

A GUIDE TO
THE WORLD OF
GRAZIE® REWARDS



THE VENETIAN® RESORT

— LAS VEGAS —

venetian.com/grazie



WELCOME TO GRAZIE REWARDS

Benvenuto. It's so nice to have you as a member of the Grazie Rewards Program. You now hold the key that unlocks exclusive offers, access, and benefits throughout The Venetian® Resort Las Vegas. Won't you let us show you around?



GRAZIE REWARDS IS THE

POSSIBILITY TO UNLOCK.
POSSIBILITY TO DISCOVER.
POSSIBILITY TO EXPLORE.
POSSIBILITY TO REFINE.
POSSIBILITY TO ENGAGE.
POSSIBILITY TO TRANSFORM.
POSSIBILITY TO LET GO.

WANT THE WORLD?
GET IT WITH GRAZIE REWARDS.



GET THE WORLD WITH GRAZIE REWARDS

Members of Grazie Rewards always:

- Get the best suite rates
- Receive exclusive resort access and benefits
- Earn gaming benefits like comps and free slot play

TIER POINTS

Tier Points determine your Tier within the Grazie Rewards Program and help you achieve increased recognition.

Enjoy a host of special benefits on every visit to The Venetian Resort according to your Tier.

- Grazie Member: 0 - 999 Tier Points
- Grazie Premier: 1,000 - 9,999 Tier Points
- Grazie Elite: 10,000 - 39,999 Tier Points
- Paiza Gold: 40,000+ Tier Points

How do I earn Tier Points?

Tier Points are earned based on your spend throughout the resort. You can earn Tier Points for the cost of your suite, for slot play and table games play, and for any resort spend charged back to your suite.

- Slots: 4 Tier Points earned for every \$1 of Theoretical win
- Hotel: 3 Tier Points earned for every \$1 paid at checkout for suite rate, resort fee, and upgrades
- Tables: 2 Tier Points earned for every \$1 of Theoretical win
- Resort: 1 Tier Point earned for every \$1 charged to your suite for dining, entertainment, spa, or retail purchases and paid for at checkout

Do Tier Points expire?

The Tier Points earning period begins on March 1 and ends on the last day of February of the following year. While Tier Points expire at the end of each earning period, the Tier Points earned throughout the year determine your Tier for the current period and the subsequent year. Make sure you earn enough points during the year to not only keep your current Tier but also to earn the next Tier up so you can enjoy even more benefits.



GRAZIE REWARDS POINTS

What are Grazie Rewards Points?

Grazie Rewards Points are earned when playing any slot machine inside the casino. These points are redeemable for your choice of Slot Credits or Resort Comps to use at participating partners throughout the resort.

How do I earn Grazie Rewards Points?

- Slots: 4 Grazie Rewards Points for every \$1 of theoretical win

Do Grazie Rewards Points expire?

Grazie Rewards Points remain valid so long as you have rated slot play within the past 12 months.



GRAZIE GIFTS POINTS

What are Grazie Gifts Points?

Grazie Gifts Points are earned when playing any slot machine or table games inside the casino. These points can be exchanged for exciting gifts from your favorite luxury brands at the popular Grazie Gifts event.

How do I earn Grazie Gifts Points?

- Slots: Earn 4 Grazie Gifts Points for every \$1 of Theoretical win
- Tables: Earn 2 Grazie Gifts Points for every \$1 of Theoretical win

Do Grazie Gifts Points expire?

Unused Grazie Gifts Points expire immediately following the annual Grazie Gifts event each November, so don't miss out on this unique shopping experience.

GRAZIE REWARDS BENEFITS



**GRAZIE
MEMBER**
Up to
999 Points

**GRAZIE
PREMIER**
1,000
Points

**GRAZIE
ELITE**
10,000
Points

**PAIZA
GOLD**
40,000
Points

ACCESS				
Book Personalized Offers on venetian.com/grazie	●	●	●	●
Exclusive Offers and Promotions	●	●	●	●
Dedicated Reservation Line			●	●
Priority Line at Select Venues ^{1,2}			●	●
Reserved Poolside Seating ^{1,3}				●
GAMING				
Grazie Rewards Point Redemption	1pt = \$0.01	1pt = \$0.015	1pt = \$0.02	1pt = \$0.025
Earn Grazie Rewards Points for Slot Play to redeem for Slot Credit or Resort Comps	●	●	●	●
Priority Slot Service		●	●	●
Personalized Gaming Offers ¹		●	●	●
Eligible to Earn Grazie Gifts Points		●	●	●
HOTEL				
Exclusive Member Rates	●	●	●	●
Complimentary Late Check-out		12pm	2pm	2pm
Complimentary View Upgrade ^{1,4}			●	●
Invited Guest Check-in			●	●
Complimentary Next Suite Upgrade ^{1,4}				●
ENTERTAINMENT & ATTRACTIONS				
Exclusive Ticket Pre-sales	●	●	●	●
Gondola Ride Discount ⁵	10%	10%	20%	20%
SHOPPING & SPA				
Grand Canal Shoppes® Digital Shopping Passport	●	●	●	●
The Venetian Floral Discount + Online Orders ⁵ (Code: GRAZIE20)	20%	20%	20%	20%
The Venetian Resort Retail Outlets Discount ^{1,5,7}		10%	20%	20%
Canyon Ranch® spa + fitness Savings on Services ^{5,6}	10%	10%	10%	25%

