Different Strokes

the voice of ABMP

ABMP Member Benefits

Treasures Worth Discovering



Treasures Worth Discovering

ABMP Membership Includes Ways to Save Money, Build Your Business, Earn CE Credits (and did we say save money?)

Did you ever spend a summer day at the beach, loading your pail with seashells found along the shore? There was always great excitement when you had a chance to finally sit down and look through all your newfound treasures. At Associated Bodywork & Massage Professionals (ABMP), we want you to have that same experience as you sift through all the treasures we've included in your ABMP membership. From free websites to consumer education tools, we're sure there are some pearls you didn't even know were there.

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- Body Sense—Developed as a client education tool in 2001, Body Sense remains the first and only massage consumer magazine. Now delivered as a digital publication, Body Sense can be easily emailed to your client list. With the click of a button, your clients can learn about the benefits of frequent massage and a host of other massage-related topics that will keep you foremost in their minds.
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You've made a big decision to enter the field of massage therapy and ABMP is here to help. Take advantage of all the free, educational tools we provide you for a successful journey. Find these and much more at ABMP.com. Log in and scroll down to "Student Success Resources."

- Massage Year Planner—Plan out the year ahead with this free tool that comes in your Student Membership Packet. Plan out your educational path, mark important dates, and find inspiration with this planner.
- FREE Website and Email—There is no time like the present to create your website and establish your professional email address. Even though your business doors aren't open yet, these are invaluable tools for your "practice" clients and easy ways to start building your business-to-be. When you upgrade your ABMP membership, your website stays with you.
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- Sample Resumes and Cover Letters—You are on your way and ready to start seeking employment opportunities. We offer a variety of resumes and cover letters tailored for spa, chiropractic, and massage clinic opportunities.

"What could be better than a free website, instructions to make your website better, free webinars, CEU classes, as well as being protected, and being part of a great community! Thanks ABMP! I am going on my 11th year as a member and wouldn't change!"

-ABMP member Carrie Hura, Facebook



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Whether you're packing up the family and heading off for summer vacation, or wanting to explore a weekend continuing education opportunity, you can save money when you take advantage of your ABMP partner discounts with Alamo and National Car Rental, as well as Choice Hotels International. ABMP member Syndie Studanski, owner of Health Wise Massage Therapy Clinic, utilized her travel discounts and was surprised by the savings. "My ABMP membership paid for itself within the first four months just by being able to use the discounts for hotels and cars."

Healthy Savings

From disability protection to dental and vision coverage to home, auto, and life insurance, ABMP benefit partners offer you a variety of insurance options. Jenny from Colorado tells us that her Outlook Vision discount helped her save approximately \$230 when she and her husband both needed glasses (with complicated prescriptions) last year.

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ABMP has partnered with some of the best providers to help you in your business.

Full Slate—Online scheduling couldn't be easier with Full Slate. Get a free trial, then save up to 40 percent. Member Brenda Archer did. She says it's been saving her time, and money, ever since. "I no longer have to spend so much time returning phone calls. You don't think of time as a monetary thing, but it really is because it takes away from family time and from your personal time." What does she think of this service today? "It's been priceless." See more about Archer and her Full Slate experience on ABMPtv by going to ABMP.com.

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T-Mobile and Verizon Wireless—Look to these carriers for discounts on services, phones, and accessories. Go to ABMP.com for all the details.

Different Strokes

The Voice of ABMP

For questions or comments, please call 800-458-2267.

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Members in the News

You can find links to the articles listed here on ABMP.com. Look for the "ABMP Community" section on the right, then click on the "ABMP Members in the News" link.

Rachel Alderson in "Revival Through Massage," Fargo-Moorhead Inforum.

Eva Branson in "Heart of the River Healing Center Open House is Saturday," Hudson Star-Observer.

Kristen Burkholder in "Stressed-Out Belfast Area High School Students, Teachers to Have a 'Wellness Room,'" Bangor Daily News.

Jacki Gethner in "North Portland's Jacki Gethner Earned a \$5,000 Grant for Her Efforts to Spread the Word About Safe Sex to Older Women," Oregon Live.

Killeen Martinez in "Alumni Class Notes," Community College of Allegheny County Newsletter.

Michael Rebman in "Massage Therapy Ancient, Valuable Art," The Republic.

Steve Rogne in "Evanston Massage Rules Misguided, Therapists Say," Evanston Now.

Roslyn Stephens in "WJBF Medical Report: Massage Therapy for Cancer Patients," WJBF News Channel 6.

Kristin Taravella in "Native Daughter Returns with Muscle Therapy Business," The Union.

Le'Shaun Williams in "Body Language Dr. Fountain Dermatherapy," Charm on the Treasure Coast.



Tell Us Your News

If your practice was mentioned in print, online, on the radio, or on TV, let ABMP know. Send an email to differentstrokes@abmp.com with the subject line "Members in the News" and include a link to the news coverage online, or scan and attach a PDF of printed material.

