

# THE OFFER

From cascading waterfalls to magical cities, Croatia and Slovenia are steeped in history, offering travellers iconic architecture, mesmerising vistas and unique experiences. See the highlights of the stunning Dalmatian Coast and beyond on this 15 day journey taking in Zagreb, Ljubljana, Split, Hvar, Dubrovnik and more.

See the iconic landmarks of Zagreb including St Mark's Church and National Theatre on tour; uncover the fairytale cities of Ljubljana and Bled; admire up to 92 waterfalls and 16 lakes on a walking tour of the Plitvice National Park; discover the beautiful island of Korcula at leisure; enjoy a walking tour of seductive Hvar, explore the medieval old town of Dubrovnik and so much more.

This incredible package includes return international flights, 12 nights hotel accommodation, daily breakfast, return airport transfers and more.

\$4399





# THE ITINERARY

# Day 1 Australia - Zagreb, Croatia

Today depart from either Sydney, Melbourne, Brisbane, \*Adelaide or \*Perth for Zagreb, Croatia. Fly with either Emirates, British Airways, Lufthansa or Austrian Airlines to name a few (subject to availability).

Please note: Due to flight scheduling and availability, some customers may be required to depart on day 2, to arrive on day 2. Flight times will be indicated on your final documentation, which you will receive 4-6 weeks prior to departure.

Meals included: In-Flight

# **Day 2 Welcome to Zagreb**

Upon arrival into Zagreb, be met by a tour representative and transferred to the accommodation.

Overnight: Hotel Canopy by Hilton or similar, Zagreb

Meals included: None

# Day 3 Zagreb, Croatia - Bled, Slovenia - Ljubljana

Enjoy the morning with some sightseeing of the city of Zagreb - the Croatian capital. See the fortified Upper Town, the city's historical centre, St Mark's church with its multi-coloured roof, the Cathedral, Croatian National Theatre and the University. Through the carved facades of buildings and baroque churches, see many green spaces and terraces of cafes where the locals like to gather. In the early afternoon, depart for the small town of Bled in the Julian Alps of Slovenia. Like a setting for a classic fairytale, it features immense natural beauty with mountains and forest surrounding an emerald glacial lake; an island in the middle of the lake with a church steeple and

its wishing bell; and a cliff top castle with picturesque views. Bled, together with its surroundings, ranks among the most beautiful alpine resorts and is renowned also for its mild, healing climate and thermal lake water. In the evening, depart to the Slovenian capital Ljubljana for the night.

Overnight: Hotel Austria Trend or similar, Ljubljana

Meals included: Breakfast

#### Day 4 Ljubljana, Slovenia - Plitvice National Park, Croatia

After breakfast enjoy a guided tour of the most significant sights of its old centre: the picturesque central open-air market and the Three Bridges, the Baroque Town Hall and Robba's Fountain. Continue on to Plitvice Lakes, a UNESCO World Heritage Site. Enjoy the natural beauty of the 16 crystal blue lakes cascading into 92 spectacular waterfalls. Walk on the wooden promenades where every turn leads to breathtaking scenery and yet another waterfall. Surrounded by dense woods, Plitvice Lakes are a natural phenomenon of rare and unique beauty. Enjoy dinner and the night in the Plitvice area.

Overnight: Hotel Jezero or similar, Plitvice area

Meals included: Breakfast

#### **Day 5 Plitvice - Trogir - Split**

After breakfast, depart for Split with a short stop along the way in another of Croatia's UNESCO protected sites, the small town of Trogir. Here walk the streets around St. Lawrence's Cathedral, which is located in the old city centre and its main western portal – a masterpiece of Radovan, which represents the most significant work of the Romanesque - Gothic style in





# THE ITINERARY

Croatia. Afterwards be transferred to the hotel in Split.

Overnight: Art Hotel or similar, Split

Meals included: Breakfast

# **Day 6 Split**

Today, enjoy a shared guided walking tour of Split. Enjoy the magnificent town of Split with its numerous archaeological, historical and cultural sites. The city lies on the eastern shore of the Adriatic Sea, nestled between the eastern part of the Gulf of Kaštela and the Split Channel. Marjan Hill (178m), rises in the western part of the peninsula and the ridges of Kozjak (779m) and its brother Mosor (1339m) protect the city from the north and northeast, and separate it from the hinterland. Enjoy a clear view of these mountains as you walk around the city. After the guided walking tour enjoy the rest of the day at leisure.

