



Annual Membership Meeting

& Report on 2020 Business Year

March 18, 2021 | 6:00 p.m.



MAC Federal Credit Union | 541 10th Avenue | Fairbanks, Alaska



MAC Federal Credit Union 2021 Board of Directors



Kip Harmon
Chair



Anna Gould
Vice Chair



Dave Dershin
Secretary



Jeremy Fillipi
Member



Aaron Seekins
Member



Tim Erickson
Member



Jim Williams
Member



Traci Schachle
Member



Ashley Savage
Member

Agenda

Annual Membership Meeting
Thursday, March 18, 2021
6:00 p.m. | Via Zoom

Welcome & Introduction of Board
and Supervisory Committee

Declaration of Quorum

Old Business

- 2020 Annual Meeting Minutes pg. 2-3

New Business

- Official Reports pg. 4-6

- Election of Board Members pg. 8-9

Closing Remarks



**MAC Federal Credit Union
Annual Membership Meeting**

Annual Meeting

MINUTES

March 19, 2020

| | | | |
|------------------------|----------------|------------------|----------------|
| Board Members Present: | Jeremy Fillipi | Staff Present: | |
| Kip Harmon | Anna Gould | Angela Head | Jerenda Pancho |
| Aaron Seekins | Dave Dershin | Charlie Leonelli | Jason Witt |
| Tim Erickson | Others: | Stacy Markham | Sabrina Webb |
| | Alex Amegashie | Jackie Haskins | Susan Bessette |

Board Vice Chair Kip Harmon called the meeting to order at 6:30 p.m. in the Wembley Ave. Boardroom. The event had been scheduled to take place at Wedgewood Resort but was canceled due to coronavirus. However, in order to take care of necessary business and with everyone practicing social distancing, Board members met together as well as arranged for credit union members to call in to participate by phone. Kip said the virtual meeting was necessary due to coronavirus concerns. He said we're doing the best we can and spoke about the worldwide pandemic, noting not many places in the world have been untouched. He noted the phone number was advertised via signage at the branches and on our website, and gave instructions to those calling in as to where they could locate the annual meeting program online.

Kip announced board member and supervisory committee names and noted who was participating via phone or teleconference. He also asked those members participating by phone to give their names so they could be counted as in attendance for the meeting. They were also requested to email their names to mail@macfcu.org.

Tim Erickson announced 15 members constitute a quorum and noted we had achieved a quorum so the meeting could continue.

OLD BUSINESS

Kip noted the minutes from last year's annual meeting had been provided and asked for a motion of approval.

DAWN HARMON MOVED, ANGIE HEAD SECONDED TO APPROVE THE ANNUAL MEETING
MINUTES FROM FEBRUARY 21, 2019, AS PRESENTED.

MOTION CARRIED UNANIMOUSLY BY VOICE VOTE.

NEW BUSINESS

Kip noted required reports were included in the annual meeting program.

Election of Board Members

Tim reviewed the slate of nominees and explained the nomination process. Members whose seats are up for election include Kip, Jeremy, and Linda (who has retired). The Board had also recently changed the number of Board members from seven (7) to nine (9). The nomination committee had consisted of Linda Hilliard, Tim Erickson, and Dave Dershin. Committee members met with two candidates: Jim Williams and Traci Schachle. Both candidates are members in good standing.

Traci was present and introduced herself as a local realtor with Somers Sotheby's International. She was married and had been a Fairbanks resident for over 20 years. She loves Alaska and wants to be part of MAC and what they're doing for this community. She noted she's had previous experience on the Board of a credit union.

Kip noted he was a 32-year resident of Fairbanks, involved in lots of organizations in town and on MAC's Board for 10 years. He has learned a lot, despite having no previous credit union experience. He said the Board members we have now really care about members and said there was no such thing as a rubber stamp when making decisions. He said board members all had differing opinions coming from different backgrounds and said he wanted to continue serving on the Board.

Jeremy Fillipi has been in Fairbanks for 24 years. He said it started as a vacation, but he found work in the auto industry and was currently the business manager at Gene's Chrysler. He wanted to be more involved with finances and the community, noting MAC is very involved and he looks forward to continuing on the Board.

Jim Williams is Chief of Staff for the Fairbanks North Star Borough and was not able to attend due to an emergency borough assembly meeting. Kip spoke about Jim and his credentials, saying he would be a welcome addition to the Board.

