

# CALL MANAGER EXPRESS V10.5 UPDATES AND REQUIREMENTS

# Hardware requirements:

- Supported on Cisco ISR-G2 series including Cisco 800, 2900, 3900, 3900E
- ISR G-2 platforms require at least 1 GB of DRAM

# Software requirements:

• Cisco IOS Release 15.4(3)

## New software features in current IOS release:

## **Cisco Unified CME and SRST Licensing**

- When purchasing a Cisco Unified CME and SRST permanent license, the permanent license is installed on the device when the product is shipped to you. A permanent license never expires and you will gain access to that particular feature set for the lifetime of the device across all IOS release.
- Collaboration Professional is a new suite of licenses. The Collaboration Professional Suite can be purchased either as a permanent license or an RTU license.

## Fast-Track Configuration Approach for Cisco Unified SIP IP Phones

Fast-Track Configuration feature provides a new configuration utility using which you can input the phone characteristics of a new SIP phone model. This new utility allows you to configure the existing SIP line features to the new SIP phone models. In the fast-track configuration, an option is provided to input an existing SIP phone as a reference phone.

## Secure SIP Trunk Support on Cisco Unified CME

Prior to Cisco Unified CME Release10, supplementary-services are not supported with the secure SIP trunk on secure SCCP-CME. This feature provides support for the following supplementary services in Secure Real-Time Transport Protocol (SRTP) and SRTP fallback modes on SIP trunk of SCCP-CME:

- Basic secure calls
- Call Hold and Resume
- Call Transfer (Blind & Consult)
- Call Forward (CFA,CFB,CFNA)
- DTMF support

## Version Negotiation for Cisco Unified SIP IP Phones in Cisco Unified SRST 10.0

This feature supports different version negotiations between SIP phones and SRST so that more features will be available to the phones during SRST mode for failover.

## **Cisco Jabber for Microsoft Windows and Client support**

Cisco Jabber for Windows client is supported from Cisco Unified CME Release 10 onwards. Cisco Jabber for Windows supports the visual voice mail functionality integrated with the Cisco Unity connection. Cisco Jabber for Windows is a SIP-based soft client with integrated Instant Messaging and presence functionality, and uses the new Client Services Framework 2nd Generation (CSF2G) architecture.

Cisco Jabber Client devices are now supported with a phone-only mode which does not have IM dependency. From Cisco Unified CME-10.5 onwards, the phone-only mode of Cisco Jabber devices are also supported.





#### **Audible Tones**

- distinct audible tones will be played for the following:
- Joining and unjoining a voice hunt group using FAC, logins for voice hunt group via Hlog/DND, or FAC.
- The audible tone will be played for ephone hunt group and voice hunt group for SCCP Phones.

## **Conference Blocking Over Trunk**

Conference blocking over trunk is also supported on Cisco SCCP and SIP phones

Table 1 Configuration Modes for Conference Blocking Commands		
Commands	Cisco Unified CME	
conference max-length	ephone	
	ephone-template	
	voice register pool	
	voice register template	
conference-pattern blocked	ephone	
	ephone-template	
	voice register pool	
	voice register template	

#### Localization Enhancements

Cisco Unified CME 10.5 Release onwards, the System defined locales are deprecated and User-defined locales are recommended.

#### **Multi-VRF Support for CME SIP Phones**

You can configure up to five VRF groups for SIP phones registering to Cisco Unified CME.

#### **New Phone Support**

Cisco Unified CME 10.5 defines these phones and related firmware loads files.

Cisco Unified IP Phone Support			
Device Type	SCCP Firmware Filename	SIP Firmware Filename	Comments
Cisco ATA-190		ATA190 1.1.2(004)	Fast Track Mode
Cisco ATA-186	ATA030203SCCP051201A.zup		
Cisco ATA-187		9.2.2	
Cisco ATA-188	ATA030203SCCP051201A.zup		
Cisco VG350	15.2(1)T		
Cisco VG202	15.2(1)T		
Cisco VG204	15.2(1)T		
Cisco VG224			
Cisco Unified IP Phone 3905		APP3905.9-2-1-0.zz CP3905.9-2-1-0.loads	
Cisco Unified IP Phone 3911/3951		B00T3951.0-0-0-9.zz* DSP3951.0-0-0-2.zz SIP3951.8-1-4a.loads SIP3951.8-1-4a.zz	
Cisco Unified IP Phone 6901/6911	APP6901SCCP.9-2-1-a.zz.sgn APP6911SCCP.9-2-1-a.zz.sgn BFS6911SCCP.9-2-1-a.zz.sgn KNL6901SCCP.9-2-1-a.zz.sgn KNL6911SCCP.9-2-1-a.zz.sgn SCCP6901.9-2-1-a.loads* SCCP6911.9-2-1-a.loads*	APP6901SIP.9-2-1-0.zz.sgn APP6911SIP.9-2-1-0.zz.sgn BFS6911SIP.9-2-1-0.zz.sgn KNL6901SIP.9-2-1-0.zz.sgn KNL6911SIP.9-2-1-0.zz.sgn SIP6901.9-2-1-0.loads SIP6911.9-2-1-0.loads	





