



Welcome to
BT Infinity

New fibre optic broadband



BT Infinity. **The internet in an instant.**



Welcome to BT Infinity

Stream music instantly
www.spotify.com



Enjoy HD movies instantly
www.youtube.com



Share photos instantly
www.flickr.com



Surf rich web sites instantly
earth.google.co.uk



Catch up with TV instantly
www.bbc.co.uk/iplayer



Video chat instantly
www.oovoo.com



Check out movie trailers instantly
trailers.apple.com



Shop instantly
www.bt.com/btshop



Play games instantly
www.xbox.com/live



Back up instantly
www.bt.com/digitalvault



Your speed of light

Hold tight. Your new fibre optic broadband gives you incredible download speeds of up to 40Mb and upload speeds of up to 10Mb. It will change the way you use the internet.

You can now upload photos instantly. Download music instantly. Have lots of web sites open at the same time. While watching a TV show online. With others in your home doing it all, too – **at the same time!**

Uploading your photos and videos, or downloading new applications? Everything's easy with BT Infinity.

Fast forward

Another great thing about your new, super-fast fibre optic broadband is that you're now well placed for all the future holds.

The only thing that's moving faster is change itself. As the web becomes more and more interactive, and more of you are doing different things on it at the same time around the home, you'll find your powerful BT Infinity connection's ready to cope.

Go for it

In this little book, we've gathered together some great sites, tips and ways to make your super-fast experience even more exciting, so take a look then get it all at the speed of light.

Thanks for choosing BT Infinity.
Enjoy your instant internet.

Worldwide wonders

Your speed of light connection works wonders with the latest web sites that are geared up for high-speed use, such as HD movie sites, but you may notice some sites are still a bit slow. Not all sites are created equal. And, just like your journey to work or the weekly shop, the internet will be a bit slower at peak times.

Your instant internet

Forget finger-tapping, watching the clock or gazing out the window while you wait for large files to upload or download. You won't have time: BT Infinity connects you at the speed of light to an ultra-fast internet.

Share big files instantly

Upload and share high-quality photos and music faster than ever before.

Stream HD movies and TV shows instantly

Watch online movies or TV programmes without buffering or breaking up.

Download your favourite music instantly

No more waiting ages for your favourite songs and albums.

Enjoy multiple web sites instantly

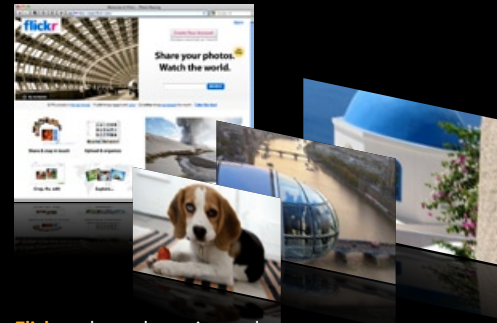
Have many web browser windows open on different web sites all at once.

Play games faster

Online gaming is a lot more fun with faster response times.

Altogether now

Different people around the home can be online at the same time without things slowing down.



Flickr – share photos instantly



Spotify – stream music instantly



BBC iPlayer – catch up with TV instantly



YouTube and Vimeo – enjoy HD movies instantly

Your BT – even better

Your instant internet makes your BT features even better. If you haven't already, now's the time to get even more out of your BT Yahoo! Homepage, to find out about digital TV on demand, to protect your files and to beef up your security.



Work your homepage harder

There's loads to do on your homepage, including easy access to all your BT features, including your email and calendar.

Sign in and find out more at www.btyahoo.com



Upload, protect and share your precious files

Your faster connection means it's easier and quicker to back-up big files such as photos.

Find out more at www.bt.com/digitalvault



Be safer online as well as faster

Protect up to seven PCs with our online security package, BT NetProtect Plus (inclusive for Option 2, Option 1 you need to pay extra).

Find out more at www.bt.com/netprotectplus



Keep up to speed with the music scene

Get down with news, a bit of gossip, film reviews, music charts and tickets – all from BT Yahoo! Music.

Sign in and find out more at www.btyahoo.com

Plus get your account, your webmail, news, views, games, sport, answers, money... all in one place. So speed over to www.btyahoo.com



Email express on your super-fast connection

With BT Infinity at home, you'll be able to tear through your emails, send and receive big files with ease – getting back to watching that HD movie or playing that multiplayer game in no time. And you can access your email from any internet-connected computer, anywhere when you're out and about.

Your BT Yahoo! Mail gives you:

- up to ten extra email accounts, so everyone can have their own
- email security to help protect you from junk email and viruses
- unlimited email storage so you don't have to delete old emails

How to sign in and set up your email

Your email address and password were sent to you by email or letter. You need them to access your email at www.bt.yahoo.com/webmail



Can't remember your password?

