Alere™

Alere Triage®
MeterPro User Manual

Triage®
MeterPro User Manual

Table of Contents

How to Use This Guide

This manual contains:

- Instructions for the operation and maintenance of the Alere Triage® MeterPro, and;

- Basic instructions for testing samples
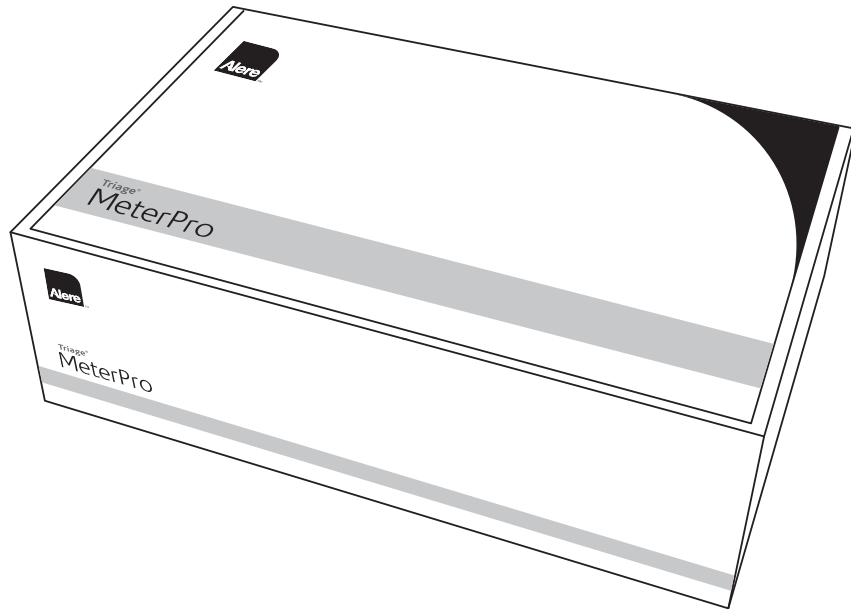
The Alere Triage® MeterPro software has been designed to provide the user step by step instructions. The meter displays test results and menu options in the upper half of the meter screen. In smaller letters at the bottom of each screen, the meter displays instructions pertaining to the task being performed.

```
                              8:23AM  01•20•11

   RUN TEST
   RECALL RESULTS
   INSTALL NEW CODE CHIP

   SELECT WITH v OR ^ AND PRESS ENTER
   PRESS EXIT TO EJECT DEVICE
```
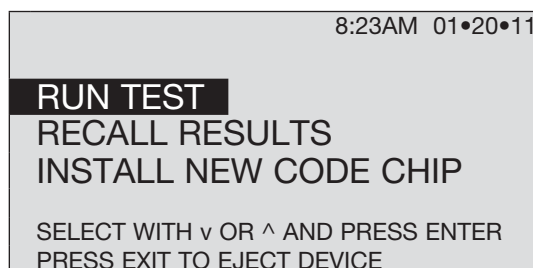
The display above is the Main Menu and appears after the meter has been turned on and completed an automatic self-test.

The Alere Triage® MeterPro User Manual is divided into five sections.

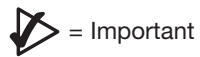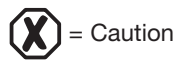Section 1 – **Introduction:** Provides an overview of Alere Triage® MeterPro.

Section 2 – **Installation:** Guides the user through first time setup.

Section 3 – **Operation:** Guides the user through running tests, recalling results and deleting results.

Section 4 – **Care & Maintenance:** Total Quality Assurance, Warnings, Precautions and Limitations, Service and Maintenance, Warranty.

Section 5 – **Appendix:** Troubleshooting, Sample Log Sheets, Index of Page Revisions, Certificate of Conformity, Software Flowchart, Glossary

Symbols

(X) = Caution

= Important

= Note

Meter Keys are indicated by

(▲) = Up key   (▼) = Down key

(◄) = Left key   (►) = Right key

(①) = On/Off key   (🗑) = Delete key

(☼) = Brightness key   (SHIFT ↑) = Shift key

(1) = Symbol key (used with Shift key)

(🖶) = Print key   (⏏) = Paper Feed key

(↵) = Enter key   (⊗) = Exit key

Screen commands and options are indicated by a **Bolded Font.**

Introduction

Description

What is the Alere Triage® MeterPro?

The Alere Triage® MeterPro is a portable fluorescence instrument used to measure the results of tests manufactured by Alere San Diego, Inc. The Alere Triage® MeterPro can be used in a laboratory or in a point-of-care setting.

The Alere Triage® MeterPro uses a laser as a light source. Light from the laser hits a test device that has been inserted in the meter. This causes the fluorescent dye in the test device to give off energy. The more energy the fluorescent dye gives off, the stronger the signal.
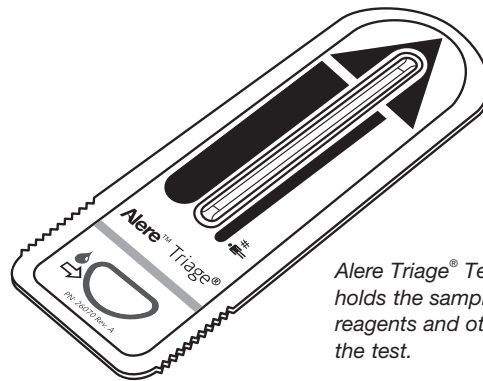
Alere Triage® Test Devices. A test device holds the sample and also contains the reagents and other materials needed for the test.

Overview: Running a Test

After a test sample (for example, blood) from a patient is added to the test device, the test device is inserted in the Alere Triage® MeterPro. The meter measures how much of the substance (a particular protein marker) is present, based on standards that have been pre-programmed into the meter. The patient identification, the User I.D. and the test results can be printed out on a paper tape.
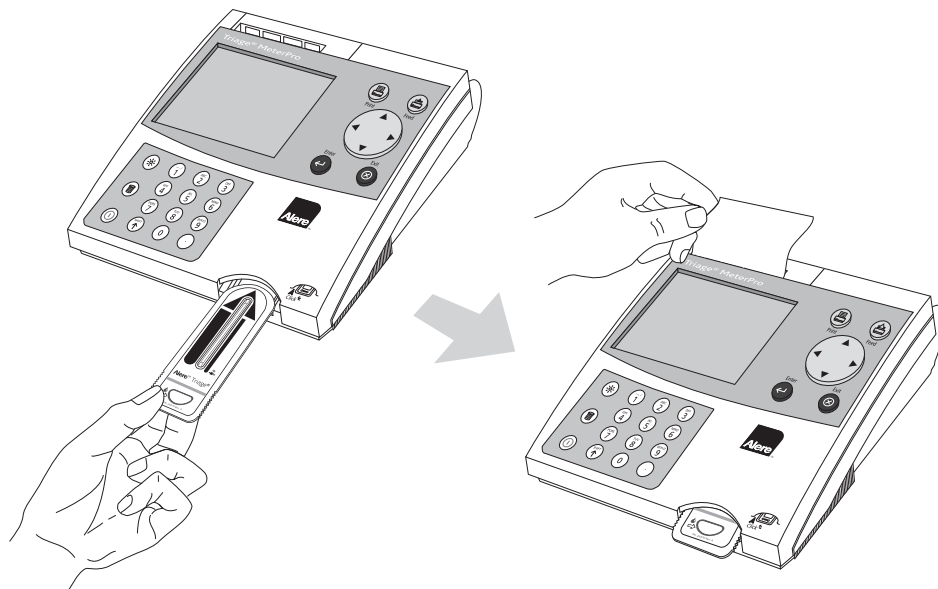
In addition to testing samples from patients, the Alere Triage® MeterPro contains pre-programmed Quality Control (QC) functions that allow the person operating the meter to monitor quality control.
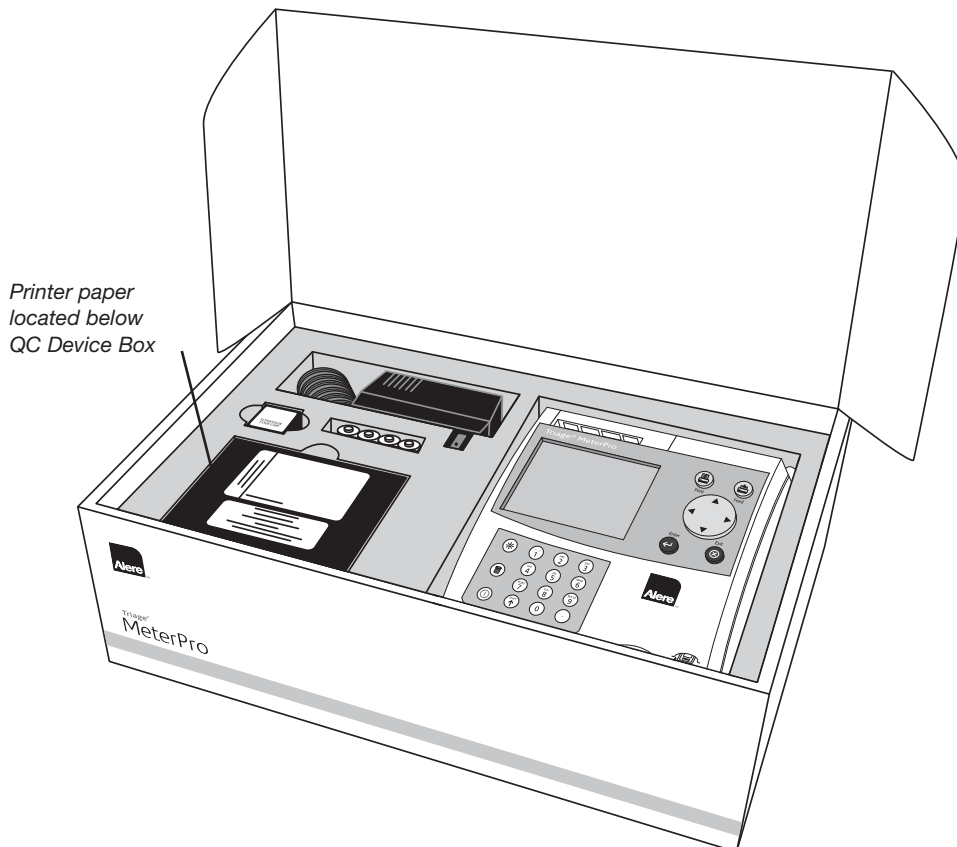
Unpacking

The Alere Triage® MeterPro and the items that come with it are provided in a single box. Alere Triage® test devices are packaged separately and include instructions for running specific tests. If you have any questions, contact Alere (refer to the Contact Alere section).
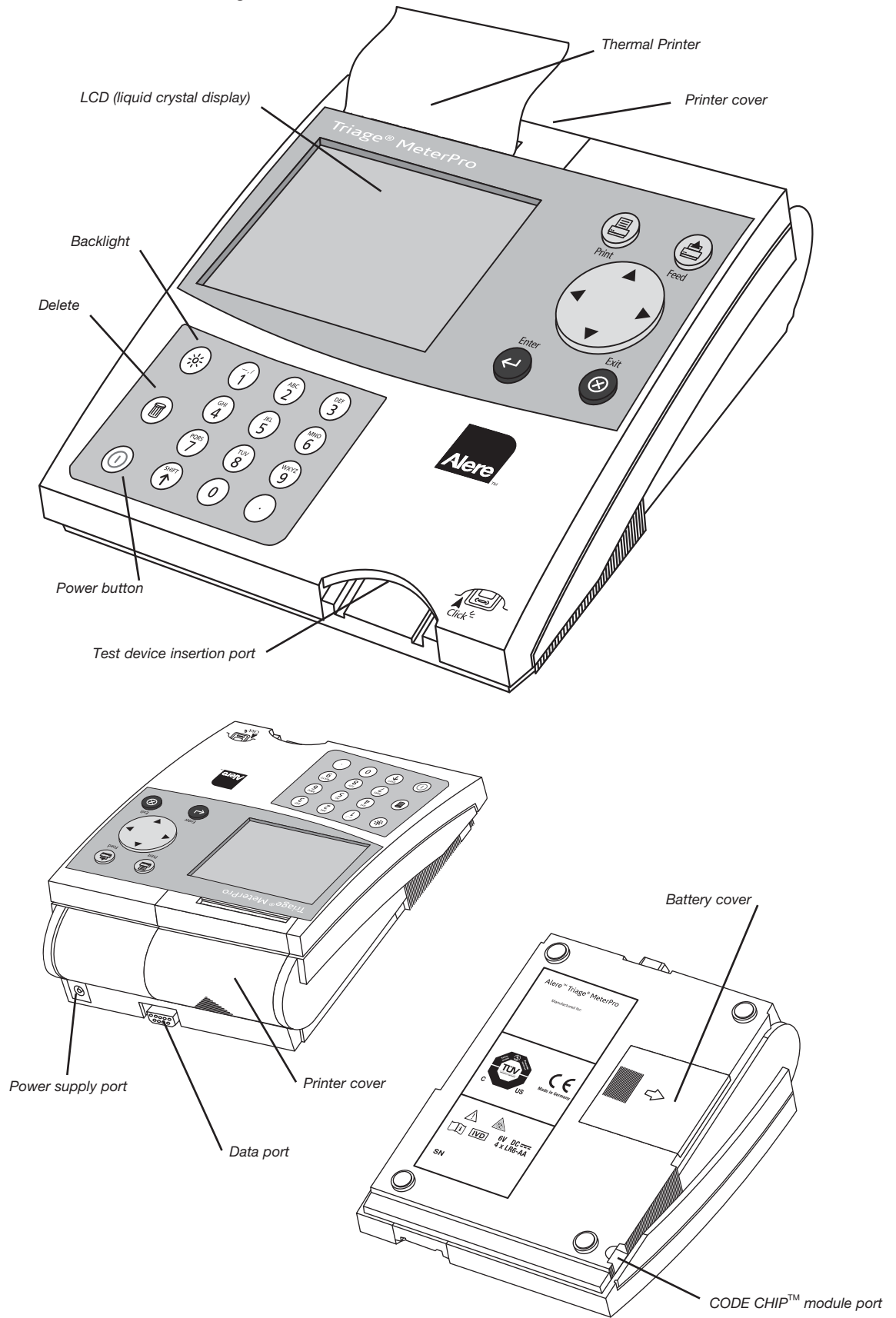
Contents:

- Alere Triage® MeterPro
- QC Device & CODE CHIP™ module (in the QC Device box)
- AC / DC Power Converter
- AA Batteries
- Rolls of Printer Paper (additional rolls are supplied in each box of test devices)
- Supervisor CODE CHIP™ module & CODE CHIP™ module Box

Printer paper located below QC Device Box

Parts of the Alere Triage® MeterPro

Thermal Printer

Printer cover

LCD (liquid crystal display)

Backlight

Delete

Power button

Test device insertion port

Battery cover

Power supply port

Printer cover

Data port

CODE CHIP™ module port

Power button	Used to turn the Alere Triage® MeterPro on and off.
Print Button	Used to print the test results or display screen.
Delete Button	Used to delete data.
Enter Button	Allows the operator to select menu items and acknowledge alarm conditions.
Exit button	Used to exit the displayed menu or eject the test device.
Keypad	Used to enter identification numbers, letters, and special symbols.
Arrow Buttons	Used to toggle through menu items.
Thermal Printer	Prints the test result on paper.
Data Port	Connection point for the (optional) Bar Code Scanner, allowing the operator to scan patient or user identification data instead of manually entering numbers or letters on the keypad. May also be used to connect to a data management system/LIS.
CODE CHIP™ module Port	Insertion point for CODE CHIP™ modules which contain lot / device specific data for use in providing test results.
Power Supply Port	Connection point for the supplied AC / DC Power Converter.
Printer Cover	The cover, which when pulled straight up, reveals the paper roll.
LCD Screen	The LCD (Liquid Crystal Display) Screen shows the menu of possible tests and tasks and prompts the operator to take the next step.

Specifications

Physical

Size	8.5" x 6.25 "x 2.75" (22.5 cm x 19 cm x 7 cm) D x W x H
Weight	1.5 pounds (0.7 kg) without batteries
Electrical	6v DC at 1 amp – supplied via 4 AA batteries or AC/DC Converter
Keypad	Numeric with special function keys (22 total)

Environmental

Temperature	15°C – 30°C
Humidity	10% – 85%
Location	Dry, clean, flat horizontal surface away from direct sunlight

Optical

Light Source	Laser Diode – <1 milliwatt
Laser Classification	1
Detector	Silicone Photodiode

Memory Capacity

750 Patient Records	32 Reagent Lot CODE CHIP™ modules
200 QC Sample Results	200 QC Sample CODE CHIP™ modules
70 QC Device Results	4 QC Device CODE CHIP™ modules
250 Misc Test Results	
600 User ID's	

Miscellaneous

RS-232 computer interface port

Thermal Printer

LCD screen display

Options

- External Bar Code Reader (rapid entry of User, Patient, Auxiliary or Misc Test ID's).
- Alere Triage Census® Data Management Software.
- Alere Triage Census® Data Management Software with LIS Connectivity.

Test Device Specifications

Test device specific information is provided in the applicable product insert. The instrument analyzes immunoassay test devices manufactured by Alere San Diego, Inc.

Warnings, Precautions and Limitations

- The Alere Triage® MeterPro must be used within the operating temperature range required by the specific test device product being used. Refer to the test device package insert for details.

- Operate the Alere Triage® MeterPro on a level, dry surface away from direct sunlight.

- The QC Device is light-sensitive and should be stored in its black opaque case when not in use.

- Do NOT write or place a label anywhere on the QC device, as it may interfere with the device functionality.

- Do not move the Alere Triage® MeterPro while a test is in progress.

- Ensure all sample fluids have absorbed into the test device prior to running the test to prevent internal contamination of the meter.

- Use only the AC/DC power adapter provided with the Alere Triage® MeterPro. An identifying tag has been placed on the cord for quick identification.

- Do not drop the Alere Triage® MeterPro.

- Do not place objects on the Alere Triage® MeterPro.

- Do not immerse the Alere Triage® MeterPro in water or any liquids.

(Intentionally blank)

Installation

1. Unpack Meter:

    a. Remove the meter from the box and protective plastic bag.

