

# Building Blocks to School Safety

A Toolkit for Schools and Districts for Developing High-Quality Emergency Operations Plans



U.S. Department of Education Office of Safe and Healthy Students Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center



Dear Partner in School Safety,

Our nation's schools and school districts are entrusted to provide a safe and healthy learning environment for approximately 55 million elementary and secondary school students in public and nonpublic schools. Families and communities expect schools and school districts to keep children and youths safe from threats, including human-caused emergencies such as crime and violence, as well as hazards like natural disasters, disease outbreaks, and accidents. Preparedness is a shared responsibility. In collaboration with their local government and community partners, schools and school districts can take steps to plan for these potential threats and hazards through the creation of an emergency operations plan (EOP).

A high-quality EOP should reflect our national approach to preparedness by incorporating the following five mission areas:

- **Prevention**, or the capabilities necessary to avoid, deter, or stop an imminent crime or threatened or actual mass casualty incident. Prevention is the action schools take to prevent a threatened or actual incident from occurring.
- **Protection**, or the capabilities necessary to secure schools against acts of violence and manmade or natural disasters. Protection focuses on ongoing actions that protect students, teachers, staff, visitors, networks, and property from a threat or hazard.
- **Mitigation**, or the capabilities necessary to eliminate or reduce the loss of life and property damage by lessening the impact of an event or emergency. Mitigation also refers to reducing the likelihood that threats and hazards will happen.
- **Response**, or the capabilities necessary to stabilize an emergency once it has already happened or is certain to happen in an unpreventable way; establish a safe and secure environment; save lives and property; and facilitate the transition to recovery.
- **Recovery**, or the capabilities necessary to assist schools affected by an event or emergency in restoring the learning environment.

These mission areas, and their implications for creating a high-quality EOP, were provided to schools in the form of guidance released by the White House in June 2013. The *Guide for Developing High-Quality School Emergency Operations Plans (School Guide)* aligns and builds upon years of emergency planning work by the Federal government and is the first joint product of the U.S. Departments of Education (ED), Justice, led by the Federal Bureau of Investigation, Homeland Security, led by the Federal Emergency Management Agency, and Health and Human Services on this critical topic. The *School Guide* is customized to each type of community, incorporates lessons learned from recent incidents, and responds to the needs and concerns voiced by stakeholders in the field. It may be used to create new plans as well as to revise and update existing plans, and to align emergency planning practices with those at the national, state, and local levels.

To facilitate the dissemination of information on school emergency management, ED's Office of Safe and Healthy Students (OSHS) administers the Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center, a hub of information, resources, training, and services for practitioners. The REMS TA Center supports schools and school districts, with their community partners, in the development of high-quality EOPs and in the implementation of comprehensive emergency management planning efforts, including dissemination of the *School Guide* and supporting resources, such as this Toolkit.





#### About This Toolkit

This Toolkit offers a compendium of key resources for practitioners in school emergency management who are interested in gaining an understanding of the *School Guide*. It also provides recommendations for creating high-quality school EOPs, as well as where to access supplementary resources that can support planning efforts. Contents include:

- *REMSExpress* (Volume 5, Issue 2, 2014): *Principles for Creating a High-Quality School Emergency Operations Plan*: This REMS TA Center publication shares key planning principles for consideration in EOP development.
- **REMSExpress** (Volume 5, Issue 4, 2014): *K-12 Six-Step Planning Process*: This REMS TA Center publication provides an overview of the Six-Step Planning Process recommended for EOP development in the Federal *School Guide*.
- **Six-Step Planning Process Overview**: This diagram presents the planning process recommended for EOP development by the Federal *School Guide*.
- **Checklist of Steps in Planning Process**: This document offers an overview of all of the steps in the recommended Six-Step Planning Process from the Federal *School Guide*.
- **REMS TA Center Marketing Flyer**: This document offers an overview of the REMS TA Center and the services, products, and information it provides to the field.
- **REMS TA Center Informational Resources for K-12 Schools, by Topic**: This document provides an overview of resources developed and offered by the REMS TA Center; it is organized based on relevant topics in school emergency management.
- **EOP ASSIST**<sup>©</sup> **Product Description**: This document provides a description of this free web-accessible software application, which was designed to help school and district administrators and emergency management personnel create or revise school EOPs.

We recommend that planning teams responsible for developing and revising school EOPs use the information presented here to guide their efforts. Districts and individual schools can also compare existing plans and processes against the content and processes outlined in the *School Guide*.

If you have any questions about the content included within this Toolkit, please feel free to contact the REMS TA Center by phone or email. Thank you for your continued commitment to school safety. Consider us partners in school emergency preparedness.

Thank you,

Bronwyn Roberts, Project Director REMS TA Center



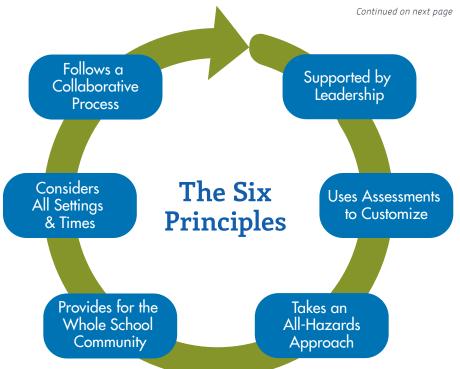


# RENSEXpress



### Principles for Creating a High-Quality School Emergency Operations Plan

As described in the federal *Guide for Developing High-Quality School Emergency Operations Plans (School Guide)*, several key planning principles are foundational to developing a high-quality school emergency operations (EOP) plan and building capacity in preparedness and its five mission areas: Prevention, mitigation, protection, response, and recovery. Incorporating these principles throughout the planning process and during the ongoing implementation of the emergency plan will increase a school's ability to carry out effective preparedness activities and

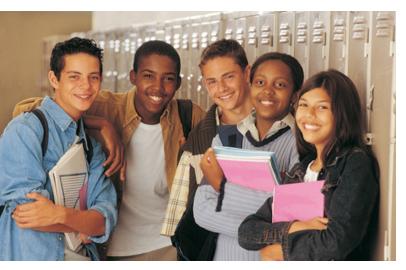


### **QUICK LINKS**

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The REMS TA Center supports schools, school districts, and institutions of higher education in developing and implementing comprehensive emergency operations plans. For additional information about school and higher education emergency management topics, visit the REMS TA Center at <u>http://rems.ed.gov</u>.





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provide efficient responses to a variety of threats and hazards. It also will improve safety for the entire school community. This *REMS Express* edition provides a practitioner's perspective on the *School Guide*'s six recommended planning principles and offers practical strategies for implementing them throughout the planning and plan management processes.

#### Plans Must Be Supported by Leadership

The ongoing and strong support of both senior-level school and district officials is fundamental to producing, implementing, and sustaining high-quality EOPs.

Writing, revising, or strengthening an EOP requires a significant investment of time and resources — precious commodities for which school personnel are often competing. Senior leaders can demonstrate their commitment to and support for this process by providing the resources needed to engage in an effective planning process, making the allocation of time and personnel to this effort a priority.

Senior-level officials involved in the planning process also can provide key guidance based on their broader perspective of the school, district, and community. For example, they can help shape plans that are aligned with school and district policies, union constraints, and state and local laws, and also consider issues of legal liability. As the EOP takes form, planners will identify vulnerabilities and propose strategies for addressing them. Leaders can provide important direction on which ones might be feasible and cost-effective to implement. They also can assess the school and/or district's ability to maintain and sustain whatever plans are put into place. Similarly, they can look at possible short- and long-range goals for safety enhancements and understand how those may relate to other school and district priorities.

In addition, when leaders play an active role in developing the EOP, they demonstrate their buy-in and commitment to the plan, which increases the probability that it will receive staff support and be assimilated into the school culture. With the strong support of senior-level leaders, staff also are more accountable and more likely to prioritize the ongoing training necessary for effective implementation of the plan in real emergencies. This can be accomplished by setting up a required schedule of training and drills, and establishing a reporting mechanism to track compliance. An example of this type of tool can be found at the REMS TA Center Toolbox at http://rems.ed.gov/ToolBox.aspx.

### Plans Must Use Assessments Customized to the Building Level

Every school is unique, with distinct characteristics, strengths, and vulnerabilities. Effective planning incorporates comprehensive, ongoing assessments of the school and surrounding community in order to design a highly customized EOP.

There are numerous assessments that the planning team may use to help identify risks, potential issues, and available resources that will factor into the EOP. These include site assessments, culture and climate assessments, behavioral threat assessments, and capacity assessments. Data from these and other assessments provide the basis for customizing EOPs to meet individual school needs. They help the team evaluate the actual physical characteristics of a school through examining floor plans, grounds layouts, traffic flows, student behavior, security, and so forth. Assessments also help illuminate community partners' response capabilities and philosophies, response times, or communications constraints, and how associated strengths or weaknesses might impact, and thus shape, some elements of an EOP. For example, if the school is located in an isolated region and response times for first responders are lengthy, procedures may need to be developed to empower schools to take different or additional protective measures than would be necessary for a school with a police force nearby. Likewise, a school located in the middle of an urban area might have greater vulnerabilities to certain crimes or hazards than a rural school.

It is important for each school to create its own customized EOP. Using a generic plan, or one that is not particular to a specific school site, can potentially impair a school's ability to respond effectively in an emergency because such a plan will usually not meet all the needs of a particular school. Customizing an EOP to each school's unique characteristics is essential to enhancing a school's capability to respond effectively and efficiently to emergencies.

#### Plans Must Consider All Threats and Hazards

A comprehensive school emergency planning process utilizes an "all-hazards" approach, which takes into account a wide range of possible threats and hazards. It includes those that might take place in the community and surrounding area that could impact the school.

Sometimes schools tend to focus their emergency plans on typical hazards such as fires and weather-related incidents,

### **EXAMPLES OF THREATS & HAZARDS**

Natural Hazards	Technological Hazards	Biological Hazards	Adversarial, Incidental, and Human-Caused Threats
<ul> <li>Earthquake</li> <li>Tornado</li> <li>Lightning</li> <li>Severe wind</li> <li>Hurricane</li> <li>Flood</li> <li>Wildfire</li> <li>Extreme temperature</li> <li>Landslide or mudslide</li> <li>Tsunami</li> <li>Dust storm</li> <li>Volcanic eruption</li> <li>Winter precipitation</li> <li>Snowstorm</li> <li>Other</li> </ul>	<ul> <li>Hazardous materials in the community from industrial plants, major highways or railroads</li> <li>Radiological releases from nuclear power stations</li> <li>Hazardous materials in the school, such as gas leaks, sewage breaks, or laboratory spills</li> <li>Infrastructure failure, such as dam, power, water, communications, or technology systems</li> <li>Other</li> </ul>	<ul> <li>Infectious diseases</li> <li>Contaminated food outbreak</li> <li>Water contamination</li> <li>Toxic materials present in schools, such as mold, asbestos, or substances in school science laboratories</li> <li>Other</li> </ul>	<ul> <li>Fire</li> <li>Medical emergency</li> <li>Active shooter</li> <li>Threat of violence</li> <li>Fights</li> <li>Gang violence</li> <li>Bomb threat</li> <li>Child abuse</li> <li>Cyber attack</li> <li>Suicide</li> <li>Missing student or kidnapping</li> <li>School bus emergencies</li> <li>Student demonstration or riot</li> <li>Dangerous animal</li> <li>Other</li> </ul>

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or high-profile school emergencies such as *active shooter situations*. However, school planning teams need to consider a broad spectrum of hazards and threats — from cybersecurity breaches to flu outbreaks — to determine the level of risk and vulnerability to that particular school, and to ensure there are adequate protective measures.

