CHEVROLET ACCESSORIES

CHEVROLET | ACCESSORIES

ALL-NEW REAR SEAT INFOTAINMENT SYSTEM
DEALER FEATURE GUIDE

November 2017 F1

FLEXIBILITY TO PLAY MEDIA

Tablets
Smartphones
DVDs and more
SD cards
USB drive
HDMI (including gaming systems, smart TV sticks, etc.)
SlingPlayer™

GET TO KNOW THE CHEVROLET REAR SEAT INFOTAINMENT SYSTEM

The available Chevrolet Rear Seat Infotainment (RSI) system provides passengers with a similar viewing experience in the vehicle as they'd have at home, enabling them to play media from a wide range of sources.

In-vehicle entertainment has just reached a new level. The Chevrolet Rear Seat Infotainment System features two high-resolution 8" diagonal monitors, located in the back of the front-seat headrests. These monitors work much like a smart TV, enabling passengers flexibility to play media from smartphones, tablets, SD cards, USB drives, devices connected via HDMI (such as gaming systems or a smart TV stick) and DVDs (if equipped).

Available wireless connectivity (via Wi-Fi) lets vehicle occupants seamlessly share video content between mobile devices, tablets and/or rear seat infotainment monitors.

BENEFITS OF THE REAR SEAT INFOTAINMENT SYSTEM

The user interface is simple and easy to navigate.

The system is flexible enough to enable viewers to share and play content independently or simultaneously.

Passengers can connect a wide range of media sources — SD card, USB drive, DVD, smartphone or tablet, as well as a gaming system or smart TV stick via HDMI.

Image property of VOXX Automotive

GETTING STARTED

CHOOSE YOUR RSI SYSTEM CONTROL

Passengers can control the RSI system in one of three ways:

- Using the remote control that comes with the system
- Using the remote control app on their smartphone or tablet (see additional details on the next page)
- Using the blue touchscreen controls across the bottom of the monitor

When using the remote control or the mobile app, "Monitor A" refers to the monitor on the driver's side (left); "Monitor B" refers to the monitor on the passenger side (right).

TURN ON THE REAR SEAT INFOTAINMENT SYSTEM

- Push the POWER button on the upper right side of the headrest
- The system may take as long as 30 seconds to start up
- Once it is powered on, front-panel touchscreen controls will illuminate

ADJUST THE MONITORS

- The monitors will lock in an upright position
- Press the push-button latch on top of the monitor to pivot the screen and adjust it to the preferred viewing angle
- Passengers should pivot the screen back to the locked (latched) position when they are not using it

POWER

POWER button on the upper right side of the headrest

Image property of VOXX Automotive

CONTROL

Choose from one of three ways to control the RSI system

Image property of VOXX Automotive

DOWNLOADING AND USING THE RSI SYSTEM REMOTE CONTROL APP

TO DOWNLOAD THE APP:

As one of three ways to control the RSI system, the remote control app, which can be installed on a smartphone or tablet, provides an added level of flexibility, functionality and control. Search GM-RSE in the Apple App Store℠ or Google Play™.

TO USE THE APP:

Once downloaded, choose this icon on the smartphone or tablet:

The app's home screen provides three options:

1. REMOTE CONTROL

Customers can choose the standard remote control configuration or touchpad configuration, choose a monitor, then use the on/off, navigation controls and menu options to operate the RSI system. This makes it easy for a parent in the front seat to assist small children or control content being viewed.

2. SMARTSTREAM

Customers can choose a monitor, a connected device and content to stream wirelessly to the RSI system.

