

JOBPOWER News

Reporting Deadlines for W-2, 1099-MISC, 1099-NEC and 1095 ACA Forms

W-2, 1099-MISC, 1099-NEC and ACA form filing deadlines vary.

If you will eFile using the JOBPOWER 3rd party service, the deadlines for forms vary by state and form.

<u>W-2 Forms</u> – *Deadline February 1, 2021* – check your state for their filing requirements. 1099-MISC/1099-NEC – *Deadline February 1, 2021* – check your state for their filing requirements.

ACA 1095-B or 1095-C Forms – Deadline March 1, 2021—only filed with the federal government

Please do not wait until the end of January to print or eFile these forms.

How will you file?

W-2 and 1099-MISC Forms

JOBPOWER offers two methods for handling W-2 and 1099-MISC forms - eFile or Print.

- 1. To print you will purchase blank forms and print the data on them using JOBPOWER.
- 2. To eFile the forms you would use our 3rd party service. The eFile service can print and mail the forms for employees and vendors to them, as well as to the various states, the IRS and SSA. You choose the services you want with eFile. You can completely eliminate printing, sorting, stuffing, stamps, etc.

You may want to do some of both. One reason to do some of both is you may have some employees that work in Mississippi or Kentucky These states have more rigorous reporting requirements for W-2 forms than most other states. If you have over 25 W-2 forms, you must eFile. We have many customers that eFile only to MS or KY for W-2 forms and then print the other forms as necessary. Each state also has different requirements for 1099-MISC forms, whether to eFile or print. Check with the states you work in for specific filing requirements.

Versions Required to eFile / Print Tax Forms

Version 9.100 or 9.125 is required and **BOTH** of these versions will need a patch to print and/or eEfile tax forms. The patch will be emailed to users during the first two weeks of January. If you need an update to version 9.100 or greater, please indicate this on the JOBPOWER Response Form at the end of the newsletter and return the form to us.

Cloud customers will be updated as part of their monthly subscription and will be notified via email once the update is completed. You <u>will not</u> be able to generate your forms until you receive notification from JOBPOWER that the patch update has been completed.

New 1099-NEC Form for Non-Employee Compensation

The IRS has separated the reporting of payments to nonemployees from Form 1099-MISC and redesigned it for tax year 2020. If you pay independent contractors, you may have to file Form 1099-NEC, Non-employee Compensation, to report payments for services performed for your trade or business. Non-employee compensation was previously included on the 1099-MISC form. You must typically report a payment as nonemployee compensation if **all** of the following conditions apply: (1) You made the payment to an individual who is not your employee; (2) The payment was for services in the course of your trade or business; (3) You made the payment to an individual, a partnership, an estate, or a corporation; or (4) Payments to the payee were at least \$600 during the year.

The IRS offers detailed instructions and information about both forms on its website. https://www.irs.gov/forms-pubs/about-form-1099-nec.

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Order Printed Forms

If you want to purchase the forms for either W-2s or 1099-MISC and do the printing, collating, stuffing, stamping, there are two suppliers that know exactly what forms are compatible with JOBPOWER. Here are links to their websites.

Dynamic Systems

http://www.dswebtoprint.com/ jobpower/

National Document Solutions

http://www.jobpowersupplies.com/
store/store/home.asp

eFile W-2s, 1099-MISC, 1099-NEC and ACA Reporting

We have a service that allows you to eFile W-2s, 1099-MISC, 1099-NEC and/or 1095-B/1095-C forms for ACA Reporting. With the eFile service, depending upon your needs you can choose to:

- eFile W-2s to the Federal Government
- eFile W-2s to the state
- Have W-2 forms printed and mailed or emailed to your employees
- eFile 1099s to the Federal Government
- eFile 1099s to the state
- Have 1099s forms printed and mailed or emailed to your vendors
- eFile 1095 forms to the IRS along with copies mailed to your employees

The benefits of eFile:

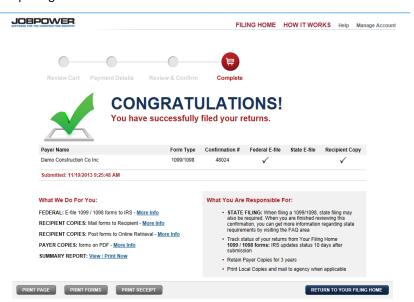
- eFile automatically checks for errors before you file
- You can select the services you need/want
- Electronic copies are retained for 3 years
- Time Savings

You won't need to:

- Order 1099 and/or W-2 forms
- Print multiple copies of the 1099, 1096, W-2, W-3 forms
- Collate forms and send to government
- Stuff forms in envelopes, seal and stamp them
- Pay for postage



<u>View a short demo here</u> of Nelco's all-inclusive filing tool that's built into JOBPOWER. (Recipient copies will be printed & mailed for you!)



The cost to eFile depends on the services you select and the number of forms you need to submit. The service will accumulate the yearly totals per form type and service you request. You will receive tiered discount pricing as your volume increases.

eFile Pricing

Pricing Information	1 - 50	51-100	101-250	251-500	501-1000	1001+
Federal eFile + Recipient Delivery + Online Retrieval for W2 & 1099 (Print + Mailing)	\$5.05	\$4.20	\$3.35	\$2.67	\$1.92	\$1.49
Federal eFile + Recipient Delivery + Online Retrieval for 1095 (ACA) Forms (Print + Mailing)	\$5.44	\$4.53	\$3.62	\$2.87	\$2.07	\$1.62
Federal eFile + State eFile + Recipient Mail + Online Retrieval for W2 & 1099 (Print + Mailing)	\$5.58	\$4.73	\$3.83	\$3.03	\$2.19	\$1.66
Federal eFile + State eFile + Recipient Delivery + Online Retrieval for 1095 (ACA) Forms (Print + Mailing)	\$6.12	\$5.20	\$4.21	\$3.33	\$2.40	\$1.82
Recipient Delivery + Online Retrieval for W2 & 1099 (Print + Mailing)	\$4.36	\$3.35	\$2.61	\$2.14	\$1.55	\$1.23
Recipient Delivery + Online Retrieval for 1095 (ACA) Forms (Print + Mailing)	\$4.71	\$3.62	\$2.81	\$2.30	\$1.67	\$1.33
Federal eFile for W2 & 1099	\$1.28	\$0.96	\$0.75	\$0.60	\$0.55	\$0.48
Federal eFile for 1095 (ACA) Forms	\$1.38	\$1.04	\$0.81	\$0.64	\$0.59	\$0.53
State eFile for W2 & 1099	\$1.71	\$1.23	\$0.96	\$0.86	\$0.75	\$0.70
State eFile for 1095 (ACA) Forms	\$1.87	\$1.35	\$1.06	\$0.94	\$0.82	\$0.77

Note: On the day before and day of the deadline, add \$1 per form to all pricing listed above.

If you are going to eFile multiple types of forms, upload all forms and select the services you want for each. Then go through the payment process to receive the best pricing. The more you eFile, the less cost per document. There is a discount code of APPLIED20 that is valid from now until 2/2/2021. NOTE: The discount code may only be used ONCE! You can do multiple companies and forms into a Single filing.

State and Federal Deadlines vary by state. We recommend you use the following link to determine your filing requirements for Federal, State and Recipients: https://jobpowerefile.nelcoportal.com/content/filing-deadlines. For many reasons, you want to start and eFile as soon as you can in the month of January. Do not wait until the last minute to try and eFile.

W2 Form—Qualified Sick & Family Leave Wages

For Form W-2 Year 2020 the IRS is requiring reporting of Qualified Sick Leave Wages and Qualified Family Leave Wages in **Box 14** (Other). Use the option **Revise W-2 Data**, tab **3-Boxes 12-14** to update the data. Due to the limited space in that field please see the below recommendations of how to format **Box 14-Description** to avoid the need for an overflow form.

- Sick leave wages subject to the \$511 per day limit
 Should look like: SL 511/d 5,100.00
- Sick leave wages subject to the \$200 per day limit Should look like: SL 200/d 2,000.00
- Emergency family leave wages

Should look like: EFL Wgs 10000.00

This is a recommendation only.



Mandatory ACA Reporting to IRS

The only method to file the ACA forms is to eFile using the 3rd party service. If you have more than 50 full-time employees (including full time equivalent employees) in the year 2020, you will use form 1095-C to report offers of and enrollment in health coverage for employees. If you offer health insurance to employees that is self-funded by the company you will need to report the information on either 1095-B or 1095-C forms. We recommend checking with your CPA, insurance provider, tax professional or legal counsel for more information on whether or not you are required to file either of these forms. If you are required to eFile ACA and have not done so in prior years, you will need to purchase the feature that allows you to enter ACA data. Click here for Questions & Answers on Reporting of Offers of Health Insurance Coverage by Employers on the IRS website.

First Time to File ACA Forms?

If you need to eFile ACA forms and have not done so in prior years, you will need to purchase that as an additional feature. Send an email to JPSupport@jobpow.com requesting the order form for ACA Reporting. The cost to add this feature is a one-time fee of \$335. For subject put Order Form for ACA Reporting please and include your name, company name and phone number as well.

Revise W-2 Data

Before you process the W-2s, whether you eFile or Print, you need to **review the IRS instructions for W-2 forms**. JOBPOWER will handle regular 401(k) and Café withholdings and populate the proper fields for the W-2s. You will need to revise the W-2 data for Roth 401(k) contributions, HSA contributions, cost of group health insurance, etc.

Here is a link to the instructions for 2020 https://www.irs.gov/pub/irs-pdf/iw2w3.pdf

Some common revisions for our customers are:

- ♦ Roth contributions to a 401(k) plan in Box 12 with code AA.
- ♦ Cost of employer-sponsored health coverage in Box 12 with code DD. The box to the right is from page 4 using the above IRS link.
- Employer contributions to an HSA (health savings account) go in Box 12 with code W.

Reporting the cost of group health insurance coverage. You must report the cost of employer-sponsored health coverage in box 12 using code DD. However, transitional relief applies to certain employers and certain types of plans. For more information, see Box 12—Codes for Code DD—Cost of employer-sponsored health coverage.

In addition you may need to make corrections to names or addresses. After you make changes, use the option **List and Check W-2 Data** before processing the W-2s. You also use the option **Revise W-2 Data** to add information for non-qualified plans, life insurance, other Box 12 codes and amounts, Box 13 check boxes, Box 14 descriptions and amounts. If you have inadvertently assigned two employee numbers to the same employee, you should combine the total of the two into one of the employee numbers. On the duplicate employee number, uncheck the box for 'Print W-2'.

Our interpretation of the instructions is that this only applies to companies with over 250 W-2 forms in the prior year. Please CONTACT YOUR CPA and/or HEALTH PLAN PROVIDER or the IRS to ask if you need to enter the health care costs. The cost of group health insurance on the W-2 is to include both the employee share and the employer share. JOBPOWER Version 8.201 or later includes the option to enter this information by employee. This is NOT the same information as required for the 1095B or 1095C forms.

Refer a Friend to JOBPOWERAs a loyal customer, you've seen first-hand how JOBPOWER can help contractors succeed. We are changing our Referral Program. Now you have the chance to pay it forward. Tell your friends about JOBPOWER and we'll send you a \$100 E-gift card when they order JOBPOWER for their business!

State Income Tax Withholding Rates

If you need updated state income tax withholding rates, indicate this on the Response Form at the end of the newsletter. If you request them, we will send them to you as soon as we have them available.

2021 Federal Tax Factors

The 2021 Federal tax tables are still pending. Continue to use the 2020 Federal tax tables for January payrolls. Check back on the JOBPOWER website www.jobpow.com/support (scroll to the bottom of the website page) for the January 2021 Newsletter with the updated Federal Tax Tables. We expect to have them posted no later than January 11th.

JOBPOWER Program Updates

JOBPOWER is trying something new – you will now be able to download our program updates instead of installing from a CD. In the future, you will receive an email notification when a program update is available to download. Instructions will be attached for the download along with the registration form to send back to us.

End of Payroll Year

This is the end of the payroll year for all JOBPOWER users. You <u>must</u> close December in Payroll before you can print or eFile W-2s. You may prepare January payrolls prior to processing W-2s. You have the entire month of January to process W-2s, but do not wait until the last day of the month!

Important

If checks for the last payroll of the year will actually be <u>dated</u> in January 2021 <u>BE SURE</u> to prepare the payroll in the <u>month</u> of January – not December!

End of Payroll Year Checklist

Close Payroll Year

When you close the payroll year, you have an option to **keep or delete terminated** employees. The default is to **DELETE** terminated employees. Here is what happens if you leave it set to 'Delete'. The terminated employees will NOT be in the list of employees for 2021. They will be retained for any history and for W-2 reporting for the year 2020.

