



7350 Series Power Transfer

Installation, Maintenance and Parts Manual





DORNER MFG. CORP. P.O. Box 20 • 975 Cottonwood Ave. Hartland, WI 53029-0020 USA INSIDE THE USA TEL: 1-800-397-8664 FAX: 1-800-369-2440 OUTSIDE THE USA TEL: 262-367-7600 FAX: 262-367-5827

For other service manuals visit our website at: www.dorner.com/service_manuals.asp

Table of Contents

3
-
4
4
4
5
5
5
9
(
(
(

Introduction

CAUTION

Some illustrations may show guards removed. DO NOT operate equipment without guards.

Upon receipt of shipment:

- Compare shipment with packing slip. Contact factory regarding discrepancies.
- Inspect packages for shipping damage. Contact carrier regarding damage. Accessories may be shipped loose.
- See accessory instructions for installation.

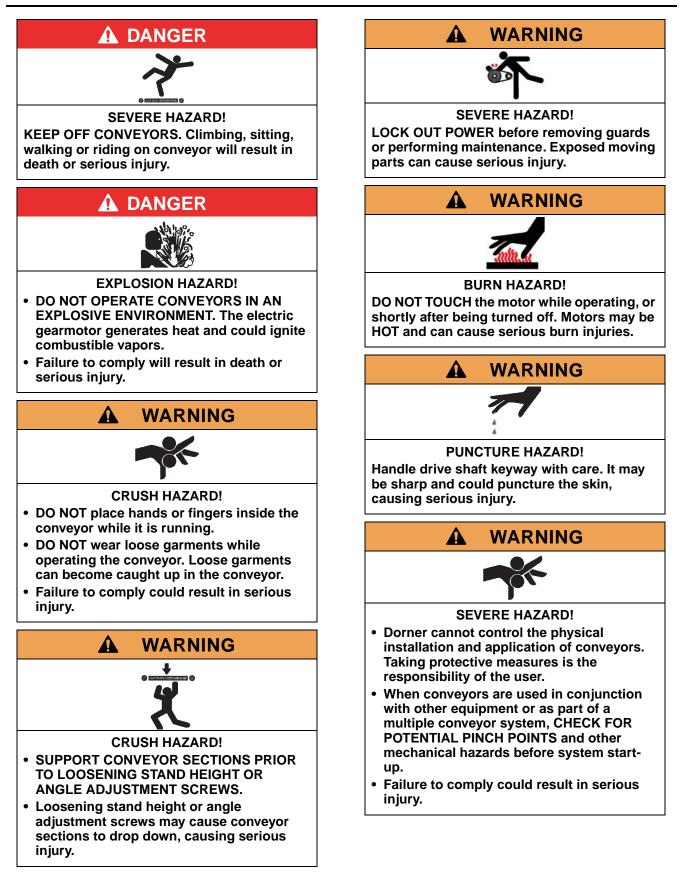
The Dorner Limited Warranty applies.

Dorner 7350 Series conveyors have patents pending.

Dorner reserves the right to make changes at any time without notice or obligation.

Dorner has convenient, pre-configured kits of Key Service Parts for all conveyor products. These time saving kits are easy to order, designed for fast installation, and guarantee you will have what you need when you need it. Key Parts and Kits are marked in the Service Parts section of this manual with the Performance Parts Kits logo

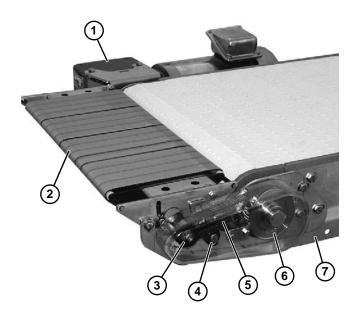
Warnings – General Safety



Product Description

Refer to (Figure 1) for typical components.

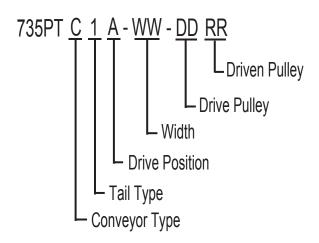
- 2 Power Transfer Belt
- 3 Driven Pulley
- 4 Tensioner
- 5 Timing Belt
- 6 Drive Pulley
- 7 Conveyor





Specifications

7350 Power Transfer



Conveyor Belt Width	Flat belt and curve end drive conveyors 4" (102 mm) - 36" (914 mm) wide in 2" (51 mm) increments
Maximum Belt Speed	175 ft/minute (53 m/minute)

Required Tools

- Level
- 6 mm wrench
- 8 mm wrench
- 10 mm wrench
- 3/32" hex wrench
- 5/32" hex wrench

Power Transfer Assembly



Typical components (Figure 2).

- 1 Bent Transfer Plate
- 2 Frame Assembly
- 3 Power Transfer Belts
- 4 Driven Pulley
- 5 Tensioner
- 6 Drive Pulley
- 7 Belt
- 8 Cover
- 9 Transfer Plate

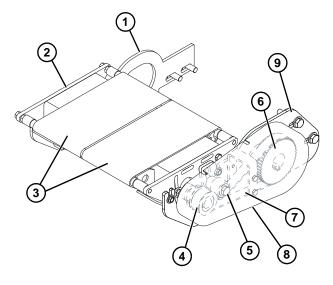
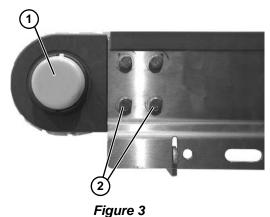


Figure 2

- 1. Determine mounting configuration:
 - a. For assembly on idler tail: Locate drive cover (Figure 3, item 1) on idler tail (opposite of auxiliary shaft). Remove two lower bolts (Figure 3, item 2).



