

Allen's Oil & Propane, Inc.  
427 N. Main St.  
Vincentown, NJ 08088  
www.allensoilandpropane.com

STD Mail  
U.S. Postage  
PAID  
Permit # 6  
Vincentown, NJ

2020-2021 SERVICE & PAYMENT PLANS

# ALLEN'S OIL & PROPANE

ESTABLISHED 1919

"SERVICE IS THE DIFFERENCE"

www.allensoilandpropane.com



Vincentown Office



Sandy & Ronnie



Hammonton Office



## PROPANE TANK REFILLS

Need your propane BBQ tanks or motor fuel tanks for your RV filled? For your convenience we have pumping stations located at both our Vincentown and Hammonton offices.

**SUMMER HOURS:**  
M-F 7:30am-4:30pm, Sat. Closed  
**WINTER HOURS:**  
M-F 7:30am-4:30pm, Sat. 8am-12pm



427 N. Main St. Vincentown, NJ 08088

Phone: (609) 859-2334 Fax: (609) 859-1876

849 S. White Horse Pike Hammonton, NJ 08037

Phone: (609) 561-7714 Fax: (609) 561-5668

Dear Friends and Neighbors,

We would like to thank you for your support and patronage as we move into our 101st year of serving our customers with reliable home comfort services. We deeply appreciate your confidence and belief in us as we serve our community with dependable service year after year.



**Sandy and Ronnie**



**Doug and Jay**

This year, we have faced something most of us have never imagined—a pandemic. This has greatly changed the way we operate as a business. Our office doors are locked, and our servicemen and drivers have been working primarily in the garage area. All of our employees are practicing all recommended social distancing guidelines and are committed to staying safe amongst each other. They also are taking the appropriate precautions when serving our customers and their households. With that being said, you and your family's health, along with our community's, are a top priority at Allen's Oil and Propane.

As summer approaches, please keep in mind the variety of services we can provide for our valued customers. If we can increase your home comfort in any way, please do not hesitate to reach out to us.

Thank you for trusting our family to serve yours. We wish you all a safe and wonderful summer.

Sincerely,

Allen's Oil & Propane, Inc.

Ronald L. Allen, President

**CHECK US OUT ONLINE AT:  
www.allensoilandpropane.com**

**FUEL OIL—PROPANE—GASOLINE—DIESEL**

100# tank: 23 gallons. 200# tank: 47 gallons. Minimum use fee on 100# or 200# tanks is \$75.00. 420# tank: 100 gallons or minimum use fee of \$100.00 is assessed.

With respect to larger tank sizes, the annual minimum use is as follows:

Multiple 420# tanks: 100 gallons minimum use per tank. 250 gallon tank: 212 gallons minimum use. 325 gallon tank: 275 gallons minimum use. 500 gallon tank: 425 gallons minimum use. 1000 gallon tank: 850 gallons minimum use. If less than minimum use gallons are delivered in any one calendar year, Allen's may charge \$1.00 per gallon for the difference between minimum use and actual gallons delivered. The per-gallon minimum use rate may be adjusted by the Company subject to the notice provisions discussed above in subpart (C) of this Fee Schedule.

RUN-OUT FEE: \$50.00 in route delivery. \$100.00 not in area (\$50.00 + \$50.00 out of route charge.) \$200.00 after hours.

REGULAR SERVICE CALL FOR SERVICE OR INSTALLATION LABOR CHARGES: For One Technician: \$145.00 for up to the first hour then \$95.00 per additional hour, prorated every 15 minutes. For Two Technicians: \$185.00 in the aggregate for up to the first hour, then \$135.00 in the aggregate per hour, prorated every 15 minutes. In each case, New Jersey sales tax is added where applicable. In addition, the cost of parts is added if necessary.

CAGE RENT: Forklift cylinder cages may be available for rent. The cost is \$50.00 per month.

CONSTRUCTION HEATERS: Construction heaters may be available for rent. The cost is \$25.00 per week per heater.

EARLY TERMINATION FEE: In the event of termination by the Customer prior to the end of the Initial Term, Customer shall pay a flat fee equal to \$150.00 and shall also pay the cost of removal of the applicable Company Equipment.

## TO ALL CUSTOMERS:

**Please send check payments to our main office: Allen's Oil & Propane  
427 N. Main Street, Vincentown, NJ 08088**

Any customer using their online banking accounts, please be aware it may take 7–10 days for us to receive payment. All walk-ins are welcome to pay at both our Vincentown and Hammonton offices.

