Brief Introduction to Data & Web Mining

Olfa Nasraoui

CECS 694:

Web mining for e-commerce and information retrieval

Outline

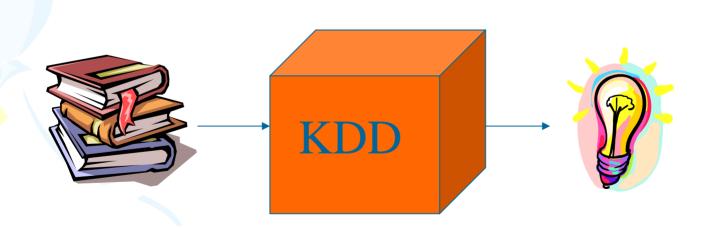
- Knowledge Discovery in DB & Data Mining
 - –Motivation & Definition of KDD
 - –DM Tasks
- Web Mining
 - -Motivation & Differences from DM
 - -Types of Web Data to be Mined
 - Web Personalization & Profiling

Knowledge Discovery in DB & Data Mining: Motivation

- Explosion in electronically stored data
- Huge DB's contain a *wealth* of info, *still* not *fully* exploited (valuable info (*gold*!) may be lurking within data).
- Accessing useful info. more and more difficult (Info. Retrieval in various data repositories: Image DB, WWW, ...etc).

Knowledge Discovery in DB: Definition

KDD: discovering useful info. and knowledge from huge data repositories (patterns, associations, ...etc)



Knowledge Discovery in DB: Process

- 1. Data Preprocessing: Cleaning, integration, transformation
- 2. Data Mining: Intelligent methods for extracting knowledge/digging
- 3. Pattern evaluation and presentation

for gold

Data Mining Tasks

- Class description: summarization/ characterization of a data collection
 - Mining associations: Discovering association relationships/correlations among a set of items in the form of rules: X ⇒ Y (DB tuples satisfying X are likely to satisfy Y)

Data Mining Tasks



- Classification: Construct a model for each class of *labeled* training data based on its features and use it to classify *future* data
- Prediction: Predict the possible values of some missing data/attributes based on similar objects







Clustering: Dividing *unlabeled* data into groups/clusters such that data in *same* cluster are as *similar* as possible while data from *distinct* clusters are *dissimilar*

• Time-series analysis: Discover regularities & interesting characteristics, search for similar sequences or subsequences, mining seq. patterns, trends/deviations



Web Mining



- WWW: Vital, popular source of information
- Searching for info.:
 - One of the most common tasks (71% of users)
 - Can be frustrating
- Navigation (self-guided, sometimes aimless search)
- Design of good Web sites important

Applications of Web Mining

 Automatic personalization: Adaptive sites can facilitate navigation, search



 E-commerce Web sites can be made more user friendly



- Optimized marketing efforts for trading products, services, information
- Improved search engines



Differences from Regular DM

- Huge, semi/unstructured, highly dynamic data
 - *Content: > 8 Billion pages
 - *Usage: > daily visitors to popular sites: in millions

