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Companion to the EDE Technical Reference

# **SAR Comment Codes and Text**

2020-2021

**U.S. Department of Education**



# Change History Table

The Change History table is updated each time the SAR Comment Codes and Text guide is modified, providing you with a cumulative list of revisions made to the document.

When the SAR Comment Codes and Text guide is modified, the footer is updated to include the revised date. For example, if a change is made to page 67 in November 2019, the footer will show “Rev 11/19.”

<b>Date</b>	<b>Page</b>	<b>Changes/Notes</b>
7/19		SAR Comment Codes and Text guide initial release

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# 2020-2021 SAR Comment Codes and Text

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## Overview

The *2020-2021 SAR Comment Codes and Text* document serves as a standalone guide, as well as a companion to the *2020-2021 Electronic Data Exchange (EDE) Technical Reference*.

Refer to this document for information on the 2020-2021 Student Aid Report (SAR) comment codes and text.

We have not included the Web versions of the SAR comment text in this guide, because they are similar to the SAR comment text. (See the Reminder on page 3 for one exception.) The only differences are wording changes that make the comments relevant to the Web version of the SAR rather than to the paper form or printed (electronic) Institutional Student Information Record (ISIR). For example, the text for a SAR comment code may describe printed information, whereas the equivalent Web comment code describes a Web page displaying the information.

**New for 2020-2021:** Beginning this year, we have myStudentAid mobile application versions of the SAR comments. These comments are worded slightly differently than the regular SAR/ISIR and Web versions of the comments. They are written to be relevant for the mobile application. Like the Web version of the comments, we have not included the mobile application version of the SAR comment text in this guide.

## How do the comment codes and text work?

The Central Processing System (CPS) adds comment codes and text to the student's transaction to provide information to the student and to you about the student's processed Free Application for Federal Student Aid (FAFSA<sup>®</sup>).

The comment codes and text are printed on paper SARs and on ISIRs printed from EDEExpress for Windows or other financial aid software you may use. Each comment code is three digits in length and can be found in positions 2866 to 2925 in the ISIR file.

## How do I use the 2020-2021 SAR Comment Text table?

The 2020-2021 SAR Comment Text table includes the following information:

- Column 1, SAR Comment Code: This column lists the comment codes numerically.
- Column 2, SAR Comment Text Definition: This column contains the text that is printed on SARs and on printed ISIRs.
- Column 3, Notes/Changes: This column describes changes to the comment text.
- Column 4, Reason for the Comment: This column describes the reason or conditions that caused this comment to appear in the student's record.
- Column 5, C Code: This column indicates whether a C code is set.

The CPS typically generates a C code when database match results require resolution by the school. The CPS also generates a C code if an applicant's response to the FAFSA drug question (question 23) requires resolution or financial aid administrator action.

- Column 6, Reject Code: This column indicates a reject number or letter if a reject code is associated with a comment code.
- Column 7, Action Needed: The final column describes actions needed to resolve the C flag or reject associated with the comment.

**Note:** The resolution information is provided for you to use as a quick reference. The *Federal Student Aid Handbook*, Volume 1–Student Eligibility contains detailed information about student eligibility and the action needed to resolve discrepancies found in the data matches. The handbook is located on the U.S. Department of Education's Information for Financial Aid Professionals (IFAP) Web site, located at [ifap.ed.gov](http://ifap.ed.gov).

## Where can I find more information about ISIRs?

*The 2020-2021 ISIR Guide* is designed to assist financial aid administrators with interpreting student information from ISIRs. The *2020-2021 ISIR Guide* is available on the IFAP Web site.

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# Changes to the Comment Codes

## SAR Comment Code Changes

You can review the changes to the comments in the Notes/Changes column of the following table. A summary of these changes is also provided in the *2020-2021 Summary of Changes for the Application Processing System* guide, posted later this fall on the IFAP Web site.

Comments with the first line indented are printed in the “Comments About Your Information” section on the SAR. Comments that are left-justified are printed with a checkbox in front of the comment and are printed in the “What You Must Do Now” section.

**Reminder:** The text for comment codes 047, 050, 112, 149, 158, 159, 170, and 171 is not printed in the paper SAR comments section on page 3; instead, the information contained in these comments is printed as variable text in the appropriate section on the first page. Text associated with these comment codes is displayed only on the Web; the text is not displayed in the EDEExpress software and is not printed on the EDEExpress ISIR. **Note**, however, that the comment code numbers are included in the ISIR file and appear in the FAA Information section of the printed ISIR. Schools using EDEExpress still have the ability to query their databases using these comment code numbers.

When viewing or printing an ISIR using FAA Access to CPS Online, or when a student is viewing or printing his or her SAR information on the Web, the text for the affected comments is printed. ISIRs printed from third-party software may not print the text for these comments, depending on how the software was programmed. We recommend consulting with your software vendor for more information.

**Note for users of this guide:** To assist you when reviewing a SAR or ISIR that contains these comment codes, we have provided the text for the Web comments in this guide. If the comment text is preceded with text referring to the Web, the comment text is printed on the ISIR from FAA Access to CPS Online and is displayed to the student on the Web.

In some cases, the text that was removed from the EDEExpress software is the same as the Web text, and we note it where appropriate. In other cases, the text varies slightly from the Web version. We have also provided the SAR/ISIR text that was removed from EDEExpress. Schools using their own software and third-party software providers may, at their discretion, program their systems to include the text on printed ISIRs.

## SAR C Code Changes

The SAR C code is set on a student’s record based on his or her eligibility conditions. The following is a complete list of 2020-2021 comments that are associated with the SAR C code:

10, 20, 30, 33, 38, 39, 41, 42, 43, 46, 53, 54, 56, 57, 58, 63, 64, 65, 66, 67, 77, 79, 86, 90, 100, 101, 102, 105, 107, 109, 115, 116, 124, 132, 133, 134, 135, 136, 138, 141, 142, 144, 146, 162, 173, 180, 254, 255, 256, 260, 289, 290, 291, 292, 293, 294, 309, 310, 311, 312, 313, 314, 346, 347, 359, 360, 392, and 393.

Comments that generate the C Flag are arranged by the areas that the comments are associated with, as shown below:

- Selective Service Match: 30, 33, and 57
- DHS Match: 46, 105, 109, 141, 142, and 144
- Social Security Administration Citizenship Status: 146
- Student's Social Security Number Match: 63 and 64
- Veterans Affairs Status Match: 162, 173, and 180
- NSLDS: 10, 20, 38, 39, 41, 42, 43, 65, 66, 67, 77, 79, 86, 90, 100, 101, 102, 107, 115, 116, 124, 132, 133, 134, 135, 136, 138, 254 to 256, 260, 289 to 294, 309 to 314, 346, 347, 359, 360, 392, and 393
  - Potential Pell Overpayment: 20, 38, 39, 41, 42, 43, 346, and 347
  - Potential FSEOG Overpayment: 10, 65, 66, 67, 77, and 79
  - Potential Perkins Overpayment: 86, 90, 100, 101, 102, and 107
  - Potential TEACH Grant Overpayment: 289, 290, 291, 292, 293, and 294
  - Potential Iraq and Afghanistan Service Grant Overpayment: 309, 310, 311, 312, 313, and 314
  - Unusual Enrollment History: 359 and 360
- Responses to Question 23/Drug Conviction: 53, 54, 56, and 58

**Note:** In rare cases, the C Flag is provided on an ISIR/SAR without a corresponding comment. This happens only if the applicant receives an excessive number of comments (including C Flag comments) and some of the comments must be suppressed so that a SAR/ISIR can be generated.

## 2020-2021 SAR Comment Text

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
001	WHAT YOU MUST DO NOW (Use the checklist below to make sure that all of your issues are resolved.)		Heading Comment			
002	This SAR reflects your Financial Aid Administrator's use of professional judgment.		Professional Judgment with college change			
003	This SAR shows corrections to information that we previously entered incorrectly.		Data entry error corrected			
004	This SAR has been produced due to a change in your financial aid history information in the National Student Loan Data System (NSLDS) that may affect your eligibility for federal student aid.		System generated for NSLDS change			
005	We are unable to read all of the information on your FAFSA or SAR because it was damaged. Please review all of the items on this SAR and make any corrections as needed.		Special handled for damaged document			
006	If you need to make corrections to your information, you may either make them online at <a href="https://fafsa.gov">https://fafsa.gov</a> using your FSA ID, or by using this SAR. If you need additional help with your SAR, contact your school's financial aid office or visit <a href="https://fafsa.gov">https://fafsa.gov</a> and click the "Help" icon on the FAFSA home page. If your mailing address or e-mail address changes, you can make the correction online or send in the correction on your SAR.		General instructions			



SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
007	We previously indicated that your father's date of birth in Item 63 does not match his date of birth in the Social Security Administration's (SSA) records for his Social Security Number (SSN). If his SSN (Item 60) or date of birth is incorrect, you need to make a correction. If his SSN and date of birth are correct, your father should contact the SSA to make sure they correct their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> .	Updated item numbers	<p>Father's SSN Match Flag = 2 (SSN and name match, no DOB match) and Mother's SSN Match Flag does not = 4 (SSN, name, and DOB match) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)</p> <p>Father reaffirmed that SSA's invalid DOB is correct</p> <p>Mother does not have a full match</p> <p>Reject S verified</p>			<p><b>No resolution required.</b></p> <p>A correction was made to reaffirm the father's date of birth. However, SSA records have not changed.</p> <p>The CPS will suppress the reject S.</p> <p>If the father's date of birth is correct, the father should contact SSA to update its records.</p> <p>Correct the mother's data elements as appropriate to achieve full match.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
008	We previously indicated that your mother's date of birth in Item 67 does not match her date of birth in the Social Security Administration's (SSA) records for her Social Security Number (SSN). If her SSN (Item 64) or date of birth is incorrect, you need to make a correction. If her SSN and date of birth are correct, your mother should contact the SSA to make sure they correct their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> .	Updated item numbers	Mother's SSN Match Flag = 2 (SSN and name match, no DOB match) and Father's SSN Match Flag does not = 4 (SSN, name, and DOB match) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together) Mother reaffirmed that SSA's invalid DOB is correct Father does not have a full match Reject T verified			<p><b>No resolution required.</b></p> <p>A correction was made to reaffirm the mother's date of birth. However, SSA records have not changed.</p> <p>The CPS will suppress the reject T.</p> <p>If the mother's DOB is correct, the mother should contact SSA to update its records.</p> <p>Correct the father's data elements as appropriate to achieve full match.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
009	We cannot process your FAFSA because of issues related to the Anti-Drug Abuse Act of 1988. To address these issues, you must contact us by telephone at 202-377-3889 within 30 days from the date of this letter.		The Department of Justice has placed a “hold” on the student		19	<p><b>Resolution required.</b> The student needs to call 202-377-3889 or send an e-mail to <a href="mailto:applicationprocessingdivision@ed.gov">applicationprocessingdivision@ed.gov</a> to resolve this issue.</p> <p><b>Note:</b> No match flag values are associated with hold files.</p> <p>The Anti-Drug Abuse Act of 1988 includes provisions that authorize federal and state judges to deny certain federal benefits, including student aid, to persons convicted of drug trafficking or possession. The CPS maintains a hold file of those who have received such a judgment, and it checks applicants against that file to determine if they should be denied aid. This is separate from the check for a drug conviction via question 23; confirmation of a student in the drug abuse hold file will produce a rejected application and a separate comment from those associated with responses to question 23.</p>
010	For additional information about your FSEOG overpayment, your Financial Aid Administrator must access NSLDS.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for FSEOG overpayment	Y		<p><b>Resolution required.</b> The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
011	The Social Security Administration (SSA) did not confirm the Social Security Number (SSN) you reported for your father in Item 60. If you believe that the SSN you reported is correct, your father must contact the SSA. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> . If the SSN is incorrect, you must make the necessary correction.	Updated item number	<p>Father's SSN Match Flag = 1 (no SSN match) or 6 (SSN not verified) and Mother's SSN Match Flag does not = 4 (SSN, name, and DOB match) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)</p> <p>Father's SSN invalid at SSA or not verified</p> <p>Mother's match results indicate an invalid SSN, no match on name, or no match on DOB</p> <p>Neither parent has a full match of 4</p>		6	<p><b>Resolution required.</b></p> <p>Correct the SSN for the father. Also review and correct the name and/or date of birth for mother and/or father to achieve a full match for at least one parent.</p> <p>If documentation confirms that the father does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
012	The Social Security Administration (SSA) did not confirm the Social Security Number (SSN) you reported for your mother in Item 64. If you believe that the SSN you reported is correct, your mother must contact the SSA. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> . If the SSN is incorrect, you must make the necessary correction.	Updated item number	<p>Mother's SSN Match Flag = 1 (no SSN match) or 6 (SSN not verified) and Father's SSN Match Flag does not = 4 (SSN, name, and DOB match) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)</p> <p>Mother's SSN invalid at SSA or not verified</p> <p>Father's match results indicate an invalid SSN, no match on name, or no match on DOB</p> <p>Neither parent has a full match of 4</p>		7	<p><b>Resolution required.</b></p> <p>Correct the SSN for the mother. Also review and correct the name and/or date of birth for mother and/or father to achieve a full match for at least one parent.</p> <p>If documentation confirms that the mother does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
013	You cannot change your Social Security Number (SSN) (Item 8). The Social Security Administration has already confirmed that this SSN belongs to you.		No additional SSN match conducted Applicant tried to change SSN after SSA verified the reported SSN was correct			<b>No resolution required.</b> This occurs on correction transactions only. If the student used the wrong SSN, yet his or her name, date of birth, and SSN were confirmed by SSA on the previous transaction, contact ED's Correction Application Coordinator at 1-800-433-3243 for further instructions. These cases usually arise when spouses or siblings with similar names use each other's SSNs by mistake. These cases must be resolved.
014	The Social Security Administration (SSA) confirmed the Social Security Number (SSN) you reported for your mother on your FAFSA, but did not confirm the SSN you reported for your father (Item 60). If you believe that the SSN you reported for your father is correct, your father should contact the SSA. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> . If the SSN is incorrect, you need to make the necessary correction.	Updated item number	Father's SSN Match Flag = 1 (no SSN match) or 6 (SSN not verified) and Mother's SSN Match Flag = 4 (SSN, name, and DOB match) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together) Father's SSN invalid at SSA or not verified Mother has a full match			<b>No resolution required.</b> Correct the father's SSN to achieve a full match. If documentation confirms that the father does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
015	The Social Security Administration (SSA) confirmed the Social Security Number (SSN) you reported for your father on your FAFSA, but did not confirm the SSN you reported for your mother (Item 64). If you believe that the SSN you reported for your mother is correct, your mother should contact the SSA. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> . If the SSN is incorrect, you need to make the necessary correction.	Updated item number	<p>Mother's SSN Match Flag = 1 (no SSN match) or 6 (SSN not verified) and Father's SSN Match Flag = 4 (SSN, name, and DOB match) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)</p> <p>Mother's SSN invalid at SSA or not verified</p> <p>Father has a full match</p>			<p><b>No resolution required.</b></p> <p>Correct the mother's SSN to achieve a full match.</p> <p>If documentation confirms that the mother does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
016	Your father's date of birth as reported on your FAFSA does not match his date of birth in the Social Security Administration's (SSA) records for his Social Security Number (SSN). Therefore, you must correct his SSN (Item 60) or his date of birth (Item 63). If his date of birth is correct, you must confirm it by re-entering it in Item 63. If you confirm your father's date of birth, your father should also contact the SSA to make sure they correct it in their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> .	Updated item numbers	Father's SSN Match Flag = 2 (SSN and name match, no DOB match) and Mother's SSN Match Flag does not = 4 (SSN, name, and DOB match) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together) Father's Social Security Match, but no Date of Birth Match Mother does not have a full match		S	<p><b>Resolution required.</b></p> <p>Correct the father's date of birth.</p> <p>If the father's date of birth is correct on the SAR/ISIR, re-enter the same value to reaffirm that date of birth is correct. The CPS will process the transaction without the reject.</p> <p>In addition, if the father's date of birth is correct, he should contact SSA to update its records. Records sent for rematching in future years would continue to receive this match flag until SSA updates its database.</p> <p>If a correction is made to date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for updated match flag.</p> <p>Correct the mother's data elements as appropriate to achieve a full match.</p> <p>If documentation confirms that the mother does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.</p>



SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
017	<p>Your mother's date of birth as reported on your FAFSA does not match her date of birth in the Social Security Administration's (SSA) records for her Social Security Number (SSN). Therefore, you must correct her SSN (Item 64) or her date of birth (Item 67). If her date of birth is correct, you must confirm it by re-entering it in Item 67. If you confirm your mother's date of birth, your mother should also contact the SSA to make sure they correct it in their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a>.</p>	Updated item numbers	<p>Mother's SSN Match Flag = 2 (SSN and name match, no DOB match) and Father's SSN Match Flag does not = 4 (SSN, name, and DOB match) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)</p> <p>Mother's Social Security Match, but no Date of Birth Match</p> <p>Father does not have a full match</p>		T	<p><b>Resolution required.</b></p> <p>Correct the mother's date of birth.</p> <p>If the mother's date of birth is correct on the SAR/ISIR, re-enter the same value to reaffirm that the date of birth is correct. The CPS will process the transaction without the reject.</p> <p>In addition, if the mother's date of birth is correct, she should contact SSA to update its records. Records sent for rematching in future years would continue to receive this match flag until SSA updates its database.</p> <p>If a correction is made to date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for updated match flag.</p> <p>Correct the father's data elements as appropriate to achieve a full match.</p> <p>If documentation confirms that the father does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.</p>
018	You must provide your date of birth in Item 9.		Missing or invalid date of birth		5	<p><b>Resolution required.</b></p> <p>Correct the date of birth.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
019	The date of birth you reported for your mother on your FAFSA matches the Social Security Administration's (SSA) records, but the date of birth you reported for your father does not match the SSA's records. Your father should review the date of birth in Item 63 and either confirm the date you have reported or make the necessary correction.	Updated item number	Father's SSN Match Flag = 2 (SSN and name match, no DOB match) and Mother's SSN Match Flag = 4 (SSN, name, and DOB match) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together) Father's DOB is invalid at SSA Mother has a full match			<b>No resolution required.</b> Correct the father's date of birth to achieve a full match.
020	To resolve your Pell overpayment, your Financial Aid Administrator must access NSLDS for additional Pell overpayment information.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for Pell overpayment	Y		<b>Resolution required.</b> The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
021	The date of birth you reported for your father on your FAFSA matches the Social Security Administration's (SSA) records, but the date of birth you reported for your mother does not match the SSA's records. Your mother should review the date of birth in Item 67 and either confirm the date you have reported or make the necessary correction.	Updated item number	<p>Mother's SSN Match Flag = 2 (SSN and name match, no DOB match) and Father's SSN Match Flag = 4 (SSN, name, and DOB match) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)</p> <p>Mother's DOB is invalid at SSA</p> <p>Father has a full match</p>			<p><b>No resolution required.</b></p> <p>Correct the mother's date of birth to achieve a full match.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
022	The name you reported for your father on your FAFSA does not match the Social Security Administration's (SSA) records. If the last name and first initial you reported in Items 61 and 62 are correct, contact the SSA. If they are incorrect, you need to make the necessary corrections.	Updated item numbers	Father's SSN Match Flag = 3 (SSN match, no name match) and Mother's SSN Match Flag = 4 (SSN, name, and DOB match) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together) Father's name is invalid at SSA Mother has a full match			<b>No resolution required.</b> Correct the father's name to achieve a full match.
023		Comment not used.				