The EOP planning team can draw on a wealth of existing information to identify the range of threats and hazards the school might face. School personnel will have knowledge of previous emergencies; community partners will know of prevalent threats or hazards in the region; federal, state, and local historical data can be accessed; and school, city, or county surveys or reports can provide valuable information to help the team determine which threats and hazards to address.

Threats and hazards fall into four general categories: (1) natural hazards; (2) technological hazards; (3) biological hazards; and (4) adversarial, incidental, and human-caused threats. The chart above, while not exhaustive, shows a variety of threats and hazards schools might need to address in their plans. Taking an all-hazards approach to emergency planning increases the capacity of the school to provide for the safety of its students, staff, and visitors in a wide range of potential emergency situations.

#### Plans Must Provide for the Access and Functional Needs of the Whole School Community

Throughout every step, the planning team should take an inclusive approach to ensure it takes into consideration the whole school community:

- students, staff, families, and visitors;
- children and adults with disabilities;
- persons with access and functional needs (e.g., communication, transportation);
- individuals from religiously, racially, and ethnically diverse backgrounds; and
- people with limited English proficiency.

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For example, a vulnerability assessment might reveal that specific protocols are necessary to provide for the special evacuation needs of infants and toddlers in school-based day cares and preschools. Similarly, it might show that individuals in wheelchairs who cannot physically perform the "duck-coverhold" protocol during an earthquake need a special plan that provides for alternative protective measures. In other cases, loud noises, bright lights, and high-stress situations can affect some students' ability to function or to follow instructions.

A culture and climate assessment, or after-action report, which provides recommendations for future response and recovery efforts, might reveal cultural-specific needs. For example, the role of parents and grandparents varies among different cultures, communities, and individual families. Their expectations for communications during emergencies also can vary, and the need for messaging in multiple languages might be required. In addition, individuals and communities, which may include persons of all ages and developmental stages, and survivors of past emergencies or violent acts, will face different hazards. Those in charge of emergency preparedness efforts need to be compassionate with regard to the socialemotional needs of the whole school community.

Assessments might reveal confidential information about students and families. In some cases, information must be shared with planning teams, and in others legal restrictions prevent information from being shared. Planners must be mindful of privacy rights as well when considering what information should be shared. The *Family Educational Rights and Privacy Act (FERPA)* is a good place for school planning teams to start when they are interested in understanding the implications related to information-sharing in the emergency planning process. In some cases, the *Health Insurance Portability and Accountability Act (HIPAA)* may also apply.

Schools might consider developing a standardized procedure or tool for developing customized plans for individuals who

need accommodations to accomplish the emergency protocols. An example of this kind of tool can be found at <u>http://rems.</u> <u>ed.gov/ToolBox.aspx</u>.

#### **Plans Must Consider All Settings and Times**

School EOPs are often designed to empower students and staff to respond effectively to emergencies that occur when class is in session. While this is a good starting place, effective plans also must include procedures for students and staff to follow during non-instructional times. These include arrival, lunch, recess, and dismissal; while on the school bus or in the parking lot; at afterschool and evening activities; during off-campus field and athletic trips; and in virtual teaching and learning environments. For example, procedures for responding to an *active shooter situation* on campus may be very different if students are in an open lunchroom as opposed to a lockable classroom. Likewise, the same situation on a school bus or at an athletic event might require significantly different response protocols. Planning teams will need to address the tension between establishing clearly identified response protocols and teaching students and staff to respond to situations that aren't clear. This involves learning to (1) assess the emergency situation, (2) be flexible when taking independent action, and (3) adapt responses when lifethreatening circumstances are present.

Special protocols also might need to be established for making adequate emergency notifications in instructional areas with high noise levels, such as music rooms and gymnasiums, or in exterior areas such as parking lots or playgrounds. Consider, for example, the implications of a group of students and staff meeting outside for recess when the school is notified by first responders of a dangerous person in the area surrounding the school. What would be required to provide them with timely notification?

The planning team might also consider to what extent groups using school facilities during non-school hours should *Continued on next page* 

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have access to and knowledge of school EOPs and resources. These kinds of considerations will naturally come to light as the planning team considers all settings and times while developing a complete EOP.

#### **Plans Must Follow a Collaborative Process**

Developing strong EOPs is best done through collaboration. Districts and schools should assemble a multidisciplinary planning team that includes a variety of district and school professionals as well as community partners.

Everyone has expertise to contribute — from leaders, administrators, facilities managers, educators, and counselors to school psychologists, nurses, students, and families. When combined, these different perspectives can greatly enhance preparedness and strengthen the Six-Step Planning Process recommended in the School Guide, which is the subject of REMS Express, Vol. 5, Issue 2, 2014. For example, facilities personnel have a wealth of knowledge about the building structure and campus layout, security systems, and heating, ventilation, and air conditioning systems. Their knowledge and participation will benefit multiple assessment efforts and serve as a foundation for the development of critical annexes or supplements to a school EOP. These include lockdown, shelter-in-place, and threat- and hazard-specific annexes that address issues such as how to prepare for and respond to a chemical spill. Furthermore, it is likely that many of these officials will have a role in the response and recovery efforts.

Districts and schools should ensure that their community partners also have clear roles and responsibilities in preparedness efforts, and participate on the team and throughout the Six-Step Planning Process. Partners can include local emergency managers, law enforcement, school resource officers, and safety officials, as well as public and mental health associates. Local government figures and community representatives also should be consulted. Diversity from within the school community, as well as from the greater community, will ensure a broader perspective and increase capacity by adding knowledge, expertise, and resources. An inclusive planning team also will help ensure that planning efforts are aligned and integrated at the community, regional, and state levels, which facilitates response and recovery efforts.

As the team works through the process of identifying hazards, threats, vulnerabilities, strengths, and responses to various scenarios, perceptions can be challenged and a new understanding of partner roles and responsibilities can emerge. Drawing on the collective wisdom, diverse experiences, and unique perspectives of diverse stakeholders will enhance the collaborative planning process, and result in strong schoolcommunity partnerships and a comprehensive EOP that supports the seamless integration of all responders.

#### The Goal: A High-Quality School EOP

A well-executed planning process focuses on important outcomes and results for a customized plan that is practical for schools and community partners to implement. By applying the principles throughout the Six-Step Planning Process, the planning team can develop a school EOP that serves the safety, security, and wellness needs of the whole school community before, during, and after an emergency.

#### Where to Find Additional Resources

Additional information on emergency planning guidance for schools, a downloadable copy of the School Guide, fact sheets, EOP development tools, and other resources can be found on the REMS TA Center website at <u>http://</u> <u>rems.ed.gov</u>.

Click on the picture to access an at-a-glance version of the *School Guide*, which provides details about the process and principles, as well as plan content, functional annexes, and threat- and hazard-specific annexes.





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### K–12 Six-Step Planning Process

The federal *Guide for Developing High-Quality School Emergency Operations Plans (School Guide)* describes a practical six-step planning process for developing a high-quality school emergency operations plan (EOP). The resulting plan builds capacity in preparedness and its five mission areas: prevention, mitigation, protection, response, and recovery. To help schools in developing their own school EOP, this *REMS Express* edition offers a practitioner's perspective on the planning process and provides practical illustrations of each of the six steps.

The best way to develop a high-quality EOP is through collaboration. The six planning steps are sequenced to support a cooperative process that invites multiple perspectives for information gathering, prioritizing, goal setting, executing specific activities, and actually writing and evaluating the plan. You can use this process to develop a new plan, conduct a comprehensive review of an existing plan, or strengthen the plans already in place. Following this planning process will help the planning team create and implement a customized school EOP that will meet the unique needs of a whole school community.

### STEP 1: FORM A COLLABORATIVE PLANNING TEAM

The first step to developing a comprehensive and effective school EOP is to form a multidisciplinary team whose members will work through the six-step planning process together. The core planning team should include stakeholders from among

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district-level leaders, community partners, and, of course, the school. A collaborative team approach allows multiple professional perspectives to contribute to all aspects of safety and security.

District-Level Leadership: Involving senior-level officials in the planning process is fundamental to producing, implementing, and sustaining a high-quality EOP. These leaders can prioritize the allocation of time and personnel needed to engage in an effective planning process. They are able to provide key guidance for creating plans that are aligned with school and district policies, union constraints, and state and local laws, as well as to consider issues of legal liability. As vulnerabilities are identified and strategies proposed for addressing them, leaders can provide important direction on what might be feasible and cost-effective to implement, maintain, and sustain. Similarly, they can look at possible short- and long-range goals for safety enhancements, and understand how those may relate to other school and district priorities. In addition, when those in leadership positions play an active role in the development of the EOP, they demonstrate buy-in and commitment to the plan, which increases the probability that staff will support the plan and that the plan will be assimilated into the culture of the school.

School Stakeholders: The core planning team should include representatives from a wide range of school personnel school administrators, facilities personnel, educators, counselors, nurses, playground supervisors, office staff, students, and families. Such a variety of team members will represent a wide range of voices and interests, such as those with access and functional needs, disabilities, racial minorities, religious groups, and English language learners. When combined, these different perspectives can greatly enhance the team's ability to address the needs of the whole school community as they work through the planning process and consider responses to a wide range of threats and hazards. For example, facilities personnel have a wealth of knowledge about the building structure, security systems, and utilities; office personnel have a practical understanding of the flow of visitors and volunteers; and, school nurses have a pulse on the medical health needs of students and can provide a critical link with local public health partners. All of these stakeholders provide important insights that will help customize the plan so that it addresses the school's unique circumstances and needs.

**Community Partners:** Other essential members of the planning team include first responders, such as law enforcement and fire personnel, emergency medical services, and school resource officers; local emergency managers; and public and mental health associates. These and other community partners provide critical knowledge and experience specific to various threats and hazards that will help guide the development of an EOP. For example, first responders all function within the Incident Command System, which provides a standardized approach for managing emergencies. Community partners can help schools design their plans so they are aligned with the National Incident Management System (NIMS).

As teams work together through this six-step process, the capabilities, roles, and responsibilities of each member will emerge, facilitating mutual understanding, coordination, and the development of a common framework for managing emergencies. Drawing on the collective wisdom, diverse experiences, and unique perspectives of these stakeholders will enhance the collaborative planning process, and result in strong school-community partnerships and a comprehensive EOP that supports the seamless integration of all responders.

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### STEP 2: UNDERSTAND THE SITUATION

The first order of business for the planning team is to understand the unique situation of the school so that a customized plan can be developed. A comprehensive school emergency planning process utilizes an "all-hazards" approach, which takes into account a wide range of possible threats and hazards to the school, including those that might take place in the community and surrounding. Sometimes schools tend to focus their emergency plans on typical hazards, such as fires and weather-related incidents, or high-profile school emergencies, such as active shooter situations. However, collaborative planning teams need to consider and assess a broad spectrum of hazards and threats — from cybersecurity breaches to flu outbreaks — to determine the level of risk and vulnerability to that particular school, and to plan for adequate protective measures.

The planning team can draw on existing information and conduct assessments to identify the range of threats and hazards that a school might face. School personnel will have knowledge of previous emergencies; community partners will know of threats or hazards prevalent in the community or the region; federal, state, and local historical data can be accessed; and school, city, or county surveys or reports can provide valuable information to help the team determine which threats and hazards need to be addressed. Assessment tools, such as site assessments, culture and climate assessments, behavioral threat assessments, and capacity assessments, also can produce data that can serve as the basis for the team to identify threats and hazards. Such tools also can help evaluate the unique characteristics of a school including its strengths and vulnerabilities related to various threats and hazards.

Threats and hazards fall into four general categories: natural hazards; technological hazards; biological hazards; and adversarial, incidental, and human-caused threats. The *Guide* features a chart that, while not exhaustive, shows a variety of threats and hazards schools might need to address in their plans. You can access the chart at <u>http://rems.ed.gov/ K12ThreatAndHSAnnex.aspx.</u>

The planning team should select suitable assessment tools to identify a set of threats and hazard, and then to evaluate the risk posed by them. Evaluating risks entails understanding the probability that the specific threat or hazard will occur; the effects it will likely have, including the severity of the impact; the time the school will have to warn students and staff about the threat or hazard; and how long it may last. Assessments also help illuminate community partners' response capabilities and philosophies, response times, or communications constraints, and show how associated strengths or weaknesses might affect, and thus shape, some elements of an EOP. For example, if the school is located in an isolated region and response times for first responders are lengthy, procedures may need to be developed to empower schools to take different or additional protective measures than would be necessary for a school with a police force nearby.

Finally, the planning team should use the information it has compiled from the data and assessments to compare and prioritize the risks posed by threats and hazards. This will help

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# **Threat or Hazard: Fire**

# GOAL

Prevent a fire from occurring on school grounds

**BEFORE** 

#### OBJECTIVES

Provide fire prevention training to all students and staff

Store combustible materials in fireproof containers

Conduct regular OSHA assessments

#### DURING

Protect students and staff from injury by fire or smoke

#### OBJECTIVES

GOAL

Evacuate all persons from the building immediately

Account for all persons

Address medical health needs

#### AFTER Restore a safe and

healthy learning environment

#### OBJECTIVES

GOAL

Repair and clean up the physical environment

Address mental health needs

Communicate with stakeholders

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the team determine which threats and hazards it will include in the plan. It will also help the team develop appropriate protocols to respond effectively to those threats and hazards. Going through the process of identifying threats and hazards, and evaluating and prioritizing risks, will help the planning team take an all-hazards approach to emergency planning. It also will increase the capacity of the school to provide for the safety of its students, staff, and visitors in a wide range of potential emergency situations.

### STEP 3: DETERMINE GOALS AND OBJECTIVES

Once the planning team has identified which threats and hazards it will address in its EOP, its next step is to develop goals and objectives to address them. Goals are the team's broad vision of what the school wants to accomplish in response to the threat or hazard; they define a successful outcome. Objectives, by contrast, are specific measureable actions that are necessary to achieve the goals. Planning teams should develop goals and objectives (as many as necessary) that address each threat or hazard in three timeframes: before, during, and after the incident. The box on the right displays an example of some possible goals and objectives for a fire hazard.

After the team has finished compiling the goals and objectives for each of its identified threats and hazards, it will find that certain common, critical functions apply to many types of emergencies. For example, accounting for the whereabouts and well-being of students, communicating with stakeholders, addressing medical needs, and even evacuation protocols are all examples of common critical functions for multiple types of threats or hazards. Other possible functions include lockdown, shelter-in-place, reunification, security, continuity of operations, and recovery. As the planning team assesses the school's needs, it may need to prepare different or additional functional annexes, or topic-based chapters, and identify goals and objectives for those as well.

### STEP 4: PLAN DEVELOPMENT (IDENTIFY COURSES OF ACTION)

Once the planning team has established goals and objectives for all of its identified threats, hazards, and critical functions, it is time to get specific and identify courses of action to accomplish each of the objectives. This is where the team is challenged to address the who, what, when, where, and why for each threat, hazard, and function, and the many different ways an incident can unfold. The planning team considers the possible impacts using scenarios to create appropriate courses of action--feasible and well-designed response protocols for staff and students to implement during a variety of emergency circumstances. One of the most effective methods to figure out those practical, step-by-step courses of action is to take the planning team through a discussion of a hypothetical emergency scenario. As the scenario is discussed, the planning team will determine the amount of time available to respond, identify key decision points, and develop courses of action for that particular threat, hazard, or function. The graphic above provides an example of a scenario and the corresponding goal, objectives, and potential courses of action.

After developing possible courses of action for the scenario, the planning team will identify the resources necessary to accomplish each course of action as well as the training required to achieve the action effectively and efficiently. These are all important parts of the planning process that help teams develop emergency plans that are realistic, feasible, and adequate to meet the needs of a particular emergency situation and the whole school community.

### STEP 5: PLAN PREPARATION, REVIEW, AND APPROVAL

In step 5, the planning team will take all the work it has done to this point and prepare a draft of the school's EOP. An effective one is presented in a logical way so users can find the information they need easily, is written in plain language that users can understand clearly, and is actionable and simple to follow. A traditional format for a school EOP has three major sections: (1) the Basic Plan, (2) Functional Annexes, and (3) Threat and Hazard Specific Annexes.

**The Basic Plan** section of the school EOP provides an overview of the school's approach to emergency operations. It addresses the overarching activities the school undertakes regardless of function, threat, or hazard. For a detailed description of the contents of this section, visit <u>http://rems.ed.gov/K12BasicPlan.aspx</u>.

The **Functional Annexes** section sets forth how the school will manage common, essential functions like evacuation, lockdown, communications, accounting for students, and so forth, before, during, and after an emergency.

The **Threat and Hazard Specific Annexes** section identifies specific protocols schools will follow to address the unique threats and hazards they may face.

The planning team will write the plan, various stakeholders will review it, and revisions will be made. Tools, such as quick reference guides and related documents, will be developed

### Example of Goals and Objectives for a Fire Hazard

#### **SCENARIO**

Local law enforcement informs school officials that a large capacity tanker truck carrying an unknown substance has over-turned nearby. In order to protect (seal off) students and staff from potentially hazardous materials, they are requesting the school initiate a "shelter-in-place" protocol until the substance can be identified.



### Function: Shelter-in-Place

**GOAL:** DURING: Protect Students and Staff from Exposure to the Contaminant

OBJECTIVE

#### ECTIVE OBJECTIVE OBJECTIVE Notify all students Provide immediate Turn off HVAC system Seal rooms and staff to follow medical support before within 3 minutes within 3 minutes of rooms are sealed shelter-in-place protocol of notification notification OBJ COURSES OF ACTION COURSES OF ACTION COURSES OF ACTION COURSES OF ACTION Close all windows and Make announcement on Deliver inhalers to Shut down master HVAC PA/intercom system designated students doors system for main building Contact classes meeting Move medically fragile Seal gaps with wet towels Shut down auxiliary students to health room outside using two-way HVAC system for Cover all openings to radio gymnasium **Discreetly remind** outdoors with plastic Send runner to gym and teachers of medical sheeting and tape Close individual unit music rooms to verify protocols ventilators in portable notification classrooms Call transportation to divert buses away from the area

Continued from previous page

to present and communicate the plan effectively. Once the plan is finalized, it should be submitted to senior-level leaders for approval. At this point, the EOP can be distributed and shared with appropriate stakeholders. The team will need to determine what parts of the plan should be redacted and how this will be accomplished.

### STEP 6: PLAN IMPLEMENTATION AND MAINTENANCE

Now that the major effort to create the school EOP has been accomplished, a number of critical activities that help

to strengthen the effectiveness of the plan must follow. Stakeholders should be trained on the plan so it can be implemented effectively. Everyone involved in the plan staff members, substitute teachers, students, volunteers, and community partners — needs to know her or his roles and responsibilities before, during, and after an emergency. This can be accomplished by having a meeting to orient stakeholders to the new or revised plan; touring key locations, such as evacuation routes, assembly areas, and utility shut-off locations; distributing plan documents and tools; posting key information throughout the school; and handing out essential resources related to the plan, such as shelter-in-place supplies or two-way radios. Customized plans for individuals who need accommodations to accomplish the emergency protocols also will need to be developed.

### QUICK REFERENCE GUIDE TO AN EMERGENCY

#### LOCKDOWN

- 1. Lock doors and windows.
- 2. Turn off lights.
- 3. Everyone on the floor and quiet.
- 4. Do not admit anyone.

#### **EVACUATION**

- 1. Evacuate the building.
- 2. Be prepared to take alternate route.
- 3. Gather in assembly areas.
- 4. Account for all students and staff.

#### SHELTER-IN-PLACE

- 1. Close windows and doors.
- 2. Seal gaps with wet towels.
- 3. Turn off HVAC systems.
- 4. Cover all openings to outdoors with plastic sheeting and tape.

Continued from previous page

Training on the threat, hazard, and functional annexes can be done in person and through demonstrations; online training videos or webinars; and drills, tabletop scenarios, and exercises. Setting up a regular schedule of drills and exercises provides stakeholders with consistent practice to increase the effectiveness of plan implementation, which may in turn lessen the impact on life and property in real emergencies. Drills and exercises also help to identify gaps and weaknesses in the plan or deficiencies in training, which is why it is always important to debrief and evaluate after conducting a drill, so corrections can be made. Districts and schools can provide training and conduct exercises in collaboration with community partners and relevant stakeholders. This can help inform everyone of the details of the plan, increase positive working relationships, and allow for more realistic practice, all of which help to increase effectiveness and provide for more safety in the event of an emergency.

Maintaining a relevant and up-to-date EOP is an ongoing and cyclical process. The EOP should be reviewed and revised regularly to account for lessons learned in real emergencies; new information and insights obtained from community partners; recent changes in policies or laws; and building reconfigurations or technology advances, as new threats and hazards emerge and as ongoing assessments generate new information. The planning team will need to collect outof-date EOPs and distribute updated versions to all school and community partner stakeholders, and update related publications and social media venues.

#### The Outcome: A High-Quality School EOP

A well-executed, collaborative planning process produces important outcomes, including strong relationships and a clear understanding of each other's roles and responsibilities; plan ownership, buy-in, and sustainability; and a customized, high-quality school EOP that serves the safety, security, and wellness needs of the whole school community.

#### Where to Find Additional Resources

Additional information on emergency planning guidance for schools, a downloadable copy of the School Guide, fact sheets, EOP development tools, and other resources can be found on the REMS TA Center website at <u>http://rems.</u> ed.gov.

Click on the picture to access an at-a-glance version of the *School Guide*, which provides details about the planning process and principles, as well as plan content, functional annexes, and threat- and hazardspecific annexes.



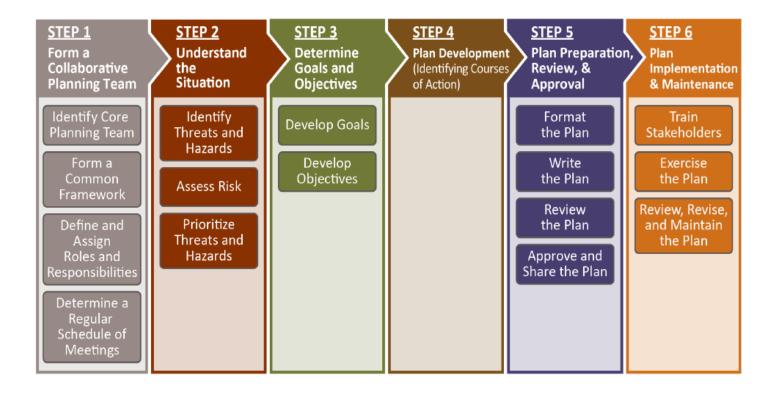


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# Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center

### Six-Step Planning Process for Developing a High-Quality School EOP







### Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center School EOP CHECKLIST

# Guide for Developing High-Quality School Emergency Operations Plans Checklist

Each school day, our nation's schools are entrusted to provide a safe and healthy learning environment for approximately 55 million elementary and secondary school students in public and nonpublic schools. Families and communities expect schools to keep their children and youths safe from threats (humancaused emergencies such as crime and violence) and hazards (natural disasters, disease outbreaks, and accidents). In collaboration with their local government and community partners, schools can take steps to plan for these potential emergencies through the creation of a school emergency operations plan (EOP).

This checklist summarizes key elements that will help schools develop a systematic approach to developing an EOP. The full process of creating an EOP is discussed in detail in the *Guide for Developing High-Quality School Emergency Operations Plans (School Guide)*, published in 2013 by the U.S Department of Education, Office of Elementary and Secondary Education, Office of Safe and Healthy Students. The *School Guide* is available at: <a href="http://rems.ed.gov/GuideK12.aspx">http://rems.ed.gov/GuideK12.aspx</a>.

In order to identify current gaps in your school EOP planning process, as well as the EOP itself, please fill out the checklist below. Place a checkmark in the appropriate table row for key planning processes or plan elements that you and/or your planning team have undertaken or included in your EOP. Do not mark planning processes or plan elements as completed unless you have addressed all components for a particular process or element.

For example, the table row for *Step 1: Form a Collaborative Planning Team* cannot be filled until you are able to place a checkmark within **all** of the following table rows:

- 1. Identify Core Planning Team
- 2. Form a Common Framework
- 3. Define and Assign Roles and Responsibilities
- 4. Determine a Regular Schedule of Meetings





Activity – The Planning Process	Activity Completed
Step 1: Form a Collaborative Planning Team	
1. Identify Core Planning Team	
2. Form a Common Framework	
3. Define and Assign Roles and Responsibilities	
4. Determine a Regular Schedule of Meetings	
Step 2: Understand the Situation	
1. Identify Threats and Hazards	
2. Assess Risk	
a. Site Assessment	
b. Culture and Climate Assessment	
c. School Threat Assessment	
d. Capacity Assessment	
3. Prioritize Threats and Hazards	
Step 3: Determine Goals and Objectives	
1. Develop Goals	
2. Develop Objectives	
Step 4: Plan Development (Identifying Courses of Action)	
1. Identify Courses of Action	
a. Depict the scenario	
b. Determine the amount of time available to respond	
c. Identify decision points	
d. Develop courses of action	
2. Select Courses of Action	
3. Does your plan comply with the Americans with Disabilities Act (ADA)?	
Step 5: Plan Preparation, Review, and Approval	
1. Format the Plan	
2. Write the Plan	
3. Review the Plan	
4. Approve and Share the Plan	
Step 6: Plan Implementation and Maintenance	
1. Train Stakeholders	
a. Hold a meeting	
b. Visit evacuation sites	
c. Give involved parties appropriate and relevant literature on	
the plan, policies, and procedures	
d. Post key information throughout the building	
<ul> <li>e. Familiarize students and staff with the plan and community partners</li> </ul>	
f. Train staff on the necessary skills to fulfill their roles	





Step 6:	Plan Implementation and Maintenance (continued)			
-	2. Exercise the Plan			
	a. Tabletop exercises			
	b. Drills			
	c. Functional Exercises			
	d. Full-scale exercises			
3.	Review, Revise, and Maintain the Plan			
Activit	v – Plan Content (The Basic Plan)	Activity Completed		
1.	Introductory Material			
	a. Cover Page			
	b. Promulgation Documentary Signature Page			
	c. Approval and Implementation Page			
	d. Record of Changes			
	e. Record of Distribution			
	f. Table of Contents			
2.	Purpose and Situation Overview			
3.	Concept of Operations			
4.	Organization and Assignment of Responsibilities			
5.	Direction, Control, and Coordination			
6.	Information Collection, Analysis, and Dissemination			
7.	Training and Exercises			
8.	Administration, Finance, and Logistics			
9.	Plan Development and Maintenance			
-	Authorities and References			
-	v – Functional Annexes Content	Activity Completed		
1.	Evacuation Annex			
2.	Lockdown Annex			
3.				
4.	Accounting for All Persons Annex			
5.	Communications and Warning Annex			
6.	Family Reunification Annex			
7.	Continuity of Operations (COOP) Annex			
8.	Recovery Annex			
	a. Academic Recovery			
	b. Physical Recovery			
	c. Fiscal Recovery			
	d. Psychological and Emotional Recovery			
-	v – Threat-and Hazard-Specific Annexes	Activity Completed		
1.	Natural Hazards			
2.	Technological Hazards			
3.	Biological Hazards			
4.	Adversarial, Incidental, and Human-caused Threats			





Activity	Activity Completed	
1.	Information Sharing	
	a. Family Educational Rights and Privacy Act (FERPA)	
	b. Health Insurance Portability and Accountability Act of 1996	
	(HIPAA)	
2.	Psychological First Aid for Schools (PFA-S)	
3.	School Climate and Emergencies	
	a. Conduct a Comprehensive Needs Assessment	
	b. Use Multi-Tiered Interventions and Supports	
	c. Promote Social and Emotional Competencies	
4.	Active Shooter Situations	
	a. Preparing for an Active Shooter Situation	
	i. Planning	
	ii. Sharing Information With First Responders	
	b. Exercises	
	c. Preventing an Active Shooter Situation	
	d. Threat Assessment Teams	
	e. Responding to an Active Shooter Situation	
	i. Respond Immediately	
	ii. Run	
	iii. Hide	
	iv. Fight	
	f. Interacting With First Responders	
	g. After an <i>Active Shooter</i> Incident	

#### An Overview of the School Guide

On June 18, 2013, the White House released the Federal *Guide for Developing High-Quality School Emergency* Operations Plans (School Guide). The School Guide aligns with and builds upon years of emergency planning work by the Federal government and is the first joint product of DHS, DOJ, ED and HHS on this critical topic. It describes a practical six step planning process for developing a highquality school emergency operations plan (EOP). The resulting plan builds capacity in preparedness and its five

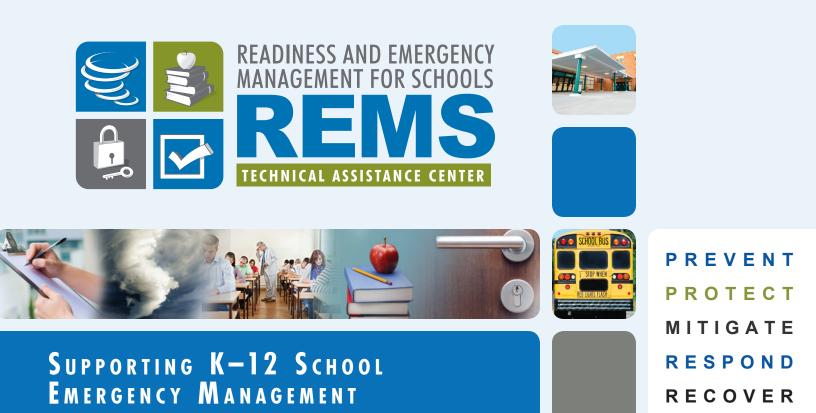


mission areas: prevention, mitigation, protection, response, and recovery.



If you have questions or need additional assistance, please contact the REMS TA Center at 1 (855) 781-7367 or via e-mail at info@remstacenter.org.







Our nation's K-12 schools and school districts are entrusted to provide a safe and healthy learning environment for students and staff. Faced with emergencies ranging from active shooter situations to fires, tornadoes, floods, hurricanes, earthquakes, and pandemic influenza, this is no easy task. Many of these emergencies occur with little to no warning. It is critical for all schools and school districts—public and non-public, large and small, rural and urban—to plan ahead to help ensure the safety and general welfare of all members of their school community.

#### What is the REMS TA Center?

The U.S. Department of Education (ED), Office of Safe and Healthy Students (OSHS) administers the REMS TA Center to serve as a hub of information and services. We support K-12 schools, school districts, and their community partners in the development of high-quality emergency operations plans (EOPs) and the implementation of comprehensive emergency management planning efforts.



#### Who do we serve?

- Public, Non-Public, and Private K-12 Schools and School Districts
- · Local and State Educational Agencies
- Community Partners
- Current or Former Grantees
- Key Stakeholders in K-12 Emergency Management
- Law Enforcement and Emergency Medical Services Personnel





**f** Twitter: @remstacenter





#### **EOP Interactive Tools**

We offer interactive tools to support individuals and planning teams in assessing their knowledge of concepts fundamental to emergency management. Schools can use these tools to create new plans as well as to revise or update existing plans and help align their emergency planning practices with those at the national, state, and local levels. Learn more about our tools at https://rems.ed.gov/EOP\_InteractiveTools.aspx.

#### **Community of Practice**

Our virtual space is open to schools, school districts, and their community partners to collaborate on special projects, share news and resources, discuss trends and ideas, and learn from the experiences of others in the field. Join the Community of Practice at https://rems. ed.gov/COP/Default.aspx.

#### **On-site Trainings by Request (TBRs)**

We offer a variety of train-the-educator and train-thetrainer TBRs on topics ranging from developing EOPs to the basics and benchmarks of threat assessments at no cost. Visit https://rems.ed.gov/TA\_TrainingsByRequest. aspx to view TBR topics, check your eligibility, and to request a training.

#### **Virtual Trainings**

We offer a diverse set of trainings, including downloadable Webinars and self-paced online courses, to practitioners in the field of school emergency management. Topics include, but aren't limited to, Developing EOPs 101, Campus Public Safety and Incorporating International Students Into Emergency Management and Planning, and Preparing for Active Shooter Situations. View our virtual trainings at https://rems.ed.gov/TA\_VirtualTrainings.aspx.

#### Tool Box

We maintain an interactive and virtual library of tools developed by emergency managers in the field and containing relevant resources pertinent to the needs of local education agencies, schools, and their community partners as they engage in the process of emergency preparedness planning. Access resources and submit your tool at https://rems.ed.gov/ToolBox.aspx.

#### **Technical Assistance**

REMS TA Center staff are available by email (info@remstacenter.org) and toll free telephone (855-781-REMS [7367]) to respond to requests for assistance on a variety of topics pertaining to emergency operations planning for schools and school districts. Submit your TA request using our interactive TA Request Form: https://rems.ed.gov/TA\_Submissions/ TASubmissionForm.aspx.

To access the Federal guidance on developing a high-quality school EOP, visit <u>https://rems.ed.gov/</u> <u>K12GuideForDevelHQSchool.aspx</u>





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Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center TA Center Topical Resource Overview

### **REMS TA Center**

### Informational Resources for K-12 Schools,

# by Topic

### **Planning Resources**

### **Guidance Documents**

Publications	Guide for Developing High-Quality School Emergency Operations Plans
	A Training Guide for Administrators and Educators on Addressing Adult Sexual
	Misconduct in the School Setting
	FEMA's Public Assistance Program FAQ Sheet
	FEMA's Public Assistance Program FAQ Sheet

### **The Five Preparedness Missions**

#### PREVENTION, PROTECTION, MITIGATION, RESPONSE, RECOVERY

Publications &	Fact Sheets:
Resources	<u>Prevention</u>
	<u>Protection</u>
	<u>Mitigation</u>
	• <u>Response</u>
	• <u>Recovery</u>





# Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center TA Center Topical Resource Overview

Webinars	Conducting K-12 Site Assessments with SITE ASSESS (December 2017)
	How Schools and Higher Ed Institutions Can Access FEMA's Public Assistance Program
	(September 2017)
	Mitigation and Resiliency Strategies for Schools and Institutions of Higher Education (September 2017)
	<u>Understanding Educator Resilience &amp; Developing a Self-Care Plan Webinar</u> (September 2017)
	Planning to Recover From Emergencies at Districts and Schools (August 2017)
	<u>Using the Emergency Management Virtual Toolkit to Enhance K-12 Emergency</u> <u>Management Planning (February 2017)</u>
	Using the Five Preparedness Missions to Help Ready Your District and School for Emergencies (February 2017)
	State and Local Perspectives on Emergency Management Back to School Activities (September 2016)
	Designing Safe Schools: Planning and Retrofitting for Safety in Education Facilities ( <u>April 2015</u> )
	Developing High-Quality School EOPs: An Overview (August 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by	Developing Emergency Operations Plans K-12 101 Train-the-Trainer
Request	Developing Emergency Operations Plans K–12 101 Train-the-Educator
Specialized	Overview of the Six-Step Planning Process
Training Package	Developing a Recovery Annex
	Understanding Educator Resilience & Developing a Self-Care Plan
Interactive Tools	EOP ASSESS, EOP ASSIST, EOP ASSIST Interactive Workbook, EOP EVALUATE, and
	SITE ASSESS
	Emergency Management Virtual Toolkit
Community of	Recovery Web Chat
Practice	#REMSonTheRoad   Resilience Strategies
- ractice	Mitigation and Resiliency Web Chat
	Understanding Educator Resilience Web Chat
	SITE ASSESS Discussion
	School Safety Question of the Month
	- •





## Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center Ta Center Topical Resource Overview

TA Center

PPD-8

### **Planning Basics and Principles**

#### **ALL-HAZARDS APPROACH**

Publications & Resources	<ul> <li>REMSExpress:</li> <li><u>All-Hazards NOAA Weather Radio Network Now Available</u></li> <li><u>Principles for Creating a High-Quality School Emergency Operations Plan</u></li> </ul>
Webinars	Conducting K-12 Site Assessments with SITE ASSESS (December 2017) Mitigation and Resiliency Strategies for Schools and Institutions of Higher Education (September 2017) EOP ASSIST 3.0: Next Generation of Updates and Enhancements (April 2017) Using the Five Preparedness Missions to Help Ready Your District and School for Emergencies (February 2017) Designing Safe Schools: Planning and Retrofitting for Safety in Education Facilities (April 2015) Developing High-Quality School EOPs: An Overview (August 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
Specialized Training Package	Overview of the Six-Step Planning Process
Interactive Tools	EOP ASSESS, EOP ASSIST, EOP ASSIST Interactive Workbook, and EOP EVALUATE, and SITE ASSESS Emergency Management Virtual Toolkit
TA Center Tool Box	Forms
Community of Practice	Mitigation and Resiliency Web ChatSITE ASSESS DiscussionSchool Safety Question of the Month





# Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center Topical Resource Overview

TA Center	Using an All-Hazards Approach When Planning for Emergency Incidents
Website	Planning Principles
	America's PrepareAthon!

#### ACCESS AND FUNCTIONAL NEEDS

Publications & Resources	<ul> <li>Fact Sheet: <ul> <li>Addressing Access and Functional Needs (AFN) in School and IHE Emergency Operations Plans (EOPs)</li> </ul> </li> <li>REMSExpress: <ul> <li>Principles for Creating a High-Quality School Emergency Operations Plan</li> <li>Integrating Students With Special Needs and Disabilities Into Emergency Response and Crisis Management Planning</li> <li>Emergency Management in Nontraditional School Settings</li> </ul> </li> </ul>
Webinars	Conducting K-12 Site Assessments with SITE ASSESS (December 2017) Addressing Access and Functional Needs (AFN) in School and Higher Education Emergency Operations Plans (EOPs) (July 2016) Developing High-Quality School EOPs: An Overview (August 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
Specialized Training Packages	Integrating the Needs of Students and Staff with Disabilities and Other Access and Functional Needs Overview of the Six-Step Planning Process
Interactive Tools	EOP ASSESS, EOP ASSIST, EOP ASSIST Interactive Workbook, EOP EVALUATE, and SITE ASSESS
TA Center Tool Box	Planning Guidelines
Community of Practice	Access and Functional Needs SITE ASSESS Discussion School Safety Question of the Month





# Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center Topical Resource Overview

TA Center	Ensuring Access and Functional Needs are Met Before, During, and After
Website	Emergency Incidents
	Planning Principles

#### **COLLABORATION**

Publications &	Helpful Hints:
Resources	Updating and Maintaining School Emergency Management Plans
	Establishing and Developing Strategic Partnerships With Media
	Representatives
	<u>Families as Partners in School Emergency Management</u>
	REMSExpress:
	Principles for Creating a High-Quality School Emergency Operations Plan
	<u>Collaboration: Key to a Successful Partnership</u>
	o <u>Colaboración: La Clave para una Asociación Exitosa (Spanish)</u>
	Beyond the School Walls: Community Events and Their Impact on Schools
	• <u>Tapping Into Nontraditional Community Partners for Emergency Management</u>
	Key Principles for School Security in Planning For Reductions in Force (RIFs)
Webinars	Conducting K-12 Site Assessments with SITE ASSESS (December 2017)
	EOP ASSIST 3.0: Next Generation of Updates and Enhancements (April 2017)
	Using the Emergency Management Virtual Toolkit to Enhance K-12 Emergency Management Planning (February 2017)
	State and Local Perspectives on Emergency Management Back to School Activities (September 2016)
	Teen CERT: Enhancing School Emergency Management through Youth Engagement and Preparedness (May 2015)
	Developing High-Quality School EOPs: A Collaborative Process (October 2014)
	Developing High-Quality School EOPs: An Overview (August 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by	Developing Emergency Operations Plans K-12 101 Train-the-Trainer
Request	Developing Emergency Operations Plans K–12 101 Train-the-Educator
Specialized Training Package	Overview of the Six-Step Planning Process





# Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center Ta Center Topical Resource Overview

Interactive Tools	EOP ASSESS, EOP ASSIST, EOP ASSIST Interactive Workbook, EOP EVALUATE, and SITE ASSESS Emergency Management Virtual Toolkit
TA Center Tool Box	Memorandum of Understanding
Community of Practice	Developing High-Quality EOPs for Schools SITE ASSESS Discussion School Safety Question of the Month
TA Center Website	Enhancing Collaboration With Key Community Partners to Support Emergency Planning Planning Principles

#### **ALL SETTINGS AND TIMES**

Publications & Resources	Fact Sheet:       Preparing for Study Abroad Emergencies for Higher Ed and K-12 Populations         Lessons Learned:       Emergency Management Planning for After-School Programs         REMSExpress:       Principles for Creating a High-Quality School Emergency Operations Plan
Webinars	Conducting K-12 Site Assessments with SITE ASSESS (December 2017)Preparing for Study Abroad Emergencies for Higher Ed and K-12 Populations (October 2017)Mitigation and Resiliency Strategies for Schools and Institutions of Higher Education (September 2017)EOP ASSIST 3.0: Next Generation of Updates and Enhancements (April 2017)Using the Emergency Management Virtual Toolkit to Enhance K-12 Emergency Management Planning (February 2017)Using the Five Preparedness Missions to Help Ready Your District and School for 





# Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center Ta Center Topical Resource Overview

1	
Online Courses	School EOPs In-Depth: Planning for Large Events Developing Emergency Operations Plans (EOPs) K 12 101
	Developing Entergency Operations Plans (EOPS) K 12 101
Trainings by	Developing Emergency Operations Plans K-12 101 Train-the-Trainer
Request	Developing Emergency Operations Plans K-12 101 Train-the-Educator
Specialized	Large Event Planning
Training Packages	Overview of the Six-Step Planning Process
Interactive Tools	EOP ASSESS, EOP ASSIST, EOP ASSIST Interactive Workbook, and EOP EVALUATE, and SITE ASSESS
	Emergency Management Virtual Toolkit
TA Center Tool Box	Checklists, Forms, Planning Guidelines, Procedures, and School Policies
Community of	School Safety and Transportation
Practice	Mitigation and Resiliency Web Chat
	Study Abroad Emergencies Web Chat
	SITE ASSESS Discussion
	School Safety Question of the Month
TA Center	Planning for Emergency Incidents That Can Happen in All Settings and in All
Website	<u>Times</u>
	Planning Principles

#### SCHOOL SAFETY LEADERSHIP

Publications &	Fact Sheet:
Resources	<ul> <li>Managing Donations and Volunteers as a Part of Education Agency Emergency Management</li> </ul>
	<ul> <li><u>Responding to Student Demonstrations and Protests in Schools and School</u> <u>Districts</u></li> </ul>
	Helpful Hints:
	Engaging Administrators in School Emergency Management
	REMSExpress:
	• Principles for Creating a High-Quality School Emergency Operations Plan





# Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center Topical Resource Overview

Webinars	Managing Donations and Volunteers Before, During, and After School and Campus Emergency Events (January 2018)
Interactive Tools	EOP ASSESS, EOP ASSIST, EOP ASSIST Interactive Workbook, EOP EVALUATE, and SITE ASSESS Emergency Management Virtual Toolkit
TA Center Tool Box	Planning Guidelines and Templates
Community of Practice	Managing Donations and VolunteersSchool Safety and TransportationWorking With Summer Meal PartnersSITE ASSESS DiscussionSchool Safety Question of the Month
TA Center Website	Enhancing School and Higher Ed Safety Leadership Capabilities Planning Principles State Emergency Management Resources





# Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center Ta Center Topical Resource Overview

#### WHOLE COMMUNITY PLANNING

Publications &	Fact Sheet:
Resources	Post-Disaster Reunification and K-12 Schools
	Helpful Hints:
	Planning and Conducting a Functional Exercise
	Engaging Students in Emergency Management
	Lessons Learned:
	<u>Emergency Management Planning for After-School Programs</u>
	<u>Recovering From Natural Disasters: Preparation is Key</u>
	• <u>Communication and Collaboration During Natural Disasters: The Lessons Learned</u> <u>From Past Experiences</u>
	<ul> <li>La Comunicación y Colaboración Duránte Catastrofes Naturales: Las Lecciones Aprendidas de Experiencias Anteriores (Spanish)</li> </ul>
	REMSExpress:
	Beyond the School Walls: Community Events and Their Impact on Schools
	Emergency Management Opportunities and Challenges for Non-Public Schools
	Tapping into Nontraditional Community Partners for Emergency Management
	Success Stories:
	<ul> <li>Using Technology to Bolster Emergency Planning, Response, and Recovery</li> </ul>
	<u>Teen CERT Credit Course</u>
	Teen CERT Toolkit
Webinar	Conducting K-12 Site Assessments with SITE ASSESS (December 2017)
	Teen CERT: Enhancing School Emergency Management through Youth Engagement and Preparedness (May 2015)
Interactive Tools	EOP ASSESS, EOP ASSIST, EOP ASSIST Interactive Workbook, EOP EVALUATE, and
	SITE ASSESS
	Emergency Management Virtual Toolkit
Community of	Teen CERT Web Chat
Practice	SITE ASSESS Discussion
	School Safety Question of the Month





## Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center TA Center Topical Resource Overview

TA Center Website	Working With the Whole Community to Manage Emergency Incidents that May Impact Education Agencies
	America's PrepareAthon!

### **EOP Development and Planning Process**

#### FORMATION OF A SCHOOL PLANNING TEAM

Publications & Resources	REMSExpress:         • K-12 Six Step Planning Process
Webinars	Conducting K-12 Site Assessments with SITE ASSESS (December 2017) EOP ASSIST 3.0: Next Generation of Updates and Enhancements (April 2017) Using the Emergency Management Virtual Toolkit to Enhance K-12 Emergency Management Planning (February 2017) Developing High-Quality School EOPs: An Overview (August 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
Specialized Training Package	Overview of the Six-Step Planning Process
Interactive Tools	EOP ASSESS, EOP ASSIST, EOP ASSIST Interactive Workbook, and EOP EVALUATE, and <u>SITE ASSESS</u> Emergency Management Virtual Toolkit
Community of Practice	SITE ASSESS Discussion School Safety Question of the Month
TA Center Website	Using a Six-Step Planning Process and Scenario-Based Planning to Support Emergency Operations Plan Development Step 1: Form a Collaborative Planning Team





# Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center Ta Center Topical Resource Overview

#### **CAPACITY ASSESSMENTS**

Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
Specialized Training Package	Overview of the Six-Step Planning Process
TA Center Tool Box	<u>Forms</u>
Community of Practice	School Safety Question of the Month
TA Center Website	Conducting Assessments to Help Your Education Agency Understand the Situation and Enhance Emergency Planning Step 2: Understand the Situation Planning Principles

#### **CULTURE AND CLIMATE ASSESSMENTS**

Publications & Resources	School Culture and Climate Assessments Student Perceptions of Safety and Their Impact on Creating a Safe School Environment
Webinar	How Positive School Climate Can Enhance School Safety (September 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
Specialized Training Package	Overview of the Six-Step Planning Process
TA Center Tool Box	Templates and Tools



If you have questions or need additional assistance, please contact the REMS TA Center at (855) 781-REMS (7367) or info@remstacenter.org.



# Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center Topical Resource Overview

Community of Practice	School Safety Question of the Month
TA Center Website	Conducting Assessments to Help Your Education Agency Understand the Situation and Enhance Emergency Planning School Climate and Emergencies Step 2: Understand the Situation Planning Principles

#### SITE ASSESSMENTS

SITE ASSESSIVIEI	
Webinar	Conducting K-12 Site Assessments with SITE ASSESS (December 2017) Designing Safe Schools: Planning and Retrofitting for Safety in Education Facilities (April 2015)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
Specialized Training Package	Overview of the Six-Step Planning Process
Interactive Tools	SITE ASSESS
TA Center Tool Box	<u>Checklists</u>
Community of Practice	SITE ASSESS Discussion School Safety Question of the Month
TA Center Website	Conducting Assessments to Help Your Education Agency Understand the Situation and Enhance Emergency Planning Step 2: Understand the Situation Planning Principles

#### THREAT ASSESSMENTS OF INDIVIDUALS

Publications &	Lessons Learned:
Resources	• <u>Targeted Violence on a School and University Campus: Emergency</u> <u>Management Implications for Human Resources Professionals</u>



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# Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center Ta Center Topical Resource Overview

Webinars	Forming a School Behavioral Threat Assessment Team (September 2016) Use of Social Media in School Behavioral Threat Assessments (September 2016)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	School Behavioral Threat Assessments: An Introduction Train-the-Educator Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
Specialized Training Package	Overview of the Six-Step Planning Process
TA Center Tool Box	School Policies
Community of Practice	Threat Assessment in Schools#REMSonTheRoad   Threat AssessmentsSchool Safety Question of the Month
TA Center Website	Conducting Assessments to Help Your Education Agency Understand the Situation and Enhance Emergency Planning Active Shooter Situations: Threat Assessment Teams Step 2: Understand the Situation Planning Principles

#### PROCESS FOR PRIORITIZING THREATS AND HAZARDS

Publications & Resources	Sample Risk Assessment Matrix <b>REMSExpress:</b> • <u>K–12 Six-Step Planning Process</u>
Webinars	Conducting K-12 Site Assessments with SITE ASSESS (December 2017) EOP ASSIST 3.0: Next Generation of Updates and Enhancements (April 2017) Developing High-Quality School Emergency Operations Plans: An Overview (August 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101





# Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center TA Center Topical Resource Overview

Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
Specialized Training Package	Overview of the Six-Step Planning Process
Interactive Tools	EOP ASSESS, EOP ASSIST, EOP ASSIST Interactive Workbook, EOP EVALUATE, and <u>SITE ASSESS</u>
TA Center Tool Box	<u>Checklists</u>
Community of Practice	SITE ASSESS Discussion School Safety Question of the Month
TA Center Website	Using a Six-Step Planning Process and Scenario-Based Planning to Support Emergency Operations Plan Development Step 2: Understand the Situation

#### **SCENARIO-BASED PLANNING**

Publications & Resources	<b>REMSExpress:</b> • K-12 Six-Step Planning Process
Webinar	Conducting K-12 Site Assessments with SITE ASSESS (December 2017) Developing High-Quality School Emergency Operations Plans: An Overview (August 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
Specialized Training Package	Overview of the Six-Step Planning Process
Interactive Tools	EOP ASSESS, EOP ASSIST, EOP ASSIST Interactive Workbook, EOP EVALUATE, and SITE ASSESS
TA Center Tool Box	Drills, Tabletops, or Other Exercises and Reports
Community of Practice	Using Scenario-Based Planning SITE ASSESS Discussion School Safety Question of the Month



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# Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center Topical Resource Overview

TA Center	Using a Six-Step Planning Process and Scenario-Based Planning to Support
Website	Emergency Operations Plan Development
	Step 4: Plan Development (Identifying Courses of Action)

#### **DRILLS AND EXERCISES**

Publications & Resources	<ul> <li>Helpful Hints: <ul> <li>Planning and Conducting a Functional Exercise</li> <li>Updating and Maintaining School Emergency Management Plans</li> </ul> </li> <li>Lessons Learned: <ul> <li>After-Action Reports: Capturing Lessons Learned and Identifying Areas for Improvement</li> </ul> </li> <li>REMSExpress: <ul> <li>K-12 Six-Step Planning Process</li> </ul> </li> </ul>
Webinar	Conducting K-12 Site Assessments with SITE ASSESS (December 2017) Developing High-Quality School Emergency Operations Plans: An Overview (August 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
Podcast	Earthquake Preparedness for Schools
Specialized Training Package	Overview of the Six-Step Planning Process
Interactive Tools	EOP ASSESS, EOP ASSIST, EOP ASSIST Interactive Workbook , EOP EVALUATE, and SITE ASSESS
TA Center Tool Box	Checklists, Drills, Tabletops, or Other Exercises, Reports, and Templates
Community of Practice	Exercises and Drills—Planning and Practice SITE ASSESS Discussion School Safety Question of the Month





TA Center Website	Using a Six-Step Planning Process and Scenario-Based Planning to Support Emergency Operations Plan Development
	Step 6: Plan Implementation and Maintenance
	America's PrepareAthon!
	Great ShakeOut Earthquake Drills

### **Additional Planning Topics**

#### **PSYCHOLOGICAL FIRST AID**

Publications & Resources	Success Stories:         • Psychological First Aid for Students and Teachers: Listen, Protect,         Connect—Model & Teach         • Primeros Auxilios Psicológicos para Estudiantes y Docentes: "Escuchar,         Proteger, Conectar: Modelar y Enseñar" (Spanish)
Webinars	Understanding Educator Resilience & Developing a Self-Care Plan Webinar (September 2017) Developing High-Quality School EOPs: An Overview (August 2013) Implementing Psychological First Aid in School and Postsecondary Settings (August 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Resilience Strategies for Educators: Techniques for Self-Care and Peer Support Train-the- TrainerResilience Strategies for Educators: Techniques for Self-Care and Peer Support Train-the-Educator
Specialized Training Package	Understanding Educator Resilience and Developing a Self-Care Plan
Community of Practice	Understanding Educator Resilience Web Chat #REMSonTheRoad   Resilience Strategies School Safety Question of the Month
TA Center Website	Psychological First Aid for Schools





### FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT (FERPA)/ HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996 (HIPAA)

Webinars	Developing High-Quality School EOPs: An Overview (August 2013) Information Sharing for Schools and Postsecondary Institutions (August 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
Community of Practice	School Safety Question of the Month
TA Center Website	Information Sharing Information Sharing: Family Educational Rights and Privacy Act (FERPA) Information Sharing: Health Insurance Portability and Accountability Act of 1996 (HIPAA)

