AF Civilian Employment Guide



"Right People, Right Place, Right Time"

Headquarters, Air Force Personnel Center Directorate of Civilian Force Integration Randolph Air Force Base, Texas



AFPC Civilian Employment Website: http://www.afciviliancareers.com

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<u>Introduction</u>

Thank you for your interest in a civilian career with the Department of the Air Force. The AF Civilian Employment Guide explains appointment eligibilities, how to submit a resume, search for open job opportunity announcements, and apply for AF positions on USAJOBS®.

Privacy Statement:

The Office of Personnel Management and other Federal agencies rate applicants for Federal jobs under the authority of sections 1104, 1302, 3301, 3304, 3320, 3361, 3393, and 3394 of title 5 of the United States Code. We need the information requested in this guide and in the associated vacancy announcements to evaluate your qualifications. Other laws require us to ask about citizenship, military service, etc. We request your Social Security Number (SSN) under the authority of Executive Order 9397 in order to keep your records straight; other people may have the same name. As allowed by law or Presidential directive, we use your SSN to seek information about you from employers, schools, banks, and others who know you. Your SSN may also be used in studies and computer matching with other Government files, for example, files on unpaid student loans. Also, incomplete addresses and ZIP Codes will slow processing.

How to Determine Your Eligibility to Apply Use the tables below to assist in determining your eligibility

To be considered for federal employment, you must self-identify or list your eligibility category when completing the applicant process. We must collect certain information to determine if you can be referred for consideration. The Human Resource Specialist uses this information to determine if you meet the eligibility requirements for the appointment authorities listed in the announcement under "Who May Apply." You may be eligible for more than one category so ensure you select all eligibilities that presently apply to you. **AFPC is not responsible for erroneous eligibilities that you list or those you fail to list.**

General Public Categorie (All U.S. Citizens—With o	s r without prior civilian ser	vice or military service)	
If You Are:	And	Your Eligibility Is: See Note 2	Required Documentation See Note 3
A person with a disability. An individual is considered disabled if he/she has a physical or mental impairment that substantially limits one or more major life activities. Note: This authority is open to both veterans and non-veterans with severe disabilities		Employment of People with Disabilities	Certification statement from a state Vocational Rehabilitation Service (state or private), Department of Veterans Affairs, a licensed medical professional (e.g., a Physician or other medical professional duly certified by a State, the District of Columbia, or a U.S. territory, to practice medicine); or any Federal agency, State agency or agency of the District of Columbia or a U.S. territory that issues or provides disability benefits.
U.S. citizen	18 years of age or older (or a high school graduate who is 16 years old or older)	(DEO) Delegated Examining Authority	
The spouse of an active duty military member who accompanies a sponsor on a permanent change of duty station (PCS) move.	You were married to your military sponsor prior to the reporting date to the new duty assignment and the position for which you are applying is advertised as "Open to U.S. Citizens only. Position to be filled through Delegated Examining (DEU) authority" and is within the commuting area of your military sponsor's permanent new duty station.	Military Spouse Preference	A copy of your military sponsor's PCS
	Employee Categories		
If You Are:	And	Your Eligibility Is: See Note	Required Documentation See Note 3
Current or former federal employees displaced from positions in Non-DoD federal agencies (e.g., IRS, VA, Dept of Labor, etc.) in the same local commuting area of the vacancy.		ICTAP Interagency Career Transition Assistance Plan	Copies of the appropriate documentation, such as RIF separation notice, a SF-50 reflecting your RIF separation, or a notice of proposed removal for declining a directed reassignment or transfer of function to another commuting area.

Applicants aligible under ICTAP are provided priority selection for vacancies within the local commuting area for which determined well qualified. Veterans Categories: (Select all that apply. Limitting eligibility choices may result in missed employment opportunities) If You Are: And Your Eligibility Is: See Note 2 Current or former military member With a service-connected disability of 30 percent or more. With a service-connected disability of 30 percent or more. Disabled veterans; or the veteran has a service-connected disability of 30 percent or more. Disabled veterans; or the veteran has a service-connected disability of 30 percent or more. Disabled veterans; or the veteran has a service-connected disability of 30 percent or more. Disabled veterans; or the veteran has a service-connected disability of 30 percent or more. Disabled veterans; or the veteran has a service-connected disability of 30 percent or more. Disabled veterans who served on active duty in the Armed Forces during a war, a campaign or expedition for which a campaign badge has been authorized; or or which a campaign badge has been authorized; or or which a campaign or sexpedition for which a campaign badge has been authorized; or received the Armed Forces, participated in a United State military operation of the Armed Forces, participated in a United State military operation of the Armed Forces, participated in a United State military operation of the Armed Forces, participated in a United State military operation of the Armed Forces, participated in a United State military operation of the Armed Forces, participated in a United State military operation of the Armed Forces, participated in a United State military operation of the Armed Forces, participated in a United State military operation of the Armed Forces, participated in a United State military operation of the Armed Forces, certifying that the veteran has a service-connected disability of or or more. If selected and claiming 10-point veterans of the Armed Forces, cert				
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Veterans Categories: (employment opportun	Select all that apply. Limi	ting eligibility choices	s may result in missed
If You Are:	And	Your Eligibility Is: See Note 2	Required Documentation See Note 3
Preference Eligible (veterans, derived preference, e.g., spouses, widow, mother.)	The veteran's discharge or release from active service was under honorable conditions or the veteran died while on active duty that included service under conditions that would not have been the basis for other than an honorable or general discharge	(VEOA) Veterans' Employment Opportunity Act of 1998 (Note: This appointment authority is only used to fill permanent positions. Current federal employees on career or	Most recent DD Form 214 documenting final military discharge, release or retirement. If currently on active duty, and within 120 days of separation, submit documentation from your military personnel office verifying retirement/separation date and type of discharge.
OR Veteran	Discharged or released after 3 or more years of continuous active service under honorable conditions. Veterans who were released shortly before completing a 3-year tour are considered to be eligible. ("Active service" defined in Title 37, USC, means active duty in the uniformed services and includes full-time training duty, annual training duty, full-time National Guard duty, while in the active service, at a school designated as a service school by law or by the Secretary concerned.	career-conditional appointments and those eligible for reinstatement are not considered under this authority.)	If selected and claiming 10-point veterans' preference submit: SF 15 claiming 10-point preference and an official statement, dated 1991 or later, from the Dept of Veterans Affairs or from a branch of the Armed Forces, certifying to the veteran's present receipt of compensation for service-connected disability or disability retired pay; Or An official statement, dated 1991 or later, from the Dept of Veterans Affairs or from a branch of the Armed Forces, certifying that the veteran has a service-connected disability of 10% or more.
If You Are:	ederal Civil Service Empl	Your Eligibility Is: See Note 2	Required Documentation See Note 3
Current AF career or career-conditional permanent, competitive status Federal Civil Service employees including those on LWOP		Internal AF	Current career or career-conditional permanent, competitive status AF employees will be required to provide supporting documentation upon selection.
Current DoD career or career-conditional permanent, competitive status non-Air Force Federal Civil Service employees including those on LWOP (Excluding Air Force)			Most current SF-50 documenting competitive status or equivalent documentation.
Current career or career- conditional permanent, competitive status non- Air Force Federal Civil Service employees including those on LWOP			Most current SF-50 documenting competitive status or equivalent documentation.

Current and/or Prior F	ederal Civil Service Em _l		
If You Are:	And	Your Eligibility Is: See Note 2	Required Documentation See Note 3
A Former Career- Conditional Federal Civil Service Employee	You have less than a 3- year break in service (Note: The 3-year limit is extended by the time spent while accompanying military spouse to an overseas location. A copy of official PCS orders must support Extension.)	(Reinstatement)	Most current SF-50 documenting competitive status (usually the resignation SF-50)
	You meet the Office of Personnel Management veteran preference requirements for 5 or 10 point employment preference	(Reinstatement) (Lifetime reinstatement rights)	Most current SF-50 documenting competitive status (usually the resignation SF-50). DD-214 (member 4 copy) documenting campaign and/or expeditionary medal, or SF-15 and VA letter, dated 1991 or later, indicating disability rating
A Former Career Federal Civil Service Employee who served on a permanent competitive appointment		(Reinstatement) (Lifetime reinstatement rights)	Most current SF-50 documenting competitive status (usually the resignation SF-50)
(Note: Current permanent Air Force employees who are on LWOP and with no other eligibility, who wish to be considered for temporary or term appointment, may also apply under this category. A resume and supplemental data must be submitted.)			
Employed as a current or former appropriated fund Federal employee overseas while a family member of a Federal civilian employee, NAF employee, or family member of a uniformed service member officially assigned to an overseas area. You accumulated 52 weeks (or less if eligible under an authorized exception) of creditable service and received a fully successful or better performance rating.	You returned to the U.S. from the overseas tour of duty within the last 3 years	Executive Order 12721	SF-50s verifying completion of 52 weeks of creditable overseas service for family members applying under EO 12721,last performance appraisal, and copy of sponsor's orders SF-50 documenting status or
employees currently serving on a DCIPS (formerly CIPMS) appointment without time limitation or applicants who have been involuntary separated from such appointment without personal cause within the last year.		Defense Civilian Intelligence Personnel System	equivalent documentation

If You Are: Students enrolled or accepted for enrollment	Opportunities Categorie And Willing to work on a temporary basis	Your Eligibility Is: See Note 2 Student Temporary Employment Program	Required Documentation See Note 3 College transcripts or letter from counselor/registrar
as degree seeking students taking at least a half-time academic, technical, or vocational course load in an accredited high school, technical, vocational, 2 or 4 year college or university, graduate or professional school.			
Non-Appropriated Fun	d, Postal Service, and (Other Unique Authoritie	es
If You Are:	And	Your Eligibility Is: See Note 2	Required Documentation See Note 3
Currently serving on a NAFI or AAFES appointment without time limitation or involuntarily separated from such appointment without personal cause within the preceding year.	have served continuously for at least 1 year in a NAFI or AAFES position under appointments without time limit	(NAFI/AAFES) Non-Appropriated Fund Or Army/Air Force Exchange Service Employees Note: Individuals selected for appointment may be appointed only to permanent positions based on this authority	Documentation of current NAFI/AAFES appointment and one continuous year of NAFI/AAFES service for non-appropriated fund employees applying under NAF Portability.
A non-status applicant applying for positions advertised as "Open to All Qualified Applicants" [e.g., Attorneys, (GS-0905), Intelligence Specialist (GS-0132), etc.] for appointment into the Excepted Service		(Excepted Service)	
Postal Career Service/Postal Rate Commission, VISTA/ACTION Volunteer, Peace Corps, Foreign Service Officers and Employees, Commissioned Corps of the Public Health Service, National Oceanic and Atmospheric	Be currently serving under an appointment without time limit in the other merit system or have been involuntarily separated from such appointment without personal cause within the preceding year; AND Be currently serving in or	(Other) See note 1 below for complete definitions and applicable time limits	Proof of employment from appropriate agency.

Administration, Former employees of the Canal Merit System, General Accounting Office, Administrative Office of the U.S. Courts, Tennessee Valley Authority, or Nuclear Regulatory Commission, Federal Aviation Administration, and Transportation Security Administration	have been involuntarily separated from a position covered by an interchange agreement (some agreements do not cover all positions of the other merit system); AND Have served continuously for at least 1 year in the other merit system prior to appointment under the interchange agreement		
The spouse of an active duty military member who accompanies a sponsor on a permanent change of duty station (PCS) move; Or The spouse of a member of the Armed Forces who retired with a disability rating at the time of retirement of 100 percent; or retired or separated with a disability rating of 100 percent from the DAV; Or The un-remarried widow or widower of a member of the Armed Forces killed while in active duty status. of the Armed Forces killed while in active duty status.	You were married to your military sponsor prior to the date of sponsors PCS orders; and relocating with sponsor to the new duty location. For current military spouses this appointment is limited to the geographical area of the PCS orders. Spouses are eligible for a noncompetitive appointment under this authority for a maximum of 2 years from the date of service member's PCS orders. For 100 percent disabled veterans or widows/widowers this authority is not limited to a geographical area and there is no limit to the number of appointments under this authority.	Appointment of Certain Military Spouses	A copy of your military sponsor's PCS orders, VA disability rating, or Death Certificate, as applicable.