3. MULTICAST

This option enables a passenger in the vehicle to access content being played on the RSI system from a mobile device. The passenger can simply choose the monitor they wish to view on their device. Note: MultiCast will not allow a device to play content that is Digital Rights Managed (DRM-protected).
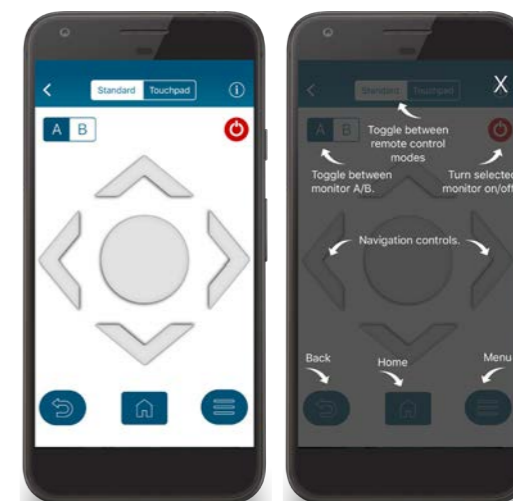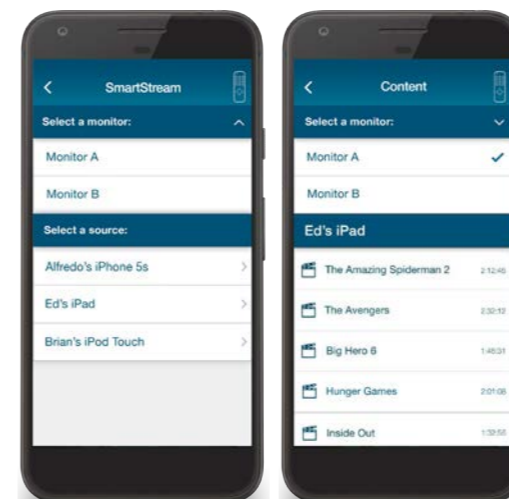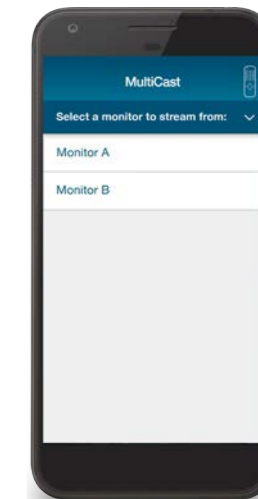
LAUNCH APP

GM-RSE

HOME SCREEN

REMOTE CONTROL

SMARTSTREAM

MULTICAST

NAVIGATE THE CONTROL MENU

Passengers can access all of the RSI functions by highlighting their choice of the four menu sections: **Settings, Source, Mirror** and **Fast-Charge**. Pressing the HOME button will always return the viewer to the home screen, where these four options are found. In any menu, press the UP and DOWN arrows to scroll through the selections, and then press SELECT (✔) or the FORWARD arrow to choose an option.

SETTINGS

- Wi-Fi — Choose a Wi-Fi source (if applicable)
- Read Back — Audible prompts for visually impaired users
- Display — Adjust contrast, sharpness or brightness
- Audio — Choose an audio source — wireless headphones, wired headphones or Bluetooth[*1]
- Advanced — Install updates, reset to the factory default settings or choose a language

- Customize — Choose a custom background image for the main menu screen on the monitor — each monitor can have its own image
- Parental — Set a password for users to access content and limit playback of media based on rating levels without the password
- Bluetooth — Enable or disable Bluetooth. (Bluetooth is intended for pairing to the vehicle's audio system)

SOURCE

- DVD Player (if equipped) — Plays DVD movies and audio CDs
- HDMI — Play content from an external source (such as gaming systems, video cameras, etc.) connected to the HDMI port. Sources like smart TV sticks can also be used (this requires an Internet connection via an OnStar 4G LTE[2] data plan or other hotspot device)
- USB — Plug a device into the USB[3] port to play videos or music, show images or charge the device