Cisco Unified IP Phone	B00T69xx.0-0-0-14.zz.sgn	BOOT69xx.0-0-0-14.zz.sgn	
6921/6941/6961	DSP69xx.0-0-0-8.zz.sgn	DSP69xx.0-0-0-8.zz.sgn	
	SCCP69xx.9-2-1-0.loads	SIP69xx.9-2-1-0.loads	
	SCCP69xx.9-2-1-0.zz.sgn	SIP69xx.9-2-1-0.zz.sgn	
Cisco Unified IP Phone 6945	SCCP6945.9-2-1-0.bin1.sgn	SIP6945.9-2-1-0.bin1.sgn	
	SCCP6945.9-2-1-0.bin2.sgn	SIP6945.9-2-1-0.bin2.sgn	
	SCCP6945.9-2-1-0.bin3.sgn	SIP6945.9-2-1-0.bin3.sgn	
	SCCP6945.9-2-1-0.bin4.sgn	SIP6945.9-2-1-0.bin4.sgn	
	SCCP6945.9-2-1-0.loads	SIP6945.9-2-1-0.loads	
Cisco Unified IP Phone 7821	3001 0943.9-2-1-0.10aus		
		10.1(1)SR1	
Cisco Unified IP Phone 7841		10.1(1)SR1	
Cisco Unified IP Phone 7861		10.1(1)SR1	
Cisco Unified IP Phone 7902	CP7902080002SCCP060817A.sbin		
Cisco Unified IP Phone 7905	CP7905080002SCCP07040A.sbin	CP7905080001SIP060412A.zup	
	(signed)	(unsigned)	
	CP7905080002SCCP070409A.zup		
	(unsigned)		
Cisco Unified IP Phone 7906	SCCP11.9-2-1S.loads	SIP11.9-2-1S.loads	
and 7911	apps11.9-2-1TH1-13.sbn	apps11.9-2-1TH1-13.sbn	
	cnu11.9-2-1TH1-13.sbn	cnu11.9-2-1TH1-13.sbn	
	cvm11sccp.9-2-1TH1-13.sbn	cvm11sip.9-2-1TH1-13.sbn	
	dsp11.9-2-1TH1-13.sbn	dsp11.9-2-1TH1-13.sbn	
	jar11sccp.9-2-1TH1-13.sbn	jar11sip.9-2-1TH1-13.sbn	
	term06.default.loads	term06.default.loads	
	term11.default.loads	term11.default.loads	
Cisco Unified IP Phone 7910	P00405000700.sbn ( signed )		
	P00405000700.bin ( unsigned )		
Cisco Unified IP Phone 7912	CP7912080004SCCP080108A.sbin	CP7912080001SIP060412A.sbin	
Cisco Unified IP Phone	S00105000400.sbn		
Expansion Module 7914	000100000100000		
Cisco Unified IP Phone	B015-1-0-4.sbn		
	D013-1-0-4.SDI		
Expansion Module 7915			
Cisco Unified IP Phone	B016-1-0-4.sbn		
Expansion Module 7916			
Cisco Unified Wireless IP	See software download site for latest		
Phone 7920, 7921 and 7925	firmware version.		
Cisco Unified Wireless IP	APPSS-1.4.1SR1.SBN		
Phone 7926	CP7926G-1.4.1SR1.LOADS		
	EA15FW-BF3-220.SBN		
	GUIS-1.4.1SR1.SBN		
	JSYSS-1.4.1SR1.SBN		
	JUIS-1.4.1SR1.SBN		
	SYSS-1.4.1SR1.SBN		
	TNUXRS-1.4.1SR1.SBN		
	TNUXS-1.4.1SR1.SBN		
	WLANS-1.4.1SR1.SBN		
Cisco Unified IP Phone 7931	SCCP31.9-2-1S.loads		
	apps31.9-2-1TH1-13.sbn		
	cnu31.9-2-1TH1-13.sbn		
	cvm31sccp.9-2-1TH1-13.sbn		
	dsp31.9-2-1TH1-13.sbn		
	jar31sccp.9-2-1TH1-13.sbn		
	term31.default.loads		
Cisco Unified IP Conference	P00503010800.bin		
Station 7935			
Cisco Unified IP Conference	See software download site for latest		
Station 7936 and 7937	firmware version.		
Cisco Unified IP Phone 7940	P00308010200.bin	P003-8-12-00.bin	
and 7960	P00308010200.loads*	P003-8-12-00.sbn	
	P00308010200.sb2	P0S3-8-12-00.loads*	
	P00308010200.sbz	P0S3-8-12-00.10aus	



Support     Support       Cisco Unified IP Phone 7941G and 7941G-GE     SCCP1.9-2:1Sloads apps41.9-2:1TH1:13.sbn crwd13cp.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl1.9-2:1TH1:13.sbn dryl2.9-2:1TH1:13.sbn dry				
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Cisco Jabber for Windows		9.2.1	
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Cisco Unified IP Phone 9971		dkern9971.100609R2-9-2-2SR1-	
		9.sebn	
		skern9951.022809R2-9-2-2SR1-	
		9.sebn sip9951.9-2-2SR1-9.loads	
		sboot9951.031610R1-9-2-2SR1- 9.sebn	
		rootfs9951.9-2-2SR1-9.sebn	
		kern9951.9-2-2SR1-9.sebn	
		9.sebn	
Cisco Unified IP Phone 9951		dkern9951.100609R2-9-2-2SR1-	
		9.sebn	
		skern8961.022809R2-9-2-2SR1-	
		sip8961.9-2-2SR1-9.loads	
		9.sebn	
		sboot8961.031610R1-9-2-2SR1-	
		rootfs8961.9-2-2SR1-9.sebn	
		9.sebn kern8961.9-2-2SR1-9.sebn	
Cisco Unified IP Phone 8961		dkern8961.100609R2-9-2-2SR1-	

#### Viewing Active Parked Calls

Viewing the list of active parked calls on SIP and SCCP phones using the phone menu by pressing the service button on the phone and navigating to My Phone Apps > Park List.

## **Enhancement Support for Voice Hunt Group Agent**

Support for voice hunt group is enhanced to support login or logout and join or unjoining from a voice hunt group

#### **Call Park Recall Enhancement**

Ring tones for park recall and incoming calls were the same. New ring tones are introduced for park recall to assist the user to distinctly identify the type of call.

