Attention: New Update Process for Role-Based ILT

Background Information	1
System Implications	2
1) Courseware Marketplace	2
2) Skillpipe	3
3) Management Dashboard (License Management)	4
Questions & Answers	6

Background Information

Due to technical restrictions, Skillpipe is currently not able to restore user-generated content (highlights, notes, bookmarks) in role-based ILT courses after a course update. To mitigate the user impact of this shortcoming, Skillpipe adds a new course revision on the Skillpipe bookshelf for every course update. This display is similar to Fresh Editions, as the bookshelf contains a multi-cover course entry, which reveals the different revisions when clicking on it. By means of a course number suffix for each revision (e.g. 2019_Q1A) the user can identify the most recent version of the course.



The idea behind this interim solution was to ensure that students would still have access to their previously created highlights, notes and bookmarks by accessing the version in which they have been created. The downside of this approach is that the notes need to be manually transferred to the latest course version and that the list of revisions is ever growing.

With the Skillpipe release on **March 20th** this is about to change. The Skillpipe team has implemented an algorithm which enables highlights, notes and bookmarks to be restored even after a course has received bigger content updates. This means that we can stop adding new revisions of the course with every update, but rather display **one** version of a role-based ILT course in the Skillpipe bookshelf. This new course can easily be identified by the "-A" revision declaration. These "-A" versions will always show the latest content and will be updated moving forward.

Important: The highlights and notes transfer will only work for this "-A" version moving forward. Therefore, we recommend to transfer important highlights and notes to this new course version.

System Implications

1) Courseware Marketplace

There will be no change on Courseware Marketplace. The course numbers (of single courses and Packaged Sets) will remain unchanged.



Remember: Nothing changes on Courseware Marketplace.

2) Skillpipe

Scenario 1: new to role-based ILT

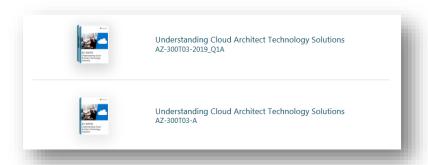
If the user has not yet redeemed a role-based ILT course or is brand new to Skillpipe, the transition will have no impact. When the user redeems the role-based ILT course to his bookshelf, it will directly show up as the new "-A" version.



Important: This is equally true for all license keys which have been purchased prior to the implementation of this change. Redeeming an unused license key in Skillpipe after March 20th will always unlock the new "-A" version of the course, regardless when the license key has been purchased (assuming the license key has not yet expired).

Scenario 2: already using role-based ILT

Assuming that a Skillpipe user has already redeemed a license key for a role-based ILT course in the past, after the functional update on March 20th, a new course "-A" version will appear in the bookshelf **alongside** the already existing one.



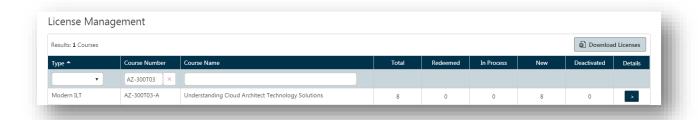
The old course revisions will still be accessible in Skillpipe to provide the user with the option to transfer important highlights and notes to the new "-A" version of the course, as the older versions will no longer receive content updates anymore.

Remember: The course versions for role-based ILT ending on "-A" will be the only ones to receive content updates moving forward.

3) Management Dashboard (License Management)

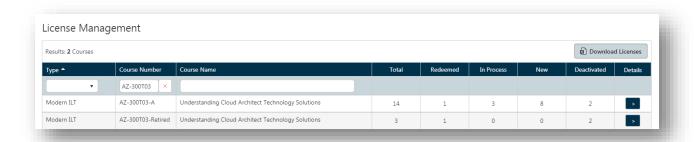
Scenario 1: no role-based ILT purchases yet

Assuming the customer has not yet purchased any role-based ILT courses prior to March 20th, nothing much will change. Once the customer makes a purchase for role-based ILT on Courseware Marketplace, the license keys will show up in the Management Dashboard listing the new "-A" version course numbers (e.g. AZ-300T03-A).



Scenario 2: already purchased role-based ILT prior to March 20th

If the customer has already purchased license keys for a specific role-based ILT course before March 20th and some of these license keys have already been redeemed before March 20th, there will be two entries for the affected role-based ILT courses in the Management Dashboard.



