3 secrets to KILLER emails THAT CONVERT LIKE Crazy

WITH MANDY O'NEILL

Best viewing experience



- Turn off your email
- Shut the door

Stay for the Gifts

(at the end)

You want to use email to get more customers, clients, donors, or members...

You want to sell a product

You want to get a donation

You want your reader to "know, like, and trust you

Writing emails is hard as h*II!

You're not sure how many emails to send

...and in what sequence

You want to send KILLER emails that

convert like crazy

Secret #1 - What to say

Secret #2 – The right sequence

Secret #3 Find your Voice

How crowded is your email inbox?





EMAIL IS EXTREMELY PROFITABLE

Newsflash

\$41 FOR EVERY \$1 INVESTED

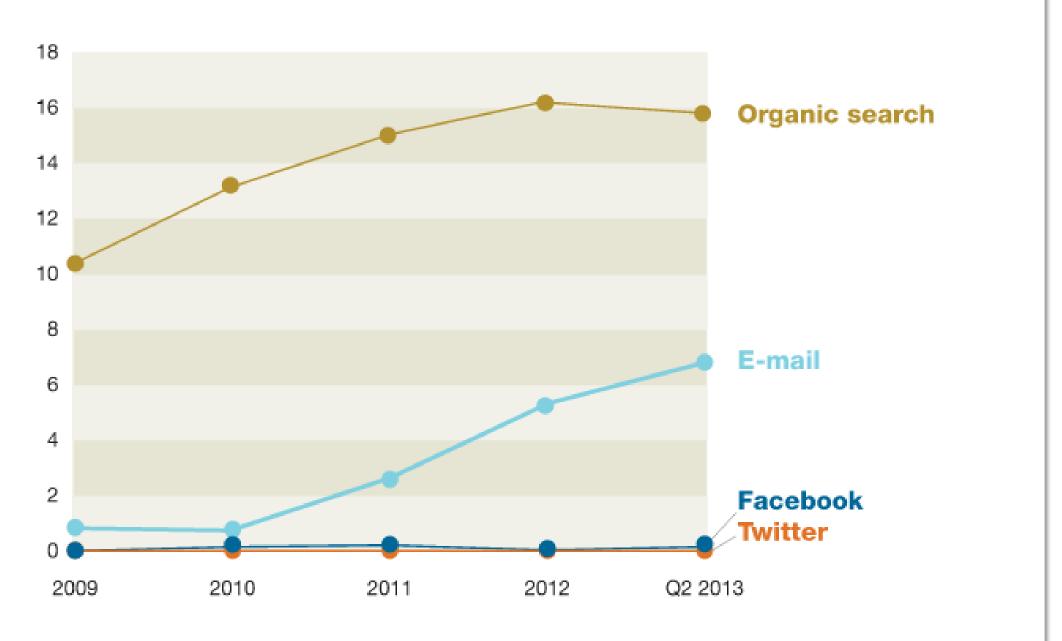
Did you know?

EMAIL IS A WHOPPING 40 TIMES MORE POWERFUL AT ACQUIRING NEW CUSTOMERS THAN FACEBOOK AND TWITTER COMBINED

More customers

E-mail is still a significantly more effective way to acquire customers than social media.

US customer-acquisition growth by channel, % of customers acquired



Source: Custora, E-Commerce Customer Acquisition Snapshot, 2013; McKinsey iConsumer survey, 2012

Higher conversions

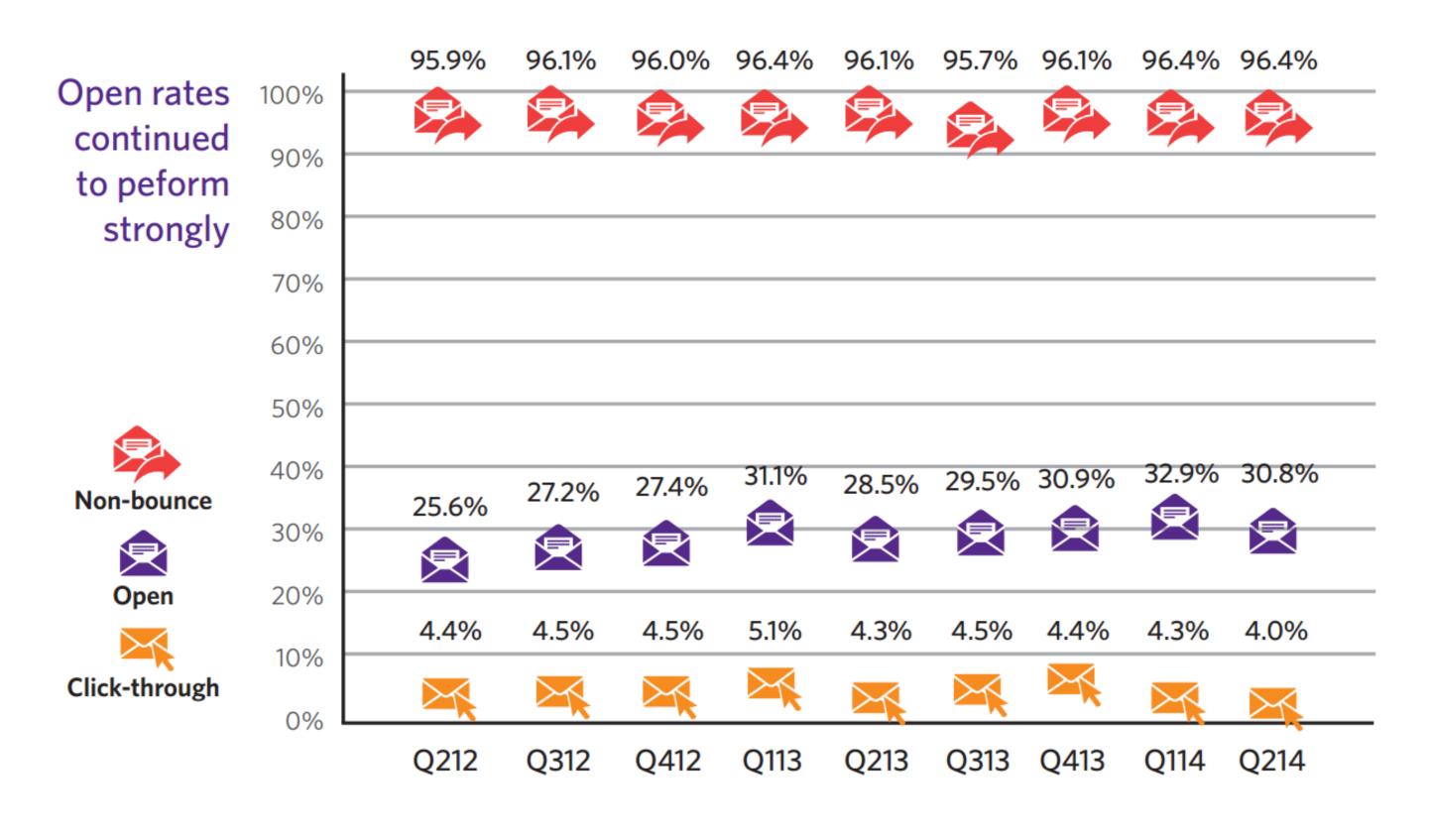








Email stronger than ever!



Did you know?

EMAIL HAS 3X AS MANY ACCOUNTS AS FACEBOOK AND TWITTER COMBINED

Forrester: "Social Relationship Strategies That Work"

Did you know?

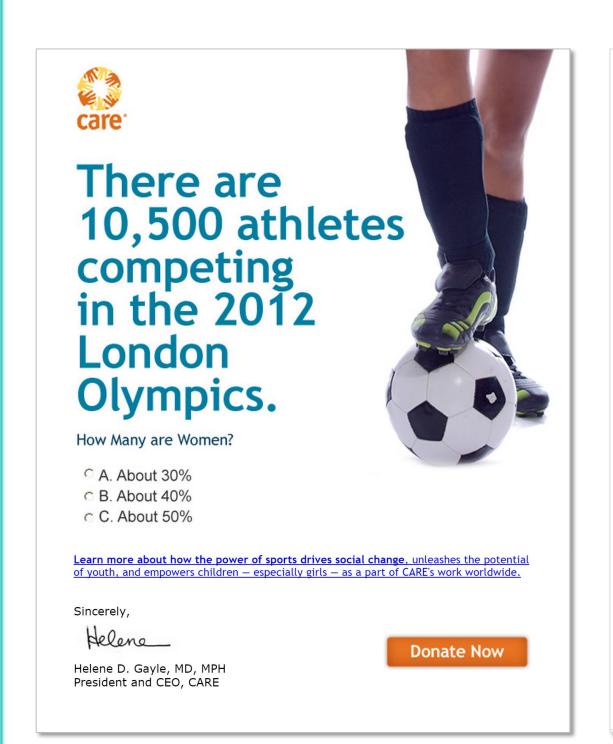
EMAIL GETS DELIVERED 90% OF THE TIME

EMAIL GETS OPENED BY 20% OF YOUR READERS

COMPARE THAT TO ONLY 1.5% OF YOUR FACEBOOK POSTS BEING SEEN

Forrester: "Social Relationship Strategies That Work"

"Aha" moment #1







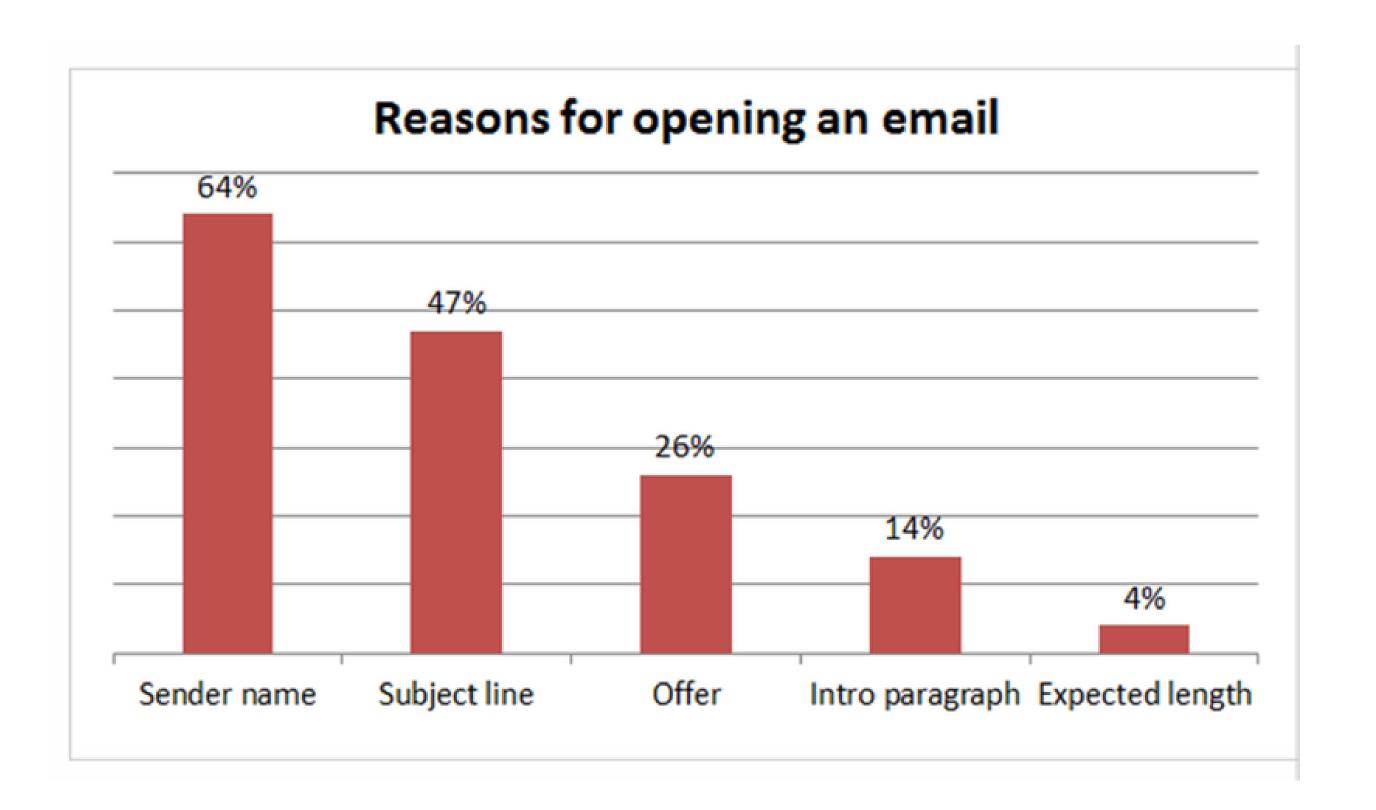


Campaign click-through rates outperformed industry benchmarks by 277% (and raised \$24,000)

That's what she said

"NOT BAD FOR A CAMPAIGN THAT WE WERE JUST TESTING THE INTERACTION PIECE TO AND NOT EXPECTING A LOT OF REVENUE."