2. Power Meter On:

Batteries

    a. Turn the meter over.

    b. Remove battery cover.

    c. Install 4 AA batteries, paying attention to battery orientation in the battery compartment.
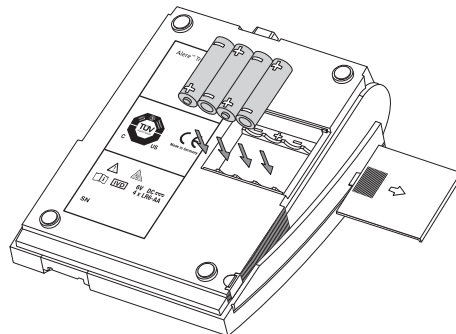
    d. Replace battery cover and turn meter right side up.

    e. Power the meter on by pressing the ⏻ key. Press the ↵ key to run self-test. When the test is completed, the meter display screen will come to rest at the main menu.

Low Power Indicator — 🔋 8:23AM 01•20•11 — Time and date

RUN TEST — Menu items
RECALL RESULTS
INSTALL NEW CODE CHIP

SELECT WITH v OR ^ AND PRESS ENTER — User instructions
PRESS EXIT TO EJECT DEVICE
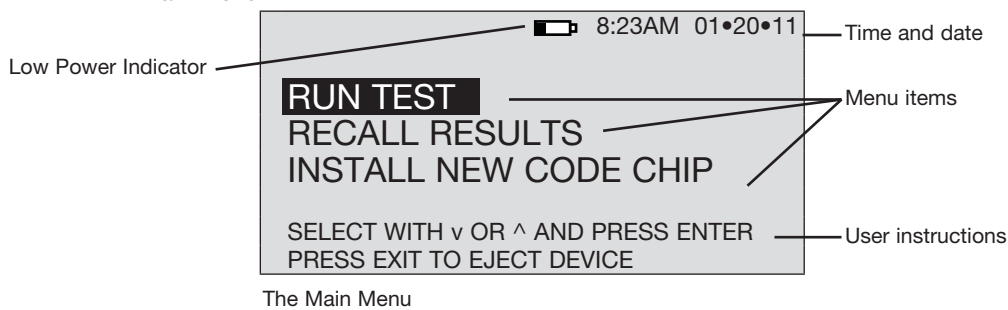
The Main Menu

Note: The Low Power Indicator monitors the active power source. To verify adequate battery power:
- Navigate to the Main Menu
- Remove the AC power supply
- Press the **EXIT** key (the meter attempts to eject a device)
- Observe the Main Menu on the meter's display.

Replace the batteries if the power icon is visible.

🔋

AC Power Supply

    a. Remove the power supply from the box.

    b. Plug one end into an AC outlet.

    c. Plug the opposite end into the round hole in the back of the meter.
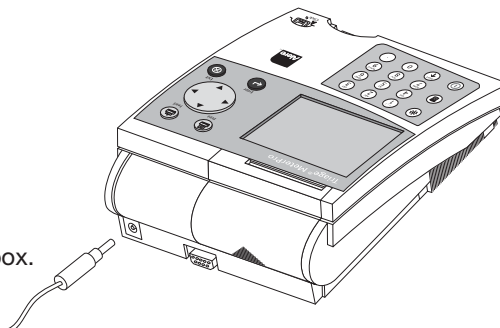
3. Install paper:

a. Remove the printer cover by pulling up on the cover as indicated by the arrow on the back of the cover.
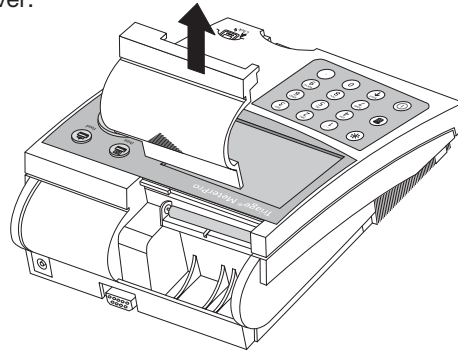
b. Tear or cut a clean, straight edge to feed into the printer. Do not cut paper at an angle, as the printer must sense the edge of the paper along the feed path.
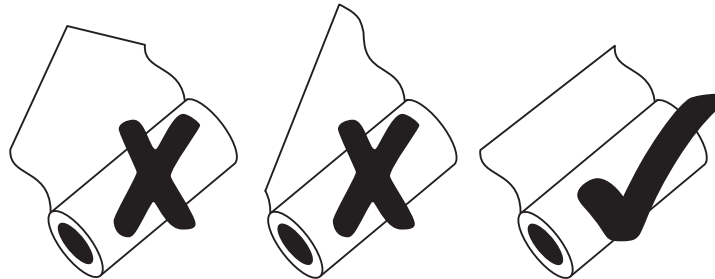
c. Position the paper such that the paper will feed from under the roll (as opposed to over the top of the roll, see picture).

d. Insert the paper edge under the paper roller (platen) until it firmly seats or resistance is felt.

e. Press the key twice, paper will feed through the printer and extend out the meter.

f. Place the roll of paper into the paper compartment.

g. Replace the printer cover and continue operation.

4. Insert Supervisor Code Chip module:

a. Remove the Supervisor CODE CHIP™ module Box from the meter box.

b. Remove the Supervisor CODE CHIP™ module from its box.

c. Insert the Supervisor CODE CHIP™ module into the CODE CHIP™ module Port. The port is located on the left side of the meter, towards the bottom front corner. Note the orientation of the CODE CHIP™ module in the drawing below.

d. Once the Supervisor CODE CHIP™ module is installed, verify that two additional menu items appear on the display screen.

Two additional menu options accessible when Supervisor CODE CHIP™ module is inserted.
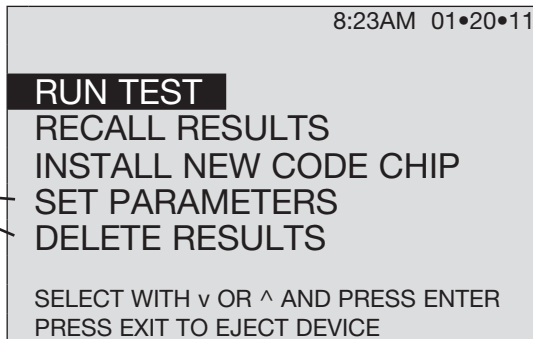
```
                              8:23AM  01•20•11

    RUN TEST
    RECALL RESULTS
    INSTALL NEW CODE CHIP
    SET PARAMETERS
    DELETE RESULTS

    SELECT WITH v OR ^ AND PRESS ENTER
    PRESS EXIT TO EJECT DEVICE
```

The Supervisor's Main Menu

CODE CHIP™ module

CODE CHIP™ module port
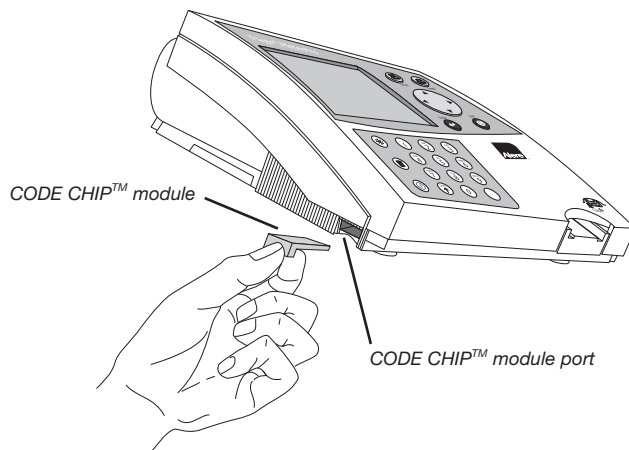
5. To Change Meter Settings:

a. Select **Set Parameters** using the ▲ ▼ keys and press the ↵ key.

b. Select **Meter Settings** using the ▲ ▼ keys and press the ↵ key.

c. Select **ID Settings, Display Settings or Comm Settings** using the ▲ ▼ keys and press the ↵ key.

d. Select the desired setting using the ▲ ▼ keys and change the value of the setting by using the ◀ ▶ keys.

ID Settings	Default	Options	New Settings
Characters User ID	Min 1	1-16	
	Max 16	1-16	
Characters Pat. ID	Min 1	1-20	
	Max 20	1-20	
Characters Aux ID	Min 1	1-12	
	Max 12	1-12	
Characters Misc ID	Min 1	1-20	
	Max 20	1-20	
Aux. ID Enable/Disable	Disabled	Disabled, Enabled	

For reference, record your settings in the space provided.

e. Press the ↵ key to save changes to ID Settings.

Display Settings	Default	Options	New Settings
Language	English	English, French, Italian, German, Spanish, Portuguese, Greek, Danish, Swedish, Japanese	
Print Mode	Automatic	Automatic, Manual	
Auto Power-Off	2 hour	1/2 hour, 1 hour, 2 hour, 4 hour, None	
Display Contrast	4	0-8 (8=heaviest contrast)	
Printer Contrast	4	0-8 (8=heaviest contrast)	

For reference, record your settings in the space provided.

f. Press the ⏎ key to save changes to Display Settings.

COMM Settings	Default	Options	New Settings
Baud Rate	38400	9600, 38400	
Pat. Result Approval	Disabled	Enabled, Disabled	
LIS Enable/Disable	Disabled	Disabled, Enabled	
Auto Upload	Disabled	Disabled, Enabled	
LIS Password			

g. Press the ⏎ key to save changes to Communication Settings.

h. Press the ⏎ key to save changes to Meter Settings.

For more details about Communications, including entry of an Alere provided, meter specific password, see page 28.

6. Change Clock:

a. Select **Set Parameters** using the ▲ ▼ keys and press the ↵ key.

b. Select **Clock** using the ▲ ▼ keys and press the ↵ key.

c. Select the **Hour : Minute** area using the ▲ ▼ keys. Type in the correct time using the number keys.

d. Press the ▼ key to move to **AM** or **PM**.

e. Select **AM** or **PM** using the ◀ ▶ keys.

f. Press the ▼ key to move to **Time Format**.

g. Select **AM/PM** or **24 HR**. using the ◀ ▶ keys. If selecting **24 HR**., the previously entered **Hour : Minute** will change to a 24-hour format and the **AM** or **PM** will disappear.

h. Press the ▼ key to move to the **Date**.

i. Type in the 6-digit date according to the **Date Format** below it.

j. Press the ▼ key to move to the **Date Format**.

k. Select **MM-DD-YY, DD-MM-YY** or **YY-MM-DD** using the ◀ ▶ keys. The previously entered **Date** changes as the **Date Format** changes.

l. Press the ↵ key to save changes.

Setting	Default	Options	New Settings
Time Format	AM / PM	AM / PM; 24HR	
Date Format	MM-DD-YY	MM-DD-YY, DD.MM.YY, YY-MM-DD	

7. Set User ID:

The Alere Triage® MeterPro normally requires a User ID to be entered prior to running a patient test, QC test, or Misc test, and prior to recalling patient results. Refer to page 32 for instructions. Alternately, this feature may be bypassed. See page 18.

8. Change Reference Ranges / Thresholds for Tests:

a. Select **Set Parameters** using the ▲ ▼ keys and press the ↵ key.

b. Select **Ranges** using the ▲ ▼ keys and press the ↵ key.

c. Select the test panel type using the ◀ ▶ keys.

d. Select the analyte and level using the ▲ ▼ keys. Type in the new value for the **High** or **Low** cutoff as appropriate.

e. Press the ↵ key to save changes.

Note: The lowest value of the Range or Threshold may be disabled for some test panels. Refer to the appropriate Product Insert for specific information.

9. Change Test Settings:

a. Select **Set Parameters** using the ▲ ▼ keys and press the ↵ key.

b. Select **Test Settings** using the ▲ ▼ keys and press the ↵ key.

c. Select the test panel type using the ◀ ▶ keys.

d. Select the analyte using the ▲ ▼ keys.

e. Select the test setting (ACTIV, INACT, USR A, or USR I) using the ◀ ▶ keys.

f. Press the ↵ key to save changes.

10. Change QC Parameters:

a. Select **Set Parameters** using the ▲ ▼ keys and press the ↵ key.

b. Select **QC Parameters** using the ▲ ▼ keys and press the ↵ key.

c. Select the desired setting using the ▲ ▼ keys and change the value to the right of the setting by using the ◀ ▶ keys.

Note: The ability to change test settings may be disabled for some tests in specific panels. Refer to the appropriate Product Insert for specific information.

Setting	Default	Options	New Settings
QC Device Freq.	Daily	None, 8HR, Daily, Weekly, Monthly	
QC Sample Freq.	Monthly	None, 8HR, Daily, Weekly, Monthly	
Number of Controls	2	1 or 2	
Num Quant Std Devs	3	2 or 3	

d. Press the ↵ key to save changes to QC Parameters.

11. Change Bypass settings:

a. Select **Set Parameters** using the (▲) (▼) keys and press the (↵) key.

b. Select **Bypass** using the (▲) (▼) keys and press the (↵) key.

c. For **User ID** select **On** or **Off** using the (◀) (▶) keys.

d. Press the (↵) key to save changes to the Bypass setting.

12. Prior to commencing patient testing, remove the Supervisor CODE CHIP™ module from the meter, return it to the storage box and place in a safe place for future use.

The meter is now ready to run QC Tests in preparation for Patient Testing.

QC Testing should be performed in the following manner:

1. Run **QC Device** (see page 44).

2. Run **QC Sample** for each lot of devices (see page 46).

3. If appropriate, run **Calibration Verification Set** as a Misc Test sample for each test panel type to be used. (Refer to the applicable Procedure Manual and Calibration Verification Set Package Insert for detailed instructions).

Location

The Alere Triage® MeterPro should be placed on a dry, clean, flat, horizontal surface away from direct sunlight.

Power

The Alere Triage® MeterPro requires 6-volts DC supplied by either AC or DC. The meter will run approximately 100 tests on batteries. It is recommended to use batteries as a backup in the event of a power outage.

Caution: Use only the power supply provided with the meter, failure to do so may cause permanent damage to the meter.

Self-Test

The Alere Triage® MeterPro checks the system to verify it is operating properly by running self-tests when powered on and prior to each test.

- **Power On** – includes laser operation, internal standard range, battery power, and software verification.
- **Each Test** – verifies the laser operation, internal standard range and battery power.
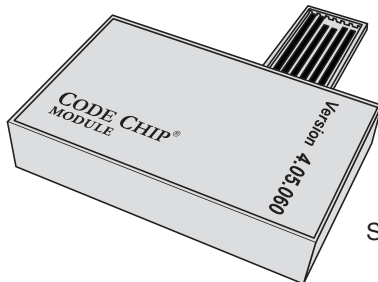
CODE CHIP™ modules

Meter data is updated via a disposable CODE CHIP™ module. The CODE CHIP™ module contains microchip circuitry embedded into a plastic housing. When inserted into the meter CODE CHIP™ module port and activated, the information is transferred into the Alere Triage® MeterPro's memory. A CODE CHIP™ module typically needs to be installed only once and remains in the meter memory. A CODE CHIP™ module does not need to remain in the meter while performing tests.

There are five types of CODE CHIP™ modules which can be distinguished by shape or color.
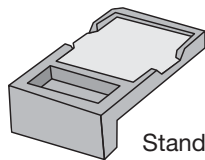
Standard CODE CHIP™ module

- **Reagent Test CODE CHIP™ module**– included in each box of test devices; contains calibration, expiration date and other data about the device lot. (Color varies by test type.)
- **QC Sample CODE CHIP™ module** – included in each box of QC Sample; contains expiration date and other data about the QC Sample lot including acceptable range. (White)
- **QC Device CODE CHIP™ module** – included in the black QC Device box (comes with the Alere Triage® MeterPro); contains data about how the meter should read its matching QC Device. (Dark gray.)
- **Supervisor Access CODE CHIP™ module** – included with each Alere Triage® MeterPro; contains code to activate Supervisor functions. (Light gray.)

Software Upgrade CODE CHIP™ module

- **Software Upgrade CODE CHIP™ module** – provided when Alere Triage® MeterPro software upgrades are available; contains new software for the meter.

Set Parameters

Purpose

The **Set Parameters** function allows the supervisor to select a number of settings.

Access to these settings is controlled using the Supervisor CODE CHIP™ module.

List of Programmable Parameters

A supervisor can set the following parameters:

Heading	Parameters
Meter Settings	
ID Settings	Number of Characters in User ID, Number of Characters in Patient ID, Number of Characters in Auxiliary ID, Enable or Disable Auxiliary ID, Number of Characters in Misc Test ID
Display Settings	Language, Printer Mode, Auto Power-Off, Display Contrast, Printer Contrast
Communications	Baud Rate, Enable or Disable LIS, Enable or Disable Auto Upload, Enable or Disable Patient Result Approval
Clock	Time, Date, and Display Format
User ID	Add New User ID, Update User ID, Delete User ID or User ID List
Ranges	Test Cutoffs
Test Settings	Block Analytes
QC Parameters	Minimum Frequency for QC Tests, Number of Controls, Number of Standard Deviations (Quantitative Tests)
Bypass	Disable User ID requirement

Supervisor Access

A Supervisor CODE CHIP™ module is shipped with each meter. Installing the CODE CHIP™ module gives the supervisor access to the **Set Parameters** and **Delete Results** function.

To insert the Supervisor CODE CHIP™ module into the Alere Triage® MeterPro, slide the chip labeled **"SPR"** into the meter's CODE CHIP™ module port as shown in the picture.

CODE CHIP™ module

CODE CHIP™ module Port
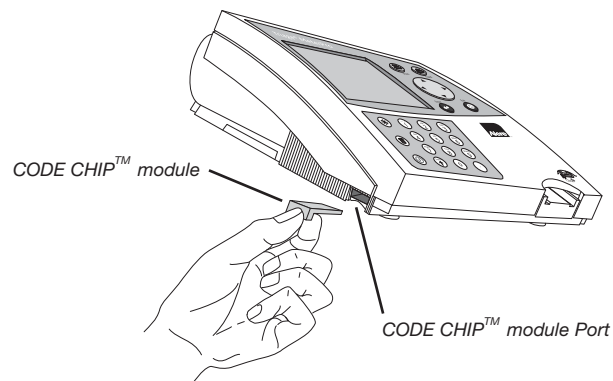
How to Set Parameters: Basic Instructions

All instructions assume:

- The meter is on.
- The meter screen is displaying the main menu.
- The Supervisor CODE CHIP™ module is installed.

