

GORDON[®]

ELECTRIC SUPPLY, INC.

WHERE **RELIABILITY** IS GUARANTEED



(815) 936-4700 Kankakee, IL
(708) 479-4660 Mokena, IL
(815) 844-6345 Pontiac, IL

Mission

To be so valued by our customers that they choose us first and encourage others to select us.



Core Values

Reliability • Resourcefulness • Teamwork • Compassion

Company Description



Gordon Electric Supply is a people-centered company where teamwork is essential, and team members are encouraged to develop resourceful solutions and make a difference. We are a premier distributor of electrical supplies and energy-efficient products, far out-pacing the industry in growth and innovative solutions. We sell lighting, electrical power distribution equipment, and miscellaneous electrical supplies through our warehouse locations and online. In addition, we provide the technological design and project management capabilities of a large distributor. As a local, family-owned small business for over 65 years, we pride ourselves on creating value for our customers.

Six-time Distributor of the Year.



Material supplied by Gordon for the Douglas E. Perry Student Life and Recreation Center, Olivet Nazarene University.

Industry Recognition

Gordon has been named not once, but 6 times in recent years as the Distributor of the Year by IMARK, the industry's #1 marketing and buying group. Nationwide, we are the only distributor to receive this award 6 times, signifying our growth, strength, and reputation with the leading manufacturers in the industry. This means we have the support we need to provide the highest level of service to our customers.

"Over the years I have grown to realize how much Gordon Electric is respected by its vendors."

-Dave Ruder, President
Ruder Electric, Inc.
Kankakee, IL

"The premier relationship Gordon has with manufacturers delivers support before, during and after the project is completed."

-Rick Stiegel, Vice President
Airport Electric Co.
Chicago, IL



Cara Gordon Potter
President & CEO

Woman-Owned Business

As a Woman-Owned Business Enterprise, we are certified by the State of Illinois and State of Indiana, as well as the nationwide Women's Business Enterprise National Council (WBENC).



GORDON **GOLDEN** GUARANTEE

The only electrical distributor with unconditional guarantees.

We are the **ONLY** electrical distributor to back our service with an unconditional guarantee. In the event we cause our customer a problem for any reason, we will issue them a \$25.00 credit to their account.

Our guarantee includes:



- **RELIABLE STOCK**

Items on the "List of Most Popular Items" will be in stock for regularly ordered quantities.

- **ERROR-FREE ORDER PROCESSING & BILLING**

Counter, will-call and delivery service orders will be filled and delivered error-free. If an error occurs, re-delivery will be made promptly and according to our customer's needs. Additionally, invoices will be free of pricing and billing errors.

- **TIMELY WILL-CALLS**

All will-calls will be ready with a minimum of one-hour notice. The only exception is multiple wire-cuts. Please call for their lead times.

If we fail to meet our commitment or if you are dissatisfied with our service for any reason, please contact our sales team and request your guarantee credit.

Customers whose will-calls are not ready in one hour or who identify an error before leaving the store can choose either \$10.00 in cash or a \$25.00 credit to their account.

Online Advantages

Saving You Time 24/7 Online

Visit our website at www.GordonElectricSupply.com

Check Your Account & Pay Online

- Option to select invoices and pay online
- View monthly statements
- View open invoices
- Check open bids
- Check backorders
- Research order history
- View account status

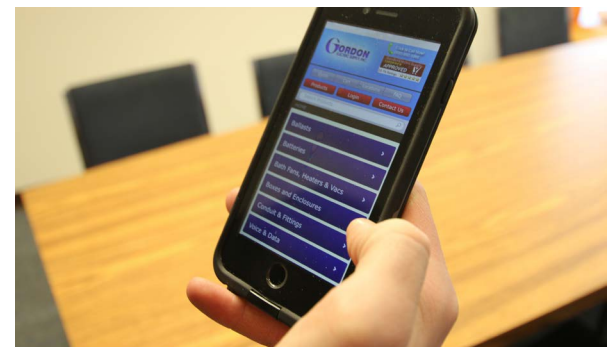
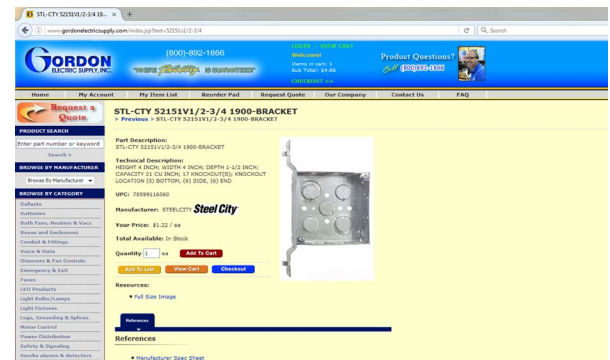
Save Time

- Check inventory availability
- Avoid telephone time
- Order prior to pick-up
- Research products
- Learn about new products, promotions and events

Order Anytime

- Submit an order online **24/7**
- Get a quote
- Submit an order at night and have it ready the next morning

Our Website is Mobile Friendly!