Click 'Forgot password?' at www.bt.yahoo.com

Easy set up in an email program

And it's a breeze to set up your email in your favourite email program, such as Windows Mail or Outlook. Go to www.bt.com/gettingsetup



Your BT – better still when you add BT Vision



BT Vision – the new way to get the extra TV you love

Watch the TV you want, when you want it with BT Vision¹. From the latest blockbusters² and kids' programmes to music and sport, it's all available instantly 'on demand' on your new super-fast internet connection (HD movies will download in the background).

- Watch latest blockbusters such as 2012, The Hurt Locker and Fantastic Mr Fox for less than on Sky Box Office – and all ready to play instantly.
- A huge selection of on demand TV shows and complete box sets such as 24, Lost, Prison Break and Heroes.

- Free ESPN when you take a Value Pack (£9.99 for a viewing card) and you can enjoy live Premier League football³.
- Vision+ digital TV recorder lets you pause, rewind and record up to 80 hours of Freeview TV⁴.

Find out more at www.bt.com/ultimatetv

1. To get BT Vision you need to have BT Total Broadband with a fast-enough line, a BT Home Hub and a Vision+ box. Mac users need an adapter. For Freeview, you need a suitable aerial and coverage – see www.freeview.co.uk for more information. You'll need to pay for on demand content. Conditions apply. Vision+ box: £90 for new or eligible existing broadband customers if you (re)contract to BT Total Broadband for a minimum of 12 months, or £45 if you also take a Value Pack for 12 months (from £7.50 a month for three months, then £14.99), as long as you don't stop your BT Vision service within 12 months; otherwise you'll need to pay up to £199. Conditions apply. For details, see www.bt.com/tv
2. You'll need to pay for on demand content. You can choose to pay for programmes individually or take out viewing packs priced from £4.99 a month on a subscription. Latest blockbuster films are only available individually.
3. Available to BT Vision customers taking a new 12-month contract on a Value Pack (from £7.50 per month for the first three months, then £14.99) or a Single Pack (excluding TV Replay, PictureBox and Bolly & Beyond) from £4.99 a month, or above. Payment by Direct Debit, viewing card (£9.99) and opt-in needed. Standard BT Vision terms, conditions and set-up fees (where applicable) apply.
4. For Freeview, you need a suitable aerial and coverage – see www.freeview.co.uk for more information.



Get in gear

You'll find that your new super speed changes the way you use the internet.
Gear up at www.bt.com/shop/infinity



Need a boost?

Get up to speed with fast wireless and Powerline adapters.
www.bt.com/shop/infinity



Go for a drive?

Share your music and files across home computers with an external hard drive.
www.bt.com/shop/infinity

Using video chat a lot?

Maybe time to get in focus and upgrade your web cam.
www.bt.com/shop/infinity



Need better quality playback?

Show all those songs some respect – get some great speakers.
www.bt.com/shop/infinity

Is your screen a bit tight?

Maybe time for a bigger monitor for all those movies and sites.
www.bt.com/shop/infinity



Those monsters driving you crazy?

Don't get mad. Get even. Get a better games console.
www.bt.com/shop/infinity



Get help instantly

Your new super-fast connection means faster help, if you need it.

Online help

There's no need to call and maybe wait in a queue if you're online and need some help or advice.

Simply go to www.bt.com/help/infinity

Other ways to get help

Advice, tutorials, common questions and videos: go to www.bt.com/gettingsetup

Tips from other users in our forums: go to www.bt.com/community

Connecting additional computers and troubleshooting: see your User Guide



Problems connecting?

If you can't get online, try:

1 Restarting

Before trying anything else, restart your computer and your Hub. This fixes most connection problems.

To restart your Hub, press and release the **Restart** button on the side of your Hub. Wait for the Broadband light to turn blue.

2 Run desktop help

If restarting didn't work, run free BT Broadband Desktop Help – just double-click its icon on your desktop or download it to your computer at www.bt.com/help/broadbanddesktophelp



BT Broadband Desktop Help

www.bt.com/help/infinity

BT Broadband Desktop Help will:

- alert you if you have a problem
- support you 24 hours a day
- help you get back online
- set up or troubleshoot your email account
- run a PC health check
- fix problems in the background
- help you set up your home network
- update automatically



Download BT Broadband Desktop Help at www.bt.com/help/broadbanddesktophelp

3 See your User Guide

If you can't get online and don't have BT Broadband Desktop Help, see your User Guide.

Thank you for choosing BT Infinity



Offices worldwide

The services we've described in this publication may not always be available and we may change them. And nothing we've written here is contractual. When we supply services and equipment, our terms and conditions apply.

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