NOTE 1: The following describes common **Appointing Authorities** for Interchange Agreements with other merit systems, which are listed under the "**Other**" Eligibility Category:

Postal Career Service - Permits appointment without a break of a single day of an employee or officer of the Postal Career Service (that is, one serving under appointment without time limit). Based on agreement between the U.S. Office of Personnel Management and the U.S. Postal Service, an employee must have completed Postal probation (that is, 3 months on a substantially full-time basis, or 520 hours).

Veterans Health Administration of the Department of Veterans Affairs - Covers employees who occupy medical or medical-related positions and were appointed under 38 U.S.C. 7401(1) or (3) [formerly 38 U.S.C. 4104(1) and (3)]. Agreements effective 10/31/79 and 5/12/87; extended indefinitely.

Postal Rate Commission Permits appointment without a break in service of a single day of an employee or officer of the Postal Rate Commission serving under an appointment without time limit. Based on agreement between U.S. Office of Personnel Management (OPM) and the Postal Rate Commission, an employee must have completed probation (one year) under Postal Rate Commission Career Service appointment.

VISTA/ACTION Volunteer - Eligible within 1 year of having completed 12 months of community volunteer service under the Peace Corps Act or as a VISTA volunteer under the Economic Opportunity Act of 1964 or the Domestic Volunteer Service Act of 1973.

Peace Corps - Eligible within 3 years after serving not less than 36 months without a break in service of 3 days or more of continuous service under the Peace Corps.

Foreign Service Officers and Employees - Present or former career officer or employee of the Foreign Service, appointed under authority of the Foreign Service Act of 1946, as amended.

Commissioned Corps of the Public Health Service - Eligible within 3 years after returning from overseas if, at least 52 weeks of service in an appropriated fund position were completed.

National Oceanic and Atmospheric Administration - Eligible within 3 years after returning from overseas if at least 52 weeks of service in an appropriated fund position were completed.

General Accounting Office - Eligible upon completion of 1 year of continuous service on a non-temporary appointment that began on or after 1 Oct 80.

Administrative Office of the U.S. Courts - Current/former federal employees are eligible with completion of at least 1 year of continuous service under non-temporary appointment. Employees appointed to high level positions under 28 U.S.C. 603 or a position of confidential or policy-making nature is not eligible under this authority.

Federal Aviation Administration - Agreement effective 11/6/97; expires 12/31/11. Eligible after at least 1 year of continuous employment on a non-temporary appointment or have been involuntarily separated from such appointments without personal cause within the preceding year.

Transportation Security Administration - Agreement effective 02/01/05; expires 01/31/13. Eligible after at least 1 year of continuous employment on a non-temporary appointment or have been involuntarily separated from such appointments without personal cause within the preceding year.

Tennessee Valley Authority - Covers employees in salary policy positions (trades and labor positions are not covered). Agreement effective 10/16/57; extended indefinitely.

Nuclear Regulatory Commission - Agreement effective 10/1/75; extended indefinitely.

Corporation for National and Community Service - Agreement effective 07/29/05; expires 7/28/12. This agreement includes employees assigned to the Office of the Inspector General (OIG).

NOTE 2: Use the eligibility in parentheses in the above tables. All claims of eligibility are subject to verification

NOTE 3: All offers are contingent upon receipt and validation of the required documentation.

OVERSEAS UNIQUE ELIGIBILITY/APPOINTING AUTHORITIES (Only applies to vacancy announcements in a foreign area)				
If You Are:	And	Your Eligibility Is: See Note 2	Required Documentation See Note 3	
The spouse of an active duty military member (sponsor) of the US Armed Forces who accompanies their military sponsor on a permanent change of station (PCS) move.	See Note 1	((Military Spouse Preference)	PCS Orders, area clearance, or command sponsorship letter. See Note 3	
The spouse or unmarried children (including stepchildren, adopted children, and foster children) not more than 23 years of age residing with a US citizen civilian employee (sponsor), who accompanies their civilian sponsor on a permanent change of station (PCS) move.	See Note 2	(Family Member Preference)	PCS Orders, area clearance, or command sponsorship letter.	
The spouse or unmarried children (including stepchildren, adopted children, and foster children) not more than 23 years of age residing with a member (sponsor) of the US Armed Forces or a US citizen civilian employee (sponsor) of a US Government Agency including NAF activities whose duty station is in a foreign area		(Excepted Service Family Member Appointment)	PCS Orders See Note 3	
All U.S. citizens without personal competitive status; employees on temporary and term positions; employees on excepted service positions who do not meet eligibility requirements for an interchange agreement; and applicants who have not worked for the Federal government.	You are not eligible to apply under any other authorities. You are a high school graduate who is 16 years or older	(Overseas Limited Appointment)	See Note 3	

Note 1: Military Spouse Preference (MSP) applies when the spouse arrives in the overseas area and to a position in the commuting area of the military sponsor's permanent duty station. MSP applies if you are ranked among the best qualified for the vacancy for which you are applying. **To exercise Military Spouse Preference, you must also select the Family Member Appointment eligibility in order to receive consideration.**

Note 2: Family Member Preference (FMP) applies when the Family Member (FM) arrives in the overseas area and to positions in the commuting areas of the sponsor's duty station. <u>To exercise Family Member Preference</u>, you must also select the Family Member Appointment eligibility in order to receive consideration.

Note 3: Verification of Status of Forces Agreement (SOFA) status will be required for positions located in Japan and Korea.

Determining Your Veterans' Preference Eligibility	
Veteran's Preference Advisor – http://www.dol.gov/elaws/vetspref.htm	
veteran's Preference Advisor – http://www.doi.gov/eiaws/vetsprei.htm	Then
If You Are:	Preference Is:
A Veteran discharged or released from active duty in the armed forces under honorable conditions who	10 Point -
served at any time and you have a compensable service-connected disability rating of 30 percent or more	30%
served at any time and you have a compensable service-connected disability rating of 30 percent of more	Compensable
	Disability
2. A Veteran discharged or released from active duty in the armed forces under honorable conditions who	10 Point -
served at any time and you have a compensable service-connected disability rating of at least 10 percent but	Compensable
less than 30 percent	
	10 Point -
3. A Purple Heart Recipient	Disability
4. A Veteran discharged or released from active duty in the armed forces under honorable conditions and	10 Point -
who qualifies as a disabled veteran because you served on active duty in the Armed Forces at any time, and	Disability10
have a present service-connected disability or are receiving compensation, disability retirement benefits, or	Point -
pension from the military or the Department of Veterans' Affairs	Derived/Other
5. The Spouse of other-than-dishonorably discharged disabled veteran who is disqualified for a Federal	10 Point -
position along the general lines of his or her usual occupation because of a service-connected disability	Derived/Other
6. The Widow or widower of other-than-dishonorably discharged veteran not divorced from the veteran, has	10 Point -
not remarried, or the remarriage was annulled, and the veteran either served between Apr 8, 1952 and Jul 10,	Derived/Other
1955 or during a war, campaign or expedition for which a campaign badge is authorized	
7. The Widow or widower of a veteran not divorced from the veteran, not remarried, or the remarriage was	10 Point -
annulled, and the veteran died while on active duty that included service described immediately above (6)	Derived/Other
under conditions that would not have been the basis for other than an honorable or general discharge	
8. The Mother of a living disabled veteran, and the veteran was released or discharged with an honorable or	10 Point -
general discharge from active duty performed at any time and was permanently and totally disabled from a	Derived/Other
service-connected injury or illness; and the mother (1) is or was married to the father of the veteran; and lives	
with her totally and permanently disabled husband (either the veteran's father or her husband through remarriage); or (2) is widowed, divorced, or separated from the veteran's father and has not remarried; or (3)	
remarried but is widowed, divorced, or legally separated from her husband when she claims the preference.	
9. A Veteran released or discharged with an honorable or general discharge who served during a war (See	5 Point
note 1)	310111
10. A Veteran discharged or released with an honorable or general discharge who served during the period of	
Apr 28, 1952 through Jul 1, 1955; OR for more than 180 consecutive days, other than for training, any part of	
which occurred after Jan 31, 1955 and before Oct 15, 1976 OR for more than 180 consecutive days, other than	5 Point
for training, any part of which occurred during the period beginning September 11, 2001 and ending on the	0.0
date prescribed by Presidential proclamation or by law as the last day of Operation Iraqi Freedom. (See note 1)	
11. A Veteran discharged or released with an honorable or general discharge who served during the Gulf War	5 Point
from Aug 2, 1990 through Jan 2, 1992 (See note 1)	
12. A Veteran discharged or released with an honorable or general discharge that served in a campaign or	5 Point
expedition for which a campaign medal has been authorized. Any armed forces expeditionary medal or	
campaign badge, including El Salvador, Lebanon, Grenada, Panama Somalia, Bosnia, and Haiti, qualifies for	
preference. (See notes 1 and 2)	
13. None of the above	No
	Preference

Notes:

- 1. Retirees at the rank of Major (O4) and above are not entitled to 5-point veterans' preference unless they are disabled veterans.
- 2. A campaign medal holder or Gulf War veteran who originally enlisted after Sep 7, 1980 (or began active duty on or after 14 Oct 1982 and has not previously completed 24 months of continuous active duty) must have served continuously for 24 months or the full period called to active duty. The 24- month service requirements does not apply to 10-point preference eligible discharged or released for disability incurred or aggravated in the line of duty or to veterans discharged or released for hardship or other reasons under 10 U.S.C 1171 or 1173.

AF CIVILIAN CAREER

AFPC Secure

Current Permanent AF employees interested in job opportunities at Arnold AFB, Brooks AFB, Edwards AFB, Eglin AFB, Hanscom AFB, Hill AFB, Kirtland AFB, Luke AFB, Robins AFB, Tinker AFB, and Wright-Patterson will sign into the AFPC Civilian Employee AFPC Secure using the link below to view current vacancy announcement and self-nominate:

• <u>Current Permanent Air Force-Serviced Civilian Employee (Internal Employees sign into AFPC Secure)</u>

ALL OTHER AF APPLICANTS

Required Resume Format

Federal resumes must conform to specific informational requirements. They must include ALL the information required, or the application will be rated incomplete.

Personal Information

- Full name, mailing address (with ZIP code)
- Home, cell and work phone numbers (with area code)
- E-Mail address
- Social Security Number
- Country of citizenship (most federal jobs require United States citizenship)
- Veterans' preference
- Highest Federal civilian grade held (give job series and dates held)

Work Experience

Job title (include series and grade if federal job – level in military if a veteran)

- Employer's name and full address, including street address, city, state and ZIP code
- Supervisor's name and phone number
- Starting and ending dates (month and year)
- Hours per week

- Salary
- Indicate if current supervisor may be contacted
- · Job duties and accomplishments

Education

High school: name, city, and state, date of diploma or GED Colleges or universities: name, city and state, majors, type and year of any degrees received)

Note: only list accredited colleges listed at http://www.ope.ed.gov/accreditation/search.aspx. If an applicant lists degrees from

schools not on the accreditation list, they may be subject for disqualification from federal employment and in some states also subject to criminal prosecution.

Other Qualifications

- Job-related training courses, including course title, date (may be year or month and year), course duration (hours, days or months)
- Certifications and licenses (include Secret or Top Secret clearance here)
- Job-related skills, for example, other languages, computer software/hardware, tools, machinery, typing speed
- Job-related honors, awards, and special accomplishments, for example, publications, memberships in professional or honor societies, leadership activities, public speaking, and performance awards

We will not accept the Federal Optional Application for Employment, Optional Form 612.

