



RICE

Administrators' Forum
April 11, 2017

Not Much!



- POS deductible goes up from \$250 to \$500 for individual and from \$500 to \$1000 for family coverage

That is it for plan design.
There are **NO** other
changes to copays,
deductibles, out of pocket
maximums, or other cost
sharing

Monthly employee contributions

	Employee only	Employee + Spouse	Employee + Children	Family
ACO	\$82	\$312	\$272	\$531
HMO	\$99	\$370	\$322	\$630
CDHP	\$125	\$381	\$368	\$653
POS	\$169	\$599	\$527	\$1016



New Dental Rates

Tier	DMO	DPPO
Employee Only	\$13.68	\$54.61
Employee Plus One	\$24.91	\$108.87
Employee Plus Two or More	\$34.88	\$159.33

Express Scripts will take
over for Envision as our
Pharmacy Benefit
Manager on July 1, 2017



- We will have a new Pharmacy Benefits Manager on 7/1/17: Express Scripts (ESI)
- Envision served us well, but a new relationship with Willis Towers Watson gives us what we need to join their collaborative, giving us the purchasing power of over 3M members
- This change should bring:
 - Better tools for consumer involvement and smart purchases
 - Better assistance with Specialty medication
 - 24/7/365 customer service and pharmacist assistance

Express Scripts: *fast facts*

- Headquarters in St. Louis, MO
- Fortune 22 Company
- Proudly serve 78.5M Americans
- Pharmacy Benefit Management Institute's (PBMI): 2016 Excellence Award winner in the **Cost Containment Category** for our Hepatitis Cure Value Program®
- 2015 Forbes List: **World's Most Innovative Companies**
 - Honored for the second year in a row
 - 300+ Express Scripts clients in pilots, reaching over 6M members



30,000+
employees
dedicated
to service





RICE Express Scripts: Pharmacy. Smarter.SM



Bold Action

\$1B savings on hepatitis C drugs

95% reduced spend on compound drugs

\$3B saved with National Preferred Formulary



Specialized Care

11–19% higher adherence rates

23% lower medical costs

6x longer patient time versus retail



Innovative Solutions

4.8M closed gaps-in-care

\$344 average savings per gap closed

\$1.5B avoided cost with our predictive models



Data Insights

6M+ members participating in Lab pilots

\$775M invested over last two years

2M+ successful therapy changes from alerts



Ensuring a positive member and client experience

Rice University vendors



OPEN REFILLS

PRIOR AUTHORIZATIONS

CLAIMS HISTORY



Envision Rx

We are experts at transitioning pharmacy plans while maximizing satisfaction



[Express Scripts] — hands down — has the best implementation department compared to other PBMs I have worked with. They are extremely thorough and a pleasure to work with.

— National Health and Welfare Consultant



We're driving a simpler pharmacy experience

DELIVERING WHAT MATTERS MOST TO MEMBERS



Info wherever and whenever

- Responsive web and mobile app design
- Easy to use self-service tools
- Virtual ID card and welcome kit



Plain and simple guidance

- Simpler instructions and statuses
- Educational videos
- Issues resolved on first contact



Easy decisions

- Timely, actionable alerts
- Pharmacy and drug comparison pricing
- Set dosage reminders
- Personalized pill caps



Flexible services

- Fast turnaround times
- Flexible delivery and payment options
- Optional text alerts*
- Member preferences
- Easy Rx transfers
- ePrescribing and ePA



Care from Anywhere

- Private counseling with a specialist pharmacist
- Click to chat*
- Face-to-face teleconferences
- Remote monitoring devices

*2016 Pilot



Confidential Information

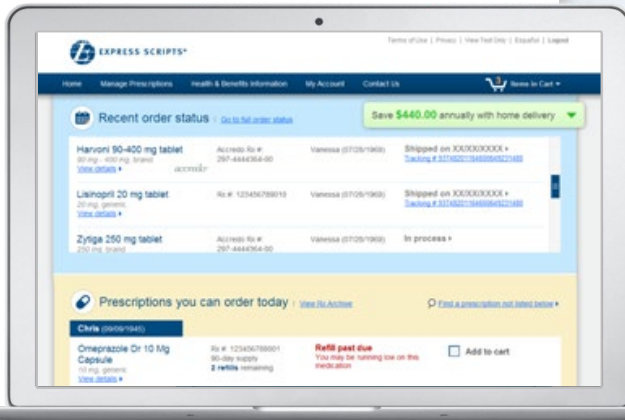
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12

Services delivered how, where, and when our members want it



Member website

- Unique clinical outreach providing personalized, actionable alerts
- Comparison shopping for lower-cost maintenance medications
- Immediate access to a specialist pharmacist

