



LEARNING, TEACHING & STUDENT EXPERIENCE ANNUAL CONFERENCE

25-26 April 2017, Bristol Marriott Royal Hotel

Programme & Presentations



| Day | one: | Tuesd | lay 25 | April |
|-----|------|-------|--------|-------|
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| 09:00 | Registration and refreshments |
|-------|---|
| 09:40 | Welcome Anne Kiem, Chief Executive, Chartered ABS Professor Jerry Forrester, Hertfordshire Business School, Vice Chair, Chartered ABS and Chair, Chartered ABS Learning, Teaching and Student Experience Committee |
| 10:00 | Keynote address: The HE landscape and the implications for business & management education Professor Jane Harrington, Deputy Vice-Chancellor, University of the West of England |
| 10:20 | An update on Year Two of the TEF Professor Jerry Forrester, Hertfordshire Business School, Vice Chair, Chartered ABS and Chair, Chartered ABS Learning, Teaching and Student Experience Committee |
| 10:40 | Panel discussion: Looking ahead to subject-level TEF Professor Jerry Forrester, Hertfordshire Business School, Vice Chair, Chartered ABS and Chair, Chartered ABS Learning, Teaching and Student Experience Committee Professor Jane Harrington, Deputy Vice-Chancellor, University of the West of England Geoff Stoakes, Head of Special Projects, Higher Education Academy Chair: Professor Georgina Andrews, Dean, Bath Business School, Bath Spa University and Vice Chair, Chartered ABS Learning, Teaching and Student Experience Committee |
| 11:20 | Break |



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|-------------------|---|---|---|---|---|---|---|--|
| 12:00 | Assessment & feedback | Blended learning | Employability | Entrepreneurship | Experiential learning | Learning & teaching strategy | Student engagement | Student experience |
| Stream Chairs: | Professor Diane Sloan Professor of Learning & Teaching, Newcastle Business School | Professor Nicholas Scott Pro-Dean for Student Education, Leeds University Business School | Dr Paul Cashian Associate Dean – Student Experience, Coventry Business School | Adam Shore Director of Learning & Teaching, School of Management, Swansea University | Heather Clay Deputy Dean, Middlesex University Business School | Professor Helen Williams Associate Dean (Learning and Teaching), Cardiff Business School | Dr Jane Tapsell PVC and Dean, University of Buckingham Business School | Dr Monika Foster Director of Learning and Teaching, Edinburgh Napier Business School |
| | A quest for engagement, delivered attainment Dawn Harrison Student Experience Lead, University of Central Lancashire | UBELing doctoral student's teacher training: Using blended experiential learning to drive teaching excellence in doctoral student's teacher training Louisa Hill Senior Teaching Fellow, University of Leeds | University-wide implementation of compulsory, accredited work- related learning in vocational degree programmes Vanessa Airth Head of Business Partnership and Employment Outcomes, London Metropolitan University | Reflections on design-led entrepreneurship teaching Gareth Stone Pathway Leader in Entrepreneurship Education, Bath Business School Dr Diana Reader Subject Leader: Business and Management, Bath Business School | Blending research methodology with business planning through an airport management on-line simulation Lynsie Chew Director of MSc Masters in Professional Accountancy, UCL School of Management Dr Alan Parkinson Deputy Director (Education), UCL School of Management | Impact of teaching awards on recipients and the wider academic community Dr Nina Seppala Deputy Director, UCL School of Management | Three dimensions of ambiguity: what they mean for management students Dr Martin Rich Senior Lecturer in Information Management, Cass Business School Dr Ann Brown Visiting Senior Lecturer, Cass Business School Mary Ann Kernan Associate Dean (Student Experience), School of Arts and Social Sciences, City University London In absentia Professor Clive Holtham Professor of Information Management, Cass Business School | Learning analytics and the student experience: How an in-house student support system is transforming personal tutoring Ricky Lowes Senior Personal Tutor and Student Advocate , Plymouth Business School |



Assessment by Pecha Kucha 20x20

Dr Sabine Bohnacker-Bruce

Learning & Teaching Fellow, University of Winchester

Luddite to advocate; a blended learning journey

Robert Whitehouse Senior Lecturer,

Business & Management, University of Gloucestershire

Dr Jim Keane Senior Lecturer in Economics, University of Gloucestershire

experience and LinkedIn: using technology to enhance employability

My placement

Julie Fowlie Deputy Head of School: Learning and Teaching, Brighton **Business School**