The USAJOBS® tutorials for creating or uploading resumes are available at the following links; <u>View Interactive</u> or <u>Download Document</u>.

<u>Cover Letters</u> - A Cover Letter can help summarize an applicant's background and experience for the hiring authority. Experience included in the cover letter **will not** be evaluated for determine applicant qualifications.

Step 1: Create Your Account

To be considered for civil service employment opportunities with Department of the Air Force you must have a resume on file at www.usajobs.gov. In your USAJOBS® account, you can create and store up to 5 different resumes to use to apply to Federal job opportunity announcements.

Let's start by logging into your USAJOBS® account. To do this, you can either click the **SIGN IN** link here. Or you can use the **My Account** drop-down menu here.

If you need to create an account, you can click the CREATE AN ACCOUNT link.

YOU DO NOT NEED TO CREATE A "My ACCOUNT" TO SEARCH FOR JOBS, BUT YOU MUST CREATE AN ACCOUNT TO APPLY FOR JOBS ONLINE. Set up your "My Account" to:

- Build or upload your résumé and post it online
- Receive customized job alerts
- Apply for Federal Government jobs
- Save or Email a Friend Job Opportunity Announcements

Your USAJOBS® Account is your personal homepage on USAJOBS®. Use this page to access your account profile, store up to 5 different resumes, uploaded documents, application status, and search agents.

- Search Jobs - My Acco	ount - Info Center	SIGN IN OR CREATE AN ACCOUNT
	Individua Site Map Cont	Before we begin, please check to ensure you are able to view the entire tutorial windor Let's Start! tutorial is larger than your desktop, the detail of the tutorial information. If you are Microsoft Windows, click your combutton, and then open up your Control Panel. Once open, click on the Display potion, and then on the Settings tab. In the Screen Area, slide the indicator to 1280 x 1024 pixels, and then click OK on the Display Properties box. Your system will then Auto Adjust, and then you will be asked the following, Your desktop has been reconfigured. Do you want to keep these settings? Click Yes. Note: Perform the same steps to go back to your previous settings. Continue Let's Start! To create your USAJOBS® account, you will first need to click on the CREATE AN ACCOUNT link. Screen Fan ACCOUNT link. Sc

Form Sections: Personal In	formation Account Information	Current Goal Citizens	ip Status Veterans' Pref
* Required information			
Personal Information			
* First Name	John		
Middle Name	Jay		
* Last Name	Doe		
* Home Address	123 Main St		
Home Address 2			
* City/Town	Anytown		
* State/Territory/Provin	ce Alabama		~
★ Postal/Zip Code	12345		
* Country	us	Y	
	and can change this at any you do not want images in USAJOBS® will send you	your emails, select Te	
* Email			
What is your email format preference?	⊕ HTML ○ Text	xt	
email acco secured.	I that only one account can b unt you use is only accessib		
Account Information			
* Username		Use between 4 and	
* Password * Re-enter Password		- At least one upp - At least one low	ters (20 maximum) er case letter er case letter
NC CITCH Password		- At least one nun - At least one syn	

When filling out the registration form, please note that all fields marked with a red* asterisk are required to create your USAJOBS® account.

If desired, you can skip to different sections of the registration form by clicking one of the links. You can return to the top of the page by clicking the **Top** link from within the different sections.

Password

Password

At least 3 characters (20 maximum)

At least one upper case letter

At least one upper case letter

At least one number

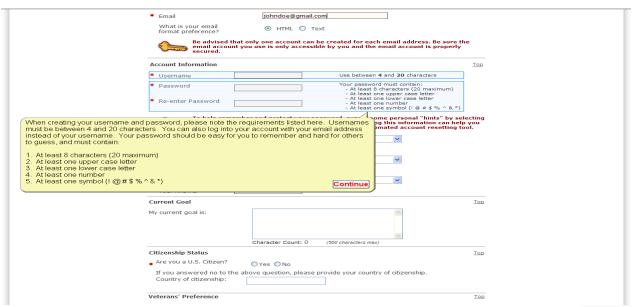
At least one number

At least one number

At least one number

To help remember and protect your password, supply some personal "hints" by selecting three different Password Questions and answers. Knowing this information can help you quickly reset your "MY USA'DBS" account using our automated account resetting tool.

You are able to select your email format preference at this time, and can change this at anytime through your account profile. If you do not want images in your emails, select **Text** and USAJOBS® will send you text only emails.

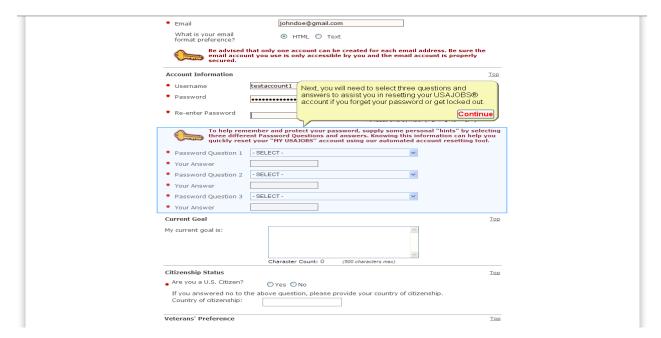


When creating your username and password, please note the requirements listed here. Usernames must be between 4 and 20 characters. You can also log into your account

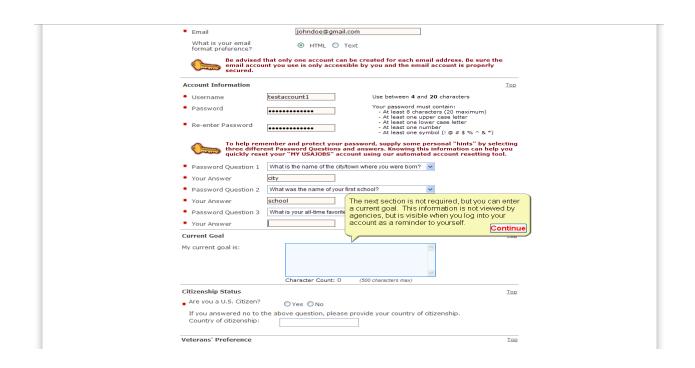
with your email address instead of your username. Your password should be easy for you to remember and hard for others to guess, and must contain:

- 1. At least 8 characters (20 maximum)
- 2. At least one upper case letter
- 3. At least one lower case letter
- At least one number.
- 5. At least one symbol (! @ # \$ % ^ & *)

Next, you will need to select three questions and answers to assist you in resetting your USAJOBS® account if you forget your password or get locked out.



The next section is not required, but you can enter a current goal. This information is not viewed by agencies, but is visible when you log into your account as a reminder to yourself.



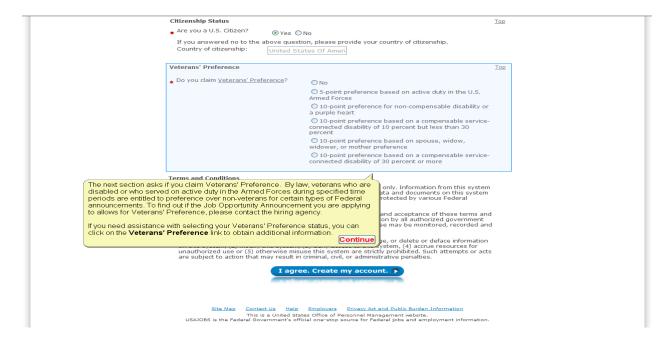
The next section asks your citizenship status. If you select that you are not a US Citizen, then you will need to enter your country of citizenship in the **Country of citizenship:** text field. Please note that most Federal jobs require you to be a US Citizen.

● Email johndoe@gmail.com
What is your email ⊗ HTML ○ Text format preference?
Be advised that only one account can be created for each email address. Be sure the email account you use is only accessible by you and the email account is properly secured.
Account Information Too
Username
Password Password must contain: - At least 8 characters (20 maximum)
* Re-enter Password * Re-enter Password - At least one louper case letter - At least one number - At least one number - At least one nymbol ((@ # \$ % ^ & *)
To help remember and protect your password, supply some personal "hints" by selecting three different Password Questions and answers. Knowing this information can help you quickly reset your "MY USA/DIS" our automated account resetting tool.
Password Question 1 What is the name of the city/flown where you were born? ✓
Your Answer city
Password Question 2 What was the name of your first school? ✓
Your Answer school
 ◆ Password Question 3 What is your all-time favorite sports team?
Your Answer team
Current Goal The next section asks your citizenship status. If you select that you are not a US Citizen, then you will need to enter
My current goal is: your country of citizenship in the Country of citizenship: text field. Please note that most Federal jobs require you to be a US Citizen. Continue
Character Count: 0 (500 chard fers max)
Citizenship Status
Are you a U.S. Citizen?
Veterans' Preference

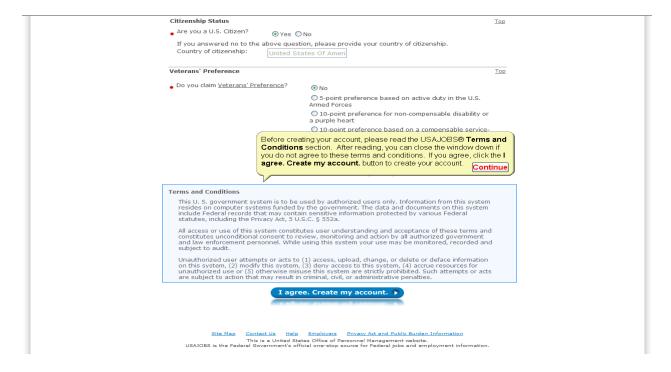
The next section asks if you claim Veterans' Preference. By law, veterans who are disabled or who served on active duty in the Armed Forces during specified time periods are entitled to preference over non-veterans for certain types of Federal

announcements. To find out if the Job Opportunity Announcement you are applying to allows for Veterans' Preference, please contact the hiring agency.

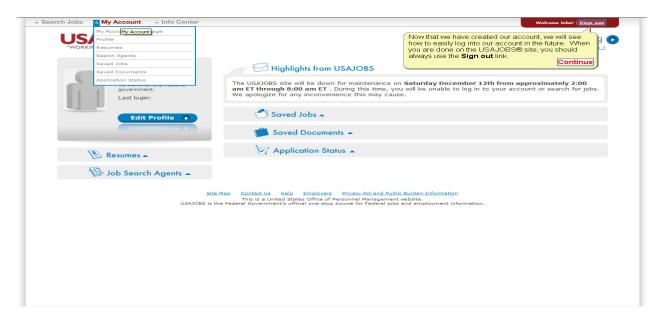
If you need assistance with selecting your Veterans' Preference status, you can click on the **Veterans' Preference** link to obtain additional information.



Before creating your account, please read the USAJOBS® **Terms and Conditions** section. After reading, you can close the window down if you do not agree to these terms and conditions. If you agree, click the **I agree. Create my account.** button to create your account.

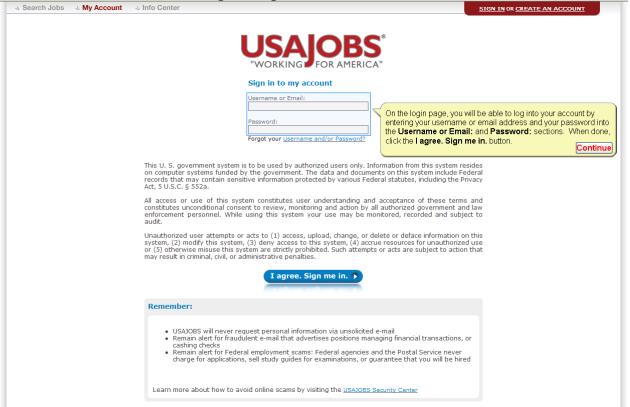


Once you create your My USAJOBS® account, you will automatically be logged in to begin taking advantage of the many benefits.



