

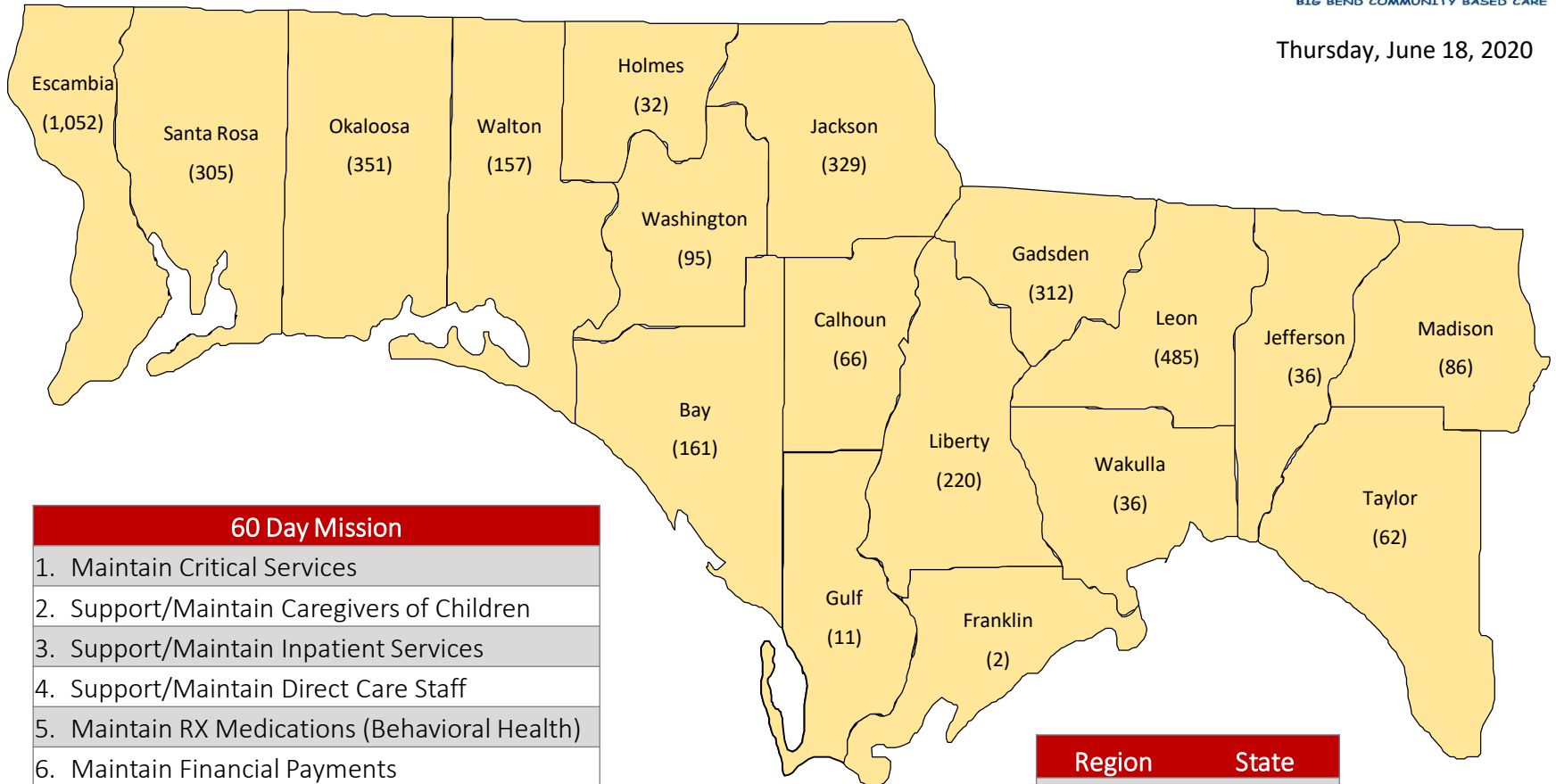


BIG BEND COMMUNITY BASED CARE

COVID-19 Response for Behavioral Health & Child Protection



Thursday, June 18, 2020






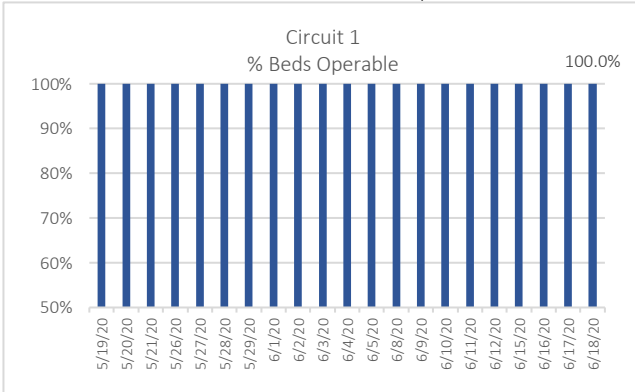




60 Day Mission
1. Maintain Critical Services
2. Support/Maintain Caregivers of Children
3. Support/Maintain Inpatient Services
4. Support/Maintain Direct Care Staff
5. Maintain RX Medications (Behavioral Health)
6. Maintain Financial Payments