- SD Card — Play videos, music and images stored on an SD card
- SlingPlayer — Users with a Slingbox at home can stream their live home cable or satellite TV, as well as their DVR and OnDemand content. This requires an Internet connection via an OnStar 4G LTE data plan or other hotspot device
- Miracast® (Android™ phones only) — Mirrors the screen of a Miracast-enabled device on an RSI screen
- SmartStream — Send video content wirelessly from a mobile device to the RSI system via the GM-RSE app
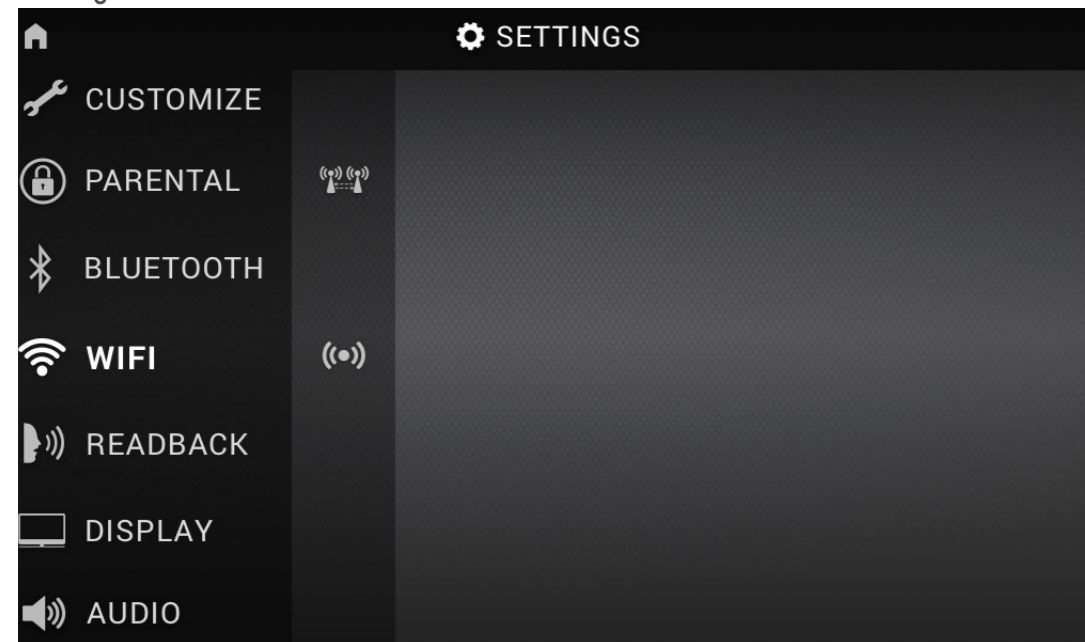
Settings menu

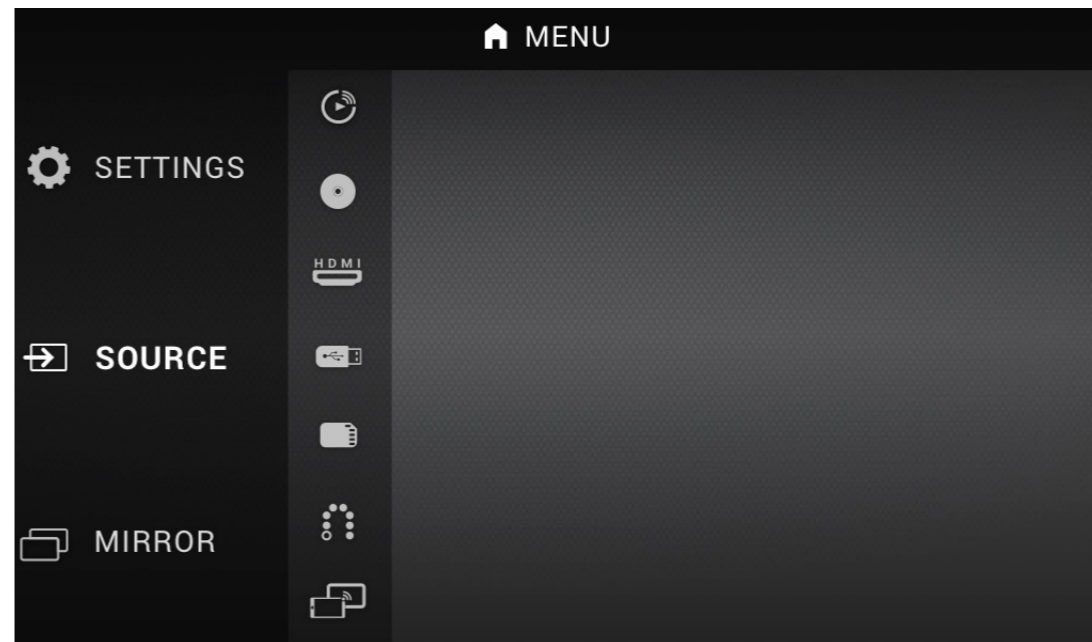Image property of VOXX Automotive

Source menu

Image property of VOXX Automotive

Note: The system supports many types of media and formats; however, digital content that is protected by Digital Rights Management (DRM) can only be accessed on a device that is connected to the HDMI port.