On the login page, you will be able to log into your account by entering your username or email address and your password into the **Username or Email**: and **Password**:

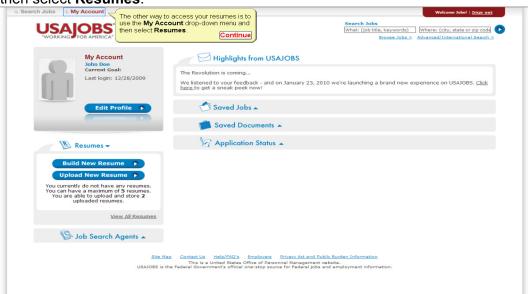
sections. When done, click the I agree. Sign me in. button.



There are two ways to access your resumes. The first is to expand the **Resumes** section on your personalized home page.

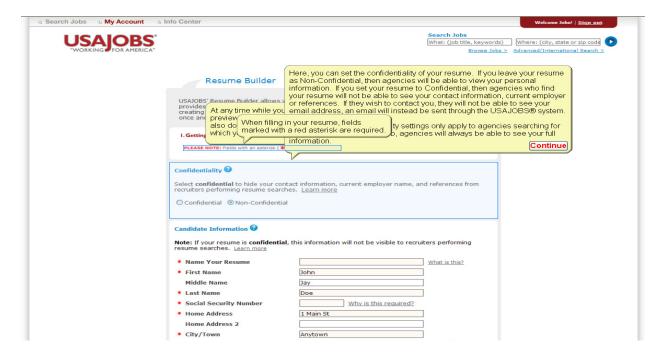


The other way to access your resumes is to use the **My Account** drop-down menu and then select **Resumes**.



You can have two types of resumes in your USAJOBS® account. The option to build a resume will bring you through the USAJOBS® resume builder process. This method will ensure that you have all of the basic information required by Federal agencies for your application, and also allow you to make your resume searchable by Federal agencies. The upload option allows you to upload your own resume to your account. When applying, you will have the opportunity to select the resume you have uploaded, as well as any USAJOBS® resumes you built through the resume builder.

The first process we will review is building our resume.



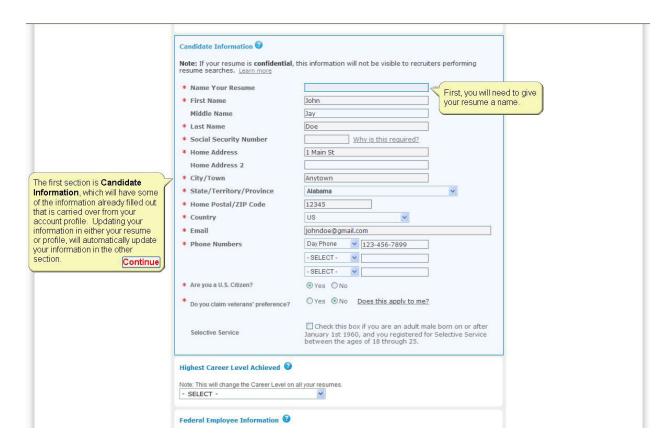
At any time while you're creating your resume, you can preview the information you have entered. You can also do this on the last page of the resume builder, which you will see later in this tutorial. Here, you can set the confidentiality of your resume. If you leave your resume as Non-Confidential, then agencies will be able to view your personal information. If you set your resume to Confidential, then agencies who find your resume will not be able to see your contact information, current employer or references. If they wish to contact you, they will not be able to see your email address, an email will instead be sent through the USAJOBS® system.

Please note that confidentiality settings only apply to agencies searching for resumes. If you apply to a job, agencies will always be able to see your full information.

When filling in your resume, fields marked with a red *asterisk are required.

The first section is **Candidate Information**, which will have some of the information already filled out that is carried over from your account profile. Updating your information in either your resume or profile will automatically update your information in the other section.

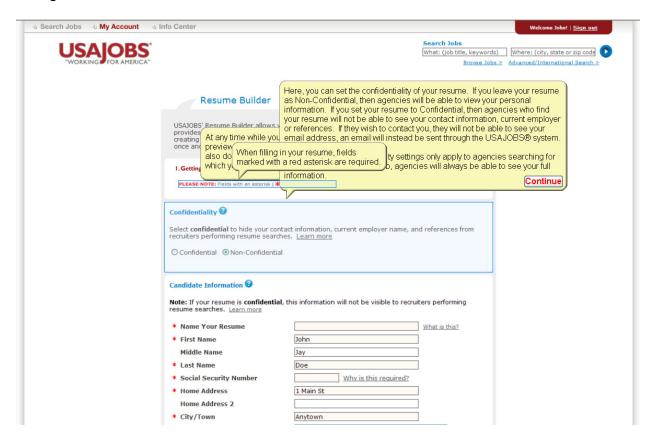
First, you will need to give your resume a name.



If your name is correct, you can skip that section and then fill in your SSN in the **Social Security Number** text box. If you have any questions as to why your social security number is required, please click on the **Why is this required?** link.

The citizenship status and veteran's preference status are both carried over from your account.

Selective Service: Check this box only if you are an adult male born on or after January 1, 1960 **and** you registered for Selective Service between the ages of 18 through 25.



If you are, or have ever been a Federal employee, you should select the **Yes** option here to fill in your information. If you selected **Yes**, you will want to fill in your Federal employment information in here.

* Social Security Number	123-45-6789 Why is this required?
* Home Address	1 Main St
Home Address 2	
* City/Town	Anytown
* State/Territory/Province	Alabama
* Home Postal/ZIP Code	12345
* Country	US V
* Email	johndoe@gmail.com
* Phone Numbers	Day Phone V 123-456-7899
	-SELECT - V
	-SELECT- V
* Are you a U.S. Citizen?	● Yes ○ No
Are you a o.s. Cluzen?	
* Do you claim veterans' preference?	○ Yes ● No <u>Does this apply to me?</u>
Selective Service	☑ Check this box if you are an adult male born on or after January 1st 1960, and you registered for Selective Service between the ages of 18 through 25.
Highest Career Level Achieved	When you are ready to proceed, click the Next button.
Note: This will change the Career Level on a	all your resumes. Please note that clicking into any of the numbered sections of the
Experienced (Non-Manager)	resume at the top of the page, or clicking the Next or Previous
Federal Employee Information ②	buttons, your progress is automatically saved for you. The Previous button will appear on the next page, as there is currently no previous page to go to. Clicking the Save for Later button will
◆ Are you or were you ever a Federal ○ Yes ○ No	builder
3	Continue
Save f	for Later Next
Site Map Contact Us Help/FA	AQ's Employers Privacy Act and Public Burden Information tates Office of Personnel Management website.
USAJOBS is the Federal Government's o	ficial one-stop source for Federal jobs and employment information.

When you are ready to proceed, click the **Next** button. Please note that clicking into any of the numbered sections of the resume at the top of the page, or clicking the **Next** or **Previous** buttons, your progress is automatically saved for you. Clicking the **Save for Later** button will save your progress and completely exit the USAJOBS® resume builder.

In this section, you will want to enter your employment history. To do so, you will enter one entry at a time. After you add this entry, you will be given the opportunity to add additional entries.

If you do not have any work experience, click the, I don't have any relevant work experience checkbox at the end of the Work Experience section.

In this section, you will want to enter your employment history. To do so, you will enter one entry at a time. After you add this entry, you will be given the opportunity to add additional entries. If you do not have any work experience, click the I don't have any relevant work experience. checkbox at the end of the Work Experience section. Continue
* Employer Name * City/Town * State/Territory/Province * Country * Formal Title * Start Date * End Date: Salary * Average Hours per week May we contact your supervisor? Is this a Federal position? * Duties, Accomplishments and Related Skills * Problems with formatting when pasting from Word? Character Count: 0 Spell Check Add Experience 1 don't have any relevant work experience.
READ THIS - important notice before listing your Education! Only list degrees from schools that have been accredited by accrediting institutions recognized by the <u>U.S. Department of Education</u> or other education that meet the provisions of the Office of Personnel Management's Operating Manual.

In the **Duties, Accomplishments and Related Skills** section, you have 3,000 characters to enter in any relevant information you would like to add. You can either manually type this information in, or copy and paste the text in. If you copy and paste the text and there are formatting errors when previewing your resume, please click the **Problems with formatting when pasting from Word?** link to find out how to fix it.

The **May we contact your supervisor?** section defaults to **No**, but you are able to change this selection. If you select the **Yes** option, you will be required to enter in your supervisor's information. You can also select the **Contact me first** option which tells agency that you are willing to allow them to contact your supervisor, but would like to be contacted first.

You should always spell check your entries by clicking on the **Spell Check** button. Resumes with misspelled words will look unprofessional to agencies reviewing them.

You will now see your entry listed in your resume. To create a new entry, fill in all the fields above as we just did and click the **Add Experience** button.

To edit an entry, click on the link for that entry under the Employer Name heading. This will result in all of the information entered to appear in the fields above where you will be able to make your edits. While editing an entry, the **Add Experience** button will instead be an **Update** button.

To delete an entry, click the red X at the right of the entry you wish to delete.

"present") will not be visible Learn More Employer Name City/Town State/Ferritory/Province Country Formal Title Start Date End Date: Salary Average Hours per weel May we contact your supervisor? Is this a Federal position Duties, Accomplishment Related Skills	US Decemil \$00.000 WYes Yes	ber v 2009 v	e your entry list all the fields a ce button. Click on the behading. Thered to appea	sted in your nabove as we will have as we will result ar in the fields While editing	esume. T just did an ntry under in all of the above w an entry.	the e here you will the Add	
	Characte Spel	To delete an en wish to delete.	try, click the r	ed X at the ri	ght of the	entry you Continue	
Employer Name	City, State	Job Title	Start Mo./Yr.	End Mo./Yr.			
Company Inc.	Anytown, DC	Tester	1/2008	Present	<u></u>		

As with the experience section, you can enter your educational entries one at a time. If you do not have any education entries to make, you can check the box next to **I don't have any relevant education**. When ready, click the **Add Education** to save your entry.

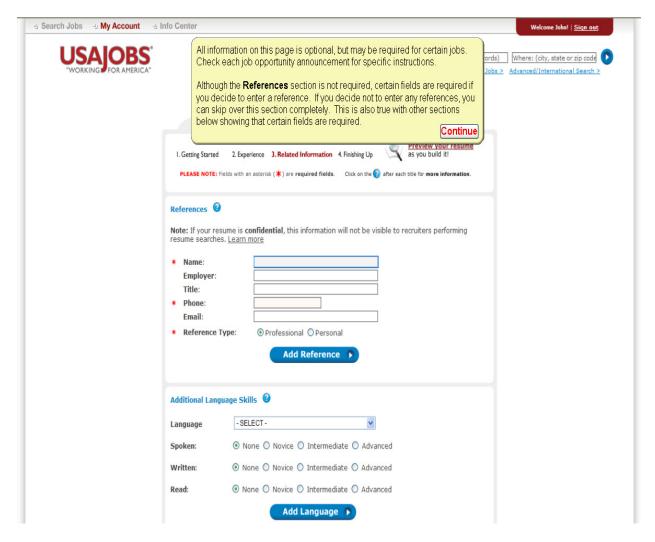
As with the experience	e section, you can enter your educational entries one at
a time. If you do not ha	ave any education entries to make, you can check the ve any relevant education, below. Continue
Education 🥩	Continue
* School or Program Name	
* City/Town	
* State/Territory/Province	
* Country	US v
* Degree/Level Attained	- SELECT -
	Degree/Level Clarifications
Completion Date	•
Major	
Minor	
GPA	of GPA Max.
Total Credits Earned	
System for Awarded Credits	O Semester Hours
	O Quarter Hours
	Other
Honors	Select
Relevant Coursework, Licensures and Certifications	
	Problems with formatting when pasting from Word? Character Count: 0 (2,000 character limit) Spell Check Add Education
— OR	
☐ I don't have any relevant edu	cation.

