

5 reasons Missouri is right for call centers

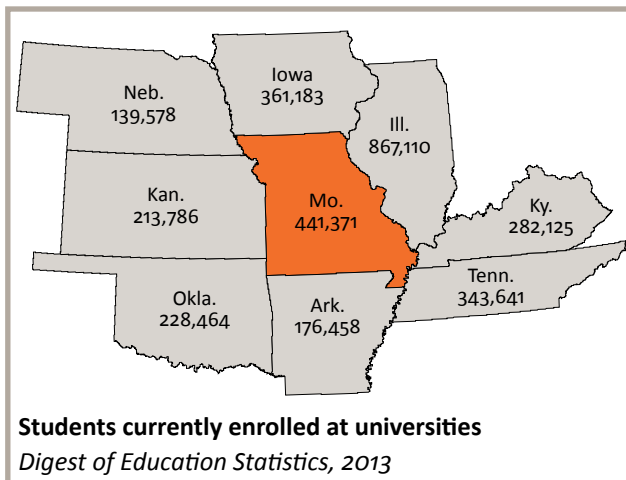


Call centers in Missouri are able to provide excellent customer service while simultaneously keeping costs low. With a diverse economy, large workforce and metro areas throughout the state, Missouri has the ability to support any business from back-office operations to traditional customer service centers. The state also boasts a number of micropolitan areas with lower saturation rates and competitive wages for call centers. When it comes to call centers, Missouri has a spot for just about everybody.

1 Missouri has the right workforce for call centers.

MISSOURI QUICK FACTS:

- ▶ With more than three million workers, Missouri has a greater talent pool than 20 other states, including most of its neighbors (U.S. Census Bureau, 2013).
- ▶ Over 22,800 workers in Missouri are employed in core occupations relevant to business services (BLS, 2013)—go to [page 3](#) for more information.
- ▶ A well-educated population provides an easily trainable labor pool. Missouri's high school graduation rate is five percent higher than the U.S. average (National Center for Education Statistics, 2012).
- ▶ Missouri's hourly wages are eight percent lower than the U.S. average (BLS, 2013).
- ▶ Missourians are easy to understand with the classic Midwestern speech pattern.
- ▶ Military bases in and around the state of Missouri (including Ft. Leonard Wood, Whiteman AFB, Scott AFB and Fort Leavenworth) are home to over 20,000 military personnel.



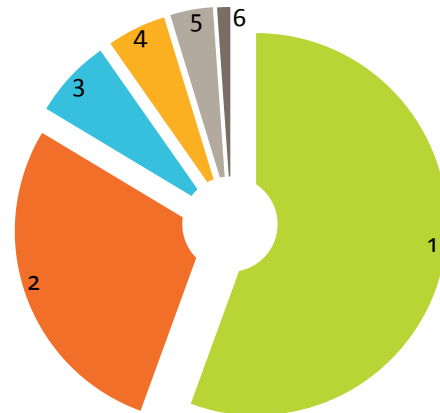
Educational attainment

	Missouri	U.S.
Less than 9 th grade	3.70%	5.80%
9 th to 12 th grade, no diploma	7.60%	7.60%
High school graduate (includes equivalency)	31.50%	27.80%
Some college, no degree	22.60%	21.10%
Associate's degree	7.60%	8.10%
Bachelor's degree	16.90%	18.40%
Graduate or professional degree	10.00%	11.20%

Business support services establishments: 950
 Business support services total employment: 22,899

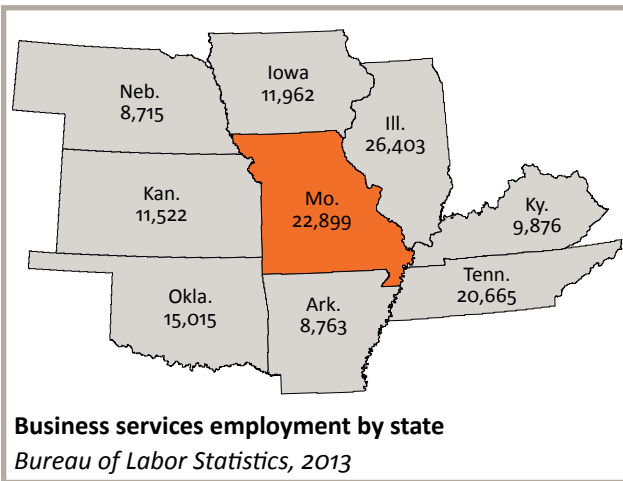
Employment by sector:

1. Telephone call centers: 12,744
2. Collection agencies: 6,441
3. Business service centers: 1,491
4. Other business support services: 1,147
5. Document preparation services: 876
6. Credit bureaus: 200