### Yes, I would like to sign up for:

<input type="checkbox"/> TOTAL COMFORT PLAN—OIL HEAT	\$385.90/yr.	<i>(INCLUDES THE TANKSURE® PROGRAM)</i>	
<input type="checkbox"/> HEATER CLEAN & SERVICE	\$245.00		
<input type="checkbox"/> OIL-FIRED HOT WATER HEATER PARTS & SERVICE PLAN	\$191.93/yr.	<input type="checkbox"/> ULTRASONIC OIL TANK INSPECTION ONLY	\$74.90/yr.
<input type="checkbox"/> HOT WATER HEATER PARTS & SERVICE (NO SERVICE PLAN)	\$175.94		
<input type="checkbox"/> TOTAL COMFORT PLAN—PROPANE	\$290.00/yr.	<input type="checkbox"/> A/C PARTS & SERVICE	\$325.90/yr.
<input type="checkbox"/> PROPANE HOT WATER HEATER PARTS & SERVICE	\$181.26/yr.	<input type="checkbox"/> A/C START & CHECK (NO CONTRACT)	\$176.46
<input type="checkbox"/> BUDGET PAYMENT PLAN (EMAIL ALLENSAR427@GMAIL.COM FOR PAPERLESS STATEMENTS)			

Customer Account # \_\_\_\_\_

Bill my account or  Charge my credit card # \_\_\_\_\_ Exp. Date \_\_\_\_\_ (We accept MC, Visa, Discover only)

Name \_\_\_\_\_ Phone \_\_\_\_\_ Phone 2 \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**Paperless Billing** Primary Email \_\_\_\_\_

Comments \_\_\_\_\_

*Before you schedule maintenance, please remove all items from the area surrounding your oil burner and tank. The entire heating system including tank must be accessible for our technicians. Enrollment in the TankSure® Program is contingent upon the customer's tank passing an initial ultrasonic and visual inspection. While we cannot guarantee the prevention of a leak or other failure of your tank, we are providing this new service with the hope that by testing and monitoring, we can offer a long-term proactive replacement program for our customers.*

**ALL CONTRACTS AUTOMATICALLY RENEW AND ARE NOT PRORATED.**

## PROPANE: Pricing, Fees, Rates, and Charges (Effective August 1st, 2017)

**A. GENERAL PROVISIONS:** You agree to pay the Company's price per gallon, fees, rates, and charges in effect on the date that propane is delivered for Automatic delivery or ordered for Will Call delivery, when services are rendered, or as may be set forth on the applicable delivery ticket or invoice.

**B. PRICE OF PROPANE; No Notice of Change in Price.** Unless you have executed a separate written agreement with the Company which determines your price (such as a Propane Pre-Buy contract), you will receive and be obligated to pay the Company's daily market price per gallon that is set at the Company's discretion, which includes, among other things and without limitation, our costs to procure the propane, freight and transportation, timing of delivery (e.g. whether a regularly scheduled delivery or emergency delivery, or at night or on weekends/holidays) and may vary depending upon factors such as the volume of propane purchased by the customer, customer requested partial fills, customer classification, whether you own your own propane tank or other equipment (as opposed to using Company Equipment,) and competitive conditions. For the avoidance of doubt, not every customer of the Company is paying the same price for propane as a result of the above factors. You may contact the Company to receive (by telephone, facsimile, or other electronic or written means) current pricing information as pricing changes frequently and without prior notice to you.

**C. FEES AND CHARGES OTHER THAN THE PRICE OF PROPANE; Notice of Change.** In addition to the price per gallon, the Company will apply other fees and charges to your account as identified below in this Section (C). The Company reserves the right to amend or change any fees or charges to you at any time by giving you sixty (60) days' prior written notice of the change(s) (other than price per gallon of propane, which may be changed without prior notice consistent with (B) above). The notice may be in the form of a bill insert, email, or other written notification. Other than changes in the price of propane (where no termination right is available), if you do not find changes to fees and charges to be acceptable, you may terminate this Agreement by delivering written notice of termination to the Company during such 60 day period indicating that the Agreement is being terminated due to the changes to the fees and charges. If you do not deliver such notice of termination during such 60 day period, you will be deemed to have agreed to the change(s). **THE FEES LISTED BELOW ARE NOT GOVERNMENT IMPOSED, NOR ARE ANY PORTION OF THEM PAID TO ANY GOVERNMENT AGENCY.**

**EQUIPMENT FEES:** Customers have the right to use Company Equipment or their own Equipment. Fees relating to equipment are the Leak Check Charge, Pump Out Fee, Reconnection Charge, removal fees, and rental fees described below in this Fee Schedule.

