Board of Veterans Services DRAFT Meeting Minutes December 16, 2021

A meeting of the Board of Veterans Services (BVS) was held on December 16, 2021 at 11 a.m. at the Richmond Times-Dispatch Building, 8460 Times Dispatch Blvd, Mechanicsville, VA 23116.

Members Present

- Victor Angry
- David Ashe
- Carl Bedell (via Zoom)
- John Bell (via Zoom)
- Carl Bess
- Paige Cherry
- Michael Dick
- Jenny Dye
- Mario Flores
- Buddy Fowler
- Dan Helmer (via Zoom)
- Joyce Henderson
- James Icenhour
- Thurraya Kent
- John Lesinski
- Kathy Owens
- Susan Riveland
- Melissa Watts
- Denice Williams, Chair, Joint Leadership Council of Veterans Service Organizations
- John Maxwell, Commissioner, Virginia Department of Veterans Services
- Pam Seay, President, Virginia War Memorial Foundation

Members Absent

- Mamie Locke
- Kathleen Murphy
- Bryce Reeves
- Marcus Simon
- Jack Lanier, 2nd Vice Chair, Veterans Services Foundation

Commonwealth of Virginia Officials Present

- Tramaine Carroll-Payne, Virginia Department of Veterans Services (VDVS)
- Steven Combs, VDVS
- Claudia Flores, VDVS
- Glendalynn Glover, VDVS
- Robert Jukic, VDVS (Zoom)

- Kayla LaFond, VDVS
- Matt Leslie, VDVS
- Ravi Padma, VDVS
- Phil Trezza, VDVS
- Annie Walker, VDVS

Members of the Public

• Chris Snider, Office of Senator Bryce Reeves

<u>Materials Distributed as part of the Agenda Packet (sent via e-mail and posted on BVS</u> webpage)

- Draft Agenda
- Draft Minutes of the August 25, 2021 meeting
- VDVS Operational Update
- JLC Report
- VSF Report
- Virginia War Memorial Foundation Fall 2021 Newsletter
- Proposed BVS 2022 Meeting Schedule and Work Plan
- Proposed BVS Points of Contact 2021-2022

Call to Order and Pledge of Allegiance

Chairman Michael Dick called the meeting to order at 11:00 a.m. and welcomed all attendees to the meeting. Chairman Dick led the Pledge of Allegiance.

Roll Call, Introduction of Members, and Quorum Determination

The roll call determined that there were 17 of 26 members present at the meeting site, and a quorum was established. Four members were present online via Zoom, bringing the total to 21 of 26 members present. The members introduced themselves to the Board.

Approval of Agenda (See Attachment 1)

Chairman Dick asked for a motion to approve the agenda. Mr. James Icenhour made a **motion**, **seconded** by Mr. John Lesinski, to approve the agenda as presented. The motion carried by unanimous consent.

Approval of Minutes of the August 25, 2021 Meeting

Chairman Dick asked for a motion to approve the minutes from the August 25, 2021 meeting. Ms. Kathy Owens made a **motion**, **seconded** by Mr. Victor Angry, to approve the minutes as drafted. The motion carried by unanimous consent.

Introduction of VDVS staff and guests

VDVS staff and guests introduced themselves. The names are recorded above.

<u>Update on current VDVS operational status</u> (See Attachment 2)

VDVS Commissioner Maxwell gave an update on VDVS Operations.

<u>Briefing on veteran and military-related items in GOV introduced budget</u> (See Attachment 3)

Ms. Claudia Flores, VDVS Director of Policy & Planning, and Mr. Steven Combs, VDVS Chief Deputy Commissioner, gave an overview of the veteran-related items in the Governor's introduced budget.

2022 General Assembly session: legislation, calendar, GAMVC, etc.

Chairman Dick noted the 2022 JLC legislative initiatives and turned the floor over to JLC Chair Williams.

Chair Williams commented on the JLC meeting held December 15, stated that the 2022 JLC Day at the General Assembly is planned for January 13, and noted that the JLC 2022 initiatives are posted on the JLC webpage.

Chairman Dick turned the floor to Delegate Fowler. Delegate Fowler commented on initiatives he will plan to carry forward into session.