#### NATIONAL INCIDENT MANAGEMENT SYSTEM (NIMS)/ INCIDENT COMMAND SYSTEM (ICS)

Publications & Resources	NIMS Implementation Activities for Schools and Institutions of Higher EducationChecklist: NIMS Implementation Activities for Schools and Institutions of HigherEducationNIMS Training for K-12 Schools and Institutions of Higher EducationFrequently Asked Questions About NIMS Implementation Activities for Schools andInstitutions of Higher Education
TA Center Tool Box	Drills, Tabletops, Other Exercises, Organizational Charts, Procedures, Reports, School Policies, and Tools
Community of Practice	School Safety Question of the Month
TA Center Website	NIMS Implementation

### **Resources on Functions**





### **Evacuation**

Publications & Resources	Helpful Hints:         • Emergency "Go-Kits"         Lessons Learned:         • Responding to and Recovering From an Active Shooter Situation
Webinar	Developing High-Quality School Emergency Operations Plans: An Overview (August 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
TA Center Tool Box	Drills, Tabletops, or Other Exercises, Planning Guidelines, Procedures, and Templates
Community of Practice	School Safety Question of the Month
TA Center Website	Ensuring the Safe Evacuation of All Students, Staff, and Visitors Evacuation Annex

### Lockdown

Publications & Resources	Sample Lockdown Annex
Webinar	Developing High-Quality School Emergency Operations Plans: An Overview (August 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
TA Center Tool Box	Checklists, Drills, Tabletops, or Other Exercises, Reports, Templates, and Tools
Community of Practice	School Safety Question of the Month





	Adding Plans for Lockdown, Denying Entry and Closing Into School and Higher
Website	Ed Emergency Operations Plans
	Lockdown Annex

### Shelter-in-Place

Publications & Resources	Sample Shelter-in-Place Annex
Webinar	Developing High-Quality School Emergency Operations Plans: An Overview (August 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
TA Center Tool Box	Planning Guidelines and Templates
Community of Practice	School Safety Question of the Month
TA Center Website	Shelter-in-Place Annex

### **Accounting for All Persons**

Webinar	Developing High-Quality School Emergency Operations Plans: An Overview (August 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
TA Center Tool Box	Forms, Templates, and Tools
Community of Practice	School Safety Question of the Month





TA Center	Maximizing Your Education Agency's Ability to Account for All Persons During and
Website	After an Incident
Website	
	Accounting for All Persons Annex

### **Communications and Warning**

Publications & Resources	<ul> <li>Helpful Hints: <ul> <li>Establishing and Developing Strategic Partnerships With Media Representatives</li> </ul> </li> <li>Lessons Learned: <ul> <li>Communication and Collaboration During Natural Disasters</li> <li>La Comunicación y Colaboración Duránte Catastrofes Naturales: Las Lecciones Aprendidas de Experiencias Anteriores (Spanish)</li> </ul> </li> <li>REMSExpress: <ul> <li>All-Hazards NOAA Weather Radio Network Now Available</li> </ul> </li> </ul>
Webinar	Developing High-Quality School Emergency Operations Plans: An Overview (August 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
TA Center Tool Box	Checklists, Planning Guidelines, School Policies, Templates, and Tools
Community of Practice	School Safety Question of the Month
TA Center Website	Managing Emergency Communications, Alerts, and Warnings/Notifications Communications and Warning Annex





### **Family Reunification**

Publication &	Sample Family Reunification Annex
Resources	Fact Sheet:
	<ul> <li>Post-Disaster Reunification and K-12 Schools</li> </ul>
	Helpful Hints:
	<ul> <li>Families as Partners in School Emergency Management</li> </ul>
	Lessons Learned:
	Communication and Collaboration During Natural Disasters: The Lessons     Learned From PastExperience
	<ul> <li>La Comunicación y Colaboración Duránte Catastrofes Naturales: Las Lecciones Aprendidas de Experiencias Anteriores (Spanish)</li> </ul>
	<ul> <li>Responding to and Recovering From an Active Shooter Situation</li> </ul>
Webinar	Reunification After a Community-Wide Disaster: Planning Tools for Schools (May 2018)
	Developing High-Quality School Emergency Operations Plans: An Overview (August 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by	Developing Emergency Operations Plans K-12 101 Train-the-Trainer
Request	Developing Emergency Operations Plans K–12 101 Train-the-Educator
Specialized Training Package	Family Reunification Planning
TA Center Tool Box	Forms, Job Descriptions, Planning Guidelines, and Templates
Community	Family Reunification—Techniques That Work
of Practice	School Safety Question of the Month
TA Center Website	Creating, Practicing and Implementing Plans for Family Reunification Before, During, and After an Emergency
	Family Reunification Annex





### **Continuity of Operations Planning**

Publications & Resources	<ul> <li><u>Supporting Continuity of Teaching and Learning During an Emergency</u></li> <li>Fact Sheet: <ul> <li>Developing a COOP Annex for K-12 Schools and Districts</li> </ul> </li> </ul>
Webinars	Continuity of Operations (COOP) Planning and Developing a COOP Annex (August 2016) Developing High-Quality School Emergency Operations Plans: An Overview (August 2013)
Online Courses	School EOPs In-Depth: Developing a COOP Annex Developing Emergency Operations Plans (EOPs) K-12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
Specialized Training Package	Continuity of Operations Planning
TA Center Tool Box	Drills, Tabletops, or Other Exercises, Planning Guidelines, and Templates
Community of Practice	Continuity of Operations Dealing With School Closures School Safety Question of the Month
TA Center Website	Ensuring Continuity of Operations and Learning During and After Emergency Incidents COOP Annex





### Academic Recovery, Physical Recovery, Fiscal Recovery, Psychological, and Emotional Recovery

Publications & Resources	<ul> <li>Fact Sheet: <ul> <li>Recovery</li> </ul> </li> <li>Lessons Learned: <ul> <li>Recovering From Natural Disasters: Preparation Is Key</li> <li>A Coordinated Response to Multiple Deaths in a School Community Helps the Healing Begin</li> <li>Bus Crash at Lakeview Public Schools</li> <li>Responding to and Recovering From an Active Shooter Incident that Turns Into a Hostage Situation</li> </ul> </li> <li>REMSExpress: <ul> <li>Paying Tribute to Deceased School Community Members</li> </ul> </li> </ul>
Webinars	Understanding Educator Resilience & Developing a Self-Care Plan (September 2017)Planning to Recover from Emergencies for Districts and Schools (August 2017)Using the Five Preparedness Missions to Help Ready Your District and School for Emergencies (February 2017)Implementing Psychological First Aid in School and Postsecondary Settings (August 2013)Developing High-Quality School Emergency Operations Plans: An Overview (August 2013)
Online Courses	School EOPs In-Depth: Developing a Bereavement and Loss Annex Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-TrainerDeveloping Emergency Operations Plans K–12 101 Train-the-EducatorResilience Strategies for Educators: Techniques for Self-Care and Peer Support Train- the-TrainerResilience Strategies for Educators: Techniques for Self-Care and Peer Support Train- the-EducatorResilience Strategies for Educators: Techniques for Self-Care and Peer Support Train- the-Educator





Specialized Training Package	Developing a Recovery Annex Responding to Bereavement and Loss Understanding Educator Resilience and Developing a Self-Care Plan
TA Center Tool Box	Memorandum of Understanding, Procedures, Templates, and Tools
Community of Practice	Emergency Management Assistance Teams for Recovery Recovery Web Chat Preparedness Missions Web Chat Understanding Educator Resilience Web Chat #REMSonTheRoad   Resilience Strategies School Safety Question of the Month
TA Center Website	Recovery Annex

### Public Health, Medical Health, and Mental Health

Publications & Resources	<ul> <li>Lessons Learned:         <ul> <li><u>Responding to a Suicide Cluster: Palo Alto School District</u></li> <li><u>Cómo Responder a Suicidios en Grupo: Distrito Escolar de Palo</u> <u>Alto (Spanish)</u></li> </ul> </li> </ul>
Webinars	Understanding Educator Resilience & Developing a Self-Care Plan Webinar (September 2017) Developing High-Quality School Emergency Operations Plans: An Overview (August 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator Resilience Strategies for Educators: Techniques for Self-Care and Peer Support Train- the-Trainer Resilience Strategies for Educators: Techniques for Self-Care and Peer Support Train- the-Educator





TA Center Tool Box	Drills, Tabletops, or Other Exercises, Forms, Templates, and Tools
Community of Practice	Understanding Educator Resilience Web Chat #REMSonTheRoad   Resilience Strategies School Safety Question of the Month
TA Center Website	Supporting Efforts to Create a Public Health, Medical, and Mental Health Annex as Part of Your Emergency Operations Plan Public Health, Medical, and Mental Health Annex Psychological First Aid for Schools

# Security (e.g., Law Enforcement, Crime Prevention Through Environmental Design [CPTED])

Publications	Key Principles for School Security in Planning For Reductions in Force (RIFs)Lessons Learned:• Responding to School Walkout DemonstrationsREMSExpress:• Beyond the School Walls: Community Events and Their Impact on Schools
Webinars	Designing Safe Schools: Planning and Retrofitting for Safety in Education Facilities (April 2015) Developing High-Quality School Emergency Operations Plans: An Overview (August 2013) Using Federal Contracts to Enhance School & Campus Security Webinar (July 2013)
Online Course	Developing Emergency Operations Plans (EOPs) K–12 101
Trainings by Request	Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
TA Center Tool Box	Drills, Tabletops, or Other Exercises, School Policies, Templates, and Tools
Community of Practice	Security Cameras & Surveillance Video School Safety Question of the Month



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TA Center Website	Maximizing School and Higher Ed Security as Part of Emergency Management Planning
	Security Annex

### **Resources on Threats and Hazards**

### **Natural Hazards**

#### EARTHQUAKES

LANTIQUARLS	
Publications &	Sample Earthquake Annex
Resources	Success Stories:
	<ul> <li>ShakeCast: How the Los Angeles Unified School District Uses Technology to</li> </ul>
	<u>Prepare for and Respond to Earthquakes</u>
Webinars	How Schools and Higher Ed Institutions Can Access FEMA's Public Assistance
	Program (September 2017)
	Mitigation and Resiliency Strategies for Schools and Institutions of Higher
	Education (September 2017)
	Integrating Earthquakes into School EOPs (November 2016)
	Designing Safe Schools: Planning and Retrofitting for Safety in Education
	Facilities (April 2015)
Training by	Earthquake Preparedness for Schools Train-the-Educator
Request	
Podcast	Earthquake Preparedness for Schools Podcast
TA Center Tool	Drills, Tabletops, or Other Exercises and Templates
Box	
Community of	Great ShakeOut Earthquake Drills
Practice	Mitigation and Resiliency Web Chat
	#REMSonTheRoad   Earthquake Preparedness
	School Safety Question of the Month
TA Center	Planning for Natural Hazards That May Impact Students, Staff, and Visitors
Website	Threat- and Hazard-Specific Annexes
	Great ShakeOut Earthquake Drills
	America's PrepareAthon!