Region	State
3,798	82,719
(+412)	(+15,348)

Child Protection			Behavioral Health		Big Bend CBC
Children/Young Adults	Caregivers	Provider Staff	Clients	Provider Staff	Agency Staff
4	3	1	6	4	0




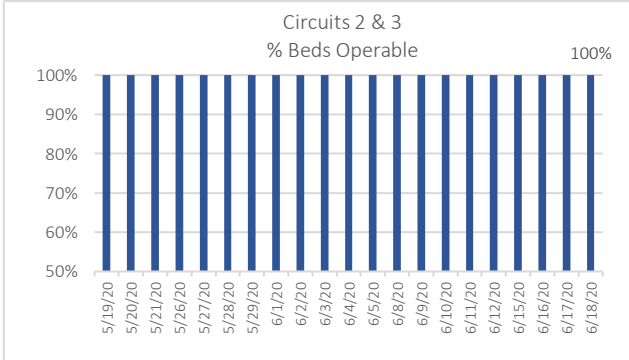




COVID-19 Circuit 1 Behavioral Health Services Status Report

AS OF 6/18/2020 8:44 AM

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 IT/ TELEHEALTH	<ul style="list-style-type: none"> o All legal proceedings being completed via telehealth. o Being utilized to provide prevention in schools, and community behavioral health to enable providers to safely meet with consumers. 	Capacity, Barriers & Innovations CAPACITY <ul style="list-style-type: none"> o MHA of Okaloosa/Walton closed April 2, 2020. Staff continue to address inquiries and referrals and medication purchases via telephonic/electronic means. Peer group meetings have been discontinued and transitioned to wellness checks via telephone. <div style="text-align: center;">  <p>Circuit 1 % Beds Operable</p> </div> BARRIERS <ul style="list-style-type: none"> o Florida State Hospitals' cancellation of all admissions (including Emergency Admissions) extended through June 30, 2020 (DCF Emergency Order: DCF-20-097EO). Also applies to JITP. o Escambia County Health Department directing local hospitals to put all in-hospital adults over age 65 in private hospital rooms. INNOVATIONS <ul style="list-style-type: none"> o BCI: Leadership meets daily focusing on changes needed for community and staff health and safety. o Web-Ex Teams / Zoom / Telehealth /Telecourt o CDAC: Providing phone contact for case management and peer support & teleconferencing for meetings. o Baptist: Working with LCI to share staff across Behavioral Health Division. Hospital created a Labor Pool. 																																																															
 HOMELESS SHELTERS	<p>Escambia Shelters are open, but not accepting new residents.</p> <p>Crestview Shelter is open, but they are not taking any new people.</p> <p>One Hopeful Place (Okaloosa County) continues to provide day services (showers, laundry, mail and meals), but the shelter is at capacity.</p>																																																																
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 FINANCIAL	<p>There is a reduction in collecting fees from clients when providing care through telehealth or telephone. We have yet to determine an exact dollar amount. (BCI)</p>																																																																