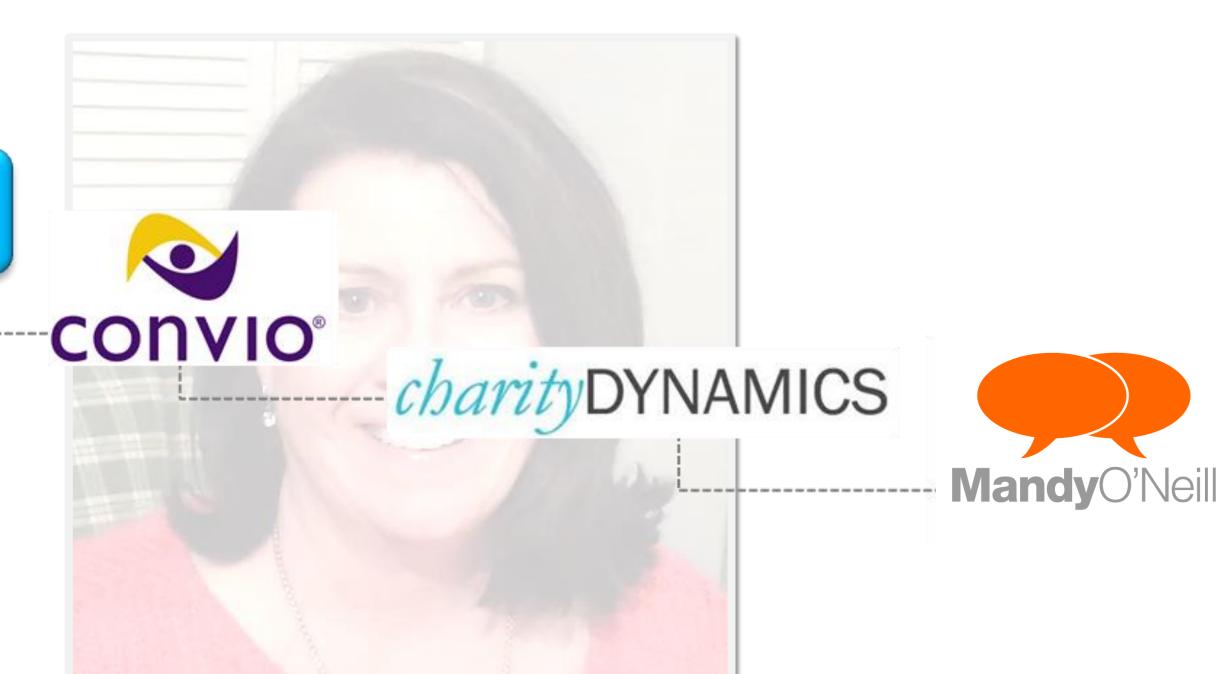
"Aha" moment #2



"Email success is all about your relationship, and very little of it is about tricks and tactics."

About Mandy

Nonprofit **Executive**





About Mandy

Forbes















DEDSONAL FINANCE 5/05/201

5/05/2014 @ 2:04PM | 10,441 views

Eight Ways To Get Your Emails Opened

+ Comment Now + Follow Comments

This is a guest post by Mandy O'Neill, Chief Strategist at <u>ConnectedNonprofit</u>, online marketing consultants to small businesses and nonprofits. You can follow her on <u>Twitter</u>.

You just poured everything you've got into your proposal, venture capital pitch, resume or new product launch. You've attached it to an email addressed to the right person. Before you hit the "send" button, consider this sobering thought: You face some stiff competition to even get your message opened.

We each receive about 75 non-spam eraccording to the <u>Radicati Group</u> firm that tracks email volume

wo inst 2

CLIENTS

Doctors Without Borders/Médecins Sans

Frontières

CARE

St. Joseph's Indian School

Jewish Federation of North America

Merkle

Armbruster Consulting

"With the big picture in mind, Mandy always breaks the strategy down so it is understandable and we are able to customize it to fit our organizations and quickly implement."

- JOCELYN SCHERR, DOCTORS WITHOUT BORDERS



Wahida

July 4 at 12:07pm · Toronto, Canada · Edited · 🖽

Quick shout out to Mandy O'Neill I am doing module one of her http://www.leadmagnetlab.com/ program and am in love with how everything is a blueprint. (Note that I am not an affiliate, just a happy customer!)

""I ABSOLUTELY recommend Mandy. She's an exceptional teacher with brilliant support materials."

- JESSICA HOOD, SALESFORCE FOUNDATION

"At a time when our community needs us more than ever, Mandy's coaching and advice hones in on what really matters."

- CHRISTINE BENERO, CEO, MILE HIGH UNITED WAY

"I didn't know how you'd top last year's presentation, but you did! Everyone (not surprisingly) loved the tips you shared. I am so personally grateful for your willingness to help our audience. A million thank you's are not enough to express my gratitude.

- HANNAH WESOLOWSKI, PUBLIC AFFAIRS COUNCIL

www.mandyoneill.net



Message + Copy

solves "what to say"



Psychological cues your readers need to hear

Big Promise...

Give your reader what they WANT, not what they NEED in the headline or subject line. We need toilet paper. We WANT, and will buy, SOFT toilet paper.

Benefits & Features

Real benefits (admiration, socialization, family time), plus features to prove the believability of the benefits

Emotion

We all buy on emotion, not logic, you MUST stir emotion to get a click

Social Proof

Logos. How many others doing it. Testimonials. Reviews. (reduces risk AND shows your credibility/believability)