Overnight: Art Hotel or similar, Split

Meals included: Breakfast

# Day 7 Split - Hvar

After breakfast, Enjoy the morning at leisure. In the afternoon, depart to Hvar by catamaran. Upon arrival, be met and transferred to the hotel.

Overnight: Hotel Amfora or similar, Hvar

Meals included: Breakfast

# **Day 8 Hvar**

Today, enjoy a shared guided walking tour of Hvar. Having been recently placed on the list of the top 10 most beautiful islands, sunny Hvar is, without competition, numbered amongst the most seductive of the Dalmatian Islands. With

stone paved narrow streets glistening in the sun, it's hard to decide whether Hvar captivates more with the harmony of its history and art, or the beauty in its natural surroundings, enhanced by the intoxicating fragrance of lavender from surrounding farmland.

Overnight: Hotel Amfora or similar, Hvar

Meals included: Breakfast

#### Day 9 Hvar - Korcula

After breakfast, enjoy time at leisure. In the afternoon, depart from the Hvar harbour to Korcula Island. Upon arrival, be met and transferred to the accommodation.

Overnight: Hotel Marko Polo or similar, Korčula

Meals included: Breakfast

# **Day 10 Korcula Free Day**

After breakfast, enjoy the day at leisure to explore the hometown of famous explorer Marco Polo. Experience the narrow streets, beautiful churches and magnificent palaces in one of the best preserved medieval towns in the Mediterranean.

Overnight: Hotel Marko Polo or similar, Korčula

Meals included: Breakfast

# Day 11 Korcula - Dubrovnik

After breakfast, enjoy a morning at leisure. In the afternoon, depart to Dubrovnik. Upon arrival, transfer to your accommodation.

Overnight: Grand Hotel Park or similar, Dubrovnik

Meals included: Breakfast





# THE ITINERARY

# **Day 12 Dubrovnik City Tour**

This morning meet the guide at Pile Gate, near the fountain, for a shared morning walking tour of Old Town Dubrovnik, the Pearl of the Adriatic. Dubrovnik was established in the 7th century and was once the famous Ragusa, an independent republic and a powerful rival to Venice in the fight over the sea rule. Today, it still continues to rival Venice with its beauty and charming atmosphere. The Old Town holds some of the most valued landmarks of Croatian historical and cultural heritage. This afternoon is yours to spend at your own leisure - perhaps take a walk along the Old City Walls (it will take you approximately 2 hours to do a full circle).

Overnight: Grand Hotel Park or similar, Dubrovnik

Meals included: Breakfast

# Day 13 Dubrovnik Free Day - Optional Island Cruise

After breakfast, enjoy the day at leisure to explore the medieval old town of Dubrovnik. Alternatively, join an optional Elaphite Island Cruise (not included)

Optional Activity: Elaphiti Islands Cruise - \$105 AUD per person

During the cruise see the three most beautiful islands of the Dubrovnik Archipelago – Kolocep, Lopud and Sipan, commonly known as the Elaphites. Witness lush greenery and orchards full of oranges, lemons and lovely seashore landscapes, charming and picturesque villages with harmonious architecture of summer manors, including old seaman's houses and little votive churches. After visiting the three islands, enjoy a lunch of grilled fish and wine (vegetarian options available) while being entertained by some local musicians. After the cruise, be transferred back to the hotel.

Overnight: Grand Hotel Park or similar, Dubrovnik

Meals included: Breakfast

# Day 14 Dubrovnik, Croatia - Australia

Today at the appropriate time be transferred to the airport for the return flight home.