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
024	<p>The Social Security Administration (SSA) did not confirm that the Social Security Number (SSN) you reported on your FAFSA is correct, and also could not confirm your U.S. citizenship. If you believe that the SSN you reported in Item 8 is correct, contact the SSA by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a>. If the SSN is incorrect, you must correct the SSN on a paper SAR or submit a new FAFSA online with the correct SSN.</p>		<p>SSN match conducted SSN Match Flag = 1 (no match on SSN, SSN invalid) or 6 (SSN not verified) Student's Social Security Number is not matched with the SSA database</p>		18	<p><b>Resolution required.</b> Correct the SSN. If the SSN is correct, contact the SSA to fix the error in its records. Then re-enter the SSN and submit the record as a correction for an updated SSA Match. Records sent for rematching will continue to receive this match flag until SSA updates its database. If a correction is made to date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for an updated match flag. If the SSN is incorrect, the student can correct the SSN on the SAR/ISIR. If this is done, the student's original SAR ID (the ID that is used [with the incorrect SSN] to access the SAR/ISIR) will not change, but the current SSN reported in question 8 will be changed to reflect the corrected SSN. Alternatively, the applicant can file a new FAFSA under the correct SSN. This FAFSA will be treated as an original application and will be sent through all of the matches as if another FAFSA was never completed. The SAR ID will be the same as the SSN reported on this application.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
025	The name you reported for your mother on your FAFSA does not match the Social Security Administration's (SSA) records. If the last name and first initial you reported in Items 65 and 66 are correct, contact the SSA. If they are incorrect, you need to make the necessary corrections.	Updated item numbers	Mother's SSN Match Flag = 3 (SSN match, no name match) and Father's SSN Match Flag = 4 (SSN, name, and DOB match) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together) Mother's name is invalid at SSA Father has a full match			<b>No resolution required.</b> Correct the mother's name to achieve a full match.
026	If you want to register with Selective Service, you can register by doing one of the following: (1) answer "Male" to Item 21 and "Register Me" to Item 22 on this SAR, (2) complete a Selective Service registration form at your local post office, or (3) register online at <a href="https://sss.gov">https://sss.gov</a> . Selective Service will not process your registration until 30 days before your 18th birthday.		Selective Service Match Flag = T (temporarily exempt) Student is within 45 days of his 18th birthday Applicant is temporarily exempt because he is not yet 18 years old			<b>No resolution required.</b> An update is not required during the year.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
027	According to the Social Security Administration, the Social Security Number you provided for your father in Item 60 belongs to a deceased person. Please review your answer to Item 60 and make a correction if necessary.	Updated item numbers	Father's SSN Match Flag = 5 (SSN, name, and DOB match with date of death) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together) A successful match has been made to a deceased person's record on the SSA database for father			<p><b>No resolution required.</b></p> <p>If the father's identifiers are correct, the father should contact SSA to fix its records.</p> <p>After SSA corrects its records, the father can re-enter the name and submit it as a SAR/ISIR correction for an updated match flag.</p>
028	We have forwarded your name to Selective Service for registration, as you requested. They will process your registration request 30 days prior to your 18th birthday.		Selective Service Registration Flag = T (temporarily exempt) Registration conducted			<p><b>No resolution required.</b></p> <p>The applicant's information was forwarded to Selective Service for registration as requested on the application or SAR. Registration will be processed by Selective Service 30 days before the applicant's 18th birthday.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
029	According to the Social Security Administration, the Social Security Number you provided for your mother in Item 64 belongs to a deceased person. Please review your answer to Item 64 and make a correction if necessary.	Updated item numbers	Mother's SSN Match Flag = 5 (SSN, name, and DOB match with date of death) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together) A successful match has been made to a deceased person's record on the SSA database for mother			<p><b>No resolution required.</b></p> <p>If the mother's identifiers are correct, the mother should contact SSA to fix its records.</p> <p>After SSA corrects its records, the mother can re-enter the name and submit it as a SAR/ISIR correction for an updated match flag.</p>



SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
030	<p>The Selective Service reported that you have not registered with them. If you are female or were born before 1960, registration is not required. Otherwise, if you are not yet registered, are male, and are 18 through 25 years of age, to receive aid you must do one of the following: (1) answer “Male” to Item 21 and “Register Me” to Item 22 on this SAR, (2) complete a Selective Service registration form at your local post office, or (3) register online at <a href="https://sss.gov">https://sss.gov</a>. If you believe you have already registered or are exempt, please check the Selective Service Web site at <a href="https://sss.gov">https://sss.gov</a>, select “registration info” and then “Who Must Register?”. If you have documentation proving an exemption, submit it to your school to save time. Contact the Selective Service at 847-688-6888 only after reviewing the SSS Web site information.</p>		<p>Selective Service Match Flag = N (registration status not confirmed) The applicant is not in the Selective Service database</p>	Y		<p><b>Resolution required.</b> Assist the student with meeting Selective Service eligibility requirements. The student must</p> <ul style="list-style-type: none"> <li>• register with Selective Service,</li> <li>• present appropriate confirmation (for example, his Selective Service Registration Acknowledgement or his letter of registration) that he is registered, or</li> <li>• qualify for a waiver or exemption.</li> </ul> <p>Request documentation from a noncitizen who first entered the U.S. after he or she turned 26 or who entered the U.S. as a lawful nonimmigrant on a valid visa and remained in the U.S. on the terms of that visa until after turning 26. A letter from Selective Service is not required if the student’s documentation supports an exemption. More information regarding exemptions is available at <a href="https://sss.gov">https://sss.gov</a> (select “registration info” and then “Who Must Register?”) and in the <i>Federal Student Aid Handbook</i>, Volume 1– Student Eligibility, Chapter 5.</p>
031	<p>We have forwarded your name to Selective Service for registration, as you requested.</p>		<p>Selective Service Registration Flag = Y (registration completed) Registration conducted</p>			<p><b>No resolution required.</b> The student’s information was forwarded to Selective Service for registration as requested on the application or SAR.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
032	The number you have reported for your parents' number of family members is significantly different than the number you reported on your FAFSA last year. Review Item 72 and make a correction if necessary.	Updated item number	Cross year edit – parents' number of family members			
033	We could not send your name to Selective Service as you requested because you did not give us enough information, you are outside the age range for registration, or you did not sign your form. If you are male and at least 18 but not yet 26, to receive aid you must do one of the following: (1) answer "Male" to Item 21 and "Register Me" to Item 22 on this SAR and also provide information for Items 1, 2, and 9, (2) complete a Selective Service registration form at your local post office, or (3) register online at <a href="https://sss.gov">https://sss.gov</a> . If you are a male who is age 26 or older, you must check the Selective Service Web site at <a href="https://sss.gov">https://sss.gov</a> . Select "registration info" and then "Who Must Register?" for more information. Contact the Selective Service at 847-688-6888 only after reviewing the SSS Web site information. You must resolve your registration status before you can receive federal student aid. You are exempt from registering if born before 1960.		Selective Service registration not sent Selective Service Match Flag = blank (record not sent to Selective Service) Applicant requested that ED send name to Selective Service for registration, but applicant is not within age range or some information needed to register him is missing	Y		<p><b>Resolution required.</b></p> <p>If the student is between the ages of 18 and 25, help the student make corrections to his SAR/ISIR and submit corrections for processing. If the information needed to register the student is present, the student's name will be sent to Selective Service. Review the subsequent SAR/ISIR for an updated registration flag.</p> <p>If the student is over the age of 26 and has not yet registered, the student must obtain documentation from Selective Service regarding his registration status. Determine if the student is exempt from registering or is eligible for a waiver of the registration requirement. If the student did not register by the age of 26 and is not exempt or waived from the registration requirement, the student might not be eligible for aid. More information regarding exemptions is available at <a href="https://sss.gov">https://sss.gov</a> (select "registration info" and then "Who Must Register?") and in the <i>Federal Student Aid Handbook</i>, Volume 1–Student Eligibility, Chapter 5.</p>

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
034	The number you have reported for your parents' number of family members in college is significantly greater than the number you reported on your FAFSA last year. Review Item 73 and make a correction if necessary.	Updated item number	Cross year edit – parents' number in college			
035	The amount you have reported for your parents' income is significantly less than the amount you reported on your FAFSA last year. Review Items 84, 86, 87, and 92a through 92h and make the necessary corrections.	Updated item number	Cross year edit – parents' total income			
036	The amount you have reported for your parents' income taxes paid is significantly greater than the amount you reported on your FAFSA last year. Review Item 85 and make a correction if necessary.	Updated item number	Cross year edit – parents' taxes paid			
037	Certain post-baccalaureate students enrolled in teaching credential programs may be eligible for a Federal Pell Grant.		Graduate student in teaching credential program			
038	To resolve your Federal Pell Grant overpayment, your Financial Aid Administrator must contact the school associated with the Pell overpayment.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for Pell overpayment	Y		<b>Resolution required.</b> The financial aid administrator should help the student resolve the overpayment by contacting the school associated with the overpayment.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
039	To resolve your Federal Pell Grant overpayments, your Financial Aid Administrator must access NSLDS for additional Pell overpayment information.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for Pell overpayment	Y		<b>Resolution required.</b> The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.
040	Your father's name as reported on your FAFSA does not match the name in the Social Security Administration's (SSA) records for his Social Security Number (SSN). Therefore, you must correct his SSN (Item 60) or his name (Items 61 and 62). If his name is correct, you must confirm it by re-entering both his last name and first name initial in Items 61 and 62. If you confirm your father's name, your father should also contact the SSA to make sure they correct it in their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> .	Updated item numbers	Father's SSN Match Flag = 3 (SSN match, no name match) and Mother's SSN Match Flag does not = 4 (SSN, name, and DOB match) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together) Father's SSN match, but no name match		E	<b>Resolution required.</b> Correct the father's name. If the father's name is correct, re-enter the same value to reaffirm that the name is correct. The CPS will process the transaction without the reject. In addition, if the father's name is correct, he should contact SSA to update its records. Records that are sent for rematching in future years would continue to receive this match flag until SSA updates its database. If a correction is made to date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for an updated match flag. Correct the mother's data elements as appropriate to achieve a full match. If documentation confirms that the mother does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
041	To resolve your Federal Pell Grant overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for Pell overpayment	Y		<b>Resolution required.</b> The applicant needs to contact the agency listed to resolve the overpayment.
042	To resolve your Federal Pell Grant overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for Pell overpayment	Y		<b>Resolution required.</b> The applicant needs to contact the agency listed to resolve the overpayment.
043	To resolve your Federal Pell Grant overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for Pell overpayment	Y		<b>Resolution required.</b> The applicant needs to contact the agency listed to resolve the overpayment.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
044	We previously indicated that your father's name as reported on your FAFSA does not match the name in the Social Security Administration's (SSA) records for his Social Security Number (SSN). If his SSN (Item 60) or name (Items 61 or 62) are incorrect, you need to make the necessary corrections. If his SSN and name are correct, your father should contact the SSA to make sure they correct their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> .	Updated item numbers	Father's SSN Match Flag = 3 (SSN match, no name match) and Mother's SSN Match Flag does not = 4 (SSN, name, and DOB match) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together) Reject E verified Father's name is still inconsistent with SSA records			<b>No resolution required.</b> A correction was made to reaffirm the father's name. However, SSA records have not changed. The CPS will suppress the reject E. If the father's name is correct, the father should contact SSA to update its records. Correct the mother's data elements as appropriate to achieve a full match. If documentation confirms that the mother does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.
045	You reported a Social Security Number (SSN) for both your father and mother (Items 60 and 64) but also reported that their marital status is not married (Item 58). You should only report the SSN for the parent or stepparent whose financial information is reported on your FAFSA.	Updated item numbers	Parent's marital status is not = 1 (married or remarried) or 5, (Unmarried and both parents living together) and SSNs are provided for both the father and the mother			<b>No resolution required.</b> Either correct the parent marital status or eliminate the appropriate parent SSN information.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
046	The United States Citizenship and Immigration Services (USCIS) of the Department of Homeland Security did not confirm that you are a noncitizen (Item 14) in an immigration status associated with the requirements of eligibility for the financial assistance for which you have applied. You must submit proof to your school that you are in the required noncitizen immigration status. If you do not submit proof within 30 days, or longer if your school allows, you may not be eligible for federal student aid.	Updated the Action Needed column to clarify what to do if the ARN (FAFSA question 15) is blank or does not match	DHS Secondary Confirmation Match Flag = N (DHS did not confirm eligible noncitizen status)  DHS did not confirm eligibility during DHS secondary confirmation	Y		<p><b>Resolution required.</b></p> <p><b>If the ARNs match:</b> You must submit a Third-Step Verification request via the DHS/SAVE system. For information on how to access and navigate the SAVE system, see the “SAVE System Instructions for U.S. Department of Education (School) Users” document at: <a href="http://ifap.ed.gov/DHSSAVEEligibleNoncitizen/ElectThirdStepVerfi.html">ifap.ed.gov/DHSSAVEEligibleNoncitizen/ElectThirdStepVerfi.html</a>. If the requested documentation includes an HHS Eligibility or Certification letter and/or the student provides a copy of a T-Visa, follow the instructions in <a href="#">Dear Colleague Letter GEN 06-09</a>. If the student claims a battered immigrant-qualified alien status under the Violence Against Women Act, follow the instructions in <a href="#">Dear Colleague Letter GEN 10-07</a>.</p> <p><b>If FAFSA question 15 is blank or if the ARNs do not match:</b> Correct FAFSA question 15 to match the ARN on the student’s document, update the Resend Records to Matches field to “Yes,” and submit it to the CPS. Do not submit a Third-Step Verification request. Wait three to five business days for a corrected ISIR and follow the procedures for the match flags and code. Complete a Third-Step Verification request only if the DHS Match Flag = N and the DHS Secondary Match Flag = N or X.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
047	<p><b>This text is for the Web.</b> There are issues with your FAFSA information that need to be resolved before your eligibility can be determined. Be sure to review the items marked with an h and make any corrections if necessary by clicking ‘Make FAFSA Corrections’ on the ‘My FAFSA’ page.</p> <p><b>If this comment code is included in the comment codes listed on the SAR/ISIR, a similar message will print on the first page of the SAR.</b> There are issues with your FAFSA information that need to be resolved before your eligibility can be determined. Read this letter carefully and review any items printed in bold type on this SAR. If you need to make corrections on this SAR, you and your parent must sign the certification at the end before you send it back to us.</p>	Comment text is not printed on the SAR or ISIR from EDExpress	Dependent rejected record general instructions (Web only)			
048	You have reported a Social Security Number for your parent (Item 60 or 64) that is the same as yours. Please review this item.	Updated item numbers	Parent SSN same as student’s SSN			<p><b>No resolution required.</b> If documentation confirms that the mother or father does not have an SSN, enter all zeroes in appropriate parent’s SSN field and/or confirm by re-entering the zeroes.</p>



SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
049	You must report a valid Social Security Number (SSN), name, and date of birth for your father or mother. If your parent does not have an SSN, you must correct Item 60 and/or Item 64 to all zeroes.	Updated item numbers	Match with SSA was not conducted on either parent and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together) Dependent student and one of SSN, last name, or date of birth is missing for both parents		9	<b>Resolution required.</b> Correct the SSN, name, and/or date of birth for mother and/or father to achieve a full match for at least one parent. If parents do not have an SSN, provide zeroes or confirm by re-entering the zeroes.
050	<p><b>This text is for the Web.</b></p> <p>There are issues with your FAFSA information that need to be resolved before your eligibility can be determined. Carefully review any items marked with an h. If you need to make corrections, click 'Make FAFSA Corrections' on the 'My FAFSA' page.</p> <p><b>If this comment code is included in the comment codes listed on the SAR/ISIR, a similar message will print on the first page of the SAR.</b></p> <p>There are issues with your FAFSA information that need to be resolved before your eligibility can be determined. Read this letter carefully and review any items printed in bold type on this SAR. If you need to make corrections on this SAR, you must sign the certification at the end before you send it back to us.</p>	Comment text is not printed on the SAR or ISIR from EDEExpress	Independent rejected record general instructions (Web only)			

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
051	Your mother's name as reported on your FAFSA does not match the name in the Social Security Administration's (SSA) records for her Social Security Number (SSN). Therefore, you must correct her SSN (Item 64) or her name (Items 65 and 66). If her name is correct, you must confirm it by re-entering both her last name and first name initial in Items 65 and 66. If you confirm your mother's name, your mother should also contact the SSA to make sure they correct it in their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> .	Updated item numbers	Mother's SSN Match Flag = 3 (SSN match, no name match) and Father's SSN Match Flag does not = 4 (SSN, name, and DOB match) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together) Mother's SSN match, but no name match		F	<p><b>Resolution required.</b></p> <p>Correct the mother's name.</p> <p>If the mother's name is correct, re-enter the same value to reaffirm that the name is correct. The CPS will process the transaction without the reject.</p> <p>In addition, if the mother's name is correct, she should contact SSA to update its records. Records that are sent for rematching in future years would continue to receive this match flag until SSA updates its database.</p> <p>If a correction is made to date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for an updated match flag.</p> <p>Correct father's data elements as appropriate to achieve full match.</p> <p>If documentation confirms that the father does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.</p>
052	Your answer to Item 23 has changed since you filed your initial FAFSA. Please review this item.		Applicant's made a correction to his or her drug conviction question responses from "Yes (Part Year)" or "Yes/Don't Know" to "No"			<p><b>No resolution required.</b></p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
053	You left Item 23 blank. Your failure to provide an answer to this question makes you ineligible to receive federal student aid. Either indicate that you have not been convicted of possessing or selling illegal drugs for an offense that occurred while you were receiving federal student aid (such as grants, loans, and work-study), or use the enclosed worksheet to determine your answer to this question. You can answer Item 23 on your SAR or you can correct this item by calling 1-800-4-FED-AID (1-800-433-3243) or by going to <a href="https://fafsa.gov">https://fafsa.gov</a> . Please understand that a drug conviction does not necessarily disqualify you from receiving student aid.		Applicant left drug conviction question blank	Y		<b>Resolution required.</b> The applicant is not eligible for federal aid if this response is left blank. A correction to provide a response must be made by following the directions provided in the comment text.
054	You reported a '2' in response to Item 23. This indicates that you are ineligible for federal student aid for part of the 2020-2021 school year. The period of ineligibility resulting from your drug-related conviction(s) ends on or after July 1, 2020. You should contact your Financial Aid Administrator after July 1, 2020 so that he or she can determine if you may receive federal funds during the 2020-2021 award year.	Updated year references	Applicant's response to drug conviction question was 2 "Yes (Part Year)"	Y		<b>Resolution required.</b> The applicant is not eligible for federal aid until the ineligibility period expires, between July 1, 2020 and June 30, 2021.
055	Your denial of benefits under the Anti-Drug Abuse Act of 1988 has been resolved and processing of your FAFSA may continue.		Released from drug abuse hold file			<b>No resolution required.</b> <b>Note:</b> No match flag values are associated with hold files. Hold files are maintained at the CPS and not at an outside matching agency.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
056	<p>You reported in Item 23 that you have been convicted of an illegal drug offense. Use the enclosed worksheet to determine if your conviction(s) affect your eligibility for federal student aid. If you determine that your conviction(s) do not affect your eligibility for federal student aid, or affect it for only part of the 2020-2021 school year, you must correct Item 23. You can change your answer by using your SAR or you can correct this item or get additional help with this question by calling 1-800-4-FED-AID (1-800-433-3243).</p> <p><b>YOU ARE NOT ELIGIBLE FOR FEDERAL STUDENT AID WHILE YOUR ANSWER TO ITEM 23 IS '3, YES' but you may still be eligible to receive state, school, or other non-federal student aid.</b></p>	Updated year reference	Applicant's response to drug conviction question was <b>3</b> "Yes" on the original paper FAFSA	Y		<p><b>Resolution required.</b></p> <p>The applicant is not eligible for federal aid. If the response is incorrect, the applicant should follow the directions in the comment text to make a change. The applicant should not be referred to any other phone numbers at the Department of Education for resolution.</p>
057	<p>Selective Service did not register you because you did not answer "Male" to Item 21. If you are male and want to register, you can do one of the following: (1) answer "Male" to Item 21 and "Register Me" to Item 22 on this SAR, (2) complete a Selective Service registration form at your local post office, or (3) register online at <a href="https://sss.gov">https://sss.gov</a>.</p>		<p>Selective Service Registration Flag = N (registration not complete)</p> <p>Registration not conducted</p>	Y		<p><b>Resolution required.</b></p> <p>The applicant requested that the Department of Education send his name to Selective Service for registration, but the applicant did not confirm that he is male.</p>
058	<p>You reported in Item 23 that you are not eligible for federal student aid as a result of a drug-related conviction, or that you do not know if your conviction(s) affect your eligibility. However, you may still be eligible to receive state, school, or other non-federal student aid. If you have answered this question incorrectly, you must correct Item 23 by using your SAR. You can also correct this item or get help with this question by calling 1-800-4-FED-AID (1-800-433-3243).</p>		Applicant's response to drug conviction question was <b>3</b> "Yes" on transactions other than original paper FAFSA	Y		<p><b>Resolution required.</b></p> <p>The applicant is not eligible for federal aid. If the response is incorrect, the applicant should follow the directions in the comment text to make a change. The applicant should not be referred to any other phone numbers at the Department of Education for resolution.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
059	The Social Security Administration could not determine if the Social Security Number reported in Item 8 belongs to you because you did not give us your last name (Item 1) and/or date of birth (Item 9). Review these items and make the necessary corrections.		SSN Match Flag = 8 (record not sent to SSA) Record could not be sent to SSA because no last name, date of birth, or signature provided		Rejects N, 5, 13, 14 and/or 16	<p><b>Resolution required.</b></p> <p>The student will still receive a reject for missing name, date of birth, and/or signature (not for match flag 8).</p> <p>Reject N: Either first or last name missing</p> <p>Reject 13: Both first and last name missing</p> <p>Reject 5: Date of birth blank</p> <p>Reject 14 or 16: Student signature missing</p> <p>Help the student make corrections to the name, date of birth, or signature. When corrections are submitted, the record will be sent to SSA for matching. Review subsequent transactions for an updated match flag.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
060	<p>The date of birth you reported on your FAFSA does not match the date of birth in the Social Security Administration's (SSA) records for your Social Security Number (SSN). Therefore, you must correct your SSN (Item 8) or your date of birth (Item 9). If your date of birth is correct, you must confirm it by re-entering it in Item 9. If you confirm your date of birth, you should also contact the SSA to make sure they correct it in their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a>.</p>		<p>Match conducted SSN Match Flag = 2 (SSN and name match, no DOB match) Student's Social Security Number Match, but no Date of Birth Match</p>		R	<p><b>Resolution required.</b> Review and correct or confirm (re-enter the same value) the student's date of birth. The student must make a correction to provide the correct date of birth. If the date of birth is correct, the student must correct the date of birth on the SAR/ISIR to the same value, reaffirming that it is correct. The CPS will process the transaction without the reject. In addition, if the student's date of birth is correct, he or she should contact SSA to update its records. Records sent for rematching in future years would continue to receive this match flag until SSA updates its database. If a correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for an updated match flag.</p>
061	<p>The name you reported on your FAFSA does not match the name in the Social Security Administration's (SSA) records for your Social Security Number (SSN). Therefore, you must correct your SSN (Item 8) or name (Items 1 and 2). If your name is correct, you must confirm it by re-entering both your first and last names in Items 1 and 2. If you confirm your name, you should also contact the SSA to make sure that they correct it in their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a>.</p>		<p>SSN Match Flag = 3 (SSN match, no name match) Student's Social Security Number Match, but no name match</p>		D	<p><b>Resolution required.</b> Review and correct or confirm (re-enter the same value) the student's first and last name.</p>

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
062	You reported the date of your marital status in Item 17 to be after the date you completed your application. You must report your marital status (Item 16) as of the date you submit your application. Please review Items 16 and 17 and make the necessary corrections.		Student's marital status date is greater than the date the application was signed		4	<b>Resolution required.</b> If the student's marital status date is after the date the application was originally signed, correct the student's marital status.
063	We previously indicated that the date of birth you reported on your FAFSA in Item 9 does not match the date of birth in the Social Security Administration's (SSA) records for your Social Security Number (SSN). If either your SSN (Item 8) or date of birth is incorrect, you must make a correction. If your SSN and date of birth are correct, you should contact the SSA to make sure they correct their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> . You must provide proof of your date of birth to your financial aid office.		SSN Match Flag = 2 (SSN and name match, no DOB match) Date of birth still inconsistent with SSA records after student reaffirmed value Reject R verified	Y		<b>Resolution required.</b> The student made a correction to reaffirm date of birth. However, the SSA records have not changed. The CPS will suppress the reject R. In addition, the student must provide date of birth proof to the financial aid administrator.
064	We previously indicated that the name you reported on your FAFSA in Items 1 and 2 does not match the name in the Social Security Administration's (SSA) records for your Social Security Number (SSN). If your SSN (Item 8) or name are incorrect, you must make the necessary corrections. If your SSN and name are correct, you should contact the SSA to make sure they correct their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> . You must provide proof of your name to your financial aid office.		SSN Match Flag = 3 (SSN match, no name match) Name is still inconsistent with SSA records Reject D verified	Y		<b>Resolution required.</b> The student made a correction to reaffirm the name. However, SSA records have not changed. The CPS will suppress the reject D. In addition, the student must provide documentation explaining the discrepancy in the name (for example, marriage certificate, court order, etc.).