Urgency or Scarcity

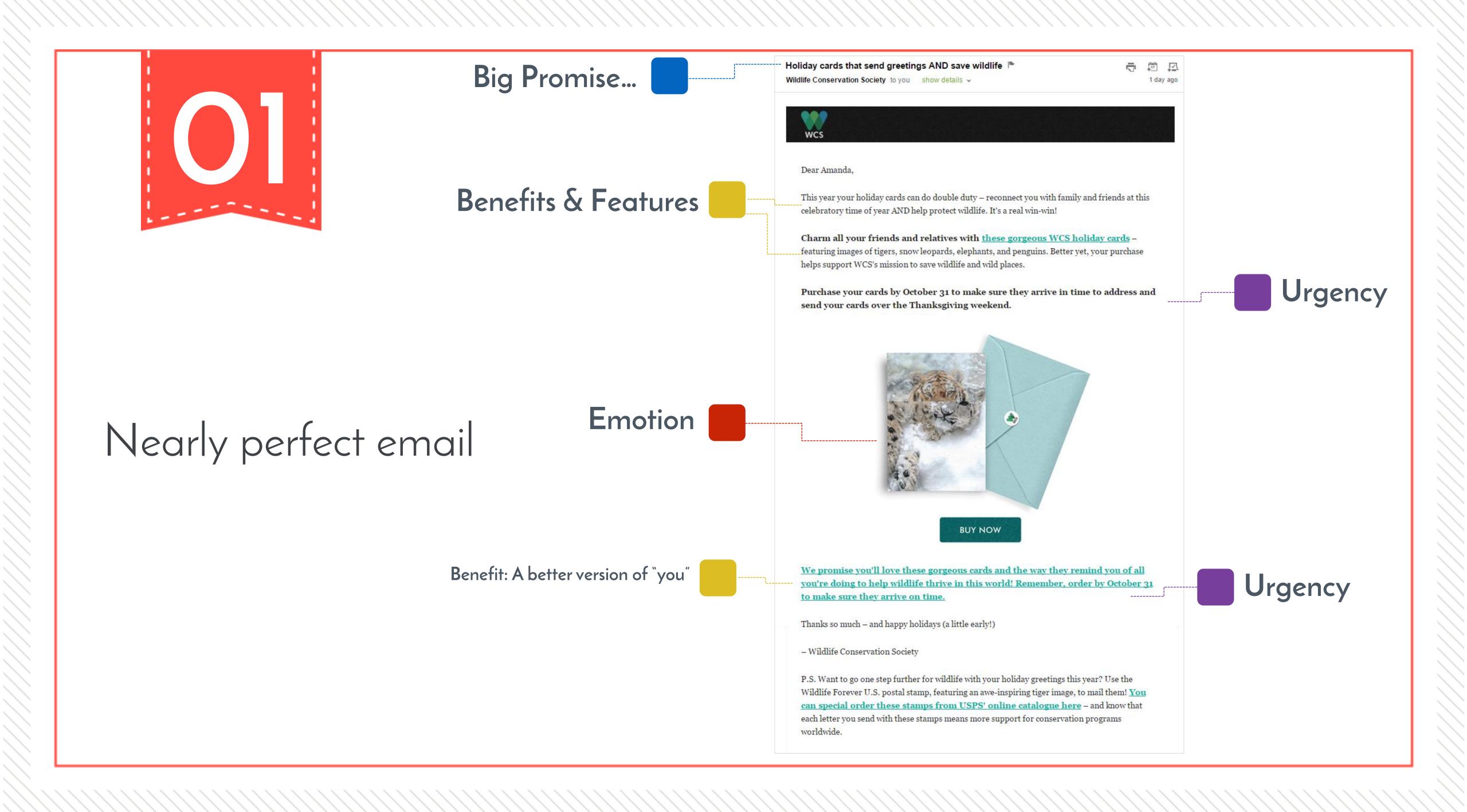
Loss aversion

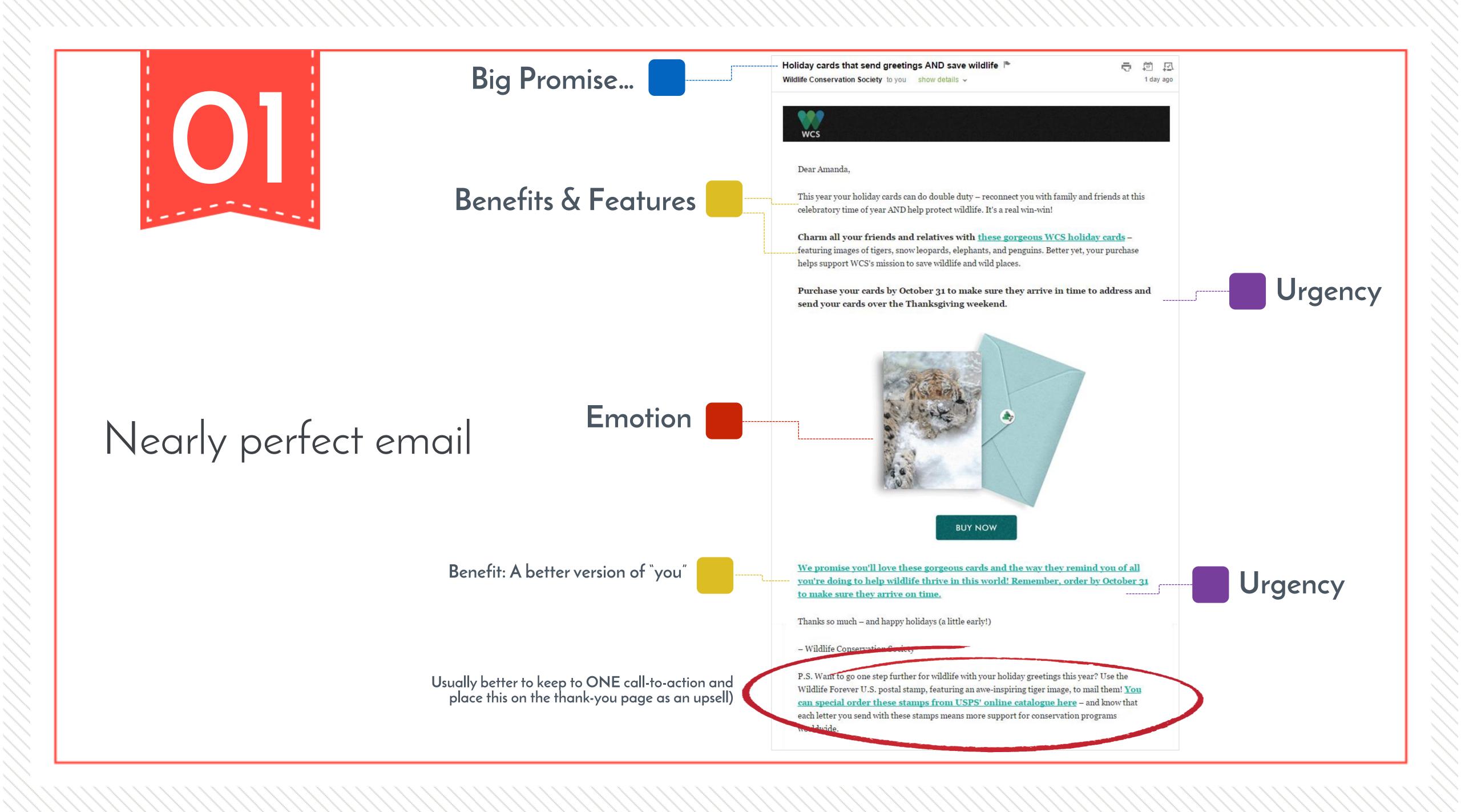
Easy Button

Easy to buy, donate, get started, removes mystery and hesitation. Chance to overcome objections

Freedom of choice

I have choices (including doing nothing) and feel that this is the best of all choices.







2nd email

Shipping deadline TODAY: Order your wildlife holiday cards now Wildlife Conservation Society to you show details ~









Dear Amanda,

Get ready to make your loved ones "ooh" and "ahh" at this year's holiday cards. Our WCS wildlife cards are an incredible opportunity to put a little holiday cheer in their mailboxes AND save wildlife at the same time!

But time is running out - there's just one more day to order your set of WCS holiday cards, featuring majestic tigers, elephants, penguins, and snow leopards, and receive them before Thanksgiving. Place your order by October 31 to make sure they arrive with plenty of time to write and send your cards!



BUY NOW

These cards are a beautiful reminder of your determination to protect stunning wildlife such as tigers, elephants, penguins, and snow leopards from poachers, loggers, and other threats. In fact, your purchase helps support WCS's mission to save wildlife and wild places.



Order your cards today and you'll have them before Thanksgiving!

Thanks so much for supporting wildlife this holiday season, and all year round.

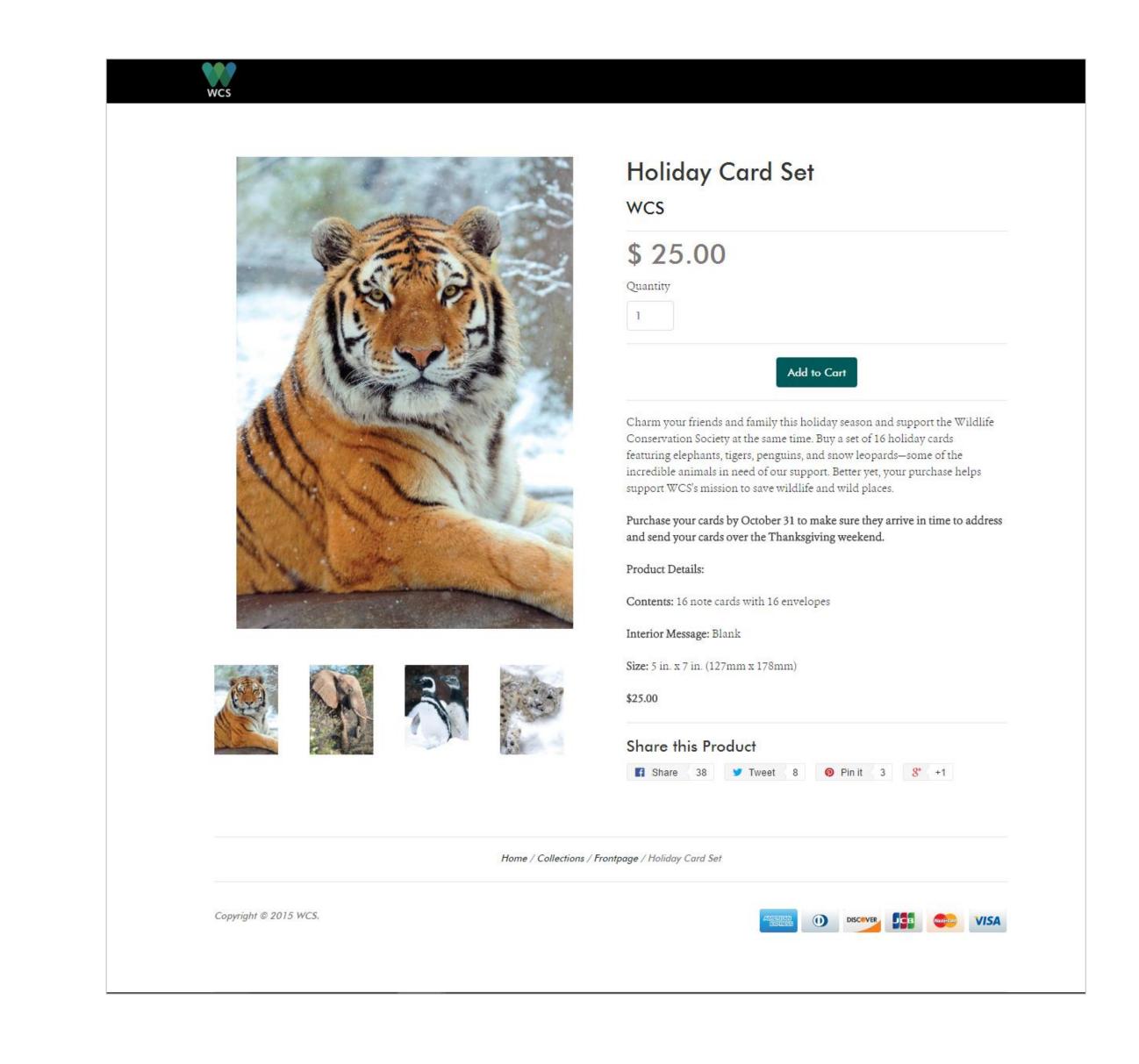
Sincerely,

Wildlife Conservation Society

P.S. Want to go one step further for wildlife with your holiday greetings this year? Use the Wildlife Forever U.S. postal stamp, featuring an awe-inspiring tiger image, to mail them! You can special order these stamps from USPS' online catalogue here – and know that each letter you send with these stamps means more support for conservation programs worldwide.

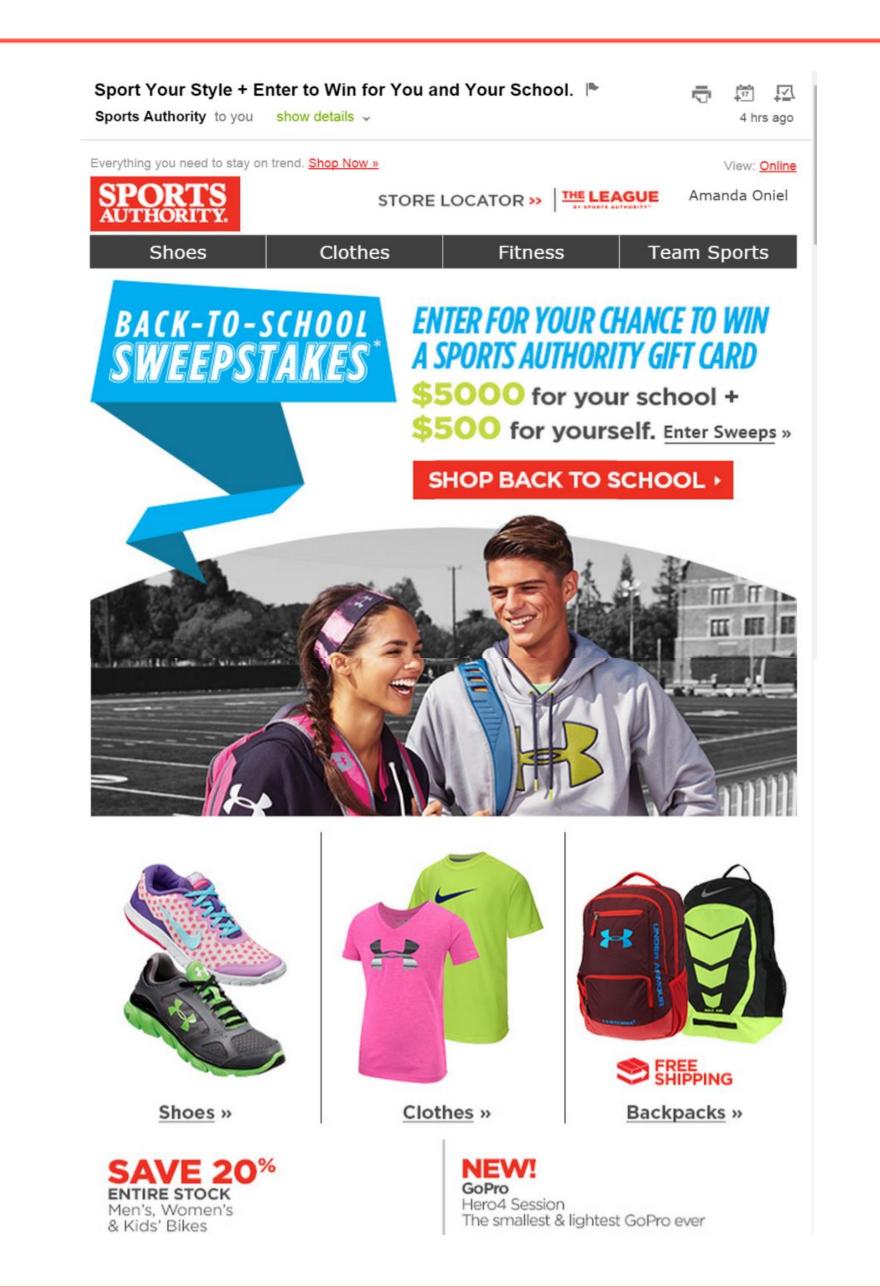


Landing page





A confused mind says "no"





Copy (is the way you say it)



3 Winning Copy Writing Formulas for Emails

- Story
- AIDA (Attention, Interest, Desire, Action)
- PAS (Problem, Agitate, Solve)



Want to see it in action?