For assembly on drive tail: Locate conveyor drive shaft (Figure 4, item 1). Remove two lower bolts

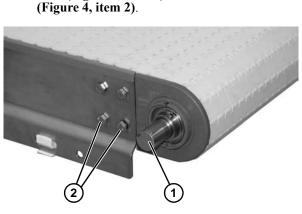


Figure 4

b.

Install bent transfer plate (Figure 5, item 1) onto side of frame with two bolts (Figure 5, item 2) (just removed). Tighten bolts.

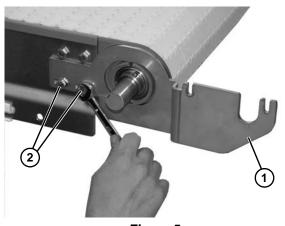
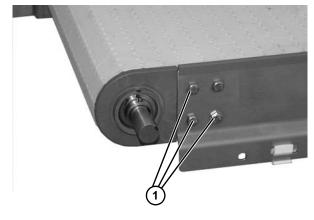


Figure 5

3. On opposite side of conveyor, remove three bolts (Figure 6, item 1).





4. Insert three M6x20 bolts (Figure 7, item 1) through transfer plate (Figure 7, item 2), and install spacer (Figure 7, item 3) for each bolt (between transfer plate and conveyor).

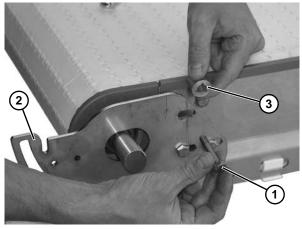
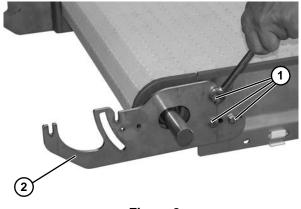


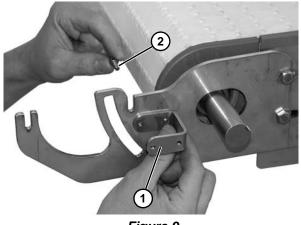
Figure 7

5. Tighten all three bolts (Figure 8, item 1) securing transfer plate (Figure 8, item 2) to conveyor frame.





6. Install timing belt cover bracket (Figure 9, item 1) with two M6 bolts (Figure 9, item 2) to transfer plate.



- Figure 9
- Install power transfer belt assembly (Figure 10, item 1) with flange bolts (Figure 10, item 2) installed onto slots (Figure 10, item 3) on each side bracket.

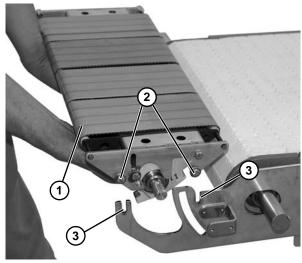


Figure 10

 To adjust height, place level (Figure 11, item 1) or straight edge to level power transfer assembly (Figure 11, item 2) with conveyor belt (Figure 11, item 3). Tighten two bolts (Figure 11, item 4) to secure position.

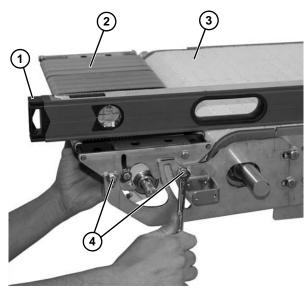


Figure 11

9. To adjust location, place level (Figure 12, item 1) or straight edge to level power transfer assembly (Figure 12, item 2) with conveyor belt (Figure 12, item 3). Be certain that there is a minimum 1/8 - 1/4 in. distance (Figure 12, item 4) between power transfer and conveyor belt, and tighten three bolts (Figure 12, item 5) to secure position.

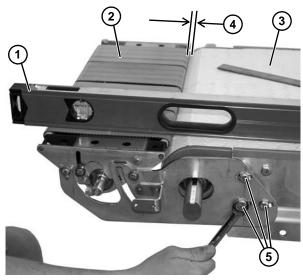


Figure 12

NOTE

Before running power transfer, be certain that belts (Figure 13, item 1) are not riding on spacers (Figure 13, item 2).

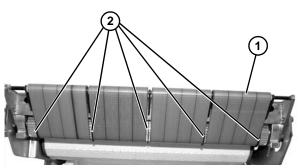


Figure 13



10. Install key (Figure 14, item 1) onto conveyor shaft (Figure 14, item 2).

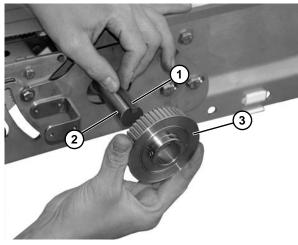


Figure 14

11. Install drive pulley (Figure 14, item 3) onto end of conveyor shaft.

12. Install key (Figure 15, item 1) onto power transfer assembly shaft (Figure 15, item 2).

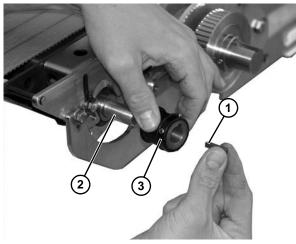


Figure 15

- 13. Install driven pulley (Figure 15, item 3) onto end of power transfer assembly shaft.
- 14. Wrap timing belt (Figure 16, item 1) around driven pulley (Figure 16, item 2) and drive pulley (Figure 16, item 3).

NOTE

You may need to slide driven pulley (*Figure 16, item 2*) off of shaft to install timing belt (*Figure 16, item 1*).

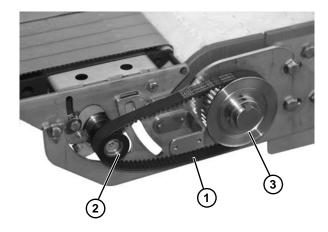
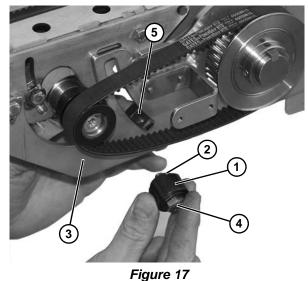


Figure 16

15. Install tensioner (Figure 17, item 1) with washer (Figure 17, item 2) onto bracket (Figure 17, item 3) with screw (Figure 17, item 4) and nut (Figure 17, item 5).



16. Using a straight edge, align driven pulley
(Figure 18, item 1) with drive pulley
(Figure 18, item 2) and tensioner (Figure 18, item 3),
and tighten drive and driven pulley set screws.

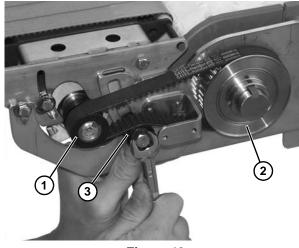


Figure 18

17. Depending upon belt travel (direction A or B), locate timing belt tensioner (Figure 19, item 1) as shown.

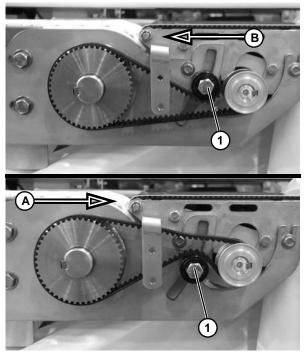


Figure 19

18. Tension timing belt to obtain 1/8" (3 mm) deflection for 6 lb (3 Kg) of force at timing belt mid-point (Figure 20, item 1). Tighten tensioner screw (Figure 20, item 2) to 110 in-lb (12 Nm).

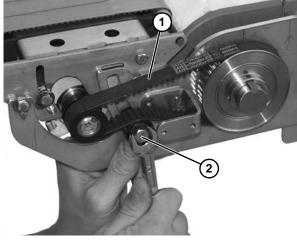


Figure 20

19. Install cover (Figure 21, item 1) with two (2) screws (Figure 21, item 2). Tighten screws to 35 in-lb (4 Nm).

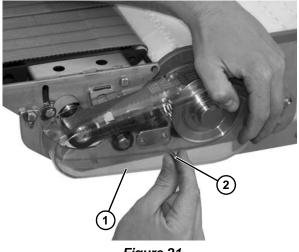


Figure 21

Drive Package Installation

For detailed assembly instructions, refer to the appropriate Drive Packages Manual:

- 851-679 Side Mount 90° Drive Package
- 851-681 Bottom Mount 90° Drive Package
- 851-682 Bottom Mount Parallel Shaft Drive Package
- 1. Attach the motor (Figure 22, item 1) to the conveyor output shaft (Figure 22, item 2).

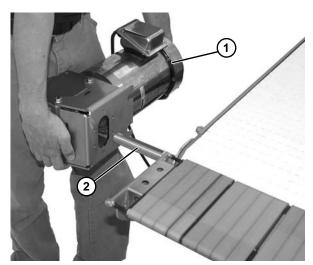


Figure 22

Required Tools

- Level
- 6 mm wrench
- 8 mm wrench
- 10 mm wrench
- 3/32" hex wrench
- 5/32" hex wrench

Checklist

- Keep service parts on hand. Refer to the "Service Parts" section starting on page 16 for recommendations.
- Replace any worn or damaged parts.

Cleaning

NOTE

Proper conveyor application, cleaning, and sanitation are the responsibility of the end user.

Dorner recommends cleaning all the "food zones" prior to placing conveyor into service. Ensure adequate access is provided for cleaning and servicing equipment so that the required level of hygiene can be maintained.



Lubrication

No lubrication is required. Replace bearings if worn.

Maintaining the Conveyor Belt

Troubleshooting

Inspect conveyor belt for:

- · Surface cuts or wear
- Skipping

Damage to belt links or rods, surface cuts and / or wear indicate:

- · Sharp or heavy parts impacting belt
- Jammed parts
- Accumulated dirt
- Foreign material inside the conveyor
- Improperly positioned accessories

Skipping indicates:

- Excessive load on belt
- Worn spindle or impacted dirt on drive spindle

Timing Belt Replacement



 parts can cause serious injury.
 Remove two (2) screws (Figure 23, item 1) and cover (Figure 23, item 2).

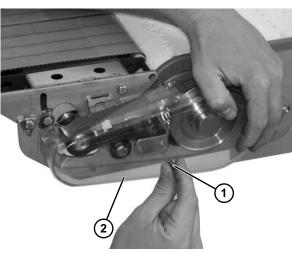


Figure 23

2. Loosen tensioner screw (Figure 24, item 1), and slide tensioner (Figure 24, item 2) downward.

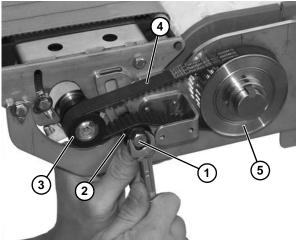


Figure 24

- 3. Slide driven pulley (Figure 24, item 3) outward and remove timing belt (Figure 24, item 4) from driven pulley and drive pulley (Figure 24, item 5).
- 4. Replace the old belt with a new one. Refer to install procedure in "Power Transfer Assembly" on page 5.

Belt Replacement



Loosen two flanged screws (Figure 25, item 1).

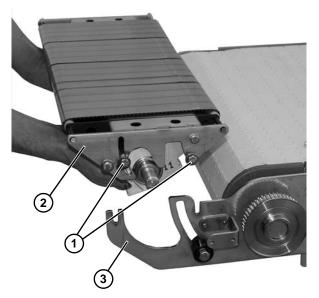


Figure 25

- 3. Lift power transfer assembly (Figure 23, item 2) from side plates (Figure 23, item 3).
- 4. Remove screw (Figure 26, item 1) and loosen screw (Figure 26, item 2). Shaft assembly will collapse, removing tension from the power transfer belts.

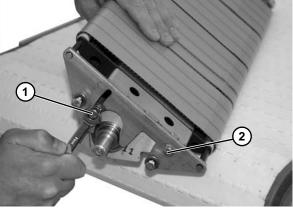


Figure 26

5. Remove belts (Figure 27, item 1) from power transfer assembly (Figure 27, item 2).

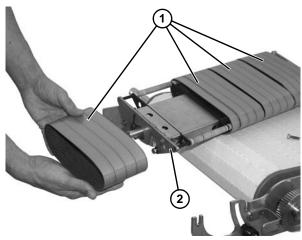


Figure 27

- 6. Replace the old belts with a new belts.
- Lower inner power transfer bracket (Figure 28, item 1) from outer bracket (Figure 28, item 2), until belts are tight.

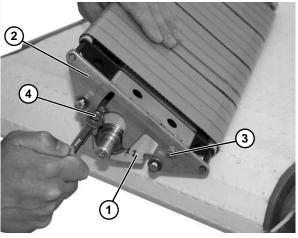


Figure 28

8. Tighten screw (Figure 28, item 3), and install and tighten screw (Figure 28, item 4).

9. Place level (Figure 29, item 1) or straight edge to level power transfer assembly (Figure 29, item 2) with conveyor belt (Figure 29, item 3).

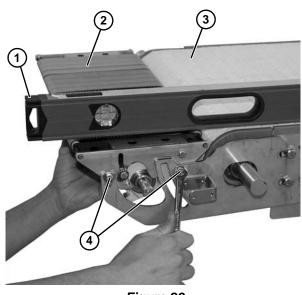


Figure 29

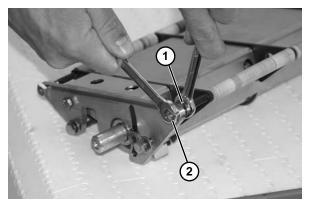
10. Tighten bolts (Figure 29, item 4) to secure position.

Roller Replacement

WARNING

Exposed moving parts can cause severe injury. LOCK OUT POWER before removing guards or performing maintenance.

- 1. Remove belts. See "Belt Replacement" on page 11.
- 2. While holding onto inner nut (Figure 30, item 1), remove outer nut (Figure 30, item 2).





3. Slide rod (Figure 31, item 1) inward and remove the inner nut (Figure 31, item 2).

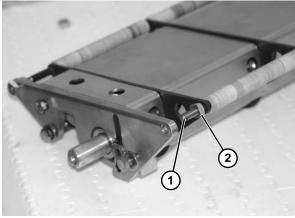


Figure 31

4. Remove rod (Figure 32, item 1) and rollers (Figure 32, item 2).

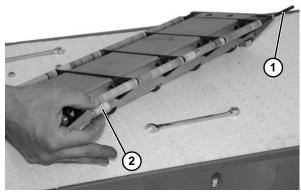


Figure 32

- 5. Repeat on opposite side.
- 6. Install rollers onto rod, reverse of removal.
- 7. Install inner nut (Figure 33, item 1) onto rod (Figure 33, item 2).

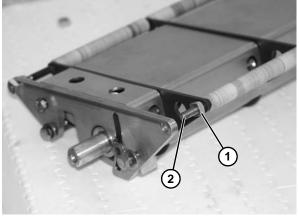


Figure 33

8. Install rods (Figure 34, item 1) so they remain flush with power transfer bracket surface (Figure 34, item 2).

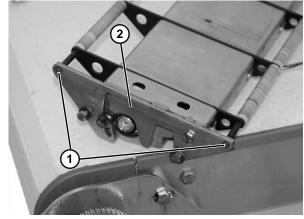


Figure 34

9. While holding onto inner nut (Figure 35, item 1), install and tighten outer nut (Figure 35, item 2).

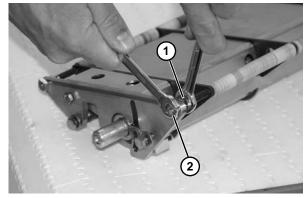


Figure 35

10. Install four belts. See "Belt Replacement" on page 11.

Bearing Replacement



3. Remove screw (Figure 36, item 1). Repeat on opposite side.

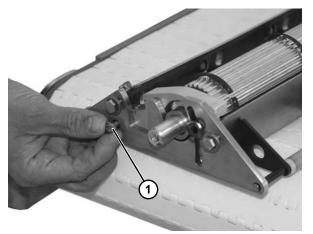


Figure 36

4. Remove shaft assembly (Figure 37, item 1) from power transfer frame (Figure 37, item 2).

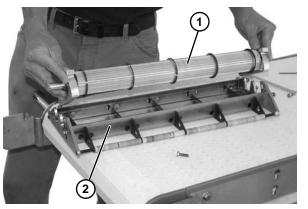


Figure 37

5. Remove bracket (Figure 38, item 1) from each side of shaft assembly by sliding it off the bearing. Be certain to note location and orientation of left and right sides.

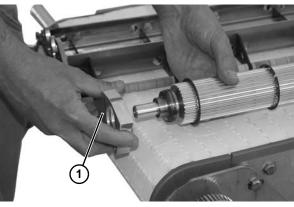


Figure 38

6. Loosen set screws (Figure 39, item 1) from bearing (Figure 39, item 2).

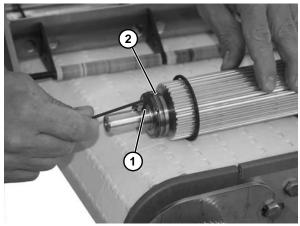


Figure 39

7. Remove bearing (Figure 40, item 1) from shaft (Figure 40, item 2).

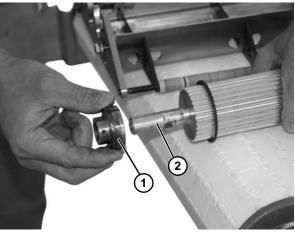


Figure 40

8. Install new bearing on each side.

 Center shaft assembly, so that there is equal space between each bracket (Figure 41, item 1) and roller (Figure 41, item 2). Tighten set screws (Figure 41, item 3).

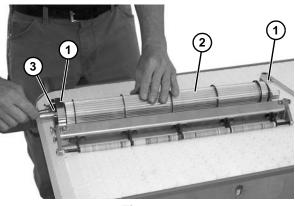


Figure 41

10. Install belts. Refer to "Belt Replacement" on page 11.

Position Adjustment

 To adjust height, place level (Figure 42, item 1) or straight edge to level power transfer assembly (Figure 42, item 2) with conveyor belt (Figure 42, item 3). Tighten two bolts (Figure 42, item 4) to secure position.

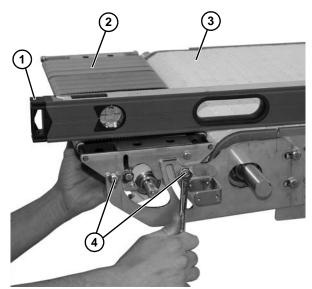


Figure 42

 To adjust location, place level (Figure 43, item 1) or straight edge to level power transfer assembly (Figure 43, item 2) with conveyor belt (Figure 43, item 3). Be certain that there is a minimum 1/8 - 1/4 in. distance (Figure 43, item 4) between power transfer and conveyor belt, and tighten three bolts (Figure 43, item 5) to secure position.

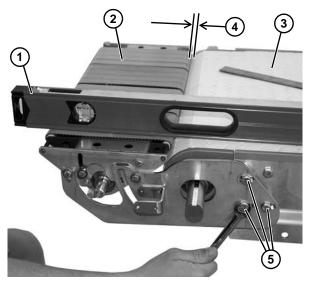


Figure 43

NOTE

Before running power transfer, be certain that belts (Figure 44, item 1) are not riding on spacers (Figure 44, item 2).

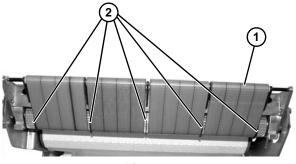


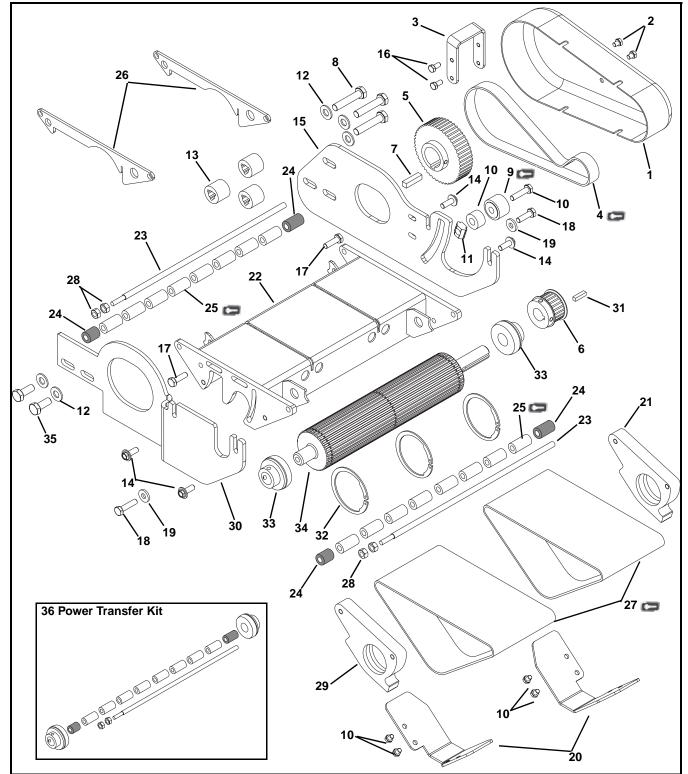
Figure 44

Service Parts

NOTE

For replacement parts other than those shown in this section, contact an authorized Dorner Service Center or the factory. Key Service Parts and Kits are identified by the Performance Parts Kits logo 🖙 . Dorner recommends keeping these parts on hand.

