

This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.bsneny.com or by calling 1-800-888-1238.

Important Questions	Answers	Why this Matters:	
What is the overall <u>deductible</u> ?	In-network providers: \$2000/\$4000 Out-of-network providers: \$5000/\$10000	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .	
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <b>deductibles</b> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.	
Is there an <u>out–of–pocket</u> limit on my expenses?	In-network providers: \$5500/\$11000 Out-of-network providers: \$10000/\$20000	The <b><u>out-of-pocket limit</u></b> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.	
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <b><u>out-of-pocket limit</u></b> .	
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits	
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. See www.bsneny.com for a list of participating providers.	If you use an in-network doctor or other health care <b>provider</b> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out- network <b>provider</b> for some services. Plans use the term in-network, <b>preferred</b> , or participate for <b>providers</b> in their <b>network</b> . See the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> .	
Do I need a referral to see a <u>specialist</u> ?	No.	You can see the <b>specialist</b> you choose without permission from this plan.	
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed in the Services Your Plan Does NOT Cover section under Excluded Services & Other Covered Services. See your policy or plan document for additional information about <u>excluded services</u> .	

BlueShield of Northeastern New York, a division of HealthNow New York Inc., an independent licensee of the BlueCross BlueShield Association **Questions:** Call 1-800-888-1238 or visit us at www.bsneny.com.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <a href="http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf">http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf</a> or call 1-800-888-1238 to request a copy.

- **<u>Copayments</u>** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use participating **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$30 co-pay/visit	50% co-insurance	
	Specialist visit	\$50 co-pay/visit	50% co-insurance	
If you visit a health care <u>provider's</u> office or clinic	Other practitioner office visit	\$50 co-pay/visit for chiropractor, Not Covered for acupuncture	50% co-insurance for chiropractor, Not Covered for acupuncture	
	Preventive care/screening/immunization	\$0 co-pay/visit	50% co-insurance	Additional preventive services may apply.
If you have a test	Diagnostic test (x-ray, blood work)	\$50 co-pay/visit	50% co-insurance	
If you have a test	Imaging (CT/PET scans, MRIs)	\$50 co-pay/visit	50% co-insurance	

BlueShield of Northeastern New York, a division of HealthNow New York Inc., an independent licensee of the BlueCross BlueShield Association

Questions: Call 1-800-888-1238 or visit us at www.bsneny.com.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <a href="http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf">http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf</a> or call 1-800-888-1238 to request a copy. Group ID: Class:

### BlueShield of Northeastern NY: Silver Standard

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

#### Coverage Period: 01/01/2015 - 12/31/2015

Coverage for: Single/Family | Plan Type: POS

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you need drugs to	Generic drugs	\$10 co-pay/ prescription	Not covered	Some generic drugs may be subject to non-preferred brand cost share.
treat your illness or condition	Preferred brand drugs	\$35 co-pay/ prescription	Not covered	
More information about prescription	Non-preferred brand drugs	\$70 co-pay/ prescription	Not covered	
drug coverage is available at www.bsneny.com.	Specialty drugs	See Limitations & Exceptions	Not covered	Specialty drugs could be generic, preferred brand, or non-preferred brand. Please visit our website for a copy of our medication guide.
If you have	Facility fee (e.g., ambulatory surgery center)	\$100 co-pay/visit	50% co-insurance	
outpatient surgery	Physician/surgeon fees	\$0 co-pay/visit	50% co-insurance	
If you need	Emergency room services	\$150 co-pay/visit	\$150 co-pay/visit	
immediate medical	Emergency medical transportation	\$150 co-pay/visit	\$150 co-pay/visit	
attention	Urgent care	\$70 co-pay/visit	50% co-insurance	
If you have a hospital	Facility fee (e.g., hospital room)	\$1500 co-pay/visit	50% co-insurance	
stay	Physician/surgeon fee	\$0 co-pay/visit	50% co-insurance	

BlueShield of Northeastern New York, a division of HealthNow New York Inc., an independent licensee of the BlueCross BlueShield Association

Questions: Call 1-800-888-1238 or visit us at www.bsneny.com.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <a href="http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf">http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf</a> or call 1-800-888-1238 to request a copy. Group ID: Class:

### BlueShield of Northeastern NY: Silver Standard

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Single/Family | Plan Type: POS

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you have mental	Mental/Behavioral health outpatient services	\$30 co-pay/visit	50% co-insurance	
health, behavioral health, or substance	Mental/Behavioral health inpatient services	\$1500 co-pay/visit	50% co-insurance	
abuse needs	Substance use disorder outpatient services	\$30 co-pay/visit	50% co-insurance	
	Substance use disorder inpatient services	\$1500 co-pay/visit	50% co-insurance	
If you are pregnant	Prenatal and postnatal care	\$30 co-pay	50% co-insurance	For participating providers, cost share applies only to initial visit to determine pregnancy
	Delivery and all inpatient services	\$1500 co-pay/visit	50% co-insurance	
	Home health care	\$30 co-pay/visit	50% co-insurance	
If you need help	Rehabilitation services	\$30 co-pay/visit	50% co-insurance	
recovering or have	Habilitation services	\$30 co-pay/visit	50% co-insurance	
other special health	Skilled nursing care	\$1500 co-pay/visit	50% co-insurance	
needs	Durable medical equipment	30% co-insurance	50% co-insurance	
	Hospice service	\$30 co-pay/visit	50% co-insurance	
If your child needs dental or eye care	Eye exam	See limitations and exceptions	See limitations and exceptions	Member cost share may vary by plan.
	Glasses	See limitations and exceptions	Not Covered	Discounts may apply
	Dental check-up	See limitations and exceptions	See limitations and exceptions	Contact your group administrator for coverage details.