Chairman Dick turned the floor over to Senator Bell. Senator Bell commented on the bipartisan support for veteran issues. Senator Bell also commented on an initiative for National Guard recruitment and retention. The Senator noted the General Assembly Military and Veterans Caucus (GAMVC) and encouraged members of the BVS and JLC to testify in committee on behalf of veteran and military legislation.

Chairman Dick turned the floor over to Mr. Chris Snider, Senior Advisor to Senator Bryce Reeves. Mr. Snider commented on the GAMVC noting the desire to hold these meeting in person during session.

Chairman Dick turned the floor over to Delegate Helmer. Delegate Helmer commented on the initiatives to address veterans' issues and needs to include National Guard issues.

Chairman Dick asked Senator Bell for an update on the GAMVC meeting schedule. Senator Bell noted the first meeting would likely take place during the first week of the session and every week throughout session. Senator Bell noted the military and veteran bill matrix as a means to help garner support.

Reports (See Attachments 4, 5, 6)

JLC Chair Denice Williams delivered the JLC report.

In the absence of VSF 2nd Vice Chair Jack Lanier, Mr. John Lesinski, who also serves on the Veterans Services Foundation as Chairman, delivered the VSF report.

Ms. Pam Seay, representing the Virginia War Memorial Foundation, delivered the VWMF report.

Old Business - Performance Measures Working Group

Chairman Dick noted the strategic priorities of the VDVS and commented on the effort to measure progress in achieving the strategic priorities. Chairman Dick noted the establishment of a BVS working group to help develop metrics and measures asked members of the BVS interested in participating in the working group to inform the Chairman.

Chairman Dick turned the floor over to the Commissioner. Commissioner Maxwell commented that metrics and measures are established within the service lines yet the broader measures and metrics, with respect to the larger performance of the agency, is the desired focus of effort.

New Business

Chairman Dick called the members' attention to the proposed BVS 2022 Meeting Schedule and Work Plan. Chairman Dick reviewed the plan, then asked for a motion to approve the plan as presented. Mr. James Icenhour made a **motion**, **seconded** by Vice Chair Thurraya Kent, to approve the plan as proposed. The motion carried by unanimous consent. The approved plan is included as *Attachment 7*.

Chairman Dick called the members' attention to the proposed BVS 2021-2022 Points of Contact (POCs), discussing the reasons for having POCs. He asked that any member wishing to serve in a different capacity to contact him via e-mail, so that he may finalize the list in the coming weeks. The proposed POCs are included as <u>Attachment 8</u>.

Chairman Dick asked if there were any "Good of the Order" reports.

Mr. James Icenhour commented on his locality's effort to help junior enlisted members return home for the holidays.

Mr. John Lesinski provided information on the VSF brochure for new members of the BVS.

Public Comment

None was received.

Wrap Up & Adjournment

There being no further business before the Board, Chairman Dick asked for a motion to adjourn. Delegate Buddy made a **motion**, **seconded** by Mr. Victor Angry, to adjourn the meeting. The motion carried unanimously and the meeting adjourned at 12:56 p.m.

BOARD OF VETERANS SERVICES

Agenda December 16, 2021 11:00 a.m. – 1:00 p.m.