July | August 2012 different strokes

Massage Envy Celebrates Therapists of the Year

Each year, Massage Envy honors their therapists who exemplify excellent client service, a high level of professionalism, and compassionate touch. At the recent Massage Envy franchise conference in Phoenix, Arizona, ABMP hosted a meet-and-greet with the winners to congratulate them. Here are the ABMP members who won for their region:

Marty Abordo-Ortua **Emily Bream** Laura Cashio Alexandra Ciasulli Elizabeth Conn **Brian Cooper** Sherri DeFalco Vincent Furukawa Russell Griffith Sean Hunt Thong (Tommy) Huynh

Cynthia Jacobs Leonard Kersting **Janet Kinney** Andreana McCullough Jaynean Mosby Jennifer Nahmensen David Neglia Eric Patterson Kristen Perron **Tyron Perry**

Louise Prows Rebekah Rachel Isaac Revnoso Dawn Saltis **Kelly Schoon** Alisyn Schreiber Dawn Seligman-McKay Joey Sloan Eletha Walker **Ivy Williams**

2012 World

Massage Festival Massage Festival

ABMP's next trade show stop is the 2012 World Massage Festival at the Tuscany Hotel & Casino in Las Vegas, Nevada, August 19-22.

ABMP President Les Sweeney will be inducted into the 2012 Massage Hall of Fame, joining ABMP CEO Bob Benson and ABMP Vice President Communication Leslie Young who were inducted in 2011.

If you're coming to the festival, make sure to stop by ABMP's booth and say hello. For more information, visit www.worldmassagefestival.com.



EveryBody Deserves a Massage Week Last chance—Reserve a banner by July 1



Have you made your plans for EveryBody Deserves a Massage Week, July 15-21, 2012? The time is fast approaching. Be sure to visit ABMP.com for ideas on how to get started, and customizable materials you can easily create and print to promote your event. Since 1995, our members have been celebrating this weeklong event that focuses on spreading the message of massage. Get started today. Log in to ABMP.com and go to "EveryBody Deserves a Massage Week" under the Marketing Center tab.

We Want to Hear From You

Send us photos and information about your event and possibly be featured in Different Strokes or on ABMP.com. Email info to differentstrokes@abmp.com.



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www.abmp.us/abmpsitebuilder.

May 9, 2012 - for immediate release

Leadership Summit in Chicago Addresses Concerns of the Profession

CHICAGO – Seven of the massage therapy profession's organizations gathered for a second "Leadership Summit" May 1-2 in Chicago. Organizations represented were Alliance for Massage Therapy Education (AFMTE); American Massage Therapy Association (AMTA); Associated Bodywork & Massage Professionals (ABMP); Commission on Massage Therapy Accreditation (COMTA); Federation of State Massage Therapy Boards (FSMTB); Massage Therapy Foundation (MTF); and National Certification Board for Therapeutic Massage and Bodywork (NCBTMB). Participating representatives of each organization are listed at the end of this release.

The group's purpose, to come together to address the previously identified concerns of the profession and explore how to collaborate in that work, laid the foundation for the conversation.

The issues identified at the first meeting were revisited and each organization updated the group on its individual focus and projects. The highest priorities included: Portability, Consistency of Practice Standards, Entry Level Education, Continuing Education, Discipline/Licensure (Safety/Public Protection), and Certification.

A collaborative discussion followed with the goal of discerning if whether what is being done in each area is serving the industry adequately and how the organizations can support and collaborate with one another to achieve a successful outcome. The group agreed that, even since the St. Louis meeting eight months prior, actions by individual organizations have helped constructively clarify roles. That positive progress is tempered by recognition that much important work remains to address acknowledged deficits and advance the massage therapy profession.

An ongoing discussion of the Entry-Level Analysis Project (ELAP) occurred and input from the leadership organizations was discussed. Previous projects regarding entry level standards will be reviewed and considered as part of the background for this project. After input from the leadership group, an updated project description will be made public later in May.



A key component to the success of this project will be broad input by the massage profession. This opportunity will be available via a companion survey (administered in conjunction with FSMTB's Job Task Analysis) that is intended to be circulating in June 2012. Please watch for details and take advantage of the opportunity to continue to shape the profession. Both FSMTB and the group of organization leaders would like input from as many practicing massage therapists as possible for the most accurate research.

Pete Whitridge (AFMTE) presented the first round of the Teacher Education Standards Project (TESP) to the group. The TESP will be presented to the general public within the next two weeks. Besides being open for comments immediately, at the Alliance's conference in Tucson, June 7-9, it will be a major agenda item with time for comments and discussion.

The value and benefits of programmatic accreditation for the profession, as well as for schools and students, were discussed. In the context of observed wide variation in the quality of massage instructional programs, discussion ensued about the potential that more widespread programmatic accreditation could offer as a lever for improving the overall quality of entry-level education. Comparisons were drawn to other education and health care fields where programmatic accreditation is the accepted norm.

