921699217192177 92190921919219292193921949219692197
- South Metro: 92101921029210392104921059210692107921089210992110 921129211392114921159211692118921209213392134921359213792138 921399214092147921499215092152921589215992162921639216492165 921669216792170921749217592176921789218292184921869218792195
- North Coastal: 92007920089200992013920149201892023920249204992051 920529205492055920569205792058920679206892075920839208492085 9209192130
- North Inland: 92003920049202592026920279202892029920309203392046 920599206092061920649206592066920699207092074920789207992082 920869208892096921279212892129921729219892199
- South County: 91911919029190891909919109191291913919149191591921 9193291933919509295192136921439215392154921559217392179
F. "How long have you been a resident of San Diego County?"
\# $\qquad$ years (IF LESS THAN ONE YEAR - THANK \& TERMINATE)

1. I'd like to begin by asking you what you feel is the most important issue facing San Diego County residents today.
[DO NOT READ; PROBE FOR AND RECORD ONLY ONE ISSUE]

CRIME
ECONOMY/JOBS
EDUCATION QUALITY
EDUCATION COST
ENVIRONMENT/POLLUTION
GOVERNMENT MISMANAGEMENT
(GENERAL MENTION)
FINANCIAL PROBLEMS IN THE CITY OF
SD
FINANCIAL PROBLEMS IN STATE AND OTHER LOCAL GOVERNMENTS
FEDERAL DEFICIT
CREDIT MARKETS/DIFFICULTY
GETTING LOANS
GROWTH/DEVELOPMENT/SPRAWL
COST OF GASOLINE
ELECTRICITY AND HEATING COST/SUPPLY
HOUSING AFFORDABILITY
COST OF LIVING (GENERALLY) HIGH TAXES

WATER QUALITY
WATER SUPPLY/DROUGHT
WATER RATES/COST OF WATER
HOMELESS
IMMIGRATION ISSUES
INFRASTRUCTURE
TRAFFIC/TOO MANY CARS/ROADS
FIRE DANGER
NEW AIRPORT
SEWAGE TREATMENT
TERRORISM
WARS (IRAQ, MIDEAST,
AFGHANISTAN/PAKISTAN)
HEALTH CARE
STADIUM ISSUE
MIDDLE EAST (GENERAL MENTION
APART FROM SPECIFIC WARS OR
TERRORISM)
PUBLIC TRANSPORTATION
OTHER, SPECIFY:
(DK/REF/NONE)

## UTILITIES \& RATES

> 2. Now l'd like you to think about some of the utilities and services you might receive in your household. It doesn't matter whether or not your household pays these bills directly; I'm just looking for your general impressions. Compared to other utilities such as gas and electric, cable or satellite TV, trash collection, sewer and landline or cell phone service, do you feel that water is an excellent value, a good value, not a very good value or a poor value?
Excellent Value ..... 01
Good Value ..... 02
Not Very Good Value ..... 03
Poor Value ..... 04
(DK/NS) ..... 99
3. If you had to guess, how much, on average, do you think municipal tap water costs per gallon in the San Diego region? (OPEN ENDED)
\$ $\qquad$
Don't Know/No Idea 99
4. The average retail cost for municipal tap water in the San Diego region is about one cent per gallon. Given this information, compared to other utilities such as gas and electricity, cable or satellite TV, trash collection, sewer or landline/cell phone service, do you feel that water is an excellent value, a good value, not a good value or a poor value?

Excellent Value
Good Value ..... 02
Not Very Good Value ..... 03
Poor Value ..... 04
(DK/NS) ..... 99
5. Have you heard of the San Diego County Water Authority?
Yes............................................................................................................................................ 02 (Skip to 8)
6. The San Diego County Water Authority has a wide range of responsibilities and is involved in many activities. What is the main Water Authority activity you are aware of? (DO NOT READ/ACCEPT ONLY ONE RESPONSE)

Import water for the region .................................. 01
Ensure safe/reliable water supply ......................... 02
Provide water directly to my home or business ..... 03
Build water infrastructure/projects ......................... 04
Diversify regional water supply.............................. 05
Building seawater desalination plant ..................... 06
Offer water conservation programs/resources....... 07
Others (specify) __ ............................ 97
(DK/NS) ............................................................... 99
7. And thinking about all of the activities and responsibilities of the San Diego County Water Authority, would you say they are doing a good job or a poor job overall? Let's use a 1 to 10 scale where a " 1 " means the water authority is doing a very poor job and a " 10 " means they are doing a very good job overall.

| 1 | 2 | $\mathbf{3}$ | $\mathbf{4}$ | $\mathbf{5}$ | $\mathbf{6}$ | $\mathbf{7}$ | $\mathbf{8}$ | $\mathbf{9}$ | $\mathbf{1 0}$ | $\mathbf{9 9}$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Very <br> poor job |  |  |  |  |  |  |  |  | Very <br> good job | (DK/NS) |

## WATER RELIABILITY

These next questions are related to the water supply in San Diego County....
8. A reliable water supply is one that can be depended upon to consistently provide enough water to meet the region's needs. Currently, how reliable or unreliable do you think San Diego County's water supply is? Would you say it is...?

Very reliable .......................................................... 01
Somewhat reliable ................................................. 02
Somewhat unreliable .............................................. 03
Very unreliable ...................................................... 04
(DK/NS)................................................................ 99
9. And in your opinion, is the reliability of San Diego County's water supply improving or worsening?

Improving significantly ........................................... 01
Improving somewhat ............................................. 02
Holding steady....................................................... 03
Worsening somewhat ............................................. 04
Worsening significantly .......................................... 05
(DK/NS)................................................................ 99
10. Twenty-five years ago, almost all of our region's water was imported from a single supplier - the Metropolitan Water District of Southern California. Since then, the region has diversified its water supply sources so that today about 40 percent of our water is imported from the Metropolitan Water District. The diversification strategy has included water transfers from the Colorado River, increased conservation, groundwater development, water recycling and seawater desalination. Do you strongly support, moderately support, moderately oppose or strongly oppose this plan to diversify our water sources?

Strongly Support
Moderately Support ............................................... 02
Moderately Oppose ............................................... 03
Strongly Oppose.................................................... 04
(Depends on \$ amount etc.) .................................. 05
(DK/NS)................................................................ 99
11. Some people think in times of drought, the state should impose mandatory emergencycuts to water use statewide. Others think during droughts, the state should only imposemandatory emergency cuts on a county-by-county basis in areas that have actualshortages of water. What do you think?
Restrictions should be statewide ..... 01
Restrictions should only be in areas where water is scarce ..... 02
(DK/NS) ..... 99
12. Some people think the best strategy to prepare California to meet future water needs is tofocus principally on saving water. Others say the best strategy is to save water and makeinvestments in local supplies. What do you think?
Focus on saving water ..... 01
Pursue saving water and invest in local supplies ..... 02
(DK/NS) ..... 99
13. Many water agencies in the San Diego region are considering options to developadditional local water supplies to make the region more resilient to drought. These effortswould require additional costs for consumers. How much more would you personally bewilling to pay per month - if anything - for additional local water supplies in San DiegoCounty? (PROBE FOR MONTHLY AMOUNT IN DOLLARS)
\$
\$0 (would not pay any more) ..... 97
(Depends) ..... 98
(DK/NS) ..... 99
14. The Bay-Delta in Northern California is an important water supply source for many parts of California but has been experiencing ecological and water supply challenges. Some people feel San Diego County ratepayers should pay more to improve water supply reliability in the Bay-Delta. Others prefer focusing investments on developing more locallycontrolled water resources/water supplies here in the San Diego area. Both approaches require financial investments. Do you prefer one approach over the other, or both approaches, or neither?
Strongly prefer Bay-Delta investments ..... 01
Moderately prefer Bay-Delta investments ..... 02
Strongly prefer locally-controlled water reliability investments ..... 03
Moderately prefer locally-controlled water reliability investments ..... 04
Support both ..... 05
Support neither ..... 06
Depends on money, etc. ..... 07
(DK/NS) ..... 99
15. Recycled water is currently used for irrigation. Some local agencies are looking to develop recycled water for other uses Do you believe that it is possible to further treat recycled water currently used for irrigation to make the water pure and safe for drinking?

Yes...................................................... 01
No 02
(DK/REF) ............................................ 99
16. How would you feel about mixing advanced treated recycled water into the supply ofdrinking water, that is, water treated with ultra-filtration, reverse osmosis and advancedoxidation?
Strongly favor. ..... 01
Somewhat favor ..... 02
Somewhat oppose ..... 03 (ASK NEXT Q.)
Strongly oppose ..... 04 (ASK NEXT Q.)
(DK/REF) ..... 99
a. And why are you opposed to using advanced treated recycled water? (PROBE THOROUGHLY)
WATER USE \& CONSERVATION
17. What additional actions - if any - have you taken in the last two years to reduce yourwater use? (DO NOT READ - ACCEPT ALL MENTIONS)
Adjust irrigation system and timers ..... 01
Use a landscape calculator to set a water-wise irrigation schedule ..... 02
Irrigate during evening/morning hours ..... 03
Reduce/skip watering ..... 04
Check soil moisture before watering ..... 05
Replace grass area with low-water plants ..... 06
Upgrade irrigation system with high-efficiency equipment ..... 07
Purchase high-efficiency clothes washer ..... 08
Water efficient toilet(s) ..... 09
Wash only full loads of clothes or dishes ..... 10
Take shorter showers ..... 11
Use a broom instead of a hose on paved areas ..... 12
Fix indoor leaks (toilet, faucet, etc.) ..... 13
Fix outdoor leaks (sprinklers, spas, etc.) ..... 14
Do not let water run ..... 15
Collect and reuse water ..... 16
Install rain barrel/cistern ..... 17
Install a grey water system ..... 18
Replace grass with artificial/synthetic turf. ..... 19
Schedule a water-use checkup/assessment ..... 20
Can't point to any one thing ..... 21
Other (specify) ..... 97
None ..... [Skip to 19]
(DK/NS) ..... 99
18. Which of those actions - if any - do you consider to be permanent changes in ..... your ownwater use? (DO NOT READ - ACCEPT ALL MENTIONS)
Adjust irrigation system and timers ..... 01
Use a landscape calculator to set a water-wise irrigation schedule ..... 02
Irrigate during evening/morning hours ..... 03
Reduce/skip watering ..... 04
Check soil moisture before watering ..... 05
Replace grass area with low-water plants ..... 06
Upgrade irrigation system with high-efficiency equipment ..... 07
Purchase high-efficiency clothes washer ..... 08
Wash only full loads of clothes or dishes ..... 09
Take shorter showers ..... 10
Use a broom instead of a hose on paved areas ..... 11
Fix indoor leaks (toilet, faucet, etc.) ..... 12
Fix outdoor leaks (sprinklers, spas, etc.) ..... 13
Do not let water run ..... 14
Collect and reuse water. ..... 15
Install rain barrel/cistern ..... 16
Install a grey water system ..... 17
Replace grass with artificial/synthetic turf ..... 18
Schedule a water-use checkup/assessment ..... 19
Other (specify) ..... 97
None ..... 98
(DK/NS) ..... 99
19. Thinking about your home water use, both indoors and outdoors, do you think that you willuse more water, less water or about the same amount of water in 2017 as you did in 2016 ?
More water01
About the same ..... 02
Less water. ..... 03
(DK/NS) ..... 99
20. How willing, if at all, would you be to adopt a low water use landscape by removing turfgrass from your front yard?
Very willing ..... 01 (SKIP TO Q.22)
May consider. ..... 02 (SKIP TO Q.22)
Would not consider ..... 03 (ASK NEXT Q.)
Already converted yard ..... 04 (SKIP TO Q.22)
Don't have yard ..... 05 (SKIP TO Q.22)
(DK/NS) ..... 99 (SKIP TO Q.22)
21. What is the main barrier keeping you from replacing some or all of your grass with lowwater use landscaping? [DO NOT READ - ACCEPT ONLY ONE RESPONSE]
Cost ..... 01
Time ..... 02
Knowledge/expertise ..... 03
I like the look of grass ..... 04
I don't like the look of WaterSmart landscapes ..... 05
Doesn't save enough water to be worth the effort ..... 06
Other (specify) ..... 97
(DK/NS) ..... 99
22. What water conservation programs, if any, are you most interested in pursuing this year, using a scale of 1 to 10, with 1 being not interested and 10 being very interested. (RANDOMIZE)



| 2 | 3 | 4 | 5 |
| :--- | :--- | :--- | :--- | :--- | 6 7 | 7 | 8 |
| :--- | :--- | 9 | 10 - Very |
| ---: | ---: |
| Interested |

a) Water efficient landscaping online videos and tutorials
b) Water-efficient landscaping classes
c) Rain barrel rebates
d) Other outdoor device rebates (controllers, sprinkler nozzles, etc.)

e) Indoor device rebates (clothes washers, etc.)
f) Home water-use surveys
g) Gray water systems

## GENERAL ATTITUDES

23. People have different views and behaviors when it comes to San Diego County's water supplies. I'd like to read you a few statements and, for each one, l'd like you to tell me if you agree or disagree. Let's use a five-point scale where a " 1 " means you strongly disagree and a " 5 " means you strongly agree. OK, the first one is... (READ - RANDOMIZE $a-l)$.

## STATEMENT

$1 2 2 \longdiv { 3 } 4 5 5$
a) I could do more to conserve water at my home.
b) A reliable water supply for this region is essential to my quality of life.
c) I know where to look if I want more information about how to conserve water.
d) Local water agencies have effectively managed water supplies during the recent drought.
e) I trust water agencies to ensure we have a reliable longterm supply of water.
f) It is my civic duty to use water efficiently.
g) Additional water rate increases are necessary to support the region's water supply reliability.
h) A reliable water supply for this region is essential for a healthy economy.
i) Agriculture and local farmers make an important contribution to San Diego County's economy.
j) I expect to pay more for a reliable water supply even if I have reduced my water use at home.
k) Now that the drought is over, water agencies should spend less on water conservation advertising campaigns.
I) Providing water reliability to San Diego County is more costly than in most other parts of the country.
... on another topic now
How much would you pay - if anything - to visit a demonstration garden in San Diego County that showcased a wide variety of water-efficient plants appropriate for our region, along with hardscape, mulches and other landscaping options? (Open ended).
\$ $\qquad$

[^1]
## DEMOGRAPHICS

DS1. Just before I let you go... What is the highest level of schooling you have obtained?(READ LIST. FOLLOW UP IF UNSURE WHETHER OR NOT RESPONDENTGRADUATED.)
Grade school/some high school ..... 01
Completed high school ..... 02
Some Apprenticeship or Trades Training ..... 03
Journey-Person certification ..... 04
Some Community College ..... 05
Completed Community College Education ..... 06
Some University ..... 07
Completed University degree ..... 08
(Refused/NS) ..... 99
DS2. Do you own or rent your current place of residence?
Own ..... 01
Rent ..... 02
Other (Such as public housing) ..... 03
(DK/NS) ..... 99
DS3. What type of residence do you live in?
Apartment ..... 01
Condo/townhome ..... 02
Duplex ..... 03
Mobile home ..... 04
Single-family detached ..... 05
Other (specify) ..... 97
(DK/REF) ..... 99
DS4. Does your household pay its own water bill, or does someone else, like your landlordor homeowner's association, pay the water bill?
Respondent/other member of household pays ..... 01
Landlord/Homeowner's Association/Other pays ..... 02
Other: (Specify) ..... 03
(DK/REF) ..... 99
We have almost finished the survey
DS5. Which of the following categories best describes your age? Is it.18-24.01
25-34 ..... 02
35-54 ..... 03
55-64 ..... 04
65+ ..... 05
(DK/REF) ..... 99
DS6. Which of the following best describes your ethnic or racial background... (READ, record)
White, not of Hispanic origin ..... 1
Black, not of Hispanic origin ..... 2
Hispanic or Latino ..... 3
Asian or Pacific Islander ..... 4
Native American ..... 5
Another ethnic group? [SPECIFY:] (DK/REF) ..... 9999

DS7. Which of the following categories best describes your household income, that is from all persons in your household, before all taxes? Is it....
under \$25,0001
\$25,000-\$49,999 ..... 2
\$50,000-\$74,999 ..... 3
\$75,000-\$99,999 ..... 4
\$100,000 - \$149,999 ..... 5
\$150,000 - \$249,999 ..... 6
\$250,000 and above ..... 7
(DK/NS/REF) ..... 9

DS8. Would you be willing to be contacted in the future concerning further research conducted by Probe Research?


DS9. Do you have an e-mail address we may contact you at to participate in further research?

| Yes............................................................ 1 | CONTINUE |
| :--- | :--- |
| (No/Don't have one/Won't provide it) ......... 2 | CONCLUDE SURVEY |
| (DK/NS) ....................................... 9 | CONCLUDE SURVEY |

DS10. May I please have your e-mail address? (READ BACK TO CONFIRM ACCURACY)
E-mail address: $\qquad$

## Detailed Tabular Results

1. What do you feel is the most important issue facing San Diego County residents today?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE |  |  |  | (1001) | (371) | (630) | (140) | (231) | (161) | (180) | (149) | (139) | (209) | (482) | (309) |
| MOST IMPORTANT ISSUE | Housing affordability | Count | 125 | 54 | 71 | 14 | 40 | 16 | 22 | 18 | 15 | 18 | 74 | 33 |
|  |  |  | 13\% | 15\% | 11\% | 10\% | 18\% | 10\% | 12\% | 12\% | 11\% | 9\% | 15\% | 11\% |
|  | Economy/ Jobs/ Income | Count | 111 | 38 | 73 | 13 | 26 | 16 | 30 | 10 | 16 | 17 | 67 | 27 |
|  |  |  | 11\% | 10\% | 12\% | 9\% | 11\% | 10\% | 17\% | 7\% | 12\% | 8\% | 14\% | 9\% |
|  | Infrastructure | Count | 76 | 31 | 45 | 13 | 18 | 15 | 5 | 13 | 12 | 6 | 36 | 34 |
|  |  |  | 8\% | 8\% | 7\% | 9\% | 8\% | 9\% | 3\% | 9\% | 8\% | 3\% | 7\% | 11\% |
|  | Homlessness/ Poverty/ Hunger | Count | 74 | 30 | 43 | 6 | 24 | 9 | 10 | 14 | 11 | 20 | 27 | 27 |
|  |  |  | 7\% | 8\% | 7\% | 4\% | 11\% | 6\% | 5\% | 9\% | 8\% | 9\% | 6\% | 9\% |
|  | Electricity and heating costs/ supply | Count | 64 | 19 | 46 | 6 | 13 | 13 | 9 | 14 | 11 | 13 | 34 | 17 |
|  |  |  | 6\% | 5\% | 7\% | 4\% | 6\% | 8\% | 5\% | 9\% | 8\% | 6\% | 7\% | 5\% |
|  | Cost of living (non-spec.) | Count | 53 | 18 | 36 | 8 | 9 | 6 | 10 | 11 | 9 | 13 | 18 | 22 |
|  |  |  | 5\% | 5\% | 6\% | 6\% | 4\% | 4\% | 6\% | 7\% | 6\% | 6\% | 4\% | 7\% |
|  | Crime/ Policing | Count | 51 | 19 | 31 | 9 | 10 | 5 | 9 | 7 | 10 | 12 | 18 | 21 |
|  |  |  | 5\% | 5\% | 5\% | 7\% | 4\% | 3\% | 5\% | 4\% | 8\% | 6\% | 4\% | 7\% |
|  | Immigration issues/ racism | Count | 47 | 15 | 33 | 9 | 6 | 9 | 8 | 9 | 8 | 7 | 25 | 16 |
|  |  |  | 5\% | 4\% | 5\% | 6\% | 3\% | 5\% | 4\% | 6\% | 6\% | 3\% | 5\% | 5\% |
|  | Traffic/ Too many cars | Count | 38 | 11 | 27 | 4 | 7 | 11 | 6 | 6 | 3 | 4 | 18 | 16 |
|  |  |  | 4\% | 3\% | 4\% | 3\% | 3\% | 7\% | 3\% | 4\% | 2\% | 2\% | 4\% | 5\% |
|  | High taxes | Count | 33 | 10 | 22 | 3 | 8 | 5 | 8 | 4 | 4 | 5 | 21 | 7 |
|  |  |  | 3\% | 3\% | 4\% | 2\% | 3\% | 3\% | 5\% | 3\% | 3\% | 2\% | 4\% | 2\% |
|  | Water quality | Count | 29 | 11 | 18 | 4 | 7 | 6 | 3 | 5 | 3 | 7 | 9 | 13 |
|  |  |  | 3\% | 3\% | 3\% | 3\% | 3\% | 3\% | 2\% | 4\% | 2\% | 3\% | 2\% | 4\% |
|  | Water supply | Count | 26 | 12 | 14 | 8 | 4 | 2 | 5 | 4 | 3 | 6 | 15 | 5 |
|  |  |  | 3\% | 3\% | 2\% | 6\% | 2\% | 1\% | 3\% | 2\% | 2\% | 3\% | 3\% | 1\% |
|  | Growth/ development/ sprawl | Count | 24 | 10 | 14 | 6 | 4 | 7 | 3 | 1 | 2 | 2 | 11 | 10 |
|  |  |  | 2\% | 3\% | 2\% | 4\% | 2\% | 4\% | 2\% | 1\% | 2\% | 1\% | 2\% | 3\% |
|  | Environment/ Pollution | Count | 23 | 13 | 10 | 4 | 9 | 1 | 8 |  | 1 | 9 | 11 | 2 |
|  |  |  | 2\% | 3\% | 2\% | 3\% | 4\% | 0\% | 4\% |  | 1\% | 4\% | 2\% | 1\% |
|  | Healthcare | Count | 18 | 4 | 14 | 2 | 2 | 6 | 6 | 1 | 1 | 2 | 8 | 8 |
|  |  |  | 2\% | 1\% | 2\% | 1\% | 1\% | 3\% | 3\% | 1\% | 1\% | 1\% | 2\% | 3\% |
|  | Gov mismanagement (general) | Count | 18 | 7 | 11 | 2 | 5 | 3 | 2 | 3 | 4 | 3 | 9 | 7 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 2\% | 2\% | 1\% | 2\% | 3\% | 1\% | 2\% | 2\% |
|  | Public transportation | Count | 16 | 3 | 13 |  | 3 | 8 | 1 | 2 | 3 | 2 | 15 |  |
|  |  |  | 2\% | 1\% | 2\% |  | 1\% | 5\% | 0\% | 1\% | 2\% | 1\% | 3\% |  |
|  | Other mentions | Count | 69 | 23 | 46 | 9 | 14 | 13 | 16 | 10 | 7 | 15 | 31 | 23 |
|  |  |  | 7\% | 6\% | 7\% | 7\% | 6\% | 8\% | 9\% | 7\% | 5\% | 7\% | 7\% | 7\% |
|  | (DK/Nothing in particular) | Count | 107 | 43 | 64 | 21 | 22 | 13 | 19 | 16 | 16 | 50 | 35 | 22 |
|  |  |  | 11\% | 12\% | 10\% | 15\% | 10\% | 8\% | 11\% | 11\% | 11\% | 24\% | 7\% | 7\% |

1. What do you feel is the most important issue facing San Diego County residents today?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1001) | (501) | (501) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| MOST IMPORTANT ISSUE | Housing affordability | Count | 125 | 62 | 63 | 72 | 33 | 20 | 11 | 61 | 52 | 14 | 17 | 44 | 11 |
|  |  |  | 13\% | 12\% | 13\% | 20\% | 9\% | 7\% | 6\% | 16\% | 13\% | 11\% | 9\% | 14\% | 7\% |
|  | Economy/ Jobs/ Income | Count | 111 | 58 | 53 | 61 | 32 | 17 | 25 | 44 | 41 | 14 | 18 | 26 | 8 |
|  |  |  | 11\% | 12\% | 11\% | 17\% | 9\% | 6\% | 12\% | 12\% | 10\% | 11\% | 9\% | 8\% | 5\% |
|  | Infrastructure | Count | 76 | 50 | 26 | 15 | 27 | 33 | 10 | 29 | 35 | 2 | 16 | 25 | 19 |
|  |  |  | 8\% | 10\% | 5\% | 4\% | 8\% | 12\% | 5\% | 8\% | 9\% | 1\% | 8\% | 8\% | 11\% |
|  | Homlessness/ Poverty/ Hunger | Count | 74 | 27 | 47 | 21 | 31 | 22 | 18 | 23 | 29 | 14 | 11 | 25 | 18 |
|  |  |  | 7\% | 5\% | 9\% | 6\% | 9\% | 8\% | 9\% | 6\% | 7\% | 11\% | 6\% | 8\% | 11\% |
|  | Electricity and heating costs/ supply | Count | 64 | 32 | 33 | 20 | 30 | 14 | 11 | 20 | 33 | 10 | 19 | 18 | 12 |
|  |  |  | 6\% | 6\% | 7\% | 6\% | 8\% | 5\% | 5\% | 5\% | 8\% | 8\% | 10\% | 5\% | 7\% |
|  | Cost of living (non-spec.) | Count | 53 | 27 | 26 | 24 | 21 | 8 | 11 | 26 | 16 | 6 | 11 | 21 | 13 |
|  |  |  | 5\% | 5\% | 5\% | 7\% | 6\% | 3\% | 5\% | 7\% | 4\% | 4\% | 6\% | 6\% | 8\% |
|  | Crime/ Policing | Count | 51 | 20 | 31 | 12 | 21 | 18 | 14 | 23 | 11 | 9 | 14 | 13 | 8 |
|  |  |  | 5\% | 4\% | 6\% | 3\% | 6\% | 6\% | 7\% | 6\% | 3\% | 7\% | 7\% | 4\% | 5\% |
|  | Immigration issues/ racism | Count | 47 | 17 | 30 | 14 | 22 | 12 | 6 | 14 | 25 | 5 | 5 | 14 | 8 |
|  |  |  | 5\% | 3\% | 6\% | 4\% | 6\% | 4\% | 3\% | 4\% | 6\% | 4\% | 2\% | 4\% | 5\% |
|  | Traffic/ Too many cars | Count | 38 | 22 | 16 | 6 | 16 | 16 | 5 | 11 | 22 | 5 | 6 | 17 | 9 |
|  |  |  | 4\% | 4\% | 3\% | 2\% | 4\% | 6\% | 2\% | 3\% | 5\% | 4\% | 3\% | 5\% | 5\% |
|  | High taxes | Count | 33 | 13 | 20 | 5 | 15 | 12 | 18 | 8 | 7 | 13 | 5 | 7 | 7 |
|  |  |  | 3\% | 3\% | 4\% | 1\% | 4\% | 4\% | 9\% | 2\% | 2\% | 10\% | 2\% | 2\% | 4\% |
|  | Water quality | Count | 29 | 10 | 18 | 5 | 11 | 12 | 14 | 6 | 8 | 5 | 5 | 7 | 4 |
|  |  |  | 3\% | 2\% | 4\% | 1\% | 3\% | 4\% | 7\% | 2\% | 2\% | 4\% | 3\% | 2\% | 3\% |
|  | Water supply | Count | 26 | 12 | 13 | 8 | 9 | 8 | 8 | 7 | 8 | 5 | 5 | 9 | 5 |
|  |  |  | 3\% | 2\% | 3\% | 2\% | 3\% | 3\% | 4\% | 2\% | 2\% | 4\% | 3\% | 3\% | 3\% |
|  | Growth/ development/ sprawl | Count | 24 | 13 | 11 | 6 | 5 | 12 | 1 | 8 | 14 |  | 1 | 12 | 5 |
|  |  |  | 2\% | 3\% | 2\% | 2\% | 2\% | 4\% | 1\% | 2\% | 3\% |  | 0\% | 4\% | 3\% |
|  | Environment/ Pollution | Count | 23 | 14 | 9 | 10 | 7 | 6 | 4 | 10 | 9 | 1 | 5 | 7 | 6 |
|  |  |  | 2\% | 3\% | 2\% | 3\% | 2\% | 2\% | 2\% | 3\% | 2\% | 1\% | 3\% | 2\% | 3\% |
|  | Healthcare | Count | 18 | 9 | 9 | 5 | 8 | 5 | 2 | 7 | 9 | 1 | 6 | 3 | 6 |
|  |  |  | 2\% | 2\% | 2\% | 1\% | 2\% | 2\% | 1\% | 2\% | 2\% | 1\% | 3\% | 1\% | 4\% |
|  | Gov mismanagement (general) | Count | 18 | 12 | 6 | 3 | 2 | 11 | 1 | 6 | 10 | 2 | 2 | 8 | 3 |
|  |  |  | 2\% | 2\% | 1\% | 1\% | 1\% | 4\% | 0\% | 2\% | 2\% | 2\% | 1\% | 3\% | 2\% |
|  | Public transportation | Count | 16 | 14 | 2 | 8 | 4 | 3 | 2 | 3 | 11 | 1 |  | 14 | 1 |
|  |  |  | 2\% | 3\% | 0\% | 2\% | 1\% | 1\% | 1\% | 1\% | 3\% | 1\% |  | 4\% | 0\% |
|  | Other mentions | Count | 69 | 35 | 33 | 21 | 27 | 21 | 12 | 24 | 32 | 4 | 20 | 22 | 15 |
|  |  |  | 7\% | 7\% | 7\% | 6\% | 8\% | 7\% | 6\% | 7\% | 8\% | 3\% | 11\% | 7\% | 9\% |
|  | (DK/Nothing in particular) | Count | 107 | 54 | 53 | 41 | 35 | 30 | 32 | 42 | 28 | 19 | 27 | 32 | 11 |
|  |  |  | 11\% | 11\% | 11\% | 12\% | 10\% | 11\% | 15\% | 11\% | 7\% | 15\% | 14\% | 10\% | 7\% |

1. What do you feel is the most important issue facing San Diego County residents today?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATER BILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner <br> (488) | Other | Yes | No | Non-Hispanic White | $\begin{gathered} \hline \text { Hispanic/ } \\ \text { Latino } \\ \hline \end{gathered}$ | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  |  | (1001) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| $\begin{array}{\|l} \hline \text { MOST } \\ \text { IMPORTANT } \\ \text { ISSUE } \end{array}$ | Housing affordability | Count | 125 | 41 | 80 | 86 | 37 | 83 | 24 | 17 | 110 | 14 | 63 | 62 |
|  |  |  | 13\% | 9\% | 17\% | 13\% | 13\% | 15\% | 9\% | 13\% | 13\% | 10\% | 12\% | 13\% |
|  | Economy/ Jobs/ Income | Count | 111 | 41 | 67 | 81 | 28 | 71 | 24 | 14 | 98 | 9 | 61 | 50 |
|  |  |  | 11\% | 8\% | 14\% | 12\% | 9\% | 13\% | 9\% | 10\% | 12\% | 6\% | 12\% | 10\% |
|  | Infrastructure | Count | 76 | 49 | 23 | 59 | 12 | 55 | 13 | 6 | 72 | 4 | 36 | 40 |
|  |  |  | 8\% | 10\% | 5\% | 9\% | 4\% | 10\% | 5\% | 4\% | 9\% | 3\% | 7\% | 8\% |
|  | Homlessness/ Poverty/ Hunger | Count | 74 | 38 | 34 | 45 | 26 | 42 | 16 | 11 | 62 | 9 | 34 | 39 |
|  |  |  | 7\% | 8\% | 7\% | 7\% | 9\% | 8\% | 6\% | 8\% | 7\% | 6\% | 7\% | 8\% |
|  | Electricity and heating costs/ supply | Count | 64 | 27 | 37 | 38 | 25 | 31 | 24 | 9 | 57 | 5 | 33 | 31 |
|  |  |  | 6\% | 6\% | 8\% | 6\% | 8\% | 6\% | 9\% | 7\% | 7\% | 4\% | 6\% | 6\% |
|  | Cost of living (non-spec.) | Count | 53 | 23 | 27 | 37 | 13 | 26 | 12 | 14 | 37 | 15 | 33 | 20 |
|  |  |  | 5\% | 5\% | 6\% | 6\% | 5\% | 5\% | 4\% | 10\% | 4\% | 11\% | 6\% | 4\% |
|  | Crime/ Policing | Count | 51 | 28 | 23 | 30 | 20 | 21 | 24 | 5 | 40 | 9 | 31 | 19 |
|  |  |  | 5\% | 6\% | 5\% | 4\% | 7\% | 4\% | 9\% | 4\% | 5\% | 6\% | 6\% | 4\% |
|  | Immigration issues/ racism | Count | 47 | 28 | 16 | 34 | 10 | 28 | 9 | 6 | 35 | 10 | 17 | 30 |
|  |  |  | 5\% | 6\% | 3\% | 5\% | 3\% | 5\% | 3\% | 5\% | 4\% | 7\% | 3\% | 6\% |
|  | Traffic/ Too many cars | Count | 38 | 26 | 11 | 28 | 10 | 19 | 13 | 4 | 30 | 7 | 14 | 24 |
|  |  |  | 4\% | 5\% | 2\% | 4\% | 3\% | 3\% | 5\% | 3\% | 4\% | 5\% | 3\% | 5\% |
|  | High taxes | Count | 33 | 18 | 15 | 23 | 9 | 12 | 18 | 3 | 24 | 8 | 20 | 13 |
|  |  |  | 3\% | 4\% | 3\% | 3\% | 3\% | 2\% | 7\% | 2\% | 3\% | 6\% | 4\% | 3\% |
|  | Water quality | Count | 29 | 16 | 12 | 16 | 12 | 12 | 12 | 1 | 27 | 2 | 15 | 13 |
|  |  |  | 3\% | 3\% | 2\% | 2\% | 4\% | 2\% | 5\% | 1\% | 3\% | 2\% | 3\% | 3\% |
|  | Water supply | Count | 26 | 10 | 15 | 15 | 11 | 11 | 11 | 4 | 21 | 5 | 17 | 9 |
|  |  |  | 3\% | 2\% | 3\% | 2\% | 4\% | 2\% | 4\% | 3\% | 2\% | 4\% | 3\% | 2\% |
|  | Growth/ development/ sprawl | Count | 24 | 14 | 9 | 17 | 7 | 20 | 1 | 3 | 15 | 9 | 5 | 19 |
|  |  |  | 2\% | 3\% | 2\% | 3\% | 2\% | 4\% | 0\% | 2\% | 2\% | 6\% | 1\% | 4\% |
|  | Environment/ Pollution | Count | 23 | 7 | 15 | 13 | 9 | 15 | 6 | 2 | 21 | 2 | 14 | 8 |
|  |  |  | 2\% | 1\% | 3\% | 2\% | 3\% | 3\% | 2\% | 1\% | 2\% | 2\% | 3\% | 2\% |
|  | Healthcare | Count | 18 | 12 | 6 | 16 | 2 | 13 | 2 | 3 | 15 | 3 | 3 | 15 |
|  |  |  | 2\% | 2\% | 1\% | 2\% | 1\% | 2\% | 1\% | 2\% | 2\% | 2\% | 1\% | 3\% |
|  | Gov mismanagement (general) | Count | 18 | 11 | 5 | 16 | 1 | 12 | 2 | 1 | 13 | 3 | 6 | 13 |
|  |  |  | 2\% | 2\% | 1\% | 2\% | 0\% | 2\% | 1\% | 1\% | 2\% | 3\% | 1\% | 3\% |
|  | Public transportation | Count | 16 | 13 | 3 | 13 | 3 | 6 | 10 |  | 15 | 1 | 16 | 1 |
|  |  |  | 2\% | 3\% | 1\% | 2\% | 1\% | 1\% | 4\% |  | 2\% | 1\% | 3\% | 0\% |
|  | Other mentions | Count | 69 | 41 | 26 | 46 | 21 | 38 | 18 | 9 | 63 | 5 | 33 | 35 |
|  |  |  | 7\% | 8\% | 5\% | 7\% | 7\% | 7\% | 6\% | 7\% | 8\% | 4\% | 6\% | 7\% |
|  | (DK/Nothing in particular) | Count | 107 | 44 | 58 | 57 | 38 | 42 | 34 | 24 | 79 | 18 | 62 | 46 |
|  |  |  | 11\% | 9\% | 12\% | 9\% | 13\% | 8\% | 13\% | 17\% | 9\% | 13\% | 12\% | 9\% |

2. Compared to other utilities, do you feel that water is...?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE |  |  |  | (1001) | (371) | (630) | (140) | (231) | (161) | (180) | (149) | (139) | (209) | (482) | (309) |
| WATER COST | Excellent value | Count | 157 | 50 | 107 | 17 | 33 | 27 | 24 | 22 | 34 | 45 | 81 | 31 |
|  |  |  | 16\% | 13\% | 17\% | 12\% | 14\% | 17\% | 13\% | 15\% | 25\% | 21\% | 17\% | 10\% |
|  | Good value | Count | 515 | 189 | 326 | 69 | 120 | 89 | 87 | 75 | 74 | 98 | 278 | 139 |
|  |  |  | 51\% | 51\% | 52\% | 49\% | 52\% | 55\% | 49\% | 50\% | 53\% | 47\% | 58\% | 45\% |
|  | Not very good value | Count | 190 | 82 | 109 | 38 | 43 | 25 | 40 | 25 | 19 | 36 | 71 | 83 |
|  |  |  | 19\% | 22\% | 17\% | 27\% | 19\% | 15\% | 22\% | 17\% | 14\% | 17\% | 15\% | 27\% |
|  | Poor value | Count | 95 | 26 | 69 | 12 | 14 | 16 | 24 | 19 | 9 | 18 | 36 | 41 |
|  |  |  | 9\% | 7\% | 11\% | 9\% | 6\% | 10\% | 14\% | 13\% | 6\% | 9\% | 7\% | 13\% |
|  | (DK/NS) | Count | 44 | 24 | 20 | 4 | 20 | 4 | 5 | 8 | 3 | 12 | 16 | 16 |
|  |  |  | 4\% | 7\% | 3\% | 3\% | 9\% | 2\% | 3\% | 5\% | 2\% | 6\% | 3\% | 5\% |
| Summary | Good |  | 67\% | 64\% | 69\% | 61\% | 67\% | 72\% | 62\% | 65\% | 78\% | 68\% | 74\% | 55\% |
|  | Poor |  | 28\% | 29\% | 28\% | 36\% | 25\% | 25\% | 36\% | 30\% | 20\% | 26\% | 22\% | 40\% |
|  | (DK) |  | 4\% | 7\% | 3\% | 3\% | 9\% | 2\% | 3\% | 5\% | 2\% | 6\% | 3\% | 5\% |

2. Compared to other utilities, do you feel that water is...?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1001) | (501) | (501) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| WATER COST | Excellent value | Count | 157 | 74 | 82 | 68 | 62 | 27 | 54 | 51 | 47 | 32 | 32 | 48 | 20 |
|  |  |  | 16\% | 15\% | 16\% | 19\% | 17\% | 10\% | 26\% | 14\% | 12\% | 24\% | 16\% | 15\% | 12\% |
|  | Good value | Count | 515 | 264 | 251 | 220 | 156 | 137 | 105 | 200 | 201 | 61 | 109 | 165 | 71 |
|  |  |  | 51\% | 53\% | 50\% | 61\% | 44\% | 49\% | 51\% | 54\% | 50\% | 47\% | 56\% | 51\% | 42\% |
|  | Not very good value | Count | 190 | 96 | 94 | 44 | 78 | 67 | 28 | 69 | 90 | 20 | 34 | 74 | 43 |
|  |  |  | 19\% | 19\% | 19\% | 12\% | 22\% | 24\% | 13\% | 19\% | 22\% | 15\% | 18\% | 23\% | 26\% |
|  | Poor value | Count | 95 | 41 | 54 | 18 | 43 | 33 | 9 | 36 | 47 | 6 | 11 | 29 | 29 |
|  |  |  | 9\% | 8\% | 11\% | 5\% | 12\% | 12\% | 4\% | 10\% | 12\% | 5\% | 6\% | 9\% | 17\% |
|  | (DK/NS) | Count | 44 | 25 | 19 | 8 | 19 | 15 | 11 | 14 | 14 | 11 | 7 | 10 | 6 |
|  |  |  | 4\% | 5\% | 4\% | 2\% | 5\% | 5\% | 6\% | 4\% | 4\% | 8\% | 4\% | 3\% | 3\% |
| Summary | Good |  | 67\% | 68\% | 67\% | 80\% | 61\% | 59\% | 77\% | 68\% | 62\% | 72\% | 73\% | 66\% | 54\% |
|  | Poor |  | 28\% | 27\% | 30\% | 17\% | 34\% | 36\% | 18\% | 28\% | 34\% | 20\% | 24\% | 31\% | 43\% |
|  | (DK) |  | 4\% | 5\% | 4\% | 2\% | 5\% | 5\% | 6\% | 4\% | 4\% | 8\% | 4\% | 3\% | 3\% |

2. Compared to other utilities, do you feel that water is...?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATER BILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  |  | (1001) | (488) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| WATER COST | Excellent | Count | 157 | 64 | 88 | 100 | 52 | 69 | 68 | 16 | 141 | 14 | 108 | 48 |
|  |  |  | 16\% | 13\% | 18\% | 15\% | 18\% | 12\% | 25\% | 12\% | 17\% | 10\% | 21\% | 10\% |
|  | Good value | Count | 515 | 243 | 262 | 346 | 154 | 294 | 148 | 62 | 467 | 39 | 276 | 240 |
|  |  |  | 51\% | 50\% | 54\% | 52\% | 52\% | 53\% | 54\% | 45\% | 56\% | 29\% | 54\% | 49\% |
|  | Not very good | Count | 190 | 108 | 75 | 140 | 44 | 113 | 33 | 38 | 139 | 45 | 76 | 114 |
|  | value |  | 19\% | 22\% | 15\% | 21\% | 15\% | 20\% | 12\% | 28\% | 17\% | 33\% | 15\% | 23\% |
|  | Poor value | Count | 95 | 54 | 38 | 69 | 21 | 54 | 15 | 16 | 56 | 37 | 32 | 63 |
|  |  |  | 9\% | 11\% | 8\% | 10\% | 7\% | 10\% | 5\% | 11\% | 7\% | 27\% | 6\% | 13\% |
|  | (DK/NS) | Count | 44 | 18 | 22 | 13 | 23 | 25 | 8 | 6 | 30 | 3 | 23 | 22 |
|  |  |  | 4\% | 4\% | 4\% | 2\% | 8\% | 4\% | 3\% | 4\% | 4\% | 2\% | 4\% | 4\% |
| Summary | Good |  | 67\% | 63\% | 72\% | 67\% | 70\% | 65\% | 80\% | 57\% | 73\% | 39\% | 75\% | 59\% |
|  | Poor |  | 28\% | 33\% | 23\% | 31\% | 22\% | 30\% | 18\% | 39\% | 23\% | 59\% | 21\% | 36\% |
|  | (DK) |  | 4\% | 4\% | 4\% | 2\% | 8\% | 4\% | 3\% | 4\% | 4\% | 2\% | 4\% | 4\% |

3. If you had to guess, how much, on average, do you think municipal tap water costs per gallon in the San Diego region?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | $\frac{\text { County }}{(630)}$ | $\begin{aligned} & \text { Metro } \\ & \hline(140) \\ & \hline \end{aligned}$ | $\frac{\text { S. Metro }}{(231)}$ | $\begin{aligned} & \hline \text { Coastal } \\ & \hline(161) \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline \text { Inland } \\ & \hline(180) \\ & \hline \end{aligned}$ | $\begin{array}{\|r\|} \hline \text { East } \\ \hline(149) \\ \hline \end{array}$ | $\begin{aligned} & \text { South } \\ & \hline(139) \end{aligned}$ | $\begin{array}{\|c\|} \hline \text { 10/less } \\ \hline(209) \\ \hline \end{array}$ | $\begin{aligned} & 11-30 \\ & \hline(482) \end{aligned}$ | $\begin{array}{\|c} \hline \text { Over } 30 \\ \hline(309) \\ \hline \end{array}$ |
| BASE |  |  |  |  |  |  |  |  |  |  |  |  |  | (1001) | (371) |
| TAP WATER COST PER GALLON IN SD | \$0.01 (correct) | Count | 9 | 4 | 5 | 1 | 3 |  |  | 1 | 2 | 3 | 4 | 3 |
|  |  |  | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% | 1\% |
|  | \$0.02 to \$0.25 | Count | 109 | 36 | 73 | 15 | 21 | 19 | 16 | 13 | 24 | 14 | 46 | 49 |
|  |  |  | 11\% | 10\% | 12\% | 11\% | 9\% | 12\% | 9\% | 9\% | 18\% | 7\% | 10\% | 16\% |
|  | \$0.26 to \$1.00 | Count | 174 | 53 | 122 | 19 | 33 | 35 | 32 | 32 | 24 | 42 | 91 | 41 |
|  |  |  | 17\% | 14\% | 19\% | 14\% | 14\% | 22\% | 18\% | 21\% | 17\% | 20\% | 19\% | 13\% |
|  | Over \$1.00 | Count | 175 | 67 | 107 | 26 | 42 | 27 | 32 | 21 | 28 | 53 | 80 | 42 |
|  |  |  | 17\% | 18\% | 17\% | 18\% | 18\% | 17\% | 18\% | 14\% | 20\% | 25\% | 17\% | 14\% |
|  | (DK/NS) | Count | 534 | 211 | 323 | 78 | 132 | 80 | 99 | 83 | 61 | 98 | 262 | 174 |
|  |  |  | 53\% | 57\% | 51\% | 56\% | 57\% | 49\% | 55\% | 56\% | 44\% | 47\% | 54\% | 56\% |
| MEAN |  |  | \$.92 | \$. 96 | \$. 91 | \$.94 | \$.97 | \$. 85 | \$1.02 | \$. 80 | \$.94 | \$1.14 | \$. 86 | \$. 86 |

## 3. If you had to guess, how much, on average, do you think municipal tap water costs per gallon in the San Diego region?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1001) | (501) | (501) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| $\begin{aligned} & \hline \text { TAP } \\ & \text { WATER } \\ & \text { COST } \\ & \text { PER } \\ & \text { GALLON } \\ & \text { IN SD } \end{aligned}$ | \$0.01 (correct) | Count | 9 | 4 | 5 | 1 | 3 | 5 | 2 | 3 | 5 | 1 |  | 3 | 5 |
|  |  |  | 1\% | 1\% | 1\% | 0\% | 1\% | 2\% | 1\% | 1\% | 1\% | 1\% |  | 1\% | 3\% |
|  | \$0.02 to \$0.25 | Count | 109 | 66 | 43 | 18 | 48 | 43 | 21 | 28 | 59 | 15 | 12 | 43 | 27 |
|  |  |  | 11\% | 13\% | 9\% | 5\% | 13\% | 15\% | 10\% | 7\% | 15\% | 12\% | 6\% | 13\% | 16\% |
|  | \$0.26 to \$1.00 | Count | 174 | 99 | 76 | 57 | 77 | 40 | 30 | 70 | 72 | 17 | 43 | 69 | 29 |
|  |  |  | 17\% | 20\% | 15\% | 16\% | 21\% | 14\% | 15\% | 19\% | 18\% | 13\% | 22\% | 21\% | 17\% |
|  | Over \$1.00 | Count | 175 | 86 | 89 | 87 | 59 | 29 | 52 | 52 | 69 | 24 | 39 | 70 | 26 |
|  |  |  | 17\% | 17\% | 18\% | 24\% | 16\% | 10\% | 25\% | 14\% | 17\% | 19\% | 20\% | 22\% | 16\% |
|  | (DK/NS) | Count | 534 | 246 | 288 | 196 | 171 | 161 | 100 | 218 | 194 | 73 | 99 | 141 | 81 |
|  |  |  | 53\% | 49\% | 57\% | 55\% | 48\% | 58\% | 49\% | 59\% | 49\% | 56\% | 51\% | 43\% | 48\% |
| MEAN |  |  | \$.92 | \$.82 | \$1.05 | \$1.08 | \$.96 | \$. 69 | \$1.14 | \$.94 | \$.80 | \$.86 | \$1.14 | \$.87 | \$.77 |

3. If you had to guess, how much, on average, do you think municipal tap water costs per gallon in the San Diego region?

4. The average retail cost for municipal tap water in San Diego region is about one cent per gallon Given this information, compared to other utilities, do you feel that water is...?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{gathered} \text { City } \\ \hline(371) \end{gathered}$ | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE |  |  |  | (1001) | (630) | (140) | (231) | (161) | (180) | (149) | (139) | (209) | (482) | (309) |
| \$0.01/GAL FOR MUNI TAP WATER | Excellent value | Count | 316 | 113 | 203 | 43 | 70 | 52 | 52 | 45 | 54 | 71 | 164 | 81 |
|  |  |  | 32\% | 30\% | 32\% | 31\% | 30\% | 32\% | 29\% | 30\% | 39\% | 34\% | 34\% | 26\% |
|  | Good value | Count | 443 | 162 | 281 | 57 | 105 | 72 | 82 | 70 | 56 | 85 | 220 | 138 |
|  |  |  | 44\% | 44\% | 45\% | 40\% | 46\% | 45\% | 46\% | 47\% | 40\% | 40\% | 46\% | 45\% |
|  | Not very good value | Count | 137 | 58 | 80 | 25 | 33 | 23 | 24 | 17 | 15 | 28 | 59 | 50 |
|  |  |  | 14\% | 16\% | 13\% | 18\% | 14\% | 14\% | 14\% | 12\% | 11\% | 14\% | 12\% | 16\% |
|  | Poor value | Count | 62 | 21 | 40 | 12 | 10 | 10 | 17 | 6 | 7 | 11 | 23 | 28 |
|  |  |  | 6\% | 6\% | 6\% | 8\% | 4\% | 6\% | 9\% | 4\% | 5\% | 5\% | 5\% | 9\% |
|  | (DK/NS) | Count | 42 | 17 | 25 | 4 | 13 | 3 | 5 | 10 | 7 | 14 | 16 | 13 |
|  |  |  | 4\% | 5\% | 4\% | 3\% | 6\% | 2\% | 3\% | 7\% | 5\% | 7\% | 3\% | 4\% |
| Summary | Good |  | 76\% | 74\% | 77\% | 71\% | 76\% | 77\% | 74\% | 78\% | 79\% | 74\% | 80\% | 71\% |
|  | Poor |  | 20\% | 21\% | 19\% | 26\% | 18\% | 21\% | 23\% | 16\% | 16\% | 19\% | 17\% | 25\% |
|  | (DK) |  | 4\% | 5\% | 4\% | 3\% | 6\% | 2\% | 3\% | 7\% | 5\% | 7\% | 3\% | 4\% |

4. The average retail cost for municipal tap water in San Diego region is about one cent per gallon. Given this information, compared to other utilities, do you feel that water is...?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1001) | (501) | (501) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| \$0.01/GAL <br> FOR MUNI <br> TAP <br> WATER | Excellent value | Count | 316 | 168 | 149 | 155 | 95 | 67 | 81 | 106 | 125 | 43 | 67 | 92 | 35 |
|  |  |  | 32\% | 34\% | 30\% | 43\% | 26\% | 24\% | 39\% | 29\% | 31\% | 33\% | 35\% | 28\% | 21\% |
|  | Good value | Count | 443 | 224 | 219 | 151 | 158 | 131 | 100 | 172 | 160 | 64 | 90 | 147 | 72 |
|  |  |  | 44\% | 45\% | 44\% | 42\% | 44\% | 47\% | 48\% | 46\% | 40\% | 49\% | 47\% | 45\% | 42\% |
|  | Not very good value | Count | 137 | 62 | 76 | 36 | 58 | 43 | 16 | 54 | 66 | 15 | 18 | 61 | 32 |
|  |  |  | 14\% | 12\% | 15\% | 10\% | 16\% | 15\% | 8\% | 15\% | 16\% | 12\% | 9\% | 19\% | 19\% |
|  | Poor value | Count | 62 | 30 | 31 | 5 | 29 | 26 | 2 | 21 | 34 | 3 | 9 | 13 | 23 |
|  |  |  | 6\% | 6\% | 6\% | 1\% | 8\% | 9\% | 1\% | 6\% | 9\% | 2\% | 5\% | 4\% | 14\% |
|  | (DK/NS) | Count | 42 | 17 | 26 | 11 | 18 | 12 | 8 | 16 | 14 | 5 | 10 | 12 | 6 |
|  |  |  | 4\% | 3\% | 5\% | 3\% | 5\% | 4\% | 4\% | 4\% | 3\% | 4\% | 5\% | 4\% | 4\% |
| Summary | Good |  | 76\% | 78\% | 73\% | 85\% | 71\% | 71\% | 88\% | 75\% | 72\% | 82\% | 81\% | 73\% | 63\% |
|  | Poor |  | 20\% | 18\% | 21\% | 12\% | 24\% | 25\% | 8\% | 20\% | 25\% | 14\% | 14\% | 23\% | 33\% |
|  | (DK) |  | 4\% | 3\% | 5\% | 3\% | 5\% | 4\% | 4\% | 4\% | 3\% | 4\% | 5\% | 4\% | 4\% |

