



nielsen

# BEST BETS: 2020 VISION

FINDING GROWTH FOR CANADIAN CPG

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#SupplyChain15

# THE CHALLENGE FOR GROWTH



# CPG STILL SPUTTERING FOR GROWTH IN NORTH AMERICA

## United States



Dollars



Units

## Canada



Dollars



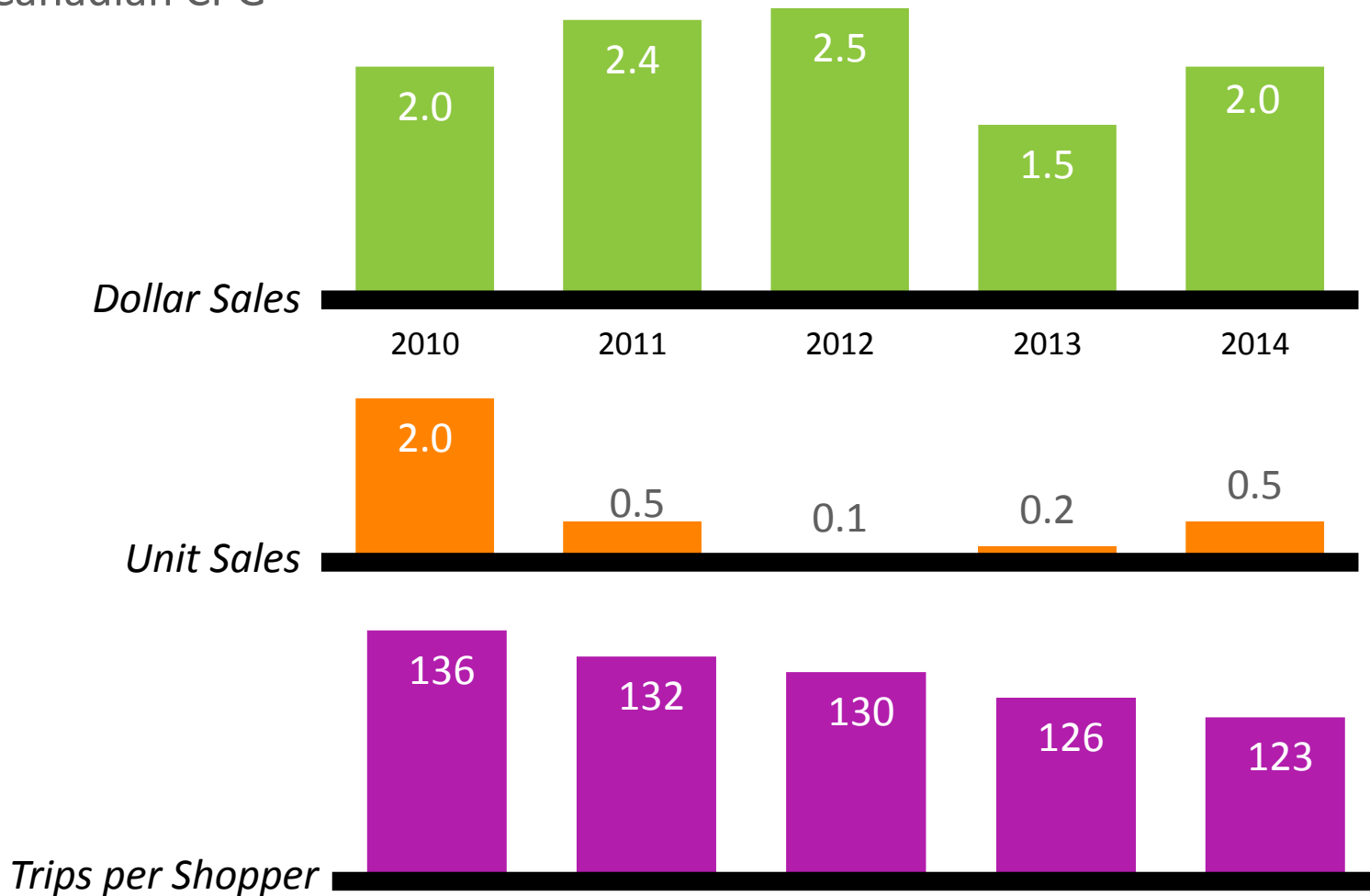
Units

Nielsen: ScanTrack - Total Tracked Sale  
52 wks ending December 20, 2014

Nielsen: MarketTrack - Total Tracked Sale  
52 wks ending December 12, 2014

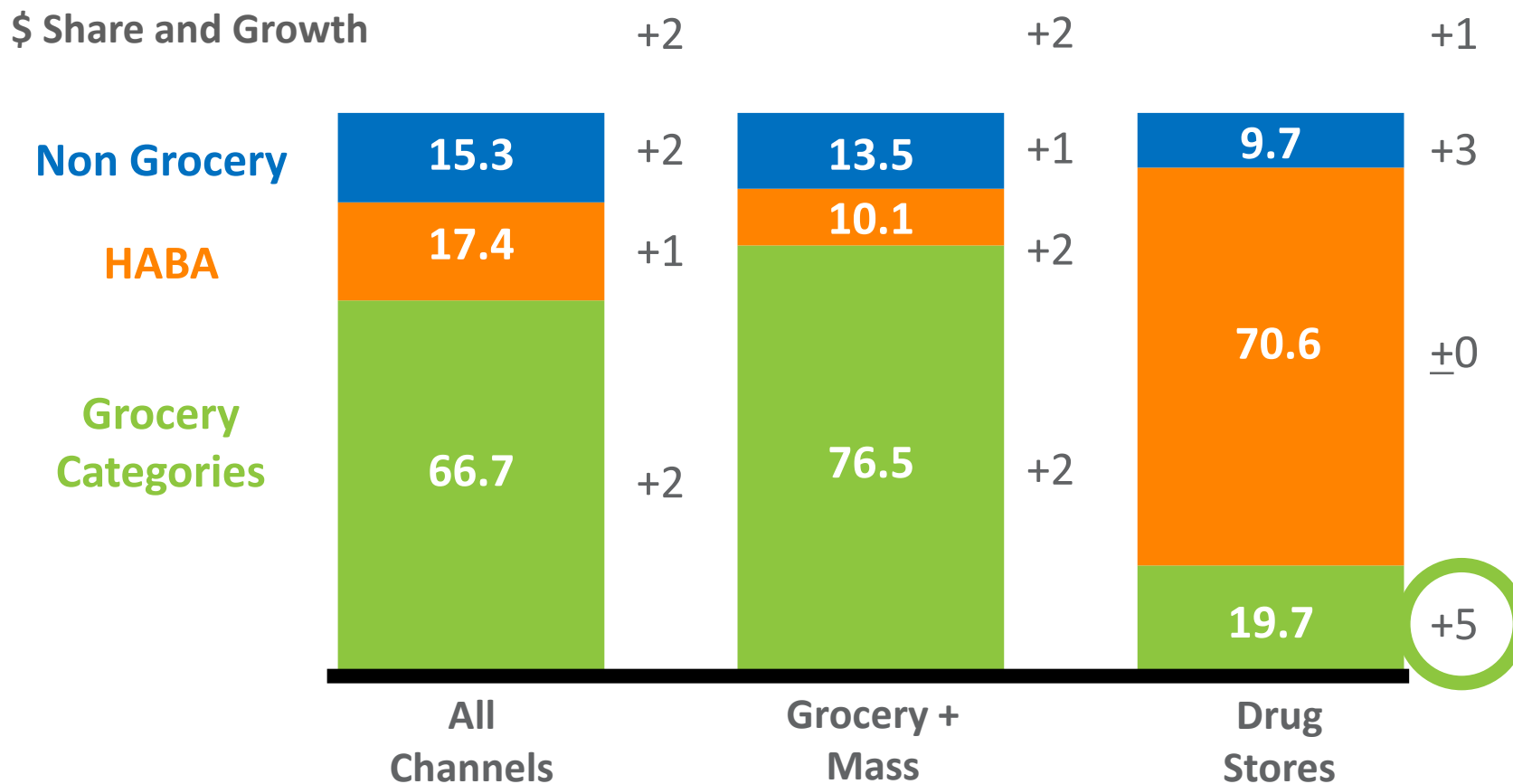
# SLIGHT IMPROVEMENT IN CPG PERFORMANCE

Canadian CPG



Source: Nielsen MarketTrack, National All Channels – 52 weeks to December 13, 2014 - Total Tracked Sales excluding Fresh Random Weight Homescan Grocery Composite 52 weeks ending December 27, 2014