- I. Opening and Pledge of Allegiance *Michael Dick, BVS Chairman* (11:00 11:02)
- II. Roll Call, Introduction of Members, and Quorum Determination *Michael Dick, BVS Chairman* (11:02 11:14)
- III. Approval of Agenda Michael Dick, BVS Chairman (11:14 11:16)
- IV. Approval of Minutes of the August 25, 2021 meeting *Michael Dick, BVS Chairman* (11:16 11:18)
- V. Introduction of VDVS staff and guests *Michael Dick, BVS Chairman* (11:18 11:20)
- VI. Update on current VDVS operational status *John Maxwell, VDVS Commissioner* (11:20 11:35)
- VII. Briefing on veteran and military-related items in GOV introduced budget *Claudia Flores, VDVS Director of Policy & Planning* (11:35 11:55)
- VIII. 2022 General Assembly session: legislation, calendar, GAMVC, etc. *Michael Dick, BVS Chairman and BVS legislative members* (11:55 12:10)
 - IX. Reports (12:10-12:25)
 - a. Joint Leadership Council JLC Chair
 - b. Veterans Services Foundation Jack Lanier, VSF 2nd Vice Chairman
 - c. Virginia War Memorial Foundation Linda Schreiner, VWMF Chairman
 - X. Old Business (12:25 12:30)
 - a. Performance Measures working group Michael Dick, BVS Chairman
 - XI. New Business: (12:30 12:50)
 - a. 2022 Meeting Schedule and Work Plan Michael Dick, BVS Chairman
 - b. BVS Points of Contact Michael Dick, BVS Chairman
 - c. "Good of the Order" Reports all members
 - d. Other new business as requested by members
- XII. Public comment (12:50 12:55) Michael Dick, BVS Chairman
- XIII. Wrap Up & Adjourn Michael Dick, BVS Chairman (12:55 1:00)

ATTACHMENT 2 VDVS OPERATIONAL UPDATE



COMMONWEALTH of VIRGINIA

Department of Veterans Services

John Maxwell Commissioner Telephone: (804) 786-0220 Fax: (804) 786-0302

Virginia Department of Veterans Services (VDVS)
Operations Update
for the
Board of Veterans Services
December 16, 2021

Over this past quarter, the Virginia Department of Veterans Services (VDVS) continued balancing virtual offerings with more in-person services. We've also resumed many outreach activities that were regular elements of our work within the community.

The number of total Virginia Veteran and Family Support (VVFS) existing and new clients served was significantly higher in November 2021, increasing by 22% over November 2020. Additionally there was a 29% increase in new clients in just one month from October 2021 to November 2021. For November 2021, 36% of service needs were for housing assistance, 10% for benefits, 6% for homeless assistance, 12% employment, and 7% for Behavioral Health. Over 20% of client referrals come from VDVS Benefits.

The Benefits service line continues both in-person and virtual appointments. The Benefits team serviced 2,480 veterans and family members in-person in November and submitted 1,473 claims in the same month. This is an increase of 434 claims submitted from October and an increase of 1287 in-person contacts. Total contacts for the month of November included 22,490 contacts via phone, email and in-person. This is a 24% increase from November of last year. Virtual service options will continue to enhance access to veterans and their families across the Commonwealth.

The V3 and V3 Transition Programs are working closely with the Virginia Chamber and have planned a robust Hire Vets Now (HVN) Networking Event calendar. There are 23 networking events scheduled on five different military installations. Each HVN event connects 20-25 V3 Certified Employers directly to transitioning service members and their families. V3 Transition Coordinators and V3 Regional Program Managers attend all events to ensure quality customer service to service members and military spouses, and our V3 Certified Employers.

V3 Transition (V3T) will continue to build on last year's success in servicing 3,135 Transitioning Service Members (TSMs), veterans, and military spouses. We reached over 78,000 in the military community through services like the Virginia Welcome Letter and the Transition Connection Newsletter.

V3 is building and deploying a core curriculum module for TSMs and their families highlighting all of the services, resources, and benefits that V3T provides. V3 Employer Connect is a virtual event series highlighting V3 Certified employers and connecting TSM and military family clients directly to those employers in a virtual webinar/Q&A setting.

The Military Education & Workforce Initiative (MEWI) partnered with the Veterans Services
Foundation, Tech 4 Troops, and Altria Group to provide 50 refurbished laptops to Virginia Commonwealth
University (VCU). The first delivery (30 computers) is scheduled for January 12. The remaining 20 laptops will
be purchased and provided after July 1.

We are nearing completion of a \$5.2M expansion project at the Virginia Veterans Cemetery (Amelia) that will add over 3,000 pre-placed crypts. In conjunction with the community partners, all three state veterans cemeteries will hold special wreath laying events on December 18. The U.S. Department of Veterans Affairs (USDVA) approved two grant requests for additional columbaria at Amelia and Dublin. The grants total approximately \$1.85M and will provide enough additional niche spaces for about 10 years at each cemetery. A pre-award kick-off meeting is being scheduled for mid-January 2022 with construction expected to begin in late summer/early fall 2022.