Email Sequencing for Maximum Conversions



Are you ever afraid you'll send too much email?

Get complaints, unsubscribes,

unfriended on Facebook,

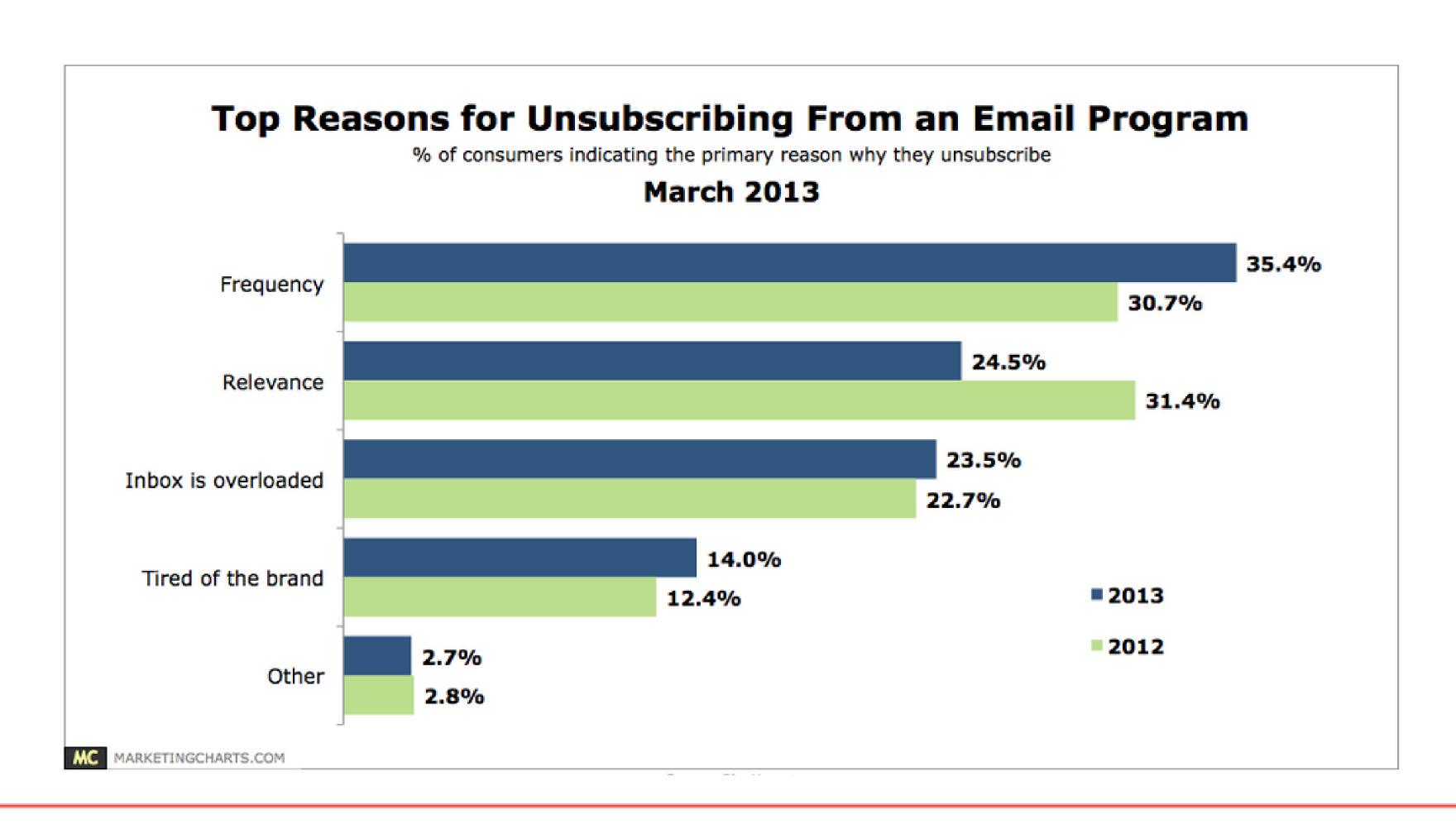
shamed at the club and glared at

in the grocery store?



Here's a way around all that drama...

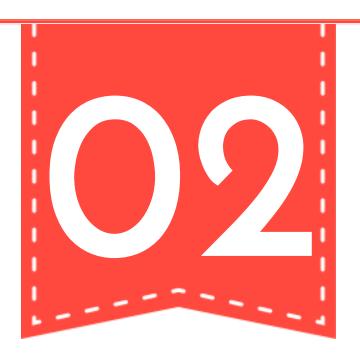






1,000,000 + subscribers

195 Results for Subject "	Seth Godin" Narrow Results 🗸					
SPONSORED Drive with Uber Make \$20/hour In Fares, Apply Today						
FROM/TO	i 0 SUBJECT	DATE $_{\downarrow}$				
Seth Godin	Seth's Blog : Predicting the future isn't easy	10:16 am				
Seth Godin	Seth's Blog : What is your art?	4:16 am				
Seth Godin	Seth's Blog : Thoughts for the consigliere	Mon Jul 27				
Seth Godin	Seth's Blog : "Can we talk about this?"	Sun Jul 26				
Seth Godin	Seth's Blog : In search of your calling	Sat Jul 25				
Seth Godin	Seth's Blog : Opposition	Fri Jul 24				
Seth Godin	Seth's Blog : You have no credibility (yet)	Thu Jul 23				
Seth Godin	Seth's Blog : Are you ready?	Wed Jul 22				
Seth Godin	Seth's Blog : An alternative to believing in your	Jul 19				
Seth Godin	Seth's Blog : Raising money is not the same t	Jul 17				
Seth Godin	Seth's Rlog : In search of metanhor	.lul 16				



Here's a strategy...

Email #1

Email #1

Email #2

Email #3

Booster Strategies











Email to your whole housefile

Resend to those that didn't open with a different subject line (to boost your opens)

Testimonials and overcome objections.

Send only to people that opened Email #1

Urgency. Use "Loss Aversion" with a deadline or scarcity.

Send only to people that opened Email #1

Get even more conversions!

Run a paid Facebook campaign to your "Custom Audience" email list and Facebook Fans



Frequency actually works in your favor... here are some examples



WELCOME EMAILS "DRIP" TO CONVERT SMALL END PRODUCT

WHEN YOU SOLVE THREE PRESSING PROBLEMS FOR YOUR NEW LEAD, YOU'VE EARNED THE RIGHT TO ASK FOR A SALE!

EXTEND SEQUENCE ONLY IF THEY OPENED ANY OF THE PREVIOUS EMAILS

PROBLEM, AGITATE, SOLVE HINT OF OFFER

E3

PROBLEM, AGITATE SOLVE, OFFER

E4

EXTEND SEQUENCE OR PUT INTO REGULAR COMMS

E5

OPT IN WITH HIGH

VALUE "CARROT"

OR LEAD MAGNET



E1

DELIVER OPT IN AND

SET EXPECTATIONS

FOR EMAILS COMING



E2

PROBLEM,

AGITATE,

SOLVE







WEBSITE LIGHTBOX, FB AD, YOUTUBE AD, GUEST POST



E2

E3

E4

ONBOARDING PROCESS

E1

PROCESS

ONBOARDING ONBOARDING PROCESS

ONBOARDING PROCESS











@ MANDY O'NEILL

OFFER AN UPSELL IF FITTING



CONFERENCE RECRUTMENT SCHEDULE

E1 **E**5 E2 E3 E4 E1A BENEFITS OVERCOME OBJECTIONS BIG PROMISE FEATURES BIG PROMISE SOCIAL PROOF LOSS AVERSION FREEDOM O F CHOICE 80% OF YOUR REVENUE ONLY PEOPLE EVERYONE ON EVERYONE THAT THAT OPENED E1 YOUR LIST DIDN'T OPEN E1 AND E1A DIDN'T OPEN EITHER E1 OR E1A E4 E3 E2 E1 PA5 LOSS AVERSION PA5 SOCIAL PROOF



	U From	Subject	Received
	Derek Halpern	Two crazy brothers, a flying machine, and a lesson about business	Thu 7/2/2015 11:33 AM
4 Date	e: Three Weeks Ago		
	Derek Halpern	The Secret Behind A Seven Figure Online Business	Mon 7/6/2015 9:38 AM
	Derek Halpern	How I Made 46,398 In 10 Days	Wed 7/8/2015 9:44 AM
	Derek Halpern	How I Got 26,778 Subscribers In 13 Months	Fri 7/10/2015 11:09 AM
Date	e: Two Weeks Ago		
a	Derek Halpern	Real talk: the TRUTH about building an audience that builds your business	Mon 7/13/2015 10:44 AM
	Derek Halpern	How to Get Your First 1,000 Subscribers (new webinar)	Thu 7/16/2015 10:28 AM
4 Date	e: Last Week		
\supseteq	Derek Halpern	Introducing Blog that Converts 2.0	Mon 7/20/2015 9:19 AM
	Derek Halpern	"Is Blog that Converts 2.0 right for me?"	Tue 7/21/2015 10:33 AM
	<mark>Derek</mark> Halpern	The Proof: 18 people. 18 problems. 18 success stories stories.	Thu 7/23/2015 9:29 AM
	<mark>Derek</mark> Halpern	17 reasons why they joined (which matters to you?)	Thu 7/23/2015 4:32 PM
	<mark>Derek</mark> Halpern	How a lychee martini changed my life (plus BTC closes tonight)	Fri 7/24/2015 9:58 AM
	Derek Halpern	Last chance: Blog that Converts closes tonight (no exceptions)	Fri 7/24/2015 3:57 PM