10. Reminder – If you haven't already done so, order your end of year reporting forms such as W-2s.

If you typically layoff and rehire employees, then you should probably 'uncheck' this option before closing the Payroll year.

JOBPOWER Version required for 1099-MISC, 1099-NEC, W-2, and ACA reporting is 9.100 or higher. JOBPOWER Cloud customers are up-to-date for these forms.



JOBPOWER is on Social Media

JOBPOWER launched it's new website (www.jobpow.com) this past fall, and have recently launched three new social media pages on FaceBook, Twitter and LinkedIn. Take a moment to visit our pages by clicking on the links. Once there you can click **Like** or **Follow** so you'll always be connected.



Accrue Payroll

Using the Payroll program, you should prepare the payroll in the payroll month in which the pay checks will be dated. Follow this rule even if the pay period covered is in the preceding month. This is so that the payroll will be included in the correct quarter on quarterly reports such as the 941. This is a Federal mandate NOT JOBPOWER.

Example:

The pay period ends 12/31/20. The paychecks are dated 1/2/21. You MUST prepare the payroll in the payroll month of January. In the above example, you may prefer to post the payroll to the general ledger for December instead of January.

To do so:

- Prepare and **OK** the payroll in the payroll month of January.
- Select the accounting month of December in the Accounting program.
- Make sure there is an 'accrued payroll' account in the chart of accounts. It should be in the 200 series.
- Choose the option **Post payroll to general ledger [Accounting, General Ledger, Other Entries]**. Post all payrolls for the month of December.

After all December payrolls have been posted, when you use the option to post payroll, the program will offer an option 'Accrue payroll from January'. Select that option. The program will post the January payroll to the general ledger and the jobs in the accounting month of December. Instead of crediting the bank account as usual for the net payroll, it will credit the 'Accrued payroll' account.

 After you have opened January in the Accounting program, use the option Miscellaneous entries [Accounting: General Ledger, Other entries] to debit 'Accrued payroll' and credit the proper bank account for the net payroll amount (in the month of January).

Closing Accounting Year / End of Fiscal Year

When you close the last month of the fiscal year, the program also closes the year. It is <u>NOT</u> necessary that your accountant finish reviewing your books before you close the year with JOBPOWER. You can go ahead and close the year using the most current information that you have at the time. Then later, after your accountant has a chance to review your books, you may make adjustments to the end of year with the Prior Year Menu. When you close the year, the program asks for some specifications as to how to close the year. If you aren't sure how to answer these, consult with your CPA or with JOBPOWER Support. Before closing the year, print a Year End Checklist (see Page 7).

Automatic Closing Entries

We recommend that you check the box for 'Make automatic closing entries' as that will save you from having to make a lot of entries to close the year. When the program makes automatic closing entries, it zeros out the income statement accounts (accounts 400-999) so that the new year starts with a zero balance in those accounts. It credits Retained Earnings with the profit or loss for the year. If you leave this box unchecked, the program closes the last month of the fiscal year just like any other month without making closing entries. In that case, the following specifications don't apply.

Job Accounting Method

The Job Accounting Method determines how the program treats the Job Ledger Accounts when it closes the year.



Zero Out the Job Ledger Accounts

Most contractors want the program to zero out the Job Ledger Accounts just like it does the other income and expense accounts. Then the Trial Balance and Financial Statement for the first month of the new year will show the true year to date balance for Job Ledger Accounts. Most contractors answer 'Yes' to this question. If you answer 'Yes', the program closes the year on an 'all job basis'. If you keep your books on a 'percent of job completion' basis, answer 'Yes' to this question. If your trial balance for the beginning of the fiscal year should show zero balances for Job Ledger Accounts, answer 'Yes'. The program zeros out the general ledger accounts for jobs, but it doesn't zero out the individual job balances. If you answer 'No', the program closes the year on a 'Completed job basis'. If on the JOBPOWER Financial Statement, you normally show the income and cost of open jobs on the balance sheet rather than the income statement, this is the correct choice for your company. If you are unsure whether to answer yes or no, contact your CPA for help.

Jobid for Open Job Income and Expense

If you answer 'Yes' to 'Zero out the job ledger accounts', the program must have a special JobId (Example: PR20) in which to store a compensating balance for the jobs that are still open at the end of the year. Using this special JobId allows your open jobs to have a 'job to date' balance while the job ledger accounts have a 'year to date' balance.

