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SUSAN E. JACKSON

Distinguished Professor, Department of Human Resource Management
Rutgers University, New Jersey, USA

Susan E. Jackson, PhD, is Distinguished Professor of Human Resource Management in the School of Management and Labor Relations. She received her B.A. in psychology and sociology from the University of Minnesota and her Master and Ph.D. degrees in organizational and social psychology from the University of California at Berkeley. Her primary areas of expertise for teaching and scholarship include managing for environmental sustainability, work team diversity, and strategic human resource management systems. She has published more than 150 scholarly articles and chapters on these and related topics, and is the author or editor of several books, including, *Managing Human Resources, 11th edition* (with R. Schuler and S. Werner), *Managing Knowledge for Sustainable Competitive Advantage* (with M. Hitt and A. DeNisi), *Managing Human Resources in Cross-Border Alliances* (with R. Schuler and Y. Luo), and *Diversity in Work Teams*. Her most recent book (with D. Ones and S. Dilchert), *Managing Human Resources in Environmentally Sustainable Organizations*, examines how HRM practices are being shaped by business strategies aimed at improving their environmental performance records in response to increasing pressures from employees, customers, and investors. In addition to her university activities, Professor Jackson has been elected to numerous offices in professional societies.

CONTACT INFORMATION

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EDUCATION

Ph.D. Social/Organizational Psychology
University of California, Berkeley

M.A. Social/Organizational Psychology
University of California, Berkeley

B.A. Psychology and Sociology
University of Minnesota, Morris

EMPLOYMENT

Current
Department of Human Resource Management, Rutgers University, 1998-present.
>   Associate Dean for Strategic Initiatives (Special Appointment), March, 2014-July, 2015.
>   Graduate Director of IRHR Doctoral Program, 1998-2006.

Previous
Department of Management, New York University.
>   Director of Doctoral Program in Management and Organizational Behavior.

Department of Psychology, New York University.
Department of Organizational Behavior & Industrial Relations, University of Michigan.
Department of Management, New York University.
Department of Psychology, University of Maryland, College Park, Maryland.
Personnel Analyst, Office of the Vice President, Academic and Staff Personnel Relations,
>   University of California Systemwide Administration, Berkeley, California.

PROFESSIONAL SERVICE and APPOINTMENTS

Academy of Management (Fellow)
>   Executive Committee, 2007-2012.
>>   Past President, 2011-2012.
>>   President, 2010-2011.
>>   President-Elect, 2009-2010.
>>   Program Chair and Vice President, 2008-2009.
>>   Program Chair-Elect and Vice-President Elect, 2007-2008.
>
>   Fellows Membership committee, 2010-2012.
>   New Journal Implementation Task Force: *Academy of Mgt Discoveries*, 2012 (Chair).
>   Institute of Medicine Task Force, 2006-2007.
>   Journal Restructuring Committee, 2005-2006.
>   Career Achievement Awards Committee, 2002-2005.
>   Editor Search Committee, 1998-1999.
>   Human Resources Division
>>   Heneman Career Achievement Award Committee, 2002-2004, 2008-2013,
>>>   2014-15. (Chair in 2008-9).
>>   Executive Committee, 2000-2003.
>>   Program Innovation Committee Chair, 2000-2001.
>>   Awards Committee, 1987-1988; 1989-1990.
>
>   Organizational Behavior Division
>>   Past President, 1994-95.
>>   President, 1993-94.
>>   President Elect, 1992-93.
>>   Program Chair, 1991-92.
>>   Program Chair-Elect, 1990-91.
>>   Awards and Review Panel, 1984-1986.
>>   Nominating Committee, 1984-1985.

Association for Psychological Science (Fellow)
British Academy of Management (Fellow)

International Federation of Scholarly Associations of Management
> Regional Representative, 2011-2012.

International Association of Applied Psychology
> Program Co-Chair, 1996-1998.

Society for Industrial and Organizational Psychology (Fellow)
> SIOP Conference Theme Track Committee, 2010-2011.
> Distinguished Professional Contributions Award Committee, 2004-2006.
> Science Journal Concept Task Force, 2005-2006.
> *Frontiers of Industrial & Organizational Psychology* (editorial board) 1996-1999.
> Scientific Affairs Committee, 1987-1989; 1993-1997.
> Member-at-Large/Long Range Planning Committee, 1989-1992.
> Program Committee, 1982-1987.
> Division 14 Program Chair, 1985.
> Midyear Conference Committee, 1985-1987.
> SIOP Annual Conference Program Chair, 1986.
> Education and Training Committee, 1984-1985.
> Liaison to APA's Board of Convention Affairs, 1983-1984.

Center for Creative Leadership
> Member, Board of Governors (1993-1999).
> Research Advisory Committee (1993-1999; Chair, 1997-1999).
> CEO Search Committee (1993-1994).
> Organization and Operations Committee (1997-1999).

International Research Seminar in Service Management
> Program Chair, HRM section (1990)
> International Human Resource Management Conference, Limerick, Ireland
>> U.S. Regional Representative, 2003.

Honorary Appointments
> Visiting Faculty, Institute for Business Administration (HRM), University of Zürich, 2012-ongoing.
> Scholarly Advisor, Institute for Inclusiveness and Diversity in Organizations, College of Business Administration, San Diego State University, 2011-2013.
> Research Fellow, Center for Performance-Led HR, Lancaster University, Lancaster, UK, 2008-ongoing.
> Research Fellow, Lorange Institute of Business, Zürich, 2010-2013 (also under former name of GSBA Zűrich, 2000-2009).
> Fellow, Sunningdale Institute, National School of Government, UK, 2005-2009.

Honors and Recognition for Scholarship
> Honorary Doctorate (Dr.h.c.), Economics and Business Administration, University of Zurich, 2015.
> Herbert Heneman Jr. Award for Career Achievement (given by the Human Resources Division of the Academy of Management), 2008.
> University of Minnesota Distinguished Alumni Award (given by the University of Minnesota, Morris Alumni Association), 2010.

Identified as the 4th most cited author in the field of management, 1981-2004 (*Journal of Management*, DOI: 10.1177/0149206308319533)

Ulrich & Lake Award for Excellence, 2004 (given by Wiley & Sons).

EDITORIAL ACTIVITIES

Senior Editor Roles

Senior Editor (HRM area), *Oxford Scholarly Reviews: Business and Management,* 2012-present.

Co-Editor, Book Series in *Global Human Resource Management*, Routledge Publications, 2001-present.

Editor, *Academy of Management Review*, 1994-1996.

Consulting Editor, *Academy of Management Review*, 1991-1993.

Guest Editor Roles

Guest Co-Editor (C. Marquis and Y. Li). *Management and Organization Review,* Special Issue on "Building Sustainable Organizations in China" (in progress).

Guest Co-Editor (with S. Russell and L. Anderson), *Journal of Organizational Behavior*, Special Issue on "Greening Organizational Behavior", Vol. 34, No. 2, 2013.

Guest Co-Editor (with D. W. S. Renwick, J. C. C. Jabbour and M. Camen-Muller), *German Journal of Research in Human Resource Management*, Special Issue on "Green Human Resource Management", Vol. 25, No. 2, 2011.

Guest Co-Editor (with M. A. Hitt, P. W. Beamish, and J. E. Mathieu), *Academy of Management Journal,* Special Research Forum on "Building Bridges across Levels," Vol. 50, No. 6, 2007.

Guest Co-Editor (with Randall S. Schuler and S. Dolan), *International Journal of Manpower,* Special issue on "Trends and Emerging Issues in HRM: Global and Transcultural Perspectives", Vol. 22, No. 3, 2001.

Advisory Board Roles

Cross Cultural Management: An International Journal, 2007-2014.

Journal of Organizational Effectiveness: People and Performance, 2013-present.

International Journal of Manpower, 2001-present.

Esade-Deusto Series in *Managing People in the 21st Century Organizations*, 2005-2012.

Journal of Trust Research, 2008-2009.

Journal Review Boards

Academy of Management Journal, 2001-2010.

Academy of Management Review, 1988-1990.

Applied Psychology: An International Review, 1992-2006.

Human Resource Management Journal, 1999-2004.

Human Resource Planning, 1986-1993.

Journal of Applied Psychology, 1988-1993; 1996-2002.
    [Editor Selection Committee, 2001].

Journal of Business and Psychology, 1986-1990.

Journal of Occupational and Organizational Psychology, 1999-2004.

Journal of Organizational Behavior, 1993-1995.

Journal of Service Research, 1997-2000.
Organizational Dynamics, 1996-present.
Personnel Psychology, 1985-1993.

UNIVERSITY SERVICE
A record of service on departmental, school and university committees is available upon request.

PUBLICATIONS

Books

Jackson, S. E., Ones, D., and Dilchert, S. (2012). *Managing human resources for environmental sustainability.* San Francisco: Jossey-Bass.

Jackson, S. E., Schuler, R. S., and Werner, S. (2012). *Managing Human Resources. 11e*. Mason, Ohio: Cengage. (Available July, 2011).

Saba, T., Dolan, S. L., Jackson, S. E., and Schuler, R. S. (2008). *La Gestion des Ressources Humaines: Tendances, enjeux et practiques actuelles, 4ᵉ édition.* Quebec: Editions du Renouveau Pedagogique Inc. [Details about prior editions available upon request.]