1. Select **Set Parameters** using the (▲) (▼) keys.

2. Press the (↵) key.

3. You will see a list of programmable parameters.

```
METER SETTINGS
CLOCK
USER ID
RANGES
TEST SETTINGS
QC PARAMETERS
BYPASS

SELECT WITH v OR ^ AND PRESS ENTER OR
PRESS EXIT
```
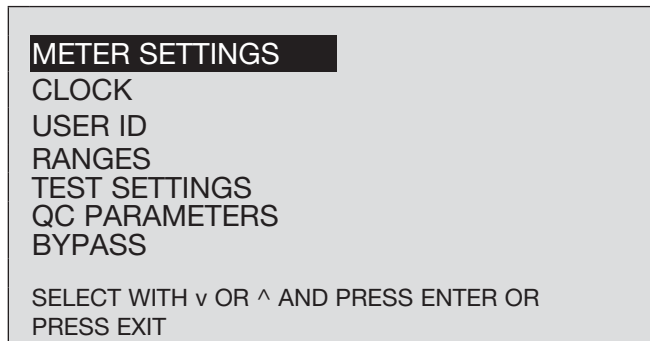
The Set Parameters Menu

4. Use the (▲) (▼) keys to select the parameter you want to program:

   Meter Settings, Clock, User ID, Ranges, Test Settings, QC Parameters, or **Bypass**.

5. Press the (↵) key.

6. Follow the directions for setting the selected parameter (see the next section).

Meter Settings

This menu will allow you to set basic operational criteria for the meter: language, display contrast, maximum length of the user, patient, auxiliary and misc. ID's, printer mode and automatic power off.

ID Settings

Characters User ID

This setting will set the minimum and maximum number of characters in the User ID.

1. From a list of programmable parameters, choose **Instrument Settings** using the (▲) (▼) keys.

2. Press the (↵) key.

3. Use the (▲) (▼) keys to select **ID Settings**.

4. Press the (↵) key.

Main Menu

Set Parameters

Meter Settings

ID Settings

5. Use the (▲) (▼) keys to select the number to the right of **Characters User ID** under the **Min** column.

6. Use the (◀) (▶) keys to choose the smallest number of characters that will appear in the User ID. The minimum number of characters possible is **1**.

7. Use the (▼) key to select the number to the right of **Characters User ID** under the **Max** column.

8. Use the (◀) (▶) keys to choose the largest number of characters that will appear in the User ID. The maximum number of characters possible is **16**.

9. Press the (↵) key to save changes.

Characters Pat. ID

This setting will set the minimum and maximum number of characters in the Patient ID.

1. From a list of programmable parameters, choose **Instrument Settings** using the (▲) (▼) keys.

2. Press the (↵) key.

3. Use the (▲) (▼) keys to select **ID Settings**.

4. Press the (↵) key.

5. Use the (▲) (▼) keys to select the number to the right of **Characters Pat. ID** under the **Min** column.

6. Use the (◀) (▶) keys to choose the smallest number of characters that will appear in the Patient ID. The minimum number of characters possible is **1**.

7. Use the (▼) key to select the number to the right of **Characters Pat. ID** under the **Max** column.

8. Use the (◀) (▶) keys to choose the largest number of characters that will appear in the Patient ID. The maximum number of characters possible is **20**.

9. Press the (↵) key to save changes.

Characters Aux. ID

This setting will set the minimum and maximum number of characters in the Auxiliary ID. If the setting of **Aux. ID Enable/Disable** is Enabled, an Auxiliary ID is mandatory for each patient test.

1. From a list of programmable parameters, choose **Meter Settings** using the (▲) (▼) keys.

2. Press the (↵) key.

3. Use the (▲) (▼) keys to select **ID Settings**.

4. Press the (↵) key.

5. Use the (▲) (▼) keys to select the number to the right of **Characters Aux. ID** under the **Min** column.

6. Use the (◄) (►) keys to choose the smallest number of characters that will appear in the Auxiliary ID. The minimum number of characters possible is **1**.

7. Use the (▼) key to select the number to the right of **Characters Aux. ID** under the **Max** column.

8. Use the (◄) (►) keys to choose the largest number of characters that will appear in the Auxiliary ID. The maximum number of characters possible is **12**.

9. Press the key to save changes.

Note: The Auxiliary ID is shown only on the New Result display or printout. It is not visible in recalled results. Tracking may be managed through the optional software package, Alere Triage® Census Data Management.

Aux. ID Enable/Disable

This setting will turn on or turn off the Auxiliary ID function. The Auxiliary ID may be used for recording a test order number, physician ID or other specialized identifying information.

1. From a list of programmable parameters, choose **Meter Settings** using the (▲) (▼) keys.

2. Press the (↵) key.

3. Use the (▲) (▼) keys to select **ID Settings**.

4. Press the (↵) key.

5. Use the (▲) (▼) keys to select the word to the right of **Aux. ID Enable/Disable**.

6. Use the (◄) (►) keys to choose **Disabled** or **Enabled.** If **Disabled** is selected, the Auxiliary ID prompt screens will never appear. If **Enabled** is selected, an Auxiliary ID is mandatory for each patient test.

7. Press the (↵) key to save changes.

Characters Misc. ID

This setting will set the minimum and maximum number of characters in the Misc. Test ID.

1. From a list of programmable parameters, choose **Instrument Settings** using the ▲ ▼ keys.

2. Press the ↵ key.

3. Use the ▲ ▼ keys to select **ID Settings**.

4. Press the ↵ key.

5. Use the ▲ ▼ keys to select the word to the right of **Characters Misc. ID** under the **Min** column.

6. Use the ◀ ▶ keys to choose the smallest number of characters that will appear in the **Misc. Test** ID. The minimum number of characters possible is **1**.

7. Use the ▼ key to select the number to the right of **Characters Misc. ID** under the **Max** column.

8. Use the ◀ ▶ keys to choose the largest number of characters that will appear in the **Misc. Test** ID. The maximum number of characters possible is **20**.

9. Press the ↵ key to save changes.

Display Settings

Language

This setting will determine which language the meter displays and prints.

1. From a list of programmable parameters, choose **Meter Settings** using the ▲ ▼ keys.

2. Press the ↵ key.

3. Use the ▲ ▼ keys to select **Display Settings**.

4. Press the ↵ key.

5. Use the ▲ ▼ keys to highlight the name to the right of **Language**.

6. Use the keys to change the language of the Alere Triage® MeterPro's screen and printouts.

7. Press the ↵ key to save changes.

Print Mode

This setting will determine if the meter prints automatically or only when requested.

1. From a list of programmable parameters, choose **Meter Settings** using the (▲) (▼) keys.

2. Press the (↵) key.

3. Use the (▲) (▼) keys to select **Display Settings**.

4. Press the (↵) key.

5. Use the (▲) (▼) keys to select highlight the word to the right of **Print Mode**.

6. Use the (◀) (▶) keys to choose **Automatic** or **Manual**. If **Automatic** is selected, the meter will immediately print out the results after each test (patient, QC, Misc. Test). If **Manual** is selected, the user must use the (🖨) button on the keypad to print out results.

7. Press the (↵) key to save changes.

Auto Power – Off

This setting will determine the length of time before an inactive meter will power off.

1. From a list of programmable parameters, choose **Meter Settings** using the ▲ ▼ keys.

2. Press the ↵ key.

3. Use the ▲ ▼ keys to select **Display Settings**.

4. Press the ↵ key.

5. Use the ▲ ▼ keys to select the value to the right of **Auto Power-Off**.

6. Use the ◀ ▶ keys to choose the desired timer setting for the meter to power itself off when not in use. The choices are: **1/2 hour, 1 hour, 2 hours, 4 hours** or **NONE**. If **NONE** is selected, the meter must be manually shut off using the on/off key.

7. Press the ↵ key to save changes.

Note: When powered only by batteries, select ½ hour to conserve battery life. Certain screens, when displayed, will not automatically power off. The New Results screen is an example.

Display Contrast

This setting will adjust the display contrast.

1. From a list of programmable parameters, choose **Meter Settings** using the ▲ ▼ keys.

2. Press the ↵ key.

3. Use the ▲ ▼ keys to select **Display Settings**.

4. Press the ↵ key.

5. Use the ▲ ▼ keys to select the number to the right of **Contrast**.

6. Use the ◀ ▶ keys to change the contrast of the meter's screen. The range is from 0 – 8 (8 being the greatest contrast).

7. Press the ↵ key to save changes.

(Intentionally blank)

Printer Contrast

This setting will adjust the printer contrast for meters with serial numbers 29901 or greater.

1. From a list of programmable parameters, choose **Meter Settings** using the ▲ ▼ keys.

2. Press the ↵ key.

3. Use the ▲ ▼ keys to select **Printer Contrast**.

4. Press the ↵ key.

5. Use the ▲ ▼ keys to select the number to the right of **Contrast**.

6. Use the ◄ ► keys to change the contrast of the meter's screen.

   The range is from 0 – 8 (8 being the greatest contrast).

7. Press the ↵ key to save changes.

Communication Settings

Prior to activating the LIS feature, obtain the meter's serial number located underneath the meter and contact Alere (Refer to the Contact Alere section).

The Alere™ Representative will provide you with a password that, when entered, will allow data to be transmitted.

Baud Rate

1. From a list of programmable parameters, choose **Meter Settings** using the ▲ ▼ keys.

2. Press the ↵ key.

3. Use the ▲ ▼ keys to select **Comm Settings**.

4. Press the ↵ key.

5. Use the ▲ ▼ keys to select **Baud Rate**.

6. Use the ◄ ► keys to choose **9600** or **38400**.

7. Press the ↵ key.

Patient Result Approval

Some institutions may desire patient test results to be verified by the user before printing or sending to the LIS. Activation of this feature displays the result, then requires the user to accept or reject the result before the record is printed and saved. If the test is rejected, the meter will permanently flag it as rejected by the user.

1. From a list of programmable parameters, choose **Meter Settings** using the ▲ ▼ keys.

2. Press the ↵ key.

3. Use the ▲ ▼ keys to select **Comm Settings**.

4. Press the ↵ key.

5. Use the ▲ ▼ keys to select **Pat. Result Approval.**

6. Use the ◀ ▶ keys to choose **Disabled** or **Enabled**.

7. Press the ↵ key.

When enabled, after a patient result is available and displayed on the meter screen, the user must accept or reject the result before printing, uploading or performing any other meter functions.

The meter prompts the user to **Press 1 to Accept or 0 to Reject**. Once the test has been accepted or rejected, the meter operates normally.

If the test has been rejected, the display and printout will be flagged with **Pat. Result Rejected** or **Results Rejected by User**. Recalled results will display an **R** before the patient ID in the rejected record.

LIS Enable

1. From a list of programmable parameters, choose **Meter Settings** using the (▲) (▼) keys.

2. Press the (↵) key.

3. Use the (▲) (▼) keys to select **Comm Settings**

4. Press the (↵) key.

5. Use the (▲) (▼) keys to select **LIS**.

6. Use the (◀) (▶) keys to choose **Disabled** or **Enabled**.

7. Press the (↵) key.

8. If **Disabled** was selected, a screen showing **LIS Disabled** will appear. Press the (↵) key.

9. If **Enabled** was selected, a screen showing **Enter LIS Password** will appear. Enter the password provided by the Alere™ Representative. Press the (↵) key.

10. Acknowledge the **LIS Enabled** message by pressing the (↵) key.

Auto Upload (This feature is visible after the LIS has been enabled.)

1. From a list of programmable parameters, choose **Meter Settings** using the (▲) (▼) keys.

2. Press the (↵) key.

3. Use the (▲) (▼) keys to select **Comm Settings**.

4. Press the (↵) key.

5. Use the (▲) (▼) keys to select **Auto Upload**.

6. Use the (◀) (▶) keys to choose **Enabled** or **Disabled**.

7. Press the (↵) key.

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Clock

The clock menu sets the time and date of the meter and the format for displaying both. If the meter has lost power, the time and date will blink on the Main Menu.

1. From the list of programmable parameters, choose **Clock** using the (▲) (▼) keys.

2. Press the (↵) key.

3. Use the (▲) (▼) keys to select the **Hour : Minute** area. Using the keypad, type in the correct time. The numbers you type will appear from the right and move left as you continue to type.

4. Press the (▼) key to move to **AM** or **PM**. If the **24 HR.**, format has been previously selected, the **AM** or **PM** will not be visable and the **Time Format** will be highlighted. Procede to step 7 below.

5. Select **AM** or **PM** using the (◀) (▶) keys.

6. Press the (▼) key to move to **Time Format**.

7. Use the (◀) (▶) keys to select **AM/PM** or **24 HR.** If selecting 24 HR., the previously entered **Hour : Minute** will change to a 24-hour format and the **AM** or **PM** will disappear.

8. Press the (▼) key to move to the **Date**.

9. Using the keypad, type in the 6-digit date according to the **Date Format** below it.

10. Press the (▼) key to move to the **Date Format**.

11. Use the (◀) (▶) keys to select **MM-DD-YY**, **DD-MM-YY** or **YY-MM-DD**. The previously entered **Date** changes as the **Date Format** changes.

12. Press the (↵) key to save changes.

Note: If you have selected **AM/PM**, **AM** or **PM** appears after the time, as appropriate.

User ID

Up to 600 User ID's with 1 – 16 characters digits may be programmed into the meter.

The User ID may alternately be entered using the external Bar Code Scanner (optional).

An additional security feature of the User ID is the partial masking of the ID on displays and printouts. This prevents unauthorized individuals from detecting and using an existing User ID. When the Supervisor CODE CHIP™ module is installed in the meter, this feature is overridden and all User ID characters are displayed.

New User ID

Note: User ID 9999999999 (10-9's) is a default setting displayed when the User ID Bypass is on or when a test is run with the Supervisor CODE CHIP™ module installed.

1. From the list of programmable parameters, choose **User ID** using the ▲ ▼ keys.

2. Press the ↵ key.

3. Select **New User ID** using the ▲ ▼ keys.

4. Press the ↵ key.

5. Type in a User ID with a number of characters within **Min Characters User ID** and **Max Characters User ID**. To correct, press the 🗑 key to clear the entire ID, or select the incorrect character by using the ◀ ▶ keys. Then type in the correct ID.

Note: If you type in a User ID that has already been assigned, the message on the screen states: **USER ### ALREADY EXISTS.** Press the **ENTER** key to go back and type in a different ID.

6. Press the ↵ key.

7. On the next screen, use the ◀ ▶ keys to select an expiration date to the right of **User ID Status: 6 months, 12 months, valid** or **expired**.

8. Press the ↵ key to save changes.

The Alere Triage® MeterPro recognizes leading 0's as a unique character. Therefore, '4341' will be recognized separately from '04341'.

Using the barcode scanner or alpha mode (shift key) will allow the Alere Triage® MeterPro to accept alpha characters and the following symbols: # ( ) * - . / \

Update User ID

1. From the list of programmable parameters, choose **User ID** using the (▲) (▼) keys.

2. Press the (↵) key.

3. Select **Update User ID** using the (▲) (▼) keys.

4. Press the (↵) key.

5. Type in the user ID you want to update. To correct, press the (🗑) key to clear the entire ID, or select the incorrect character by using the (◀) (▶) keys. Then type in the correct ID.

6. Press the (↵) key.

7. The user ID is displayed with the expiration date. You can change the expiration date to **6 months, 12 months**, **expired** or **valid** by using the (◀) (▶) keys. **Valid** reconfirms the previously selected interval.

8. Press the (↵) key to save changes.

Note: If you type in a User ID that does not exist, the message on the screen states: **USER ID ### DOES NOT EXIST.** If this happens, press **ENTER** to return to the previous screen and correct the ID, or press the **Exit** key.

Delete User ID

1. From the list of programmable parameters, choose **User ID** using the (▲) (▼) keys.

2. Press the (↵) key.

3. Select **Delete User ID** using the (▲) (▼) keys.

4. Press the (↵) key.

5. Type in the user ID to be deleted. To correct, press the (🗑) key to clear the entire ID, or select the incorrect character by using the (◀) (▶) keys. Then type in the correct ID.

6. Press the (↵) key. The message on the screen states: **USER ID ### WILL BE DELETED**.

7. Press the (↵) key to delete. A message on the screen tells you that the ID has been deleted: **USER ID ### DELETED**.

Note: If you type in a User ID number that does not exist, the message on the screen states: **USER ID ### DOES NOT EXIST.** If this happens, press the **ENTER** key to return to the previous screen and correct the ID or press the **Exit** key.

User ID List

1. From the list of programmable parameters, choose **User ID** using the ▲ ▼ keys.

2. Press the ↵ key.

3. Select **User ID List** using the ▲ ▼ keys.

2. Press the ↵ key.

5. A list is displayed.

6. Use the ▲ ▼ keys to select the type of ID list you want: **User ID, From Expiration Date, Till Expiration Date**.

- For a list of all ID's, select **User ID**.

- For a single ID, select **User ID** and type in the ID. To correct, press 🗑 to clear the entire ID, or select the incorrect character by using the ◀ ▶ keys. Then type in the correct ID.

- For a range of ID's, enter the **From** and/or the **To** dates. The dates are entered by typing the month number, the day number and the year number in the format you have chosen. The numbers you type will appear from the right and move left as you continue to type. To correct, press the 🗑 key to clear the entire date. Then type in the correct date.

7. Press the ↵ key.

8. To print the list you have chosen, press 🖨.

Ranges

Depending on the panel type, the range on the display and printout will be titled **Reference Ranges** or **Thresholds**. The low end, when the test displays thresholds, is set to '0' and is unchangeable.

Some analytes are designed for three distinct ranges. The meter distinguishes between two range and three range analytes in the setup screen by differentiating the symbol between the lower and upper values.

- **Analytes with a dash – Two ranges.** The normal range is any value between the two numbers displayed. Depending on the product, the normal range may be inclusive or exclusive of the upper number. Consult the product package insert or contact Alere for clarification. These values will be in reverse video on the patient results.

- **Analytes with a comma – Three ranges possible.** If the lower number is 0.0, the meter treats the analyte as having only two ranges. If the lower number is not 0.0, the normal range is any value less than the lower number. The first abnormal range is any value between the two numbers and is inclusive of these numbers. These values will be boxed on patient results. The second abnormal range is any value greater than the upper number. These values will be in reverse video on patient results. Consult the product package insert or contact Alere for clarification.

1. From the list of programmable parameters, choose **Ranges** using the (▲) (▼) keys.

2. Press the (↵) key.

3. Select the test panel type using the (◀) (▶) keys.

4. Select the analyte and level using the (▲) (▼) keys. The **High** and **Low** value for each of the analytes can be changed using the keypad to type in the values. To correct, press the (🗑) key to clear the entire number. Then type in the correct number.