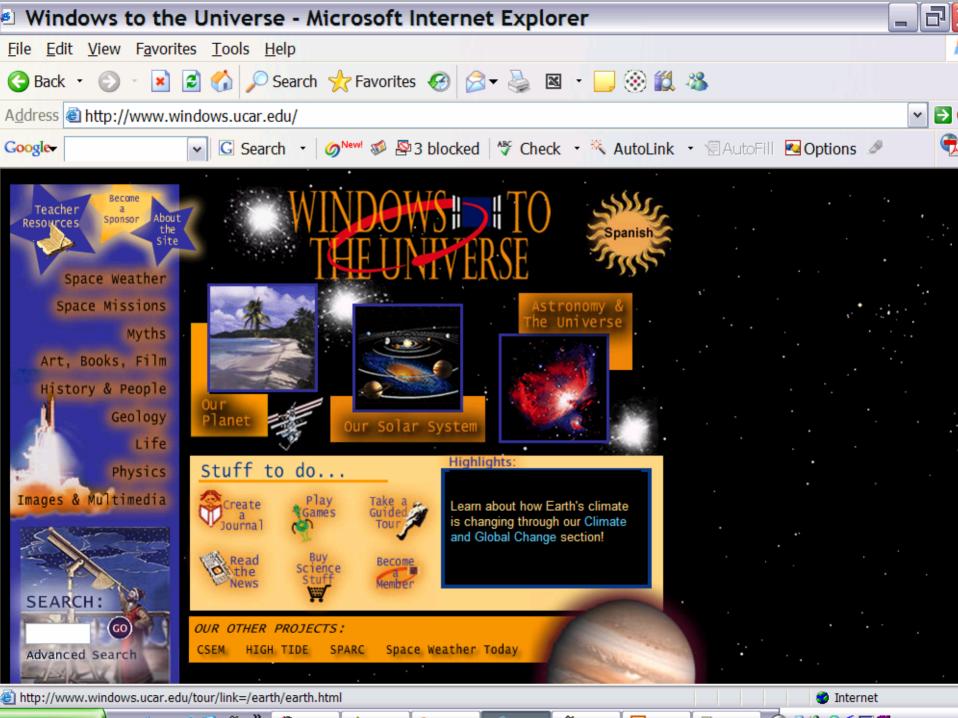
- WWW data corrupted with noise (unintentional access, incorrect logging, imperfect crawling)
- Data is dynamic (expired links, changing user interests/activities, changing Web content & structure, ..., etc)