In the **Job Related Training** section, you can enter in any relevant information that you would like to have included in your resume, up to 5,000 characters.

All information on this page is optional, but may be required for certain jobs. Check each job opportunity announcement for specific instructions.

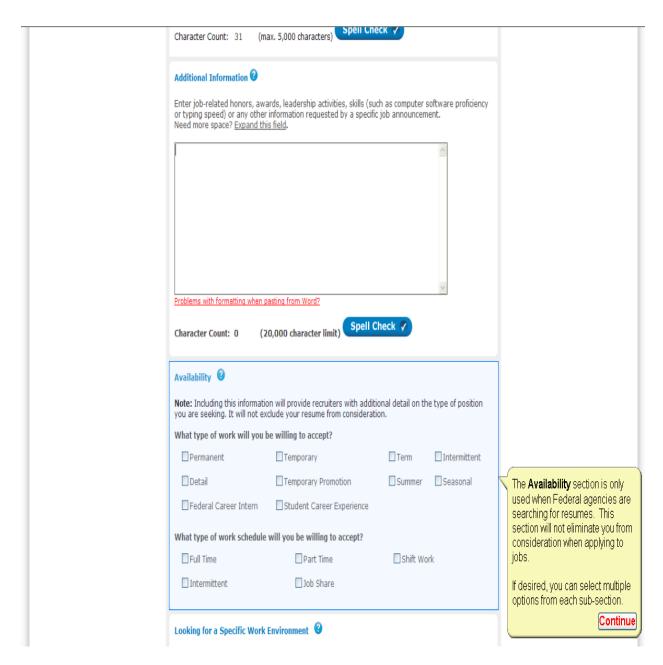
Although the **References** section is not required, certain fields are required if you decide to enter a reference. If you decide not to enter any references, you can skip over this

section completely. This is also true with other sections below showing that certain fields are required. When complete, click the **Add Reference** button.



You can also add in any additional languages that you speak, write, or read. To start, click the drop down box and find the desired language. After selecting your language, select your proficiency level for each of the three categories for that language. When done, click the **Add Language** button.

In the **Additional Information** section, enter any job-related honors, awards, leadership activities, skills, or any other information requested by a specific announcement.



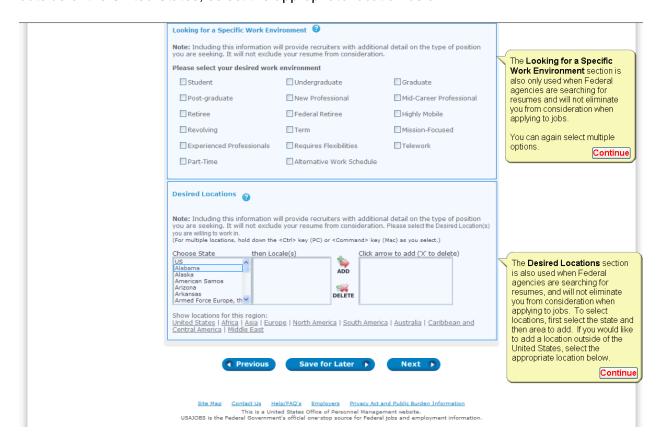
The **Availability** section is only used when Federal agencies are searching for resumes. This section will not eliminate you from consideration when applying to jobs.

If desired, you can select multiple options from each sub-section.

The **Looking for a Specific Work Environment** section is also only used when Federal agencies are searching for resumes and will not eliminate you from consideration when applying to jobs.

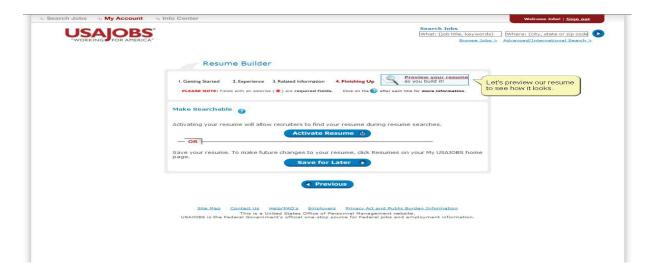
You can again select multiple options.

The **Desired Locations** section is also used when Federal agencies are searching for resumes, and will not eliminate you from consideration when applying to jobs. To select locations, first select the state and then area to add. If you would like to add a location outside of the United States, select the appropriate location below.



When ready to proceed, click the **Next** button.

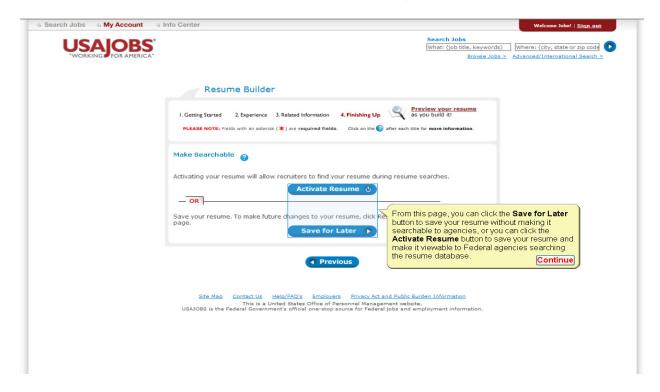
Let's preview our resume to see how it looks.

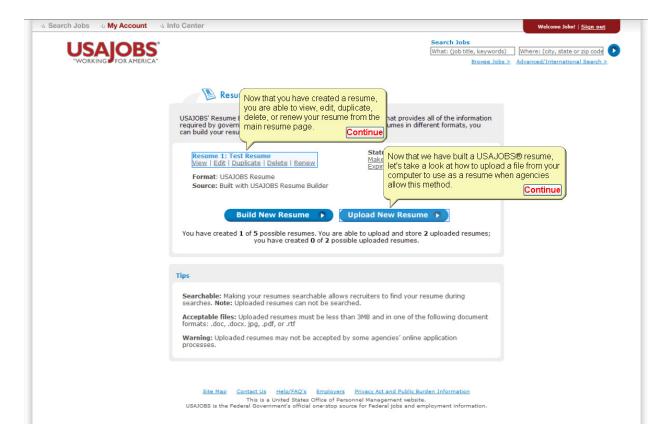


When done reviewing your resume, you can click the **Print This Page** button to easily print your resume, or the **I'm Finished** button at the top or bottom of the page to close the resume preview.



Next, you can click the **Save for Later** button to save your resume without making it searchable to agencies, or you can click the **Activate Resume** button to save your resume and make it viewable to Federal agencies searching the resume database.





Now that you have created a resume, you are able to view, edit, duplicate, delete, or renew your resume from the main resume page.

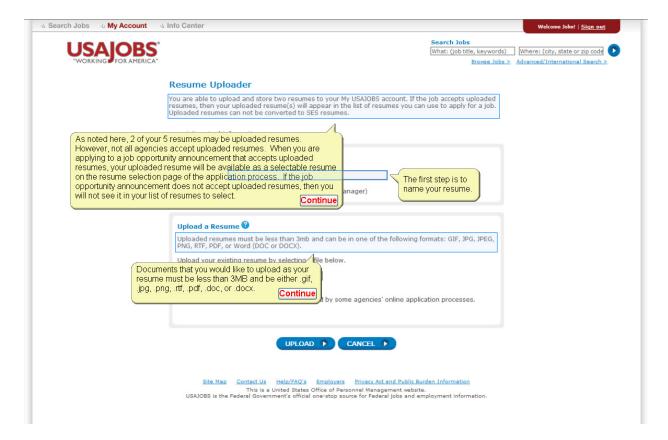
Now that we have built a USAJOBS® resume, let's take a look at how to upload a file from your computer to use as a resume when agencies allow this method.

Resume Upload

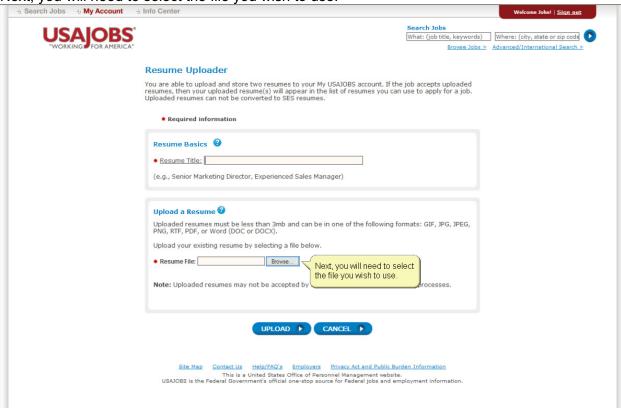
When you are applying to a job opportunity announcement you will have the option to select a resume you already have on file, create a new resume, or upload a new resume. As noted here, 2 of your 5 resumes may be uploaded resumes. Your uploaded resume will be available as a selectable resume on the resume selection page of the application process.

Documents that you would like to upload as your resume must be less than 3MB and be either .gif, .jpg, .png, .rtf, .pdf, .doc, or .docx.

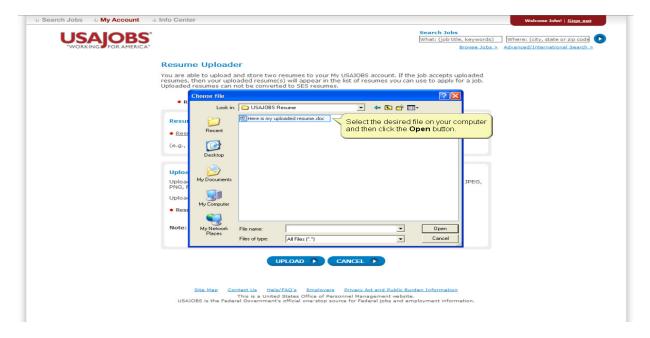
The first step is to name your resume.



Next, you will need to select the file you wish to use.



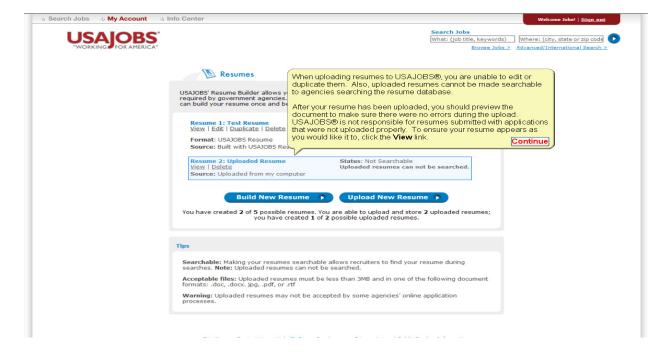
Select the desired file on your computer and then click the **Open** button.



When ready, click the **UPLOAD** button.

When uploading resumes to USAJOBS®, you are unable to edit or duplicate them. Also, uploaded resumes cannot be made searchable to agencies searching the resume database.

After your resume has been uploaded, you should preview the document to make sure there were no errors during the upload. USAJOBS® is not responsible for resumes submitted with applications that were not uploaded properly. To ensure your resume appears as you would like it to, click the **View** link.



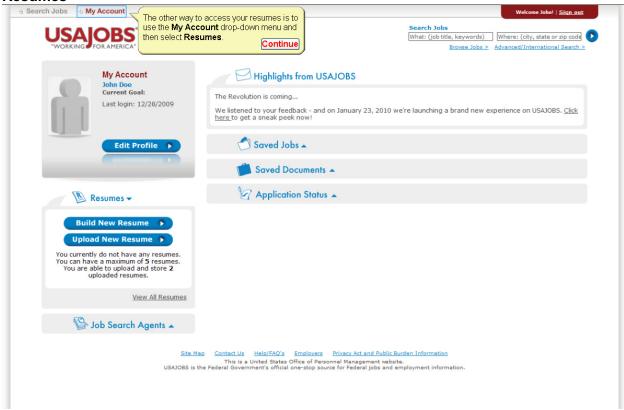
Your document will appear in the format that you uploaded it in; this is a Word document.