Tim said the nominations committee had approved nomination of both Traci Schachle and Jim Williams. He asked if there were nominations from the floor and hearing none, he asked for a motion to accept the slate.

RUTH KNAPMAN MOVED, STACY MARKHAM SECONDED TO ACCEPT THE NOMINATIONS,
AS PRESENTED.

MOTION CARRIED UNANIMOUSLY BY VOICE VOTE.

ACKNOWLEDGEMENTS

Kip spoke about MAC and the exciting things that had happened in the last year. He said the credit union was in incredibly sound financial shape. He said the Board was thankful to have tremendous information, which enabled them to make good, informed decisions. On behalf of the Board, he thanked the management team for their good work.

Mrs. Knapman participated via phone and complimented the Board for holding the membership meeting in such a clever way.

The meeting adjourned at 6:47 p.m. and Board members then met to reorganize.

Submitted by Susan Bessette, Executive Assistant.

APPROVED:

Kip Harmon, Vice Chair

Tim Erickson, Secretary

Message from the Chair



There is no greater understatement than to say 2020 was a challenging year. It seemed as if we were in a never-ending cycle of unprecedented events. I was inspired by stories of members like yourself, whose resilience and determination to pave a promising path forward, would not allow them to give up. It is evident to me that what fuels our members' resolve, during trying times like these, is their focus on what is most important...family.

It is that same dedication to family that drives us. As you know, we think about our members and employees as family. It's more than empty words or a cliché marketing slogan for us. It's part of the core values and beliefs that MAC was built on. This past year has only reinforced our commitment to our employees and members, and hardened our resolve to help guide you to better financial lives now and for generations to come.

While 2020 was a challenging year, we didn't let it distract us and prevent us from moving forward. I attribute that to our early planning for dealing with a pandemic. Hats off to our CEO and senior management team on placing an emphasis on the health and safety of both our employees and members. Their work behind the scenes allowed us to move swiftly and ensure the safety of our staff and members. While it may have provided some challenges and frustrations, everyone was intimately involved to make sure that we were able to conduct business in a friendly and healthy method as possible under the circumstances. Thank you for your patience and understanding as we weathered the pandemic.

We were also able to successfully achieve many critical initiatives in 2020, including amending our charter and approving the expansion of MACFCU into Southcentral Alaska during 2021. More on that soon! The coming new year presents many more exciting opportunities for us to strengthen our ability to serve you. We will continue to improve our products and services with value-added member experience as the main focus. We will be enhancing and significantly upgrading your Online Banking and Mobile Banking App experiences to provide you with an even more seamless and convenient banking experience.

Finally, in these tumultuous times we want to reiterate that we are here for you and we have your back. We have always put our members first, as you are more than an account number to us, and we will continue to put you first in 2021. We invite you to turn to us during all the ups and downs you experience in life as our mission is to understand your financial goals and assist you on your path to making them a reality. We are people helping people and we will continue our work to inspire hope and bring financial wellness to our local community. Regardless of what new challenges we face in 2021, we will get through them as a family. Because that is what family does.

On behalf of the Board of Directors and the staff at MAC Federal Credit Union, we would like to thank you for being a part of our family. It is our great honor to serve you as a trusted partner.

Sincerely,
Kip Harmon, Board Chair

Secretary's Report

The Board of directors works with management to set the strategic plan for the credit union. The board also monitors implementation of this plan. Board members and other committee members are volunteers. They dedicate their time, talents, and resources to ensure a healthy and sustainable credit union for our members. This year the board was expanded from seven to nine members to better serve the membership. The current pandemic situation has caused for a few adjustments to how the board has functioned, but all in all, we have continue to meet regularly, and perform required functions and plan for the future.



In 2020 board of directors for MAC Federal Credit Union met each month for a regular board meeting, and quarterly to review all aspects of finance and operations. An annual review of the strategic plan was also completed in December 2020, in a separate meeting between the board of directors and members of the management team. This meeting highlighted the successes while working through the pandemic, and set additional priorities and direction for 2021 and 2022.

Meeting minutes for 2020 have been recorded, approved and filed at the credit union. Minutes from the Annual Meeting held online in March 2020 are also included in this report. Thank you for your ongoing trust in allowing us to serve you into 2021 and beyond.

Sincerely,

Dave Dershin, Board Secretary

| Financial Highlights | | |
|-----------------------------|---------------|---------------|
| | 2019 | 2020 |
| Assets | \$119,322,838 | \$159,802,361 |
| Member Shares | \$96,022,237 | \$133,196,500 |
| Dividend to Members | \$1,080,105 | \$1,416,032 |
| Loans Disbursed | \$50,124,204 | \$79,701,880 |

| | 2019 | 2020 |
|------------|-------------|-------------|
| Membership | 13,266 | 14,252 |

Supervisory Committee Report



Dear Members,

The Credit Union Has had a banner year! We ended 2020 in very sound financial health. We have had a rough turnover with us losing four out of our five voluntary members on the Supervisory Committee, so to say this year has been a rebuilding year is an understatement. Through all this, I believe we have rebuilt our team with incredible talent and character.

Please welcome to the Team:

- Mr. Jim Williams (Currently also serving on the board)
Secretary of the Committee
- Mr. Scott Myers
- Ms. Lyn Carden
- Mr. Jacob Temple

We engaged Moss Adams for our 2020 Full Opinion audit, which we came out of with shining success. With no major findings, we are entering 2021 in a robust and healthy state. The Committee is thankful for the support of the Board. We are also happy to announce the Committee added a new internal Auditor. Ms. Kiser has been astounding to say the least. Her high quality work and attention to detail has been a boon to the credit union. We would also like to acknowledge that Mrs. Pancho's plethora of knowledge, assistance, and dedication to the committee does not go unnoticed.

Respectfully,

Christopher P.E. Johnston, Chair,
Supervisory Committee



President's Report

WOW! What a year 2020 was! As we look back on the past several months there are many ways in which you can describe it; scary, stressful, unnerving, eventful, unexpected and a host of others. Any way you sum it up it was one that was unlike any other we've experienced. Overall, MAC was positioned well to meet our members, staff and community needs in this unprecedented time. We were quick to provide support at the onset of the pandemic by implementing 60 days of automatic deferred payment for loans, closing lobbies and helping calm our employees with financial help and flexible work schedules to address school closures. By thinking quickly and reacting with a sense of urgency, MAC operated at full capacity by moving all lobby functions to our drive thru lanes so members would have access to all services and support to help navigate the uncertainty. With these actions and innovative thinking, MAC had one of the strongest years of growth in its more than 69-year history and our financials remain the strongest in the state!



MAC also made strides in developing new technology solutions, increased focused on fraud prevention and a host of other initiatives aimed at providing an avenue to do business with MAC easier and safer. What continues to set MAC apart from others is the relationship with our members. At MAC you are NOT just a credit score. We have solutions to meet just about everyone's unique situation and understand life is a complicated and unpredictable journey that requires a financial partner that supports and understands its twist and turns.

The MAC PAC, our volunteer group comprised of staff, donated over 14K and 346 hours to the Fairbanks community. These events included United Way of Tanana Valley, BCDC, Fairbanks Rescue Mission, Center for Non-Violent Living, Food Bank, and many more! We are proud to be a part of the community and look forward to opportunities to do more in 2021!

None of the above would be possible without the support and passion from our staff, leadership team and dedicated volunteers. MAC is a passion for us and we are truly honored with the trust given by our members to be a small part of their lives. As success continues, MAC will not forget our roots and the credit union mission of "people helping people." The pandemic changed a lot but at MAC our focus remains unchanged - We are here for you, our members!

Warmest Regards,

Angela Head,
President/CEO



Nominating Committee Report

Board terms expire at the end of December and elections take place within the first quarter of the following year at the Annual Membership Meeting. Board members are elected to serve 2- or 3-year terms. Terms are staggered so they do not all expire at the same time.