**LEAK CHECK CHARGE:** This test, performed by the Company, is required by law under certain circumstances, which may include: run out caused by customer, installation of new propane piping system if there has been an interruption of gas service, or in the event a leak in the system is suspected. The local office can provide specifics on when a leak check is required and the current charge. First time is free; a \$50.00 charge applies each additional time. If a new appliance is added or an appliance is removed, a leak check will be required, performed by the Company at no charge.

**PUMP OUT FEE:** This charge is assessed when the Company is required to pump

out a tank that contains propane in excess of five percent (5%) water capacity in order to remove a Company-owned tank from the customer's property. You can avoid this charge by continuing service with the Company until the supply of the propane in the tank is less than five percent (5%). Depending on the size of the tank/cylinder, this charge may be up to \$95.00 per hour.

**RECONNECTION CHARGE:** In the event that your tank is locked off by the Company due to nonpayment, this will be assessed to remove the lock, perform a leak check, and put your propane system back into service. The fee as of this Notice is \$145.00. After normal business hours the fee is increased to \$200.00.

**RETURNED CHECK FEE:** This fee is intended to cover the deposit return fee assessed by financial institutions and related administrative expenses associated with the return of a customer check for insufficient funds. The Returned Check Fee is \$25.00.

**DELIVERY CHARGE:** The customary delivery charge with respect to each delivery will be \$4.00.

**OUT OF ROUTE CHARGE:** An additional out of route charge may be incurred by customers who request Will Call deliveries within twenty-four (24) hours or after business hours or on weekends. This charge can also vary due to the distance involved and/or the time required to service the request and can be obtained from your local District office. Out of route charge is \$50.00 and the after-hours out of route fee is \$200.00.

**WHERE EXCAVATION OR TRENCHING IS REQUIRED FOR INSTALLATION OR REMOVAL:** You will mark or otherwise accurately identify the location of all underground systems or objects that are not marked by your State's "Call Before You Dig" program, including, but not limited to, sprinkler lines, septic systems, leach pits, underground ponds, and similar underground features. You are responsible for all costs of excavation and removal of the Company Equipment and the Company is not responsible for furnishing fill, resurfacing, landscaping, or restoring your property to its previous condition upon removal. You will be billed on an hourly basis for this work with local labor rates prevailing, unless other arrangements are provided. The charge to remove an underground tank can vary greatly and is affected by numerous factors, including size of the tank, access to the tank, the soil conditions, and other impediments. The Company may at its option charge you for the value of the underground tank in lieu of physically removing the tank from your property.

**ABOVEGROUND TANK REMOVAL FEES:** 100# and up to 4-420 = \$50.00 removal fee. 250AG up to 1000AG tank = \$95.00. Pump out fees may apply in addition to removal fee.

**SECURITY DEPOSITS:** Security Deposits are required for all tenant locations and customers with insufficient credit. The security deposit ranges from \$150.00-\$2,500.00.

**MINIMUM USE FEE:** A Minimum Use Fee is charged if deliveries during the Initial Term or a given Renewal Term are less than one full tank of propane in gallons per calendar year as listed here:

## Do I need to replace my oil tank?



### Underground Tanks:

How can you tell if your underground oil tank is leaking? There is no sure way to determine if your tank is leak-free without digging it up. Knowing the age of your tank can help you make an educated decision about going with an aboveground tank.

### Basement & Aboveground Tanks:

But, don't assume that if your tank is aboveground it will last forever. Keep an eye out for some of the telltale signs of a problem with your tank which can include:

- ✓ Rust or excessive surface dents
- ✓ Tank is unstable or leaning, legs rusted or bent
- ✓ Wet spots on the surface of or underneath the tank
- ✓ Tank is not sitting properly on its foundation

### *Why not be proactive & replace your oil tank before there is an issue?*

Whatever the location of your tank, Allen's Oil & Propane would be happy to assist in the installation of a new aboveground tank. We can offer free estimates to replace the tank as well as help to put you in touch with local companies for the removal of your buried tank.