There are two ways to access your resumes. The first is to expand the **Resumes** section on your personalized home page.



To access your resumes is to use the **My Account** drop-down menu and select **Resumes**



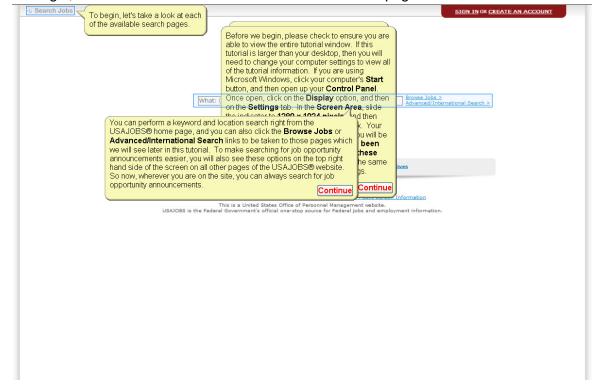
Step 2: Manage Your Career

USAJOBS® is the official jobsite for the US Federal Government. You can search USAJOBS® to find thousands of available Federal job opportunity announcements, and use search tools to narrow your results down to find your perfect job. You can perform a keyword and location search right from the USAJOBS® home page, and you can also click the **Browse Jobs** or **Advanced/International Search** links to be taken to those pages. To make searching for job opportunity announcements easier, you will also see these options on the top right hand side of the screen on all other pages of the USAJOBS® website. So now, wherever you are on the site, you can always search for job opportunity announcements.

From the www.usajobs.gov web page, enter your desired job information and submit to search the database of thousands of opportunities. Use your resume to apply online instantly. **Enter "AFPC"** in the "What" field or by selecting "Air Force, Department of" from the list of Department, Independent Agency, Bureau or Organizational Sub-Component names in the Agencies field.

You can also search via the interactive voice response telephone system at 1/703-724-1850 to access the same information that is on the USAJOBS website. The TDD line 1/978-461-8404 is available for customers that are hearing impaired. Local telephone companies may charge for long distance service.

To begin, let's take a look at each of the available search pages.



The next option is the Browse Jobs link

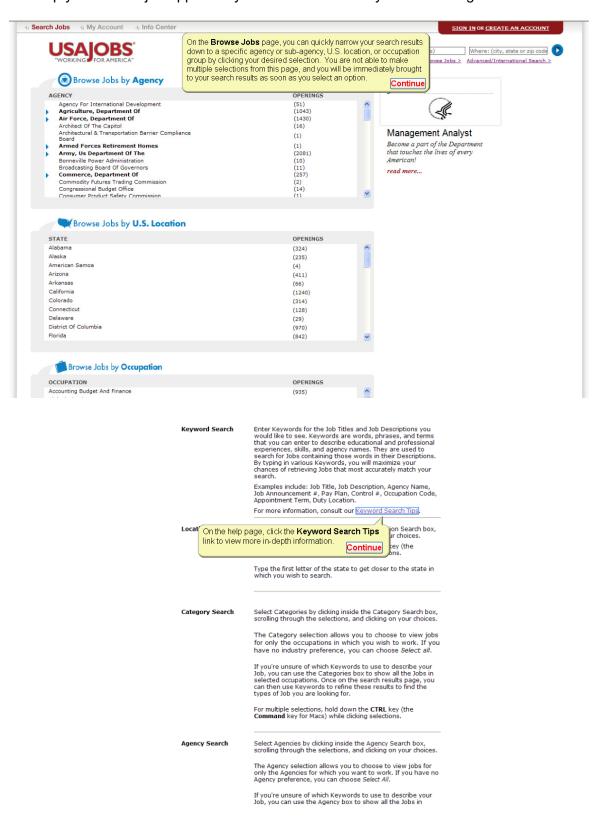


On the **Browse Jobs** page, you can quickly narrow your search results down to a specific agency or sub-agency, U.S. location, or occupation group by clicking your desired selection. You are not able to make multiple selections from this page, and you will be immediately brought to your search results as soon as you select an option.

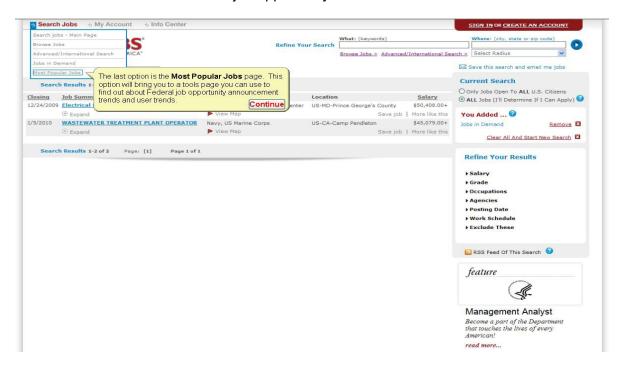
The next option is the **Advanced/International Search** page. This is the page that you can use to make multiple selections up front before ever looking at your search results. You can also search international locations on this page, which you are unable to do from the **Browse Jobs** page.

On the **Advanced/International Search** page, you are able to enter in and select any criteria you wish to start your search. From here, you are able to select multiple options from each section, and also select from multiple different sections before you see any search results.

Before we continue to the other search pages, let's take a look at the keyword search tips that will help you find the job opportunity announcement that you are looking for.



The last option is the **Most Popular Jobs** page. This option will bring you to a tools page you can use to find out about Federal job opportunity.

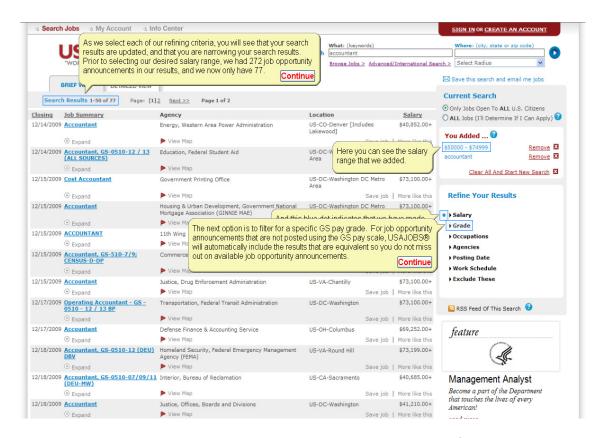


The default page is the **Top Occupations in Demand** report. This report shows you the top 50 occupations with the most jobs. Each of the occupations listed below are a link that when clicked, will bring you to a job search results page with that occupation selected.

From here, you can also select to see the following reports that will also allow you to link to the searches they represent.

- 1. **Agency** This shows the top 50 agencies with the most job opportunity announcements for the previous month.
- 2. **Locations** This shows the top 50 locations with the most job opportunity announcements for the previous month.
- 3. **Jobs** This shows the top 50 keyword searches for the previous month. This helps you understand what other job seekers are searching for.
- 4. Views This shows the top 50 jobs that had the most views by job seekers in the last month.

The search results page has many different sections to it. The main section is your list of job opportunity announcements that meet your search criteria. To view what your current search criteria is, you can view the **Current Search** box. Other than any search criteria you have added, you also have the ability to change your eligibility preference. If you are unsure of your eligibility for applying to announcements, please click on the help question mark for assistance. From here, you can also remove individual search criteria that you have entered, or clear all of your selections. To modify your current search, you can use the same search fields to change or remove keywords or add additional words to your search, as well as conducting a radius based search of a city and state or zip code. You can also use the **Refine Your Results** section to narrow your search results based on any search criteria already selected. When using the different sections in this area, one item to note is that the available selections will automatically update based on the criteria you already have selected.



Now that we have narrowed down the search results through our refining categories, let's look at the options that we have. To open the job opportunity announcements, you will need to click on the job opportunity announcement title in the **Job Summary** column. The default view for search results is the brief view of the job opportunity announcements. If you would like to expand the view of any one job opportunity announcement, you can click the **Expand** link.

You can also click the **Save job** link which will save this job opportunity announcement inside of your USAJOBS® account. This option is also available inside the job opportunity announcement while you are viewing it.

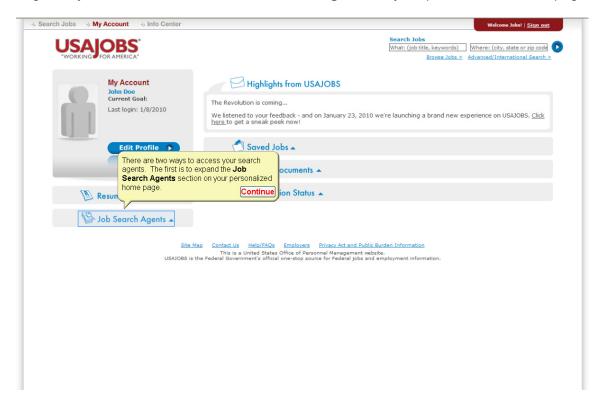
Please note that this option requires you to create a USAJOBS® account if you do not already have one. You can also click the **More like this** link to view job opportunity announcements that have similar criteria, but would not otherwise appear in your results due to some differences.

USAJOBS® Saved Searches

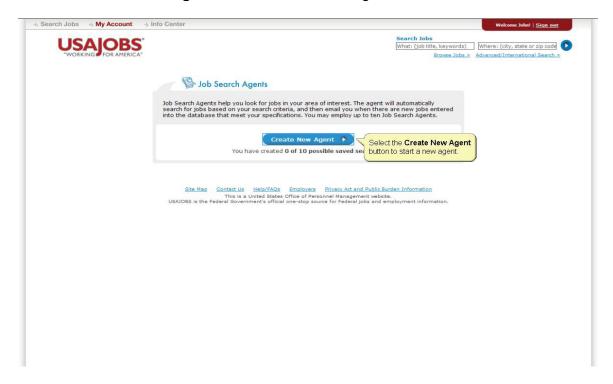
If you have a USAJOBS® account, you can create up to ten saved searches with different search criteria.

Search agents, or saved searches, automatically retrieve job opportunity announcements matching specified criteria and email the results at specified times. You will not receive results in your emails that have already been posted in the past; you will only receive notifications of any newly posted job opportunity announcements that meet your selected criteria.

Log-in to your account and select Job Search Agents on your personalized home page.



Select the Create New Agent button to start a new agent.



Please note that fields marked with an asterisk are required.

Job Locations: Select the locations in which you want to work. You can select up to ten locations per search agent. For multiple selections, hold down **Ctrl** (**Command** for Macs) while clicking selections.

Job Categories: Select the applicable job categories. Up to ten job categories can be selected per search agent. For multiple selections, hold down **Ctrl** (**Command** for Macs) while clicking selections.

Occupational Series: Refine your search further by selecting your desired occupational series. Up to ten occupational series can be selected per search agent. For multiple selections, hold down **Ctrl (Command** for Macs) while clicking selections.

Agencies: To limit the search to specific agencies, select the desired agencies in the Agencies box. Up to ten agencies can be selected per search agent. For multiple selections, hold down **Ctrl (Command** for Macs) while clicking selections.

Salary Range: Enter the desired salary range in the **Salary Range** fields to search limit your results based on compensation.

Pay Grade (GS): Search for salaries equivalent to the selected GS pay grade. Keep in mind, if you enter criteria in both the salary and pay grade sections, USAJOBS® will search for results that meet both sets of criteria. For example: if you enter a salary range of \$10,000 to \$15,000 and a pay grade range of GS14 to GS15, USAJOBS® will only display results for job opportunity announcements at a GS14 or GS15 level (or equivalent if using a pay scale other than GS) that pay between \$10,000 and \$15,000. You are able to restrict your search results to only receive senior executive or student eligible job opportunity announcements if you would like to do so. You can also exclude certain results using the next two sections. You are able to remove job opportunity announcements from your results that are posted as Nationwide or those that are open for longer than 30 days. You can limit your criteria to certain types of work schedules, tenures or student appointment terms. By not selecting any options, you will receive all types of job opportunity announcements in your results. You can also choose to receive job opportunity announcements in your results that are considered in demand. These job opportunity announcements are labeled as being in demand through the Office of Personnel Management and the agency that posted them.