Mobile app

- Locate pharmacies and order refills on the go
- Real-time order status updates
- Virtual ID card and medicine cabinet
- Available for Medicare Part D members

Contact centers

- 24/7 access
- 95.3% first call resolution
- Proactive, actionable financial and clinical opportunities provided via the Health Action Plan



Member website encourages better decisions online

Unique clinical outreach providing personalized, actionable alerts

EXPRESS SCRIPTS®

Home Manage Prescriptions Health & Benefits Information My Account Contact Us 3 items in cart

Recent order status [Go to full order status](#) Save \$440.00 annually with home delivery

Medication	Rx #	Member	Status
Proair Hfa Inh 8.5gm <small>100mcg, brand</small>	123456789004	Vanessa (07/18/1947)	Action Required / Waiting for Doctor
Simvastatin 20 mg tablet <small>20 mg, generic</small>	123456789007	Chris (09/19/1945)	Canceled
Humira 20 mg/0.4 ml syringe (2 units) kit	Accredo Rx #: 297-4444364-00	Chris (09/19/1945)	Canceled

Prescriptions you can order today | [View Rx Archive](#) [Find a prescription not listed below](#)


Chris (09/19/1945)

Omeprazole dr 10 mg capsule <small>10 mg, generic</small>	Rx #: 123456788001 90-day supply 2 refills remaining	Refill past due You may be running low on this medication	<input type="checkbox"/> Add to cart
Xarelto 20 mg tablet <small>20 mg, brand</small>	Rx #: 123456788002 90-day supply 2 refills remaining	Renewal past due We will contact your doctor for a new prescription	<input type="checkbox"/> Add to cart
Levothyroxine 100 mcg tablet <small>100 mcg, generic</small>	Rx #: 123456788003 90-day supply 2 refills remaining	Refill no	
Fluticasone prop 50 mcg spray (16 units) <small>50 mcg, generic</small>	Rx #: 123456788004 90-day supply 2 refills remaining	Refill no New presc	

Health Alerts

Vanessa,
Your nurse coach has a recommendation about your therapy for you.

[Learn More](#)




My Rx Choices® [Have a question? Need help? learn more >>](#)

Choose alternatives for your doctor to consider and click the "continue" button to go to the next step.

For your convenience, we've preselected the lowest-cost medication alternatives available at this time. There may be multiple lower-cost alternatives.

- To review other alternatives, which could have the same or similar pricing, click the "view other alternatives" link for each medication.
- To remain on your current medication, select the radio button to the left of the medication name.
- Learn about our [Extended Payment Program](#), which lets you pay for medications in 3 monthly installments. [Calculate your estimated monthly payments.](#)

If you received a letter from us regarding potential savings using **My Rx Choices**, the savings may be different from what is displayed below because **My Rx Choices** uses the most current pricing based on your plan.

Medication	You pay	Lower-cost choice	You pay	YOU SAVE
<input type="radio"/> Accupril 5 MG Tablet (brand) Dosage: 1 Tablet, once a day Pharmacy: Retail • Coverage rules may apply. • How much does my plan pay? • Get different results with different days' supply and quantity.	\$249.00 per year \$20.75 for 30 days	<input checked="" type="radio"/> quinapril tabs 5 MG Tablet (generic equivalent) Dosage: 1 Tablet, once a day Pharmacy: Express Scripts Pharmacy™ • Coverage rules may apply. • How much does my plan pay? • Compare drug information	\$60.00 per year \$15.00 for 90 days	\$189.00 per year Explain my savings View other alternatives
<input type="radio"/> Glucophage Tabs 500 MG Tablet (brand) Dosage: 1 Tablet, once a day Pharmacy: Retail • Coverage rules may apply. • How much does my plan pay? • Get different results with different days' supply and quantity.	\$319.20 per year \$26.60 for 30 days	<input checked="" type="radio"/> metformin hcl tabs 500 MG Tablet (generic equivalent) Dosage: 1 Tablet, once a day Pharmacy: Express Scripts Pharmacy™ • Coverage rules may apply. • How much does my plan pay? • Compare drug information	\$58.84 per year \$14.71 for 90 days	\$260.36 per year Explain my savings View other alternatives
<input type="radio"/> Lescol 20 MG Capsule (brand) Dosage: 1 Capsule, once a day Pharmacy: Retail • Coverage rules may apply. • How much does my plan pay? • Get different results with different days' supply and quantity.	\$201.12 per year \$16.76 for 30 days	<input checked="" type="radio"/> lovastatin 10 MG Tablet (generic alternative) Dosage: 1 Tablet, once a day  view report>> Pharmacy: Express Scripts Pharmacy™ • Coverage rules may apply. • How much does my plan pay? • Compare drug information	\$60.00 per year \$15.00 for 90 days	\$141.12 per year Explain my savings View other alternatives

Comparison shopping for lower-cost maintenance medications

Contact a Specialist Pharmacist now [CLOSE X](#)

Talk by phone Send us a message

Have a question about an alert message or what to do next? We're here to help!