The Massage Therapy Foundation talked about their upcoming conference (April 27-29, 2013), improving research literacy capacity, and other projects. Ruth Werner illustrated with specific examples how new research findings are re-shaping understanding of the benefits of massage therapy and thereby the profession's potential scope of practice.

Agreement was reached on focusing on meta-communication, and interacting with other organizations on projects that may have overlap. The next meeting of the Leadership Summit is now scheduled to occur December 5-6, 2012 in Denver, with a scheduled phone meeting prior to that face-to-face meeting.

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Meeting Participants:

ABMP: Bob Benson, Chairman; Les Sweeney, President
AFMTE: Pete Whitridge, President; Su Bibik, Secretary/Treasurer
AMTA: Cynthia Ribiero, President; Shelly Johnson, Executive Director
COMTA: Randy Swenson, Chair; Kate Zulaski, Executive Director
FSMTB: Kathy Jensen, President; Debra Persinger, Executive Director
MTF: Ruth Werner, President

MIF. Ruth Werner, President

NCBTMB: Alexa Zaledonis, Chair; Mike Williams, CEO

For further information, contact the press representatives of the organization listed in this release.

#### The Work of the Entry-Level Analysis Project (ELAP) Begins



#### The Whys

What is entry-level massage therapy education? What should core content encompass? How many hours of education are necessary for learners to obtain the basic knowledge, skills, and abilities (KSAs) needed to enter the massage profession and build a

viable practice or work successfully as an employee? **Many regulatory agencies have settled on a 500-hour benchmark, but how they and the massage profession arrived at this number is unclear**. Additionally, a variety of topics are taught within or excluded from a 500-hour curriculum based on the philosophy undergirding each particular training program. As well, the influence of federal student aid and/or a belief that 500 hours is insufficient to accomplish desired instructional goals has caused many institutions to set their program length at 650–900 clock hours. As a result of these diverse decisions and influences, massage education in the United States can be characterized as inconsistent with problematic consequence—excessive dropout rates from the profession and mobility barriers due to lack of credential portability.

As a result of the Leadership Summit, a work group was formed of individuals well-versed in massage curriculum development and teaching to create a companion survey to the Federation of State Massage Therapy Boards' (FSMTB) 2012 Job Task Analysis. This Entry-Level Analysis Project (ELAP) survey will provide insight into KSAs actually utilized and perceived to be important for safe and competent massage practice by individual MTs. As part of ELAP, the work group members will also assess the results of a recent employer survey and previous projects\* to help inform the process. They will analyze the information to quantify estimated training hours necessary for students to become competent in these KSAs.

#### **Benefits of Knowing**

New understanding gained through the ELAP project is expected to benefit the profession in a number of ways:

- The profession's leadership could make an informed statement regarding what constitutes evidence-based, minimum educational requirements a student should meet to qualify for a license to practice massage.
- Massage schools will have a blueprint of essential topics, key learning outcomes, and appropriate clock hours on which to base their foundation curriculum.
- Organizations accrediting massage programs
  potentially will gain a consensus view from the
  massage profession of core education components
  to factor into their accreditation expectations for
  program approval.
- Project outputs could be used to inform regulatory bodies about essential curriculum components, which, if broadly adopted, would help ensure greater consistency in massage education.
- The Federation of State Massage Therapy Boards (FSMTB) will have a more informed basis for the education component in its development of a Model Practice Act.
- Adoption of consistent core education requirements by multiple states could increase regulators' confidence and encourage the portability of credentials long sought by the massage profession.



#### From the ELAP Group Members

"We view this project as an important, early foundational step. [This] group has no permanent standing. Our job is to produce a thorough, defensible final report that is sufficiently compelling to motivate diverse national and local massage therapy organizations to rise to the challenge to ensure the massage profession embraces and implements the report's recommendations.

"Accepting these caveats, and acknowledging both the opportunity and need for improvement throughout the massage profession [including 'notably strengthening the teaching abilities of all instructional personnel'], we believe this project comprises one important foundational step upon which additional curriculum, teacher preparation, and regulatory standards can build."

★ Including the FSMTB's Job Task Analysis (JTA), Commission on Massage Therapy Accreditation (COMTA) curriculum competencies, the Massage Therapy Body of Knowledge (MTBOK) project and its analysis by the Alliance for Massage Therapy Education (AFMTE), as well as various liability claim data and consumer reports.

"Improving the consistency of massage education is important for the continued health and evolution of the massage profession; all the major U.S. stakeholder organizations have undertaken projects at various times that support this vision. With a clearly defined baseline, the massage profession will be in a better position to determine appropriate next steps, develop resources that help schools and professional therapists fill education gaps, and provide meaningful and informed leadership to both students and practicing massage therapists."

—ELAP Working Document, May 18, 2012

## Member Profile

By Jed Heneberry

Judy Stricker Mentor, Ohio

ABMP Member Since 2009

Massage therapist Judy Stricker has created a practice serving clients who range from professional athletes to hospital patients, fulfilling her dream of providing an alternative to all the prescriptions she saw handed out while working in a doctor's office.