MIRROR/FAST CHARGING USB/TIPS

MIRROR

Choose this to play identical content on both screens. To stop mirroring, hit the BACK or HOME button

FAST-CHARGE USB

- Fast-Charge allows charging of certain USB devices faster than normal
- To enable, select "Fast-Charge" from the home screen
- The USB icon will display a green lightning bolt when active
- Fast-Charge disables the USB port from reading data or content from USB devices, and when USB is selected as a source, the Fast-Charge feature will be automatically disabled

TIPS

- If two backseat passengers want to play the same game on their gaming system, they should choose HDMI as the source, then return to the menu and select "Mirror" to show the game simultaneously on both screens
- If you want to put content on a USB or SD card, the RSI system will automatically sort the content into the appropriate folders (music, pictures and video). The RSI system will support up to 1 TB of content on an SD card or USB
- If the passenger viewing Monitor A is watching a movie via an SD card or connected device, and the passenger viewing Monitor B wants to watch the same movie, no problem — the RSI system has options:
  - The passenger at Monitor B can choose "Mirror" to start watching the same movie from the same point, or
  - The passenger at Monitor B can access that same movie from their own monitor to start it from the beginning or at any other point

Note: If the source is HDMI or the DVD player, Monitor B can only view it by "mirroring" Monitor A

- If you have a passenger in the third row who wants to access the RSI system from a mobile device, choose "MultiCast" from the installed GM-RSE app. Please note that MultiCast will not display DRM-protected content

AUDIO OPTIONS

HEADPHONES AND BLUETOOTH STREAMING

- Wireless headphones — Each monitor has an infrared (IR) transmitter designed for the included wireless headphones. Be sure the headphones are correctly oriented (right and left) and nothing is in between them and the monitor. Press the power button on the headphone set, then choose "Channel A" to listen to Monitor A or "Channel B" to listen to Monitor B

- Wired headphones — Each monitor also has a 3.5mm stereo headphone jack for most standard headphones. Wired headphones are not included with the system

- Bluetooth Streaming Audio — Go to the Settings menu to enable audio via Bluetooth throughout the vehicle, or press the CONTEXT button (≡) on the remote control during playback

ADJUSTING VOLUME

- Using the remote control: use the UP or DOWN arrows
- Using the mobile app: use the UP or DOWN arrows
- Using the RSI monitor touchscreen: Choose SELECT (✔), then "Playback Controls," then the VOLUME icon

FAQS

IF THE DRIVER TURNS OFF THE VEHICLE AND RESTARTS IT, WILL THE SAME CONTENT PLAY IN THE RSI SYSTEM?

Yes. The RSI system will continue playing the same source and video, as long as it's still connected.

IF MY PHONE IS CONNECTED TO THE VEHICLE'S NETWORK, CAN ANYONE VIEW THE CONTENT ON MY PHONE?

Only if you grant permission. If the RSI system is trying to access your phone, a message will appear on your phone. You can choose "Allow" or "Deny."

CAN PASSENGERS MULTICAST USING THE REMOTE CONTROL OR THE TOUCHSCREEN CONTROLS?

No. MultiCasting can only be done using the GM-RSE mobile app.

HOW MANY DEVICES CAN THE RSI SYSTEM MULTICAST TO?

The system can MultiCast to three devices without affecting performance. It is possible to MultiCast to up to 20 devices; however, the more devices that connect, the more likely buffering will occur.

CAN THE RSI SYSTEM MULTICAST CONTENT FROM EITHER MONITOR TO A PASSENGER'S MOBILE DEVICE?

Yes, MultiCast enables a passenger to choose content from either Monitor A or B; however, it will not show content that is DRM-protected.

AFTER WATCHING A MOVIE, THE MONITOR FEELS WARM. IS THIS NORMAL?

Yes. If the monitor is in use for a sustained period of time, the surface will feel warm.

IS A SEPARATE DATA PLAN REQUIRED?

Most features do not require a data plan; however, using SlingPlayer does require access to the Internet and WiFi hotspot, which will require an active data plan (e.g., OnStar 4G LTE or another hotspot device).

DO ALL DEVICES NEED TO BE ON THE SAME NETWORK?

Yes. In order for a device to use the RSI system, it must be connected to the same Wi-Fi network. In most cases, this will be the vehicle's Wi-Fi network — this is the default setting. However, the RSI system can also create its own Wi-Fi network independent of the vehicle's Wi-Fi network. If the RSI system is using its own network all devices must connect to this network instead.

WHAT CAN CUSTOMERS DO IF THEY HAVE OTHER QUESTIONS OR CONCERNS?

Customers and Dealers will find additional information in the Owner's Manual included with the system.

They can also contact the Chevrolet Customer Service center at 1–800–222–1020.

For additional support, contact the RSI Customer Service Hot Line at 1–866–869–7888.