Meals included: Breakfast

**Day 15 Arrive in Australia** 





# **TOUR INCLUSIONS**

# **HIGHLIGHTS**

Discover the pearls of the Adriatic Sea; Croatia & Slovenia

Explore Zagreb, Ljubljana, Trogir, Split, Hvar, Korcula and Dubrovnik

Visit the fairytale town of Bled in the Julian Alps

See the baroque town hall on a tour of Ljubljana

Enjoy a guided tour of Zagreb, Croatia's capital city

See St Mark's Church, the Cathedral and more

Explore the magnificent Plitvice Lakes National Park

Discover the UNESCO listed township of Trogir

Explore the historic city of Split on a guided walking tour

Enjoy a guided walking tour of captivating Hvar

Experience Korcula Island free at leisure

Explore the medieval walled city of Dubrovnik on a guided walking tour

Enjoy a day at leisure in the Pearl of the Adriatic - Dubrovnik

Swim in crystal clear waters throughout the Dalmatian Coast

Discover UNESCO World Heritage Sites

# **FLIGHTS**

Return international flights (economy class) ex SYD/MEL/BNE/\*ADL/\*PER

#### **ACCOMMODATION**

12 nights in 4 star hotel accommodation

### **DINING**

Enjoy daily breakfast

#### **TOUR ESSENTIALS**

English speaking local guides

Airline taxes and surcharges

#### **TRANSPORT**

Transportation by private A/C vehicles

#### **TRANSFERS**

Return airport transfers



\*Please note: all information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

#### **BOOKING INFORMATION**

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form.

Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

#### **OFFER ESSENTIALS**

Travel offer is valid for travel on selected dates until the 5th of October 2021.

This travel offer is priced for one person based on twin share.

#### **Single Traveller Supplement**

For solo travellers a mandatory single supplement of \$1750 applies.

# **Departure Dates 2021**

Please see TripADeal website for current departure dates.

# Surcharges

#### Please note:

- dates/months with a \* incur a flight high season surcharge of \$200 per

#### person

- dates/months with a ^ incur a land high season surcharge of \$200 per person.
- dates/months with a ^^ incur a land high season surcharge of \$400 per person.

#### **Departure Cities**

Sydney, Melbourne, Brisbane, \*Adelaide or \*Perth

#### **Departure City Surcharges**

\*Adelaide or \*Perth: \$100 per person

#### **FLIGHTS**

# Full Service Airline(s) Used

Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Qantas Airways, Lufthansa, Swiss Airways, Austrian Airlines, Finnair, Cathay Pacific, Air France, KLM, Oman Air, British Airways, Scandinavian Airlines, Virgin Australia, Thai Airways, Virgin Atlantic, Korean Airlines, Malaysia Airlines, Turkish Airlines, Royal Brunei, Garuda Indonesia, Vietnam Airlines, Malindo Airlines and airline partners (subject to availability).

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

# Arrive early in Zagreb, Croatia

\$200 per person, subject to availability

# Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Blackout Dates:
- \* 10 December 2020 20 January 2021
- \* 1 April 2021 25 April 2021
- \* 20 June 2021 22 July 2021

- \* 17 September 2021 11 October 2021
- \* 9 December 2021 21 January 2022

#### Stay behind in Dubrovnik, Croatia

\$200 per person, subject to availability

#### Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Blackout Dates:
- \* 10 December 2020 20 January 2021
- \* 1 April 2021 25 April 2021
- \* 20 June 2021 22 July 2021
- \* 17 September 2021 11 October 2021
- \* 9 December 2021 21 January 2022

#### **Stopover Packages**

Twin share: \$550 per person/one way

Solo Traveller: \$800 one way

Locations:

\* Dubai

# Includes:

- 2 Nights in 4 star accommodation
- Daily breakfast
- Return airport transfers

#### Please note:

- Available as a pre-tour stopover only.
- Stopover packages are subject to availability.
- Stopover not permitted on and including the following dates;
- \* Weekend from Friday Monday inclusive of 2021 Grand Prix (dates yet to be released)
- \* 1 April 25 April 2021
- \* 20 June 2021 22 July 2021



\* 17 Sept 2021 - 11 Oct 2021

#### Flight Class Upgrades

- Premium Economy: Not Available
- Business Class (International Sectors Only): Starting from \$6599 per person

#### Please note:

- \*Starting from quotes will be processed and returned for your consideration.
- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).

#### **ACCOMMODATION**

#### **Accommodation Used**

#### 4 Star:

- Zagreb: Hotel Canopy by Hilton or similar
- Ljubljana: Hotel Austria Trend or similar
- Split: Art Hotel or similar
- Hvar: Amfora Hvar Grand Beach Resort or similar
- Korčula: Hotel Marko Polo or similar
- Dubrovnik: Grand Hotel Park or similar

#### 3 Star:

- Plitvice: Hotel Jezero or similar

Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

#### **Extra Nights**

- Zagreb (Pre Tour): \$230 per room including breakfast.
- Dubrovnik (Post Tour): \$340 per room including breakfast.