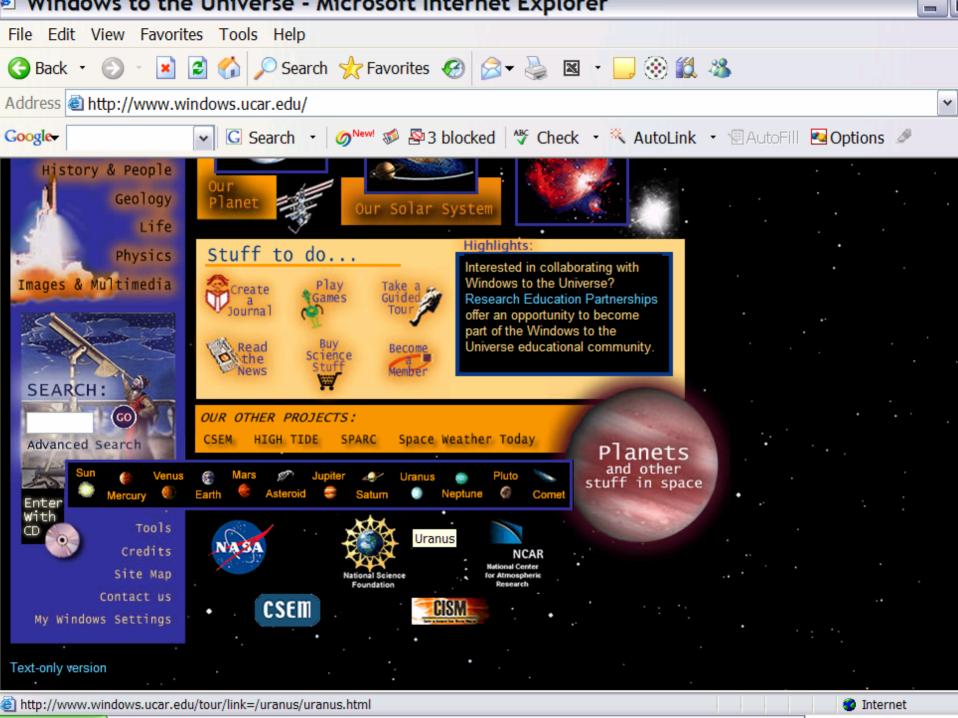
Types of Web Data ⇒ Types of Web Mining

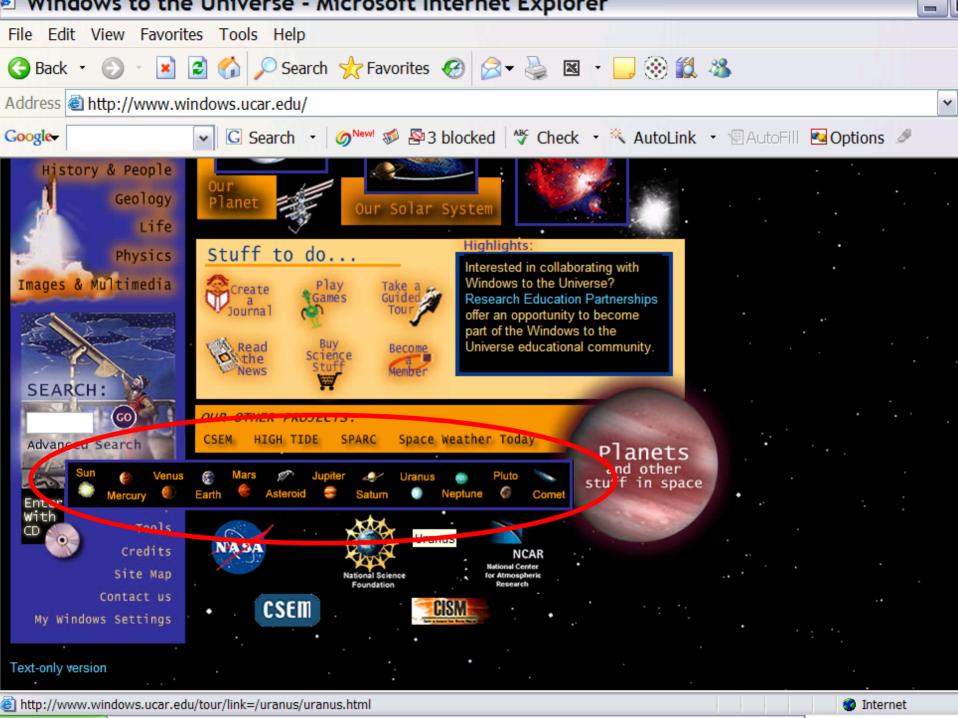
- Content: Web pages HTML content, snippets, multimedia data (Web content mining)
- Usage: Web access log files/ clickstream data (Web usage mining)



• Structure: Link topology of the Web (Web structure mining)







Web Content for file http://www.windows.ucar.edu/

```
<html>
<head>
<title>Windows to the Universe</title>
<meta http-equiv="Content-Type" content="text/html; charset=iso-8859-1">
<!-- Fireworks MX Dreamweaver MX target. Created Wed Jan 28 11:46:21 GMT-0800
   (Pacific Standard Time) 2004-->
<style type="text/css">
BODY, TD { background-color: black;
  color: #ffd782;
  font-family: Arial, Helvetica, sans-serif;
  font-size: 10pt
A { color: #66ccff }
</style>
<script type="text/javascript" language="JavaScript"</pre>
   src="JavaScript/news.js"></script>
<script type="text/javascript" language="JavaScript"</pre>
   src="JavaScript/win_home.js"></script>
                                                                            16
```

</head>

Web Content for file http://www.windows.ucar.edu/

```
<body bgcolor="#000000" background="/images_home/orion_star_field_1.gif"
onLoad="showNews();
   MM_preloadImages('/images_home/jupiterB.jpg','/images_home/memberB.jpg','/i
   mages_home/storeB.jpg','/images_home/newsB.jpg','/images_home/toursB.jpg','/i
   mages_home/gamesB.jpg','/images_home/journalB.jpg','/images_home/planets.gif
   ','/images_home/earth_slideshow.gif','/images_home/solar_system_slideshow.gif','
   /images_home/universe_slideshow.gif')">
<div id="planets" style="position:absolute; z-index:1; visibility:hidden; width:512;</pre>
   height: 51" >
   <img src="/images_home/planets.gif" width="512" height="51"</pre>
   border="0" alt="" usemap="#m_planets" >
</div>
<map name="m_planets">
     <area shape="rect" coords="461,0,507,51" onMouseOver="menuOver();"</pre>
   onMouseOut="menuOut();" href="/tour/link=/comets/comets.html"
   title="Comets" alt="Comets" >
     <area shape="rect" coords="424,0,461,51" onMouseOver="menuOver();"
   onMouseOut="menuOut();" href="/tour/link=/pluto/pluto.html" title="Pluto"
   alt="Pluto" >
```

