

2014 ANNUAL REPORT

health **RIGHT** 360

A FAMILY OF PROGRAMS

Walden House

Haight Ashbury Free Clinics

Asian American Recovery Services

North County Serenity House

Women's Recovery Association

Lyon-Martin Health Services

Rock Medicine

Tenderloin Health Services

A Message from our CEO



Dear Friends,

Let me begin with a heartfelt Thank You to each of you – our clients, donors, friends, supporters, stakeholders, community partners, staff members, volunteers, and public officials! With your help, in the fiscal year that ended June 2014, Health**RIGHT** 360 provided treatment and direct services to over 27,000 individuals with primary medical care, substance use disorder treatment, mental health services, in-custody programs, re-entry services, housing and employment referrals, and high school education completion.

2014 was an extraordinary year by any measure, and together we have much to celebrate. I would like to call your attention to the Highlights Page that is immediately to the right of this letter to get a sense of the positive effect we have had on individuals and the communities in which we operate.

And this is by no means an exhaustive list – it does not include the hundreds of ex-lifers we helped successfully transition from prison to home; or the healthy babies born to drug-free moms; or the teenagers finding strength and support in recovery; or the patients in our clinics who find help and treatment with their chronic pain conditions, diabetes, or hypertension. New staff, new programs, new clients and services in new locations have Health**RIGHT** 360 in a period of unprecedented growth, and we have done so while maintaining our focus on high quality, client-centered services – always delivered with compassion, respect, professionalism, and without judgment.

Thank you for your continuing support of our clients and programs. Wishing each of you good health, happiness and fulfillment throughout this and every year!

Get Better – Do Better – Be Better!

Warmly,

A handwritten signature in black ink, appearing to be 'Dr. Vitka L. Eisen'. The signature is stylized and cursive.

Dr. Vitka L. Eisen,
Chief Executive Officer

HIGHLIGHTS

In 2014, Health**RIGHT** 360:

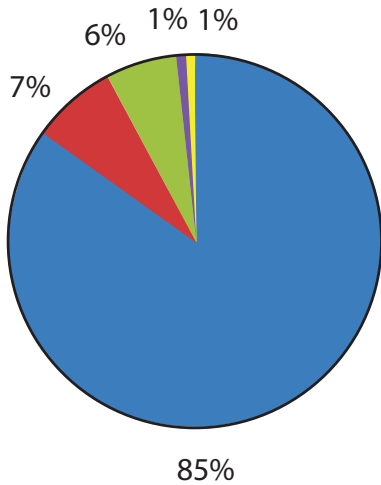
- Helped more than 4,400 formerly homeless men and women find safe housing.
- Provided 894 clients access to our Resource Center, where they learned the computer skills needed to access housing and employment.
- Offered 307 Los Angeles clients a Job Readiness Course that resulted in 235 of them (76%) securing employment.
- Provided triage and treatment at over 1,080 concerts and other public events through the commitment of Rock Medicine volunteers.
- Produced the 19th annual Asian American Recovery Association's Sister-to-Sister Youth Leadership Conference, attended by over 200 young women.
- Provided treatment to vulnerable San Franciscans through more than 20,000 visits to the Haight Ashbury Free Clinics.
- Celebrated with over 600 clients who completed their individual recovery programs at the annual Celebration of Achievements in Los Angeles and San Francisco.
- Completed the merger with Women's Recovery Association of San Mateo, where women and their children live together as mom learns how to live a clean and sober life.
- Began the process of merging with Lyon-Martin Health Services of San Francisco, a primary medical clinic specializing in lesbian and transgender health.
- Implemented an Electronic Medical Records system across all our primary medical clinic sites.

- Opened three new in-custody substance use disorder treatment programs in Jamestown, Corcoran and Wasco – all in the Central Valley.
- Created the Community Advisory Council that meets quarterly and consists of interested neighbors, community activists, and consumer alumni. Its purpose is to offer constructive suggestions and insights for the improvement of HR360's services.
- Began operations in Solano County providing services to adult and juvenile offenders.