5. Press the (↵) key to save changes.

Note: The field will be disabled if the panel setting is fixed. Consult the specific panel package insert to determine if the setting may be changed.

Test Settings

In certain cases, the lab supervisor may wish to control which tests are available to be run at the time of patient testing. The options are:

1. **Active (Activ on Screen):** The test is always run and cannot be deselected.

2. **Inactive (Inact on Screen):** The test is never run and is not displayed.

3. **User Inactive (Usr I on Screen):** The test can be selected by the user at the time of running the test.

4. **User Active (Usr A on Screen):** The test can be deselected by the user at the time of running the test.

If these options are not available for a test, the meter skips over the setting as the supervisor scrolls through the options. See pages 37 and 49 for more details.

Test Settings

1. From the list of programmable parameters, choose **Test Settings** using the ▲ ▼ keys.

2. Press the ↵ key.

3. Select the test panel type using the ◄ ► keys.

4. Select the analyte using the ▲ ▼ keys.

5. Select the desired mode using the ◄ ► keys.

   - **Active (Activ on Screen)** – The test will run on every patient specimen.
   - **Inactive (Inact on Screen)** – The test will never run on a patient specimen and is dropped from all displays and printouts.
   - **User Inactive (Usr I on Screen)** – At the time of patient testing, the user has the ability to select the test.
   - **User Active (Usr A on Screen)** – At the time of patient testing, the user has the ability to deselect the test.

6. Press the ↵ key to save changes.

Note: When the analyte is deselected, the value is not calculated nor stored.

QC Tests With Test Settings Activated

Any test which the Supervisor has set to **Active, User Active or User Inactive** will run on the QC Sample panel. The meter will display and print the test's QC sample result, and update the QC Sample timer for the test. If the Supervisor has set the test to **Inactive**, the test will have the QC Sample turned OFF. The QC Sample result won't show for that test and the QC Sample timer won't be updated for it.

If the Supervisor changes the test from **Inactive** to **Active**, to **User Active** or to **User Inactive** that test may be out of QC Sample date. As always for a test with an expired QC Sample, a passing QC Sample test will need to run before a patient sample can report a result for that test.

QC Parameters

The QC Parameters menu provides the user the options for determining what the maximum frequency is for running the QC Device and QC Sample, whether 1 or 2 levels of control are required for the QC Sample, and whether the allowed QC Sample Range of quantitative tests is 2 or 3 standard deviations.

QC Device Frequency

The **QC Device Frequency** setting determines the maximum interval between QC Device tests that a user is allowed to run patient tests. When the interval has lapsed, all users are locked out of the **Run Test** menu until a QC Device has been successfully run.

It is recommended that the QC Device be run daily when performing patient testing.

1. From the list of programmable parameters, choose **QC Parameters** using the ▲ ▼ keys.

2. Press the ↵ key.

3. Use the ▲ ▼ keys to select the information to the right of **QC Device Freq.**

4. Using the ◄ ► keys, select on of these options: **None, 8 hours, Daily, Weekly, Monthly.**

5. Press the ↵ key to save changes.

QC Sample Frequency

The **QC Sample Frequency** setting determines the maximum interval between QC Sample tests that a user is allowed to run patient tests on a particular device lot number. When the interval has lapsed, all users are locked out of the **Run Patient Test** menu until a QC Sample has been successfully run. To view when a particular device lot's QC Sample will expire, use the **Recall Reagent Lots – QC** feature.

It is recommended that the QC Sample be run with every new shipment, new lot or monthly, whichever is less when performing patient testing.

1. From the list of programmable parameters, choose **QC Parameters** using the ▲ ▼ keys.

2. Press the ↵ key.

3. Use the ▲ ▼ keys to select the information to the right of **QC Sample Freq**.

4. Using the ◄ ► keys, select on of these options: **None, 8 hours, Daily, Weekly, Monthly**.

5. Press the ↵ key to save changes.

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Number of Controls

1. From the list of programmable parameters, choose **QC Parameters**

   using the (▲) (▼) keys.

2. Press the (↵) key.

3. Use the (▲) (▼) keys to select the information to the right of **Number of Controls.**

4. Using the (◄) (►) keys, select one of these options: **1** or **2**.

5. Press the (↵) key to save changes.

Number of Control Standard Deviations for Quantitative Tests

1. From the list of programmable parameters, choose **QC Parameters**

   using the (▲) (▼) keys.

2. Press the (↵) key.

3. Use the (▲) (▼) keys to select the information to the right of **Num Quant Std Devs.**

4. Using the (◄) (►) keys, select one of these options: **2** or **3**.

5. Press the (↵) key to save changes.

Bypass User ID

This function allows the supervisor to selectively bypass the requirement to enter

a user ID before performing any test.

1. From the list of programmable parameters, choose **Bypass**

   using the (▲) (▼) keys.

2. Press the (↵) key.

3. Select **User ID** using the (▲) (▼) keys.

4. Use the (◄) (►) keys to select from two options: **On** or **Off**.

5. Press the (↵) key.

Note: If the bypass is **ON**, the User ID requirement is disabled and therefore not required. When the bypass is **OFF**, the User ID requirement operates as normal and is required.

Install Code Chip

Purpose

The Alere Triage® MeterPro will prompt the user to install a CODE CHIP™ module when required. However, the **INSTALL CODE CHIP** function may be used as an alternate method to transfer information from a CODE CHIP™ module into the meter's memory. The meter will direct the user to install a CODE CHIP™ module if it is attempting to run a test and does not have the data in its memory.

Types of CODE CHIP™ modules

There are five types of CODE CHIP™ modules

- **Reagent CODE CHIP™ module** – included in each box of test devices. Lot number begins with a **W**.

- **QC Sample CODE CHIP™ module** – included in each box of controls. Lot number begins with a **C**.

- **QC Device CODE CHIP™ module** – included in the black QC Device box (comes with the Alere Triage® MeterPro) and is labeled with the serial number of the QC Device.

- **Supervisor Access CODE CHIP™ module** – included with each Alere Triage® MeterPro. Lot Number begins with **SPR**.

- **Software Upgrade CODE CHIP™ module** – sent separately when Alere Triage® MeterPro software upgrades are available.

Software Version Number
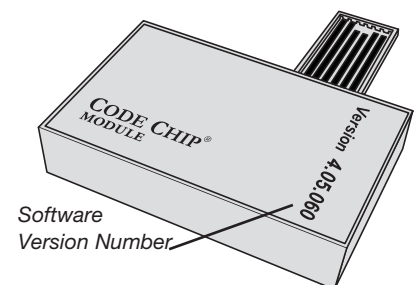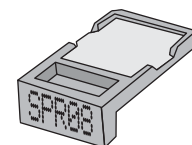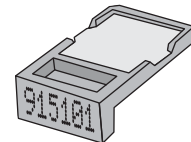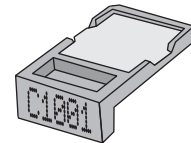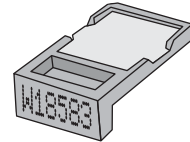
> **Caution**: Running tests with the **Supervisor CODE CHIP**™ module installed disables all **QC Lockouts**. Remove the Supervisor CODE CHIP™ module prior to running tests.

Installation of Reagent, QC Sample or QC Device CODE CHIP^{TM} modules.

Install Code Chip

1. From the **Main Menu** select **Install Code Chip** using the (▲) (▼) keys.

2. Press the (↵) key.

3. Slide the CODE CHIP^{TM} module into the CODE CHIP^{TM} module Port in the Alere Triage® MeterPro, as shown in the picture.

CODE CHIP^{TM} module

CODE CHIP^{TM} module Port
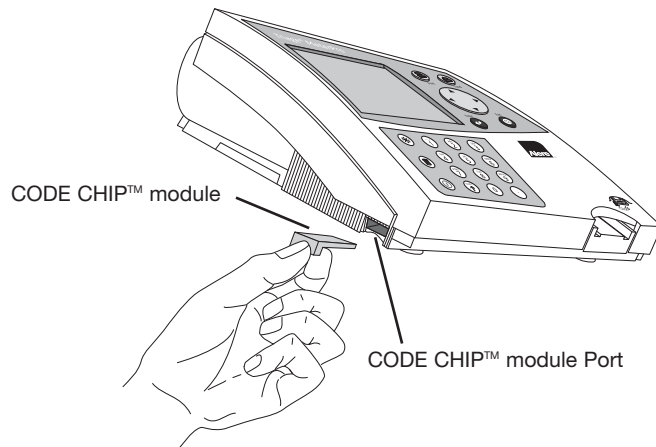
4. Press the (↵) key.

5. The meter will display a confirmation message that the information was installed into the Alere Triage® MeterPro's memory.

6. Press the (↵) key to return to acknowledge the message.

7. Remove the CODE CHIP^{TM} module from the CODE CHIP^{TM} module Port.

8. Place the CODE CHIP^{TM} module back into its original container for storage.

Installation of Supervisor CODE CHIP^{TM} module

The Supervisor CODE CHIP^{TM} needs only to be inserted into the CODE CHIP^{TM} module Port to activate the supervisor functions. This is an automatic function and standard CODE CHIP^{TM} module installation is not necessary.

Operation

Access to The Alere Triage® MeterPro

Function	Use	Restricted to
Run Test	Patient Testing Quality Control Testing Misc. Test Testing	Operators with valid User ID's* Operators with valid User ID's* Operators with valid User ID's*
Recall Results	Last Record Patient Test Results Quality Control Results Misc. Test Results	If last test run is a patient sample: Operators with valid User ID's* Otherwise: No Restriction Operators with valid User ID's* No Restriction No Restriction
Install Code Chips	Types of CODE CHIP™ modules Installation Procedure	If CODE CHIP™ module is software upgrade: Supervisor Otherwise: No restriction
Set Parameters	Access Control Programmable Settings	Supervisor Supervisor
Delete Results	Patient Test Results	Supervisor

* Unless User ID is bypassed or the Supervisor CODE CHIP™ module is installed.

Note: Access to various parts of the software is user (institution) defined.

Important: The last two functions, **SET PARAMETERS**, and **DELETE RESULTS**, appear on the main menu only when the Supervisor CODE CHIP™ module is inserted into the CODE CHIP™ module Port. **The Supervisor CODE CHIP™ module should be removed from the meter during routine patient, quality control, and Misc. testing.**

Run Test

Purpose

Run Test is used for the analysis of a test.

Options

The Run test function allows you to test:

- QC Device
- QC Sample
- Patient Sample
- Misc. Test Sample

In order to run a patient sample, the meter requires:

1. A valid User ID has been entered (unless this feature is bypassed or a Supervisor CODE CHIP™ module is installed). See page 32.

2. A QC Device has passed within the specified time period. See page 44.

3. A QC Sample for the test device lot has passed within the specified time period. See page 46.

If any of these conditions do not exist, the meter will not continue and will prompt the user to perform the required steps.

Important: The Alere Triage® MeterPro will alert the user if QC has not been performed for the device lot being tested.

Note: The Supervisor CODE CHIP™ module provides access to functions that may override these Lockouts.

Note: If the Alere Triage® MeterPro's internal quality control (QC) results are unacceptable, exclamation points (!) will be displayed on the screen in the place of the patient results.

To obtain results repeat the test using a new device.

QC Device

The QC Device should be run on each day of patient testing.

To run the QC Device test:

1. Press the (I) key to power the Alere Triage® MeterPro on.

2. Select **Run Test** using the ▲ ▼ keys.

```
                                  8:23AM  01•20•11


    RUN TEST
    RECALL RESULTS
    INSTALL NEW CODE CHIP

    SELECT WITH v OR ^ AND PRESS ENTER
    PRESS EXIT TO EJECT DEVICE
```
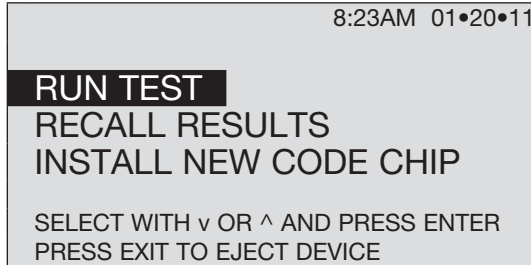
The Main Menu

3. Press the ↵ key.

4. Type in your identification number (User ID). To correct, press the 🗑 key to

   clear the entire ID or select the incorrect character by using the

   ◄ ► keys. Then type in the correct ID.

Note: If the User ID bypass is **ON**, the meter will not ask you to enter a User ID.

5. Press the ↵ key

6. Select **QC Device** using the ▲ ▼ keys.

```
    PATIENT SAMPLE
    QC DEVICE                  EXP
    QC SAMPLE                  EXP
    MISC. TEST

    SELECT WITH v OR ^ AND PRESS ENTER
    PRESS EXIT TO EJECT DEVICE
```
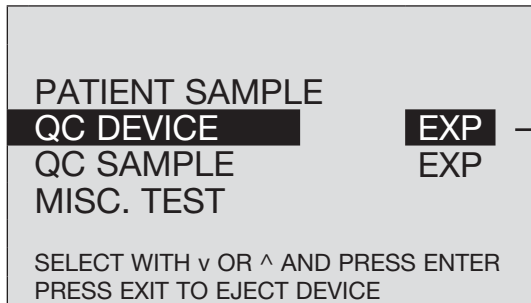
"EXP" indicates that the QC Device re-test frequency has expired.

Menu screen as it looks when operator selects QC Device.

Note: The meter will prompt the user to install the QC Device CODE CHIP™ module if the QC Device has not been run before.

7. Press the ↵ key.

8. **Gently** insert the QC Device into the Alere Triage® MeterPro until you feel

   the QC Device catch on the pin and hear an audible 'click.'

9. Press the ↵ key.

10. The Alere Triage® MeterPro pulls in the QC Device and scans it. The test device may partially move in and out of the meter several times.

11. When the test is complete, the meter will beep, eject the device and display the results on the meter's screen.

12. Press the 🖶 key to make a printed copy of the results.

13. Remove the QC Device from the Meter and place in the QC Device Box. **DO NOT DISCARD THE QC DEVICE.**

Important instructions for all tests:

a. **Gently** insert the test device into the Alere Triage® MeterPro until you feel the device catch on the pin. You will hear an audible 'click' that tells you the test device has been inserted properly.

b. Press the ↵ key to start the test.

c. The Alere Triage® MeterPro pulls in the test device and scans it.

d. When the test is complete, the meter will beep and display the results on the meter's screen.

e. Press the 🖶 key to make a printed copy of the results.

(X) After the test device has been inserted, do not push the device in further or attempt to pull it out. The device may be ejected by returning to the Main Menu and pressing the **EXIT** key.

Important Instructions for QC Device tests:

• Dust, lint, fibers and other small particles may interfere with the QC Device. Keep the QC Device free of contaminants.

• The QC Device is light-sensitive and should be stored in its black opaque case when not in use.

• If the QC Device tests fail, wipe the QC Device clean with a lint free cloth to remove any oils, dust, fibers, or fingerprints. Do not apply any liquid to the QC Device. After cleaning the device, repeat the QC Device test.

• If the QC Device test fails after you have cleaned the device, contact Alere.

• Note: the QC Device does not expire.

QC Sample

To run the Quality Control sample:

1. Press the ⏻ key to power the Alere Triage® MeterPro on.
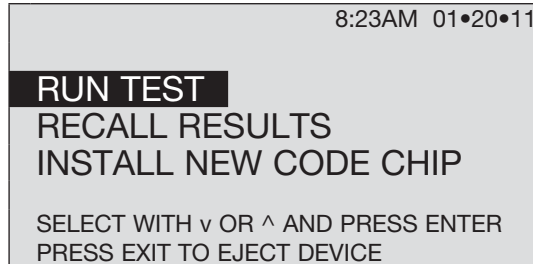
2. Select **Run Test** using the ▲ ▼ keys.

```
                                    8:23AM  01•20•11


   RUN TEST
   RECALL RESULTS
   INSTALL NEW CODE CHIP

   SELECT WITH v OR ^ AND PRESS ENTER
   PRESS EXIT TO EJECT DEVICE
```
The Main Menu

3. Press the ↵ key.

4. Type in your identification (User ID). To correct, press the 🗑 key to

   clear the entire ID, or select the incorrect character by

   using the ◀ ▶ keys. Then type in the correct ID.

> **Note:** If the User ID bypass is **ON**, the meter will not ask you to enter a User ID.

5. Press the ↵ key.

6. Select **QC Sample** using the ▲ ▼ keys.

```
   PATIENT SAMPLE
   QC DEVICE
   QC SAMPLE
   MISC. TEST

   SELECT WITH v OR ^ AND PRESS ENTER
   PRESS EXIT TO EJECT DEVICE
```
Menu screen as it looks when operator selects QC Sample.

> **Note:** Only enter the four digit numeric value of the QC lot number
> Do not enter the preceding alpha character.

7. Press the ↵ key.

8. Enter the QC lot number from the label on the side of the vial containing the

   QC Sample.

9. To correct, press the (🗑) key to clear the entire number.

10. Press the (↵) key.

11. Perform the test according to the instructions provided in the package of test devices you are using.

> **Important instructions for all tests:**
>
> a. **Gently** insert the test device into the Alere Triage® MeterPro until you feel the device catch on the pin. You will hear an audible 'click' that tells you the test device has been inserted properly.
>
> b. Press the (↵) key to start the test.
>
> c. The Alere Triage® MeterPro® pulls in the test device and scans it.
>
> d. When the test is complete, the meter will beep and display the results on the meter's screen.
>
> e. Press the (🖨) key to make a printed copy of the results.

Note: If you enter a QC lot number for which there is no data in the Alere Triage® MeterPro's memory, you will see a message on the meter's screen: **NO QC SAMPLE DATA IN MEMORY.** To correct this: Install the QC Sample CODE CHIP™ (see picture on page 40). Press **ENTER** to continue.

12. Repeat steps for each quality control sample.

After the test device has been inserted, do not push the device in further or attempt to pull it out. The device may be ejected by returning to the Main Menu and pressing **EXIT**.