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
065	To resolve your FSEOG overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for FSEOG overpayment or fraud	Y		<b>Resolution required.</b> The applicant needs to contact the agency listed to resolve the overpayment.
066	To resolve your FSEOG overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for FSEOG overpayment or fraud	Y		<b>Resolution required.</b> The applicant needs to contact the agency listed to resolve the overpayment.



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067	To resolve your FSEOG overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for FSEOG overpayment or fraud	Y		<b>Resolution required.</b> The applicant needs to contact the agency listed to resolve the overpayment.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
068	<p>You did not indicate on your FAFSA that you are a U.S. citizen or an eligible noncitizen (Item 14). To receive federal student aid, a student must be –</p> <p>(1) A U.S. citizen (or U.S. National), or</p> <p>(2) An eligible noncitizen, such as a U.S. permanent resident or a resident of certain Pacific Islands, or as determined by the U.S. Department of Education.</p>	To clarify the text, we updated the Reason for Comment and Action Needed columns	<p>DHS Primary Verification match not conducted</p> <p>Match Flag = blank (record not sent)</p> <p>U.S. citizenship status left blank and SSA did not confirm U.S. citizenship status or applicant reported he/she is not a citizen or eligible noncitizen</p>		17	<p><b>Resolution required.</b></p> <p>Request U.S. citizen or eligible noncitizen documentation from the student.</p> <p>If the student failed to provide an ARN, a DHS match was not conducted. However, a match was still conducted with SSA to determine U.S. citizenship. If the SSA Citizenship Flag indicates that the student is a U.S. citizen, the record will not be rejected. No resolution is required, but the student should correct question 14 to reflect that the student is U.S. citizen/national.</p> <p>If the student is an eligible noncitizen, the student should correct his or her citizenship in question 14 to indicate eligible noncitizen status AND should provide an ARN. The student’s record will be sent to the DHS match to determine if the student is an eligible noncitizen. After the corrected SAR is returned, review the DHS Match Flag to determine student’s eligible non-citizenship status.</p>
069	Review your date of birth in Item 9 and either confirm the date you have reported by re-entering it or make the necessary correction.	Updated year reference in Reason for Comment column	Date of birth year equals 1900 through 1945		A	<p><b>Resolution required.</b></p> <p>Review and correct or confirm (re-enter the same value) the date of birth.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
070	You reported that you will either have a bachelor's degree by July 1, 2020 (Item 28) or will be working on a degree beyond a bachelor's degree (Item 47). Graduate students are eligible for most types of federal aid, but generally not the Federal Pell Grant.	Updated year reference and item number	Graduate student			<b>No resolution required.</b>
071	We previously indicated that your mother's name as reported on your FAFSA does not match the name in the Social Security Administration's (SSA) records for her Social Security Number (SSN). If her SSN (Item 64) or her name (Items 65 or 66) are incorrect, you need to make the necessary corrections. If her SSN and name are correct, your mother should contact the SSA to make sure they correct their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> .	Updated item numbers	Parents' SSN Match conducted Mother's SSN Match Flag = 3 (SSN match, no name match) and Father's SSN Match Flag does not = 4 (SSN, name, and DOB match) and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together) Mother's name is still inconsistent with SSA records Reject F verified			<b>No resolution required.</b> A correction was made to reaffirm the mother's name. However, SSA records have not changed. The CPS will suppress the reject F. If the mother's name is correct, she should contact SSA to update its records. Correct the father's data elements as appropriate to achieve a full match. If documentation confirms that the father does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.

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072	Review your date of birth in Item 9 and either confirm the date you have reported by re-entering it or make the necessary correction.	Updated year reference in Reason for Comment column	Independent student and date of birth equals 09/01/04 or greater, and date of birth is not equal to or greater than current year		B	<b>Resolution required.</b> Review and correct or confirm (re-enter the same value) the date of birth.
073	The number you reported for your number of family members is significantly different than the number you reported on your FAFSA last year. Review Item 93 and make a correction if necessary.	Updated item number	Cross year edit – independent student number of family members			
074	The number you reported for your number of family members in college is significantly greater than the number you reported on your FAFSA last year. Review Item 94 and make a correction if necessary.	Updated item number	Cross year edit – independent student number in college			
075	You should not update your marital status (Item 16) if your marital status changes after you sign and submit your original application. You should only change this item if you made a mistake in reporting your correct marital status on your original application.		Student’s marital status corrected			

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
076	Social Security Administration (SSA) records indicate that the Social Security Number (SSN) that was provided in Item 8 belongs to a deceased person. If the SSN is correct, the applicant must contact the SSA at 1-800-772-1213 or <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> to resolve this problem. If the SSN is incorrect, the applicant must correct the SSN on a paper SAR or submit a new FAFSA online with the correct SSN.	To clarify the text, we updated the Action Needed column	SSN Match Flag = 5 (SSN, name, and DOB match with date of death) A successful SSN match with a record that belongs to deceased person		8	<p><b>Resolution required.</b></p> <p>If the student’s SSN is correct, he or she must contact SSA. After the student receives confirmation that SSA has corrected its records, update the Resend to Matches field to “Yes” in FAA Access to CPS Online and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. Review subsequent transactions for updated match flag.</p> <p>If the SSN is incorrect, the student can correct the SSN on the SAR/ISIR. If this is done, the student’s original SAR ID (the ID that is used [with the incorrect SSN] to access the SAR/ISIR) will not change, but the current SSN reported in question 8 will be changed to reflect the corrected SSN.</p> <p>Alternatively, to obtain a SAR with a SAR ID that matches the student’s reported SSN, the applicant should file a new FAFSA under the correct SSN. This FAFSA will be treated as an original application and will be sent through all of the matches as if another FAFSA had never been completed. The SAR ID will be the same as the SSN reported on the new application.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
077	To resolve your FSEOG overpayment, your Financial Aid Administrator must contact the school associated with the FSEOG overpayment.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for FSEOG overpayment	Y		<b>Resolution required.</b> The financial aid administrator should help the student resolve the overpayment by contacting the school associated with the overpayment.
078	The U.S. Dept. of Education granted permission to process your FAFSA after the June 30, 2021 deadline.	Updated year reference	Late processing of application allowed			
079	To resolve your FSEOG overpayments, your Financial Aid Administrator must access NSLDS for additional FSEOG overpayment information.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for FSEOG overpayment	Y		<b>Resolution required.</b> The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.
080	We recently received an application with an incomplete name from this address. The applicant should review this SAR and provide his or her full name in Items 1 and 2. If the applicant does not have both a first and a last name, draw a line through both the previous answer and the new answer space for the name that should be left blank.		Rejected for incomplete name on application; missing first or last name		N	<b>Resolution required.</b> Review and correct or confirm (re-enter the same value) the student's last name or first name. A blank first or last name is valid only if the student actually has only one name.

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081	We did not process your correction to change your date of birth (Item 9) to blank. We must have your date of birth to process your record.		Attempting to change date of birth to blank			
082	We recently received an application with no name from this address. The applicant must provide a full name in Items 1 and 2 on this SAR.		Rejected for no name on application		13	<b>Resolution required.</b> Provide the student's last name and/or first name or confirm a blank First Name or Last Name field if the student actually has only one name.
083	You reported that your parent(s) did file or will file a 2018 income tax return (Item 79) but also reported that your father does not have a Social Security Number (Item 60). Please review your answers and make the necessary corrections.	Updated year reference and item numbers	Father's SSN contains all zeroes and reported as a tax filer and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)		J	<b>Resolution required.</b> Enter the father's SSN or confirm that the father does not have an SSN by re-entering all zeroes.
084	You reported that your parent(s) did file or will file a 2018 income tax return (Item 79) but also reported that your mother does not have a Social Security Number (Item 64). Please review your answers and make the necessary corrections.	Updated year reference and item numbers	Mother's SSN contains all zeroes and reported as a tax filer and Parent's Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)		K	<b>Resolution required.</b> Enter the mother's SSN or confirm that the mother does not have an SSN by re-entering all zeroes.

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085	We assumed your parent(s) did file or will file a 2018 income tax return (Item 79). Please review this item.	Updated year reference and item number	Parents assumed tax filers because AGI is positive or negative value, tax return status is blank, and type of tax return is blank			
086	To resolve your Perkins overpayment, your Financial Aid Administrator must access NSLDS for additional Perkins overpayment information.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Perkins overpayment	Y		<b>Resolution required.</b> The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.
087	We assumed your parent(s) did not file and will not file a 2018 income tax return (Item 79). Please review this item.	Updated year reference and item number	Parents assumed non-tax filers because AGI is blank or zero, tax return status is blank, and type of tax return is blank			
088	We did not process your correction to change your citizenship to blank (Item 14). We must have your citizenship status to process your record.		Attempting to change Citizenship to blank			



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089	Review your parents' marital status in Item 58. If your parents are not married, provide only the income for the parent who supports you.	Updated item number	Parents are reported as unmarried but two parental incomes are reported		11	<b>Resolution required.</b> Review and correct the parent's marital status or at least one of the following fields: Father's/Stepfather's Income From Work or Mother's/Stepmother's Income From Work.
090	To resolve your Perkins overpayment, your Financial Aid Administrator must contact the school associated with the Perkins overpayment.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for Perkins overpayment	Y		<b>Resolution required.</b> The financial aid administrator should help the student resolve the overpayment by contacting the school associated with the overpayment.
091	It appears you reported the same income amount for more than one of your parent(s)' income questions. Please review these items.		Multiple Parents' income fields have same values; AGI and untaxed income fields			
092	It appears you reported the same income amount for more than one of your income questions. Please review these items.		Independent Student income fields equal			
093	It appears you reported the same income amount for more than one of your income questions. Please review these items.		Dependent Student income fields equal			
094	It appears you reported the same adjusted gross income amount for you and your parent(s). Review Items 36 and 84 and make any necessary corrections.	Updated item number	Student AGI equal to Parent AGI			

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095	We assumed you did file or will file a 2018 income tax return (Item 32).	Updated year reference	Student assumed tax filer because AGI is positive or negative value, tax return status is blank, and type of tax return is blank			
096	You have reported the same amount for your father's and your mother's income (Items 86 and 87). Please review these items.	Updated item numbers	Parents Income fields are equal			
097	We assumed you did not file and will not file a 2018 income tax return (Item 32). Please review this item.	Updated year reference	Student assumed non-tax filer because AGI is blank or zero, tax return status is blank, and type of tax return is blank			
098	You have reported the same amount for your income and your spouse's income (Items 38 and 39). Please review these items.	Updated item numbers	Student's income equal to Spouse's income			
099	Review your marital status in Item 16. You should report income for a spouse only if you were married and not separated as of the date you signed and submitted your FAFSA. Please note: if you were separated or divorced as of the date you signed your FAFSA, we will need only your income, even if a joint tax return was filed.		Independent student reported as unmarried but two incomes are reported		11	<b>Resolution required.</b> Review and correct the student's marital status or at least one of the following fields: Student's Income Earned From Work or Spouse's Income Earned From Work.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
100	To resolve your Perkins overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for Perkins overpayment	Y		<b>Resolution required.</b> The applicant needs to contact the agency listed to resolve the overpayment.
101	To resolve your Perkins overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for Perkins overpayment	Y		<b>Resolution required.</b> The applicant needs to contact the agency listed to resolve the overpayment.
102	To resolve your Perkins overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for Perkins overpayment	Y		<b>Resolution required.</b> The applicant needs to contact the agency listed to resolve the overpayment.

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103	One or more of the schools you listed on your FAFSA are not in our file of eligible schools. To receive federal student aid, you must attend a school that participates in the federal student aid programs. Please review Item 101 and make changes as necessary.	Updated item number	Not all schools found on eligible school file			
104	Either you did not list any schools on your FAFSA or the schools you listed are not in our file of eligible schools. To receive federal student aid, you must attend a school that participates in the federal student aid programs. Please review Item 101 and make changes as necessary. To verify your school code, go to <a href="https://fafsa.gov">https://fafsa.gov</a> and click the "School Code Search" link.	Updated item number	No schools found on eligible school file			

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
105	The United States Citizenship and Immigration Services (USCIS) of the Department of Homeland Security has not yet confirmed that you are a noncitizen (Item 14) in an immigration status associated with the requirements of eligibility for the financial assistance for which you have applied. You must submit proof to your school that you are a noncitizen in the required immigration status. If you do not submit proof to your school within 30 days, or longer if your school allows, you may not be eligible for federal student aid.	To clarify the text, we updated the Reason for Comment and Action Needed columns	Secondary DHS Match Flag = C (DHS has not yet confirmed eligible noncitizen status) DHS Secondary Confirmation match is in continuance	Y		<b>Resolution required.</b> The school must wait up to 15 business days for a system-generated ISIR with updated Secondary DHS Match Flag before submitting a Third-Step Verification request. For information on how to access and navigate the SAVE system, see the “SAVE System Instructions for U.S. Department of Education (School) Users” document at: <a href="http://ifap.ed.gov/DHSSAVEEligibleNoncitizen/ElectThirdStepVerfi.html">ifap.ed.gov/DHSSAVEEligibleNoncitizen/ElectThirdStepVerfi.html</a> . If the requested documentation includes an HHS Eligibility or Certification letter and/or the student provides a copy of a T-Visa, follow the instructions in <a href="#">Dear Colleague Letter GEN 06-09</a> . If the student claims a battered immigrant-qualified alien status under the Violence Against Women Act, follow the instructions in <a href="#">Dear Colleague Letter GEN 10-07</a> .
106	You have corrected information on your SAR more than 10 times. Before sending in another correction, contact your financial aid office for assistance.		More than 10 transactions			

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107	To resolve your Perkins overpayments, your Financial Aid Administrator must access NSLDS for additional Perkins overpayment information.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for Perkins overpayment	Y		<b>Resolution required.</b> The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.
108	Your parent did not sign your FAFSA or the SAR corrections you submitted. If your parent is not able to sign, see your school's financial aid office or High School Counselor.		Missing parent signature on FAFSA or SAR		15	<b>Resolution required.</b> A signature correction must be made on a printed SAR certification page and resubmitted to the FAFSA Processor, or it can be corrected electronically.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
109	<p>The United States Citizenship and Immigration Services (USCIS) of the Department of Homeland Security did not have enough information to confirm that you are a noncitizen (Item 14) in an immigration status associated with the requirements of eligibility for the financial assistance for which you have applied. You must contact the financial aid office at your school to find out what information is needed. If you do not submit the required information within 30 days, or longer if your school allows, you may not be eligible for federal student aid.</p>	<p>To clarify the text, we updated the Reason for Comment column. We also updated the Action Needed column to clarify what to do if the ARN (FAFSA question 15) is blank or does not match.</p>	<p>Secondary DHS Match Flag = X (DHS did not have enough information to confirm eligible noncitizen status)  DHS requires additional information to confirm the student's immigration status</p>	Y		<p><b>Resolution required.</b></p> <p>Verify that the Alien Registration Number (ARN) in FAFSA question 15 matches the ARN on the student's eligible noncitizen document (see the <a href="#">Federal Student Aid Handbook</a>, Volume 1–Student Eligibility, Chapter 2–Citizenship for a list of appropriate documents).</p> <p><b>If the ARNs match:</b> You must submit a Third-Step Verification request via the DHS/SAVE system. For information on how to access and navigate the SAVE system, see the “SAVE System Instructions for U.S. Department of Education (School) Users” document at: <a href="http://ifap.ed.gov/DHSSAVEEligibleNoncitizen/ElctThirdStepVerfi.html">ifap.ed.gov/DHSSAVEEligibleNoncitizen/ElctThirdStepVerfi.html</a>. If the requested documentation includes an HHS Eligibility or Certification letter and/or the student provides a copy of a T-Visa, follow the instructions in <a href="#">Dear Colleague Letter GEN 06-09</a>. If the student claims a battered immigrant-qualified alien status under the Violence Against Women Act, follow the instructions in <a href="#">Dear Colleague Letter GEN 10-07</a>.</p> <p><b>If FAFSA question 15 is blank or if the ARNs do not match:</b> Correct FAFSA question 15 to match the ARN on the student's document, update the Resend Record to Matches field to “Yes,” and submit it to the CPS. Do not submit a Third-Step Verification request. Wait three to five business days for a corrected ISIR and follow the procedures for the match flags and code. Submit a Third-Step Verification request only if the DHS Match Flag = N and the DHS Secondary Match Flag = N or X.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
110	We have not received the signature page from your FAFSA on the Web application or correction. You must sign and return this SAR before we can determine your eligibility for federal student aid.		Missing student signature on Web application		16	<b>Resolution required.</b> A signature correction must be made on a printed SAR certification page and resubmitted to the FAFSA Processor, or it can be corrected electronically.
111	The amount you reported for your parents' income tax is equal to or greater than the amount you reported for their adjusted gross income. Review Items 84 and 85 and make the necessary corrections.	Updated item numbers	Parents' Taxes Paid is greater than zero and equal to or greater than AGI		12	<b>Resolution required.</b> Review and correct or confirm (re-enter the same value) the parents' taxes paid or AGI. When filing an application or making corrections using FAFSA on the Web, the student can also override the reject by confirming the parents' information he or she has entered. In FAA Access, an FAA can override some verifiable rejects before transmitting the student's data to the CPS if the FAA knows that the reported information is correct. Reject codes 3, 12, 20, and 21 can be confirmed only by the FAA. Only the FAA can override these reject codes without changing the values to get a calculated EFC.
112	<b>This text is for the Web and if this comment code is included in the comment codes listed on the SAR/ISIR, a similar message will print on the first page of the SAR.</b> Based on the information we have on record for you, your EFC is <EFC>. You are not eligible for a Federal Pell Grant but you may be eligible for other aid. Your school will use your EFC to determine your financial aid eligibility for other federal grants, loans, and work-study, and possible funding from your state and school.	Comment text is not printed on the SAR or ISIR from EDEXpress	Pell ineligible EFC (Web only)			



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113	We assumed the value for number in college (Item 73) based on your parents' marital status and number of family members. Your parents should not be included in the number in college. Please review this item.	Updated item number	Parents' number in college assumed to be less than the number reported			
114	The amount you reported for your income taxes is equal to or greater than the amount you reported for your adjusted gross income. Review Items 36 and 37 and make the necessary corrections.		Independent Student and Taxes Paid is greater than zero and equal to or greater than AGI		3	<b>Resolution required.</b> Review and correct or confirm (re-enter the same value) the student's taxes paid or AGI. When filing an application or making corrections using FAFSA on the Web, the student can also override the reject by confirming the information he or she has entered. In FAA Access, an FAA can override some verifiable rejects before transmitting the student's data to the CPS if the FAA knows that the reported information is correct. Reject codes 3, 12, 20, and 21 can be confirmed only by the FAA. Only the FAA can override these reject codes without changing the values to get a calculated EFC.
115	The National Student Loan Data System (NSLDS) indicates that one or more of your federal student loans have been discharged. If you have questions, contact the financial aid office at your school.		NSLDS Results Flag = 1 (record matched, data sent) Loan is discharged due to disability	Y		<b>Resolution required.</b> See the <i>Federal Student Aid Handbook</i> , Volume 1–Student Eligibility, Chapter 3.

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
116	The National Student Loan Data System (NSLDS) indicates you have one or more student loans in an active bankruptcy status. Before you can receive additional federal student loans, you must contact the financial aid office at your school.		NSLDS Results Flag = 1 (record matched, data sent)  Loan is in Bankruptcy	Y		<b>Resolution required.</b> See the <i>Federal Student Aid Handbook</i> , Volume 1–Student Eligibility, Chapter 3.
117	We assumed certain information to calculate your eligibility for federal student aid. We printed the assumption we made and the word “assumed” in the “You told us” space for each of these items. If our assumptions are correct, do not change them. If they are incorrect, you need to make the necessary corrections.		Assumption made for one or more fields			
118	Be sure to review the items printed in darker print on this SAR and make any corrections if necessary.		Highlight on for one or more fields			
119	You corrected the date of your marital status to be after the date you submitted your application. Your marital status (Item 16) and date (Item 17) should only be changed if they were reported incorrectly on the date the FAFSA was originally submitted, or if a Financial Aid Administrator has instructed you to update this information. Review Items 16 and 17 and make the necessary corrections or contact your Financial Aid Administrator for assistance.		Marital Status Date is between the application date and transaction date		21	<b>Resolution Required</b> The student should correct his or her marital status and marital status date or have the financial aid administrator set reject override 21.

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
120	Your citizenship status (Item 14) has been confirmed by the Department of Homeland Security and you meet the citizenship requirements for federal student aid.	To clarify the text, we updated the Reason for Comment column	Secondary DHS match conducted DHS Secondary Confirmation Match Flag = Y (citizenship status confirmed by DHS) Student is an eligible noncitizen			
121	It appears you have reported the same amount for your parents' cash, savings, and checking accounts and your parents' real estate/investment net worth. Review Items 88 and 89 and make the necessary corrections.	Updated item numbers	Parent asset fields equal			
122	It appears you have reported the same amount for your cash, savings, and checking accounts and your real estate/investment net worth. Review Items 40 and 41 and make the necessary corrections.	Updated item numbers	Dependent student asset fields equal			
123	It appears you have reported the same amount for your cash, savings, and checking accounts and your real estate/investment net worth. Review Items 40 and 41 and make the necessary corrections.	Updated item numbers	Independent student asset fields equal			
124	Contact the following agency(ies) regarding your defaulted or fraudulent federal student loan(s):		Contacts for defaulted student loans	Y		<b>Resolution required.</b> The student needs to contact the agency to resolve a defaulted or fraudulent loan.
125	To be considered for a Federal Pell Grant, your financial aid office must receive your SAR by September 18, 2021, or your last day of enrollment, whichever comes first. Other student aid programs have different deadlines.	Updated deadline date	The transaction process date is between 6/30/2021 and 8/20/2021			

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
126	You reported that your parents will not file an income tax return, but the amount you reported for your parents' income appears to be over the minimum amount required to file a tax return. Please review Items 79, 86, and 87 and make the necessary corrections.	Updated item numbers	Dependent student indicated that your parent is not a tax filer but appears to meet income requirement for tax filing		20	<b>Resolution required.</b> Review and correct or confirm (re-enter the same value) the appropriate set of data from the following: Student's Tax Return Completed status or income for the student or Parents' Tax Return Completed status or income for the father and mother.
127	It may be too late to submit any corrections to your SAR. To be considered for a Federal Pell Grant, you must submit a complete, correct SAR to your financial aid office no later than September 18, 2021, or your last day of enrollment, whichever comes first. If it is later than September 18, 2021, you must contact your financial aid office for assistance.	Updated deadline date	The transaction process date is between 8/21/2021 to end of processing year and was not rejected (or a reject 19 only)			
128	It may be too late for you to make corrections or give us any more information for this year. We must have your corrected SAR no later than September 11, 2021. If it is later than September 11, 2021, you must contact your financial aid office for assistance.	Updated deadline date	The transaction process date is between 8/21/2021 to end of processing year and was rejected for a reason other than 19			
129	You must provide your parent(s)' income information in Items 84 through 87 and 92a through 92h.	Updated item numbers	Dependent student and incomplete income information provided		2	<b>Resolution required.</b> Provide the parents' taxed and untaxed income.