Kankakee, IL Location

Contact Us

Website: www.GordonElectricSupply.com

E-Mail: customerservice@gordonelectric.com



Mokena, IL Location



Pontiac, IL Location



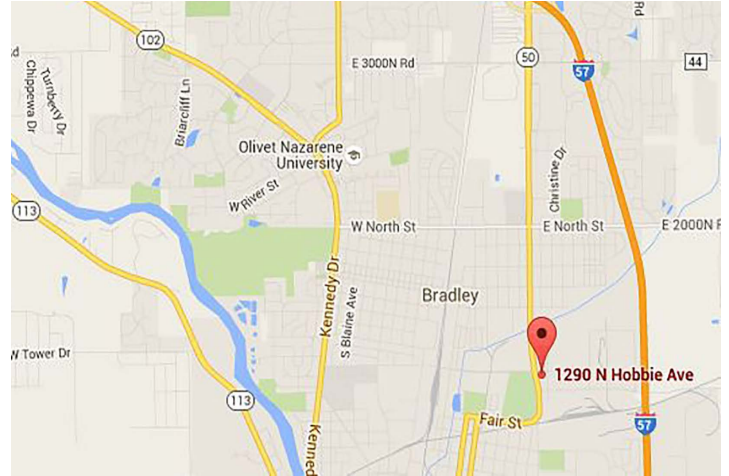
Address: 1290 N. Hobbie Avenue, Kankakee, IL 60901 (On Rt. 50, 2 miles south of I-57 at exit 315) ; P.O. Box 231

Phone: (815) 936-4700

Toll Free: (800) 892-1866

Fax: (815) 932-7484

Hours: Monday – Friday 7AM – 4:30PM
Saturday 8AM – 12PM



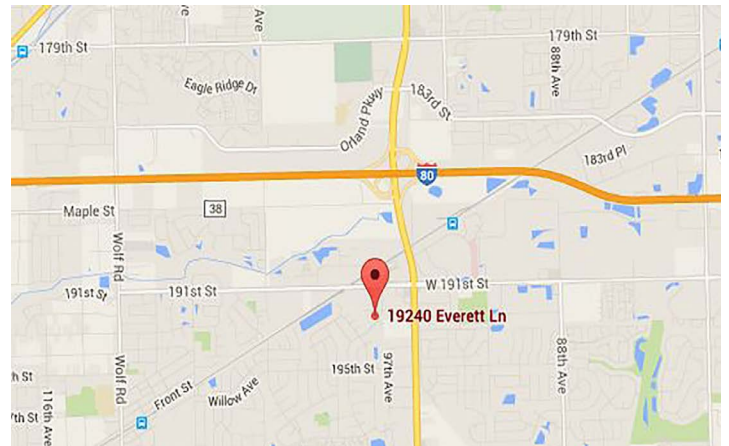
Address: 19240 Everett Lane, Mokena, IL 60448 (1 block south of I-80 at LaGrange Rd.)

Phone: (708) 479-4660

Toll Free: (800) 346-7366

Fax: (708) 479-4663

Hours: Monday – Friday 7AM – 4:30PM



Address: 711 N. Ladd Street, Pontiac, IL 61764 (3 blocks north of Rt. 116)

Phone: (815) 844-6345

Toll Free: (800) 235-4184

Fax: (815) 842-1424

Hours: Monday - Friday 7AM - 5PM
Saturday 8AM - 12PM



Gordon goes beyond responsive service. We have a full line of service benefits to satisfy your needs.

Your time is spent on the job, not at Gordon. *Our regular services include:*

- Will-calls filled in an hour or less
- Online order entry 24/7
- Quick counter service
- Daily deliveries in most areas
- Fast turnaround on quotations
- Convenient parking and interstate access

Your special needs are met. *Our customized regular services include:*

- Hold-for-release orders
- Just-in-time shipping
- Crib inventory management
- Certified WBE participation
- Technical assistance
- Special deliveries
- Quick turnaround on non-stock orders
- 24-hour emergency service
- National account capability
- Customized information reports
- EDI and Punch Out capabilities



Your business' capabilities are expanded.

Gordon offers in-house technical experts to assist with the design of electrical, industrial, electronic, and lighting systems. We also specialize in project management services.

You are helping build the local economy.

The money you spend with our local business stays in the community and helps to grow the economy upon which we all depend.