- 1) For each role-based ILT license key, that was redeemed before March 20th, the Management Dashboard will show a second license key, which represents the new "-A" version of the course (e.g. AZ-300T03-A).
- 2) Alongside the new "-A" version, the users will still be able to access the "older" versions of the course in Skillpipe. For this reason, the Management Dashboard will also display the license keys associated to these older versions of the course.

Note: To make them easily distinguishable from the newer "-A" version, we will change their name from "AZ-300T03" to "AZ-300T0-Retired". The course number shown in Skillpipe (e.g. AZ-300T03-2019_Q1A) will not change. The course number extension "-Retired" will only be visible in the Management Dashboard to indicate that this is the version which will not receive content updates anymore.

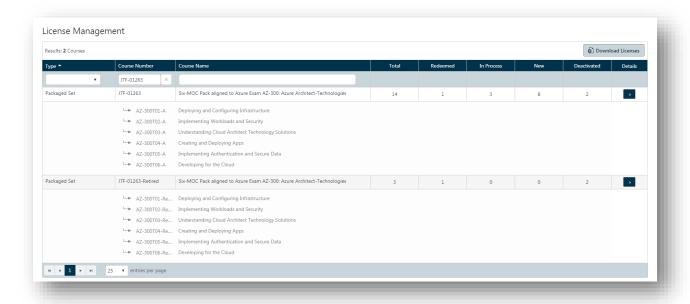
Important: All unused license keys with status "New" or "In Process" will automatically be migrated to the new "-A" version of the role-based ILT courses. Students that redeem these license keys after March 20th will always unlock the latest "-A" version of their course in Skillpipe.

Remember: If you already purchased role-based ILT prior to March 20th you will see two entries for the same course in your Management Dashboard: the new "-A" versions alongside to older "-Retired" versions.

Any unused license keys purchased prior to March 20th will automatically unlock the new "-A" version of the course.

Display of Packaged Sets

The behavior is the same for Packaged Sets: If you have already purchased Packaged Set license keys with role-based ILT courses before March 20th, and some of these license keys have already been redeemed prior to this date, you will see two entries in your Management Dashboard:



Questions & Answers

When does the new process become effective?

All described changes will become effective after March 20th.

What happens if I already have a role-based ILT course in Skillpipe?

A new version of the course will appear in the bookshelf alongside the already existing one. The course number of this new version ends with "-A". This course version will always show the latest course content and receives content updated moving forward.

We recommend to transfer important highlights and notes to the new course version and to only work with this new version moving forward.

What happens to the old courses?

The old course revisions will still be accessible in Skillpipe to provide the user with the option to transfer important highlights and notes to the new "-A" version of the course. Please keep in mind, that these old revisions of the course will not receive any updates moving forward.

We might remove the old revisions from the user's bookshelf sometime in the future. If we decide to do so, we will communicate this change in advance.

What happens if a role-based ILT course receives an update?

If a role-based ILT course receives an update, there will be no new course revisions. Instead, the "-A" version of the course (e.g. AZ-300T03-A) receives an update. This is flagged by an "Update Available" badge on the course cover in Skillpipe.

Highlights, notes, and bookmarks will be transferred to the updated course content automatically. Please note that highlights and notes on content parts, which were deleted in the updated content version, cannot be restored.

How does the "-A" version differ from the last revision?

From a content perspective, there is no difference between the "-A" version (e.g. AZ-300T03-A) and the last revision of a course (e.g. AZ-300T03-2019_Q1A). The only difference is that the "-A" version will receive future content updates.

Will my notes in the old courses be transferred to the new "-A" version?

No, highlights and notes will not be transferred to the new "-A" version. If the user has created important highlights and notes in a previous revision of the courses, these need to be migrated to the new "-A" version of the course manually.

Any highlights and notes added to the "-A" version of the course will be restored automatically, if the "-A" version receives an update.

What happens to license keys that were purchased (but not redeemed) before March 20th?

Students that redeem a role-based ILT license key that was purchased before March 20th will automatically get the "-A" version in Skillpipe. They will not see old revisions of the course. License keys that were purchased, but not redeemed, before March 20th remain the same. Already distributed license keys are still valid.

What happens to license keys that are purchased after March 20th?

A student who redeems a license key for a role-based ILT that is purchased after March 20th will get the new "-A" version of the course in Skillpipe.

Which courses are affected?