Web Content for file http://www.windows.ucar.edu/

```
<area shape="rect" coords="377,0,424,51" onMouseOver="menuOver();"</pre>
  onMouseOut="menuOut();" href="/tour/link=/neptune/neptune.html"
  title="Neptune" alt="Neptune" >
     <area shape="rect" coords="331,0,377,51"
  onMouseOver="menuOver();" onMouseOut="menuOut();"
  href="/tour/link=/uranus/uranus.html" title="Uranus" alt="Uranus" >
     <area shape="rect" coords="287,0,331,51"
  onMouseOver="menuOver(); " onMouseOut="menuOut(); "
  href="/tour/link=/saturn/saturn.html" title="Saturn" alt="Saturn" >
     <area shape="rect" coords="248,0,287,51"
  onMouseOver="menuOver();" onMouseOut="menuOut();"
  href="/tour/link=/jupiter/jupiter.html" title="Jupiter" alt="Jupiter" >
     <area shape="rect" coords="198,0,248,51"
  onMouseOver="menuOver();" onMouseOut="menuOut();"
  href="/tour/link=/asteroids/asteroids.html" title="Asteroids"
  alt="Asteroids" >
```

Usage Data

- 66.151.181.4 - [01/Jan/2005:00:00:01 -0700] "GET /tour/link=/mythology/nut_sky.sp.html HTTP/1.0" 200 10028 "-" "FAST-WebCrawler/3.8/Scirus (scirus-crawler@fast.no; http://www.scirus.com/srsapp/contactus/)"
- 83.130.199.108 - [01/Jan/2005:00:00:01 -0700] "GET /tour/link=/uranus/uranus.html HTTP/1.1" 200 10910 "http://www.windows.ucar.edu/tour/link=/mars/mars.html" "Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1)"
- 68.41.241.123 - [01/Jan/2005:00:00:01 -0700] "GET /favicon.ico HTTP/1.1" 404 294 "-" "Mozilla/5.0 (Windows; U; Windows NT 5.1; rv:1.7.3) Gecko/20040913 Firefox/0.10"
- 83.130.199.108 - [01/Jan/2005:00:00:02 -0700] "GET /our_solar_system/moon_counts.js HTTP/1.1" 200 1109 "http://www.windows.ucar.edu/tour/link=/uranus/uranus.html" "Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1)"
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One Entry of the Log File