End of Accounting Year Checklist

1. Run	an Accounts Payable report for year-end and verify its accuracy.
	Enter all Accounts Payable that apply to the year being closed. Enter only accounts payable for which you want job costs and general/administrative costs to apply to the year being closed.
	Delete any accounts payable invoices that you know are in error or that do not belong in the year being closed.
N	Make sure all vendor checks for the year have been entered.
2. Run	an Accounts Receivable report for the year-end and verify its accuracy.
	Enter all accounts receivable that apply to the year being closed. Enter only accounts receivable for which you want the job ncome or other income to apply to the year being closed.
	Delete any accounts receivable invoices that you know are in error, that do not belong in the year being closed, or that you know are going to be written off to bad debt.
	Make sure all deposits for the year have been entered.
3. Mak	e sure all entries for the month have been made for:
F	Payroll (post all payrolls prepared for the current month and any payrolls to accrue from the next month)
E	Bank transactions (such as bank charges and fund transfers)
4. Print	the following reports for all jobs:
J	ob Ledger Summary
J	ob Ledger Detail
J	ob Detail by Vendor
Note th	nat these reports cannot be printed after closing the year without restoring a backup.
	ew the Job Ledger Summary report and determine the jobs to be closed. Close the following types of jobs using the option use job, click General Ledger: Entries to G/L.
J	obs that are complete
	obs that fall under the 'New cost on closed jobs' section of the Job Ledger Summary report and have cost or income palances
0	Catch all jobs such as service work
Z	ZBAL CONTRACTOR CONTRA
F	PRxx where xx is a prior year
You sho	ould only leave jobs open that you are still working on.
	all monthly reports as usual. Refer to the <i>End of Accounting Month Checklist</i> for reports we suggest you print. Reprint the Ledger Summary.
	e an Accounting backup to a flash drive (recommended), CD or DVD. Test the backup, label it "End of year 20/ Company e", and store it in a safe location. See JP Help topic Backing up JOBPOWER for more information on making backups.
	JP Help topic Close Accounting Year for a discussion of the questions the program will ask when closing the year. If you do know the answers, contact your CPA.
resp	the option Close Month under Months to close the year. The program will make the year-end closing entries based on your onse to the questions asked when closing the year. You will also get a printout of the close-year entries that were made. this report for your CPA.
-	our CPA requires a general ledger for the fiscal year, you can get that report by printing the Account Transaction History ort for all accounts for the entire year.
	r reviewing your books, your CPA will likely have adjusting year-end entries that need to be made. Use the option Adjust or Year Balances under General Ledger to make entries to the closed year.

JPMobile—Remote Payroll Timekeeping Module

JPMobile consists of a website that was designed for mobile devices with internet access to allow users to enter employee hours/jobs/time. Field employees, their supervisors, as well as office employees, may enter their hours using this website. They may enter jobs, days worked, cost category codes, work classes, and pay types. This will eliminate the need for someone in the office to gather and enter those hours. In JOBPOWER Payroll, there is a new option which allows the office payroll manager to set up users, crews, and import the hours, jobs, etc. to facilitate quicker and more accurate payroll processing.

NEW - JPMobile now includes Real Time Map and GPS Tracking functionality. You can easily see accurately where your employees are at upon clock in and clock out from job sites.

Features at a glance:

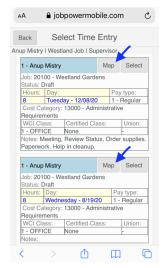
- Completely integrated with JOBPOWER Software
- A cloud hosted solution
- Entry screens include job descriptions, job notes, cost codes, pay types and work classes
- Supervisor entry or worker entry with supervisor approval
- Supervisor revise/approve
- No sensitive data leaves your office
- Choice of notifications
- Full Reporting capabilities
- Real Time Map -New Feature
- Unlimited punches (entries)
- Increase efficiency
- Economical, paperless solution
- Affordable monthly pricing, no hidden costs or contracts

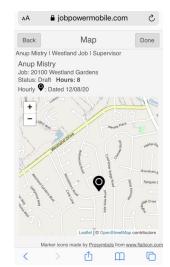
Criteria

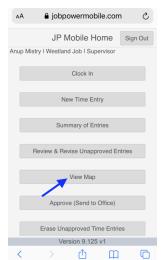
Devices that can be used for remote payroll entry are mobile devices with internet access: iPhone, iPad, Android tablet, Android phone, Kindle Fire, etc.

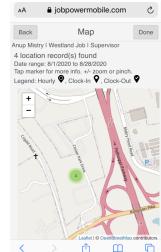
How it Works

Depending on your company, you may have both employees and supervisors enter hours, or just supervisors. The step to 'authorize' their hours is similar to signing a time sheet confirming they are accurate. When an Employee authorizes, an email notice goes to Supervisor and Supervisor can see the hours, and will have to 'Authorize' the hours. The hours the Supervisor enters must also be authorized by the Supervisor. At that point, an email notice will be sent to the Office Payroll manager.









The Office Payroll manager can then select the hours for import and use that to prepare payroll for the employees. The Office Payroll manager can review time records at any time, in any status, even if not yet authorized.

Reporting

The Remote Payroll feature includes complete reporting. Security Maintenance provides a printable list of employees setup to use the remote payroll system. The Crew Reports show all information on one or all crews. It includes the Jobs, Employees, and Cost Categories for each crew. The Office Payroll manager sets up the crews, prints the Crew Report and can give it to each Supervisor so they have all they need. It includes Login URL, Company Id, User Id and password. Printing of passwords is optional. In the office, the View/Export hours allows viewing/printing records in a date-range and by status (draft, approved, authorized, etc.).

For more Information indicate on the Response Form that you would like more information and pricing on JPMobile or call JOBPOWER Sales: 1-800-776-6556, ext. 1.

What are the system requirements for JOBPOWER? Effective 12/1/2020

Recommended system requirements:

For Small Office Server or Workstation or Cloud Client:

Intel[®] i5 processor (or better i7), with Memory 8 GB RAM, Hard disk - Solid State Drive (3 GB space for JOBPOWER and Database, add additional 400 MB for each additional company), Operating System - Windows[®] 10 (64 bit) or Windows[®] 8.1. Windows[®] Pro or Enterprise

For Dedicated Server:

Intel[®] Xeon processor multi core with Memory 16 GB RAM, Hard disk - Solid State Drive (3 GB space for JOBPOWER and Database, add additional 400 MB for each additional company), Operating System - Windows Server 2012 R2, 2016, and 2019. Windows Server Standard, Small Business, Essentials, Workgroup, Windows Hyper-V Server.

Other Hardware Requirements:

- CD-RW/DVD-RW for installation or backups and/or USB Flash Drive—8 GB or higher for backups
- Monitor 19" or larger monitor; Resolution 1920 x 1080 or higher
- Page printer (laser or inkjet) or PDF File Printer (such as pdfFactory)
- Scanner (TWAIN or WIA) required for DocumentVision

Other Supported Apple Devices for JOBPOWER Cloud:

- MacBook Air, MacBook Pro, iMac, Mac mini with Mac OS High Sierra or later
- iPad Pro, iPad Air, iPad with iPad OS 14 for device released 2017 or later

Minimum system requirements:

For Small Office Server or Workstation or Cloud Client:

Intel® i3 processor, with Memory 4 GB RAM, Hard disk (3 GB space for JOBPOWER and Database, add additional 400 MB for each additional company), Operating System - Windows® 8.1. Windows® Home

For Dedicated Server:

Intel Xeon processor with Memory 8 GB RAM, Hard disk (3 GB space for JOBPOWER and Database, add additional 400 MB for each additional company), Operating System - Windows Server 2012 R2. Windows Server Standard

Other Hardware Requirements:

- CD-RW/DVD-RW for installation or backups and/or USB Flash Drive—8 GB or higher for backups
- Monitor 19" or larger monitor; Resolution 1920 x 1080 or higher
- Page printer (laser or inkjet)
- Scanner (TWAIN or WIA) required for DocumentVision

Other Supported Apple Devices for JOBPOWER Cloud:

- MacBook Air, MacBook Pro, iMac, Mac mini Mac OS Yosemite
- iPad Pro, iPad Air, iPad with iPad OS 13

JOBPOWER Backups

What would you do if you lost all of your JOBPOWER files?

