

Gigaset

A120/A120A

Environmental Product Declaration
According to ISO 14021



GIGASET. INSPIRING CONVERSATION.
MADE IN GERMANY

1 Our environmental mission

We at Gigaset Communications GmbH have a responsibility to society. Our convictions make us dedicated to help create a better world. We demonstrate this through our ideas, technologies and actions that serve people, society and the environment. Moreover, the goal of our worldwide activities is to safeguard the foundations of human life. We acknowl-

edge our responsibility for our products over their entire lifecycle. The impact of our products on the environment is assessed in product and process planning, during which we take production, procurement, sales, usage, service and disposal into account.

2 Manufacturer

Gigaset Communications GmbH

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Germany

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Registered offices of the company: Munich

Commercial register: B 171192 (Munich Local Court)

VAT reg. no.: DE 814469745

Tax number: 146/636/25500

WEEE reg. no.: DE 96349612

More information is available at:

www.gigaset.com

3 Environmental management system

Gigaset Communications GmbH is certified according to the quality standards EN ISO 14001 and ISO 9001.

- **ISO 14001 (Environment)**, certified since September 2007 by TÜV SÜD Management Service GmbH
- **ISO 9001 (Quality)**, certified since February 17, 1994 by TÜV SÜD Management Service GmbH

4 Product description

A120/A120A

The affordable Gigaset A120 and Gigaset A120A answer your calling demands – plain and simple. They are a pleasure to handle, thanks to their user-friendly keys with sensitive pressure points. Illuminated, graphical displays also make reading and navigating the menus effortless. Plug & play setup means that the handset is pre-registered to the base station – no further installation necessary. Conversations last and can be picked up at any time, with the long talk/standby time of up to 18/200 hours. The Gigaset A120 and Gigaset A120A conveniently store information to make calling efficient: the phonebook holds up to 50 contacts, the past 25 missed and received numbers are saved, and

the past 10 numbers entered are recorded for easy redialling. The alarm function can be activated to schedule a reminder. Indication of the date, time, call duration and incoming numbers via caller ID¹ are further practical features. And Eco Mode Plus makes these devices eco-friendly choices in home telephony. The Gigaset A120A features an integrated answering machine that stores up to 25 minutes of messages, can be operated via the handset or remote control, and offers a choice between personalized and automated greetings.

Product details

Device Gigaset	A120/A120A
Usage	Analogue connection/ private branch exchanges
Standards	DECT, GAP

Features:

- User-friendly keys with sensitive pressure points
- Plug & play: handset pre-registered to base station
- Illuminated, graphical display
- Long talk/standby time of up to 18/200 hours
- Phonebook for up to 50 entries
- Call list with up to 25 entries
- Redialling of last 10 numbers
- Indication of date and time plus an alarm function
- Caller ID¹
- ECO Mode Plus with no radiation²

Answering machine:

- Answering machine with up to 25 minutes of recording time
- Comfortable operation via handset and remote control
- Automated or personalized greeting options



¹ Dependent on network, operator, provider

² The DECT transmitting power is switched off when handset is in idle mode – when all registered handsets support ECO Mode Plus