> **Important instructions for QC Sample Tests**
>
> a. If the test device's internal quality control (QC) results are unacceptable, the results for the affected analyte(s) will not appear on the screen (instead will be flagged with a ! symbol).
>
> b. If any of the QC Sample results are out of range, the results for that particular analyte will be in reverse video (light text on a dark background).
>
> c. A panel with multiple analytes will still be able to report patient results on those analytes which passed QC. An analyte that failed QC will not be reported on patient tests (instead will be flagged with a # symbol).
>
> d. If an individual analyte is outside the specified range, the Alere Triage® MeterPro allows the user to rerun only the failed analyte on the next QC Sample Test. When all analytes have passed, the QC Sample timer is set to the date of the first passing analyte.

Patient Sample

1. Press the (I) key to power the Alere Triage® MeterPro on.

2. Select **Run Test** using the (▲) (▼) keys.

Note: If the User ID bypass is **ON**, the meter will not ask you to enter a User ID.
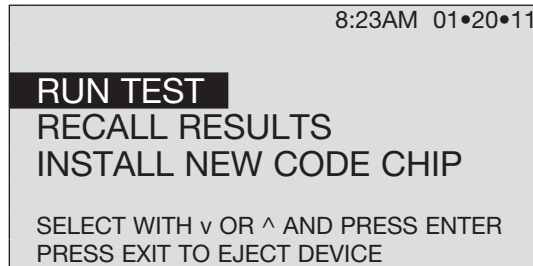
```
                              8:23AM  01•20•11


  RUN TEST
  RECALL RESULTS
  INSTALL NEW CODE CHIP

  SELECT WITH v OR ^ AND PRESS ENTER
  PRESS EXIT TO EJECT DEVICE
```

The Main Menu

3. Press the (↵) key.

4. Type or scan in your identification (User ID). To correct, press the (🗑) key to clear the entire ID, or select the incorrect character by using the (◀) (▶) keys. Then type in the correct ID.

5. Press the (↵) key.

6. Select **Patient Sample** using the (▲) (▼) keys.

```
  PATIENT SAMPLE
  QC DEVICE
  QC SAMPLE
  MISC. TEST

  SELECT WITH v OR ^ AND PRESS ENTER
  PRESS EXIT TO EJECT DEVICE
```
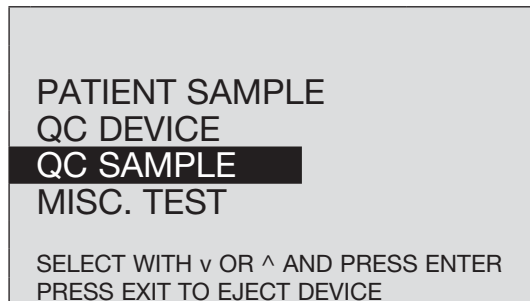
Menu screen as it looks when operator selects Patient Sample.

7. Press the (↵) key.

Note: If the Bar Code Scanner is being used, simply point the scanner at the bar code, press the button on the scanner handle and wait for the beep. The ID will appear on the display.

8. Type or scan the patient's identification (Patient ID). To correct, press the (🗑) key to clear the entire ID or select the incorrect character using the (◀) (▶) keys. Then type in the correct ID.

9. Press the (↵) key.

10. If the information is correct, press the ⏎ key to confirm the Patient ID.

    If the information is incorrect:

    • Select **Correct Patient ID** using the ▲ ▼ keys.

    • Press the ⏎ key.

    • Press the 🗑 key to clear the entire ID or select the
      incorrect character using the ◄ ► keys. Then type in the correct ID.

    • Press the ⏎ key.

11. If the Auxiliary ID feature is activated, type or scan in the ID. To correct,
    press the 🗑 key to clear the entire ID or select the incorrect character using
    the ◄ ► keys. Then type in the correct ID.

12. Press the ⏎ key.

13. Prepare the test sample and perform the test in accordance to the instructions
    provided in the package of test devices you are using.

14. If the testing facility has authorized an analyte to be selected or deselected at the
    time of running a patient test, the user will be prompted to select desired analytes
    or deselect undesired analytes. After the test device has been pulled into the meter,
    the meter will display a message similar to the following:

    ```
    SELECT TESTS
    CARDIAC

    ✓CKMB      2. MYO   3. ✓TNI

    PRESS ^ TO PAUSE OR 0-9 FOR TEST
    PRESS ENTER TO CONTINUE OR EXIT
    ```

    A check mark ✓ indicates tests which are selected. Example: ✓ TNI

    The absence of a check mark indicates which tests have not been selected.
    Example: MYO

    A number to the left of the test indicates tests which can be selected or deselected.

        Example: 2 MYO indicates that MYO is currently not selected, but can be
                 selected by pressing 2 on the numeric keypad to display 2 ✓ MYO.

        Example: 3 ✓ TNI indicates that TNI is currently selected, but can be deselected
                 by pressing 3 on the numeric keypad to display 3 TNI.

    Pressing the number again toggles the test between select and deselect.

Note: At least one analyte must be selected in order to continue testing.

No number to the left of the test indicates tests which cannot be altered.

Example ✓ CKMB indicates that CKMB is always selected, and cannot be deselected.

- Press the (↵) key.

- If the information is correct, press the (↵) key to continue.

- If the information is incorrect, select **Correct Test** using the (▲) (▼) keys and press the (↵) key to return to the lists of tests.

Note: If no key is pressed on the Select Tests screen, the meter waits 30 seconds then proceeds using only the selected default tests. Then, if no key is pressed on the Confirmation Screen, the test proceeds after waiting 30 seconds.

Important instructions for all tests:

a. **Gently** insert the test device into the Alere Triage® Meter until you feel the device catch on the pin. You will hear an audible 'click' that tells you the test device has been inserted properly.

b. Press the (↵) key to start the test.

c. The Alere Triage® MeterPro pulls in the test device and scans it.

d. When the test is complete, the meter will beep, eject the device and display the results on the meter's screen.

e. Press the (🖨) key to make a printed copy of the results.

After the test device has been inserted, do not push the device in further or attempt to pull it out. The device may be ejected by returning to the Main Menu and pressing **EXIT**.

Important instructions for patient tests:

a. If the test device's Internal Quality Control (QC) results are unacceptable, the results for the affected analyte(s) will not appear on the screen (instead will be flagged with a ! symbol).

b. If any of the QC Sample results for the lot being tested were out of range, the results for that particular analyte will not appear on the screen (instead will be flagged with a # symbol).

```
        PAT. ID 89547326


BNP              15  pg/mL




PRESS 1 TO ACCEPT OR 0 TO REJECT
```

Screen displaying patients result below the cut off level and accept or reject instructions.

```
        PAT. ID 89547326


BNP            [650] pg/mL


PAT. RESULT ABNORMAL

PRESS 1 TO ACCEPT OR 0 TO REJECT
```

Screen displaying patients results above the cut off level.

Misc. Test Sample

1. Press the (①) key to power the Alere Triage® MeterPro on.

2. Select **Run Test** using the (▲) (▼) keys.

```
                                          8:23AM  01•20•11


     RUN TEST
     RECALL RESULTS
     INSTALL NEW CODE CHIP

     SELECT WITH v OR ^ AND PRESS ENTER
     PRESS EXIT TO EJECT DEVICE
```
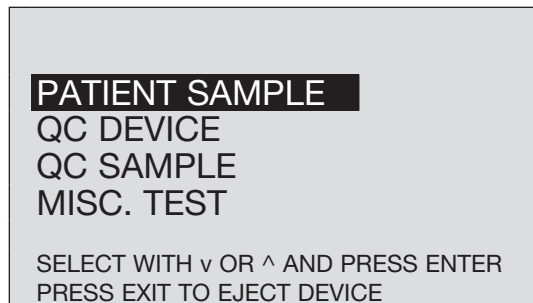
The Main Menu

Note: If the User ID bypass is **ON**, the meter will not ask you to enter a User ID.
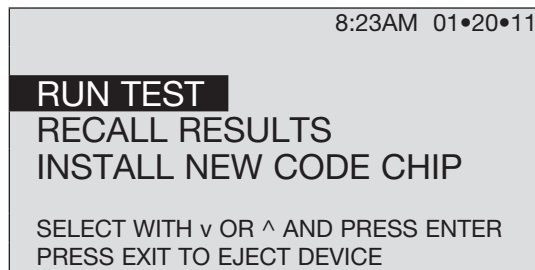
3. Press the (↵) key.

4. Type or scan in your identification (User ID). To correct, press (🗑) to clear the entire ID, or select the incorrect character by using the (◀) (▶) keys. Then type in the correct ID.

5. Press the (↵) key.

6. Select **Misc. Test** using the (▲) (▼) keys.

```

     PATIENT SAMPLE
     QC DEVICE
     QC SAMPLE
     MISC. TEST

     SELECT WITH v OR ^ AND PRESS ENTER
     PRESS EXIT TO EJECT DEVICE
```
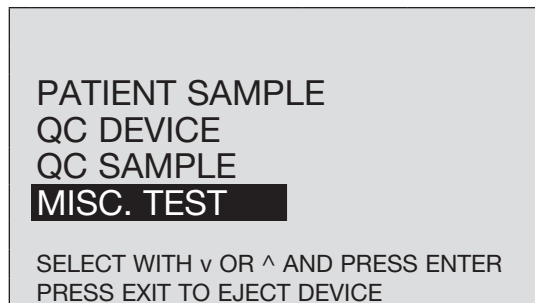
Menu screen as it looks when operator selects Misc. Test.

7. Press the (↵) key.

8. Type or scan the Misc. Test identification (Misc. Test ID). To correct, press (🗑) to clear the entire ID, or select the incorrect character using the (◀) (▶) keys. Then type in the correct ID.

9. Press the (↵) key.

10. If the information is correct, press the (↵) key to confirm the Misc. Test ID. If the information is incorrect:

• Select **Correct Misc. Test ID** using the (▲) (▼) keys.

• Press the (↵) key.

• Press the (🗑) key to clear the entire ID, or select the incorrect character using the (◀) (▶) keys. Then type in the correct ID.

• Press the (↵) key.

Note: If the Bar Code Scanner is being used, simply point the scanner at the bar code, press the button on the scanner handle and wait for the beep. The ID will appear on the display.

11. Prepare the test sample and perform the test in accordance to the instructions provided in the package of test devices you are using.

> **Ⓧ** After the test device has been inserted, do not push the device in further or attempt to pull it out. The device may be ejected by returning to the Main Menu and pressing **EXIT**.

> **▷** **Important Instructions for All Tests:**
>
> a. **Gently** insert the test device into the Alere Triage® Meter until you feel the device catch on the pin. You will hear an audible 'click' that tells you the test device has been inserted properly.
>
> b. Press the (↵) key to start the test.
>
> c. The Alere Triage® Meter pulls in the test device and scans it.
>
> d. When the test is complete, the meter will beep and display the results on the meter's screen.
>
> e. Press the (🖨) key to make a printed copy of the results.

> **▷** **Important Instructions for Misc. Tests:**
>
> a. If the test device's Internal Quality Control (QC) results are unacceptable, the results for the affected analyte(s) will not appear on the screen (instead will be flagged with a ! symbol).

Recall Results

Purpose

Recall Results is used to retrieve results stored in the Alere Triage® MeterPro's memory.

Function

The Recall Results function can retrieve these results:

- **Last Record**
- **Patient Results**
  – Patient ID
  – Panel Type
  – Test Device Lot Number (L/N)
  – User ID
  – From Date
  – Till Date
- **QC Results**
  – QC Sample Results
  – QC Device Results
  – Reagent Lots – QC
  – Archive Last Test
- **Misc. Test Results**
- **Print all Results**
  – Patient Results
  – QC Sample Results
  – QC Device Results
  – Misc. Test Results
- **Upload Results to LIS**

> **Important note:** To safeguard the User ID Lockout, displayed and printed User ID are partially masked. The Supervisor CODE CHIP™ module is required to be installed to view the full User ID.

Last Record

Purpose: Last Record is used to retrieve the test results for the last test run.

To retrieve the last record:

1. Press the (①) key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the (▲) (▼) keys.

3. Press the (↵) key.

4. Select **Last Record** using the (▲) (▼) keys.

5. Press the (↵) key.

6. If the last test run is a patient result, type or scan in your identification (User ID). To correct, press (🗑) to clear the entire ID, or select the incorrect character by using the (◀) (▶) keys. Then type in the correct ID. Press the (↵) key.

7. The results from the last test run appear on the screen.

8. Use the (◀) (▶) keys to view the entire patient record.

9. Press the (🖨) key to make a printed copy.

Patient Results

Options: Patient results can be retrieved based on a variety of criteria:

- Patient ID
- Test Device Lot Number (L/N)
- User ID
- From Date
- Till Date

Patient ID

To retrieve results based on the patient ID:

1. Press the ⏻ key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the ▲ ▼ keys.

3. Press the ↵ key.

4. Select **Patient Results** using the ▲ ▼ keys.

5. Press the ↵ key.

Note: If the User ID bypass is **ON**, the meter will not ask you to enter a User ID.

6. Type or scan in your identification (User ID). To correct, press 🗑 to clear the entire ID, or select the incorrect character by using the ◄ ► keys. Then type in the correct ID.

7. Press the ↵ key.

Note: You may choose more than one of the options for recalling results in order to define more precisely the information you want to recall from the Alere Triage® MeterPro's memory. When you choose multiple options, first input values in all the categories you have chosen. Then press the **ENTER** key.

8. Select **Panel Type** using the ▲ ▼ keys.

9. Use the ◄ ► keys to select the desired panel.

10. Choose the results you want to see:

- If you want to see all patient results, press the ↵ key. All the patient results in the Alere Triage® MeterPro's memory for the selected panel will be displayed.

- For individual patient results:

  a. Select Patient ID using the ▲ ▼ keys.

  b. Type or scan in the patient ID. To correct, press the 🗑 key to clear the entire ID, or select the incorrect character by using the ◄ ► keys. Then type in the correct ID.

  c. To select a patient ID number with alpha characters, use the ⇧SHIFT key to enter alpha characters.

d. Press the (↵) key. All results of the requested patient ID for the selected panel will be displayed.

11. Use the (◀) (▶) keys to view the entire record.

12. Press the (🖨) key to make a printed copy.

13. Press the (↵) key to upload the selected results to LIS.

Test Device Lot Number (L/N)

To retrieve results based on the lot number of the test devices used:

*The lot number of the test device is found on
the device and on the outer box*

1. Press the ⏻ key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the ▲ ▼ keys.

3. Press the ↵ key.

4. Select **Patient Results** using the ▲ ▼ keys.

5. Press the ↵ key.

> **Note**: Only enter the five digit numeric value of the lot number.

6. Type or scan in your identification (User ID). To correct, press 🗑 to clear the entire ID, or select the incorrect character by using the ◀ ▶ keys. Then type in the correct ID.

7. Press the ↵ key.

> **Note**: If the User ID bypass is **ON**, the meter will not ask you to enter a User ID.

8. Select **Panel Type** using the ▲ ▼ keys.

9. Use the ◀ ▶ keys to select the desired panel.

10. Select **Device L/N** using the ▲ ▼ keys.

11. To display all results for the selected panel, press the 🗑 key.

12. To display results specific to one lot, type in the lot number of the test device. To correct, press the 🗑 key to clear the entire number. Then type in the correct number.

13. Press the ↵ key.

14. All results from tests run on the requested lot number for the selected panel are displayed.

15. Use the ◀ ▶ keys to view the entire record.

16. Press the (🖨) key to make a printed copy.

17. Press the (↵) key to upload the selected results to LIS.

Main Menu

Recall Results

Patient Results

User ID

To retrieve results from tests run on the Alere Triage® MeterPro starting with the user you select:

1. Press the (○) key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the (▲) (▼) keys.

3. Press the (↵) key.

4. Select **Patient Results** using the (▲) (▼) keys.

5. Press the (↵) key

Note: If the User ID bypass is **ON**, the meter will not ask you to enter a User ID.

6. Type or scan in your identification (User ID). To correct, press (🗑) to clear the entire ID, or select the incorrect character by using the (◀) (▶) keys. Then type in the correct ID.

7. Press the (↵) key.

8. Select **Panel Type** using the (▲) (▼) keys.

9. Use the (◀) (▶) keys to select the desired panel.

10. Select **User ID** using the (▲) (▼) keys.

11. To display all results for the selected panel, press the (↵) key.

12. To display results specific to one User ID, type in the User ID. To correct, press (🗑) to clear the entire ID, or select the incorrect character by using the (◀) (▶) keys. Then type in the correct ID.

13. Press the (↵) key.

14. All results from tests run by the requested user for the selected panel are displayed.

15. Use the (◀) (▶) keys to view the entire record.

16. Press the (🖨) key to make a printed copy.

17. Press the (↵) key to upload the selected results to LIS.

From Date

To retrieve results from tests run on the Alere Triage® MeterPro starting with a date you select:

1. Press the ⓘ key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the ▲ ▼ keys.

3. Press the ↵ key.

4. Select **Patient Results** using the ▲ ▼ keys.

5. Press the ↵ key

6. Type or scan in your identification (User ID). To correct, press 🗑 to clear the entire ID, or select the incorrect character by using the ◄ ► keys. Then type in the correct ID.

7. Press the ↵ key.

8. Select **Panel Type** using the ▲ ▼ keys.

9. Use the ◄ ► keys to select the desired panel.

10. Select **From Date** using the ▲ ▼ keys.

11. To display all results for the selected panel, press the ↵ key.

12. To display results specific to one date, type in the date.
    To correct, press the 🗑 to clear the entire number.
    Then type in the correct number.

13. Press the ↵ key.

14. All results from tests run from the date selected for the selected panel are displayed.

15. Use the ◄ ► keys to view the entire record.

16. Press the 🖨 key to make a printed copy.

17. Press the ↵ key to upload the selected results to LIS.

<div align="right">
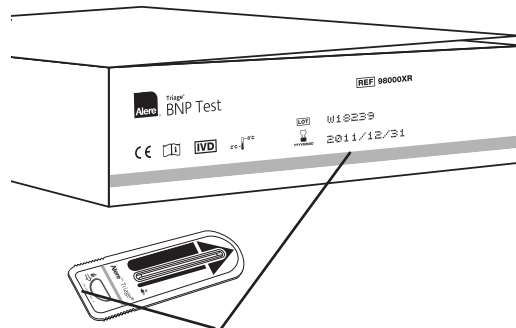
Main Menu

Recall Results

Patient Results

▤ Note: If the User ID bypass is **ON**, the meter will not ask you to enter a User ID.