Act, reflect, risk, repeat

Liz Gee Programme Director, **Fashion Business** School, London College of Fashion

Through doing and feeling: how experiential learning can transform management practice

Dr Simon Moralee Lecturer, Healthcare Management, University of Manchester

Quick wins for Visiting Lecturers

Lesley Glass Head of Visiting Lecturer Development, Hertfordshire **Business School**

Paul Lawrence Visiting Lecturer, Hertfordshire **Business School**

Teaching for engagement

Angela Rae Senior Lecturer, Post Graduate Convenor, Roehampton **University Business** School

Free session

13:00 Lunch

14:00

Keynote Address: The tyranny of student satisfaction within the context of business and management education Berry O'Donovan, Principal Lecturer Student Experience, Oxford Brookes University Business School





| 14:40 | Assessment & feedback | Blended learning | Employability | Entrepreneurship | Experiential learning | Learning & teaching strategy | Student engagement | Student experience |
|-------------------|--|--|---|--|---|---|--|---|
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| | 'Feed-forward, not feed-back': exploring the meaning of 'helpful' feedback Dr Monika Foster Director of Learning and Teaching, Edinburgh Napier Business School Cathy Myles Senior Teaching Fellow and Head of Year, University of Leeds Dr Svetlana Warhurst Deputy Director of Education, University of Essex Dr Susan Scoffield Principal Lecturer in Marketing, Manchester Metropolitan University | The flipped classroom: a practical approach to going fully blended Dr Sarah Warnes Senior Teaching Fellow, University College London Matt Smith Learning Technologist, University College London | Designing a personalised approach to employability: the Edinburgh Award for professional development Diane Gill Head of Student Development, University of Edinburgh Business School | Entrepreneurship through Micro Tyco Dr Richard Courtney Associate Dean for Student Experience, University of Leicester | Student perceptions of an enterprise education competition: a multi-methods perspective Dr Colm Fearon Senior Lecturer, Canterbury Christ Church University Dr Wim van Vuuren Principal Lecturer, Canterbury Christ Church University Professor Heather McLaughlin Head of School, Canterbury Christ Church University | Modes and outcomes of a cross-institutional learning & teaching network development Nick Dearden Head of Education, Manchester Law School, MMU Dr Darryn Mitussis Senior Lecturer in Marketing, QMUL Dawn Howard Director of L&T, School of Business, Management and Economics, University of Sussex Dr Maria Kutar Senior Lecturer, University of Salford Adam Shore Director of L&T, School of Management, Swansea University | Applying TBL in a business context: using assessment and feedback processes to drive student engagement Dr Catherine Robinson Senior Lecturer, University of Kent | International learning & development and the international student experience Jo Thomas International Learning Development Manager, University of Huddersfield Mohammed Mirza Director of International Student Development, University of Huddersfield Dr Radi Haloub Senior Lecturer in Strategy, Department of Management, University of Huddersfield |



Online open book exams for a digital infused generation

Dr Christine Rivers

Deputy Director Centre for Management Learning, Surrey Business School Service design for performance: blending face to face and online

Dr Steve Pearce

Director of Teaching and Learning for Management, School of Economics Finance and Management, University of Bristol Placement – why or why not? That is the question

Dr Laura Bradley

Lecturer in Marketing, Ulster University

Dr Lynne Tinkler

Administration, Ulster University Entrepreneurial learning through enterprise creation

David Chalcraft

Faculty Head of Quality and Practice, University of Bedfordshire

Dr Jane Chang

Senior Lecturer and Couse leader BA(Hons) Entrepreneurship, University of Westminster Enquiry based learning: a learning worth having?

Dr Pam Croney

Senior Lecturer, Student Recruitment and Admissions Tutor, Newcastle Business School Students'
experiences on
projects using clients
versus static case
studies: does it
enhance
engagement and
employability?