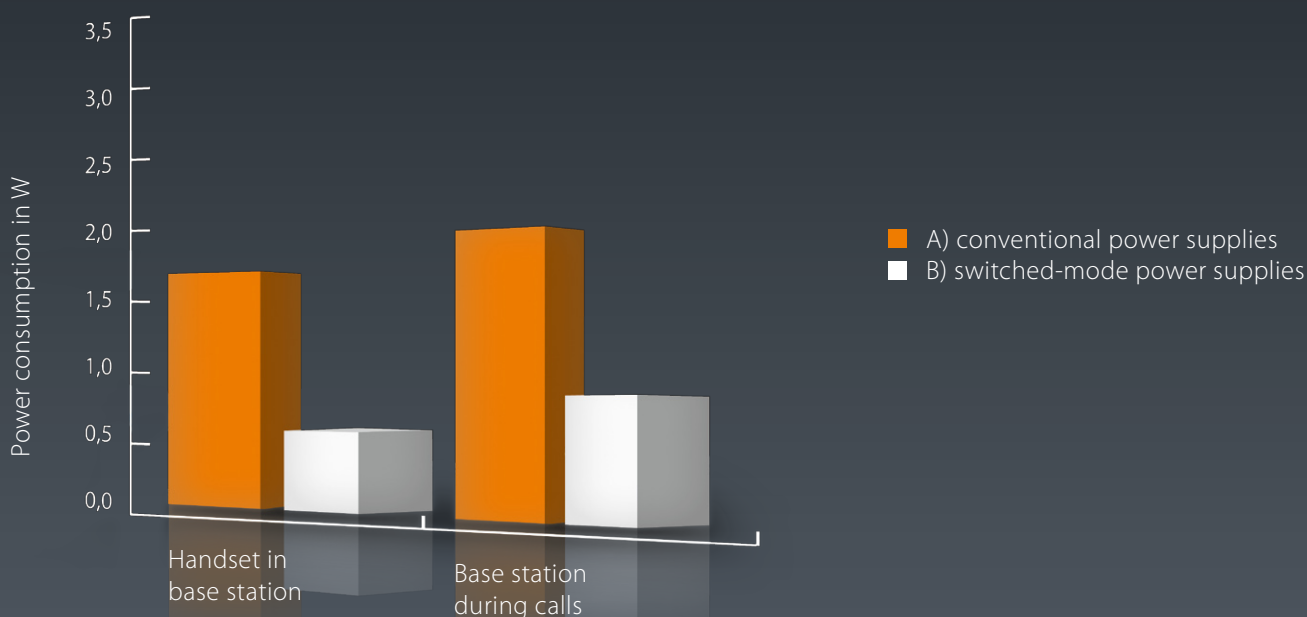
5 Ecological power use – ECO DECT in the A120/A120A

ECO DECT saves energy and makes an active contribution to environmental protection. ECO DECT addresses the following points:

Switched-mode versus conventional power supply

1. The use of switched-mode power supplies (B) in the base station cuts consumption by up to 60 % compared to conventional power supply units (A).

Phone use averaging one hour per day results in a yearly saving of approximately 24 kWh.