## WHICH BUDGET PLAN WORKS FOR YOU?

# 1. It's Easy 2. It's Smart

A **10¢ per gallon discount** will automatically be applied on your account at the end of the budget season if all monthly payments are made on time.



**X** **EVERY GALLON USED**

## Offering choice of a 10-month or 11-month Budget Plan!

### How it works:

The monthly Budget Payment is determined by two factors: your estimated fuel usage for the season and the projected average price of fuel during that period of time. Allen's provides the 10 or 11 monthly envelopes needed to mail your checks in. You will still receive your yellow delivery ticket so you may monitor your fuel usage.

**Budget Plan A** – Our 11-month Budget begins in July. With this option, your estimated fuel cost is spread out from July 2020 through May 2021, keeping your monthly payments to a minimum.

**Budget Plan B** – Our 10-month Budget begins in September. Payments run from September 2020 through June 2021.

*All payments are due on the 10th of every month except for our automatic billing customers (see below).*

**Automatic Billing** is available at customer's request. A credit card is kept on file. With this option you have a choice of a payment processing date of either the 10th of the month or the 25th of the month. Please contact Darlene at (609) 859-2334 to enroll in automatic billing.

**Paperless Statements** – Please call us at (609) 859-2334 or email AllensAR427@gmail.com.

## FOR CAP PROGRAM & PRE-BUY PROGRAM

### Oil CAP Program

Our CAP Program is just for oil customers. As an oil customer, you will pay a one-time fee per season. When you establish a capped rate you will not pay a higher price for oil during the season. If our price goes below the capped rate you will then pay the lower rate. CAP Program will be terminated if account is not kept in good standing. Please call Diane at (609) 859-2334 after July 20th to get details.

### Propane Pre-Buy Program

Our Pre-Buy Program is just for propane customers. Pre-buy your propane at the beginning of the season at a fixed price. Your price will remain fixed for your pre-bought gallons during the season until May 1st. Upon signing the agreement you will pay half down and the balance will be due by October 1st. The heating season runs from October 1st to April 30th. Please call Diane at (609) 859-2334 after July 20th to get details.

## General Conditions & Exclusions

This Service Plan is available to customers who purchase their fuel and all heating system services from us during the term of the Service Plan and whose payments are in accordance with our payment and credit terms. The Service Plan becomes effective after our inspection and approval of your heating system and tank.

1. The term of the Plan is for a one (1) year period and will renew automatically every year unless terminated by either the customer or Company. The Plan automatically terminates if the customer no longer purchases all of its heating oil or propane from the Company. No credit will be issued if the Plan is cancelled before the expiration date.

2. Repairs or services not covered by the Plan will be performed and charged to the customer at prevailing rates.

3. The TankSure® Service Plan includes the TankSure® Program which provides a tank testing service and the TankSure® Program tank replacement payment described below. An ultrasonic tank test will be performed by our technician before your tank can be accepted for enrollment in the TankSure® Program. While we cannot guarantee that a leak will not occur or your tank will not fail after testing, we are providing these new services with the hope that by testing and monitoring, we are offering a long-term proactive tank replacement program for our customers.

We will perform an annual test of your fuel tank. If a tank leak occurs subsequent to this test due to internal corrosion once you are on the program, if a tank leak occurs due to a manufacturer's defect, or if a non-leaking tank is identified for proactive replacement by the TankSure® Tank Analysis Software, the Company will pay up to \$1,500 toward the replacement of your tank in accordance with the terms of the TankSure® Program which are described in the TankSure® brochure that we have provided to you.

4. The Service Plan does not cover labor or materials to repair damage to the heating system or residence caused by the Customer's neglect, including, but not limited to, failure to have sufficient fuel in the tank, insufficient water for boiler, blown fuses or other failure of electrical system, improper thermostat settings or faulty thermostat, having heating system switches in the "OFF" position, debris

buildup in the air or venting systems, and other causes related to the improper operation or maintenance of the heating system by the Customer. Damage, repairs, or replacement of parts or components caused by Acts of God, fire, flood, freezing, storm or weather conditions, power loss or surges, water damage, and fuel flow problems due to outside fuel storage are not covered by the Plan.

5. The Company will provide service as soon as practical, during regular business hours under normal conditions or on an emergency basis, if necessary. The Company will not be liable for any damages arising from a delay or failure to provide service due to conditions beyond its control such as Acts of God; labor disturbances or strikes; unavailability of mechanics or parts; failure or interruption of Customer's electricity; inaccessibility of the heating system; storms, floods, or other severe weather conditions; or government laws or regulations.