VDVS Cemeteries Division is close to completing the transition from analog lines to VOIP soft phones with a toll-free number that will allow for centralized burial scheduling and eligibility determinations. The system is expected to be fully-operational by the end of February 2022 with the switch-over to a 100% VOIP system in early spring 2022.

We are preparing to launch renovation projects at both the Sitter & Barfoot Veterans Care Center (Richmond) and the Virginia Veterans Care Center (Roanoke). Work continues to move forward on the Jones & Cabacoy Veterans Care Center (Virginia Beach) and the Puller Veterans Care Center (Vint Hill, Fauquier County) as we count down to the planned Summer 2022 opening. Sitter & Barfoot Veterans Care Center was recently ranked #2 among Virginia nursing homes by Newsweek magazine.

The 2022 Virginia Women Veteran summit is confirmed for June 15, 2022 at the Richmond Convention Center. The event theme is "Empowered: Sisters in Arms Inspiring Generations." The focus of effort in 2022 is to holistically connect women veterans to services, both internal to VDVS and to external community resources. We want to identify any gaps in services that we can target for enhancement in building partner resources.

The Military Spouse Liaison conducted outreach and advocacy on behalf of military spouses in the Commonwealth. Beginning September 10, 2021, the Liaison met 72 partners and resources at in-person events and virtual meetings. She attended regional Military Spouse Economic Empowerment Zone (MSEEZ) meetings and will assist with the *Advocacy* pillar for the Northern Virginia MSEEZ. The focus of effort in 2022 is to increase military spouse attendance at networking events to include the Hire Vets Now events.

We spent a majority of time in 2021 developing the agency's strategic priorities and identifying goals and objectives for achieving those priorities. We will now turn our focus on ensuring we have the right metrics by which we can continually measure our progress toward achievement of our strategic goals. We are grateful for our collaboration with BVS and we look forward to working with the Board in 2022.

Manuel

Veteran-related items in GOV Introduced Budget



Looking Ahead to the 2022 General Assembly Session GOV Introduced Budget

Claudia Flores VDVS Director of Policy & Planning

Steven Combs VDVS Chief Deputy Commissioner

Investment in Virginia's Veterans = Investment in the Commonwealth of Virginia

www.dvs.virginia.go

Virginia Secretary of Veterans & Defense Affairs

Budget Items - New GF Initiatives

Total	FY23 \$	FY23 FTE	FY24 \$	FY24 FTE
Virginia Department of Veterans Services	\$9,967,815	15	\$8,431,783	15

Budget Items - VVFS

Item	FY23 \$	FY23 FTE	FY24 \$	FY24 FTE
Suicide Prevention Coordinator	\$145,833	1	\$175,000	1
Suicide and Opiate Prevention Program	\$5,000,000	0	\$5,000,000	0
Fredericksburg Resource Specialist	\$96,667	1	\$116,000	1
South Hill Resource Specialist	\$90,833	1	\$109,000	1
Housing and Criminal Justice Coordinator	\$94,167	1	\$113,000	1

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Virginia Secretary of Veterans & Defense Affairs

Budget Items - Benefits

Item	FY23 \$	FY23 FTE	FY24 \$	FY24 FTE
Loudoun Veterans Service Representative (VSR)	\$90,833	0	\$109,000	0
Staunton/Harrisonburg VSR	\$88,333	1	\$106,000	1
Salem VSR	\$88,333	0	\$106,000	0
Two Appeals Attorneys	\$225,000	2	\$270,000	2
Appeals Attorneys - salary adjustments (current positions)	\$171,150	0	\$179,708	0
NoVa Salary Differential	\$451,500	0	\$474,075	0
Rent increases for five VDVS Benefits Offices	\$83,000	0	\$83,000	0

Budget Items - VETE

Item	FY23 \$	FY23 FTE	FY24 \$	FY24 FTE
Virginia Military Survivors and Dependents Education Program (VMSDEP) - positions and mgt system	\$870,833	3	\$415,000	3
V3 Transition Coordinators	\$367,500	3	\$441,000	3

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Virginia Secretary of Veterans & Defense Affairs