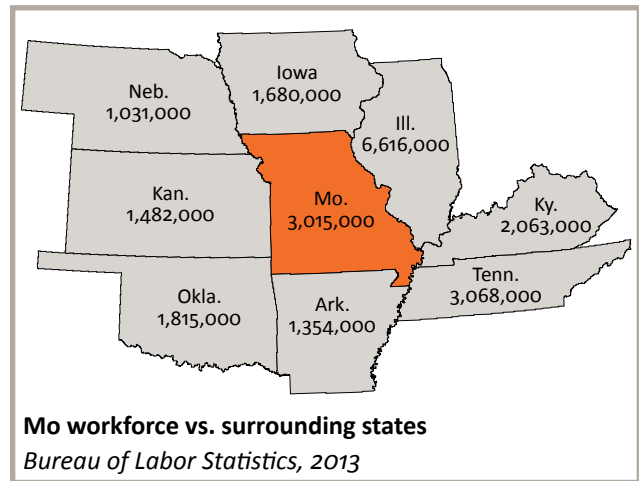
Missouri's employment in business support services (NAICS 5614)

Bureau of Labor Statistics, 2013



Business services employment by state

Bureau of Labor Statistics, 2013



Mo workforce vs. surrounding states

Bureau of Labor Statistics, 2013

Contact center occupations

Occupation code	Occupation title	Missouri employment	Missouri median hourly wage	US median hourly wage
00-0000	All Occupations	2,639,120	\$15.55	\$16.87
11-1021	General and Operations Managers	51,850	\$35.80	\$46.36
15-1151	Computer User Support Specialists	13,640	\$21.45	\$22.41
41-4011	Sales Representatives, Technical	5,710	\$28.09	\$35.83
41-9041	Telemarketers	5,900	\$10.12	\$10.87
43-2011	Switchboard Operators, Including Answering Service	2,880	\$11.82	\$12.45
43-3011	Bill and Account Collectors	8,860	\$14.36	\$15.83
43-3031	Bookkeeping, Accounting, and Auditing Clerks	30,690	\$16.03	\$17.18
43-4011	Brokerage Clerks	2,530	\$17.78	\$21.85
43-4051	Customer Service Representatives	49,130	\$14.13	\$14.84
43-4171	Receptionists and Information Clerks	14,480	\$12.28	\$12.70
43-9021	Data Entry Keyers	3,020	\$13.61	\$13.69

Workforce for Missouri's metro areas

Customer service employment (Occupation code 43-4051) in Missouri metros and competing metro areas

Area name	Total employment	Hourly 10 th percentile	Hourly median	Hourly 90 th percentile
Cape Girardeau-Jackson, MO-IL	400	\$9.02	\$13.42	\$21.60
Columbia, MO	1,520	\$9.35	\$13.65	\$20.91
Jefferson City, MO	1,140	\$8.41	\$13.27	\$22.34
Joplin, MO	2,020	\$8.46	\$11.74	\$16.76
Kansas City, MO-KS	23,140	\$10.33	\$15.56	\$24.87
St. Joseph, MO-KS	1,020	\$8.93	\$13.50	\$22.58
St. Louis, MO-IL	25,840	\$8.95	\$14.82	\$24.23
Springfield, MO	3,970	\$8.45	\$13.47	\$19.87
Phoenix-Mesa-Glendale, AZ	51,440	\$10.27	\$15.09	\$21.79
Tampa-St. Petersburg-Clearwater, FL	37,490	\$9.37	\$14.13	\$21.68
San Antonio-New Braunfels, TX	26,420	\$9.03	\$13.09	\$19.28
Salt Lake City, UT	24,660	\$10.00	\$14.30	\$22.10

Source: BLS, May 2013

Saturation rates for call centers

Metro area	Labor force (1)	Total employment (2)	Saturation rate based on employment at call centers and related establishments (3)	Saturation rate based on employment in selected call center occupations (4)
Cape Girardeau-Jackson, MO-IL	47,384	42,060	0.05%	0.23%
Columbia, MO	98,989	88,930	0.02%	3.13%
Jefferson City, MO	76,126	72,060	0.99%	2.86%
Joplin, MO	86,548	77,900	2.46%	3.48%
Kansas City, MO-KS	1,038,039	986,500	2.41%	4.22%
Springfield, MO	220,349	189,080	3.18%	3.41%
St. Joseph, MO-KS	72,161	52,170	1.76%	3.12%
St. Louis, MO-IL	1,411,403	1,291,420	3.75%	3.54%
Tampa-St. Petersburg- Clearwater, FL		1,151,890	6.80%*	5.57%
Phoenix-Mesa-Glendale, AZ		1,781,210	4.42%*	4.81%
Salt Lake City, UT		644,980	5.57%*	6.01%
San Antonio-New Braunfels, TX		887,670	5.40%*	4.62%

(1) Source: Bureau of Labor Statistics, 2013.

(2) Source: Bureau of Labor Statistics, Occupational Employment and Wage Estimates, May 2013, All Occupations.

(3) Source: Reference USA and Survey Information from Missouri Regional Economic Development Groups. Includes employment at call centers and employment at other types of establishments with call center employees.

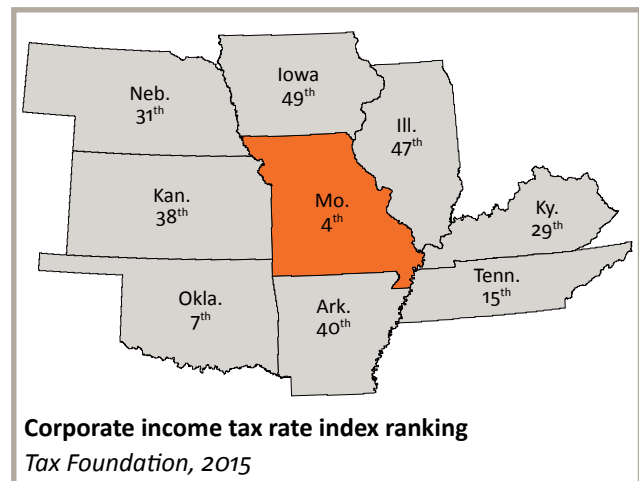
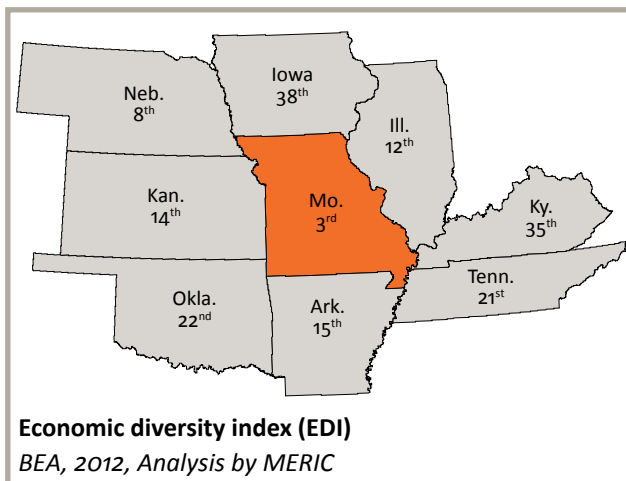
(4) Source: Bureau of Labor Statistics, Occupational Employment and Wage Estimates, May 2013, Employment for occupation codes: 15-1151 Computer User Support Specialists, 43-4051 Customer Service Representatives, 43-9021 Data Entry Keyers, 43-4171 Receptionists and Information Clerks, 43-2011 Switchboard Operators, including Answering Service, and 41-9041 Telemarketers.

*data from Site Selection Group: http://info.siteselectiongroup.com/blog/call-center-saturation_0414

2 Missouri really is more pro-business than other Midwestern states.

MISSOURI QUICK FACTS:

- ▶ Even among other Midwestern states, Missouri offers an exceptionally affordable business environment, earning a spot in Pollina's "top 10" five years in a row.
- ▶ Missouri is also tax-friendly. The state has low property taxes, ranking 7th in the U.S. (Tax Foundation). Property tax abatements are available for qualifying companies.
- ▶ Missouri is one of only nine states to have received the highest bond rating by all three rating agencies—Fitch Ratings, Standard & Poors, and Moody's Investor Service—in 2014. The state's track record with S&P alone is even more distinctive, having earned the AAA rating for over 50 years.
- ▶ Missouri ranks in the Top 10 States for Regulatory Environment, according to Forbes (2014).



Discover even more:

- Missouri has the 3rd most diversified economy in the U.S. with a GDP of over \$276 billion (BEA, 2013) and exports totaling over \$12.9 billion (International Trade Admin., 2013).
- Missouri has the 11th lowest cost of business, according to CNBC (2014), which includes taxes, utility and labor costs, and lease rates for office, commercial and industrial spaces.

3 Missouri is an established leader in call centers and related operations.

MISSOURI QUICK FACTS:

- ▶ Many industries seeing growth in call centers and back office operations are already big in Missouri: Biosciences, Health Sciences and Services, Financial Services and IT.
- ▶ 22 call center-ready buildings can be found on [LocationOne](#), Missouri's site and building database (as of 12/2014). Several properties are available for immediate use—go to page 13 for more details .

Recent Missouri call center layoffs or closures

Date	Industry served	Region	Jobs
May-14	Financial	St. Louis	89
Feb-13	Financial	Kansas City	157
Mar-13	Other	St. Louis	134
Jun-13	Marketing	Kansas City	134
Jul-13	Financial	Cape Girardeau	407

Recent projects (2014)

Click on [orange](#) text for a link to more information.