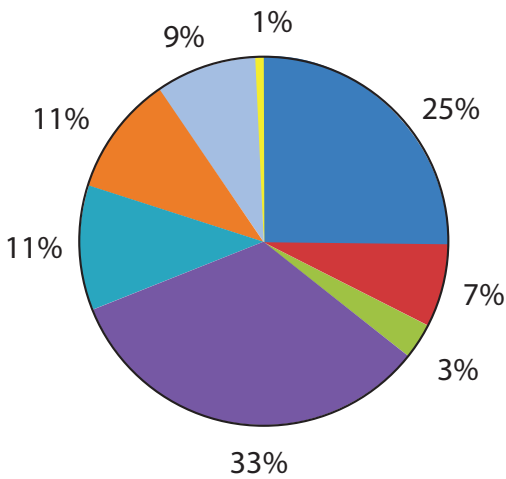
- Began the merger with North County Serenity House of San Diego County, a residential treatment program for women in recovery and their children.
- Purchased a 50,000 square foot building in the mid-Market/Van Ness Corridor neighborhood in San Francisco, which will create an integrated healthcare center in the heart of the city, and function as the corporate headquarters. (Story on Page 5)
- Awarded a \$16,000,000 annual contract from the State of California to provide case management and resource services for parolees from San Diego, Orange and Imperial counties.

FINANCIAL SNAPSHOT



REVENUE

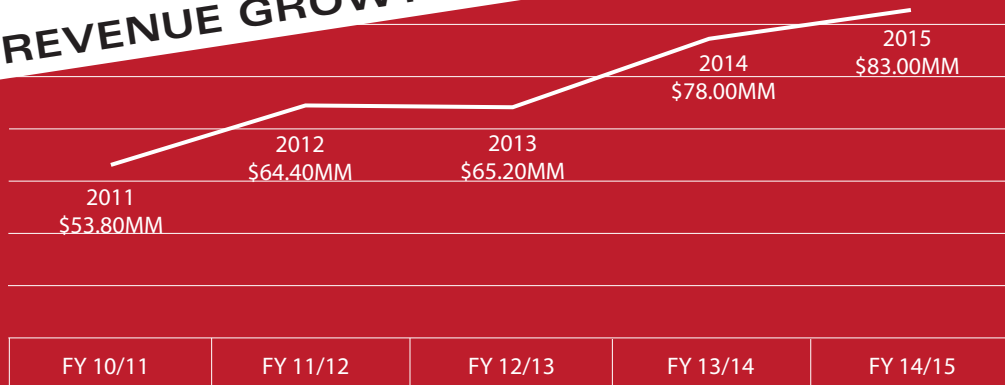
Grants and Contracts	\$66,044,061
Contributions	\$5,824,563
In-Kind Contributions	\$4,891,750
Service Fees/Client Fees	\$858,219
Other	\$410,400
Total	\$78,028,993



EXPENSES

Adult Residential	\$18,662,235
Adult Outpatient	\$5,250,701
Primary Medical	\$2,281,637
Criminal Justice	\$24,819,130
Fiscal Agent	\$7,786,892
Other	\$7,894,728
Management & General	\$6,451,661
Fund Raising	\$468,915
Total	\$73,615,899

REVENUE GROWTH



In order to better serve the present and future needs of the San Francisco community, Health**RIGHT** 360 purchased a 50,000 square foot commercial building in the Mid-Market/Van Ness corridor neighborhood of the city, and has started on a three-year, \$15,000,000 capital campaign to transform it into a state-of-the-art healthcare center and statewide administrative headquarters.

Many clients of Health**RIGHT** 360 have multiple and intersecting healthcare needs that result from years of homelessness, poverty, addiction, incarceration, mental health issues and untreated medical and behavioral healthcare needs. They require intensive, multifaceted and integrated treatment services. The new **HR360** facility will provide one-stop, comprehensive, integrated services under one roof for ease in accessing all treatment services.

Health**RIGHT** 360 will occupy the entire building, and offer enhanced services, including a three-chair dental office, and a fully stocked pharmacy. In addition, the top floor Primary Medical Clinic has fourteen treatment rooms, doubling the number of rooms we have in our current Mission Street clinic location.

As a donor to **HR360**'s capital campaign, there are a variety of recognition and naming opportunities available. Please contact **Jeff Schindler, Director of Advancement at 415-762-3703, or JSchindler@healthright360.org**, and we will be happy to answer your questions and arrange for a hardhat tour!

Estimated ribbon-cutting ceremony in December 2016.

Stay tuned for updated information!

Architects: HDR, Inc.