Budget Items - IT

Item	FY23 \$	FY23 FTE	FY24 \$	FY24 FTE	Fund Source
IT Security Officer	\$150,000	1	\$180,00 0	1	GF
IT Infrastructure for VDVS offices	\$120,000	0	\$120,00 0	0	GF
IT Identity and Access Management System	\$613,000	0	\$60,000	0	GF
Lead IT Engineer	\$145,833	1	\$175,00 0	1	GF
Agency Customer Relation Manageme System	\$1,075,000	0	\$200,00	0	GF

Joint Leadership Council Report to JLC



COMMONWEALTH OF VIRGINIA JOINT LEADERSHIP COUNCIL OF VETERANS SERVICE ORGANIZATIONS

101 N. 14⁷⁸ St., 17⁷⁸ FLOOR RICHMOND VA 23219

Air Force Association American Legion AMVETS Association of the United States Army Disabled American Veterans Fleet Reserve Association Fifth Baptist Veterans Iraq & Afghanistan Veterans of America Legion of Valor of the U.S., Inc. Marine Corps League Military Order of the Purple Heart Military Officers Association of America Military Order of the World Wars Navy Mutual Aid Association Navy Seabee Veterans of America Non-Commissioned Officers Association Paralyzed Veterans of America Reserve Officers Association Roanoke Valley Veterans Council Veterans of Foreign Wars Vietnam Veterans of America Virginia Army/Air National Guard Enlisted Association Virginia National Guard Association Women Marines Association

JOINT LEADERSHIP COUNCIL REPORT TO THE BOARD OF VETERANS SERVICES December 16, 2021

Since our last meeting in September, the Governor appointed / reappointed 16 members to the Joint Leadership Council. We look forward to working with all our members to advocate on behalf of Virginia Veterans. I am also excited to announce that the Air Force Sergeants Association is approved as a member organization of the JLC. We look forward to this organization's contribution to our advocacy on behalf of veterans across the Commonwealth.

The Governor and the General Assembly have significantly supported the legislative and budget initiatives proposed by the JLC over the years. Every January, our members enjoy speaking with State Senators and Delegates about the merits of JLC-sponsored bills. We are actively planning our JLC Day for the upcoming General Assembly Session to advocate for our 2022 initiatives. We are considering a virtual session to allow our members to connect with legislators to promote initiatives and answer questions. Several of our members have been in contact with legislators and we will continue that effort. The adopted initiatives (as of September 9, 2021) are posted on the JLC webpage here: https://www.dvs.virginia.gov/dvs/joint-leadership-council-veterans-service-organizations-2.

Our December meeting is scheduled to be in-person at the Richmond Times Dispatch. Since the meeting is scheduled for December 15, one day prior to the release of the Governor's introduced budget, VDVS will host a virtual session for JLC members on December 17 to provide the details of the budget. During our meeting on December 15, we will elect the Chairman and Vice Chairman.

I is my honor and privilege to serve as Acting Chair and I remain committed to advocating for matters of concern on behalf of Virginia's Veterans.

Respectfully submitted,

Denice Williams Acting Chairman

VSF report to BVS



VIRGINIA VETERANS SERVICES FOUNDATION

Report to the Board of Veterans Services December 16, 2021

The Virginia Veterans Services Foundation (VVSF) Board of Trustees held the final meeting for 2021 on December 9, 2021 at the offices of the Richmond Times Dispatch.

Secretary Jabs swore in Michael Coleman, who was recently appointed by the Governor to the Board of Trustees. Mr. Coleman brings a wealth of experience to the Foundation and will be an asset to the organization. Mr. Coleman will serve on the Finance Committee.

Work on various VVFS projects continues through the winter. The Procedures and Policies Committee and Finance Committee met jointly on November 16, 2021.

The P&P Committee Chair, Jack Lanier has been working closely with the committee and VVSF staff to update VVSF working documents and to finalize the FY22/23 Strategic Plan and the FY22 VSF-DVS MOU Annual Rider. Chair Lanier presented those documents to the full Board on December 9th and they were unanimously approved by the trustees.