6. The Service Plan only covers heating system parts and components specified in the Plan. Examples of components not covered by the Plan include boilers and furnaces and related piping; parts having contact with water or steam; underground oil storage tanks; aboveground storage tanks (unless enrolled in the TankSure® Program); tanks with preexisting leaks, patches, or unstable conditions; air conditioning systems; humidifiers; heat pumps; heat exchangers; hot water heating systems; and air and venting systems. The Plan does not cover environmental cleanup, property damage, waste disposal services, or other damages or losses caused by a tank leak or system failure even if the tank has been tested ultrasonically and is enrolled in the TankSure® Program.

7. Customer agrees to release and hold Company harmless from all claims related to losses, costs, or damage to personal or real property caused by fire, explosion, flood, freezing, power loss or surges, oil leakage, and premises left unattended. Customer agrees that Company shall not be liable for any incidental, special, or consequential damages incurred by Customer or by third parties, including environmental cleanup costs.

8. In the event that the residence is sold, the Service Plan may remain in effect provided that the new owner continues to purchase fuel and heating system service from the Company.

## OUR TEAM IS IN THE 5TH GENERATION



## ADDITIONAL SERVICES

### OIL-FIRED HOT WATER HEATER PARTS & SERVICE

\$180.00 + 11.93 tax/yr.

Includes cleaning, service, labor, and parts (except tank, relief valve, and plumbing)

### PROPANE HOT WATER HEATER PARTS & SERVICE

\$170.00 + 11.26 tax/yr.

Includes cleaning, service, labor, and parts (except tank, relief valve, and plumbing)

### HEATER CLEAN & SERVICE

\$245.00 plus parts

Straight clean and service of heater. This plan does not include parts or emergency service calls. Parts and service calls will be charged at prevailing rates.

### HOT WATER HEATER CLEAN & SERVICE

\$165.00 + 10.94 tax plus parts

Straight clean and service of heater. This plan does not include parts or emergency service calls. Parts and service calls will be charged at prevailing rates.

### UPGRADE AND SAVE!

We strongly encourage our customers to consider upgrading to a more energy-efficient heating system. Our team can provide an on-site assessment of your heating system to determine recommended next steps for increasing your efficiency and help you save money. Call us today to schedule an appointment!



### AIR CONDITIONING START & CHECK

\$165.50 + 10.96 tax

\*Our qualified technicians will check the following:

- Refrigerant Level
- System for leaks
- Compressor Amps & Volts
- Condenser Fan
- Evaporator Coil
- Cooling Thermostat
- Head & Suction Pressure
- Lubricate where necessary
- Condenser Motor Amps & Volts
- Fan Belt (check for water)
- All Electrical Wiring & Connections
- All Safety Factors
- Air Filters
- Condensate Drain
- Vibration & Noise
- Bearings
- Evaporator Fan
- Air Temp at outlets

### AIR CONDITIONING PARTS & SERVICE CONTRACT

\$305.65 + 20.25 tax/yr.

\*Effective **Monday-Friday 8-4:30**

\*Includes parts and labor for items listed below (up to 5 tons) during summer season

\*ANNUAL START & CHECK

- Fan Control
- Blower Belt
- Limit Control
- Expansion Valves
- Relay (switching)
- Condenser Pump
- Standard Thermostat
- In Line Filters/Liquid/Dryer
- Running & Starting Capacitors
- Freon (up to 3lbs)
- High & Low Pressure Control
- Blower Motor
- Fan Belt
- Air Filter (1" disposable)
- Contractors
- Transformer
- Time Delay Switch
- Condenser Fan Motor

*(renews May 1st unless cancelled)*

\*DOES NOT INCLUDE REPLACEMENT OF THE EQUIPMENT JUST REPAIRS TO EXISTING EQUIPMENT, IF PARTS ARE AVAILABLE.

Residential home heating oil tanks contain hundreds of gallons of fuel. These tanks should be inspected annually using a visual review and ultrasonic testing. It is extremely important for you, your investment in your home, and the environment to replace your oil tank when the inspection indicates its lifespan has expired. Addressing and upgrading recommended best practices are also extremely important.

### TANKSURE®/ULTRASONIC TANK INSPECTION PROGRAM BENEFITS

This service provides a recommended annual inspection process as well as additional long-term benefits to help provide you peace of mind.

