Appendix 3:
ITSD Professional Development Activities, Presentations and Publications

ITSD participates in the following professional organizations:

ACUTA
EDUCAUSE
Help Desk Institute (HDI)
International Association of Law and Policy
National Education Association
North East Regional Computing Program (NERCOMP)
Open Courseware Consortium (OCWC)
Project Management Institute (PMI)
Quality Matters (Inter-institutional Quality Assurance in Online Learning)
Society for Information Management (SIM) – Boston Chapter
Society of College and University Planners (SCUP)
Society for Women in Project Management (WIPM)
Women in Higher Ed (WHE)
United States Distance Learning Association (USDLA)
UMOL Special Interest Group on Synchronous Conferencing
UMOL Special Interest Group on Learning Management System and Learning Platforms
UMOL Special Interest Group on Mobile Computing

ITSD staff members participated in the following training/professional development:

Formal Classes
Architecture of Database Systems UMass Boston
American Project Management, Masters Certificate
Certificate in Designing and Teching Online Undergraduate and Graduate Courses, LaSalle College
eCollege Learning Management System, LaSalle College
Intermediate JAVA Programming, Salem State University
Introduction to JAVA, UMass Boston
Moodle Learning Management System, DeVry University
Project Management Certificate Program, UMass Boston
Supervisory Leadership Development Program, UMass Boston

Conferences/Meetings
ACRL(Association of College and Research Libraries) Spring 2012
ACUTA 2012 Annual Conference
BATEC
Boston College Ed. Tech Day
Boston College Security Boot Camp

Boston PHP Conference
CampusEAI Consortium Annual Conference
Campus Technology 2011 Annual Conference
Campus Technology, A Roadmap for BYOD Adoption
Center for Innovation and Excellence in eLearning
CIT/Educational Technology Conference, May 12, 2011
CollegeNet Annual Conference
CollegeNet X25 Customer Focus Panel
EDUCAUSE 2011 Annual Conference
Expression Engine Annual Conference
Framingham State College EdTech Day
Info Builders Summit 2012
Igniting the mobility revolution – Apple / Babson
Inspire, ImageNow Annual Conference for Document Management
Last Hope Conference on System Security
NERALLT Fall and Spring Conferences
NERCOMP 2012 Annual Conference
NERCOMP SigMaster Meeting
N.E. HEAT User Groups
N.E. Series25 User Group
Northeastern University EdTech Day 2012
Open Course Ware Consortium Global Conference 2011
PKAL National Colloquium: What We Know About Planning Learning Spaces and What We Still
Project Management Institute, Mass Bay Chapter
ServiceNOW Regional User Conference
Society of College and University Planners 2011 Annual Conference
Society of College and University Planners 2012 Northeast Regional Conference
Society of Information Managers CIO Summit 2012, the Transformational CIO
Teaching with Technology mini-conference 2011
UPA Boston
United States Distance Learning Association Conference 2012
VMWare Virtual World

Workshops/Training
Accommodating Students with Disabilities [Sloan-C Workshop]
Accordent Classroom Capture System Upgrade Training
Adobe 6 Product
Apple X Seminar
BATEC Google workshop
BATEC Photoshop workshop
Behind the Scenes: Producing for the Synchronous Classroom [insynctraining.com]
Best Practices in Online Instruction [wimba.com webinar series]
Best Practices for Polling in the Online Classroom [Insynchtraining]
Blended Learning: Using the HyFlex Course and Design Process (Sloan-C Workshop)
Brightcove Video Cloud Training
Capturing Classroom Lecture with Camtasia & X-Tag Microphones
Collaboration and Sharing in Xythos
Connectivism & Connected Knowledge 2011
Data Analysis using SPSS, Northeastern University
Designing for the Virtual Classroom [Dr. Anne Kwinn]

Digital Chalk Demo [digitalchalk.com]
Dreamweaver
Dynamic Collaboration, Discussion, and Facilitation Practices (Sloan-C Workshop)
Editing Your Web Site
EPO Training
Extron TouchLink Programing Training
Fair Use and the TEACH Act (Sloan-C Workshop)
Final Cut Pro Video Editing Training
Flattening the Classroom: Building Collaborative Learning Environments [Educause]
Games Synchronous Trainers Play [Bozarthzone!]
Grant Training, Northeastern University
Have your Cake and eat it Too! Online faculty development programs using wimba classroom .mp4 archives
How to Learn Online [insynctraining.com]
How to teach Software Applications Online [insynchtraining.com]
Internal Controls
iPad Workshop & Training
iWay Integration and Operation
Lynda.com (Various classes and videos for all Application Services staff)
MERLOT 101: An Introduction to MERLOT (Sloan-C Workshop)
Mobile Learning in Higher Education – September 2010
MobiMOOC
Navigating Copyright in Higher Ed: UMass Online meeting
NERCOMP, Security Awareness
NERCOMP SIG Mobile Devices
NERCOMP, Mobile Learning in Higher Education
NERCOMP SIG Final Cut Express
NERCOMP – Managing your Desktop
NERCOMP, Facilitating Complex Institution Wide Projects
Perceptive ImageNOW eForms
Photoshop
PMI, OPM3 The Path to Organizational Achievement of Strategic Business Improvement
PMI, Agile Sustainability
Podcasting in Higher Education: Current Trends and Applications [Sloan-C Workshop]
25Live Functional Administration
25Live Publisher
Research Collaboration in Virtual Spaces
Sexual Harassment Training
SQL Saturday
Ten Learned Commandments
The 10 Biggest Myths about Synchronous Online Teaching [wimba.com]
Top 10 Tips of Effective Application Training in the Virtual Classroom [insynctraining.com]
The Synchronous Training Primer [insynctraining.com]
VBrick HD Encoder and VOD Server Training
Visix Digital Signage Creation Training
Windows 7 MacAcademy Training
Wimba Classroom Basic Workshop
Wimba Classroom Advance Workshop
Wikispaces
X25 Training

Participation in University and other Professional Committees
Academic Computing Advisory Committee
Academic Technology Committee
Administration and Finance Advisory Group
Administration & Finance Policy Council
Blackboard Collaborate Product Advisory Board
Black Faculty and Staff Association Planning Committee
Cataloger Search Committee
Classroom Technology Committee
Commencement Committee
Dean of CEHD Search Committee
Dining Focus Group
Distance Learning Workgroup Committee
eLearning Cabinet (UMass)
eBooks / iPad Committee
EdTech Annual Conference Planning Committee
Faculty Development Committee
General Academic Building Steering Committee
Integrated Science Complex Steering Committee
One-stop Committee
Organizational Unit Committee, IT Representative
R25/X25 User Group
Safety Committee
Security Council
Telepresence Project Committee
Transportation Planning Focus Group
UITS – IT Leverage procurement Committee
UMOL Learning Platform Review Committee
UMOL Sync Conferencing workgroup
University of Massachusetts Information Technology Leadership Team
University Master Planning Committee
Various meetings for Posters (Plagiarism, IT Security Awareness, IT Service Desk Logo, Faculty
Poster Templates, College of Nursing Showcase Ecard and Templates)
Web Rearchitecture Leadership Committee
Web Governance Committee

Events Hosted:
Center for Innovation and Excellence in eLearning Launch Event on Learning Analytics May 2012
Cybersecurity Month Lecture Series, October 2011
Educational Technology Conference – Spring 2012
Enhancing Technology and eLearning, "McGraw Hill-MHCampus"- Spring 2012
Digital Media Day, Spring 2012
Adobe Day – Spring 2012
Mathematica

ITSD staff members gave the following presentations/publications in FY 12:

Anne Agee

"Big Plans Need Big Changes: Integrated Planning at UMass Boston." With Geoffrey Trisch. ACUTA Winter Seminar. Palm Springs CA. 23 January 2012.