Power Transfer Components



Service Parts

	Part Number	Description			
Item	509838	Cover			
2	960506MSS	Hex Head Cap Screw, M580 x 6 mm			
3	509837	Cover Bracket			
3					
	814-097	Belt, for use with 48 Tooth Pulley			
	814-415	Belt, for use with 30 Tooth Pulley			
	814-108	Belt, for use with 60 Tooth Pulley			
5	509855	Pulley, 48 Tooth			
	509859	Pulley, 30 Tooth			
	509860	Pulley, 60 Tooth			
6	509856	Pulley, 22 Tooth			
7	912-108SS	Key			
8	960840MSS	Hex Head Cap Screw,			
		M8-1.25 x 40 mm			
9	802-046	Bearing Cam			
10	450445	Cam Spacer			
11		Cam Nut			
	202390M				
12	911-208	Washer, 0.3125"			
13	509839	Aluminum Spacer			
14	960616MSSF	Hex Head Cap Screw,			
		M6-1.00 x 16 mm			
15	509833	Transfer Plate			
16	960510MSS	Hex Head Cap Screw, M580 x 10 mm			
17	960620MSS	Hex Head Cap Screw,			
		M6-1.00 x 20 mm			
18	960625MSS	Hex Head Cap Screw,			
		M6-1.00 x 25 mm			
19	911-201	Washer, 0.25"			
20	509851	Spindle Guard			
21	509831	Bearing Retaining Block, Left Hand			
22	509846- <u>WW</u>	Frame Assembly,			
~~	303040 <u>-0000</u>	for Straight Conveyors			
	500847 \\\\\	Frame Assembly,			
	509847- <u>WW</u>	-			
00	E00040 \4044	for Curve Conveyors			
23	509840- <u>WW</u>	Roller Shaft for Straight Conveyors			
	509841- <u>WW</u>	Roller Shaft for Curve Conveyors			
24	509849- <u>LLL</u>	Plastic Spacer			
25*	501087	Roller, 0.5" x 1.06"			
26	509836	Support Plate			
27*	509850-100	Timing Belt, 100 mm wide			
	509850-100 509850-075	Timing Belt, 100 mm wide			
27*		Timing Belt, 100 mm wide Timing Belt, 75 mm wide			
	509850-075 509850-050	Timing Belt, 100 mm wide Timing Belt, 75 mm wide Timing Belt, 50 mm wide			
0	509850-075 509850-050 509850-025	Timing Belt, 100 mm wide Timing Belt, 75 mm wide Timing Belt, 50 mm wide Timing Belt, 25 mm wide			
28	509850-075 509850-050 509850-025 990601MSS	Timing Belt, 100 mm wide Timing Belt, 75 mm wide Timing Belt, 50 mm wide Timing Belt, 25 mm wide Hex Nut			
28 29	509850-075 509850-050 509850-025 990601MSS 509832	Timing Belt, 100 mm wide Timing Belt, 75 mm wide Timing Belt, 50 mm wide Timing Belt, 25 mm wide Hex Nut Bearing Retaining Block, Right Hand			
28	509850-075 509850-050 509850-025 990601MSS 509832 509835	Timing Belt, 100 mm wide Timing Belt, 75 mm wide Timing Belt, 50 mm wide Timing Belt, 25 mm wide Hex Nut Bearing Retaining Block, Right Hand Bent Transfer Plate, Right Hand			
28 29 30	509850-075 509850-050 509850-025 990601MSS 509832 509835 509834	Timing Belt, 100 mm wide Timing Belt, 75 mm wide Timing Belt, 50 mm wide Timing Belt, 25 mm wide Hex Nut Bearing Retaining Block, Right Hand Bent Transfer Plate, Right Hand Bent Transfer Plate, Left Hand			
28 29 30 31	509850-075 509850-050 509850-025 990601MSS 509832 509835 509834 912-080SS	Timing Belt, 100 mm wide Timing Belt, 75 mm wide Timing Belt, 50 mm wide Timing Belt, 25 mm wide Hex Nut Bearing Retaining Block, Right Hand Bent Transfer Plate, Right Hand Bent Transfer Plate, Left Hand Key			
28 29 30 31 32	509850-075 509850-050 509850-025 990601MSS 509832 509835 509834 912-080SS 807-1852	Timing Belt, 100 mm wide Timing Belt, 75 mm wide Timing Belt, 50 mm wide Timing Belt, 25 mm wide Hex Nut Bearing Retaining Block, Right Hand Bent Transfer Plate, Right Hand Bent Transfer Plate, Left Hand Key Retaining Ring			
28 29 30 31	509850-075 509850-050 509850-025 990601MSS 509832 509835 509834 912-080SS 807-1852 802-180	Timing Belt, 100 mm wide Timing Belt, 75 mm wide Timing Belt, 50 mm wide Timing Belt, 25 mm wide Hex Nut Bearing Retaining Block, Right Hand Bent Transfer Plate, Right Hand Bent Transfer Plate, Left Hand Key Retaining Ring Bearing			
28 29 30 31 32	509850-075 509850-050 509850-025 990601MSS 509832 509835 509834 912-080SS 807-1852	Timing Belt, 100 mm wide Timing Belt, 75 mm wide Timing Belt, 50 mm wide Timing Belt, 25 mm wide Hex Nut Bearing Retaining Block, Right Hand Bent Transfer Plate, Right Hand Bent Transfer Plate, Left Hand Key Retaining Ring			
28 29 30 31 32 33	509850-075 509850-050 509850-025 990601MSS 509832 509835 509834 912-080SS 807-1852 802-180	Timing Belt, 100 mm wide Timing Belt, 75 mm wide Timing Belt, 50 mm wide Timing Belt, 25 mm wide Hex Nut Bearing Retaining Block, Right Hand Bent Transfer Plate, Right Hand Bent Transfer Plate, Left Hand Key Retaining Ring Bearing			
28 29 30 31 32 33	509850-075 509850-050 509850-025 990601MSS 509832 509835 509834 912-080SS 807-1852 802-180 509842- <u>WW</u> 509843- <u>WW</u>	Timing Belt, 100 mm wide Timing Belt, 75 mm wide Timing Belt, 50 mm wide Timing Belt, 25 mm wide Hex Nut Bearing Retaining Block, Right Hand Bent Transfer Plate, Right Hand Bent Transfer Plate, Left Hand Key Retaining Ring Bearing Pulley for Straight Conveyor Pulley for Curve Conveyor			
28 29 30 31 32 33 34	509850-075 509850-050 509850-025 990601MSS 509832 509835 509834 912-080SS 807-1852 802-180 509842- <u>WW</u>	Timing Belt, 100 mm wide Timing Belt, 75 mm wide Timing Belt, 50 mm wide Timing Belt, 25 mm wide Hex Nut Bearing Retaining Block, Right Hand Bent Transfer Plate, Right Hand Bent Transfer Plate, Left Hand Key Retaining Ring Bearing Pulley for Straight Conveyor Pulley for Curve Conveyor Hex Head Cap Screw,			
28 29 30 31 32 33 34 35	509850-075 509850-050 509850-025 990601MSS 509832 509835 509834 912-080SS 807-1852 802-180 509842- <u>WW</u> 509843- <u>WW</u> 960820MSS	Timing Belt, 100 mm wideTiming Belt, 75 mm wideTiming Belt, 50 mm wideTiming Belt, 25 mm wideHex NutBearing Retaining Block, Right HandBent Transfer Plate, Right HandBent Transfer Plate, Left HandKeyRetaining RingBearingPulley for Straight ConveyorPulley for Curve ConveyorHex Head Cap Screw,M8-1.25 x 20 mm			
28 29 30 31 32 33 34	509850-075 509850-050 509850-025 990601MSS 509832 509835 509834 912-080SS 807-1852 802-180 509842- <u>WW</u> 509843- <u>WW</u>	Timing Belt, 100 mm wideTiming Belt, 75 mm wideTiming Belt, 50 mm wideTiming Belt, 50 mm wideHex NutBearing Retaining Block, Right HandBent Transfer Plate, Right HandBent Transfer Plate, Left HandKeyRetaining RingBearingPulley for Straight ConveyorPulley for Curve ConveyorHex Head Cap Screw,M8-1.25 x 20 mmPower Transfer Kit			
28 29 30 31 32 33 34 35 36	509850-075 509850-050 509850-025 990601MSS 509832 509835 509834 912-080SS 807-1852 802-180 509842-WW 509843-WW 960820MSS 735PT-WW	Timing Belt, 100 mm wideTiming Belt, 75 mm wideTiming Belt, 50 mm wideTiming Belt, 50 mm wideHex NutBearing Retaining Block, Right HandBent Transfer Plate, Right HandBent Transfer Plate, Left HandKeyRetaining RingBearingPulley for Straight ConveyorPulley for Curve ConveyorHex Head Cap Screw,M8-1.25 x 20 mmPower Transfer Kit(Includes items 23, 24, 25, 28, and 33)			
28 29 30 31 32 33 34 35 36 WW =	509850-075 509850-050 509850-025 990601MSS 509832 509835 509834 912-080SS 807-1852 802-180 509842- <u>WW</u> 509843- <u>WW</u> 960820MSS 735PT- <u>WW</u> Conveyor width re	Timing Belt, 100 mm wide Timing Belt, 75 mm wide Timing Belt, 50 mm wide Timing Belt, 50 mm wide Hex Nut Bearing Retaining Block, Right Hand Bent Transfer Plate, Right Hand Bent Transfer Plate, Left Hand Key Retaining Ring Bearing Pulley for Straight Conveyor Pulley for Curve Conveyor Hex Head Cap Screw, M8-1.25 x 20 mm Power Transfer Kit (Includes items 23, 24, 25, 28, and 33) beference: 04 – 36 in 02 increments			
28 29 30 31 32 33 34 35 36 <u>WW =</u> LLL =	509850-075 509850-050 509850-025 990601MSS 509832 509835 509834 912-080SS 807-1852 802-180 509842- <u>WW</u> 509843- <u>WW</u> 960820MSS 735PT- <u>WW</u> Conveyor width re Spacer Length in	Timing Belt, 100 mm wideTiming Belt, 75 mm wideTiming Belt, 50 mm wideTiming Belt, 50 mm wideHex NutBearing Retaining Block, Right HandBent Transfer Plate, Right HandBent Transfer Plate, Left HandKeyRetaining RingBearingPulley for Straight ConveyorPulley for Curve ConveyorHex Head Cap Screw,M8-1.25 x 20 mmPower Transfer Kit(Includes items 23, 24, 25, 28, and 33)			