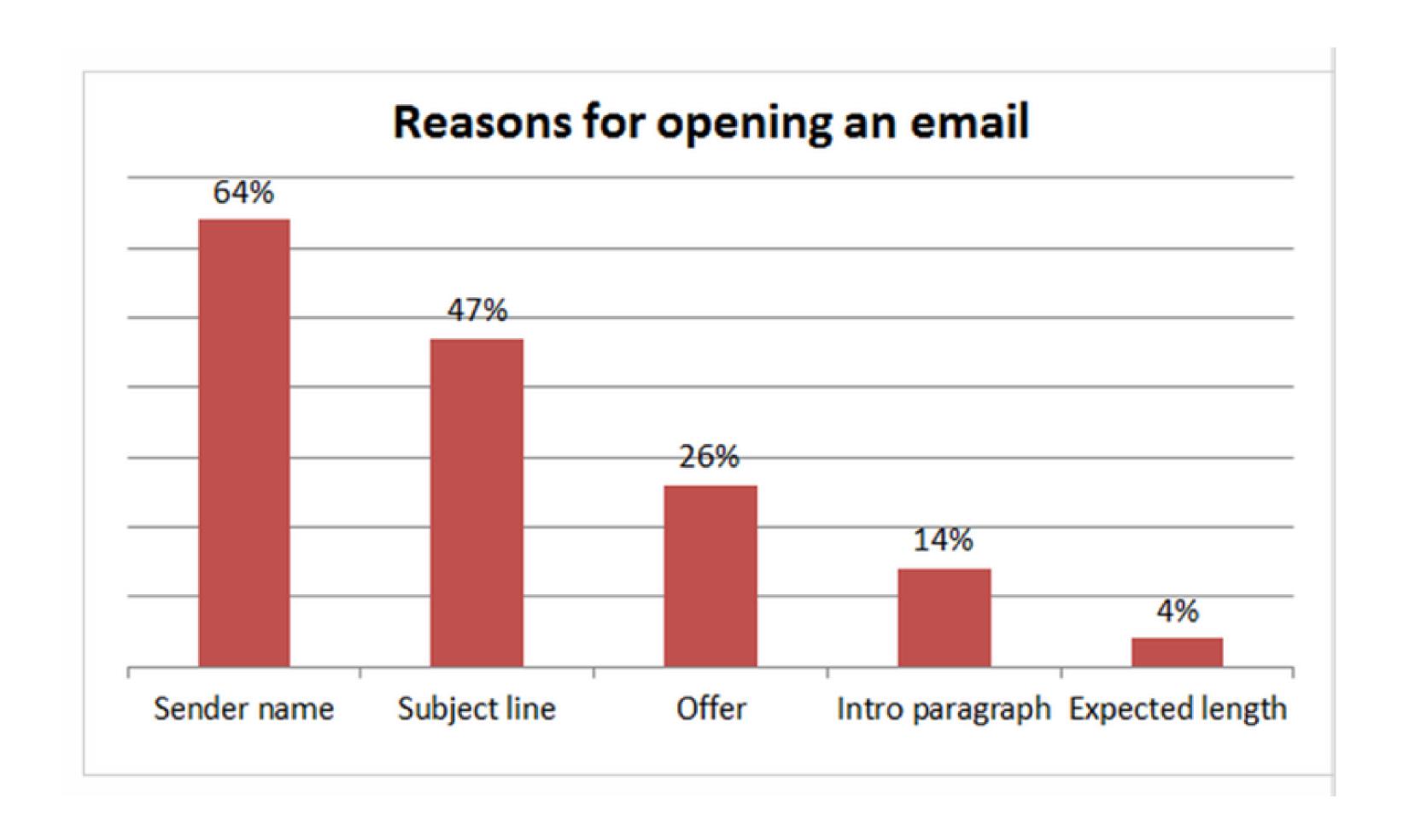


3 4	⊕ From	Subject	Received
4	Oxfam America	Cyber Monday MATCH: Unwrapped gifts go twice as far!	Mon 12/1/2014 7:25 AM
4	Oxfam America Unwrapped	Goats! Goats!	Fri 12/5/2014 8:27 AM
	Oxfam America Unwrapped	Unwrapped cards ship at midnight - don't miss out - order now!	Thu 12/11/2014 8:57 AM
	Minnie Driver, Oxfam America Unwrapped	A gift to wow everyone on your list	Sat 12/13/2014 7:08 AM
	Raymond C. Offenheiser, Oxfam America	Ebola: There's hope - please read	Tue 12/16/2014 8:39 AM
	Raymond C. Offenheiser, Oxfam America	Amanda - before the year ends, we need your help	Thu 12/18/2014 9:02 AM
	Evangeline Lilly, Oxfam America Unwrapped	Gifts that won't get lost in the shuffle	Sat 12/20/2014 7:25 AM
1	Oxfam America	Time is running out to change lives in 2014	Mon 12/22/2014 10:49 AM
	Aziz Ansari, Oxfam America Unwrapped	No, you can't have my blender	Wed 12/24/2014 6:22 AM
1	Raymond C. Offenheiser, Oxfam America	What sets us apart	Fri 12/26/2014 7:23 AM
1	Meril Cullinan, Oxfam America	Help them defy the odds	Mon 12/29/2014 7:14 AM
	Raymond C. Offenheiser, Oxfam America	Less than 48 hours to make a difference	Tue 12/30/2014 6:46 AM
	Raymond C. Offenheiser, Oxfam America	Urgent: Last-minute match - we really need your help	Wed 12/31/2014 1:24 AM
1	Raymond C. Offenheiser, Oxfam America	MATCH: Last chance to give in 2014	Wed 12/31/2014 10:15 AN



Find Your Voice

"Email success is all about your relationship, and very little of it is about tricks and tactics."





It's what your reader remembers about your emails



"If you can give voice to what

I privately believe or fear in

my heart but won't say, I'll

trust you forever."

Declan O'Flaherty

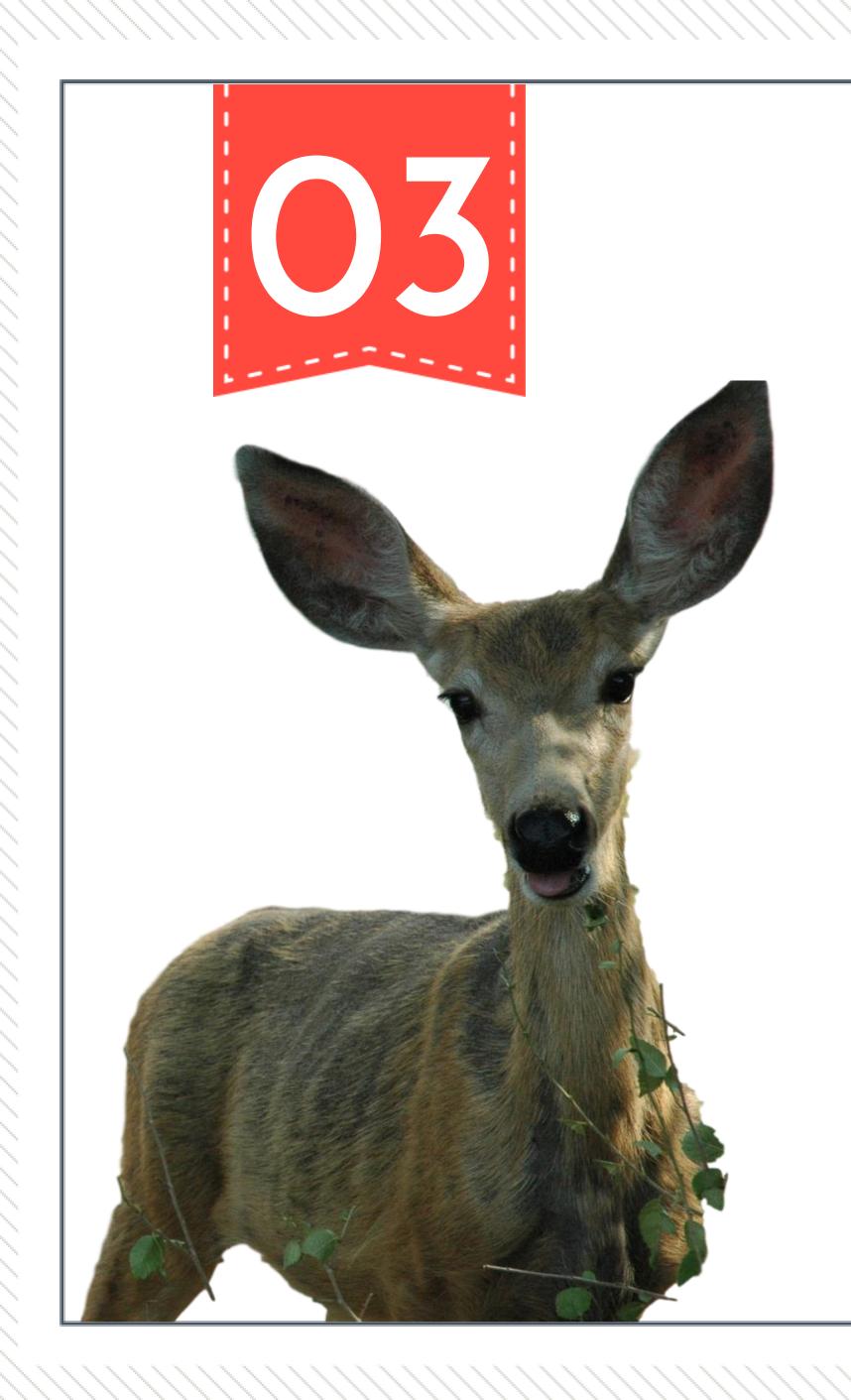






Find your voice

- Describe yourself in adjectives (witty, snarky, passionate)
- Who do you like to read? Why? What is their style/voice that appeals to you?
- Is this how I talk? (truly?)
- If it feels like work, it might not be your voice...



Listen to what resonates with your target audience

- Spy on them via comments, shares, likes on Facebook and Amazon
- Record the words they use, the characteristics
- Books they most buy. What voice characteristics do they gravitate toward?





People will think you "get them..."



And kind of fall in love with you...



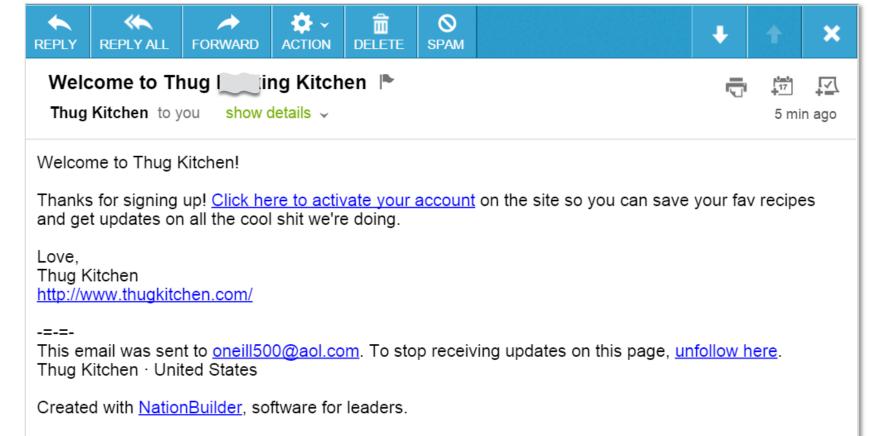
'I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.'

Maya Angelou





Example







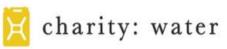
Example

See where your \$56 will go to work!

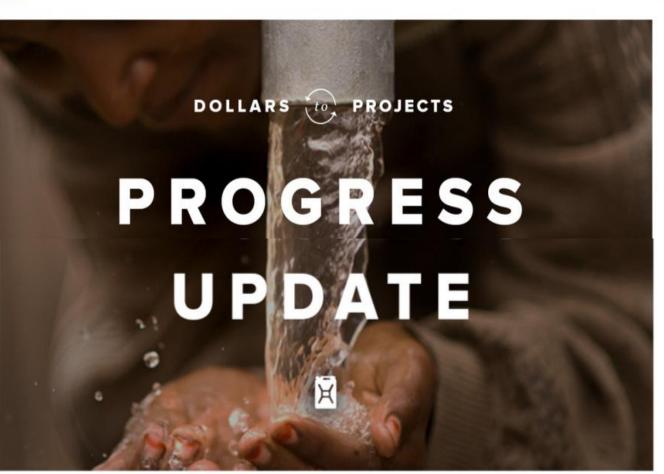
charity: water to you show details >



See this email in your browser



update



Your money was sent to Rwanda!