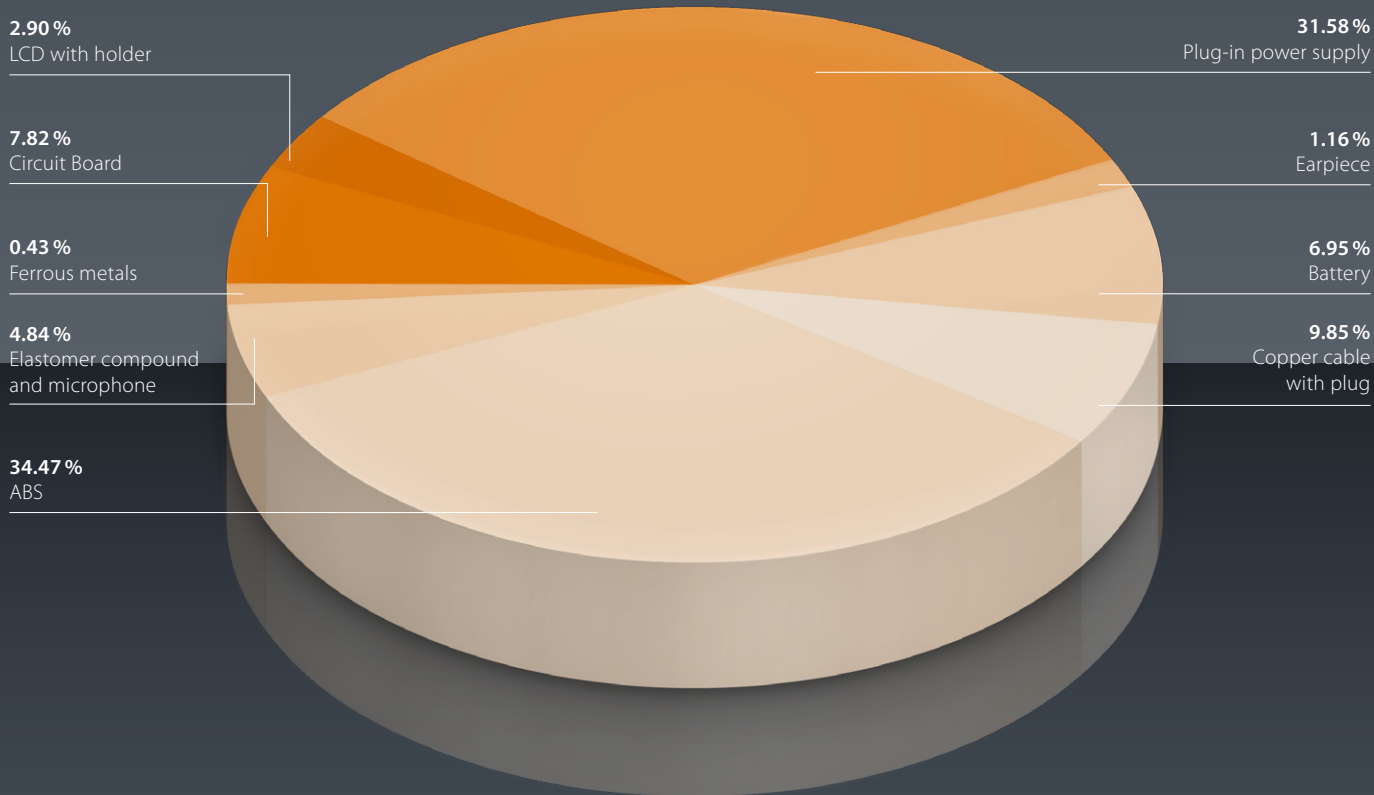


2. The ECO DECT function complements this adjustment: the transmission power of the handset and base station in idle mode are automatically reduced to zero if the handset is in the base station and only one handset has been registered.
3. In radiation-free "ECO Mode Plus" the DECT transmitting power is switched off when the handset is idle or charging and when all handsets support ECO Mode Plus 10%. However, this reduces the range to about half the distance.
4. For many years, Gigaset DECT handsets have enabled the automatic adjustment of transmission power – depending on the distance to the base station. For example, transmission power is reduced by approximately 60% at a distance of up to five metres.



6 Environmental protection begins in the product creation phase

The A120 is made of following materials:



7 Material savings

1. Thin-wall technology

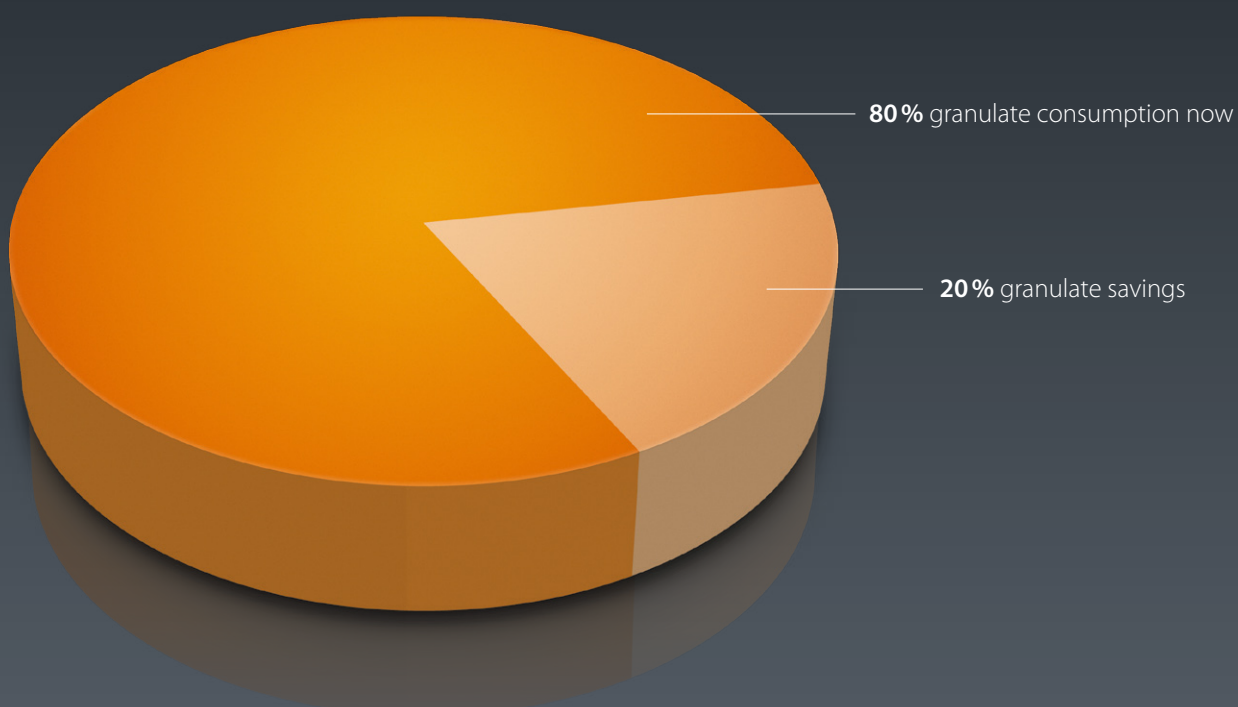
Over the last few years, thin-wall technology has been successfully implemented in phone cases. During this time, wall thicknesses have been reduced from 2.5 mm to 2.3 mm and now average about 1.8 - 2 mm. This corresponds to granulate savings of more than 20 %, without sacrificing mechanical stability or robustness.