Dr Washad Emambocus Lecturer, London

South Bank University

Dr Carrie Rutherford

Senior Lecturer, London South Bank University Communication apprehension in the large lecture teaching environment: an information technology intervention

Dr Louise Macniven

Senior Lecturer, Cardiff University

Dr Richard Baylis

Lecturer, Cardiff

utherford University
urer,
uth Bank Dr Carolyn Strong

Lecturer, Cardiff University "I want to pick my own group" The impact of group selection method on performance and student experience

Jenoah Joseph

Senior Teaching Fellow, University of Stirling

15:40 Break and poster presentations (see pp. 14-16 for list of posters)



| L6:20 | Assessment & feedback | Blended learning | Employability | Entrepreneurship | Experiential learning | Learning & teaching strategy | Student engagement | Student experience |
|-------------------|--|--|--|--|--|---|--|--|
| itream Chairs: | Dr Rob Baker Senior Lecturer, Sheffield Business School | Professor Nicholas Scott Pro-Dean for Student Education, Leeds University Business School | Dr Paul Cashian Associate Dean — Student Experience, Coventry Business School | Adam Shore Director of Learning & Teaching, School of Management, Swansea University | Heather Clay Deputy Dean, Middlesex University Business School | Professor Helen Williams Associate Dean (Learning and Teaching), Cardiff Business School | Dr Jane Tapsell PVC and Dean, University of Buckingham Business School | Dr Monika Foster Director of Learning and Teaching, Edinburgh Napier Business School |
| | Using technology to enhance assessment and feedback through peer review: experiences and | A pilot study to evaluate an innovative block teaching approach to delivering masters | Development of an employability- focused suite of undergraduate programmes | Developing a model of collaboration between interdisciplinary research and | STEPs on experiential learning and education for sustainability | From disciplinary teaching to scholarly teaching: action research in a community of | Online employability skills pilot project: challenges, dilemmas and progress | Understanding postgraduate student satisfaction: a qualitative study |
| | perceptions of students and staff | programmes at University of Bedfordshire | Dr Fiona Robson Deputy Director, | teaching staff in the area of entrepreneurship: | Dr Beatriz Acevedo Senior Lecturer & Artist, Anglia Ruskin | practice Gabi Witthaus | Katarina Stefansson Researcher, Queen Mary University of | Dr Mona Nassar Associate Lecturer, University of Salford |
| | Suzanne McCallum Senior Lecturer, University of Glasgow | Dr Cathy Minett- | University of Roehampton | can it be achieved? Professor Diane | University | Learning & Teaching Facilitator, Loughborough | London Dr Darryn Mitussis | Dr Maria Kutar Associate Dean |
| | Lynn Bradley | Associate Dean Student Experience, | Dr Steven Howlett Head of Learning and | Sloan Professor of Learning | | University | Senior Lecturer, Queen Mary | (Academic), University of Salford |
| | Lecturer, University of Glasgow | University of Bedfordshire Business School | Teaching, University of Roehampton | & Teaching, Newcastle Business School | | Dr Keith Pond Associate Dean (Teaching), | University of London | |
| | Professor Sonja | | Debbie Pearson | | | Loughborough | | |
| | Gallhofer Professor of Accounting Governance and Accountability, University of Glasgow | Dr Yongmei Bentley Principal Lecturer in Logistics, University of Bedfordshire Business School | Head of Undergraduate Programmes, University of Roehampton | | | University, School of Business and Economics | | |
| | | | Dr Haytham Siala Senior Lecturer in | | | | | |

Marketing, University of Roehampton



The student voice on feedback

Parminder Johal Senior Lecturer, University of Derby Active apps and the student experience: using content curation apps to facilitate active engagement in flexible learning environments

Christine Wightman

Lecturer, Ulster **University Business** School

Nikki McQuillan

Course Director, **Ulster University Business School**

Partnering Level 5 marketing students with the marketing alumni: A mentoring system

Mel Godfrey

Senior Lecturer, London South Bank University

Free session

Experiencing successful teaching practice: the project management business game

Vincenzo Arnone

Marketing Consultant, The **Business Game**

Nicola Baldissin

President The Business Game & Lecturer, University of Udine

Simone Magrin

Product Manager, The Business Game & Research Collaborator, University of Udine

Professor Fabio Nonino

Associate Professor of Business and Project Management, Sapienza University of Rome