The following table represents board terms as of the 2021 Annual Membership Meeting.

| Current Board Members | Year Last Elected | Term Expires (end of year) |
|-----------------------|-------------------|----------------------------|
| Tim Erickson | 2018 | 2020 |
| Aaron Seekins | 2018 | 2020 |
| Ashley Savage | 2020 | 2020 |
| Anna Gould | 2019 | 2021 |
| Traci Schachle | 2019 | 2021 |
| Dave Dershin | 2019 | 2021 |
| Kip Harmon | 2020 | 2022 |
| Jim Williams | 2020 | 2022 |
| Jeremy Fillipi | 2020 | 2022 |

Current slate of candidates:

Tim Erickson – Incumbent
Aaron Seekins – Incumbent
Ashley Savage – Incumbent

Respectfully submitted,
Anna Gould, Nominating Committee Chair

Nominee Bios



Ashley Savage

Ashley Savage has a Bachelor of Science degree in Secondary Mathematics is currently a math teacher at a secondary school in the Matanuska-Susitna School District. She and her family live in Palmer, Alaska but is a former resident of the Fairbanks, where she also taught high school math. In 2018, she was named one of the BP Teachers of Excellence. Married to a retired veteran of the United States Army, Ashley and her husband have four children, Aidan, Connor, Adelai, and Abram. Ashley has appreciated the support MAC FCU has shown to the Fairbanks and Ft. Wainwright communities.

Ashley was appointed to the Board of Directors in September 2020. She also began working on her Master's in Finance last Fall and wishes to extend her service on MAC's Board of Directors for a full 3-year term. Ashley is excited about MAC's expansion into the Mat-Su area and looks forward to aiding in nourishing any current and future relationships MAC Federal Credit Union will have.

Nominee Bios (continued...)

Tim Erickson

Tim Erickson has lived in North Pole since 2004 with his wonderful wife Carly. They will be sending their youngest daughter off to UAF this fall and entering the empty nest season of their lives together. Tim has previously served on the boards for the Fairbanks Rescue Mission, Bright Futures Fairbanks, Walmart Foundation, North Pole Economic Development Corporation, ALPAR (Alaskans for Litter Patrol and Recycling), the United Way, and has volunteered at many other non-profit organizations.



Tim is the current CEO for Cold Spot Feeds Inc. here in Fairbanks and truly enjoys working with his amazing team and taking care of customers. He understands all aspects of business finance, inventory control, compliance, HR, logistics and the challenges of operating a business in Alaska. He is an active member of his church and loves spending time with his family.

Tim's life principles include:

- Don't forget where you came from.
- Be a great steward of what you have been given.
- Recognize your value and appreciate the value of others around you.
- Be generous with your time, talent and treasures.
- People won't remember what you said, but they will remember how you made them feel.

Aaron Seekins

Since 2007, Aaron has been employed as Customer / Employee Relations Manager for Seekins Ford Lincoln. He began his career at Seekins Ford Lincoln in 1994, and previously worked as Collections Manager, Associate F & I Manager, Customer Care Specialist, Sales Manager, and Service Manager.



Aaron is an Alumni Board Member for Ford Dealer Development since 2011, Greater Fairbanks Chamber of Commerce Board Member from 2015-2019, and Alaska Automobile Dealers Association since 2017.

Aaron grew up in Fairbanks, and attended local public schools as well as University of Alaska Fairbanks from 1990-1993. Aaron has six children, one grandchild, and another on the way. Aaron coached for the Interior Youth Basketball program during the 2006-2008 and 2017-2020 seasons. Aaron adds diversity to our board and the perspective of a long-time Fairbanksan and local businessman.

MAC Supporting Our Community

The success of any community is driven by the willingness of those who live in it. When our Members succeed, we succeed. At the heart of MAC Federal Credit Union is a volunteer spirit with the goal of helping those who need it most. MAC FCU is also a strong supporter of organizations that lift people up and help build successful lives.



In 2020, MAC donated \$75,899 to the following community organizations, schools, recreational sports, and military activities:

- ACCA
- American Heart Association
- Angle 45 Adventures Rodeo
- BCDC
- Blue Flame Gift Card Donations
- Bobby’s Gift Card Donations
- Boys and Girls Club
- Costco Trunk or Treat
- Credit Union House
- DW Grill Veteran’s Day Lunch
- Downtown Association
- Fairbanks Chamber of Commerce
- Fairbanks Food Bank
- Fairbanks Golf Course
- Fairbanks Ice Dogs
- Fairbanks Memorial Hospital
- Fairbanks Rescue Mission
- Fairbanks Youth Advocates
- Financial Reality Fairs
- First Responders Goody Project
- FOAST
- Friar Tuck’s Gift Card Donations
- Ft. Wainwright MWR
- Girl Scout Cookie Donations
- Golden Heart Cheerleading
- Greater Fairbanks Board of Realtors
- Hockey Club Fairbanks
- Interior Youth Basketball
- Joel’s Place
- Lathrop Cheerleading
- Lathrop Football
- Lanes Quickie Tacos Gift Cards
- Local High School Grad Parties:
 - Ben Eielson
 - Hutchison
 - Lathrop
 - North Pole
 - Monroe
 - West Valley
- Loving Companions
- NAHA AK Grizzlies
- National Youth Leadership
- North Pole Middle Suicide Prev.
- Salty’s Gift Card Donations
- Santa’s Helpers Gift Wrapping
- Soldier of the Qtr Luncheons
- Stand Down Sponsorship
- Stir it Up Gift Card Donations
- United Way
- West Valley Short Film-Suicide