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
130	You must provide your income information in Items 36 through 39 and 44a through 44i.	Updated item numbers	Independent student and incomplete income information provided		2	<b>Resolution required.</b> Provide the student's and spouse's (if married) taxed and untaxed income.
131	You reported that you will not file an income tax return, but the amount you reported for your (and your spouse's) income appears to be over the minimum amount required to file a tax return. Please review Items 32, 38, and 39 and make the necessary corrections.	Updated item numbers	Independent student indicated that he or she is not a tax filer but appears to meet income requirement for tax filing		20	<b>Resolution required.</b> Review and correct the appropriate set of data from the following: Student's Tax Return Completed status or income for the student and spouse.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
132	The National Student Loan Data System (NSLDS) indicates that you are in DEFAULT on one or more federal student loans. You are not eligible to receive any federal student aid until you resolve any loan default(s).		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 2 (default) Applicant has at least one loan in default	Y		<p><b>Resolution required.</b></p> <p>Comment 124 will be printed in conjunction with comment 132 and will include up to three agencies that are holding defaulted loans. (Comments 190 to 239, 248, 251 to 253, 303 to 307, and 315 to 344)</p> <p>Depending on the loan status, the student needs to contact GA, FLS, or EDR and make satisfactory arrangements to repay the loan. If the student has repaid the loan, obtain documentation that the loan identified as being in default is the loan that was paid off by the student.</p> <p>See the list of loan status codes and information on student eligibility in Appendix C of <i>The ISIR Guide</i> or in the Processing Codes section of the <i>Electronic Data Exchange Technical Reference</i>.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
133	The National Student Loan Data System (NSLDS) indicates that you have received one or more overpayments of federal student aid funds. You are required by law to repay any federal student aid funds received for which you were not entitled. You are not eligible to receive any federal student aid until you resolve your overpayment(s).		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Applicant has at least one overpayment or is in a fraud status and as a result, the applicant has at least one Overpayment Flag set to: Y = Overpayment or F = Fraud NSLDS Overpayment	Y		<b>Resolution required.</b> Access NSLDS to obtain additional overpayment information. When there is an overpayment, comment 133 will be provided with an additional comment(s) based on the type of overpayment. Federal Supplemental Educational Opportunity Grant (FSEOG) Overpayment: 010, 065, 066, 067, 077, or 079. Pell Grant Overpayment: 020, 038, 039, 041, 042, or 043. Perkins Loan Overpayment: 086, 090, 100, 101, 102, or 107. Teacher Education Assistance for College and Higher Education (TEACH) Grant Overpayment: 289 to 294. Iraq and Afghanistan Service Grant Overpayment: 309 to 314.
134	The National Student Loan Data System (NSLDS) indicates that you are in DEFAULT on one or more federal student loans and that you received one or more overpayments of federal student aid funds. You are not eligible to receive any federal student aid until these items have been resolved.		NSLDS Defaulted loan and Overpayment	Y		<b>Resolution required.</b> See resolution for comments 132 and 133.
135	To resolve your defaulted or fraudulent federal student loan(s), contact the lender associated with the loan.		Defaulted loan lender contact	Y		<b>Resolution required.</b> A defaulted or fraudulent loan for this student is held by the lender of this loan.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
136	To resolve your defaulted or fraudulent federal student loan(s), contact the school associated with the loan.		Defaulted loan school contact	Y		<p><b>Resolution required.</b> A defaulted or fraudulent loan for this student is held by the school that issued this loan.</p>
137	You are currently in the process of applying for or have received a Total and Permanent Disability (TPD) discharge. If you are in the process of applying for a TPD discharge, receiving additional federal student aid may affect your eligibility for a TPD discharge. If you have already received a TPD discharge, you must meet additional eligibility requirements to receive further federal student aid. Depending on when you received a TPD discharge, receiving additional federal student aid may affect your ability to keep your discharge. Contact the financial aid office at your school for further information.		Loan data provider contact DDP/FLS contact code is not 582			<p><b>Resolution required.</b> This student has either: (1) indicated that he or she will apply for a Total and Permanent Disability (TPD) discharge, (2) applied for a TPD discharge, or (3) has received a TPD discharge. If the student receives a Title IV loan or TEACH Grant, it may affect the student's eligibility for discharge or may cause the student's loan or grant obligation to be reinstated. If the student has already received a TPD discharge, there are additional student eligibility criteria that the student must meet before receiving additional Title IV loans or TEACH Grants.</p> <p>If the student has applied for or is in the process of applying for a TPD discharge, but the application has neither been approved nor rejected, any disbursements of a Title IV loan or TEACH Grant that are made may cause the student's application for TPD discharge to be suspended until the disbursement is returned or may cause the student's TPD application to be rejected. Contact the</p> <p style="text-align: right;"><i>Continued on the next page.</i></p>



SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
137 (continued)						<p>TPD Servicer for specific information on the status of the student’s TPD application and guidance on the impact that receiving Title IV loans or TEACH Grants may have on the student’s TPD application. Then, counsel the student accordingly.</p> <p>If the student has received a TPD discharge, the student is not eligible to receive further Title IV loans or TEACH Grants unless the student provides the following: (1) a statement from his/her physician certifying that the student is able to engage in substantial gainful activity; and (2) a statement, signed by the student, acknowledging that the new Title IV loan or TEACH Grant service obligation cannot be discharged in the future on the basis of any impairment present when the new loan or TEACH Grant is made, unless that impairment substantially deteriorates so that the student is once again totally and permanently disabled. This requirement applies to all students who received a TPD discharge, regardless of whether they were subject to a post-discharge monitoring period (see below) or whether they have completed their post-discharge monitoring period (if any).</p> <p>If the student has been granted a TPD discharge and the discharge was granted on the basis of a physician’s certification or documentation from the Social Security Administration (NSLDS Loan</p> <p><i>Continued on the next page.</i></p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
137 (continued)						<p>Status Codes “DI” or “DS”), the student is subject to a post-discharge monitoring period that starts on the date that the Department granted the discharge. During this period, the receipt of a new Title IV loan or TEACH Grant or a subsequent disbursement of a Title IV loan or TEACH Grant that was initially received before the date that the Department granted discharge may cause the student’s obligation to repay the Title IV loan or fulfill the TEACH Grant service obligation to be reinstated. Contact the TPD Servicer for specific information on the status of the student’s TPD discharge and counsel the student accordingly. If the student is still undergoing monitoring, advise the student to contact the TPD Servicer to inform the TPD Servicer that the student will be receiving a new Title IV loan or TEACH Grant and that their discharged obligations must be reinstated before making any disbursements to such a student. Note that students who received a TPD discharge based on documentation from the Veterans Administration (VA) (NSLDS Loan Status Code “VA”) are not subject to a post-discharge monitoring period.</p> <p>Students and schools can contact the Department’s TPD Servicer, Nelnet at 1-888-303-7818 from 8:00 a.m. - 8:00 p.m. (ET), Monday through Sunday or write to Nelnet, U.S. Department of Education, PO box 87130 Lincoln, Nebraska 68501-7130 or by e-mail at <a href="mailto:disabilityinformation@nelnet.net">disabilityinformation@nelnet.net</a>.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
138	The National Student Loan Data System (NSLDS) found your reported Social Security Number (SSN) (Item 8) on their database, but your name (Items 1 and 2) and date of birth (Item 9) did not match. Therefore, this SAR does not contain the financial aid history that is associated with your reported SSN.		NSLDS Results Flag = 2 (SSN match, no name or date of birth match, no data sent) and NSLDS Match Flag = 7 (match but no data provided)	Y		<p><b>Resolution required.</b></p> <p>Determine if the NSLDS record is that of the applicant by contacting the NSLDS Customer Support Staff directly at 1-800-999-8219.</p> <p>The NSLDS Customer Support Staff will help determine whether that SSN belongs to the student being assisted. Reviewing the student records with NSLDS Customer Support Staff will reveal which data provider supplied the conflicting SSN information. This provider can then be contacted directly to resolve the discrepancy. There is no need to wait for NSLDS to be updated before continuing the award process.</p> <p>If the record belongs to the student, verify he or she is in good standing by using the information in NSLDS to determine eligibility for Federal Student Aid funds.</p>
139	To resolve issues with your federal student loan(s), call the Perkins Loans Customer Service Center at 1-866-313-3797, or write to them at ECSI Federal Perkins Loan Servicer, P.O. Box 1079, Wexford, PA 15090.		Loan data provider contact RDS Perkins			

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
140	According to Social Security Administration (SSA) records, the Social Security Number (SSN) that was provided in Item 8 belongs to a deceased person. If the SSN in Item 8 is correct, the applicant must contact the SSA at 1-800-772-1213 or <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> to resolve this problem. If the SSN is incorrect, the applicant must correct the SSN on a paper SAR or submit a new FAFSA online with the correct SSN.	Updated the Action Needed column to explain how to resend a record for a match	SSN Match Flag = 5 (SSN, name, and DOB match with date of death) System generated Successful SSN match with a record that belongs to deceased person		8	<p><b>Resolution required.</b></p> <p>If the student’s SSN is correct, he or she must contact SSA. After the student receives confirmation that SSA has corrected its records, update the Resend to Matches field to “Yes” in FAA Access to CPS Online and submit it as a SAR/ISIR correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. Review subsequent transactions for updated match flag.</p> <p>If the SSN is incorrect, the student can correct the SSN on the SAR/ISIR. If this is done, the student’s original SAR ID (the ID that is used [with the incorrect SSN] to access the SAR/ISIR) will not change, but the current SSN reported in question 8 will be changed to reflect the corrected SSN.</p> <p>Alternatively, to obtain a SAR with a SAR ID that matches the student’s reported SSN, the applicant should file a new FAFSA under the correct SSN. This FAFSA will be treated as an original application and will be sent through all of the matches as if another FAFSA had never been completed. The SAR ID will be the same as the SSN reported on the new application.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
141	You changed either your response to citizenship (Item 14) or the Alien Registration Number (Item 15) that was verified with the Department of Homeland Security. Therefore, you must submit proof of your citizenship status to your financial aid office.	To clarify the text, we updated the Action Needed column	DHS Primary Verification match not conducted Match Flag = blank (record not sent to DHS) Applicant changed from eligible noncitizen to U.S. citizen or changed Alien Registration Number	Y		<b>Resolution required.</b> Determine why the student changed his or her citizenship status and resolve any conflicting information. Depending on the reason for the change, the student may need to provide U.S. citizenship or eligible noncitizenship documentation. For descriptions of U.S. citizenship and eligible noncitizen documentation, see the <a href="#">Federal Student Aid Handbook</a> , Volume 1–Student Eligibility, Chapter 2–Citizenship.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
142	The United States Citizenship and Immigration Services (USCIS) of the Department of Homeland Security could not confirm that you are a noncitizen (Item 14) in an immigration status associated with the requirements of eligibility for the financial assistance for which you have applied because there is an issue with your Alien Registration Number (Item 15). You must submit proof to your school that you are a noncitizen in the required immigration status. If you do not submit proof within 30 days, or longer if your school allows, you may not be eligible for federal student aid.	To clarify the text, we updated the Action Needed column	DHS Primary Verification match not conducted Match Flag = blank (record not sent to DHS) Student did not provide Alien Registration Number or provided invalid Alien Registration Number	Y		<b>Resolution required.</b> If the student failed to provide an Alien Registration Number (ARN) or provided an invalid ARN, <i>do not perform Third-Step Verification</i> . Instead, help the student add or correct his or her ARN or make other corrections to the SAR/ISIR and resubmit it for processing. If you make the correction on FAA Access to CPS Online, update the Resend Record to Matches field to “Yes” before submitting. If the student provides adequate information to conduct a match, the record will be sent back to DHS for matching. Wait three to five business days for a corrected ISIR and follow the procedures for the match flags and code. Complete a Third-Step Verification request only if the DHS Match Flag = N and the DHS Secondary Match Flag = N or X.
143	Your citizenship status has been confirmed by the Department of Homeland Security and you meet the citizenship requirements for federal student aid.	To clarify the text, we updated the Action Needed column	DHS Match Flag = Y (citizenship confirmed) Applicant’s noncitizen eligibility confirmed			<b>No resolution required.</b> Do not initiate Third-Step Verification unless there is conflicting information about the student’s status or you have reason to believe the status reported is incorrect. The SAR/ISIR will serve as the necessary documentation to prove the student’s eligible noncitizen status.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
144	The United States Citizenship and Immigration Service (USCIS) of the Department of Homeland Security (DHS) has not yet confirmed your status as a noncitizen (Item 14) in an immigration status associated with the requirements of eligibility for the financial assistance for which you have applied. DHS will continue to check its records and we will notify you once we receive more information from DHS.	To clarify the text, we updated the Reason for Comment and Action Needed columns	DHS Match Flag = N (citizenship not confirmed) DHS did not confirm applicant's immigration status	Y		<p><b>Resolution required.</b> See the match flag for Secondary Confirmation.</p> <p>DHS is conducting Secondary Confirmation. Wait three to five business days for a subsequent ISIR and follow the procedures for the DHS Secondary Confirmation Match flag.</p> <p><b>Note:</b> Check that the Alien Registration Number (ARN) in FAFSA question 15 matches the ARN on the student's eligible noncitizen document. For a list of appropriate noncitizen documents, see the <a href="#">Federal Student Aid Handbook</a>, Volume 1–Student Eligibility, Chapter 2–Citizenship.</p> <p><b>If the ARNs do not match:</b> Correct FAFSA question 15 to match the ARN on the student's document. Update the Resend Record to Matches field to “Yes” and submit it to the CPS. You will receive two new ISIR transactions: one containing the incorrect ARN (a result of Secondary Confirmation, which you will disregard) and the second showing the corrected ARN. Follow the procedures for the match flags and code on the ISIR with the corrected ARN. Submit a Third-Step Verification request via the DHS/SAVE system only if the DHS Match Flag = N and the DHS Secondary Confirmation Match Flag = N or X. For information on how to access and navigate the SAVE system, see the “SAVE System Instructions for U.S. Department of Education (School) Users” document at: <a href="http://ifap.ed.gov/DHSSAVEEligibleNoncitizen/ElectThirdStepVerfi.html">ifap.ed.gov/DHSSAVEEligibleNoncitizen/ElectThirdStepVerfi.html</a>.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
145	According to Social Security Administration (SSA) records, the Social Security Number (SSN) that was reported in Item 8 belongs to a deceased person. If the SSN in Item 8 is correct, the applicant must contact the SSA at 1-800-772-1213 or <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> to resolve this problem. If the SSN is incorrect, the applicant must correct the SSN on a paper SAR or submit a new FAFSA online with the correct SSN.	To clarify the text, we updated the Action Needed column	SSN Match Flag = 5 (SSN, name, and DOB match with date of death) A successful SSN match with a record that belongs to deceased person		8	<p><b>Resolution required.</b></p> <p>If the student’s SSN is correct, he or she must contact SSA. After the student receives confirmation that SSA has corrected its records, update the Resend to Matches field to “Y” in FAA Access to CPS Online and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. Review subsequent transactions for updated match flag.</p> <p>If the SSN is incorrect, the student can correct the SSN on the SAR/ISIR. If this is done, the student’s original SAR ID (the ID that is used [with the incorrect SSN] to access the SAR/ISIR) will not change, but the current SSN reported in question 8 will be changed to reflect the corrected SSN.</p> <p>Alternatively, to obtain a SAR with a SAR ID that matches the student’s reported SSN, the applicant should file a new FAFSA under the correct SSN. This FAFSA will be treated as an original application and will be sent through all of the matches as if another FAFSA had never been completed. The SAR ID will be the same as the SSN reported on the new application.</p>



SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
146	<p>The Social Security Administration did not confirm that you are a U.S. citizen. Please provide your financial aid office with documentation of your U.S. citizenship (such as your U.S. Passport, Certificate of Naturalization or Birth Certificate). If the documents support your status as a U.S. citizen, the financial aid office at your school will make a copy of your documentation and can continue to process your federal student aid. If you are an eligible noncitizen, you or your school must submit a correction to Item 14 to indicate that you are an eligible noncitizen and also provide your Alien Registration Number in Item 15. You and your school will receive a new SAR/ISIR within three processing days with results from the Department of Homeland Security about your eligible noncitizen status.</p>	<p>To clarify the text, we updated the Action Needed column</p>	<p>SSA citizenship status match conducted  SSA Match Flag = B, C, D, E, F, or *  (B = Legal alien, eligible to work  C = Legal alien, not eligible to work  D = Other  E = Alien, student restricted, work authorized  F = Conditionally legalized alien  * = Foreign  Blank = Domestic born [U.S. citizen])  SSA did not confirm U.S. citizenship status</p>	Y		<p><b>Resolution required.</b>  Request from the student U.S. citizen documentation (such as a birth certificate or passport) or eligible noncitizen documentation (such as a Lawful Permanent Resident card). For descriptions of documentation and their statuses, see the <a href="#">Federal Student Aid Handbook</a>, Volume 1–Student Eligibility, Chapter 2–Citizenship. Driver’s licenses or voter registration cards are not adequate proof of U.S. citizenship, since many localities do not require proof of U.S. citizenship for these documents.  If the student has provided eligible noncitizen documentation, correct FAFSA question 14 to indicate that the student is an eligible noncitizen, provide an Alien Registration Number (ARN) in FAFSA question 15, update the Resend Record to Matches field to “Yes,” and submit the correction to CPS.  If the student provided an eligible noncitizenship status and an ARN on the FAFSA or SAR, determine if his or her record was sent to DHS for matching (DHS Match Flag is not blank). If it was not, verify that the ARN submitted is correct and that the first and last name, date of birth, and applicant’s signature are on the record. If the student was successfully matched with DHS as an eligible noncitizen in the primary</p> <p style="text-align: right;"><i>Continued on the next page</i></p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
146 (continued)						<p>verification and/or secondary confirmation match, comment 146 is suppressed and no further resolution is necessary.</p> <p><b>Note:</b> A match flag of * (asterisk) generally indicates that the student was born in a foreign country to American parents who were stationed in another country (for example, military, State Department, or Foreign Service). These students generally have birth certificates indicating that they are U.S. citizens who were born abroad, such as Consular Report of Birth Abroad (CRBA, FS-240) or Certification of Birth Abroad (DS-1350, discontinued since December 2010, but are still valid for proof of identity, citizenship, or other legal purposes.) The SSA will not automatically update this flag, and the financial aid administrator should document the information in the student's record.</p>
147		Comment not used.				
148	We assumed the number in college should be one (Item 73). Your parents should not be included in the number in college.	Updated item number	Parents' number in college assumed to be less than the number reported			

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
149	<p><b>This text is for the Web and if this comment code is included in the comment codes listed on the SAR/ISIR, a similar message will print on the first page of the SAR.</b></p> <p>Based on the information we have on record for you, your EFC is &lt;EFC&gt;. You may be eligible to receive a Federal Pell Grant and other federal student aid. Your school will use your EFC to determine your financial aid eligibility for federal grants, loans, and work-study, and possible funding from your state and school.</p>	Comment text is not printed on the SAR or ISIR from EDEExpress	Pell eligible EFC (Web only)			
150	You must provide asset information for you and your parent(s). Review Items 40 through 42 and Items 88 through 90 and make the necessary corrections.	Updated item numbers	Dependent student did not meet Simplified Needs Test criteria and supplemental asset data left blank		1	<p><b>Resolution required.</b></p> <p>If the student is dependent and filed using FAFSA on the Web, the response can be blank only if the parents' total asset net worth did not exceed the asset threshold amount determined by CPS as of the day the FAFSA was completed or the student meets the simplified needs test or qualifies for an automatic zero Expected Family Contribution (EFC).</p> <p>Provide the following: Parents' Cash, Savings, and Checking; Parents' Real Estate/Investment Net Worth; and Parents' Business/Investment Farm Net Worth.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
151	You must provide your asset information. Review Items 40 through 42 and make the necessary corrections.	Updated item numbers	Independent student did not meet Simplified Needs Test criteria, SNT not met and supplemental asset data left blank		1	<p><b>Resolution required.</b></p> <p>If the student is independent and filing using FAFSA on the Web, the response can be blank only if the student indicates his or her (and spouse's) current asset net worth did not exceed the asset threshold amount determined by CPS as of the day the FAFSA was completed or the student meets the simplified needs test or qualifies for an automatic zero Expected Family Contribution (EFC).</p> <p>Provide the following:  Student's Cash, Savings; and Checking, Student's Real Estate/Investment Net Worth; and Student's Business/Investment Farm Net Worth.</p>
152	The amount you reported for your income tax is equal to or greater than the amount you reported for your adjusted gross income. Review Items 36 and 37 and make the necessary corrections.		Dependent Student and Taxes Paid is greater than zero and equal to or greater than AGI		3	<p><b>Resolution required.</b></p> <p>Review and correct or confirm (re-enter the same value) the student's taxes paid or adjusted gross income.</p>
153	The amount you reported for your income tax appears to be over the allowable amount based on what you reported for your adjusted gross income. Review Items 36 and 37 and make the necessary corrections.		Dependent student's Taxes Paid is greater than zero, and greater than or equal to a fixed percentage of the AGI, but not equal to or greater than AGI		G	<p><b>Resolution required.</b></p> <p>Review and correct or confirm (re-enter the same value) the student's taxes paid and adjusted gross income.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
154	The amount you reported for your parents' income tax appears to be over the allowable amount based on what you reported for their adjusted gross income. Review Items 84 and 85 and make the necessary corrections.	Updated item numbers	Parent's Taxes Paid is greater than zero and greater than or equal to a fixed percentage of the AGI, but not equal to or greater than AGI		C	<b>Resolution required.</b> Review and correct or confirm (re-enter the same value) the parent's taxes paid and adjusted gross income.
155	The amount you reported for your income tax appears to be over the allowable amount based on what you reported for your adjusted gross income. Review Items 36 and 37 and make the necessary corrections.		Student's Taxes Paid is greater than zero and greater than or equal to a fixed percentage of the AGI, but not equal to or greater than AGI		C	<b>Resolution required.</b> Review and correct or confirm (re-enter the same value) the student's taxes paid and adjusted gross income.
156	If your parents have now completed their 2018 tax return, you should correct your FAFSA to reflect the income and tax information reported on their tax return. You may either make corrections to your FAFSA online at <a href="https://fafsa.gov">https://fafsa.gov</a> , or by using this SAR. If you make corrections online at <a href="https://fafsa.gov">https://fafsa.gov</a> and your parents filed a federal tax return with the IRS, they may be eligible to use the IRS Data Retrieval Tool, which is the best and easiest way to provide accurate tax information. With just a few simple steps, your parents can transfer that information directly into your FAFSA. If your parents have not yet completed their tax return, you must correct this SAR to reflect the income and tax information reported on their tax return once it is filed.	Updated year reference	Parents' tax filing status is will file			