Make lectures match how we learn: the nonlinear teaching approach

Dr Katerina Raoukka

Teaching Fellow in Economics, University of Bristol **Returning the point** to PowerPoint

Mark McCrory

Lecturer in Management & MBA FT Course Director, **Ulster University Business School**

Ian Smyth

Lecturer in HRM, **Ulster University Business School**

Impact of endogenous and exogenous factors on the performance of students taking nonspecialist accounting courses

Ascertaining the

Dr Nicholas Tsitsianis

Senior Lecturer in Accounting & **Director of Student** Experience and Engagement, Queen Mary University of London

Colin Haslam

Queen Mary University of London

Christopher Riley

University of Hertfordshire

George Katechos

University of Hertfordshire

Grigorios Theodosopoulos

Brunel University

17:30 End of day on

19:00

Drinks reception followed by Gala Dinner



| | | | Day | y two: Wednesd | lay 26 April | | | |
|-------------------|---|--|---|---|--|---|--|--|
| 08:30 | Registration and refresh | ments | | | | | | |
| 09:20 | Welcome Anne Kiem, Chief Execut Professor Jerry Forrester | | s School, Vice Chair, Chart | ered ABS and Chair, Char | rtered ABS Learning, Tead | ching and Student Experi | ence Committee | |
| 09:30 | Keynote Address: Making Phil Race, Assessment, L | | esh look at how students in Higher Education | really learn | | | | |
| 10:20 | Delivering learning & teaching through collaboration | Emerging issues | Employability | Employer engagement & the practice-based curriculum | Experiential learning | Retention & success | Responsible management education | Student engagement |
| Stream Chairs: | Dr Cathy Minett-Smith Associate Dean Student Experience, University of Bedfordshire Business School | Liz Aylott Student Learning Manager, BPP Business School | Donna Whitehead Pro-Vice Chancellor and Executive Dean, Bristol Business School | Dr Darryn Mitussis Senior Lecturer in Marketing, QMUL | Adam Shore Director of Learning & Teaching, School of Management, Swansea University | Karen Robins Associate Dean Learning and Teaching, University of Hertfordshire Business School | Professor Georgina Andrews Dean, Bath Business School, Bath Spa University | Dr Keith Pond Associate Dean (Teaching), Loughborough University, School of Business and Economics |
| | Students working in partnership to develop an inclusive business curriculum for their peers Dr Sally Everett Deputy Dean, Anglia Ruskin University Stephen McDonald Director of Learning and Teaching, Anglia Ruskin University | What is the role of teaching, learning and assessment in the professional socialisation of aspiring accountants? Dr Iwi Ugiagbe-Green Course Director (Postgraduate), Leeds Business School | Supporting business schools to drive learning gain & employability Framing the future: the role of higher education in boosting employability and productivity. CMI White Paper Justin Mingaye Head of Higher Education Partnership Operations, CMI | Preparing for the education to work transition: the role of client based consultancy projects as a form of work integrated learning in higher education Sarah Carnegie Lecturer in Human Resource Management, Newcastle University | High impact pedagogy: containing whose anxiety? Dr Jennifer Wilkinson Senior Lecturer Organisation Studies, Bristol Business School | Life coaching in the curricular: an alternative approach to student support? Sarah Moore-Williams Director of Education & Student Experience, LSBU Danusia Wysocki Senior Lecturer, LSBU McKenzie Cerri Visiting Scholar, LSBU | Accelerating responsible management education in the age of the Anthropocene Dr Jonathan Louw Senior Lecturer, Oxford Brookes Business School | Helping poets to become quants: impact evaluation of a supporting course of math for BBA students Dr Paulina Elisa Etxeberria Garaigorta Associate Professor, IE University |



How co-design has the power to transform business education

Dr Mark Gatenby

Associate Professor, University of Southampton

Erika Mantoura

Fellow, University of Southampton

Amy Morgan

Fellow, University of Southampton

Zak Rakrouki

Tutor, University of Southampton

Revisiting the one minute paper: analogue thinking in the digital age

Dr Paul Ferri

Senior Lecturer, Adam Smith Business School, University of Glasgow

Paula Karlsson-Brown

Lecturer in Management, Adam Smith Business School, University of

Glasgow

Five go to a country house: reflections on developing a residential programme for undergraduate management students

