#### **APICS Certified Supply Chain Professional**

# CSCP

**LOOK INSIDE** 

for ways to achieve success in your supply chain management career.

## Boost Your Supply Chain Performance and Productivity



#### Distinguish Yourself as a Supply Chain Expert

With the APICS Certified Supply Chain Professional (CSCP) program, you can take your career and organization in a new and exciting direction. Shape your future, align your goals, and distinguish yourself from the competition. In this challenging global marketplace, only the most well-trained, well-educated professionals will be sought after by employers and valued by organizations. Join their ranks today by earning the APICS CSCP designation.

#### **APICS CSCP Program Benefits**

- The only certification that encompasses the end-to-end global supply chain.
  - Administered in 62 countries and preferred by leading companies worldwide.
    - The highest standard of certification based on a psychometrically validated exam and body of knowledge.
      - Employers and recruiters seek APICS CSCP designees.
        - The APICS CSCP increases your professional value and secures your future.

By earning the APICS CSCP designation, you will demonstrate significant commitment to your profession and your career, distinguish yourself as an industry expert, and excel with your newly acquired specialized knowledge.

## "The APICS CSCP program is very useful in designing, introducing, and implementing cost-reduction programs. By looking beyond just the costs related to

reduction programs. By looking beyond just the costs related to procurement and reviewing all real costs within the total supply chain, I've gained tremendous insights that often resulted in impressive opportunities to reduce various costs in the entire supply chain."

John Van Veen, CSCP
Procurement Consultant
Benefit Value by
Procurement,
Netherlands

#### **Address Today's Pressing Supply Chain Challenges**

The APICS CSCP program builds knowledge in strategic and practical functions that can be applied to today's critical challenges and performance improvement opportunities. APICS CSCP Learning System modules were developed with deeper integration of

- best practices in the day-to-day functions of supply chain professionals
- technologies that drive improvement in planning and operations.

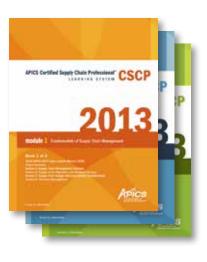
Now more than ever, it's important to demonstrate your mastery of the best practices and techniques that can maximize your organization's efficiency and impact the bottom line.

#### **About APICS The Association for Operations Management**

APICS The Association for Operations Management is the global leader and premier source of the body of knowledge in operations management, serving nearly 40,000 members globally. The APICS education and certification programs are recognized worldwide as the standard of professional competence in production and inventory management, operations management, and supply chain management.

Join APICS to access local APICS chapters, networking opportunities, exclusive research reports, publications, and educational programs and products that create avenues for increased professional development and career growth, helping you meet the fast-changing demands of the workplace.

Join now at apics.org/join.



#### Move Your Career Forward with the APICS CSCP

#### **How You Benefit**

The APICS CSCP program will give you more credibility and recognition in your workplace. You can distinguish yourself by committing to continued education that will help you sharpen your skills. This program gives you the opportunity to master supply chain management and all its facets—all on the cutting edge of new developments and concepts.

#### **How Your Organization Benefits**

From day one, you can apply your APICS CSCP program knowledge to solve everyday work issues. Your knowledge and expertise will make you more valuable in your organization. Companies that sponsor all or part of their employees' tuition will gain a return on investment in the form of long-term loyalty and more productive employees.

With APICS CSCP, employees gain

- the proven knowledge and organizational skills to strategically streamline operations
- the tools to effectively manage global supply chain activities that involve suppliers, plants, distributors, and customers located around the world
- the skills to create consistency and foster collaboration through best practices, common terminology, and corporatewide communication
- an understanding of the valuable technologies that drive planning and management of successful operations.

Multinational corporations increasingly list "APICS CSCP required" in their job postings. Some corporations are now requiring APICS CSCP certification for job families and as prerequisites for promotions. Move your résumé to the top of the stack with the APICS CSCP program. APICS members save:

Join APICS to save on APICS CSCP preparation materials and exams and to connect with the global supply chain and operations management community.

Visit apics.org/membership for a full list of benefits.

#### **APICS CSCP Can Help with ERP and CRM Implementation**

Throughout the APICS CSCP Learning System, you will be exposed to the role enterprise-level software and technologies play in high-performing operations. With the APICS CSCP, you will understand implementation strategies for technologies including enterprise resources planning (ERP), customer relationship management (CRM), advanced planning and scheduling (APS) systems, and more.

#### Maximize the Value of Your Certification with an APICS Membership

APICS membership and certifications complement each other. APICS membership offers networking, education, and exclusive industry content, while APICS certification programs provide relevant, essential education that equips you for today's fast-changing marketplace.