Construction Firm: Hathaway Dinwiddie

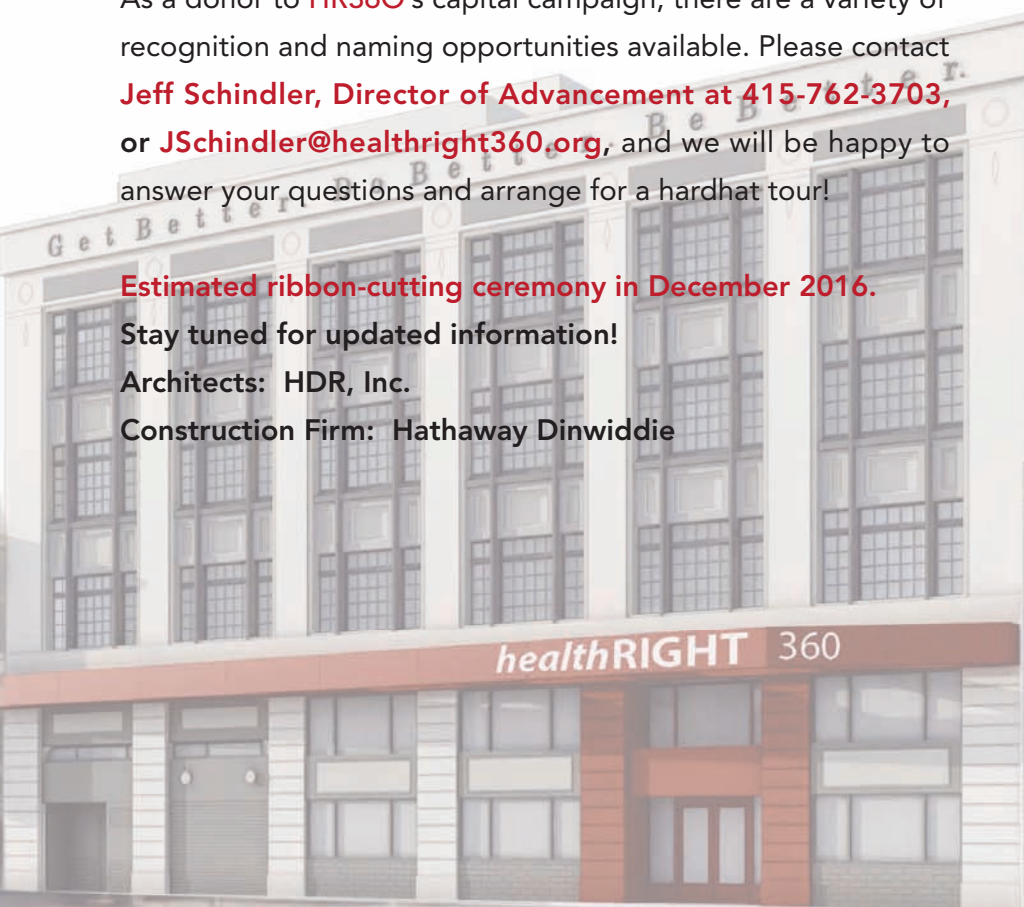


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Health**RIGHT** 360 gives hope, builds health, and changes lives for people in need. We do this by providing compassionate, integrated care that includes primary medical, mental health, substance use disorder treatment and re-entry services.

Walden House:

For over four decades, the programs of Walden House have been providing behavioral health services to clients with mental health and substance use disorder issues. We work with clients to match them with effective treatment within a continuum of care that includes residential treatment, in-custody services, and outpatient programs for people transitioning back into their communities. Walden House programs operate in several counties throughout California.



Asian American Recovery Services:

Asian American Recovery Services is dedicated to decreasing the incidence and impact of substance misuse in the Asian and Pacific Islander communities of San Francisco, San Mateo, and Santa Clara counties. Since its establishment in 1985, AARS has become the nation's largest community-based organization providing Asian and Pacific Islander individuals with education and resources for substance use disorder and mental health treatment, HIV prevention and services for youth.

Haight Ashbury Free Clinics:

Primary medical care is offered at two clinics in San Francisco, guided by the principle that "Healthcare is a Right, Not a Privilege," the motto this clinic was founded on in 1967. A supportive and compassionate staff is experienced in the nonjudgmental treatment of complex healthcare needs that may result from years of homelessness, incarceration, poverty, and addiction and our physicians have specialized expertise in the treatment of infectious disease, including HIV/AIDS and hepatitis C.

Women's Recovery Association:

For over 50 years, Women's Recovery Association has opened its doors to Bay Area women living with the disease of addiction. Women's Recovery Association provides a blend of residential treatment programs, professional clinical services, and community peer support, and delivers a comprehensive continuum of care to women and their families.