The Finance Committee with the guidance of the Committee Chair, Walter Stosch worked with the committee to analyze various budget matters that the DVS CFO presented at the November Joint Meeting. Chair Stosch made a request to the full Board to consider and approve an additional \$75,000 for the FY22 budget to allow DVS programs the requested increased spending authority. The full Board unanimously approved the recommended FY22 \$75,000 budget adjustment.

The Development Committee Chair, Laura Schmiegel, has been working on a variety of corporate fundraising efforts and provided a detailed presentation to the Board. Capitol One, Sentara, and the Dominion Energy Charity Classic were highlighted along with a list of additional potential donors. With fundraising as a top priority, the Development Committee will have a busy year identifying the needed funding sources to support DVS programs.

A number of Community Fundraising events have taken place in FY22 and this is a very welcome return for VVSF. These events are essential for increasing funding and an excellent avenue for providing outreach opportunities throughout the Commonwealth. VVFS Chair, John Lesinski has been busy traveling to thank donors and receive event contributions, most recently to Fawn Lake Community in Spotsylvania and the George C. Marshall MOAA in Lexington.

In celebration of Veterans Day, there were a number of fundraising events in November. The Fawn Lake Community sponsored a golf tournament, D-BAT in Virginia Beach held a Memorial Wood Bat Championship tournament and Kendra Scott Jewelry in Charlottesville donated a percentage of their sales. The Foundation is very fortunate to have many dedicated and generous supporters. They invest a great deal of their time, and work hard to host fundraisers year after year.

VVSF Outreach opportunities in November included a live interview with the VVSF Chair, John Lesinski on the NBC12 midday news program. The VVSF Chair also served as the featured speaker for the Veterans Day Ceremony at John Tyler Community College. The filming of a videotape sponsored by Sentara Healthcare featuring John Lesinski and Jack Lanier detailing the work of VVSF took place. Members of the board also attended a Veteran Day Brunch hosted by Koontz Paint & Body Works in Richmond.

Commissioner Maxwell provided an update on the DVS programs and was available to answer questions. The Foundation greatly appreciates the willingness of the Commissioner and the DVS team to work together to provide support for Virginia veterans. Both organizations recognize that a strong collaboration will result in successfully identifying veterans along with providing the resources needed now and in the future.

On behalf of the Virginia Veterans Services Foundation Board of trustees, I would like to wish you and your family a wonderful holiday season and a Happy New Year.

The next VVSF Board of Trustees meeting is scheduled for March 24, 2022 at a time and location to be determined.

Respectfully Submitted, John Lesinski, Chairman Virginia Veterans Services Foundation

Virginia War Memorial Foundation Fall 2021 Newsletter



Board of Veterans Services Meeting Minutes – DRAFT – 12/16/2021

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Dr. Clay Mountaintle DESCRIPTION AND STREET,

OHE MISSION

To trainer verterans. preserve history, educate yours, and inspire pohistion in all.

DUR VISION

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Memorial Store





Veteran Patients Week





Leave a Legacy and Shape the Future of the Memorial

military betwee. Fig. can be sum that your gift will be grandwiny received and condulty invested. If you have already made places to provide for the Foundation, pile of all shows of we can those you note.

If you are considering such a gift, please contact Past large or 854 YES 6876 or printy fluorest recorded and

Approved BVS 2022 Meeting Schedule and Work Plan

General Assembly (begins January 12)

- Attend meetings of the General Assembly Military and Veterans Caucus
- Attend "JLC Day at the General Assembly" meetings January 13

Meeting 1 (April 7):

- Annual review of BVS Bylaws
- POC Reports
- Working Group Reports
- Establish new working groups if applicable
- Post session report (budget and legislation)

Meeting 2 (June 23):

- POC Reports
- Working Group Reports
- VDVS Strategic Plan
- Initial review/discussion legislation/budget needed to meet goals of Compact

Meeting 3 (August 25):

- Review JLC 2023 Initiatives and provide feedback
- POC Reports
- Final review/discussion legislation/budget needed to meet goals of Compact

Meeting 4 (December 16):

- POC Reports
- Working Group Reports
- Budget / Legislation for 2023 General Assembly Session
- Adopt 2023 Meeting Schedule and Work Plan