1. Subject to availability, management reserves all rights.
2. Grazie Rewards Desk, Valet, Taxi Line, Early Entry for Shows, Grand Lux Cafe Seating.
3. Reservations Required. Seating will be in the designated section of The Palazzo® pool. Valid March 1-September 30.
4. Suite upgrades are available to paid hotel guests only.
5. Valid for existing members only. Must present Grazie Rewards card to redeem benefit.

6. Cannot be combined with any other offer. Excludes retail items.
7. Grazie Rewards card must be present to receive discount. Not valid on concert/show merchandise. Participating stores in The Venetian tower: Emporio d'Gondola, International News, The Venetian Shoppe, Venezia Gift Shop, and The Venetian Pool Shop. Participating stores in The Palazzo tower: Emporia and The Palazzo Pool Shop.

Grazie Rewards Loyalty Program Terms and Conditions

1. Participation in the Grazie Rewards loyalty program ("Program") is subject to the Grazie Rewards Terms and Conditions.
2. Nevada law prohibits persons under 21 years of age from engaging in any gaming activity; Patrons must be at least 21 years of age to participate in the Program and present valid government-issued photo identification for proof of age in order to obtain a Grazie Rewards card.
3. Membership and all associated benefits of the Program are intended for use by the person listed on the account ("Program Member") and are non-transferable.
4. Valid government-issued photo identification along with Grazie Rewards card must be presented when redeeming against any point balance associated with the Program.
5. Replacement and/or duplicate cards will be issued with valid government-issued photo identification. The Venetian Resort ("The Venetian") is not responsible for lost, stolen, or misused cards.
6. Management reserves the right to adjust Program account Tier ("Tier") or any point balance due to computer error, machine malfunction, operator error, fraud, or other misuse of the Grazie Rewards card.
7. All decisions regarding the interpretation of Program Terms and Conditions, eligibility, disputes, accumulation of Tier Points, Grazie Rewards Points, and Grazie Gifts Points, and subsequent decisions by management are final and binding.
8. It is against Program Terms and Conditions for Program Members to distribute cards to other persons for the purpose of accruing points.
9. Employees of The Venetian, their immediate family members, and household members are ineligible for membership in the Program.
10. Membership in the Program may be revoked or canceled at any time, without notice, at the discretion of management.
11. Management reserves the right to cancel, change, or revise Program Terms and Conditions, rewards, and benefits.
12. Membership in the Program constitutes acceptance of all Program Terms and Conditions, policies of The Venetian, and any and all changes to the same, including changes to rewards and benefits.
13. Any Program Member who is trespassed from The Venetian will have his or her Program membership immediately revoked and will not be eligible for any future Program benefits. Further, the trespassed individual will forfeit any and all benefits associated with his or her Program membership, including, but not limited to any unredeemed Tier Points, Grazie Rewards Points, or Grazie Gifts Points.
14. Any Program Member may be excluded from any Tier based on management discretion.
15. The following outlines the four (4) Program Tiers and the number of Tier Points that must be earned to attain each Tier: "Grazie Member" = 0 Tier Points; "Grazie Premier" = 1,000 Tier Points; "Grazie Elite" = 10,000 Tier Points; "Paiza Gold" = 40,000 Tier Points.
16. Upon enrollment in the Program, the participant becomes a Program Member and will be eligible for the corresponding Tier benefits based on the qualifying Tier Points earned. A Program Member's Tier will automatically advance once the minimum number of Tier Points associated with each Tier is earned.
17. Tier benefits are valid from the date the Tier is attained until the last day of February of the following year.
18. Tier Point accumulation and Tier advancement are determined between March 1 and the last day of February of the following year ("Tier Accumulation and Advancement Period"). Starting March 1 of a new Accumulation and Advancement Period, the following occurs: Tier Points will reset to zero, and Program Member's Tier will be established based on the Tier Points earned from the previous Tier Accumulation and Advancement Period.
19. Tier Points, Grazie Rewards Points, and Grazie Gifts Points are earned at the rates described herein or as otherwise designated or revised by management.