The individualized and integrated clinical services are designed to address the complexity of women's needs.





NORTH COUNTY SERENITY HOUSE

A PROGRAM OF **healthRIGHT 360**

North County Serenity House:

Since 1966, North County Serenity House has provided residential and outpatient recovery resources for women and women with children in San Diego County. We offer effective alcohol and other drug dependency treatment and support for women who want to overcome their addictions, thereby beginning the process of recovery, creating healthy relationships, and achieving economic stability.



Lyon-Martin Health Services:

Lyon-Martin Health Services provides health care to women, lesbians and transgender people in a safe and compassionate environment, with sensitivity to sexual orientation and gender identity. Founded in 1979, we became a model for culturally sensitive care for the LBGT community. Lyon-Martin Health Services provides primary and preventive healthcare, mental health services and HIV services to all women, including low-income and uninsured, and transgender people.



Rock Medicine:

Founded in 1973 in conjunction with promoter Bill Graham, Rock Medicine has provided mobile treatment and triage at an ever-growing number of concerts, community marches, celebrations and fairs, circuses, and sports venues. This year, its provider volunteers have set up satellite tents at over 1,000 events, offering hydration, sunscreen, earplugs, bandages, splints, and are the first responders in emergent life-threatening situations. Rock Medicine sets the standard in non-judgmental event medicine.



A PROGRAM OF **HEALTHRIGHT 360**

Tenderloin Health Services:

Tenderloin Health Services provides primary medical care, mental health services and substance use disorder treatment to San Francisco's most vulnerable populations including a substantial number of individuals who self-define as homeless. The clinic was formerly operated by GLIDE whose mission is to create a radically inclusive, just and loving community to break the cycles of poverty and marginalization. It is the fourth Federally Qualified Health Center operated by Health**RIGHT** 360 in San Francisco.

health **RIGHT** 360
 Black Tie & Tie Dye 2014
 May 16, 2014 • Westin St. Francis Hotel, San Francisco



BE THE CHANGE
 breakfast fundraiser
 November 14, 2014
 Four Seasons Hotel, San Francisco



FUNDRAISING EVENTS



Dazzle Gala • December 4, 2014 • LGBT Community Center, San Francisco

PROGRAM HIGHLIGHT

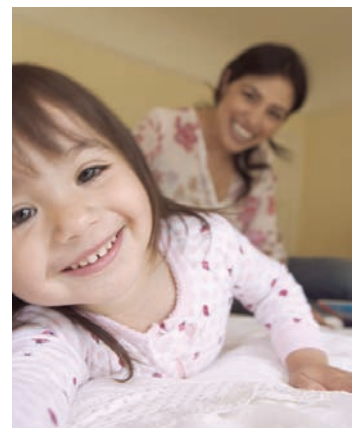
Services for Women and Children

Health**RIGHT** 360 serves women and children throughout California by providing an array of gender-responsive programs in residential, custody-based, and outpatient settings.

- At our Lee Woodward Counseling Center in San Francisco, we offer comprehensive multi-lingual and multi-cultural outpatient services to women with substance use disorders, providing childcare while in counseling, parent-child therapy, and assistance with child support navigation and contact.
- In Santa Clara County with the AARS programs, we treat ethnically diverse women through a women's support group and monolingual Spanish, Tagalog, and Vietnamese substance use groups.
- In San Mateo with the WRA programs, we provide family support services for female clients enrolled in the Outpatient Drug and Substance Abuse program. For culturally-specific outpatient programs serving Asian and Pacific Islanders, Latinos, and other minorities, family involvement is encouraged to address intergenerational conflict while building on cultural strengths.
- In El Monte and San Francisco, the female offender treatment and employment program (FOTEP) for previously incarcerated women promotes healthy bonding and growth for women and their children through reunification services, parenting education, and family therapy and activities. FOTEP also offers live-in accommodation for dependent children up to age 12.



- Through Walden House, the Women's Residential Behavioral Health Treatment center in San Francisco has 64-beds and offers treatment and family reunification services to women with substance use and/or co-occurring disorders. On a smaller scale in the Women's HOPE program, mothers and their children are given a comfortable home in a supportive community of women, where they are able to address their substance use issues while participating in parenting education, family reunification, mental health treatment, employment services, and general health and wellness education.



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The Acme Bread Company
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**A total of \$4.9 million
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Los Angeles, San Diego, Orange,
Imperial, Tuolumne, Kings, and Kern.

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