#### Filling the Schedule

With a schedule that often has her working seven 10-hour days a week, Stricker stays plenty busy. "I try to keep one day off," she says, "but if someone is in need, I try to help them out." Considering that the person in need could be a 310-pound offensive lineman from the Cleveland Browns or a hospital patient suffering from multiple sclerosis, Stricker needs to be ready for anything. "I have to shift from working on the frailest human being to working on an athlete. But I love what I do, so that, in itself, is healing and restorative."

Since week one of her career, Stricker has had a full practice. Now she finds balance between working as team massage therapist for the Cleveland Browns and Cleveland Indians, practicing medical massage at the Lake Health hospital clinic, and visiting private clients. "One has built off the other," she says of her varied responsibilities. "I do get fulfillment from every entity, and the thing I like the best is that I'm helping bodies heal, or preventing them from being injured."

With a work schedule that can get very hectic very quickly, Stricker also has to focus on keeping herself healthy. "When I'm not working, I try to make the most of those times by relaxing and enjoying each moment," she says. "When you can help someone heal, it really is a give-and-take—we give to our clients, and they give back to us. And that loop, that filling up, is really restorative to me and makes me feel better physically and emotionally."

#### **Different Folks**

The practice that flows from her blended clientele allows Stricker to experience everything she appreciates about her career, and she finds meaningful patterns in each population she serves. "I notice with baseball players that they tend to have more chronic displays of muscle issues because they're playing so much," she says. "I try to do a lot more focused work and be more conservative, especially with the pitchers, because they have to play so frequently.



"With the football players, their issues tend to be more acute because of all the hitting," she continues. "Their bodies tend to be larger, their tissues more dense, so it's different that way. I'm always trying to keep their muscles ready and keep them injury-free."

On the other end of the spectrum are her hospital clinic clients, many of whom suffer from multiple sclerosis or cerebral palsy. "You're not always going to just have fit people on your table," Stricker says. "[With] the people who are my frailest clients, the work is the easiest to do physically, and I probably get the most from helping them. For the athletes, it's fulfilling seeing them out there performing, knowing I'm part of the team keeping them healthy, but I love knowing that I can help give people with chronic conditions optimal quality of life."



#### **Getting After It**

Stricker worked hard to create her perfect practice, seizing opportunities and acting on inspiration every chance she got. "I was more interested in the medical aspect of massage, so I called the Browns and the Indians and they had me in to talk to their therapist," she says. "She liked my demeanor and my work and offered me a place on her team when I graduated."

That confidence is what Stricker recommends other MTs cultivate to help expand their practice. "Be bold and aggressive, be confident, and don't be afraid to approach people," she says. "If you know of a facility that is being built, if a hospital is opening a massage program, if you are interested in working with athletes, you need to go and get the work—it doesn't come to us."

Another thing Stricker credits with helping her practice grow is her work ethic, which drives her to be available to clients, even when it's not convenient. "A lot of times it's going that extra mile, which might mean you need to put more time in, but I decided that I was going to put 150 percent in to make this career happen. If you just sit back and remain idle, you're not going to build a clientele."

Her willingness to put clients first, combined with her skills, has resulted in a steady stream of referrals for Stricker. "I really don't do any advertising other than handing out business cards," she says. "A lot of my clients follow me from location to location, and I have a wonderful referral basis with my athletes and doctors because they see the results of what we do as therapists, and that builds their confidence to tell others."

#### Part of the Team

As a massage therapist working in training rooms and medical offices, sometimes things can get difficult for Stricker. "There are always doctors out there who just don't think you know what you're doing," she says, "but my fit is working within my scope of practice." Stricker cites the Indians' training staff as a perfect example of how different medical professionals and massage therapists can coexist. "We have an excellent communicative relationship. We fill each other in on what we find, and we all work together for the health of the athlete."

Stricker credits a firm understanding of her role as a massage therapist for her longevity with the teams. "Knowing that you're a part of the team, and not the team, has been really important for me," she says. "Also, being an ethical therapist has helped, too. If I don't know something, I don't pretend that I do. I reach out to the other health professionals on the team."



The other benefit of working with athletes is rarely having to convince them of the benefits of massage therapy. "I've found that for the rookies who might not have had massage in college, we try to school them, and the veterans also encourage them. The best testimony is to have it done." Stricker says that once a player is on the table for the first time, there's a good chance they'll be back. "Usually it takes just one session and the athletes can perform better, feel better, move better. Once they feel that, they're in."

At the end of the (long) day, Stricker makes sure to honor all of the clients that help make her practice special. "The most important thing for me," she says, "is that I still have the very first client that I ever had, and I still give her everything that I did when she was my only client, taking a chance on me and giving me a weekly appointment. I give her the same courtesy as I do my football players—they're all a priority for me."

Jed Heneberry is assistant editor at ABMP. Contact him at jed@abmp.com.