- [AT&T](#) (Cape Girardeau, Joplin, Kansas City, Springfield and St. Louis) announced expansions at six Missouri call centers from 2013-2014, adding nearly 400 jobs.
- [Aegis Communications Group](#) (Joplin) announced plans to hire 150 people for its Joplin call center. Aegis, a subsidiary of India's Essar Group, manages customer interaction, back office and other routine business processes for several Fortune 500 clients.
- [Customer Direct](#) (HQ St. Louis) announced plans to open a second operations facility in Arnold, Missouri. Customer Direct's bilingual agents provide reservations, customer care, multi-tier technical and back-office operations support to leading companies throughout the U.S. and the world. Industries served include hospitality, publishing and internet retailing.
- [Targeted Metrics](#) (HQ Kansas City) announced plans to locate its new headquarters and sales operations center in Kansas City. Targeted Metrics is an information services company that provides a broad range of products and services, including recruiting, training and managing sales teams that act as either part of its client's sales infrastructure or as the entire sales engine.

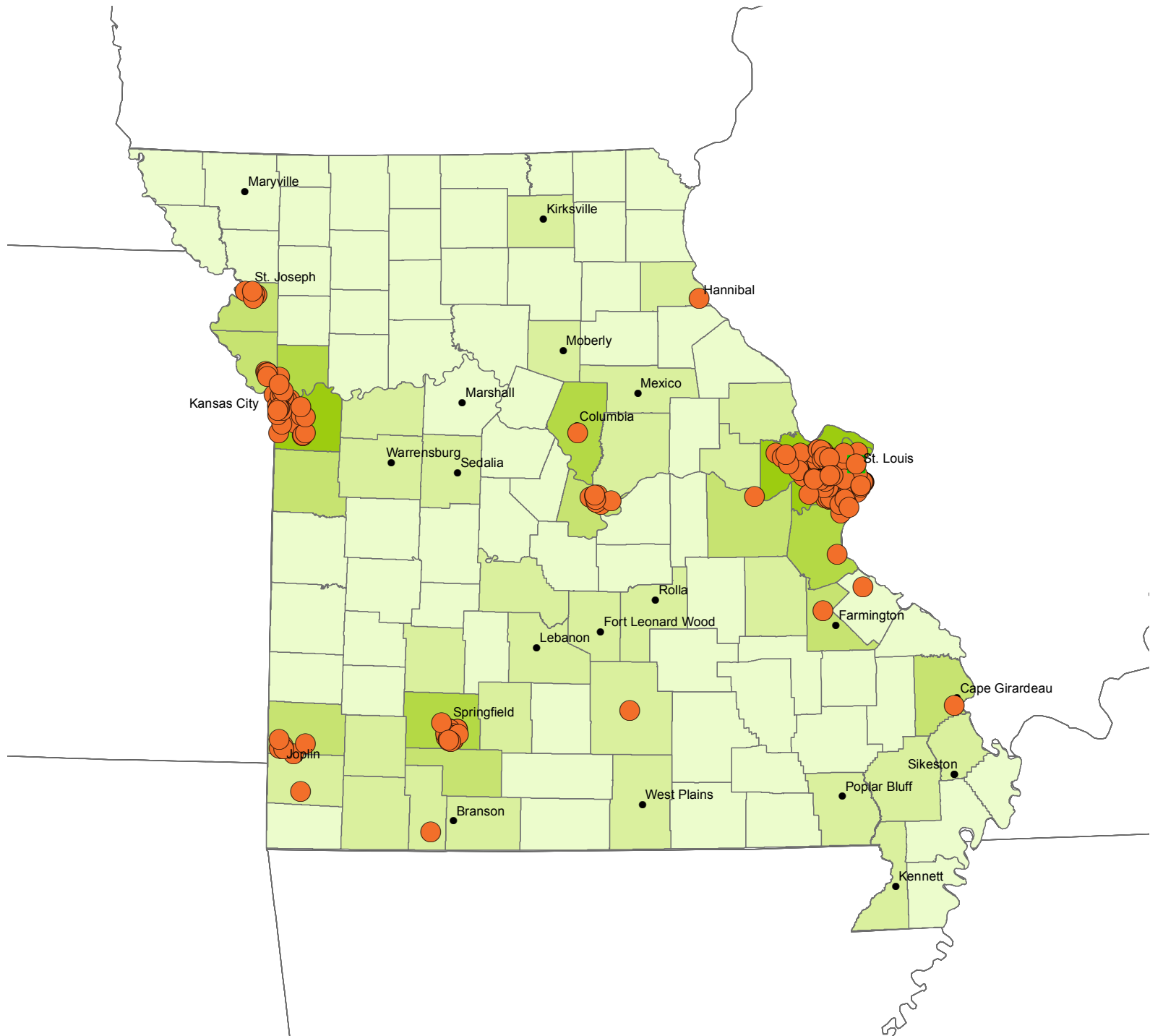
Recent projects (2013)

- [APAC Customer Services Inc.](#) (St. Joseph) announced it would add 345 permanent and temporary positions at its St. Joseph call center. The company, a subsidiary of Expert Global Solutions, Inc. (EGS), handles calls for financial institutions and loan services.