</div>

Till Date

To retrieve results from tests run on the Alere Triage® MeterPro before and including a date you select:

1. Press the ⏻ key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the ▲ ▼ keys.

3. Press the ↵ key.

4. Select **Patient Results** using the ▲ ▼ keys.

5. Press the ↵ key

6. Type or scan in your identification (User ID). To correct, press 🗑 to clear the entire ID, or select the incorrect character by using the ◀ ▶ keys. Then type in the correct ID.

7. Press the ↵ key.

8. Select **Panel Type** using the ▲ ▼ keys.

9. Use the ◀ ▶ keys to select the desired panel.

10. Select **Till Date** using the ▲ ▼ keys.

11. To display all results for the selected panel, press the ↵ key.

12. To display results specific to one date, type in the date. To correct, press the 🗑 to clear the entire number. Then type in the correct number.

13. Press the ↵ key.

14. All results from tests run before and including the date you selected for the selected panel are displayed.

15. Use the ◀ ▶ keys to view the entire record.

16. Press the 🖨 key to make a printed copy.

17. Press the ↵ key to upload the selected results to LIS.

> **Note:** If the User ID bypass is **ON**, the meter will not ask you to enter a User ID.

QC Results

Options: The results of these quality control (QC) tests can be retrieved from the

Alere Triage® MeterPro's memory:

Quality Control (QC test)	Results can be retrieved by:
QC Sample Results	Panel Type
	QC Sample Lot Number (L/N)
	Device Lot Number (L/N)
	User ID
	From Date
	Till Date
	View All (Default)
QC Device Results	User ID
	From Date
	Till Date
	View All (Default)
Reagent Lots - QC	(Defaults to View All)

Note: You may choose more than one of the options for recalling results in order to precisely define the information you want to recall from the Alere Triage® MeterPro's memory. When you choose multiple options, first make selections and input values in all the categories you have chosen. Then press the **ENTER** key.

To retrieve QC Results for the QC Sample and the QC Device, select

the option desired and follow the directions.

Main Menu

Recall Results

QC Results

QC Sample Results

QC Sample Lot Number (L/N)

To retrieve results based on the lot number of the QC Sample used:

1. Press the (○) key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the (▲) (▼) keys.

3. Press the (↵) key.

4. Select **QC Results** using the (▲) (▼) keys.

5. Press the (↵) key.

6. Select **QC Sample Results** using the (▲) (▼) keys.

7. Press the (↵) key.

8. Select **Panel Type** using the (▲) (▼) keys.

9. Use the (◀) (▶) keys to select the desired panel.

10. Select **QC Sample L/N** using the (▲) (▼) keys.

11. Type in the QC Sample lot number of the test device. To correct, press (🗑) to clear the entire number. Then type in the correct number.

12. Press the (↵) key.

13. All results from test run on the requested QC Sample lot number for the selected panel are displayed.

14. Use the (◀) (▶) keys to view the entire record.

15. Press the (🖶) key to make a printed copy.

16. Press the (↵) key to upload the selected results to LIS.

Note: To display all results for the selected panel, leave the QC Sample L/N blank.

Device Lot Number (L/N)

To retrieve QC Sample results based on the lot number of the test devices used:

The lot number of the test device is found on the device and on the outer box

1. Press the ⏻ key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the ▲ ▼ keys.

3. Press the ↵ key.

4. Select **QC Results** using the ▲ ▼ keys.

5. Press the ↵ key.

6. Select QC **Sample Results** using the ▲ ▼ keys.

7. Press the ↵ key.

8. Select **Panel Type** using the ▲ ▼ keys.

9. Use the ◄ ► keys to select the desired panel.

10. Select **Device L/N** using the ▲ ▼ keys.

11. Type in the device lot number from the side of the box of test devices. To correct, press the 🗑 key to clear the entire number. Then type in the correct number.

12. Press the ↵ key.

13. All QC results that have been run on the requested lot number for the selected panel are displayed.

14. Use the ◄ ► keys to view the entire record.

15. Press the 🖨 key to make a printed copy.

16. Press the ↵ key to upload the selected results to LIS.

User ID

To retrieve QC results from tests run on the Alere Triage® MeterPro starting with the user you select:

1. Press the ⏻ key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the ▲ ▼ keys.

3. Press the ↵ key.

4. Select **QC Results** using the ▲ ▼ keys.

5. Press the ↵ key.

6. Select the appropriate menu, **QC Sample Results** or **QC Device Results** using the ▲ ▼ keys.

7. Press the ↵ key.

8. If **QC Sample Results**, select **Panel Type** using the ▲ ▼ keys. Use the ◄ ► keys to select the desired panel.

9. Select **User ID** using the ↵ keys.

10. Press the ↵ key.

11. Type in the user ID. To correct, press the 🗑 key to clear the entire ID, or select the incorrect character by using the ◄ ► keys. Then type in the correct ID.

12. Press the ↵ key.

13. All QC Sample or QC Device results from tests run by the requested user, for the selected panel if QC Sample, are displayed.

14. Use the ◄ ► keys to view the entire record.

15. Press the 🖶 key to make a printed copy.

16. Press the ↵ key to upload the selected results to LIS.

From Date

To retrieve QC results from tests run on the Alere Triage® MeterPro starting with a date you select:

1. Press the ⊙ key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the ▲ ▼ keys.

3. Press the ↵ key.

4. Select **QC Results** using the ▲ ▼ keys.

5. Press the ↵ key.

6. Select the appropriate menu, **QC Sample Results** or **QC Device Results** using the ▲ ▼ keys.

7. Press the ↵ key.

8. If **QC Sample Results**, select **Panel Type** using the ▲ ▼ keys. Use the ◀ ▶ keys to select the desired panel.

9. Select **From Date** using the ▲ ▼ keys.

10. Press the ↵ key.

11. Type in the date. To correct, press the 🗑 key to clear the entire number. Then type in the correct number.

12. Press the ↵ key.

13. All results from tests run from the date selected, for the selected panel if QC Sample, are displayed.

14. Use the ◀ ▶ keys to view the entire record.

15. Press the 🖨 key to make a printed copy.

16. Press the ↵ key to upload the selected results to LIS.

Till Date

To retrieve QC results from tests run on the Alere Triage® MeterPro before and including a date you select:

1. Press the (⏻) key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the (▲) (▼) keys.

3. Press the (↵) key.

4. Select **QC Results** using the (▲) (▼) keys.

5. Press the (↵) key.

6. Select the appropriate menu, **QC Sample Results** or **QC Device Results** using the (▲) (▼) keys.

7. Press the (↵) key.

8. If **QC Sample Results**, select **Panel Type** using the (▲) (▼) keys.

   Use the (◄) (►) keys to select the desired panel.

9. Select **Till Date** using the (▲) (▼) keys.

10. Press the (↵) key.

11. Type in the date. To correct, press the (🗑) key to clear the entire number. Then type in the correct number.

12. Press the (↵) key.

13. All results from tests run before and including the date selected, for the selected panel if QC Sample, are displayed.

14. Use the (◄) (►) keys to view the entire record.

15. Press the (🖨) key to make a printed copy.

16. Press the (↵) key to upload the selected results to LIS.

Reagent Lots – QC

A list of Reagent CODE CHIP™ modules in memory, along with corresponding expiration dates for a QC Sample can be recalled from memory.

The list will contain: **Lot Number, Panel Type, Expiration Date**

- If the QC expiration date has passed (expired), the date will be in reverse video (light text on a dark background).
- If the QC for the lot has failed, the word **FAILED** will appear in place of an expiration date.
- If a CODE CHIP™ module has been installed for a new lot, but QC has yet to be established, the words **NOT RUN** will appear in place of the expiration date.
- If QC frequency is set to none, the reagent lot expiration date will be displayed.

```
REAGENT LOTS - QC

DLN        PANEL            EXP
47067      CARDIAC          12-16-10
48741      CARDIAC          09-04-11

48197      BNP              NOT RUN

47827      DRUG SCREEN      FAILED


PRESS PRINT OR PRESS ENTER
```

The Reagent Lots - QC Screen

Archive Last Test

This function will save detailed information regarding the last performed test for analysis by Alere. Use this function when requested by Alere.

This function should be used when a very unusual test result is received and when the laboratory wishes to have the meter evaluated further. **Archive Last Test** will only be able to save data from the most recent test run.

Misc. Test Results

Options: Misc. Test results can be retrieved based on a variety of criteria:

- Misc. Test ID
- Test Device Lot Number (L/N)
- User ID
- From Date
- Till Date

Misc. Test ID

To retrieve results based on the Misc. Test ID:

1. Press the (I) key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the ▲ ▼ keys.

3. Press the ↵ key.

4. Select **Misc. Test Results** using the ▲ ▼ keys.

5. Press the ↵ key.

6. Select **Panel Type** using the ▲ ▼ keys.

7. Use the ◀ ▶ keys to select the desired panel.

8. Choose the results you want to see:

Note: You may choose more than one of the options for recalling results in order to define more precisely the information you want to recall from the Alere Triage® MeterPro's memory. When you choose multiple options, first input values in all the categories you have chosen. Then press the **ENTER** key.

- If you want to see all Misc. Test results, press the (↵) key. All the Misc. Test results in the Alere Triage® MeterPro's memory for the selected panel will be displayed.

- For individual Misc. Test results:

  a. Select Misc. Test ID using the (▲) (▼) keys.

  b. Type or scan in the Misc. Test ID. To correct, press the (🗑) key to clear the entire ID, or select the incorrect character by using the (◀) (▶) keys. Then type in the correct ID.

  c. To select a Misc. Test ID with alpha characters, use the (SHIFT ↑) key to enter alpha characters or use the (—) key in place of the alpha character.

  d. Press the (↵) key. All results of the requested Misc. Test ID for the selected panel will be displayed.

9. Use the (◀) (▶) keys to view the entire record.

10. Press the (🖳) key to make a printed copy.

11. Press the (↵) key to upload the selected results to LIS.

Test Device Lot Number (L/N)

To retrieve results based on the lot number of the test devices used:

The lot number of the test device is found on the device and on the outer box

1. Press the ⏻ key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the ▲ ▼ keys.

3. Press the ↵ key.

4. Select **Misc. Test Results** using the ▲ ▼ keys.

Note: only enter the five digit numeric value of the lot number.

5. Press the ↵ key.

6. Select **Panel Type** using the ▲ ▼ keys.

7. Use the ◀ ▶ keys to select the desired panel.

8. Select **Device L/N** using the ▲ ▼ keys.

9. To display all results for the selected panel, press the 🗑 key.

10. To display results specific to one lot, type in the lot number of the test device. To correct, press the 🗑 key to clear the entire number. Then type in the correct number.

11. Press the ↵ key.

12. All results from tests run on the requested lot number for the selected panel are displayed.

13. Use the ◀ ▶ keys to view the entire record.

14. Press the 🖨 key to make a printed copy.

15. Press the ↵ key to upload the selected results to LIS.

User ID

To retrieve results from tests run on the Alere Triage® MeterPro starting with the user you select.

1. Press the (①) key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the (▲) (▼) keys.

3. Press the (↵) key.

4. Select **Misc. Test Results** using the (▲) (▼) keys.

5. Press the (↵) key.

6. Select **Panel Type** using the (▲) (▼) keys.

7. Press the (◀) (▶) keys to select the desired panel.

8. Select **User ID** using the (▲) (▼) keys.

9. To display all results for the selected panel, press the (↵) key.

10. To display results specific to one User ID, type in the User ID. To correct, press (🗑) to clear the entire ID, or select the incorrect character by using the (◀) (▶) keys. Then type in the correct ID.

11. Press the (↵) key.

12. All results from tests run by the requested user for the selected panel are displayed.

13. Use the (◀) (▶) keys to view the entire record.

14. Press the (🖶) key to make a printed copy.

15. Press the (↵) key to upload the selected results to LIS.

From Date

To retrieve results from tests run on the Alere Triage® MeterPro starting with a date you

select:

1. Press the (power) key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the (up)(down) keys.

3. Press the (enter) key.

4. Select **Misc. Test Results** using the (up)(down) keys.

5. Press the (enter) key.

6. Select **Panel Type** using the (up)(down) keys.

7. Use the (left)(right) keys to select the desired panel.

8. Select **From Date** using the (up)(down) keys.

9. To display all results for the selected panel, press the (enter) key.

10. To display results specific to one date, type in the date. To correct,

    press the (trash) key to clear the entire number. Then type in the correct number.

11. Press the (enter) key.

12. All results from tests run from the date selected for the selected panel are

    displayed.

13. Use the (left)(right) keys to view the entire record.

14. Press the (print) key to make a printed copy.

15. Press the (enter) key to upload the selected results to LIS.

Till Date

To retrieve results from tests run on the Alere Triage® MeterPro before and including a date you select:

1. Press the ⏻ key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the ▲ ▼ keys.

3. Press the ↵ key.

4. Select **Misc. Test Results** using the ▲ ▼ keys.

5. Press the ↵ key.

6. Select **Panel Type** using the ▲ ▼ keys.

7. Use the ◀ ▶ keys to select the desired panel.

8. Select **Till Date** using the ▲ ▼ keys.

9. To display all results for the selected panel, press the ↵ key.

10. To display results specific to one date, type in the date. To correct, press the 🗑 key to clear the entire number. Then type in the correct number.

11. Press the ↵ key.

12. All results from tests run from the date selected for the selected panel are displayed.

13. Use the ◀ ▶ keys to view the entire record.

14. Press the 🖨 key to make a printed copy.

15. Press the ↵ key to upload the selected results to LIS.

Print All Results

Options: All stored results can be printed from the Alere Triage® MeterPro's memory.

- Patient Results
- QC Sample Results
- QC Device Results
- Misc. Test Results

Patient Results

To print all Patient Results:

1. Press the ⏻ key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the ▲ ▼ keys.

3. Press the ↵ key.

4. Select **Print All Results** using the ▲ ▼ keys.

5. Press the ↵ key.

6. Select **Patient Results** using the ▲ ▼ keys.

7. Press the ↵ key.

8. Type or scan in your identification (User ID). To correct, press 🗑 to clear the entire ID, or select the incorrect character by using the ◄ ► keys. Then type in the correct ID.

9. Press the 🖨 key to make a printed copy.

> **Note:** When printing large quantities of patient results, it is recommended to first insert a full roll of paper.

> **Note:** If the User ID bypass is **ON**, the meter will not ask you to enter a User ID.

QC Sample Results

To print all QC Sample Results:

1. Press the ⏻ key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the ▲ ▼ keys.

3. Press the ↵ key.

4. Select **Print All Results** using the ▲ ▼ keys.

5. Press the ↵ key.

6. Select **QC Sample Results** using the ▲ ▼ keys.

7. Press the 🖨 key to make a printed copy.

QC Device Results

To print all QC Device Results:

1. Press the (Ⅰ) key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the (▲) (▼) keys.

3. Press the (↵) key.

4. Select **Print All Results** using the (▲) (▼) keys.

5. Press the (↵) key.

6. Select **QC Device Results** using the (▲) (▼) keys.

7. Press the (🖨) key to make a printed copy.

Main Menu

Recall Results

Print All Results

Misc. Test Results

To print all Misc. Test Results:

1. Press the (Ⅰ) key to power the Alere Triage® MeterPro on.

2. From the **Main Menu** select **Recall Results** using the (▲) (▼) keys.

3. Press the (↵) key.

4. Select **Print All Results** using the (▲) (▼) keys.

5. Press the (↵) key.

6. Select **Misc. Test Results** using the (▲) (▼) keys.

7. Press the (🖨) key to make a printed copy.

Main Menu

Recall Results

Print All Results

Upload Results to LIS

When interfaced directly to an LIS, selecting this feature will send all test results to the LIS. Prior to the first upload, the LIS feature must be activated from the Set Parameter menu item using the Supervisor CODE CHIP™ module.

Main Menu

Recall Results

Upload Results to LIS

Delete Results

Purpose

The Delete function is used to remove all patient test information from the Alere Triage®️ MeterPro memory.

The Alere Triage®️ MeterPro Memory

Within the Alere Triage®️ MeterPro, Patient Result memory can hold 750 data sets, QC Sample can hold 200 data sets, QC Device memory can hold 70 data sets and Misc. Test can hold 250 data sets. When the memory is full, the oldest result is automatically overwritten when a new result is added. The meter display alerts the user as the patient memory becomes full.

```
               WARNING

      PATIENT MEMORY HAS
      SPACE FOR XXX MORE
            RECORDS

  PRESS ENTER
```
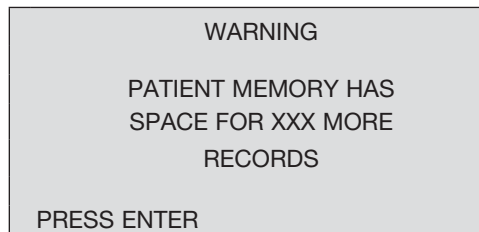
The Memory Alert Screen

Important: The Delete function permanently removes all patient data from the meter memory. Before continuing, you may wish to first print results (or upload to your data management system/LIS).

QC or Misc. Test Results cannot be manually deleted.

Delete Patient Result

This function will delete all patient results in meter memory. Since this action is not reversible, the meter will require two confirmations of intent to delete results.

1. Insert the Supervisor CODE CHIP™ module in the CODE CHIP™ module Port.

CODE CHIP™ module

CODE CHIP™ module Port
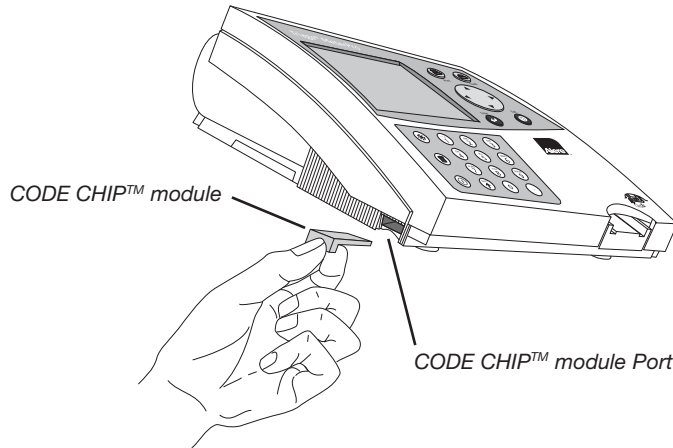
2. From the **Main Menu**, select **Delete Results** using the ▲ ▼ keys.