Because of your generosity, people in Rwanda will soon have clean water to drink. We wanted to let you know your money has been sent to the field and work is underway.

CAMPAIGN YOU GAVE TO	AMOUNT DONATED	WHERE YOUR MONEY WENT
Give the gift of Water	\$56.00	Rwanda

Let's Wrap - 3 Secrets

- What to say in your emails
- Email campaign sequencing for maximum conversion
- How to stand out from the crowd with your own "voice"

What do you think?

HOW WOULD THINGS CHANGE IF YOUR NEXT EMAIL CAMPAIGN CONVERTED LIKE GRAZY ?

What if you aced your next email?

... and it converted like crazy?

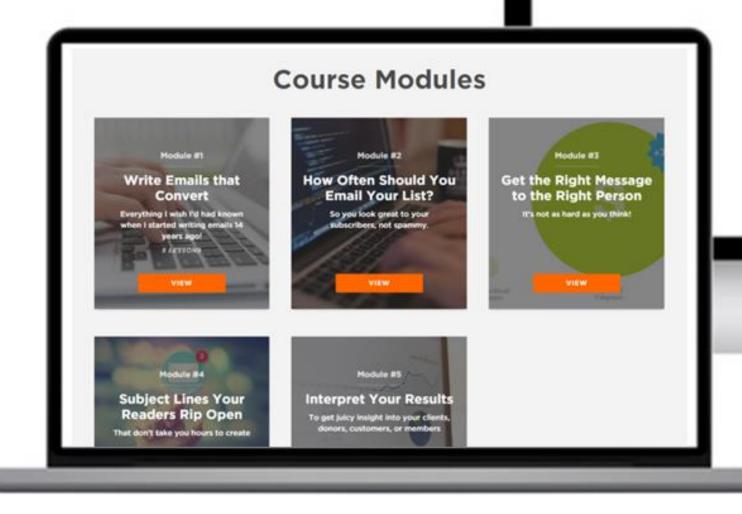
... and the one after that

... and every one after that?

Option 1: Wing it

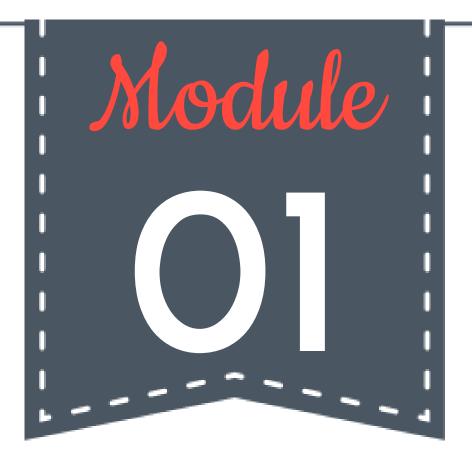
Join Me!

EMAILS that convert





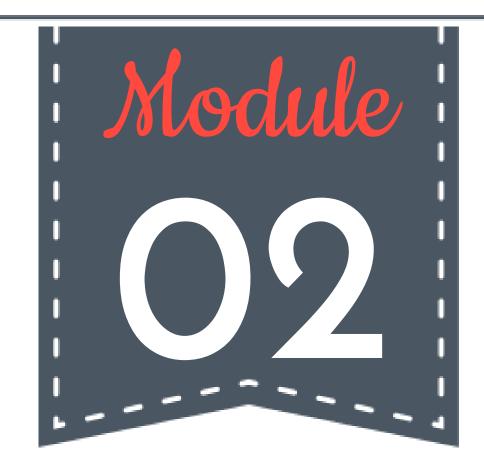




EMAILS that convert

Every tool you need to write persuasive emails

- Proven psychological persuasion messages you MUST USE to get sales
- Storytelling for conversion
- Copy writing formulas
- Verb-oriented calls-to-action
- Exactly how to write your a "big finish" that gets clicks



EMAILS that convert

Email campaign sequences

- Email schedules for 14 email campaigns
- · How to work seasonal campaigns into your regular emailing schedule
- · High performing email sequence examples

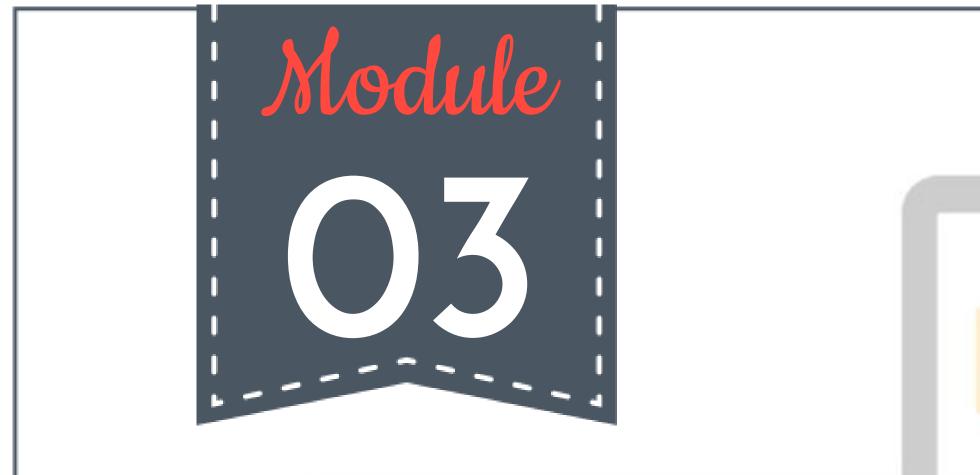
Subject Lines Your Readers Rip Open That there are you had to creat

Interpret Your Results

To pel him major him your facts.

The pel him major him your common to be seen a





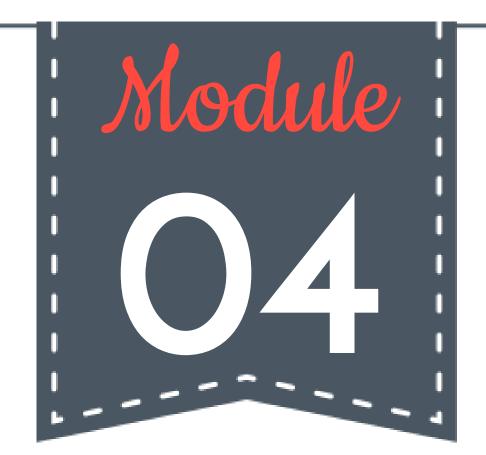
Find your voice

· You'll create your own spellbinding email voice that makes you memorable and boots your competition to the bench

Readers Rip Open Tel terror and pull-legs to Unite

To get him make him now there.

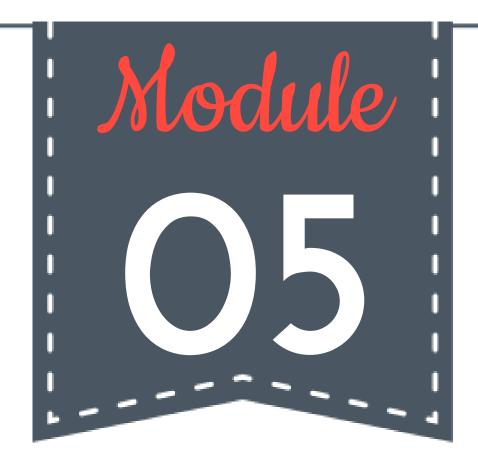




Subject lines your readers will rip open

- Subject lines you can swipe
- Subject line testing tools
- . 16 Subject line formulas that are proven winners
- · Pre-header and "From" tips to get even more opens

Resident Lines Your Resident Rip Open Det tomade politique to use Interpret Your Results
** pit his might his part facts.

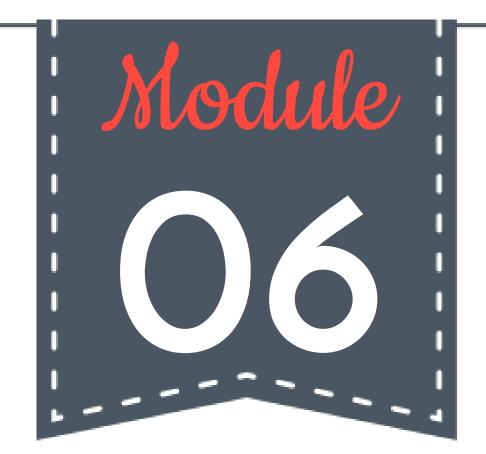


Get the right message to the right person

- . How to segment your list for quick wins
- How to segment your list in Aweber and Mailchimp (examples)
- · The best way to segment when you're just starting
- · How the pro's get amazing results with targeting "most likely" to buy

Subject Lines Your Readers Rip Open not our total participation

Indespret Your Results
To pid him to be placed to the control of t



Interpret your results

- Exactly what kind of opens, click-throughs, and unsubscribes are on-target
- Troubleshooter's Guide for when an email campaign isn't working
- · How to glean insights about your email subscribers from your results

Subject Lines Your Readers Rip Open Interpret Your Results
To put lake maget her your facts.

Module

EMAILS that convert

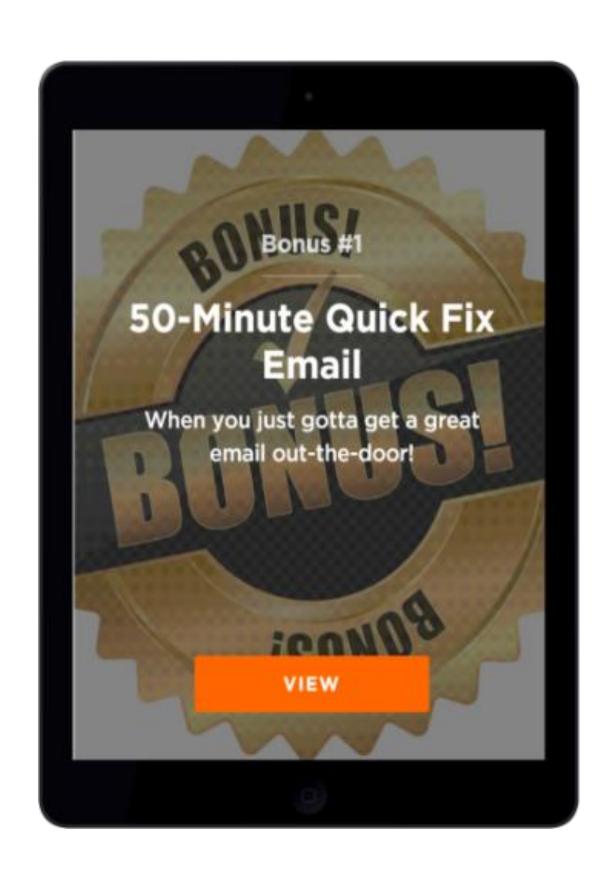
Bag of Tricks

- Email tools
- Swipe file
- Tech tutorials
- Good stuff that defies category

Subject Lines Your Readers Rip Open Interpret Your Results

To put lake to place themes.