- 83.130.199.108 -
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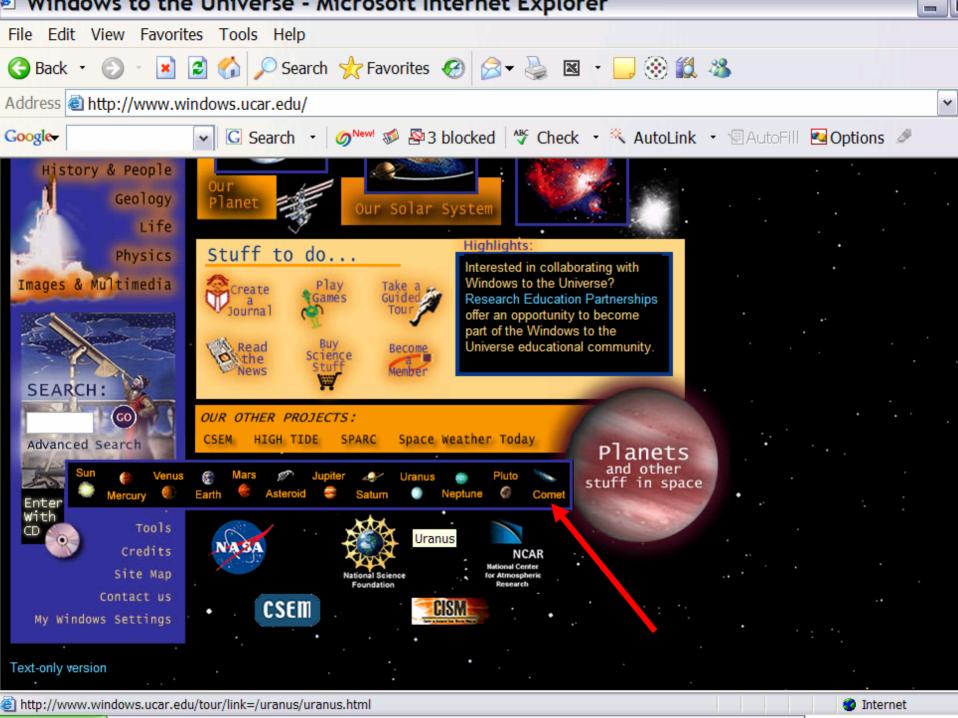
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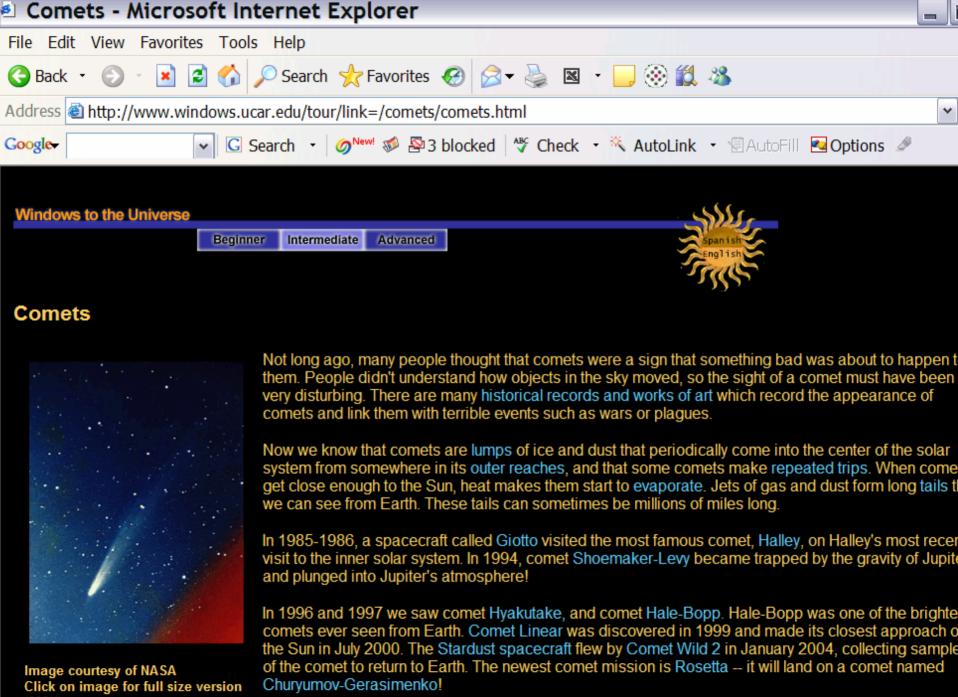
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```





Example of Application: Web Personalization

- WWW Personalization: Tailor user's interaction web info space based on info about user
- Need to gather info. about user
- Manually entered profiles are subjective, State, not always available, and continue raising privacy concerns
- Alternative: Extract profiles based on all users' access patterns: Mass profiling ⇒anonymous profiles

Typical profile = {URLs user is interested in, with corresponding URL significance weights}

Example of profiles description discovered using web usage mining, with corresponding interestingness measures

i	$ \mathcal{X}_i $	$ \mathcal{X}_i^* $	N_i^*	description	σ_i^{*2}
1	219	132	140.5	main page, class list, course enquiries and people	0.16
2	119	73	77.0	main page, class list, course and undergraduate degree enquiries	0.27
3	140	85	91.6	main page and class list	0.13
4	129	71	80.7	main page, people, individual faculty, research and graduate degree pages	0.39

Example Profiles for MU-CECS1 at L=2

- General outside visitor: Profiles 1 and 3
- Prospective students: Profiles 2 and 4
- Insiders (students): Profiles 6, 7, ...etc

Conclusion

- Web mining is a special discipline of data mining that is concerned with mining web data
- Web data: usage, structure, content.
- Increasing dependence on the Web to do most information enquiries and daily business + Special characteristics of web data (huge volumes, dynamic, noisy, missing, heavy pre-processing, domain knowledge) make web mining a crucial and challenging area of research.
- Many interesting and challenging applications of Web mining: profiling, personalization, intelligent search and retrieval, automatic website organization, ...etc.
- An interesting area of research since late 90's, still many open areas of research for the future!