Proposed BVS 2021-2022 Points of Contact

POINTS OF CONTACT – AS OF DECEMBER 16, 2021 (PROPOSED)

C1 :
Chairman
Thurraya Kent,
Vice Chair
Victor Angry
David Ashe
Carl Bedell
Senator John Bell
Carl Bess
Paige Cherry
Jenny Dye
Mario Flores
Delegate Buddy Fowler
Delegate Dan Helmer
Joyce Henderson
James O. Icenhour, Jr.
John Lesinski
Senator Mamie Locke
Delegate Kathleen
Murphy
Kathy Owens
Senator Bryce Reeves
Susan Vervaet Riveland
Delegate Marcus Simon
Melissa Watts
Denice Williams
Acting Chair, Joint
Leadership Council of
Veterans Service
Organizations
Jack Lanier
2 nd Vice Chair, Veterans Services Foundation
Linda Schreiner, Chair, Virginia War
Memorial Foundation
John M. Maxwell,
Commissioner, Virginia
Department of
Veterans Services

Michael Dick,

BVS MEMBERS	POC For	VDVS SERVICE LINE &	COMMISSIONER	
		DIRECTOR/PM	DC POC	
POC Reports @ Ap	oril 7, 2022 meeting	·		
Carl Bedell, David	Benefits Services	Benefits, Donna Williams	Annie Walker	
Ashe				
Carl Bess, Jenny	Behavioral Health,	VVFS, Brandi Jancaitis	Annie Walker	
Dye	Suicide Prevention &		Steven Combs	
	Rehabilitative Services			
James Icenhour,	Veterans Cemeteries	Cemeteries, Michael	Steven Combs	
David Ashe		Henshaw		
Joyce Henderson,	Women Veterans	Women Veterans Program,	Annie Walker	
Kathleen Murphy		Beverly VanTull		
Victor Angry,	Transition & Outreach	Transition & Employment,	Annie Walker	
Mario Flores	Efforts (V3 Transitions,	Phillip Trezza		
	MMAC & HVN)			
Thurraya Kent,	Veterans Care Centers	Robyn Jennings (SBVCC);	Steven Combs	
John Bell		Todd Barnes (VVCC)		
	ne 23, 2022 meeting			
Kathy Owens,	Virginia War Memorial	VWM, Clay Mountcastle	Steven Combs	
Buddy Fowler				
Susan Riveland,	Veterans and the Arts	VVFS, Brandi Jancaitis;	Annie Walker,	
Dan Helmer		VWM Clay Mountcastle	Steven Combs	
Melissa Watts,	Homelessness &	VVFS, Brandi Jancaitis &	Annie Walker	
Mamie Locke	Housing Services	Matt Leslie		
Thurraya Kent,	Employment	Transition & Employment,	Annie Walker	
Kathy Owens		Phillip Trezza		
Bryce Reeves,	Justice-Involved	VVFS, Brandi Jancaitis;	Annie Walker	
Paige Cherry	Veterans & Veteran	Donna Harrison, Criminal		
	Treatment Dockets	Justice Director		
Michael Dick,	Education	Education, Tramaine	Annie Walker	
Marcus Simon		Carroll-Payne		
	igust 25, 2022 meeting			
Jim Icenhour,	Communications &	Communications, Tina	Commissioner	
Susan Riveland	Marketing, Outreach	Parlett-Calhoun	Maxwell	
John Lesinski,	Rural veterans	VVFS, Brandi Jancaitis and	Annie Walker	
Melissa Watts	(including broadband)	Leanna Craig; Benefits,		
		Craig McCarty		
Michael Dick	Strategic Plans	Steven Combs, CDC and	Commissioner	
		Claudia Flores, DP&P	Maxwell	
Michael Dick,	Legislative priorities,	Steven Combs, CDC and	Commissioner	
Legislators	budget amendments &	Claudia Flores, DP&P	Maxwell	
	draft legislation			
POC Reports @ Do	ecember 16, 2022 meeting			
TBD				
Alternate to the JLC	- Carl Bess	Alternate to the VSF - Paige	e Cherry	