- **Charter Communications** (St. Louis) announced plans to add over 300 jobs at the cable and Internet company's operations center in Town and Country, Missouri.
- **Conifer Health Solutions** (St. Louis) a billing and collections subsidiary of Tenet Healthcare Corp., announced plans to move 100 jobs to St. Louis and consolidate two local offices.
- **Express Scripts** (HQ St. Louis) announced plans to locate a new patient-service call center in Joplin, Missouri, creating 100 jobs. The new call center represents a capital investment of \$960,000 into the local economy. Express Scripts, Inc., a Fortune 100 company, is the largest pharmacy benefit management organization in the United States.
- **Expedia** (Springfield), the largest online travel company, announced plans to bring up to 100 more jobs to Springfield. Most of the new positions will be Global Financial Operations support services roles, supporting the company's online travel brands including Expedia.com® and Hotels.com®. Since establishing a presence in Springfield in 2001, the company has grown its local workforce to include more than 850 employees.
- **System and Services Technology Inc.** (St. Joseph) announced plans to add 345 temporary and full-time positions at its St. Joseph service center. The company is a subsidiary of Expert Global Solutions, Inc. (EGS) and operates in the same St. Joseph location as APAC Customer Services.
- **Teletech** (Springfield) held a job fair to fill 947 full- and part-time jobs. The company services the automotive, communications, financial services, healthcare, retail, and travel and hospitality industries.
- **USA800** (St. Joseph) announced plans to add 250 full-time employees. The company serves the healthcare, insurance, retail, education, utility and communications industries.

Missouri's major support services companies

● Call center company



Company Name	City	Employees	Company Name	City	Employees
800 Call-KC Inc	Kansas City	55	AT&T	Kansas City	800
A & M Communications, Inc	St. Charles	NA	AT&T	Kansas City	200
A-1 Answering Service	St. Louis	6	AT&T	Lees Summit	450
Accent Marketing	Lees Summit	17	AT&T	Springfield	500
Accudata Collection Svc	Jefferson City	7	AT&T	St Louis	400
Ad Pros	Kansas City	20	AT&T Advertising Solutions	St. Louis	NA
Advanced Telemessaging	Springfield	21	AT&T Corp.	St. Louis	NA
Affina, LLC	St. Louis	NA	Automobile Club of Missouri	St. Louis	NA
Alliance Blue Cross/Blue Shield	Springfield	200	Bank of America	St. Louis	1300
Alphapointe	Kansas City	200	Bass Pro Shops	Springfield	275
Ameren Missouri	Jefferson City	57	Bausch and Lomb	St. Louis	40
AmerenUE	St. Louis	250	BCD Travel	Kansas City	253
Americall	St. Louis	NA	Berlin-Wheeler Inc	Jefferson City	60
American Century Investments	Kansas City	100	Blue Cross/Blue Shield of Kansas City	Kansas City	343
American Family Insurance	St. Joseph	95	Blue Cross/Blue Shield of Kansas City	St. Joseph	13
American National Property & Casualty	Springfield	785	Boston Financial	Kansas City	150
Americo Financial Life & Annuity Insurance Co	Kansas City	70	Budget Answering Service St Louis	Creve Coeur	20
Anheuser Busch InBev	St. Louis	150	Business Centers of Missouri	Creve Coeur	35
AnsaRing	St. Louis	22	C M Inc	Springfield	100
Answer St. Louis Inc	St. Louis	30	Caci	St. Louis	200
Answerphone St Louis Inc	St. Louis	10	Capital Management Services, LP	Chesterfield	NA
Anthem Blue Cross and Blue Shield	St. Louis	NA	Century Link	Jefferson City	100
Aon	Clayton	NA	CenturyLink	Wentzville	NA
APAC Customer Service	St. Joseph	NA	Cerner Corp	Kansas City	125
APAC Customer Service/NCO Group/SST	Joplin	800	Charter Communications Holdings LLC	St Louis	21
APAC Customer Service/NCO Group/SST	St. Joseph	821	Charter Communications	Town & Country	700
Appletree Answering Service, Inc.	St. Louis	60	Chase Card Services	Springfield	1650
Apria Healthcare	Riverside	1030	CIGNA	Clayton	NA
ARO Outsourcing	Kansas City	230	Circulation Development Inc	Lake St. Louis	NA
AT&T	Cape Girardeau	20	Citi Cards	Kansas City	1175
AT&T	Independence	250	CitiMortgage	St. Louis	NA
AT&T	Joplin	620	Client Services, Inc.	St. Charles	620
			Client Services Solutions	St Charles	13
			CNA Insurance	Chesterfield	NA