# FOOD CATEGORIES ARE DRIVING GROWTH, ESPECIALLY IN DRUG STORES – NOW ONE-FIFTH OF TOTAL SALES



# MIXED RESULTS WITHIN THE STORE

## TOP 5



- +12% Processed Meat
- +9% Home Meal Replacements
- +6% Vegetables
- +6% Fresh Meat
- +5% Hot Beverages

## BOTTOM 5



- 3% Shaving
- 2% Household Products
- 1% Cold Beverages
- ±0% Paper Products
- ±0% Bread & Rolls

# TRADITIONAL RETAIL RELATIVELY STATIC



# TRADITIONAL CPG CHANNELS RELATIVELY STATIC



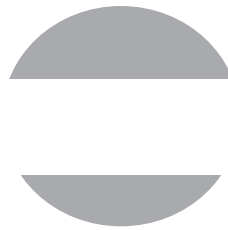
Grocery	+1%
Drug	+2%
Conv & Gas	+3%
Mass Merch	+2%

Source: Nielsen Homescan Channel Watch – Canada - 52 weeks to December 27, 2014

\*Drug & C&G: 52 weeks to December Jan 10, 2015



# MANY RETAIL CHANNELS SUFFERING DUE TO THE SHIFT TO ONLINE AND INCREASED COMPETITION



Grocery	+1%
Drug	+2%
Conv & Gas	+3%
Mass Merch	+2%



Office Supply	-16%
Electronic	-15%
US Cross Border	-15%
Department	-5%

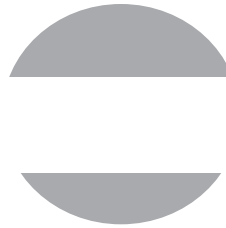
Source: Nielsen Homescan Channel Watch – Canada - 52 weeks to December 27, 2014

\*Drug & C&G: 52 weeks to December Jan 10, 2015

# E-COMMERCE, ETHNIC, DOLLAR, WAREHOUSE AND HEALTH FOOD STORES LEAD RETAIL GROWTH



Ethnic Grocery	+30%
On-line	+21%
Dollar Stores	+13%
Warehouse	+7%
Health Food	+4%



Grocery	+1%
Drug	+2%
Conv & Gas	+3%
Mass Merch	+2%

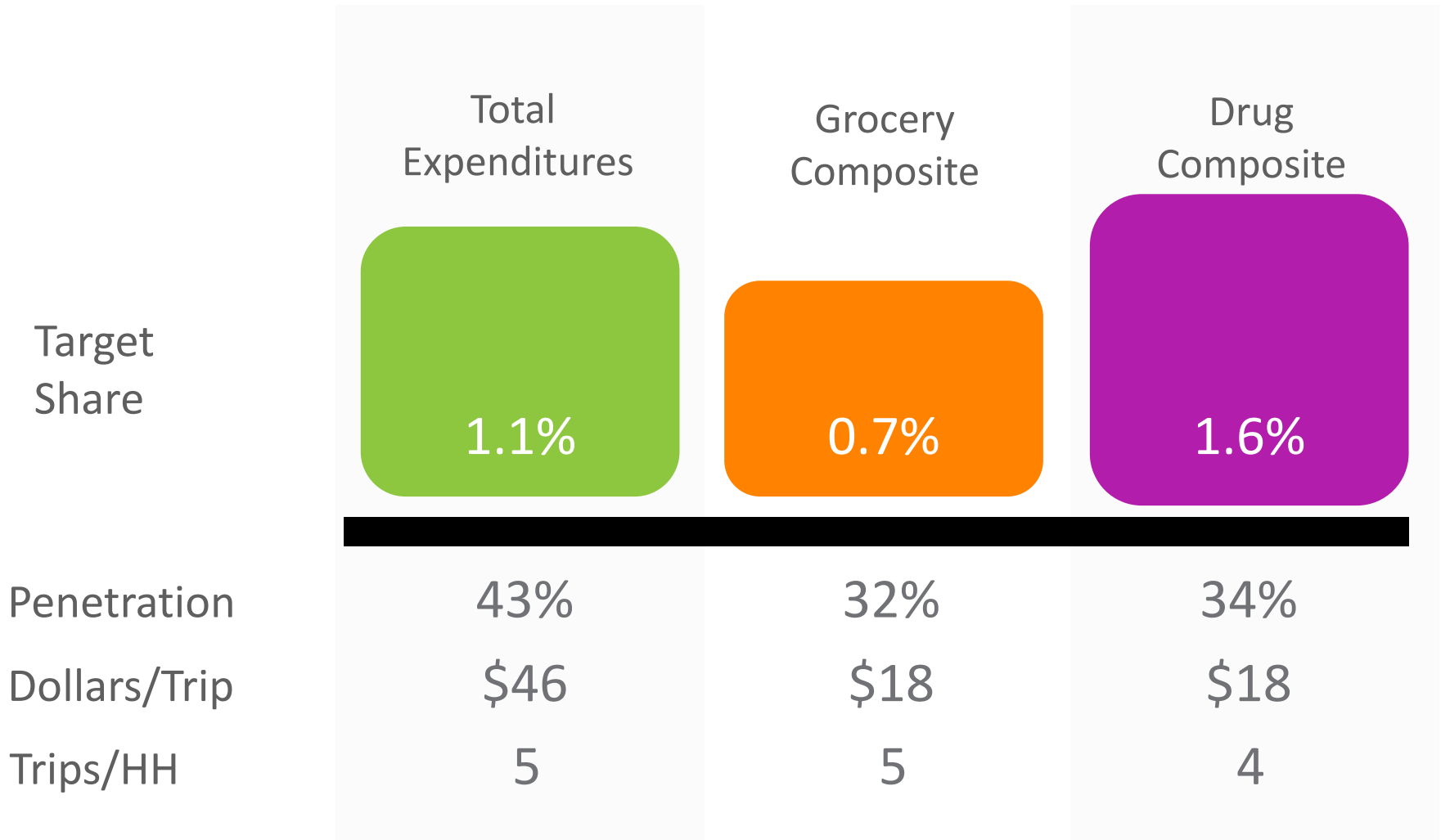


Office Supply	-16%
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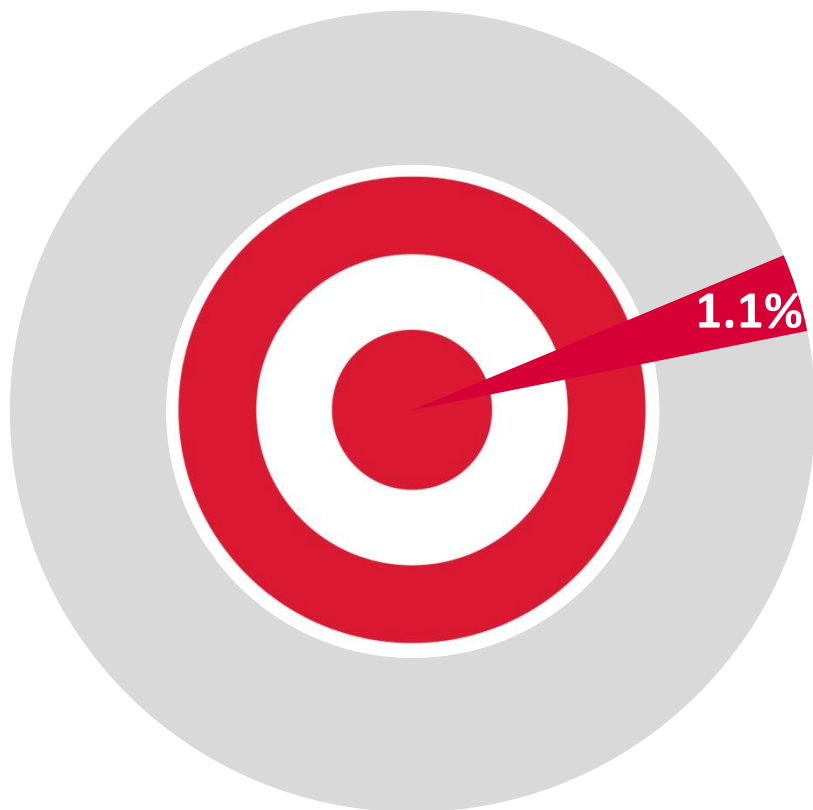
Source: Nielsen Homescan Channel Watch – Canada - 52 weeks to December 27, 2014