Hellriegel, D., Jackson, S. E., Slocum, J. W. (2008). *Managing: A Competency-Based Approach*, 11ᵗʰ edition. Cincinnati: South-Western. [Details about prior editions available upon request.] See also:

> Hellriegel, D., S. E., Slocum, J. W., Jackson, S. E., Louw, L. and Associates (2012). *Management: Fourth South African Edition.* Oxford, UK: Oxford University Press.

> Hellriegel, D., Jackson, S. E., Slocum, J. W. (2009). Administración*: Un enfoque basado en competencias*, 11a edición. Santa Fe: Cengage Learning.

Dolan, S. L., Valle, R. C., Jackson, S. E., and Schuler, R. S. (2007). *La Gestión de los Recursos Humanos: Cómo atraer, retener y desarrollar, con éxito el capital humanos en tiempos de transformación, 3a ed.* McGraw-Hill. [Details about prior editions available upon request.]

Schuler, R. S., and Jackson, S. E. (2007). *Strategic Human Resource Management, 2ed.* London: Blackwell. [Prior edition published in 1999; also available in simplified Chinese, published by Southwestern University of Finance & Economic Press.]

Jackson, S. E., Hitt, M. A., and DeNisi, A. S. (eds.) (2003). *Managing Knowledge for Sustained Competitive Advantage: Designing Strategies for Effective Human Resource*

Management (an edited volume in the SIOP Scientific Frontiers Series). San Francisco: Jossey-Bass.

Schuler, R. S., Jackson, S. E., and Luo. (2003). *Managing Human Resources in Cross-border Alliances*. London, UK: Routledge Publishing.

Cooper, C. L., & Jackson, S. E. (eds.) (1997). *Creating Tomorrow's Organizations: A Handbook for Future Research in Organizational Behavior.* New York: Wiley & Sons.

Ruderman, M. N., Hughes-James, M., & Jackson, S. E. (eds.) (1996). *Selected Research on Work Team Diversity*. Greensboro, NC: Center for Creative Leadership and American Psychological Association.

Maslach, C., Jackson, S. E., & Leiter, M. P. (1996). *Maslach Burnout Inventory and Manual: Third Edition.* Palo Alto, CA: Consulting Psychologists Press. [Prior editions published in 1981 and 1986.]

Jackson, S. E., & Ruderman, M. N. (eds.) (1995). *Diversity in Work Teams: Research Paradigms for a Changing Workplace*. Washington, D. C.: American Psychological Association.

Jackson, S. E., & Associates (1992). *Diversity in the Workplace: Human Resources Initiatives.* New York: Guilford Press. (Paperback edition published in 1993).

Journal Articles and Book Chapters

Chung, Y., Liao, H., Jackson, S. E., Subramony, M., Colakoglu, S., & Jiang, Y. (in press). Cracking but not breaking: Joint effects of faultline strength and diversity climate on loyal behavior. *Academy of Management Journal. (doi: 10.5465/amj.2011.0829)*

Kim, A., Kim, Y., Han, K., Jackson, S. E., & Ployhart, R. E. (in press). Multilevel influences on voluntary workplace green behavior: Individual differences, leader behavior, and coworker advocacy. *Journal of Management (doi: 10.1177/0149206314547386).*

Chuang, C-H., Jiang, Y., and Jackson, S. E. (in press). Can knowledge-intensive teamwork be managed? Examining the roles of HRM systems, leadership, and tacit knowledge. *Journal of Management. (doi: 10.1177/0149206313478189)*

Jackson, S. E., Schuler, R. S., and Jiang, K. (2014). An aspirational framework for strategic human resource management. *The Academy of Management Annals, Volume 8*, pp. 1-56.

Jackson, S. E., Jiang, K., & Schuler, R. S. (2014). Strategic human resource management. In R. W. Griffin (ed.), *Oxford Bibliographies*, published online at:

http://www.oxfordbibliographies.com/view/document/obo-9780199846740/obo-9780199846740-0034.xml

Jackson, S. E. (2015). Diversity management. In C. Cooper (ed.), *Wiley Encyclopedia of Management, 3rd edition, Volume 11*. London, UK: Wiley. (http://onlinelibrary.wiley.com/book/10.1002/9781118785317?dmmsmid=89284&dmmspid=12292070&dmmsuid=2345708)

Kawamura, K. M., and Jackson, S. E. (2014). Scholar corner: Kristine Marin Kawamura interviews Susan E. Jackson, PhD. *Cross-Cultural Management: An International Journal*, Vol. 21, 261-283.

Schuler, R. S., & Jackson, S. E. (2014). Human resource management and organizational effectiveness: Yesterday and today. *Journal of Organizational Effectiveness: People and Performance,* 1: 35-55. This article received the Emerald Award for Excellence 2015 for the journal's most outstanding paper published in 2014.

Schuler, R. S., Jackson, S. E., and Tarique, I. (2014). Human resource management in context. In R. Blanpain (Ed.), *Comparative Labour Law and Industrial Relations in Industrialized Market Economies, 11 ed.*, pp. 101-152. (The Netherlands: Kluwer Law International BV).

Jackson, S. E. (2013). Behavioral perspective of strategic human resource management. In E H. Kessler (ed.), *Encyclopedia of Management Theory*, pp. 66-72. (London, UK: Sage).

Chung, Y., and Jackson, S. E. (2013). The internal and external networks of knowledge-intensive teams: The role of task routineness. *Journal of Management,* 39 (2): 442-468.

Jiang, Y., Jackson, S. E., Shaw, J. B., and Chung, Y. (2012). The consequences of educational specialty and nationality faultlines for project teams. *Small Group Research,* 43(5): 613–644.

Jackson, S. E. (2012). Melding I-O scholarship and practice for environmental sustainability. *Industrial and Organizational Psychology: Perspectives on Science and Practice*, 5(4): 477-480.

Jackson, S. E. (2012). Building empirical foundations to inform the future practice of environmental sustainability. In S. E. Jackson, D. Ones, and S. Dilchert (2012). *Managing human resources for environmental sustainability*, pp. 416-432. San Francisco: Jossey-Bass.

Jackson, S. E. (2012). Portrait of a slow revolution toward environmental sustainability. In S. E. Jackson, D. Ones, and S. Dilchert (2012). *Managing human resources for environmental sustainability*, pp. 3-20. San Francisco: Jossey-Bass.

Jackson, S. E. (2012). HRM und ökologische Nachhaltigkeit. In G. Ochsenbein, U. Pekruhl, and R. Spaar (Hrsg.), *Human Resource Management: Jahrbuch 2012,* pp. 175-206. (Zürich: WEKA Business Media).

Jackson, S. E. (2012). We @ AOM (AOM 2011 Presidential Address). *Academy of Management Review*, 37 (2): 170-171. Also see http://meeting.aomonline.org/2011.

Maslach, C., Leiter, M. P., and Jackson, S. E. (2012). Making a significant difference with burnout interventions: Researcher and practitioner collaboration. *Journal of Organizational Behavior,* 33: 296–300

Jackson, S. E., Schuler, R. S., Lepak, D., and Tarique, I. (2012). Human resource management practice and scholarship: A North American perspective. In: C. Brewster and W. Mayrhofer (eds.), *Handbook of Research on Comparative Human Resource Management*, pp. 451-477. (Cheltenham, UK: Edward Elgar Publishing).

Jackson, S. E., and Schuler, R. S. (2011). Cultural diversity in cross-border alliances. In Stahl, G. K., Mendenhall, M., & Oddou, G. R. (Eds.), *Readings and Cases in International Human Resource Management and Organizational Behavior* (5th ed.). (London: Routledge). [Adapted from R. S. Schuler, S. E. Jackson, and Y. Luo, *Managing Human Resources in Cross-Border Alliances.* London: Routledge, 2004.]

Jackson, S. E., Renwick, D. W. S., Jabbour, C. J. C., and Muller-Camen, M. (2011). State-of-the-art and future directions for green human resource management: Introduction to the special issue. *Zeitschrift für Personalforschung, (German Journal of Research in Human Resource Management),* 25 (2), 99-116.

Chung, Y., and Jackson, S. E. (2011). Coworker trust and knowledge creation: A multilevel analysis. *Journal of Trust Research,* 1 (1): 63-81.

Jackson, S. E. and Joshi, A. (2011). Work team diversity. In S. Zedeck (ed.), *APA Handbook of Industrial and Organizational Psychology, Volume 1,* pp. 651-686. Washington, DC: American Psychological Association.

Jackson, S. E., and Seo, J. (2010). The greening of strategic HRM scholarship. *Organizational Management Journal*, 7 (Winter): 278-290.

Schuler, R. S., Jackson, S. E., and Tarique, I. (2011). Global talent management and global talent challenges: Strategic opportunities for IRHM . *Journal of World Business*, 46: 506-516.

Schuler, R. S., Jackson, S. E., and Tarique, I. (2011). Framework for global talent management: HR actions for dealing with global talent challenges. In H. Scullion and D. Collings (eds.), *Global Talent Management*, pp. 17-36. (London: Routledge, 2011). [Adapted from R. S. Schuler, S. E. Jackson, and I. Tarique, Global talent management and

global talent challenges: Strategic opportunities for IRHM. *Journal of World Business,* 2011; Adapted and reprinted in Stahl, G. K., Mendenhall, M., & Oddou, G. R. (Eds.), Readings and Cases in International Human Resource Management and Organizational Behavior (5th ed.). London: Routledge.)

Schuler, R. S., Jackson, S. E., and Tarique, I. (2010). Human resource management in context. In R. Blanpain and C. Engels (eds.) *Comparative Labour Law and Industrial Relations in Industrialised Market Economies*, *10th ed*., pp. 97-137. (The Hague: Kluwer Law International).