2. Packaging optimisation

The size and weight of the packaging has been optimised to be in accordance with shipping standards.

The primary aim of this is to reduce transportation costs for the entire product portfolio. The basic purpose of primary packaging is to protect the product. Drop and continuous shock testing (simulating transportation) are required. We use LD-PE film to protect the surfaces of certain parts, as well as 100 % recycled corrugated cardboard as packing material. Film usually accounts for around 4 % of the total packaging. Both the film and cardboard can be recycled.

Granulate savings with thin-wall technology



8 Manufacturing

1. Environmental requirements

The A120 and A120A are manufactured exclusively in Germany. Gigaset Communications attaches prime importance to compliance with all relevant laws and regulations. Through its management system and environmental performance, Gigaset Communications is able to meet these requirements and continue to improve. It goes without saying that Gigaset Communications also respects all local environmental requirements.

2. Effects of automation

The high degree of automation in Gigaset Communications' production processes has a limited impact on the environment through energy saving and efficient machine utilisation. For example, the electronic circuit board of these devices is produced solely on a production line with a cycle time of under 6 seconds and an efficiency greater than 75 %.

3. Manufacturing concepts

Gigaset Communications believes in a short feedback path for testing. All process parameters are controlled cyclically so that any problems can be detected promptly before they arise and non-conformance is minimised. Every step in the value chain is checked separately to help identify potential errors at an early stage.

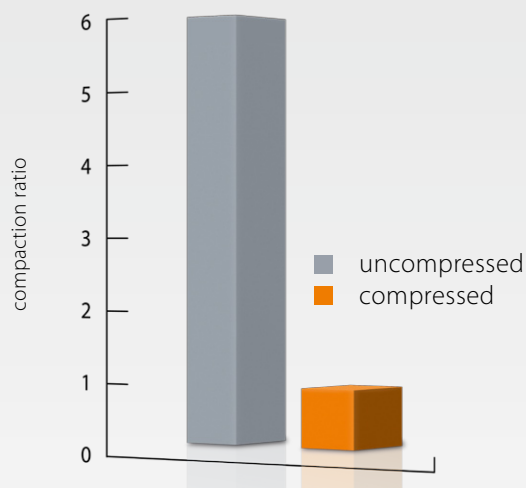
Process controls and short feedback paths for testing therefore minimise material waste (components and process aids). Rejects are continuously monitored with the goal of achieving a rate of less than 1%.

4. Refuse disposal

Packaging material and electronic scrap are strictly separated in "environmental islands" at Gigaset Communications' production facilities and recycled by local service providers. To reduce volume, the individual materials are compacted by roller presses. The compaction ratio for cardboard boxes is, for example, 6:1. This enables more efficient transportation of around 800 tons of cardboard per year.

5. Work safety

Gigaset Communications is especially committed to protecting the health and safety of its manufacturing employees. This is why Gigaset Communications takes such great care to protect its employees in the workplace. This includes steps such as responsible management, instruction, sensitisation and process engineering, prevention of and planning for emergencies, systematic investigation into the causes of accidents, quick availability of medical aid, documentation, regular reporting and continuous improvement.