\*Drug & C&G: 52 weeks to December Jan 10, 2015

# TARGET CAPTURED 1.1% OF CPG IN THE PAST YEAR



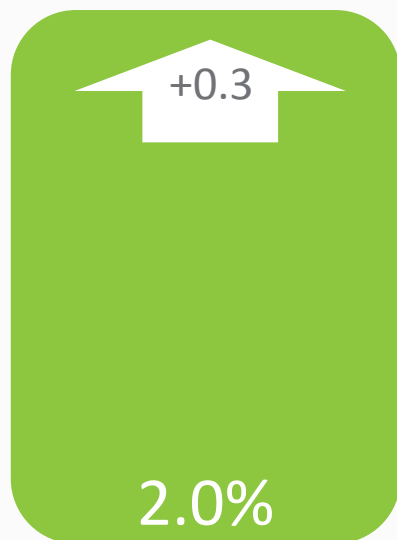
# WHICH RETAILERS ARE ESTIMATED TO BENEFIT FROM TARGET'S EXIT?



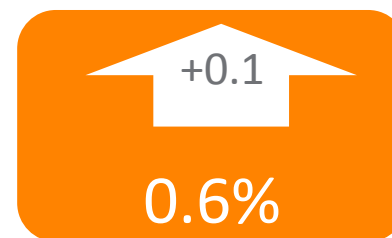
## Target's Volume Shift Estimate

Walmart	35%
Costco	19%
SDM	10%
Canadian Tire	3%
RCWC	3%
RCSS	2%
Others*	25%

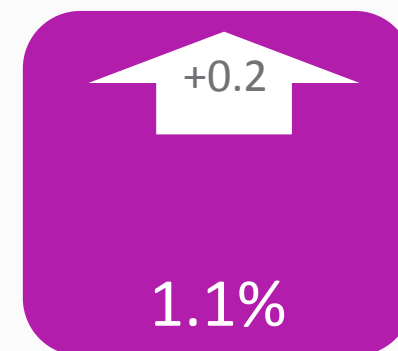
# E-COMMERCE HAS GAINED MOMENTUM FOR CPG, BUT ON A SMALL SHARE BASE



Total  
Expenditures



Grocery  
Composite



Drug  
Composite

\$ % Chg  
Penetration

+21  
43%

+19  
17%

+18  
21%

# WHICH CPG DEPARTMENTS ARE TRENDING ONLINE?



## FOOD (+17%)

Confectionery	0.7%	+8
Beverages	0.6%	+4
Condiments	0.6%	+35
Baking	0.5%	+12
Snack	0.5%	+18



## HEALTH & BEAUTY (+25%)

Cosmetics	1.9%	+65
Baby Care	1.6%	+28
Body Care	1.4%	+22
OTC	1.2%	+21
Oral Hygiene	1.2%	+31

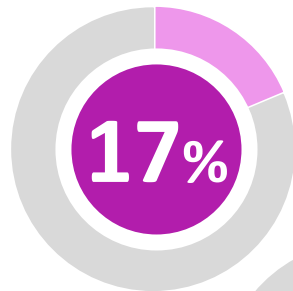


## NON GROCERY (+13%)

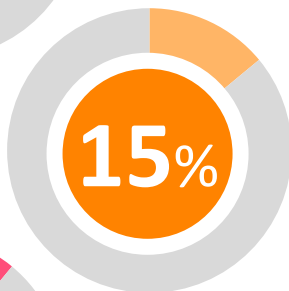
Gen Merch	3.3%	+13
Pet Needs	1.0%	+16
Household	1.0%	+15
Paper	0.8%	+18

# ONLINE GROCERY SHOPPING STILL NICHE

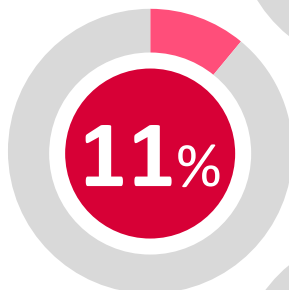
% who would take advantage of these online options for GROCERY shopping