- Improve productivity through APICS education, training, and certification programs, all discounted with an APICS membership.
- Gain a competitive advantage. Stay current on industry trends and developments through the free, monthly, and award-winning APICS magazine.
- Enhance the bottom line. Apply APICS best practices and solutions to improve quality and gain efficiency throughout your organization.
- Take advantage of networking opportunities with peers from various industries and across the globe.
- Join a global network of supply chain professionals online in member forums at supplychainchannel.org.

#### The APICS CSCP Learning System

The 2013 APICS CSCP Learning System is a comprehensive professional development and exam preparation program. It consists of three print modules and web-based study tools that reflect the entire APICS CSCP Exam Content Manual (ECM) and provides you with a broad view of global end-to-end supply chain management.

The 2013 APICS CSCP Learning System supports recent structural and content changes to the APICS CSCP exam. Each module will further empower you with an understanding of best practices, techniques, and technologies necessary to maximize your organization's efficiency and impact the bottom line.

#### **MODULE 1**

#### **APICS Fundamentals of Supply Chain Management**

- Broad concepts of supply chain management, including primary processes, objectives, integration methods and benefits
- Alignment of supply chain and business strategies
- Key considerations for supply chain design and continuous improvement
- Key measures for planning and controlling inventories
- Fundamentals of logistics in supply chain management
- Identifying and managing market segments
- Demand forecasting and management techniques
- Keys to effective CRM
- Core concepts of supply management

#### MODULE 2

#### APICS Supply Chain Strategy, Design, and Compliance

- Sustainability practices in design and operation of a supply chain
- Risk, its sources, impacts, and mitigation methods
- Globally dispersed supply and demand, and the impact of free trade zones and trading blocs
- Globalization effects on inbound and outbound logistics
- Measurement of, and efficiency and responsiveness in the supply chain
- Technologies for design, data, operations and communications in supply chain management
- Factors influencing demand, including design, marketing, selling, and matching customer orders
- Core concepts of CRM, including strategies, technologies, and key implementation challenges
- Fundamentals of supplier relationship management (SRM), including strategies, improved management of sources, relevant technologies and measurement
- Inventory planning and control methods

#### MODULE 3

#### **APICS Implementation and Operations**

- Supply chain dynamics and the balance of responsiveness and efficiency
- Managing supply from internal and external sources
- Implementation of demand plans, including prioritization and fulfillment, and capturing and communicating point-of-sale data
- Tools and techniques to support continuous improvement strategies

#### Learning System Components\*

#### **Comprehensive Print Materials**

- Five books with approximately 1,000 pages of content.
- Progress check questions at the end of each section.
- Organized information from more than 150 references.

#### **Interactive Web-Based Components**

- Pretest to determine your strengths and weaknesses and help you create a customized study plan based on your individual needs.
- Module- and section-specific tests offer immediate feedback, answer rationales, and reference the relevant sections in the text so you can review problem areas.
- Posttest to determine your progress.
- Progress report revealing the web-based tools you've completed to date and how well you have mastered the material.
- E-flashcards with relevant terms and definitions, and an online glossary for quick reference.
- Practice test bank of more than 900 multiple-choice questions.
- Access to the Resource Center, including a complimentary electronic download of the 2013
   ECM, additional study resources, and test-taking tips.
- Earn a certificate of achievement by scoring 80 percent or higher on the posttest.



Study on-the-go! Access the 2013 APICS CSCP Learning System online using your web browser, iPhone, iPad, or Android mobile device.

\*The APICS CSCP Learning System does not include the cost of the APICS CSCP exam.

For information, including application, applying for APICS CSCP exam eligibility, registration process, testing locations, and exam dates, visit apics.org/cscp.

#### Earn the APICS CSCP Designation

#### 2013-2014 APICS CSCP CBT Exam Dates and Deadlines

Visit apics.org/cscp for an up-to-date listing of exam dates.

Exam window	Exam registration begins		
April 6, 2013-May 18, 2013	February 14, 2013		
July 6, 2013-August 17, 2013	May 20, 2013		
November 30, 2013-January 11, 2014	October 10, 2013		

The following fees apply to APICS CSCP Computer-Based Testing with Pearson VUE:

- scheduling an exam by phone-\$10
- reschedules can only be applied within the same testing window
- rescheduling an exam more than two business days before the scheduled date-\$15
- rescheduling for a different exam window is considered a cancellation
- cancelling an exam more than two business days before the scheduled date-\$200

NOTE: Reschedules are not permitted within two business days of the exam, and any cancellations within two business days of the exam result in a forfeiture of fees.

#### **Enhance Your Supply Chain Education Today**

Whether you are beginning your career in operations or supply chain management or you are an experienced professional in the field, the APICS CSCP program is designed to meet the needs of working, adult learners. We provide flexible educational options that make it easier to pursue certification while you work to increase your earning potential and advance your career.