8:23AM 01•20•11

RUN TEST
RECALL RESULTS
INSTALL NEW CODE CHIP
SET PARAMETERS
DELETE RESULTS

SELECT WITH v OR ^ AND PRESS ENTER
PRESS EXIT TO EJECT DEVICE
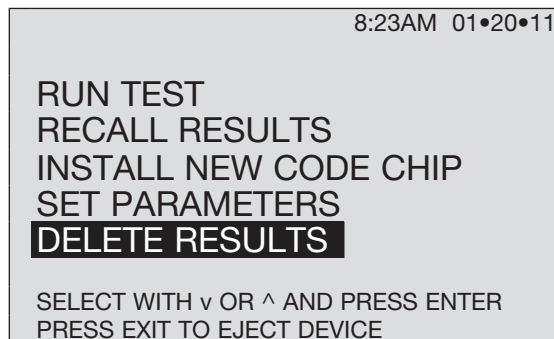
The Supervisor's Main Menu

3. Press the ↵ key.

4. A warning message on the screen states: **Delete Patient Result**.

5. If this is acceptable, press the ↵ key. (If this is not acceptable, press the ⊗ key).

6. A message on the screen states: **All patient results will be deleted**.

7. Press the ↵ key to delete all patient results. (If you do not want to delete all patient results, press the ⊗ key).

Note: Press the **Exit** key to cancel at any time before step 7.

Display Backlight

Display Backlight

The Alere Triage® MeterPro has the capability for the operator to backlight the display for providing improved clarity depending on ambient lighting conditions. The backlight feature can be controlled by the backlight button ☀ on the keypad.

When the backlight button ☀ is pressed, the backlight initially comes on at maximum brightness. Subsequent presses cycle the backlight from bright to dim and then to off.

To save power, the backlight turns off if no keys have been pressed for 15 seconds.

Pressing any key will restore the backlight to the previous level.

Alpha Numeric Mode

Alpha Numeric Mode

The Alere Triage® MeterPro has the capability for the operator to enter both numeric and alpha characters from the keypad.

The keypad operates in numeric mode until alpha mode is activated by pressing the [SHIFT ↑] key. The meter stays in alpha mode, indicated by the the letters "ABC" shown at the top of the display, until the [SHIFT ↑] key is pressed again.

When in alpha mode, pressing any key causes the alpha character to be displayed.

1 – / # ( ) * . \	7 – P Q R S
2 – A B C	8 – T U V
3 – D E F	9 – W X Y Z
4 – G H I	0 – no alpha character is displayed
5 – J K L	. – no alpha character is displayed
6 – M N O	

The first press of a button causes the first letter to be displayed. The second press of the same button within three seconds causes the second letter to be displayed. The third press of the same button within three seconds causes the third letter to be displayed.

After the last character in a sequence is displayed, the next button press of the same button within 3 seconds displays the first character and the sequence is repeated.

If more than three seconds pass without the operator pressing the button, the next press of that button causes the first character to be displayed. If a new button is pressed, the first character of the new button is displayed with subsequent presses repeating the sequence.

Total Quality Assurance

Introduction

Quality assurance programs control and monitor analytical methods. The quality control of analytical methods achieves two basic goals:

1. Ensures that the reagents and instrument are working properly
2. Ensures that the procedure was performed correctly

The mechanism by which analytical methods are traditionally controlled is through the use of liquid control specimens containing known amounts of analytes.

Over the last 15 years advances in technology have changed the manner in which the diagnostic reagents are configured. Assay systems for the Point-of-Care are generally unitized testing devices that are distinct from traditional laboratory based analyzers. The Alere Triage® tests are unitized tests that do not require additional reagents. Each device contains a full complement of reagents that are required to perform the immunoassay.

The Alere Triage® tests have been designed to include assay controls in each test device that monitor the assay procedure and the reagent integrity. The assay controls present a unique and valuable extension to the traditional approach to quality control using liquid reagents. If the product is stored under specified conditions, proper functioning of the assay controls indicates that the test device is valid and proper adherence to assay protocol has been followed. The assay controls in the Alere Triage® tests require the need to re-think the frequency with which external quality control specimens should be tested.

The Alere Triage® tests have been designed to yield long-term reagent stability. In addition, the system provides quality control parameters in three separate and distinct categories:

- Internal device controls
- Meter electronic controls
- Software controls.

The combination of these quality control features provides more information about the validity of each assay than can be provided by the more traditional methods of reagent and assay procedure validation.

Quality Assurance Functions

1. Internal Device Quality Assurance
    - Internal Positive Control Zone
    - Baseline Control Zone
    - Timing Control Zone
    - Zone Quality Requirements (Trace QC)
2. Meter Quality Assurance
    - Self Test Mode
    - Internal Calibration Chip
    - Electronic QC Device
    - Bar Code
3. Software Quality Assurance
    - Supervisor CODE CHIP™ module
    - User ID#
    - Patient ID#
    - Result memory storage
    - QC Frequency
    - QC Lockouts
4. Quality Control Samples

Internal Device Quality Assurance

The Internal Positive Control Zones are built-in functional immunoassays. This control verifies that the device functioned properly and that the assay was correctly performed. The Internal Positive Control Zone ensures that the antibodies, the reagent reconstitution, the timegate and the device flow are functioning properly. The manufacturer sets acceptable ranges for the control zone for each lot of reagents.

The Baseline Control Zone monitors the presence of interfering substances in the patient sample that may alter the immunoassay process. If a specimen contains a substance that has a major effect on the high and low controls and the baseline control and thereby on the immunoassay, the results are not displayed and erroneous results are not reported.

The Timing Control Zone monitors assay completion. If an inadequate amount of specimen is added to the test device or if a specimen clots in the device, this control will prevent the display of the results.

A Trace QC algorithm has been programmed which evaluates the size, location and signal to noise ratio of each zone on the device. Aberrations in zone quality exceeding preset limits will cause rejection of one or more of the assay results.

Meter Quality Assurance

The Self-Test Mode is initiated each time the meter is turned ON. In the self-test mode the meter scans an Internal Calibration Chip. Each calibration chip scan is used to validate and adjust, if necessary, the meter calibration. In the self-test mode, the available memory for patient results is checked. When the capacity is below a pre-set limit, the remaining capacity is related via a screen message. The software program is evaluated and is terminated if corrupted. Software test results and CODE CHIP™ module data are verified for integrity before each use.

A QC Device is provided with each meter to allow the user to further check the integrity of the meter. The simulator contains six fluorescent zones of varying intensity that are measured by the meter. There are pre-programmed acceptable ranges for the six zones. In addition, the zones allow the meter to check for horizontal and vertical alignment of the zone measurement to verify laser alignment and device transport. The QC Device also confirms laser stability.

A Bar Code is printed on the bottom of every test device to identify the reagent lot number and to prevent the use of expired reagents.

Software Quality Assurance

The software QA is controlled through a variety of software features, some of which can be optional depending on the environment in which the assay is performed. In a Point-of-Care location, a designated supervisor can select program parameters to ensure adherence to quality standards. In a central laboratory location selected parameters can be bypassed, if desired.

A Supervisor CODE CHIP™ module is provided with each meter. This CODE CHIP™ module allows access to meter functions not available to the routine user. The additional functions are selection of parameter settings and downloading and deletion of results from the meter memory.

A User ID can be assigned in the software to limit access to the patient testing mode to only those individuals who have been properly trained and have demonstrated testing proficiency. A User ID and expiration date are programmed into the meter memory and are subsequently associated with all patient results generated by the user. This allows the supervisor to review users' testing frequency, and in the event of frequent test failures, to identify potential problems in training.

An additional security feature of the User ID is the partial masking of the ID on displays and printouts. This prevents unauthorized individuals from detecting and using an existing User ID. This feature is overridden when the Supervisor CODE CHIP™ module is installed

A Patient ID is required for all patient tests performed. All QC sample and patient results are stored in the meter's memory and can be downloaded to a laboratory information system (LIS) or an external data management software program for further viewing and printing of quality control reports.

The Supervisor can select the QC Frequency for performing external liquid control samples. When it is time to perform external QC samples, the user must test the external liquid controls and obtain acceptable results before patient samples can be tested. When QC samples have been successfully performed, the user is allowed to perform tests on patient samples. If QC samples are not within an acceptable range, a QC Lockout function prevents testing of patient samples. If desired, the supervisor in a central lab setting can bypass this function. If test device controls are out of range, a QC Lockout function is activated and patient test results are blocked from viewing and printing. This prevents unacceptable results to be communicated to and used by the physician.

Additionally, if test devices are expired, a QC Lockout function is activated and prevents testing using expired test devices.

Quality Control Samples

It is still valuable to apply the traditional approach to quality control by testing quality control samples. These controls will check the total integrity of the system. The interval for analyzing these controls, however, can be extended due to the many other Total Quality Assurance features inherent in the Alere Triage® tests.

The Alere Triage® tests have been designed to maximize Total Quality Assurance in any testing environment. The combination of the QC features of the Alere Triage® tests reduce the impact of procedural errors, ensure reagent integrity, and assure that patient results are accurate each and every time a test is performed. Based on the current CLIA guidelines and other regulating bodies, Alere makes the following QC recommendations:

- Run two levels or POS and NEG external liquid control samples as appropriate with each new lot of reagents and once every thirty days with continued use of the same reagent lot number.
- Run the QC Device daily

Notes Regarding Software Controls

1. **User ID Access**
   - To prevent untrained persons from performing a test, a valid User ID (1-16 characters in length) must be entered before access is given to the **RUN TEST** function if the User ID bypass is **OFF**. If a User ID Bypass is **ON**, then anyone can analyze a test.
   - To prevent unauthorized persons from accessing patient information, a valid User ID must be entered before access is given to the **RECALL PATIENT RESULTS** functions if the User ID bypass is **OFF**. If a User ID Bypass is **ON**, then anyone can recall patient data. **RECALL PATIENT RESULTS** functions include recalling patient results, printing patient results, and recalling the last test run on the meter when the last test is a patient sample.
   - The User ID Bypass is controlled by the **SET PARAMETERS** function, which requires a Supervisor CODE CHIP™ module for access.
   - Access is available to anyone wanting to **Recall Non-Patient Results** from memory or **INSTALL CODE CHIP**.

2. **Out-of-Range Flags**

    *   If a patient is outside the normal range for any of the analytes, then the result will be flagged by reverse video, that is, the background of the result will be black and the value in white numbers. A warning will be displayed below the results:

        PATIENT RESULT ABNORMAL

    *   If the Internal QC zones for the device or a specific analyte are unacceptable, the analyte(s) in question display an exclamation point (**!**) in place of a value and a warning is displayed: **! INTERNAL QC OUT OF RANGE.**

    *   If the QC Sample for a specific analyte on that device lot is unacceptable, the analyte in question will display a pound sign (**#**) in place of a value and a warning is displayed: **# QC SAMPLE OUT OF RANGE.**

    *   If both QC Sample and Internal QC errors are present for a specific analyte, both a pound sign and an exclamation point (**# !**) will be displayed in place of a value and both warnings are displayed: **! INTERNAL QC OUT OF RANGE** and **# QC SAMPLE OUT OF RANGE.**

3. **Blocked Results**

    When QC error conditions exist on a test device, whether for a specific analyte or the entire test panel, the analytes in question are blocked from view and replaced with an Out of Range Flag (**!** and/or **#**). The error condition must be remedied and the test repeated to obtain a result.

4. **QC Sample Frequency**

    *   How often an external liquid control, QC Sample, should be run can be selected under **SET PARAMETERS**. If the time interval has expired, QC Samples must be run and acceptable results obtained before a patient sample can be tested.

    *   A list of test device lots and the date that the QC Sample expires can be viewed and printed by selecting **REAGENT LOTS** – QC under the **RECALL RESULTS** menu.

5. **Supervisor Access**

    To prevent misuse, the Supervisor CODE CHIP™ module is required for access to the **SET PARAMETERS** and **DELETE RESULTS** functions of the software. The Supervisor CODE CHIP™ is universal and may be used on any Alere Triage® MeterPro.

Service and Maintenance Procedures

If any service or maintenance is required, the Alere Triage® MeterPro should be sent to the manufacturer. No maintenance other than paper / battery replacement and periodic external cleaning is required of the operator.

Paper Replacement

Changing Paper Between Functions

1. Tear off any excess paper sticking out of the Alere Triage® MeterPro.
2. Remove the paper compartment cover by pulling up on the cover as indicate by the arrow on the back of the cover.
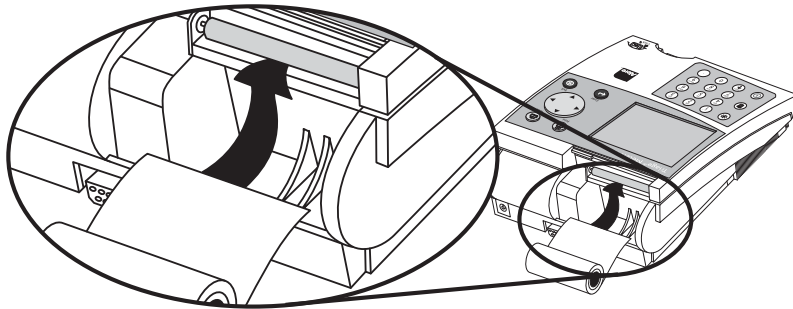
3. Remove unused paper or the empty paper spindle from paper compartment.
4. Tear or cut a clean, straight edge to feed into the printer. Do not cut paper at an angle, as the printer must sense the edge of the paper along the feed path.
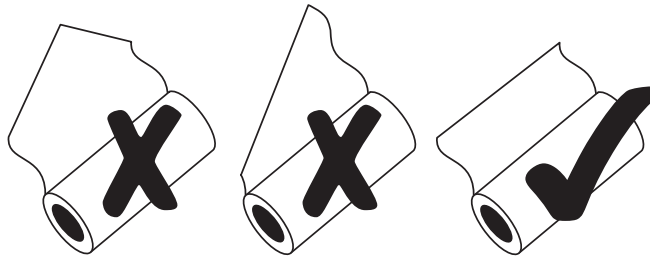
5. Insert the new roll of paper into the paper compartment.
6. Position the paper such that the paper will feed from under the roll (as opposed to over the top of the roll, see picture, above).
7. Insert the paper edge under the paper roller (platen) until it firmly seats or resistance is felt.
8. Press the ⏏ key.
9. Replace the cover of the printer and continue operation.

Note: The printer contains a paper sensor and will feed the new paper roll only when paper with a clean straight line is pressed into the paper roller.

Note: If **PAPER FEED** button is pressed before the printer senses the paper, the printer will not respond to the command.

Note: The printer utilizes thermal paper, if the printed paper is blank after replacing a roll, verify that the paper roll is not upside down.

Changing Paper While Printing

If the meter runs out of paper while in the middle of a printing task and is displaying the message **PRINTER FAILURE, CHECK PRINTER OR REPLACE PAPER,** the paper may be changed and the print job continued without loss of data or reprinting from the beginning. Perform the following steps prior to pressing any new keys:

1. Remove the paper compartment cover by pulling up on the cover as indicated by the arrow on the back of the cover.

2. Gently pull remaining paper slowly up through the printer.

3. Remove paper spindle from the paper compartment.

4. Tear or cut a clean, straight edge to feed into the printer. Do not cut paper at an angle, as the printer must sense the edge of the paper along the feed path.

5. Insert the new roll of paper into the paper compartment.

6. Position the paper such that the paper will feed from under the roll (as opposed to over the top of the roll, see picture, above).

7. Insert the paper edge under the paper roller (platen) until it firmly seats or a resistance is felt.

8. Press the ⊟ key.

9. When the printer begins to pull the paper in, release the paper. The printer will feed a few lines and re-commence the print job. To ensure no data is lost, the printer will reprint up to the 5 previous lines.

10. After the paper has appered above the printer, replace the printer cover, taking care to ensure the paper does not get caught inside the meter.

Cleaning

The Alere Triage® MeterPro requires minimal maintenance. Occasional cleaning of the exterior with mild soap and water solution is sufficient. After using a damp, not wet, sponge or cloth to apply a mild soap and water solution on the outside of the meter, wipe the meter dry using a soft cloth or absorbent tissue. Do not allow water to seep into the printer. Do not immerse the meter in water or other liquids.

If blood or other fluids are not allowed enough time to fully absorb into test devices, the device track door may occasionally require cleaning. Using a cotton swab dampened with isopropyl alcohol and a pair of tweezers, carefully lift the door and clean both front and back of the door.

Note: Never insert any tools, swabs, or cleaning materials into the device track.

Note: The meter is designed to perform and print at least 100 tests before new batteries are required to be replaced. When the meter is not in use, it should be turned off. To preserve battery life, ensure the *AUTO POWER-OFF* function is set to *1/2 HOUR*.

Check Battery Level

The Alere Triage® MeterPro checks the active power source after ejecting a device or printing. To check the battery power, navigate to the Main Menu, disconnect the AC power supply, press the ⊗ key (the meter attempts to eject the device), and look for the Low Power Indicator on the Main Menu of the meter display. If the flashing indicator appears, replace the batteries.

Note: Rechargeable batteries are authorized for use, however, due to the nature of these types of batteries, it is expected they will require recharging more frequently. The Alere Triage® MeterPro does not contain a built-in battery charger, rechargeable batteries must be recharged outside of the meter.

Battery Replacement

- Turn off the meter.

- Remove the battery cover from the bottom of the meter by sliding the cover in the direction of the arrow.

Note: If the meter does not power on after replacing batteries, verify the batteries are lined up according to the symbols in the battery compartment.

- Remove the batteries. Some countries require that batteries be disposed of in accordance with specific governmental regulations (Directive 2006/66/EC). Dispose of the batteries in compliance with local regulations.

- Insert four size AA 1.5 volt batteries into the battery compartment. Be sure that the plus (+) and minus (-) signs of the batteries match the same signs embossed in the battery compartment.

- Replace the cover to the battery compartment.