4. The average retail cost for municipal tap water in San Diego region is about one cent per gallon. Given this information, compared to other utilities, do you feel that water is...?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATERBILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  |  | (1001) | (488) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| \$0.01/GAL <br> FOR MUNI TAP WATER | Excellent | Count | 316 | 133 | 178 | 216 | 97 | 179 | 92 | 38 | 293 | 23 | 197 | 120 |
|  |  |  | 32\% | 27\% | 37\% | 32\% | 33\% | 32\% | 34\% | 27\% | 35\% | 17\% | 38\% | 25\% |
|  | Good value | Count | 443 | 213 | 218 | 283 | 140 | 241 | 131 | 56 | 390 | 46 | 232 | 211 |
|  |  |  | 44\% | 44\% | 45\% | 42\% | 48\% | 43\% | 48\% | 41\% | 47\% | 33\% | 45\% | 43\% |
|  | Not very good | Count | 137 | 80 | 54 | 100 | 34 | 82 | 29 | 24 | 88 | 43 | 48 | 90 |
|  | value |  | 14\% | 16\% | 11\% | 15\% | 12\% | 15\% | 11\% | 18\% | 11\% | 31\% | 9\% | 18\% |
|  | Poor value | Count | 62 | 42 | 17 | 48 | 11 | 36 | 7 | 10 | 37 | 22 | 20 | 42 |
|  |  |  | 6\% | 9\% | 3\% | 7\% | 4\% | 7\% | 3\% | 7\% | 4\% | 16\% | 4\% | 9\% |
|  | (DK/NS) | Count | 42 | 19 | 18 | 21 | 13 | 17 | 12 | 10 | 25 | 3 | 18 | 24 |
|  |  |  | 4\% | 4\% | 4\% | 3\% | 4\% | 3\% | 4\% | 7\% | 3\% | 2\% | 4\% | 5\% |
| Summary | Good |  | 76\% | 71\% | 82\% | 75\% | 80\% | 76\% | 82\% | 68\% | 82\% | 50\% | 83\% | 68\% |
|  | Poor |  | 20\% | 25\% | 15\% | 22\% | 15\% | 21\% | 13\% | 25\% | 15\% | 47\% | 13\% | 27\% |
|  | (DK) |  | 4\% | 4\% | 4\% | 3\% | 4\% | 3\% | 4\% | 7\% | 3\% | 2\% | 4\% | 5\% |

## 5. Have you heard of the San Diego County Water Authority?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | $\begin{aligned} & \text { County } \\ & \hline(630) \end{aligned}$ | $\begin{aligned} & \hline \text { Metro } \\ & \hline(140) \end{aligned}$ | $\begin{aligned} & \hline \text { S. Metro } \\ & \hline(231) \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline \text { Coastal } \\ & \hline(161) \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline \text { Inland } \\ & \hline(180) \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline \text { East } \\ & \hline(149) \\ & \hline \end{aligned}$ | $\begin{gathered} \hline \text { South } \\ \hline(139) \end{gathered}$ | $\begin{aligned} & \hline \text { 10/less } \\ & \hline(209) \\ & \hline \end{aligned}$ | $\begin{gathered} \hline 11-30 \\ \hline(482) \\ \hline \end{gathered}$ | $$ |
| BASE |  |  |  |  |  |  |  |  |  |  |  |  |  | (1001) | (371) |
| HEARD OF SDCWA | Yes | Count | 620 | 230 | 390 | 91 | 139 | 95 | 107 | 107 | 81 | 100 | 276 | 244 |
|  |  |  | 62\% | 62\% | 62\% | 65\% | 60\% | 59\% | 60\% | 72\% | 58\% | 48\% | 57\% | 79\% |
|  | No | Count | 381 | 141 | 240 | 49 | 92 | 66 | 73 | 42 | 58 | 109 | 206 | 65 |
|  |  |  | 38\% | 38\% | 38\% | 35\% | 40\% | 41\% | 40\% | 28\% | 42\% | 52\% | 43\% | 21\% |

5. Have you heard of the San Diego County Water Authority?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{gathered} \text { Male } \\ \hline(501) \end{gathered}$ | Female | $\begin{array}{\|c\|} \hline<35 \\ \hline(358) \end{array}$ | $\begin{array}{\|c\|} \hline 35-54 \\ \hline(358) \\ \hline \end{array}$ | $\frac{55+}{(279)}$ | (206) | $\begin{aligned} & \hline \text { Some PS } \\ & \hline(370) \\ & \hline \end{aligned}$ | $\begin{gathered} \hline \text { Grad } \\ \hline(399) \end{gathered}$ | $\begin{array}{\|l\|} \hline<\$ 25 \mathrm{~K} \\ \hline(131) \\ \hline \end{array}$ | $\begin{aligned} & \hline \$ 25-49 \mathrm{~K} \\ & \hline(194) \end{aligned}$ | \$50-99K | ${ }_{\text {\$100K + }}(169)$ |
| BASE |  |  |  |  |  |  |  |  |  |  |  |  | (1001) |  | (326) |
| HEARD OF SDCWA | Yes | Count | 620 | 323 | 297 | 163 | 233 | 220 | 105 | 220 | 282 | 72 | 109 | 219 | 130 |
|  |  |  | 62\% | 65\% | 59\% | 46\% | 65\% | 79\% | 51\% | 59\% | 71\% | 55\% | 56\% | 67\% | 77\% |
|  | No | Count | 381 | 177 | 204 | 195 | 125 | 59 | 102 | 150 | 117 | 58 | 84 | 106 | 39 |
|  |  |  | 38\% | 35\% | 41\% | 54\% | 35\% | 21\% | 49\% | 41\% | 29\% | 45\% | 44\% | 33\% | 23\% |

5. Have you heard of the San Diego County Water Authority?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATERBILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  |  | (1001) | (488) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| $\begin{aligned} & \text { HEARD OF } \\ & \text { SDCWA } \end{aligned}$ | Yes | Count | 620 | 353 | 254 | 432 | 169 | 380 | 125 | 86 | 515 | 92 | 271 | 349 |
|  |  |  | 62\% | 72\% | 53\% | 65\% | 57\% | 68\% | 46\% | 63\% | 62\% | 66\% | 53\% | 72\% |
|  | No | Count | 381 | 135 | 230 | 236 | 125 | 175 | 146 | 51 | 318 | 46 | 243 | 138 |
|  |  |  | 38\% | 28\% | 47\% | 35\% | 43\% | 32\% | 54\% | 37\% | 38\% | 34\% | 47\% | 28\% |

6. What is the main Water Authority activity that you are aware of?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE: HEARD OF SDCWA |  |  |  | (620) | (230) | (390) | (91) | (139) | (95) | (107) | (107) | (81) | (100) | (276) | (244) |
| SDCWA MAIN ACTIVITY | Ensure safe/ reliable water supply | Count | 173 | 68 | 105 | 24 | 44 | 21 | 26 | 36 | 22 | 22 | 85 | 67 |
|  |  |  | 28\% | 29\% | 27\% | 26\% | 32\% | 22\% | 25\% | 33\% | 28\% | 22\% | 31\% | 27\% |
|  | Provide water directly to my home or business | Count | 61 | 22 | 39 | 8 | 14 | 10 | 11 | 9 | 9 | 7 | 25 | 30 |
|  |  |  | 10\% | 10\% | 10\% | 9\% | 10\% | 10\% | 11\% | 8\% | 12\% | 7\% | 9\% | 12\% |
|  | Import water for the region | Count | 61 | 26 | 34 | 11 | 16 | 11 | 9 | 8 | 6 | 10 | 27 | 23 |
|  |  |  | 10\% | 12\% | 9\% | 12\% | 11\% | 12\% | 9\% | 7\% | 7\% | 10\% | 10\% | 10\% |
|  | Billing/ cost of water | Count | 47 | 11 | 36 | 6 | 5 | 12 | 13 | 6 | 5 | 6 | 22 | 19 |
|  |  |  | 8\% | 5\% | 9\% | 6\% | 4\% | 13\% | 13\% | 5\% | 6\% | 6\% | 8\% | 8\% |
|  | Offer water conservation programs/ resources | Count | 36 | 10 | 25 | 6 | 4 | 4 | 5 | 8 | 8 | 7 | 13 | 16 |
|  |  |  | 6\% | 4\% | 7\% | 7\% | 3\% | 4\% | 5\% | 8\% | 9\% | 7\% | 5\% | 6\% |
|  | Regulations/ usage/control | Count | 31 | 11 | 20 | 4 | 7 | 2 | 2 | 9 | 7 | 5 | 12 | 13 |
|  |  |  | 5\% | 5\% | 5\% | 4\% | 5\% | 2\% | 2\% | 8\% | 8\% | 5\% | 5\% | 5\% |
|  | Diversify regional water supply | Count | 19 | 6 | 13 | 3 | 2 | 3 | 4 | 4 | 2 |  | 13 | 6 |
|  |  |  | 3\% | 2\% | 3\% | 4\% | 2\% | 3\% | 4\% | 4\% | 3\% |  | 5\% | 2\% |
|  | Build water infrastructure/ projects | Count | 17 | 8 | 8 | 2 | 6 | 5 | 3 |  | 1 | 3 | 10 | 3 |
|  |  |  | 3\% | 4\% | 2\% | 3\% | 4\% | 5\% | 2\% |  | 1\% | 3\% | 4\% | 1\% |
|  | Building seawater desalination plant | Count | 15 | 2 | 13 | 0 | 2 | 5 | 6 | 1 | 1 | 5 | 8 | 3 |
|  |  |  | 2\% | 1\% | 3\% | 0\% | 1\% | 6\% | 5\% | 1\% | 1\% | 5\% | 3\% | 1\% |
|  | Other | Count | 1 | 0 | 1 | 0 |  | 1 |  |  |  |  | 0 | 1 |
|  |  |  | 0\% | 0\% | 0\% | 1\% |  | 1\% |  |  |  |  | 0\% | 0\% |
|  | (DK/NS) | Count | 159 | 64 | 95 | 26 | 38 | 21 | 27 | 27 | 20 | 34 | 60 | 65 |
|  |  |  | 26\% | 28\% | 24\% | 28\% | 28\% | 22\% | 25\% | 25\% | 24\% | 34\% | 22\% | 27\% |

6. What is the main Water Authority activity that you are aware of?


## 6. What is the main Water Authority activity that you are aware of?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATERBILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE: HEARD OF SDCWA |  |  |  | (620) | (353) | (254) | (432) | (169) | (380) | (125) | (86) | (515) | (92) | (271) | (349) |
| SDCWA MAIN ACTIVITY | Ensure safe/ reliable water supply | Count | 173 | 105 | 65 | 119 | 51 | 122 | 24 | 21 | 155 | 17 | 76 | 97 |
|  |  |  | 28\% | 30\% | 25\% | 28\% | 30\% | 32\% | 19\% | 25\% | 30\% | 19\% | 28\% | 28\% |
|  | Provide water directly to my home or business | Count | 61 | 42 | 19 | 46 | 15 | 39 | 10 | 9 | 54 | 6 | 21 | 40 |
|  |  |  | 10\% | 12\% | 7\% | 11\% | 9\% | 10\% | 8\% | 11\% | 11\% | 7\% | 8\% | 12\% |
|  | Import water for the region | Count | 61 | 36 | 24 | 38 | 21 | 38 | 12 | 7 | 49 | 11 | 27 | 34 |
|  |  |  | 10\% | 10\% | 9\% | 9\% | 12\% | 10\% | 9\% | 8\% | 10\% | 12\% | 10\% | 10\% |
|  | Billing/ cost of water | Count | 47 | 29 | 16 | 37 | 9 | 32 | 8 | 4 | 37 | 10 | 24 | 23 |
|  |  |  | 8\% | 8\% | 6\% | 9\% | 5\% | 8\% | 7\% | 4\% | 7\% | 11\% | 9\% | 7\% |
|  | Offer water conservation programs/ resources | Count | 36 | 25 | 9 | 30 | 5 | 19 | 9 | 6 | 31 | 5 | 16 | 20 |
|  |  |  | 6\% | 7\% | 4\% | 7\% | 3\% | 5\% | 7\% | 7\% | 6\% | 5\% | 6\% | 6\% |
|  | Regulations/ usage/ control | Count | 31 | 14 | 16 | 23 | 7 | 20 | 8 | 2 | 26 | 4 | 14 | 16 |
|  |  |  | 5\% | 4\% | 6\% | 5\% | 4\% | 5\% | 7\% | 2\% | 5\% | 5\% | 5\% | 5\% |
|  | Diversify regional water supply | Count | 19 | 12 | 7 | 15 | 4 | 10 | 6 | 3 | 16 | 3 | 7 | 12 |
|  |  |  | 3\% | 3\% | 3\% | 3\% | 2\% | 3\% | 5\% | 3\% | 3\% | 4\% | 3\% | 3\% |
|  | Build water infrastructure/ projects | Count | 17 | 7 | 10 | 10 | 7 | 7 | 5 | 5 | 15 | 1 | 8 | 9 |
|  |  |  | 3\% | 2\% | 4\% | 2\% | 4\% | 2\% | 4\% | 6\% | 3\% | 1\% | 3\% | 3\% |
|  | Building seawater desalination plant | Count | 15 | 7 | 8 | 10 | 6 |  | 7 | 1 | 15 | 1 | 6 | 10 |
|  |  |  | 2\% | 2\% | 3\% | 2\% | 3\% | 2\% | 6\% | 1\% | 3\% | 1\% | 2\% | 3\% |
|  | Other | Count | 1 | 1 | 0 | 1 | 0 | 1 |  |  | 1 |  |  | 1 |
|  |  |  | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% |  |  | 0\% |  |  | 0\% |
|  | (DK/NS) | Count | 159 | 74 | 79 | 104 | 45 | 84 | 37 | 29 | 115 | 32 | 73 | 86 |
|  |  |  | 26\% | 21\% | 31\% | 24\% | 26\% | 22\% | 29\% | 34\% | 22\% | 35\% | 27\% | 25\% |

7. How good of a job would you say the San Diego County Water Authority is doing overall?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE: HEARD OF SDCWA |  |  |  | (620) | (230) | (390) | (91) | (139) | (95) | (107) | (107) | (81) | (100) | (276) | (244) |
| SDCWA DOING | 10 - Very good job | Count | 63 | 26 | 37 | 7 | 19 | 11 | 11 | 7 | 8 | 13 | 33 | 17 |
|  |  |  | 10\% | 11\% | 9\% | 8\% | 14\% | 11\% | 10\% | 7\% | 9\% | 13\% | 12\% | 7\% |
|  | 9 - | Count | 58 | 19 | 38 | 5 | 14 | 11 | 10 | 9 | 9 | 10 | 29 | 20 |
|  |  |  | 9\% | 8\% | 10\% | 6\% | 10\% | 11\% | 9\% | 8\% | 11\% | 10\% | 10\% | 8\% |
|  | 8 - | Count | 125 | 41 | 84 | 18 | 23 | 22 | 17 | 20 | 25 | 14 | 59 | 53 |
|  |  |  | 20\% | 18\% | 21\% | 19\% | 17\% | 23\% | 16\% | 19\% | 31\% | 14\% | 21\% | 22\% |
|  | 7 - | Count | 86 | 38 | 49 | 16 | 22 | 10 | 19 | 14 | 6 | 10 | 46 | 30 |
|  |  |  | 14\% | 16\% | 13\% | 17\% | 16\% | 11\% | 18\% | 13\% | 7\% | 10\% | 17\% | 12\% |
|  | 6 - | Count | 63 | 22 | 40 | 10 | 12 | 10 | 8 | 8 | 13 | 14 | 24 | 24 |
|  |  |  | 10\% | 10\% | 10\% | 11\% | 9\% | 11\% | 8\% | 8\% | 16\% | 14\% | 9\% | 10\% |
|  | 5 - | Count | 86 | 34 | 53 | 14 | 20 | 11 | 12 | 20 | 10 | 14 | 34 | 39 |
|  |  |  | 14\% | 15\% | 13\% | 15\% | 14\% | 12\% | 11\% | 19\% | 12\% | 14\% | 12\% | 16\% |
|  | 4 - | Count | 25 | 8 | 17 | 4 | 5 | 3 | 10 | 2 | 1 | 5 | 8 | 12 |
|  |  |  | 4\% | 4\% | 4\% | 4\% | 3\% | 3\% | 10\% | 2\% | 1\% | 5\% | 3\% | 5\% |
|  | 3 - | Count | 20 | 8 | 11 | 3 | 5 | 4 | 1 | 5 | 1 | 5 | 3 | 12 |
|  |  |  | 3\% | 4\% | 3\% | 3\% | 4\% | 4\% | 1\% | 5\% | 1\% | 5\% | 1\% | 5\% |
|  | 2 - | Count | 19 | 4 | 15 | 0 | 3 | 4 | 3 | 3 | 5 | 4 | 8 | 8 |
|  |  |  | 3\% | 2\% | 4\% | 1\% | 2\% | 4\% | 3\% | 3\% | 7\% | 4\% | 3\% | 3\% |
|  | $\begin{aligned} & \hline 1 \text { - Very } \\ & \text { poor job } \end{aligned}$ | Count | 28 | 9 | 18 | 5 | 5 | 6 | 5 | 5 | 2 | 2 | 12 | 14 |
|  |  |  | 4\% | 4\% | 5\% | 5\% | 3\% | 6\% | 5\% | 5\% | 3\% | 2\% | 4\% | 6\% |
|  | (DK/NS) | Count | 48 | 20 | 28 | 9 | 11 | 3 | 10 | 13 | 1 | 11 | 21 | 16 |
|  |  |  | 8\% | 9\% | 7\% | 10\% | 8\% | 3\% | 10\% | 12\% | 1\% | 11\% | 7\% | 7\% |
| Summary | Very good |  | 19\% | 20\% | 19\% | 14\% | 24\% | 23\% | 19\% | 15\% | 21\% | 22\% | 22\% | 15\% |
|  | Good |  | 34\% | 34\% | 34\% | 37\% | 33\% | 34\% | 34\% | 32\% | 37\% | 24\% | 38\% | 34\% |
|  | Neutral |  | 24\% | 24\% | 24\% | 26\% | 23\% | 23\% | 19\% | 26\% | 28\% | 27\% | 21\% | 26\% |
|  | Poor |  | 7\% | 7\% | 7\% | 7\% | 7\% | 7\% | 11\% | 7\% | 3\% | 10\% | 4\% | 10\% |
|  | Very poor |  | 7\% | 6\% | 9\% | 6\% | 6\% | 10\% | 8\% | 8\% | 9\% | 6\% | 7\% | 9\% |
|  | (DK) |  | 8\% | 9\% | 7\% | 10\% | 8\% | 3\% | 10\% | 12\% | 1\% | 11\% | 7\% | 7\% |
| MEAN (out of 10) |  |  | 6.6 | 6.7 | 6.6 | 6.5 | 6.8 | 6.6 | 6.5 | 6.3 | 6.8 | 6.6 | 6.9 | 6.3 |

7. How good of a job would you say the San Diego County Water Authority is doing overall?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE: HEARD OF SDCWA |  |  |  | (620) | (323) | (297) | (163) | (233) | (220) | (105) | (220) | (282) | (72) | (109) | (219) | (130) |
| SDCWA DOING | 10 - Very good job | Count | 63 | 25 | 38 | 28 | 17 | 18 | 17 | 23 | 22 | 11 | 12 | 10 | 8 |
|  |  |  | 10\% | 8\% | 13\% | 17\% | 7\% | 8\% | 16\% | 10\% | 8\% | 15\% | 11\% | 5\% | 6\% |
|  | 9 - | Count | 58 | 24 | 34 | 13 | 29 | 16 | 19 | 17 | 21 | 12 | 15 | 22 | 6 |
|  |  |  | 9\% | 8\% | 11\% | 8\% | 12\% | 7\% | 18\% | 8\% | 8\% | 17\% | 13\% | 10\% | 5\% |
|  | 8 - | Count | 125 | 78 | 47 | 41 | 48 | 35 | 23 | 45 | 56 | 14 | 26 | 47 | 24 |
|  |  |  | 20\% | 24\% | 16\% | 25\% | 21\% | 16\% | 22\% | 20\% | 20\% | 19\% | 24\% | 21\% | 19\% |
|  | 7 - | Count | 86 | 50 | 36 | 18 | 32 | 35 | 8 | 31 | 44 | 5 | 15 | 27 | 30 |
|  |  |  | 14\% | 16\% | 12\% | 11\% | 14\% | 16\% | 8\% | 14\% | 16\% | 7\% | 14\% | 12\% | 23\% |
|  | 6 - | Count | 63 | 35 | 27 | 15 | 20 | 28 | 3 | 33 | 27 | 8 | 8 | 24 | 13 |
|  |  |  | 10\% | 11\% | 9\% | 9\% | 9\% | 13\% | 3\% | 15\% | 10\% | 12\% | 8\% | 11\% | 10\% |
|  | 5 - | Count | 86 | 33 | 53 | 19 | 23 | 43 | 9 | 35 | 38 | 8 | 19 | 30 | 18 |
|  |  |  | 14\% | 10\% | 18\% | 12\% | 10\% | 20\% | 9\% | 16\% | 14\% | 10\% | 17\% | 14\% | 14\% |
|  | 4 - | Count | 25 | 11 | 14 | 7 | 11 | 8 | 6 | 6 | 14 | 2 | 2 | 13 | 6 |
|  |  |  | 4\% | 4\% | 5\% | 4\% | 5\% | 3\% | 5\% | 3\% | 5\% | 3\% | 2\% | 6\% | 5\% |
|  | 3 - | Count | 20 | 13 | 7 | 5 | 8 | 7 | 3 | 3 | 12 | 1 | 1 | 8 | 6 |
|  |  |  | 3\% | 4\% | 2\% | 3\% | 3\% | 3\% | 3\% | 1\% | 4\% | 1\% | 1\% | 4\% | 4\% |
|  | 2 - | Count | 19 | 13 | 6 | 3 | 9 | 7 | 4 | 2 | 14 | 3 |  | 6 | 6 |
|  |  |  | 3\% | 4\% | 2\% | 2\% | 4\% | 3\% | 3\% | 1\% | 5\% | 5\% |  | 3\% | 4\% |
|  | $\begin{array}{\|l\|l\|} \hline 1 \text { - Very } \\ \text { poor job } \\ \hline \end{array}$ | Count | 28 | 19 | 9 | 6 | 14 | 7 | 4 | 9 | 14 | 4 | 4 | 10 | 4 |
|  |  |  | 4\% | 6\% | 3\% | 4\% | 6\% | 3\% | 4\% | 4\% | 5\% | 5\% | 3\% | 5\% | 3\% |
|  | (DK/NS) | Count | 48 | 21 | 27 | 9 | 22 | 16 | 9 | 17 | 20 | 4 | 8 | 21 | 9 |
|  |  |  | 8\% | 7\% | 9\% | 5\% | 10\% | 7\% | 9\% | 8\% | 7\% | 6\% | 7\% | 10\% | 7\% |
| Summary | Very good |  | 19\% | 15\% | 24\% | 26\% | 19\% | 15\% | 34\% | 18\% | 15\% | 32\% | 25\% | 14\% | 11\% |
|  | Good |  | 34\% | 40\% | 28\% | 36\% | 34\% | 32\% | 30\% | 35\% | 36\% | 26\% | 37\% | 34\% | 41\% |
|  | Neutral |  | 24\% | 21\% | 27\% | 21\% | 19\% | 32\% | 12\% | 31\% | 23\% | 22\% | 25\% | 25\% | 24\% |
|  | Poor |  | 7\% | 8\% | 7\% | 7\% | 8\% | 7\% | 8\% | 4\% | 9\% | 4\% | 3\% | 10\% | 9\% |
|  | Very poor |  | 7\% | 10\% | 5\% | 5\% | 10\% | 7\% | 8\% | 5\% | 10\% | 10\% | 3\% | 8\% | 8\% |
|  | (DK) |  | 8\% | 7\% | 9\% | 5\% | 10\% | 7\% | 9\% | 8\% | 7\% | 6\% | 7\% | 10\% | 7\% |
| MEAN (out of 10) |  |  | 6.6 | 6.5 | 6.8 | 7.1 | 6.5 | 6.4 | 7.2 | 6.8 | 6.3 | 7.0 | 7.1 | 6.3 | 6.3 |

7. How good of a job would you say the San Diego County Water Authority is doing overall?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATERBILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE: HEARD OF SDCWA |  |  |  | (620) | (353) | (254) | (432) | (169) | (380) | (125) | (86) | (515) | (92) | (271) | (349) |
| SDCWA DOING | 10 - Very good job | Count | 63 | 19 | 41 | 43 | 18 | 32 | 25 | 4 | 60 | 2 | 40 | 23 |
|  |  |  | 10\% | 5\% | 16\% | 10\% | 11\% | 8\% | 20\% | 4\% | 12\% | 2\% | 15\% | 7\% |
|  | 9 - | Count | 58 | 28 | 30 | 31 | 27 | 35 | 18 | 5 | 54 | 4 | 25 | 33 |
|  |  |  | 9\% | 8\% | 12\% | 7\% | 16\% | 9\% | 14\% | 5\% | 11\% | 4\% | 9\% | 10\% |
|  | 8 - | Count | 125 | 76 | 48 | 91 | 31 | 86 | 16 | 18 | 111 | 14 | 60 | 65 |
|  |  |  | 20\% | 22\% | 19\% | 21\% | 18\% | 23\% | 13\% | 21\% | 22\% | 15\% | 22\% | 19\% |
|  | 7 - | Count | 86 | 66 | 19 | 66 | 17 | 56 | 10 | 18 | 80 | 5 | 39 | 47 |
|  |  |  | 14\% | 19\% | 7\% | 15\% | 10\% | 15\% | 8\% | 21\% | 16\% | 6\% | 14\% | 14\% |
|  | 6 - | Count | 63 | 35 | 26 | 43 | 18 | 39 | 10 | 13 | 49 | 11 | 24 | 38 |
|  |  |  | 10\% | 10\% | 10\% | 10\% | 11\% | 10\% | 8\% | 15\% | 10\% | 12\% | 9\% | 11\% |
|  | 5 - | Count | 86 | 49 | 34 | 61 | 21 | 52 | 13 | 12 | 67 | 18 | 34 | 52 |
|  |  |  | 14\% | 14\% | 13\% | 14\% | 13\% | 14\% | 11\% | 14\% | 13\% | 20\% | 13\% | 15\% |
|  | 4 - | Count | 25 | 15 | 10 | 21 | 3 | 18 | 5 | 0 | 16 | 8 | 8 | 17 |
|  |  |  | 4\% | 4\% | 4\% | 5\% | 2\% | 5\% | 4\% | 0\% | 3\% | 9\% | 3\% | 5\% |
|  | 3 - | Count | 20 | 9 | 9 | 11 | 8 | 12 | 6 | 2 | 11 | 8 | 6 | 13 |
|  |  |  | 3\% | 3\% | 4\% | 3\% | 5\% | 3\% | 4\% | 2\% | 2\% | 9\% | 2\% | 4\% |
|  | 2 - | Count | 19 | 16 | 3 | 17 | 1 | 8 | 6 | 1 | 16 | 3 | 3 | 16 |
|  |  |  | 3\% | 4\% | 1\% | 4\% | 1\% | 2\% | 5\% | 2\% | 3\% | 4\% | 1\% | 5\% |
|  | $1-\mathrm{Very}$poor job poor job | Count | 28 | 18 | 9 | 25 | 2 | 14 | 9 | 2 | 16 | 11 | 9 | 18 |
|  |  |  | 4\% | 5\% | 4\% | 6\% | 1\% | 4\% | 7\% | 3\% | 3\% | 12\% | 3\% | 5\% |
|  | (DK/NS) | Count | 48 | 22 | 24 | 23 | 22 | 28 | 7 | 11 | 34 | 6 | 23 | 25 |
|  |  |  | 8\% | 6\% | 10\% | 5\% | 13\% | 7\% | 6\% | 12\% | 7\% | 7\% | 8\% | 7\% |
| Summary | Very good |  | 19\% | 13\% | 28\% | 17\% | 27\% | 18\% | 34\% | 10\% | 22\% | 6\% | 24\% | 16\% |
|  | Good |  | 34\% | 40\% | 26\% | 36\% | 28\% | 37\% | 21\% | 42\% | 37\% | 21\% | 36\% | 32\% |
|  | Neutral |  | 24\% | 24\% | 24\% | 24\% | 23\% | 24\% | 19\% | 29\% | 23\% | 33\% | 22\% | 26\% |
|  | Poor |  | 7\% | 7\% | 8\% | 7\% | 6\% | 8\% | 8\% | 3\% | 5\% | 18\% | 5\% | 9\% |
|  | Very poor |  | 7\% | 9\% | 5\% | 10\% | 2\% | 6\% | 12\% | 4\% | 6\% | 16\% | 4\% | 10\% |
|  | (DK) |  | 8\% | 6\% | 10\% | 5\% | 13\% | 7\% | 6\% | 12\% | 7\% | 7\% | 8\% | 7\% |
| MEAN (out of 10) (D) |  |  | 6.6 | 6.4 | 7.0 | 6.5 | 7.1 | 6.7 | 6.7 | 6.6 | 6.9 | 5.1 | 7.1 | 6.3 |

8. How reliable do you think San Diego County's water supply is?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\frac{\text { City }}{(371)}$ | County | Metro | $\begin{aligned} & \hline \text { S. Metro } \\ & \hline(231) \end{aligned}$ | $\begin{aligned} & \hline \text { Coastal } \\ & \hline(161) \end{aligned}$ | $\begin{aligned} & \text { Inland } \\ & \hline(180) \end{aligned}$ | $\begin{aligned} & \text { East } \\ & \hline(149) \\ & \hline \end{aligned}$ | $\begin{gathered} \text { South } \\ \hline(139) \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { 10/less } \\ \hline(209) \\ \hline \end{gathered}$ | $\begin{array}{r} 11-30 \\ \hline(482) \\ \hline \end{array}$ | $\begin{gathered} \hline \text { Over } 30 \\ \hline(309) \\ \hline \end{gathered}$ |
| BASE |  |  |  | (1001) | (630) |  |  |  |  |  |  |  |  | (140) |
| SDWATER SUPPLY | Very reliable | Count | 333 | 118 | 215 | 40 | 78 | 61 | 55 | 45 | 54 | 70 | 150 | 113 |
|  |  |  | 33\% | 32\% | 34\% | 28\% | 34\% | 38\% | 30\% | 30\% | 39\% | 33\% | 31\% | 37\% |
|  | Somewhat reliable | Count | 500 | 180 | 320 | 77 | 103 | 85 | 94 | 78 | 63 | 98 | 267 | 135 |
|  |  |  | 50\% | 48\% | 51\% | 55\% | 45\% | 53\% | 52\% | 52\% | 45\% | 47\% | 55\% | 44\% |
|  | Somewhat unreliable | Count | 108 | 50 | 58 | 17 | 33 | 6 | 17 | 17 | 18 | 24 | 45 | 39 |
|  |  |  | 11\% | 14\% | 9\% | 12\% | 14\% | 4\% | 9\% | 11\% | 13\% | 11\% | 9\% | 13\% |
|  | Very unreliable | Count | 30 | 10 | 20 | 6 | 4 | 4 | 8 | 3 | 4 | 5 | 11 | 14 |
|  |  |  | 3\% | 3\% | 3\% | 4\% | 2\% | 2\% | 5\% | 2\% | 3\% | 2\% | 2\% | 4\% |
|  | (DK/NS) | Count | 30 | 13 | 18 | 1 | 12 | 6 | 6 | 6 |  | 14 | 9 | 8 |
|  |  |  | 3\% | 3\% | 3\% | 1\% | 5\% | 3\% | 3\% | 4\% |  | 6\% | 2\% | 2\% |
| Summary | Reliable |  | 83\% | 80\% | 85\% | 83\% | 79\% | 91\% | 83\% | 82\% | 84\% | 80\% | 86\% | 80\% |
|  | Unreliable |  | 14\% | 16\% | 12\% | 16\% | 16\% | 6\% | 14\% | 14\% | 16\% | 14\% | 12\% | 17\% |
|  | (DK) |  | 3\% | 3\% | 3\% | 1\% | 5\% | 3\% | 3\% | 4\% |  | 6\% | 2\% | 2\% |

8. How reliable do you think San Diego County's water supply is?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1001) | (501) | (501) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| SD <br> WATER <br> SUPPLY | Very reliable | Count | 333 | 169 | 164 | 98 | 130 | 104 | 86 | 109 | 132 | 57 | 64 | 101 | 60 |
|  |  |  | 33\% | 34\% | 33\% | 27\% | 36\% | 37\% | 42\% | 29\% | 33\% | 43\% | 33\% | 31\% | 36\% |
|  | Somewhat reliable | Count | 500 | 252 | 248 | 209 | 164 | 124 | 91 | 199 | 200 | 54 | 97 | 163 | 73 |
|  |  |  | 50\% | 50\% | 49\% | 58\% | 46\% | 45\% | 44\% | 54\% | 50\% | 41\% | 50\% | 50\% | 43\% |
|  | Somewhat unreliable | Count | 108 | 53 | 56 | 41 | 36 | 31 | 17 | 43 | 46 | 15 | 18 | 41 | 26 |
|  |  |  | 11\% | 11\% | 11\% | 11\% | 10\% | 11\% | 8\% | 12\% | 11\% | 11\% | 9\% | 13\% | 15\% |
|  | Very unreliable | Count | 30 | 15 | 15 | 8 | 10 | 11 | 5 | 8 | 15 | 3 | 3 | 10 | 8 |
|  |  |  | 3\% | 3\% | 3\% | 2\% | 3\% | 4\% | 2\% | 2\% | 4\% | 3\% | 1\% | 3\% | 5\% |
|  | (DK/NS) | Count | 30 | 13 | 18 | 3 | 18 | 7 | 8 | 11 | 6 | 2 | 12 | 10 | 2 |
|  |  |  | 3\% | 2\% | 4\% | 1\% | 5\% | 3\% | 4\% | 3\% | 2\% | 1\% | 6\% | 3\% | 1\% |
| Summary | Reliable |  | 83\% | 84\% | 82\% | 86\% | 82\% | 82\% | 86\% | 83\% | 83\% | 85\% | 83\% | 81\% | 79\% |
|  | Unreliable |  | 14\% | 13\% | 14\% | 14\% | 13\% | 15\% | 10\% | 14\% | 15\% | 14\% | 11\% | 16\% | 20\% |
|  | (DK) |  | 3\% | 2\% | 4\% | 1\% | 5\% | 3\% | 4\% | 3\% | 2\% | 1\% | 6\% | 3\% | 1\% |

8. How reliable do you think San Diego County's water supply is?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATER BILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  |  | (1001) | (488) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| SD <br> WATER <br> SUPPLY | Very reliable | Count | 333 | 174 | 153 | 233 | 93 | 186 | 98 | 40 | 333 |  | 175 | 158 |
|  |  |  | 33\% | 36\% | 32\% | 35\% | 32\% | 34\% | 36\% | 29\% | 40\% |  | 34\% | 32\% |
|  | Somewhat | Count | 500 | 242 | 244 | 339 | 143 | 284 | 131 | 67 | 500 |  | 276 | 224 |
|  | reliable |  | 50\% | 50\% | 50\% | 51\% | 49\% | 51\% | 48\% | 49\% | 60\% |  | 54\% | 46\% |
|  | Somewhat | Count | 108 | 47 | 57 | 62 | 43 | 58 | 31 | 18 |  | 108 | 43 | 66 |
|  | unreliable |  | 11\% | 10\% | 12\% | 9\% | 15\% | 10\% | 12\% | 13\% |  | 79\% | 8\% | 14\% |
|  | Very unreliable | Count | 30 | 18 | 11 | 23 | 5 | 15 | 3 | 7 |  | 30 | 12 | 17 |
|  |  |  | 3\% | 4\% | 2\% | 3\% | 2\% | 3\% | 1\% | 5\% |  | 21\% | 2\% | 4\% |
|  | (DK/NS) | Count | 30 | 6 | 20 | 11 | 10 | 11 | 8 | 5 |  |  | 9 | 22 |
|  |  |  | 3\% | 1\% | 4\% | 2\% | 3\% | 2\% | 3\% | 4\% |  |  | 2\% | 4\% |
| Summary | Reliable |  | 83\% | 85\% | 82\% | 86\% | 80\% | 85\% | 84\% | 78\% | 100\% |  | 88\% | 78\% |
|  | Unreliable |  | 14\% | 13\% | 14\% | 13\% | 16\% | 13\% | 13\% | 18\% |  | 100\% | 11\% | 17\% |
|  | (DK) |  | 3\% | 1\% | 4\% | 2\% | 3\% | 2\% | 3\% | 4\% |  |  | 2\% | 4\% |

9. Is the reliability of San Diego County's water supply improving or worsening?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE |  |  |  | (1001) | (371) | (630) | (140) | (231) | (161) | (180) | (149) | (139) | (209) | (482) | (309) |
| RELIABILITY OF WATER SUPPLY | Improving significantly | Count | 110 | 31 | 79 | 12 | 19 | 17 | 31 | 13 | 17 | 28 | 60 | 23 |
|  |  |  | 11\% | 8\% | 13\% | 8\% | 8\% | 11\% | 17\% | 9\% | 13\% | 13\% | 12\% | 7\% |
|  | Improving somewhat | Count | 307 | 112 | 195 | 41 | 72 | 50 | 50 | 40 | 56 | 58 | 168 | 81 |
|  |  |  | 31\% | 30\% | 31\% | 29\% | 31\% | 31\% | 28\% | 27\% | 40\% | 28\% | 35\% | 26\% |
|  | Holding steady | Count | 386 | 142 | 244 | 57 | 85 | 71 | 66 | 62 | 45 | 80 | 176 | 130 |
|  |  |  | 39\% | 38\% | 39\% | 40\% | 37\% | 44\% | 37\% | 41\% | 32\% | 38\% | 36\% | 42\% |
|  | Worsening somewhat | Count | 113 | 48 | 65 | 20 | 28 | 9 | 18 | 20 | 18 | 23 | 49 | 41 |
|  |  |  | 11\% | 13\% | 10\% | 14\% | 12\% | 6\% | 10\% | 13\% | 13\% | 11\% | 10\% | 13\% |
|  | Worsening significantly | Count | 35 | 13 | 21 | 6 | 8 | 5 | 7 | 8 | 1 | 4 | 14 | 16 |
|  |  |  | 3\% | 4\% | 3\% | 4\% | 3\% | 3\% | 4\% | 5\% | 1\% | 2\% | 3\% | 5\% |
|  | (DK/NS) | Count | 50 | 25 | 25 | 6 | 19 | 8 | 8 | 7 | 2 | 16 | 16 | 18 |
|  |  |  | 5\% | 7\% | 4\% | 4\% | 8\% | 5\% | 5\% | 5\% | 1\% | 7\% | 3\% | 6\% |
| Summary | Improving |  | 42\% | 39\% | 44\% | 37\% | 39\% | 42\% | 45\% | 36\% | 53\% | 41\% | 47\% | 34\% |
|  | Steady |  | 39\% | 38\% | 39\% | 40\% | 37\% | 44\% | 37\% | 41\% | 32\% | 38\% | 36\% | 42\% |
|  | Worsening |  | 15\% | 17\% | 14\% | 18\% | 16\% | 9\% | 14\% | 19\% | 14\% | 13\% | 13\% | 18\% |
|  | (DK) |  | 5\% | 7\% | 4\% | 4\% | 8\% | 5\% | 5\% | 5\% | 1\% | 7\% | 3\% | 6\% |

9. Is the reliability of San Diego County's water supply improving or worsening?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female |  | 35-54 | $55+$ |  | $\begin{aligned} & \hline \text { Some PS } \\ & \hline(370) \\ & \hline \end{aligned}$ | (399) | $\begin{array}{\|l\|} \hline<\$ 25 \mathrm{~K} \\ \hline(131) \end{array}$ | $\begin{array}{\|l\|} \hline \$ 25-49 \mathrm{~K} \\ \hline(194) \end{array}$ | $\begin{array}{\|l\|} \hline \$ 50-99 \mathrm{~K} \\ \hline(326) \\ \hline \end{array}$ | $\begin{aligned} & \hline \$ 100 \mathrm{~K}+ \\ & \hline(169) \end{aligned}$ |
| BASE |  |  |  |  | (1001) | (501) | (358) | (358) |  |  |  |  |  |  | (279) | (206) |
| RELIABILITY OF WATER SUPPLY | Improving significantly | Count | 110 | 50 | 61 | 51 | 37 | 22 | 34 | 36 | 37 | 25 | 29 | 22 | 12 |
|  |  |  | 11\% | 10\% | 12\% | 14\% | 10\% | 8\% | 16\% | 10\% | 9\% | 19\% | 15\% | 7\% | 7\% |
|  | Improving somewhat | Count | 307 | 175 | 133 | 140 | 106 | 60 | 73 | 116 | 112 | 37 | 48 | 118 | 39 |
|  |  |  | 31\% | 35\% | 27\% | 39\% | 30\% | 21\% | 36\% | 31\% | 28\% | 28\% | 25\% | 36\% | 23\% |
|  | Holding steady | Count | 386 | 179 | 207 | 120 | 144 | 122 | 63 | 143 | 176 | 45 | 75 | 130 | 75 |
|  |  |  | 39\% | 36\% | 41\% | 33\% | 40\% | 44\% | 31\% | 39\% | 44\% | 35\% | 39\% | 40\% | 45\% |
|  | Worsening somewhat | Count | 113 | 59 | 54 | 35 | 33 | 45 | 22 | 51 | 40 | 12 | 24 | 36 | 26 |
|  |  |  | 11\% | 12\% | 11\% | 10\% | 9\% | 16\% | 11\% | 14\% | 10\% | 10\% | 12\% | 11\% | 15\% |
|  | Worsening significantly | Count | 35 | 16 | 19 | 6 | 15 | 12 | 4 | 5 | 22 | 4 | 5 | 7 | 11 |
|  |  |  | 3\% | 3\% | 4\% | 2\% | 4\% | 4\% | 2\% | 1\% | 5\% | 3\% | 2\% | 2\% | 6\% |
|  | (DK/NS) | Count | 50 | 23 | 27 | 7 | 23 | 18 | 10 | 20 | 14 | 7 | 13 | 13 | 5 |
|  |  |  | 5\% | 5\% | 5\% | 2\% | 6\% | 7\% | 5\% | 5\% | 3\% | 6\% | 7\% | 4\% | 3\% |
| Summary | Improving |  | 42\% | 45\% | 39\% | 53\% | 40\% | 29\% | 52\% | 41\% | 37\% | 47\% | 40\% | 43\% | 30\% |
|  | Steady |  | 39\% | 36\% | 41\% | 33\% | 40\% | 44\% | 31\% | 39\% | 44\% | 35\% | 39\% | 40\% | 45\% |
|  | Worsening |  | 15\% | 15\% | 15\% | 11\% | 13\% | 20\% | 13\% | 15\% | 15\% | 12\% | 15\% | 13\% | 22\% |
|  | (DK) |  | 5\% | 5\% | 5\% | 2\% | 6\% | 7\% | 5\% | 5\% | 3\% | 6\% | 7\% | 4\% | 3\% |

## 9. Is the reliability of San Diego County's water supply improving or worsening?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATER BILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | $\begin{gathered} \text { Hispanic/ } \\ \text { Latino } \\ \hline \end{gathered}$ | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  |  | (1001) | (488) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| RELIABILITY OF WATER SUPPLY | Improving significantly | Count | 110 | 44 | 64 | 80 | 29 | 52 | 46 | 11 | 104 | 6 | 76 | 34 |
|  |  |  | 11\% | 9\% | 13\% | 12\% | 10\% | 9\% | 17\% | 8\% | 13\% | 4\% | 15\% | 7\% |
|  | Improving somewhat | Count | 307 | 134 | 166 | 212 | 86 | 160 | 100 | 42 | 284 | 21 | 187 | 121 |
|  |  |  | 31\% | 27\% | 34\% | 32\% | 29\% | 29\% | 37\% | 30\% | 34\% | 15\% | 36\% | 25\% |
|  | Holding steady | Count | 386 | 212 | 163 | 256 | 117 | 232 | 88 | 53 | 351 | 33 | 177 | 209 |
|  |  |  | 39\% | 43\% | 34\% | 38\% | 40\% | 42\% | 32\% | 39\% | 42\% | 24\% | 34\% | 43\% |
|  | Worsening somewhat | Count | 113 | 58 | 53 | 75 | 36 | 66 | 21 | 21 | 58 | 54 | 46 | 67 |
|  |  |  | 11\% | 12\% | 11\% | 11\% | 12\% | 12\% | 8\% | 15\% | 7\% | 39\% | 9\% | 14\% |
|  |  | Count | 35 | 22 | 10 | 23 | 8 | 23 | 3 | 4 | 11 | 22 | 10 | 25 |
|  | significantly |  | 3\% | 4\% | 2\% | 3\% | 3\% | 4\% | 1\% | 3\% | 1\% | 16\% | 2\% | 5\% |
|  | (DK/NS) | Count | 50 | 18 | 28 | 22 | 19 | 23 | 13 | 6 | 24 | 3 | 18 | 31 |
|  |  |  | 5\% | 4\% | 6\% | 3\% | 6\% | 4\% | 5\% | 4\% | 3\% | 2\% | 4\% | 6\% |
| Summary | Improving |  | 42\% | 36\% | 48\% | 44\% | 39\% | 38\% | 54\% | 38\% | 47\% | 19\% | 51\% | 32\% |
|  | Steady |  | 39\% | 43\% | 34\% | 38\% | 40\% | 42\% | 32\% | 39\% | 42\% | 24\% | 34\% | 43\% |
|  | Worsening |  | 15\% | 16\% | 13\% | 15\% | 15\% | 16\% | 9\% | 19\% | 8\% | 55\% | 11\% | 19\% |
|  | (DK) |  | 5\% | 4\% | 6\% | 3\% | 6\% | 4\% | 5\% | 4\% | 3\% | 2\% | 4\% | 6\% |

10. How much do you support or oppose the plan to diversify our water sources?

11. How much do you support or oppose the plan to diversify our water sources?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 |  |  | $\begin{aligned} & \hline \text { Some PS } \\ & \hline(370) \end{aligned}$ | $\begin{gathered} \hline \text { Grad } \\ \hline(399) \end{gathered}$ | $\begin{array}{\|c} \hline<\$ 25 \mathrm{~K} \\ \hline(131) \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \$ 25-49 \mathrm{~K} \\ \hline(194) \\ \hline \end{array}$ | $\begin{aligned} & \hline \$ 50-99 \mathrm{~K} \\ & \hline(326) \\ & \hline \end{aligned}$ | $\begin{gathered} \hline \$ 100 \mathrm{~K}+ \\ \hline(169) \\ \hline \end{gathered}$ |
| BASE |  |  |  | (1001) | (501) | (501) | (358) | (358) |  |  |  |  |  |  | (279) | (206) |
| DIVERSIFYING WATER SOURCES | Strongly support | Count | 431 | 249 | 181 | 128 | 158 | 144 | 84 | 139 | 201 | 53 | 80 | 150 | 85 |
|  |  |  | 43\% | 50\% | 36\% | 36\% | 44\% | 52\% | 41\% | 38\% | 50\% | 41\% | 41\% | 46\% | 50\% |
|  | Moderately support | Count | 356 | 172 | 184 | 154 | 114 | 86 | 69 | 151 | 128 | 38 | 72 | 102 | 54 |
|  |  |  | 36\% | 34\% | 37\% | 43\% | 32\% | 31\% | 33\% | 41\% | 32\% | 29\% | 37\% | 31\% | 32\% |
|  | Moderately oppose | Count | 62 | 27 | 35 | 30 | 23 | 9 | 17 | 19 | 26 | 9 | 11 | 31 | 8 |
|  |  |  | 6\% | 5\% | 7\% | 9\% | 7\% | 3\% | 8\% | 5\% | 6\% | 7\% | 6\% | 9\% | 5\% |
|  | Strongly oppose | Count | 32 | 17 | 15 | 13 | 10 | 9 | 11 | 10 | 10 | 7 | 7 | 10 | 4 |
|  |  |  | 3\% | 3\% | 3\% | 4\% | 3\% | 3\% | 5\% | 3\% | 2\% | 5\% | 3\% | 3\% | 3\% |
|  | (Depends) | Count | 59 | 21 | 38 | 21 | 22 | 16 | 10 | 25 | 20 | 10 | 10 | 16 | 12 |
|  |  |  | 6\% | 4\% | 8\% | 6\% | 6\% | 6\% | 5\% | 7\% | 5\% | 8\% | 5\% | 5\% | 7\% |
|  | (DK/NS) | Count | 61 | 14 | 48 | 13 | 31 | 16 | 16 | 26 | 14 | 14 | 14 | 17 | 6 |
|  |  |  | 6\% | 3\% | 10\% | 3\% | 9\% | 6\% | 8\% | 7\% | 4\% | 11\% | 7\% | 5\% | 3\% |
| Summary | Support |  | 79\% | 84\% | 73\% | 79\% | 76\% | 82\% | 74\% | 78\% | 82\% | 69\% | 79\% | 77\% | 83\% |
|  | Oppose |  | 9\% | 9\% | 10\% | 12\% | 9\% | 6\% | 14\% | 8\% | 9\% | 12\% | 9\% | 13\% | 7\% |
|  | (DK/Depends) |  | 12\% | 7\% | 17\% | 9\% | 15\% | 11\% | 13\% | 14\% | 9\% | 19\% | 12\% | 10\% | 10\% |

10. How much do you support or oppose the plan to diversify our water sources?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATERBILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  |  | (1001) | (488) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| DIVERSIFYING WATER SOURCES | Strongly support | Count | 431 | 244 | 177 | 296 | 126 | 251 | 112 | 55 | 375 | 54 | 211 | 220 |
|  |  |  | 43\% | 50\% | 37\% | 44\% | 43\% | 45\% | 41\% | 40\% | 45\% | 39\% | 41\% | 45\% |
|  | Moderately support | Count | 356 | 154 | 192 | 245 | 100 | 208 | 94 | 41 | 316 | 34 | 206 | 149 |
|  |  |  | 36\% | 32\% | 40\% | 37\% | 34\% | 38\% | 35\% | 30\% | 38\% | 25\% | 40\% | 31\% |
|  | Moderately oppose | Count | 62 | 25 | 35 | 37 | 21 | 35 | 20 | 7 | 45 | 17 | 37 | 25 |
|  |  |  | 6\% | 5\% | 7\% | 6\% | 7\% | 6\% | 7\% | 5\% | 5\% | 12\% | 7\% | 5\% |
|  | Stronglyoppose oppose | Count | 32 | 11 | 20 | 23 | 9 | 16 | 13 | 2 | 19 | 13 | 9 | 23 |
|  |  |  | 3\% | 2\% | 4\% | 3\% | 3\% | 3\% | 5\% | 2\% | 2\% | 9\% | 2\% | 5\% |
|  | (Depends) | Count | 59 | 31 | 23 | 36 | 18 | 25 | 14 | 17 | 44 | 11 | 22 | 37 |
|  |  |  | 6\% | 6\% | 5\% | 5\% | 6\% | 5\% | 5\% | 12\% | 5\% | 8\% | 4\% | 8\% |
|  | (DK/NS) | Count | 61 | 22 | 37 | 30 | 21 | 20 | 19 | 16 | 34 | 9 | 30 | 32 |
|  |  |  | 6\% | 5\% | 8\% | 5\% | 7\% | 4\% | 7\% | 11\% | 4\% | 6\% | 6\% | 7\% |
| Summary | Support |  | 79\% | 82\% | 76\% | 81\% | 77\% | 83\% | 76\% | 70\% | 83\% | 64\% | 81\% | 76\% |
|  | Oppose |  | 9\% | 7\% | 11\% | 9\% | 10\% | 9\% | 12\% | 7\% | 8\% | 22\% | 9\% | 10\% |
|  | (DK/Depends) |  | 12\% | 11\% | 12\% | 10\% | 13\% | 8\% | 12\% | 23\% | 9\% | 14\% | 10\% | 14\% |

11. Some people think in times of drought, the state should impose mandatory emergency cuts to water use statewide. Others think the state should only impose cuts on a county-by-county basis in areas that have actual shortages of water. What do you think?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{gathered} \hline \text { City } \\ \hline(371) \end{gathered}$ | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE |  |  |  | (1001) | (630) | (140) | (231) | (161) | (180) | (149) | (139) | (209) | (482) | (309) |
| RESTRICTIONS SHOULD BE | Statewide | Count | 506 | 192 | 314 | 73 | 119 | 87 | 94 | 66 | 67 | 90 | 281 | 136 |
|  |  |  | 51\% | 52\% | 50\% | 52\% | 52\% | 54\% | 52\% | 44\% | 48\% | 43\% | 58\% | 44\% |
|  | Areas with actual shortage | Count | 422 | 153 | 269 | 62 | 92 | 63 | 76 | 67 | 63 | 99 | 172 | 151 |
|  |  |  | 42\% | 41\% | 43\% | 44\% | 40\% | 39\% | 42\% | 45\% | 45\% | 47\% | 36\% | 49\% |
|  | (DK/NS) | Count | 72 | 26 | 47 | 6 | 20 | 11 | 10 | 17 | 9 | 21 | 29 | 23 |
|  |  |  | 7\% | 7\% | 7\% | 4\% | 9\% | 7\% | 5\% | 11\% | 7\% | 10\% | 6\% | 7\% |

11. Some people think in times of drought, the state should impose mandatory emergency cuts to water use statewide. Others think the state should only impose cuts on a county-by-county basis in areas that have actual shortages of water. What do you think?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1001) | (501) | (501) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| RESTRICTIONS SHOULD BE | Statewide | Count | 506 | 253 | 253 | 227 | 157 | 121 | 94 | 192 | 211 | 52 | 106 | 158 | 79 |
|  |  |  | 51\% | 51\% | 51\% | 63\% | 44\% | 43\% | 46\% | 52\% | 53\% | 40\% | 55\% | 49\% | 47\% |
|  | Areas with actual shortage | Count | 422 | 218 | 204 | 114 | 163 | 143 | 101 | 148 | 164 | 68 | 74 | 146 | 75 |
|  |  |  | 42\% | 44\% | 41\% | 32\% | 45\% | 51\% | 49\% | 40\% | 41\% | 52\% | 38\% | 45\% | 44\% |
|  | (DK/NS) | Count | 72 | 29 | 43 | 17 | 38 | 15 | 11 | 29 | 25 | 10 | 15 | 21 | 15 |
|  |  |  | 7\% | 6\% | 9\% | 5\% | 11\% | 5\% | 5\% | 8\% | 6\% | 7\% | 8\% | 7\% | 9\% |

11. Some people think in times of drought, the state should impose mandatory emergency cuts to water use statewide. Others think the state should only impose cuts on a county-by-county basis in areas that have actual shortages of water. What do you think?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATERBILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  |  | (1001) | (488) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| RESTRICTIONS SHOULD BE | Statewide | Count | 506 | 238 | 255 | 344 | 147 | 287 | 134 | 74 | 442 | 56 | 279 | 227 |
|  |  |  | 51\% | 49\% | 53\% | 51\% | 50\% | 52\% | 50\% | 54\% | 53\% | 41\% | 54\% | 47\% |
|  | Areas with actual | Count | 422 | 223 | 188 | 287 | 120 | 236 | 114 | 55 | 347 | 68 | 203 | 219 |
|  | shortage |  | 42\% | 46\% | 39\% | 43\% | 41\% | 42\% | 42\% | 40\% | 42\% | 50\% | 39\% | 45\% |
|  | (DK/NS) | Count | 72 | 26 | 41 | 38 | 27 | 32 | 23 | 9 | 44 | 13 | 33 | 40 |
|  |  |  | 7\% | 5\% | 9\% | 6\% | 9\% | 6\% | 9\% | 6\% | 5\% | 10\% | 6\% | 8\% |

12. Some people think the best strategy to prepare California to meet future water needs is to focus principally on saving water. Others say the best strategy is to save water and make investments in local supplies. What do you think?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE |  |  |  | (1001) | (371) | (630) | (140) | (231) | (161) | (180) | (149) | (139) | (209) | (482) | (309) |
| $\begin{aligned} & \hline \text { BEST } \\ & \text { STRATEGY } \end{aligned}$ | Focus on saving water | Count | 285 | 108 | 176 | 39 | 70 | 34 | 50 | 45 | 47 | 70 | 130 | 85 |
|  |  |  | 28\% | 29\% | 28\% | 28\% | 30\% | 21\% | 28\% | 30\% | 34\% | 33\% | 27\% | 27\% |
|  | Pursue saving water and invest in local supplies | Count | 660 | 242 | 418 | 96 | 146 | 116 | 118 | 94 | 90 | 120 | 335 | 205 |
|  |  |  | 66\% | 65\% | 66\% | 68\% | 63\% | 72\% | 66\% | 63\% | 65\% | 57\% | 69\% | 66\% |
|  | (DK/NS) | Count | 56 | 21 | 36 | 6 | 15 | 11 | 12 | 11 | 2 | 19 | 17 | 20 |
|  |  |  | 6\% | 6\% | 6\% | 4\% | 6\% | 7\% | 6\% | 7\% | 1\% | 9\% | 4\% | 6\% |

12. Some people think the best strategy to prepare California to meet future water needs is to focus principally on saving water. Others say the best strategy is to save water and make investments in local supplies. What do you think?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1001) | (501) | (501) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| $\begin{aligned} & \text { BEST } \\ & \text { STRATEGY } \end{aligned}$ | Focus on saving water | Count | 285 | 144 | 141 | 119 | 96 | 68 | 91 | 87 | 103 | 53 | 62 | 102 | 35 |
|  |  |  | 28\% | 29\% | 28\% | 33\% | 27\% | 24\% | 44\% | 23\% | 26\% | 40\% | 32\% | 31\% | 21\% |
|  | Pursue saving water and invest in local supplies | Count | 660 | 339 | 321 | 223 | 236 | 198 | 104 | 262 | 279 | 67 | 122 | 207 | 126 |
|  |  |  | 66\% | 68\% | 64\% | 62\% | 66\% | 71\% | 51\% | 71\% | 70\% | 52\% | 63\% | 64\% | 75\% |
|  | (DK/NS) | Count | 56 | 18 | 38 | 16 | 26 | 12 | 11 | 21 | 17 | 10 | 10 | 17 | 7 |
|  |  |  | 6\% | 4\% | 8\% | 4\% | 7\% | 4\% | 5\% | 6\% | 4\% | 8\% | 5\% | 5\% | 4\% |

12. Some people think the best strategy to prepare California to meet future water needs is to focus principally on saving water Others say the best strategy is to save water and make investments in local supplies. What do you think?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATER BILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  |  | (1001) | (488) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| $\begin{aligned} & \hline \text { BEST } \\ & \text { STRATEGY } \end{aligned}$ | Focus on saving water | Count | 285 | 127 | 152 | 185 | 91 | 130 | 103 | 46 | 242 | 41 | 164 | 121 |
|  |  |  | 28\% | 26\% | 31\% | 28\% | 31\% | 23\% | 38\% | 34\% | 29\% | 29\% | 32\% | 25\% |
|  | Pursue saving water and | Count | 660 | 339 | 305 | 450 | 192 | 399 | 160 | 80 | 557 | 91 | 329 | 331 |
|  | invest in local supplies |  | 66\% | 69\% | 63\% | 67\% | 65\% | 72\% | 59\% | 58\% | 67\% | 66\% | 64\% | 68\% |
|  | (DK/NS) | Count | 56 | 22 | 28 | 33 | 11 | 27 | 8 | 11 | 33 | 6 | 21 | 35 |
|  |  |  | 6\% | 5\% | 6\% | 5\% | 4\% | 5\% | 3\% | 8\% | 4\% | 5\% | 4\% | 7\% |

13. How much more would you personally be willing to pay per month, if anything, for additional drought-proofing of local water supplies in San Diego County?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE |  |  |  | (1001) | (371) | (630) | (140) | (231) | (161) | (180) | (149) | (139) | (209) | (482) | (309) |
| PAY PER MONTH FOR ADDITIONAL LOCAL WATER SUPPLIES | \$0 (Nothing) | Count | 245 | 83 | 162 | 33 | 50 | 48 | 48 | 36 | 30 | 50 | 107 | 87 |
|  |  |  | 24\% | 22\% | 26\% | 24\% | 22\% | 30\% | 27\% | 24\% | 21\% | 24\% | 22\% | 28\% |
|  | \$5 or less | Count | 111 | 36 | 75 | 15 | 21 | 19 | 24 | 14 | 17 | 29 | 51 | 31 |
|  |  |  | 11\% | 10\% | 12\% | 11\% | 9\% | 12\% | 14\% | 10\% | 12\% | 14\% | 11\% | 10\% |
|  | \$6 to \$15 | Count | 74 | 18 | 56 | 8 | 10 | 12 | 22 | 9 | 13 | 15 | 38 | 21 |
|  |  |  | 7\% | 5\% | 9\% | 6\% | 4\% | 7\% | 12\% | 6\% | 9\% | 7\% | 8\% | 7\% |
|  | \$16 to \$30 | Count | 53 | 20 | 33 | 9 | 12 | 6 | 7 | 12 | 8 | 9 | 22 | 22 |
|  |  |  | 5\% | 5\% | 5\% | 6\% | 5\% | 4\% | 4\% | 8\% | 6\% | 4\% | 5\% | 7\% |
|  | Over \$30 | Count | 26 | 14 | 12 | 6 | 8 |  | 2 | 1 | 9 | 7 | 14 | 5 |
|  |  |  | 3\% | 4\% | 2\% | 4\% | 3\% |  | 1\% | 0\% | 6\% | 3\% | 3\% | 2\% |
|  | (Depends) | Count | 295 | 113 | 183 | 38 | 75 | 51 | 43 | 48 | 41 | 51 | 155 | 89 |
|  |  |  | 30\% | 30\% | 29\% | 27\% | 32\% | 31\% | 24\% | 32\% | 29\% | 25\% | 32\% | 29\% |
|  | (DK/NS) | Count | 197 | 87 | 110 | 32 | 55 | 25 | 33 | 30 | 22 | 48 | 95 | 54 |
|  |  |  | 20\% | 23\% | 18\% | 23\% | 24\% | 16\% | 18\% | 20\% | 16\% | 23\% | 20\% | 18\% |
|  | Mean |  | \$8.55 | \$10.82 | \$7.39 | \$11.07 | \$10.65 | \$3.69 | \$6.43 | \$5.83 | \$14.34 | \$9.13 | \$9.36 | \$7.04 |
|  | Median |  | \$1.00 | \$1.00 | \$1.00 | \$1.00 | \$1.00 | \$.00 | \$1.00 | \$. 28 | \$5.00 | \$1.00 | \$2.00 | \$. 00 |

13. How much more would you personally be willing to pay per month, if anything, for additional drought-proofing of local water supplies in San Diego County?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1001) | (501) | (501) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| PAY PER MONTH FOR ADDITIONAL LOCAL WATER SUPPLIES | \$0 (Nothing) | Count | 245 | 113 | 132 | 70 | 92 | 81 | 49 | 88 | 105 | 47 | 40 | 87 | 42 |
|  |  |  | 24\% | 23\% | 26\% | 20\% | 26\% | 29\% | 24\% | 24\% | 26\% | 36\% | 21\% | 27\% | 25\% |
|  | \$5 or less | Count | 111 | 66 | 45 | 34 | 45 | 33 | 14 | 42 | 54 | 7 | 23 | 52 | 24 |
|  |  |  | 11\% | 13\% | 9\% | 9\% | 12\% | 12\% | 7\% | 11\% | 14\% | 5\% | 12\% | 16\% | 14\% |
|  | \$6 to \$15 | Count | 74 | 35 | 39 | 23 | 25 | 26 | 22 | 26 | 25 | 6 | 17 | 25 | 18 |
|  |  |  | 7\% | 7\% | 8\% | 7\% | 7\% | 9\% | 11\% | 7\% | 6\% | 4\% | 9\% | 8\% | 11\% |
|  | \$16 to \$30 | Count | 53 | 33 | 20 | 18 | 24 | 12 | 8 | 20 | 25 | 7 | 15 | 17 | 9 |
|  |  |  | 5\% | 7\% | 4\% | 5\% | 7\% | 4\% | 4\% | 5\% | 6\% | 5\% | 8\% | 5\% | 6\% |
|  | Over \$30 | Count | 26 | 14 | 12 | 12 | 9 | 5 | 8 | 6 | 11 | 5 | 6 | 11 | 3 |
|  |  |  | 3\% | 3\% | 2\% | 3\% | 2\% | 2\% | 4\% | 2\% | 3\% | 4\% | 3\% | 3\% | 2\% |
|  | (Depends) | Count | 295 | 153 | 142 | 135 | 95 | 64 | 58 | 120 | 112 | 28 | 52 | 90 | 44 |
|  |  |  | 30\% | 31\% | 28\% | 38\% | 27\% | 23\% | 28\% | 32\% | 28\% | 22\% | 27\% | 28\% | 26\% |
|  | (DK/NS) | Count | 197 | 86 | 111 | 66 | 69 | 59 | 47 | 69 | 67 | 32 | 42 | 44 | 29 |
|  |  |  | 20\% | 17\% | 22\% | 18\% | 19\% | 21\% | 23\% | 19\% | 17\% | 24\% | 22\% | 13\% | 17\% |
|  | Mean |  | \$8.55 | \$9.16 | \$7.91 | \$10.94 | \$8.53 | \$6.27 | \$11.55 | \$7.68 | \$8.04 | \$8.67 | \$10.82 | \$8.30 | \$7.29 |
|  | Median |  | \$1.00 | \$2.00 | \$.00 | \$2.00 | \$1.00 | \$.00 | \$1.00 | \$1.00 | \$1.00 | \$. 00 | \$2.00 | \$1.00 | \$2.00 |

13. How much more would you personally be willing to pay per month, if anything, for additional drought-proofing of local water supplies in San Diego County?

14. Some people feel San Diego County ratepayers should pay more to improve water supply reliability in the Bay-Delta.

Others prefer focusing investments on developing more water supplies here in the San Diego area. Which approach do you prefer?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE |  |  |  | (1001) | (371) | (630) | (140) | (231) | (161) | (180) | (149) | (139) | (209) | (482) | (309) |
| PREFERED APPROACH | Strongly prefer Bay-Delta | Count | 33 | 6 | 27 | 1 | 5 | 3 | 10 | 8 | 6 | 11 | 13 | 8 |
|  |  |  | 3\% | 2\% | 4\% | 1\% | 2\% | 2\% | 6\% | 5\% | 4\% | 5\% | 3\% | 3\% |
|  | Moderately prefer Bay-Delta | Count | 67 | 22 | 45 | 11 | 11 | 15 | 11 | 7 | 12 | 18 | 37 | 12 |
|  |  |  | 7\% | 6\% | 7\% | 8\% | 5\% | 10\% | 6\% | 5\% | 9\% | 8\% | 8\% | 4\% |
|  | Moderately prefer local | Count | 99 | 41 | 58 | 18 | 22 | 14 | 13 | 15 | 16 | 23 | 40 | 36 |
|  |  |  | 10\% | 11\% | 9\% | 13\% | 10\% | 9\% | 7\% | 10\% | 11\% | 11\% | 8\% | 12\% |
|  | Strongly prefer local | Count | 195 | 79 | 115 | 33 | 46 | 26 | 42 | 21 | 26 | 41 | 92 | 61 |
|  |  |  | 19\% | 21\% | 18\% | 24\% | 20\% | 16\% | 23\% | 14\% | 19\% | 20\% | 19\% | 20\% |
|  | (Support both) | Count | 357 | 129 | 228 | 45 | 84 | 60 | 62 | 59 | 47 | 58 | 195 | 104 |
|  |  |  | 36\% | 35\% | 36\% | 32\% | 36\% | 37\% | 35\% | 39\% | 34\% | 28\% | 40\% | 34\% |
|  | (Support neither) | Count | 78 | 26 | 52 | 9 | 17 | 15 | 10 | 11 | 16 | 17 | 33 | 28 |
|  |  |  | 8\% | 7\% | 8\% | 7\% | 7\% | 9\% | 6\% | 8\% | 11\% | 8\% | 7\% | 9\% |
|  | (Depends) | Count | 90 | 37 | 52 | 14 | 23 | 16 | 12 | 17 | 7 | 17 | 40 | 33 |
|  |  |  | 9\% | 10\% | 8\% | 10\% | 10\% | 10\% | 7\% | 12\% | 5\% | 8\% | 8\% | 11\% |
|  | (DK/NS) | Count | 83 | 31 | 52 | 8 | 23 | 12 | 20 | 11 | 9 | 23 | 34 | 26 |
|  |  |  | 8\% | 8\% | 8\% | 6\% | 10\% | 8\% | 11\% | 7\% | 7\% | 11\% | 7\% | 9\% |
| Summary | Prefer local |  | 29\% | 32\% | 28\% | 37\% | 30\% | 25\% | 30\% | 24\% | 30\% | 31\% | 27\% | 31\% |
|  | (Both/ Neither/ DK/ Depends) |  | 61\% | 60\% | 61\% | 55\% | 64\% | 63\% | 58\% | 66\% | 57\% | 55\% | 62\% | 62\% |
|  | Prefer Bay-Delta |  | 10\% | 7\% | 11\% | 9\% | 7\% | 11\% | 12\% | 10\% | 13\% | 14\% | 10\% | 7\% |

14. Some people feel San Diego County ratepayers should pay more to improve water supply reliability in the Bay-Delta. Others prefer focusing investments on developing more water supplies here in the San Diego area. Which approach do you prefer?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1001) | (501) | (501) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| PREFERED APPROACH | Strongly prefer Bay-Delta | Count | 33 | 17 | 16 | 19 | 11 | 3 | 15 | 11 | 7 | 6 | 11 | 9 | 3 |
|  |  |  | 3\% | 3\% | 3\% | 5\% | 3\% | 1\% | 7\% | 3\% | 2\% | 4\% | 6\% | 3\% | 2\% |
|  | Moderately prefer Bay-Delta | Count | 67 | 40 | 26 | 39 | 17 | 10 | 12 | 24 | 30 | 3 | 22 | 26 | 10 |
|  |  |  | 7\% | 8\% | 5\% | 11\% | 5\% | 4\% | 6\% | 7\% | 7\% | 2\% | 11\% | 8\% | 6\% |
|  | Moderately prefer local | Count | 99 | 51 | 48 | 27 | 32 | 40 | 14 | 43 | 41 | 16 | 9 | 34 | 24 |
|  |  |  | 10\% | 10\% | 10\% | 8\% | 9\% | 14\% | 7\% | 12\% | 10\% | 12\% | 5\% | 10\% | 14\% |
|  | Strongly prefer local | Count | 195 | 111 | 84 | 76 | 66 | 51 | 27 | 74 | 93 | 18 | 24 | 86 | 32 |
|  |  |  | 19\% | 22\% | 17\% | 21\% | 18\% | 18\% | 13\% | 20\% | 23\% | 14\% | 12\% | 26\% | 19\% |
|  | (Support both) | Count | 357 | 183 | 174 | 135 | 123 | 96 | 85 | 116 | 146 | 49 | 78 | 84 | 61 |
|  |  |  | 36\% | 36\% | 35\% | 38\% | 34\% | 34\% | 41\% | 31\% | 37\% | 37\% | 40\% | 26\% | 36\% |
|  | (Support neither) | Count | 78 | 36 | 42 | 23 | 24 | 30 | 20 | 28 | 28 | 17 | 11 | 34 | 4 |
|  |  |  | 8\% | 7\% | 8\% | 7\% | 7\% | 11\% | 10\% | 8\% | 7\% | 13\% | 5\% | 11\% | 3\% |
|  | (Depends) | Count | 90 | 30 | 60 | 22 | 39 | 29 | 12 | 43 | 32 | 7 | 19 | 32 | 20 |
|  |  |  | 9\% | 6\% | 12\% | 6\% | 11\% | 10\% | 6\% | 12\% | 8\% | 6\% | 10\% | 10\% | 12\% |
|  | (DK/NS) | Count | 83 | 33 | 51 | 15 | 46 | 20 | 20 | 32 | 23 | 16 | 20 | 22 | 13 |
|  |  |  | 8\% | 7\% | 10\% | 4\% | 13\% | 7\% | 10\% | 9\% | 6\% | 12\% | 10\% | 7\% | 8\% |
| Summary | Prefer local |  | 29\% | 32\% | 26\% | 29\% | 27\% | 33\% | 20\% | 31\% | 34\% | 26\% | 17\% | 37\% | 33\% |
|  | (Both/ Neither/ DK/ Depends) |  | 61\% | 56\% | 65\% | 55\% | 65\% | 63\% | 67\% | 59\% | 57\% | 68\% | 66\% | 52\% | 59\% |
|  | Prefer Bay-Delta |  | 10\% | 11\% | 8\% | 16\% | 8\% | 5\% | 13\% | 9\% | 9\% | 7\% | 17\% | 11\% | 8\% |

14. Some people feel San Diego County ratepayers should pay more to improve water supply reliability in the Bay-Delta. Others prefer focusing investments on developing more water supplies here in the San Diego area. Which approach do you prefer?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATERBILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  |  | (1001) | (488) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| PREFERED APPROACH | Strongly prefer Bay-Delta | Count | 33 | 15 | 17 | 27 | 5 | 16 | 10 | 7 | 29 | 3 | 19 | 14 |
|  |  |  | 3\% | 3\% | 4\% | 4\% | 2\% | 3\% | 4\% | 5\% | 4\% | 2\% | 4\% | 3\% |
|  | Moderately prefer Bay-Delta | Count | 67 | 28 | 35 | 49 | 13 | 48 | 12 | 7 | 62 | 3 | 50 | 17 |
|  |  |  | 7\% | 6\% | 7\% | 7\% | 4\% | 9\% | 4\% | 5\% | 7\% | 2\% | 10\% | 4\% |
|  | Moderately prefer local | Count | 99 | 61 | 37 | 73 | 24 | 70 | 16 | 10 | 80 | 19 | 46 | 53 |
|  |  |  | 10\% | 12\% | 8\% | 11\% | 8\% | 13\% | 6\% | 8\% | 10\% | 14\% | 9\% | 11\% |
|  | Strongly prefer local | Count | 195 | 96 | 94 | 135 | 58 | 123 | 38 | 28 | 164 | 30 | 83 | 111 |
|  |  |  | 19\% | 20\% | 19\% | 20\% | 20\% | 22\% | 14\% | 20\% | 20\% | 21\% | 16\% | 23\% |
|  | (Support both) | Count | 357 | 165 | 185 | 233 | 112 | 177 | 122 | 42 | 315 | 38 | 221 | 135 |
|  |  |  | 36\% | 34\% | 38\% | 35\% | 38\% | 32\% | 45\% | 30\% | 38\% | 28\% | 43\% | 28\% |
|  | (Support neither) | Count | 78 | 37 | 38 | 45 | 30 | 34 | 26 | 14 | 67 | 11 | 40 | 39 |
|  |  |  | 8\% | 8\% | 8\% | 7\% | 10\% | 6\% | 10\% | 10\% | 8\% | 8\% | 8\% | 8\% |
|  | (Depends) | Count | 90 | 47 | 41 | 57 | 31 | 47 | 26 | 16 | 67 | 18 | 25 | 65 |
|  |  |  | 9\% | 10\% | 8\% | 9\% | 10\% | 8\% | 9\% | 12\% | 8\% | 13\% | 5\% | 13\% |
|  | (DK/NS) | Count | 83 | 38 | 38 | 49 | 21 | 41 | 21 | 14 | 49 | 14 | 31 | 52 |
|  |  |  | 8\% | 8\% | 8\% | 7\% | 7\% | 7\% | 8\% | 10\% | 6\% | 10\% | 6\% | 11\% |
| Summary | Prefer local |  | 29\% | 32\% | 27\% | 31\% | 28\% | 35\% | 20\% | 28\% | 29\% | 35\% | 25\% | 34\% |
|  | (Both/ Neither/ DK/ Depends) |  | 61\% | 59\% | 62\% | 58\% | 66\% | 54\% | 72\% | 62\% | 60\% | 60\% | 61\% | 60\% |
|  | Prefer Bay-Delta |  | 10\% | 9\% | 11\% | 11\% | 6\% | 11\% | 8\% | 10\% | 11\% | 5\% | 13\% | 6\% |

15. Do you believe that it is possible to further treat recycled water currently used for irrigation to make the water pure and safe for drinking?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE |  |  |  | (1001) | (371) | (630) | (140) | (231) | (161) | (180) | (149) | (139) | (209) | (482) | (309) |
| POSSIBLE TO <br> FURTHER <br> TREAT <br> RECYCLED <br> WATER | Yes | Count | 594 | 229 | 366 | 81 | 148 | 92 | 110 | 87 | 77 | 129 | 310 | 155 |
|  |  |  | 59\% | 62\% | 58\% | 58\% | 64\% | 57\% | 61\% | 58\% | 55\% | 62\% | 64\% | 50\% |
|  | No | Count | 286 | 97 | 189 | 38 | 59 | 50 | 47 | 44 | 47 | 57 | 126 | 103 |
|  |  |  | 29\% | 26\% | 30\% | 27\% | 26\% | 31\% | 26\% | 30\% | 34\% | 27\% | 26\% | 33\% |
|  | (DK/NS) | Count | 120 | 46 | 75 | 21 | 24 | 19 | 23 | 18 | 15 | 23 | 46 | 51 |
|  |  |  | 12\% | 12\% | 12\% | 15\% | 11\% | 11\% | 13\% | 12\% | 11\% | 11\% | 9\% | 17\% |

15. Do you believe that it is possible to further treat recycled water currently used for irrigation to make the water pure and safe for drinking?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | <35 | 35-54 | 55 + | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1001) | (501) | (501) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| $\begin{aligned} & \text { POSSIBLE TO } \\ & \text { FURTHER } \\ & \text { TREAT } \\ & \text { RECYCLED } \\ & \text { WATER } \end{aligned}$ | Yes | Count | 594 | 326 | 268 | 249 | 177 | 166 | 120 | 216 | 249 | 73 | 106 | 185 | 104 |
|  |  |  | 59\% | 65\% | 54\% | 69\% | 49\% | 59\% | 58\% | 58\% | 62\% | 56\% | 55\% | 57\% | 61\% |
|  | No | Count | 286 | 131 | 155 | 85 | 129 | 72 | 62 | 116 | 105 | 34 | 67 | 104 | 44 |
|  |  |  | 29\% | 26\% | 31\% | 24\% | 36\% | 26\% | 30\% | 31\% | 26\% | 26\% | 35\% | 32\% | 26\% |
|  | (DK/NS) | Count | 120 | 43 | 78 | 25 | 52 | 41 | 24 | 39 | 45 | 24 | 21 | 37 | 21 |
|  |  |  | 12\% | 9\% | 15\% | 7\% | 15\% | 15\% | 12\% | 10\% | 11\% | 18\% | 11\% | 11\% | 12\% |

15. Do you believe that it is possible to further treat recycled water currently used for irrigation to make the water pure and safe for drinking?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATERBILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  |  | (1001) | (488) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| $\begin{aligned} & \text { POSSIBLE TO } \\ & \text { FURTHER } \\ & \text { TREAT } \\ & \text { RECYCLED } \\ & \text { WATER } \end{aligned}$ | Yes | Count | 594 | 286 | 296 | 400 | 180 | 340 | 158 | 78 | 510 | 74 | 334 | 261 |
|  |  |  | 59\% | 59\% | 61\% | 60\% | 61\% | 61\% | 58\% | 56\% | 61\% | 54\% | 65\% | 54\% |
|  | No | Count | 286 | 147 | 129 | 196 | 80 | 150 | 82 | 43 | 235 | 45 | 136 | 150 |
|  |  |  | 29\% | 30\% | 27\% | 29\% | 27\% | 27\% | 30\% | 31\% | 28\% | 33\% | 27\% | 31\% |
|  | (DK/NS) | Count | 120 | 54 | 60 | 72 | 35 | 64 | 32 | 17 | 87 | 19 | 45 | 76 |
|  |  |  | 12\% | 11\% | 12\% | 11\% | 12\% | 12\% | 12\% | 12\% | 10\% | 13\% | 9\% | 16\% |

16. How would you feel about mixing advanced treated recycled water into the supply of drinking water? Why are you opposed to this?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE |  |  |  | (1001) | (371) | (630) | (140) | (231) | (161) | (180) | (149) | (139) | (209) | (482) | (309) |
| USE ADVANCED TREATED FOR DRINKING WATER | Strongly favor | Count | 186 | 71 | 115 | 27 | 45 | 28 | 34 | 31 | 23 | 54 | 81 | 51 |
|  |  |  | 19\% | 19\% | 18\% | 19\% | 19\% | 17\% | 19\% | 21\% | 16\% | 26\% | 17\% | 17\% |
|  | Somewhat favor | Count | 421 | 148 | 273 | 54 | 94 | 76 | 71 | 56 | 69 | 80 | 230 | 112 |
|  |  |  | 42\% | 40\% | 43\% | 38\% | 41\% | 47\% | 39\% | 38\% | 50\% | 38\% | 48\% | 36\% |
|  | Somewhat oppose | Count | 159 | 67 | 91 | 26 | 41 | 22 | 27 | 27 | 16 | 31 | 72 | 55 |
|  |  |  | 16\% | 18\% | 14\% | 19\% | 18\% | 13\% | 15\% | 18\% | 12\% | 15\% | 15\% | 18\% |
|  | Strongly oppose | Count | 151 | 56 | 94 | 24 | 32 | 21 | 32 | 22 | 19 | 20 | 67 | 63 |
|  |  |  | 15\% | 15\% | 15\% | 17\% | 14\% | 13\% | 18\% | 15\% | 13\% | 9\% | 14\% | 20\% |
|  | (DK/NS) | Count | 85 | 28 | 56 | 10 | 19 | 14 | 16 | 13 | 13 | 24 | 32 | 28 |
|  |  |  | 8\% | 8\% | 9\% | 7\% | 8\% | 9\% | 9\% | 9\% | 9\% | 11\% | 7\% | 9\% |
| Summary | Favor |  | 61\% | 59\% | 62\% | 57\% | 60\% | 65\% | 58\% | 58\% | 66\% | 64\% | 64\% | 53\% |
|  | Oppose |  | 31\% | 33\% | 29\% | 36\% | 32\% | 27\% | 33\% | 33\% | 25\% | 24\% | 29\% | 38\% |
|  | (DK) |  | 8\% | 8\% | 9\% | 7\% | 8\% | 9\% | 9\% | 9\% | 9\% | 11\% | 7\% | 9\% |
| BASE: OPPOSE |  |  | (309) | (123) | (186) | (50) | (73) | (43) | (59) | (49) | (35) | (51) | (140) | (118) |
| $\begin{aligned} & \hline \text { REASON } \\ & \text { OPPOSED } \end{aligned}$ | Safety | Count | 80 | 33 | 46 | 16 | 18 | 12 | 18 | 11 | 6 | 14 | 30 | 36 |
|  |  |  | 26\% | 27\% | 25\% | 31\% | 24\% | 27\% | 31\% | 22\% | 16\% | 27\% | 22\% | 30\% |
|  | Lack of confidence in system | Count | 74 | 27 | 47 | 8 | 19 | 12 | 12 | 14 | 8 | 8 | 32 | 34 |
|  |  |  | 24\% | 22\% | 25\% | 17\% | 26\% | 29\% | 20\% | 29\% | 23\% | 15\% | 23\% | 29\% |
|  | Cleanliness | Count | 65 | 22 | 43 | 8 | 13 | 6 | 15 | 15 | 6 | 11 | 29 | 25 |
|  |  |  | 21\% | 18\% | 23\% | 17\% | 18\% | 15\% | 26\% | 30\% | 19\% | 21\% | 21\% | 21\% |
|  | Fear of illness | Count | 22 | 9 | 13 | 3 | 6 | 2 | 2 | 3 | 5 | 5 | 12 | 4 |
|  |  |  | 7\% | 7\% | 7\% | 6\% | 9\% | 6\% | 4\% | 6\% | 15\% | 11\% | 9\% | 4\% |
|  | Other | Count | 18 | 7 | 11 | 3 | 4 | 4 | 3 | 3 | 1 | 6 | 5 | 7 |
|  |  |  | 6\% | 6\% | 6\% | 6\% | 5\% | 10\% | 5\% | 5\% | 3\% | 11\% | 4\% | 6\% |
|  | (DK/NS) | Count | 51 | 25 | 26 | 12 | 13 | 5 | 9 | 4 | 8 | 7 | 31 | 12 |
|  |  |  | 16\% | 20\% | 14\% | 23\% | 18\% | 13\% | 15\% | 7\% | 24\% | 15\% | 22\% | 10\% |

16. How would you feel about mixing advanced treated recycled water into the supply of drinking water? Why are you opposed to this?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1001) | (501) | (501) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| USE ADVANCED TREATED FOR DRINKING WATER | Strongly favor | Count | 186 | 122 | 64 | 60 | 69 | 56 | 39 | 61 | 84 | 24 | 37 | 58 | 39 |
|  |  |  | 19\% | 24\% | 13\% | 17\% | 19\% | 20\% | 19\% | 16\% | 21\% | 18\% | 19\% | 18\% | 23\% |
|  | Somewhat favor | Count | 421 | 227 | 194 | 191 | 126 | 103 | 82 | 156 | 178 | 43 | 78 | 142 | 63 |
|  |  |  | 42\% | 45\% | 39\% | 53\% | 35\% | 37\% | 40\% | 42\% | 45\% | 33\% | 40\% | 44\% | 37\% |
|  | Somewhat oppose | Count | 159 | 59 | 99 | 55 | 61 | 43 | 40 | 59 | 55 | 22 | 32 | 55 | 29 |
|  |  |  | 16\% | 12\% | 20\% | 15\% | 17\% | 15\% | 19\% | 16\% | 14\% | 17\% | 16\% | 17\% | 17\% |
|  | Strongly oppose | Count | 151 | 57 | 94 | 32 | 68 | 51 | 28 | 60 | 60 | 22 | 29 | 48 | 27 |
|  |  |  | 15\% | 11\% | 19\% | 9\% | 19\% | 18\% | 14\% | 16\% | 15\% | 17\% | 15\% | 15\% | 16\% |
|  | (DK/NS) | Count | 85 | 35 | 49 | 20 | 35 | 25 | 18 | 33 | 23 | 19 | 19 | 22 | 11 |
|  |  |  | 8\% | 7\% | 10\% | 6\% | 10\% | 9\% | 9\% | 9\% | 6\% | 15\% | 10\% | 7\% | 7\% |
| Summary | Favor |  | 61\% | 70\% | 52\% | 70\% | 54\% | 57\% | 58\% | 59\% | 65\% | 51\% | 59\% | 61\% | 60\% |
|  | Oppose |  | 31\% | 23\% | 39\% | 24\% | 36\% | 34\% | 33\% | 32\% | 29\% | 34\% | 31\% | 32\% | 33\% |
|  | (DK) |  | 8\% | 7\% | 10\% | 6\% | 10\% | 9\% | 9\% | 9\% | 6\% | 15\% | 10\% | 7\% | 7\% |
| BASE: OPPOSE |  |  | (309) | (116) | (193) | (87) | (128) | (94) | (68) | (120) | (115) | (44) | (60) | (103) | (55) |
| REASON OPPOSED | Safety | Count | 80 | 24 | 56 | 25 | 34 | 20 | 18 | 35 | 27 | 12 | 16 | 25 | 17 |
|  |  |  | 26\% | 20\% | 29\% | 29\% | 27\% | 21\% | 27\% | 29\% | 23\% | 28\% | 27\% | 25\% | 30\% |
|  | Lack of confidence in system | Count | 74 | 32 | 42 | 10 | 32 | 31 | 14 | 27 | 29 | 15 | 16 | 18 | 16 |
|  |  |  | 24\% | 28\% | 22\% | 12\% | 25\% | 33\% | 20\% | 23\% | 26\% | 34\% | 26\% | 17\% | 29\% |
|  | Cleanliness | Count | 65 | 26 | 39 | 20 | 29 | 16 | 15 | 30 | 20 | 7 | 9 | 25 | 9 |
|  |  |  | 21\% | 23\% | 20\% | 23\% | 23\% | 17\% | 22\% | 25\% | 17\% | 17\% | 16\% | 24\% | 16\% |
|  | Fear of illness | Count | 22 | 6 | 16 | 9 | 5 | 8 | 4 | 9 | 8 | 1 | 6 | 8 | 2 |
|  |  |  | 7\% | 5\% | 8\% | 10\% | 4\% | 9\% | 6\% | 7\% | 7\% | 3\% | 9\% | 8\% | 4\% |
|  | Other | Count | 18 | 9 | 9 | 3 | 11 | 4 | 6 | 6 | 7 | 2 | 9 | 1 | 3 |
|  |  |  | 6\% | 8\% | 5\% | 3\% | 9\% | 4\% | 8\% | 5\% | 6\% | 5\% | 15\% | 1\% | 5\% |
|  | (DK/NS) | Count | 51 | 19 | 32 | 19 | 17 | 14 | 11 | 13 | 25 | 6 | 4 | 25 | 9 |
|  |  |  | 16\% | 16\% | 16\% | 22\% | 13\% | 15\% | 16\% | 11\% | 22\% | 13\% | 7\% | 24\% | 17\% |

16. How would you feel about mixing advanced treated recycled water into the supply of drinking water? Why are you opposed to this?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATERBILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  |  | (1001) | (488) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| USE ADVANCED TREATED FOR DRINKING WATER | Strongly favor | Count | 186 | 104 | 77 | 129 | 54 | 111 | 40 | 31 | 156 | 29 | 94 | 92 |
|  |  |  | 19\% | 21\% | 16\% | 19\% | 18\% | 20\% | 15\% | 22\% | 19\% | 21\% | 18\% | 19\% |
|  | Somewhat favor | Count | 421 | 194 | 217 | 292 | 121 | 241 | 118 | 50 | 365 | 50 | 249 | 172 |
|  |  |  | 42\% | 40\% | 45\% | 44\% | 41\% | 43\% | 43\% | 36\% | 44\% | 36\% | 48\% | 35\% |
|  | Somewhat oppose | Count | 159 | 73 | 79 | 95 | 57 | 95 | 41 | 20 | 129 | 25 | 74 | 84 |
|  |  |  | 16\% | 15\% | 16\% | 14\% | 19\% | 17\% | 15\% | 14\% | 16\% | 18\% | 14\% | 17\% |
|  | Strongly oppose | Count | 151 | 87 | 64 | 109 | 37 | 71 | 48 | 22 | 123 | 26 | 65 | 86 |
|  |  |  | 15\% | 18\% | 13\% | 16\% | 12\% | 13\% | 18\% | 16\% | 15\% | 19\% | 13\% | 18\% |
|  | (DK/NS) | Count | 85 | 29 | 48 | 44 | 26 | 37 | 24 | 15 | 59 | 8 | 32 | 52 |
|  |  |  | 8\% | 6\% | 10\% | 7\% | 9\% | 7\% | 9\% | 11\% | 7\% | 6\% | 6\% | 11\% |
| Summary | Favor |  | 61\% | 61\% | 61\% | 63\% | 59\% | 63\% | 58\% | 59\% | 63\% | 58\% | 67\% | 54\% |
|  | Oppose |  | 31\% | 33\% | 29\% | 30\% | 32\% | 30\% | 33\% | 30\% | 30\% | 36\% | 27\% | 35\% |
|  | (DK) |  | 8\% | 6\% | 10\% | 7\% | 9\% | 7\% | 9\% | 11\% | 7\% | 6\% | 6\% | 11\% |
| BASE: OPPOSE |  |  | (309) | (160) | (142) | (203) | (93) | (166) | (89) | (42) | (252) | (50) | (139) | (170) |
| REASON OPPOSED | Safety | Count | 80 | 42 | 38 | 53 | 24 | 43 | 26 | 9 | 65 | 13 | 37 | 42 |
|  |  |  | 26\% | 26\% | 27\% | 26\% | 26\% | 26\% | 29\% | 23\% | 26\% | 26\% | 27\% | 25\% |
|  | Lack of confidence in system | Count | 74 | 48 | 26 | 55 | 18 | 42 | 15 | 11 | 62 | 10 | 27 | 47 |
|  |  |  | 24\% | 30\% | 18\% | 27\% | 19\% | 26\% | 17\% | 26\% | 25\% | 19\% | 20\% | 27\% |
|  | Cleanliness | Count | 65 | 31 | 28 | 35 | 24 | 33 | 17 | 12 | 54 | 10 | 33 | 32 |
|  |  |  | 21\% | 19\% | 20\% | 17\% | 26\% | 20\% | 19\% | 28\% | 21\% | 20\% | 24\% | 19\% |
|  | Fear of illness | Count | 22 | 9 | 13 | 16 | 6 | 10 | 9 | 2 | 19 | 3 | 11 | 11 |
|  |  |  | 7\% | 6\% | 9\% | 8\% | 7\% | 6\% | 10\% | 6\% | 7\% | 5\% | 8\% | 6\% |
|  | Other | Count | 18 | 7 | 11 | 11 | 7 | 10 | 6 | 1 | 17 | 1 | 8 | 10 |
|  |  |  | 6\% | 4\% | 8\% | 5\% | 7\% | 6\% | 6\% | 2\% | 7\% | 2\% | 6\% | 6\% |
|  | (DK/NS) | Count | 51 | 24 | 26 | 35 | 14 | 28 | 16 | 6 | 36 | 14 | 22 | 28 |
|  |  |  | 16\% | 15\% | 18\% | 17\% | 15\% | 17\% | 18\% | 16\% | 14\% | 28\% | 16\% | 17\% |

17. What additional actions, if any, have you taken in the last two years to reduce your water use?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE: TELEPHONE SURVEY ONLY |  |  |  | (500) | (186) | (314) | (70) | (115) | (80) | (90) | (74) | (69) | (78) | (276) | (146) |
| ACTIONS TO REDUCE WATER USE | Do not let water run | Cases | 324 | 121 | 203 | 43 | 78 | 58 | 56 | 51 | 37 | 40 | 194 | 89 |
|  |  |  | 65\% | 65\% | 64\% | 61\% | 68\% | 72\% | 62\% | 69\% | 54\% | 51\% | 70\% | 61\% |
|  | Take shorter showers/ fewer showers/ baths | Cases | 303 | 112 | 191 | 40 | 71 | 47 | 63 | 45 | 36 | 50 | 163 | 90 |
|  |  |  | 61\% | 60\% | 61\% | 57\% | 62\% | 59\% | 70\% | 60\% | 52\% | 64\% | 59\% | 61\% |
|  | Wash only full loads of clothes or dishes | Cases | 287 | 110 | 177 | 44 | 66 | 52 | 54 | 41 | 31 | 40 | 171 | 76 |
|  |  |  | 57\% | 59\% | 56\% | 62\% | 58\% | 64\% | 60\% | 54\% | 44\% | 51\% | 62\% | 52\% |
|  | Reduce/ skip watering | Cases | 259 | 103 | 156 | 36 | 68 | 45 | 48 | 31 | 31 | 30 | 149 | 81 |
|  |  |  | 52\% | 56\% | 50\% | 51\% | 59\% | 56\% | 53\% | 42\% | 45\% | 38\% | 54\% | 55\% |
|  | Use a broom instead of a hose on paved areas | Cases | 257 | 103 | 154 | 37 | 66 | 42 | 47 | 38 | 26 | 35 | 154 | 67 |
|  |  |  | 51\% | 56\% | 49\% | 53\% | 57\% | 52\% | 52\% | 51\% | 38\% | 45\% | 56\% | 46\% |
|  | Fix indoor leaks (toilet, faucet, etc.) | Cases | 250 | 98 | 151 | 36 | 62 | 46 | 43 | 35 | 27 | 33 | 154 | 63 |
|  |  |  | 50\% | 53\% | 48\% | 51\% | 54\% | 57\% | 48\% | 47\% | 39\% | 43\% | 56\% | 43\% |
|  | Irrigate during evening/ morning hours | Cases | 222 | 88 | 134 | 35 | 53 | 38 | 44 | 31 | 21 | 32 | 134 | 56 |
|  |  |  | 44\% | 47\% | 43\% | 50\% | 46\% | 47\% | 49\% | 41\% | 31\% | 41\% | 49\% | 38\% |
|  | Fix outdoor leaks(sprinklers, spas, etc.) | Cases | 202 | 82 | 120 | 28 | 54 | 36 | 36 | 30 | 18 | 27 | 120 | 55 |
|  |  |  | 40\% | 44\% | 38\% | 39\% | 47\% | 45\% | 40\% | 40\% | 26\% | 34\% | 44\% | 38\% |
|  | Adjust irrigation system and timers | Cases | 184 | 68 | 115 | 26 | 43 | 28 | 39 | 25 | 24 | 34 | 99 | 51 |
|  |  |  | 37\% | 37\% | 37\% | 37\% | 37\% | 34\% | 43\% | 33\% | 34\% | 44\% | 36\% | 35\% |
|  | Use low water toilet/ flush less | Cases | 181 | 68 | 113 | 25 | 43 | 28 | 39 | 31 | 16 | 20 | 97 | 64 |
|  |  |  | 36\% | 37\% | 36\% | 36\% | 37\% | 34\% | 43\% | 41\% | 23\% | 26\% | 35\% | 44\% |
|  | Check soil moisture before watering | Cases | 164 | 67 | 97 | 24 | 43 | 26 | 32 | 23 | 16 | 21 | 105 | 38 |
|  |  |  | 33\% | 36\% | 31\% | 34\% | 37\% | 33\% | 36\% | 31\% | 23\% | 27\% | 38\% | 26\% |
|  | Purchase high-efficiency clothes washer | Cases | 150 | 55 | 95 | 17 | 38 | 27 | 28 | 26 | 14 | 30 | 67 | 53 |
|  |  |  | 30\% | 30\% | 30\% | 24\% | 33\% | 33\% | 31\% | 36\% | 20\% | 39\% | 24\% | 37\% |
|  | Collect and reuse water | Cases | 119 | 40 | 79 | 16 | 25 | 17 | 27 | 20 | 16 | 21 | 56 | 42 |
|  |  |  | 24\% | 22\% | 25\% | 22\% | 21\% | 21\% | 30\% | 26\% | 23\% | 27\% | 20\% | 29\% |
|  | Replace unused grass with low-water plants | Cases | 116 | 39 | 76 | 12 | 27 | 20 | 28 | 19 | 10 | 25 | 46 | 45 |
|  |  |  | 23\% | 21\% | 24\% | 17\% | 24\% | 24\% | 30\% | 25\% | 15\% | 32\% | 17\% | 31\% |
|  | Upgrade irrigation system with high-efficiency | Cases | 105 | 37 | 69 | 14 | 22 | 19 | 22 | 16 | 12 | 18 | 55 | 32 |
|  |  |  | 21\% | 20\% | 22\% | 20\% | 19\% | 23\% | 24\% | 21\% | 18\% | 23\% | 20\% | 22\% |
|  | Use landscape calculator to set water-wise irrigation | Cases | 102 | 34 | 69 | 10 | 23 | 18 | 27 | 15 | 9 | 21 | 49 | 32 |
|  |  |  | 20\% | 18\% | 22\% | 15\% | 20\% | 22\% | 29\% | 20\% | 14\% | 27\% | 18\% | 22\% |
|  | Install rain barrel/ cistern | Cases | 72 | 21 | 50 | 6 | 15 | 8 | 20 | 14 | 8 | 12 | 35 | 25 |
|  |  |  | 14\% | 11\% | 16\% | 9\% | 13\% | 10\% | 23\% | 19\% | 12\% | 15\% | 13\% | 17\% |
|  | Replace grass with artificial/ synthetic turf | Cases | 60 | 22 | 38 | 10 | 12 | 8 | 14 | 12 | 3 | 11 | 20 | 28 |
|  |  |  | 12\% | 12\% | 12\% | 15\% | 10\% | 10\% | 15\% | 16\% | 5\% | 14\% | 7\% | 19\% |
|  | Schedule a water-use checkup/ assessment | Cases | 59 | 18 | 41 | 6 | 12 | 10 | 16 | 9 | 6 | 13 | 25 | 21 |
|  |  |  | 12\% | 10\% | 13\% | 8\% | 11\% | 13\% | 18\% | 12\% | 9\% | 17\% | 9\% | 14\% |
|  | Install a grey water system | Cases | 48 | 17 | 32 | 4 | 12 | 10 | 9 | 8 | 5 | 11 | 19 | 18 |
|  |  |  | 10\% | 9\% | 10\% | 6\% | 11\% | 12\% | 10\% | 10\% | 8\% | 14\% | 7\% | 13\% |
|  | Reduce car washing | Cases | 3 |  | 3 |  |  |  |  |  | 3 | 1 |  | 2 |
|  |  |  | 1\% |  | 1\% |  |  |  |  |  | 5\% | 2\% |  | 2\% |
|  | Follow restrictions | Cases | 1 |  | 1 |  |  |  |  |  | 1 |  | 1 |  |
|  |  |  | 0\% |  | 0\% |  |  |  |  |  | 2\% |  | 0\% |  |
|  | (Nothing) | Cases | 24 | 7 | 17 | 3 | 4 | 5 | 3 | 5 | 4 | 8 | 11 | 6 |
|  |  |  | 5\% | 4\% | 5\% | 4\% | 4\% | 7\% | 3\% | 7\% | 5\% | 10\% | 4\% | 4\% |
|  | (DK/NS) | Cases | 0 | 0 |  | 0 |  |  |  |  |  |  |  | 0 |
|  |  |  | 0\% | 0\% |  | 1\% |  |  |  |  |  |  |  | 0\% |

17. What additional actions, if any, have you taken in the last two years to reduce your water use?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | <35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE: TELEPHONE SURVEY ONLY |  |  |  | (500) | (249) | (251) | (179) | (179) | (139) | (121) | (168) | (195) | (66) | (99) | (123) | (69) |
| ACTIONS TO REDUCE WATER USE | Do not let water run | Cases | 324 | 157 | 166 | 136 | 112 | 74 | 81 | 113 | 123 | 42 | 67 | 78 | 30 |
|  |  |  | 65\% | 63\% | 66\% | 76\% | 63\% | 53\% | 67\% | 67\% | 63\% | 64\% | 68\% | 63\% | 43\% |
|  | Take shorter showers/ fewer showers/ baths | Cases | 303 | 157 | 146 | 125 | 94 | 83 | 69 | 106 | 119 | 38 | 64 | 66 | 30 |
|  |  |  | 61\% | 63\% | 58\% | 70\% | 52\% | 60\% | 57\% | 63\% | 61\% | 57\% | 65\% | 53\% | 43\% |
|  | Wash only full loads of clothes or dishes | Cases | 287 | 138 | 149 | 120 | 90 | 76 | 54 | 107 | 118 | 33 | 65 | 56 | 29 |
|  |  |  | 57\% | 55\% | 59\% | 67\% | 50\% | 55\% | 44\% | 64\% | 60\% | 51\% | 66\% | 45\% | 42\% |
|  | Reduce/ skip watering | Cases | 259 | 116 | 143 | 117 | 69 | 73 | 62 | 85 | 110 | 26 | 50 | 53 | 35 |
|  |  |  | 52\% | 47\% | 57\% | 65\% | 39\% | 52\% | 51\% | 50\% | 57\% | 39\% | 51\% | 43\% | 50\% |
|  | Use a broom instead of a hose on paved areas | Cases | 257 | 129 | 128 | 115 | 77 | 63 | 57 | 88 | 106 | 26 | 50 | 57 | 23 |
|  |  |  | 51\% | 52\% | 51\% | 64\% | 43\% | 46\% | 47\% | 53\% | 54\% | 40\% | 51\% | 46\% | 33\% |
|  | Fix indoor leaks (toilet, faucet, etc.) | Cases | 250 | 126 | 124 | 106 | 82 | 62 | 57 | 88 | 101 | 24 | 53 | 59 | 26 |
|  |  |  | 50\% | 50\% | 49\% | 60\% | 46\% | 44\% | 47\% | 53\% | 52\% | 37\% | 54\% | 48\% | 37\% |
|  | Irrigate during evening/ morning hours | Cases | 222 | 107 | 115 | 105 | 60 | 56 | 46 | 82 | 88 | 21 | 47 | 48 | 14 |
|  |  |  | 44\% | 43\% | 46\% | 59\% | 34\% | 40\% | 38\% | 49\% | 45\% | 32\% | 48\% | 39\% | 20\% |
|  | Fix outdoor leaks (sprinklers, spas, etc.) | Cases | 202 | 97 | 105 | 93 | 56 | 53 | 48 | 72 | 79 | 18 | 38 | 41 | 21 |
|  |  |  | 40\% | 39\% | 42\% | 52\% | 31\% | 38\% | 40\% | 43\% | 40\% | 27\% | 38\% | 34\% | 30\% |
|  | Adjust irrigation system and timers | Cases | 184 | 87 | 96 | 64 | 62 | 58 | 52 | 49 | 75 | 22 | 37 | 38 | 29 |
|  |  |  | 37\% | 35\% | 38\% | 36\% | 34\% | 41\% | 43\% | 29\% | 38\% | 33\% | 38\% | 31\% | 41\% |
|  | Use low water toilet/ flush less | Cases | 181 | 92 | 90 | 50 | 69 | 63 | 43 | 52 | 84 | 24 | 34 | 43 | 28 |
|  |  |  | 36\% | 37\% | 36\% | 28\% | 39\% | 45\% | 35\% | 31\% | 43\% | 37\% | 34\% | 35\% | 41\% |
|  | Check soil moisture before watering | Cases | 164 | 77 | 87 | 88 | 38 | 36 | 39 | 59 | 63 | 16 | 34 | 30 | 10 |
|  |  |  | 33\% | 31\% | 35\% | 49\% | 21\% | 26\% | 32\% | 35\% | 32\% | 24\% | 34\% | 24\% | 14\% |
|  | Purchase high-efficiency clothes washer | Cases | 150 | 80 | 70 | 33 | 64 | 53 | 36 | 43 | 66 | 17 | 39 | 34 | 22 |
|  |  |  | 30\% | 32\% | 28\% | 18\% | 36\% | 38\% | 30\% | 25\% | 34\% | 25\% | 40\% | 28\% | 32\% |
|  | Collect and reuse water | Cases | 119 | 55 | 64 | 25 | 49 | 45 | 42 | 31 | 44 | 20 | 33 | 31 | 15 |
|  |  |  | 24\% | 22\% | 26\% | 14\% | 27\% | 33\% | 35\% | 19\% | 22\% | 30\% | 34\% | 25\% | 21\% |
|  | Replace unused grass with low-water plants | Cases | 116 | 53 | 62 | 27 | 41 | 46 | 37 | 25 | 47 | 13 | 25 | 27 | 15 |
|  |  |  | 23\% | 21\% | 25\% | 15\% | 23\% | 33\% | 30\% | 15\% | 24\% | 20\% | 26\% | 22\% | 21\% |
|  | Upgrade irrigation system with high-efficiency | Cases | 105 | 49 | 56 | 46 | 27 | 30 | 30 | 29 | 42 | 11 | 20 | 19 | 21 |
|  |  |  | 21\% | 20\% | 22\% | 26\% | 15\% | 22\% | 25\% | 17\% | 22\% | 16\% | 21\% | 16\% | 30\% |
|  | Use landscape calculator to set water-wise irrigation | Cases | 102 | 52 | 50 | 29 | 40 | 32 | 28 | 29 | 41 | 12 | 22 | 24 | 13 |
|  |  |  | 20\% | 21\% | 20\% | 16\% | 22\% | 23\% | 23\% | 17\% | 21\% | 18\% | 22\% | 20\% | 18\% |
|  | Install rain barrel/ cistern | Cases | 72 | 38 | 33 | 23 | 19 | 30 | 29 | 13 | 27 | 12 | 23 | 15 | 7 |
|  |  |  | 14\% | 15\% | 13\% | 13\% | 10\% | 22\% | 24\% | 8\% | 14\% | 18\% | 23\% | 12\% | 10\% |
|  | Schedule a water-use checkup/ assessment | Cases | 59 | 31 | 28 | 14 | 22 | 23 | 32 | 11 | 15 | 10 | 19 | 10 | 14 |
|  |  |  | 12\% | 12\% | 11\% | 8\% | 12\% | 17\% | 26\% | 6\% | 8\% | 15\% | 19\% | 8\% | 20\% |
|  | Replace grass with artificial/ synthetic turf | Cases | 60 | 28 | 32 | 12 | 22 | 24 | 25 | 13 | 20 | 10 | 15 | 11 | 12 |
|  |  |  | 12\% | 11\% | 13\% | 7\% | 13\% | 17\% | 21\% | 8\% | 10\% | 16\% | 15\% | 9\% | 18\% |
|  | Install a grey water system | Cases | 48 | 25 | 23 | 11 | 17 | 20 | 25 | 8 | 15 | 10 | 14 | 11 | 9 |
|  |  |  | 10\% | 10\% | 9\% | 6\% | 10\% | 14\% | 21\% | 5\% | 8\% | 15\% | 14\% | 9\% | 13\% |
|  | Reduce car washing | Cases | 3 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |  |  |
|  |  |  | 1\% | 0\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% |  |  |
|  | Follow restrictions | Cases | 1 | 1 |  | 1 |  |  |  |  | 1 |  | 1 |  |  |
|  |  |  | 0\% | 0\% |  | 1\% |  |  |  |  | 1\% |  | 1\% |  |  |
|  | (Nothing) | Cases | 24 | 13 | 11 | 6 | 10 | 6 | 6 | 8 | 8 | 5 | 1 | 5 | 3 |
|  |  |  | 5\% | 5\% | 5\% | 3\% | 5\% | 5\% | 5\% | 5\% | 4\% | 8\% | 1\% | 4\% | 4\% |
|  | (DK/NS) | Cases | 0 | 0 |  |  |  | 0 | 0 |  |  |  |  |  | 0 |
|  |  |  | 0\% | 0\% |  |  |  | 0\% | 0\% |  |  |  |  |  | 1\% |

## 17. What additional actions, if any, have you taken in the last two years to reduce your water use?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATER BILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE: TELEPHONE SURVEY ONLY |  |  |  | (500) | (247) | (240) | (339) | (144) | (253) | (165) | (55) | (447) | (45) | (284) | (216) |
| ACTIONS TO REDUCE WATER USE | Do not let water run | Cases | 324 | 142 | 174 | 214 | 99 | 168 | 111 | 32 | 297 | 20 | 187 | 136 |
|  |  |  | 65\% | 57\% | 72\% | 63\% | 68\% | 66\% | 67\% | 58\% | 66\% | 45\% | 66\% | 63\% |
|  | Take shorter showers/ fewer showers/ baths | Cases | 303 | 129 | 166 | 195 | 99 | 151 | 111 | 29 | 275 | 22 | 177 | 126 |
|  |  |  | 61\% | 52\% | 69\% | 57\% | 68\% | 60\% | 67\% | 52\% | 61\% | 49\% | 62\% | 58\% |
|  | Wash only full loads of clothes or dishes | Cases | 287 | 124 | 157 | 193 | 83 | 149 | 98 | 25 | 262 | 18 | 160 | 126 |
|  |  |  | 57\% | 50\% | 66\% | 57\% | 58\% | 59\% | 60\% | 46\% | 59\% | 41\% | 56\% | 58\% |
|  | Reduce/ skip watering | Cases | 259 | 120 | 134 | 191 | 62 | 148 | 86 | 20 | 242 | 15 | 157 | 102 |
|  |  |  | 52\% | 49\% | 56\% | 56\% | 43\% | 59\% | 52\% | 37\% | 54\% | 33\% | 55\% | 47\% |
|  | Use a broom instead of a hose on paved areas | Cases | 257 | 109 | 143 | 182 | 69 | 135 | 86 | 24 | 235 | 15 | 149 | 107 |
|  |  |  | 51\% | 44\% | 60\% | 53\% | 48\% | 53\% | 52\% | 44\% | 53\% | 34\% | 53\% | 50\% |
|  | Fix indoor leaks (toilet, faucet, etc.) | Cases | 250 | 110 | 137 | 174 | 70 | 129 | 83 | 28 | 226 | 16 | 141 | 109 |
|  |  |  | 50\% | 45\% | 57\% | 51\% | 48\% | 51\% | 50\% | 50\% | 51\% | 37\% | 49\% | 51\% |
|  | Irrigate during evening/ morning hours | Cases | 222 | 100 | 119 | 164 | 53 | 132 | 70 | 14 | 209 | 10 | 133 | 89 |
|  |  |  | 44\% | 40\% | 50\% | 48\% | 37\% | 52\% | 43\% | 26\% | 47\% | 22\% | 47\% | 41\% |
|  | Fix outdoor leaks (sprinklers, spas, etc.) | Cases | 202 | 91 | 109 | 150 | 48 | 110 | 69 | 16 | 184 | 13 | 128 | 74 |
|  |  |  | 40\% | 37\% | 45\% | 44\% | 34\% | 43\% | 42\% | 29\% | 41\% | 29\% | 45\% | 34\% |
|  | Adjust irrigation system and timers | Cases | 184 | 93 | 82 | 124 | 51 | 98 | 64 | 11 | 166 | 16 | 112 | 72 |
|  |  |  | 37\% | 38\% | 34\% | 36\% | 35\% | 39\% | 39\% | 20\% | 37\% | 36\% | 39\% | 33\% |
|  | Use low water toilet/ flush less | Cases | 181 | 96 | 84 | 119 | 59 | 98 | 54 | 20 | 163 | 14 | 96 | 86 |
|  |  |  | 36\% | 39\% | 35\% | 35\% | 41\% | 39\% | 33\% | 37\% | 36\% | 30\% | 34\% | 40\% |
|  | Check soil moisture before watering | Cases | 164 | 63 | 99 | 119 | 41 | 87 | 57 | 13 | 155 | 7 | 104 | 60 |
|  |  |  | 33\% | 25\% | 41\% | 35\% | 29\% | 34\% | 34\% | 23\% | 35\% | 16\% | 37\% | 28\% |
|  | Purchase high-efficiency clothes washer | Cases | 150 | 77 | 70 | 94 | 48 | 73 | 52 | 13 | 136 | 11 | 79 | 71 |
|  |  |  | 30\% | 31\% | 29\% | 28\% | 33\% | 29\% | 31\% | 24\% | 30\% | 24\% | 28\% | 33\% |
|  | Collect and reuse water | Cases | 119 | 56 | 62 | 75 | 42 | 47 | 53 | 13 | 105 | 11 | 67 | 52 |
|  |  |  | 24\% | 23\% | 26\% | 22\% | 29\% | 19\% | 32\% | 24\% | 23\% | 25\% | 24\% | 24\% |
|  | Replace unused grass with low-water plants | Cases | 116 | 57 | 52 | 76 | 33 | 57 | 42 | 10 | 105 | 10 | 73 | 43 |
|  |  |  | 23\% | 23\% | 22\% | 22\% | 23\% | 23\% | 25\% | 17\% | 24\% | 22\% | 26\% | 20\% |
|  | Upgrade irrigation system with high-efficiency | Cases | 105 | 47 | 55 | 70 | 32 | 52 | 39 | 8 | 98 | 6 | 73 | 33 |
|  |  |  | 21\% | 19\% | 23\% | 21\% | 22\% | 20\% | 24\% | 15\% | 22\% | 14\% | 26\% | 15\% |
|  | Use landscape calculator to set water-wise irrigation | Cases | 102 | 46 | 53 | 60 | 37 | 49 | 40 | 6 | 95 | 6 | 63 | 40 |
|  |  |  | 20\% | 19\% | 22\% | 18\% | 26\% | 20\% | 24\% | 12\% | 21\% | 13\% | 22\% | 18\% |
|  | Install rain barrel/ cistern | Cases | 72 | 26 | 44 | 38 | 31 | 31 | 31 | 5 | 63 | 5 | 42 | 30 |
|  |  |  | 14\% | 11\% | 18\% | 11\% | 22\% | 12\% | 19\% | 9\% | 14\% | 12\% | 15\% | 14\% |
|  | Replace grass with artificial/ synthetic turf | Cases | 60 | 30 | 29 | 33 | 23 | 24 | 22 | 10 | 53 | 6 | 35 | 25 |
|  |  |  | 12\% | 12\% | 12\% | 10\% | 16\% | 9\% | 13\% | 18\% | 12\% | 14\% | 12\% | 12\% |
|  | Schedule a water-use checkup/ assessment | Cases | 59 | 25 | 32 | 29 | 28 | 22 | 31 | 4 | 52 | 6 | 44 | 16 |
|  |  |  | 12\% | 10\% | 13\% | 9\% | 19\% | 9\% | 19\% | 8\% | 12\% | 14\% | 15\% | 7\% |
|  | Install a grey water system | Cases | 48 | 17 | 29 | 24 | 23 | 15 | 23 | 7 | 44 | 3 | 34 | 14 |
|  |  |  | 10\% | 7\% | 12\% | 7\% | 16\% | 6\% | 14\% | 13\% | 10\% | 8\% | 12\% | 7\% |
|  | Reduce car washing | Cases | 3 | 1 | 2 | 1 | 2 |  | 2 |  | 3 |  | 2 | 1 |
|  |  |  | 1\% | 1\% | 1\% | 0\% | 1\% |  | 1\% |  | 1\% |  | 1\% | 0\% |
|  | Follow restrictions | Cases | 1 |  | 1 | 1 |  |  | 1 |  | 1 |  | 1 |  |
|  |  |  | 0\% |  | 1\% | 0\% |  |  | 1\% |  | 0\% |  | 0\% |  |
|  | (Nothing) | Cases | 24 | 10 | 13 | 13 | 9 | 8 | 7 | 6 | 20 | 4 | 11 | 13 |
|  |  |  | 5\% | 4\% | 5\% | 4\% | 6\% | 3\% | 4\% | 10\% | 5\% | 9\% | 4\% | 6\% |
|  | (DK/NS) | Cases | 0 | 0 |  | 0 |  | 0 |  |  | 0 |  | 0 |  |
|  |  |  | 0\% | 0\% |  | 0\% |  | 0\% |  |  | 0\% |  | 0\% |  |

18. Which of those actions, if any, do you consider to be permanent changes in your water use?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE: PHONE - TOOK ACTIONS |  |  |  | (475) | (178) | (297) | (67) | (111) | (75) | (87) | (69) | (66) | (70) | (265) | (140) |
| PERMANENT CHANGES | Do not let water run | Cases | 321 | 119 | 203 | 42 | 77 | 58 | 56 | 51 | 37 | 39 | 193 | 89 |
|  |  |  | 68\% | 67\% | 68\% | 62\% | 70\% | 78\% | 64\% | 74\% | 57\% | 55\% | 73\% | 64\% |
|  | Take shorter showers/ fewer showers/ baths | Cases | 301 | 112 | 189 | 40 | 71 | 47 | 63 | 44 | 34 | 50 | 163 | 88 |
|  |  |  | 63\% | 63\% | 64\% | 60\% | 64\% | 63\% | 72\% | 64\% | 52\% | 71\% | 61\% | 63\% |
|  | Wash only full loads of clothes or dishes | Cases | 284 | 109 | 175 | 44 | 65 | 52 | 52 | 41 | 31 | 40 | 170 | 74 |
|  |  |  | 60\% | 61\% | 59\% | 65\% | 59\% | 69\% | 60\% | 59\% | 47\% | 57\% | 64\% | 53\% |
|  | Reduce/ skip watering | Cases | 257 | 102 | 155 | 35 | 66 | 45 | 47 | 31 | 31 | 30 | 147 | 80 |
|  |  |  | 54\% | 57\% | 52\% | 53\% | 60\% | 60\% | 53\% | 46\% | 48\% | 43\% | 55\% | 57\% |
|  | Use a broom instead of a hose on paved areas | Cases | 256 | 102 | 154 | 37 | 65 | 42 | 47 | 38 | 26 | 35 | 153 | 67 |
|  |  |  | 54\% | 57\% | 52\% | 55\% | 59\% | 56\% | 54\% | 55\% | 40\% | 50\% | 58\% | 48\% |
|  | Fix indoor leaks (toilet, faucet, etc.) | Cases | 250 | 98 | 151 | 36 | 62 | 46 | 43 | 35 | 27 | 33 | 154 | 63 |
|  |  |  | 53\% | 55\% | 51\% | 54\% | 56\% | 62\% | 50\% | 50\% | 41\% | 48\% | 58\% | 45\% |
|  | Irrigate during evening/ morning hours | Cases | 219 | 86 | 133 | 35 | 51 | 38 | 43 | 31 | 21 | 32 | 131 | 55 |
|  |  |  | 46\% | 48\% | 45\% | 52\% | 46\% | 51\% | 49\% | 45\% | 32\% | 46\% | 50\% | 40\% |
|  | Fix outdoor leaks (sprinklers, spas, etc.) | Cases | 202 | 82 | 120 | 28 | 54 | 36 | 36 | 30 | 18 | 27 | 120 | 55 |
|  |  |  | 42\% | 46\% | 40\% | 41\% | 49\% | 48\% | 41\% | 44\% | 27\% | 38\% | 45\% | 39\% |
|  | Adjust irrigation system and timers | Cases | 183 | 68 | 114 | 26 | 43 | 28 | 39 | 24 | 24 | 34 | 99 | 50 |
|  |  |  | 38\% | 38\% | 38\% | 39\% | 38\% | 37\% | 45\% | 34\% | 36\% | 48\% | 37\% | 36\% |
|  | Use low water toilet/ flush less | Cases | 179 | 66 | 113 | 25 | 41 | 28 | 39 | 31 | 16 | 20 | 96 | 63 |
|  |  |  | 38\% | 37\% | 38\% | 37\% | 37\% | 37\% | 44\% | 44\% | 25\% | 28\% | 36\% | 45\% |
|  | Check soil moisture before watering | Cases | 164 | 67 | 97 | 24 | 43 | 26 | 32 | 23 | 16 | 21 | 105 | 38 |
|  |  |  | 34\% | 38\% | 33\% | 36\% | 39\% | 35\% | 37\% | 33\% | 24\% | 30\% | 40\% | 27\% |
|  | Purchase high-efficiency clothes washer | Cases | 150 | 55 | 95 | 17 | 38 | 27 | 27 | 26 | 14 | 30 | 67 | 53 |
|  |  |  | 31\% | 31\% | 32\% | 25\% | 34\% | 36\% | 31\% | 38\% | 22\% | 43\% | 25\% | 38\% |
|  | Collect and reuse water | Cases | 118 | 40 | 77 | 16 | 25 | 17 | 27 | 19 | 15 | 21 | 55 | 42 |
|  |  |  | 25\% | 23\% | 26\% | 23\% | 22\% | 22\% | 31\% | 27\% | 23\% | 30\% | 21\% | 30\% |
|  | Upgrade irrigation system with high-efficiency | Cases | 103 | 37 | 66 | 14 | 22 | 18 | 22 | 14 | 12 | 18 | 53 | 32 |
|  |  |  | 22\% | 21\% | 22\% | 21\% | 20\% | 24\% | 25\% | 20\% | 19\% | 25\% | 20\% | 23\% |
|  | Use landscape calculator to set water-wise irrigation | Cases | 100 | 34 | 67 | 10 | 23 | 18 | 27 | 14 | 8 | 21 | 49 | 29 |
|  |  |  | 21\% | 19\% | 22\% | 15\% | 21\% | 23\% | 30\% | 21\% | 12\% | 30\% | 19\% | 21\% |
|  | Install rain barrel/ cistern | Cases | 70 | 21 | 49 | 6 | 15 | 8 | 20 | 14 | 7 | 12 | 35 | 24 |
|  |  |  | 15\% | 12\% | 16\% | 9\% | 13\% | 10\% | 23\% | 20\% | 10\% | 17\% | 13\% | 17\% |
|  | Schedule a water-use checkup/ assessment | Cases | 59 | 18 | 41 | 6 | 12 | 10 | 16 | 9 | 6 | 13 | 25 | 21 |
|  |  |  | 12\% | 10\% | 14\% | 9\% | 11\% | 14\% | 18\% | 13\% | 10\% | 19\% | 9\% | 15\% |
|  | Replace grass with artificial/ synthetic turf | Cases | 57 | 19 | 38 | 8 | 12 | 8 | 14 | 12 | 3 | 10 | 20 | 27 |
|  |  |  | 12\% | 11\% | 13\% | 12\% | 10\% | 11\% | 16\% | 18\% | 5\% | 14\% | 8\% | 20\% |
|  | Install a grey water system | Cases | 48 | 17 | 32 | 4 | 12 | 10 | 9 | 8 | 5 | 11 | 19 | 18 |
|  |  |  | 10\% | 9\% | 11\% | 7\% | 11\% | 13\% | 10\% | 11\% | 8\% | 16\% | 7\% | 13\% |
|  | Replace unused grass with low-water plants | Cases | 41 | 13 | 28 | 3 | 9 | 6 | 12 | 6 | 4 | 10 | 17 | 14 |
|  |  |  | 9\% | 7\% | 10\% | 5\% | 8\% | 8\% | 14\% | 9\% | 7\% | 14\% | 6\% | 10\% |
|  | (Nothing) | Cases | 15 | 6 | 8 | 3 | 3 | 1 | 3 | 4 | 1 | 2 | 5 | 7 |
|  |  |  | 3\% | 3\% | 3\% | 4\% | 3\% | 1\% | 4\% | 5\% | 1\% | 3\% | 2\% | 5\% |
|  | (DK/NS) | Cases | 2 | 1 | 1 |  | 1 |  |  |  | 1 | 1 |  | 1 |
|  |  |  | 1\% | 1\% | 0\% |  | 1\% |  |  |  | 2\% | 1\% |  | 1\% |

18. Which of those actions, if any, do you consider to be permanent changes in your water use?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | <35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE: PHONE - TOOK ACTIONS |  |  |  | (475) | (236) | (240) | (173) | (169) | (132) | (115) | (160) | (187) | (61) | (98) | (118) | (66) |
| PERMANENT CHANGES | Do not let water run | Cases | 321 | 156 | 165 | 136 | 110 | 74 | 80 | 113 | 122 | 41 | 67 | 77 | 30 |
|  |  |  | 68\% | 66\% | 69\% | 79\% | 65\% | 56\% | 69\% | 71\% | 66\% | 68\% | 69\% | 65\% | 45\% |
|  | Take shorter showers/ fewer showers/ baths | Cases | 301 | 155 | 146 | 125 | 92 | 82 | 69 | 106 | 117 | 38 | 64 | 64 | 30 |
|  |  |  | 63\% | 66\% | 61\% | 72\% | 55\% | 62\% | 60\% | 66\% | 63\% | 62\% | 66\% | 54\% | 45\% |
|  | Wash only full loads of clothes or dishes | Cases | 284 | 137 | 148 | 120 | 89 | 74 | 53 | 106 | 117 | 33 | 64 | 56 | 29 |
|  |  |  | 60\% | 58\% | 62\% | 69\% | 53\% | 56\% | 46\% | 66\% | 63\% | 55\% | 65\% | 47\% | 44\% |
|  | Reduce/ skip watering | Cases | 257 | 115 | 142 | 117 | 69 | 70 | 62 | 84 | 109 | 26 | 50 | 53 | 32 |
|  |  |  | 54\% | 49\% | 59\% | 68\% | 41\% | 53\% | 54\% | 52\% | 58\% | 43\% | 51\% | 45\% | 49\% |
|  | Use a broom instead of a hose on paved areas | Cases | 256 | 128 | 128 | 115 | 76 | 63 | 57 | 88 | 105 | 26 | 50 | 57 | 22 |
|  |  |  | 54\% | 54\% | 53\% | 67\% | 45\% | 48\% | 50\% | 55\% | 56\% | 43\% | 51\% | 48\% | 33\% |
|  | Fix indoor leaks (toilet, faucet, etc.) | Cases | 250 | 126 | 124 | 106 | 82 | 62 | 57 | 88 | 101 | 24 | 53 | 59 | 26 |
|  |  |  | 53\% | 53\% | 52\% | 62\% | 48\% | 47\% | 50\% | 55\% | 54\% | 40\% | 54\% | 50\% | 39\% |
|  | Irrigate during evening/ morning hours | Cases | 219 | 107 | 112 | 105 | 57 | 55 | 45 | 82 | 88 | 19 | 47 | 48 | 14 |
|  |  |  | 46\% | 45\% | 47\% | 61\% | 34\% | 42\% | 39\% | 51\% | 47\% | 31\% | 48\% | 41\% | 22\% |
|  | Fix outdoor leaks (sprinklers, spas, etc.) | Cases | 202 | 97 | 105 | 93 | 56 | 53 | 48 | 72 | 79 | 18 | 38 | 41 | 21 |
|  |  |  | 42\% | 41\% | 44\% | 54\% | 33\% | 40\% | 42\% | 45\% | 42\% | 30\% | 39\% | 35\% | 32\% |
|  | Adjust irrigation system and timers | Cases | 183 | 87 | 96 | 64 | 62 | 57 | 52 | 49 | 74 | 22 | 37 | 38 | 29 |
|  |  |  | 38\% | 37\% | 40\% | 37\% | 36\% | 43\% | 45\% | 31\% | 39\% | 36\% | 38\% | 32\% | 44\% |
|  | Use low water toilet/ flush less | Cases | 179 | 90 | 89 | 50 | 68 | 61 | 43 | 52 | 82 | 24 | 34 | 41 | 27 |
|  |  |  | 38\% | 38\% | 37\% | 29\% | 40\% | 46\% | 37\% | 32\% | 44\% | 40\% | 35\% | 35\% | 41\% |
|  | Check soil moisture before watering | Cases | 164 | 77 | 87 | 88 | 38 | 36 | 39 | 59 | 63 | 16 | 34 | 30 | 10 |
|  |  |  | 34\% | 33\% | 36\% | 51\% | 23\% | 28\% | 34\% | 37\% | 34\% | 26\% | 34\% | 25\% | 14\% |
|  | Purchase high-efficiency clothes washer | Cases | 150 | 80 | 70 | 33 | 64 | 52 | 36 | 43 | 65 | 17 | 39 | 34 | 22 |
|  |  |  | 31\% | 34\% | 29\% | 19\% | 38\% | 39\% | 32\% | 27\% | 35\% | 27\% | 40\% | 29\% | 34\% |
|  | Collect and reuse water | Cases | 118 | 54 | 63 | 25 | 48 | 45 | 41 | 31 | 43 | 20 | 33 | 30 | 15 |
|  |  |  | 25\% | 23\% | 26\% | 15\% | 28\% | 34\% | 36\% | 19\% | 23\% | 32\% | 34\% | 25\% | 22\% |
|  | Upgrade irrigation system with high-efficiency | Cases | 103 | 48 | 55 | 46 | 26 | 29 | 29 | 28 | 41 | 11 | 20 | 18 | 19 |
|  |  |  | 22\% | 20\% | 23\% | 27\% | 16\% | 22\% | 25\% | 18\% | 22\% | 18\% | 21\% | 15\% | 29\% |
|  | Use landscape calculator to set water-wise irrigation | Cases | 100 | 52 | 48 | 29 | 39 | 32 | 28 | 28 | 40 | 12 | 22 | 22 | 13 |
|  |  |  | 21\% | 22\% | 20\% | 17\% | 23\% | 24\% | 24\% | 18\% | 21\% | 19\% | 22\% | 19\% | 19\% |
|  | Install rain barrel/ cistern | Cases | 70 | 37 | 33 | 23 | 17 | 30 | 29 | 13 | 26 | 12 | 23 | 15 | 5 |
|  |  |  | 15\% | 16\% | 14\% | 13\% | 10\% | 23\% | 25\% | 8\% | 14\% | 20\% | 23\% | 12\% | 8\% |
|  | Schedule a water-use checkup/ assessment | Cases | 59 | 31 | 28 | 14 | 22 | 23 | 32 | 11 | 15 | 10 | 19 | 10 | 14 |
|  |  |  | 12\% | 13\% | 12\% | 8\% | 13\% | 18\% | 28\% | 7\% | 8\% | 17\% | 19\% | 8\% | 22\% |
|  | Replace grass with artificial/ synthetic turf | Cases | 57 | 25 | 32 | 11 | 21 | 24 | 25 | 13 | 18 | 10 | 15 | 9 | 11 |
|  |  |  | 12\% | 11\% | 13\% | 6\% | 12\% | 18\% | 22\% | 8\% | 9\% | 17\% | 15\% | 8\% | 17\% |
|  | Install a grey water system | Cases | 48 | 25 | 23 | 11 | 17 | 20 | 25 | 8 | 15 | 10 | 14 | 11 | 9 |
|  |  |  | 10\% | 11\% | 10\% | 6\% | 10\% | 15\% | 22\% | 5\% | 8\% | 16\% | 14\% | 9\% | 13\% |
|  | Replace unused grass with low-water plants | Cases | 41 | 19 | 22 | 5 | 11 | 25 | 22 | 4 | 14 | 9 | 7 | 5 | 6 |
|  |  |  | 9\% | 8\% | 9\% | 3\% | 7\% | 19\% | 19\% | 2\% | 7\% | 16\% | 8\% | 4\% | 9\% |
|  | (Nothing) | Cases | 15 | 9 | 5 | 1 | 5 | 8 | 1 | 3 | 9 | 2 | 2 | 3 | 4 |
|  |  |  | 3\% | 4\% | 2\% | 1\% | 3\% | 6\% | 1\% | 2\% | 5\% | 4\% | 2\% | 3\% | 6\% |
|  | (DK/NS) | Cases | 2 | 2 |  |  | 2 |  | 1 |  | 1 | 1 |  |  | 1 |
|  |  |  | 1\% | 1\% |  |  | 1\% |  | 1\% |  | 1\% | 2\% |  |  | 2\% |

18. Which of those actions, if any, do you consider to be permanent changes in your water use?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATERBILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE: PHONE - TOOK ACTIONS |  |  |  | (475) | (237) | (227) | (326) | (135) | (244) | (158) | (50) | (427) | (41) | (273) | (203) |
| PERMANENT CHANGES | Do not let water run | Cases | 321 | 141 | 173 | 213 | 98 | 168 | 110 | 31 | 295 | 20 | 185 | 136 |
|  |  |  | 68\% | 59\% | 76\% | 65\% | 72\% | 69\% | 70\% | 62\% | 69\% | 49\% | 68\% | 67\% |
|  | Take shorter showers/ fewer showers/ baths | Cases | 301 | 128 | 164 | 193 | 99 | 151 | 109 | 29 | 272 | 22 | 175 | 126 |
|  |  |  | 63\% | 54\% | 72\% | 59\% | 73\% | 62\% | 69\% | 58\% | 64\% | 53\% | 64\% | 62\% |
|  | Wash only full loads of clothes or dishes | Cases | 284 | 121 | 157 | 191 | 83 | 148 | 97 | 25 | 260 | 18 | 159 | 125 |
|  |  |  | 60\% | 51\% | 69\% | 59\% | 62\% | 61\% | 62\% | 51\% | 61\% | 45\% | 58\% | 62\% |
|  | Reduce/ skip watering | Cases | 257 | 118 | 134 | 189 | 62 | 145 | 86 | 20 | 239 | 15 | 157 | 99 |
|  |  |  | 54\% | 50\% | 59\% | 58\% | 46\% | 60\% | 54\% | 41\% | 56\% | 36\% | 58\% | 49\% |
|  | Use a broom instead of a hose on paved areas | Cases | 256 | 108 | 143 | 181 | 69 | 134 | 86 | 24 | 234 | 15 | 148 | 107 |
|  |  |  | 54\% | 45\% | 63\% | 55\% | 51\% | 55\% | 54\% | 49\% | 55\% | 38\% | 54\% | 53\% |
|  | Fix indoor leaks (toilet, faucet, etc.) | Cases | 250 | 110 | 137 | 174 | 70 | 129 | 83 | 28 | 226 | 16 | 141 | 109 |
|  |  |  | 53\% | 46\% | 60\% | 53\% | 52\% | 53\% | 53\% | 56\% | 53\% | 40\% | 52\% | 54\% |
|  | Irrigate during evening/ morning hours | Cases | 219 | 98 | 117 | 160 | 53 | 132 | 67 | 14 | 205 | 10 | 130 | 89 |
|  |  |  | 46\% | 41\% | 51\% | 49\% | 39\% | 54\% | 43\% | 28\% | 48\% | 24\% | 48\% | 44\% |
|  | Fix outdoor leaks (sprinklers, spas, etc.) | Cases | 202 | 91 | 109 | 150 | 48 | 110 | 69 | 16 | 184 | 13 | 128 | 74 |
|  |  |  | 42\% | 38\% | 48\% | 46\% | 36\% | 45\% | 44\% | 32\% | 43\% | 32\% | 47\% | 37\% |
|  | Adjust irrigation system and timers | Cases | 183 | 92 | 82 | 123 | 51 | 98 | 64 | 11 | 166 | 16 | 111 | 72 |
|  |  |  | 38\% | 39\% | 36\% | 38\% | 38\% | 40\% | 40\% | 23\% | 39\% | 40\% | 41\% | 36\% |
|  | Use low water toilet/ flush less | Cases | 179 | 94 | 83 | 118 | 57 | 96 | 54 | 20 | 161 | 13 | 95 | 84 |
|  |  |  | 38\% | 40\% | 37\% | 36\% | 42\% | 39\% | 34\% | 41\% | 38\% | 32\% | 35\% | 42\% |
|  | Check soil moisture before watering | Cases | 164 | 63 | 99 | 119 | 41 | 87 | 57 | 13 | 155 | 7 | 104 | 60 |
|  |  |  | 34\% | 26\% | 44\% | 36\% | 31\% | 36\% | 36\% | 26\% | 36\% | 18\% | 38\% | 29\% |
|  | Purchase high-efficiency clothes washer | Cases | 150 | 76 | 70 | 93 | 48 | 73 | 52 | 13 | 135 | 11 | 79 | 71 |
|  |  |  | 31\% | 32\% | 31\% | 29\% | 36\% | 30\% | 33\% | 27\% | 32\% | 26\% | 29\% | 35\% |
|  | Collect and reuse water | Cases | 118 | 54 | 62 | 73 | 42 | 47 | 53 | 13 | 103 | 11 | 66 | 52 |
|  |  |  | 25\% | 23\% | 27\% | 23\% | 31\% | 19\% | 34\% | 27\% | 24\% | 27\% | 24\% | 25\% |
|  | Upgrade irrigation system with high-efficiency | Cases | 103 | 44 | 55 | 67 | 32 | 51 | 39 | 8 | 96 | 6 | 71 | 32 |
|  |  |  | 22\% | 19\% | 24\% | 21\% | 24\% | 21\% | 25\% | 17\% | 22\% | 15\% | 26\% | 16\% |
|  | Use landscape calculator to set water-wise irrigation | Cases | 100 | 44 | 53 | 58 | 37 | 47 | 40 | 6 | 93 | 6 | 61 | 39 |
|  |  |  | 21\% | 19\% | 23\% | 18\% | 28\% | 19\% | 25\% | 13\% | 22\% | 15\% | 23\% | 19\% |
|  | Install rain barrel/ cistern | Cases | 70 | 25 | 44 | 37 | 31 | 31 | 30 | 5 | 61 | 5 | 42 | 28 |
|  |  |  | 15\% | 11\% | 19\% | 11\% | 23\% | 13\% | 19\% | 11\% | 14\% | 13\% | 15\% | 14\% |
|  | Schedule a water-use checkup/ assessment | Cases | 59 | 25 | 32 | 29 | 28 | 22 | 31 | 4 | 52 | 6 | 44 | 16 |
|  |  |  | 12\% | 11\% | 14\% | 9\% | 20\% | 9\% | 19\% | 9\% | 12\% | 15\% | 16\% | 8\% |
|  | Replace grass with artificial/ synthetic turf | Cases | 57 | 27 | 29 | 31 | 23 | 24 | 22 | 8 | 51 | 5 | 35 | 22 |
|  |  |  | 12\% | 11\% | 13\% | 9\% | 17\% | 10\% | 14\% | 17\% | 12\% | 12\% | 13\% | 11\% |
|  | Install a grey water system | Cases | 48 | 17 | 29 | 24 | 23 | 15 | 23 | 7 | 44 | 3 | 34 | 14 |
|  |  |  | 10\% | 7\% | 13\% | 7\% | 17\% | 6\% | 14\% | 15\% | 10\% | 9\% | 13\% | 7\% |
|  | Replace unused grass with low-water plants | Cases | 41 | 20 | 21 | 25 | 15 | 16 | 21 | 3 | 36 | 5 | 28 | 13 |
|  |  |  | 9\% | 8\% | 9\% | 8\% | 11\% | 6\% | 13\% | 6\% | 8\% | 12\% | 10\% | 7\% |
|  | (Nothing) | Cases | 15 | 13 | 2 | 15 |  | 5 | 3 | 3 | 14 | 1 | 6 | 9 |
|  |  |  | 3\% | 5\% | 1\% | 4\% |  | 2\% | 2\% | 6\% | 3\% | 2\% | 2\% | 4\% |
|  | (DK/NS) | Cases | 2 | 1 | 1 | 1 | 1 |  | 2 |  | 2 |  | 1 | 1 |
|  |  |  | 1\% | 1\% | 0\% | 0\% | 1\% |  | 2\% |  | 1\% |  | 0\% | 1\% |

19. Thinking about your home water use, both indoors and outdoors, do you think that you will use more, less, or about the same amount of water in 2017 as you did in 2016 ?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE |  |  |  | (1001) | (371) | (630) | (140) | (231) | (161) | (180) | (149) | (139) | (209) | (482) | (309) |
| WATER USAGE IN 2017 VS 2016 | More | Count | 53 | 17 | 36 | 6 | 11 | 3 | 9 | 10 | 14 | 16 | 23 | 15 |
|  |  |  | 5\% | 5\% | 6\% | 4\% | 5\% | 2\% | 5\% | 7\% | 10\% | 7\% | 5\% | 5\% |
|  | About the | Count | 589 | 218 | 370 | 89 | 130 | 103 | 112 | 87 | 69 | 117 | 272 | 200 |
|  | same |  | 59\% | 59\% | 59\% | 63\% | 56\% | 64\% | 62\% | 58\% | 50\% | 56\% | 56\% | 65\% |
|  | Less | Count | 334 | 124 | 210 | 43 | 81 | 53 | 54 | 47 | 55 | 65 | 178 | 90 |
|  |  |  | 33\% | 33\% | 33\% | 31\% | 35\% | 33\% | 30\% | 32\% | 40\% | 31\% | 37\% | 29\% |
|  | (DK/NS) | Count | 25 | 11 | 14 | 3 | 9 | 2 | 6 | 5 | 1 | 11 | 9 | 5 |
|  |  |  | 3\% | 3\% | 2\% | 2\% | 4\% | 1\% | 3\% | 3\% | 1\% | 5\% | 2\% | 2\% |

19. Thinking about your home water use, both indoors and outdoors, do you think that you will use more, less, or about the same amount of water in 2017 as you did in 2016 ?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1001) | (501) | (501) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| WATER USAGE <br> IN 2017 <br> VS 2016 | More | Count | 53 | 36 | 17 | 23 | 22 | 9 | 12 | 15 | 27 | 7 | 8 | 24 | 11 |
|  |  |  | 5\% | 7\% | 3\% | 6\% | 6\% | 3\% | 6\% | 4\% | 7\% | 6\% | 4\% | 7\% | 7\% |
|  | About the same | Count | 589 | 286 | 303 | 180 | 218 | 186 | 117 | 227 | 232 | 74 | 113 | 198 | 101 |
|  |  |  | 59\% | 57\% | 61\% | 50\% | 61\% | 67\% | 57\% | 61\% | 58\% | 57\% | 58\% | 61\% | 60\% |
|  | Less | Count | 334 | 170 | 164 | 150 | 105 | 79 | 71 | 119 | 136 | 46 | 65 | 93 | 55 |
|  |  |  | 33\% | 34\% | 33\% | 42\% | 29\% | 28\% | 35\% | 32\% | 34\% | 35\% | 34\% | 29\% | 33\% |
|  | (DK/NS) | Count | 25 | 9 | 17 | 6 | 14 | 5 | 6 | 9 | 4 | 3 | 8 | 11 | 1 |
|  |  |  | 3\% | 2\% | 3\% | 2\% | 4\% | 2\% | 3\% | 2\% | 1\% | 2\% | 4\% | 3\% | 1\% |

19. Thinking about your home water use, both indoors and outdoors, do you think that you will use more, less, or about the same amount of water in 2017 as you did in 2016 ?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATER BILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  |  | (1001) | (488) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| WATER USAGE <br> IN 2017 <br> VS 2016 | More | Count | 53 | 27 | 26 | 40 | 13 | 35 | 5 | 9 | 50 | 4 | 30 | 24 |
|  |  |  | 5\% | 6\% | 5\% | 6\% | 5\% | 6\% | 2\% | 7\% | 6\% | 3\% | 6\% | 5\% |
|  | About the | Count | 589 | 307 | 265 | 397 | 171 | 344 | 138 | 86 | 501 | 76 | 283 | 306 |
|  | same |  | 59\% | 63\% | 55\% | 59\% | 58\% | 62\% | 51\% | 63\% | 60\% | 55\% | 55\% | 63\% |
|  | Less | Count | 334 | 146 | 181 | 221 | 103 | 168 | 122 | 35 | 275 | 52 | 196 | 138 |
|  |  |  | 33\% | 30\% | 37\% | 33\% | 35\% | 30\% | 45\% | 26\% | 33\% | 37\% | 38\% | 28\% |
|  | (DK/NS) | Count | 25 | 7 | 13 | 11 | 7 | 8 | 6 | 7 | 6 | 6 | 6 | 19 |
|  |  |  | 3\% | 2\% | 3\% | 2\% | 2\% | 1\% | 2\% | 5\% | 1\% | 5\% | 1\% | 4\% |

20. How willing would you be to adopt a low water use landscape by removing turf grass from your front yard?
21. What is the main barrier keeping you from replacing some or all of your grass with low-water-use landscaping?

|  |  |  |  | RE | ION |  |  | CO | NTY |  |  |  | RS LIVING IN | SD |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | TOTAL | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE: HAVE REAL GRA |  |  | (626) | (228) | (398) | (88) | (140) | (107) | (118) | (83) | (89) | (121) | (328) | (177) |
| ADOPT LOW WATER | Very willing | Count | 181 | 69 | 112 | 27 | 42 | 32 | 27 | 26 | 27 | 45 | 93 | 43 |
| USE LANDSCAPE |  |  | 29\% | 30\% | 28\% | 30\% | 30\% | 29\% | 23\% | 31\% | 31\% | 38\% | 28\% | 24\% |
|  | May consider | Count | 298 | 107 | 191 | 41 | 66 | 50 | 63 | 36 | 43 | 41 | 179 | 78 |
|  |  |  | 48\% | 47\% | 48\% | 47\% | 47\% | 46\% | 53\% | 43\% | 48\% | 34\% | 55\% | 44\% |
|  | Would not consider | Count | 96 | 35 | 61 | 14 | 21 | 19 | 17 | 10 | 16 | 19 | 41 | 36 |
|  |  |  | 15\% | 15\% | 15\% | 16\% | 15\% | 17\% | 14\% | 12\% | 17\% | 16\% | 12\% | 20\% |
|  | (DK/NS) | Count | 51 | 17 | 34 | 6 | 11 | 7 | 11 | 12 | 3 | 15 | 16 | 20 |
|  |  |  | 8\% | 7\% | 9\% | 7\% | 8\% | 7\% | 10\% | 14\% | 4\% | 12\% | 5\% | 11\% |
| BASE: NOT CONSIDER |  |  | (96) | (35) | (61) | (14) | (21) | (19) | (17) | (10) | (16) | (19) | (41) | (36) |
| MAIN BARRIER | Like the look of grass | Count | 36 | 14 | 22 | 6 | 8 | 6 | 8 | 5 | 3 | 4 | 21 | 11 |
|  |  |  | 38\% | 41\% | 36\% | 46\% | 37\% | 34\% | 46\% | 47\% | 22\% | 23\% | 51\% | 31\% |
|  | Cost | Count | 20 | 6 | 15 | 3 | 3 | 4 | 1 | 3 | 6 | 3 | 8 | 9 |
|  |  |  | 21\% | 17\% | 24\% | 20\% | 15\% | 24\% | 7\% | 28\% | 39\% | 16\% | 20\% | 25\% |
|  | Prefer natural grass/ | Count | 6 | 2 | 4 | 1 | 1 | 2 | 1 | 1 | , | 2 | 2 | 3 |
|  | landscape |  | 7\% | 6\% | 7\% | 9\% | 4\% | 10\% | 4\% | 8\% | 7\% | 8\% | 4\% | 9\% |
|  | Rent/ HOA | Count | 6 | 3 | 3 | 1 | 1 |  |  | 1 | 2 | 3 | 1 | 2 |
|  |  |  | 6\% | 7\% | 5\% | 8\% | 7\% |  |  | 11\% | 14\% | 17\% | 2\% | 4\% |
|  | Already have low-water | Count | 4 | 1 | 3 |  | 1 |  |  |  | 3 |  |  | 4 |
|  | landscape |  | 4\% | 3\% | 5\% |  | 4\% |  |  |  | 18\% |  |  | 11\% |
|  | Time | Count | 3 | 1 | 2 |  | 1 | 1 | 1 |  |  | 1 | 1 | 1 |
|  |  |  | 3\% | 2\% | 4\% |  | 4\% | 5\% | 9\% |  |  | 8\% | 2\% | 2\% |
|  | Does not save enough | Count | 2 | 0 | 2 | 0 |  | 1 | 1 |  |  |  | 1 | 2 |
|  | water to be worth effort |  | 2\% | 1\% | 3\% | 3\% |  | 4\% | 7\% |  |  |  | 2\% | 4\% |
|  | Other mentions | Count | 2 | 1 | 1 | 1 |  |  | 1 |  |  |  |  | 2 |
|  |  |  | 2\% | 2\% | 2\% | 5\% |  |  | 7\% |  |  |  |  | 5\% |
|  | (DK/NS) | Count | 16 | 8 | 9 | 1 | 6 | 4 | 4 | 1 |  | 6 | 7 | 3 |
|  |  |  | 17\% | 22\% | 14\% | 10\% | 29\% | 23\% | 21\% | 6\% |  | 28\% | 18\% | 9\% |

20. How willing would you be to adopt a low water use landscape by removing turf grass from your front yard?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | <35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE: HAVE REAL GRASS |  |  |  | (626) | (329) | (297) | (266) | (201) | (155) | (123) | (234) | (254) | (58) | (120) | (211) | (111) |
| ADOPT LOW WATER USE LANDSCAPE | Very willing | Count | 181 | 96 | 85 | 67 | 63 | 50 | 39 | 63 | 79 | 21 | 34 | 68 | 43 |
|  |  |  | 29\% | 29\% | 29\% | 25\% | 32\% | 32\% | 32\% | 27\% | 31\% | 36\% | 28\% | 32\% | 39\% |
|  | May consider | Count | 298 | 155 | 144 | 157 | 83 | 57 | 52 | 113 | 128 | 20 | 59 | 94 | 40 |
|  |  |  | 48\% | 47\% | 48\% | 59\% | 41\% | 37\% | 43\% | 48\% | 50\% | 34\% | 49\% | 44\% | 36\% |
|  | Would not consider | Count | 96 | 59 | 38 | 30 | 35 | 32 | 19 | 40 | 35 | 13 | 16 | 35 | 21 |
|  |  |  | 15\% | 18\% | 13\% | 11\% | 17\% | 21\% | 15\% | 17\% | 14\% | 23\% | 13\% | 17\% | 19\% |
|  | (DK/NS) | Count | 51 | 20 | 31 | 12 | 20 | 16 | 13 | 18 | 13 | 5 | 11 | 13 | 7 |
|  |  |  | 8\% | 6\% | 10\% | 4\% | 10\% | 11\% | 10\% | 8\% | 5\% | 8\% | 9\% | 6\% | 6\% |
| BASE: NOT CONSIDER |  |  | (96) | (59) | (38) | (30) | (35) | (32) | (19) | (40) | (35) | (13) | (16) | (35) | (21) |
| MAIN BARRIER | Like the look of grass | Count | 36 | 26 | 10 | 15 | 13 | 8 | 3 | 16 | 17 | 5 | 5 | 13 | 7 |
|  |  |  | 38\% | 45\% | 27\% | 50\% | 39\% | 25\% | 17\% | 40\% | 48\% | 36\% | 33\% | 37\% | 35\% |
|  | Cost | Count | 20 | 14 | 7 | 5 | 8 | 8 | 2 | 10 | 7 | 3 | 2 | 6 | 6 |
|  |  |  | 21\% | 23\% | 18\% | 16\% | 22\% | 25\% | 12\% | 24\% | 21\% | 19\% | 15\% | 17\% | 27\% |
|  | Prefer natural grass/ landscape | Count | 6 | 1 | 5 | 1 | 1 | 5 | 1 | 4 | 2 | 1 | 1 | 2 | 2 |
|  |  |  | 7\% | 2\% | 14\% | 3\% | 2\% | 15\% | 4\% | 10\% | 5\% | 6\% | 5\% | 5\% | 11\% |
|  | Rent/ HOA | Count | 6 | 1 | 5 | 1 | 4 | 1 | 1 | 5 |  | 1 | 2 | 2 |  |
|  |  |  | 6\% | 1\% | 14\% | 3\% | 12\% | 2\% | 5\% | 12\% |  | 7\% | 14\% | 6\% |  |
|  | Already have low-water landscape | Count | 4 | 3 | 1 |  |  | 4 |  | 3 | 1 | 1 | 1 | 2 |  |
|  |  |  | 4\% | 5\% | 3\% |  |  | 12\% |  | 7\% | 3\% | 7\% | 7\% | 5\% |  |
|  | Time | Count | 3 | 3 |  | 2 | 1 |  | 1 | 1 | 1 |  | 1 | 1 | 1 |
|  |  |  | 3\% | 5\% |  | 6\% | 4\% |  | 4\% | 4\% | 3\% |  | 9\% | 3\% | 4\% |
|  | Does not save enough water to be worth effort | Count | 2 | 0 | 2 |  | 1 | 1 | 2 |  | 1 |  |  | 1 | 1 |
|  |  |  | 2\% | 1\% | 5\% |  | 3\% | 4\% | 9\% |  | 2\% |  |  | 3\% | 6\% |
|  | Other mentions | Count | 2 | 1 | 1 |  |  | 2 | 1 |  | 1 |  |  | 1 | 1 |
|  |  |  | 2\% | 2\% | 2\% |  |  | 6\% | 6\% |  | 2\% |  |  | 3\% | 3\% |
|  | (DK/NS) | Count | 16 | 10 | 7 | 7 | 6 | 4 | 8 | 1 | 6 | 3 | 3 | 7 | 3 |
|  |  |  | 17\% | 17\% | 17\% | 22\% | 17\% | 12\% | 42\% | 4\% | 17\% | 24\% | 17\% | 21\% | 14\% |

20. How willing would you be to adopt a low water use landscape by removing turf grass from your front yard? What is the main barrier keeping you from replacing some or all of your grass with low-water-use landscaping?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATERBILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE: HAVE REAL GRASS |  |  |  | (626) | (320) | (287) | (456) | (144) | (356) | (164) | (90) | (532) | (76) | (364) | (262) |
| ADOPT LOW WATER USE LANDSCAPE | Very willing | Count | 181 | 91 | 88 | 122 | 55 | 96 | 49 | 33 | 151 | 28 | 116 | 64 |
|  |  |  | 29\% | 28\% | 31\% | 27\% | 38\% | 27\% | 30\% | 37\% | 28\% | 36\% | 32\% | 25\% |
|  | May consider | Count | 298 | 151 | 140 | 240 | 52 | 182 | 78 | 36 | 271 | 26 | 185 | 114 |
|  |  |  | 48\% | 47\% | 49\% | 53\% | 36\% | 51\% | 48\% | 40\% | 51\% | 35\% | 51\% | 43\% |
|  | Would not consider | Count | 96 | 55 | 40 | 71 | 23 | 58 | 20 | 14 | 81 | 14 | 44 | 52 |
|  |  |  | 15\% | 17\% | 14\% | 16\% | 16\% | 16\% | 12\% | 16\% | 15\% | 18\% | 12\% | 20\% |
|  | (DK/NS) | Count | 51 | 23 | 20 | 22 | 13 | 20 | 17 | 6 | 28 | 8 | 19 | 32 |
|  |  |  | 8\% | 7\% | 7\% | 5\% | 9\% | 6\% | 10\% | 7\% | 5\% | 11\% | 5\% | 12\% |
| BASE: NOT CONSIDER |  |  | (96) | (55) | (40) | (71) | (23) | (58) | (20) | (14) | (81) | (14) | (44) | (52) |
| MAIN BARRIER | Like the look of grass | Count | 36 | 21 | 14 | 26 | 11 | 22 | 7 | 8 | 33 | 3 | 18 | 18 |
|  |  |  | 38\% | 39\% | 36\% | 36\% | 47\% | 38\% | 32\% | 52\% | 41\% | 21\% | 40\% | 36\% |
|  | Cost | Count | 20 | 15 | 5 | 19 | 2 | 13 | 4 | 2 | 18 | 2 | 7 | 14 |
|  |  |  | 21\% | 27\% | 14\% | 26\% | 7\% | 23\% | 18\% | 11\% | 23\% | 13\% | 15\% | 26\% |
|  | Prefer natural grass/ landscape | Count | 6 | 3 | 2 | 5 | 1 | 6 | 1 |  | 5 | 1 | 1 | 6 |
|  |  |  | 7\% | 6\% | 5\% | 8\% | 3\% | 9\% | 4\% |  | 6\% | 5\% | 2\% | 11\% |
|  | Rent/ HOA | Count | 6 | 1 | 5 | 2 | 3 |  | 4 | 2 | 6 |  | 5 | 1 |
|  |  |  | 6\% | 2\% | 12\% | 3\% | 15\% |  | 20\% | 12\% | 7\% |  | 11\% | 2\% |
|  | Already have low-water landscape | Count | 4 | 1 | 3 | 1 | 2 | 4 |  |  | 1 | 3 |  | 4 |
|  |  |  | 4\% | 2\% | 7\% | 1\% | 8\% | 7\% |  |  | 1\% | 20\% |  | 7\% |
|  | Time | Count | 3 | 3 |  | 3 |  | 2 | 1 |  | 3 |  | 3 |  |
|  |  |  | 3\% | 6\% |  | 4\% |  | 4\% | 4\% |  | 4\% |  | 7\% |  |
|  | Does not save enough water to be worth effort | Count | 2 | 1 | 1 | 1 | 1 | 2 |  | 1 | 1 | 1 | 0 | 2 |
|  |  |  | 2\% | 2\% | 3\% | 2\% | 5\% | 3\% |  | 5\% | 2\% | 8\% | 1\% | 4\% |
|  | Other mentions | Count | 2 | 2 |  | 2 |  | 2 |  |  | 2 |  |  | 2 |
|  |  |  | 2\% | 3\% |  | 3\% |  | 3\% |  |  | 2\% |  |  | 3\% |
|  | (DK/NS) | Count | 16 | 7 | 9 | 12 | 4 | 8 | 5 | 3 | 12 | 5 | 11 | 6 |
|  |  |  | 17\% | 13\% | 23\% | 17\% | 15\% | 14\% | 22\% | 20\% | 14\% | 33\% | 24\% | 11\% |


|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE |  |  |  | (1001) | (371) | (630) | (140) | (231) | (161) | (180) | (149) | (139) | (209) | (482) | (309) |
| Indoor device rebates | 10 - Very interested | Count | 263 | 97 | 166 | 35 | 62 | 45 | 50 | 37 | 35 | 45 | 150 | 67 |
|  |  |  | 26\% | 26\% | 26\% | 25\% | 27\% | 28\% | 28\% | 25\% | 25\% | 22\% | 31\% | 22\% |
|  | 9 - | Count | 84 | 28 | 56 | 12 | 16 | 21 | 13 | 11 | 10 | 13 | 44 | 27 |
|  |  |  | 8\% | 8\% | 9\% | 9\% | 7\% | 13\% | 7\% | 8\% | 7\% | 6\% | 9\% | 9\% |
|  | 8 - | Count | 129 | 53 | 75 | 20 | 33 | 22 | 19 | 18 | 16 | 31 | 57 | 41 |
|  |  |  | 13\% | 14\% | 12\% | 14\% | 14\% | 14\% | 11\% | 12\% | 11\% | 15\% | 12\% | 13\% |
|  | 7 - | Count | 108 | 36 | 72 | 14 | 22 | 19 | 19 | 17 | 18 | 26 | 51 | 31 |
|  |  |  | 11\% | 10\% | 11\% | 10\% | 9\% | 12\% | 10\% | 11\% | 13\% | 12\% | 11\% | 10\% |
|  | 6- | Count | 68 | 27 | 42 | 12 | 15 | 5 | 11 | 6 | 19 | 18 | 27 | 24 |
|  |  |  | 7\% | 7\% | 7\% | 8\% | 7\% | 3\% | 6\% | 4\% | 14\% | 8\% | 6\% | 8\% |
|  | 5 - | Count | 133 | 63 | 69 | 23 | 41 | 8 | 24 | 24 | 13 | 27 | 61 | 45 |
|  |  |  | 13\% | 17\% | 11\% | 16\% | 18\% | 5\% | 14\% | 16\% | 9\% | 13\% | 13\% | 14\% |
|  | 4 - | Count | 29 | 10 | 19 | 5 | 5 | 6 | 3 | 6 | 5 | 9 | 17 | 3 |
|  |  |  | 3\% | 3\% | 3\% | 4\% | 2\% | 4\% | 1\% | 4\% | 3\% | 4\% | 3\% | 1\% |
|  | 3- | Count | 26 | 10 | 16 | 5 | 5 | 6 | 1 | 5 | 3 | 7 | 11 | 8 |
|  |  |  | 3\% | 3\% | 3\% | 4\% | 2\% | 4\% | 1\% | 4\% | 2\% | 4\% | 2\% | 3\% |
|  | 2 - | Count | 18 | 2 | 16 | 1 | 1 | 4 | 9 | 2 | 2 | 5 | 3 | 11 |
|  |  |  | 2\% | 0\% | 3\% | 1\% | 0\% | 2\% | 5\% | 2\% | 1\% | 2\% | 1\% | 3\% |
|  | 1 - Not interested | Count | 142 | 45 | 97 | 14 | 31 | 25 | 31 | 23 | 19 | 28 | 61 | 53 |
|  |  |  | 14\% | 12\% | 15\% | 10\% | 14\% | 16\% | 17\% | 15\% | 13\% | 13\% | 13\% | 17\% |
| Other outdoor device rebates | 10 - Very interested | Count | 210 | 71 | 139 | 25 | 46 | 47 | 41 | 25 | 26 | 35 | 124 | 51 |
|  |  |  | 21\% | 19\% | 22\% | 18\% | 20\% | 29\% | 23\% | 17\% | 19\% | 17\% | 26\% | 16\% |
|  | 9- | Count | 61 | 22 | 39 | 12 | 9 | 3 | 12 | 11 | 14 | 13 | 29 | 20 |
|  |  |  | 6\% | 6\% | 6\% | 9\% | 4\% | 2\% | 7\% | 7\% | 10\% | 6\% | 6\% | 6\% |
|  | 8 - | Count | 122 | 40 | 83 | 13 | 27 | 25 | 19 | 24 | 15 | 31 | 59 | 32 |
|  |  |  | 12\% | 11\% | 13\% | 9\% | 12\% | 15\% | 11\% | 16\% | 11\% | 15\% | 12\% | 10\% |
|  | 7- | Count | 86 | 29 | 57 | 11 | 18 | 18 | 13 | 9 | 17 | 17 | 36 | 34 |
|  |  |  | 9\% | 8\% | 9\% | 8\% | 8\% | 11\% | 7\% | 6\% | 12\% | 8\% | 8\% | 11\% |
|  | 6 - | Count | 69 | 27 | 42 | 11 | 16 | 7 | 7 | 9 | 19 | 21 | 29 | 19 |
|  |  |  | 7\% | 7\% | 7\% | 8\% | 7\% | 4\% | 4\% | 6\% | 14\% | 10\% | 6\% | 6\% |
|  | 5 - | Count | 158 | 65 | 93 | 20 | 45 | 17 | 33 | 28 | 15 | 34 | 76 | 48 |
|  |  |  | 16\% | 18\% | 15\% | 14\% | 19\% | 10\% | 18\% | 18\% | 11\% | 16\% | 16\% | 16\% |
|  | 4- | Count | 21 | 9 | 12 | 5 | 4 | 3 | 5 | 2 | 2 | 5 | 11 | 5 |
|  |  |  | 2\% | 2\% | 2\% | 3\% | 2\% | 2\% | 3\% | 2\% | 1\% | 2\% | 2\% | 2\% |
|  | 3 - | Count | 30 | 13 | 17 | 7 | 7 | 2 | 4 | 4 | 7 | 8 | 17 | 5 |
|  |  |  | 3\% | 4\% | 3\% | 5\% | 3\% | 1\% | 2\% | 3\% | 5\% | 4\% | 4\% | 2\% |
|  | 2 - | Count | 21 | 11 | 10 | 6 | 4 |  | 6 | 3 | 1 | 3 | 8 | 10 |
|  |  |  | 2\% | 3\% | 2\% | 4\% | 2\% |  | 3\% | 2\% | 1\% | 1\% | 2\% | 3\% |
|  | 1 - Not interested | Count | 223 | 85 | 138 | 30 | 55 | 39 | 41 | 34 | 23 | 44 | 93 | 85 |
|  |  |  | 22\% | 23\% | 22\% | 21\% | 24\% | 24\% | 23\% | 23\% | 17\% | 21\% | 19\% | 28\% |
| Rain barrel rebates | 10 - Very interested | Count | 204 | 78 | 125 | 29 | 49 | 33 | 35 | 31 | 26 | 35 | 97 | 72 |
|  |  |  | 20\% | 21\% | 20\% | 21\% | 21\% | 20\% | 19\% | 21\% | 19\% | 17\% | 20\% | 23\% |
|  | 9 - | Count | 71 | 26 | 46 | 12 | 13 | 13 | 13 | 4 | 17 | 21 | 35 | 16 |
|  |  |  | 7\% | 7\% | 7\% | 9\% | 6\% | 8\% | 7\% | 2\% | 12\% | 10\% | 7\% | 5\% |
|  | 8- | Count | 108 | 35 | 74 | 10 | 24 | 25 | 18 | 15 | 16 | 27 | 55 | 26 |
|  |  |  | 11\% | 9\% | 12\% | 7\% | 10\% | 15\% | 10\% | 10\% | 11\% | 13\% | 12\% | 8\% |

(cont.)

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| Rain barrel rebates | 7 - | Count |  | 68 | 19 | 49 | 9 | 10 | 9 | 15 | 8 | 16 | 15 | 33 | 20 |
|  |  |  | 7\% | 5\% | 8\% | 7\% | 4\% | 6\% | 9\% | 5\% | 11\% | 7\% | 7\% | 7\% |
|  | 6 - | Count | 85 | 37 | 48 | 16 | 21 | 13 | 11 | 14 | 10 | 27 | 32 | 26 |
|  |  |  | 9\% | 10\% | 8\% | 11\% | 9\% | 8\% | 6\% | 10\% | 8\% | 13\% | 7\% | 9\% |
|  | 5 - | Count | 138 | 55 | 83 | 18 | 37 | 9 | 24 | 28 | 22 | 17 | 82 | 39 |
|  |  |  | 14\% | 15\% | 13\% | 13\% | 16\% | 6\% | 13\% | 19\% | 16\% | 8\% | 17\% | 13\% |
|  | 4 - | Count | 35 | 19 | 15 | 9 | 11 | 4 | 5 | 3 | 3 | 12 | 16 | 7 |
|  |  |  | 3\% | 5\% | 2\% | 6\% | 5\% | 3\% | 3\% | 2\% | 2\% | 6\% | 3\% | 2\% |
|  | 3 - | Count | 32 | 11 | 21 | 5 | 6 | 10 | 5 | 6 |  | 6 | 15 | 11 |
|  |  |  | 3\% | 3\% | 3\% | 4\% | 2\% | 6\% | 3\% | 4\% |  | 3\% | 3\% | 3\% |
|  | 2 - | Count | 26 | 11 | 15 | 3 | 9 | 4 | 4 | 3 | 4 | 4 | 8 | 13 |
|  |  |  | 3\% | 3\% | 2\% | 2\% | 4\% | 3\% | 2\% | 2\% | 3\% | 2\% | 2\% | 4\% |
|  | 1 - Not interested | Count | 234 | 80 | 154 | 28 | 52 | 41 | 51 | 36 | 26 | 45 | 110 | 80 |
|  |  |  | 23\% | 22\% | 24\% | 20\% | 23\% | 25\% | 28\% | 24\% | 19\% | 22\% | 23\% | 26\% |
| Water efficient landscaping online videos \& tutorials | 10 - Very interested | Count | 197 | 81 | 116 | 27 | 55 | 26 | 28 | 31 | 30 | 38 | 117 | 42 |
|  |  |  | 20\% | 22\% | 18\% | 19\% | 24\% | 16\% | 16\% | 21\% | 22\% | 18\% | 24\% | 13\% |
|  | 9 - | Count | 50 | 20 | 30 | 7 | 13 | 11 | 5 | 7 | 8 | 8 | 33 | 9 |
|  |  |  | 5\% | 5\% | 5\% | 5\% | 5\% | 7\% | 3\% | 4\% | 6\% | 4\% | 7\% | 3\% |
|  | 8 - | Count | 116 | 37 | 79 | 9 | 27 | 22 | 20 | 14 | 23 | 27 | 56 | 33 |
|  |  |  | 12\% | 10\% | 13\% | 7\% | 12\% | 13\% | 11\% | 10\% | 17\% | 13\% | 12\% | 11\% |
|  | 7 - | Count | 83 | 30 | 53 | 16 | 14 | 6 | 14 | 15 | 17 | 29 | 33 | 20 |
|  |  |  | 8\% | 8\% | 8\% | 12\% | 6\% | 4\% | 8\% | 10\% | 12\% | 14\% | 7\% | 7\% |
|  | 6 - | Count | 65 | 26 | 38 | 14 | 12 | 10 | 12 | 11 | 6 | 21 | 21 | 23 |
|  |  |  | 6\% | 7\% | 6\% | 10\% | 5\% | 6\% | 6\% | 7\% | 4\% | 10\% | 4\% | 7\% |
|  | 5 - | Count | 142 | 51 | 91 | 16 | 35 | 16 | 34 | 22 | 19 | 22 | 72 | 49 |
|  |  |  | 14\% | 14\% | 14\% | 11\% | 15\% | 10\% | 19\% | 15\% | 13\% | 10\% | 15\% | 16\% |
|  | 4 - | Count | 39 | 17 | 22 | 9 | 8 | 8 | 8 | 1 | 4 | 5 | 22 | 12 |
|  |  |  | 4\% | 5\% | 4\% | 6\% | 4\% | 5\% | 4\% | 1\% | 3\% | 2\% | 5\% | 4\% |
|  | 3 - | Count | 44 | 15 | 29 | 7 | 8 | 11 | 9 | 3 | 6 | 10 | 22 | 12 |
|  |  |  | 4\% | 4\% | 5\% | 5\% | 4\% | 7\% | 5\% | 2\% | 4\% | 5\% | 4\% | 4\% |
|  | 2 - | Count | 29 | 15 | 15 | 5 | 9 | 5 | 2 | 4 | 3 | 6 | 10 | 14 |
|  |  |  | 3\% | 4\% | 2\% | 4\% | 4\% | 3\% | 1\% | 2\% | 2\% | 3\% | 2\% | 5\% |
|  | 1 - Not interested | Count | 237 | 80 | 157 | 30 | 49 | 44 | 48 | 42 | 23 | 44 | 98 | 95 |
|  |  |  | 24\% | 21\% | 25\% | 22\% | 21\% | 27\% | 27\% | 28\% | 17\% | 21\% | 20\% | 31\% |
| Home water-use surveys | 10 - Very interested | Count | 170 | 65 | 106 | 23 | 42 | 27 | 27 | 27 | 25 | 37 | 87 | 46 |
|  |  |  | 17\% | 17\% | 17\% | 16\% | 18\% | 16\% | 15\% | 18\% | 18\% | 18\% | 18\% | 15\% |
|  | 9 - | Count | 72 | 24 | 47 | 7 | 17 | 7 | 14 | 13 | 14 | 14 | 38 | 20 |
|  |  |  | 7\% | 7\% | 7\% | 5\% | 7\% | 5\% | 8\% | 8\% | 10\% | 7\% | 8\% | 6\% |
|  | 8 - | Count | 103 | 41 | 61 | 17 | 24 | 16 | 20 | 15 | 11 | 23 | 53 | 27 |
|  |  |  | 10\% | 11\% | 10\% | 12\% | 10\% | 10\% | 11\% | 10\% | 8\% | 11\% | 11\% | 9\% |
|  | 7 - | Count | 79 | 26 | 54 | 13 | 13 | 12 | 16 | 9 | 17 | 25 | 30 | 25 |
|  |  |  | 8\% | 7\% | 9\% | 9\% | 6\% | 7\% | 9\% | 6\% | 12\% | 12\% | 6\% | 8\% |
|  | 6 - | Count | 101 | 33 | 68 | 13 | 20 | 21 | 17 | 14 | 16 | 29 | 44 | 27 |
|  |  |  | 10\% | 9\% | 11\% | 10\% | 9\% | 13\% | 9\% | 9\% | 12\% | 14\% | 9\% | 9\% |
|  | 5 - | Count | 173 | 65 | 108 | 17 | 48 | 23 | 27 | 30 | 28 | 30 | 91 | 52 |
|  |  |  | 17\% | 17\% | 17\% | 12\% | 21\% | 14\% | 15\% | 20\% | 20\% | 14\% | 19\% | 17\% |
|  | 4 - | Count | 32 | 12 | 21 | 6 | 6 | 7 | 7 | 5 | 2 | 6 | 16 | 10 |
|  |  |  | 3\% | 3\% | 3\% | 4\% | 3\% | 4\% | 4\% | 3\% | 2\% | 3\% | 3\% | 3\% |

(cont.)
22. How interested are you in pursuing each of the following water conservation programs this year?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| Home water-use surveys | 3 - | Count |  | 30 | 10 | 20 | 5 | 4 | 10 | 4 | 3 | 3 | 8 | 11 | 11 |
|  |  |  | 3\% | 3\% | 3\% | 4\% | 2\% | 6\% | 2\% | 2\% | 2\% | 4\% | 2\% | 3\% |
|  | 2 - | Count | 32 | 15 | 17 | 7 | 8 | 6 | 4 | 3 | 4 | 4 | 11 | 17 |
|  |  |  | 3\% | 4\% | 3\% | 5\% | 3\% | 4\% | 2\% | 2\% | 3\% | 2\% | 2\% | 6\% |
|  | 1 - Not interested | Count | 209 | 81 | 127 | 32 | 50 | 33 | 44 | 32 | 19 | 32 | 100 | 76 |
|  |  |  | 21\% | 22\% | 20\% | 23\% | 21\% | 21\% | 24\% | 21\% | 13\% | 16\% | 21\% | 25\% |
| Water-efficient landscaping classes | 10 - Very interested | Count | 178 | 70 | 107 | 21 | 49 | 26 | 27 | 25 | 29 | 30 | 106 | 41 |
|  |  |  | 18\% | 19\% | 17\% | 15\% | 21\% | 16\% | 15\% | 17\% | 21\% | 14\% | 22\% | 13\% |
|  | 9 - | Count | 59 | 25 | 35 | 9 | 15 | 7 | 11 | 9 | 7 | 9 | 33 | 18 |
|  |  |  | 6\% | 7\% | 5\% | 7\% | 7\% | 5\% | 6\% | 6\% | 5\% | 4\% | 7\% | 6\% |
|  | 8 - | Count | 79 | 37 | 42 | 14 | 23 | 8 | 14 | 7 | 12 | 27 | 27 | 25 |
|  |  |  | 8\% | 10\% | 7\% | 10\% | 10\% | 5\% | 8\% | 5\% | 9\% | 13\% | 6\% | 8\% |
|  | 7 - | Count | 96 | 31 | 64 | 14 | 17 | 24 | 18 | 8 | 14 | 17 | 51 | 28 |
|  |  |  | 10\% | 8\% | 10\% | 10\% | 7\% | 15\% | 10\% | 5\% | 10\% | 8\% | 11\% | 9\% |
|  | 6 - | Count | 59 | 24 | 35 | 12 | 12 | 7 | 8 | 12 | 7 | 21 | 19 | 19 |
|  |  |  | 6\% | 7\% | 6\% | 8\% | 5\% | 5\% | 5\% | 8\% | 5\% | 10\% | 4\% | 6\% |
|  | 5 - | Count | 141 | 55 | 86 | 20 | 35 | 24 | 24 | 16 | 21 | 23 | 80 | 37 |
|  |  |  | 14\% | 15\% | 14\% | 14\% | 15\% | 15\% | 13\% | 11\% | 15\% | 11\% | 17\% | 12\% |
|  | 4 - | Count | 44 | 17 | 27 | 6 | 11 | 5 | 10 | 4 | 8 | 7 | 22 | 15 |
|  |  |  | 4\% | 5\% | 4\% | 4\% | 5\% | 3\% | 6\% | 3\% | 6\% | 3\% | 5\% | 5\% |
|  | 3 - | Count | 48 | 11 | 36 | 4 | 7 | 5 | 13 | 15 | 4 | 14 | 17 | 17 |
|  |  |  | 5\% | 3\% | 6\% | 3\% | 3\% | 3\% | 7\% | 10\% | 3\% | 7\% | 4\% | 6\% |
|  | 2 - | Count | 39 | 12 | 27 | 5 | 7 | 5 | 4 | 10 | 9 | 10 | 16 | 13 |
|  |  |  | 4\% | 3\% | 4\% | 3\% | 3\% | 3\% | 2\% | 6\% | 6\% | 5\% | 3\% | 4\% |
|  | 1 - Not interested | Count | 260 | 89 | 170 | 35 | 55 | 48 | 52 | 42 | 28 | 52 | 111 | 96 |
|  |  |  | 26\% | 24\% | 27\% | 25\% | 24\% | 30\% | 29\% | 28\% | 20\% | 25\% | 23\% | 31\% |
| Gray water systems | 10 - Very interested | Count | 135 | 51 | 84 | 19 | 32 | 20 | 20 | 22 | 21 | 24 | 69 | 42 |
|  |  |  | 13\% | 14\% | 13\% | 14\% | 14\% | 13\% | 11\% | 15\% | 15\% | 11\% | 14\% | 14\% |
|  | 9 - | Count | 40 | 13 | 27 | 6 | 7 | 4 | 8 | 4 | 11 | 13 | 19 | 8 |
|  |  |  | 4\% | 4\% | 4\% | 4\% | 3\% | 2\% | 5\% | 3\% | 8\% | 6\% | 4\% | 3\% |
|  | 8 - | Count | 94 | 30 | 64 | 9 | 21 | 16 | 19 | 10 | 18 | 20 | 40 | 35 |
|  |  |  | 9\% | 8\% | 10\% | 7\% | 9\% | 10\% | 11\% | 7\% | 13\% | 9\% | 8\% | 11\% |
|  | 7- | Count | 81 | 24 | 58 | 12 | 12 | 20 | 15 | 13 | 10 | 17 | 45 | 20 |
|  |  |  | 8\% | 6\% | 9\% | 9\% | 5\% | 12\% | 8\% | 8\% | 7\% | 8\% | 9\% | 7\% |
|  | 6- | Count | 72 | 30 | 41 | 8 | 22 | 9 | 10 | 16 | 7 | 23 | 27 | 22 |
|  |  |  | 7\% | 8\% | 7\% | 6\% | 10\% | 6\% | 5\% | 11\% | 5\% | 11\% | 6\% | 7\% |
|  | 5 - | Count | 191 | 75 | 117 | 30 | 45 | 26 | 40 | 31 | 19 | 41 | 99 | 51 |
|  |  |  | 19\% | 20\% | 19\% | 21\% | 19\% | 16\% | 22\% | 21\% | 14\% | 20\% | 20\% | 17\% |
|  | 4 - | Count | 33 | 17 | 15 | 8 | 9 | 1 | 7 | 1 | 6 | 9 | 14 | 9 |
|  |  |  | 3\% | 5\% | 2\% | 6\% | 4\% | 0\% | 4\% | 1\% | 4\% | 5\% | 3\% | 3\% |
|  | 3 - | Count | 38 | 16 | 22 | 9 | 8 | 5 | 8 | 3 | 5 | 5 | 22 | 11 |
|  |  |  | 4\% | 4\% | 3\% | 6\% | 3\% | 3\% | 5\% | 2\% | 3\% | 2\% | 5\% | 3\% |
|  | 2 - | Count | 36 | 12 | 24 | 5 | 7 | 3 | 9 | 7 | 5 | 3 | 15 | 18 |
|  |  |  | 4\% | 3\% | 4\% | 3\% | 3\% | 2\% | 5\% | 5\% | 4\% | 2\% | 3\% | 6\% |
|  | 1 - Not interested | Count | 280 | 102 | 178 | 34 | 68 | 57 | 43 | 41 | 37 | 54 | 134 | 93 |
|  |  |  | 28\% | 27\% | 28\% | 24\% | 30\% | 35\% | 24\% | 27\% | 27\% | 26\% | 28\% | 30\% |

## 22. How interested are you in pursuing each of the following water conservation programs this year?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1001) | (501) | (501) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| Indoor device rebates | 10 - Very interested | Count | 263 | 121 | 141 | 107 | 90 | 64 | 56 | 86 | 118 | 32 | 51 | 64 | 40 |
|  |  |  | 26\% | 24\% | 28\% | 30\% | 25\% | 23\% | 27\% | 23\% | 30\% | 25\% | 27\% | 20\% | 24\% |
|  | 9 - | Count | 84 | 51 | 33 | 44 | 19 | 21 | 7 | 32 | 45 | 5 | 16 | 34 | 14 |
|  |  |  | 8\% | 10\% | 7\% | 12\% | 5\% | 8\% | 3\% | 9\% | 11\% | 4\% | 8\% | 11\% | 8\% |
|  | 8 - | Count | 129 | 68 | 60 | 43 | 50 | 35 | 35 | 40 | 49 | 15 | 26 | 49 | 24 |
|  |  |  | 13\% | 14\% | 12\% | 12\% | 14\% | 12\% | 17\% | 11\% | 12\% | 12\% | 14\% | 15\% | 14\% |
|  | 7 - | Count | 108 | 58 | 50 | 40 | 38 | 30 | 25 | 48 | 34 | 16 | 20 | 41 | 22 |
|  |  |  | 11\% | 12\% | 10\% | 11\% | 11\% | 11\% | 12\% | 13\% | 9\% | 12\% | 11\% | 12\% | 13\% |
|  | 6 - | Count | 68 | 33 | 36 | 23 | 25 | 21 | 8 | 28 | 29 | 6 | 9 | 34 | 14 |
|  |  |  | 7\% | 7\% | 7\% | 6\% | 7\% | 7\% | 4\% | 8\% | 7\% | 5\% | 5\% | 11\% | 8\% |
|  | 5 - | Count | 133 | 73 | 60 | 41 | 52 | 40 | 27 | 53 | 50 | 17 | 20 | 44 | 24 |
|  |  |  | 13\% | 15\% | 12\% | 11\% | 15\% | 14\% | 13\% | 14\% | 12\% | 13\% | 10\% | 13\% | 14\% |
|  | 4 - | Count | 29 | 10 | 19 | 11 | 11 | 7 | 2 | 14 | 13 | 4 | 5 | 12 | 5 |
|  |  |  | 3\% | 2\% | 4\% | 3\% | 3\% | 2\% | 1\% | 4\% | 3\% | 3\% | 2\% | 4\% | 3\% |
|  | 3 - | Count | 26 | 11 | 15 | 8 | 11 | 6 | 8 | 11 | 5 | 5 | 11 | 5 | 4 |
|  |  |  | 3\% | 2\% | 3\% | 2\% | 3\% | 2\% | 4\% | 3\% | 1\% | 4\% | 6\% | 2\% | 2\% |
|  | 2 - | Count | 18 | 9 | 10 | 8 | 3 | 7 | 7 | 6 | 4 | 2 | 4 | 4 | 5 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 1\% | 2\% | 3\% | 2\% | 1\% | 2\% | 2\% | 1\% | 3\% |
|  | 1 - Not interested | Count | 142 | 66 | 77 | 34 | 58 | 49 | 31 | 53 | 53 | 28 | 31 | 39 | 17 |
|  |  |  | 14\% | 13\% | 15\% | 9\% | 16\% | 17\% | 15\% | 14\% | 13\% | 21\% | 16\% | 12\% | 10\% |
| Other outdoor device rebates | 10 - Very interested | Count | 210 | 103 | 107 | 91 | 69 | 50 | 39 | 70 | 99 | 24 | 32 | 58 | 37 |
|  |  |  | 21\% | 20\% | 21\% | 25\% | 19\% | 18\% | 19\% | 19\% | 25\% | 18\% | 17\% | 18\% | 22\% |
|  | 9 - | Count | 61 | 35 | 27 | 20 | 22 | 19 | 11 | 25 | 22 | 10 | 8 | 24 | 10 |
|  |  |  | 6\% | 7\% | 5\% | 6\% | 6\% | 7\% | 5\% | 7\% | 6\% | 7\% | 4\% | 7\% | 6\% |
|  | 8 - | Count | 122 | 65 | 57 | 46 | 43 | 31 | 30 | 38 | 51 | 14 | 21 | 44 | 25 |
|  |  |  | 12\% | 13\% | 11\% | 13\% | 12\% | 11\% | 15\% | 10\% | 13\% | 10\% | 11\% | 14\% | 15\% |
|  | 7 - | Count | 86 | 44 | 42 | 38 | 26 | 22 | 27 | 24 | 35 | 7 | 22 | 29 | 20 |
|  |  |  | 9\% | 9\% | 8\% | 11\% | 7\% | 8\% | 13\% | 7\% | 9\% | 6\% | 12\% | 9\% | 12\% |
|  | 6 - | Count | 69 | 38 | 31 | 23 | 33 | 14 | 15 | 26 | 29 | 9 | 16 | 29 | 10 |
|  |  |  | 7\% | 8\% | 6\% | 6\% | 9\% | 5\% | 7\% | 7\% | 7\% | 7\% | 8\% | 9\% | 6\% |
|  | 5 - | Count | 158 | 80 | 78 | 61 | 50 | 46 | 28 | 61 | 62 | 20 | 25 | 52 | 27 |
|  |  |  | 16\% | 16\% | 16\% | 17\% | 14\% | 17\% | 13\% | 17\% | 16\% | 15\% | 13\% | 16\% | 16\% |
|  | 4 - | Count | 21 | 9 | 12 | 5 | 7 | 10 | 4 | 11 | 6 | 3 | 5 | 7 | 4 |
|  |  |  | 2\% | 2\% | 2\% | 1\% | 2\% | 4\% | 2\% | 3\% | 2\% | 2\% | 2\% | 2\% | 2\% |
|  | 3 - | Count | 30 | 16 | 14 | 11 | 11 | 7 | 6 | 13 | 11 | 5 | 12 | 6 | 4 |
|  |  |  | 3\% | 3\% | 3\% | 3\% | 3\% | 3\% | 3\% | 4\% | 3\% | 4\% | 6\% | 2\% | 2\% |
|  | 2 - | Count | 21 | 11 | 10 | 8 | 8 | 4 | 3 | 9 | 7 | 2 | 8 | 3 | 6 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 2\% | 2\% | 2\% | 2\% | 2\% | 1\% | 4\% | 1\% | 3\% |
|  | 1 - Not interested | Count | 223 | 100 | 123 | 55 | 89 | 75 | 44 | 94 | 76 | 38 | 45 | 73 | 25 |
|  |  |  | 22\% | 20\% | 24\% | 15\% | 25\% | 27\% | 21\% | 25\% | 19\% | 29\% | 23\% | 22\% | 15\% |
| Rain barrel rebates | 10 - Very interested | Count | 204 | 84 | 120 | 56 | 84 | 64 | 61 | 52 | 89 | 36 | 35 | 62 | 28 |
|  |  |  | 20\% | 17\% | 24\% | 16\% | 23\% | 23\% | 30\% | 14\% | 22\% | 28\% | 18\% | 19\% | 17\% |
|  | 9 - | Count | 71 | 40 | 31 | 27 | 29 | 15 | 11 | 27 | 29 | 8 | 19 | 27 | 5 |
|  |  |  | 7\% | 8\% | 6\% | 8\% | 8\% | 5\% | 5\% | 7\% | 7\% | 6\% | 10\% | 8\% | 3\% |
|  | 8 - | Count | 108 | 66 | 43 | 49 | 37 | 21 | 22 | 42 | 40 | 9 | 35 | 32 | 19 |
|  |  |  | 11\% | 13\% | 9\% | 14\% | 10\% | 7\% | 11\% | 11\% | 10\% | 7\% | 18\% | 10\% | 11\% |
|  | 7 - | Count | 68 | 33 | 35 | 24 | 28 | 16 | 12 | 27 | 29 | 7 | 13 | 33 | 11 |
|  |  |  | 7\% | 7\% | 7\% | 7\% | 8\% | 6\% | 6\% | 7\% | 7\% | 6\% | 7\% | 10\% | 6\% |
|  | 6 - | Count | 85 | 52 | 34 | 38 | 27 | 20 | 17 | 35 | 30 | 17 | 18 | 30 | 14 |
|  |  |  | 9\% | 10\% | 7\% | 11\% | 8\% | 7\% | 8\% | 10\% | 8\% | 13\% | 9\% | 9\% | 8\% |

## 22. How interested are you in pursuing each of the following water conservation programs this year?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| Rain barrel rebates | 5 - | Count |  | 138 | 73 | 65 | 56 | 51 | 31 | 22 | 60 | 54 | 12 | 20 | 37 | 32 |
|  |  |  | 14\% | 15\% | 13\% | 16\% | 14\% | 11\% | 11\% | 16\% | 13\% | 9\% | 10\% | 11\% | 19\% |
|  | 4 - | Count | 35 | 11 | 24 | 14 | 9 | 11 | 5 | 13 | 16 | 2 | 6 | 20 | 4 |
|  |  |  | 3\% | 2\% | 5\% | 4\% | 3\% | 4\% | 2\% | 4\% | 4\% | 2\% | 3\% | 6\% | 2\% |
|  | 3 - | Count | 32 | 16 | 16 | 16 | 6 | 9 | 10 | 5 | 15 | 6 | 5 | 12 | 6 |
|  |  |  | 3\% | 3\% | 3\% | 4\% | 2\% | 3\% | 5\% | 1\% | 4\% | 5\% | 2\% | 4\% | 3\% |
|  | 2 - | Count | 26 | 17 | 9 | 7 | 8 | 11 | 7 | 3 | 15 | 2 | 3 | 4 | 14 |
|  |  |  | 3\% | 3\% | 2\% | 2\% | 2\% | 4\% | 3\% | 1\% | 4\% | 1\% | 1\% | 1\% | 8\% |
|  | 1 - Not interested | Count | 234 | 110 | 124 | 71 | 79 | 80 | 39 | 106 | 83 | 30 | 41 | 68 | 37 |
|  |  |  | 23\% | 22\% | 25\% | 20\% | 22\% | 29\% | 19\% | 29\% | 21\% | 23\% | 21\% | 21\% | 22\% |
| Water efficient landscaping online videos \& tutorials | 10 - Very interested | Count | 197 | 91 | 106 | 99 | 54 | 44 | 46 | 68 | 80 | 29 | 34 | 47 | 23 |
|  |  |  | 20\% | 18\% | 21\% | 28\% | 15\% | 16\% | 22\% | 18\% | 20\% | 22\% | 17\% | 14\% | 14\% |
|  | 9 - | Count | 50 | 30 | 20 | 20 | 16 | 13 | 6 | 12 | 29 | 4 | 6 | 22 | 7 |
|  |  |  | 5\% | 6\% | 4\% | 6\% | 5\% | 5\% | 3\% | 3\% | 7\% | 3\% | 3\% | 7\% | 4\% |
|  | 8 - | Count | 116 | 74 | 42 | 43 | 47 | 24 | 24 | 40 | 47 | 11 | 31 | 43 | 18 |
|  |  |  | 12\% | 15\% | 8\% | 12\% | 13\% | 9\% | 12\% | 11\% | 12\% | 8\% | 16\% | 13\% | 10\% |
|  | 7 - | Count | 83 | 49 | 34 | 33 | 29 | 21 | 19 | 33 | 30 | 9 | 18 | 38 | 13 |
|  |  |  | 8\% | 10\% | 7\% | 9\% | 8\% | 7\% | 9\% | 9\% | 7\% | 7\% | 9\% | 12\% | 7\% |
|  | 6 - | Count | 65 | 30 | 35 | 17 | 33 | 15 | 17 | 19 | 27 | 11 | 13 | 23 | 15 |
|  |  |  | 6\% | 6\% | 7\% | 5\% | 9\% | 5\% | 8\% | 5\% | 7\% | 9\% | 7\% | 7\% | 9\% |
|  | 5 - | Count | 142 | 67 | 74 | 49 | 51 | 42 | 24 | 59 | 55 | 13 | 25 | 48 | 28 |
|  |  |  | 14\% | 13\% | 15\% | 14\% | 14\% | 15\% | 11\% | 16\% | 14\% | 10\% | 13\% | 15\% | 17\% |
|  | 4- | Count | 39 | 17 | 22 | 15 | 16 | 9 | 11 | 10 | 18 | 11 | 4 | 10 | 12 |
|  |  |  | 4\% | 3\% | 4\% | 4\% | 4\% | 3\% | 5\% | 3\% | 4\% | 8\% | 2\% | 3\% | 7\% |
|  | 3 - | Count | 44 | 17 | 27 | 13 | 17 | 14 | 5 | 25 | 14 | 7 | 13 | 9 | 5 |
|  |  |  | 4\% | 3\% | 5\% | 4\% | 5\% | 5\% | 2\% | 7\% | 3\% | 5\% | 7\% | 3\% | 3\% |
|  | 2 - | Count | 29 | 17 | 12 | 11 | 7 | 10 | 7 | 7 | 12 |  | 5 | 7 | 12 |
|  |  |  | 3\% | 3\% | 2\% | 3\% | 2\% | 4\% | 4\% | 2\% | 3\% |  | 3\% | 2\% | 7\% |
|  | 1 - Not interested | Count | 237 | 108 | 128 | 57 | 89 | 88 | 46 | 97 | 88 | 35 | 44 | 80 | 36 |
|  |  |  | 24\% | 22\% | 26\% | 16\% | 25\% | 32\% | 22\% | 26\% | 22\% | 27\% | 23\% | 25\% | 21\% |
| Home water-use surveys | 10 - Very interested | Count | 170 | 63 | 107 | 55 | 71 | 44 | 48 | 45 | 75 | 34 | 41 | 39 | 24 |
|  |  |  | 17\% | 13\% | 21\% | 15\% | 20\% | 16\% | 23\% | 12\% | 19\% | 26\% | 21\% | 12\% | 14\% |
|  | 9 - | Count | 72 | 40 | 32 | 27 | 30 | 14 | 20 | 25 | 25 | 8 | 20 | 24 | 9 |
|  |  |  | 7\% | 8\% | 6\% | 8\% | 8\% | 5\% | 10\% | 7\% | 6\% | 6\% | 10\% | 8\% | 5\% |
|  | 8 - | Count | 103 | 61 | 42 | 46 | 32 | 23 | 15 | 46 | 39 | 12 | 24 | 38 | 20 |
|  |  |  | 10\% | 12\% | 8\% | 13\% | 9\% | 8\% | 7\% | 12\% | 10\% | 9\% | 12\% | 12\% | 12\% |
|  | 7- | Count | 79 | 47 | 32 | 28 | 25 | 26 | 17 | 33 | 30 | 6 | 19 | 28 | 17 |
|  |  |  | 8\% | 9\% | 6\% | 8\% | 7\% | 9\% | 8\% | 9\% | 7\% | 5\% | 10\% | 9\% | 10\% |
|  | 6 - | Count | 101 | 59 | 43 | 42 | 35 | 24 | 20 | 37 | 43 | 16 | 11 | 54 | 15 |
|  |  |  | 10\% | 12\% | 8\% | 12\% | 10\% | 9\% | 10\% | 10\% | 11\% | 12\% | 6\% | 16\% | 9\% |
|  | 5- | Count | 173 | 86 | 87 | 62 | 64 | 47 | 28 | 70 | 71 | 14 | 30 | 59 | 33 |
|  |  |  | 17\% | 17\% | 17\% | 17\% | 18\% | 17\% | 14\% | 19\% | 18\% | 11\% | 16\% | 18\% | 19\% |
|  | 4- | Count | 32 | 14 | 18 | 5 | 18 | 10 | 5 | 12 | 15 | 6 | 5 | 11 | 7 |
|  |  |  | 3\% | 3\% | 4\% | 1\% | 5\% | 3\% | 3\% | 3\% | 4\% | 4\% | 2\% | 3\% | 4\% |
|  | 3 - | Count | 30 | 17 | 13 | 15 | 5 | 10 | 6 | 12 | 10 | 8 | 6 | 7 | 4 |
|  |  |  | 3\% | 3\% | 3\% | 4\% | 1\% | 4\% | 3\% | 3\% | 2\% | 6\% | 3\% | 2\% | 2\% |
|  | 2 - | Count | 32 | 13 | 19 | 9 | 12 | 11 | 7 | 13 | 11 | 1 | 4 | 16 | 8 |
|  |  |  | 3\% | 3\% | 4\% | 2\% | 3\% | 4\% | 3\% | 3\% | 3\% | 1\% | 2\% | 5\% | 5\% |
|  | 1 - Not interested | Count | 209 | 101 | 108 | 69 | 67 | 69 | 39 | 79 | 81 | 27 | 34 | 49 | 32 |
|  |  |  | 21\% | 20\% | 22\% | 19\% | 19\% | 25\% | 19\% | 21\% | 20\% | 21\% | 17\% | 15\% | 19\% |
| Water-efficient landscaping | 10 - Very interested | Count | 178 | 80 | 97 | 73 | 60 | 44 | 50 | 48 | 77 | 31 | 35 | 35 | 26 |
|  |  |  | 18\% | 16\% | 19\% | 20\% | 17\% | 16\% | 24\% | 13\% | 19\% | 24\% | 18\% | 11\% | 16\% |

(cont.)

## 22. How interested are you in pursuing each of the following water conservation programs this year?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| Water-efficient landscaping classes | 9 - | Count |  | 59 | 28 | 31 | 26 | 19 | 14 | 7 | 22 | 26 | 6 | 13 | 20 | 10 |
|  |  |  | 6\% | 6\% | 6\% | 7\% | 5\% | 5\% | 4\% | 6\% | 6\% | 4\% | 7\% | 6\% | 6\% |
|  | 8 - | Count | 79 | 39 | 40 | 26 | 29 | 23 | 13 | 32 | 32 | 7 | 17 | 32 | 14 |
|  |  |  | 8\% | 8\% | 8\% | 7\% | 8\% | 8\% | 6\% | 9\% | 8\% | 5\% | 9\% | 10\% | 9\% |
|  | 7 - | Count | 96 | 62 | 33 | 36 | 35 | 24 | 16 | 40 | 38 | 9 | 21 | 36 | 20 |
|  |  |  | 10\% | 12\% | 7\% | 10\% | 10\% | 8\% | 8\% | 11\% | 9\% | 7\% | 11\% | 11\% | 12\% |
|  | 6 - | Count | 59 | 34 | 25 | 22 | 23 | 14 | 11 | 24 | 25 | 9 | 12 | 24 | 10 |
|  |  |  | 6\% | 7\% | 5\% | 6\% | 7\% | 5\% | 5\% | 6\% | 6\% | 7\% | 6\% | 7\% | 6\% |
|  | 5 - | Count | 141 | 68 | 73 | 59 | 53 | 28 | 29 | 52 | 56 | 13 | 20 | 52 | 21 |
|  |  |  | 14\% | 14\% | 14\% | 16\% | 15\% | 10\% | 14\% | 14\% | 14\% | 10\% | 10\% | 16\% | 12\% |
|  | 4 - | Count | 44 | 22 | 22 | 23 | 8 | 13 | 11 | 19 | 13 | 8 | 9 | 17 | 7 |
|  |  |  | 4\% | 4\% | 4\% | 6\% | 2\% | 5\% | 5\% | 5\% | 3\% | 6\% | 5\% | 5\% | 4\% |
|  | 3 - | Count | 48 | 28 | 20 | 22 | 14 | 11 | 13 | 20 | 12 | 8 | 18 | 9 | 8 |
|  |  |  | 5\% | 6\% | 4\% | 6\% | 4\% | 4\% | 6\% | 5\% | 3\% | 6\% | 9\% | 3\% | 4\% |
|  | 2 - | Count | 39 | 22 | 17 | 12 | 12 | 15 | 6 | 10 | 22 | 2 | 4 | 12 | 12 |
|  |  |  | 4\% | 4\% | 3\% | 3\% | 3\% | 5\% | 3\% | 3\% | 5\% | 1\% | 2\% | 4\% | 7\% |
|  | 1 - Not interested | Count | 260 | 117 | 143 | 59 | 104 | 93 | 49 | 104 | 99 | 38 | 45 | 87 | 41 |
|  |  |  | 26\% | 23\% | 29\% | 17\% | 29\% | 33\% | 24\% | 28\% | 25\% | 29\% | 23\% | 27\% | 24\% |
| Gray water systems | 10 - Very interested | Count | 135 | 63 | 72 | 44 | 42 | 49 | 33 | 35 | 65 | 23 | 22 | 34 | 21 |
|  |  |  | 13\% | 12\% | 14\% | 12\% | 12\% | 17\% | 16\% | 10\% | 16\% | 18\% | 12\% | 11\% | 13\% |
|  | 9 - | Count | 40 | 18 | 22 | 14 | 15 | 10 | 11 | 13 | 15 | 6 | 9 | 15 | 6 |
|  |  |  | 4\% | 4\% | 4\% | 4\% | 4\% | 4\% | 5\% | 3\% | 4\% | 4\% | 4\% | 5\% | 3\% |
|  | 8 - | Count | 94 | 58 | 36 | 40 | 33 | 21 | 24 | 37 | 30 | 12 | 32 | 24 | 15 |
|  |  |  | 9\% | 12\% | 7\% | 11\% | 9\% | 7\% | 12\% | 10\% | 8\% | 9\% | 17\% | 7\% | 9\% |
|  | 7- | Count | 81 | 58 | 23 | 35 | 30 | 17 | 14 | 26 | 41 | 5 | 12 | 42 | 16 |
|  |  |  | 8\% | 12\% | 5\% | 10\% | 8\% | 6\% | 7\% | 7\% | 10\% | 4\% | 6\% | 13\% | 10\% |
|  | 6 - | Count | 72 | 38 | 34 | 20 | 36 | 16 | 12 | 24 | 32 | 12 | 9 | 31 | 10 |
|  |  |  | 7\% | 8\% | 7\% | 6\% | 10\% | 6\% | 6\% | 7\% | 8\% | 9\% | 5\% | 9\% | 6\% |
|  | 5 - | Count | 191 | 87 | 104 | 87 | 59 | 44 | 30 | 78 | 80 | 16 | 31 | 69 | 39 |
|  |  |  | 19\% | 17\% | 21\% | 24\% | 16\% | 16\% | 15\% | 21\% | 20\% | 12\% | 16\% | 21\% | 23\% |
|  | 4 - | Count | 33 | 13 | 19 | 10 | 12 | 12 | 3 | 17 | 12 | 3 | 6 | 11 | 9 |
|  |  |  | 3\% | 3\% | 4\% | 3\% | 3\% | 4\% | 1\% | 5\% | 3\% | 2\% | 3\% | 3\% | 5\% |
|  | 3 - | Count | 38 | 22 | 17 | 15 | 15 | 8 | 10 | 15 | 13 | 5 | 15 | 7 | 7 |
|  |  |  | 4\% | 4\% | 3\% | 4\% | 4\% | 3\% | 5\% | 4\% | 3\% | 4\% | 8\% | 2\% | 4\% |
|  | 2 - | Count | 36 | 19 | 17 | 9 | 9 | 19 | 7 | 10 | 17 | 3 | 3 | 14 | 11 |
|  |  |  | 4\% | 4\% | 3\% | 2\% | 3\% | 7\% | 3\% | 3\% | 4\% | 2\% | 2\% | 4\% | 6\% |
|  | 1 - Not interested | Count | 280 | 125 | 156 | 85 | 108 | 85 | 64 | 115 | 94 | 46 | 55 | 79 | 36 |
|  |  |  | 28\% | 25\% | 31\% | 24\% | 30\% | 30\% | 31\% | 31\% | 24\% | 35\% | 29\% | 24\% | 21\% |

## 22. How interested are you in pursuing each of the following water conservation programs this year?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATERBILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | $\begin{gathered} \text { Hispanic/ } \\ \text { Latino } \\ \hline \end{gathered}$ | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  |  | (1001) | (488) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| Indoor device rebates | 10 - Very interested | Count | 263 | 114 | 146 | 179 | 82 | 134 | 84 | 33 | 231 | 28 | 170 | 93 |
|  |  |  | 26\% | 23\% | 30\% | 27\% | 28\% | 24\% | 31\% | 24\% | 28\% | 20\% | 33\% | 19\% |
|  | 9 - | Count | 84 | 49 | 33 | 69 | 12 | 50 | 19 | 11 | 74 | 10 | 56 | 29 |
|  |  |  | 8\% | 10\% | 7\% | 10\% | 4\% | 9\% | 7\% | 8\% | 9\% | 7\% | 11\% | 6\% |
|  | 8 - | Count | 129 | 62 | 63 | 80 | 45 | 63 | 45 | 16 | 99 | 29 | 66 | 63 |
|  |  |  | 13\% | 13\% | 13\% | 12\% | 15\% | 11\% | 17\% | 11\% | 12\% | 21\% | 13\% | 13\% |
|  | 7 - | Count | 108 | 56 | 47 | 75 | 27 | 60 | 23 | 25 | 93 | 14 | 63 | 45 |
|  |  |  | 11\% | 11\% | 10\% | 11\% | 9\% | 11\% | 8\% | 18\% | 11\% | 10\% | 12\% | 9\% |
|  | 6 - | Count | 68 | 33 | 27 | 38 | 26 | 47 | 12 | 8 | 52 | 14 | 37 | 32 |
|  |  |  | 7\% | 7\% | 6\% | 6\% | 9\% | 8\% | 5\% | 6\% | 6\% | 10\% | 7\% | 7\% |
|  | 5 - | Count | 133 | 72 | 60 | 85 | 43 | 95 | 25 | 12 | 112 | 15 | 46 | 87 |
|  |  |  | 13\% | 15\% | 12\% | 13\% | 15\% | 17\% | 9\% | 9\% | 13\% | 11\% | 9\% | 18\% |
|  | 4 - | Count | 29 | 18 | 11 | 22 | 6 | 14 | 7 | 7 | 22 | 7 | 13 | 16 |
|  |  |  | 3\% | 4\% | 2\% | 3\% | 2\% | 2\% | 3\% | 5\% | 3\% | 5\% | 2\% | 3\% |
|  | 3 - | Count | 26 | 9 | 15 | 20 | 4 | 10 | 10 | 5 | 24 | 1 | 11 | 15 |
|  |  |  | 3\% | 2\% | 3\% | 3\% | 1\% | 2\% | 4\% | 3\% | 3\% | 1\% | 2\% | 3\% |
|  | 2 - | Count | 18 | 10 | 9 | 16 | 2 | 15 | 2 | 2 | 16 | 2 | 8 | 11 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 1\% | 3\% | 1\% | 1\% | 2\% | 1\% | 1\% | 2\% |
|  | 1 - Not interested | Count | 142 | 65 | 73 | 85 | 47 | 67 | 44 | 19 | 110 | 18 | 46 | 96 |
|  |  |  | 14\% | 13\% | 15\% | 13\% | 16\% | 12\% | 16\% | 14\% | 13\% | 13\% | 9\% | 20\% |
| Other outdoor device rebates | 10 - Very interested | Count | 210 | 103 | 107 | 156 | 53 | 108 | 73 | 24 | 189 | 19 | 131 | 79 |
|  |  |  | 21\% | 21\% | 22\% | 23\% | 18\% | 20\% | 27\% | 17\% | 23\% | 14\% | 25\% | 16\% |
|  | 9 - | Count | 61 | 33 | 25 | 45 | 14 | 36 | 13 | 11 | 48 | 12 | 45 | 16 |
|  |  |  | 6\% | 7\% | 5\% | 7\% | 5\% | 6\% | 5\% | 8\% | 6\% | 9\% | 9\% | 3\% |
|  | 8 - | Count | 122 | 70 | 48 | 78 | 38 | 68 | 29 | 16 | 98 | 22 | 71 | 51 |
|  |  |  | 12\% | 14\% | 10\% | 12\% | 13\% | 12\% | 11\% | 12\% | 12\% | 16\% | 14\% | 10\% |
|  | 7 - | Count | 86 | 45 | 35 | 65 | 16 | 56 | 16 | 14 | 77 | 8 | 55 | 31 |
|  |  |  | 9\% | 9\% | 7\% | 10\% | 6\% | 10\% | 6\% | 10\% | 9\% | 6\% | 11\% | 6\% |
|  | 6 - | Count | 69 | 26 | 42 | 42 | 26 | 41 | 21 | 7 | 56 | 13 | 40 | 29 |
|  |  |  | 7\% | 5\% | 9\% | 6\% | 9\% | 7\% | 8\% | 5\% | 7\% | 9\% | 8\% | 6\% |
|  | 5 - | Count | 158 | 78 | 75 | 105 | 44 | 93 | 40 | 19 | 129 | 23 | 73 | 85 |
|  |  |  | 16\% | 16\% | 15\% | 16\% | 15\% | 17\% | 15\% | 14\% | 15\% | 16\% | 14\% | 17\% |
|  | 4 - | Count | 21 | 11 | 10 | 16 | 5 | 15 | 2 | 4 | 15 | 4 | 9 | 12 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 2\% | 3\% | 1\% | 3\% | 2\% | 3\% | 2\% | 2\% |
|  | 3 - | Count | 30 | 10 | 20 | 15 | 15 | 11 | 14 | 5 | 26 | 4 | 14 | 16 |
|  |  |  | 3\% | 2\% | 4\% | 2\% | 5\% | 2\% | 5\% | 3\% | 3\% | 3\% | 3\% | 3\% |
|  | 2 - | Count | 21 | 11 | 9 | 16 | 5 | 15 | 4 | 3 | 15 | 5 | 6 | 15 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 2\% | 3\% | 1\% | 2\% | 2\% | 3\% | 1\% | 3\% |
|  | 1 - Not interested | Count | 223 | 100 | 113 | 130 | 79 | 113 | 59 | 35 | 179 | 29 | 71 | 151 |
|  |  |  | 22\% | 21\% | 23\% | 19\% | 27\% | 20\% | 22\% | 26\% | 22\% | 21\% | 14\% | 31\% |
| Rain barrel rebates | 10 - Very interested | Count | 204 | 96 | 106 | 142 | 59 | 98 | 70 | 25 | 174 | 25 | 121 | 83 |
|  |  |  | 20\% | 20\% | 22\% | 21\% | 20\% | 18\% | 26\% | 18\% | 21\% | 18\% | 23\% | 17\% |
|  | 9 - | Count | 71 | 40 | 29 | 47 | 21 | 36 | 17 | 18 | 58 | 12 | 36 | 35 |
|  |  |  | 7\% | 8\% | 6\% | 7\% | 7\% | 6\% | 6\% | 13\% | 7\% | 9\% | 7\% | 7\% |
|  | 8 - | Count | 108 | 45 | 59 | 71 | 33 | 58 | 35 | 10 | 88 | 17 | 63 | 46 |
|  |  |  | 11\% | 9\% | 12\% | 11\% | 11\% | 10\% | 13\% | 8\% | 11\% | 12\% | 12\% | 9\% |
|  | 7 - | Count | 68 | 41 | 25 | 52 | 14 | 42 | 16 | 9 | 63 | 4 | 45 | 23 |
|  |  |  | 7\% | 9\% | 5\% | 8\% | 5\% | 8\% | 6\% | 7\% | 8\% | 3\% | 9\% | 5\% |

(cont.)

## 22. How interested are you in pursuing each of the following water conservation programs this year?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATER <br> BILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | $\begin{array}{r\|} \hline \text { Other } \\ \hline 39 \\ \hline \end{array}$ | Yes | No | Non-Hispanic White | $\begin{gathered} \hline \text { Hispanic/ } \\ \text { Latino } \\ \hline \end{gathered}$$22$ | Other | Reliable <br> 70 | $\frac{\text { Not reliable }}{15}$ | $\begin{array}{r\|} \text { Agree } \\ \hline 48 \end{array}$ | Neut/ Disagree37 |
| Rain barrelrebates | 6 - | Count |  |  | 85 | 58 | 23 |  | 48 |  |  |  |  | 12 |
|  |  |  | 9\% | 8\% | 8\% | 9\% | 8\% | 9\% | 8\% | 9\% | 8\% | 11\% | 9\% | 8\% |
|  | 5 - | Count | 138 | 69 | 68 | 94 | 36 | 83 | 28 | 19 | 113 | 20 | 79 | 59 |
|  |  |  | 14\% | 14\% | 14\% | 14\% | 12\% | 15\% | 10\% | 14\% | 14\% | 14\% | 15\% | 12\% |
|  | 4 - | Count | 35 | 24 | 11 | 24 | 10 | 23 | 7 | 4 | 28 | 6 | 12 | 22 |
|  |  |  | 3\% | 5\% | 2\% | 4\% | 3\% | 4\% | 2\% | 3\% | 3\% | 4\% | 2\% | 5\% |
|  | 3 - | Count | 32 | 12 | 18 | 19 | 13 | 21 | 6 | 4 | 24 | 7 | 11 | 21 |
|  |  |  | 3\% | 3\% | 4\% | 3\% | 4\% | 4\% | 2\% | 3\% | 3\% | 5\% | 2\% | 4\% |
|  | 2 - | Count | 26 | 21 | 5 | 22 | 4 | 17 | 3 | 6 | 25 | 1 | 9 | 17 |
|  |  |  | 3\% | 4\% | 1\% | 3\% | 1\% | 3\% | 1\% | 4\% | 3\% | 1\% | 2\% | 3\% |
|  | 1 - Not interested | Count | 234 | 102 | 124 | 139 | 81 | 128 | 67 | 31 | 189 | 31 | 90 | 144 |
|  |  |  | 23\% | 21\% | 26\% | 21\% | 27\% | 23\% | 25\% | 22\% | 23\% | 22\% | 18\% | 30\% |
| Water efficient landscaping online videos \& tutorials | 10 - Very interested | Count | 197 | 82 | 114 | 134 | 62 | 107 | 62 | 20 | 175 | 20 | 135 | 62 |
|  |  |  | 20\% | 17\% | 23\% | 20\% | 21\% | 19\% | 23\% | 15\% | 21\% | 15\% | 26\% | 13\% |
|  | 9 - | Count | 50 | 33 | 14 | 36 | 12 | 19 | 21 | 9 | 44 | 5 | 34 | 16 |
|  |  |  | 5\% | 7\% | 3\% | 5\% | 4\% | 3\% | 8\% | 7\% | 5\% | 3\% | 7\% | 3\% |
|  | 8 - | Count | 116 | 49 | 63 | 78 | 33 | 64 | 27 | 22 | 102 | 11 | 70 | 45 |
|  |  |  | 12\% | 10\% | 13\% | 12\% | 11\% | 12\% | 10\% | 16\% | 12\% | 8\% | 14\% | 9\% |
|  | 7 - | Count | 83 | 34 | 44 | 49 | 30 | 46 | 24 | 12 | 59 | 23 | 52 | 31 |
|  |  |  | 8\% | 7\% | 9\% | 7\% | 10\% | 8\% | 9\% | 9\% | 7\% | 17\% | 10\% | 6\% |
|  | 6 - | Count | 65 | 40 | 21 | 46 | 14 | 32 | 20 | 11 | 55 | 9 | 39 | 26 |
|  |  |  | 6\% | 8\% | 4\% | 7\% | 5\% | 6\% | 7\% | 8\% | 7\% | 6\% | 7\% | 5\% |
|  | 5 - | Count | 142 | 70 | 69 | 99 | 32 | 76 | 40 | 16 | 116 | 18 | 72 | 70 |
|  |  |  | 14\% | 14\% | 14\% | 15\% | 11\% | 14\% | 15\% | 12\% | 14\% | 13\% | 14\% | 14\% |
|  | 4 - | Count | 39 | 24 | 15 | 31 | 8 | 21 | 14 | 5 | 28 | 12 | 17 | 22 |
|  |  |  | 4\% | 5\% | 3\% | 5\% | 3\% | 4\% | 5\% | 3\% | 3\% | 8\% | 3\% | 4\% |
|  | 3 - | Count | 44 | 18 | 24 | 25 | 18 | 33 | 6 | 5 | 34 | 10 | 15 | 29 |
|  |  |  | 4\% | 4\% | 5\% | 4\% | 6\% | 6\% | 2\% | 3\% | 4\% | 7\% | 3\% | 6\% |
|  | 2 - | Count | 29 | 19 | 9 | 22 | 6 | 20 | 4 | 3 | 26 | 2 | 11 | 18 |
|  |  |  | 3\% | 4\% | 2\% | 3\% | 2\% | 4\% | 2\% | 2\% | 3\% | 1\% | 2\% | 4\% |
|  | 1 - Not interested | Count | 237 | 119 | 112 | 147 | 80 | 137 | 53 | 35 | 194 | 28 | 70 | 167 |
|  |  |  | 24\% | 24\% | 23\% | 22\% | 27\% | 25\% | 19\% | 26\% | 23\% | 21\% | 14\% | 34\% |
| Home water-use surveys | 10 - Very interested | Count | 170 | 70 | 99 | 103 | 64 | 79 | 66 | 20 | 152 | 16 | 117 | 53 |
|  |  |  | 17\% | 14\% | 20\% | 15\% | 22\% | 14\% | 24\% | 15\% | 18\% | 12\% | 23\% | 11\% |
|  | 9- | Count | 72 | 43 | 26 | 51 | 20 | 28 | 24 | 19 | 59 | 9 | 44 | 27 |
|  |  |  | 7\% | 9\% | 5\% | 8\% | 7\% | 5\% | 9\% | 14\% | 7\% | 7\% | 9\% | 6\% |
|  | 8 - | Count | 103 | 39 | 62 | 66 | 32 | 59 | 25 | 13 | 84 | 17 | 63 | 39 |
|  |  |  | 10\% | 8\% | 13\% | 10\% | 11\% | 11\% | 9\% | 10\% | 10\% | 12\% | 12\% | 8\% |
|  | 7- | Count | 79 | 43 | 35 | 54 | 21 | 52 | 12 | 12 | 63 | 17 | 47 | 33 |
|  |  |  | 8\% | 9\% | 7\% | 8\% | 7\% | 9\% | 5\% | 9\% | 8\% | 12\% | 9\% | 7\% |
|  | 6- | Count | 101 | 59 | 38 | 74 | 25 | 55 | 32 | 12 | 81 | 19 | 60 | 41 |
|  |  |  | 10\% | 12\% | 8\% | 11\% | 9\% | 10\% | 12\% | 9\% | 10\% | 14\% | 12\% | 8\% |
|  | 5 - | Count | 173 | 77 | 90 | 112 | 53 | 107 | 44 | 17 | 145 | 25 | 75 | 97 |
|  |  |  | 17\% | 16\% | 18\% | 17\% | 18\% | 19\% | 16\% | 12\% | 17\% | 18\% | 15\% | 20\% |
|  | 4- | Count | 32 | 23 | 8 | 18 | 13 | 21 | 10 | 2 | 25 | 7 | 14 | 18 |
|  |  |  | 3\% | 5\% | 2\% | 3\% | 4\% | 4\% | 4\% | 1\% | 3\% | 5\% | 3\% | 4\% |
|  | 3 - | Count | 30 | 16 | 12 | 23 | 5 | 20 | 3 | 5 | 25 | 3 | 9 | 21 |
|  |  |  | 3\% | 3\% | 3\% | 4\% | 2\% | 4\% | 1\% | 4\% | 3\% | 2\% | 2\% | 4\% |
|  | 2 - | Count | 32 | 21 | 12 | 26 | 5 | 20 | 4 | 8 | 30 | 1 | 11 | 21 |
|  |  |  | 3\% | 4\% | 2\% | 4\% | 2\% | 4\% | 1\% | 6\% | 4\% | 1\% | 2\% | 4\% |

(cont.)

## 22. How interested are you in pursuing each of the following water conservation programs this year?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATER BILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner$97$ | Other$104$ | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | $\begin{array}{r} \text { Reliable } \\ 169 \end{array}$ | Not reliable25 | Agree <br> 73 | Neut/ Disagree 135 |
| Home water-use | 1 - Not interested | Count |  |  | 209 | 141 | 56 | 114 | 52 |  |  |  |  | 30 |
|  |  |  | 21\% | 20\% | 21\% | 21\% | 19\% | 21\% | 19\% | 22\% | 20\% | 18\% | 14\% | 28\% |
| Water-efficient landscaping classes | 10 - Very interested | Count | 178 | 68 | 108 | 122 | 54 | 79 | 73 | 20 | 159 | 18 | 121 | 56 |
|  |  |  | 18\% | 14\% | 22\% | 18\% | 18\% | 14\% | 27\% | 15\% | 19\% | 13\% | 24\% | 12\% |
|  | 9 - | Count | 59 | 29 | 27 | 36 | 20 | 31 | 12 | 12 | 43 | 14 | 37 | 22 |
|  |  |  | 6\% | 6\% | 6\% | 5\% | 7\% | 6\% | 4\% | 8\% | 5\% | 10\% | 7\% | 4\% |
|  | 8 - | Count | 79 | 44 | 34 | 48 | 27 | 38 | 30 | 7 | 72 | 5 | 52 | 27 |
|  |  |  | 8\% | 9\% | 7\% | 7\% | 9\% | 7\% | 11\% | 5\% | 9\% | 3\% | 10\% | 6\% |
|  | 7 - | Count | 96 | 46 | 43 | 70 | 23 | 66 | 11 | 18 | 76 | 17 | 65 | 31 |
|  |  |  | 10\% | 10\% | 9\% | 11\% | 8\% | 12\% | 4\% | 13\% | 9\% | 12\% | 13\% | 6\% |
|  | 6 - | Count | 59 | 27 | 32 | 42 | 15 | 33 | 17 | 9 | 51 | 8 | 30 | 29 |
|  |  |  | 6\% | 6\% | 7\% | 6\% | 5\% | 6\% | 6\% | 6\% | 6\% | 6\% | 6\% | 6\% |
|  | 5 - | Count | 141 | 67 | 70 | 99 | 36 | 82 | 38 | 15 | 116 | 20 | 76 | 65 |
|  |  |  | 14\% | 14\% | 14\% | 15\% | 12\% | 15\% | 14\% | 11\% | 14\% | 14\% | 15\% | 13\% |
|  | 4 - | Count | 44 | 24 | 18 | 30 | 13 | 23 | 17 | 4 | 34 | 10 | 20 | 24 |
|  |  |  | 4\% | 5\% | 4\% | 4\% | 4\% | 4\% | 6\% | 3\% | 4\% | 7\% | 4\% | 5\% |
|  | 3 - | Count | 48 | 22 | 19 | 31 | 10 | 30 | 10 | 6 | 39 | 8 | 26 | 22 |
|  |  |  | 5\% | 4\% | 4\% | 5\% | 3\% | 5\% | 4\% | 4\% | 5\% | 6\% | 5\% | 4\% |
|  | 2 - | Count | 39 | 29 | 10 | 34 | 5 | 26 | 9 | 4 | 33 | 6 | 7 | 32 |
|  |  |  | 4\% | 6\% | 2\% | 5\% | 2\% | 5\% | 3\% | 3\% | 4\% | 4\% | 1\% | 7\% |
|  | 1 - Not interested | Count | 260 | 130 | 123 | 157 | 90 | 148 | 56 | 43 | 210 | 33 | 80 | 179 |
|  |  |  | 26\% | 27\% | 25\% | 23\% | 31\% | 27\% | 20\% | 31\% | 25\% | 24\% | 16\% | 37\% |
| Gray water systems | 10 - Very interested | Count | 135 | 67 | 67 | 97 | 37 | 70 | 41 | 15 | 116 | 16 | 89 | 46 |
|  |  |  | 13\% | 14\% | 14\% | 15\% | 13\% | 13\% | 15\% | 11\% | 14\% | 11\% | 17\% | 9\% |
|  | 9 - | Count | 40 | 19 | 15 | 28 | 10 | 20 | 10 | 9 | 33 | 6 | 30 | 10 |
|  |  |  | 4\% | 4\% | 3\% | 4\% | 3\% | 4\% | 4\% | 7\% | 4\% | 5\% | 6\% | 2\% |
|  | 8 - | Count | 94 | 42 | 50 | 63 | 26 | 48 | 26 | 17 | 83 | 10 | 63 | 32 |
|  |  |  | 9\% | 9\% | 10\% | 9\% | 9\% | 9\% | 10\% | 12\% | 10\% | 7\% | 12\% | 6\% |
|  | 7 - | Count | 81 | 50 | 24 | 59 | 18 | 51 | 15 | 14 | 70 | 10 | 56 | 25 |
|  |  |  | 8\% | 10\% | 5\% | 9\% | 6\% | 9\% | 5\% | 10\% | 8\% | 7\% | 11\% | 5\% |
|  | 6 - | Count | 72 | 36 | 34 | 41 | 29 | 40 | 21 | 9 | 55 | 14 | 30 | 42 |
|  |  |  | 7\% | 7\% | 7\% | 6\% | 10\% | 7\% | 8\% | 6\% | 7\% | 10\% | 6\% | 9\% |
|  | 5 - | Count | 191 | 88 | 101 | 134 | 49 | 118 | 44 | 26 | 154 | 31 | 93 | 98 |
|  |  |  | 19\% | 18\% | 21\% | 20\% | 17\% | 21\% | 16\% | 19\% | 18\% | 22\% | 18\% | 20\% |
|  | 4 - | Count | 33 | 20 | 11 | 27 | 4 | 18 | 9 | 6 | 21 | 12 | 14 | 19 |
|  |  |  | 3\% | 4\% | 2\% | 4\% | 1\% | 3\% | 3\% | 4\% | 2\% | 9\% | 3\% | 4\% |
|  | 3 - | Count | 38 | 16 | 22 | 22 | 17 | 25 | 8 | 4 | 34 | 4 | 23 | 15 |
|  |  |  | 4\% | 3\% | 5\% | 3\% | 6\% | 4\% | 3\% | 3\% | 4\% | 3\% | 4\% | 3\% |
|  | 2 - | Count | 36 | 25 | 11 | 26 | 10 | 26 | 6 | 4 | 34 | 2 | 12 | 24 |
|  |  |  | 4\% | 5\% | 2\% | 4\% | 3\% | 5\% | 2\% | 3\% | 4\% | 1\% | 2\% | 5\% |
|  | 1 - Not interested | Count | 280 | 122 | 151 | 171 | 94 | 140 | 91 | 35 | 233 | 33 | 105 | 175 |
|  |  |  | 28\% | 25\% | 31\% | 26\% | 32\% | 25\% | 33\% | 26\% | 28\% | 24\% | 20\% | 36\% |

22. How interested are you in pursuing each of the following water conservation programs this year?
** SUMMARY TABLE **

|  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{gathered} \hline \text { City } \\ \hline(371) \end{gathered}$ | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE |  |  | (1001) | (630) | (140) | (231) | (161) | (180) | (149) | (139) | (209) | (482) | (309) |
| Indoor device rebates | Interested (8+) | 48\% | 48\% | 47\% | 48\% | 48\% | 55\% | 46\% | 45\% | 43\% | 43\% | 52\% | 44\% |
|  | Neutral | 34\% | 37\% | 32\% | 38\% | 36\% | 24\% | 32\% | 35\% | 39\% | 38\% | 32\% | 33\% |
|  | Not interested (1-3) | 19\% | 15\% | 21\% | 14\% | 16\% | 21\% | 22\% | 20\% | 17\% | 19\% | 16\% | 23\% |
| Other outdoor device rebates | Interested (8+) | 39\% | 36\% | 41\% | 36\% | 35\% | 46\% | 40\% | 40\% | 39\% | 37\% | 44\% | 33\% |
|  | Neutral | 33\% | 35\% | 32\% | 34\% | 36\% | 29\% | 32\% | 32\% | 38\% | 36\% | 32\% | 34\% |
|  | Not interested (1-3) | 27\% | 29\% | 26\% | 30\% | 29\% | 25\% | 28\% | 28\% | 22\% | 26\% | 24\% | 32\% |
| Rain barrel rebates | Interested (8+) | 38\% | 37\% | 39\% | 37\% | 37\% | 44\% | 36\% | 34\% | 42\% | 39\% | 39\% | 37\% |
|  | Neutral | 33\% | 35\% | 31\% | 37\% | 34\% | 22\% | 30\% | 36\% | 37\% | 34\% | 34\% | 30\% |
|  | Not interested (1-3) | 29\% | 28\% | 30\% | 26\% | 29\% | 34\% | 33\% | 30\% | 21\% | 27\% | 28\% | 33\% |
| Water efficient landscaping online videos \& tutorials | Interested (8+) | 36\% | 37\% | 36\% | 31\% | 41\% | 37\% | 29\% | 35\% | 44\% | 35\% | 43\% | 27\% |
|  | Neutral | 33\% | 33\% | 32\% | 39\% | 30\% | 26\% | 38\% | 33\% | 33\% | 37\% | 31\% | 34\% |
|  | Not interested (1-3) | 31\% | 29\% | 32\% | 30\% | 29\% | 37\% | 33\% | 32\% | 23\% | 28\% | 27\% | 39\% |
| Home water-use surveys | Interested (8+) | 34\% | 35\% | 34\% | 34\% | 36\% | 31\% | 34\% | 37\% | 36\% | 36\% | 37\% | 30\% |
|  | Neutral | 39\% | 36\% | 40\% | 35\% | 37\% | 39\% | 37\% | 38\% | 46\% | 43\% | 38\% | 37\% |
|  | Not interested (1-3) | 27\% | 29\% | 26\% | 32\% | 27\% | 30\% | 29\% | 25\% | 19\% | 21\% | 25\% | 34\% |
| Water-efficient landscaping classes | Interested (8+) | 32\% | 35\% | 29\% | 32\% | 38\% | 26\% | 29\% | 28\% | 35\% | 31\% | 34\% | 27\% |
|  | Neutral | 34\% | 34\% | 34\% | 37\% | 33\% | 38\% | 33\% | 27\% | 36\% | 32\% | 36\% | 32\% |
|  | Not interested (1-3) | 35\% | 30\% | 37\% | 31\% | 30\% | 36\% | 38\% | 45\% | 29\% | 36\% | 30\% | 41\% |
| Gray water systems | Interested (8+) | 27\% | 26\% | 28\% | 25\% | 26\% | 25\% | 26\% | 25\% | 36\% | 27\% | 26\% | 28\% |
|  | Neutral | 38\% | 39\% | 37\% | 41\% | 38\% | 35\% | 40\% | 41\% | 30\% | 43\% | 38\% | 33\% |
|  | Not interested (1-3) | 35\% | 35\% | 36\% | 34\% | 36\% | 40\% | 34\% | 35\% | 34\% | 30\% | 35\% | 39\% |

22. How interested are you in pursuing each of the following water conservation programs this year?
** SUMMARY TABLE **

|  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  | (1001) | (501) | (501) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| Indoor device rebates | Interested (8+) | 48\% | 48\% | 47\% | 54\% | 45\% | 43\% | 47\% | 43\% | 53\% | 40\% | 48\% | 45\% | 46\% |
|  | Neutral | 34\% | 35\% | 33\% | 32\% | 35\% | 35\% | 30\% | 39\% | 31\% | 33\% | 28\% | 40\% | 38\% |
|  | Not interested (1-3) | 19\% | 17\% | 20\% | 14\% | 20\% | 22\% | 23\% | 19\% | 16\% | 27\% | 24\% | 15\% | 16\% |
| Other outdoor device rebates | Interested (8+) | 39\% | 40\% | 38\% | 44\% | 37\% | 36\% | 39\% | 36\% | 43\% | 36\% | 32\% | 39\% | 43\% |
|  | Neutral | 33\% | 34\% | 33\% | 35\% | 32\% | 33\% | 35\% | 33\% | 33\% | 29\% | 35\% | 36\% | 36\% |
|  | Not interested (1-3) | 27\% | 25\% | 29\% | 21\% | 30\% | 31\% | 26\% | 31\% | 24\% | 35\% | 33\% | 25\% | 21\% |
| Rain barrel rebates | Interested (8+) | 38\% | 38\% | 39\% | 37\% | 42\% | 36\% | 46\% | 33\% | 40\% | 41\% | 46\% | 37\% | 31\% |
|  | Neutral | 33\% | 34\% | 32\% | 37\% | 32\% | 28\% | 27\% | 37\% | 32\% | 30\% | 29\% | 37\% | 35\% |
|  | Not interested (1-3) | 29\% | 29\% | 30\% | 26\% | 26\% | 36\% | 27\% | 31\% | 28\% | 30\% | 25\% | 26\% | 33\% |
| Water efficient landscaping online videos \& tutorials | Interested (8+) | 36\% | 39\% | 34\% | 45\% | 33\% | 29\% | 37\% | 32\% | 39\% | 34\% | 36\% | 34\% | 28\% |
|  | Neutral | 33\% | 33\% | 33\% | 32\% | 36\% | 31\% | 35\% | 33\% | 32\% | 34\% | 31\% | 36\% | 40\% |
|  | Not interested (1-3) | 31\% | 28\% | 33\% | 23\% | 32\% | 40\% | 28\% | 35\% | 29\% | 32\% | 32\% | 29\% | 32\% |
| Home water-use surveys | Interested (8+) | 34\% | 33\% | 36\% | 36\% | 37\% | 29\% | 40\% | 31\% | 35\% | 41\% | 44\% | 31\% | 31\% |
|  | Neutral | 39\% | 41\% | 36\% | 38\% | 40\% | 38\% | 34\% | 41\% | 40\% | 32\% | 34\% | 47\% | 43\% |
|  | Not interested (1-3) | 27\% | 26\% | 28\% | 26\% | 23\% | 32\% | 25\% | 28\% | 26\% | 27\% | 23\% | 22\% | 26\% |
| Water-efficient landscaping classes | Interested (8+) | 32\% | 29\% | 34\% | 35\% | 30\% | 29\% | 34\% | 28\% | 34\% | 33\% | 33\% | 27\% | 30\% |
|  | Neutral | 34\% | 37\% | 31\% | 39\% | 33\% | 28\% | 33\% | 36\% | 33\% | 30\% | 32\% | 40\% | 35\% |
|  | Not interested (1-3) | 35\% | 33\% | 36\% | 26\% | 36\% | 43\% | 33\% | 36\% | 33\% | 36\% | 35\% | 33\% | 35\% |
| Gray water systems | Interested (8+) | 27\% | 28\% | 26\% | 27\% | 25\% | 29\% | 33\% | 23\% | 27\% | 31\% | 33\% | 23\% | 25\% |
|  | Neutral | 38\% | 39\% | 36\% | 42\% | 38\% | 32\% | 28\% | 39\% | 41\% | 28\% | 30\% | 47\% | 44\% |
|  | Not interested (1-3) | 35\% | 33\% | 38\% | 30\% | 37\% | 40\% | 39\% | 38\% | 31\% | 41\% | 38\% | 31\% | 32\% |


|  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATER BILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  | (1001) | (488) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| Indoor device rebates | Interested (8+) | 48\% | 46\% | 50\% | 49\% | 47\% | 45\% | 55\% | 44\% | 49\% | 48\% | 57\% | 38\% |
|  | Neutral | 34\% | 37\% | 30\% | 33\% | 35\% | 39\% | 25\% | 38\% | 34\% | 36\% | 31\% | 37\% |
|  | Not interested (1-3) | 19\% | 17\% | 20\% | 18\% | 18\% | 17\% | 20\% | 18\% | 18\% | 16\% | 13\% | 25\% |
| Other outdoor device rebates | Interested (8+) | 39\% | 42\% | 37\% | 42\% | 35\% | 38\% | 42\% | 37\% | 40\% | 38\% | 48\% | 30\% |
|  | Neutral | 33\% | 33\% | 34\% | 34\% | 31\% | 37\% | 29\% | 32\% | 33\% | 35\% | 34\% | 32\% |
|  | Not interested (1-3) | 27\% | 25\% | 29\% | 24\% | 34\% | 25\% | 28\% | 31\% | 26\% | 27\% | 18\% | 38\% |
| Rain barrel rebates | Interested (8+) | 38\% | 37\% | 40\% | 39\% | 38\% | 35\% | 45\% | 38\% | 38\% | 40\% | 43\% | 34\% |
|  | Neutral | 33\% | 35\% | 29\% | 34\% | 28\% | 35\% | 27\% | 32\% | 33\% | 32\% | 36\% | 29\% |
|  | Not interested (1-3) | 29\% | 28\% | 31\% | 27\% | 33\% | 30\% | 28\% | 29\% | 29\% | 28\% | 21\% | 37\% |
| Water efficient landscaping online videos \& tutorials | Interested (8+) | 36\% | 34\% | 39\% | 37\% | 36\% | 34\% | 41\% | 37\% | 39\% | 26\% | 46\% | 25\% |
|  | Neutral | 33\% | 34\% | 31\% | 34\% | 28\% | 32\% | 36\% | 32\% | 31\% | 44\% | 35\% | 31\% |
|  | Not interested (1-3) | 31\% | 32\% | 30\% | 29\% | 35\% | 34\% | 23\% | 31\% | 30\% | 29\% | 19\% | 44\% |
| Home water-use surveys | Interested (8+) | 34\% | 31\% | 39\% | 33\% | 39\% | 30\% | 42\% | 38\% | 35\% | 30\% | 44\% | 25\% |
|  | Neutral | 39\% | 41\% | 35\% | 39\% | 38\% | 42\% | 36\% | 31\% | 38\% | 49\% | 38\% | 39\% |
|  | Not interested (1-3) | 27\% | 27\% | 26\% | 28\% | 23\% | 28\% | 22\% | 31\% | 27\% | 21\% | 18\% | 36\% |
| Water-efficient landscaping classes | Interested (8+) | 32\% | 29\% | 35\% | 31\% | 34\% | 27\% | 42\% | 28\% | 33\% | 27\% | 41\% | 22\% |
|  | Neutral | 34\% | 34\% | 34\% | 36\% | 30\% | 37\% | 30\% | 34\% | 33\% | 40\% | 37\% | 30\% |
|  | Not interested (1-3) | 35\% | 37\% | 31\% | 33\% | 36\% | 37\% | 27\% | 38\% | 34\% | 34\% | 22\% | 48\% |
| Gray water systems | Interested (8+) | 27\% | 26\% | 27\% | 28\% | 25\% | 25\% | 28\% | 29\% | 28\% | 23\% | 35\% | 18\% |
|  | Neutral | 38\% | 40\% | 35\% | 39\% | 34\% | 41\% | 33\% | 39\% | 36\% | 48\% | 37\% | 38\% |
|  | Not interested (1-3) | 35\% | 34\% | 38\% | 33\% | 41\% | 34\% | 38\% | 32\% | 36\% | 29\% | 27\% | 44\% |

23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE |  |  |  | (1001) | (371) | (630) | (140) | (231) | (161) | (180) | (149) | (139) | (209) | (482) | (309) |
| Reliable water supply for region essential for healthy economy | Strongly agree | Count | 636 | 237 | 400 | 87 | 150 | 105 | 113 | 89 | 92 | 108 | 330 | 198 |
|  |  |  | 64\% | 64\% | 63\% | 62\% | 65\% | 65\% | 63\% | 60\% | 66\% | 52\% | 68\% | 64\% |
|  | Moderately agree | Count | 203 | 77 | 126 | 31 | 46 | 34 | 30 | 34 | 27 | 63 | 81 | 60 |
|  |  |  | 20\% | 21\% | 20\% | 22\% | 20\% | 21\% | 17\% | 23\% | 19\% | 30\% | 17\% | 19\% |
|  | Neutral/ Neither | Count | 84 | 27 | 58 | 9 | 17 | 11 | 18 | 12 | 17 | 18 | 42 | 24 |
|  |  |  | 8\% | 7\% | 9\% | 7\% | 7\% | 7\% | 10\% | 8\% | 12\% | 9\% | 9\% | 8\% |
|  | Somewhat disagree | Count | 15 | 6 | 9 | 3 | 3 | 2 | 3 | 4 |  | 4 | 7 | 3 |
|  |  |  | 1\% | 2\% | 1\% | 2\% | 1\% | 2\% | 2\% | 2\% |  | 2\% | 1\% | 1\% |
|  | Strongly disagree | Count | 26 | 8 | 18 | 3 | 5 | 4 | 4 | 8 | 2 | 7 | 9 | 9 |
|  |  |  | 3\% | 2\% | 3\% | 2\% | 2\% | 2\% | 2\% | 5\% | 2\% | 4\% | 2\% | 3\% |
|  | (DK/NS) | Count | 37 | 17 | 20 | 7 | 10 | 5 | 12 | 2 | 1 | 9 | 13 | 15 |
|  |  |  | 4\% | 5\% | 3\% | 5\% | 4\% | 3\% | 7\% | 2\% | 1\% | 4\% | 3\% | 5\% |
| Reliable water supply for region essential to quality of life | Strongly agree | Count | 604 | 227 | 377 | 81 | 146 | 102 | 108 | 84 | 84 | 115 | 296 | 193 |
|  |  |  | 60\% | 61\% | 60\% | 58\% | 63\% | 63\% | 60\% | 56\% | 60\% | 55\% | 61\% | 62\% |
|  | Moderately agree | Count | 202 | 72 | 131 | 28 | 43 | 31 | 32 | 34 | 33 | 54 | 94 | 55 |
|  |  |  | 20\% | 19\% | 21\% | 20\% | 19\% | 19\% | 18\% | 23\% | 24\% | 26\% | 19\% | 18\% |
|  | Neutral/ Neither | Count | 113 | 39 | 73 | 17 | 22 | 21 | 26 | 15 | 11 | 24 | 57 | 32 |
|  |  |  | 11\% | 11\% | 12\% | 12\% | 10\% | 13\% | 15\% | 10\% | 8\% | 12\% | 12\% | 10\% |
|  | Somewhat disagree | Count | 21 | 7 | 13 | 4 | 4 | 2 | 3 | 5 | 4 | 1 | 12 | 7 |
|  |  |  | 2\% | 2\% | 2\% | 3\% | 2\% | 1\% | 1\% | 3\% | 3\% | 1\% | 3\% | 2\% |
|  | Strongly disagree | Count | 28 | 9 | 19 | 2 | 7 | 2 | 4 | 10 | 3 | 6 | 10 | 11 |
|  |  |  | 3\% | 2\% | 3\% | 2\% | 3\% | 2\% | 2\% | 7\% | 2\% | 3\% | 2\% | 4\% |
|  | (DK/NS) | Count | 33 | 17 | 16 | 7 | 9 | 3 | 8 | 2 | 4 | 8 | 13 | 11 |
|  |  |  | 3\% | 4\% | 3\% | 5\% | 4\% | 2\% | 4\% | 1\% | 3\% | 4\% | 3\% | 4\% |
| My civic duty to use water efficiently | Strongly agree | Count | 610 | 234 | 376 | 83 | 151 | 103 | 96 | 97 | 81 | 107 | 315 | 188 |
|  |  |  | 61\% | 63\% | 60\% | 59\% | 65\% | 64\% | 53\% | 65\% | 58\% | 51\% | 65\% | 61\% |
|  | Moderately agree | Count | 200 | 67 | 133 | 31 | 36 | 33 | 43 | 29 | 27 | 55 | 89 | 56 |
|  |  |  | 20\% | 18\% | 21\% | 22\% | 16\% | 21\% | 24\% | 20\% | 19\% | 26\% | 18\% | 18\% |
|  | Neutral/ Neither | Count | 114 | 36 | 78 | 13 | 23 | 17 | 28 | 15 | 18 | 29 | 50 | 35 |
|  |  |  | 11\% | 10\% | 12\% | 9\% | 10\% | 11\% | 16\% | 10\% | 13\% | 14\% | 10\% | 11\% |
|  | Somewhat disagree | Count | 17 | 5 | 13 | 1 | 4 | 3 | 3 | 4 | 3 | 3 | 8 | 6 |
|  |  |  | 2\% | 1\% | 2\% | 0\% | 2\% | 2\% | 1\% | 3\% | 2\% | 1\% | 2\% | 2\% |
|  | Strongly disagree | Count | 27 | 11 | 16 | 4 | 7 | 2 | 4 | 2 | 8 | 3 | 11 | 13 |
|  |  |  | 3\% | 3\% | 2\% | 3\% | 3\% | 1\% | 2\% | 2\% | 5\% | 2\% | 2\% | 4\% |
|  | (DK/NS) | Count | 33 | 19 | 14 | 9 | 10 | 4 | 6 | 2 | 2 | 13 | 9 | 11 |
|  |  |  | 3\% | 5\% | 2\% | 6\% | 4\% | 2\% | 4\% | 1\% | 2\% | 6\% | 2\% | 4\% |
| $\mathrm{Ag} /$ local farmers make important contribution to County economy | Strongly agree | Count | 564 | 206 | 357 | 78 | 129 | 95 | 93 | 86 | 83 | 104 | 271 | 189 |
|  |  |  | 56\% | 56\% | 57\% | 55\% | 56\% | 59\% | 51\% | 58\% | 60\% | 50\% | 56\% | 61\% |
|  | Moderately agree | Count | 215 | 92 | 124 | 34 | 58 | 31 | 39 | 28 | 26 | 52 | 100 | 63 |
|  |  |  | 22\% | 25\% | 20\% | 24\% | 25\% | 19\% | 22\% | 19\% | 19\% | 25\% | 21\% | 20\% |
|  | Neutral/ Neither | Count | 123 | 41 | 82 | 17 | 24 | 23 | 27 | 19 | 13 | 25 | 71 | 26 |
|  |  |  | 12\% | 11\% | 13\% | 12\% | 10\% | 14\% | 15\% | 12\% | 9\% | 12\% | 15\% | 9\% |
|  | Somewhat disagree | Count | 22 | 5 | 17 | 2 | 3 | 6 | 7 | 2 | 2 | 9 | 9 | 4 |
|  |  |  | 2\% | 1\% | 3\% | 2\% | 1\% | 3\% | 4\% | 1\% | 1\% | 4\% | 2\% | 1\% |

(cont.)
23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| $\mathrm{Ag} /$ local farmers make important contribution to County economy | Strongly disagree | Count |  | 31 | 9 | 22 | 1 | 7 | 3 | 5 | 8 | 6 | 8 | 12 | 12 |
|  |  |  | 3\% | 2\% | 4\% | 1\% | 3\% | 2\% | 3\% | 6\% | 4\% | 4\% | 2\% | 4\% |
|  | (DK/NS) | Count | 47 | 19 | 28 | 9 | 10 | 4 | 9 | 6 | 9 | 11 | 20 | 15 |
|  |  |  | 5\% | 5\% | 4\% | 6\% | 5\% | 2\% | 5\% | 4\% | 6\% | 5\% | 4\% | 5\% |
| Know where to look if want more info about how to conserve water | Strongly agree | Count | 439 | 160 | 279 | 59 | 101 | 89 | 66 | 70 | 54 | 78 | 234 | 127 |
|  |  |  | 44\% | 43\% | 44\% | 42\% | 44\% | 55\% | 37\% | 47\% | 39\% | 37\% | 49\% | 41\% |
|  | Moderately agree | Count | 194 | 75 | 119 | 28 | 47 | 18 | 39 | 26 | 37 | 42 | 80 | 73 |
|  |  |  | 19\% | 20\% | 19\% | 20\% | 20\% | 11\% | 22\% | 17\% | 26\% | 20\% | 16\% | 24\% |
|  | Neutral/ Neither | Count | 209 | 71 | 138 | 30 | 41 | 34 | 45 | 32 | 28 | 39 | 108 | 62 |
|  |  |  | 21\% | 19\% | 22\% | 21\% | 18\% | 21\% | 25\% | 21\% | 20\% | 19\% | 22\% | 20\% |
|  | Somewhat disagree | Count | 61 | 23 | 38 | 12 | 11 | 10 | 11 | 10 | 7 | 16 | 27 | 18 |
|  |  |  | 6\% | 6\% | 6\% | 9\% | 5\% | 6\% | 6\% | 6\% | 5\% | 8\% | 6\% | 6\% |
|  | Strongly disagree | Count | 58 | 21 | 37 | 4 | 18 | 5 | 11 | 10 | 11 | 22 | 20 | 16 |
|  |  |  | 6\% | 6\% | 6\% | 3\% | 8\% | 3\% | 6\% | 7\% | 8\% | 10\% | 4\% | 5\% |
|  | (DK/NS) | Count | 39 | 20 | 19 | 7 | 13 | 5 | 8 | 2 | 4 | 13 | 14 | 13 |
|  |  |  | 4\% | 5\% | 3\% | 5\% | 6\% | 3\% | 5\% | 2\% | 3\% | 6\% | 3\% | 4\% |
| Trust water agencies to ensure reliable long-term supply of water | Strongly agree | Count | 322 | 115 | 207 | 39 | 76 | 51 | 63 | 46 | 47 | 51 | 183 | 88 |
|  |  |  | 32\% | 31\% | 33\% | 28\% | 33\% | 32\% | 35\% | 31\% | 34\% | 25\% | 38\% | 28\% |
|  | Moderately agree | Count | 262 | 107 | 155 | 47 | 60 | 46 | 37 | 33 | 40 | 63 | 124 | 75 |
|  |  |  | 26\% | 29\% | 25\% | 33\% | 26\% | 28\% | 20\% | 22\% | 28\% | 30\% | 26\% | 24\% |
|  | Neutral/ Neither | Count | 240 | 81 | 158 | 32 | 49 | 40 | 46 | 42 | 29 | 56 | 106 | 77 |
|  |  |  | 24\% | 22\% | 25\% | 23\% | 21\% | 25\% | 26\% | 28\% | 21\% | 27\% | 22\% | 25\% |
|  | Somewhat disagree | Count | 86 | 31 | 55 | 9 | 22 | 15 | 16 | 11 | 12 | 19 | 38 | 29 |
|  |  |  | 9\% | 8\% | 9\% | 7\% | 9\% | 9\% | 9\% | 8\% | 9\% | 9\% | 8\% | 9\% |
|  | Strongly disagree | Count | 53 | 18 | 35 | 7 | 11 | 6 | 9 | 12 | 7 | 8 | 19 | 26 |
|  |  |  | 5\% | 5\% | 6\% | 5\% | 5\% | 4\% | 5\% | 8\% | 5\% | 4\% | 4\% | 8\% |
|  | (DK/NS) | Count | 38 | 19 | 19 | 6 | 12 | 3 | 8 | 4 | 4 | 11 | 12 | 14 |
|  |  |  | 4\% | 5\% | 3\% | 4\% | 5\% | 2\% | 5\% | 3\% | 3\% | 5\% | 3\% | 5\% |
| Providing water reliability to County more costly than most other parts of country | Strongly agree | Count | 342 | 113 | 229 | 42 | 71 | 56 | 64 | 47 | 61 | 51 | 193 | 98 |
|  |  |  | 34\% | 31\% | 36\% | 30\% | 31\% | 35\% | 36\% | 31\% | 44\% | 24\% | 40\% | 32\% |
|  | Moderately agree | Count | 225 | 86 | 139 | 36 | 50 | 40 | 41 | 29 | 29 | 50 | 109 | 65 |
|  |  |  | 22\% | 23\% | 22\% | 26\% | 22\% | 25\% | 23\% | 20\% | 21\% | 24\% | 23\% | 21\% |
|  | Neutral/ Neither | Count | 227 | 93 | 134 | 30 | 63 | 31 | 41 | 35 | 27 | 49 | 94 | 84 |
|  |  |  | 23\% | 25\% | 21\% | 21\% | 27\% | 19\% | 23\% | 23\% | 20\% | 23\% | 19\% | 27\% |
|  | Somewhat disagree | Count | 53 | 18 | 35 | 9 | 9 | 7 | 8 | 15 | 7 | 19 | 20 | 14 |
|  |  |  | 5\% | 5\% | 6\% | 6\% | 4\% | 4\% | 4\% | 10\% | 5\% | 9\% | 4\% | 5\% |
|  | Strongly disagree | Count | 58 | 20 | 39 | 10 | 9 | 12 | 11 | 8 | 7 | 14 | 23 | 21 |
|  |  |  | 6\% | 5\% | 6\% | 7\% | 4\% | 8\% | 6\% | 5\% | 5\% | 7\% | 5\% | 7\% |
|  | (DK/NS) | Count | 96 | 42 | 54 | 13 | 29 | 14 | 15 | 16 | 8 | 26 | 44 | 26 |
|  |  |  | 10\% | 11\% | 9\% | 9\% | 13\% | 9\% | 8\% | 11\% | 6\% | 13\% | 9\% | 8\% |
| Local agencies effectively managed water supplies during recent drought | Strongly agree | Count | 291 | 96 | 195 | 31 | 66 | 49 | 69 | 31 | 46 | 45 | 188 | 58 |
|  |  |  | 29\% | 26\% | 31\% | 22\% | 28\% | 31\% | 38\% | 21\% | 33\% | 21\% | 39\% | 19\% |
|  | Moderately agree | Count | 254 | 104 | 150 | 46 | 58 | 41 | 29 | 40 | 39 | 63 | 108 | 82 |
|  |  |  | 25\% | 28\% | 24\% | 33\% | 25\% | 26\% | 16\% | 27\% | 28\% | 30\% | 22\% | 27\% |
|  | Neutral/ Neither | Count | 247 | 96 | 152 | 37 | 58 | 37 | 41 | 46 | 27 | 53 | 113 | 81 |
|  |  |  | 25\% | 26\% | 24\% | 27\% | 25\% | 23\% | 23\% | 31\% | 20\% | 25\% | 23\% | 26\% |

(cont.)
23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| Local agencies effectively managed water supplies during recent drought | Somewhat disagree | Count |  | 95 | 29 | 66 | 10 | 19 | 21 | 18 | 15 | 11 | 19 | 41 | 35 |
|  |  |  | 9\% | 8\% | 10\% | 7\% | 8\% | 13\% | 10\% | 10\% | 8\% | 9\% | 8\% | 11\% |
|  | Strongly disagree | Count | 65 | 21 | 44 | 8 | 13 | 8 | 14 | 9 | 13 | 14 | 16 | 35 |
|  |  |  | 7\% | 6\% | 7\% | 6\% | 6\% | 5\% | 8\% | 6\% | 9\% | 7\% | 3\% | 11\% |
|  | (DK/NS) | Count | 49 | 25 | 23 | 9 | 17 | 5 | 8 | 8 | 3 | 15 | 15 | 19 |
|  |  |  | 5\% | 7\% | 4\% | 6\% | 7\% | 3\% | 5\% | 5\% | 2\% | 7\% | 3\% | 6\% |
| I could do more to conserve water at my home | Strongly agree | Count | 315 | 106 | 209 | 48 | 58 | 51 | 53 | 51 | 53 | 70 | 190 | 55 |
|  |  |  | 31\% | 29\% | 33\% | 34\% | 25\% | 32\% | 30\% | 34\% | 38\% | 33\% | 39\% | 18\% |
|  | Moderately agree | Count | 200 | 80 | 120 | 21 | 59 | 24 | 38 | 25 | 34 | 52 | 88 | 60 |
|  |  |  | 20\% | 21\% | 19\% | 15\% | 26\% | 15\% | 21\% | 17\% | 24\% | 25\% | 18\% | 19\% |
|  | Neutral/ Neither | Count | 234 | 93 | 141 | 33 | 60 | 38 | 43 | 33 | 27 | 48 | 105 | 81 |
|  |  |  | 23\% | 25\% | 22\% | 24\% | 26\% | 24\% | 24\% | 22\% | 19\% | 23\% | 22\% | 26\% |
|  | Somewhat disagree | Count | 127 | 40 | 87 | 19 | 21 | 28 | 20 | 21 | 17 | 18 | 49 | 60 |
|  |  |  | 13\% | 11\% | 14\% | 13\% | 9\% | 17\% | 11\% | 14\% | 12\% | 9\% | 10\% | 19\% |
|  | Strongly disagree | Count | 90 | 35 | 55 | 14 | 22 | 15 | 19 | 15 | 6 | 11 | 37 | 42 |
|  |  |  | 9\% | 10\% | 9\% | 10\% | 9\% | 9\% | 10\% | 10\% | 4\% | 5\% | 8\% | 14\% |
|  | (DK/NS) | Count | 34 | 17 | 18 | 6 | 11 | 5 | 8 | 4 | 2 | 10 | 13 | 12 |
|  |  |  | 3\% | 5\% | 3\% | 4\% | 5\% | 3\% | 4\% | 3\% | 1\% | 5\% | 3\% | 4\% |
| Now that drought over, agencies should spend less conservation ad campaigns | Strongly agree | Count | 275 | 80 | 195 | 35 | 45 | 54 | 48 | 46 | 47 | 52 | 136 | 87 |
|  |  |  | 27\% | 22\% | 31\% | 25\% | 20\% | 34\% | 27\% | 31\% | 33\% | 25\% | 28\% | 28\% |
|  | Moderately agree | Count | 160 | 56 | 104 | 17 | 39 | 30 | 27 | 20 | 28 | 34 | 73 | 53 |
|  |  |  | 16\% | 15\% | 17\% | 12\% | 17\% | 18\% | 15\% | 13\% | 20\% | 16\% | 15\% | 17\% |
|  | Neutral/ Neither | Count | 214 | 77 | 137 | 30 | 47 | 31 | 43 | 33 | 30 | 44 | 106 | 64 |
|  |  |  | 21\% | 21\% | 22\% | 21\% | 21\% | 19\% | 24\% | 22\% | 22\% | 21\% | 22\% | 21\% |
|  | Somewhat disagree | Count | 145 | 56 | 89 | 25 | 31 | 20 | 33 | 27 | 9 | 31 | 75 | 40 |
|  |  |  | 14\% | 15\% | 14\% | 18\% | 14\% | 12\% | 18\% | 18\% | 6\% | 15\% | 15\% | 13\% |
|  | Strongly disagree | Count | 175 | 87 | 87 | 29 | 58 | 23 | 23 | 20 | 21 | 40 | 80 | 55 |
|  |  |  | 17\% | 24\% | 14\% | 21\% | 25\% | 14\% | 13\% | 13\% | 15\% | 19\% | 17\% | 18\% |
|  | (DK/NS) | Count | 32 | 15 | 18 | 4 | 10 | 3 | 6 | 4 | 5 | 9 | 12 | 11 |
|  |  |  | 3\% | 4\% | 3\% | 3\% | 4\% | 2\% | 3\% | 3\% | 3\% | 4\% | 3\% | 4\% |
| Additional rate increases necessary to support water supply reliability | Strongly agree | Count | 227 | 85 | 143 | 27 | 58 | 34 | 40 | 24 | 44 | 41 | 141 | 45 |
|  |  |  | 23\% | 23\% | 23\% | 19\% | 25\% | 21\% | 22\% | 16\% | 32\% | 20\% | 29\% | 15\% |
|  | Moderately agree | Count | 177 | 73 | 105 | 23 | 50 | 35 | 22 | 23 | 25 | 36 | 95 | 46 |
|  |  |  | 18\% | 20\% | 17\% | 16\% | 22\% | 22\% | 12\% | 15\% | 18\% | 17\% | 20\% | 15\% |
|  | Neutral/ Neither | Count | 258 | 98 | 160 | 39 | 59 | 34 | 49 | 49 | 29 | 58 | 115 | 85 |
|  |  |  | 26\% | 26\% | 25\% | 28\% | 25\% | 21\% | 27\% | 33\% | 21\% | 28\% | 24\% | 28\% |
|  | Somewhat disagree | Count | 136 | 42 | 94 | 20 | 22 | 26 | 29 | 22 | 18 | 24 | 63 | 50 |
|  |  |  | 14\% | 11\% | 15\% | 14\% | 10\% | 16\% | 16\% | 15\% | 13\% | 11\% | 13\% | 16\% |
|  | Strongly disagree | Count | 152 | 47 | 105 | 21 | 26 | 29 | 28 | 26 | 21 | 30 | 52 | 70 |
|  |  |  | 15\% | 13\% | 17\% | 15\% | 11\% | 18\% | 16\% | 17\% | 15\% | 14\% | 11\% | 23\% |
|  | (DK/NS) | Count | 50 | 27 | 24 | 11 | 16 | 3 | 12 | 6 | 2 | 20 | 16 | 14 |
|  |  |  | 5\% | 7\% | 4\% | 8\% | 7\% | 2\% | 7\% | 4\% | 2\% | 9\% | 3\% | 5\% |
| Expect to pay more for reliable supply even if reduced water use at home | Strongly agree | Count | 228 | 88 | 140 | 30 | 58 | 46 | 30 | 24 | 41 | 37 | 139 | 52 |
|  |  |  | 23\% | 24\% | 22\% | 21\% | 25\% | 29\% | 16\% | 16\% | 29\% | 18\% | 29\% | 17\% |
|  | Moderately agree | Count | 169 | 60 | 108 | 23 | 37 | 32 | 34 | 24 | 19 | 40 | 80 | 50 |
|  |  |  | 17\% | 16\% | 17\% | 17\% | 16\% | 20\% | 19\% | 16\% | 13\% | 19\% | 16\% | 16\% |

(cont.)
23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| Expect to pay more for reliable supply even if reduced water use at home | Neutral/ Neither | Count |  | 226 | 95 | 132 | 36 | 59 | 25 | 44 | 34 | 28 | 48 | 111 | 67 |
|  |  |  | 23\% | 25\% | 21\% | 25\% | 26\% | 16\% | 24\% | 23\% | 20\% | 23\% | 23\% | 22\% |
|  | Somewhat disagree | Count | 141 | 45 | 95 | 18 | 27 | 22 | 31 | 29 | 14 | 36 | 55 | 50 |
|  |  |  | 14\% | 12\% | 15\% | 13\% | 12\% | 13\% | 17\% | 19\% | 10\% | 17\% | 11\% | 16\% |
|  | Strongly disagree | Count | 203 | 66 | 136 | 26 | 40 | 35 | 34 | 33 | 35 | 39 | 86 | 77 |
|  |  |  | 20\% | 18\% | 22\% | 18\% | 17\% | 22\% | 19\% | 22\% | 25\% | 19\% | 18\% | 25\% |
|  | (DK/NS) | Count | 34 | 17 | 18 | 7 | 10 | 2 | 8 | 6 | 3 | 9 | 12 | 13 |
|  |  |  | 3\% | 5\% | 3\% | 5\% | 4\% | 1\% | 4\% | 4\% | 2\% | 4\% | 3\% | 4\% |

23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  |  | (1001) | (501) | (501) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| Reliable water supply for region essential for healthy economy | Strongly agree | Count | 636 | 332 | 304 | 222 | 225 | 189 | 128 | 241 | 258 | 85 | 124 | 189 | 111 |
|  |  |  | 64\% | 66\% | 61\% | 62\% | 63\% | 68\% | 62\% | 65\% | 65\% | 65\% | 64\% | 58\% | 66\% |
|  | Moderately agree | Count | 203 | 100 | 103 | 77 | 74 | 50 | 37 | 69 | 90 | 25 | 35 | 81 | 41 |
|  |  |  | 20\% | 20\% | 21\% | 22\% | 21\% | 18\% | 18\% | 19\% | 23\% | 19\% | 18\% | 25\% | 24\% |
|  | Neutral/ Neither | Count | 84 | 36 | 48 | 32 | 31 | 21 | 18 | 34 | 29 | 12 | 15 | 28 | 10 |
|  |  |  | 8\% | 7\% | 10\% | 9\% | 9\% | 8\% | 9\% | 9\% | 7\% | 9\% | 8\% | 9\% | 6\% |
|  | Somewhat disagree | Count | 15 | 5 | 10 | 4 | 6 | 5 | 5 | 5 | 5 | 1 | 5 | 7 | 2 |
|  |  |  | 1\% | 1\% | 2\% | 1\% | 2\% | 2\% | 2\% | 1\% | 1\% | 1\% | 3\% | 2\% | 1\% |
|  | Strongly disagree | Count | 26 | 14 | 12 | 9 | 10 | 6 | 13 | 3 | 9 | 2 | 5 | 12 | 2 |
|  |  |  | 3\% | 3\% | 2\% | 3\% | 3\% | 2\% | 6\% | 1\% | 2\% | 1\% | 3\% | 4\% | 1\% |
|  | (DK/NS) | Count | 37 | 13 | 24 | 13 | 13 | 8 | 6 | 18 | 9 | 7 | 10 | 8 | 4 |
|  |  |  | 4\% | 3\% | 5\% | 4\% | 4\% | 3\% | 3\% | 5\% | 2\% | 5\% | 5\% | 3\% | 2\% |
| Reliable water supply for region essential to quality of life | Strongly agree | Count | 604 | 306 | 298 | 209 | 217 | 177 | 115 | 224 | 255 | 78 | 108 | 190 | 99 |
|  |  |  | 60\% | 61\% | 60\% | 58\% | 61\% | 64\% | 56\% | 60\% | 64\% | 60\% | 56\% | 58\% | 59\% |
|  | Moderately agree | Count | 202 | 102 | 100 | 77 | 71 | 53 | 49 | 69 | 82 | 29 | 46 | 65 | 41 |
|  |  |  | 20\% | 20\% | 20\% | 22\% | 20\% | 19\% | 24\% | 19\% | 21\% | 23\% | 24\% | 20\% | 24\% |
|  | Neutral/ Neither | Count | 113 | 45 | 68 | 43 | 39 | 28 | 24 | 45 | 38 | 10 | 24 | 41 | 21 |
|  |  |  | 11\% | 9\% | 14\% | 12\% | 11\% | 10\% | 12\% | 12\% | 10\% | 7\% | 13\% | 13\% | 12\% |
|  | Somewhat disagree | Count | 21 | 14 | 7 | 6 | 9 | 6 | 0 | 8 | 8 | 3 | 3 | 6 | 3 |
|  |  |  | 2\% | 3\% | 1\% | 2\% | 2\% | 2\% | 0\% | 2\% | 2\% | 2\% | 2\% | 2\% | 2\% |
|  | Strongly disagree | Count | 28 | 17 | 11 | 13 | 6 | 9 | 13 | 8 | 7 | 4 | 7 | 13 | 0 |
|  |  |  | 3\% | 3\% | 2\% | 4\% | 2\% | 3\% | 6\% | 2\% | 2\% | 3\% | 4\% | 4\% | 0\% |
|  | (DK/NS) | Count | 33 | 17 | 16 | 9 | 16 | 5 | 5 | 16 | 9 | 6 | 6 | 11 | 4 |
|  |  |  | 3\% | 3\% | 3\% | 3\% | 4\% | 2\% | 2\% | 4\% | 2\% | 5\% | 3\% | 3\% | 3\% |
| My civic duty to use water efficiently | Strongly agree | Count | 610 | 299 | 311 | 215 | 212 | 180 | 121 | 223 | 257 | 78 | 111 | 192 | 97 |
|  |  |  | 61\% | 60\% | 62\% | 60\% | 59\% | 65\% | 59\% | 60\% | 64\% | 59\% | 57\% | 59\% | 58\% |
|  | Moderately agree | Count | 200 | 107 | 93 | 73 | 76 | 49 | 46 | 70 | 78 | 25 | 43 | 60 | 47 |
|  |  |  | 20\% | 21\% | 19\% | 20\% | 21\% | 18\% | 23\% | 19\% | 19\% | 19\% | 22\% | 19\% | 28\% |
|  | Neutral/ Neither | Count | 114 | 56 | 59 | 51 | 39 | 24 | 18 | 55 | 38 | 11 | 26 | 48 | 12 |
|  |  |  | 11\% | 11\% | 12\% | 14\% | 11\% | 9\% | 9\% | 15\% | 9\% | 8\% | 13\% | 15\% | 7\% |
|  | Somewhat disagree | Count | 17 | 10 | 7 | 3 | 5 | 9 | 4 | 6 | 4 | 3 | 2 | 8 | 1 |
|  |  |  | 2\% | 2\% | 1\% | 1\% | 2\% | 3\% | 2\% | 2\% | 1\% | 2\% | 1\% | 2\% | 0\% |
|  | Strongly disagree | Count | 27 | 14 | 13 | 6 | 11 | 9 | 8 | 5 | 13 | 8 | 3 | 8 | 6 |
|  |  |  | 3\% | 3\% | 3\% | 2\% | 3\% | 3\% | 4\% | 1\% | 3\% | 6\% | 2\% | 2\% | 4\% |
|  | (DK/NS) | Count | 33 | 15 | 18 | 9 | 15 | 7 | 9 | 12 | 9 | 6 | 8 | 10 | 5 |
|  |  |  | 3\% | 3\% | 4\% | 3\% | 4\% | 3\% | 4\% | 3\% | 2\% | 5\% | 4\% | 3\% | 3\% |
| $\mathrm{Ag} /$ local farmers make important contribution to County economy | Strongly agree | Count | 564 | 276 | 288 | 198 | 191 | 171 | 114 | 206 | 235 | 72 | 107 | 169 | 94 |
|  |  |  | 56\% | 55\% | 58\% | 55\% | 53\% | 61\% | 55\% | 56\% | 59\% | 55\% | 55\% | 52\% | 56\% |
|  | Moderately agree | Count | 215 | 124 | 92 | 77 | 82 | 55 | 40 | 87 | 82 | 28 | 49 | 77 | 39 |
|  |  |  | 22\% | 25\% | 18\% | 22\% | 23\% | 20\% | 19\% | 24\% | 21\% | 22\% | 25\% | 24\% | 23\% |
|  | Neutral/ Neither | Count | 123 | 58 | 64 | 50 | 46 | 26 | 26 | 41 | 54 | 14 | 19 | 46 | 21 |
|  |  |  | 12\% | 12\% | 13\% | 14\% | 13\% | 9\% | 13\% | 11\% | 14\% | 10\% | 10\% | 14\% | 13\% |
|  | Somewhat disagree | Count | 22 | 8 | 13 | 11 | 7 | 3 | 8 | 6 | 5 | 2 | 4 | 7 | 6 |
|  |  |  | 2\% | 2\% | 3\% | 3\% | 2\% | 1\% | 4\% | 2\% | 1\% | 2\% | 2\% | 2\% | 4\% |
|  | Strongly disagree | Count | 31 | 13 | 18 | 7 | 14 | 9 | 13 | 5 | 11 | 8 | 5 | 11 | 2 |
|  |  |  | 3\% | 3\% | 4\% | 2\% | 4\% | 3\% | 6\% | 1\% | 3\% | 6\% | 2\% | 3\% | 1\% |
|  | (DK/NS) | Count | 47 | 22 | 25 | 14 | 18 | 13 | 5 | 25 | 12 | 6 | 10 | 16 | 6 |
|  |  |  | 5\% | 4\% | 5\% | 4\% | 5\% | 5\% | 2\% | 7\% | 3\% | 4\% | 5\% | 5\% | 3\% |

(cont.)
23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| Know where to look if want more info about how to conserve water | Strongly agree | Count |  | 439 | 210 | 229 | 165 | 147 | 127 | 92 | 153 | 189 | 49 | 82 | 124 | 77 |
|  |  |  | 44\% | 42\% | 46\% | 46\% | 41\% | 45\% | 45\% | 41\% | 47\% | 37\% | 42\% | 38\% | 45\% |
|  | Moderately agree | Count | 194 | 111 | 83 | 62 | 69 | 62 | 32 | 80 | 76 | 26 | 30 | 77 | 39 |
|  |  |  | 19\% | 22\% | 17\% | 17\% | 19\% | 22\% | 16\% | 22\% | 19\% | 20\% | 16\% | 24\% | 23\% |
|  | Neutral/ Neither | Count | 209 | 104 | 105 | 77 | 85 | 46 | 38 | 86 | 79 | 25 | 54 | 69 | 33 |
|  |  |  | 21\% | 21\% | 21\% | 22\% | 24\% | 16\% | 18\% | 23\% | 20\% | 19\% | 28\% | 21\% | 20\% |
|  | Somewhat disagree | Count | 61 | 34 | 27 | 29 | 17 | 15 | 15 | 19 | 25 | 4 | 14 | 23 | 12 |
|  |  |  | 6\% | 7\% | 5\% | 8\% | 5\% | 5\% | 7\% | 5\% | 6\% | 3\% | 7\% | 7\% | 7\% |
|  | Strongly disagree | Count | 58 | 23 | 35 | 15 | 25 | 18 | 21 | 17 | 17 | 19 | 8 | 19 | 3 |
|  |  |  | 6\% | 5\% | 7\% | 4\% | 7\% | 7\% | 10\% | 5\% | 4\% | 14\% | 4\% | 6\% | 2\% |
|  | (DK/NS) | Count | 39 | 18 | 21 | 10 | 16 | 11 | 8 | 15 | 12 | 8 | 6 | 14 | 5 |
|  |  |  | 4\% | 4\% | 4\% | 3\% | 4\% | 4\% | 4\% | 4\% | 3\% | 6\% | 3\% | 4\% | 3\% |
| Trust water agencies to ensure reliable long-term supply of water | Strongly agree | Count | 322 | 158 | 164 | 147 | 87 | 87 | 87 | 108 | 121 | 53 | 47 | 81 | 46 |
|  |  |  | 32\% | 32\% | 33\% | 41\% | 24\% | 31\% | 42\% | 29\% | 30\% | 41\% | 24\% | 25\% | 27\% |
|  | Moderately agree | Count | 262 | 149 | 113 | 88 | 97 | 76 | 40 | 105 | 112 | 22 | 64 | 102 | 52 |
|  |  |  | 26\% | 30\% | 23\% | 25\% | 27\% | 27\% | 19\% | 28\% | 28\% | 17\% | 33\% | 31\% | 31\% |
|  | Neutral/ Neither | Count | 240 | 107 | 132 | 73 | 109 | 58 | 43 | 100 | 95 | 33 | 47 | 92 | 35 |
|  |  |  | 24\% | 21\% | 26\% | 20\% | 30\% | 21\% | 21\% | 27\% | 24\% | 25\% | 24\% | 28\% | 21\% |
|  | Somewhat disagree | Count | 86 | 49 | 38 | 24 | 33 | 27 | 17 | 30 | 34 | 8 | 20 | 25 | 18 |
|  |  |  | 9\% | 10\% | 7\% | 7\% | 9\% | 10\% | 8\% | 8\% | 9\% | 6\% | 11\% | 8\% | 11\% |
|  | Strongly disagree | Count | 53 | 21 | 33 | 13 | 18 | 22 | 11 | 15 | 26 | 7 | 11 | 15 | 12 |
|  |  |  | 5\% | 4\% | 7\% | 4\% | 5\% | 8\% | 5\% | 4\% | 6\% | 5\% | 6\% | 5\% | 7\% |
|  | (DK/NS) | Count | 38 | 17 | 21 | 13 | 14 | 8 | 9 | 12 | 11 | 7 | 5 | 12 | 5 |
|  |  |  | 4\% | 3\% | 4\% | 4\% | 4\% | 3\% | 5\% | 3\% | 3\% | 6\% | 2\% | 4\% | 3\% |
| Providing water reliability to County more costly than most other parts of country | Strongly agree | Count | 342 | 175 | 167 | 140 | 114 | 86 | 72 | 130 | 133 | 43 | 78 | 74 | 56 |
|  |  |  | 34\% | 35\% | 33\% | 39\% | 32\% | 31\% | 35\% | 35\% | 33\% | 33\% | 40\% | 23\% | 33\% |
|  | Moderately agree | Count | 225 | 122 | 103 | 77 | 88 | 59 | 48 | 70 | 106 | 26 | 32 | 102 | 39 |
|  |  |  | 22\% | 24\% | 20\% | 22\% | 25\% | 21\% | 23\% | 19\% | 26\% | 20\% | 16\% | 31\% | 23\% |
|  | Neutral/ Neither | Count | 227 | 115 | 113 | 81 | 83 | 61 | 41 | 99 | 82 | 26 | 47 | 88 | 34 |
|  |  |  | 23\% | 23\% | 23\% | 23\% | 23\% | 22\% | 20\% | 27\% | 20\% | 20\% | 24\% | 27\% | 20\% |
|  | Somewhat disagree | Count | 53 | 26 | 27 | 17 | 17 | 19 | 13 | 11 | 26 | 4 | 9 | 19 | 14 |
|  |  |  | 5\% | 5\% | 5\% | 5\% | 5\% | 7\% | 6\% | 3\% | 6\% | 3\% | 5\% | 6\% | 8\% |
|  | Strongly disagree | Count | 58 | 23 | 35 | 12 | 26 | 20 | 16 | 20 | 21 | 14 | 8 | 20 | 10 |
|  |  |  | 6\% | 5\% | 7\% | 3\% | 7\% | 7\% | 8\% | 5\% | 5\% | 11\% | 4\% | 6\% | 6\% |
|  | (DK/NS) | Count | 96 | 40 | 56 | 30 | 31 | 33 | 16 | 40 | 33 | 18 | 20 | 23 | 17 |
|  |  |  | 10\% | 8\% | 11\% | 8\% | 9\% | 12\% | 8\% | 11\% | 8\% | 14\% | 10\% | 7\% | 10\% |
| Local agencies effectively managed water supplies during recent drought | Strongly agree | Count | 291 | 150 | 141 | 132 | 89 | 68 | 59 | 110 | 116 | 46 | 50 | 65 | 41 |
|  |  |  | 29\% | 30\% | 28\% | 37\% | 25\% | 25\% | 29\% | 30\% | 29\% | 35\% | 26\% | 20\% | 24\% |
|  | Moderately agree | Count | 254 | 133 | 121 | 86 | 92 | 75 | 47 | 94 | 108 | 27 | 50 | 101 | 53 |
|  |  |  | 25\% | 27\% | 24\% | 24\% | 26\% | 27\% | 23\% | 25\% | 27\% | 21\% | 26\% | 31\% | 31\% |
|  | Neutral/ Neither | Count | 247 | 115 | 132 | 78 | 101 | 69 | 57 | 92 | 95 | 27 | 55 | 89 | 37 |
|  |  |  | 25\% | 23\% | 26\% | 22\% | 28\% | 25\% | 27\% | 25\% | 24\% | 20\% | 29\% | 27\% | 22\% |
|  | Somewhat disagree | Count | 95 | 43 | 52 | 38 | 35 | 23 | 19 | 36 | 37 | 15 | 21 | 30 | 17 |
|  |  |  | 9\% | 9\% | 10\% | 10\% | 10\% | 8\% | 9\% | 10\% | 9\% | 11\% | 11\% | 9\% | 10\% |
|  | Strongly disagree | Count | 65 | 37 | 28 | 12 | 23 | 30 | 17 | 20 | 27 | 10 | 7 | 28 | 13 |
|  |  |  | 7\% | 7\% | 6\% | 3\% | 6\% | 11\% | 8\% | 6\% | 7\% | 8\% | 3\% | 9\% | 8\% |
|  | (DK/NS) | Count | 49 | 22 | 26 | 13 | 20 | 13 | 8 | 19 | 17 | 7 | 11 | 13 | 8 |
|  |  |  | 5\% | 4\% | 5\% | 4\% | 5\% | 5\% | 4\% | 5\% | 4\% | 5\% | 6\% | 4\% | 5\% |
| I could do more to conserve water at | Strongly agree | Count | 315 | 154 | 160 | 168 | 88 | 56 | 101 | 106 | 99 | 51 | 72 | 71 | 40 |
|  |  |  | 31\% | 31\% | 32\% | 47\% | 25\% | 20\% | 49\% | 29\% | 25\% | 39\% | 37\% | 22\% | 24\% |

23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| I could do more to conserve water at my home | Moderately agree | Count |  | 200 | 104 | 96 | 67 | 86 | 46 | 29 | 80 | 87 | 20 | 36 | 84 | 37 |
|  |  |  | 20\% | 21\% | 19\% | 19\% | 24\% | 17\% | 14\% | 22\% | 22\% | 15\% | 18\% | 26\% | 22\% |
|  | Neutral/ Neither | Count | 234 | 129 | 105 | 82 | 81 | 70 | 40 | 87 | 101 | 29 | 43 | 71 | 49 |
|  |  |  | 23\% | 26\% | 21\% | 23\% | 23\% | 25\% | 19\% | 24\% | 25\% | 22\% | 22\% | 22\% | 29\% |
|  | Somewhat disagree | Count | 127 | 60 | 67 | 19 | 50 | 57 | 20 | 52 | 53 | 10 | 22 | 56 | 26 |
|  |  |  | 13\% | 12\% | 13\% | 5\% | 14\% | 21\% | 10\% | 14\% | 13\% | 8\% | 12\% | 17\% | 16\% |
|  | Strongly disagree | Count | 90 | 37 | 54 | 10 | 40 | 40 | 10 | 29 | 51 | 14 | 12 | 32 | 12 |
|  |  |  | 9\% | 7\% | 11\% | 3\% | 11\% | 15\% | 5\% | 8\% | 13\% | 11\% | 6\% | 10\% | 7\% |
|  | (DK/NS) | Count | 34 | 16 | 18 | 12 | 12 | 8 | 5 | 16 | 8 | 6 | 9 | 13 | 4 |
|  |  |  | 3\% | 3\% | 4\% | 3\% | 3\% | 3\% | 3\% | 4\% | 2\% | 5\% | 5\% | 4\% | 2\% |
| Now that drought over, agencies should spend less conservation ad campaigns | Strongly agree | Count | 275 | 144 | 131 | 94 | 106 | 75 | 91 | 86 | 92 | 56 | 45 | 78 | 40 |
|  |  |  | 27\% | 29\% | 26\% | 26\% | 29\% | 27\% | 44\% | 23\% | 23\% | 43\% | 23\% | 24\% | 24\% |
|  | Moderately agree | Count | 160 | 79 | 81 | 53 | 58 | 47 | 37 | 55 | 62 | 14 | 33 | 71 | 21 |
|  |  |  | 16\% | 16\% | 16\% | 15\% | 16\% | 17\% | 18\% | 15\% | 16\% | 10\% | 17\% | 22\% | 12\% |
|  | Neutral/ Neither | Count | 214 | 99 | 115 | 80 | 78 | 55 | 27 | 98 | 84 | 23 | 40 | 70 | 32 |
|  |  |  | 21\% | 20\% | 23\% | 22\% | 22\% | 20\% | 13\% | 27\% | 21\% | 18\% | 21\% | 21\% | 19\% |
|  | Somewhat disagree | Count | 145 | 77 | 68 | 59 | 42 | 44 | 23 | 53 | 66 | 16 | 32 | 52 | 36 |
|  |  |  | 14\% | 15\% | 14\% | 16\% | 12\% | 16\% | 11\% | 14\% | 16\% | 13\% | 17\% | 16\% | 21\% |
|  | Strongly disagree | Count | 175 | 86 | 88 | 64 | 61 | 48 | 22 | 64 | 87 | 14 | 32 | 47 | 36 |
|  |  |  | 17\% | 17\% | 18\% | 18\% | 17\% | 17\% | 11\% | 17\% | 22\% | 11\% | 17\% | 14\% | 21\% |
|  | (DK/NS) | Count | 32 | 15 | 17 | 8 | 14 | 9 | 6 | 15 | 9 | 7 | 10 | 7 | 4 |
|  |  |  | 3\% | 3\% | 3\% | 2\% | 4\% | 3\% | 3\% | 4\% | 2\% | 5\% | 5\% | 2\% | 2\% |
| Additional rate increases necessary to support water supply reliability | Strongly agree | Count | 227 | 110 | 118 | 108 | 66 | 51 | 70 | 67 | 83 | 36 | 47 | 43 | 29 |
|  |  |  | 23\% | 22\% | 23\% | 30\% | 19\% | 18\% | 34\% | 18\% | 21\% | 28\% | 24\% | 13\% | 17\% |
|  | Moderately agree | Count | 177 | 106 | 72 | 71 | 67 | 39 | 34 | 63 | 79 | 17 | 33 | 75 | 35 |
|  |  |  | 18\% | 21\% | 14\% | 20\% | 19\% | 14\% | 17\% | 17\% | 20\% | 13\% | 17\% | 23\% | 20\% |
|  | Neutral/ Neither | Count | 258 | 128 | 131 | 94 | 86 | 77 | 35 | 108 | 109 | 30 | 48 | 91 | 47 |
|  |  |  | 26\% | 25\% | 26\% | 26\% | 24\% | 28\% | 17\% | 29\% | 27\% | 23\% | 25\% | 28\% | 28\% |
|  | Somewhat disagree | Count | 136 | 64 | 73 | 41 | 53 | 42 | 27 | 56 | 45 | 12 | 33 | 43 | 23 |
|  |  |  | 14\% | 13\% | 14\% | 11\% | 15\% | 15\% | 13\% | 15\% | 11\% | 9\% | 17\% | 13\% | 14\% |
|  | Strongly disagree | Count | 152 | 77 | 74 | 28 | 65 | 59 | 30 | 53 | 67 | 23 | 23 | 61 | 29 |
|  |  |  | 15\% | 15\% | 15\% | 8\% | 18\% | 21\% | 15\% | 14\% | 17\% | 17\% | 12\% | 19\% | 17\% |
|  | (DK/NS) | Count | 50 | 16 | 34 | 16 | 21 | 11 | 9 | 22 | 16 | 14 | 10 | 13 | 6 |
|  |  |  | 5\% | 3\% | 7\% | 4\% | 6\% | 4\% | 4\% | 6\% | 4\% | 10\% | 5\% | 4\% | 3\% |
| Expect to pay more for reliable supply even if reduced water use at home | Strongly agree | Count | 228 | 120 | 108 | 108 | 64 | 56 | 51 | 84 | 92 | 31 | 38 | 64 | 34 |
|  |  |  | 23\% | 24\% | 22\% | 30\% | 18\% | 20\% | 25\% | 23\% | 23\% | 24\% | 19\% | 20\% | 20\% |
|  | Moderately agree | Count | 169 | 98 | 71 | 59 | 70 | 39 | 33 | 60 | 73 | 11 | 36 | 62 | 42 |
|  |  |  | 17\% | 20\% | 14\% | 16\% | 19\% | 14\% | 16\% | 16\% | 18\% | 8\% | 18\% | 19\% | 25\% |
|  | Neutral/ Neither | Count | 226 | 101 | 125 | 86 | 84 | 55 | 34 | 85 | 101 | 27 | 49 | 71 | 32 |
|  |  |  | 23\% | 20\% | 25\% | 24\% | 23\% | 20\% | 16\% | 23\% | 25\% | 21\% | 25\% | 22\% | 19\% |
|  | Somewhat disagree | Count | 141 | 61 | 79 | 48 | 46 | 46 | 26 | 53 | 55 | 21 | 21 | 61 | 27 |
|  |  |  | 14\% | 12\% | 16\% | 13\% | 13\% | 17\% | 12\% | 14\% | 14\% | 16\% | 11\% | 19\% | 16\% |
|  | Strongly disagree | Count | 203 | 105 | 97 | 52 | 79 | 71 | 56 | 76 | 67 | 33 | 39 | 61 | 30 |
|  |  |  | 20\% | 21\% | 19\% | 15\% | 22\% | 25\% | 27\% | 21\% | 17\% | 25\% | 20\% | 19\% | 18\% |
|  | (DK/NS) | Count | 34 | 15 | 20 | 6 | 16 | 11 | 7 | 12 | 11 | 7 | 11 | 8 | 3 |
|  |  |  | 3\% | 3\% | 4\% | 2\% | 4\% | 4\% | 4\% | 3\% | 3\% | 6\% | 6\% | 3\% | 2\% |

23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATERBILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  |  | (1001) | (488) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| Reliable water supply for region essential for healthy economy | Strongly agree | Count | 636 | 307 | 323 | 436 | 189 | 370 | 175 | 76 | 550 | 79 | 339 | 297 |
|  |  |  | 64\% | 63\% | 67\% | 65\% | 64\% | 67\% | 64\% | 55\% | 66\% | 57\% | 66\% | 61\% |
|  | Moderately agree | Count | 203 | 109 | 84 | 137 | 55 | 109 | 57 | 30 | 168 | 28 | 119 | 84 |
|  |  |  | 20\% | 22\% | 17\% | 21\% | 19\% | 20\% | 21\% | 22\% | 20\% | 20\% | 23\% | 17\% |
|  | Neutral/ Neither | Count | 84 | 40 | 38 | 51 | 29 | 38 | 23 | 20 | 65 | 15 | 35 | 50 |
|  |  |  | 8\% | 8\% | 8\% | 8\% | 10\% | 7\% | 8\% | 14\% | 8\% | 11\% | 7\% | 10\% |
|  | Somewhat disagree | Count | 15 | 5 | 10 | 10 | 5 | 6 | 6 | 3 | 11 | 3 | 6 | 9 |
|  |  |  | 1\% | 1\% | 2\% | 1\% | 2\% | 1\% | 2\% | 2\% | 1\% | 2\% | 1\% | 2\% |
|  | Strongly disagree | Count | 26 | 13 | 11 | 18 | 3 | 14 | 8 | 2 | 16 | 6 | 7 | 18 |
|  |  |  | 3\% | 3\% | 2\% | 3\% | 1\% | 2\% | 3\% | 1\% | 2\% | 4\% | 1\% | 4\% |
|  | (DK/NS) | Count | 37 | 14 | 19 | 16 | 12 | 18 | 3 | 7 | 23 | 6 | 9 | 28 |
|  |  |  | 4\% | 3\% | 4\% | 2\% | 4\% | 3\% | 1\% | 5\% | 3\% | 5\% | 2\% | 6\% |
| Reliable water supply for region essential to quality of life | Strongly agree | Count | 604 | 301 | 296 | 417 | 177 | 344 | 173 | 70 | 520 | 76 | 328 | 276 |
|  |  |  | 60\% | 62\% | 61\% | 62\% | 60\% | 62\% | 64\% | 51\% | 62\% | 55\% | 64\% | 57\% |
|  | Moderately agree | Count | 202 | 97 | 97 | 129 | 64 | 114 | 49 | 35 | 172 | 26 | 113 | 90 |
|  |  |  | 20\% | 20\% | 20\% | 19\% | 22\% | 20\% | 18\% | 26\% | 21\% | 19\% | 22\% | 18\% |
|  | Neutral/ Neither | Count | 113 | 55 | 52 | 73 | 34 | 57 | 30 | 22 | 89 | 19 | 42 | 71 |
|  |  |  | 11\% | 11\% | 11\% | 11\% | 12\% | 10\% | 11\% | 16\% | 11\% | 14\% | 8\% | 15\% |
|  | Somewhat disagree | Count | 21 | 11 | 7 | 16 | 4 | 10 | 7 | 2 | 11 | 7 | 11 | 9 |
|  |  |  | 2\% | 2\% | 1\% | 2\% | 1\% | 2\% | 3\% | 2\% | 1\% | 5\% | 2\% | 2\% |
|  | Strongly disagree | Count | 28 | 11 | 15 | 17 | 6 | 14 | 8 | 3 | 19 | 6 | 11 | 17 |
|  |  |  | 3\% | 2\% | 3\% | 3\% | 2\% | 3\% | 3\% | 2\% | 2\% | 4\% | 2\% | 3\% |
|  | (DK/NS) | Count | 33 | 12 | 18 | 16 | 10 | 16 | 4 | 6 | 21 | 3 | 10 | 23 |
|  |  |  | 3\% | 2\% | 4\% | 2\% | 3\% | 3\% | 2\% | 4\% | 3\% | 2\% | 2\% | 5\% |
| My civic duty to use water efficiently | Strongly agree | Count | 610 | 297 | 300 | 413 | 182 | 329 | 186 | 77 | 525 | 72 | 341 | 269 |
|  |  |  | 61\% | 61\% | 62\% | 62\% | 62\% | 59\% | 69\% | 56\% | 63\% | 52\% | 66\% | 55\% |
|  | Moderately agree | Count | 200 | 107 | 86 | 142 | 50 | 122 | 40 | 33 | 169 | 28 | 104 | 96 |
|  |  |  | 20\% | 22\% | 18\% | 21\% | 17\% | 22\% | 15\% | 24\% | 20\% | 20\% | 20\% | 20\% |
|  | Neutral/ Neither | Count | 114 | 49 | 61 | 68 | 40 | 63 | 29 | 14 | 89 | 20 | 50 | 65 |
|  |  |  | 11\% | 10\% | 12\% | 10\% | 13\% | 11\% | 11\% | 10\% | 11\% | 14\% | 10\% | 13\% |
|  | Somewhat disagree | Count | 17 | 8 | 9 | 10 | 7 | 11 | 2 | 3 | 10 | 7 | 6 | 12 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 2\% | 2\% | 1\% | 2\% | 1\% | 5\% | 1\% | 2\% |
|  | Strongly disagree | Count | 27 | 13 | 14 | 19 | 6 | 13 | 8 | 3 | 18 | 5 | 7 | 20 |
|  |  |  | 3\% | 3\% | 3\% | 3\% | 2\% | 2\% | 3\% | 2\% | 2\% | 4\% | 1\% | 4\% |
|  | (DK/NS) | Count | 33 | 14 | 15 | 16 | 10 | 16 | 6 | 7 | 21 | 5 | 7 | 26 |
|  |  |  | 3\% | 3\% | 3\% | 2\% | 3\% | 3\% | 2\% | 5\% | 3\% | 4\% | 1\% | 5\% |
| Ag/ local farmers make important contribution to County economy | Strongly agree | Count | 564 | 272 | 282 | 385 | 166 | 313 | 164 | 68 | 485 | 68 | 310 | 253 |
|  |  |  | 56\% | 56\% | 58\% | 58\% | 56\% | 56\% | 60\% | 50\% | 58\% | 49\% | 60\% | 52\% |
|  | Moderately agree | Count | 215 | 103 | 103 | 144 | 61 | 131 | 43 | 37 | 179 | 36 | 114 | 101 |
|  |  |  | 22\% | 21\% | 21\% | 22\% | 21\% | 24\% | 16\% | 27\% | 21\% | 26\% | 22\% | 21\% |
|  | Neutral/ Neither | Count | 123 | 68 | 50 | 79 | 39 | 63 | 35 | 18 | 95 | 22 | 50 | 72 |
|  |  |  | 12\% | 14\% | 10\% | 12\% | 13\% | 11\% | 13\% | 13\% | 11\% | 16\% | 10\% | 15\% |
|  | Somewhat disagree | Count | 22 | 11 | 10 | 15 | 6 | 11 | 6 | 4 | 20 | 1 | 14 | 8 |
|  |  |  | 2\% | 2\% | 2\% | 2\% | 2\% | 2\% | 2\% | 3\% | 2\% | 1\% | 3\% | 2\% |
|  | Strongly disagree | Count | 31 | 14 | 17 | 19 | 10 | 12 | 14 | 4 | 21 | 6 | 8 | 23 |
|  |  |  | 3\% | 3\% | 3\% | 3\% | 3\% | 2\% | 5\% | 3\% | 2\% | 4\% | 1\% | 5\% |

(cont.)
23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATER BILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| Ag/ local farmers make important | (DK/NS) | Count |  | 47 | 21 | 23 | 26 | 13 | 26 | 9 | 6 | 34 | 6 | 19 | 28 |
|  |  |  | 5\% | 4\% | 5\% | 4\% | 4\% | 5\% | 3\% | 5\% | 4\% | 4\% | 4\% | 6\% |
| Know where to look if want more info about how to conserve water | Strongly agree | Count | 439 | 218 | 213 | 318 | 112 | 244 | 122 | 58 | 379 | 55 | 255 | 184 |
|  |  |  | 44\% | 45\% | 44\% | 48\% | 38\% | 44\% | 45\% | 42\% | 46\% | 40\% | 49\% | 38\% |
|  | Moderately agree | Count | 194 | 95 | 94 | 118 | 67 | 115 | 41 | 33 | 159 | 33 | 106 | 88 |
|  |  |  | 19\% | 19\% | 19\% | 18\% | 23\% | 21\% | 15\% | 24\% | 19\% | 24\% | 21\% | 18\% |
|  | Neutral/ Neither | Count | 209 | 106 | 94 | 141 | 59 | 119 | 58 | 23 | 178 | 24 | 93 | 116 |
|  |  |  | 21\% | 22\% | 19\% | 21\% | 20\% | 21\% | 21\% | 17\% | 21\% | 18\% | 18\% | 24\% |
|  | Somewhat disagree | Count | 61 | 33 | 25 | 37 | 22 | 36 | 16 | 9 | 46 | 13 | 30 | 31 |
|  |  |  | 6\% | 7\% | 5\% | 6\% | 8\% | 6\% | 6\% | 7\% | 6\% | 9\% | 6\% | 6\% |
|  | Strongly disagree | Count | 58 | 20 | 37 | 28 | 26 | 21 | 28 | 5 | 44 | 10 | 24 | 34 |
|  |  |  | 6\% | 4\% | 8\% | 4\% | 9\% | 4\% | 10\% | 4\% | 5\% | 7\% | 5\% | 7\% |
|  | (DK/NS) | Count | 39 | 16 | 21 | 25 | 8 | 20 | 6 | 9 | 28 | 4 | 6 | 33 |
|  |  |  | 4\% | 3\% | 4\% | 4\% | 3\% | 4\% | 2\% | 7\% | 3\% | 3\% | 1\% | 7\% |
| Trust water agencies to ensure reliable long-term supply of water | Strongly agree | Count | 322 | 134 | 183 | 225 | 90 | 174 | 103 | 41 | 293 | 26 | 220 | 102 |
|  |  |  | 32\% | 27\% | 38\% | 34\% | 30\% | 31\% | 38\% | 30\% | 35\% | 19\% | 43\% | 21\% |
|  | Moderately agree | Count | 262 | 145 | 107 | 170 | 84 | 163 | 66 | 28 | 227 | 32 | 151 | 111 |
|  |  |  | 26\% | 30\% | 22\% | 25\% | 29\% | 29\% | 24\% | 20\% | 27\% | 23\% | 29\% | 23\% |
|  | Neutral/ Neither | Count | 240 | 126 | 112 | 170 | 64 | 132 | 62 | 36 | 195 | 38 | 92 | 148 |
|  |  |  | 24\% | 26\% | 23\% | 25\% | 22\% | 24\% | 23\% | 26\% | 23\% | 27\% | 18\% | 30\% |
|  | Somewhat disagree | Count | 86 | 39 | 42 | 50 | 33 | 46 | 24 | 14 | 64 | 19 | 34 | 52 |
|  |  |  | 9\% | 8\% | 9\% | 7\% | 11\% | 8\% | 9\% | 11\% | 8\% | 14\% | 7\% | 11\% |
|  | Strongly disagree | Count | 53 | 31 | 20 | 34 | 15 | 24 | 11 | 11 | 30 | 17 | 12 | 41 |
|  |  |  | 5\% | 6\% | 4\% | 5\% | 5\% | 4\% | 4\% | 8\% | 4\% | 13\% | 2\% | 8\% |
|  | (DK/NS) | Count | 38 | 13 | 20 | 20 | 9 | 17 | 6 | 6 | 24 | 6 | 6 | 32 |
|  |  |  | 4\% | 3\% | 4\% | 3\% | 3\% | 3\% | 2\% | 5\% | 3\% | 4\% | 1\% | 7\% |
| Providing water reliability to County more costly than most other parts of country | Strongly agree | Count | 342 | 152 | 186 | 252 | 88 | 185 | 107 | 41 | 300 | 40 | 217 | 125 |
|  |  |  | 34\% | 31\% | 38\% | 38\% | 30\% | 33\% | 39\% | 30\% | 36\% | 29\% | 42\% | 26\% |
|  | Moderately agree | Count | 225 | 133 | 87 | 162 | 56 | 133 | 49 | 37 | 183 | 39 | 119 | 105 |
|  |  |  | 22\% | 27\% | 18\% | 24\% | 19\% | 24\% | 18\% | 27\% | 22\% | 28\% | 23\% | 22\% |
|  | Neutral/ Neither | Count | 227 | 114 | 101 | 140 | 77 | 132 | 57 | 33 | 189 | 31 | 99 | 129 |
|  |  |  | 23\% | 23\% | 21\% | 21\% | 26\% | 24\% | 21\% | 24\% | 23\% | 22\% | 19\% | 26\% |
|  | Somewhat disagree | Count | 53 | 31 | 20 | 35 | 15 | 28 | 17 | 5 | 43 | 8 | 19 | 34 |
|  |  |  | 5\% | 6\% | 4\% | 5\% | 5\% | 5\% | 6\% | 4\% | 5\% | 6\% | 4\% | 7\% |
|  | Strongly disagree | Count | 58 | 27 | 30 | 36 | 18 | 30 | 16 | 9 | 46 | 9 | 19 | 39 |
|  |  |  | 6\% | 5\% | 6\% | 5\% | 6\% | 5\% | 6\% | 6\% | 6\% | 7\% | 4\% | 8\% |
|  | (DK/NS) | Count | 96 | 31 | 60 | 44 | 40 | 47 | 26 | 12 | 72 | 12 | 42 | 54 |
|  |  |  | 10\% | 6\% | 12\% | 7\% | 14\% | 8\% | 10\% | 9\% | 9\% | 9\% | 8\% | 11\% |
| Local agencies effectively managed water supplies during recent drought | Strongly agree | Count | 291 | 117 | 169 | 205 | 79 | 154 | 91 | 41 | 265 | 24 | 209 | 82 |
|  |  |  | 29\% | 24\% | 35\% | 31\% | 27\% | 28\% | 33\% | 30\% | 32\% | 17\% | 41\% | 17\% |
|  | Moderately agree | Count | 254 | 143 | 99 | 169 | 74 | 158 | 65 | 25 | 216 | 35 | 146 | 108 |
|  |  |  | 25\% | 29\% | 20\% | 25\% | 25\% | 29\% | 24\% | 18\% | 26\% | 25\% | 28\% | 22\% |
|  | Neutral/ Neither | Count | 247 | 131 | 113 | 168 | 74 | 129 | 65 | 46 | 211 | 30 | 101 | 147 |
|  |  |  | 25\% | 27\% | 23\% | 25\% | 25\% | 23\% | 24\% | 34\% | 25\% | 22\% | 20\% | 30\% |
|  | Somewhat disagree | Count | 95 | 44 | 49 | 57 | 35 | 59 | 19 | 12 | 72 | 20 | 27 | 68 |
|  |  |  | 9\% | 9\% | 10\% | 9\% | 12\% | 11\% | 7\% | 9\% | 9\% | 15\% | 5\% | 14\% |
|  | Strongly disagree | Count | 65 | 35 | 29 | 45 | 17 | 31 | 20 | 7 | 38 | 23 | 15 | 50 |
|  |  |  | 7\% | 7\% | 6\% | 7\% | 6\% | 6\% | 7\% | 5\% | 5\% | 17\% | 3\% | 10\% |

(cont.)
23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATER BILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| Local agencies effectively | (DK/NS) | Count |  | 49 | 18 | 25 | 24 | 15 | 25 | 12 | 6 | 31 | 5 | 17 | 31 |
|  |  |  | 5\% | 4\% | 5\% | 4\% | 5\% | 4\% | 4\% | 5\% | 4\% | 4\% | 3\% | 6\% |
| I could do more to conserve water at my home | Strongly agree | Count | 315 | 116 | 186 | 210 | 92 | 145 | 123 | 39 | 286 | 26 | 315 |  |
|  |  |  | 31\% | 24\% | 38\% | 31\% | 31\% | 26\% | 45\% | 29\% | 34\% | 19\% | 61\% |  |
|  | Moderately agree | Count | 200 | 95 | 96 | 124 | 65 | 100 | 59 | 33 | 166 | 29 | 200 |  |
|  |  |  | 20\% | 19\% | 20\% | 19\% | 22\% | 18\% | 22\% | 24\% | 20\% | 21\% | 39\% |  |
|  | Neutral/ Neither | Count | 234 | 121 | 111 | 159 | 69 | 143 | 47 | 36 | 184 | 43 |  | 234 |
|  |  |  | 23\% | 25\% | 23\% | 24\% | 24\% | 26\% | 17\% | 26\% | 22\% | 31\% |  | 48\% |
|  | Somewhat disagree | Count | 127 | 82 | 44 | 91 | 36 | 94 | 19 | 12 | 110 | 16 |  | 127 |
|  |  |  | 13\% | 17\% | 9\% | 14\% | 12\% | 17\% | 7\% | 9\% | 13\% | 11\% |  | 26\% |
|  | Strongly disagree | Count | 90 | 62 | 28 | 65 | 23 | 52 | 20 | 13 | 67 | 20 |  | 90 |
|  |  |  | 9\% | 13\% | 6\% | 10\% | 8\% | 9\% | 7\% | 9\% | 8\% | 15\% |  | 19\% |
|  | (DK/NS) | Count | 34 | 12 | 19 | 20 | 8 | 22 | 4 | 4 | 21 | 4 |  | 34 |
|  |  |  | 3\% | 2\% | 4\% | 3\% | 3\% | 4\% | 2\% | 3\% | 3\% | 3\% |  | 7\% |
| Now that drought over, agencies should spend less conservation ad campaigns | Strongly agree | Count | 275 | 133 | 138 | 192 | 76 | 132 | 102 | 30 | 242 | 29 | 179 | 95 |
|  |  |  | 27\% | 27\% | 28\% | 29\% | 26\% | 24\% | 38\% | 22\% | 29\% | 21\% | 35\% | 20\% |
|  | Moderately agree | Count | 160 | 78 | 75 | 98 | 53 | 101 | 33 | 19 | 137 | 21 | 97 | 63 |
|  |  |  | 16\% | 16\% | 15\% | 15\% | 18\% | 18\% | 12\% | 14\% | 16\% | 15\% | 19\% | 13\% |
|  | Neutral/ Neither | Count | 214 | 106 | 101 | 138 | 69 | 118 | 49 | 38 | 180 | 29 | 82 | 132 |
|  |  |  | 21\% | 22\% | 21\% | 21\% | 23\% | 21\% | 18\% | 28\% | 22\% | 21\% | 16\% | 27\% |
|  | Somewhat disagree | Count | 145 | 79 | 61 | 103 | 38 | 85 | 32 | 21 | 116 | 24 | 67 | 78 |
|  |  |  | 14\% | 16\% | 13\% | 15\% | 13\% | 15\% | 12\% | 15\% | 14\% | 18\% | 13\% | 16\% |
|  | Strongly disagree | Count | 175 | 77 | 95 | 119 | 50 | 105 | 45 | 23 | 138 | 30 | 87 | 88 |
|  |  |  | 17\% | 16\% | 20\% | 18\% | 17\% | 19\% | 17\% | 17\% | 17\% | 22\% | 17\% | 18\% |
|  | (DK/NS) | Count | 32 | 15 | 15 | 19 | 8 | 14 | 9 | 6 | 20 | 5 | 3 | 29 |
|  |  |  | 3\% | 3\% | 3\% | 3\% | 3\% | 3\% | 3\% | 4\% | 2\% | 4\% | 1\% | 6\% |
| Additional rate increases necessary to support water supply reliability | Strongly agree | Count | 227 | 83 | 140 | 156 | 67 | 104 | 97 | 20 | 208 | 18 | 186 | 41 |
|  |  |  | 23\% | 17\% | 29\% | 23\% | 23\% | 19\% | 36\% | 14\% | 25\% | 13\% | 36\% | 8\% |
|  | Moderately agree | Count | 177 | 93 | 78 | 118 | 55 | 100 | 49 | 26 | 144 | 32 | 111 | 66 |
|  |  |  | 18\% | 19\% | 16\% | 18\% | 19\% | 18\% | 18\% | 19\% | 17\% | 23\% | 22\% | 14\% |
|  | Neutral/ Neither | Count | 258 | 130 | 120 | 164 | 83 | 165 | 43 | 41 | 216 | 37 | 111 | 147 |
|  |  |  | 26\% | 27\% | 25\% | 25\% | 28\% | 30\% | 16\% | 30\% | 26\% | 27\% | 22\% | 30\% |
|  | Somewhat disagree | Count | 136 | 83 | 49 | 100 | 33 | 76 | 31 | 24 | 118 | 14 | 43 | 93 |
|  |  |  | 14\% | 17\% | 10\% | 15\% | 11\% | 14\% | 11\% | 17\% | 14\% | 10\% | 8\% | 19\% |
|  | Strongly disagree | Count | 152 | 84 | 65 | 102 | 43 | 83 | 44 | 17 | 112 | 31 | 46 | 106 |
|  |  |  | 15\% | 17\% | 13\% | 15\% | 14\% | 15\% | 16\% | 12\% | 13\% | 22\% | 9\% | 22\% |
|  | (DK/NS) | Count | 50 | 15 | 33 | 29 | 14 | 28 | 6 | 10 | 35 | 6 | 18 | 32 |
|  |  |  | 5\% | 3\% | 7\% | 4\% | 5\% | 5\% | 2\% | 7\% | 4\% | 4\% | 3\% | 7\% |
| Expect to pay more for reliable supply even if reduced water use at home | Strongly agree | Count | 228 | 101 | 126 | 169 | 57 | 131 | 65 | 25 | 206 | 23 | 166 | 62 |
|  |  |  | 23\% | 21\% | 26\% | 25\% | 19\% | 24\% | 24\% | 18\% | 25\% | 16\% | 32\% | 13\% |
|  | Moderately agree | Count | 169 | 90 | 70 | 119 | 43 | 92 | 44 | 25 | 138 | 26 | 105 | 64 |
|  |  |  | 17\% | 18\% | 14\% | 18\% | 15\% | 17\% | 16\% | 18\% | 17\% | 19\% | 20\% | 13\% |
|  | Neutral/ Neither | Count | 226 | 111 | 111 | 147 | 73 | 123 | 63 | 35 | 185 | 36 | 106 | 121 |
|  |  |  | 23\% | 23\% | 23\% | 22\% | 25\% | 22\% | 23\% | 25\% | 22\% | 26\% | 21\% | 25\% |
|  | Somewhat disagree | Count | 141 | 73 | 62 | 98 | 38 | 93 | 26 | 18 | 122 | 16 | 44 | 96 |
|  |  |  | 14\% | 15\% | 13\% | 15\% | 13\% | 17\% | 10\% | 13\% | 15\% | 11\% | 9\% | 20\% |

23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

|  |  |  | TOTAL | HOME OWNERSHIP |  | $\begin{gathered} \text { PAY OWN WATER } \\ \text { BILL } \\ \hline \end{gathered}$ |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| Expect to pay | Strongly | Count |  | 203 | 99 | 97 | 117 | 73 | 98 | 63 | 31 | 159 | 34 | 84 | 118 |
| more for reliable | disagree |  | 20\% | 20\% | 20\% | 18\% | 25\% | 18\% | 23\% | 23\% | 19\% | 24\% | 16\% | 24\% |
| supply even if | (DK/NS) | Count | 34 | 13 | 19 | 19 | 10 | 18 | 9 | 4 | 23 | 4 | 9 | 25 |
| reduced water |  |  | 3\% | 3\% | 4\% | 3\% | 3\% | 3\% | 3\% | 3\% | 3\% | 3\% | 2\% | 5\% |

## 23. How much do you agree with each of the following views and behaviors when it comes to San Diego County's water supplies?