Applicant Eligibility: Select the appropriate choice. This information assists USAJOBS® in finding job opportunity announcements that match your eligibility. If you need help with answering this question, please click on the help question mark for additional information. In the next section, you can set how often you would like USAJOBS® to send you email notifications of new job opportunity announcements. Any option you select, other than "None", will automatically send you results of job opportunity announcements that have been posted since the last email you received. The first email you receive will include those results that have been posted since you created the search agent. If you select "None", then you will not receive emails from your agent, but it will be saved in your account so you can quickly and easily run a specified search. You will see how to do this at the end of the tutorial.

Title and Keyword Searches: Before entering **Title Search** or **Search Keywords** criteria, it is helpful to become familiar with Boolean logic. If the search words are not entered correctly, it may result in unwanted search results or may not produce any search results at all.

For additional information: http://jobsearch.usajobs.gov/help/Help.aspx?k=keyword_tips

The **Title Search** section will only search job titles for the words you enter. When using the **Title Search** section, you will need to remember that a job opportunity announcement can have different titles.

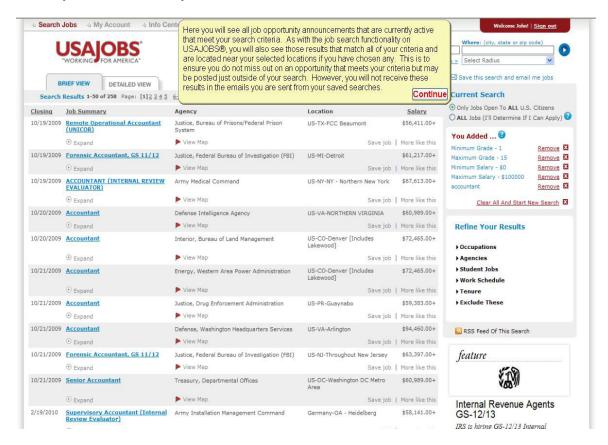
The keyword search searches the entire job opportunity announcement, including the title, for the words specified.

Agent Title:

Last, you will need to create a title for your search agent. You should be specific to help distinguish between other agents. Please note that giving your agent a title is the only required step to create a search agent.

When you have entered in all of your desired criteria, click the **Save Agent** button. You will receive an email with any new results that meet your criteria if you chose this option when building your search agent, you can click the **View** link at any time to view all currently open job opportunity announcements that meet your search criteria.

The **View** link will show all job opportunity announcements that are currently active that meet your search criteria. As with the job search functionality on USAJOBS®, you will also see those results that match all of your criteria and are located near your selected locations if you have chosen any. This is to ensure you do not miss out on an opportunity that meets your criteria but may be posted just outside of your search. However, you will not receive these results in the emails you are sent from your saved searches.



At any time, you can edit your search agent by clicking the **Edit** link. This will open up your search agent and display all selections that we previously selected where you can add, remove or change your criteria and re-save your search. If you decide that you no longer want your search agent, you can permanently remove it from your account by clicking the **Delete** link.

Please carefully read the guidance in the vacancy announcement section, "How to Apply", failure to follow these instructions may result in the loss of job consideration. Your resume must completely describe your work experience to determine if you meet the experience requirements and possess the knowledge, skills, and abilities (KSAs) for the position(s). Each vacancy announcement will list the KSAs required for the respective position.

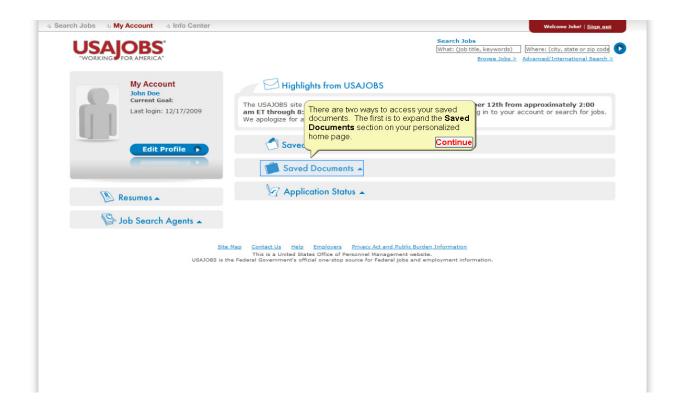
USAJOBS® Saved Documents

In your USAJOBS® saved documents, you can upload up to five different documents into your account for repeated use when applying to job opportunity announcements. For those jobs that accept online document attachments, you can send requested application documents such as DD-214's, SF-50's, and more from your account.

Let's start by logging into our USAJOBS® account. To do this, you can either click the **SIGN IN** link here. Or you can use the **My Account** drop-down menu here. If you need to create an account, you can click the **CREATE AN ACCOUNT** link.

There are two ways to access your saved documents. The first is to expand the **Saved Documents** section on your personalized home page.

The other way to access your saved documents is to use the **My Account** drop-down menu and then select **Saved Documents**.



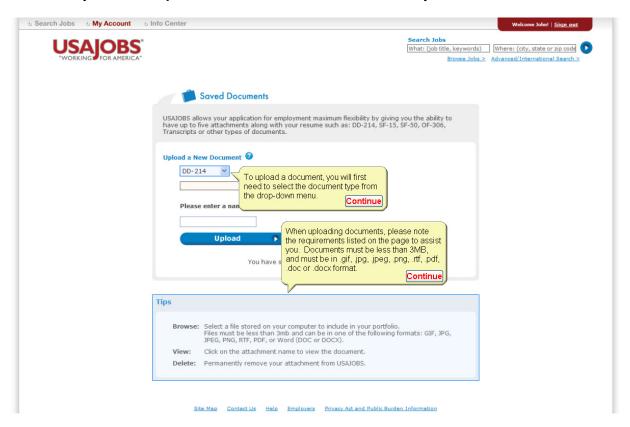
When uploading documents, please note the requirements listed on the page to assist you. Documents must be less than 3MB, and must be in .gif, .jpg, .jpeg, .png, .rtf, .pdf, .doc or .docx format. To upload a document, you will first need to select the document type from the drop-down menu.

Next, you will want to select your document to upload. To do this, click the **Browse...** button.

Select the document you wish to upload and then click the **Open** button.

Next, you will want to give your attachment a name, using a maximum of 100 characters. This is especially important if you have more than one of the same type of documents. This can help you distinguish between similar documents when you are applying.

When ready, click the **Upload** button to attach the document to your account.



After your document has been uploaded, you should preview the document to make sure there were no errors during the upload. USAJOBS® is not responsible for documents submitted with applications that were not uploaded properly. To ensure your document appears as you would like it to, click the **View** link.

Your document will appear in the format that you uploaded it in. If your document did not upload correctly and you need to redo the upload, or if you no longer need your document stored on USAJOBS®, you can delete your document by clicking the **Delete** link.

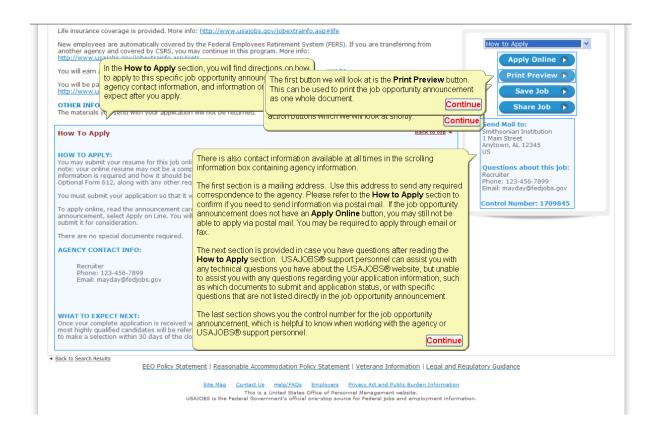
Step 3: Submit Resume

To apply for positions with Department of Air Force, you have the below options; at a minimum you must provide **both** of the following parts:

- 1. Your resume and any other documents specified in the Required Documents section of this job announcement, and
- 2. Your responses to the Qualifications Questionnaire

Option A: USAJOBS® Apply Online

To begin the process, click the **Apply Online** button near the top right hand side of the announcement to create an account or log in to your existing USAJOBS account. If the job opportunity announcement has a questionnaire associated with it, you will have to answer those questions before you can complete the application process. Please ensure you click the **Submit My Answers** button at the end of the process. This allows us to track your application status in your account so you can see this in the future. Select your desired resume to use to apply. Your uploaded resume appears in the list of available resumes to select as well as documents saved in your USAJOBS® account.

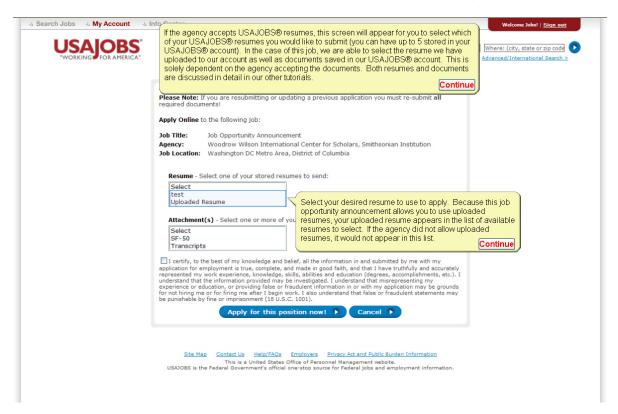


In the **How to Apply** section, you will find directions on how to apply to this specific job opportunity announcement, the agency contact information, and information on what to expect after you apply.

The scrolling information box has many sections to it to help you when searching for job opportunity announcements. Other than the navigation drop down menu, there are several action buttons which we will look at shortly. There is also contact information available at all times in the scrolling information box containing agency information.

The first section is a mailing address. Use this address to send any required correspondence to the agency. Please refer to the **How to Apply** section to confirm if you need to send information via postal mail. If the job opportunity announcement does not have an **Apply Online** button, you may still not be able to apply via postal mail. You may be required to apply through email or fax.

This below screen will appear for you to select which of your USAJOBS® resumes you would like to submit (you can have up to 5 stored in your USAJOBS® account). In the case of this job, we are able to select the resume we have uploaded to our account as well as documents saved in our USAJOBS® account. Select your desired resume to use to apply.



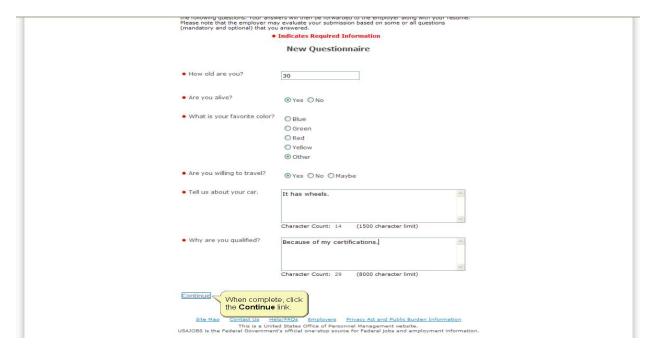
Now select any and all documents you wish to use to apply. To select multiple documents, hold down **Ctrl** (**Command** for Macs) while selecting your documents.

NOTE: If you are using education to qualify for this position OR education is a MANDATORY requirement to meet qualifications, YOU **MUST** submit copies of college transcripts that identify each course, the college or university, semester or quarter hours earned, grade and grade-point average. If selected for the position you will be required to provide official transcripts at time of selection.

Prior to applying, you must read this section and check the certification checkbox.

When ready, click the **Apply for this position now!** button.

If the job opportunity announcement has a questionnaire associated with it, you will have to answer those questions before you can complete the application process. When complete, click the **Continue** link.