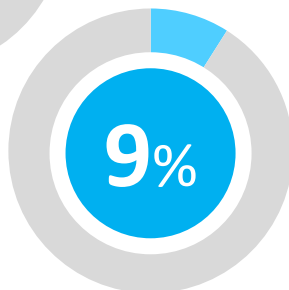
Delivered to home



Pick up inside the store



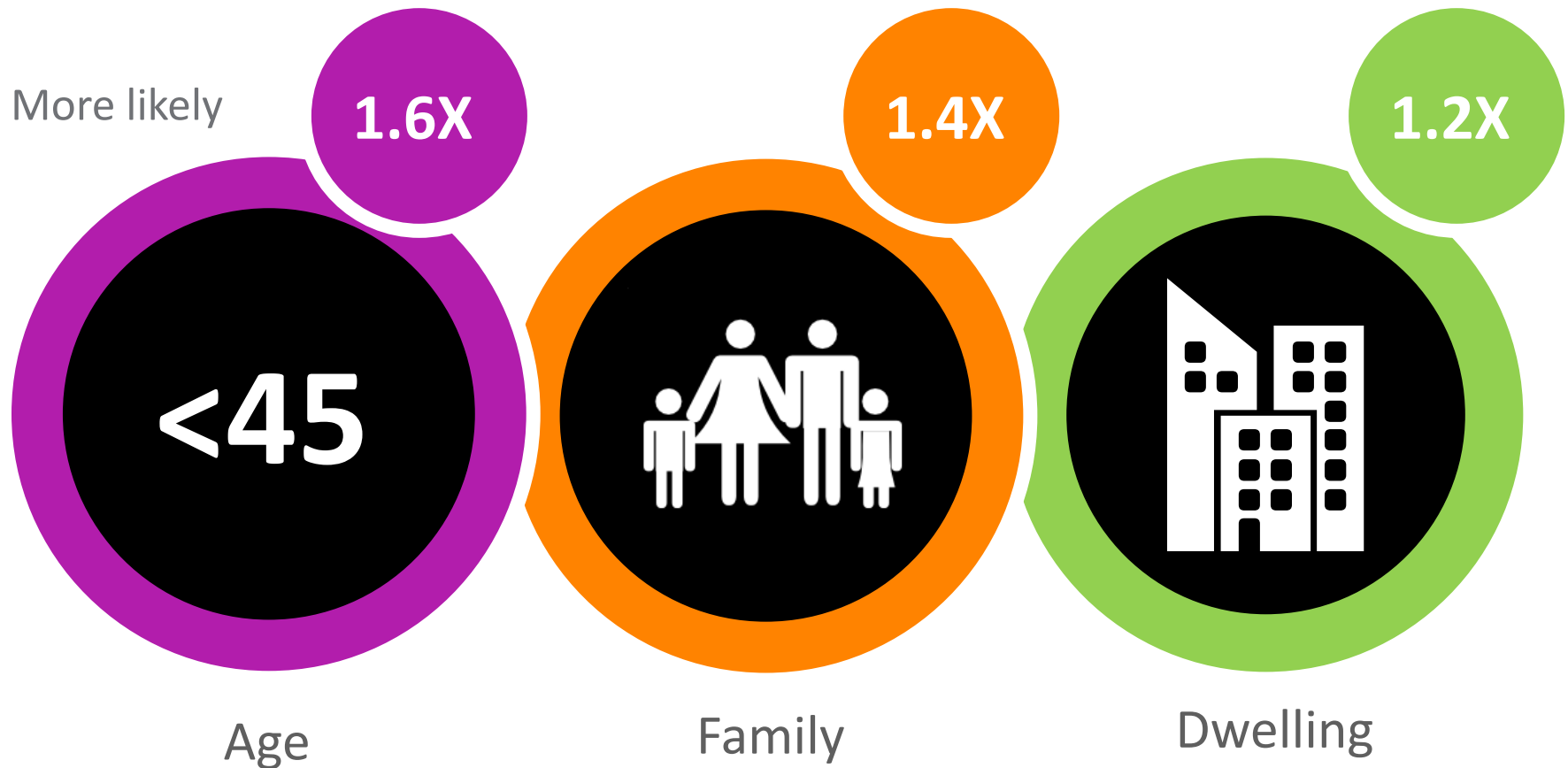
Use drive-thru pick up



Pick up curbside outside store

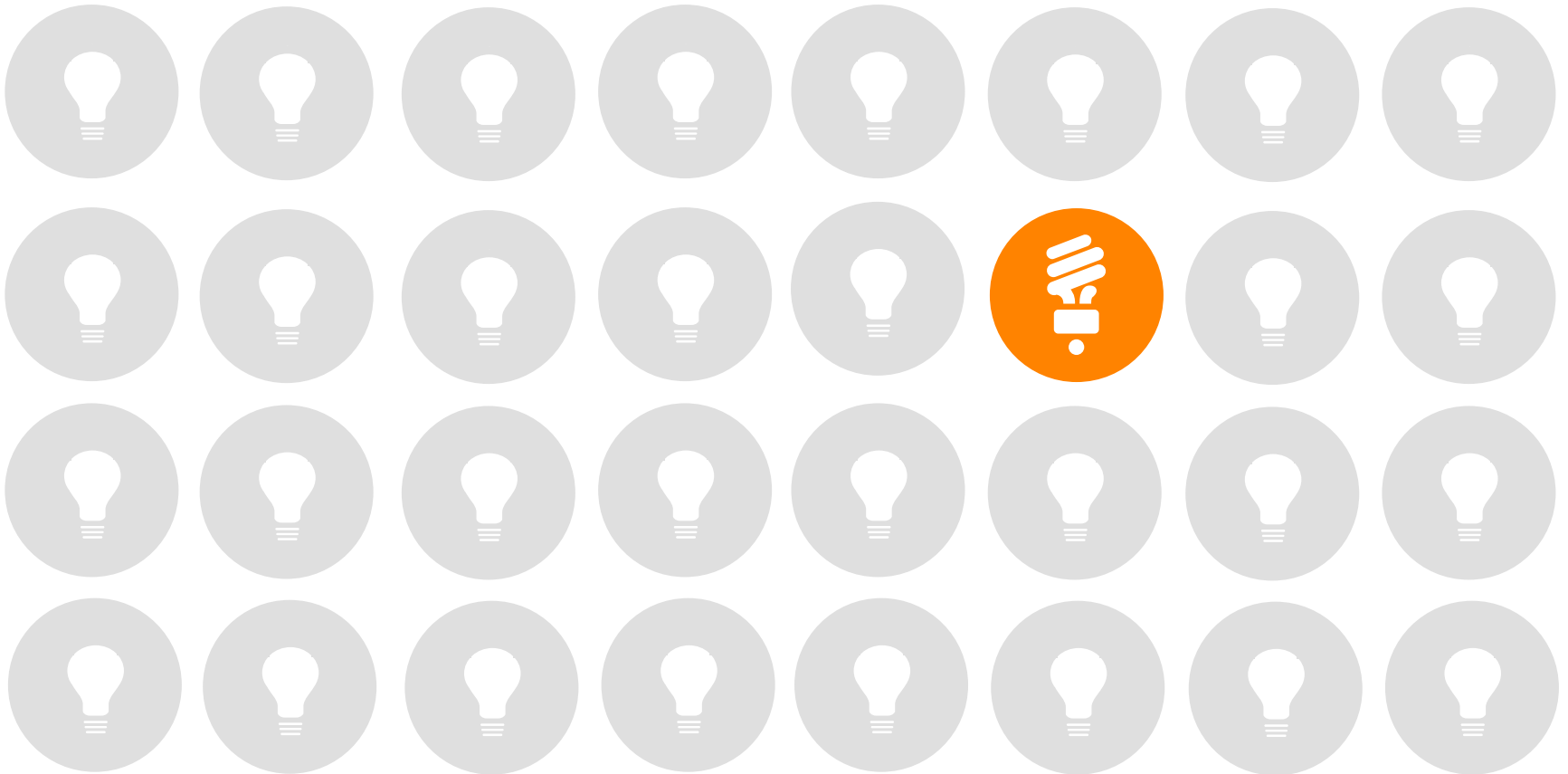


# YOUNGER URBAN HOUSEHOLDS WITH KIDS ARE MORE LIKELY TO SHOP ONLINE

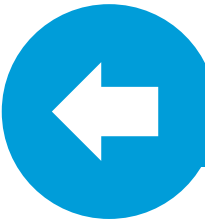




# WHERE DO WE FIND FUTURE GROWTH IN A CHALLENGING ENVIRONMENT?



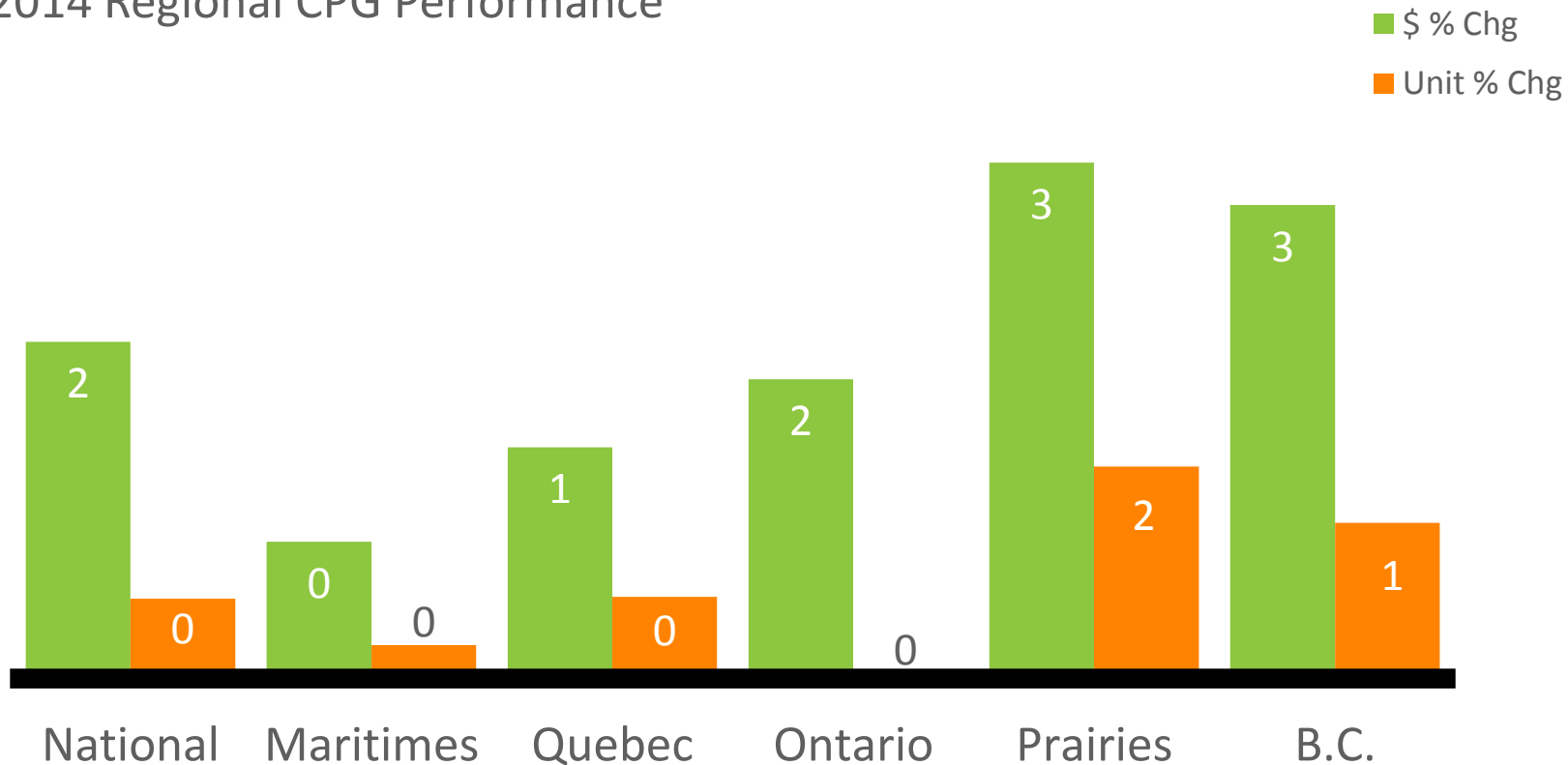
## BEST BETS FOR GROWTH BY 2020



**The Prairies will continue to lead CPG growth**

# WESTERN CANADA LEADS REGIONAL GROWTH

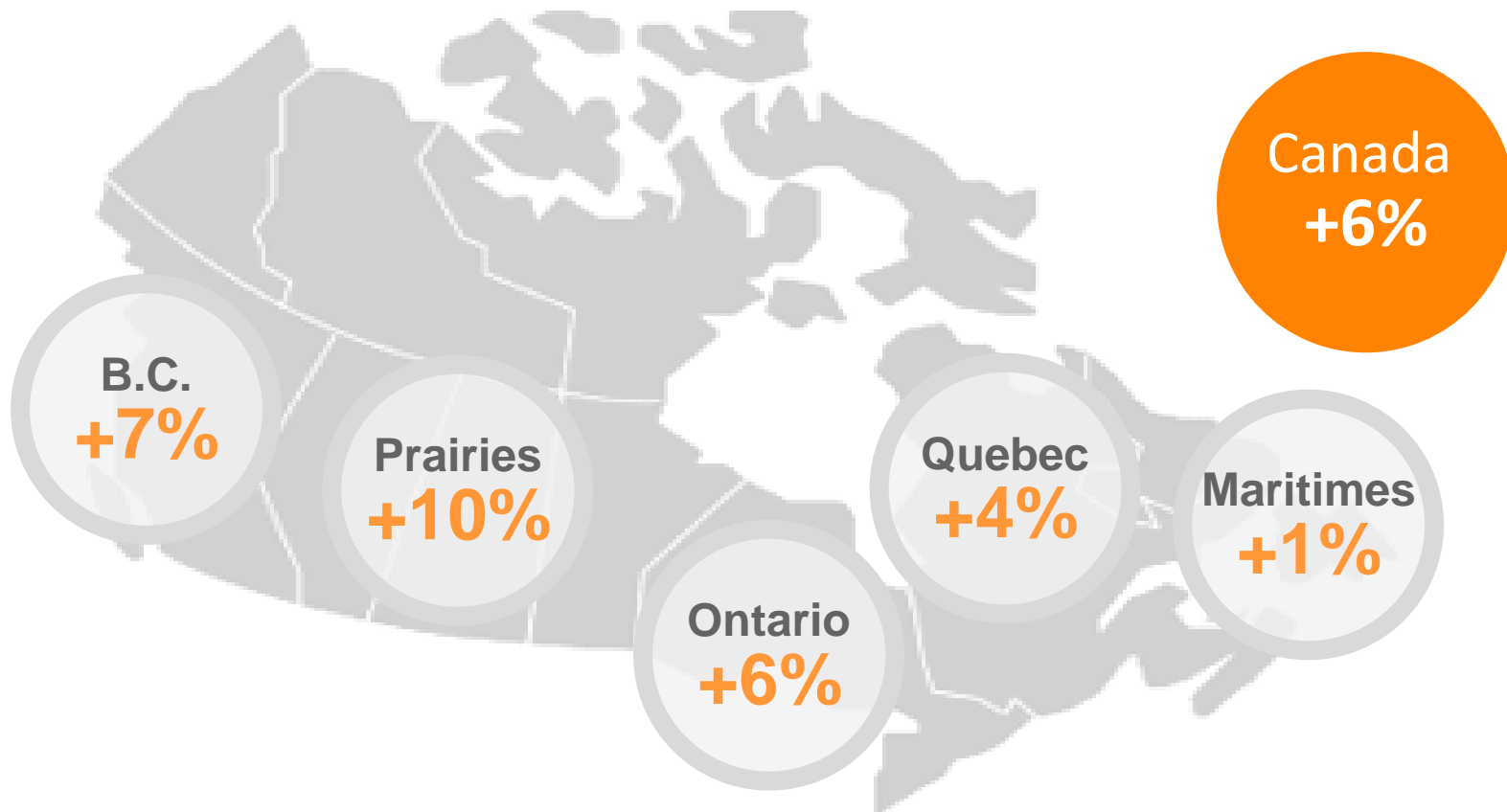
## 2014 Regional CPG Performance



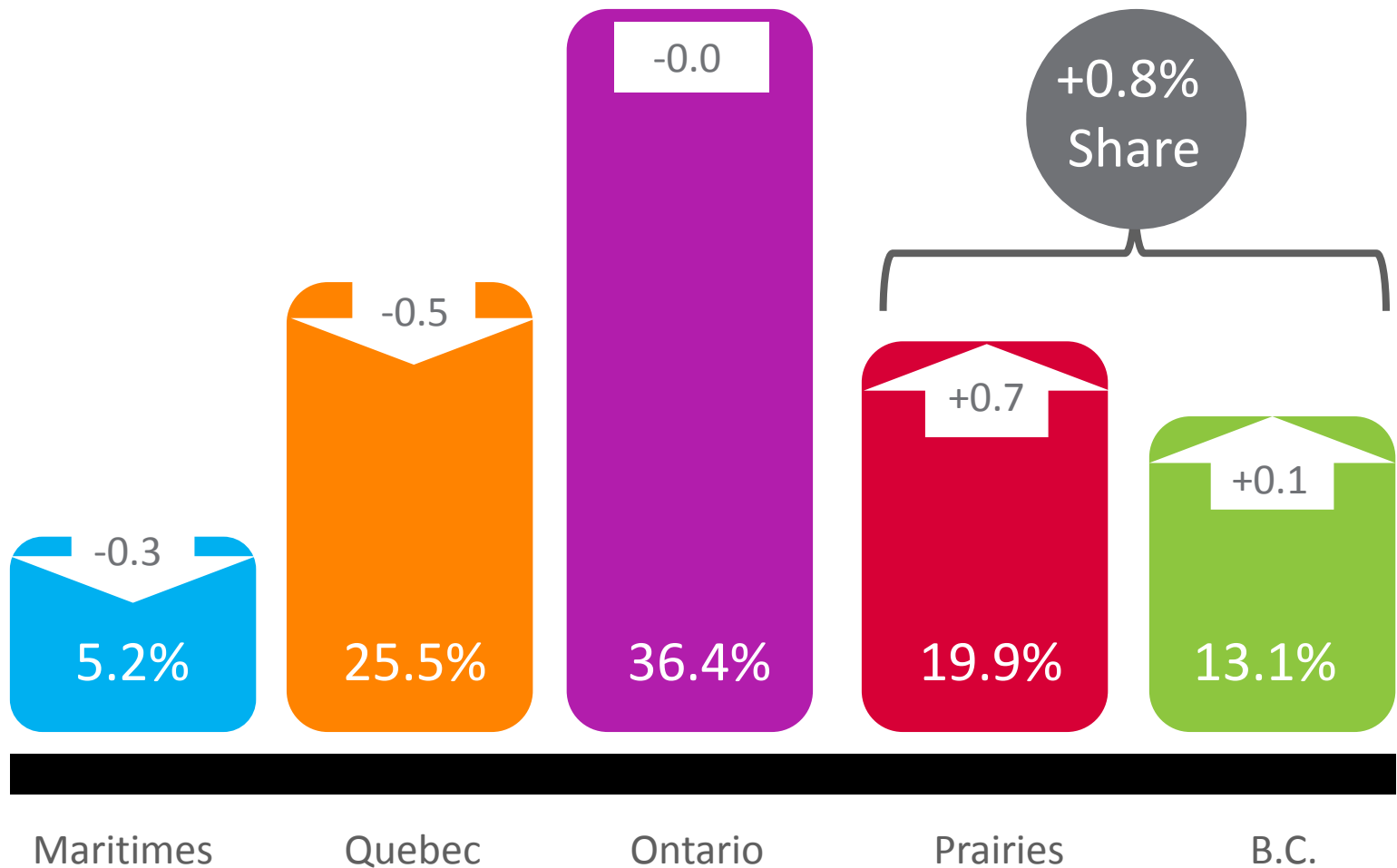
Source: Nielsen MarketTrack, National All Channels – 52 weeks Ending December 13, 2014  
Total Tracked Sales excluding Fresh Random Weight

# BY 2020...

The prairies will lead Canada's population growth



# BY 2020, REGIONAL CPG SHARE WILL SHIFT WEST



## THE EMERGING PRAIRIES CONSUMER...

+7%

They spend 7% more than average and shop less on deal