#### Government Relations

## 44th State Adopts Massage Regulation Existing Laws Changed in Several States

By Jean Robinson

On April 3, 2012, **Idaho** became the 44th state to regulate massage therapy. The law requires massage therapists to become licensed by the state and establishes a Board of Massage Therapy to implement the process. The law also establishes minimum training requirements, defines a scope of practice, provides an avenue for consumer complaints, and pre-empts local regulations. Next steps include Governor C.L. Otter appointing members to serve on the Board of Massage Therapy, which will then have the responsibility of promulgating regulations to implement the law, including an application process. Applications for licensing, however, will not be available until that process is complete.

#### **Tightening the Laws**

Throughout 2012, several states passed bills to include previously exempt practices under massage therapy regulation, with the hope of curbing illicit activity performed under the guise of unregulated bodywork practices.

In **Utah**, the legislature viewed the exemption of energy work from the massage law as a loophole, so it passed a law to modify the definition of massage therapy to include providing, offering, or advertising a paid service using the term massage, regardless of whether the service includes physical contact. With the new law in place, the cities plan to restrict massage business licenses to those whose workers have state licenses. That way, the city could shut

down businesses without using police resources currently being expended for sting operations.

In **Washington**, due to a proliferation of "foot spas" and unlicensed "reflexology" practitioners, the state legislature passed a law that amends and supplements the existing massage licensing statute by requiring the certification of reflexologists. Additionally, the legislation adds a new section to the massage licensing law, which states that the Washington secretary of health has the authority to inspect the premises of any massage or reflexology business during business hours, and may apply to a court for a warrant if access to the premises is denied. The prior statute provided for inspections only by state and local law enforcement personnel.

Also as a result of illicit activity under bodywork terms, **Connecticut** Assembly bill 5455 has been introduced and if passed, would add shiatsu, acupressure, Thai massage, Thai yoga massage, and Thai yoga to the definition of massage therapy. The bill would also hold any employer, who knowingly and willfully employs an unlicensed individual to engage in massage therapy, guilty of a class C misdemeanor.

Several states have attempted to make professional regulation more "reasonable" by giving regulatory boards some flexibility. In August 2011, **New Jersey** Governor Chris Christie signed Executive Order Two, which orders and directs all state agencies to implement and adhere to certain principles to provide for relief from regulatory burdens. One principle orders state agencies to adopt rules for "waivers" from regulations that are unduly burdensome.



The Pennsylvania State Board of Massage Therapy granted an extension until **July 31, 2012**, for existing practitioners to apply for a massage therapist license under the regulations' grandfathering provision. If you missed the previous deadline, this is your last chance to apply. **However, if you previously applied for a license** and were denied because you were unable to prove you were practicing on October 9, 2010, or for some other reason, do not reapply; you do not qualify for the extension.

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When applications for licensure become available in New Jersey, ABMP will provide detailed instructions to help members through the process.

The New Jersey Division of Consumer Affairs, which is the department the massage board is under, just completed the process of finalizing rules for waivers as they will relate to professional licensing. Massage therapy applicants for licensing will benefit from this policy change. Many applicants will not be able to have a transcript or proof of their education sent directly from their school because the school may be closed. Now, an applicant in this predicament will be able to apply for a waiver of this requirement.

When applications for licensure become available in New Jersey, ABMP will provide detailed instructions to help members through the process.

#### Other Changes in the Air

Two organizations in the massage and bodywork field—the Federation of State Massage Therapy Boards (FSMTB) and the National Certification Board for Therapeutic Massage & Bodywork (NCBTMB)—recently announced initiatives that could be considered significant events in our field.

The **FSMTB** is launching a project to develop a new national program to provide state regulatory agencies with a centralized quality assurance process for the renewal of state licensure or state certification. A detailed document titled "*Proposal for Maintenance of Core Competency Program*" is available at www. fsmtb.org. ABMP is very supportive of the FSMTB project, which attempts to separate continued competency based on ensuring public safety and continuing education as a means for professional development. We need to stop using state regulation of our profession as a means for professional development. State regulation is established to ensure public safety.

The **NCBTMB** announced a 12-month plan to completely revamp all areas of the organization, including the phasing out of the current National Certification credential in favor of a Board Certification credential that will require additional education (750 hours), hands-on experience (250 hours), and a background check. Find out more at www.ncbtmb.org.

Jean Robinson is ABMP's director of government relations. To get the latest updates on all legislative and regulatory activities affecting the world of massage and bodywork, visit www.abmp.com.

## Are You Up-To-Date?



Make sure we have your correct email address so that you are kept in the loop regarding legislation that affects you and your practice.

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In addition to email alerts sent by ABMP on these issues, all legislative changes are posted to ABMP.com.

## Need the phone number of your state's massage therapy regulatory board?

Log in to ABMP.com and scroll down to "State Legislative Information." There you will find all the regulations affecting your state, including educational requirements, required exam information, and naming designations. We also list phone numbers for all state regulatory boards, making it easy for you to find the information you need both quickly and efficiently.