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
157	<p>If you have now completed your 2018 tax return, you should correct your information to reflect the income and tax information reported on your tax return. You may either make corrections to your information online at <a href="https://fafsa.gov">https://fafsa.gov</a>, or by using this SAR. If you make corrections online at <a href="https://fafsa.gov">https://fafsa.gov</a> and you filed a federal tax return with the IRS, you may be eligible to use the IRS Data Retrieval Tool, which is the best and easiest way to provide accurate tax information. With just a few simple steps, you can transfer that information directly into your FAFSA. If you have not yet completed your tax return, you must correct this SAR to reflect the income and tax information reported on your tax return once it is filed.</p>	Updated year reference	Student's tax filing status is will file			
158	<p><b>This text is for the Web and if this comment code is included in the comment codes listed on the SAR/ISIR, a similar message will print on the first page of the SAR.</b></p> <p>You are not eligible to receive a Federal Pell Grant because you reported that you have a bachelor's degree (Item 28) or you are working on a degree beyond a bachelor's degree (Item 47). Your Financial Aid Administrator will determine what types of federal student aid you are eligible to receive.</p>	<p>Comment text is not printed on the SAR or ISIR from EDEExpress</p> <p>Updated item number</p>	Pell eligible EFC, graduate student (Web only)			

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
159	<p><b>This text is for the Web and if this comment code is included in the comment codes listed on the SAR/ISIR, a similar message will print on the first page of the SAR.</b></p> <p>You MAY not be eligible to receive a Federal Pell Grant because you reported that you have a bachelor's degree (Item 28) or you are working on a degree beyond a bachelor's degree (Item 47). Your Financial Aid Administrator will determine what types of federal student aid you are eligible to receive.</p>	<p>Comment text is not printed on the SAR or ISIR from EDEExpress Updated item number</p>	<p>Pell eligible EFC, graduate student in teaching credential program (Web only)</p>			
160	<p>You either did not sign your FAFSA or FAFSA correction, or the date that you provided indicates that you completed your FAFSA prior to October 1, 2019, or later than the date the FAFSA was received. You must sign and return this SAR before we can determine your eligibility for federal student aid.</p>	<p>Updated year reference</p>	<p>Missing student signature on paper FAFSA or SAR</p>		14	<p><b>Resolution required.</b> A signature correction must be made on a printed SAR certification page and resubmitted to the FAFSA processor, or it can be corrected electronically.</p>
161	<p>We could not match your information with the Department of Veterans Affairs. Please provide your full name (Items 1 and 2) and/or date of birth (Item 9) for us to complete the match with the Department of Veterans Affairs.</p>		<p>VA Match Flag = 8 (record not sent to VA) VA Match not completed Record could not be sent to VA because of last name, date of birth, and/or signature provided</p>			<p><b>No resolution required.</b> Help the student make corrections to the name, date of birth, or signature, if necessary, so that the student's record can be sent to VA for matching. Review subsequent transactions for an updated match flag.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
162	<p>The Department of Veterans Affairs did not confirm that you are or will be a qualifying veteran for purposes of receiving federal student aid for the 2020-2021 school year. If you believe you are or will be a qualifying veteran, contact your financial aid office and provide a copy of your DD214 (military separation form). If you are currently serving on active duty in the U.S. Armed Forces for purposes other than training, change your answer to Item 49 from “Yes” to “No” and answer “Yes” to Item 48. If you are not and will not be a veteran, you must change the answer to Item 49 from “Yes” to “No” and provide parental information, including the signature of at least one of your parents.</p>	<p>Updated year reference and item numbers</p>	<p>VA Match Flag = 2 (record found on VA database but not a qualifying veteran)</p> <p>Independent and record is not independent for a reason other than veteran status</p>	Y		<p><b>Resolution required.</b></p> <p>If the student believes the match results are in error, he or she should contact a regional VA office to have the VA records updated. The CPS will continue to send any correction transactions to the VA for rematching and an updated match flag.</p> <p>While the student is resolving the discrepancy with the VA, the financial aid administrator can collect documentation from the applicant that clearly demonstrates that he or she is a veteran of the U.S. Armed Forces. The student can provide the DD214 form showing that “Character of Service” is other than “dishonorable.” However, until the information is corrected in the VA database, the match results will not change. If the documentation confirms that the student is a veteran, Title IV aid can then be disbursed to the student.</p> <p>If the match results are correct and the student is not a qualifying veteran, then he or she must submit a correction to change the answer to the veteran’s status question in Step Three from “Yes” to “No” and provide parental information, including the signature of at least one parent.</p>



<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
163	This SAR reflects your Financial Aid Administrator's determination of your status as a homeless youth.		Homeless Youth Determination set			<b>No resolution required.</b> A financial aid administrator has reviewed the applicant's record and confirmed that he or she is a homeless youth.
164	You reported that your parent(s) did file or will file a 2018 income tax return (Item 79) but also reported that your father and your mother do not have a Social Security Number (Items 60 and 64). Please review your answers and make the necessary corrections.	Updated year reference and item numbers	Comment is printed instead of printing comments 83 and 84 together		J and K	<b>Resolution required.</b>
165	If you are or were in Foster Care, you may be eligible for assistance through federal programs for foster youth, such as the John H. Chafee Foster Care Independence Program and/or the Education and Training Voucher (ETV) Program. For more information contact your state ETV coordinator. The contact information is located here: <a href="https://childwelfare.gov/organizations/?CWIGFunction=saction=rols:main.dspROL&amp;rolType=Custom&amp;RS_ID=38">https://childwelfare.gov/organizations/?CWIGFunction=saction=rols:main.dspROL&amp;rolType=Custom&amp;RS_ID=38</a> .		Applicant answered Yes to the Foster Care question on a non FAFSA on the Web transaction			
166	You reported that you are or were in Foster Care. You may be eligible for assistance through federal programs for foster youth, such as the John H. Chafee Foster Care Independence Program and/or the Education and Training Voucher (ETV) Program. For more information contact your state ETV coordinator. The contact information is located here: <a href="https://childwelfare.gov/organizations/?CWIGFunction=saction=rols:main.dspROL&amp;rolType=Custom&amp;RS_ID=38">https://childwelfare.gov/organizations/?CWIGFunction=saction=rols:main.dspROL&amp;rolType=Custom&amp;RS_ID=38</a> .		Applicant answered Yes to the Foster Care question on FAFSA on the Web			
167		Comment not used.				

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168	You must provide answers for your parents' marital status and number of family members in Items 58 and 72.	Updated item numbers	Dependent student and marital status and number of family members are blank		10	<b>Resolution required.</b> Review and correct the parents' marital status and the parents' number of family members.
169	You must provide answers for your marital status and number of family members in Items 16 and 93.	Updated item number	Independent student and marital status and number of family members are blank		10	<b>Resolution required.</b> Review and correct the student's marital status and the student's number of family members.
170	<b>This text is for the Web and if this comment code is included in the comment codes listed on the SAR/ISIR, a similar message is printed on the first page of the SAR.</b> Your FAFSA has been selected for a review process called verification. Your school has the authority to request copies of certain financial documents from you and your parent(s).	Comment text is not printed on the SAR or ISIR from EDExpress	Selected for verification, dependent (Web only)			
171	<b>This text is for the Web and if this comment code is included in the comment codes listed on the SAR/ISIR, a similar message is printed on the first page of the SAR.</b> Your FAFSA has been selected for a review process called verification. Your school has the authority to request copies of certain financial documents from you (and your spouse).	Comment text is not printed on the SAR or ISIR from EDExpress	Selected for verification, independent (Web only)			

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
172	This SAR was produced because we processed a change to your information based on information reported to us by another agency or as a result of a processing system change. Review your SAR to see what effect, if any, this change has had on your application, and call 1-800-4-FED-AID (1-800-433-3243) if you have any questions.		System generated			

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
173	<p>The Department of Veterans Affairs did not confirm that you are or will be a qualifying veteran for purposes of receiving federal student aid for the 2020-2021 school year. If you believe you are or will be a qualifying veteran, contact your financial aid office and provide a copy of your DD214 (military separation form). If you are currently serving on active duty in the U.S. Armed Forces for purposes other than training, change your answer to Item 49 from “Yes” to “No” and answer “Yes” to Item 48. If you are not and will not be a veteran, you must change the answer to Item 49 from “Yes” to “No” and provide parental information, including the signature of at least one of your parents.</p>	<p>Updated year reference and item numbers in the definition and Action Needed columns</p>	<p>VA Match Flag = 3 (record not found on VA database) Independent, record not found on VA database, and record is not independent for a reason other than veteran status</p>	Y		<p><b>Resolution required.</b> If the student believes the match results are in error, he or she can provide the DD214 form (military separation form). However, it is likely that the military branch or Department of Defense has not sent the data to the VA. The student should contact a regional VA office to have the VA records updated. Until the information is corrected in the VA database, the match results will not change.</p> <p>While the student is resolving the discrepancy with the VA, the financial aid administrator can collect from the applicant the DD214 that clearly demonstrates that he or she is a veteran of the U.S. Armed Forces. If the documentation confirms that the student is a veteran, Title IV aid can then be disbursed to him or her.</p> <p>If the match results are correct and the student is not a qualifying veteran, he or she must submit a correction to change the answer to Item 49 from “Yes” to “No” and provide parental information, including the signature of at least one parent.</p>
174	<p>We did not process your request to add another school code to your application because the Financial Aid Administrator at your previous school updated your application based on professional judgment. Please contact the financial aid office at your new school for assistance.</p>		<p>Attempting to add a school to an FAA adjusted transaction</p>			

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175	You reported that you are married and have dependents other than a spouse, but you also reported that your number of family members is 2. These answers are inconsistent. Review Items 16, 51, and 93 and make the necessary corrections.	Updated item numbers	Dependency, marital status, and number of family members inconsistent			
176	You reported that you do not have children or other legal dependents, but you also reported that your number of family members is greater than 2. These answers are inconsistent. Review Items 50, 51, and 93 and make the necessary corrections.	Updated item numbers	Dependency, legal dependents and number of family members inconsistent			
177	You reported that you are not married and do not have children or other legal dependents, but you also reported that your number of family members is 2. These answers are inconsistent. Review Items 16, 50, 51, and 93 and make the necessary corrections.	Updated item numbers	Dependency, legal dependents, number of family members, and marital status inconsistent			
178	Review the number of family members you have reported in Item 72 and either confirm your answer by re-entering it or make the necessary correction.	Updated item number	Dependent with large number of family members		W	<b>Resolution required.</b> Review and correct or confirm (re-enter the same value) the parents' number of family members.
179	Review the number of family members you have reported in Item 93 and either confirm your answer by re-entering it or make the necessary correction.	Updated item number	Independent with large number of family members		W	<b>Resolution required.</b> Review and correct or confirm (re-enter the same value) the student's number of family members.

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180	The Department of Veterans Affairs did not confirm that you are or will be a qualifying veteran for purposes of receiving federal student aid for the 2020-2021 school year. If you believe you are or will be a qualifying veteran, contact your financial aid office and provide a copy of your DD214 (military separation form). If you are currently serving on active duty in the U.S. Armed Forces for purposes other than training, change your answer to Item 49 from “Yes” to “No” and answer “Yes” to Item 48. If you are not and will not be a veteran, you must change the answer to Item 49 from “Yes” to “No” and provide parental information, including the signature of at least one of your parents.	Updated year reference and item numbers	VA Match Flag = 4 (record found on database but applicant is on active duty) Record is not independent for a reason other than veteran status	Y		<b>Resolution required.</b> The student must provide documentation to the school that shows upcoming release orders from a military branch, typically in memorandum format or letter, stating intent to release. There is no requirement to reconfirm actual separation during the award year.
181 to 189		Comments not used.				
190	Educational Credit Management Corporation – CA, 1-888-221-3262 or 651-221-0566 (GA 706)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
191	College Assist, 1-800-333-2858 or 1-800-727-9834 (GA 708)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
192		Comment not used.				
193		Comment not used.				
194		Comment not used.				

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
195	Florida Department of Education, Defaulted Borrowers Assistance, 1-800-366-3475 (GA 712)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
196	Georgia Student Finance Commission, Collections, 1-800-505-4732 (GA 713)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
197		Comment not used.				
198	Illinois Student Assistance Commission, Claims and Collections, 1-800-899-4722 or 847-948-8500 (GA 717)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
199		Comment not used.				
200		Comment not used.				
201	Kentucky Higher Education Assistance Authority, Collections Office, 1-800-928-8926 or 1-800-928-4241 (GA 721)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
202	Louisiana Office of Student Financial Assistance, 1-888-272-5543 or 1-800-331-2314 (GA 722)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
203	Finance Authority of Maine, 1-800-331-2314 or 1-888-272-5543 (GA 723)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
204		Comment not used.				

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205	American Student Assistance, Collections, 1-800-999-9080 (GA 725)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
206	Michigan Higher Education Assistance Authority, Collections, 1-800-642-5626 (GA 726)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
207		Comment not used.				
208		Comment not used.				
209	Missouri Department of Higher Education, 1-800-473-6757 (GA 729)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
210	Montana Guaranteed Student Loan Program, Claims Management, 1-800-537-7508 or 1-800-322-3086 (GA 730)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
211	National Student Loan Program (NSLP), Collection Office, 1-800-735-8778, Ext. 6380 (GA 731)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
212		Comment not used.				
213	New Hampshire Higher Educ. Assistance Foundation, Claims Section, 603-225-6612, Ext. 6004 (GA 733)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.



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214	New Jersey Higher Education Student Assistance Authority, 1-800-792-8670 (GA 734)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
215	New Mexico Student Loan Guarantee Corporation, 505-761-2366 or 505-345-8821, Ext. 1361 (GA 735)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
216	New York State Higher Education Services Corporation, Office of Default, 1-866-944-4372 or 1-888-697-4372 (GA 736)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
217	North Carolina State Education Assistance Authority, Collections, 1-800-544-1644 (GA 737)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
218	North Dakota Post Claims Collections, 701-328-5707 (GA 738)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
219		Comment not used.				
220	Oklahoma College Assistance Program, Collection Office, 1-800-331-2314 or 1-800-442-8642 (GA 740)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
221		Comment not used.				
222	Pennsylvania Higher Education Assistance Agency, 1-800-233-0751 (GA 742)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.

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223	Rhode Island Higher Education Assistance Authority, 1-800-331-2314 (GA 744)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
224	South Carolina State Education Assistance Authority, Collections, 803-798-7960 (GA 745)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
225		Comment not used.				
226	Tennessee Student Assistance Corporation, BTI Services, 1-800-342-1663 or 615-741-1346 (GA 747)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
227	Texas Guaranteed Student Loan Corp., Collections, 1-800-845-6267 (GA 748)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
228	Utah Higher Education Assistance Authority, 801-366-8411 or 1-800-418-8757 (GA 749)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
229	Vermont Student Assistance Corp., 1-800-642-3177 (GA 750)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
230		Comment not used.				
231	Northwest Education Loan Association, Collection Office, 1-888-272-5543 (GA 753)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.

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232	Great Lakes Higher Education Corporation, 1-800-354-6980 or 1-888-686-6919 (GA 755)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
233		Comment not used.				
234		Comment not used.				
235	United Student Aid Funds, Post Claims Assistance, 1-800-331-2314 (GA 800)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
236		Comment not used.				
237		Comment not used.				
238	Educational Credit Management Corporation, 1-888-221-3262 (GA 927)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
239	Educational Credit Management Corporation, 1-888-221-3262 (GA 951)		NSLDS defaulted loan contact			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
240 to 246		Comments not used.				

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
247	The National Student Loan Data System (NSLDS) indicates that one or more of your federal student loans have been discharged based on a determination by the Department of Veterans Affairs that you are unemployable due to a service-connected disability. If you have questions, contact the financial aid office at your school.		Borrower received a Total and Permanent Disability (TPD) discharge on the basis of documentation from the Veterans Administration (VA) (NSLDS Loan Status Code "VA")			<p><b>Resolution required.</b> The student is not eligible to receive further Title IV loans or TEACH Grants unless the student provides</p> <ol style="list-style-type: none"> <li>(1) a statement from his or her physician certifying that the student is able to engage in substantial gainful activity and</li> <li>(2) a statement, signed by the student, acknowledging that the new Title IV loan or TEACH Grant service obligation cannot be discharged in the future on the basis of any impairment present when the new loan or TEACH Grant is made, unless that impairment substantially deteriorates so that the student is once again totally and permanently disabled.</li> </ol>
248	Direct Loan Servicing Center (ACS), 1-855-554-0052 (ED Servicer 583)		Direct Loan servicing center information			<p><b>Resolution required.</b> A defaulted loan for this student is held by this agency.</p>
249		Comment not used.				
250		Comment not used.				
251	Call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. (EDR 04)		ED Regional office contact information			<p><b>Resolution required.</b> A defaulted loan for this student is held by this agency.</p>

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252	Call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. (EDR 05)		ED Regional office contact information			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
253	Call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. (EDR 09)		ED Regional office contact information			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
254	Based upon data provided by the National Student Loan Data System (NSLDS) and your grade level, we have determined that you may have received subsidized student loans in excess of loan limits established for the federal loan programs. You should review the information on Page 4.		NSLDS Subsidized or Combined Loan Total has exceeded loan limits based on NSLDS Loan Limit Flags or Postscreening reason codes of 09 or 10	Y		<b>Resolution required.</b> In general, students who borrow in excess of aggregate loan limits are ineligible to receive further Title IV assistance. However, if the school determines that the student inadvertently borrowed in excess of the limits, the student may regain eligibility either by repaying the amount borrowed in excess of the aggregate limits or by making satisfactory (to the loan holder) repayment arrangements for the excess amount.  See Section 668.35(b) (1) of the Federal Student Financial Aid Regulations, <a href="#">Dear Colleague Letter GEN 96-13</a> , and <a href="#">Q&amp;A #17</a> for additional information.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
255	Based upon data provided by the National Student Loan Data System (NSLDS) and your grade level, we have determined that you may have received a total amount of undergraduate student loans that exceeds the loan limits established for the federal loan programs. You should review the information on Page 4.		NSLDS Subsidized or Combined Loan Total has exceeded undergraduate loan limits based on NSLDS Loan Limit Flags or Postscreening reason code 09 or 10	Y		<b>Resolution required.</b> See Action Needed for comment 254.
256	Based upon data provided by the National Student Loan Data System (NSLDS) and your grade level, we have determined that you may have received a total amount of student loans (graduate and undergraduate) that exceeds the loan limits established for the federal loan programs. You should review the information on Page 4.		NSLDS Subsidized or Combined Loan Total has exceeded graduate loan limits based on NSLDS Loan Limit Flags or Postscreening reason code 09 or 10	Y		<b>Resolution required.</b> See Action Needed for comment 254.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
257	Based upon data provided by the National Student Loan Data System (NSLDS) and your grade level, we have determined that you may have received a total amount of student loans (graduate and undergraduate) that is close to or equal to the loan limits established for the federal loan programs. Therefore, your eligibility for additional student loans may be limited. You should review the information on Page 4.		NSLDS Subsidized or Combined Loan Total is close to exceeding the loan limits based on NSLDS Loan Limit Flags Graduate close to loan limit			<b>No resolution required.</b> On the CPS 01 transaction, loan limits may already be exceeded. However, the CPS would not detect it until NSLDS postscreening occurs. Schools must check aggregate amounts to determine if loans to the student are close to, equal to, or exceeding loan limits. If they are exceeding, see Action Needed for comment 254. If loan limits are close to or equal to the limits, caution should be used to ensure that the student does not exceed his or her loan limits with subsequent Title IV loans.
258	Based upon data provided by the National Student Loan Data System (NSLDS) and your grade level, we have determined that you may have received a total amount of undergraduate student loans that is close to or equal to the loan limits established for the federal loan programs. Therefore, your eligibility for additional student loans may be limited. You should review the information on Page 4.		NSLDS Subsidized or Combined Loan Total is close to exceeding the loan limits based on NSLDS Loan Limit Flags Undergraduate close to loan limit			<b>No resolution required.</b> See Action Needed for comment 257.