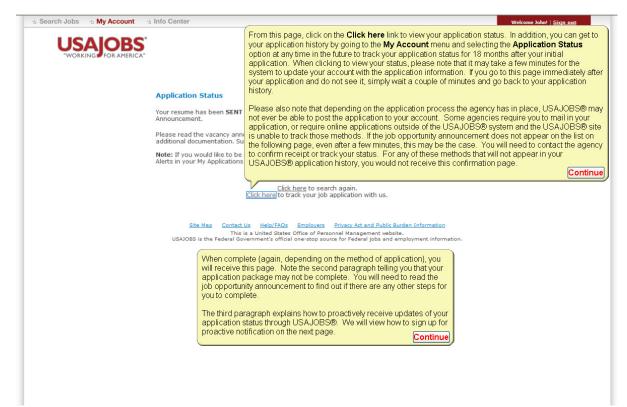


When complete, you will receive the page below. Note the second paragraph telling you that your application package may not be complete. You will need to read the job opportunity announcement to find out if there are any other steps for you to complete.

The third paragraph explains how to proactively receive updates of your application status through USAJOBS®.

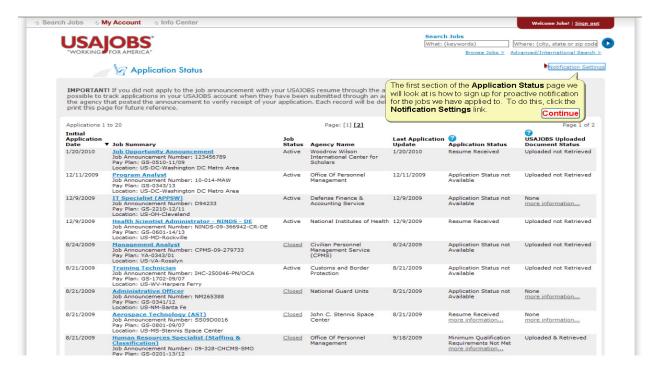
Please also note that depending on the application process if you do not apply through your USAJOBS® account you will not receive updates on your application status.

From this page, click on the **Click here** link to view your application status. In addition, you can get to your application history by going to the **My Account** menu and selecting the **Application Status** option at any time in the future to track your application status for 18 months after your initial application. When clicking to view your status, please note that it may take a few minutes for the system to update your account with the application information. If you go to this page immediately after your application and do not see it, simply wait a couple of minutes and go back to your application history.



When clicking to view your status, please note that it may take a few minutes for the system to update the application information.

The first section of the **Application Status** page we will look at is how to sign up for proactive notification for the jobs we have applied to. To do this, click the **Notification Settings** link.



Your resume will be attached only to the Application Package you complete and SUBMIT immediately after you click the "Apply Online" button for this job announcement, not to any other Application packages you may already have created.



You must complete the entire process by MIDNIGHT EASTERN TIME on the closing date

When complete you should see a message "Your resume has been sent"

Note: You need to make sure to read the message since it may indicate that your application package may not be complete.

Option B: Form 1203-FX Paper Qualifications Questionnaire

If you cannot apply online:

- 1. Click the following link to view and print the occupational questionnaire <u>View Occupational</u> Questionnaire
- 2. Complete Form 1203-FX to provide your responses to the occupational questionnaire http://www.opm.gov/forms/pdfimage/opm1203fx.pdf
- 3. Fax the completed Form 1203-FX along with any required supporting documents to **1-478-757-3144** or **1-478-757-3144**.

By Fax: If you are faxing a Form 1203-FX, you do not need a separate cover sheet. Simply make sure the Form 1203-FX is on top of any other documents you are faxing. If you are faxing any documents without the Form 1203-FX on top, always use the official cover sheet which is here -- http://staffing.opm.gov/pdf/usascover.pdf -- and be sure to fill it out completely and clearly. The fax number is 1-478-757-3144. Feed all documents into your fax machine top first so that we receive them right-side up.

COMPLETE APPLICATIONS, INCLUDING ALL REQUIRED DOCUMENTS, MUST BE RECEIVED PRIOR TO THE CLOSING DATE OF THE ANNOUNCEMENT.

CAUTION: DO NOT INCLUDE CLASSIFIED INFORMATION IN YOUR RESUME

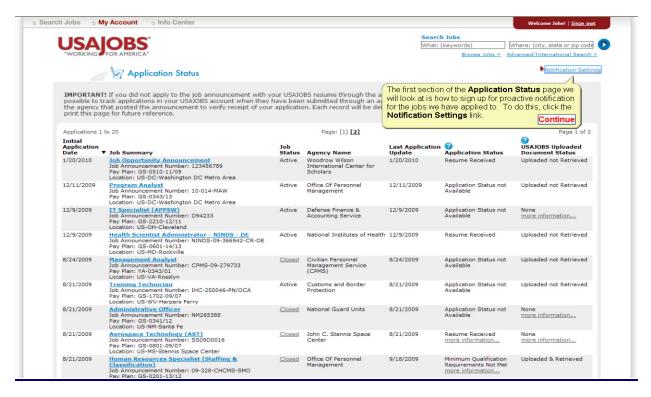
What's Next

After you have successfully completed the application process you will receive notification that your resume has been received for consideration. A second notification will be sent that indicates if you have been found eligible or ineligible based on your responses to the vacancy questionnaire. If you have been found eligible based on your questionnaire responses a Human Resources Specialist will review your resume to determine whether or not you possess the appropriate eligibility for referral and/or whether or not you meet the qualifications for the position for which you self-nominated.

If you are determined to be qualified based on initial screening and ranked within reach of referral, you may be referred to the hiring authority for consideration. A third notification will be sent indicating whether you were referred or not referred to the selecting official. It is solely the option of the selecting official to interview candidates. It is more likely that selections are made after a comprehensive review of the resumes. If you are tentatively selected, you will be notified by telephone and/or e-mail to request your supporting documents to verify your eligibility for appointment. Once a position has been accepted by selectee all candidates referred for consideration will receive notification of selection/non-selection.

You may check the status of your applications through your USAJOBS® account for up to 18 months after the announcement closing date.

To be sure you know your status you should sign up for proactive notifications for the jobs you have applied to. To do this, click the **Notification Settings** link.



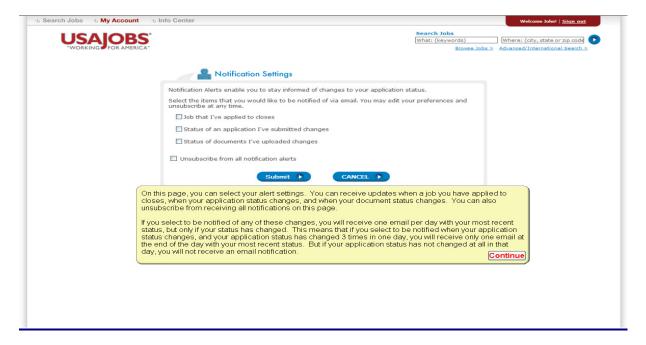
You can view the job opportunity announcement again by clicking on the job title **Job Opportunity Announcement** even if the job has already closed.

You can also view your current application status and uploaded document status. For the document status, this will only show for uploaded USAJOBS® documents. Documents uploaded to agency websites or faxed to agencies would not be tracked here. You can also click either of the help links here to find out more information about what the different statuses mean.

You can receive updates when a job you have applied to closes, when your application status changes, and when your document status changes. On the notifications page you can select your alert settings. You can also unsubscribe from receiving all notifications on this page. If you select to be notified of any of these changes, you will receive one email per day with your most recent status, but only if your status has changed. This means that if you select to be notified when your application status changes, and your application status has changed 3 times in one day, you will receive only one email at the end of the day with your most recent status. But if your application status has not changed at all in that day, you will not receive an email notification.

On this page, you can select your alert settings. You can receive updates when a job you have applied to closes, when your application status changes, and when your document status changes. You can also unsubscribe from receiving all notifications on this page.

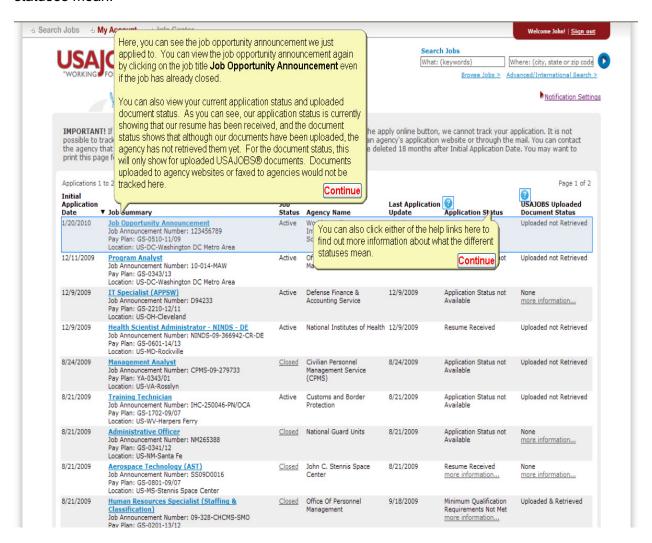
If you select to be notified of any of these changes, you will receive one email per day with your most recent status, but only if your status has changed. This means that if you select to be notified when your application status changes, and your application status has changed 3 times in one day, you will receive only one email at the end of the day with your most recent status. But if your application status has not changed at all in that day, you will not receive an email notification.



Here, you can see the job opportunity announcement you applied to. You can view the job opportunity announcement again by clicking on the job title **Job Opportunity Announcement** even if the job has already closed.

You can also view your current application status and uploaded document status. For the document status, this will only show for uploaded USAJOBS® documents. Documents uploaded to agency websites or faxed to agencies would not be tracked here.

You can also click either of the help links to find out more information about what the different statuses mean.



Thank you for your interest in a civilian career with the Department of the Air Force!

Customer Service Information	
Internal & External	TDD Users
Air Force One-Stop Customer Service phone number: 1-800-525-0102 – Follow phone menu prompts for internal and external information	1-800-382-0893 Within area code (210) 565-2276
If you are located in a country outside of the l	J.S., please visit our web site for the most up-to- ow to reach us by phone.
AFPC Civilian Employment Homepage	http://www.afciviliancareers.com/flash/index.php
External Announcements – USAJOBS® (The Federal Government's Official Jobs Site)	www.usajobs.gov
Fax number for Submitting Resumes	(478) 757-3144
Personal Identification Number (PIN)/USERID and Password: In order to self-nominate or conduct other transactions via the AFPC Employment Homepage or Job Line, you will be asked to enter a PIN. Once you establish your PIN, you use the same PIN for the web site and phone system. To use the web, you are required to establish a USERID and password. To do so, you must have a valid e-mail account.	Internal Employees: You must use your Common Access Card (CAC) or USERID and Password to access the AFPC Secure Website. Unless you have previously established a USERID and password using the AFPC secure web site login system, you will be asked to create a USERID and password. You must provide your social security number, date of birth, service computation date (SCD) for leave, current pay plan, grade and step, DSN and a valid e-mail address. Your SCD, pay plan, grade and step is available from your latest leave and earnings statement.
If you are located in a country outside of the U.S., please visit our web site for the most up-to- date information on how to reach us by phone.	
Frequently Asked Employment Questions As shown on page 24	Have a question? Need an Answer? Try our new knowledge base Frequently Asked Questions (FAQs).
When you click on any topic, the "Ask a Question" Tab will be visible with information on submitting an inquiry or frequently asked questions that may answer your question.	Click on this tab to search the knowledge base for answers using drop down menus and search text. You can view a list of answers, sort answers, and page up to sort the column in ascending order. http://gum.afpc.randolph.af.mil/cgi-bin/askafpc.cfg/php/enduser/home.php or call 1-800-525-0102
Veterans Information	Dept of Veterans Affairs - http://www.va.gov/ http://www.fedshirevets.gov/job/vetpref/index.aspx