Schuler, R. S., and Jackson, S. E. (2009). Global realities for MNEs: Implications for international human resource management. In R. Berndt (ed.), *Economic World 2010: Trends and Strategies, Volume 15*. (Berlin: Springer). [This chapter received the GSBA Best Academic Reader's Article for 2009].

Jackson, S. E. and Hong, Y. (2008). Knowledge work. In C. L. Cooper and J. Barling (eds.), *The Sage Handbook of Organizational Behavior, Volume 1: Micro Approaches*, pp. 371-392. (London, UK: Sage).

Jackson, S. E., and Chung, Y. (2008). The people make the place complicated. In D. B. Smith (ed.), *The People Make the Place: Dynamic Linkages between Individuals and Organizations,* pp. 37-62. (Mahwah, NJ: Lawrence Erlbaum).

Hitt, M. A., Beamish, P.W., Jackson, S. E., and Mathieu, J. E. (2007). Building theoretical and empirical bridges across levels: Multilevel research in management. *Academy of Management Journal,* 50 (6): 1385-1399.

Schuler, R. S., and Jackson, S. E. (2007). Human resource management in context. In R. Blanpain (ed.) *Comparative Labour Law and Industrial Relations in Industrialized Market Economies*, 9th ed., pp. 95-133. (The Hague: Kluwer Law International.)

Jackson, S. E., Chuang, C-H., Harden, E., and Jiang, Y. (2006). Toward developing human resource management systems for knowledge-intensive teamwork. In J. Martocchio (ed.), *Research in Personnel and Human Resource Management, Vol. 25*, pp. 27-70. (Oxford, UK: Elsevier).

Joshi, A., Liao, H. and Jackson, S. E. (2006). Cross-level effects of workplace diversity on sales performance and pay. *Academy of Management Journal*, 49, 459-481.

Hyland, M. A., and Jackson, S. E. (2006). A multiple stakeholder perspective: Implications for measuring work-family outcomes. In M. Pitt-Catsouphes, E. E. Kossek, and S. Sweet (eds.), *The Work and Family Handbook: Multi-disciplinary Perspectives and Approaches,* pp. 527-549. (Mahwah, NJ: Lawrence Erlbaum).

Schuler, R. S., Jackson, S. E., and Fendt, J. (2005). Managing human resources in cross-border alliances. In H. Scullion and M. Linehan (eds.), *International Human Resource Management: A Critical Text*, pp. 202-235 (New York: Palgrave/MacMillan).

Jackson, S. E. (2005). Diversity management. In N. Nicholson, P. Audia and M. Pillutla (Eds.), *Blackwell Encyclopedic Dictionary of OB 2nd Edition*, pp. 91-95. (Oxford: Blackwell).

Schuler, R. S., and Jackson, S. E. (2005). A quarter-century review of human resource management in the U. S. *Management Revue*, 16 (1): 1-25.
> *Reprinted in:* N. Anderson (ed.), *Fundamentals of Human Resource Management: Volume 1, HRM Defined and in Organizational Context*. London: Sage, 2007.
> *Reprinted in:* R. S. Schuler and S. E. Jackson, S. E. *Strategic Human Resource Management, 2ed.* London: Blackwell, 2007, pp. 214-240.

Jackson, S. E., and Joshi, A. (2004). Diversity in social context: A multi-attribute, multi-level analysis of team diversity and sales performance. *Journal of Organizational Behavior* 25: 675-702.

Schuler, R. S., and Jackson, S. E. (2004). Human resource management in context. In R. Blanpain (ed.), *Comparative Labour Law and Industrial Relations in Industrialized Market Economies*, pp. 103-137. (The Hague: Kluwer Law International).

Schuler, R. S., Tarique, I., and Jackson, S. E. (2004). Managing human resources in cross-border alliances. In C. L. Cooper and S. Finkelstein (eds.), *Advances in Mergers and Acquisitions, Volume 3*, pp. 103-129. Amsterdam: Elsevier/JAI Press.

Jackson, S. E., and Erhardt, N. (2004). Building social connections to gain the knowledge advantage. In Goldsmith, M., Morgan, H., and Ogg, A. J. (eds.), *Leading organizational learning: Harnessing the power of knowledge*, pp. 255-265. San Francisco: Jossey-Bass.

Jackson, S. E., Joshi, A., and Erhardt, N. L. (2003). Recent research on team and organizational diversity: SWOT Analysis and Implications. *Journal of Management,* 29(6): 801-830.

Jackson, S. E., and Schuler, R. S. (2003). Cultural diversity in cross-border alliances. In D. Tjosvold and K. Leung (eds.), *Cross-Cultural Management: Foundations and Future*, pp 123-154. (Hampshire, UK: Ashgate).

Joshi, A., and Jackson, S. E. (2003). Managing workforce diversity to enhance cooperation in organizations. M. A. West, D. Tjosvold, and K. Smith (eds.), *International Handbook of Organizational Teamwork and Cooperative Working,* pp. 277-296. (New York: Wiley).

Kochan, T., Bezrukova, K., Ely, R., Jackson, S. E., Joshi, A., Jehn, K. E., Leonard, D., Levine, D., and Thomas, D. (2003). The effects of diversity on business performance: Report of a feasibility study of the diversity research network. *Human Resource Management Journal, 42 (1)*, pp. 3-21. [This article received the 2004 Ulrich & Lake Award for Excellence.]

Schuler, R. S., Jackson, S. E., and Fendt, J. (2003). HR leader, staff and department. In R. Berndt (ed.), *Leadership in turbulenten Zeiten*, pp. 371-394. (Berlin: Springer.)

Jackson, S. E., and Schuler, R. S. (2002). Managing individual performance: A strategic perspective. In S. Sonnentag (ed.), *Psychological Management of Individual Performance*, pp. 372-390 (Chichester: J Wiley & Sons).

Schuler, R. S., and Jackson, S. E. (2002). Strategic human resource issues in international joint ventures. In C. Scholz and Y. Zentes (eds.) *Strategic Management: A European Approach*, pp. 243-262 (Wiesbaden: Gabler, 2002).

Jackson, S. E., & Joshi, A. (2001). Research on domestic and international diversity in organizations: A merger that works? In N. Anderson, D. S. Ones, H. K. Sinangil, and C. Viswesvaran (eds.), *Handbook of Work, Industrial and Organizational Psychology*. Thousand Oaks, CA: Sage, pp. 206-231.

Schuler, R. S., and Jackson, S. E. (2001). HR issues and activities in mergers and acquisitions, *European Management Journal* 19 (3), 239-253.
> *Reprinted in:* K. Hutchings and H. DeCieri (eds.), *International Human Resource Management: From Cross-cultural Management to Managing a Diverse Workforce.* London: Ashgate Publishing Ltd, 2007.

Schuler, R. S., and Jackson, S. E. (2001). Seeking an edge in mergers and acquisitions. *Financial Times* October 22 (In Special Section on People Management, Part II).
> *Reprinted in:* Pickford, J. (Ed) (2003). *Mastering People Management*, pp. 47-52. London: Pearson Education Limited.

Schuler, R. S., and Jackson, S. E. (2001). HR roles, competencies, partnerships, and structure. In M. Warner (ed), *International Encyclopedia of Business and Management, 2nd ed.* London: Thomson Learning, pp. 2734-2752.

Jackson, S. E., and Schuler, R. S. (2001). Turning knowledge into business advantage. *Financial Times*, January 15 (In Mastering Management Supplement, pp. 8-10).

Schuler, R. S., Jackson, S. E., and Storey, J. (2001). HRM and its link with strategic management. In J. Storey (ed.), *Human Resource Management: A Critical Text.* London and Boston: Thomson Learning, pp. 114-130.

Schuler, R. S., and Jackson, S. E. (2001). Human resource management: Past, present and future. In R. Blanpain and C. Engles (eds.), *Comparative Labour Law and Industrial Relations in Industrialized Market Economies, 7th ed.*, pp. 181-209. The Hague: Kluwer Law International.

Jackson, S. E., and Schuler, R. S. (2000). Managing human resources for innovation and learning. In R. Berndt (ed.), *Innovatives Management*, pp. 327-356. Berlin: Springer. (This article received the Best Reader Award, from GSBA-Zurich).

Murphy, P. R., & Jackson, S. E. (1999). Managing work-role performance: Challenges for 21st century organizations and employees. In D. R. Ilgen and E. D. Pulakos (eds.), *The Changing Nature of Work Performance*, pp. 325-365. San Francisco: Jossey-Bass.

Jackson, S. E. (1999). Research on work team diversity: Progress and promise. *Performance Improvement Quarterly,* 12 (1), 200-203.

Jackson, S. E. (1998). Diversity. In C. L. Cooper and C. Argyris, *Encyclopedia of Management*, pp. 172-173. Oxford: Blackwell.

Schuler, R. S., & Jackson, S. E. (1998). Managing organizational changes and the role of human resources management. In R. Berndt (ed.), *Unternehmen im Wandel (Change Management)* Berlin: Springer-Verlag, pp. 395-417.

Schuler, R. S., Turnheim, J. K., & Jackson, S. E. (1998). Human resource management: Past, present, and future. In R. Blanpain and C. Engels (eds.), *Comparative Labour Law and Industrial Relations in Industrialized Market Economies*, 6th edition, pp. 177-205. Kluwer, The Netherlands: Deventer.