** SUMMARY TABLE **

|  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE |  |  | (1001) | (371) | (630) | (140) | (231) | (161) | (180) | (149) | (139) | (209) | (482) | (309) |
| Reliable water supply for region essential for healthy economy | Agree | 84\% | 85\% | 83\% | 84\% | 85\% | 86\% | 80\% | 83\% | 86\% | 82\% | 85\% | 83\% |
|  | Neutral/DK | 12\% | 12\% | 12\% | 12\% | 12\% | 10\% | 16\% | 10\% | 13\% | 13\% | 12\% | 13\% |
|  | Disagree | 4\% | 4\% | 4\% | 4\% | 4\% | 4\% | 4\% | 7\% | 2\% | 6\% | 3\% | 4\% |
| Reliable water supply for region essential to quality of life | Agree | 81\% | 81\% | 81\% | 78\% | 82\% | 82\% | 78\% | 79\% | 84\% | 81\% | 81\% | 80\% |
|  | Neutral/DK | 15\% | 15\% | 14\% | 18\% | 14\% | 15\% | 19\% | 11\% | 11\% | 16\% | 14\% | 14\% |
|  | Disagree | 5\% | 4\% | 5\% | 4\% | 5\% | 3\% | 3\% | 10\% | 5\% | 4\% | 5\% | 6\% |
| My civic duty to use water efficiently | Agree | 81\% | 81\% | 81\% | 81\% | 81\% | 84\% | 77\% | 85\% | 78\% | 77\% | 84\% | 79\% |
|  | Neutral/DK | 15\% | 15\% | 15\% | 16\% | 14\% | 13\% | 19\% | 11\% | 15\% | 20\% | 12\% | 15\% |
|  | Disagree | 4\% | 4\% | 4\% | 3\% | 5\% | 3\% | 4\% | 4\% | 8\% | 3\% | 4\% | 6\% |
| Ag/ local farmers make important contribution to County economy | Agree | 78\% | 80\% | 76\% | 79\% | 81\% | 78\% | 73\% | 76\% | 79\% | 74\% | 77\% | 82\% |
|  | Neutral/DK | 17\% | 16\% | 17\% | 18\% | 15\% | 17\% | 20\% | 17\% | 16\% | 18\% | 19\% | 13\% |
|  | Disagree | 5\% | 4\% | 6\% | 3\% | 4\% | 5\% | 7\% | 7\% | 5\% | 8\% | 4\% | 5\% |
| Know where to look if want more info about how to conserve water | Agree | 63\% | 63\% | 63\% | 62\% | 64\% | 66\% | 58\% | 64\% | 65\% | 57\% | 65\% | 65\% |
|  | Neutral/DK | 25\% | 25\% | 25\% | 26\% | 23\% | 24\% | 29\% | 23\% | 22\% | 25\% | 25\% | 24\% |
|  | Disagree | 12\% | 12\% | 12\% | 11\% | 13\% | 9\% | 12\% | 13\% | 13\% | 18\% | 10\% | 11\% |
| Trust water agencies to ensure reliable long-term supply of water | Agree | 58\% | 60\% | 58\% | 61\% | 59\% | 60\% | 55\% | 53\% | 62\% | 55\% | 64\% | 53\% |
|  | Neutral/DK | 28\% | 27\% | 28\% | 27\% | 27\% | 27\% | 30\% | 31\% | 24\% | 32\% | 25\% | 30\% |
|  | Disagree | 14\% | 13\% | 14\% | 12\% | 14\% | 13\% | 14\% | 16\% | 14\% | 13\% | 12\% | 18\% |
| Providing water reliability to County more costly than most other parts of country | Agree | 57\% | 54\% | 58\% | 56\% | 52\% | 60\% | 58\% | 51\% | 65\% | 48\% | 63\% | 53\% |
|  | Neutral/DK | 32\% | 36\% | 30\% | 31\% | 40\% | 28\% | 31\% | 34\% | 25\% | 36\% | 29\% | 36\% |
|  | Disagree | 11\% | 10\% | 12\% | 13\% | 8\% | 12\% | 10\% | 15\% | 10\% | 16\% | 9\% | 12\% |
| Local agencies effectively managed water supplies during recent drought | Agree | 54\% | 54\% | 55\% | 54\% | 54\% | 56\% | 54\% | 48\% | 61\% | 52\% | 61\% | 45\% |
|  | Neutral/DK | 30\% | 33\% | 28\% | 33\% | 33\% | 26\% | 28\% | 36\% | 22\% | 33\% | 27\% | 32\% |
|  | Disagree | 16\% | 13\% | 18\% | 13\% | 14\% | 18\% | 18\% | 16\% | 17\% | 16\% | 12\% | 23\% |
| I could do more to conserve water at my home | Agree | 51\% | 50\% | 52\% | 49\% | 51\% | 47\% | 50\% | 51\% | 63\% | 58\% | 58\% | 37\% |
|  | Neutral/DK | 27\% | 30\% | 25\% | 28\% | 31\% | 27\% | 28\% | 25\% | 21\% | 28\% | 25\% | 30\% |
|  | Disagree | 22\% | 20\% | 22\% | 23\% | 19\% | 27\% | 22\% | 24\% | 17\% | 14\% | 18\% | 33\% |
| Now that drought over, agencies should spend less conservation ad campaigns | Agree | 43\% | 37\% | 47\% | 37\% | 36\% | 52\% | 42\% | 44\% | 53\% | 41\% | 43\% | 45\% |
|  | Neutral/DK | 25\% | 25\% | 25\% | 24\% | 25\% | 21\% | 27\% | 25\% | 25\% | 25\% | 25\% | 24\% |
|  | Disagree | 32\% | 39\% | 28\% | 39\% | 39\% | 27\% | 31\% | 31\% | 22\% | 34\% | 32\% | 31\% |
| Additional rate increases necessary to support water supply reliability | Agree | 40\% | 42\% | 39\% | 36\% | 47\% | 43\% | 34\% | 32\% | 50\% | 37\% | 49\% | 29\% |
|  | Neutral/DK | 31\% | 33\% | 29\% | 35\% | 32\% | 23\% | 34\% | 37\% | 22\% | 37\% | 27\% | 32\% |
|  | Disagree | 29\% | 24\% | 32\% | 29\% | 21\% | 34\% | 32\% | 32\% | 28\% | 26\% | 24\% | 39\% |
| Expect to pay more for reliable supply even if reduced water use at home | Agree | 40\% | 40\% | 40\% | 38\% | 41\% | 48\% | 36\% | 32\% | 43\% | 37\% | 45\% | 33\% |
|  | Neutral/DK | 26\% | 30\% | 24\% | 30\% | 30\% | 17\% | 28\% | 27\% | 22\% | 27\% | 26\% | 26\% |
|  | Disagree | 34\% | 30\% | 37\% | 32\% | 29\% | 35\% | 36\% | 41\% | 35\% | 36\% | 29\% | 41\% |


|  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  | (1001) | (501) | (501) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| Reliable water supply for region essential for healthy economy | Agree | 84\% | 86\% | 81\% | 84\% | 83\% | 86\% | 80\% | 84\% | 87\% | 84\% | 82\% | 83\% | 90\% |
|  | Neutral/DK | 12\% | 10\% | 14\% | 13\% | 12\% | 10\% | 11\% | 14\% | 9\% | 14\% | 13\% | 11\% | 8\% |
|  | Disagree | 4\% | 4\% | 4\% | 4\% | 5\% | 4\% | 9\% | 2\% | 3\% | 2\% | 5\% | 6\% | 2\% |
| Reliable water supply for region essential to quality of life | Agree | 81\% | 82\% | 80\% | 80\% | 80\% | 83\% | 79\% | 79\% | 84\% | 82\% | 79\% | 78\% | 83\% |
|  | Neutral/DK | 15\% | 12\% | 17\% | 15\% | 16\% | 12\% | 14\% | 16\% | 12\% | 12\% | 16\% | 16\% | 15\% |
|  | Disagree | 5\% | 6\% | 4\% | 5\% | 4\% | 5\% | 6\% | 4\% | 4\% | 6\% | 5\% | 6\% | 2\% |
| My civic duty to use water efficiently | Agree | 81\% | 81\% | 81\% | 81\% | 80\% | 82\% | 81\% | 79\% | 84\% | 79\% | 80\% | 78\% | 86\% |
|  | Neutral/DK | 15\% | 14\% | 15\% | 17\% | 15\% | 11\% | 13\% | 18\% | 12\% | 13\% | 18\% | 18\% | 10\% |
|  | Disagree | 4\% | 5\% | 4\% | 3\% | 5\% | 7\% | 6\% | 3\% | 4\% | 8\% | 3\% | 5\% | 4\% |
| Ag/ local farmers make important contribution to County economy | Agree | 78\% | 80\% | 76\% | 77\% | 76\% | 81\% | 75\% | 79\% | 79\% | 77\% | 80\% | 75\% | 79\% |
|  | Neutral/DK | 17\% | 16\% | 18\% | 18\% | 18\% | 14\% | 15\% | 18\% | 16\% | 15\% | 15\% | 19\% | 16\% |
|  | Disagree | 5\% | 4\% | 6\% | 5\% | 6\% | 5\% | 10\% | 3\% | 4\% | 8\% | 4\% | 6\% | 5\% |
| Know where to look if want more info about how to conserve water | Agree | 63\% | 64\% | 62\% | 63\% | 60\% | 68\% | 60\% | 63\% | 67\% | 57\% | 58\% | 61\% | 69\% |
|  | Neutral/DK | 25\% | 24\% | 25\% | 24\% | 28\% | 20\% | 22\% | 27\% | 23\% | 26\% | 31\% | 26\% | 23\% |
|  | Disagree | 12\% | 11\% | 12\% | 12\% | 12\% | 12\% | 18\% | 10\% | 11\% | 17\% | 11\% | 13\% | 9\% |
| Trust water agencies to ensure reliable long-term supply of water | Agree | 58\% | 61\% | 55\% | 66\% | 51\% | 58\% | 61\% | 57\% | 58\% | 58\% | 57\% | 56\% | 58\% |
|  | Neutral/DK | 28\% | 25\% | 31\% | 24\% | 34\% | 24\% | 26\% | 30\% | 27\% | 31\% | 26\% | 32\% | 24\% |
|  | Disagree | 14\% | 14\% | 14\% | 11\% | 14\% | 18\% | 13\% | 12\% | 15\% | 11\% | 16\% | 12\% | 18\% |
| Providing water reliability to County more costly than most other parts of country | Agree | 57\% | 59\% | 54\% | 61\% | 56\% | 52\% | 58\% | 54\% | 60\% | 53\% | 57\% | 54\% | 56\% |
|  | Neutral/DK | 32\% | 31\% | 34\% | 31\% | 32\% | 34\% | 27\% | 38\% | 29\% | 34\% | 35\% | 34\% | 30\% |
|  | Disagree | 11\% | 10\% | 12\% | 8\% | 12\% | 14\% | 14\% | 8\% | 12\% | 14\% | 9\% | 12\% | 14\% |
| Local agencies effectively managed water supplies during recent drought | Agree | 54\% | 57\% | 52\% | 61\% | 50\% | 51\% | 51\% | 55\% | 56\% | 55\% | 51\% | 51\% | 55\% |
|  | Neutral/DK | 30\% | 27\% | 32\% | 25\% | 34\% | 30\% | 31\% | 30\% | 28\% | 26\% | 34\% | 31\% | 27\% |
|  | Disagree | 16\% | 16\% | 16\% | 14\% | 16\% | 19\% | 17\% | 15\% | 16\% | 19\% | 14\% | 18\% | 17\% |
| I could do more to conserve water at my home | Agree | 51\% | 52\% | 51\% | 66\% | 49\% | 37\% | 63\% | 50\% | 47\% | 54\% | 56\% | 48\% | 46\% |
|  | Neutral/DK | 27\% | 29\% | 25\% | 26\% | 26\% | 28\% | 22\% | 28\% | 27\% | 27\% | 27\% | 26\% | 31\% |
|  | Disagree | 22\% | 19\% | 24\% | 8\% | 25\% | 35\% | 15\% | 22\% | 26\% | 19\% | 18\% | 27\% | 23\% |
| Now that drought over, agencies should spend less conservation ad campaigns | Agree | 43\% | 45\% | 42\% | 41\% | 46\% | 44\% | 62\% | 38\% | 39\% | 53\% | 41\% | 46\% | 36\% |
|  | Neutral/DK | 25\% | 23\% | 26\% | 25\% | 25\% | 23\% | 16\% | 30\% | 23\% | 23\% | 26\% | 24\% | 21\% |
|  | Disagree | 32\% | 33\% | 31\% | 34\% | 29\% | 33\% | 22\% | 31\% | 38\% | 24\% | 33\% | 30\% | 43\% |
| Additional rate increases necessary to support water supply reliability | Agree | 40\% | 43\% | 38\% | 50\% | 37\% | 32\% | 51\% | 35\% | 41\% | 41\% | 42\% | 36\% | 38\% |
|  | Neutral/DK | 31\% | 29\% | 33\% | 31\% | 30\% | 32\% | 21\% | 35\% | 31\% | 33\% | 30\% | 32\% | 31\% |
|  | Disagree | 29\% | 28\% | 29\% | 19\% | 33\% | 36\% | 28\% | 29\% | 28\% | 26\% | 29\% | 32\% | 31\% |
| Expect to pay more for reliable supply even if reduced water use at home | Agree | 40\% | 44\% | 36\% | 46\% | 37\% | 34\% | 40\% | 39\% | 41\% | 32\% | 38\% | 39\% | 45\% |
|  | Neutral/DK | 26\% | 23\% | 29\% | 26\% | 28\% | 24\% | 20\% | 26\% | 28\% | 27\% | 31\% | 24\% | 21\% |
|  | Disagree | 34\% | 33\% | 35\% | 28\% | 35\% | 42\% | 40\% | 35\% | 31\% | 41\% | 31\% | 37\% | 34\% |


|  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATER BILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  | (1001) | (488) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| Reliable water supply for region essential for healthy economy | Agree | 84\% | 85\% | 84\% | 86\% | 83\% | 86\% | 85\% | 77\% | 86\% | 78\% | 89\% | 78\% |
|  | Neutral/DK | 12\% | 11\% | 12\% | 10\% | 14\% | 10\% | 10\% | 20\% | 11\% | 16\% | 8\% | 16\% |
|  | Disagree | 4\% | 4\% | 4\% | 4\% | 3\% | 4\% | 5\% | 3\% | 3\% | 6\% | 3\% | 6\% |
| Reliable water supply for region essential to quality of life | Agree | 81\% | 82\% | 81\% | 82\% | 82\% | 83\% | 82\% | 77\% | 83\% | 74\% | 86\% | 75\% |
|  | Neutral/DK | 15\% | 14\% | 14\% | 13\% | 15\% | 13\% | 13\% | 20\% | 13\% | 16\% | 10\% | 19\% |
|  | Disagree | 5\% | 5\% | 5\% | 5\% | 3\% | 4\% | 6\% | 4\% | 4\% | 10\% | 4\% | 5\% |
| My civic duty to use water efficiently | Agree | 81\% | 83\% | 80\% | 83\% | 79\% | 81\% | 84\% | 80\% | 83\% | 73\% | 87\% | 75\% |
|  | Neutral/DK | 15\% | 13\% | 16\% | 13\% | 17\% | 14\% | 13\% | 16\% | 13\% | 18\% | 11\% | 19\% |
|  | Disagree | 4\% | 4\% | 5\% | 4\% | 4\% | 4\% | 4\% | 4\% | 3\% | 9\% | 2\% | 6\% |
| $\mathrm{Ag} /$ local farmers make important contribution to County economy | Agree | 78\% | 77\% | 79\% | 79\% | 77\% | 80\% | 76\% | 77\% | 80\% | 75\% | 82\% | 73\% |
|  | Neutral/DK | 17\% | 18\% | 15\% | 16\% | 18\% | 16\% | 16\% | 18\% | 15\% | 20\% | 13\% | 21\% |
|  | Disagree | 5\% | 5\% | 5\% | 5\% | 5\% | 4\% | 7\% | 6\% | 5\% | 5\% | 4\% | 6\% |
| Know where to look if want more info about how to conserve water | Agree | 63\% | 64\% | 63\% | 65\% | 61\% | 65\% | 60\% | 66\% | 65\% | 63\% | 70\% | 56\% |
|  | Neutral/DK | 25\% | 25\% | 24\% | 25\% | 23\% | 25\% | 24\% | 23\% | 25\% | 20\% | 19\% | 31\% |
|  | Disagree | 12\% | 11\% | 13\% | 10\% | 16\% | 10\% | 16\% | 10\% | 11\% | 16\% | 10\% | 13\% |
| Trust water agencies to ensure reliable long-term supply of water | Agree | 58\% | 57\% | 60\% | 59\% | 59\% | 61\% | 62\% | 51\% | 62\% | 42\% | 72\% | 44\% |
|  | Neutral/DK | 28\% | 28\% | 27\% | 28\% | 25\% | 27\% | 25\% | 31\% | 26\% | 31\% | 19\% | 37\% |
|  | Disagree | 14\% | 14\% | 13\% | 12\% | 16\% | 13\% | 13\% | 19\% | 11\% | 26\% | 9\% | 19\% |
| Providing water reliability to County more costly than most other parts of country | Agree | 57\% | 59\% | 56\% | 62\% | 49\% | 57\% | 57\% | 57\% | 58\% | 57\% | 65\% | 47\% |
|  | Neutral/DK | 32\% | 30\% | 33\% | 28\% | 40\% | 32\% | 31\% | 33\% | 31\% | 31\% | 27\% | 37\% |
|  | Disagree | 11\% | 12\% | 10\% | 11\% | 11\% | 10\% | 12\% | 10\% | 11\% | 12\% | 7\% | 15\% |
| Local agencies effectively managed water supplies during recent drought | Agree | 54\% | 53\% | 55\% | 56\% | 52\% | 56\% | 57\% | 48\% | 58\% | 43\% | 69\% | 39\% |
|  | Neutral/DK | 30\% | 31\% | 28\% | 29\% | 30\% | 28\% | 28\% | 38\% | 29\% | 26\% | 23\% | 37\% |
|  | Disagree | 16\% | 16\% | 16\% | 15\% | 18\% | 16\% | 14\% | 14\% | 13\% | 32\% | 8\% | 24\% |
| I could do more to conserve water at my home | Agree | 51\% | 43\% | 58\% | 50\% | 54\% | 44\% | 67\% | 52\% | 54\% | 40\% | 100\% |  |
|  | Neutral/DK | 27\% | 27\% | 27\% | 27\% | 26\% | 30\% | 19\% | 29\% | 25\% | 34\% |  | 55\% |
|  | Disagree | 22\% | 30\% | 15\% | 23\% | 20\% | 26\% | 14\% | 18\% | 21\% | 26\% |  | 45\% |
| Now that drought over, agencies should spend less conservation ad campaigns | Agree | 43\% | 43\% | 44\% | 43\% | 44\% | 42\% | 50\% | 36\% | 46\% | 36\% | 54\% | 33\% |
|  | Neutral/DK | 25\% | 25\% | 24\% | 23\% | 26\% | 24\% | 22\% | 32\% | 24\% | 24\% | 16\% | 33\% |
|  | Disagree | 32\% | 32\% | 32\% | 33\% | 30\% | 34\% | 28\% | 32\% | 31\% | 39\% | 30\% | 34\% |
| Additional rate increases necessary to support water supply reliability | Agree | 40\% | 36\% | 45\% | 41\% | 41\% | 37\% | 54\% | 33\% | 42\% | 36\% | 58\% | 22\% |
|  | Neutral/DK | 31\% | 30\% | 31\% | 29\% | 33\% | 35\% | 18\% | 37\% | 30\% | 31\% | 25\% | 37\% |
|  | Disagree | 29\% | 34\% | 24\% | 30\% | 26\% | 29\% | 28\% | 29\% | 28\% | 33\% | 17\% | 41\% |
| Expect to pay more for reliable supply even if reduced water use at home | Agree | 40\% | 39\% | 41\% | 43\% | 34\% | 40\% | 40\% | 36\% | 41\% | 35\% | 53\% | 26\% |
|  | Neutral/DK | 26\% | 26\% | 27\% | 25\% | 28\% | 25\% | 27\% | 28\% | 25\% | 29\% | 22\% | 30\% |
|  | Disagree | 34\% | 35\% | 33\% | 32\% | 38\% | 34\% | 33\% | 36\% | 34\% | 36\% | 25\% | 44\% |

24. How much would you pay, if anything, to visit a demonstration garden in San Diego County that showcased a wide variety of water-efficient plants appropriate for our region, along with hardscape, mulches and other landscaping options?

|  |  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{gathered} \text { City } \\ \hline(371) \\ \hline \end{gathered}$ | County <br> $(630)$ | $$ | $\begin{gathered} \text { S. Metro } \\ \hline(231) \\ \hline \end{gathered}$ | $\begin{aligned} & \hline \text { Coastal } \\ & \hline(161) \\ & \hline \end{aligned}$ | Inland <br> (180) | $\begin{aligned} & \text { East } \\ & \hline(149) \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline \text { South } \\ & \hline(139) \end{aligned}$ | $\begin{gathered} \hline \text { 10/less } \\ \hline(209) \\ \hline \end{gathered}$ | $\begin{aligned} & \hline 11-30 \\ & \hline(482) \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline \text { Over } 30 \\ & \hline(309) \\ & \hline \end{aligned}$ |
| BASE |  |  |  |  |  |  |  |  |  |  |  |  |  | (1001) |
| PAY TO VISIT DEMO GARDEN | \$0 (Nothing) | Count | 703 | 254 | 448 | 100 | 154 | 118 | 133 | 110 | 88 | 137 | 329 | 236 |
|  |  |  | 70\% | 69\% | 71\% | 71\% | 67\% | 73\% | 74\% | 74\% | 63\% | 66\% | 68\% | 76\% |
|  | \$5 or less | Count | 140 | 51 | 89 | 15 | 36 | 17 | 31 | 19 | 22 | 33 | 68 | 38 |
|  |  |  | 14\% | 14\% | 14\% | 11\% | 16\% | 10\% | 17\% | 13\% | 16\% | 16\% | 14\% | 12\% |
|  | \$6 to \$10 | Count | 78 | 29 | 49 | 10 | 19 | 20 | 6 | 6 | 16 | 19 | 43 | 16 |
|  |  |  | 8\% | 8\% | 8\% | 7\% | 8\% | 13\% | 4\% | 4\% | 11\% | 9\% | 9\% | 5\% |
|  | \$11 to \$20 | Count | 44 | 18 | 25 | 7 | 11 | 5 | 6 | 8 | 7 | 8 | 25 | 10 |
|  |  |  | 4\% | 5\% | 4\% | 5\% | 5\% | 3\% | 4\% | 5\% | 5\% | 4\% | 5\% | 3\% |
|  | Over \$20 | Count | 37 | 19 | 18 | 8 | 11 | 2 | 3 | 7 | 7 | 11 | 17 | 9 |
|  |  |  | 4\% | 5\% | 3\% | 6\% | 5\% | 1\% | 2\% | 4\% | 5\% | 5\% | 4\% | 3\% |
|  | MEAN |  | \$3.56 | \$4.26 | \$3.15 | \$4.14 | \$4.34 | \$2.65 | \$2.48 | \$3.11 | \$4.64 | \$4.21 | \$3.94 | \$2.55 |
|  | MEDIAN |  | \$.00 | \$.00 | \$.00 | \$.00 | \$. 00 | \$.00 | \$.00 | \$. 00 | \$.00 | \$.00 | \$.00 | \$.00 |
|  | MEAN (those willing to pay) |  | \$11.95 | \$13.55 | \$10.93 | \$14.47 | \$13.07 | \$9.83 | \$9.50 | \$11.72 | \$12.55 | \$12.28 | \$12.37 | \$10.77 |
|  | MEDIAN (those willing to pay) |  | \$8.33 | \$10.00 | \$7.00 | \$10.00 | \$10.00 | \$10.00 | \$5.00 | \$10.00 | \$10.00 | \$10.00 | \$8.64 | \$5.00 |

24. How much would you pay, if anything, to visit a demonstration garden in San Diego County that showcased a wide variety of water-efficient plants appropriate for our region, along with hardscape, mulches and other landscaping options?

25. How much would you pay, if anything, to visit a demonstration garden in San Diego County that showcased a wide variety of water-efficient plants appropriate for our region, along with hardscape, mulches and other landscaping options?


RESPONDENT DEMOGRAPHICS

|  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE |  |  | (1001) | (371) | (630) | (140) | (231) | (161) | (180) | (149) | (139) | (209) | (482) | (309) |
| GENDER | Male | 50\% | 50\% | 50\% | 50\% | 50\% | 50\% | 50\% | 50\% | 50\% | 52\% | 52\% | 45\% |
|  | Female | 50\% | 50\% | 50\% | 50\% | 50\% | 50\% | 50\% | 50\% | 50\% | 48\% | 48\% | 55\% |
| REGION | East County | 15\% |  | 24\% |  |  |  |  | 100\% |  | 12\% | 14\% | 18\% |
|  | Metro | 14\% | 38\% |  | 100\% |  |  |  |  |  | 17\% | 13\% | 14\% |
|  | South Metro | 23\% | 62\% |  |  | 100\% |  |  |  |  | 28\% | 21\% | 23\% |
|  | North Coastal | 16\% |  | 26\% |  |  | 100\% |  |  |  | 18\% | 19\% | 11\% |
|  | North Inland | 18\% |  | 29\% |  |  |  | 100\% |  |  | 12\% | 19\% | 20\% |
|  | South County | 14\% |  | 22\% |  |  |  |  |  | 100\% | 14\% | 14\% | 14\% |
| RESIDENT | 1 to 5 years | 11\% | 15\% | 8\% | 17\% | 14\% | 11\% | 6\% | 6\% | 11\% | 52\% |  |  |
|  | 6 to 10 years | 10\% | 10\% | 10\% | 8\% | 11\% | 12\% | 8\% | 11\% | 10\% | 48\% |  |  |
|  | 11 to 20 years | 20\% | 17\% | 22\% | 18\% | 16\% | 19\% | 21\% | 23\% | 24\% |  | 41\% |  |
|  | 21 to 30 years | 28\% | 27\% | 29\% | 26\% | 28\% | 37\% | 31\% | 23\% | 24\% |  | 59\% |  |
|  | 31 to 40 years | 15\% | 15\% | 15\% | 18\% | 14\% | 12\% | 18\% | 17\% | 13\% |  |  | 49\% |
|  | Over 40 years | 16\% | 15\% | 16\% | 12\% | 17\% | 9\% | 17\% | 21\% | 18\% |  |  | 51\% |
| MEAN (yrs) |  | 26.0 | 25.1 | 26.5 | 24.1 | 25.7 | 23.9 | 27.6 | 28.3 | 26.1 | 5.5 | 22.7 | 44.9 |

RESPONDENT DEMOGRAPHICS

|  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | $<35$ | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  | (1001) | (501) | (501) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| GENDER | Male | 50\% | 100\% |  | 53\% | 50\% | 46\% | 39\% | 48\% | 58\% | 38\% | 50\% | 50\% | 55\% |
|  | Female | 50\% |  | 100\% | 47\% | 50\% | 54\% | 61\% | 52\% | 42\% | 62\% | 50\% | 50\% | 45\% |
| REGION | East County | 15\% | 15\% | 15\% | 15\% | 15\% | 15\% | 21\% | 16\% | 10\% | 17\% | 15\% | 16\% | 13\% |
|  | Metro | 14\% | 14\% | 14\% | 14\% | 14\% | 14\% | 7\% | 12\% | 20\% | 7\% | 12\% | 15\% | 21\% |
|  | South Metro | 23\% | 23\% | 23\% | 23\% | 23\% | 23\% | 21\% | 21\% | 26\% | 29\% | 23\% | 21\% | 22\% |
|  | North Coastal | 16\% | 16\% | 16\% | 16\% | 16\% | 16\% | 13\% | 16\% | 18\% | 8\% | 15\% | 14\% | 21\% |
|  | North Inland | 18\% | 18\% | 18\% | 18\% | 18\% | 18\% | 21\% | 18\% | 16\% | 22\% | 18\% | 17\% | 17\% |
|  | South County | 14\% | 14\% | 14\% | 14\% | 14\% | 14\% | 17\% | 17\% | 10\% | 17\% | 16\% | 17\% | 6\% |
| RESIDENT | 1 to 5 years | 11\% | 10\% | 12\% | 15\% | 9\% | 8\% | 10\% | 12\% | 11\% | 8\% | 13\% | 13\% | 14\% |
|  | 6 to 10 years | 10\% | 12\% | 8\% | 11\% | 13\% | 4\% | 13\% | 8\% | 10\% | 12\% | 14\% | 8\% | 11\% |
|  | 11 to 20 years | 20\% | 22\% | 18\% | 20\% | 23\% | 15\% | 24\% | 17\% | 19\% | 30\% | 22\% | 19\% | 19\% |
|  | 21 to 30 years | 28\% | 28\% | 28\% | 45\% | 21\% | 17\% | 21\% | 34\% | 28\% | 25\% | 22\% | 26\% | 19\% |
|  | 31 to 40 years | 15\% | 15\% | 16\% | 7\% | 19\% | 21\% | 16\% | 14\% | 17\% | 10\% | 17\% | 18\% | 17\% |
|  | Over 40 years | 16\% | 13\% | 18\% | 2\% | 14\% | 36\% | 16\% | 16\% | 15\% | 15\% | 12\% | 16\% | 20\% |
| MEAN (yrs) |  | 26.0 | 24.9 | 27.1 | 20.0 | 24.6 | 35.5 | 25.5 | 26.5 | 26.0 | 24.8 | 23.3 | 25.9 | 26.3 |

RESPONDENT DEMOGRAPHICS

|  |  |  | HOME OV | NERSHIP | PAY OWN | ATER BILL | ETHNI | BACKGROUN |  | SYSTEM | ELIABILITY | $\begin{array}{r} \hline \text { II Could } \\ \mathrm{Co} \\ \hline \end{array}$ | Do More To serve" |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | TOTAL | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  | (1001) | (488) | (485) | (668) | (294) | (555) | (271) | (137) | (833) | (138) | (515) | (486) |
| GENDER | Male | 50\% | 53\% | 47\% | 51\% | 48\% | 54\% | 41\% | 52\% | 51\% | 49\% | 50\% | 50\% |
|  | Female | 50\% | 47\% | 53\% | 49\% | 52\% | 46\% | 59\% | 48\% | 49\% | 51\% | 50\% | 50\% |
| REGION | East County | 15\% | 15\% | 15\% | 14\% | 16\% | 17\% | 12\% | 13\% | 15\% | 15\% | 15\% | 15\% |
|  | Metro | 14\% | 17\% | 11\% | 15\% | 13\% | 15\% | 10\% | 16\% | 14\% | 16\% | 13\% | 15\% |
|  | South Metro | 23\% | 21\% | 25\% | 20\% | 30\% | 20\% | 26\% | 29\% | 22\% | 27\% | 23\% | 23\% |
|  | North Coastal | 16\% | 17\% | 15\% | 17\% | 15\% | 18\% | 16\% | 9\% | 18\% | 7\% | 15\% | 18\% |
|  | North Inland | 18\% | 18\% | 17\% | 20\% | 12\% | 19\% | 14\% | 17\% | 18\% | 18\% | 18\% | 18\% |
|  | South County | 14\% | 12\% | 16\% | 14\% | 14\% | 11\% | 21\% | 16\% | 14\% | 16\% | 17\% | 11\% |
| RESIDENT | 1 to 5 years | 11\% | 5\% | 16\% | 8\% | 16\% | 11\% | 9\% | 15\% | 11\% | 11\% | 13\% | 9\% |
|  | 6 to 10 years | 10\% | 9\% | 11\% | 9\% | 12\% | 7\% | 14\% | 13\% | 9\% | 9\% | 11\% | 9\% |
|  | 11 to 20 years | 20\% | 20\% | 19\% | 18\% | 25\% | 16\% | 21\% | 29\% | 20\% | 20\% | 21\% | 18\% |
|  | 21 to 30 years | 28\% | 25\% | 32\% | 31\% | 24\% | 30\% | 32\% | 19\% | 30\% | 21\% | 33\% | 24\% |
|  | 31 to 40 years | 15\% | 19\% | 12\% | 16\% | 15\% | 17\% | 12\% | 12\% | 14\% | 21\% | 12\% | 18\% |
|  | Over 40 years | 16\% | 22\% | 9\% | 19\% | 7\% | 18\% | 11\% | 10\% | 15\% | 17\% | 10\% | 22\% |
| MEAN (yrs) |  | 26.0 | 29.7 | 22.6 | 28.1 | 21.3 | 28.1 | 23.5 | 21.0 | 26.0 | 26.9 | 23.3 | 28.8 |

RESPONDENT DEMOGRAPHICS

|  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| BASE |  |  | (976) | (363) | (612) | (138) | (226) | (157) | (173) | (145) | (138) | (199) | (471) | (306) |
| EDUCATION | Some high school or less | 6\% | 4\% | 7\% | 3\% | 5\% | 5\% | 8\% | 6\% | 10\% | 6\% | 7\% | 5\% |
|  | Completed high school | 15\% | 11\% | 17\% | 8\% | 13\% | 12\% | 17\% | 24\% | 16\% | 17\% | 13\% | 17\% |
|  | Some apprenticeship/ trades | 4\% | 3\% | 5\% | 2\% | 4\% | 2\% | 6\% | 5\% | 5\% | 5\% | 3\% | 5\% |
|  | Journey-Person certification | 2\% | 1\% | 3\% |  | 2\% | 4\% |  | 4\% | 5\% | 1\% | 3\% | 3\% |
|  | Some community college | 18\% | 15\% | 20\% | 16\% | 15\% | 11\% | 20\% | 24\% | 25\% | 20\% | 16\% | 20\% |
|  | Completed community college | 13\% | 12\% | 14\% | 15\% | 11\% | 16\% | 18\% | 12\% | 10\% | 10\% | 14\% | 15\% |
|  | Some university | 16\% | 16\% | 16\% | 15\% | 16\% | 23\% | 11\% | 13\% | 15\% | 11\% | 20\% | 11\% |
|  | Completed university degree | 25\% | 37\% | 18\% | 43\% | 33\% | 25\% | 19\% | 13\% | 14\% | 29\% | 24\% | 24\% |
| BASE |  | (972) | (363) | (610) | (138) | (225) | (157) | (172) | (145) | (136) | (199) | (468) | (306) |
| HOME OWNERSHIP | Own | 50\% | 52\% | 49\% | 62\% | 45\% | 53\% | 52\% | 49\% | 43\% | 34\% | 47\% | 66\% |
|  | Rent | 48\% | 47\% | 49\% | 37\% | 53\% | 46\% | 46\% | 49\% | 57\% | 63\% | 52\% | 32\% |
|  | Other | 2\% | 2\% | 2\% | 1\% | 2\% | 2\% | 3\% | 2\% | 1\% | 2\% | 1\% | 2\% |
| BASE |  | (978) | (365) | (613) | (138) | (227) | (157) | (175) | (142) | (138) | (199) | (474) | (306) |
| TYPE OF RESIDENCE | Apartment | 27\% | 30\% | 25\% | 20\% | 36\% | 26\% | 24\% | 23\% | 26\% | 32\% | 31\% | 17\% |
|  | Condo/ Townhouse | 16\% | 21\% | 14\% | 24\% | 20\% | 20\% | 13\% | 9\% | 12\% | 22\% | 16\% | 13\% |
|  | Duplex | 6\% | 6\% | 7\% | 5\% | 6\% | 5\% | 6\% | 8\% | 8\% | 6\% | 7\% | 5\% |
|  | Mobile home | 5\% | 3\% | 6\% | 3\% | 2\% | 5\% | 6\% | 7\% | 6\% | 5\% | 5\% | 4\% |
|  | Single-family detached | 46\% | 41\% | 49\% | 47\% | 37\% | 44\% | 51\% | 53\% | 48\% | 36\% | 40\% | 61\% |
|  | Residence/ Dorm/ Seniors home | 0\% |  | 0\% |  |  | 1\% |  | 1\% |  |  | 0\% | 0\% |
| BASE |  | (963) | (359) | (604) | (137) | (222) | (157) | (169) | (141) | (137) | (197) | (468) | (298) |
| WATER BILL PAYER | Household | 69\% | 64\% | 72\% | 72\% | 60\% | 71\% | 79\% | 67\% | 70\% | 57\% | 69\% | 78\% |
|  | Other | 31\% | 36\% | 28\% | 28\% | 40\% | 29\% | 21\% | 33\% | 30\% | 43\% | 31\% | 22\% |
| BASE |  | (995) | (368) | (627) | (139) | (229) | (159) | (179) | (149) | (139) | (206) | (480) | (308) |
| AGE | 18 to 24 years | 9\% | 8\% | 10\% | 7\% | 8\% | 10\% | 11\% | 9\% | 9\% | 17\% | 12\% |  |
|  | 25 to 34 years | 27\% | 28\% | 26\% | 29\% | 28\% | 26\% | 25\% | 27\% | 27\% | 29\% | 36\% | 10\% |
|  | 35 to 54 years | 36\% | 36\% | 36\% | 36\% | 36\% | 36\% | 36\% | 36\% | 36\% | 39\% | 33\% | 38\% |
|  | 55 to 64 years | 14\% | 14\% | 13\% | 13\% | 15\% | 15\% | 11\% | 15\% | 12\% | 8\% | 10\% | 23\% |
|  | 65 years or older | 14\% | 14\% | 15\% | 15\% | 13\% | 13\% | 17\% | 13\% | 16\% | 8\% | 8\% | 29\% |
| BASE |  | (964) | (358) | (606) | (134) | (224) | (156) | (169) | (144) | (137) | (204) | (467) | (293) |
| BACKGROUND | White | 58\% | 55\% | 59\% | 63\% | 51\% | 64\% | 63\% | 65\% | 43\% | 50\% | 55\% | 67\% |
|  | Hispanic/ Latino | 28\% | 28\% | 29\% | 21\% | 31\% | 28\% | 23\% | 23\% | 42\% | 31\% | 31\% | 22\% |
|  | Asian/ Pacific Islander | 7\% | 10\% | 6\% | 12\% | 10\% | 2\% | 9\% | 5\% | 8\% | 11\% | 7\% | 5\% |
|  | Black | 4\% | 4\% | 3\% | 2\% | 5\% | 3\% | 3\% | 3\% | 4\% | 5\% | 4\% | 2\% |
|  | Other | 2\% | 2\% | 2\% | 2\% | 2\% | 2\% | 2\% | 3\% | 1\% | 2\% | 2\% | 1\% |
|  | Native American | 1\% | 1\% | 1\% |  | 2\% | 1\% | 0\% | 1\% | 3\% | 1\% | 1\% | 1\% |
| BASE |  | (819) | (302) | (516) | (116) | (186) | (123) | (149) | (126) | (119) | (190) | (366) | (263) |

(cont.)

RESPONDENT DEMOGRAPHICS

|  |  | TOTAL | REGION |  | COUNTY |  |  |  |  |  | YEARS LIVING IN SD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | City | County | Metro | S. Metro | Coastal | Inland | East | South | 10/less | 11-30 | Over 30 |
| HOUSEHOLD INCOME | Under \$25,000 |  | 16\% | 16\% | 16\% | 8\% | 20\% | 9\% | 19\% | 17\% | 18\% | 14\% | 19\% | 13\% |
|  | \$25,000 to \$49,999 | 24\% | 22\% | 25\% | 19\% | 24\% | 24\% | 24\% | 24\% | 27\% | 28\% | 23\% | 21\% |
|  | \$50,000 to \$74,999 | 21\% | 23\% | 20\% | 26\% | 22\% | 24\% | 18\% | 21\% | 18\% | 17\% | 23\% | 23\% |
|  | \$75,000 to \$99,999 | 18\% | 15\% | 20\% | 17\% | 14\% | 15\% | 19\% | 19\% | 29\% | 19\% | 17\% | 19\% |
|  | \$100,000 to \$149,999 | 11\% | 14\% | 10\% | 16\% | 13\% | 12\% | 9\% | 10\% | 7\% | 11\% | 10\% | 13\% |
|  | \$150,000 to \$249,999 | 8\% | 8\% | 7\% | 11\% | 6\% | 13\% | 7\% | 8\% | 1\% | 9\% | 6\% | 9\% |
|  | \$250,000 or more | 2\% | 2\% | 2\% | 3\% | 1\% | 3\% | 3\% |  |  | 2\% | 2\% | 1\% |

RESPONDENT DEMOGRAPHICS

|  |  | TOTAL | GENDER |  | AGE |  |  | EDUCATION |  |  | HOUSEHOLD INCOME |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | < 35 | 35-54 | $55+$ | HS/less | Some PS | Grad | < \$25K | \$25-49K | \$50-99K | \$100K + |
| BASE |  |  | (976) | (489) | (487) | (355) | (349) | (272) | (206) | (370) | (399) | (127) | (191) | (325) | (167) |
| EDUCATION | Some high school or less | 6\% | 4\% | 9\% | 4\% | 8\% | 7\% | 29\% |  |  | 22\% | 10\% | 2\% | 1\% |
|  | Completed high school | 15\% | 13\% | 17\% | 15\% | 17\% | 12\% | 71\% |  |  | 34\% | 18\% | 12\% | 5\% |
|  | Some apprenticeship/ trades | 4\% | 4\% | 4\% | 4\% | 5\% | 3\% |  | 11\% |  | 2\% | 8\% | 4\% | 4\% |
|  | Journey-Person certification | 2\% | 5\% | 0\% | 2\% | 4\% | 1\% |  |  | 6\% | 2\% | 2\% | 3\% | 2\% |
|  | Some community college | 18\% | 14\% | 22\% | 20\% | 16\% | 18\% |  | 48\% |  | 23\% | 23\% | 20\% | 10\% |
|  | Completed community college | 13\% | 11\% | 16\% | 13\% | 14\% | 13\% |  |  | 33\% | 8\% | 11\% | 15\% | 10\% |
|  | Some university | 16\% | 18\% | 13\% | 22\% | 9\% | 15\% |  | 41\% |  | 6\% | 18\% | 13\% | 12\% |
|  | Completed university degree | 25\% | 32\% | 18\% | 20\% | 27\% | 30\% |  |  | 61\% | 4\% | 8\% | 29\% | 56\% |
| BASE |  | (972) | (489) | (483) | (346) | (351) | (276) | (201) | (361) | (398) | (128) | (188) | (321) | (167) |
| HOME OWNERSHIP | Own | 50\% | 53\% | 47\% | 30\% | 53\% | 72\% | 34\% | 43\% | 65\% | 22\% | 36\% | 57\% | 78\% |
|  | Rent | 48\% | 45\% | 52\% | 68\% | 46\% | 27\% | 62\% | 55\% | 34\% | 74\% | 63\% | 41\% | 21\% |
|  | Other | 2\% | 2\% | 2\% | 2\% | 1\% | 2\% | 4\% | 2\% | 1\% | 4\% | 1\% | 2\% | 1\% |
| BASE |  | (978) | (488) | (490) | (352) | (348) | (278) | (199) | (366) | (399) | (130) | (188) | (325) | (169) |
| TYPE OF RESIDENCE | Apartment | 27\% | 26\% | 28\% | 41\% | 23\% | 14\% | 33\% | 31\% | 19\% | 47\% | 29\% | 19\% | 8\% |
|  | Condo/ Townhouse | 16\% | 17\% | 16\% | 18\% | 17\% | 13\% | 13\% | 16\% | 19\% | 9\% | 21\% | 17\% | 17\% |
|  | Duplex | 6\% | 6\% | 6\% | 9\% | 6\% | 4\% | 8\% | 6\% | 6\% | 7\% | 8\% | 7\% | 2\% |
|  | Mobile home | 5\% | 4\% | 6\% | 4\% | 3\% | 8\% | 10\% | 5\% | 2\% | 13\% | 7\% | 3\% | 1\% |
|  | Single-family detached | 46\% | 47\% | 44\% | 28\% | 52\% | 61\% | 37\% | 41\% | 55\% | 24\% | 34\% | 53\% | 71\% |
|  | Residence/ Dorm/ Seniors home | 0\% | 0\% | 0\% | 0\% |  | 0\% |  | 0\% | 0\% |  |  | 0\% | 0\% |
| BASE |  | (963) | (483) | (480) | (348) | (344) | (271) | (197) | (361) | (394) | (126) | (185) | (322) | (163) |
| WATER BILL PAYER | Household | 69\% | 71\% | 68\% | 70\% | 67\% | 72\% | 61\% | 68\% | 75\% | 53\% | 57\% | 72\% | 82\% |
|  | Other | 31\% | 29\% | 32\% | 30\% | 33\% | 28\% | 39\% | 32\% | 25\% | 47\% | 43\% | 28\% | 18\% |
| BASE |  | (995) | (498) | (498) | (358) | (358) | (279) | (206) | (370) | (399) | (131) | (194) | (326) | (169) |
| AGE | 18 to 24 years | 9\% | 10\% | 8\% | 26\% |  |  | 12\% | 14\% | 4\% | 11\% | 15\% | 9\% | 4\% |
|  | 25 to 34 years | 27\% | 28\% | 26\% | 74\% |  |  | 21\% | 31\% | 27\% | 22\% | 26\% | 25\% | 15\% |
|  | 35 to 54 years | 36\% | 36\% | 36\% |  | 100\% |  | 41\% | 29\% | 39\% | 37\% | 35\% | 40\% | 39\% |
|  | 55 to 64 years | 14\% | 12\% | 15\% |  |  | 48\% | 12\% | 13\% | 15\% | 15\% | 10\% | 11\% | 24\% |
|  | 65 years or older | 14\% | 14\% | 15\% |  |  | 52\% | 13\% | 14\% | 16\% | 15\% | 15\% | 14\% | 17\% |
| BASE |  | (964) | (480) | (484) | (351) | (345) | (267) | (202) | (365) | (383) | (129) | (191) | (318) | (163) |
| BACKGROUND | White | 58\% | 62\% | 53\% | 54\% | 49\% | 72\% | 38\% | 62\% | 65\% | 38\% | 49\% | 62\% | 68\% |
|  | Hispanic/ Latino | 28\% | 23\% | 33\% | 32\% | 32\% | 18\% | 54\% | 22\% | 20\% | 48\% | 39\% | 25\% | 13\% |
|  | Asian/ Pacific Islander | 7\% | 8\% | 7\% | 7\% | 11\% | 4\% | 3\% | 7\% | 10\% | 6\% | 7\% | 7\% | 12\% |
|  | Black | 4\% | 4\% | 3\% | 5\% | 2\% | 3\% | 3\% | 5\% | 3\% | 6\% | 3\% | 2\% | 4\% |
|  | Other | 2\% | 2\% | 2\% | 2\% | 3\% | 1\% | 1\% | 2\% | 2\% | 2\% | 1\% | 3\% | 3\% |
|  | Native American | 1\% | 1\% | 1\% | 0\% | 2\% | 1\% | 2\% | 1\% | 1\% |  | 2\% | 1\% | 1\% |
| BASE |  | (819) | (404) | (415) | (267) | (313) | (238) | (182) | (299) | (329) | (131) | (194) | (326) | (169) |
| $\begin{aligned} & \text { HOUSEHOLD } \\ & \text { INCOME } \end{aligned}$ | Under \$25,000 | 16\% | 12\% | 20\% | 16\% | 16\% | 16\% | 39\% | 13\% | 5\% | 100\% |  |  |  |
|  | \$25,000 to \$49,999 | 24\% | 24\% | 23\% | 30\% | 21\% | 20\% | 30\% | 32\% | 13\% |  | 100\% |  |  |
|  | \$50,000 to \$74,999 | 21\% | 21\% | 22\% | 25\% | 22\% | 17\% | 14\% | 25\% | 23\% |  |  | 54\% |  |
|  | \$75,000 to \$99,999 | 18\% | 20\% | 17\% | 17\% | 20\% | 17\% | 11\% | 16\% | 25\% |  |  | 46\% |  |
|  | \$100,000 to \$149,999 | 11\% | 12\% | 10\% | 8\% | 12\% | 14\% | 5\% | 8\% | 17\% |  |  |  | 55\% |
|  | \$150,000 to \$249,999 | 8\% | 9\% | 6\% | 4\% | 8\% | 11\% | 0\% | 5\% | 14\% |  |  |  | 37\% |
|  | \$250,000 or more | 2\% | 2\% | 2\% | 1\% | 1\% | 4\% |  | 1\% | 4\% |  |  |  | 8\% |

RESPONDENT DEMOGRAPHICS

|  |  | TOTAL | HOME OWNERSHIP |  | PAY OWN WATERBILL |  | ETHNIC BACKGROUND |  |  | SYSTEM RELIABILITY |  | "I Could Do More To Conserve" |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Owner | Other | Yes | No | Non-Hispanic White | Hispanic/ Latino | Other | Reliable | Not reliable | Agree | Neut/ Disagree |
| BASE |  |  | (976) | (483) | (477) | (664) | (288) | (551) | (265) | (135) | (817) | (133) | (503) | (473) |
| EDUCATION | Some high school or less | 6\% | 3\% | 10\% | 4\% | 10\% | 1\% | 20\% | 1\% | 7\% | 3\% | 9\% | 3\% |
|  | Completed high school | 15\% | 11\% | 18\% | 14\% | 16\% | 13\% | 21\% | 11\% | 15\% | 13\% | 17\% | 13\% |
|  | Some apprenticeship/ trades | 4\% | 3\% | 5\% | 4\% | 5\% | 3\% | 5\% | 6\% | 4\% | 3\% | 3\% | 5\% |
|  | Journey-Person certification | 2\% | 2\% | 3\% | 3\% | 2\% | 2\% | 2\% | 4\% | 2\% | 2\% | 2\% | 3\% |
|  | Some community college | 18\% | 17\% | 18\% | 17\% | 20\% | 19\% | 17\% | 18\% | 18\% | 22\% | 18\% | 18\% |
|  | Completed community college | 13\% | 15\% | 13\% | 15\% | 10\% | 16\% | 9\% | 12\% | 14\% | 10\% | 13\% | 14\% |
|  | Some university | 16\% | 13\% | 19\% | 16\% | 15\% | 19\% | 9\% | 18\% | 16\% | 13\% | 16\% | 16\% |
|  | Completed university degree | 25\% | 37\% | 14\% | 27\% | 21\% | 27\% | 17\% | 30\% | 24\% | 33\% | 22\% | 28\% |
| BASE |  | (972) | (488) | (485) | (662) | (290) | (545) | (269) | (133) | (813) | (133) | (493) | (479) |
| HOME OWNERSHIP | Own | 50\% | 100\% |  | 62\% | 23\% | 58\% | 36\% | 46\% | 51\% | 49\% | 43\% | 58\% |
|  | Rent | 48\% |  | 96\% | 36\% | 75\% | 41\% | 62\% | 51\% | 47\% | 48\% | 56\% | 40\% |
|  | Other | 2\% |  | 4\% | 1\% | 2\% | 1\% | 2\% | 3\% | 1\% | 3\% | 2\% | 2\% |
| BASE |  | (978) | (488) | (478) | (668) | (289) | (549) | (267) | (135) | (817) | (136) | (500) | (478) |
| TYPE OF RESIDENCE | Apartment | 27\% | 4\% | 50\% | 19\% | 42\% | 24\% | 34\% | 24\% | 27\% | 21\% | 29\% | 24\% |
|  | Condo/ Townhouse | 16\% | 19\% | 14\% | 12\% | 28\% | 16\% | 18\% | 15\% | 16\% | 18\% | 19\% | 14\% |
|  | Duplex | 6\% | 3\% | 10\% | 5\% | 9\% | 5\% | 10\% | 3\% | 6\% | 8\% | 6\% | 6\% |
|  | Mobile home | 5\% | 5\% | 4\% | 4\% | 6\% | 4\% | 7\% | 4\% | 5\% | 6\% | 5\% | 5\% |
|  | Single-family detached | 46\% | 69\% | 22\% | 59\% | 15\% | 51\% | 31\% | 54\% | 46\% | 47\% | 41\% | 51\% |
|  | Residence/ Dorm/ Seniors home | 0\% |  | 0\% |  | 1\% | 0\% |  |  | 0\% |  | 0\% | 0\% |
| BASE |  | (963) | (480) | (472) | (668) | (294) | (540) | (266) | (134) | (808) | (133) | (491) | (471) |
| WATER BILL PAYER | Household | 69\% | 86\% | 53\% | 100\% |  | 74\% | 58\% | 69\% | 71\% | 64\% | 68\% | 71\% |
|  | Other | 31\% | 14\% | 47\% |  | 100\% | 26\% | 42\% | 31\% | 29\% | 36\% | 32\% | 29\% |
| BASE |  | (995) | (488) | (485) | (668) | (294) | (554) | (271) | (137) | (830) | (137) | (512) | (483) |
| AGE | 18 to 24 years | 9\% | 4\% | 14\% | 9\% | 11\% | 8\% | 11\% | 13\% | 9\% | 12\% | 12\% | 7\% |
|  | 25 to 34 years | 27\% | 17\% | 36\% | 28\% | 25\% | 27\% | 29\% | 22\% | 28\% | 24\% | 34\% | 19\% |
|  | 35 to 54 years | 36\% | 38\% | 34\% | 34\% | 39\% | 31\% | 41\% | 46\% | 36\% | 33\% | 34\% | 38\% |
|  | 55 to 64 years | 14\% | 17\% | 11\% | 13\% | 15\% | 16\% | 11\% | 9\% | 13\% | 16\% | 11\% | 17\% |
|  | 65 years or older | 14\% | 24\% | 6\% | 16\% | 11\% | 19\% | 7\% | 9\% | 14\% | 15\% | 9\% | 20\% |
| BASE |  | (964) | (471) | (475) | (650) | (290) | (555) | (271) | (137) | (806) | (133) | (499) | (466) |
| BACKGROUND | White | 58\% | 67\% | 49\% | 62\% | 48\% | 100\% |  |  | 58\% | 55\% | 49\% | 67\% |
|  | Hispanic/ Latino | 28\% | 20\% | 36\% | 24\% | 38\% |  | 100\% |  | 28\% | 26\% | 36\% | 19\% |
|  | Asian/ Pacific Islander | 7\% | 7\% | 7\% | 8\% | 6\% |  |  | 52\% | 7\% | 7\% | 9\% | 6\% |
|  | Black | 4\% | 3\% | 5\% | 3\% | 4\% |  |  | 25\% | 3\% | 6\% | 4\% | 4\% |
|  | Other | 2\% | 2\% | 2\% | 2\% | 3\% |  |  | 14\% | 1\% | 6\% | 2\% | 2\% |
|  | Native American | 1\% | 1\% | 1\% | 1\% | 1\% |  |  | 9\% | 1\% |  | 0\% | 2\% |
| BASE |  | (819) | (410) | (394) | (536) | (260) | (450) | (236) | (116) | (669) | (124) | (410) | (408) |
| $\begin{aligned} & \text { HOUSEHOLD } \\ & \text { INCOME } \end{aligned}$ | Under \$25,000 | 16\% | 7\% | 25\% | 13\% | 23\% | 11\% | 26\% | 15\% | 17\% | 15\% | 17\% | 15\% |
|  | \$25,000 to \$49,999 | 24\% | 17\% | 30\% | 20\% | 31\% | 21\% | 31\% | 21\% | 24\% | 17\% | 26\% | 21\% |
|  | \$50,000 to \$74,999 | 21\% | 22\% | 21\% | 23\% | 20\% | 21\% | 22\% | 22\% | 20\% | 24\% | 20\% | 22\% |
|  | \$75,000 to \$99,999 | 18\% | 23\% | 14\% | 21\% | 15\% | 23\% | 12\% | 15\% | 19\% | 17\% | 17\% | 19\% |
|  | \$100,000 to \$149,999 | 11\% | 16\% | 6\% | 13\% | 6\% | 13\% | 4\% | 16\% | 11\% | 15\% | 11\% | 12\% |
|  | \$150,000 to \$249,999 | 8\% | 12\% | 3\% | 9\% | 4\% | 9\% | 4\% | 9\% | 7\% | 11\% | 8\% | 8\% |
|  | \$250,000 or more | 2\% | 3\% | 0\% | 2\% | 1\% | 2\% | 0\% | 2\% | 2\% | 2\% | 0\% | 3\% |


[^0]:    * Results may not equal 100\% due to statistical rounding

[^1]:    None/Would Not Pay 98
    (Don’t Know/Not Stated)........................................................................ 99