What you will create



- The exact messages you need say in your emails to get the sale, donation, registration... and loyalty
- Your own unique voice that makes your readers fall in love with you and rave about you
- A funnel to convert new leads into buyers or donors with the right value and frequency of email
- A sterling reputation you can be proud of with your readers, customers, clients, or donors because your emails look good and deliver high value

What you get

ACCESS TO MY VIDEO VAULT

CHEAT SHEETS, TRANSCRIPTS, MP3'S, EXAMPLES, AND ALMOST-DONE-FOR-YOU TEMPLATES

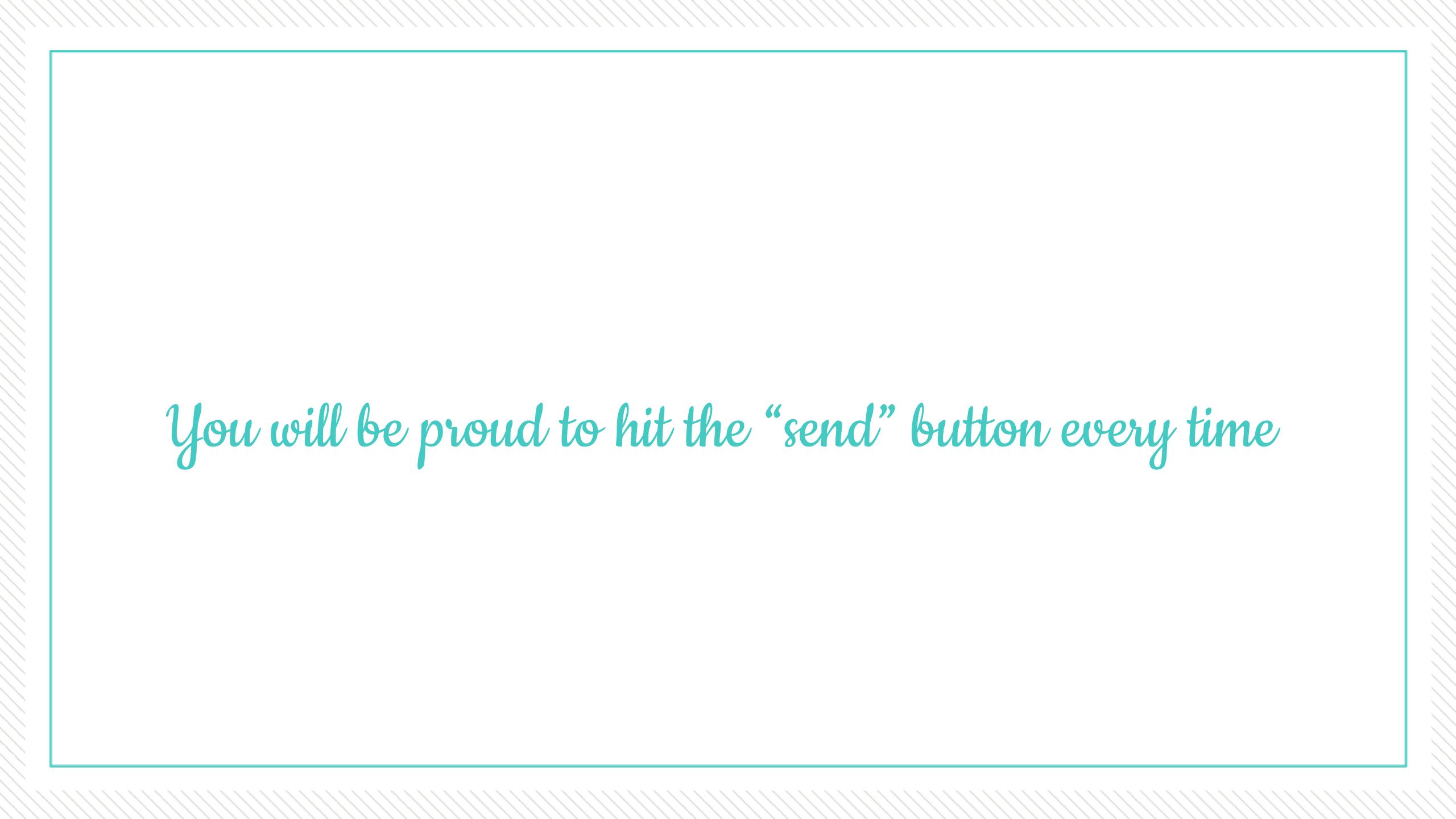
MY FEEDBACK AND HELP

Cheat Sheets









ATTENDANCE BONUS

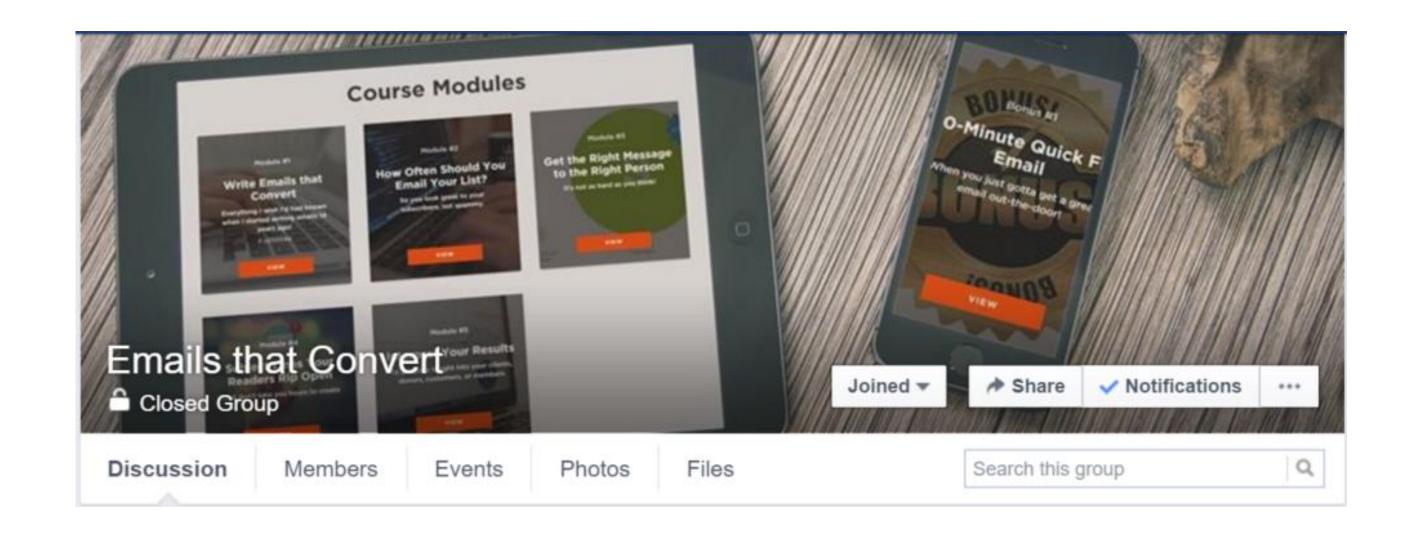


- Thank you!
- Link to replay
- Link to these slides
- Persuasion worksheet

BONUS#1



Support from ME and you peers in an Exclusive Emails-that-Convert only Facebook Group



BONUS#2



OBSESSIVE ATTENTION TO DETAIL EMAIL CHECK LIST

Use this check list to make sure you've covered all your bases.

This check list is comprehensive to so you don't have to remember everything all the time.

Not every item here applies to every email.

IMPT: A good enough that goes out is better than perfection that never gets sent, so while this check list is obsessive, please use good judgement and hit "send" when your email is good enough.

This email is valuable to my reader (not just me)

"From" is the name most likely to get opened by my readers

Subject line has "benefits + curiosity" to create interest, or is a proven formula

Pre header adds valuable info to the reader

This email is "scannable" – headlines, photos, captions are compelling on their

own even if my reader doesn't read my email copy

There enough white space in the copy to make it easy to read? Long paragraphs

are broken up.

Personalization is okay for this email because my list is clean

This email is only ONE topic

This email has only ONE call-to-action

My ONE call-to-action is available in both button and text

___ This email is written to ONE person

My email is written using my voice and that of my readers

This email tells only ONE story (not the story of millions)

___My image is real with a powerful caption, if applicable

I have understandable Alt-Text for my image that fits the email content

EMAILS that convert

www.mandyoneill.net



BONUS#3





A cheat sheet to write emails that get clicked, read, and shared
— and that bring in the dough

Table of Contents

Lead Nurturing Campaign	7
Goodwill emails –newsletters, updates	8
Product Launch or Sales Campaign	10
Donor Appeal Campaign	11
Transactional emails	13
Reactivation or "Win Back" Campaigns	14
Email Marketing Automation	17

Welcome and conversion email campaigns.

What's Next?.

By:



Who is this program for?



- JOCELYN SCHERR, DOCTORS WITHOUT BORDERS

""With the big picture in mind, Mandy always breaks the strategy down so it is understandable and we are able to customize it to fit our organizations and quickly implement."



- JESSICA HOOD, SALESFORCE.COM

"I ABSOLUTELY recommend Mandy. She's an exceptional teacher with brilliant support materials."



- CHRISTINE BENERO, CEO, MILE HIGH UNITED WAY

"At a time when our community needs us more than ever, Mandy's coaching and advice hones in on what really matters."

Fast Action BONUSES

How to set up your own email swipe file

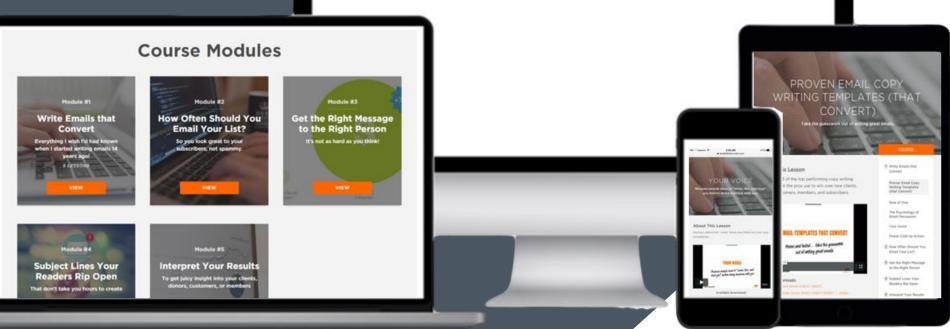
Fastest and most ethical way to write an email using swipe copy