26%

Of household earn >\$100k, an increase of 4 points from 2009

19%

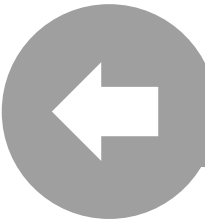
Of household heads are <35 years old (vs 14% for Canada)

Top 3

Of Canada's fastest growing cities are in the Prairies (Calgary, Edmonton, Saskatoon)



# BEST BETS FOR GROWTH BY 2020

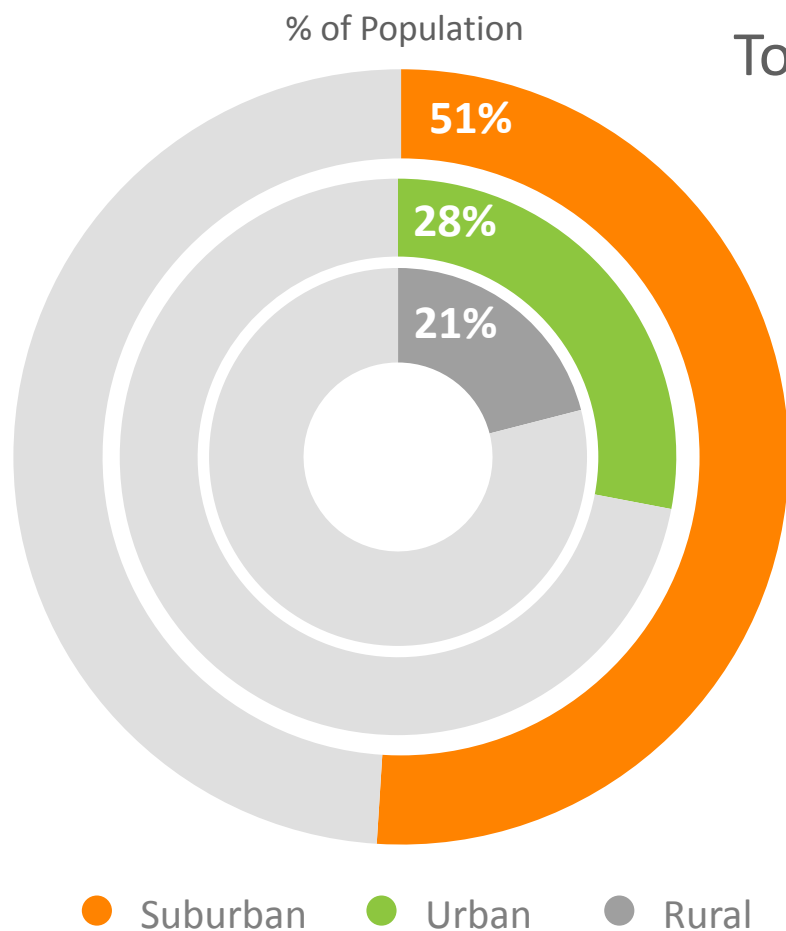


The Prairies will continue to lead CPG growth



Urbanization is redefining how we live and shop

# 35% OF CANADIANS CALL THE TOP 3 CITIES HOME



Top 3 Cities:

**35%**

Top 10:

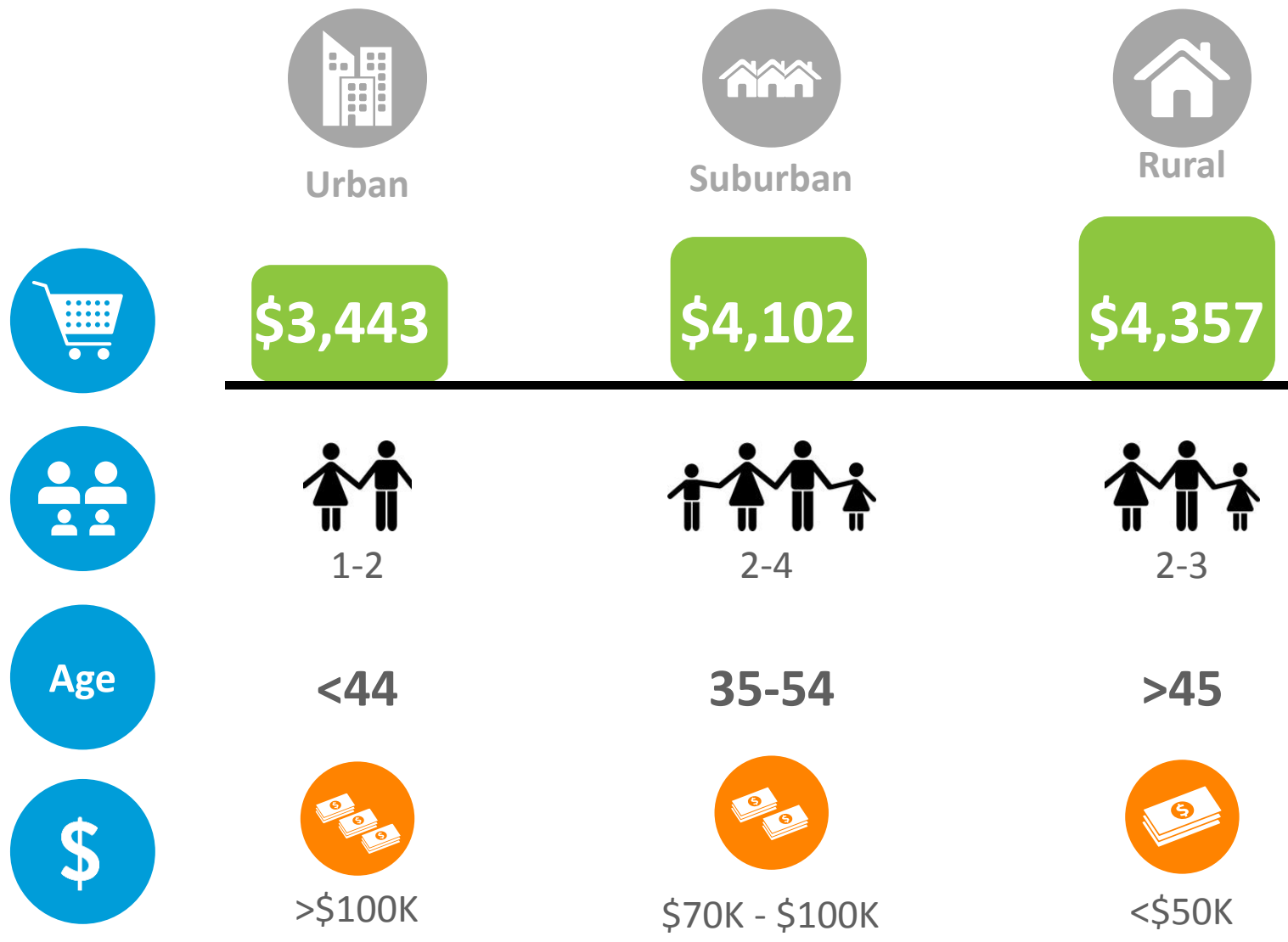
**54%**

## Top 10 CPG Growth Cities

Calgary	+5%
Edmonton	+4%
Saskatoon	+4%
Regina	+4%
Abbotsford	+4%
Vancouver	+4%
Kelowna	+4%
Quebec City	+4%
Thunder Bay	+4%
Niagara	+4%



# URBAN, SUBURBAN, RURAL



Source: Nielsen HomeScan, Grocery Composite, 52 weeks ending September 20, 2014



## THE URBAN CONSUMER...

12%

Less likely to own a car

13%

Bring prepared food home or  
get meals delivered (vs. 8% Rural)

12%

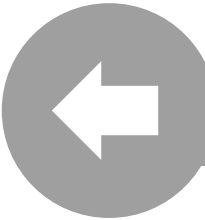
Eat out more often  
(vs. 8% Rural)

32%

Of Males are the primary  
grocery shopper (vs. 19% Rural)



# BEST BETS FOR GROWTH BY 2020



The Prairies will continue to lead CPG growth



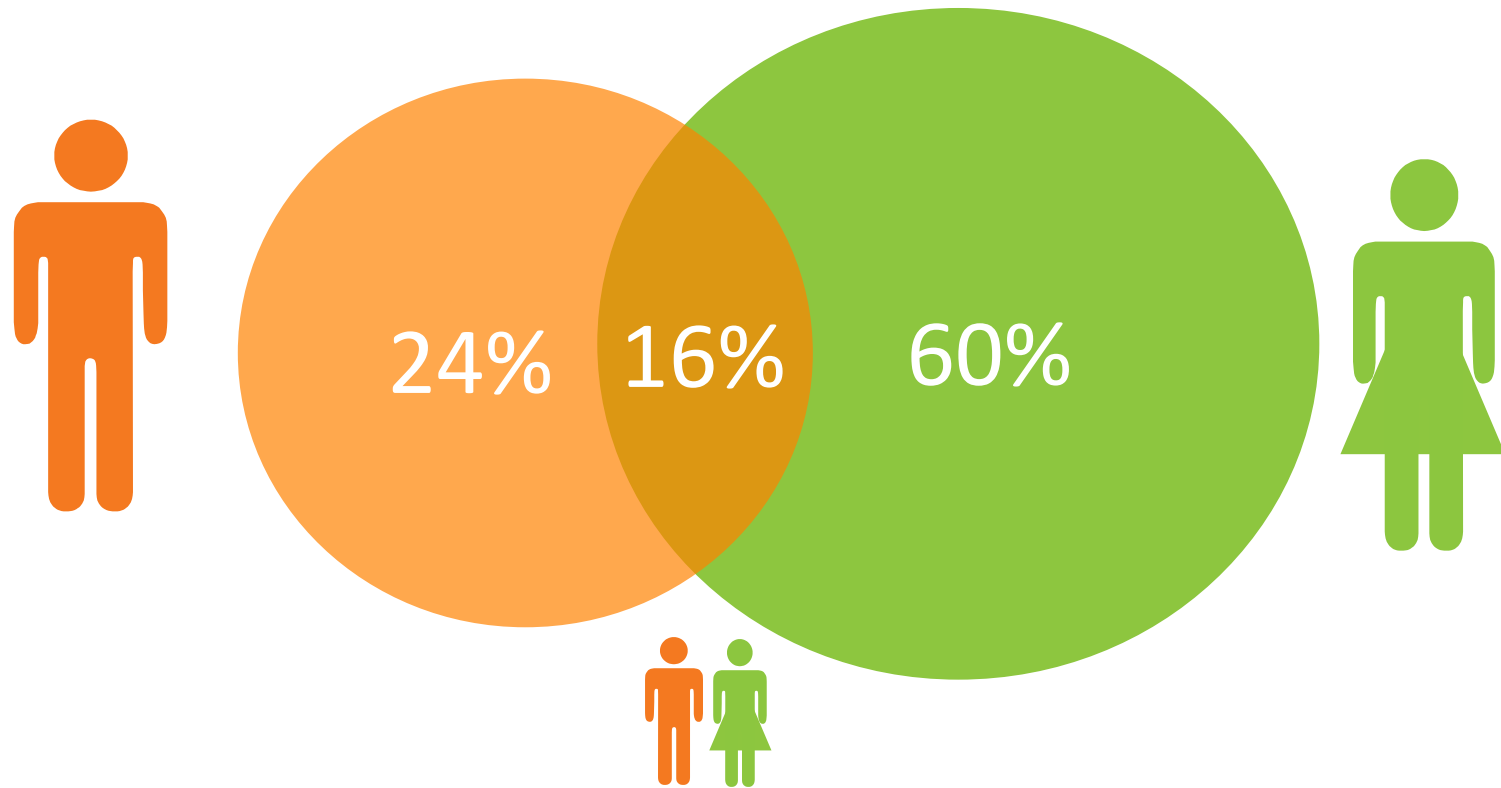
Urbanization is redefining how we live and shop



The male shopper is a key decision maker

# MALE SHOPPERS ARE OFTEN OVERLOOKED BUT ACCOUNT FOR 24% OF PRIMARY SHOPPERS

% of Households (>50% of Shopping)



# ENSURE IT'S EASY FOR MALES TO FIND WHAT THEY NEED

Male shoppers spend less but shop more often; less likely to browse and more likely to buy only what they need

**Avg Basket Size**

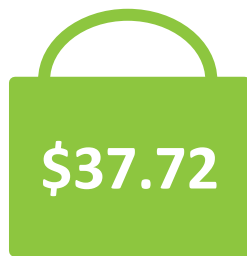


**Avg Trips / Year**



**Shopping Opinions % Agree**

I tend to buy only what I need when I go to the grocery store



Given the opportunity I like spending time browsing in the grocery or food store



# THE MALE SHOPPER CAN BE MORE PROFITABLE

24%

Of male spend is on perceived deal  
(28% for female)

13%

Use coupons (67% for female)

12%

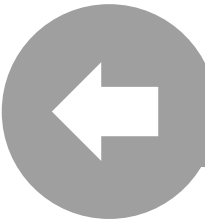
Typically prepare a shopping list  
(78% for female)

32%

Are aged > 55 years  
(40% for female)



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Millennials will surpass Boomers as #1 consumer