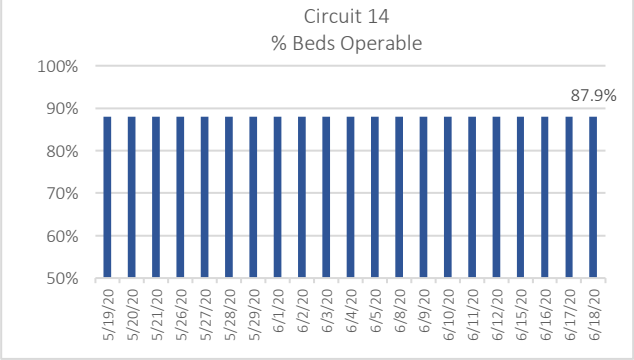

COVID-19 Circuits 2 & 3 Behavioral Health Services Status Report



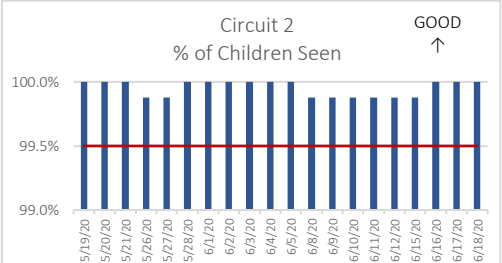






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 IT/ TELEHEALTH	<ul style="list-style-type: none"> o Apalachee Center: Telehealth for medication management therapy, case management and PSR while still offering services on-site. o DISC: Telehealth for all services, all offices, SFI/FIT. Adult Services, DCM, Youth Services, School Based Health and Wellness, Jail Services all have telehealth capacity. o DISC: School <i>Health and Wellness</i> Programs delivered via telehealth in 52 schools. [All Leon K-12 schools, 3 Wakulla County schools, 2 Taylor County schools and 1 school each in Liberty and Madison Counties.] 	<p>Capacity, Barriers & Innovations</p> <p>CAPACITY</p> <ul style="list-style-type: none"> o Effective 4/6/2020, DISC slowed admissions for the residential substance abuse program. o DISC UAs resumed effective 4/9/2020.  <p>BARRIERS</p> <ul style="list-style-type: none"> o Florida State Hospitals' cancelation of all admissions (including Emergency Admissions) extended through June 30, 2020 (DCF Emergency Order: DCF-20-097EO). Also applies to JITP. o Fewer volunteer counselors (about 50% less volunteer capacity). Paid counselors may start working additional hours and there is a concern about future burn-out. o Availability of PPE o DISC: Access issues related to telehealth services, equipment, connectivity and skills <p>INNOVATIONS</p> <ul style="list-style-type: none"> o Using remote working tools – ZOOM, Skype, Microsoft Teams o DISC: Eighty behavioral health and child protection staff members using LTI Virtual Platform for all services. IOP group services utilized the virtual platform last week. Providing virtual visitation services at residential services and are working to bring these services to the Family Visitation Center. 																																																																
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 FINANCIAL	<ul style="list-style-type: none"> o Unknown at this time but expect reduced revenue o DISC Village Cost associated with 60 additional telehealth licenses 																																																																	

COVID-19 Circuit 14 Behavioral Health Services Status Report

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 IT/ TELEHEALTH	<p>Providers variously deploying Telehealth solution for many services including: outpatient/psychiatric services, general outpatient services, group therapy, medication management, Psychosocial Rehabilitation (PSR), family counseling.</p> <p>Twenty telehealth licenses assigned to Bay Schools Counselors, training this week for implementation week of 4/6/2020. Jackson and Gulf County Schools access is expanding. Calhoun County Schools is working on access.</p>	<p>Capacity, Barriers & Innovations</p> <p>CAPACITY</p> <ul style="list-style-type: none"> 5.14.20 – CARE Detox Program (Bay County) closed new client admissions. Current clients remain in residence. 4.29.20 – CARE Detox Program (Bay County) limited capacity to 7 of 14 beds to assure proper spacing between patients in accordance with CDC standards. Bay County MRT services paused to allow staff to self-isolate due to potential COVID-19 exposure (1 staff member). Staff are working remotely via phone and/or virtually. LMC will no longer accept new MAT patients. LMC will continue to serve current MAT patients. This change will be lifted when in-office services resume at LMC. 																																																																										
 HOMELESS SHELTERS	<p>Rescue Mission is now accepting up to nine homeless individuals per night (no long stays and first-come, first-served nightly).</p>																																																																											
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 FINANCIAL	<ul style="list-style-type: none"> DCF approved 1/12 payments rather than fee-for-service. Goal is to keep people working and providing services. Collaboration with Bay Schools on ongoing counseling services. 	<p>BARRIERS</p> <ul style="list-style-type: none"> Florida State Hospitals' cancelation of all admissions (including Emergency Admissions) extended through June 30, 2020 (DCF Emergency Order: DCF-20-097EO). Also applies to JITP. <p>INNOVATIONS</p>																																																																										

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Notes on Capacity, Barriers and Innovations

CAPACITY:

- Update on Dental Care – 6/17/2020
 - Tiny Teeth (Tallahassee) remains closed
 - Molar Express: Open for exams and pain visits only (no cleanings or routine fillings)
 - Smile Connection: Open for exams and pain visits only (no cleanings or routine fillings)

BARRIERS:



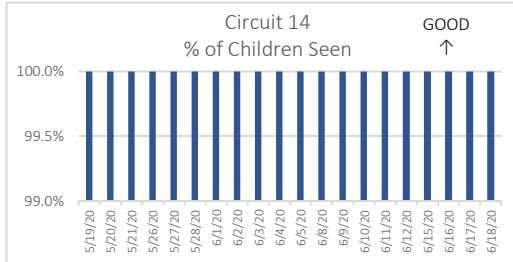






- Accessibility of Personal Protective Equipment (PPE), specifically masks. PPE continues to be delivered to partners. Additional PPE from DCF are being disseminated as they arrive.
- Office of Regional Counsel objecting to TPR trials based on due process concerns. CLS advising attorneys that TPR trials may proceed if the Circuit can ensure safeguards are in place to overcome due process challenges.