Professor Heather Fulford

DBA Director, Aberdeen Business School, Robert Gordon University

Erica Cargill

Academic Strategic Lead, Aberdeen Business School, Robert Gordon University User experience (UX) design and employer involvement that improves student engagement

Alyssa Hampton Services

Development Manager, Pearson

Jo Corwood

Strategic Consultant, Pearson

Simon Easton

Strategic Consultant, Pearson

Michele Milner

Head of CELT, University of East London DICTATE: developing intercultural competences through aviation (drone) technology experiments

Louisa Hill

Senior Teaching Fellow, University of Leeds Dealing with mathematical anxiety among business school students: should one size fit all?

Professor Jon Warwick

Professor of Educational Development London South Bank University Ethical theory and moral reasoning to enable responsible management decision making: a classroom

Anita Peleg

simulation

Senior Lecturer, London South Bank University Free session

11:20 Break and poster presentations (see pp. 14-16 for list of posters)



| 2:00 | Delivering learning & teaching through collaboration | Emerging issues | Employability | Employer engagement & the practice-based curriculum | Experiential learning | Retention & success | Responsible management education | Student engagemen |
|------------------|---|--|---|--|---|--|--|--|
| tream Chairs: | Dr Cathy Minett- Smith Associate Dean Student Experience, University of Bedfordshire Business School | Liz Aylott Student Learning Manager, BPP Business School | Christine Wightman Lecturer, Ulster University Business School | Dr Darryn Mitussis Senior Lecturer in Marketing, QMUL | Lesley Glass Head of Visiting Lecturer Development, Hertfordshire Business School | Sarah Moore- Williams Director of Education & Student Experience, London South Bank University, School of Business | Professor Georgina Andrews Dean, Bath Business School, Bath Spa University | Dr Keith Pond Associate Dean (Teaching), Loughborough University, School of Business and Economics |
| | Collaborating with PhD research students to enhance masters students' dissertation learning experience | Breaking borders between East and West: integrated approaches for learning and teaching | Professional skills development for postgraduate students: evolution and evaluation | Managing cross-year project teams Dr Alexander Kofinas Principal Lecturer in Strategy, University of Bedfordshire | When teaching is not enough: changing demands and implications for teaching competencies in entrepreneurship | Experiencing successful training practice using business games: the Finmeccanica case study | An exploration into the impact of the sustainability literacy test on how Plymouth Business School students perceive | Student engagement: active learners through the co-creation of content Helen Shiels |
| | Diane Richardson Principal Lecturer, | Dr Stephanie Slater Senior Lecturer in | Associate Dean, Accreditations, Aston | Dr Han-Huei (Crystal) | education | Nicola Baldissin President | sustainability | Lecturer, Ulster University |
| | University of Bedfordshire Business School Gbemisola Oyedepo PhD Student, University of Bedfordshire Business School In absentia: Dr TeslimBukoye Dr Nasrullah Khilji Sidney Edidiong Emmanuel Unuafe | International Marketing, Strategy and Business, Cardiff Business School Mayuko Inagawa School of Modern Languages, Cardiff University | Business School Elsa Zenatti-Daniels Internationalisation and Employability Manager, Aston Business School | Tsay Senior Lecturer in Human Resource and Organisational Behaviour, University of Greenwich Sajeel Ahmed, University of Bedfordshire Business School | Dr Carol Jarvis Associate Professor in Knowledge Exchange, University of the West of England Inge Aben Senior Lecturer, University of the West of England | The Business Game & Lecturer, University of Udine Professor Fabio Nonino Associate Professor, Sapienza University of Rome | Dr Christine Parkin Hughes Lecturer, Plymouth University | Professor Diane Sloan Director of Learning and Teaching Enhancement, Northumbria University |



Free session

Internationalisation of the business curriculum: a case study

Dr Bronwyn Betts Senior Lecturer, Anglia Ruskin University Employability, pedagogy and enterprise attributes: creating a programme level view

Matthew Willett Senior University Teacher in Strategy Practice, Enterprise and Change,

Divisional Director of Learning and Teaching, Sheffield University Management School

The business
solutions centre:
butes: bringing the
classroom to life
whilst benefitting
the local business