## Video Tips for You at ABMPtv

#### Greetings, Tutorials, Testimonials, and More

ABMPtv is home to a series of videos created to share ideas, explain resources, and help members make the most of their ABMP membership. Visit and explore the videos waiting for you. Content is available to the public, but additional videos and categories are only available to members; access this by logging in to ABMP.com, using your member ID number.

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- Greetings from the editors of *Massage & Bodywork*, who welcome you to various issues of the magazine.
- Tips to help you thrive! Once you've logged in, select the "ABMP BizFit" category from the dropdown menu for ideas about how to get your practice in shape.

Videos are brief—just a minute or two—so you can visit even when you have just a short break between clients. If there's a particular topic you'd like to see, send your suggestions to abmptv@abmp.com.

Click on the TV image at ABMP.com to view ABMPtv. Some videos are available to the public, but exclusive content is available for members, so be sure to log in to access it all!





#### Log in to access videos in these categories:

ABMP BizFit

As Seen in Massage & Bodywork
Expect More, With Les
For Massage Schools & Instructors
For Massage Students
Member to Member
Tips from ABMP Staff

ABMPtv's Member to Member category lets you hear from your peers about how ABMP's resources have helped their businesses.



Have you seen the great videos about getting your practice in shape, under the ABMP BizFit category? Check out these pointers from ABMP President Les Sweeney and ABMP Education Facilitator Kristin Coverly. These short videos show you a sample elevator speech, teach you how to comfortably ask clients to rebook, explain why a Facebook page can benefit your practice, and share ideas about things to do today to help strengthen your practice.

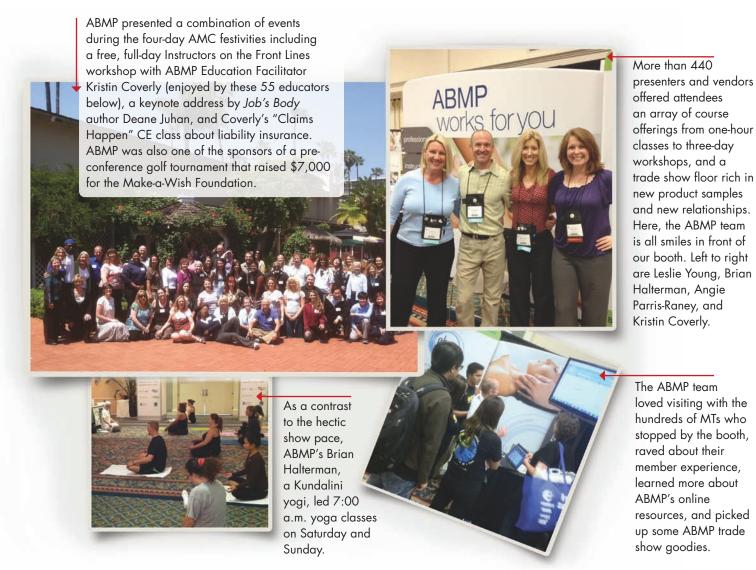
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## ABMP & the 2012 American Massage Conference

By Leslie A. Young

Top-notch continuing education, an exciting trade show floor, and camaraderie welcomed more than 2,400 attendees to the 2012 American Massage Conference (AMC) in San Diego, California, April 20–22. For the second consecutive year, ABMP was the Education Sponsor for the event that drew massage therapists from 35 states.





Mark your calendars for two American Massage Conferences in 2013: May 17–19 in Atlanta, Georgia, and September 13–15 in San Diego again. We hope to see you there! For updates, visit **www.americanmassageconference.com**.

#### **CONGRATULATIONS! 10-YEAR MEMBERS**

Debra J. Ackers Ingrid Agnew Daisy Alaniz Karen B. Alderson Aaron L. Ameny Susan Ananian Iane Anderson Sharon Bailey B. Michele Baker Jill M. Bartl Lisa Michelle Bass Diana Bassett Wendy Becker Jennifer Belknap Celeste Nadine Binnings Lissa Bombicca Mara J. Bonsaint Susan-Ruppel Brady Betsy R. Breneiser Lori Mae Britt Chad Michael Brown Reuven J. Brown Steven M. Brown Melissa Bunch Jill L. Burk John D. Busch Doug Caldwell Francesca Carney Kathleene L. Carreon Karen C. Case Robbyn Castles Sarah Chase Randy Lee Coleman Amanda Collins Debra D. Columbo Jesse J. Connor Shirley A. Conrad Julie W. Covert David L. Cox Emily M. Cox Kimberly M. Crites Candace M. D'Agostino Diana D'Apuzzo Fadi Dajani Regina M. DeAngelo Carol DeGregorio Sarah Deur Jacqueline S. Didur Andrea L. Dinauer Michelle Doetsch Colleen Mary Dooley Tracey Dugdale Yuriy Dyadyshyn