**\$** Qualifying tanks receive a \$1,500 tank replacement payment to help cover the cost of a replacement.

**🌿** Using EPA-approved testing technology, ultrasonic equipment detects the level of corrosion inside oil tanks.

**🏠** This service helps protect your home (your biggest investment), your property, and our environment. Proactive replacement can help avoid costly remediation expenses.

**🔍** Included is an inspection of common tank components such as legs, seams, fill and vent pipes, oil lines, and vent whistle.

**📱** An ultrasonic inspection of your tank wall's thickness evaluates when a proactive replacement is necessary BEFORE the tank leaks.



### RECOMMENDED BEST PRACTICES

#### Unsleeved Feed Line in Concrete

If the oil feed line running from your tank to your boiler or furnace is encased in your concrete basement floor and is not coated in a material like plastic to protect it from degrading, an upgrade is recommended.

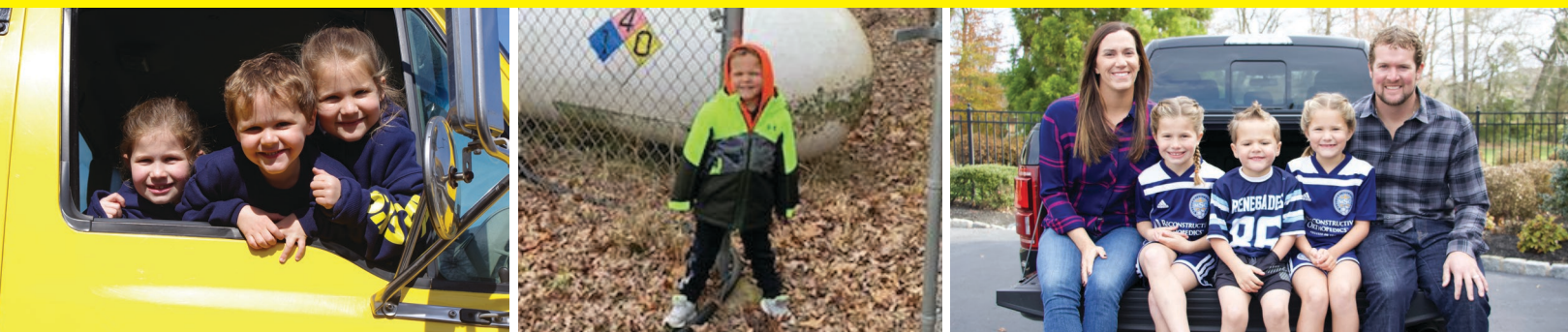


#### Venting System

It is extremely important that your oil tank's venting systems are maintained correctly, as advancements in new technology have increased the rate at which oil flows from oil delivery trucks to your tank (60 gallons per minute).



## OUR TEAM IS IN THE 5TH GENERATION



Granby **GREENSHIELD** Tanks Available for replacement tanks. Ask us for details.





## TOTAL COMFORT PLAN\* - OIL HEAT

\$385.90/yr. or \$325.00/yr. without TankSure®

## TOTAL COMFORT PLAN\* - PROPANE

\$290.00/yr.

### ► The Allen's Oil & Propane Precision Tune-Up

Professional preventive maintenance is strongly recommended annually for all systems. Maintaining and tuning up your oil burner will help save up to 10% on heating costs and add years to the life expectancy of this expensive equipment.

1. Clean interior of heat exchanger, flue pipe, and base of stack
2. Replace oil filter cartridge
3. Replace pump strainer
4. Replace oil burner nozzle
5. Replace air filter
6. Check combustion chamber
7. Clean electrodes, and set proper gap
8. Check and test operating, and safety controls
9. Check and lubricate motors
10. Check and adjust fan belt
11. Adjust heating unit to max. efficiency
12. Perform an efficiency check

### ► Parts & Labor Coverage (24 hours, 7 days/week)

We will repair or replace any of the following parts due to normal wear at no charge for our Oil Heating Plan customers.