INNOVATIONS:

- Online Quality Parent Training began on Tuesday evening, 3/24/2020.
- Online Case Manager Pre-Service Training initiated April, 2020.








COVID-19 Circuit 14 Child Protection

AS OF 6/18/2020 8:38 AM

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 WORKSITES	<p>Lead Agency staff has begun a gradual return to worksites. Approximately 13% of the Lead Agency workforce returned to the worksite beginning June 1, 2020.</p>																																																																																																																								
 IT/ TELEHEALTH	<p>All BBCBC Network case managers, case manager supervisors, foster family support, care coordination, visitation, safety management services, family support services, adoptions and others have been on-boarded and trained. Utilization is being monitored and competency training offered, as needed.</p>																																																																																																																								
 FOOD & WATER	<p>Phase 2: Restaurants: In-House Dining Limited to 75% Capacity – Outdoor Seating Encouraged – Some Restaurants Continue to be Open for Drive-Through & Pick-Up</p> <p>Florida continues participation in the USDA’s Pandemic Electronic Benefit Transfer (P-EBT) Program. The program automatically issues benefits during the month of June to children who have temporarily lost access to free and reduced-price school meals during COVID-19-related school closures.</p>																																																																																																																								
 SCHOOLS & CHILD CARE	<p>K-12 Schools 6/11/20: Department of Education released <i>Guidance for Reopening Healthy Learning Environments</i>. Individual school districts (counties) to determine local plans.</p> <p>Florida Colleges and Universities Plans for reopening to be presented to the Board of Governors on 6/23/20.</p>	<p>Child Care Centers & Family Day Care 6.3.2020</p> <table border="1"> <thead> <tr> <th>Area</th> <th>Open for Care</th> </tr> </thead> <tbody> <tr> <td>Circuit 1</td> <td>68%</td> </tr> <tr> <td>Circuit 2</td> <td>62%</td> </tr> <tr> <td>Circuit 14</td> <td>75%</td> </tr> <tr> <td>BBCBC</td> <td>67.5%</td> </tr> </tbody> </table>	Area	Open for Care	Circuit 1	68%	Circuit 2	62%	Circuit 14	75%	BBCBC	67.5%																																																																																																													
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 COURTS	<p>Child Protection – Dependency Court – Court shutdown remains in effect with no end-date cited for Circuit 2. Circuit 14 to begin transitioning to Phase 2 on July 6, 2020. Phase 2 prioritizes TPR, advisory hearings and dependency arraignment hearings for in-person proceedings. Visitation provisions from the initial Supreme Court order remain in effect for both Circuits.</p>																																																																																																																								
 FINANCIAL	<p>Partner Agencies/Sub-Contractors to continue documenting pandemic-related expenditures. Information provided regarding two small business loan opportunities. Contact BBCBC Contracts Unit with questions.</p>																																																																																																																								
<p>Policy, Environment, Capacity, Barriers and Innovations</p> <p>POLICY</p> <ul style="list-style-type: none"> o <i>Re-Opening Florida – Phase 2 – Safe. Smart. Step-by-Step</i> began 6/5/20. o Governor’s Executive Order (EO 20-91) extended an additional 60 days. o 6/15/20 – Florida Supreme Court Administrative Order, Amendment 2: Court shutdown remains in effect with no end-date cited for Circuit 2. Circuit 14 to begin transitioning to Phase 2 on July 6, 2020. Phase 2 prioritizes TPR, advisory hearings and dependency arraignment hearings for in-person proceedings. Visitation provisions from the initial Supreme Court order remain in effect for both Circuits. <p>ENVIRONMENT</p> <ul style="list-style-type: none"> o Florida State Hospitals’ cancelation of all admissions (including Emergency Admissions) extended through June 30, 2020 (DCF Emergency Order: DCF-20-097EO). Also applies to JITP. o DCF’s two residential resources identified as a placement options for 12-17 year olds with COVID-19 exposure closed last week. o Florida Department of Corrections again extends Visitation Suspension at Correctional Institutions Statewide through June 28, 2020. o BBCBC Ongoing Operational Planning & Initial Return to Office Phase (June 2020) <p>BARRIERS</p> <ul style="list-style-type: none"> o Summer childcare limitations (summer camps) <p>INNOVATIONS</p> <ul style="list-style-type: none"> o 5/8/2020 – BBCBC launched its Digital Outreach initiative via social media platforms to increase community access points to our System of Care o Big Bend Community Based Care COVID-19 Hot Sheets and Guidance Document posted on Agency website: https://www.bigbendcbc.org/services/coronavirus-hotsheets 																																																																																																																									