Troubleshooting: Meter Symptoms

Symptom	Probable Cause	Corrective Action
Invalid Results	a. Inappropriate body fluid or improperly anticoagulated sample.	a. Retest sample using a new test device with a proper specimen.
	b. Sample size incorrect—too little sample. Test device's internal QC controls will be out of range.	b. Retest sample on a new test device. Make sure the entire tube is full. Be certain the lower bulb on the pipette tube contains a small amount fluid before you press the top bulb.
	c. Meter was picked up or carried vertically while test was running. The test device's internal QC controls will be out of range.	c. If less than 30 minutes has passed since preparing the test device, place meter on flat surface and reinsert the test device. If more than 30 minutes has passed, retest sample on new test device.
Meter will not pull test device in.	Hook that pulls test device into the meter may be broken.	If meter repeatedly fails to pull the device in, the meter may need to be replaced. Contact Alere
CODE CHIP™ module will not fit in meter.	a. CODE CHIP™ module may have been inserted upside down.	a. Re-insert CODE CHIP™ module right side up.
	b. CODE CHIP™ module or Meter contacts could be bent.	b. Try new CODE CHIP™ module, if available. If still not a good fit, contact Alere.
Printer works but no print appears on paper.	Paper may be installed backwards.	Install paper reverse to current position.
Printer jam.	Paper may have been fed into the meter improperly.	Carefully remove old paper out of the printer. Do not insert any tools into the printer.
Printer stops printing or skips a line.	Battery power low.	Replace batteries or verify power cord is installed in the meter and wall outlet.
Meter will not power on or meter powers off when running a test.	a. Batteries not installed, drained or incorrectly aligned.	a. Verify batteries are installed and correctly aligned (+) and (-); replace batteries if necessary.
	b. Power source not plugged in.	b. Verify power cord is installed in the meter and wall outlet.
Blinking battery icon.	Low battery power.	Replace batteries.
Meter contains no batteries or batteries are low when facility has loss of power.		All data is saved in the Meter except date and time. Reset date and time.

Contact Alere

Troubleshooting: Meter Message or Symptom

Message	Probable Cause	Corrective Action
>XXX.X	Patient sample concentration is above the dynamic range.	See instructions that came in the box of test devices or contact Alere.
<XX.X	Patient result is below the dynamic range or is a concentration below the statistically determined lowest test concentration.	For some parameters, a 0.0 ng/ml patient result may be appropriate.
Battery Low.	Batteries need replacement.	Replace with 4-AA batteries or use the AC power adapter as a power source.
Cannot Read Bar Code	Damaged bar code or meter hook may be broken. (The meter hook pulls the test device into the meter.)	Look for particles on the bar code of the test device. Wipe off with a dry cloth. Repeat the test.
Cannot Read Code Chip	a. CODE CHIP™ module error.	a. • Ensure CODE CHIP™ module is completely inserted. • Try a reagent CODE CHIP™ module from a different box of devices of the same lot number. • If a new CODE CHIP™ module eliminates the message, the original CODE CHIP™ is at fault, discard CODE CHIP™module.
	b. Meter error	b. If the new CODE CHIP™ module does not work, install a known working CODE CHIP™ module to verify proper operation. If the CODE CHIP™ module fails to work, contact Alere.
Detector Failure	Optics Detector did not properly power on.	Power meter off and wait 15 seconds. Power meter on. If message fails to clear, contact Alere.
Measurement Failure.	a. Inappropriate body fluid or improperly anticoagulated sample.	a. Retest sample using new device with a proper specimen.
	b. Sample size incorrect – too little sample.	b. Retest sample on new device. Be certain the lower bulb on pipet contains a small amount of fluid and the entire tube is full before dispensing contents.
	c. Meter picked up or carried vertically while test is running.	c. Retest sample and leave meter on bench top while performing assay. If more than 30 minutes since inoculation, use a new device.
	d. Sample running slowly	c. Possibly due to cold devices or sample, high hematocrit with a whole blood sample, or mechanical issue with device. Have customer immediately reinsert device into meter (if within 30 minutes of sample addition).

Contact Alere

Troubleshooting: Meter Message or Symptom

Message	Probable Cause	Corrective Action
Motor Failure.	Motor ceases to function. • Meter may slow or stop due to object lodged on the Meter track. • Test device may stick on the meter track.	Eject and inspect the device for any sticky substances, labels on top of the device or other items that may interfere with the meter. If problem persists, contact Alere.
No Device Data In Memory.	Reagent CODE CHIP™ module has not been installed.	Install the CODE CHIP™ module included in the box of test devices (the Reagent CODE CHIP™ module).
Optic Failure.	a. Internal standard is out of specification. b. Meter exposed to extreme temperatures.	a. Power meter off then on again. If OPTIC FAILURE message clears, run the QC Device to verify proper operation. If message fails to clear, contact Alere. b. Power meter off. Allow meter to sit at room temperature for 1–2 hours. Power meter back on.
Program Check Ok. Press **Enter** To Start Existing Program Or Press **Exit** To Load A New Program.	Message appears when the **ON/OFF** button is pressed when the meter has been without power.	Press the **ENTER** key.
Qc Device—Calibration, Alignment or Laser Failed. Messages: **Calib Pass** (or **Fail**) **Laser Pass** (or **Fail**) **Align Pass** (or **Fail**)	a. May be due to lint or dust affecting reading. b. QC Device was not run regularly.	a. Clean QC Device with a lint-free cloth or spray with canned air and repeat the test. b. QC Device should be run regularly even if patient samples are not run. c. If problem persists, contact Alere.
Time/Date is Blinking	Meter temporarily lost all power.	Reset time and date if required. Check the AC/DC power converter plug and batteries.
Warning: Internal Qc Out of Range	Warning indicates that the internal quality control on the test device was out of range. This may be sample specific. This may be device related.	Repeat sample using a new test device. If problem persists, contact Alere.
Warning: Patient Memory Has Space for ### More Records.	Message is displayed when meter is turned on if there is space left for less than 100 patient records or space left for less than 20 patient records when running patient sample.	Options: a. Print all results. b. Delete patient results. c. No action is required as the meter will delete the oldest result once the memory is full.

Contact Alere

Return and Disposal Procedure

Return Procedure

Should a malfunction occur, contact Alere. If Alere determines that the meter should be returned, you will be assigned a return authorization number and be provided shipping instructions.

Immediately after the return has been authorized, Alere will send out a replacement Alere Triage® MeterPro. Return the malfunctioning meter to Alere. Note the return authorization number on both the shipping box and the airbill and send the meter back to Alere as soon as possible following receipt of the replacement meter.

Disposal Procedure

The product may come into contact with blood during testing. Used products therefore carry a risk of infection. When disposing of a meter that has been utilized, please do so in accordance to the regulations applicable in your country. For information about correct disposal, please contact your local council or authority. The product falls outside the scope of the European Directive 2002/96/EC (directive on Waste Electrical and Electronic Equipment (WEEE)).

(Intentionally blank)

Glossary

Analyte: Chemical substance being measured.

Assay: Test.

Calibration: Comparison of result to a reference standard.

CODE CHIP™ module : Any of several kinds of chips bearing information that can be downloaded in the Alere Triage® MeterPro, including Reagent, QC Sample, QC Device, Supervisor and Program.

Character: One part of a longer string of letters and numbers; for example, in the string "ABC", the A, B, and C are each a character.

CODE CHIP™ module Port: The small slot on the underneath side of the Alere Triage® MeterPro where a CODE CHIP™ module can be inserted.

Date formats: DD-MM-YY: Day-Month-Year
MM-DD-YY: Month-Day-Year
YY-MM-DD: Year-Month-Day

> **Note:** All parts of dates should be given as two digit numbers. For example, the month of May is 05.

Device L/N: Lot number of a test device can be found on the side of the box that contains the test devices and on each test device. The device L/N is a five digit number that may be preceded by one or more letters. The meter disregards all letters.

Digit: One part of a longer number; for example, in the number 231, the 2, 3, and 1 are each a digit.

Fluorescence: The characteristic of a chemical substance that enables it to give off light when stimulated.

ID: Identification.

Immunoassay: A test that uses antibodies to measure substances.

Internal QC: Quality controls in place as part of the Alere Triage® MeterPro's software or zones built into the test device.

In vitro: Made to occur in a laboratory vessel or other controlled experimental environment rather than in a living organism (literally, in glass).

In vitro diagnostic use: For use in a controlled setting.

Laser diode: Light source used in the Alere Triage® MeterPro.

LCD: Liquid crystal display; the screen on the Alere Triage® MeterPro. Shows the menu of possible tests and procedures and prompts the operator to take the next step.

Lot number: L/N; identification number given to a group of test devices.

L/N: Lot number; the number that identifies a batch of test devices.

Lot Numbers
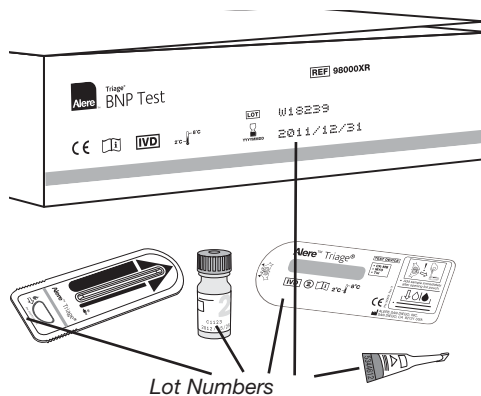
Menu: List of choices displayed on the Alere Triage® MeterPro's screen.

MMX: The Multi Marker Index™ value is a number calculated from the measured values of the analytes in a Test Device. Not all Alere Triage® test panels have the MMX feature.

Parameters: Options; functions.

Photodiode: Detects the light emitted from the fluorescent dye in the test devices used in the Alere Triage® MeterPro.

Point of Care (POC): Not in a laboratory; at the place where care is being given to a patient.

QC: Quality Control.

Glossary

QC Sample: External controls; a liquid solution containing chemicals that, when dispensed into a test device, react with the test reagents. Used to verify proper performance of test devices after shipment or long periods of storage.

QC Sample CODE CHIP™ module: CODE CHIP™ module that can be downloaded into the Alere Triage® MeterPro memory to give the meter information needed about the specific lot of QC Sample.

QC Device (previously called QC Simulator): Test device containing 6 independent zones that verifies proper operation of the Alere Triage® MeterPro's ability to properly read patient tests across varying analyte concentrations.

QC Device CODE CHIP™: CODE CHIP™ module that can be downloaded into the Alere Triage® MeterPro's memory to give the meter information needed about the specific QC Device's performance in the assigned meter.

Quantify, quantifying: To give the results of a test as number.

Reagent: Substance that causes chemical reactions; used in analysis.

Reagent Code Chip module: CODE CHIP™ module loaded with information about a specific test and lot number.

Retrieve: Find, bring back.

Reverse Video: Light text displayed on a dark background.

Screen: The part of the Alere Triage® MeterPro that displays words and numbers.

Scroll to: Use arrow keys to go to the information you want on the screen.

Set Parameters: A function of the Alere Triage® MeterPro; requires the use of the Supervisor CODE CHIP™ module.

Software Upgrade CODE CHIP™: CODE CHIP™ used to download new software onto the Alere Triage® MeterPro.
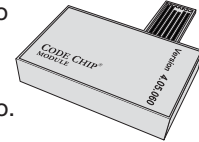
Supervisor CODE CHIP™ module: The CODE CHIP™ module that allows a supervisor to set parameters and delete results.

Test device: Holds the sample (for example, blood) from the patient so that it can be inserted into the Alere Triage® MeterPro for testing. Contains reagent zones that cause reactions to occur that allow the meter to determine analyte levels in the patient.

Test panel: Alternate name for Test device, usually indicative of a Test device with multiple analytes.

Alere™ Triage® MeterPro

MENU STRUCTURE

Run Test
- Patient Sample
- QC Device
- QC Sample
- Misc. Test

Recall Results
- Last Record
- QC Results
  - QC Sample Results
  - QC Device Results
  - Reagent Lots – QC
  - Archive Last Test
- Patient Results
- Misc. Test Results
- Print All Results
- Upload Results to LIS

Install New CODE CHIP™
- Clock
- User ID
  - New User ID
  - Update User ID
  - Delete User ID
  - User ID List
- Meter Settings
  - ID Settings
    - Characters User ID
    - Characters Pat. ID
    - Characters Aux. ID
    - Aux. ID Enable/Disable
    - Characters Misc. ID
  - Display Settings
    - Language
    - Print Mode
    - Auto Power-Off
    - Display Contrast
    - Printer Contrast
  - Comm Settings
    - Baud Rate
    - Pat. Result Approval
    - LIS Enable/Disable
    - Auto Upload

Set Parameters*
- Ranges
- Test Settings
- QC Parameters
  - QC Device Freq.
  - QC Sample Freq.
  - Number of Controls
  - Num Quant Std Devs
- Bypass

Delete Results*

* Supervisor CODE CHIP™ Only

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Glossary of Symbols

② Do not reuse	Use by	LOT Batch code
REF Catalog number	Consult instructions for use	Manufacturer
EC REP Authorized representative in the European Community	IVD In Vitro diagnostic medical device	2°C–8°C Store at 2 - 8°C
15°C–30°C Store at 15 - 30°C	TEST DEVICE Test Device	CONT Contents
Transfer pipette	# Patient number	Printer paper
CODE CHIP™ module	Add sample immediately after opening foil pouch.	Use EDTA whole blood or plasma sample only.
EDTA Use EDTA plasma sample only	Use urine sample only.	Add sample here
Peel open here	Biological Risks	CONTROL Control
CAL VER Calibration Verification	X̄ Mean	σ Standard Deviation
EV Expected Values	Thaw	Dispose according to local regulations
CE CE Mark		

Sample Log Sheets

The following log sheets are provided as alternate methods of tracking test results. The Alere Triage® MeterPro is capable of tracking and printing out test history and providing QC Lockouts to prevent patient testing when outside QC requirements.

Triage® MeterPro
Patient Test Log Sheet
Used as an alternate method of tracking patient test history.

Month _____   Laboratory Name _____   Testing Site _____

	Date/Time	Patient ID	User Name/ID	Lot Number	Analyte 1	Analyte 2	Analyte 3	Analyte 4	Analyte 5	Analyte 6	Analyte 7	Analyte 8	Analyte 9	Comments	Tech Initials
1															
2															
3															
4															
5															
6															
7															
8															
9															
10															
11															
12															
13															
14															
15															
16															
17															
18															
19															
20															

Reviewed by: _____   Date: _____

Contact Alere.

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Triage® MeterPro ™

QC Device Test Log Sheet

Used as an alternate method of tracking QC Device test history.

Month _____   Laboratory Name _____   Testing Site _____

	Date/Time	User Name/ID	Calibration (pass/fail)	Laser (pass/fail)	Alignment (pass/fail)	Comments	Tech Initials
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							
16							
17							
18							
19							
20							

Reviewed by: _____   Date: _____

Contact Alere.

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Triage® MeterPro
QC Sample Test Log Sheet

Used as an alternate method of tracking QC Sample test history.

Month _____ Laboratory Name _____ Testing Site _____

	Date/Time	QC Sample Lot Number	Expiration Date	Level	Analyte 1	Analyte 2	Analyte 3	Analyte 4	Analyte 5	Analyte 6	Analyte 7	Analyte 8	Analyte 9	Comments	Tech Initials
1				Level I Low											
				Level II High											
2				Level I Low											
				Level II High											
3				Level I Low											
				Level II High											
4				Level I Low											
				Level II High											
5				Level I Low											
				Level II High											
6				Level I Low											
				Level II High											
7				Level I Low											
				Level II High											
8				Level I Low											
				Level II High											
9				Level I Low											
				Level II High											
10				Level I Low											
				Level II High											
11				Level I Low											
				Level II High											
12				Level I Low											
				Level II High											
13				Level I Low											
				Level II High											
14				Level I Low											
				Level II High											
15				Level I Low											
				Level II High											

Reviewed by: _____   Date: _____

Contact Alere.

Contact Alere

Alere™ Product Support

Contact one of the following Alere™ Product Support Care Centers or your local distributor if you have any questions regarding the use of your Alere™ product. You may also contact us at www.alere.com.

Region	Phone	E Mail Address
Europe & Middle East	+ 44.161.483.9032	EMEproductsupport@alere.com
Asia Pacific	+ 61.7.3363.7711	APproductsupport@alere.com
Africa, Russia, & CIS	+ 972.8.9429.683	ARCISproductsupport@alere.com
Latin America	+ 57.2.6618797	LAproductsupport@alere.com
Canada	+ 1.613.271.1144	CANproductsupport@alere.com
US	+ 1.877.308.8287	USproductsupport@alere.com

Alere™ Customer Service

Contact the following Alere™ Service Care Center or your local distributor for order and billing assistance. You may also contact us at www.alere.com.

Phone   **E Mail Address**
+ 1.877.441.7440   clientservices@alere.com

Revision Changes:

- Updated Optical Specifications to include laser classification.
- Updated Meter bottom images for IEC 61010-1 3rd edition requirements.

Limited Warranty. FOR THE APPLICABLE WARRANTY PERIOD, ALERE WARRANTS THAT EACH PRODUCT SHALL BE (I) OF GOOD QUALITY AND FREE OF MATERIAL DEFECTS, (II) FUNCTION IN ACCORDANCE WITH THE MATERIAL SPECIFICATIONS REFERENCED IN THE PRODUCT MANUAL, AND (III) APPROVED BY THE PROPER GOVERNMENTAL AGENCIES REQUIRED FOR THE SALE OF PRODUCTS FOR THEIR INTENDED USE (the "LIMITED WARRANTY"). IF THE PRODUCT FAILS TO MEET THE REQUIREMENTS OF THE LIMITED WARRANTY, THEN AS CUSTOMER'S SOLE REMEDY, ALERE SHALL EITHER REPAIR OR REPLACE, AT ALERE'S DISCRETION, THE PRODUCT. EXCEPT FOR THE LIMITED WARRANTY STATED IN THIS SECTION, ALERE DISCLAIMS ANY AND ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT REGARDING THE PRODUCT. ALERE'S MAXIMUM LIABILITY WITH ANY CUSTOMER CLAIM SHALL NOT EXCEED THE NET PRODUCT PRICE PAID BY CUSTOMER. NEITHER PARTY SHALL BE LIABLE TO THE OTHER PARTY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF BUSINESS, PROFITS, DATA OR REVENUE, EVEN IF A PARTY RECEIVES NOTICE IN ADVANCE THAT THESE KINDS OF DAMAGES MIGHT RESULT.

The Limited Warranty above shall not apply if the Customer has subjected the Product to physical abuse, misuse, abnormal use, use inconsistent with the Product Manual or Insert, fraud, tampering, unusual physical stress, negligence or accidents. Any warranty claim by Customer pursuant to the Limited Warranty shall be made in writing within the applicable Limited Warranty period.

Manufactured for:
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CE