If this is an emergency, please do not use this online service. Contact your doctor or other health care professional.

To have a Specialist Pharmacist call you, make sure the "Calling about" and "Calling about" fields below are correct. Then enter the phone number you'd like us to dial and click the "Call me now" button. We will call you at this number within one minute so you can speak with a Specialist Pharmacist.

Caller: Chris (09/19/1945)

Calling about: Chris (09/19/1945)

Your phone number: - -

[How does this work?](#)

Immediate access to a specialist pharmacist



Confidential Information

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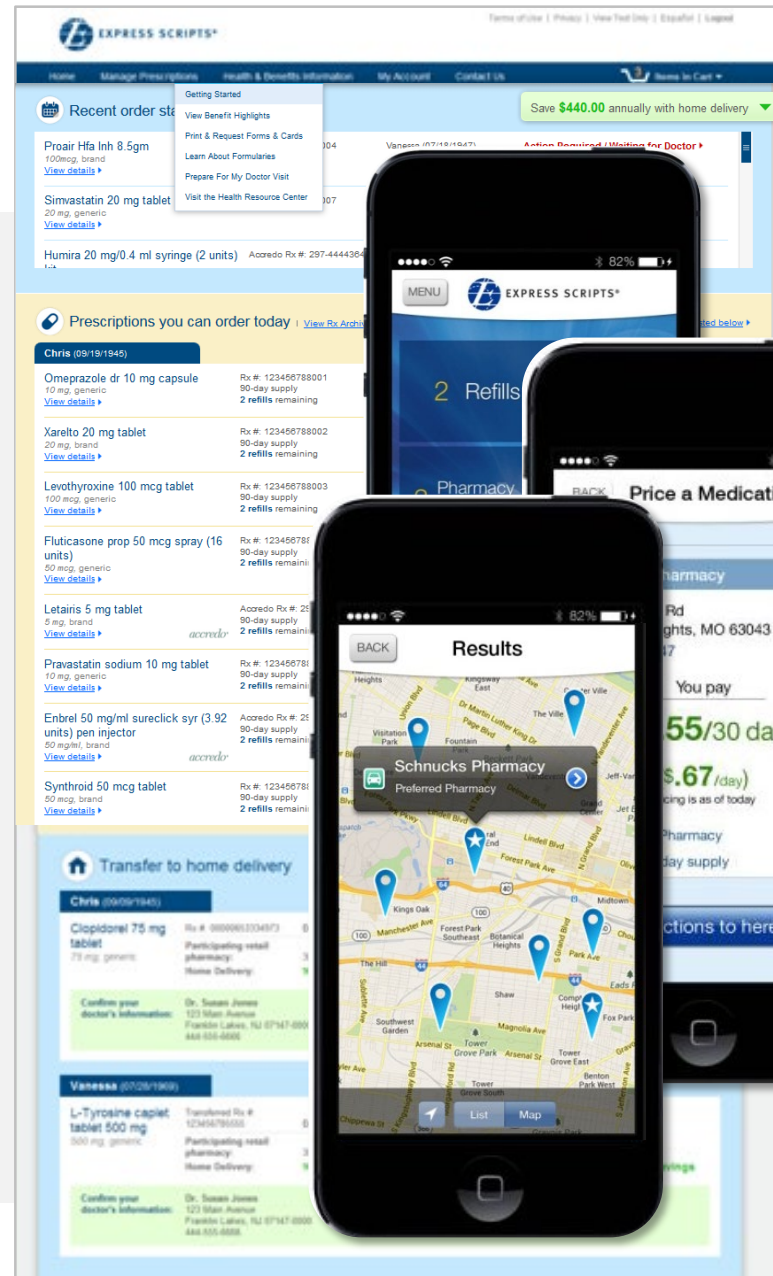
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14

Making it easier for members

Self-service tools

- View real-time order status and details
- Schedule auto refill and renewals
- Set dosage reminders and alerts
- Select delivery date preferences
- Price a medication for lowest-cost options
- Locate pharmacies with link to driving directions
- View annual retail to mail savings and transfer eligible prescription
- Compare brand to generic prescription savings
- Download virtual ID card



Coming Soon

- Pre-implementation website so that members can look up their drugs
 - Formulary review
 - Drug costs
 - Pharmacy locator
 - Pre-enrollment Line

Rice Fest is today!

Open enrollment closes at
5:00 pm. On April 28, 2017