Company Name	City	Employees	Company Name	City	Employees
Commerce Bancshares Inc.	St. Louis	NA	Garmin International Inc	Kansas City	444
Communication Solutions LLC	Joplin	150	GC Services	Weldon Springs	600
Communications Solutions & Tech	Springfield	20	Gilbert, Hunter, Shuman & Associates, Inc	St. Charles	NA
Connexions Loyalty Travel Solutions	St. Louis	255	Gold Mountain	Springfield	400
Consumer Collection Management, Inc.	St. Louis	50	Government Employees Hospital Association (GEHA)	Independence	150
Convergys Corp	Arnold	1100	Guaranty Bank Operations	Springfield	21
Convergys Corp	Hazelwood	2015	H&R Block Inc	Kansas City	97
CST	Springfield	400	Harland Clarke	Kansas City	20
Customer Direct	Chesterfield	100	Healthways	Maryland Heights	NA
CVS Caremark Call Ctr	Lees Summit	500	Hinduja Global Solutions, Inc	St. Louis	NA
Daycom Inc	St. Joseph	20	Ideacom Midwest Inc	St. Louis	49
Delta Outsource Group, Inc.	Lake Saint Louis	NA	Integral Resources Inc	Columbia	21
Dibon BPO	Lees Summit	20	Integrity Solution Services	Chesterfield	90
Diversified Credit Services Inc.	Fenton	NA	Integrity Solution Svc Inc	St. Charles	90
Drury Hotels	St. Louis	75	Internal Revenue Service	St. Louis	NA
Drury Marketing	Bloomsdale	5	Kansas City Southern	Kansas City	20
DST Systems Inc	Kansas City	690	KCP&L	Kansas City	100
Edward Jones	Maryland Heights	200	Laclede Group	St. Louis	110
Energizer Holdings	St. Louis	75	Lincare Holdings, Inc. (aka Med 4 Home)	Kansas City	19
Enterprise Rent-A-Car	Clayton	NA	M & M Agency Inc	Bridgeton	NA
Equifax	St. Louis	NA	Macy's Credit and Customer Services	Bridgeton	100
Expedia Inc. Hotels.com	Springfield	850	Maritz	Fenton	NA
Express Scripts	Joplin	100	Marketing Management Group LLC	Washington	NA
Express Scripts	St. Louis	500	MasterCard	O'Fallon	NA
Federal Reserve Bank	Kansas City	134	Med4home	Kansas City	83
Federal Reserve Bank of St. Louis - IT Help Desk Call Center	St. Louis	NA	Medical Dental Service Bureau	St. Louis	24
Federal Reserve Bank of St. Louis - National Business Call Center	St. Louis	NA	Meridian Enterprises Corporation	Hazelwood	NA
Federal Reserve Bank of St. Louis - Treasury Support Center	St. Louis	42	Metrogistics	St. Louis	20
Financial Asset Management Systems, Inc.	St. Charles	250	Midwest Collection Services	Florissant	NA
First Bank	Clayton	37	Missouri American Water	St. Louis	NA
			Missouri One Call System Inc	Jefferson City	40
			National Collection Systems, Inc.	St. Louis	52

Company Name	City	Employees	Company Name	City	Employees
NCO Group	Chesterfield	200	Surrey Vacations (Grand Crowne Resorts)	Springfield	200
NCO Group	Springfield	563	Sykes Enterprises Inc	Chesterfield	10
Neovox Global	Carthage	20	System and Services Technology (SST)	St. Joseph	573
New Balance Athletic Shoe	Sunset Hills	NA	Systems & Methods Inc	Jefferson City	30
New Heights Development & Research	St. Louis	20	Teleperformance	Joplin	250
Notify MD	St. Louis	40	Telephone Answering Services	St. Louis	NA
One Call Concepts Inc	Jefferson City	45	Telephone Contact Inc.	St. Louis	20
Our365	St. Louis	NA	TeleTech Holdings Inc	Springfield	4
Ozark Mountain Call Ctr	Kimberling City	20	The Outsourcing Group Inc.	St. Louis	NA
P C Telemarketing	Ellisville	13	Thomson Reuters	St. Louis	NA
Parallon	Creve Coeur	144	Thumbs Up Telemarketing	Ballwin	30
Partners Financial Services, Inc.	Fenton	32	TLC Vision Corp	Chesterfield	75
Pisa Group	St. Charles	150	T-Mobile Call Ctr	Springfield	750
Pisa Group	St. Louis	40	Travelport	Kansas City	9
PISA Group Inc	Webster Groves	50	Truman Medical Ctr	Kansas City	98
Pisa Group St Charles	St. Charles	30	Tyco Integrated Security	Kansas City	582
Pisa Group-Arnold	Arnold	45	U.S. Bancorp	St. Louis	360
Pisa Group-Festus	Festus	30	U.S. Collections Inc.	St. Louis	NA
Promotional Consultants	Chesterfield	13	Unigroup	Fenton	21
Quest Diagnostics	Lees Summit	60	United Healthcare of the Midwest	Maryland Heights	NA
Quest Diagnostics	St. Louis	750	Universal Guardian Acceptance Llc	Kansas City	21
Realtime Results	St. Louis	NA	Universal Guardian Acceptance Llc	St. Joseph	20
Regions Financial Corporation	Clayton	150	USA 800 Inc	Raytown	375
Roberts Marketing Group	Wentzville	70	USA 800 Inc	St. Joseph	471
Roberts Marketing Group LLC	Wentzville	70	USDA, Rural Development's Centralized Service Center	Overland	NA
Royal Canin	St. Charles	NA	Vek-Tec	St. Joseph	30
S C Data Ctr	Hannibal	400	Velociti	Riverside	20
Scholastic Inc.	Jefferson City	219	Watlow Electric	St. Louis	21
Scholastic Inc.	Neosho	150	Wells Fargo Advisors	St. Louis	600
Scottrade	St. Louis	NA	World Omni Financial Corp.	Earth City	NA
Soft Surroundings	Earth City	NA	Wri-Tex 911	Houston	10
Specified Credit Assn, Inc	St. Louis	NA	Wyndham Vacation Ownership	Springfield	150
Strategic Fundraising, Inc.	Springfield	215	Xceligent	Independence	250
Sudden Link	St. Joseph	32	YoungWilliams	Jefferson City	145
Sunrise Service Associates	Springfield	140			