Huselid, M. A., Jackson, S. E., & Schuler, R. S. (1997). Technical and strategic human resource management effectiveness as determinants of firm performance. *Academy of Management Journal*, 40 (1), 171-188.

Jackson, S. E. (1997). Diversity. Entry in L. H. Peters, C. R. Greer, and S. A. Youngblood (Eds.), *Encyclopedic Dictionary of Human Resource Management*, pp. 80-81. Oxford: Blackwell.

Maslach, C., Jackson, S. E., & Leiter, M. P. (1997). Maslach Burnout Inventory: Third Edition. Chapter in C. P. Zalaquett & R. J. Wood (eds.), *Evaluating Stress: A Book of Resources,* pp. 191-218. Lanham, MD: Scarecrow Press.

Schuler, R. S., & Jackson, S. E. (1997). Human resource management: Positioning for the 21st century. In B. Staffelbach and W. P. Wehrli (Eds.), *Market and Human Oriented Management*. Zurich: Universitat Zurich. [Portuguese translation published as Gestão de recursos humanos: Tomando posição para o Sécula XXI. *Comportamento Organizacional e Gestão*, 1997, Vol. 3 (2), pp. 255-274.]

Jackson, S. E. (1996). The consequences of diversity in multidisciplinary work teams. In M. A. West (Ed.), *The Psychology of Groups at Work*, pp. 53-76. Chichester, England: John Wiley & Sons.

Hattrup, K., & Jackson, S. E. (1996). Learning about individual differences by taking situations seriously. In K.R. Murphy (ed.), *Individual Differences and Behavior in Organizations*, pp. 507-547. San Francisco: Jossey-Bass.

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Other

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Schuler, R. S., and Jackson, S. E. (2002). HR Issues and Activities in Mergers and Acquisitions. Technical report prepared for the International Labor Organization, Geneva, Switzerland. *Reprinted in:* S. Reddy (ed.), *Mergers and acquisitions: The strategic role of human resource management.* Hyderbad, India: ICFAI University Press, 2006, pp. 95-119.

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PRESENTATIONS

Invited and Keynote Presentations:

Jackson, S. E. (2015). HR's Next Challenge: Sustainability at Work. RU SHRM Business Conference, Rutgers University, New Jersey, March.

Jackson, S. E. (2012). Environmental sustainability in the workplace. Institute for Sustainable Enterprise, Fairleigh Dickinson University, New Jersey, November.

Jackson, S. E. (2012). Managing human resources for environmental sustainability. International Federation of Scholarly Associations of Management, Limerick, Ireland, June.

Jackson, S. E. (2011). Managing human resources in environmentally sustainable organizations. Dutch HRM Network, Groningen, The Netherlands, November.

Jackson, S. E. (2011). AOM Presidential Address: We@AOM. Annual conference of the Academy of Management, San Antonio, Texas, August.

Jackson, S. E. (2011). Greening strategic HRM research and practice. 26th Workshop on Strategic HRM. Reykjavik, Iceland, May.

Jackson, S. E. (2011). Academic Keynote Address: Greening management scholarship: Challenges and opportunities. Conference on Principles for Responsible Management Education: Achieving Sustainability through Innovation. Rowan University, April.

Jackson, S. E. (2010). Invited Address. Greening workforce management. SMLR Alumni and Friends, School of Management and Labor Relations, Rutgers University, Piscataway, NJ, September.

Jackson, S. E. (2010). Keynote Address: The greening of strategic HRM. Seminar on Green HRM and Corporate Social Responsibility. Aston Centre for Human Resources, Aston University, UK, June.

Jackson, S. E. (2010). Invited Colloquium. Managing global team talent. Center for Performance-Led HR. Lancaster University, Lancaster, UK, June.

Jackson, S. E. (2008). Keynote Address: The power of social networks. Lubin Leaders and Scholars Program, Pace University, New York, November.

Jackson, S. E. (2008). Keynote Address: Managing team effectiveness. Centre for Performance-led HR. Lancaster University Management School, London, September.

Jackson, S. E. (2008). Keynote Address for Heneman Career Achievement Award: P X E = RWC. Academy of Management Annual Conference, August, Anaheim, CA.

Jackson, S. E. (2006). Keynote Address: Supporting teamwork in knowledge-intensive organizations. Center for Human Resource Management, University of Illinois, Chicago, September.

Jackson, S. E. (2005). Keynote Address: The economic benefits of workforce diversity: Promises and progress. Derber Lecture on Industrial Relations, Institute of Labor and Industrial Relations, University of Illinois, Champagne-Urbana, April.

Schuler, R. S., and Jackson, S. E. (2004). Keynote Address: International Human Resource Management: State of the Art and Trends. 12th Annual DGFP Kongress, Frankfort, Germany, June.

Jackson, S. E. (2003). Keynote Address: Diversity for competitive advantage: How will *you* measure success? Conference Board Council on Diversity Executives IV, New York, November.

Jackson, S. E. (2003). Keynote Address: Understanding and managing workplace diversity: A decade of progress? John Lovett Memorial Lecture, University of Limerick, Ireland, March.

Jackson, S. E. (2000). Keynote Address: Beyond 2000: Diversity in the workforce. American Council on Education/National Network for Women Leaders, Rutgers University, New Brunswick, NJ, February, 2000.

Jackson, S. E. (1997). Keynote Address: The emerging design of work: Implications for tomorrow's employers and employees. Workshop on "The impact of strategy, job design, and structure on human resource management: Scenarios for the Year 2000." University of Cadiz, Cadiz, Spain, May.

Jackson, S. E. (1996). Keynote Address: Reflections on the science of our practice. Industrial-Organization/Organizational Behavior (IOOB) Graduate Student Conference, Toledo, Ohio, March.

Jackson, S. E. (1993). Keynote Address: Managing diversity as a strategic imperative. AACSB National Forum on Integrating Diversity into the Business School Curriculum, Purchase, NY, June.

Jackson, S. E. (1993). Keynote Address: Managing diversity as a strategic imperative. Texas A&M Center for Human Resource Management Conference, Dallas, TX, November.

Jackson, S. E. (1992). Keynote Address: Understanding the dynamics of diversity: What, Why, and How? Connecticut Applied Psychology Association, Hartford, CT, September.

Jackson, S. E. (1992). Keynote Address: Working through diversity in theory and practice. Texas Conference on Organizations, University of Texas, Austin,

Jackson, S. E. (1988). Keynote Address: Executive burnout. Annual meeting of the Institute of Personnel Management Australia, Victoria Division, Melbourne.

Jackson, S. E. (1983). Keynote Address: The burnout phenomenon. Conference on Stress Factors in Emergency Medical Services and Critical Care, Baltimore.

Competitive and Invited Conference Presentations (excludes those given in AOM Officer roles):

Jackson, S. E. (2014). Showcase Symposium presentation: How to be a successful program chair. To be presented at the Academy of Management Annual Conference, Philadelphia, August.

Jackson, S. E. (2014). AOM Welcome, New Doctoral Student Consortium. To be presented at the Academy of Management Annual Conference, Philadelphia, August.

Jiang, Y., Jackson, S. E., & Colakoglu, S. (2014). An empirical examination of personal learning within the context of teams. Paper to be presented at the Academy of Management Annual Conference, Philadelphia, August.

Jiang, Y., Chuang, C.-H., & Jackson, S. E. (2014). The role of ambicultural members in teams: Building trust for knowledge application. International Association for Chinese Management Research, Beijing, June, 2014. [This paper was a finalist for the Best Conference Paper Award.]

Kim, A., Kim, Y., Han, K., Ployhart, R., & Jackson, S. E. (2013). A multilevel model of green behavior at work: Roles of individual differences and social contexts. Academy of Management Annual Conference, Orlando, August.

Jackson, S. E. (2012). The Academy of Management initiatives for making the world a better place. International Federation for Scholarly Associations of Management, Limerick, Ireland, June.

Chung, Y., Liao, H., Subramonv, M., & Jackson, S. E., Colakoglu, S., & Jiang, Y. (2011). A cross-level analysis of demographic faultlines and diversity climate on job dedication. Academy of Management Annual Conference, San Antonio, August. (This paper was selected for publication in the 2011 AOM *Best Papers Proceedings*.)

Jiang, Y., Jackson, S. E., & Chen, C. C. (2011). Transformational leadership and team performance in functional teams. Academy of Management Annual Conference, San Antonio, August.

Jackson, S. E. (2011). Greening strategic HRM scholarship. Society for Industrial and Organizational Psychology, Chicago, April.

Jiang, Y. Jackson, S. E. (2011). A multilevel study of transformational leadership and personal learning. Society for Industrial and Organizational Psychology, Chicago, April.

Jackson, S. E. (2010). Getting involved in the Academy of Management: How and Why? New Student Doctoral Consortium. Academy of Management Annual Conference, Montreal, August.

Jackson, S. E. (2010). What you should know about the Academy of Management. The PhD Project Annual Meeting, Montreal, August.

Jackson, S. E. (2010). Managing global team talent: HRM systems for knowledge-intensive teamwork. 11th International Human Resource Management Conference, Aston Business School, Aston University, UK, June.

Chuang, C-H., Jiang, Y., and Jackson, S. E. (2010). Using team-based HRM systems and empowering leadership to support knowledge acquisition and sharing. Academy of Management Annual Conference, Montreal, August. (This paper was selected for inclusion in the Best Paper Proceedings).

Jackson, S. E. (2009). Understanding the power of social networks. GSBA Kongress, Horgen, Switzerland, September.

Jackson, S. E. (2009). Meet the editors (Panelist). Eastern Academy of Management, Hartford, Connecticut, May.