BlueShield of Northeastern New York, a division of HealthNow New York Inc., an independent licensee of the BlueCross BlueShield Association

Questions: Call 1-800-888-1238 or visit us at www.bsneny.com.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <u>http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf</u> or call 1-800-888-1238 to request a copy. Group ID: Class:

#### **Excluded Services & Other Covered Services:**

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)				
Acupuncture	Dental care (Adult)	Routine foot care		
Cosmetic surgery	Long-term care	Weight Loss programs		
Custodial care	Private-duty nursing			
Other Covered Services (This is services.)	n't a complete list. Check your policy or plan c	locument for other covered services and your costs for these		
Bariatric surgery	Hearing aid	Routine eye care (Adult)		
Chiropractic care	Infertility treatment			

This document contains only a partial description of the benefits, limitations, exclusions and other provisions of this health care plan. It is not a policy. It is a general overview only. It does not provide all the details of this coverage, including benefits, exclusions and policy limitations. In the event there are discrepancies between this document and the policy, the terms and conditions of the policy will govern.

#### Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-888-1238. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="https://www.dol.gov/ebsa">www.dol.gov/ebsa</a>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a>.

BlueShield of Northeastern New York, a division of HealthNow New York Inc., an independent licensee of the BlueCross BlueShield Association **Questions:** Call **1-800-888-1238** or visit us at **www.bsneny.com.** If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <u>http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf</u> or call 1-800-888-1238 to request a copy. **Group ID: Class:** 

#### Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: 1-800-888-1238.

#### **Does this Coverage Provide Minimum Essential Coverage?**

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy <u>does</u> <u>provide</u> minimum essential coverage.

#### Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage <u>does meet</u> the minimum value standard for the benefits it provides.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-888-1238.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-888-1238.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-888-1238.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-888-1238.

——To see examples of how this plan might cover costs for a sample medical situation, see the next page.–

BlueShield of Northeastern New York, a division of HealthNow New York Inc., an independent licensee of the BlueCross BlueShield Association **Questions:** Call **1-800-888-1238** or visit us at **www.bsneny.com.** If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <u>http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf</u> or call 1-800-888-1238 to request a copy. **Group ID: Class:** 

# About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby	
(normal delivery)	

- Amount owed to providers: \$7,540
- **Plan pays** \$3,450
- Patient pays \$4,090

#### Sample care costs:

Vaccines, other preventive Total	\$40 \$7,540
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700
	<b>#0 7</b> 0

### Patient pays:

Deductibles	\$2,000
Copays	\$1,940
Coinsurance	<b>\$</b> 0
Limits or exclusions	\$150
Total	\$4,090

#### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- **Plan pays** \$3,390
- Patient pays \$2,010

#### Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

#### Patient pays:

Total	\$2,010
Limits or exclusions	\$80
Coinsurance	\$380
Copays	\$400
Deductibles	\$1,150

BlueShield of Northeastern New York, a division of HealthNow New York Inc., an independent licensee of the BlueCross BlueShield Association

Questions: Call 1-800-888-1238 or visit us at www.bsneny.com.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <a href="http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf">http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf</a> or call 1-800-888-1238 to request a copy. Group ID: Class:

### **Questions and answers about the Coverage Examples:**

# What are some of the assumptions behind the Coverage Examples?

- Costs don't include **<u>premiums</u>**.
- Sample care costs are based on national averages supplied by the U.S.
  Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

## What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

## Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

## Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge, and the reimbursement your health plan allows.

# Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

# Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the <u>premium</u> you pay. Generally, the lower your <u>premium</u>, the more you'll pay in out-ofpocket costs, such as <u>copayments</u>, <u>deductibles</u>, and <u>coinsurance</u>. You

BlueShield of Northeastern New York, a division of HealthNow New York Inc., an independent licensee of the BlueCross BlueShield Association **Questions:** Call 1-800-888-1238 or visit us at www.bsneny.com.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary distribution of the underlined terms used in this form, see the Glossary. You can view the Glossary distribution of the underlined terms used in this form, see the Glossary. You can view the Glossary distribution of the underlined terms used in this form, see the Glossary. You can view the Glossary distribution of the underlined terms used in this form, see the Glossary. You can view the Glossary distribution of the underlined terms used in this form, see the Glossary. You can view the Glossary distribution of the underlined terms used in this form, see the Glossary. Class:

#### BlueShield of Northeastern NY: Silver Standard Coverage Examples

should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses. Coverage Period: 01/01/2015 - 12/31/2015 Coverage for: Single/Family | Plan Type: POS

BlueShield of Northeastern New York, a division of HealthNow New York Inc., an independent licensee of the BlueCross BlueShield Association **Questions:** Call 1-800-888-1238 or visit us at www.bsneny.com. If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <a href="http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf">http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf</a> or call 1-800-888-1238 to request a copy. Class: