ASAP 7 Methodology for Implementation

July, 2011



Presentation Objectives

Objective is to educate attendees about the updated and streamlined ASAP 7 implementation methodology and its expected use in the delivery of our projects.

Today's presentation will cover these key topics:

- Understanding the rationale behind the new ASAP methodology and it's benefits
- Describing the ASAP structure and taxonomy including the Business Add-Ons
- Reviewing the new concepts incorporated into the ASAP 7 methodology
- Accessing methodology content and supporting training materials



Agenda

Introduction

ASAP 7 – Key Concepts

ASAP Business Add-ons with example of Agile implementation

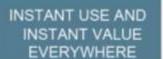
Enablement and Training

Closing



SAP Customer Expectations are Changing







LOWER TOTAL IT COST



ENABLE SUSTAINABLE GROWTH

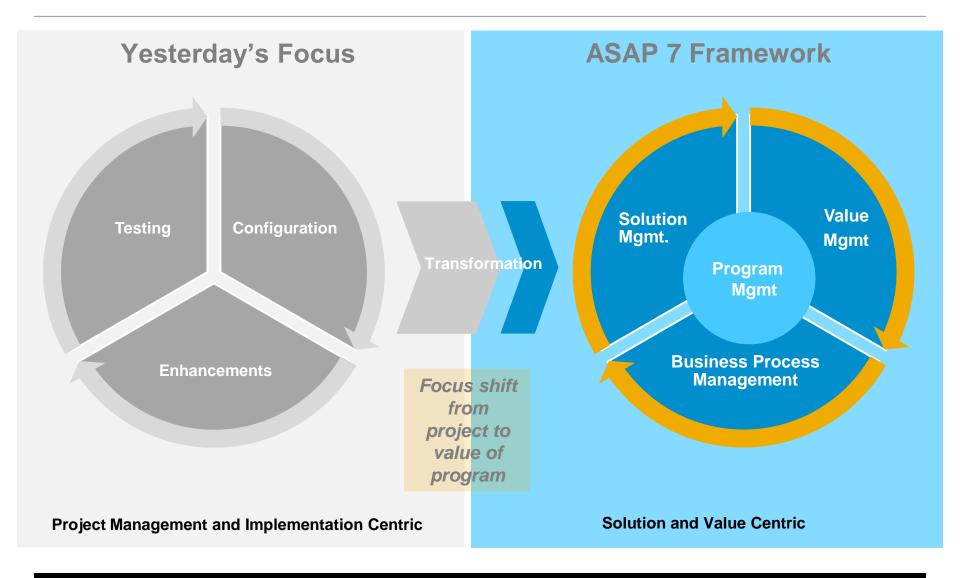
"THE ULTIMATE CUSTOMER IS THE INFORMATION CONSUMER"

Enhanced visibility and measurable results

KEY TRENDS

- Deliver Fast, packaged, low TCI offerings
- Holistic, quality implementations focused on quick time to value
- Insight optimization for fast access to information on a suite of devices
- Organizations want to see early and frequent confirmation on the delivery of benefits
- There is a need to demonstrate capability to solve customer pain points early

ASAP Implementation Methodology Refocus for Success



ASAP Methodology

Supports Multiple Lifecycles

Process Lifecycle

- BPM Method
- BPM Technology



Application Lifecycle

- Implementation Methodology
- Aplication Management System



Project Lifecycle

- Project standards aligned with PMI PMBOK
- PM Tools



Value Lifecycle

- Value Management
- Value Tools





Process Owner



CIO

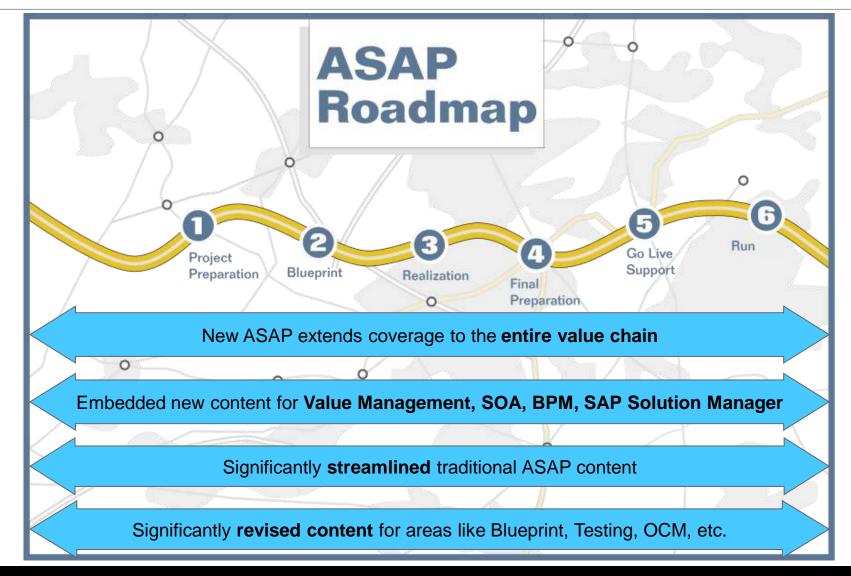


Project Manager



Business Unit
Owner

ASAP Implementation Methodology



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ASAP Implementation Roadmap Phases

The six phases of the ASAP implementation roadmap cover the entire lifecycle of the project from Preparation through the Run phase.



Project Preparation Project formally initiated and planning commenced.

Business Blueprint Requirements gathered and conceptual design conducted.

Realization Solution built and the integration tested.

Final Preparation End-users trained and solution confirmed for cutover.

Go-Live and Support Solution confirmed and ongoing support operational.

Run Operability of the solution ensured.

ASAP Implementation Roadmap Work Streams

The ASAP methodology is structured around key project work streams identifying the deliverables to be produced in each phase.

Project Preparation Preparation Support Run

<u>Project Management</u> - methodology administration of project planning, execution and controlling

<u>Organizational Change Management</u> - stakeholder management and organizational alignment

<u>Training</u> – project team and end user skills development

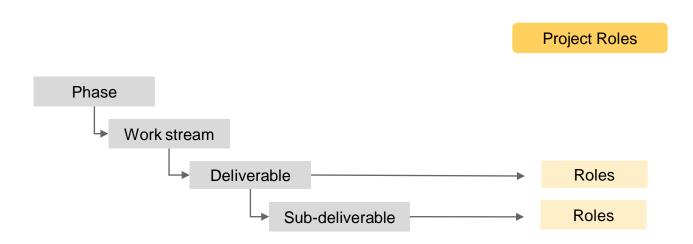
Data Management - legacy data migration and data archiving

Business Process Management - business process design and system solution build

Technical Solution Management – architecture and technical systems

Integration Solution Management - solution test deliverables, processes and procedures

ASAP Implementation Roadmap Deliverables



ASAP <u>Core</u> provides :

- A deliverables-based LEAN work breakdown structure outlining project deliverables for a typical implementation project.
- For each deliverable a list of project roles involved in the work on the deliverable.

Value Management in ASAP

Implementing SAP 'On Time' and 'On Value'



Design for Value

Benefits Analysis

- Compare customer practices with relevant peer groups
- Identify improvement opportunities
- Identify process improvements with key stakeholders

Value Mapping

- Select operational KPI's and set targets
- Assign KPI owners
- Audit for Value Process Integrity

- Blueprint teams use Value Maps as guidelines for solution design and process optimization
- Value Coach supports project teams to ensure blueprint incorporates targeted benefit objectives
- Audit for value process integrity

- · Review how key design elements support targeted process changes
- Integrate with Change Management
- · Measure progress (selected operational KPI's)
- Audit for value process integrity and KPI / PPI validation

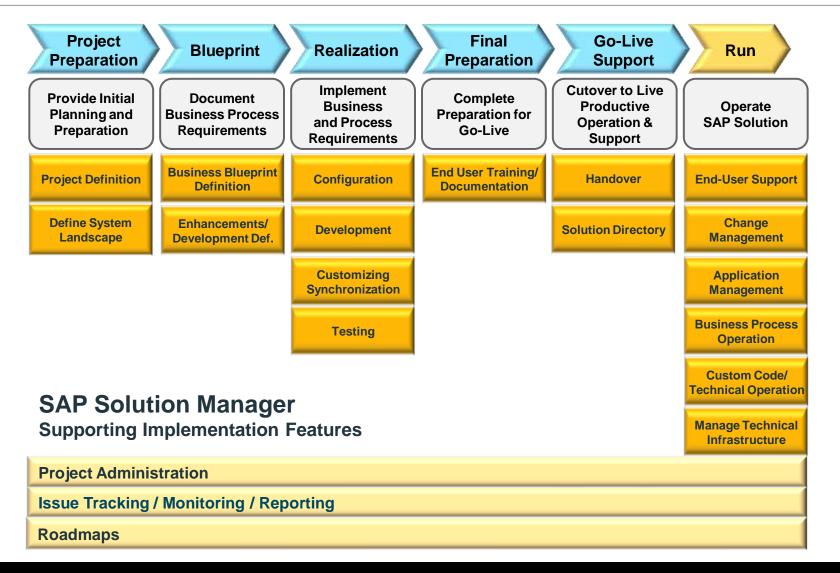
- · Governance for value
- Financial and operational KPI monitoring
- Annual benchmarking
- Apply Value Management concepts in future project
- SAP support on demand
- Audit for ongoing Value Realization

Project Quality Gates in ASAP

Q-Gates ensure that all key deliverables/actions of the gate have been completed in compliance with recommended practices and to the customer's satisfaction.

ASAP Project Phase Go Live **Project** Final **Blueprint** Realization **Preparation Support Preparation** Solution Final Validation Baseline Preparation Project **Project** Configuration Compliancy Preparation Compléted Phase for (Project Phase Completed Solution Realization (Go-Live Completed Closure) Completed Validation Readiness) Review Final Blueprint Configuration **Benefits:** Phase Completed Realization Completed Customer (Solution Built) Build quality directly into the Acceptance project Manage project expectations Integration Tests for Monitor customer Realization Completed satisfaction (Realization Completed)

Solution Manager Use by ASAP Phase



Overview of Major Acceleration Techniques built into ASAP 7

IP Re-Use

- Best Practices / Preconfigured solutions
- Business Add Ons Jump Start for Content & Solutions
- Project Launch Sprint Team



Solution Demo Approach

- Early visualization of solution and development objects
- Iterative solution design process (workshop approach)



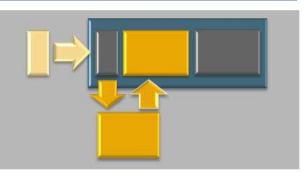
Iterative Build

- Value Based Roadmap and Product Strategy
- Incremental build and test cycles
- Frequent Q-Gates Time boxed and inspected increments

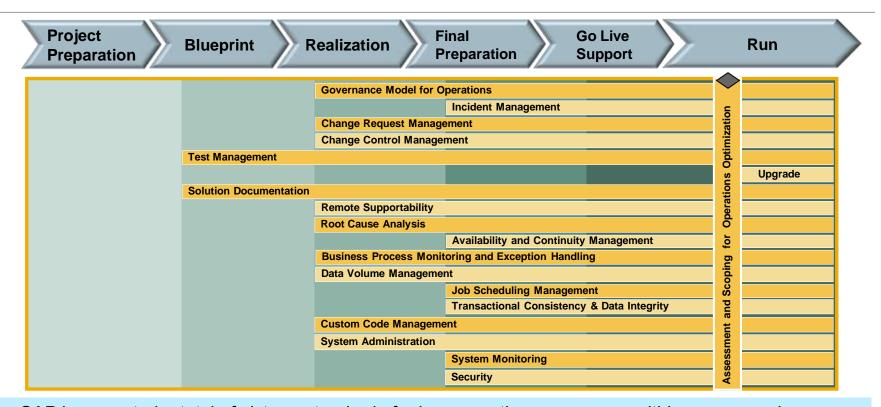


Parallelization of Services

- Integrated Service Delivery
- Value Prototyping
- Rapid Deployment Solution



ASAP - Run Phase Fundamentals SAP Standards for Solution Operations



- SAP has created a total of sixteen standards for key operations processes within a company's business and IT units.
- Each standard contains best-practice procedures on how to run the individual tasks, explanations on which tools inside SAP Solution Manager should be used, available training and services that support the adoption of the standard.
- The implementation and optimization of these SAP Standards for Solution Operations are the key deliverables of the Run phase work packages.

How to access ASAP Methodology





SAP Solution Manager

- Content delivery of content to Customers via ST-ICO content Service Packs
- Provides access to roadmap and ASAP Business Add-on business implementation content
- Integration with Roadmap Composer enables SAP internal users to easily update content in Solution Manager as necessary



SAP Service Marketplace

- View only environment to access the ASAP and ASAP Business Add-ons
- Open to customers, partners and SAP consultants
- Users have ability to download individual accelerators or browse the roadmap content on-line
- SMP also provides download version of the roadmap
- No additional toolsets or authorizations required

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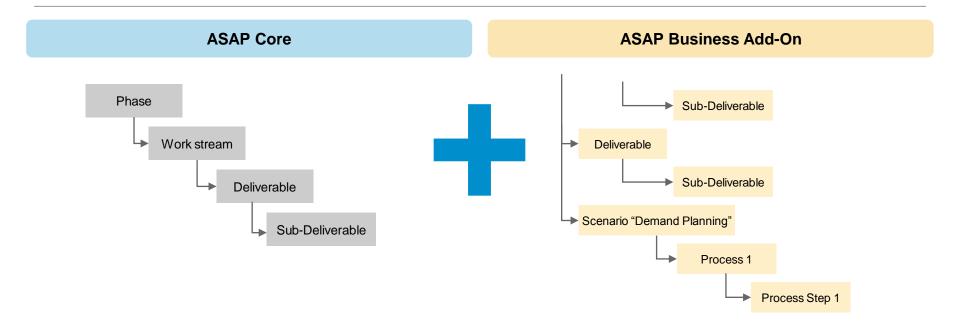
ASAP Business Add-ons with example of Agile implementation

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ASAP Implementation Roadmap Business Add-Ons



- Standard deliverables
- Value-added accelerators, templates and samples
- Includes standard SAP Service references

- Modular solution or Industry specific extensions
- Activated as required by solution
- Leverages ASAP Core content foundation
- Enables as ASAP Flavors in the toolset

The 3 categories of Business Add-ons to ASAP

Methodology, Governance and implementation technology Add-ons to ASAP

Examples:

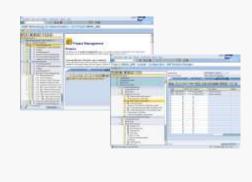
- BPM Strategy and Governance
- SOA Strategy and Governance
- SAP EA Framework for SOA
- Process Scanning Methodology
- AS-IS Analyze Methodology
- Agile Methodology



Implementation Content industry and cross industry Add-ons to ASAP

Examples:

- BI Architecture Design
- BI Reporting Design Deployment
- Point of Sales
- Duet
- Promotion Management
- Bulk Transportation Oil & GAS



Small BPM/SOA Implementation Packages Add-ons to ASAP

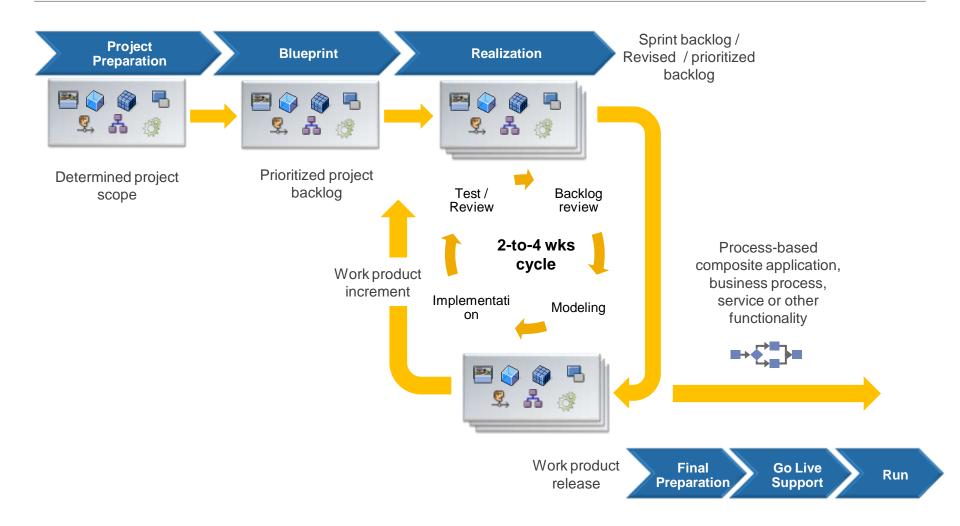
Examples:

- Social Media (Twitter Customer Service, and Marketing Campaign)
- Workflow on BlackBerry or iPhone
- Supply Network Planning (Master Data Cockpit)
- Sales on BlackBerry or iPhone
- OneTouch SOA@Banking Toolbox



More than 50 business add-on packages available.

Example: Agile Business Add-on to ASAP Iterative approach to implementation



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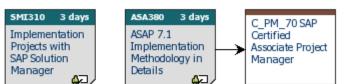


Enablement and Training

Closing

Certified SAP Associate Project Manager





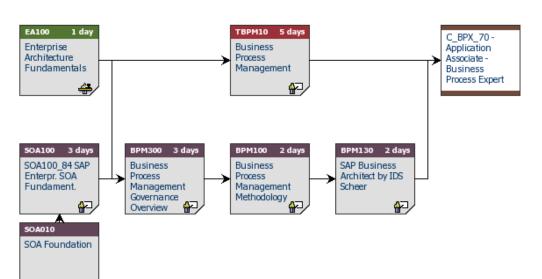
Certified Associate Project Manager curriculum

PM Associate Certification

The curriculum includes ASAP 7
Methodology with strong emphasis on
Value Delivery, OCM, BPM, SAP
Solution Manager, and Run SAP endto-end operations



Certified SAP Associate Business Process Expert



Certified Associate Business
Process Expert curriculum

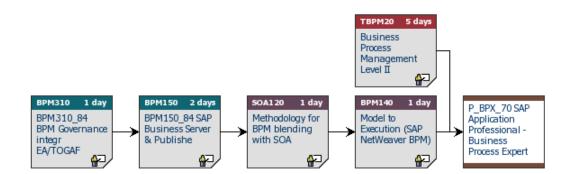
BPX Associate Certification

The curriculum includes ASAP 7
Methodology and Governance
Framework and the Business Add-ons to
ASAP content

The curriculum is both offer as class room training and as virtual training



Certified SAP Professional Business Process Expert





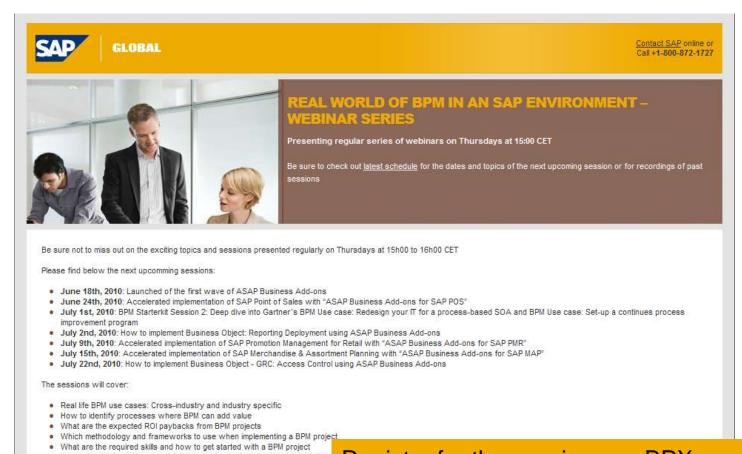
Certified Professional Business Process Expert curriculum

BPX Professional Certification

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Community: BPM Webinars open to everyone

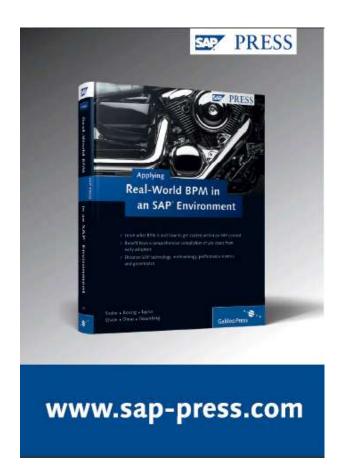


• Insight into SAP's technology strategy and innovation, SAP NetWeaver BPM
These sessions will reflect key aspects of the new SAP BPM Book - "Real-World contributing authors of this new BPM book. The sessions will take place on a regular available on the BPM Use Case wiki.

Register for the sessions on BPX community:

http://www.sdn.sap.com/irj/scn/realworldbpm-available on the BPM Use Case wiki.

Book: Welcome to the exciting and interesting real world BPM in an SAP Environment



www.sappress.com

Applying Real-World BPM in an SAP Environment

- Learn what BPM is and how to get started within and SAP context
- Benefit from a comprehensive compilation of use-cases from early adopters
- Discover SAP technology, methodology, performance metrics and governance

Managing your business processes wisely is key to stay ahead of your competitors! This book is your guide to implementing Business Process Management in all its aspects in your SAP centric business and IT: It explains how BPM and standard software work together, how to prepare your company for the project, and how to put technology, governance, and the philosophy behind it in action. Extensive use cases from well known SAP customers including technical and process details make this book a true real-world experience!

Available now!

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Transformation: The new drivers license to implement SAP solutions based on best practice, own practice and best insight

SKILLS & MINDSET



Process Orchestration by leveraging process based pre-built assets

METHODOLOGY



ASAP 7 provides a proven, comprehensive, repeatable and rich implementation methodology to streamline projects

TOOLS



Solution Manager, BPM Technology (Business to Model and Modeling to execution)

PROCESS BASED IMPLEMENTATION CONTENT



Content Packages: ASAP Business Add-ons, Rapid Deployment Solution and Content Component: Solution Manager content, Best Practice....

TRAINING



Education: ASA380, TBPM10, TBPM20, SOA200, EA100, VD100, OCM100, TEC001...Associate and Professional Certifications: Project Management, BPX, EA, TEC....

COMMUNITY



http://www.sdn.sap.com/irj/bpx http://www.sdn.sap.com/irj/bpx/asap http://service.sap.com/asap http://service.sap.com/asap-business-add-ons

SAP Modeling Handbook

External BPM Webinars

http://www.sdn.sap.com/irj/sdn

Thank You!



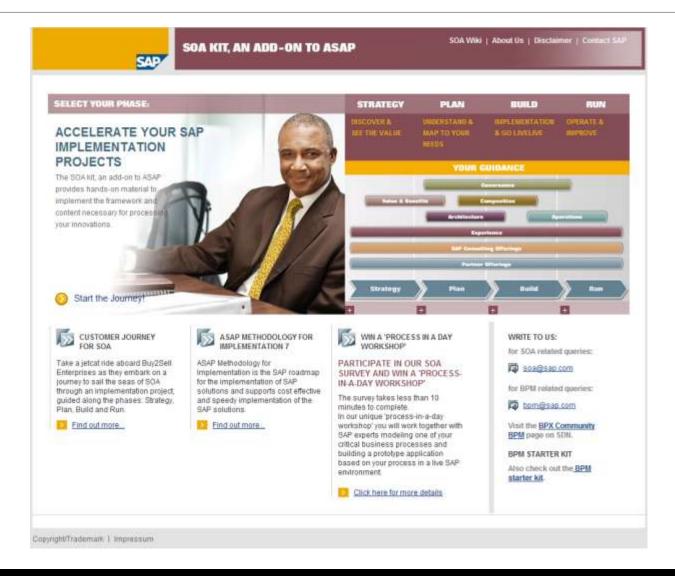


Appendix



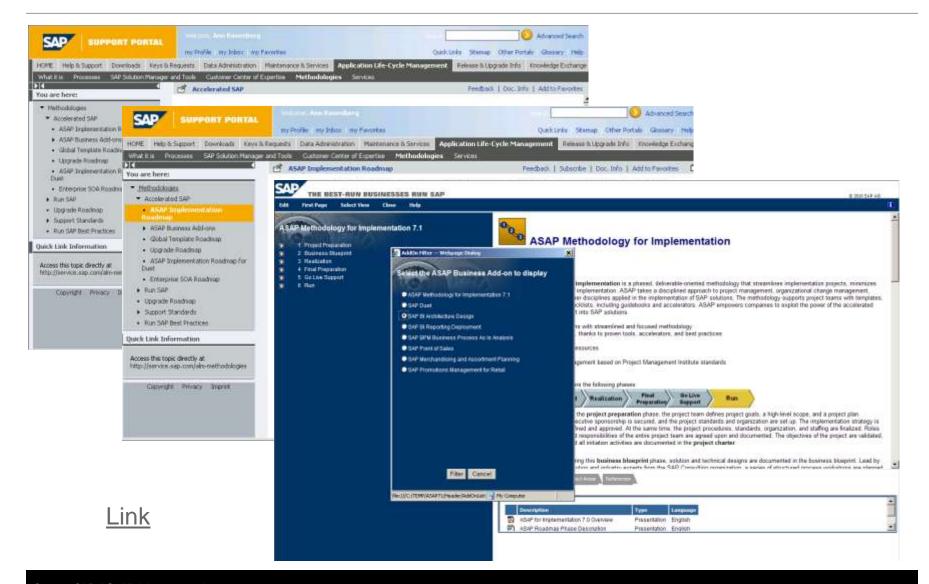
SOA KIT, an Add-on to ASAP

http://www.sdn.sap.com/irj/sdn/soa-kit



SAP Service Marketplace

https://service.sap.com/asap



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