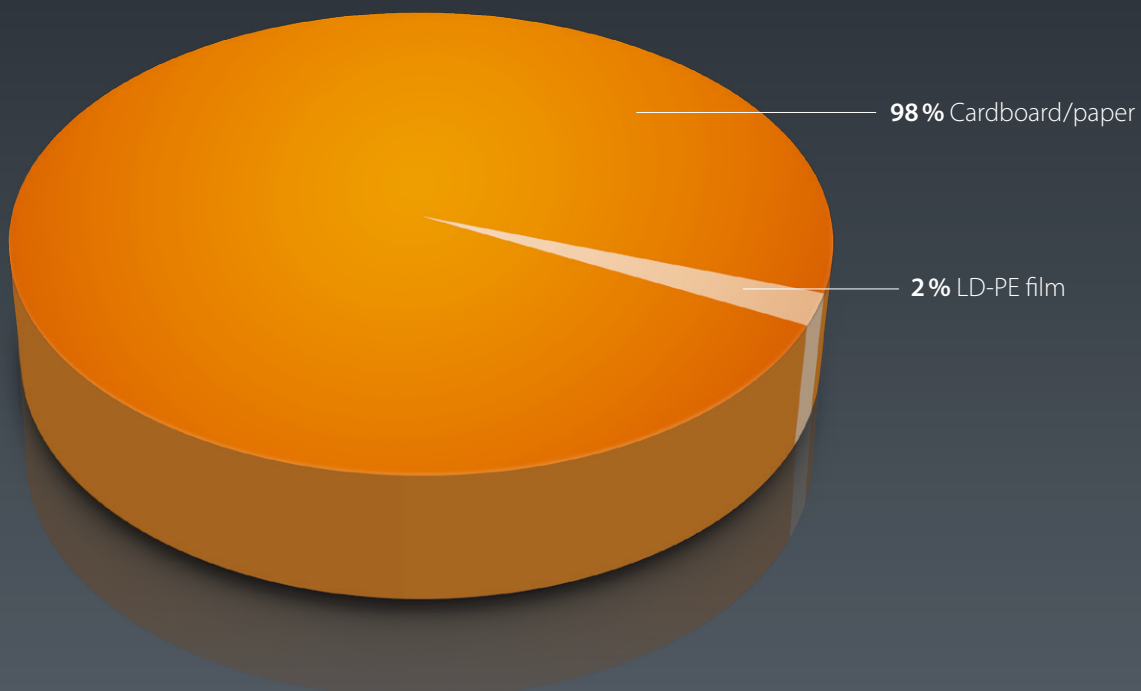


9 Transport packaging

All suppliers of packaging to Gigaset Communications GmbH are members of RESY (Organisation für Wertstoff- Entsorgung GmbH). RESY, an organisation for the disposal of valuable materials, was established in light of the German Packaging Ordinance. This ensures the return and recycling of paper and cardboard packaging used in transportation within Germany. Each user is given a four-digit ID that, along with the RESY symbol, must be printed clearly and visibly on paper and cardboard transport packaging.

All secondary packaging has the RESY symbol on it to indicate that the specifications of the Packaging Ordinance for transport packaging have been met.