If you make daily JOBPOWER & DocumentVision backups and rotate between different media for the backups, you won't have to worry about this question. There are many things that can happen to cause the data on your computer to be unusable. Power failure when updating, hard disk failure, theft, fire, natural disaster, system restores, and computer viruses, to name a few. At some point in time, you will more than likely need a backup of your data. If you have your latest JOBPOWER Program CD, latest Customer Setup CD and your JOBPOWER/DocumentVision Backups, you could be back up and running in no time if necessary. Each week our support team talks to a customer that needs to restore their data for one reason or another, but they don't have backups. Don't let this happen to you!!

"Making a backup" means copying the data from the computer to removable media, i.e. USB flash drive, CD or DVD. We have backup and restore functions built into JOBPOWER so you don't need to worry about the details of the data. If you have a tech that has set up system backups, we still recommend you use the JOBPOWER options to make backups of the JOBPOWER data. With the JOBPOWER backups, you can restore the data yourself if necessary and not have to wait on your tech to come to the office. The JOBPOWER backups are proven, reliable and quick!

Contact Us

APPLIED COMPUTER SYSTEMS, INC.

NEW ADDRESS EFFEC. 7/20/20 117 Center Park Dr., Suite 130 Knoxville, TN 37922

Toll Free: 800-776-6556

Phone: 865-584-0535

Email: IPSupport@jobpow.com







Questions or Comments

If you have questions about the newsletter, please contact us via email at IPSupport@jobpow.com with the subject 'Dececember Newsletter'.

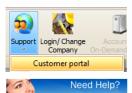
We will get back to you as soon as possible, but will handle more urgent support calls first.

Thank you for your cooperation!

Contacting JOBPOWER Support

We have several methods you may use to contact us for support: Phone, Online Chat and Email. If you need immediate assistance, the recommended method of contact would be via Phone or Online Chat.

The phone number is: 1-800-776-6556 ext. 2 for Support.



Online Chat is available from within JOBPOWER by clicking on the Support button on the Ribbon Menu, then select Customer Portal and click on the Chat Icon or you can access our Online Chat support via our website at www.jobpow.com.





If you elect to use the Online Chat option, please be patient. Each support representative may have several chat requests going at the same time. We do our best to answer each question as quickly and accurately as possible.

If you elect to use email regarding support, please send your emails to JPSupport@jobpow.com. Using this email address will ensure a quicker response time as this email is continually monitored. When sending support requests directly to a representative, your wait time could be longer as that person may not be able to continually monitor their individual email address for various reasons. They could be in a meeting, out to lunch, sick, on vacation, etc. If you would prefer your email go to a particular representative, please put "Attn:" and their name in the Subject line. It is also a good idea to put JOBPOWER in the subject line to avoid being flagged as spam. Be sure to include your name, company name and phone number with each email request. This information helps us to identify your company for faster response times.



Holiday Schedule

JOBPOWER will be closed on the following days to observe the holidays.

Christmas Thursday, December 24th and

Friday, December 25th

New Year's Day Friday, January 1st





JOBPOWER RESPONSE FORM

Your Na	me:					Т	itle:			
Company Name:										
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							Same as above			
Website	:									
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My curr	ent JOBPOWER ver	rion is								
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W-2s, 10	99-MISC, 1099-NE	C and ACA	Reporting v	vith 109	5-B/1095-	C forms				
Please re	ead the newsletter	carefully a	nd double-cl	neck vou	r version.	If you need to eFile form	s, check below if you need to file specific			
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	Form to eFile	State	Federal							
	1099-MISC 1099-NEC									
	W-2									
	1095-B									
	1095-Б 1095-С									
	1093-C									
State Ta	x Factors									
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						o B orace can race or				
			pport Subsc	riber but	t need upo	ated state tax factors. P	lease email me the form to order updated			
	state tax fact	ors.								
	NOTE: The state tax	tables will b	pe completed	and sent	out soon as	possible. Changes are usua	ally nominal so you will be fine to run a few pay-			
	rolls without	the updatea	factors.							
I would	like pricing and mo	re informa	ition on the	followin	ıg:					
	JPCloud – switch	from Desk	top Version							
	JPMobile									
	DocumentVision									
	Getting UP-TO-D	ATF as an A	Active Subsci	riber						

Return this Response Form via email to: JPSupport@jobpow.com In Subject put: December Newsletter Response Form