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
259	The National Student Loan Data System (NSLDS) indicates you have one or more student loans in a status associated with identity theft. Before you can receive additional federal student loans, you must contact the financial aid office at your school.		NSLDS Identity Theft loan			<b>No resolution required.</b> SAR comment code 259 was developed in 2008-2009 to identify an innocent student who was the victim of identity theft. However, we subsequently determined the comment was unnecessary, as the student would simply have his or her identifiers removed from the fraudulently received loan. This comment will never appear on a student's record.
260	Based upon data provided by the National Student Loan Data System (NSLDS), your grade level, and your dependency status, we have determined that you may have received student loans in excess of loan limits established for the federal loan programs. You should review the information on Page 4.		NSLDS Subsidized or Combined Loan Total has exceeded loan limits based on NSLDS Loan Limit Flags or Postscreening reason code 09 or 10	Y		<b>Resolution required.</b> See Action Needed for comment 254.
261 to 266		Comments not used.				
267	There is a limit to the total amount of subsidized Federal student loans that you may receive. Please visit <a href="https://StudentAid.gov">https://StudentAid.gov</a> and select Types of Aid/Loans for more information.	Added "https:///" to the Web address	NSLDS Subsidized Usage Limit Flag = Y			
268	You reported that you completed a rigorous high school program or state scholars program that may qualify you for an Academic Competitiveness Grant (ACG).	Comment will not appear for 2020-2021	ACG – High School program			



<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
269	You reported that you completed two or more Advanced Placement (AP) courses or two or more International Baccalaureate (IB) courses and achieved a score on the exams that may qualify you for an Academic Competitiveness Grant (ACG).	Comment will not appear for 2020-2021	ACG – AP/IB courses			
270	You reported that you took and passed a series of high school courses that may qualify you for an Academic Competitiveness Grant (ACG).	Comment will not appear for 2020-2021	ACG – Rigorous high school courses			
271	The Financial Aid Administrator at your college will determine if you are eligible for an ACG. All follow-up information about your grant eligibility will come from the financial aid office at your college.	Comment will not appear for 2020-2021	ACG – Referral to FAA			
272	The National Student Loan Data System (NSLDS) indicates that you have one or more student loans that may have been obtained fraudulently. You are not eligible to receive any federal student aid until this issue is resolved.		NSLDS Fraud Loan		24	<b>Resolution required.</b> SAR comment code 272 will appear only if a guaranty agency, a Perkins school, or the Department of Education has determined that a loan was obtained fraudulently. In these rare cases, the loan is listed under the perpetrator’s identifiers, and he or she cannot get further Title IV federal student aid. If a school receives a student record with comment code 272, the school should refer the applicant to the loan holder for resolution.

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
273	You changed the answer to your parents' income or income taxes paid. If your parents have completed their 2018 tax return, you should also change the answer to the tax return question (Item 79) to indicate their tax return has been completed. You may make corrections online at <a href="https://fafsa.gov">https://fafsa.gov</a> and if your parents filed a federal tax return with the IRS, they may be eligible to use the IRS Data Retrieval Tool, which is the best and easiest way to provide accurate tax information. With just a few simple steps, your parents can transfer that information directly into your FAFSA.	Updated year reference, removed reference to exemptions, and updated item number	Parent corrections to tax fields with estimated tax return			
274	You changed the answer to your income or income taxes paid. If you have completed your 2018 tax return, you should also change the answer to the tax return question (Item 32) to indicate your tax return has been completed. You may make corrections online at <a href="https://fafsa.gov">https://fafsa.gov</a> and if you filed a federal tax return with the IRS, you may be eligible to use the IRS Data Retrieval Tool, which is the best and easiest way to provide accurate tax information. With just a few simple steps, you can transfer that information directly into your FAFSA.	Updated year reference and removed reference to exemptions	Student corrections to tax fields with estimated tax return			
275	Your identity has been verified by the Social Security Administration. You can now use your FSA ID to make corrections, add school codes, view your federal student loan history, electronically sign your Federal Direct Loan Master Promissory Note, and more. Do not share your FSA ID with anyone. For more information about your FSA ID, visit <a href="https://StudentAid.gov/FSAID">https://StudentAid.gov/FSAID</a> .		Student Temporary FSA ID confirmed			

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
276	We were unable to verify your name, date of birth, and/or Social Security Number (SSN) with the Social Security Administration (SSA). Therefore, your FSA ID could not be used to sign your FAFSA. Follow the instructions below to resolve your problem with the SSA.		Student Temporary FSA ID not confirmed			
277	Your parent's identity has been verified by the Social Security Administration. Your parent can now use his or her FSA ID with all Federal Student Aid systems that require it. Your parent should not share his or her FSA ID with anyone, including you. For more information about the FSA ID, your parent can visit <a href="https://StudentAid.gov/FSAID">https://StudentAid.gov/FSAID</a> .		Parent 1 Temporary FSA ID confirmed			
278	We were unable to verify your parent's name, date of birth, and/or Social Security Number (SSN) with the Social Security Administration (SSA). Therefore, your parent's FSA ID could not be used to sign your FAFSA. Follow the instructions below to resolve your parent's problem with the SSA.		Parent 1 Temporary FSA ID not confirmed			
279	Your parent's identity has been verified by the Social Security Administration. Your parent can now use his or her FSA ID with all Federal Student Aid systems that require it. Your parent should not share his or her FSA ID with anyone, including you. For more information about the FSA ID, your parent can visit <a href="https://StudentAid.gov/FSAID">https://StudentAid.gov/FSAID</a> .		Parent 2 Temporary FSA ID confirmed			
280	We were unable to verify your parent's name, date of birth, and/or Social Security Number (SSN) with the Social Security Administration (SSA). Therefore, your parent's FSA ID could not be used to sign your FAFSA. Follow the instructions below to resolve your parent's problem with the SSA.		Parent 2 Temporary FSA ID not confirmed			

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
281	We cannot process your FAFSA because of issues related to your eligibility. Contact Federal Student Aid at 202-377-4074 for assistance within 30 days from the date of this letter.		Eligibility hold		23	<p><b>Resolution required.</b></p> <p>The student is placed in an eligibility hold with the Department of Education. The student must contact Federal Student Aid at the number provided in the comment to determine if the hold can be removed.</p>
282	You are currently in the process of applying for or have received a Total and Permanent Disability (TPD) discharge. If you are in the process of applying for a TPD discharge, receiving additional federal student aid may affect your eligibility for a TPD discharge. If you have already received a TPD discharge, you must meet additional eligibility requirements to receive further federal student aid. Depending on when you received a TPD discharge, receiving additional federal student aid may affect your ability to keep your discharge. Contact the financial aid office at your school for further information.		Loan data provider contact DDP/FLS contact code 582			<p><b>Resolution required.</b></p> <p>This student has either (1) indicated that he or she will apply for a Total and Permanent Disability (TPD) discharge, (2) applied for a TPD discharge, or (3) has received a TPD discharge. If the student receives a Title IV loan or TEACH Grant, it may affect the student's eligibility for discharge or may cause the student's loan or grant obligation to be reinstated. If the student has already received a TPD discharge, the student must meet additional student eligibility criteria before receiving additional Title IV loans or TEACH Grants.</p> <p>If the student has applied for or is in the process of applying for a TPD discharge, but the application has neither been approved nor rejected, any disbursements of a Title IV loan or TEACH Grant that are made may cause the student's application for TPD discharge to be suspended until the disbursement is returned or may cause the student's TPD application to be rejected. Contact the TPD Servicer for specific information on the status of the student's TPD</p> <p><i>Continued on the next page.</i></p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
282 (continued)						<p>application and guidance on the impact that receiving Title IV loans or TEACH Grants may have on the student’s TPD application. Then, counsel the student accordingly.</p> <p>If the student has received a TPD discharge, the student is not eligible to receive further Title IV loans or TEACH Grants unless the student provides (1) a statement from his/her physician certifying that the student is able to engage in substantial gainful activity and (2) a statement, signed by the student, acknowledging that the new Title IV loan or TEACH Grant service obligation cannot be discharged in the future on the basis of any impairment present when the new loan or TEACH Grant is made, unless that impairment substantially deteriorates so that the student is once again totally and permanently disabled. This requirement applies to all students who received a TPD discharge, regardless of whether they were subject to a post-discharge monitoring period (see below) or whether they have completed their post-discharge monitoring period (if any).</p> <p>If the student has been granted a TPD discharge and the discharge was granted on the basis of a physician’s certification or documentation from the Social Security Administration (NSLDS Loan Status Codes “DI” or “DS”), the student is subject to a post-discharge monitoring</p> <p style="text-align: right;"><i>Continued on the next page.</i></p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
282 (continued)						<p>period that starts on the date that the Department granted the discharge. During this period, the receipt of a new Title IV loan or TEACH Grant or a subsequent disbursement of a Title IV loan or TEACH Grant that was initially received before the date that the Department granted the discharge may cause the student's obligation to repay the Title IV loan or fulfill the TEACH Grant service obligation to be reinstated. Contact the TPD Servicer for specific information on the status of the student's TPD discharge and counsel the student accordingly. If the student is still undergoing monitoring, advise the student to contact the TPD Servicer to inform the TPD Servicer that the student will be receiving a new Title IV loan or TEACH Grant and that his or her discharged obligations must be reinstated before making any disbursements to such a student. Note that students who received a TPD discharge based on documentation from the Veterans Administration (VA) (NSLDS Loan Status Code "VA") are not subject to a post-discharge monitoring period.</p> <p>Students and schools can contact the Department's TPD Servicer, Nelnet at 1-888-303-7818 from 8:00 a.m. - 8:00 p.m. (ET), Monday through Sunday or write to Nelnet, U.S. Department of Education, PO box 87130 Lincoln, Nebraska 68501-7130 or by e-mail at <a href="mailto:disabilityinformation@nelnet.net">disabilityinformation@nelnet.net</a>.</p>

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
283	Issues related to your FAFSA have been resolved and processing of your FAFSA may continue.		Reject 23 resolved, hold removed			<b>No resolution required.</b>
284	This SAR reflects your Financial Aid Administrator's decision to consider you an independent student.		Dependency Override set			
285	Since you filed your FAFSA over the telephone, you must sign and return this SAR before we can determine your eligibility for federal student aid.		Missing student signature on FAFSA on the Phone record		16	<b>Resolution required.</b> A signature correction must be made on a printed SAR certification page and resubmitted to the FAFSA processor, or it can be corrected electronically.
286	We assumed the total amount for your parents' income deductions to be zero in order to calculate your eligibility for federal student aid because the amounts you reported in Items 91a through 91f are high, based on the other income amounts you reported. If our assumption is correct, no further action is required. If it is incorrect, you need to confirm your answers or make the necessary corrections to Items 91a through 91f.	Updated item numbers	Parents Additional Financial Information Total assumed			
287	We assumed the total amount for your income deductions to be zero in order to calculate your eligibility for federal student aid because the amounts you reported in Items 43a through 43f are high, based on the other income amounts you reported. If our assumption is correct, no further action is required. If it is incorrect, you need to confirm your answers or make the necessary corrections to Items 43a through 43f.	Updated item numbers	Dependent student's Additional Financial Information Total assumed			

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
288	We assumed the total amount for your income deductions to be zero in order to calculate your eligibility for federal student aid because the amounts you reported in Items 43a through 43f are high, based on the other income amounts you reported. If our assumption is correct, no further action is required. If it is incorrect, you need to confirm your answers or make the necessary corrections to Items 43a through 43f.	Updated item numbers	Independent student's Additional Financial Information Total assumed			
289	To resolve your TEACH Grant overpayment, your Financial Aid Administrator must contact the school associated with the TEACH Grant overpayment.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for TEACH Grant overpayment	Y		<b>Resolution required.</b> The financial aid administrator should help the student resolve the overpayment by contacting the school associated with the overpayment.
290	To resolve your TEACH Grant overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for TEACH Grant overpayment	Y		<b>Resolution required.</b> The applicant needs to contact the agency listed to resolve the overpayment.



SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
291	To resolve your TEACH Grant overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for TEACH Grant overpayment	Y		<b>Resolution required.</b> The applicant needs to contact the agency listed to resolve the overpayment.
292	To resolve your TEACH Grant overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for TEACH Grant overpayment	Y		<b>Resolution required.</b> The applicant needs to contact the agency listed to resolve the overpayment.
293	To resolve your TEACH Grant overpayment, your Financial Aid Administrator must access NSLDS for additional TEACH Grant overpayment information.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for TEACH Grant overpayment	Y		<b>Resolution required.</b> The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
294	To resolve your TEACH Grant overpayment, your Financial Aid Administrator must access NSLDS for additional TEACH Grant overpayment information.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for TEACH Grant overpayment	Y		<b>Resolution required.</b> The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.
295	You did not report information about your parents on your FAFSA and will see comments and highlighted fields on your SAR regarding the missing information. You indicated you have a circumstance that requires you to follow-up with your Financial Aid Administrator before your eligibility for federal student aid can be determined.		Special Circumstances Flag = 1 (dependent record submitted without parental data)			
296	This SAR reflects the parental data that you have added to your FAFSA.		Parental data corrected on Special Circumstances record			
297		Comment not used.				

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298	This SAR has been produced due to a possible change in your eligibility for federal student aid. Please contact your financial aid office for more information.		DOD Match Flag = Y (applicant's SSN included in the DOD Match file Student's SSN and first two letters of the last name match a record on the DOD Match file confirming the student had a parent who died as the result of military service in Iraq or Afghanistan after September 11, 2001 DOD Match system generated transaction			If the student was 24 years of age or older on the date of the parent's death, confirm that the student was enrolled in college. The parent's date of death is included in the ISIR file or can be viewed in the EDExpress FAA Information View and on FAA Access to CPS Online. The date of death is not printed on the ISIR, and the match flag and date of death are not printed on the SAR. The Date of Death is printed on the FAA version of the e-SAR. If the student is Pell-eligible and has a Pell-eligible EFC, he or she should receive a 0 (zero) EFC Pell Grant award. If the student's EFC is not Pell-eligible, he or she should receive the equivalent to a 0 (zero) EFC Pell Grant award in the Iraq and Afghanistan Service Grant. See the Department of Defense (DOD) Match for the Iraq Afghanistan Service Grant table in the "Database Match Results" section later in this document.
299	You did not report information about your parents on your FAFSA because you indicated you are homeless or at risk of homelessness. You will see comments and highlighted fields on your SAR regarding the missing information. You are required to follow-up with your Financial Aid Administrator before your eligibility for federal student aid can be determined.		Special Circumstances Flag = 3			

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300	You did not report information about your parents on your FAFSA because you indicated you are only applying for an unsubsidized student loan. You will see comments and highlighted fields on your SAR regarding the missing information and are required to follow-up with your Financial Aid Administrator before your eligibility for federal student aid can be determined.		Special Circumstances Flag = 4 (dependent record unsubsidized loans only)			
301	You did not report whether or not you will have your first bachelor's degree by July 1, 2020 (Item 28). You need to provide an answer for this item.	Updated year reference	Blank Bachelor's Degree			
302	You have changed your marital status in Item 16 or your marital status date in Item 17 to a new response. The answer to these questions must be your marital status as of the date you signed and submitted your FAFSA. If your answers do not reflect your status as of the date you submitted your FAFSA, you need to make a correction to one or both of these items.		Student's Marital Status or Marital Status Date corrected			
303	Department of Education/ACS, 1-800-835-4611 or 1-800-826-4470 (GA 577)		NSLDS defaulted loan contacts			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
304	Department of Education/NAVIENT, 1-800-722-1300 (ED Servicer 578)		NSLDS defaulted loan contacts			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
305	Department of Education/FEDLOAN Servicing (PHEAA), 1-800-699-2908 (ED Servicer 579)		NSLDS defaulted loan contacts			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
306	Department of Education/NELNET, 1-888-486-4722 (ED Servicer 580)		NSLDS defaulted loan contacts			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.

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307	Department of Education/GREAT LAKES, 1-800-236-4300 (ED Servicer 581)		NSLDS defaulted loan contacts			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
308	You have changed your parents' marital status in Item 58 or your parents' marital status date in Item 59 to a new response. The answer to these questions must be your parents' marital status as of the date you signed and submitted your FAFSA. Unless a Financial Aid Administrator has instructed you to update this information, you need to make a correction to one or both of these items if your answers do not reflect your parents' status as of the date you submitted your FAFSA.	Updated item numbers	Parents' Marital Status or Marital Status Date corrected			
309	To resolve your Iraq/Afghanistan Service Grant overpayment, your Financial Aid Administrator must contact the school associated with the Iraq/Afghanistan Service Grant overpayment.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for Iraq and Afghanistan Service Grant overpayment	Y		<b>Resolution required.</b> The financial aid administrator should help the student resolve the overpayment by contacting the school associated with the overpayment.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
310	To resolve your Iraq/Afghanistan Service Grant overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for Iraq and Afghanistan Service Grant overpayment	Y		<b>Resolution required.</b> The applicant needs to contact the agency listed to resolve the overpayment.
311	To resolve your Iraq/Afghanistan Service Grant overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for Iraq and Afghanistan Service Grant overpayment	Y		<b>Resolution required.</b> The applicant needs to contact the agency listed to resolve the overpayment.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
312	To resolve your Iraq/Afghanistan Service Grant overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for Iraq and Afghanistan Service Grant overpayment	Y		<b>Resolution required.</b> The applicant needs to contact the agency listed to resolve the overpayment.
313	To resolve your Iraq/Afghanistan Service Grant overpayments, your Financial Aid Administrator must access NSLDS for Iraq/Afghanistan Service Grant overpayment information.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for Iraq and Afghanistan Service Grant overpayment	Y		<b>Resolution required.</b> The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
314	To resolve your Iraq/Afghanistan Service Grant overpayment, your Financial Aid Administrator must access NSLDS for additional Iraq/Afghanistan Service Grant overpayment information.		NSLDS Results Flag = 1 (record matched, data sent) NSLDS Match Flag = 3 (overpayment) Flagged for Iraq and Afghanistan Service Grant overpayment	Y		<b>Resolution required.</b> The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.
315	DEPT OF ED/MOHELA, 1-888-866-4352 (ED Servicer 500)		NSLDS defaulted loan contacts			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
316	HESC/EDFinancial, 1-855-337-6884 (ED Servicer 501)		NSLDS defaulted loan contacts			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
317	DEPT OF ED/CORNERSTONE – UHEAA Cornerstone, 1-800-663-1662 (ED Servicer 502)		NSLDS defaulted loan contacts			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
318	Aspire Resources, 1-855-475-3335 (ED Servicer 503)		NSLDS defaulted loan contacts			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
319	DEPT OF ED/GRANITE STATE – GSMR – NH, 1-888-556-0022 (ED Servicer 504)		NSLDS defaulted loan contacts			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
320		Comment not used.				



SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
321	DEPT OF ED/OSLA SERVICING, 1-866-264-9762 (ED Servicer 506)		NSLDS defaulted loan contacts			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
322 to 325		Comments not used.				
326	DEPT OF ED/VSAC SERVICING, 1-888-932-5626 (ED Servicer 511)		NSLDS defaulted loan contacts			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
327 to 343		Comments not used.				
344	DEPT OF ED/ECSI FEDERAL PERKINS SERVICER, 1-866-313-3797 (ED Servicer 529)		NSLDS defaulted loan contacts			<b>Resolution required.</b> A defaulted loan for this student is held by this agency.
345	There is a limit to the total amount of Federal Pell Grants that a student may receive, which is the equivalent of 6 school years. Based on information reported to the National Student Loan Data System (NSLDS) by the schools you have attended, you have received Pell Grants for the equivalent of between four and five school years.		Applicant's Pell Lifetime Eligibility Used amount is high			
346	There is a limit to the total amount of Federal Pell Grants that a student may receive, which is the equivalent of 6 school years. Based on information reported to the National Student Loan Data System (NSLDS) by the schools you have attended, you have received a total amount of Pell Grants that is close to the cumulative total you can receive. Therefore, your eligibility for additional Pell Grants may be limited.		Applicant's Pell Lifetime Eligibility Used amount is close to the Pell limit	Y		<b>Resolution required.</b> Check NSLDS records to verify that the applicant is not exceeding lifetime eligibility.

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
347	There is a limit to the total amount of Federal Pell Grants that a student may receive, which is the equivalent of 6 school years. Based on information reported to the National Student Loan Data System (NSLDS) by the schools you have attended, you may have received a total amount of Pell Grants that equals or exceeds the cumulative total you can receive.		Applicant's Pell Lifetime Eligibility Used amount is met or has exceeded the limit	Y		<b>Resolution required.</b> Check NSLDS records to verify that the applicant is not exceeding lifetime eligibility.
348	Based on information from NSLDS, the total amount of Federal Pell Grants that you have received has changed, which may affect your eligibility for additional Pell Grants.		Applicant's Pell Lifetime Eligibility Used amount is no longer close to or exceeding the limit			
349	There is a limit to the total amount of Federal Pell Grants that a student may receive, which is the equivalent of 6 school years. Once a total amount of Pell Grant eligibility has been received, a student can no longer receive Pell Grant aid.		Pell eligible and Pell Lifetime Eligibility Used is 0%			
350	There is a limit to the total amount of Federal Pell Grants that a student may receive, which is the equivalent of 6 school years. Based on information reported to the National Student Loan Data System (NSLDS) by the schools you have attended, you have received Pell Grants for the equivalent of up to one half of a school year.		Pell eligible and Pell Lifetime Eligibility Used is greater than 0% and less than or equal to 50%			

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
351	There is a limit to the total amount of Federal Pell Grants that a student may receive, which is the equivalent of 6 school years. Based on information reported to the National Student Loan Data System (NSLDS) by the schools you have attended, you have received Pell Grants for the equivalent of between one-half and one school year.		Pell eligible and Pell Lifetime Eligibility Used is greater than 50% and less than or equal to 100%			
352	There is a limit to the total amount of Federal Pell Grants that a student may receive, which is the equivalent of 6 school years. Based on information reported to the National Student Loan Data System (NSLDS) by the schools you have attended, you have received Pell Grants for the equivalent of between one and one and one-half school years.		Pell eligible and Pell Lifetime Eligibility Used is greater than 100% and less than or equal to 150%			
353	There is a limit to the total amount of Federal Pell Grants that a student may receive, which is the equivalent of 6 school years. Based on information reported to the National Student Loan Data System (NSLDS) by the schools you have attended, you have received Pell Grants for the equivalent of between one and one-half and two school years.		Pell eligible and Pell Lifetime Eligibility Used is greater than 150% and less than or equal to 200%			
354	There is a limit to the total amount of Federal Pell Grants that a student may receive, which is the equivalent of 6 school years. Based on information reported to the National Student Loan Data System (NSLDS) by the schools you have attended, you have received Pell Grants for the equivalent of between two and two and one-half school years.		Pell eligible and Pell Lifetime Eligibility Used is greater than 200% and less than or equal to 250%			

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
355	There is a limit to the total amount of Federal Pell Grants that a student may receive, which is the equivalent of 6 school years. Based on information reported to the National Student Loan Data System (NSLDS) by the schools you have attended, you have received Pell Grants for the equivalent of between two and one-half and three school years.		Pell eligible and Pell Lifetime Eligibility Used is greater than 250% and less than or equal to 300%			
356	There is a limit to the total amount of Federal Pell Grants that a student may receive, which is the equivalent of 6 school years. Based on information reported to the National Student Loan Data System (NSLDS) by the schools you have attended, you have received Pell Grants for the equivalent of between three and three and one-half school years.		Pell eligible and Pell Lifetime Eligibility Used is greater than 300% and less than or equal to 350%			
357	There is a limit to the total amount of Federal Pell Grants that a student may receive, which is the equivalent of 6 school years. Based on information reported to the National Student Loan Data System (NSLDS) by the schools you have attended, you have received Pell Grants for the equivalent of between three and one-half and four school years.		Pell eligible and Pell Lifetime Eligibility Used is greater than 350% and less than or equal to 400%			
358		Comment not used.				