Packaging



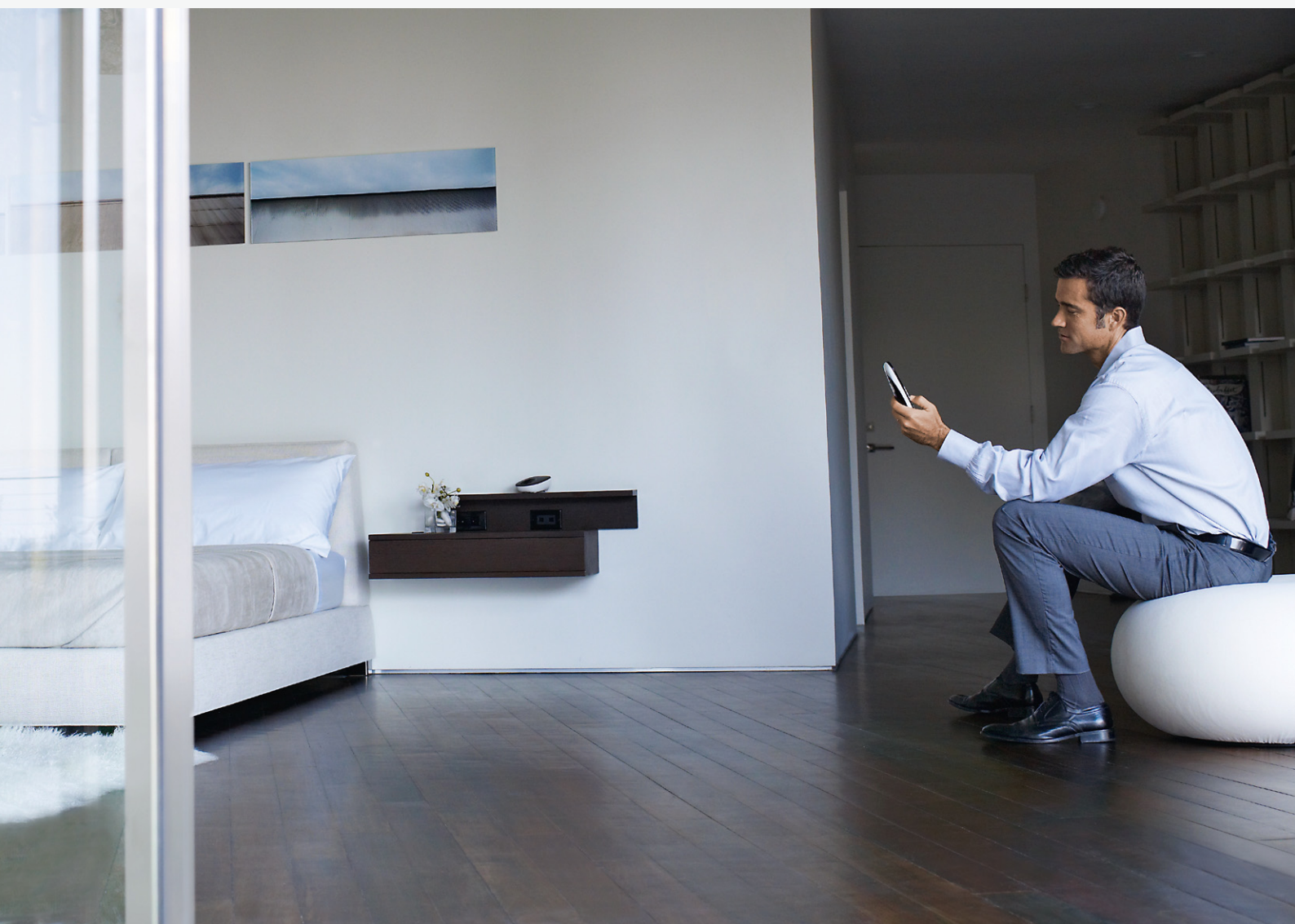
10 Distribution

When goods are shipped to the customer, they are consolidated at central hubs of best in class logistic providers and then distributed in highly efficient logistics networks.

The Gigaset Logistics Network (GLogN) is the basis for the efficient and secure movement of goods. The core of this transport network is a pool of highly-qualified service providers who offer the best prices and performance thanks to the pooling of Gigaset-wide needs.

The use of transportation resources is being optimised by continuing improvements in the size of product packaging. The packaging units of our suppliers are optimised ahead of procurement to ensure the means of transport is fully loaded (e.g. containers in the case of sea freight).

In overseas logistics chains, we try to ensure that marine transport is used as frequently as possible. Transportation of goods by rail or inland waterway is preferred over trucks because it reduces emissions by 50%. Air freight for transporting goods internationally is the exception and out of principle shipment by sea has priority.



11 Disposal

Our takeback concept

In accordance with European directives on the disposal of electrical waste and electronic equipment (2002/96/EC), packaging (94/62/EC) and batteries (2006/66/EC), these waste materials may not be thrown away as domestic refuse. The relevant national statutory regulations must be observed and the waste must be disposed of via the approved channels.



Advising our customers

The user manuals of all products contain special advice for our customers to help them dispose of old devices in accordance with the European WEEE Directive (crossed-out rubbish bin logo) and old batteries in accordance with the European Battery Directive (take-back programmes, etc.).

12 Our service concept

In case of fault

If a device should ever prove faulty, it is not replaced by a new one but repaired and returned free of defects to the customer. This concept has significant advantages. When devices are replaced by previously repaired products, the law requires that cosmetic parts, such as cradles, receiver insets or microphones, are also replaced. Our service concept eliminates this, which saves materials and resources.