	Timing Belt and Roller Quantity Chart							
Width	Roller Quantity - Item #25	Timing Belt Quantity - Item #27						
4"	8	509850-075						
6"	12	509850-100 & 509850-050						
8"	16	509850-100 & 509850-075						
10"	20	509850-100 (x2) & 509850-025						
12"	24	509850-100 (x2) & 509850-075						
14"	28	509850-100 (x3) & 509850-025						
16"	32	509850-100 (x3) & 509850-075						
18"	34	509850-100 (x4) & 509850-025						
20"	38	509850-100 (x4) & 509850-075						
22"	42	509850-100 (x5) & 509850-025						
24"	44	509850-100 (x5) & 509850-075						
26"	48	509850-100 (x6) & 509850-025						
28"	52	509850-100 (x6) & 509850-075						
30"	56	509850-100 (x7)						
32"	60	509850-100 (x7) & 509850-050						
34"	64	509850-100 (x8)						
36"	68	509850-100 (x8) & 509850-050						

Return Policy

Returns must have prior written factory authorization or they will not be accepted. Items that are returned to Dorner without authorization will not be credited nor returned to the original sender. When calling for authorization, please have the following information ready for the Dorner factory representative or your local distributor:

- 1. Name and address of customer.
- 2. Dorner part number(s) of item(s) being returned.
- 3. Reason for return.
- 4. Customer's original order number used when ordering the item(s).
- 5. Dorner or distributor invoice number (if available, part serial number).

A representative will discuss action to be taken on the returned items and provide a Returned Goods Authorization (RMA) number for reference. RMA will automatically close 30 days after being issued. To get credit, items must be new and undamaged. There will be a return charge on all items returned for credit, where Dorner was not at fault. It is the customer's responsibility to prevent damage during return shipping. Damaged or modified items will not be accepted. The customer is responsible for return freight.

	Product Type								
	Standard Products						Engineered to order parts		
Product Line	Conveyors	Gearmotors & Mounting Packages	Support Stands	Accessories	Spare Parts (non-belt)	Spare Belts - Standard Flat Fabric	Spare Belts - Cleated & Specialty Fabric	Spare Belts - Plastic Chain	All equipment and parts
1100									
2200									
2200 Modular Belt									
2200 Precision Move									
2300		30% return fee for all products except: 50% return fee for conveyors with modular belt, cleated belt or specialty belts non-returnable							
2300 Modular Belt									
3200									
3200 LPZ							case-by-case		
3200 Precision Move									
4100									
5200									
5300									
6200									
Controls									
7200 / 7300	50% return fee for all products								
7350							•		•
7360	non-returnable								
7400									
7600									

Returns will not be accepted after 60 days from original invoice date. The return charge covers inspection, cleaning, disassembly, disposal and reissuing of components to inventory. If a replacement is needed prior to evaluation of returned item, a purchase order must be issued. Credit (if any) is issued only after return and evaluation is complete.

Dorner has representatives throughout the world. Contact Dorner for the name of your local representative. Our Customer Service Team will gladly help with your questions on Dorner products.

For a copy of Dorner's Warranty, contact factory, distributor, service center or visit our website at www.dorner.com.

For replacement parts, contact an authorized Dorner Service Center or the factory.



Dorner Mfg. Corp. reserves the right to change or discontinue products without notice. All products and services are covered in accordance with our standard warranty. All rights reserved. © Dorner Mfg. Corp. 2010 DORNER MFG. CORP.

975 Cottonwood Ave., PO Box 20 Hartland, WI 53029-0020 USA TEL 1-800-397-8664 (USA) FAX 1-800-369-2440 (USA) Internet: www.dorner.com

Outside the USA: TEL 1-262-367-7600 FAX 1-262-367-5827

Printed in U.S.A.