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
359	Your school may request additional information to determine your eligibility for federal student aid.	Updated year references in the Action Needed column	NSLDS Unusual Enrollment History Flag equals 2	Y		<p><b>Resolution required.</b></p> <p>The institution must review the student’s enrollment and financial aid records to determine if, during any of the 2016-2017, 2017-2018, 2018-2019, and 2019-2020 award years, the student received a Pell Grant or a Direct Loan at the institution that is performing the review. If so, no additional action is required. If not, using information from the National Student Loan Data System (NSLDS), the institution must identify all institutions where the student received a Pell Grant or Direct Loan for any of the 2016-2017, 2017-2018, 2018-2019, and 2019-2020 award years. The institution must then determine whether academic credit was earned at each of those institutions during the award year for which the student received a Pell Grant or Direct Loan. Based on those determinations, discussions with the student may be necessary. See <a href="#">Dear Colleague letter GEN-15-05</a> for additional information.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
360	Based upon data provided by the National Student Loan Data System (NSLDS), your school will request additional information to determine your eligibility for federal student aid and before disbursement of funds can be made.	Updated year references in the Action Needed column	NSLDS Unusual Enrollment History Flag equals 3	Y		<p><b>Resolution required.</b></p> <p>Using information from the National Student Loan Data System (NSLDS), the institution must identify all institutions where the student received a Pell Grant or a Direct Loan for any of the 2016-2017, 2017-2018, 2018-2019, and 2019-2020 award years. The institution must then determine whether academic credit was earned at each of those institutions during the award year for which the student received a Pell Grant or a Direct Loan. Based on those determinations, discussions with the student may be necessary. See <a href="#">Dear Colleague letter GEN-15-05</a> for additional information.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
361	The parents' marital status you reported in Item 58 does not appear to agree with the parents' tax return filing status reported in Item 81. If one of these items is incorrect, you need to make a correction. If the information you reported is correct, make sure the income information reported in Items 84 through 87, 91, and 92 correctly reflects your parents' 2018 income.	Updated year references and item numbers in the definition and Action Needed columns	Parents' Tax Return Filing Status = 2 (Married, filed joint return) or 5 (Qualifying widow[er]) and Parents' Marital Status = 2 (Never married) OR Parents' Tax Return Filing Status = 1 (Single), 3 (Married, filed separate return), or 4 (Head of household) and Parents' Marital Status = 1 (Married or remarried) OR Parents' Tax Return Filing Status = 2 (Married, filed joint return) and Parents' Marital Status = 3 (Divorced or separated) or 4 (Widowed) Parents' Tax Return Filing Status conflicts with the Parents' Marital Status			The Department of Education encourages, but does not require, institutions to review the applicant's record to determine if the reported status is correct and that the correct income and other information were reported on the FAFSA.  Review and correct the parents' tax return filing status or the parents' marital status or verify that the income reported in questions 84 through 87, 91, and 92 reflects the parents' 2018 income.

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
362	The parents' marital status you reported in Item 58 does not appear to agree with the parents' tax return filing status reported in Item 81. If one of these items is incorrect, you need to make a correction.	Updated item numbers	Parents' Tax Return Filing Status = 3 (Married, filed separate return) and Parents' Marital Status = 2 (Never married) OR Parents' Tax Return Filing Status = 5 (Qualifying widow[er]) and Parents' Marital Status = 3 (Divorced or separated) Parents' Tax Return Filing Status conflicts with the Parents' Marital Status			The Department of Education encourages, but does not require, institutions to review the applicant's record to determine if the reported status is correct and that the correct income and other information were reported on the FAFSA.  Review and correct either the parents' tax return filing status or the parents' marital status.



<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
363	You reported that your parents' marital status is widowed. Review Items 84 through 87, 91, and 92 to make sure the income information reported does not include your parent's spouse's 2018 income.	Updated year references and updated item numbers in the definition and Action Needed columns	Parents' Tax Return Filing Status = 5 (Qualifying widow[er]) and Parents' Marital Status = 4 (Widowed)			The Department of Education encourages, but does not require, institutions to review the applicant's record to determine if the reported status is correct and that the correct income and other information were reported on the FAFSA.  Review and correct the parents' tax return filing status or the parents' marital status or verify that the income reported in questions 84 through 87, 91, and 92 reflects the surviving parents' 2018 income only.
364	You reported that your parents' marital status is married and also reported that your parents' tax return filing status was qualifying widow(er). Please review Items 84 through 87, 91, and 92 to make sure the income information reported correctly reflects your parents' 2018 income.	Updated year references and updated item numbers in the definition and Action Needed columns	Parents' Tax Return Filing Status = 5 (Qualifying widow[er]) and Parents' Marital Status = 1 (Married or remarried)  Parents' Tax Return Filing Status conflicts with the Parents' Marital Status			The Department of Education encourages, but does not require, institutions to review the applicant's record to determine if the reported status is correct and that the correct income and other information were reported on the FAFSA.  Review and correct the parents' tax return filing status or the parents' marital status or verify that the income reported in questions 84 through 87, 91, and 92 reflects the parent's 2018 income.

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
365	Your marital status you reported in Item 16 does not appear to agree with your tax return filing status reported in Item 34. If one of these items is incorrect, you need to make a correction. If the information you reported is correct, make sure the income information reported in Items 36 through 39, 43, and 44 correctly reflects your 2018 income.	Updated year references and updated item numbers in the definition and Action Needed columns	<p>Student's Tax Return Filing Status = 2 (Married, filed joint return) or 5 (Qualifying widow[er]) and Student's Marital Status = 1 (Single)</p> <p>OR</p> <p>Student's Tax Return Filing Status = 1 (Single), 3 (Married, filed separate return), or 4 (Head of household) and Student's Marital Status = 2 (Married or remarried)</p> <p>Student's Tax Return Filing Status conflicts with the Student's Marital Status</p>			<p>The Department of Education encourages, but does not require, institutions to review the applicant's record to determine if the reported status is correct and that the correct income and other information were reported on the FAFSA.</p> <p>Review and correct the student's tax return filing status or the student's marital status or verify that the income reported in questions 36 through 39, 43, and 44 reflects the student's 2018 income.</p>

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
366	Your marital status you reported in Item 16 does not appear to agree with your tax return filing status reported in Item 34. If one of these items is incorrect, you need to make a correction.		Student's Tax Return Filing Status = 3 (Married, filed separate return) and Student's Marital Status = 1 (Single) Student's Tax Return Filing Status conflicts with the Student's Marital Status			The Department of Education encourages, but does not require, institutions to review the applicant's record to determine if the reported status is correct and that the correct income and other information were reported on the FAFSA.  Review and correct either the student's tax return filing status or the student's marital status.

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
367	Your marital status you reported in Item 16 does not appear to agree with your tax return filing status reported in Item 34. If the information you reported is correct, make sure the income information reported in Items 36 through 39, 43, and 44 correctly reflects your 2018 income.	Updated year references and item numbers in definition and Action Needed columns	<p>Student's Tax Return Filing Status = 2 (Married, filed joint return) and Student's Marital Status = 3 (Separated) or 4 (Divorced or widowed)</p> <p>OR</p> <p>Student's Tax Return Filing Status = 5 (Qualifying widow[er]) and Student's Marital Status = 3 (Separated) or 4 (Divorced or widowed)</p> <p>Student's Tax Return Filing Status conflicts with the Student's Marital Status</p>			<p>The Department of Education encourages, but does not require, institutions to review the applicant's record to determine if the reported status is correct and that the correct income and other information were reported on the FAFSA.</p> <p>Review and correct the student's tax return filing status or the student's marital status or verify that the income reported in questions 36 through 39, 43, and 44 reflects the student's 2018 income.</p>

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
368	You reported that your marital status is married and also reported that your tax return filing status was qualifying widow(er). Please review Items 36 through 39, 43, and 44 to make sure the income information reported correctly reflects your 2018 income.	Updated year references and item numbers in the definition and Action Needed columns	Student's Tax Return Filing Status = 5 (Qualifying widow[er]) and Student's Marital Status = 2 (Married or remarried)  Student's Tax Return Filing Status conflicts with the Student's Marital Status			The Department of Education encourages, but does not require, institutions to review the applicant's record to determine if the reported status is correct and that the correct income and other information were reported on the FAFSA.  Review and correct the student's tax return filing status or the student's marital status or verify that the income reported in questions 36 through 39, 43, and 44 reflects the student's 2018 income only, not the deceased spouse.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
369	The Social Security Administration (SSA) did not confirm the Social Security Number (SSN) you reported for your first parent in Item 60. If you believe that the SSN you reported is correct, your parent must contact the SSA. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> . If the SSN is incorrect, you must make the necessary correction.	Updated item number	<p>Parent 1 SSN Match Flag = 1 (no SSN match) or 6 (SSN not verified), Parent 2 SSN Match Flag does not = 4 (SSN, name, and DOB match) and Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)</p> <p>Parent 1 SSN invalid at SSA or not verified</p> <p>Parent 2 match results indicate an invalid SSN, no match on name, or no match on DOB</p> <p>Neither parent has a full match of 4</p>		6	<p><b>Resolution required.</b></p> <p>Correct the SSN for parent 1. Also review and correct the name and/or date of birth for parent 2 and/or parent 1 to achieve a full match for at least one parent.</p> <p>If documentation confirms that parent 1 does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
370	The Social Security Administration (SSA) did not confirm the Social Security Number (SSN) you reported for your second parent in Item 64. If you believe that the SSN you reported is correct, your parent must contact the SSA. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> . If the SSN is incorrect, you must make the necessary correction.		<p>Parent 2 SSN Match Flag = 1 (no SSN match) or 6 (SSN not verified), Parent 1 SSN Match Flag does not = 4 (SSN, name, and DOB match) and Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)</p> <p>Parent 2 SSN invalid at SSA or not verified</p> <p>Parent 1 match results indicate an invalid SSN, no match on name, or no match on DOB</p> <p>Neither parent has a full match of 4</p>		7	<p><b>Resolution required.</b></p> <p>Correct the SSN for parent 2. Also review and correct the name and/or date of birth for parent 2 and/or parent 1 to achieve a full match for at least one parent.</p> <p>If documentation confirms that parent 2 does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
371	The Social Security Administration (SSA) confirmed the Social Security Number (SSN) you reported for your second parent on your FAFSA, but did not confirm the SSN you reported for your first parent (Item 60). If you believe that the SSN you reported for your first parent is correct, your parent should contact the SSA. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> . If the SSN is incorrect, you need to make the necessary correction.	Updated item number	Parent 1 SSN Match Flag = 1 (no SSN match) or 6 (SSN not verified), Parent 2 SSN Match Flag = 4 (SSN, name, and DOB match) and Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together) Parent 1 SSN invalid at SSA or not verified Parent 2 has a full match			<b>No resolution required.</b> Correct the SSN for parent 1 to achieve a full match. If documentation confirms that parent 1 does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.



SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
372	<p>The Social Security Administration (SSA) confirmed the Social Security Number (SSN) you reported for your first parent on your FAFSA, but did not confirm the SSN you reported for your second parent (Item 64). If you believe that the SSN you reported for your second parent is correct, your parent should contact the SSA. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a>. If the SSN is incorrect, you need to make the necessary correction.</p>	Updated item number	<p>Parent 2 SSN Match Flag = 1 (no SSN match) or 6 (SSN not verified), Parent 1 SSN Match Flag = 4 (SSN, name, and DOB match) and Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)  Parent 2 SSN invalid at SSA or not verified  Parent 1 has a full match</p>			<p><b>No resolution required.</b>  Correct the SSN for parent 2 to achieve a full match.  If documentation confirms that parent 1 does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
373	<p>Your first parent’s date of birth as reported on your FAFSA does not match the date of birth in the Social Security Administration’s (SSA) records for your first parent’s Social Security Number (SSN). Therefore, you must correct your first parent’s SSN (Item 60) or date of birth (Item 63). If your parent’s date of birth is correct, you must confirm it by re-entering it in Item 63. If you confirm your parent’s date of birth, your parent should also contact the SSA to make sure they correct it in their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a>.</p>	Updated item numbers	<p>Parent 1 SSN Match Flag = 2 (SSN and name match, no DOB match), Parent 2 SSN Match Flag does not = 4 (SSN, name, and DOB match) and Parents’ Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)  Parent 1 Social Security Match, but no Date of Birth Match  Parent 2 does not have a full match</p>		S	<p><b>Resolution required.</b>  Correct the date of birth for parent 1. If the date of birth for parent 1 is correct on the SAR/ISIR, re-enter the same value to reaffirm that date of birth is correct. The CPS will process the transaction without the reject.  In addition, if the date of birth for parent 1 is correct, the parent should contact SSA to update its records. Records sent for rematching in future years would continue to receive this match flag until SSA updates its database.  If a correction is made to date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for an updated match flag.  Correct the data elements for parent 2 as appropriate to achieve a full match.  If documentation confirms that parent 2 does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
374	<p>We previously indicated that your first parent’s date of birth in Item 63 does not match the date of birth in the Social Security Administration’s (SSA) records for your first parent’s Social Security Number (SSN). If your first parent’s SSN (Item 60) or date of birth is incorrect, you need to make a correction. If your parent’s SSN and date of birth are correct, your parent should contact the SSA to make sure they correct their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a>.</p>	Updated item numbers	<p>Parent 1 SSN Match Flag = 2 (SSN and name match, no DOB match), Parent 2 SSN Match Flag does not = 4 (SSN, name, and DOB match), and Parents’ Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)</p> <p>Parent 1 reaffirmed that SSA’s invalid DOB is correct</p> <p>Parent 2 does not have a full match</p> <p>Reject S verified</p>			<p><b>No resolution required.</b></p> <p>A correction was made to reaffirm the date of birth for parent 1. However, SSA records have not changed.</p> <p>The CPS will suppress the reject S.</p> <p>If the date of birth for parent 1 is correct, the parent should contact SSA to update its records.</p> <p>Correct the data elements for parent 2 as appropriate to achieve a full match.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
375	<p>Your second parent’s date of birth as reported on your FAFSA does not match the date of birth in the Social Security Administration’s (SSA) records for your second parent’s Social Security Number (SSN). Therefore, you must correct your second parent’s SSN (Item 64) or date of birth (Item 67). If your parent’s date of birth is correct, you must confirm it by re-entering it in Item 67. If you confirm your parent’s date of birth, your parent should also contact the SSA to make sure they correct it in their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a>.</p>	Updated item numbers	<p>Parent 2 SSN Match Flag = 2 (SSN and name match, no DOB match), Parent 1 SSN Match Flag does not = 4 (SSN, name, and DOB match), and Parents’ Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)  Parent 2 Social Security Match, but no Date of Birth Match  Parent 1 does not have a full match</p>		T	<p><b>Resolution required.</b>  Correct the date of birth for parent 2. If the date of birth for parent 2 is correct on the SAR/ISIR, re-enter the same value to reaffirm that date of birth is correct. The CPS will process the transaction without the reject.  In addition, if the date of birth for parent 2 is correct, the parent should contact SSA to update its records. Records sent for rematching in future years would continue to receive this match flag until SSA updates its database.  If a correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for updated match flag.  Correct the data elements for parent 1 as appropriate to achieve a full match.  If documentation confirms that parent 2 does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
376	<p>We previously indicated that your second parent’s date of birth in Item 67 does not match the date of birth in the Social Security Administration’s (SSA) records for your second parent’s Social Security Number (SSN). If your second parent’s SSN (Item 64) or date of birth is incorrect, you need to make a correction. If your parent’s SSN and date of birth are correct, your parent should contact the SSA to make sure they correct their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a>.</p>	Updated item numbers	<p>Parent 2 SSN Match Flag = 2 (SSN and name match, no DOB match), Parent 1 SSN Match Flag does not = 4 (SSN, name, and DOB match), and Parents’ Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)  Parent 2 reaffirmed that SSA’s invalid DOB is correct  Parent 1 does not have a full match  Reject T verified</p>			<p><b>No resolution required.</b>  A correction was made to reaffirm the date of birth for parent 2. However, SSA records have not changed.  The CPS will suppress the reject T.  If the date of birth for parent 2 is correct, the parent should contact SSA to update its records.  Correct the data elements for parent 1 as appropriate to achieve a full match.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
377	Your first parent's name as reported on your FAFSA does not match the name in the Social Security Administration's (SSA) records for your first parent's Social Security Number (SSN). Therefore, you must correct your first parent's SSN (Item 60) or name (Items 61 and 62). If your parent's name is correct, you must confirm it by re-entering your parent's last name and first name initial in Items 61 and 62. If you confirm your parent's name, your parent should also contact the SSA to make sure they correct it in their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> .	Updated item numbers	Parent 1 SSN Match Flag = 3 (SSN match, no name match), Parent 2 SSN Match Flag does not = 4 (SSN, name, and DOB match) and Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together) Parent 1 SSN match, but no name match		E	<p><b>Resolution required.</b></p> <p>Correct the name for parent 1.</p> <p>If the name for parent 1 is correct, re-enter the same value to reaffirm that the name is correct. The CPS will process the transaction without the reject.</p> <p>In addition, if the name for parent 1 is correct, the parent should contact SSA to update its records. Records that are sent for rematching in future years would continue to receive this match flag until SSA updates its database.</p> <p>If a correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for an updated match flag.</p> <p>Correct the data elements for parent 2 as appropriate to achieve a full match.</p> <p>If documentation confirms that parent 2 does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
378	<p>We previously indicated that your first parent’s name as reported on your FAFSA does not match the name in the Social Security Administration’s (SSA) records for your first parent’s Social Security Number (SSN). If your parent’s SSN (Item 60) or name (Items 61 or 62) is incorrect, you need to make the necessary corrections. If your parent’s SSN and name are correct, your parent should contact the SSA to make sure they correct their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a>.</p>	Updated item numbers	<p>Parent 1 SSN Match Flag = 3 (SSN match, no name match), Parent 2 SSN Match Flag does not = 4 (SSN, name, and DOB match), and Parents’ Marital Status = 1 (Married) or 5 (Unmarried and both parents living together) Reject E verified Parent 1 name is still inconsistent with SSA records</p>			<p><b>No resolution required.</b> A correction was made to reaffirm the name of parent 1. However, SSA records have not changed. The CPS will suppress the reject E. If the name of parent 2 is correct, the parent should contact SSA to update its records. Correct the data elements for parent 2 as appropriate to achieve a full match. If documentation confirms that parent 2 does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
379	Your second parent's name as reported on your FAFSA does not match the name in the Social Security Administration's (SSA) records for your second parent's Social Security Number (SSN). Therefore, you must correct your second parent's SSN (Item 64) or name (Items 65 and 66). If your parent's name is correct, you must confirm it by re-entering your parent's last name and first name initial in Items 65 and 66. If you confirm your parent's name, your parent should also contact the SSA to make sure they correct it in their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a> .	Updated item numbers	Parent 2 SSN Match Flag = 3 (SSN match, no name match), Parent 1 SSN Match Flag does not = 4 (SSN, name, and DOB match) and Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together) Parent 2 SSN match, but no name match		F	<p><b>Resolution required.</b></p> <p>Correct the name of parent 2.</p> <p>If the name of parent 2 is correct, re-enter the same value to reaffirm that the name is correct. The CPS will process the transaction without the reject.</p> <p>In addition, if the name of parent 2 is correct, the parent should contact SSA to update its records. Records that are sent for rematching in future years would continue to receive this match flag until SSA updates its database.</p> <p>If a correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for updated match flag.</p> <p>Correct the data elements of parent 1 as appropriate to achieve a full match.</p> <p>If documentation confirms that parent 2 does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.</p>



SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
380	<p>We previously indicated that your second parent’s name as reported on your FAFSA does not match the name in the Social Security Administration’s (SSA) records for your second parent’s Social Security Number (SSN). If your parent’s SSN (Item 64) or name (Items 65 or 66) is incorrect, you need to make the necessary corrections. If your parent’s SSN and name are correct, your parent should contact the SSA to make sure they correct their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="https://socialsecurity.gov">https://socialsecurity.gov</a>.</p>	Updated item numbers	<p>Parents’ SSN Match conducted  Parent 2 SSN Match Flag = 3 (SSN match, no name match),  Parent 1 SSN Match Flag does not = 4 (SSN, name, and DOB match), and  Parents’ Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)</p> <p>Parent 2 name is still inconsistent with SSA records  Reject F verified</p>			<p><b>No resolution required.</b>  A correction was made to reaffirm the name of parent 2. However, SSA records have not changed. The CPS will suppress the reject F.  If the name of parent 2 is correct, he or she should contact SSA to update its records.  Correct the data elements of parent 1 as appropriate to achieve a full match.  If documentation confirms that parent 2 does not have an SSN, enter all zeroes in the field and confirm by re-entering the zeroes.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
381	The date of birth you reported for your second parent on your FAFSA matches the Social Security Administration's (SSA) records, but the date of birth you reported for your first parent does not match the SSA's records. Your first parent should review the date of birth in Item 63 and either confirm the date you have reported or make the necessary correction.	Updated item number	Parent 1 SSN Match Flag = 2 (SSN and name match, no DOB match), Parent 2 SSN Match Flag = 4 (SSN, name, and DOB match), and Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together) Parent 1 DOB is invalid at SSA Parent 2 has a full match			<b>No resolution required.</b> Correct the date of birth for parent 1 to achieve a full match.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
382	The date of birth you reported for your first parent on your FAFSA matches the Social Security Administration's (SSA) records, but the date of birth you reported for your second parent does not match the SSA's records. Your second parent should review the date of birth in Item 67 and either confirm the date you have reported or make the necessary correction.	Updated item number	Parent 2 SSN Match Flag = 2 (SSN and name match, no DOB match), Parent 1 SSN Match Flag = 4 (SSN, name, and DOB match), and Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together) Parent 2 DOB is invalid at SSA Parent 1 has a full match			<b>No resolution required.</b> Correct the date of birth for parent 2 to achieve a full match.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
383	The name you reported for your first parent on your FAFSA does not match the Social Security Administration's (SSA) records. If the last name and first initial you reported in Items 61 and 62 are correct, contact the SSA. If they are incorrect, you need to make the necessary corrections.	Updated item numbers	Parent 1 SSN Match Flag = 3 (SSN match, no name match), Parent 2 SSN Match Flag = 4 (SSN, name, and DOB match), and Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together) Parent 1 name is invalid at SSA Parent 2 has a full match			<b>No resolution required.</b> Correct the name of parent 1 to achieve a full match.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
384	The name you reported for your second parent on your FAFSA does not match the Social Security Administration's (SSA) records. If the last name and first initial you reported in Items 65 and 66 are correct, contact the SSA. If they are incorrect, you need to make the necessary corrections.	Updated item numbers	Parent 2 SSN Match Flag = 3 (SSN match, no name match), Parent 1 SSN Match Flag = 4 (SSN, name, and DOB match), and Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together) Parent 2 name is invalid at SSA Parent 1 has a full match			<b>No resolution required.</b> Correct the name of parent 2 to achieve a full match.