20. Tier Points are earned from qualifying slot and video poker play, table games play, and other Resort spend charged back to the Program Member's suite and paid for at checkout. Program Member will earn: Slot and Video Poker Play - Four (4) Tier Points per \$1 in theoretical; Table Games Play - Two (2) Tier Points per \$1 in theoretical; Hotel charges (Suite Rate, Resort Fee, and Suite Upgrades) - Three (3) Tier Points for every \$1 paid at checkout; Resort charges - One (1) Tier Point for every \$1 charged back to Program Member's suite for dining, entertainment, spa, or retail purchase that are paid for at checkout. Tier Points will not be awarded for taxes, gratuity, or comps. Tier Points earned, as described above, are combined to determine Tier. Tier Points from Hotel charges and Resort charges can be earned for a maximum of three suites on any particular date or date range. Benefits of each Tier are outlined in the Grazie Rewards Brochure.
21. To earn Tier Points from qualifying Resort charges, Program Member must charge all purchases made at participating outlets back to his or her suite, and his or her Grazie Rewards Account number must be linked to the Program Member's reservation. It is the responsibility of the Program Member to provide his or her Grazie Rewards card number to the Front Desk agent during check-in and ask to link his or her Grazie Rewards account to his or her reservation.
22. To take advantage of Tier benefits, Program Member must present his or her Grazie Rewards card to participating outlets at the time of benefit redemption.
23. Grazie Rewards Points are earned from qualifying slot and video poker play only. Program Member will earn: Slot and Video Poker Play - Four (4) Grazie Rewards Points per \$1 in theoretical. Grazie Rewards Points are valid as long as the Program Member obtains at least one (1) Grazie Rewards Point every twelve months. If the Program Member does not obtain any Grazie Rewards Points within any twelve-month period, the entire Grazie Rewards Points account balance will expire.
24. Grazie Rewards Points are only redeemable for Slot Credits or Resort Comps. Grazie Rewards Points will be redeemable at different rates based on Program Member's Tier, which will be as follows: "Grazie Member" - 1 Grazie Rewards Point = \$0.01; "Grazie Premier" - 1 Grazie Rewards Point = \$0.015; "Grazie Elite" - 1 Grazie Rewards Point = \$0.02; "Paiza Gold" - 1 Grazie Rewards Point = \$0.025. Grazie Rewards Points must be redeemed in whole dollar increments.
25. To redeem Grazie Rewards Points for Slot Credits, Program Member must insert their Grazie Rewards card into a slot machine and follow the steps on the machine to download their Slot Credits which include Program Member validation by entering the PIN Number associated with the Program Member's account.
26. To redeem Grazie Rewards Points for a Resort Comp, Program Member must bring valid, government-issued photo identification along with their Grazie Rewards card to the Grazie Rewards Desk to receive a Resort Comp voucher. Outlets participating in Resort Comps are subject to change without notice. A list of participating outlets is available at the Grazie Rewards Desk. Resort Comp voucher will expire 72 hours after issuance.
27. Grazie Gifts Points are earned from qualifying slot play, video poker play, and table games play only. Program Member will earn: Slot and Video Poker Play - Four (4) Grazie Gifts Points per \$1 in theoretical; Table Games Play - Two (2) Grazie Gifts Points per \$1 in theoretical. Grazie Gifts Points may only be redeemed during the Annual Grazie Gifts event and shall expire at the conclusion of the Annual Grazie Gifts event and will be reset to zero thereafter.
28. Grazie Rewards card must be properly inserted in the card reader to accumulate Tier Points, Grazie Rewards Points, and Grazie Gifts Points on qualifying slot and video poker play and must be presented to Table Games personnel to be rated and earn Tier Points and Grazie Gifts Points during table games play.
29. No Tier Points, Grazie Rewards Points, or Grazie Gifts Points will be earned on any free slot play, free table play vouchers, or promotional chips.
30. The Venetian uses reasonable efforts to track a Program Member's average bet and length of play; however, as a condition of receiving Tier Points and Grazie Gifts Points for table games play, Program Members agree that such Tier Points and Grazie Gifts Points are granted based on the personal observation of The Venetian's employees, which is subject to error. The determination of The Venetian shall be final with respect to any discrepancies.
31. Program Member is responsible for selecting and securely maintaining a username and password for his or her online Grazie Rewards account.
32. Program Members may have access to Program Member-specific promotional offers at venetian.com/grazie when logged into their online Grazie Rewards account. Offers will have their own distinct terms and conditions.
33. Program Members understand that in exchange for rewards and offers in connection with the Program, they agree to provide certain personal information for use by The Venetian. Read our Privacy Notice at venetian.com/policy to learn more about our information practices and your rights.