#### **APICS CSCP Study Options**

#### Self-directed learning

This study method gives you the freedom to access the course whenever you need to and from wherever you are, enabling you to learn in your own style, at your own pace:

- Study anytime and anywhere in a self-paced format.
- Access print and web-based components.
- Access tools, tests, and reports at flexible times.

#### Instructor-led learning

The instructor-led format combines the APICS CSCP Learning System print and web-based components with the guidance of an experienced instructor.

- Get the one-on-one attention and intensity of an instructor-led APICS CSCP course.
- Prefer to learn in a structured classroom setting.
- Enjoy peer discussion and live instruction from a qualified instructor.
- Courses are taught in communities across the United States and around the world.

#### **APICS instructor-facilitated online courses**

Fox Valley Technical College offers an online APICS CSCP course that combines the benefits of distance learning with the assistance of experienced instructors.

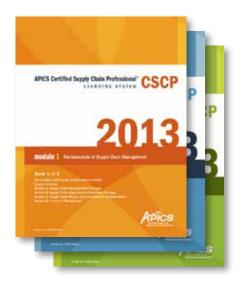
- Access online self-study tools whenever and wherever you want.
  - Study at your own pace.
    - Learn in an online, interactive format, using quizzes, diagrams, and video presentations.



Manish Patel, CSCP

"APICS CSCP

For more information, visit apics.org/cscp.



Take the APICS CSCP Learning System free demo at apics.org/cscp.

#### Corporate or group learning

Educate small or large groups of employees using APICS CSCP training materials and take advantage of volume discounts for groups of two or more. The program can be offered in a self-directed or instructor-led format at your facility.

#### APICS CSCP Checklist

- Decide if APICS CSCP is right for you.
- ✓ Take the APICS CSCP Learning System free demo at apics.org/cscp.
- Complete the APICS CSCP Learning System through self-study and local instructor-assisted courses.
- ✓ Complete the APICS CSCP eligibility application.
- Register and take the APICS CSCP exam.

#### 4 Easy Ways to Order

#### **ONLINE:**

apics.org/cscp

#### **CALL:**

APICS CSCP Learning System Customer Support 1-888-266-9079 or +1-651-905-2664 8:00 a.m. to 5:00 p.m. CT, Monday-Friday

#### FAX:

+1-651-905-2669

#### **MAIL:**

APICS CSCP Learning System Distribution Center 2975 Lone Oak Drive Suite 180 Eagan, MN 55121-1553 USA

#### **ORDER NOW!**

Complete the form on this brochure, visit apics.org/cscp, or call APICS CSCP Learning System Customer Support at 1-888-266-9079 or +1-651-905-2664

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Company name			Job title		APICS member number
Street address					
City			State/Province	Country	Zip code/Postal code
(Country Code)	(City Code)	(Area Code)	(Phone Number)	Fax Number	
Email (required)	Your email	address is req	uired for notification of proc	duct updates.	

APICS CSCP Learning System					
Number of programs	Member price	Member price Nonmember price		Total	
Single purchase	\$945.00	\$1,275.00			
2-25	\$895.00	\$1,225.00			
For volume discount pricing beyond 25 units, c	all Beth Fasching at (651) 905-2	2608.			
		Subtotal \$			
Add applicable state and local tax on ord		CO, DC, FL, GA, IL, IN, KY, MA, IY, OH, OK, TX, VA, WI and WV,			
	Add APICS Members	hip and save on your pur	chase today	\$200	
	FedEx Ground (1st s	ystem \$20, each additiona	l system \$9)*		
		Total (in	U.S. dollars)		

<sup>\*</sup>We reserve the right to adjust tax amount to reflect actual state/local taxes. Shipping prices subject to change.

Checks and money orders must be

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<sup>\*\*</sup>Express or international: Contact us • call 1-888-266-9079• fax +1-651-905-2669 • email CSCPLearningSystem@holmescorp.com



apics.org

According to the Operations Management Employment Outlook,
APICS CSCP designees, on average, earn 15 percent more than
those without the designation. (Summer 2012)

"Companies
have to
look beyond
what they can do
today in order to stay
afloat, if not beat, the
competition. The APICS CSCP
provides individuals with the
vision to steer companies
in the right direction."

John Jacob, CSCP, PMP Senior Business Analyst, IT Avery Dennison

### Join 12,000 APICS CSCP designees worldwide.

The APICS CSCP (Certified Supply Chain Professional) designation is the most widely recognized educational program designed for operations and supply chain management professionals around the world. Demonstrate your mastery of supply chain management best practices by earning your APICS CSCP designation.

APICS CSCP designees work in more than 77 countries and are employed in a variety of industries. Earn the supply chain certification most respected by employers worldwide.