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
385	According to the Social Security Administration, the Social Security Number you provided for your first parent in Item 60 belongs to a deceased person. Please review your answer to Item 60 and make a correction if necessary.	Updated item numbers	Parent 1 SSN Match Flag = 5 (SSN, name, and DOB match with date of death) and Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together) A successful match has been made to a deceased person's record on the SSA database for Parent 1			<p><b>No resolution required.</b></p> <p>If the identifiers for parent 1 are correct, the parent should contact SSA to fix its records.</p> <p>After SSA corrects its records, the parent can re-enter the name and submit it as a SAR/ISIR correction for an updated match flag.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
386	According to the Social Security Administration, the Social Security Number you provided for your second parent in Item 64 belongs to a deceased person. Please review your answer to Item 64 and make a correction if necessary.	Updated item numbers	Parent 2 SSN Match Flag = 5 (SSN, name, and DOB match with date of death) and Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together) A successful match has been made to a deceased person's record on the SSA database for Parent 2			<p><b>No resolution required.</b></p> <p>If the identifiers for parent 2 are correct, the parent should contact SSA to fix its records.</p> <p>After SSA corrects its records, the parent can re-enter the name and submit it as a SAR/ISIR correction for an updated match flag.</p>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
387	You must report a valid Social Security Number (SSN), name, and date of birth for your first parent or second parent. If your parent does not have an SSN, you must correct Item 60 and/or Item 64 to all zeroes.	Updated item numbers	Match with SSA was not conducted on either parent and Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together) Dependent student and one of SSN, last name, or date of birth is missing for both parents		9	<b>Resolution required.</b> Correct the SSN, name, and/or date of birth for parent 1 and/or parent 2 to achieve a full match for at least one parent. If a parent does not have an SSN, provide zeroes or confirm by re-entering the zeroes.
388	You reported that your parent(s) did file or will file a 2018 income tax return (Item 79) but also reported that your first parent does not have a Social Security Number (Item 60). Please review your answers and make the necessary corrections.	Updated year reference and item numbers	SSN for parent 1 contains all zeroes, is reported as a tax filer, and Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)		J	<b>Resolution required.</b> Enter the SSN for parent 1 or confirm that the parent does not have an SSN by re-entering all zeroes.



<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
389	You reported that your parent(s) did file or will file a 2018 income tax return (Item 79) but also reported that your second parent does not have a Social Security Number (Item 64). Please review your answers and make the necessary corrections.	Updated year reference and item numbers	SSN for parent 2 contains all zeroes, is reported as a tax filer, and Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)		K	<b>Resolution required.</b> Enter the SSN for parent 2 or confirm that the parent does not have an SSN by re-entering all zeroes.
390	We were unable to verify your eligibility for federal student aid with one or more other federal agencies through computer matching programs. Your school will contact you if additional information is needed.		Record was processed without being sent to one or more matches			<b>Resolution may be required.</b> One or more federal agency matches were not performed. Determine which match based on the recent Electronic Announcement posted on the IFAP Web site and/or the Pmessage sent through your SAIG mailbox.
391	You reported that your parent(s) did file or will file a 2018 income tax return (Item 79) but also reported that your first parent and your second parent do not have a Social Security Number (Items 60 and 64). Please review your answers and make the necessary corrections.	Updated year reference and item numbers	Comment is printed instead of printing comments 388 and 389 together		J and K	<b>Resolution required.</b>

SAR Comment Code	SAR Comment Text Definition	Notes/ Changes	Reason for Comment	C Code	Reject Code	Action Needed
392	Based upon data provided by the National Student Loan Data System (NSLDS) and your grade level, we have determined that you may have received a total amount of student loans (graduate and undergraduate) that exceeds the loan limits established for the federal loan programs. However, you may have reaffirmed the excess debt with your loan servicer, restoring your eligibility to participate in the federal student aid programs. You should review the information on Page 4.		NSLDS Graduate Subsidized Loan Limit Flag or NSLDS Graduate Combined Loan Limit Flag is set to R, exceeded limit and reaffirmed debt.	Y		<p><b>Resolution required.</b></p> <p>In general, students who borrow in excess of aggregate loan limits are ineligible to receive further Title IV assistance. However, if a value of “R” is in the NSLDS Graduate Subsidized Loan Limit Flag field or the NSLDS Graduate Combined Loan Limit field on the ISIR, the school must review the student’s entire NSLDS loan record to determine if that “R” value is shown on the loan or loans that resulted in the excess borrowing. If so, the student regains eligibility to participate in the federal student aid programs.</p>
393	Based upon data provided by the National Student Loan Data System (NSLDS) and your grade level, we have determined that you may have received a total amount of undergraduate student loans that exceeds the loan limits established for the federal loan programs. However, you may have reaffirmed the excess debt with your loan servicer, restoring your eligibility to participate in the federal student aid programs. You should review the information on Page 4.		NSLDS Undergraduate Subsidized Loan Limit Flag or NSLDS Undergraduate Combined Loan Limit Flag is set to R, exceeded limit and reaffirmed debt.	Y		<p><b>Resolution required.</b></p> <p>In general, students who borrow in excess of aggregate loan limits are ineligible to receive further Title IV assistance. However, if a value of “R” is in the NSLDS Undergraduate Subsidized Loan Limit Flag field or the NSLDS Undergraduate Combined Loan Limit field on the ISIR, the school must review the student’s entire NSLDS loan record to determine if that “R” value is shown on the loan or loans that resulted in the excess borrowing. If so, the student regains eligibility to participate in the federal student aid programs.</p>

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
394	You have reported the same Social Security Number for your parents (Items 60 and 64). Please review your answers and make the necessary corrections.	Updated item numbers	Parent 1 SSN is the same as Parent 2 SSN			<b>Resolution required.</b> The student reported the same SSN for parent 1 and parent 2. Correct either the parent 1 or parent 2 SSN.
395 to 399		Comments not used.				
400	Your Financial Aid Administrator may contact you to resolve any issues related to parental data reported on your FAFSA.		Potential conflict in data transferred by the parent from the IRS			<b>Resolution may be required.</b> See the <a href="#">August 7, 2017 Electronic Announcement</a> on the Information for Financial Aid Professionals (IFAP) Web site for more information.
401	Your Financial Aid Administrator may contact you to resolve any issues related to data reported on your FAFSA.		Potential conflict in data transferred by the student from the IRS			<b>Resolution may be required.</b> See the <a href="#">August 7, 2017 Electronic Announcement</a> on the Information for Financial Aid Professionals (IFAP) Web site for more information.
402	You may be eligible for additional aid through the Children of Fallen Heroes Scholarship Act. For additional information, please contact your Financial Aid Administrator.	New comment	Eligible for Children of Fallen Heroes if Pell Grant eligible			If the student is Pell-eligible and has a Pell-eligible EFC, he or she should receive a 0 (zero) EFC Pell Grant award.
403	Review the responses to the questions about your parents' type of tax return (Item 80) and whether they filed a Schedule 1 (Item 82). If your parents filed a foreign tax return, they would not have been able to file a Schedule 1. Please review your answers and make the necessary corrections.	New comment	Conflict in Parent Type of Tax Return and Filed Schedule 1 fields			<b>Resolution required.</b> An IRS Form Schedule 1 is not filed with a foreign tax return. Review the responses to parents' type of tax return (item 80) and the filed a Schedule 1 with tax return (item 82) questions. Correct or re-enter the responses for these two items.

<b>SAR Comment Code</b>	<b>SAR Comment Text Definition</b>	<b>Notes/ Changes</b>	<b>Reason for Comment</b>	<b>C Code</b>	<b>Reject Code</b>	<b>Action Needed</b>
404	Review the responses to the questions about your type of tax return (Item 33) and whether you filed a Schedule 1 (Item 35). If you filed a foreign tax return, you would not have been able to file a Schedule 1. Please review your answers and make the necessary corrections.	New comment	Conflict in Student Type of Tax Return and Filed Schedule 1 fields			<b>Resolution required.</b> An IRS Form Schedule 1 is not filed with a foreign tax return. Review the responses to the student's (and spouses) type of tax return (item 33) and the filed a Schedule 1 with tax return (item 35) questions. Correct or re-enter the responses for these two items.

# Database Match Results

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## How to Use the Charts

The information in this section is provided for you to use as a quick reference. The *Federal Student Aid Handbook*, Volume 1—Student Eligibility contains detailed information about student eligibility and the action needed to resolve discrepancies found in the data matches. The handbook can be found on the IFAP Web site, located at [ifap.ed.gov](http://ifap.ed.gov).

A flag of **C** is an indicator that institutional resolution is required. The C Flag is printed on the SAR next to the EFC if any of the conditions described in the chart are met.

**Note:** Some of these data match results generate rejected records. Comments associated with a match-results reject do not generate SAR C codes. However, a SAR C code could be generated by another match-result comment and is printed on a SAR rejected for other than match-results reasons. An EFC is not provided on any rejected records.

An asterisk (\*) in the Match Flag column of this chart indicates that a match flag value is not generated for cases that could not be sent to the matching agency.

## Selective Service Match

SAR C Code/ Reject	Selective Service Match Flag	Comment Number
	Y = Registration status confirmed	No comment
	T = Temporarily exempt	026
C code	N = Registration status not confirmed	030
	Blank = Record not sent to Selective Service	No comment

## Selective Service Registration

SAR C Code/ Reject	Selective Service Registration Flag	Comment Number
	Y = Registration completed	031
	T = Temporarily exempt	028
C code	Blank = Record not sent to Selective Service.*	033
C code	N = Registration not completed	057

## Department of Homeland Security Primary Verification Match

SAR C Code/ Reject	DHS Match Flag	Comment Number
	Y = Citizenship confirmed	143
C code	N = Citizenship not confirmed	144
Reject 17	Blank = Record not sent to DHS *	068
C code	Blank = Record not sent to DHS *	141 or 142

## Department of Homeland Security Secondary Confirmation Match

When a record fails the DHS Primary Match, CPS holds the record for up to three compute days to receive results from the secondary Department of Homeland Security (DHS) confirmation match.

After three days, if DHS does not return a response, CPS generates an ISIR, which shows the student's eligible noncitizen status in the Secondary DHS Match Flag field. The codes are in the following table.

SAR C Code/ Reject	Secondary DHS Match Flag	Comment Number
	P = Pending results of secondary confirmation	No comment
	Y = Citizenship status confirmed by DHS	120
C code	C = DHS has not yet confirmed eligible noncitizen status	105
C code	N = DHS did not confirm eligible noncitizen status	046
C code	X = DHS did not have enough information to confirm eligible noncitizen status	109

### Third-Step Verification Process

For information about how to access and navigate the web-based DHS-SAVE system, see the “SAVE Instructions for U.S. Department of Education (School) Users” document at: [ifap.ed.gov/DHSSAVEEligibleNoncitizen/ElectThirdStepVerfi.html](http://ifap.ed.gov/DHSSAVEEligibleNoncitizen/ElectThirdStepVerfi.html).

### Social Security Administration Citizenship Status Match

SAR C Code/ Reject	SSA Citizenship Flag	Comment Number
	A = U.S. citizen	No comment
	Blank = Domestic born (U.S. citizen) if SSN Match Flag equals 4 (SSN, name, and date of birth match) <i>or</i> Blank = No match conducted if SSN Match Flag equals 8 (Record not sent to SSA)	No comment  Comment 059 displays when the SSN Match Flag equals 8 regardless of the citizenship match.
C code	B = Legal alien, eligible to work C = Legal alien, not eligible to work D = Other E = Alien, student restricted, work authorized F = Conditionally legalized alien * = Foreign	146

### Student’s Social Security Number Match

SAR C Code/ Reject	SSN Match Flag	Comment Number
Reject 18	1 = No match on SSN 6 = SSN not verified	024
Reject R	2 = SSN and name match, no match on DOB	060
C code	2 = SSN and name match, no match on DOB	063
Reject D	3 = SSN match, no match on name	061
C code	3 = SSN match, no match on name	064
	4 = SSN, name, and DOB match	013, 076, or no comment
Reject 8	5 = SSN, name, DOB match with date of death	076, 140, or 145
	8 = Record not sent to SSA	059 or no comment

## Parent's Social Security Number Match

SAR C Code/ Reject	Parent SSN Match Flag	Comment Number
	N/A	048
	N/A	045
Reject 6	Father = 1 (no match on SSN) or 6 (SSN not verified) Mother does not = 4 (SSN, Name, and DOB match) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	011
Reject 6	Parent 1 = 1 (no match on SSN) or 6 (SSN not verified) Parent 2 does not = 4 (SSN, Name, and DOB match) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	369
Reject 7	Mother = 1 (no match on SSN) or 6 (SSN not verified) Father does not = 4 (SSN, Name, and DOB match) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	012
Reject 7	Parent 2 = 1 (no match on SSN) or 6 (SSN not verified) Parent 1 does not = 4 (SSN, Name, and DOB match) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	370
	Father = 1 (no match on SSN) or 6 (SSN not verified) Mother = 4 (SSN, Name, and DOB match) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	014
	Parent 1 = 1 (no match on SSN) or 6 (SSN not verified) Parent 2 = 4 (SSN, Name, and DOB match) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	371
	Mother = 1 (no match on SSN) or 6 (SSN not verified) Father = 4 (SSN, Name, and DOB match) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	015
	Parent 2 = 1 (no match on SSN) or 6 (SSN not verified) Parent 1 = 4 (SSN, Name, and DOB match) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	372
Reject S	Father = 2 (SSN and name match no match on DOB) Mother does not = 4 (SSN, Name, and DOB match) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	016



## Parent's Social Security Number Match (continued)

SAR C Code/ Reject	Parent SSN Match Flag	Comment Number
Reject S	Parent 1 = 2 (SSN and name match no match on DOB) Parent 2 does not = 4 (SSN, Name, and DOB match) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	373
	Father = 2 (SSN and name match no match on DOB) Mother does not = 4 (SSN, Name, and DOB match) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	007
	Parent 1 = 2 (SSN and name match no match on DOB) Parent 2 does not = 4 (SSN, Name, and DOB match) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	374
Reject T	Mother = 2 (SSN and name match no match on DOB) Father does not = 4 (SSN, Name, and DOB match) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	017
Reject T	Parent 2 = 2 (SSN and name match no match on DOB) Parent 1 does not = 4 (SSN, Name, and DOB match) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	375
	Mother = 2 (SSN and name match no match on DOB) Father does not = 4 (SSN, Name, and DOB match) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	008
	Parent 2 = 2 (SSN and name match no match on DOB) Parent 1 does not = 4 (SSN, Name, and DOB match) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	376
	Father = 2 (SSN and name match no match on DOB) Mother = 4 (SSN, Name, and DOB match) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	019
	Parent 1 = 2 (SSN and name match no match on DOB) Parent 2 = 4 (SSN, Name, and DOB match) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	381
	Mother = 2 (SSN and name match no match on DOB) Father = 4 (SSN, Name, and DOB match) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	021

## Parent's Social Security Number Match (continued)

SAR C Code/ Reject	Parent SSN Match Flag	Comment Number
	Parent 2 = 2 (SSN and name match no match on DOB) Parent 1 = 4 (SSN, Name, and DOB match) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	382
	Father = 3 (SSN match, no match on name) Mother = 4 (SSN, Name, and DOB match) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	022
	Parent 1 = 3 (SSN match, no match on name) Parent 2 = 4 (SSN, Name, and DOB match) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	383
Reject E	Father = 3 (SSN match, no match on name) Mother does not = 4 (SSN, Name, and DOB match) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	040
Reject E	Parent 1 = 3 (SSN match, no match on name) Parent 2 does not = 4 (SSN, Name, and DOB match) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	377
	Father = 3 (SSN match, no match on name) Mother does not = 4 (SSN, Name, and DOB match) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	044
	Parent 1 = 3 (SSN match, no match on name) Parent 2 does not = 4 (SSN, Name, and DOB match) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	378
	Mother = 3 (SSN match, no match on name) Father = 4 (SSN, Name, and DOB match) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	025
	Parent 2 = 3 (SSN match, no match on name) Parent 1 = 4 (SSN, Name, and DOB match) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	384
Reject F	Mother = 3 (SSN match, no match on name) Father does not = 4 (SSN, Name, and DOB match) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	051

## Parent's Social Security Number Match (continued)

SAR C Code/ Reject	Parent SSN Match Flag	Comment Number
Reject F	Parent 2 = 3 (SSN match, no match on name) Parent 1 does not = 4 (SSN, Name, and DOB match) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	379
	Mother = 3 (SSN match, no match on name) Father does not = 4 (SSN, Name, and DOB match) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	071
	Parent 2 = 3 (SSN match, no match on name) Parent 1 does not = 4 (SSN, Name, and DOB match) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	380
	Father = 5 (SSN, name, DOB match with date of death) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	027
	Parent 1 = 5 (SSN, name, DOB match with date of death) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	385
	Mother = 5 (SSN, name, DOB match with date of death) Parents' Marital Status does not = 1 (Married) or 5 (Unmarried and both parents living together)	029
	Parent 2 = 5 (SSN, name, DOB match with date of death) Parents' Marital Status = 1 (Married) or 5 (Unmarried and both parents living together)	386

## Department of Veterans Affairs Veteran Status Match

<b>SAR C Code/ Reject</b>	<b>VA Match Flag</b>	<b>Comment Number</b>
	1 = Veteran status confirmed	No comment
C code	2 = Record found on VA database but not a qualifying Veteran	162
	2 = Record found on VA database but not a qualifying Veteran	No comment
C code	3 = Record not found on VA database	173
	3 = Record not found on VA database	No comment
C code	4 = Record found on VA database but applicant on active duty	180
	4 = Record found on VA database but applicant on active duty	No comment
	8 = Record not sent to VA	161
	Blank = No match	No comment

## National Student Loan Data System Match

SAR C Code/ Reject	NSLDS Database Results Flag	NSLDS Match Flag	Comment Number
	1 = Match found; NSLDS data sent	1 = Student not in default or overpayment	No comment
	3 = Student's SSN not found; no NSLDS data to send	1 = Student not in default or overpayment	No comment
	4 = Match found; no relevant NSLDS data to send	1 = Student not in default or overpayment	No comment
C code	2 = Incomplete match; no NSLDS data sent	7 = Match, but no data provided	138
C code	1 = Match found; NSLDS data sent	2 = Default	132, 124 Up to three names and phone numbers of Guaranty Agencies, Federal Loan Servicers, or ED Regions that are holding the student's defaulted loan(s) will be listed (comments 135, 136, 190 to 239, 248, 251 to 253, 303 to 307, and 315 to 344).
C code	1 = Match found; NSLDS data sent	3 = Overpayment	Comment 133 will be provided with one of the following comments: 010, 020, 038, 039, 041, 042, 043, 065, 066, 067, 077, 079, 086, 090, 100, 101, 102, 107, 289 to 294, or 309 to 314.
C code	1 = Match found; NSLDS data sent	4 = Default and overpayment	134
C code	1 = Match found; NSLDS data sent		115, 116
		8 = Record not sent to NSLDS	No comment
C code			254 to 256, 260, 346, or 347

## National Student Loan Data System Unusual Enrollment History Flag

This flag identifies an applicant whose record contains unusual enrollment information.

SAR C Code/ Reject	NSLDS Unusual Enrollment History Flag	Comment Number
	1 = For Federal Student Aid Use Only	No comment
C code	2 = Unusual enrollment history 2 (Possible enrollment pattern problem, school may need to resolve)	359
C code	3 = Unusual enrollment history 3 (Questionable enrollment pattern, school must resolve)	360
	N = Enrollment pattern not unusual (No school action required)	No comment
	Blank = Record not sent for match	No comment

## National Student Loan Data System Fraud Loan Flag

This flag identifies an applicant who may have obtained loans fraudulently.

SAR C Code/ Reject	NSLDS Fraud Loan Flag	Comment Number
Reject 24	Y = Fraud Loan Flag set	272
	N = Fraud Loan Flag not set	No comment
	Blank = Record not sent for match	No comment

## Department of Defense Match for the Iraq and Afghanistan Service Grant

SAR C Code/ Reject	Department of Defense (DOD) Match Flag	Comment Number
	Blank = No match	No comment
	Y = Applicant's SSN included in the DOD Match file Note: Comment only appears on system- generated transactions, not on an initial match. To identify all eligible students, use the DOD Match Flag field = Y	298

## Drug Abuse Hold

SAR C Code/ Reject	Comment Number
Reject 19	009
	055

**Note:** No match flag values are associated with hold files. Hold files are maintained at the CPS and not at an outside matching agency.

## Drug Conviction Question 23

SAR C Code/ Reject	Comment Number
C code	053
C code	054
C code	056
C code	058
	052

## Verification Selection Edits

If the applicant's record is selected for verification, variable text is printed on the first page of the SAR. If the school requests it, the student must complete the verification process and submit all necessary documentation within the necessary timeframe. More information can be found in *The Application and Verification Guide*, which is part of the *Federal Student Aid Handbook* and is available on the IFAP Web site, located at [ifap.ed.gov](http://ifap.ed.gov).