No questions asked

Pre-launch webinar deal



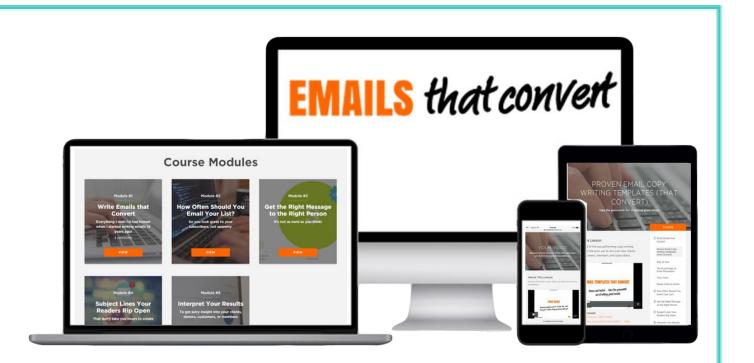




\$ 397

PRE-LAUNCH WEBINAR DEAL

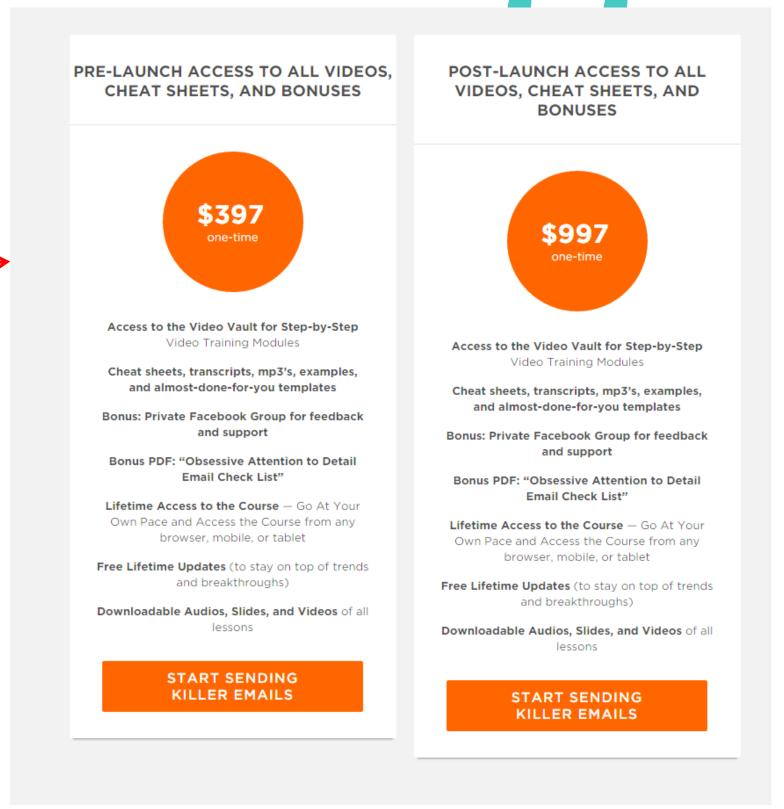
Let's recup

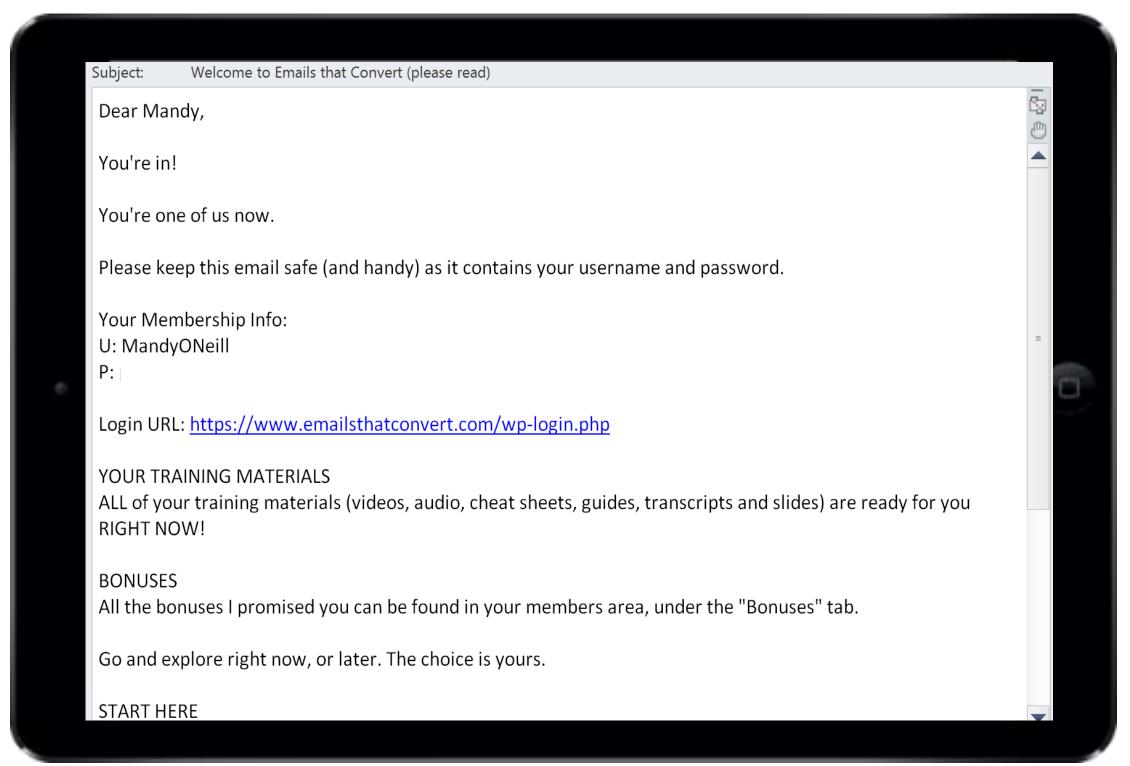


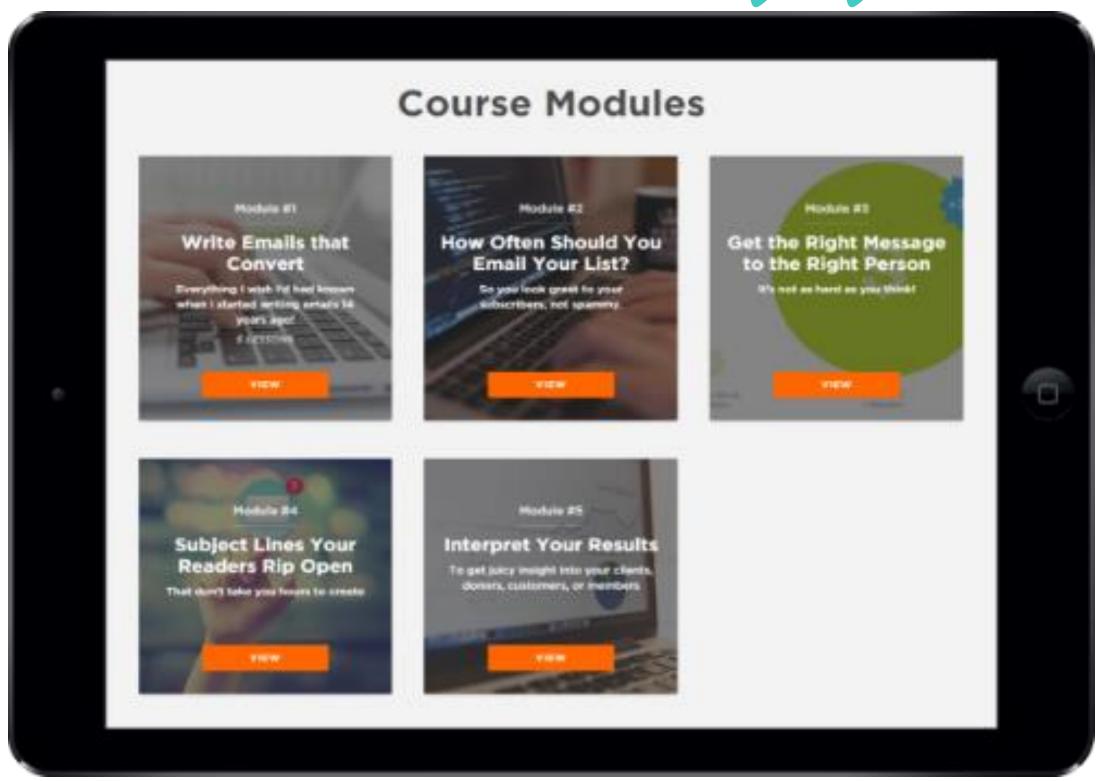
. L	ifetime Access to	Emails that Convert -	Complete Video Training	\$ 2,997
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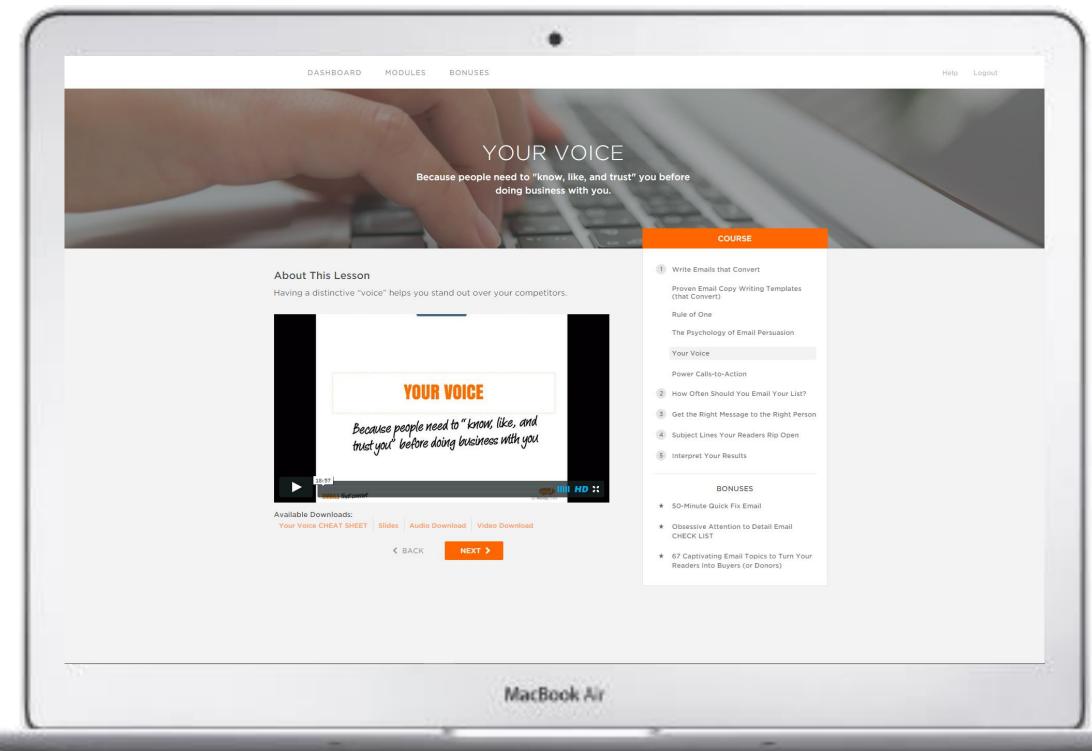
- Bonus: Access to Private Facebook Group for personalized feedback \$ 197
- Bonus PDF: Obsessive Attention to Detail Email Check List
- Bonus PDF: 67 Captivating Email Topics to Turn Readers into Buyers
- Annual Updates
 Total VALUE
 \$4,505

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"With the big picture in mind, Mandy always breaks the strategy down so it is understandable and we are able to customize it to fit our organizations and quickly implement."

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"I ABSOLUTELY recommend Mandy. She's an exceptional teacher with brilliant support materials."

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Fast Acting Bonus Expires







Wahida

July 4 at 12:07pm · Toronto, Canada · Edited · 🖽

Quick shout out to Mandy O'Neill I am doing module one of her http://www.leadmagnetlab.com/ program and am in love with how everything is a blueprint. (Note that I am not an affiliate, just a happy customer!)

"At a time when our community needs us more than ever, Mandy's coaching and advice hones in on what really matters."

- CHRISTINE BENERO, CEO, MILE HIGH UNITED WAY



Email us at support@mandyoneill.net