# MILLENNIALS AND BOOMERS: THE TOP 2 CONSUMER POWERHOUSES



<19  
'Gen Z'  
**16%**

19-37  
'Millennials'  
**27%**

38-47  
'Gen X'  
**14%**

48-67  
'Boomers'  
**28%**

68+  
'Greatest'  
**14%**

Millions 5.7

9.4

4.7

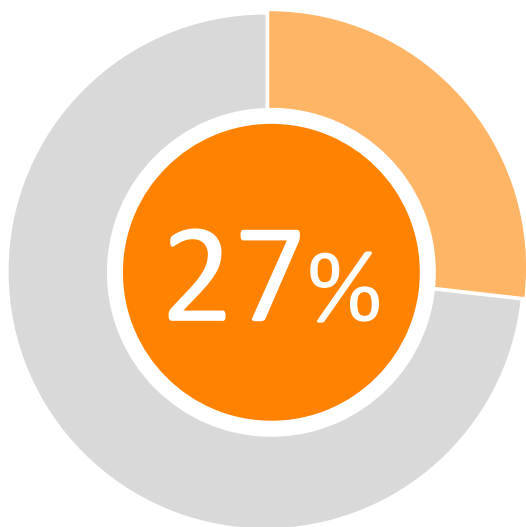
9.8

5.0



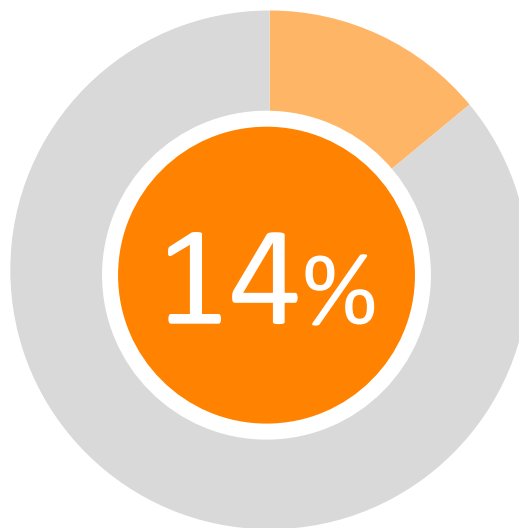
# CURRENTLY MILLENNIALS ARE UNDER REPRESENTED IN PURCHASING POWER

## Millennials' Importance



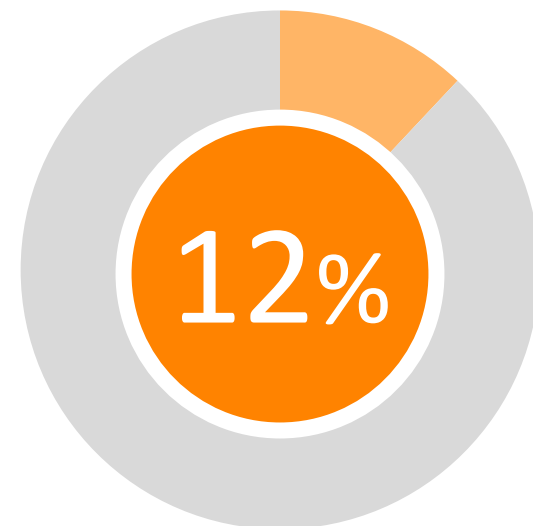
**% of Population**

9.1 M



**% Household Heads**

2.0 M

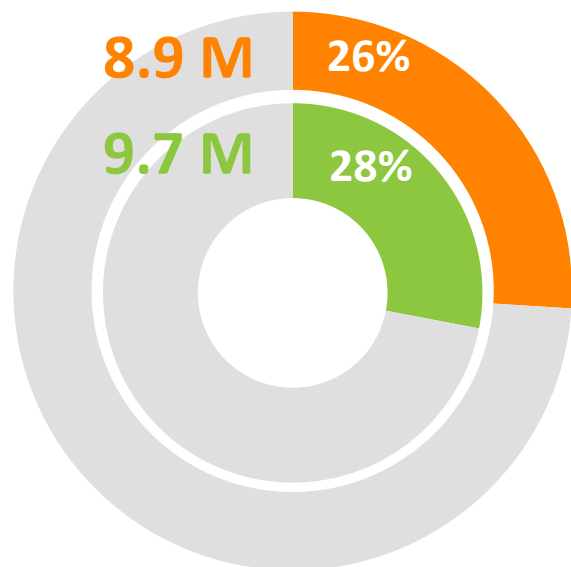


**% of CPG \$'s**

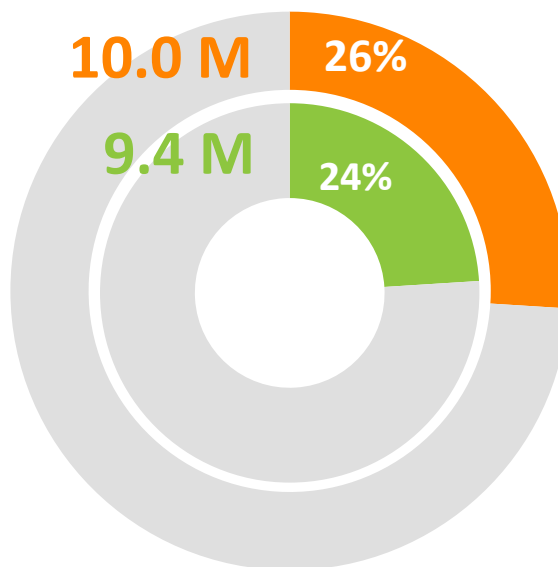
11.7 B

# MILLENNIALS WILL SURPASS BOOMERS BY 2020

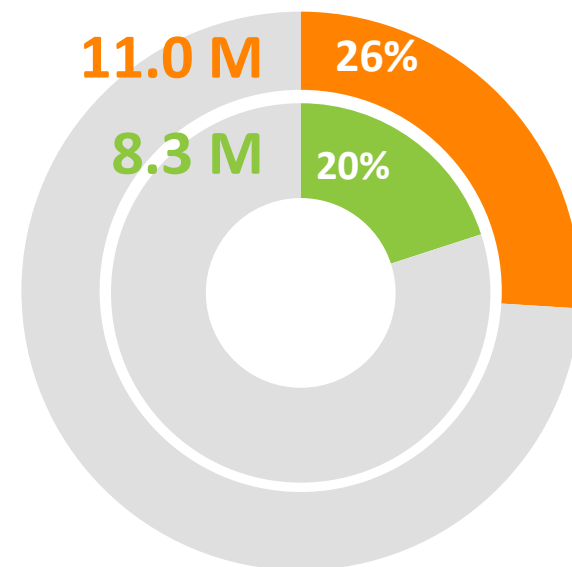
2010



2020



2030



Total  
Canada

34.2 M

38.4 M

42.1 M

● Millennials

● Boomers

Source: Statistics Canada M: Millions

# THE CPG GROWTH ENGINE WILL SWITCH GEARS

By 2020...



MILLENNIALS



BOOMERS



# WHICH CPG DEPARTMENTS ARE MOST COMMONLY FOUND IN A MILLENNIALS' SHOPPING BASKET?

Relative Dollar Index	<35 years
Baby Care	384
Desserts	150
Body Care	122
Hair Care	120
Prepared Foods	120
Refrigeration & Dairy	118
Frozen Food	114
Snack Foods	112
Produce	111
Condiments & Sauces	111



# MILLENNIALS ARE VALUE DRIVEN AND CONNECTED

73%

Price is the first thing they look at  
(58% for total Canada)

39%

Of Wallet in Discount Retailers  
(30% for Boomers)

26%

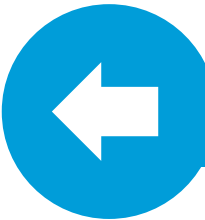
Don't subscribe to cable TV  
(12% for Boomers)

79%

Have a smartphone  
(51% for total Canada)



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**Millennials will surpass Boomers as #1 consumer**

“

**CHASING THE CUSTOMER  
... NOT THE COMPETITION!**

RONALD LUNDE

”

# THANK YOU!

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AN UNCOMMON SENSE  
OF THE CONSUMER™