Jiang, Y., Jackson, S. E., Chung, Y., and Shaw, J. B. (2008). A longitudinal study of the effects of education and nationality faultlines on team processes and outcomes. British Academy of Management, Harrogate, England, UK, September.

Jiang, Y., Chung, Y., Jackson, S. E., and Shaw, J. B. (2007). The effects of knowledge faultlines on team cohesion, learning and performance. Academy of Management Annual Conference, Philadelphia, August.

Jackson, S. E. (2007). HRM practices to support cross-border knowledge work. Paper presented at the International Human Resource Management conference, Tallinn, Estonia, June.

Chung, Y., Shaw, J. B., Jiang. Y., and Jackson, S. E. (2006). The impact of deep- and surface-level faultlines on team processes. Paper presented at Academy of Management Annual Conference, Atlanta, Georgia, August.

Jiang, Y., and Jackson, S. E. (2006). Does manager-subordinate demography influence performance? Academy of Management Annual Conference, Atlanta, Georgia, August.

Castellano, W. and Jackson, S. E. (2006). Knowledge-intensive teamwork. Center for Human Resource Strategy. New York, NY, May.

Chung, T., Jackson, S. E., and Shaw, J. B. (2005). Multi-level effects of demographic faultlines on team performance and rewards. Academy of Management Annual Conference, Honolulu, Hawaii, August.

Joshi, A., Liao, H., and Jackson, S. E. (2004). Do they practice what they preach? A cross-level investigation of pay inequities. Paper presented at Academy of Management Annual Conference, New Orleans, Louisiana.

Joshi, A., Liao, H., and Jackson, S. E. (2004). A cross-level investigation of the effects of workplace diversity. Society for Industrial and Organizational Psychology Annual Conference, Chicago, April.

Jackson, S. E., Joshi, A., and Erhardt, N. L. (2003). SWOT analysis of recent research of team diversity. International Human Resource Management Conference, Limerick, Ireland, June.

Joshi, A., and Jackson, S. E. (2002). Does team member and manager distinctiveness influence team functioning? A cross-level study. Academy of Management Annual Conference, Denver, Colorado, August.

Jackson, S. E., and Joshi, A. (2002). Toward Understanding the Consequences of Diversity: A Multi-level Analysis. Society for Industrial and Organizational Psychology Annual Conference, Toronto, April.

Jackson, S. E., and Tarique, I. (2001). Effective Publishing Strategies for Doctoral Students. Invited Presentation, New Student Orientation Pre-conference Consortium, Academy of Management Annual Conference, Washington, DC, August.

Jackson, S. E., and Joshi, A. (2001). Toward Understanding the Consequences of Team Diversity: Report on the Diversity Research Network Feasibility Study at Company ABC. Presented at a special session during the Academy of Management Annual Conference, Washington, DC, August.

Schuler, R. S., and Jackson, S. E. (2001). Impact of Country Culture in International Joint Ventures. Comparative HRM Conference, Barcelona, June.

Jackson, S. E.. (1998). Cross-cultural industrial and organizational psychology: Historical perspectives and new directions. 24th International Congress of Applied Psychology, International Association for Applied Psychology, San Francisco, CA, August, 1998.

Jackson, S. E. (1997). Research on diversity: Past, present, and future. Annual Conference of the Society for Industrial and Organizational Psychology, St. Louis, MO, April.

Jackson, S. E. (1996). Circumventing constraints on nontraditional teaching methods. Conference on Innovative Teaching in Human Resources and Industrial Relations, Georgia State University W. T. Beebe Institute of Personnel and Employment Relations, Atlanta, Georgia, June.

Jackson, S. E. (1992). Toward an integrative framework for understanding diversity in the workplace. Academy of Management, Las Vegas, August.

Jackson, S. E. (1992). New directions for research on diversity in organizations. Invited Faculty Presenter, SIOP Doctoral Consortium, Society for Industrial and Organizational Psychology, Montreal, April.

Jackson, S. E. (1990). Social psychological perspectives on group composition: Overview and implications for strategy research. Academy of Management, San Francisco, August.

Jackson, S. E. (1990). To encourage job redesign, stress productivity: Commentary on "Work Design and Stress." APA/NIOSH Conference, Washington, DC, Nov.

Jackson, S. E., & Schuler, R. S. (1990). HRM priorities and practices in service-based organizations. First International Research Seminar in Service Management, June, La Londe Les Maures, France.

Ettington, D. R., Jackson, S. E., & Vollrath, D. A. (1990). Effects of demographic similarity on turnover: A study of entrepreneurial companies. Midwest Academy of Management, Milwaukee, WI.

Jackson, S. E., Brett, J., Sessa, V., & Cooper, D. (1989). Group composition as a predictor of top team turnover. Academy of Management Annual Convention, Washington, D. C., August.

Jackson, S. E., Ganster, D. C., & Hurrell, J. (1989). Invited Address: Occupational stress and employee well-being. Personnel/Human Resources Management Doctoral and Junior Faculty Consortium, Academy of Management, Washington, D. C., August.

Dutton, J. E., & Jackson, S. E. (1989). Views of threats and opportunities: What you see depends on where you sit. Academy of Management, Washington, D. C., August.

Jackson, S. E. (1989). Trends and issues in management research on burnout. Eastern Academy of Management, Portland, Maine, May.

Rivero, J. C., Jackson, S. E., & Schuler, R. S. (1989). Organizational context characteristics as predictors of personnel practices. Society for Industrial and Organizational Psychology, Boston, April.

Dutton, J. E., & Jackson, S. E. (1988). Contextual effects in executives' cognitions of threats and opportunities. TIMS/ORSA Joint National Meeting, April, Washington, D. C.

Jackson, S. E., & Schuler, R. S. (1988). Measuring organizational differences in personnel/human resource management. Society for Industrial and Organizational Psychology, Dallas, April.

Schuler, R. S. & Jackson, S. E. (1987). Competitive strategies, human resource management practices, and industrial relations implications. Midwest Academy of Management, May, Bloomington.

Schuler, R. S. & Jackson, S. E. (1987). Facilitating entrepreneurship to gain competitive advantage: Implications for human resource management practices. Academy of

Management, August, New Orleans. (Received the Best Paper Award from the P/HR Division.)

Jackson, S. E. & Dutton, J. E. (1986). The labelling of strategic issues as threats and opportunities: Implications for process and action. Academy of Management, August, Chicago.

Jackson, S. E. & Guzzo, R. A. (1986). Evaluating meta-analysis. Academy of Management, August, Chicago.

Jackson, S. E. (1986). Information disseminators disseminating information. American Psychological Association, August, Washington, D.C.

Guzzo, R. A. & Jackson, S. E. (1985). Meta-analysis analysis. Midwest Academy of Management, May, Champaign-Urbana.

Jackson, S. E. (1984). Meta-analysis as a theory building tool. American Psychological Association, August, Toronto.

Schuler, R. S. & Jackson, S. E. (1984). Review of U.S. research on stress and its implications for organizational stress management. The VII International Congress of Cross-Cultural Psychology, Acapulco.

Schwab, R. L., Jackson, S. E. & Schuler, R. S. (1984). The role of organizational processes in teacher burnout. American Educational Research Association, New Orleans.

Jackson, S. E. (1983). Historical overview and critique of psychological research on ambiguity. American Psychological Association, Anaheim.

Jackson, S. E. (1982). Assessing job strain and tracking down its causes: Lessons from research in human service organizations. Eastern Academy of Management, Baltimore.

Jackson, S. E. & Maslach, C. (1982). Burnout: Redefining the issues. American Psychological Association, Washington, D.C.

Jackson, S. E. (1982). Managing stress and burnout in law enforcement agencies. Aylmer Conference on Stress and Law Enforcement, Aylmer, Ontario.

Jackson, S. E. & Zedeck, S. (1981). The "when?" and "why?" of the goal-setting phenomenon. American Psychological Association, Los Angeles.

Jackson, S. E. & Maslach, C. (1980). Job stress among helping professionals: The effects on workers and their families. Conference on Current Issues in Occupational Stress: Theory, Research, and Intervention, Toronto.

Santee, R. T. & Jackson, S. E. (1980). Social control and definition of the situation. American Sociological Association, New York.

Jackson, S. E. & Brattesani, K. A. (1979). Teaching innovations for psychology: Exercises to stimulate active learning. Western Psychological Association, San Diego.

Maslach, C. & Jackson, S. E. (1979). The effects of burnout on police families. Western Psychological Association, San Diego.

Maslach, C. & Jackson, S. E. (1978). The Maslach Burnout Inventory: A measure of experienced burnout. Western Psychological Association, San Francisco.

Santee, R. T. & Jackson, S. E. (1978). Measurement and conceptualization of identity. Western Psychological Association, San Francisco.

Academic Colloquia and Workshops (Invited)

Jackson, S. E. (2013). Doctoral Research Seminar in Human Resource Management. University of Zürich 2012 (faculty participant). Zürich, Switzerland, September 10-12.

Jackson, S. E. (2012). PhD Workshop University of Zürich 2012 (faculty organizer and participant). Zürich, Switzerland, September 6-8.

Jackson, S. E. (2011). The greening of OB/HRM scholars: Challenges and opportunities. David O'Brien Center for Sustainable Enterprise. Concordia University, Montreal, Canada, April.

Schuler, R. S., and Jackson, S. E. (2008). Global realities and trends: Implications for International Human Resource Management. National University of Ireland, Galway, Ireland, September.

Schuler, R. S., and Jackson, S. E. (2008). Global realities and trends: Implications for International Human Resource Management. University of Vienna, Vienna, Austria, May.

Schuler, R. S., and Jackson, S. E. (2008). Global realities and trends: Implications for International Human Resource Management. FH Joanneum, Graz, Austria, May.

Jackson, S. E. (2008). Invited Colloquium: Economic benefits of workforce diversity: Promises and progress. A. B. Freeman School of Business, Tulane University, March 28.

Jackson, S. E. (2008). Invited Colloquium: Understanding and managing team work. Lancaster University, Centre for Performance-Lead HRM. London, September.

Jackson, S. E. (2007). Invited Workshop: The creative search for research topics. Junior Faculty Consortium, Eastern Academy of Management Annual Conference, New Brunswick, New Jersey, May.

Jackson, S. E. (2005). Faculty Advisor for the 4th Annual Doctoral Consortium on Knowledge Management. Queens University, Canada, October.

Schuler, R.S. and Jackson, S. E. (2005). Invited Colloquium: International HRM: New realities for multinational enterprises. Cranfield University, UK, September.

Jackson, S. E. (2004). Invited Colloquium: Understanding diversity in context: Problems and progress. University of Toronto, April.

Jackson, S. E. (2003). Invited Colloquium: Diversity as a multi-level organizational phenomenon. Kenan Flagler Business School, University of North Carolina, Chapel Hill, November.

Jackson, S. E. (2003). Invited Colloquium: Workplace diversity and organizational performance: Findings from a research consortium. Texas A&M University, April.

Jackson, S. E. (2003). Making the business case for diversity: Recent research findings. Corporate Forum Meeting, Center for Women and Work, Rutgers University, March.

Kochan, T., and Jackson, S. E. (2002). Invited Presentation. Results from the Diversity Research Network studies on workforce diversity. Alfred P. Sloan Foundation, New York, New York, March.

Jackson, S. E. (2001). Workforce diversity and corporate performance: Initial results and conclusions of the Diversity Research Network consortium. BOLD Initiative Foundation, New York, NY, February.

Jackson, S. E. (2001). Invited Colloquium: Understanding Diversity in Context. Department of Psychology, University of Maryland, April.

Jackson, S. E. (2001). Invited Colloquium: The Consequences of Diversity for Individuals, Work Teams and Organizations. Department of Psychology, New York University, April.

Jackson, S. E. (2000). Invited Research Workshop. Consequences of diversity for work teams. Mercer Delta Consulting, Inc., New York, NY, September.

Jackson, S. E. (1998). Invited Colloquium: Managing domestic and global workforce diversity: Converging research streams? Nanyang Business School/Nanyang Technological University and at the National University of Singapore, Singapore, May.

Schuler, R. S., and Jackson, S. E. (1998). Invited Workshop. The new world of HR. Human Resources Round Table (HARRT), Singapore, May.

Jackson, S. E. (1998). Invited Colloquium: Crafting a conceptual article to ensure interest and impact. City University of Hong Kong, Hong Kong, May.

Jackson, S. E. (1997). Invited Colloquium: Publication strategies for international management research. Thunderbird--American Graduate School of International Management, Phoenix, AZ, December.

Jackson, S. E. (1997). Invited Colloquium: Toward understanding the role of organizational analysis in CEO selection processes. Center for Creative Leadership, Colorado Springs, Colorado, January.

Jackson, S. E. (1996). Invited Colloquium: A macro-psychology approach to understanding human resource management systems. University of Missouri, Columbia, Missouri, May.

Jackson, S. E. (1996). New theoretical approaches in strategy and human resource management. Personnel/Human Resource Management Research Group, Gainesville, Florida, March.

Jackson, S. E. (1996). Invited Colloquium: Where is HR research headed? Department of Psychology, New York University, New York, March..

Jackson, S. E. (1995).   Invited Colloquium: The embeddedness of strategy: Firms as intrafirm context.Embeddedness of Strategy Conference, University of Michigan, Ann Arbor, MI, May.

Jackson, S. E. (1995). Invited Colloquium: Decision making dynamics and resource allocations within decision making teams: New directions in organizational psychology. University of Pittsburgh, Pittsburgh, PA, May.

Jackson, S. E. (1995). Invited Address: What *is* the domain of "strategy" research and theory? University of Wisconsin at Madison, WI, April.

Jackson, S. E. (1994). Invited Colloquium: When OB and strategy meet. Texas A&M University. College Station, TX, April.

Jackson, S. E. (1994). Invited Colloquium: An editor's perspective on the publication process. Rutgers University, New Brunswick, NJ, January.

Schneider, B., & Jackson, S. E. (1993). Professional Workshop: Staffing and development for organization fit. Society for Industrial and Organizational Psychology, San Francisco, CA, April.

Jackson, S. E. (1993). Invited Colloquium: Research on diversity in organizations: What we know and what we need to learn. University of Kansas, Lawrence, KS, November.

Jackson, S. E. (1993). Invited Colloquium: Diversity as an emerging research domain in the organizational sciences. Texas Christian University, Dallas, TX, November.

Jackson, S. E. (1993). Invited Colloquium: Managing workforce diversity: Fad or fashion for human resource managers. Graduate School of Management, Rutgers University, Newark, NJ, April.

Jackson, S. E. (1993). Invited Colloquium: Toward understanding the dynamics of diversity. Department of Business Administration, University of Illinois, Champaign, IL March.

Jackson, S. E. (1993). Invited Colloquium: The science and practice of managing workforce diversity. Department of Psychology, Colorado State University, Fort Collins, CO, March.

Jackson, S. E. (1993). Invited Colloquium: Research in organizational demography and workforce diversity. Department of Management, University of Colorado, Denver, CO, March.

Jackson, S. E. (1993). Levels of analysis issues in understanding the consequences of diversity. Personnel/Human Resources Research Group, East Lansing, MI, June.

Jackson, S. E. (1992). Invited Speaker: Designing diversity initiatives to meet strategic imperatives. Leadership Diversity Conference, Center for Creative Leadership, Greensboro, NC, December.

Jackson, S. E. (1992). Invited Colloquium: "Managing diversity" as an emerging strategic issue for U. S. employers. University of Sheffield; Manchester Business School; London Business School; July.

Jackson, S. E. (1991). Invited Colloquium: New research directions for understanding organizational behavior. University of California, Berkeley, Haas School of Business Administration, March.

Brittain, J., Jackson, S. E., & Bettis, R. (1991). Invited Workshop: *Academy of Management Review* theory development workshop. Academy of Management, Miami Beach, August.

Jackson, S. E. (1991). Invited Workshop: Implications of workforce diversity for assessment practices. National Assessment Conference, Minneapolis, October.

Klimoski, R., Jackson, S. E., Brittain, J. (1990). Invited Workshop. *Academy of Management Review* theory development workshop. Academy of Management, San Francisco, August.

Jackson, S. E. (1989).   Invited Address: Mix masters at work.Conference on Group Dynamics, Texas A & M University, April.

Jackson, S. E. (1989). Invited Address: Organizational studies of group composition. Student Consortium Workshop, Society for Industrial and Organization Psychology, Boston, April.

Jackson, S. E. (1989).   Invited colloquium: Social psychology at work: A discussion of studies relating managerial team composition to innovation and turnover. Bowling Green State University, Department of Psychology, April.

Jackson, S. E. (1988). Invited colloquium: Integrating human resource development plans with competitive strategies. Council of Human Resource Development Executives, New York, October.

Jackson, S. E. (1988).   Invited colloquium: What are the consequences of top team composition? Concordia University, Montreal, April.

Jackson, S. E. (1988).   Invited colloquium: Determinants of innovation in the banking industry. Suffolk University, Boston.

Jackson, J. E. (1988).   Invited colloquium: Team composition and organizational innovation. Australian Graduate School of Management, Sydney.

Jackson, S. E. (1988). Why group composition effects are important to research in personnel and human resource management. Personnel/Human Resource Research Group meeting, June, Denver.

Jackson, S. E. (1987). Invited colloquium: Does job control control job stress? NIOSH Conference on Stress and Control, May, Cinncinati, Ohio.

Jackson, S. E. (1980). Sources of stress among educators and peace officers: Shared territory. Institute on Alcohol and Substance Abuse, Billings, Montana.

PARTICIPATION AS SESSION CHAIR, PANELIST, OR DISCUSSANT AT PROFESSIONAL MEETINGS (excludes presentations made as an AOM officer or representative)

Chair: Corporate governance and reporting. Academy of Management Annual Conference, Philadelphia, August, 2014.

Panelist: Green HR. RU SHRM Special Event. Rutgers University, New Brunswick, NJ, March, 2014.

Discussant: Siemens Equity Culture. Mid-Year Fellows Workshop in Honor of Louis O. Kelso. Rutgers University, New Brunswick, January, 2014.

Discussant: 20 Years of relational demography research: Current challenges and future directions. Academy of Management Annual Conference, Boston, August, 2012.

Discussant: Social capital, human capital, and knowledge in organizations. Academy of Management Annual Conference, San Antonio, August, 2011.

Organizer/Presenter: 2008 Professional Development Workshop Chairs Meeting Academy of Management Annual Conference, Philadelphia, August, 2007.

Discussant/Moderator: Doing well by doing good: Comparing coordinated vs. non-coordinated market economy approaches to managing human resources: A transatlantic discussion from academic and industry perspectives. Academy of Management Annual Conference, Philadelphia, August, 2007.

Discussant: Coalition for Faculty Diversity: Publishing Workshop. Academy of Management Annual Conference, Philadelphia, August, 2007.

Panelist: Organizational Behavior Division Doctoral Consortium. Academy of Management Annual Conference, Philadelphia, August, 2007.

Chair and Participant: Statistical methods for assessing faultlines in teams: Directions for research on team composition. Academy of Management Annual Conference, New Orleans, August, 2004.

Panelist: Meeting researchers in multi-level analysis. Academy of Management Annual Conference, New Orleans, August, 2004.

Discussant: Managing Diversity in Turbulent Times: A "SWOT" Analysis. Society for Industrial and Organizational Psychology Annual Conference, Chicago, April 2004.

Chair: Discrimination in Personnel Assessment: What's To Be Done? Society for Industrial and Organizational Psychology Annual Conference, Chicago, April 2004.

Panelist: Strategies for survival and success. Junior Faculty Consortium, HR Division, Academy of Management Annual Conference, Toronto, August, 2000.

Co-Chair and Discussion Facilitator: Showcase Symposium: Managing multicultural organizations: A meeting of the minds. Academy of Management Annual Conference, Toronto, August, 2000.

Debate Moderator: Contrasting perspectives on social identification in organizations. Academy of Management Annual Conference, Chicago, August, 1999.

Roundtable Leader: Research directions for studying team work. Human Resources Division Doctoral Consortium, Academy of Management Annual Conference, Chicago, August, 1999.

Discussant: Determinants of human resource management practices. Academy of Management Annual Conference, Chicago, August, 1999.

Panelist: The balancing act: Teaching, research and service. Professional Development Workshop, Graduate School of Management, Rutgers University, Newark, February, 1999.

Chair: Decision Making and Executive Selection: New Technology for New Research. 24th International Congress of Applied Psychology, International Association for Applied Psychology, San Francisco, CA, August, 1998.

Panelist: Research Roundtable: Maintaining a research program after tenure. Human Resources Division Junior Faculty Consortium, Academy of Management Annual Meeting, Boston, MA, August, 1997.

Panelist: Teachers hooked on teaching. Organizational Behavior Division Not-So-Junior Faculty Mid-Career Forum. Academy of Management Annual Meeting, Boston, MA, August, 1997.

Panelist: The writing process: The other side of research. Annual Conference of the Society of Industrial and Organizational Psychology, St. Louis, MO, April, 1997.

Discussant: New directions for diversity research: Insights from ethnic identity theory. Annual Conference of the Society of Industrial and Organizational Psychology, St. Louis, MO, April, 1997.

Chair: Shared interest track on decision making: How their heterogeneity influences teams' actions. Academy of Management Annual Meeting, Cincinnati, August, 1996.

Facilitator: The challenge of understanding diversity: Research forum. Academy of Management Annual Meeting, Cincinnati, August, 1996.

Panelist: Discussion with the Editors: OB/OMT Junior Faculty Consortium. Academy of Management Annual Meeting, Cincinnati, August, 1996.

Panelist: OB/ODC/OMT Doctoral Consortium: Roundtable on Diversity Research. Academy of Management Annual Meeting, Cincinnati, August, 1996.

Panelist: All Academy Editors Panel. Academy of Management Annual Meeting, Vancouver, August, 1995.

Discussant: Managing diversity within diversity: Human resource strategies for acknowledging differences within employee groups. Academy of Management Annual Meeting, Vancouver, August, 1995.

Panelist: All Academy Editors Panel. Academy of Management Annual Meeting, Dallas, August, 1994.

Panelist: Meet the Editors. IFSAM Annual Conference. Dallas, August, 1994.

Panelist: Publishing in the field of International Management. Preconference consortium. Academy of Management, Dallas, August, 1994.

Discussant: Current issues in socialization: Where are we and where are we going? Academy of Management Annual Meeting, Dallas, August, 1994.

Discussant: Managing a new workforce: The role of persons with disabilities in the workplace. Academy of Management Annual Meeting, Atlanta, August, 1993.

Panelist: The successful job search: Tips from the experts. METRO Graduate Student Event, New York, 1993.

Chair: Working through workforce diversity: SIOP Practice Series. Society for Industrial and Organizational Psychology, Montreal, April, 1992.

Panelist: Managing diversity in a changing workforce. National Assessment Conference, Minneapolis, October, 1991.

Panelist: Managing top management teams. Society for Industrial and Organizational Psychology, St. Louis, MO, 1991.

Discussant: The systems perspective in I/O psychology. Society for Industrial and Organizational Psychology, St. Louis, MO, 1991.

Panelist: Work design and stress. Work and well-being: An agenda for the 90's. APA/NIOSH Conference, Washington, DC, 1990.

Chair: General principles and contextual contingencies for I/O practitioners and scientists. Society for Industrial and Organizational Psychology, Miami, April, 1990.
Panelist: Organizational change: Diverse approaches, common themes. Society for Industrial and Organizational Psychology, Miami, April, 1990.

Chair: Putting teams in their places: Organizational context and team management. Society for Industrial and Organizational Psychology, Boston, April, 1989.

Chair: Cognitive style and judgment. Midwest Academy of Management, Bloomington, 1987.

Discussant: Perspectives on burnout process and predictors. Academy of Management, New Orleans, 1987.

Chair: Quantitative Methods II. Academy of Management, New Orleans, 1987.

Chair: Invited Panel: Decision-making processes in Organizations. Midwest Academy of Management, St. Louis, 1986.

Chair: Methods for assessing work values. Academy of Management, Chicago, 1986.

Chair: Rethinking job stress. American Psychological Association, Wash., D.C., 1986.

Discussant: Absenteeism. Academy of Management, San Diego, 1985.

Discussant: Employee involvement. Academy of Management, San Diego, 1985.

Chair: Quality of work life. Eastern Academy of Management, Pittsburgh, 1983.

Chair: Industrial-Organizational psychology. Eastern Psychological Association, Philadelphia, 1983.

Discussant: Performance appraisal I. Academy of Management, Dallas, 1983.

Discussant: Stress and burnout in education organizations. American Educational Research Association, New York, 1982.

COURSES TAUGHT

Undergraduate
Personnel and Human Resource Management
Survey of Industrial/Organizational Psychology

Masters
Compensation and Reward Systems
Human Resource Strategy I: Introduction
Human Resource Strategy IV: Designing and Implementing Human Capital Strategies in
 an Era of Change
Selected topics: Green HRM; Sustainability and HRM
Managing Organizational Behavior

Self-Leadership for Professionals
Personnel Selection
Research Methods
Work Motivation Programs

Doctoral

Advanced Topics Seminars:
  Publication and Knowledge Dissemination
  Occupational Stress
  Organizational Behavior at the Edge: The Meso Approach
  Organizational Decision Making
  Organizational Learning and Knowledge Management
  Organization Theory and Human Resource Management
  Work Motivation and Attitudes
  Workplace Diversity
Human Resource Management: Survey of the Scholarly Literature
Proseminar in Industrial Relations and Human Resources
Research Methods: Data Collection in Organizations
Research Methods Seminar: Developing and Defending the Thesis Proposal

International Programs

Managing Human Resources, Reykjavik University, Reykjavik, Iceland (M.Sc. in OB/TM)
Human Resource Management, Graduate School of Business Administration, Zurich, Switzerland (EMBA).
Human Resource Management, Graduate School of Business Administration, Zurich, Switzerland (BBA Workshop).
Human Resource Strategy, Singapore Institute of Management and Rutgers University, Singapore (MHRM)
International Human Resource Management, Lovanium International Management Center, La Hulpe, Belgium (Exec. Devel.)
Human Resources Management, Ecole des Hautes Etudes Commerciales, France (Masters)
Human Resource Management and Organizational Strategy, University of Melbourne (Exec. Devel.)
International Perspectives in OB, Ecole des Hautes Etudes Commerciales, France (Masters)

SERVICE ON DISSERTATION COMMITTEES

As Chair

Jiang, Yuan. (2009). A multilevel model of transformational leadership and team outcomes: A knowledge-focused perspective. School of Management and Labor Relations, Rutgers University. (Chair)

Chung, Yunhyung. (2008). Balancing the internal and external social capital of diverse teams. School of Management and Labor Relations, Rutgers University. (Chair)

Joshi, Aparna. (2002). How does context matter? Examining the process and performance outcomes of work team heterogeneity. School of Management and Labor Relations, Rutgers University. (Chair)

Douthitt, Elizabeth. (2001). Effects of leader behaviors on role perceptions and performance in service center teams. School of Management and Labor Relations, Rutgers University. (Chair)

Hyland, MaryAnne. (1999). The relationship between flexible work arrangements and business outcomes. School of Management and Labor Relations, Rutgers University. (Chair)

Alvarez-Backus, Eden B. (1998). Diagnosing strategic issues: Cultural variations in perceptions of threats and opportunities. Department of Psychology, New York University. (Chair)

Krieger, Wendy L. (1995). Career activism: A model of individual career direction. (Chair).

Sessa, Valerie (1993). Managing group conflict for productivity. Department of Psychology, New York University. (Chair) (This dissertation won the NYU Fryer Award for Best Dissertation in I/O Psychology, 1993.)

Hung, Yuca (1995). Asian Americans, cultural diversity, self-efficacy and affirmative action: Towards an understanding of career outcomes in the American workplace. (Chair)

Julin, Johan (1994). The effects of goal provider and recipient characteristics in goal setting. (Chair)

Krupnick, Robert N. (1992). Profiles in commitment: Work and nonwork commitments and their relation to work and nonwork outcomes. Department of Psychology, New York University. (Chair)

Rivero, Juan-Carlos (1992). Toward a dynamic model of decision strategy change. Department of Psychology, New York University. (Chair) (This dissertation won the NYU Fryer Award for Best Dissertation in I/O Psychology, 1992.)

Bantel, Karen A. (1987). A study of the impact of social composition of top management teams on organizational innovation. School of Business Administration, University of Michigan. (Co-chair)

As Committee Member

Jiang, Kaifang (2013). Bridging the gap between reality and perception: Managers' role in shaping employees' perceptions of high performance work systems. (Committee Member)

Kim, Andreas (2013). A moderated mediation model of the link between team incentives and team performance. (Committee Member)

Castellano, William G. (2010). Contract human capital human resource architecture. School of Management and Labor Relations, Rutgers University. (Committee Member)

Colagaklu, Saba (2009). Enhancing subsidiary absorptive capacity: The role of knowledge acquisition practices and intellectual capital. School of Management and Labor Relations, Rutgers University. (Committee Member)

Hong, Ying (2009). One size does not fit all: The linkage among service capabilities, human resource management, and outcomes. School of Management and Labor Relations, Rutgers University. (Committee Member)

Harden, Erika (2008). Innovation in knowledge-intensive business services: The co-dependent role of clients and providers. School of Management and Labor Relations, Rutgers University. (Committee Member)

Martin-Rios, Carlos (2006). Establishing accountability systems in collaborative knowledge work. School of Management and Labor Relations, Rutgers University. (Committee Member)

Tarique, Ibraiz R. (2005). International executive development: The influence of international developmental activities, personality, and early international experience on success in global work activities. School of Management and Labor Relations, Rutgers University.   (Committee Member)

Barnes, Jane. (2004). Top management team and CEO turnover in vertically integrated firms: Who really makes a difference? School of Management and Labor Relations, Rutgers University.   (Committee Member)

Lazarova, Mila. (2004). The role of organizational career development programs, work/life balance programs, and commitment to career and personal life for retention of professional employees. School of Management and Labor Relations, Rutgers University. (Committee Member)

Hunt, Corina. (2000). The influence of group norms on contrast and assimilation effects in social judgment. Department of Psychology, Rutgers University. (Committee Member)

Sheramata, Willow A. (1998). Finding and resolving problems in radical time-constrained software new product development: The functional imperatives of crises-prone systems.

Department of Management and Organizational Behavior, New York University. (Committee Member)

Holt, John (1997). An investigation of the relationship between organisational value systems and human resource management systems. Australian Graduate School of Management, University of New South Wales. (Committee Member)

Berry, Carolyn A. (1993). The AIDS related attitudes of physicians-in-training as a function of role modelling attitudes of their faculty toward treating people with AIDS. Department of Psychology, New York University. (Committee Member)

Brett, Joan (1992). Personality in groups: The influence of negative affectivity on group processes and decisions. Department of Psychology, New York University. (Committee Member)

Korsgaard, Mary Audrey (1990). The role of goal content and structure in attention to and interpretation of feedback. Department of Psychology, New York University. (Committee Member)

Katrichis, Jerome (1990). Power and influence in organizational purchasing decisions: A systems interaction perspective. School of Business Administration, University of Michigan. (Committee Member)

Webster, Jane (1989). Making computer tasks at work more playful. School of Business Administration, New York University. (Committee Member)

Fund, Suzanne (1989). Type A behavior, hardiness, and coping with role conflict. Department of Psychology, New York University. (Committee Member)

Carver, Robert H. (1988). Privatization and organizational choice: Chaos and calculation. School of Public Policy, University of Michigan. (Committee Member)

Pfluger, Rosemarie E. (1988). The effect of two human resource management interventions on specific dimensions of organizational climate. Department of Psychology, New York University. (Committee Member)

Stephens, Laura (1987). A category-based influence of affect toward a person on memory and inference processes. Department of Psychology, University of Michigan. (Committee Member)

As Reader/External Examiner

Atomsa, Sri Solomon Masho. (2014). Job satisfaction, organizational commitment and turnover among Ethiopian university teachers: Antecedents, consequences and implications. Andra University, Andhra Pradesh, India.

Kebelo, K. K. (2011). Role stressors and psychological strain: Determining the influence of personal factors among academic officers of Ethiopian higher education institutions. Department of Psychology, Andhra University, India (External Examiner).

Cabrales, Alvaro L. (2003). The contribution of human resource management to organizational capabilities. Universidad Pablo de Olavide, Sevilla, Spain. (External Examiner)

Raju, Vijay Rama (1993). Organizational level and role stress. Andhra University, Waltair, India. (External Reader)

Green, Dianne E. (1990). Burnout: The elaboration of a stress-related syndrome. Department of Psychology, Victoria University, New Zealand. (External Examiner)

Rao, S. T. (1988). Managerial role ambiguity: Differential influence of contextual determinants. Andhra University, Waltair, India. (External Reader)

SERVICE ON MASTERS THESIS COMMITTEES

As Chair

Richardson, Dagmar (2010). Business and HR ethics: Yesterday, Today and Tomorrow. Master of Science (HRM) Graduate School of Business Administration—Zurich. (Chair)

Jiang, Yuan. (2007). The effects of dissimilarity in vertical dyads. School of Management and Labor Relations, Rutgers University. (Chair)

Ekstein, Markus. (2006). Employee motivation in times of change. Master of Science (HRM) Graduate School of Business Administration—Zurich. (Chair)

Kohler, Denise. (2005). Managing diversity: A new challenge for UBS wealth management and business banking in the Swiss labour market. Master of Science (HRM) Graduate School of Business Administration—Zurich. (Chair)

Bachofner, Andreas. (2004). Handling the change situations with the HRM of Orange Communications SA/AG: Yesterday, today and tomorrow. Master of Business Administration, Graduate School of Business Administration—Zurich (Chair).

Erhardt, Niclas L. (2004). Diversity in the boardroom: Gender, ethnicity, and firm financial performance. School of Management and Labor Relations, Rutgers University. (Chair)

Straessle, Barbara. (2003). Collective emotions during change processes: Types and influencing factors. Master of Business Administration, Graduate School of Business Administration—Zurich. (Chair).

Seebass, Simon. (2003). Compensation and employee performance: Increasing the impact of compensation on employee performance at Ericsson Eurolab. Master of Human Resource Management, Graduate School of Business Administration—Zurich. (Chair).

Spaeth, Christof (1998). Critical success factors in implementing and sustaining strategic change at the business unit level in large corporations. Department of Psychology, New York University. (Chair)

Tung, Hao-Yi (1993). The relationship between individualism-collectivism and leadership in two cultures. Department of Psychology, New York University. (Chair)

Gevgilili, Asli (1993). Some antecedents of goal commitment: Participative goal setting and characteristics of participants. Department of Psychology, New York University. (Chair)

Franzblau, Lauren G. (1993). Interpersonal skills training for multidisciplinary teams. Department of Psychology, New York University. (Chair)

Lobsenz, Russell (1993). The link between demographic diversity and group performance on decision making tasks. Department of Psychology, New York University. (Chair)
Doetch, Julia M. (1989). Crisis management: An organizational perspective. Department of Psychology, New York University. (Chair)

As Committee Member

Jiang, Kaifeng (2010). Engaged employees speak up when team performance suffers. School of Management and Labor Relations, Rutgers University. (Committee Member)

Castellano, William. (2007). A framework for managing contract human capital: Contract human capital engagement. School of Management and Labor Relations, Rutgers University. (Committee Member)

Harden, Erika E. (2005). Strategic human resource management, R&D capabilities, firm performance and innovation strategy: The mediating role of R&D capabilities. School of Management and Labor Relations, Rutgers University. (Committee Member)

Chung, Yunhyung (2003). The influence of previous discrimination experiences and dyadic and group relational demography on trainees' pretraining reactions and attitudes toward diversity training. School of Management and Labor Relations, Rutgers University. (Committee Member)

Tarique, Ibraiz (2001). Influence of in-country cross-cultural training on cultural knowledge and cross cultural adjustment. School of Management and Labor Relations, Rutgers University. (Committee Member)

Barnes, Jane (2000). The impact of human resource management systems on merger and acquisition performance. School of Management and Labor Relations, Rutgers University. (Committee Member)

Lazarova, Mila (2000). Psychological contract and repatriate intention to turnover. School of Management and Labor Relations, Rutgers University. (Committee Member)

Douthitt, Elizabeth (1999). Procedural justice and performance effects of computer performance monitoring: The role of process input and control. School of Management and Labor Relations, Rutgers University. (Committee Member)

Joshi, Aparna (1999). Geographically distributed teams: A social network perspective on effectiveness and cohesion. School of Management and Labor Relations, Rutgers University. (Chair)

As External Examiner/Reader

Brahma, Siddhartha S. (2007). The impact of organizational and human resource issues on acquisition performance. Department of Humanities and Social Sciences, Indian Institute of Technology. (External Reader)

Hazell, Clyfford D. (1990). The effect of male and female self-esteem on feedback seeking behavior. Department of Psychology, New York University. (Reader)

Battista, Mariangela (1990). The consequences of unemployment conditions on job search behaviors and work commitment in women: A survey. Department of Psychology, New York University. (Reader)

DeCieri, Helen (1989). Adjustment of "company wives" to expatriation and repatriation. Department of Psychology, University of Melbourne, Australia. (External Reader)