Please note: extra nights are based on room only and subject to availability until the time of booking. Airport transfers are not included if you wish to arrive early or stay behind.

### **Maximum Room Capacity**

3 people (subject to availability).

#### **Child Policy**

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

#### **Triple Share**

No discounts apply for 3rd person travelling. Full price applies, subject to availability.

Please note: Triple shares may be required to share existing bedding.

#### **Bedding Configuration**

Twin or Double bedding (subject to availability).

#### **Adjoining / Interconnecting Rooms**

Subject to availability and at the hotels discretion. Please enquire upon booking if you require this option.

# **GENERAL TOUR INFORMATION**

Minimum group size 15, maximum group size 30 per vehicle.

# **Optional Tours / Activities**

Day 12: Elaphiti Islands Cruise with lunch - \$105 AUD per person

### Please note:

- The optional tours listed above must be purchased on checkout or over the phone prior to submitting your passenger information form (subject to availability)
- Some tours require minimum numbers to operate.

#### **EXCLUSIONS**

- Visa fees and requirements (A visa is not required for Croatia or Slovenia if travelling on an Australian passport)
- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)
- Recommended gratuities/tipping €5 per person per day

- Optional activities/tours
- Personal expenses
- Travel insurance (Mandatory)

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

# OTHER IMPORTANT INFORMATION

#### **TOUR GUIDE VS. TOUR LEADER**

#### **Tour Guide:**

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### **Tour Leader:**

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.



#### **CLIMATE & AVERAGE TEMPERATURES**

#### May

May in Croatia is when temperatures really begin to climb and the summer season truly begins. The town and ports are filling up with tourists, restaurants and bars are alive, museums open and extend their hours and the weather triumphs it all by warming up considerably. Average temperatures reach a very pleasant high of around 21°C and reach a low of a very manageable 11°C.

#### June

The weather in June is one of the warmest you'll experience. Daily average temperatures in June are about 22°C, highs reaching up to 27°C and lows plummeting to about 16°C. Over the course of the month, the hours of sunshine remain pretty constant, with an average of about 15 hours per day.

#### September

September is still very warm, with the average daily temperature ranging from 16-19°C, the highest still a lovely 24°C and the lowest temperature is only around 13°C.

#### October

Croatia is still fairly warm during October, but the temperature is noticeably lower than summertime. October's average daily temperature is about 18°C over the course of the month, with highs decreasing from 22°C to 18°C and lows from 15°C to 12°C. Of course with temperature being lower at night, it would be wise to pack a few items such as a light jacket just in case.

# **FLIGHTS**

### **Seat Selection & Frequent Flyer Points:**

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow preselected seats. We strongly suggest you contact the Airline directly with seating

allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

#### **Passport Validity:**

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

#### **COACH TOUR**

#### Meals:

Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

### Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

#### **OTHER**

#### Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to

#### purchase/travel.

#### **Yellow Fever:**

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also quite common for your home country to request a Yellow Fever certificate on your arrival back home.

It is your responsibility to check with your doctor well in advance of leaving home about the Yellow Fever requirements for the countries you'll be visiting.

#### **Gratuities / Tipping:**

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5 per person per day this covers the guide/ leader and the driver, which will be collected whilst on tour.

Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

# Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or a similar activity will be offered in its place (subject to availability).

#### **Shopping:**

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and



keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

#### **VISAS**

#### Croatia & Slovenia

A tourist visa is not required for Croatia and Slovenia if travelling on an Australian passport.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

# **INSURANCE**

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

# **SCHEDULE OF FEES**

### **Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- 1st Change \$100.00 per person + any additional charges applied by the airline/cruise company/accommodation/ other travel provider.
- 2nd Change \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/ other travel provider.

- Subsequent changes \$250.00 per person + any additional charges applied by the airline/cruise company/ accommodation/other travel provider.
- Changes within 30 days of departure \$350.00 person + any additional charges applied by the airline/cruise company/ accommodation/other travel provider.
- Changes within 14 days of departure \$500.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

#### Name Changes Due To Passenger Error

• If the incorrect name has been advised to TripADeal, charges of \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