Anna Howard
Associate Professor
of Enterprise
Education, London
South Bank
University

community

Libby England Student Enterprise Manager, London South Bank University Evaluation of students' experience of team-based experiential learning through the collaborative Student as Partners (SAP) project

Dr Vessela Warren Lecturer in Operations Management, Worcester Business School

Dr Kay Emblen-Perry Senior Lecturer In Sustainability Management, Worcester Business School Not finished yet!
Supporting students
who fail to complete
their award

Jonathan Sandling Director of Studies, UK College of Business and Computing

Imoh Itieimoh
Academic Support
and Improvement
Manager, UK College
of Business and
Computing

Teaching business
students
sustainability literacy
through strategy
case studies:
challenges and
successes

Dr Natascha Radclyffe-Thomas Course Leader, BA (Hons) Fashion Marketing, London College of Fashion

Dr Ana Roncha Course Leader MA Strategic Fashion Marketing, London College of Fashion How can we integrate students' use of mobile phones and interactive technology within the lecture lesson plan in order to improve engagement?

Zoe Hinton
Product
Development and
Buying Lecturer,
Fashion Business
School

- **13:00** Lunch and poster presentations (see pp. 14-16 for list of posters)
- 14:00 Panel discussion: Getting published in learning & teaching

Exploring the opportunities and challenges of getting published. Particular attention will be paid to the three R's, namely: realism (being realistic about the time, effort and knowledge); resilience (how to deal with a blunt 'revise and resubmit' response) and research (ensuring there is substantive research around a conceptual framework rather than 'show and tell')

Professor Malcolm Tight, Professor, Lancaster University and Editor, Assessment and Evaluation in Higher Education

Professor Diane Sloan, Professor of Learning & Teaching, Newcastle Business School

Chair: Professor Georgina Andrews, Dean, Bath Business School, Bath Spa University and Vice Chair, Chartered ABS Learning, Teaching and Student Experience Committee

- 14:50 Summation and closing remarks
- 15:10 Close of conference



Poster presentations

The perception of e-learning in accounting module by MBA students

Dr Agnieszka Herdan, Principal Lecturer, University of Greenwich

This paper will report some preliminary findings from a survey of master students taking accounting module at the MBA level. The research investigates student attitudes towards e-learning and their perception of efficiency of the e-learning process. The results will help identify those aspects of e-learning that are most useful in supporting student learning. The analysis of student feedback will provide guidance on who the e-learning component can be developed further to create efficient learning environment.

Interactive feedback: a pilot on the feedback loop

Dr Gabriella Cagliesi, Principal Lecturer, University of Greenwich

To be truly developmental, feedback requires to be interactive, to prompt actions and responses and reflection and opportunities to make changes. In this project called the "Feedback Loop" we adopted the perspective that feedback is a communicative act and that feedback is "conceptualised as a dialogical and contingent two-way process that involves co-ordinated teacher-student and peer-to-peer interaction as well as active learner engagement"

Driving student engagement through flipped learning

Dr Vikki Abusidualghoul, Principal Teaching Fellow, Warwick Business School

Dr Max Finne, Assistant Professor, Warwick Business School

We decided to study the flipped classroom and its ability to drive student engagement. While there is some research in existence, we aimed to study what 'good practice' in flipped design might look like. The purpose was to synthesize promising practice to inform the academic community about possibilities for using technologies and 'flipping' the class in order to drive student engagement. The research aim is to study and describe an operationally effective execution of flipped learning in a UK-based business school.

Developing creative assessment for leadership and employability

Thomas Spencer, Principal Lecturer, Nottingham Business School

The poster presentation focuses on the development and delivery of the Leadership and Employability module as part of the BA(Hons) Accounting and Finance programme at Nottingham Trent University. In particular, the presentation centres on the development of a blended learning approach and innovative assessment which focused on strategic, leadership issues relevant to the discipline.