Penny Elias Iudith Eness Amanda Everett Dennis Fabiszak Colleen Ann Farrell-Campbell Sarah Whitcomb Farwell Carol J. Fisher Mary L. Fitzgerald Kay L. Flaharty Patricia A. Frazier Victoria R. Fuller Yvonne Garst Lori Gatmaitan Emmett H. Geesaman Julie Geyer Vickie T. Gilbert Dena Glazer Iennie Goodman-Herrin Amber D. Goss Paula Graham William Griswold Erica Groesch Linda Gullikson Larry Earle Gwinn Pauline M. Gyllenhammer Patrice Hamilton Kimm L. Hans Mary L. Hardy Cynthia J. Harris Allissa Harter Allyson Hawkins Shawn Heinzen Bonnie Hershey Patricia A. Hill-Reimann Stephen Ray Hodges Dorbe Holden Mary Holland Amber Lynn Hoopes Claus M. Hostasch Rachel Cress Houck Charlotte A. House Deborah E. Howe Michelle Howe Donald L. Hughes Kathleen Intihar Beverly Belle Ivers Janine B. Ivory Karen Gail Jablo Melissa Jacobs Barbara Jankowski

William M. Kohner Diane Kopitsky Iudv Kosta Michele Ann Kovalchik Amv Kramm Kim Krost Nancy A. Krzeczkowski Iacqueline L. Lander Robin Lynn Landry-Paquette Jean M. Lasko Vickie Latta Debbie R. LeVine L. Jean Lee Nicola B. Lee Winifred B. Lilly-Taylor Kimberly A. Lindell Karie Linke Carina S. Locquiao Ilona May Lord Sharon Loveseth Catherine Lowery Susan Lundquist Mark L. Lynch Yue Ma Hetty Mayer MacDowell Ariel Magram Katherine M. Mahon Tina Martinson Sheila Massey Terence Matthews Jill E. Mattson Shyla Maung Robert A. Mayerson Dawn McCormick Heather P. McCutcheon Kathryn McFarlane Travise McGuire Moriah Rose McKee Shelby Lin McKee Loni McKenzie Deborah A. Meeske Sandra Leigh Menzies Diane Lucille Messing Connie Mever Alicia R. Miller Jimee H. Modica Diane L. Moffett Martin Mohr Alyssa Mongilutz

## To see a list of all individuals who have been ABMP members for 10+ years, log in to ABMP.com.

Susan Najar Elizabeth Newell Hilde Nieuwenhuysen James Norman Sheryl Vanessia Norris Iaime Elizabeth Nuttoli Mark O'Malley Karen Onny Norman K. Oshiro Essence Ovos Annalise Ózols Linda Parks-Gobets Lesley Pearl Margaret Rose Peloquin Susan C. Pennington Katherine Perry Cecelia M. Peters Diane C. Peterson Adriana Gabriela Petrariu Maurita Philbrick Lauren L. Pond Mary D. Potts Timothy Poulemanos Elizabeth Powell James D. Powell Donna Ramacciotti Anibal Ramos Cindy Rasmussen Ann Marie Reilly Jennifer Reiner Ronna Lee Reininger Peggy S. Resseau Rianah H. Rhone Ianet Rider Gail E. Robillard Paula Robles John Rodriguez John David Rowinski Maria Russo Kimberly A. Rutherford Diane Sagula Cheryl Satoski Darla Schatz Alexandra (Sandy) Schneider Patricia D. Schultz Jessica M. Scott Mark Seav Noelle Prince Shear Iane Shepard Carole Showers

Ruth Skorupa Ilze Skrupskelis Deborah Ann Slagle H. James L. Smet LuAnn M. Smith Edward A. Snitko David Noel Sontag Patricia A. Speck Paul St. Germain Brandy A. Stajkowski Peggy L. Stam Linda M. Stark Laurissa Stephens Sylvia Stevens Joan Stewart Jane Straub Autumn Stroh Leonard M. Sues Susan Sullivan Nancy Sunde Susan Momoe Suzuki Karen Swanstrom James N. Taylor Irina Terentyeva Theresa L. Tirapelle William Trammell Elizabeth Turnbull Lynn Van Allen Jeffrey Van Dyke Laurie A. Van Valkenburgh Lisa Vigilante Elaine J. Villano John G. Vines Kim Volpe Paula Walsh Christina Weaver Stephanie Weaver Rhys Allen Webb

Marsha Weisenberger-Palko Diane Welch Louann West Sheridan West Avery B. White Jennifer White Karen Janae Whitt Ann H. Wieser Christy Wilson Ron Wiseman Chester Arnold Wolfsont

Xiao Qi Wu Troy R. Wyne Jonette R. Zuvanich Aleida Zwetsloot

#### **CONGRATULATIONS! 20-YEAR MEMBERS**

Elizabeth Jordan

Katva Kennedy

Sylvia I. Kline

Kathleen E. Bailey Eileen Batura Tim A. Brody Jolene M. Carrillo Tatiana M. Chepourkova Tammy K. Crees Kelia Kristi Culley Robert E. Dorrell Lorraine D. Goedde Anthony D. Golobitsh Penny L. Hill
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Kristyellen M. Kobashigawa
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Stephanie Morris Sweeters Linda Jean Moser Michael Moss Robin L. Mottaz Gayle I. Naiman Penny Olivia Rhodes Tammy Rae Scranton Mable B. Sharp Diane F. Stanton Emmorette Strand