This new update process only applies to (already released and future) role-based ILT courses. These courses are already available and will be affected by the update:

Course Title	Course Number
Manage Subscriptions and Resources	AZ-100T01-AC
Implementing and Managing Storage	AZ-100T02-AC
Deploying and Managing Virtual Machines	AZ-100T03-AC
Configuring and Managing Virtual Networks	AZ-100T04-AC
Manage Identities	AZ-100T05-AC
Migrate Servers to Azure	AZ-101T01-AC
Implementing and Managing Application Services	AZ-101T02-AC
Implement Advanced Virtual Networking	AZ-101T03-AC
Secure Identities	AZ-101T04-AC
Select the Appropriate Azure Technology Development Solution	AZ-200T01-AC
Develop for Azure Storage	AZ-200T02-AC
Develop Azure Platform as a Service Solutions	AZ-200T03-AC
Implement Security in Azure Development Solutions	AZ-200T04-AC
Develop for an Azure Cloud Model	AZ-201T01-AC
Implement Azure Development Integration Solutions	AZ-201T02-AC
Develop Azure Cognitive Services, Bot, and IoT Solutions	AZ-201T03-AC
Deploying and Configuring Infrastructure	AZ-300T01-AC
Implementing Workloads and Security	AZ-300T02-AC
Understanding Cloud Architect Technology Solutions	AZ-300T03-AC
Creating and Deploying Apps	AZ-300T04-AC
Implementing Authentication and Secure Data	AZ-300T05-AC
Developing for the Cloud	AZ-300T06-AC
Designing for Identity and Security	AZ-301T01-AC
Designing a Data Platform Solution	AZ-301T02-AC
Designing for Deployment, Migration, and Integration	AZ-301T03-AC
Designing an Infrastructure Strategy	AZ-301T04-AC
Implementing DevOps Development Processes	AZ-400T01-AC
Implementing Continuous Integration	AZ-400T02-AC
Implementing Continuous Delivery	AZ-400T03-AC
Implementing Dependency Management	AZ-400T04-AC
Implementing Application Infrastructure	AZ-400T05-AC
Implementing Continuous Feedback	AZ-400T06-AC
Designing a DevOps Strategy	AZ-400T07-AC

Microsoft Azure Fundamentals	AZ-900T01-AC
Dynamics: Power platform fundamentals	MB-200T01-AC
Dynamics Power platform automation	MB-200T02-AC
Dynamics Power platform integrations	MB-200T03-AC
Dynamics: Power platform test and deploy	MB-200T04-AC
Dynamics 365 for customer engagement for Sales	MB-210T01-AC
Dynamics 365 for customer engagement for Customer Service	MB-230T01-AC
Installing Windows 10	MD-100T01-AC
Configuring Windows 10	MD-100T02-AC
Protecting Windows 10	MD-100T03-AC
Maintaining Windows 10	MD-100T04-AC
Deploying the Modern Desktop	MD-101T01-AC
Managing Modern Desktops and Devices	MD-101T02-AC
Protecting Modern Desktops and Devices	MD-101T03-AC
Office 365 Management	MS-100T01-AC
Microsoft 365 Tenant & Service Management	MS-100T02-AC
Microsoft 365 Identity Management	MS-100T03-AC
Microsoft 365 Security Management	MS-101T01-AC
Microsoft 365 Compliance Management	MS-101T02-AC
Microsoft 365 Device Management	MS-101T03-AC
Understanding the Modern Messaging Infrastructure	MS-200T01-AC
Managing Client Access and Mail Flow	MS-200T02-AC
Managing Messaging High Availability and Disaster Recovery	MS-200T03-AC
Defining a Hybrid Messaging Strategy	MS-201T01-AC
Managing Messaging Security, Hygiene, and Compliance	MS-201T02-AC
Managing Office 365 Content Services	MS-300T01-AC
Managing SharePoint Online	MS-300T02-AC
Enabling Microsoft Teams for Collaboration	MS-300T03-AC
Enabling Office 365 Workloads for Collaboration	MS-300T04-AC
Implementing SharePoint 2019 Infrastructure	MS-301T01-AC
Implementing SharePoint 2019 Service Applications	MS-301T02-AC
Implementing SharePoint Hybrid Scenarios	MS-301T03-AC
Migrating to SharePoint Online	MS-301T04-AC
Managing Microsoft 365 Identity and Access	MS-500T01-AC
Implementing Microsoft 365 Threat Protection	MS-500T02-AC
Implementing Microsoft 365 Information Protection	MS-500T03-AC
Administering Microsoft 365 Built-in Compliance	MS-500T04-AC
Microsoft 365 Fundamentals	MS-900T01-AC