Applying accredited CPD events within Regent's University London co-curricular masters programme

Azam Ali, Principal Lecturer, Regent's University London

Dr Eric Chan, Chartered Fellow and Principal Lecturer, Regent's University London (in absentia)
The Continuous Professional Development (CPD) Standards Office approves educational and training activities with formal CPD recognition. As part of the validation documentation for Generalist Masters programme in June 2015, Regents University London (RUL) pioneered with CPD the use accrediting co-curricular Events. In order to ascertain the viability of the above initiative, two pilot CPD co-curricular Events were delivered to Masters students in April 2016. The key finding was that the delegates wanted more events of this nature. Reasons cited for the successful collaboration with CPD was that apart from being internationally recognised, the process is administratively feasible and it is a cost-effective method of meeting the employment agenda.

Active learning and student performance in business economics: two cases from the Western Norway University of Applied Science

Dr Ove Oklevik, Associate Professor, Western Norway University of Applied Science
Helene Maristuen, University Lecturer, Western Norway University of Applied Science
Lecturing has been the far most mode of instruction in universities for hundreds of years. However, during the last decades more attention to more student active learning forms has been given (Smith et. Al, 2005). We have tried to implement student active learning in two business economic courses at the Western Norway University of Applied Science in Norway. The first course is an introduction course in statistics; the second is a course in event management.



Cherry on the cake: providing a professional edge to hospitality graduates

Liz Sharples, Senior Teaching Fellow, Portsmouth Business School

Like many graduates hospitality students face fierce competition when looking for employment; it is hoped by providing them with a professional edge in the form of industry-recognised qualifications they will have greater career success. The purpose of this work is to highlight a mandatory professional qualification scheme in the first year of an under-graduate hospitality degree programme.

Effective team teaching approaches using reflection

Dr Samantha Buxton, Lecturer in Business Analytics, Swansea University

Team teaching is thought to enhance students learning experiences. However before the goal of delivering quality products and services can be addressed all parties involved must first understand what team teaching is, how it is implemented and the advantages and disadvantages of team teaching to both the faculty members and students involved in the team teaching module. This poster will provide the background to team teaching and discuss what one lecturer within the team feels when team teaching is undertaken using Kolb's (1984) learning cycle.

Choose your own financial crisis: creating an app to teach monetary policy

Dr Anthony Evans, Associate Professor of Economics, ESCP Europe Business School

I wanted to teach monetary policy decision making in a way that was (i) an interactive and responsive experience; (ii) utilised technology that students already bring to class; (iii) had an open ended time commitment that could spillover outside the classroom. To do this I created a "Choose Your Own Adventure" style app where the student has to navigate the actual policy decisions made in 2007-2013.

Teaching management by immersion

Richard Pettinger, Principal Teaching Fellow (Reader) in Management education, UCL School of Management

The approach is founded in the need to ensure that all students gain the maximum benefit from taking management courses. In the present environment, this means that students expect recognition (grades) as well as intrinsic and extrinsic value from the work that they are required to do. If we accept this as the starting point then it is essential to develop approaches that ensure that both criteria are met. Accordingly we developed an approach based on the attendance and lab model of science teaching.

Reflections on a sense of community: work in progress

Liz Aylott, Student Learning Manager, BPP Business School

This poster reflects on how BPP University Business School impact on sense of community through the work of Student Managers and Faculty supported by the Student Success Project (learning and teaching). This is particularly relevant as the NSS 2017 now evaluates the extent that students feel part of a learning community.

Managing the psychological contract to improve student satisfaction and retention: harnessing the power of peer-to-peer communication

Natalie Kite, Director of Postgraduate Courses, Anglia Ruskin University

Students are becoming a more informed group, shaping their university choices and expectations through a range of resources and are many students are becoming more critical and less accepting of institutional sources, placing a greater reliance on social sources. This case study builds on Bordia, Bordia and Restubog's (2015) model of the formation of the psychological contract in international HE students through either institutional or social sources. The purpose of the research is to develop the space between the institutional and social sources by opening a controlled communication between current and new students to improve understanding of UK HEI student experience.

A path to success: improving employability through blended learning

Rob Jack, Placement Advisor, Southampton Business School

This poster displays how Southampton Business School's innovative, nationally recognised placement preparation course is enhancing student employability outcomes. Rob explores how embracing blended learning has improved student engagement and enriched external relationships.