Call center ready properties

Missouri has a variety of properties immediately ready for call center occupants. Select call center ready properties available as of December 2014 are listed below. To learn more about the Missouri Partnership's free site-selection services contact us today.

Click on *orange* text to see more details of the property's profile.



Office

Address: 1351 S Jefferson St.
City: Washington
Lot size (Acres): 2.66
Building Size (SF): 50,000
Lease Rate (psf/year): \$10.50
County: Franklin
County Unemployment Rate: 4.7%*



Hirst Drive

Address: 1961 Hirst Drive
City: Moberly
Lot size (Acres): 14.74
Building Size (SF): 66,289
Lease Rate (psf/year): \$9.00–10.00
County: Randolph
County Unemployment Rate: 4.1%*



O'Keefe Building

Address: 101 West Coates St.
City: Moberly
Lot size (Acres): 1.5
Building Size (SF): 43,600
Lease Rate (psf/year): \$6.50–7.50 gross
County: Randolph
County Unemployment Rate: 4.1%*



Scholastic Call Center

Address: Highway 24 & Robertson Road
City: Moberly
Lot size (Acres): 43
Building Size (SF): 57,580
Lease Rate (psf/year): \$9.00 gross
County: Randolph
County Unemployment Rate: 4.1%*



Former CitiCards Call Center

Address: 7920-7930 N.W. 110 Street
City: Kansas City
Lot size (Acres): 31.37
Building Size (SF): 287,576
Lease Rate (psf/year): \$18.00
County: Platte
County Unemployment Rate: 4.1%*



14000 Riverport Drive

Address: 14000 Riverport Drive
City: Maryland Heights
Building Size (SF): 119,000
Lease Rate (psf/year): \$7.95, NNN
County: St. Louis County
County Unemployment Rate: 5.2%*



Corporate Center

Address: 1949 East Sunshine Street
City: Springfield
Lot size (Acres): 19.99
Building Size (SF): 23,548 (four stories)
Lease Rate (psf/year): \$16.50, NNN
County: Greene
County Unemployment Rate: 3.9%*



Frisco Office Building

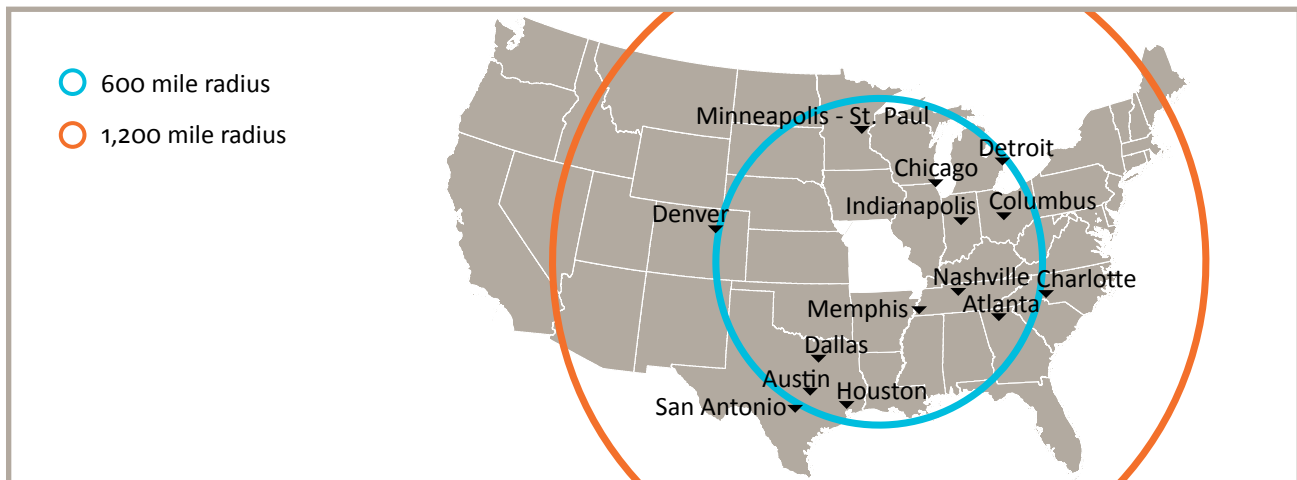
Address: 3253 E Chestnut
City: Springfield
Lot size (Acres): 7.84
Building Size (SF): 57,710 (45k on one floor)
Lease Rate (psf/year): \$9.00, NNN
County: Greene
County Unemployment Rate: 3.9%*