- Air Filters (1" disposable)
- Aquastat
- Blower Motor
- Burner Couplings
- Burner End Cone
- Burner Fan
- Burner Motor
- Burner Switch
- Cad Cell Relay (heat only)
- Circulator Coupling
- Circulator Motor
- Circulator Relay
- Draft Regulator
- Draft Motor
- Fan Shaft & Bearings (heat only)
- Fan Timer Control
- Firematic Oil Valve
- Fuel Pump
- Hot Water Circulator Control
- Flue Pipe & Elbows
- Fill & Vent Caps
- Delayed Oil Valve
- Ignition Transformer
- Nozzle
- Oil Filter
- Pressuretrol
- Stack Relay
- Fan Pulley (heat only)
- Fan Motor (heat only)
- Fan Belts (heat only)
- Oil Lines (inside building)
- Nozzle Assembly
- Oil Fittings
- Fuel Pump Screen
- Fan & Limit Control
- Electric Wiring (connected to burner)
- Electrodes
- Thermostat (standard type)
- Fan Timer Control

**PARTS NOT COVERED:** AIR VENTS, HUMIDIFIER PARTS, EXTROL TANKS, FILLTROL TANKS, RELIEF VALVES, GATE VALVES, MIXING VALVES, FLOW VALVES, ZONE VALVES, BACKFLOW PREVENTER VALVE, BOILER DRAIN, FEED VALVE, FILTROL FEEDER, BOILER GAUGES, HOT WATER COIL, HOT WATER COIL GASKETS, BEARING ASSEMBLY

\* TOTAL COMFORT PLANS ARE PRICED PER UNIT. TOTAL COMFORT PLAN RUNS FROM JUNE 1ST TO MAY 31ST, AUTOMATICALLY RENEWING JUNE 1ST. TOTAL COMFORT PLANS DO NOT INCLUDE REPLACEMENT OF THE EQUIPMENT—JUST REPAIRS TO EXISTING EQUIPMENT, IF PARTS ARE AVAILABLE.

### ► The Allen's Oil & Propane Precision Tune-Up

Professional preventive maintenance is strongly recommended annually for all systems. Maintaining and tuning up your propane heater will help save up to 10% on heating costs and add years to the life expectancy of this expensive equipment.

1. Clean interior of heat exchanger, flue pipe, and base of stack
2. Replace air filter
3. Clean electrodes and set proper gap
4. Check and test operating and safety controls
5. Check and lubricate motors
6. Check and adjust fan belt
7. Adjust heating unit to maximum efficiency
8. Perform an efficiency check

**If you wish to cancel your Service Plan please do so by June 30th for a full reimbursement. Partial reimbursements are offered through October 31st.**

\* TOTAL COMFORT PLANS ARE PRICED PER UNIT. TOTAL COMFORT PLAN RUNS FROM JUNE 1ST TO MAY 31ST, AUTOMATICALLY RENEWING JUNE 1ST. TOTAL COMFORT PLANS DO NOT INCLUDE REPLACEMENT OF THE EQUIPMENT—JUST REPAIRS TO EXISTING EQUIPMENT, IF PARTS ARE AVAILABLE.

### ► Parts & Labor Coverage (24 hours, 7 days/week)

We will repair or replace any of the following parts due to normal wear at no charge for our Propane Heating Plan customers.

- Air Filters (1" disposable)
- Aquastat
- Burner
- Burner Switch
- Flame Rod (heat only)
- Circulator Coupling
- Circulator Motor (1)
- Circulator Relay (1)
- Inducer Motor
- Pilots
- Fan Belts (heat only)
- Fan & Limit Control
- Electric Wiring (connected to burner)
- Thermostat (standard type)
- Thermocouple
- Gas Valves
- Control Modules
- Pressure Switches
- Fan Shaft & Bearings (heat only)
- Fan Timer Control
- Flue Pipe & Elbows
- Hot Surface Ignition
- Fan Pulley (heat only)
- Fan Motor Pulley (heat only)
- Fan Motor (heat only)

**PARTS NOT COVERED:** AIR VENTS, HUMIDIFIER PARTS, EXTROL TANKS, FILLTROL TANKS, RELIEF VALVES, GATE VALVES, MIXING VALVES, FLOW VALVES, ZONE VALVES, BACKFLOW PREVENTER VALVE, BOILER DRAIN, FEED VALVE, FILTROL FEEDER, BOILER GAUGES, HOT WATER COIL, HOT WATER COIL GASKETS, BEARING ASSEMBLY

**NOW INCLUDING:**

### ► TankSure®/Ultrasonic Tank Inspection Program

See details about this valuable service on the previous page.

**If you wish to cancel your Service Plan please do so by June 30th for a full reimbursement. Partial reimbursements are offered through October 31st.**

View and Pay Your Account Online...  
Call to Start Receiving Your Statements Electronically