WINNER: LTSE 2017 BEST POSTER COMPETITON

Application of neuroscience and emotional intelligence to increase student engagement with feedback

Peter Corner Ramage, Senior Lecturer and HBS Learning & Teaching Champion, Hertfordshire Business School

In a pilot study I found that using a variety of techniques, including one-to-one coaching, helped students to engage more fully and effectively with feedback. This helped students who had failed an initial assignment to produce much better work in subsequent coursework or exams, and so achieve much better final results. Unfortunately, one disadvantage of this study was that few students took up the offer of receiving support to deal with the developmental feedback they had received! My study builds on a number of the links between assessment, feedback, learning and improved results that have been discussed for some time.



Bringing the library to the student using an online marketing tool

Sarah-Anne Kennedy, Assistant Librarian, Dublin Institute of Technology

Dublin Institute of Technology Library Services are using the online marketing tool MailChimp to engage first year undergraduates, enhance the first year experience and support their transition into third level education. Information about Library services and resources arrives directly into the students' inbox in a personalised manner at a time when they need it. Now the Library is wherever the student is.

The research agenda for student experience: can we dare to learn from business?

Dr Julie Rosborough, Principal Lecturer and Course Director, Nottingham Trent University Contended here is the view that the student experience literature has focused on what might be best described as the learning experience whilst within the customer experience literature a more holistic approach has been taken. Is a broader definition of student experience needed to help shape and inform future research? Can the customer experience literature help with this?

Inter-professional learning: can management Schools adopt practices from medical schools

Dr Richard Williams, Lecturer in Information Systems, Lancaster University Management School **Dr Laura Machin**, Senior Lecturer in Medical Ethics, Lancaster University Medical School Medical Schools actively promote inter-professional learning to ensure their graduates are fit-forpurpose. We propose that Management Schools can learn from this approach.

The basic social process of perceptive familiarising

Dr Jan Green, Senior Lecturer, Glyndwr University

Executive MBA students typically have considerable practitioner experience, enrolling on a post graduate programme to enhance career prospects. Traditional written assignments or presentations may reinforce theoretical learning but omit practitioner application and behavioural techniques of relevance within a corporate situation. This paper proposes the use of oral assessments to close this identified gap, supplement the learning via the basic social process of perceptive familiarizing and enhance the student experience. Initial data indicates student appreciation from being involved in a contemporary business scenario of sufficient complexity to require research, debate and agreement of a future course of action.

Do undergraduate students plan to seek employment as a result of attending University? Who are their main advisors?

Fiona McEwen, Senior Lecturer, Manchester Metropolitan University Business School

James Rattenbury, Principal Lecturer, Manchester Metropolitan University Business School

Yvonne Rennison, Head of Business and Public Engagement, Manchester Metropolitan University

Business School

This paper seeks to find the reasons why an individual attends university and if there is a connection with employment aspirations and if their rationale changes as they progress from level 4 to level 6. Additional considerations are who the student's main advisors are and if the students' advisors change as they progress from level 4 to level 6. Advisors may impact on rationale, student attendance and grades. These findings will improve knowledge of both the impact on students of employability initiatives and the role of university employability strategies, particularly in light of the Teaching Excellence

'Quants' in the 'quants' - improving the numbers: attacking success rates with numeracy interventions, attendance monitoring, and media support resources in a large-cohort level 4 HE module

Dr Rob Baker, Senior Lecturer, Sheffield Business School

We report on multi-faceted research conducted on a Level 4 (first year undergraduate) module - 'Data Analysis for Business Decisions' and its comparable 'sister' modules across 16 Business programmes in 2016-17 at Sheffield Business School. Approximately 900 students take these modules. The module introduces quantitative methods and Microsoft Excel modelling of business' hard-systems problems (after Checkland, 1981). After reporting successes in the last two years embedding e-learning innovations in the module resources , the authors now report a combination of follow-up investigations and actions taken.

Encouraging the uptake of PhD programmes by female UG's and PGT's

Dr Eleri Rosier, Senior Lecturer in Marketing and Strategy, Cardiff Business School
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The study seeks to understand women's entry into the academic world particularly from the perspective of UG and PGT students at Cardiff Business School (CBS). While the percentage of women enrolling in UG has increased steadily in recent decades this has not translated into higher numbers of women applying for PhD programmes. By gauging responses from both females and males, possible gender differences in the responses are evaluated.