*Source: BLS, October 2014, preliminary

4 Missouri's central location and stable natural environment provide an ideal home for call centers.

MISSOURI QUICK FACTS:

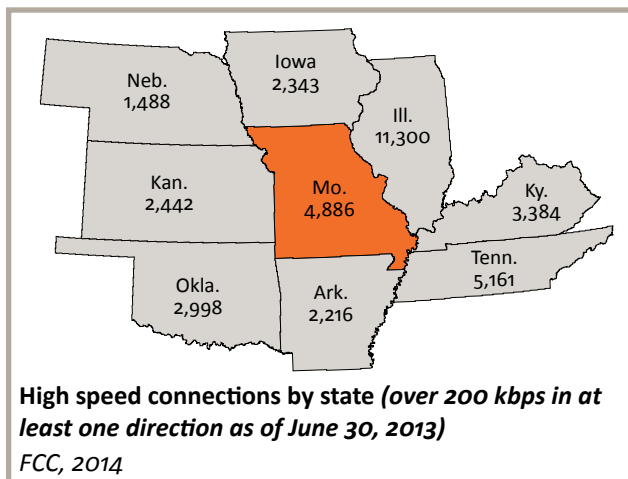
- ▶ Missouri's central time zone allows companies to stretch the regular workday to conveniently service customers on both coasts.
- ▶ Missouri is within 600 miles of 50 percent of U.S. households and many of the nation's fastest growing cities: Atlanta, Austin, Dallas, Denver, Houston, Minneapolis, Nashville and San Antonio.
- ▶ Located in the center of the country, Missouri is a low-risk state for acts of terrorism and has experienced no such events (FEMA).
- ▶ Missouri has experienced no major disasters related to hurricanes or earthquakes since record keeping began in 1957 (FEMA).



5 Missouri has a dependable power and internet network infrastructure.

MISSOURI QUICK FACTS:

- ▶ Numerous Tier 1 providers have a strong presence throughout Missouri with over 2,000 miles of fiber combined. Providers include AT&T, CenturyLink, Cogent, Level 3, Sprint, Time Warner, Verizon and XO.
- ▶ In 2014, Google announced Kansas City as the first city to test the new **Google Fiber** small business service. Kansas City was selected in 2011 to be the first community to receive Google Fiber, a broadband Internet network infrastructure using fiber-optic communication which provides about 100 times faster access than what most Americans have.
- ▶ AT&T recently announced that its Internet **GigaPower** service would be available in St. Louis by the middle of 2015.
- ▶ Missouri's utilities are among the most reliable in the nation. In 2013, KCP&L was awarded the ReliabilityOne Award in the Plains Region for the seventh year in a row by the PA Consulting Group. Also in 2013, Ameren Missouri's service reliability ranked among the top 10 percent for all utilities based on the Institute of Electrical and Electronic Engineers (IEEE) index for system average interruption frequency.



Discover even more:

- In 2009, Governor Nixon created the **MoBroadbandNow** initiative to develop a public-private partnership for the purpose of building broadband access to all areas of the state. The Governor's goal is to increase broadband accessibility to 95% by the end of 2014.
- Missouri benefits from the presence of the National LambdaRail (NLR) and Internet2, high-speed national networks connecting research institutions to one another to enable faster exchange of data.
- Missouri has more high-speed connections than most Midwestern states, including fiber, ADSL, SDSL, Cable Modem, Satellite, and Fixed and Mobile Wireless.

The Missouri Partnership focuses on recruiting new business to the state, and is a non-profit organization supported by the Missouri Department of Economic Development and the Hawthorn Foundation.

To find out how the Missouri Partnership can assist at any stage of your project, please contact us by:

mail: ■ 120 South Central Avenue, Suite 1535
St. Louis, Missouri 63105

■ 12200 NW Ambassador Drive, Suite 234
Kansas City, Missouri 64163

phone: 314.725.0949

e-mail: info@missouripartnership.com

website: www.missouripartnership.com

social media:

