AVAYA

Avaya IP Office Telephones

Simplifying your everyday communications

The right telephone can improve the efficiency and productivity of everyone in your organization…simplify the flow of information…and allow you to take advantage of the latest communications capabilities. A range of telephones are available with the Avaya IP Office system—familiar office digital desksets, wireless handsets and advanced IP telephones, including an IP-based softphone that works on your PC.

Avaya IP Office telephones have built-in displays, volume control and are designed to support the latest digital communications interfaces, providing clear, high-quality voice transmission. Take a close look at the features available on the IP Office phones and decide which ones will make your everyday business communications easy, cost-effective and productive.

A Phone for Every Need

Streamlining efficiency and productivity—Every IP Office telephone is equipped with the displays, feature buttons, speed dialing and more . . . that help everyone work better.

Converging your communications—The 4600 series telephones connect directly to your office LAN, simplifying administration and streamlining communications.

Remote working—The 4600 series telephones and IP softphone are ideal for remote workers. They can enjoy all the advantages of their office phone wherever they are working.

Mobility in the office—Stay in touch down the hall, in the waiting room, on the factory floor or wherever with fully-functional wireless handsets that have the same features as your deskphone.

IP Telephony | Contact Centers | Unified Communication | Services

Choose the telephone that's right for you

Avaya IP Office supports IP- and non-IP telephones.

2420 Digital Telephone

Avaya 2420 Digital Telephone

A large display, automatic key labeling, a 100-entry call log for tracking records on incoming and outgoing calls—the Avaya 2420 telephone delivers the advanced productivity-boosting features that put it in a class of its own.

Avaya 4600 Series IP Telephones

Combining exceptional voice quality and reliable features with the benefits of IP-based communications, Avaya 4600 Series IP telephones are designed for organizations that are ready to enjoy the-benefits of converged communications. IP Office supports the 4602, 4602SW, 4606, 4612, 4620, 4620SW and 4624 IP telephones.

4602 IP Telephone

Avaya 4400 and 6400 Series Display Telephones

Displays, advanced digital interfaces, and a range of programmable feature keys make the Avaya 4400 and 6400 Series telephones the ideal choice for high quality, efficient voice communications.

4406D Digital Telephone

6408D Digital Telephone

a higher plane
of communication

All 4600 IP telephones have displays and a range of programmable and fixed feature buttons for one-touch dialing and access to calling features. 4600 IP telephones that have full duplex speakerphone provide the option of hands-free communication. All phones are wall mountable, have message waiting indicators and are hearing aid compatible.

For example, the Avaya 4620SW IP Telephone delivers the convenience and productivity benefits of a large screen graphic display, as well as the extensive set of Avaya Communication Manager features—easily accessible with 24 programmable feature keys, 10 fixed feature keys and 3 application keys. The Avaya 4620SW Web Browser provides support for a range of applications, including customer service, employee productivity and numerous vertical applications.

Avaya 4600 IP telephones are also equipped with Quality of Service options* that provide a method of prioritizing voice packets as well as built-in voice compression to ensure quality. And they are compatible with Microsoft® Windows® NetMeeting® software for conferencing and collaboration.

Because they are based on IP technology, the 4600 Series telephone are easy to administer. Automatic IP address assignment simplifies and virtually eliminates the cost of system administration.

* These options require a quality-of-service switch, such as the Avaya Cajun™ Switch.

Wireless Telephones

IP Office-compatible phones include digital wireless options that can provide the mobility to keep you in touch at remote locations like the factory floor, the storeroom, the warehouse or between locations. These wireless phones are more than just residential cordless phones for the office. Wireless options provide access to multiple lines, show incoming Caller ID information, setup calls, check messages and more. If you work in an environment where you don't stay at your desk all day, IP Office wireless phones are a perfect solution. IP Office is compatible with Avaya 3810 Digital Wireless Telephones and Avaya 3616 and 3626 Wi-Fi solutions.

Features	4602 IP	4606 IP	4612 IP	4620 IP	4624 IP
Programmable Feature Buttons with LED	2	6	12	20	24
Display Size (lines x characters)	2 x 24	2 x 16	2 x 24	7 x 29	2 x 24
Display Soft/Navigation Keys	0	0	4	16	24
DSS Port	No	No	No	Yes	Yes

Avaya 3810 Wireless Telephone

4602 IP Telephone

4620 IP Telephone

Avaya 2420 Digital Telephone

The newest member of the family of IP Office telephones, the Avaya 2420 Digital Telephone is a flexible business telephone that delivers a wide range of intelligent capabilities to support better communications and simpler installation and administration. Ideal for both general business and contact center needs, the Avaya 2420 Digital Telephone has all the basics:

- A full-adjustable 7 x 29 display

- Conference, Transfer, Drop, Hold and Redial buttons

- Speaker, Headset and Mute buttons (with LEDs)

- A highly visible Message Waiting Indicator and a message button for expedited access to voice mail

The Avaya 2420 Digital Telephone also delivers these enhanced capabilities:

- Electronic feature/key labeling and display—never fill out another paper label. Labeling is performed automatically by the switch and appears on the display. The phone has 24 call appearance/feature buttons.

- Call Log Directory and Speed Dial—a 100-entry call log records answered, incoming unanswered, and outgoing calls. The call log can also be used to populate the 100-record Speed Dial Directory.

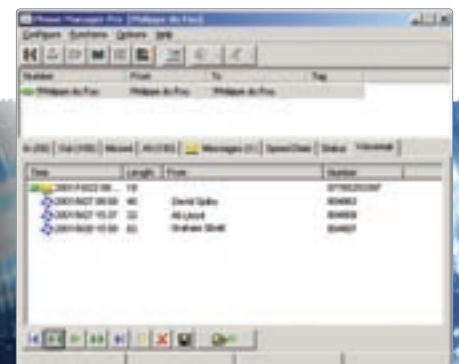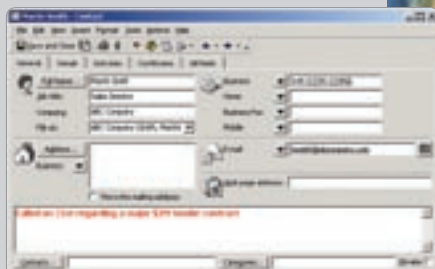## iPhone Manager softphone options

Another way to use the latest calling technology is through Avaya iPhone Manager Softphones. Softphone technology provides an easy method of making calls using the screen of your PC or laptop as the interface. For employees who work outside of the main office, whether from a home office or traveling, Softphone capabilities allow for easy access to the office telephone and all of its features. Compatible with IP Office, Softphone options can provide you with the flexibility and convenience you need to keep your organization running smoothly at all times.

Avaya 4600 Series Telephones

Avaya 4600 Series telephones bring Avaya's state-of-the-art IP technology directly to your desktop, delivering efficient service and superior voice quality along with cutting-edge communications features.

Avaya 4600 series H.323 IP telephones connect directly to your office LAN (via a 10/100BaseT Ethernet Connection), simplifying your communications infrastructure. They are also ideal for remote workers—with the 4600 series telephones they can have all the features in a virtual office that they enjoy at the office.

iPhone Manager Pro softphone interface

a higher plane
of communication

Avaya 4400 and 6400 Series Telephones

Avaya 4400 and 6400 Series telephones deliver voice quality and all of the basic features that you need for efficient communications. Many important communication features come as standard on 4400 and 6400 telephones: volume control, flash, hold, transfer, conference, redial, mute and much more. All phones are also designed to be easily wall mountable, they all have message waiting indicators so that you don't miss a message and they are hearing aid compatible.

Other features include:

- **Speakerphone** — Quality speakerphone capabilities bring you the possibility of hands-free communication without the hassle of static or poor sound.

- **Hands-free Answer on Intercom (HFAI)** — Allowing you the convenience of answering intercom or voice-announced calls without picking up the handset.

- **LCD Displays** — A clear call information window to show important information like caller ID, directory information and more.

- **Programmable Feature Buttons** — Take advantage of programmable feature buttons with LEDs for easy one-touch dialing and access to features. (Number of buttons varies by model.)

- **Headset Port** – All phones are equipped with headset ports so that heavy phone users, such as sales and service personnel, can enhance their productivity by increasing comfort and convenience and by providing mobility around the office.

Additional Features on 6400 Series Telephones

All 6400 Series phones also work with Avaya DEFINITY® Communications servers. They feature an adjustable display that allows users to arrange display content to personal preference.

Avaya Expansion Modules

Make call handling easier by adding additional capacity to your telephones with an Avaya console. Ideal for attendants, operators and executives who require additional capacity, a console allows you to add additional direct station select keys to a desk phone. One DSS4450 Console adds 60 direct station select keys to the 4424 telephone (one 4424 telephone can support up to two DSS4450 Console), and the XM24 Console adds 24 additional keys to the 6416 and 6424 telephones. The EU24 Console, available November, 2004, will work with the 4620 and 2420 telephones. The 4620, 2420, 6416, and 6424 telephones can support only one expansion module per phone. They are easy to use and have a small footprint on any desk.

Features	4406D+	4412D+	4424D+	6408	6416	6424	DSS4450	XM/EU24‡
Programmable Feature Buttons	6	24*	24	8	16	24	50	24
Display Soft/Navigation Keys	No	8	8	8	8	8	No	No
Display Size (lines x characters)	2x16	2x24	2x24	2x24	2x24	2x24	No	No
DSS Port	No	No	Yes	No	Yes	Yes	No	No

*Includes 12 line/feature buttons with LED, and 12 feature-only buttons without LED. ‡EU24 Console available November, 2004.

4406D 6-Button Digital Telephone

6408D Display Voice Terminal

6424M Display Voice Terminal

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Avaya 3616 and 3626 IP Wireless Telephones

This next generation wireless solution provides all the productivity benefits of desktop phones in lightweight, durable wireless phones. The executive 3616 handset has a cell phone-like form factor, while the rugged 3626 has an extremely durable design ideal for any commercial workplace. Both are based on global standards for wireless LANs and provide excellent voice quality on converged wireless/Wi-Fi networks. Optimized for Avaya IP telephony, the 3616 and 3626 IP Wireless Telephones provide a mobility solution that allows businesses to leverage their converged infrastructure.

Need more information?

To learn more about IP Office-compatible telephones, talk to your authorized Avaya BusinessPartner. Or visit us at avaya.com

Protecting your investments in-phones

Avaya IP Office supports many telephones originally purchased for other Avaya communications systems—so you can leverage your existing investment and still be ready to take advantage of the latest "convergence" capabilities when it is right for you. Supporting your existing investments is all part of putting the full functionality and flexibility of Avaya IP Office to work for you.

About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications networks. Over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, rely on Avaya solutions and services to enhance value, improve productivity and gain competitive advantage.

Focused on enterprises large to small, Avaya is a world leader in secure and reliable IP telephony systems, communications software applications and full life-cycle services. Driving the convergence of voice and data communications with business applications — and distinguished by comprehensive worldwide services — Avaya helps customers leverage existing and new networks to unlock value and enhance business performance.

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IP Telephony	Contact Centers	Unified Communication	Services