Dannelle Sirrine

Darren N. Terao Catherine F. Thomas Jeanette D. Tornga Gayle Helen Victory E. Deborah Weidhaas Pamela West Steven E. Williams Yan Wolfman Susan Woodward Roger O. Zinn

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Judy Anne Monroe

Chervl Morris

Daniel Myers

David Mylar



## **Membership Renewal Contest**

ABMP has proudly served the massage and bodywork profession for 25 years, and we want you to share in our Silver Anniversary celebration! Throughout 2012, all members renewing at or upgrading to Practitioner, Professional, and Certified levels will automatically be eligible to win a refund on their membership fees. Every two weeks, we'll conduct a random drawing from all qualifying members who renewed or upgraded their membership during that two-week period. If your name is selected, we'll write you a check for 100 percent of the membership dues you just paid. Renew when your membership expires and you're automatically entered for that time period. It's that easy. Here are our latest winners; learn more about all of the winners, at ABMP.com.



help me be a better massage therapist. I love that you provide the links to various

places of information. It makes everything so much easier to sign up." What makes her practice unique? "I think what makes any practice unique is the practitioner themselves. Each of us has a unique outlook on life, personal experience, and goals we wish to incorporate into our practice. I know that each time I work with someone, I hope that they walk away with a certain satisfaction, that they feel healthier, and I have been a part of their process."

ABMP does to enable massage therapists to be successful. "Knowing I can catch a webinar that might help my business, print prepared marketing materials, or update my free

website gives me more of an opportunity to work in my business, versus working on my business."

Molly says she's always singing ABMP's praises. "I encourage every massage therapist I know to check out ABMP for their liability insurance needs, as the coverage is exceptional and the cost is minimal. The additional benefits (such as the free website builder and marketing materials) help save time and money."

Massage in January 2004, and was licensed later that year. "I currently have a small home practice and work at a medi-spa two days a week. In addition to that, I work with a friend (whom I met in massage school) and her company. We specialize in home spa parties and chair massage events at local colleges and businesses." Kevin says he loves to garden with his partner of 14 years, and has recently started a jewelry design business.

### **Discounts For ABMP Members**

To access the websites of discount providers, log in to ABMP.com and scroll down to "Discounts for Members"

#### Featured Benefit

ABMP is pleased to announce that Certified, Professional, and Practitioner members will now



receive a 25% discount on Oakworks, Inc. equipment and supply items, including massage chairs, tables, and other accessories. Log in to ABMP.com and look under "Discounts for Members" to learn how to receive this exclusive offer.

Oakworks, Inc. has been manufacturing equipment to meet the needs of integrative health-care professionals since 1977, with a focus on comfort, durability, ergonomics, and safety. They offer a range of portable massage tables and chairs, stationary tables, and supplies designed to meet the needs of practitioners at any stage of their career. At their Pennsylvania-based facility, Oakworks maintains a commitment to sustainability through a variety of initiatives and practices, including using responsible hardwoods, banning dangerous polyvinyl chloride fabrics, and planting a tree for every table sold.



Here is a sampling of your ABMP Member Discounts. For a full list of service providers, log in to ABMP.com.



**Alamo.** Get a discount on your next car rental: 800-462-5266 (contract ID#93879).



**Choice Hotels International.** Discounts at participating hotels: 800-258-2847 (code 00800399).



**Crocs.** Get 25% discount on Crocs Work and Medical/RX shoe lines; log in to ABMP.com to access your discount.



**Dental Benefits Max.** Low individual and family monthly rates, 15–50% off procedures, network of 81,000+ dentists: 866-894-1363.



**Dell.** Discounted consumer PCs. Use code HS112612329 when you call 800-695-8133 or visit www.dell.com/epp.



**FTD.** Discounts on delivered gifts, flowers, and plants: 800-736-3383; use code 12550.



**Full Slate.** Up to 40% off online scheduling software; free trial: 888-489-6543; www.fullslate.com/abmp.



**Liberty Mutual.** Discounted home and auto insurance: 800-357-2305.



**National Car Rental.** Receive a discount on your next rental. 800-227-7368 (contract ID #5028763).



**Outlook Vision.** Discounted glasses, contacts, hearing aids, and prescription drugs. Visit www.outlookvision.com for a list of providers in your area; to sign up for the program, call 800-458-2267, ext. 628.



**T-Mobile.** Discounted services and equipment: 866-464-8662; promotional code: 8158TMOFAV.



**UMB Visa® Credit Card.** No annual fee, low introductory APR, no balance transfer fees for 6 months, bonus points and rewards, great benefits, ABMP-themed cards. www.cardpartner.com/app/abmp.



**Verizon Wireless.** Discounted services and equipment; an ABMP email account is necessary to qualify for the discount.