"Challenges and Opportunities: Understanding the Role of IT in Higher Education." With Mary Corcoran (Boston College). HERS Institute. Wellesley College, Wellesley MA. October 2011 and Bryn Mawr College, Bryn Mawr PA, June 2012.

"Creating Space for Strategic Success: Academic Planning at UMass Boston." With Christine DePalma and Persis Rickes. SCUP North Atlantic Regional Conference. New York NY. 12 April 2012.

"The Impact of Social Media in Higher Education." With Ravi Ravishankar. Olin Innovation Lab. Olin College of Engineering. Needham MA. 3 April 2012.

"Integrated Planning at UMass Boston." With Daryl Ford. NERCOMP Annual Conference. Providence RI. 14 March 2012.

"Time Management, Prioritization and the Fine Art of Delegation." EDUCAUSE/NERCOMP Managers' Series. Norwood MA. September 2011.

Robert Caron

"Series25: How to Set Up and Use Pricing." CollegeNET User Conference, Portland, OR, 2011.

"R25 Pricing Set Up." Northeast Regional Series25 User Group Meeting, Johnson & Wales University, Providence, RI, January 2012.

"R25 Pricing Formulas." Northeast Regional Series25 User Group Meeting, Johnson & Wales University, Providence, RI, January 2012.

Christian DeTorres

"Social Reading Beyond the Classroom: Using Goodreads to Facilitate Online Book Discussions." CIT / Ed Tech Conference, May 10, 2012.

Ellen Foust

"Introducing Voicethread! Web 2.0 Software for Weaving Multimedia Collaborations into your Course." New England Faculty Development Consortium, Spring 2012 Conference, Rhode Island Institute of Technology, June 2012.

Alan Girelli

"When They Adopt Web Conferencing, How Do We Support It?" United States Distance Learning Association conference (April 29, St. Louis): Topic-- scaling up synch conf support as demand increases

"Inviting Students with Disabilities into the Synchronous Environment: A Case Study" BlackBoard Collaborate Connections Summit 2011 (July 2011, Las Vegas) Co-presentation with Valerie Claire Haven, UMB Ross Center for Disability Services.

"Center for Innovation and Excellence in eLearning partnerships and projects review / Focus Group" CIT/Edtech Annual Conference 2012.

<u>Ellie Kutz</u>

Conference Keynote Address: "Language, Learning, and Technology." Title 3 Learning and Technology Conference, Roxbury Community College, May 22, 2012.

<u>Mark Lewis</u>

"Instructional Strategies for eLearning using Mobile Devices." 2012 Sage Publications Social Science Author Event, Harvard Faculty Club, May 17, 2012.

"Extending Support for Faculty and Students Beyond Daytime Hours – Outsourcing Vs. Doing it In-House." NECROMP SIG Organized and Hosted, Four Points Sheraton Hotel, Norwood, MA, June 13, 2012.

<u>Eileen McMahon</u>

"Students as Co-Authors and Publishers: Group Authorship in the Cloud." CIT / Ed Tech Conference, May 10, 2012.

<u>Apurva Mehta</u>

Community engaged Partnerships Symposium: Teaching, Research, Service – UMass Boston – with Raymond Tse & Eleanor Brown – April 5, 2012.

"The New Helpdesk – Resolving Issues Anywhere Anytime." - UBTech – Las Vegas – June 11 2012.

"Extending Support for Faculty and Students Beyond Daytime Hours – Outsourcing Vs. Doing it In-House." NECROMP SIG Presentation, Four Points Sheraton Hotel, Norwood, MA, June 13, 2012.

<u>Alexandrine Policar</u>

"The Copyright Dilemma in Academia: A Prescription Plan to Reduce Litigation and Promote Fair-Use." 2011 National Intellectual Property Research Center Symposium, Arlington, VA, September 2011.

<u>Irene Yukhananov and Gene Shwalb</u>

"Using CourseSites to Facilitate a Pilot from Blackboard Vista to Blackboard Learn." Bb World Conference, New Orleans, LA, July 10-12, 2012.