Mat Su Fall Festival



DW Grill Veterans Day Give Aways



Costco Trunk or Treat



2020 Go Red Event

MAC PAC Activities

MAC FCU is comprised of approximately 50 employees. The motto of its volunteer team, the MAC PAC is *People Helping People*. Despite the challenges of 2020, MAC FCU employees and MAC PAC volunteers were able to provide 346 hours of their time in community service and spent over \$14,500 helping nonprofit organizations in a variety of ways, including the following:

- ★ Pioneer Home (Movies, Coins for games, etc.)
- ★ Fairbanks Youth Advocates / The Door (milk sponsor, snacks)
- ★ Girl Scout Cookies for FMH, FPD, and AST
- ★ SOAP FNA (food, snacks)
- ★ Our 2 Cents Creative Quarantine (arts, crafts, puzzles, games)
- ★ Denali Center (Mother's Day Parade)
- ★ Farmer's Market / Rescue Mission (Used MAC PAC funds to purchase locally grown/produced food items to give directly to the Fairbanks Rescue Mission.)
- ★ Rodeo / Canned Food Drive
- ★ School Supply Kit Giveaway
- ★ Coffee Give Away (for educators)
- ★ Fairbanks Clean Up Day
- ★ Blanket Tying (for Denali Center residents and animal shelter)
- ★ Fairbanks Free Little Pantries
- ★ Breast Cancer Detection Center fundraiser
- ★ Food Bank – Turkeys and Pie
- ★ Food Bank – Homemade Bread Project
- ★ RCPC (Blankets)
- ★ Interior AK Center for Non-violent Living (Boots)
- ★ Denali Center (Christmas gifts for residents)
- ★ Denali Center (holiday store)
- ★ Toys for Tots
- ★ Alaska Sea life Center
- ★ Junior Achievement



#MACPAC GIVES BACK

Employees and members alike can join the MAC PAC and be part of our volunteer team, giving their time to local charities and events throughout the year. Volunteerism is promoted and supported at every level in the organization and our team takes pride in our community efforts and involvement.





Rodeo & Foodbank



Christmas



LITTLE PANTRY



Staff

Nat'l Day of Heroes
Doughnut Deliveries





Friar Tuck's Gift Card Giveaway



Food Bank Donation



Hoo Doo Gift Card Giveaway



Stocking of Free Little Pantries



Linda Hilliard's Good-Bye



Board of Directors:

Kip Harmon, Chair
Anna Gould, Vice Chair
Dave Dershin, Secretary
Tim Erickson, Director
Jeremy Fillipi, Director
Ashley Savage, Director
Traci Schachle, Director
Aaron Seekins, Director
Jim Williams, Director

Supervisory Committee:

Christopher P.E. Johnston, Chair
Jim Williams, Secretary
Lyn Carden, Member
Scott Myers, Member
Jacob Temple, Member

Executive Management:

Angela Head, President/ CEO
Stacy Markham, Chief Operations Officer
Charlie Leonelli, Chief Administrative Officer
Jerenda Pancho, Chief Risk Officer
Jason Witt, Chief Strategy Officer
Nichole Dianoski, VP Technology

Mission Statement

MAC is a member-owned, financial cooperative committed to the encouragement of member financial well-being by providing cost-effective services, creating a source of credit for productive purposes in the spirit of the credit union movement.

5-Star Service Commitments

- ★ We will greet you with a smile and call you by name.
- ★ We will provide accurate and timely service.
- ★ We will listen to you carefully and offer a solution that fits your unique needs.
- ★ We will show you a sincere appreciation for your business.
- ★ We will treat you as a valued member/ owner of the credit union.



Federally Insured by NCUA