#### **HURRICANES**

HORRICARES	
Publications &	Lessons Learned:
Resources	• <u>Recovering from Natural Disasters: Preparation Is Key</u>
Webinar	How Schools and Higher Ed Institutions Can Access FEMA's Public Assistance Program (September 2017) Mitigation and Resiliency Strategies for Schools and Institutions of Higher Education (September 2017)
TA Center Tool Box	Templates
Community of Practice	School Safety Question of the Month
TA Center	Planning for Natural Hazards That May Impact Students, Staff, and Visitors
Website	Threat- and Hazard-Specific Annexes
	America's PrepareAthon!

#### **FLOODS**

Publications &	Lessons Learned:
Resources	Recurring Flooding at Oak Grove Lutheran School in Fargo, North Dakota
Webinar	How Schools and Higher Ed Institutions Can Access FEMA's Public Assistance
	Program (September 2017)
	Mitigation and Resiliency Strategies for Schools and Institutions of Higher Education
	(September 2017)
TA Center Tool	Templates
Box	
Community of	Mitigation and Resiliency Web Chat
Practice	School Safety Question of the Month
TA Center	Planning for Natural Hazards That May Impact Students, Staff, and Visitors
Website	Threat- and Hazard-Specific Annexes
	America's PrepareAthon!





#### **WILDFIRES**

Publications &	Lessons Learned:
Resources	<ul> <li>Communication and Collaboration During Natural Disasters: The Lessons Learned From PastExperience         <ul> <li>La Comunicación y Colaboración Duránte Catastrofes Naturales: Las Lecciones Aprendidas de Experiencias Anteriores (Spanish)</li> </ul> </li> </ul>
Webinar	How Schools and Higher Ed Institutions Can Access FEMA's Public Assistance Program (September 2017) Mitigation and Resiliency Strategies for Schools and Institutions of Higher Education (September 2017)
TA Center Tool Box	Templates
Community of	Mitigation and Resiliency Web Chat
Practice	School Safety Question of the Month
TA Center	Planning for Natural Hazards That May Impact Students, Staff, and Visitors
Website	Threat- and Hazard-Specific Annexes
	America's PrepareAthon!

#### TORNADOES, LIGHTNING, SEVERE WIND, EXTREME TEMPERATURES,

LANDSLIDES/MUDSLIDES, TSUNAMIS, VOLCANIC ERUPTIONS, WINTER PRECIPITATION, AND

ANIMALS

AITIMAES	
Webinar	How Schools and Higher Ed Institutions Can Access FEMA's Public Assistance Program (September 2017) Mitigation and Resiliency Strategies for Schools and Institutions of Higher Education (September 2017)
TA Center Tool Box	Drills, Tabletops, or Other Exercises and Procedures
Community of Practice	<u>Mitigation and Resiliency Web Chat</u> <u>School Safety Question of the Month</u>
TA Center Website	Planning for Natural Hazards That May Impact Students, Staff, and Visitors Threat- and Hazard-Specific Annexes America's PrepareAthon!





### **Technological Hazards**

#### ACCIDENTAL RELEASE OF HAZARDOUS MATERIALS FROM WITHIN THE SCHOOL

Publications & Resources	<ul> <li>Lessons Learned:</li> <li>Incorporating Chemical Hazards into an Emergency Management Plan</li> </ul>
TA Center Tool Box	Drills, Tabletops, or Other Exercises and Templates
Community of	Prevention of Lead Exposure
Practice	School Safety Question of the Month
TA Center	Addressing Technological Hazards That May Impact Students, Staff, and Visitors
Website	Threat- and Hazard-Specific Annexes

#### DAM FAILURE, EXPLOSIONS OR ACCIDENTAL RELEASE OF TOXINS FROM INDUSTRIAL PLANTS, HAZARDOUS MATERIALS RELEASES FROM MAJOR HIGHWAYS OR RAILROADS, POWER FAILURE, RADIOLOGICAL RELEASES FROM NUCLEAR POWER STATIONS, AND WATER FAILURE

TA Center Tool Box	Drills, Tabletops, or Other Exercises and Templates
Community of Practice	School Safety Question of the Month
TA Center Website	Addressing Technological Hazards That May Impact Students, Staff, and Visitors Threat- and Hazard-Specific Annexes

### **Biological Hazards**

#### INFECTIOUS DISEASES, SUCH AS PANDEMIC INFLUENZA, EXTENSIVELY DRUG-RESISTANT TUBERCULOSIS, *STAPHYLOCOCCUS AUREUS*, AND MENINGITIS

Publications &	Lessons Learned:
Resources	<ul> <li><u>Coordinating a Response to H1N1: One District's Experiences</u></li> </ul>
	H1N1: Responding to an Outbreak in New York City Schools
	<u>Managing an Infectious Disease Outbreak in a School</u>
Online Course	School EOPs In-Depth: Planning for Infectious Diseases



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Specialized Training Package	Infectious Disease Planning
TA Center Tool	<u>Drills, Tabletops, or Other Exercises, Planning Guidelines, Procedures, and</u>
Box	<u>Templates</u>
Community of Practice	Infectious Disease/Pandemic Protocol Zika Virus School Safety Question of the Month
TA Center	Addressing Biological Hazards That May Impact Students, Staff, and Visitors
Website	Threat- and Hazard-Specific Annexes

#### CONTAMINATED FOOD OUTBREAKS

Publications & Resources	<ul> <li>REMSExpress:</li> <li>Food Safety and Food Defense for Schools</li> </ul>
Webinar	Food Safety and Emergencies: Preparedness Activities for Schools
Online Course	School EOPs In-Depth: Developing a Food Contamination Annex
Specialized Training Package	Developing a Food Contamination Annex
TA Center Tool Box	Checklists, Planning Guidelines, and Templates
Community of Practice	Food Safety and Security School Safety Question of the Month
TA Center Website	Addressing Biological Hazards That May Impact Students, Staff, and Visitors Threat- and Hazard-Specific Annexes

#### **TOXIC MATERIALS PRESENT IN SCHOOL LABORATORIES**

Publications & Resources	<ul> <li>Lessons Learned:</li> <li>Incorporating Chemical Hazards into an Emergency Management Plan</li> </ul>
TA Center Tool Box	<u>Templates</u>



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Community of Practice	School Safety Question of the Month
TA Center	Addressing Biological Hazards That May Impact Students, Staff, and Visitors
Website	Threat- and Hazard-Specific Annexes

### **Adversarial, Incidental, and Human-Caused Threats**

#### **ACTIVE SHOOTERS**

Publications &	Lessons Learned:
Resources	<ul> <li>Responding to and Recovering From an Active Shooter Incident That Turns Into a Hostage Situation</li> <li>Targeted Violence on a School and University Campus: Emergency Management Implications for Human Resources Professionals</li> <li>Dealing With Weapons on Campus</li> </ul>
Webinars	Active Shooter Situations: Describing Unique Challenges Involved in Preparing for, Responding to and Recovering from a School-Based or Postsecondary Institution Shooting (August 2013) Developing High-Quality School Emergency Operations Plans: An Overview (August 2013)
Trainings by Request	School Behavioral Threat Assessments: An Introduction Developing Emergency Operations Plans K–12 101 Train-the-Trainer Developing Emergency Operations Plans K–12 101 Train-the-Educator
TA Center Tool Box	Drills, Tabletops, or Other Exercises and Templates
Community of Practice	School Safety Question of the Month
TA Center Website	Addressing Adversarial- and Human-Caused Threats That May Impact Students, Staff, and VisitorsStaff, and VisitorsThreat- and Hazard-Specific AnnexesActive Shooter SituationsAmerica's PrepareAthon!





#### **ADULT SEXUAL MISCONDUCT**

Publications & Resources	Helpful Hints:         • Educator Sexual Misconduct What School Staff Need to Know and Do
Webinar	Addressing Adult Sexual Misconduct in the School Setting: An Overview (September 2017)
TA Center Tool Box	Procedures and Templates
Community of Practice	Addressing Adult Sexual Misconduct Web Chat School Safety Question of the Month
TA Center Website	Addressing Adversarial- and Human-Caused Threats That May Impact Students, Staff, and Visitors Threat- and Hazard-Specific Annexes

## BOMB THREATS, CRIMINAL THREATS OR ACTIONS, DOMESTIC VIOLENCE AND ABUSE, FIRE, GANG VIOLENCE, KIDNAPPING, SEXUAL VIOLENCE OR ASSAULT, VIOLENT EXTREMISM

Publications &	<ul> <li>Lessons Learned:</li> <li>A Coordinated Response to Multiple Deaths in a School Community Helps the</li></ul>
Resources	Healing Begin <li>Bus Crash at Lakeview Public Schools</li> <li>Dealing With Weapons on Campus</li>
TA Center Tool Box	Drills, Tabletops, or Other Exercises and Templates
Community of	School Safety and Transportation
Practice	School Safety Question of the Month
TA Center Website	Addressing Adversarial- and Human-Caused Threats That May Impact Students, Staff, and Visitors Threat- and Hazard-Specific Annexes School Climate and Emergencies





#### **BULLYING**

BOLLTING	
Publications &	Fact Sheet:
Resources	<ul> <li>Incorporating Sextortion into School Emergency Operations Planning</li> </ul>
	Tips on Protecting Youth From Sextortion
	School Culture and Climate Assessments
	Student Perceptions of Safety and Their Impact on Creating a Safe School
	Environment
Webinars	Using the School EOP Framework to Support Bullying Prevention Efforts (September 2016)
	Incorporating Sextortion into School EOP Planning (September 2016)
	How Positive School Climate Can Enhance School Safety (September 2013)
TA Center Tool	School Policies, Tools and Templates
Box	
Community of	School Safety Question of the Month
Practice	
TA Center	Addressing Adversarial- and Human-Caused Threats That May Impact Students, Staff,
Website	and Visitors
	Threat- and Hazard-Specific Annexes
	School Climate and Emergencies

#### **CYBER ATTACKS**

Publications & Resources	<ul> <li>Fact Sheet:</li> <li>Cyber Safety Considerations for K-12 Schools and School Districts</li> </ul>
Webinar	Integrating Cybersecurity with EOPs for K–12 Schools (November 2014)
TA Center Tool Box	Drills, Tabletops, or Other Exercises and Templates
Community of Practice	Addressing Adult Sexual Misconduct Web Chat School Safety Question of the Month
TA Center Website	Addressing Adversarial- and Human-Caused Threats That May Impact Students, Staff, and Visitors Threat- and Hazard-Specific Annexes

#### **HUMAN TRAFFICKING**

Webinar	Integrating Human	Trafficking With EOPs f	or K-12 Schools (January :	2015)
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If you have questions or need additional assistance, please contact the REMS TA Center at (855) 781-REMS (7367) or info@remstacenter.org.



TA Center Tool Box	<u>Templates</u>
Community of Practice	Human Trafficking & School EOPs Web Chat School Safety Question of the Month
TA Center Website	Addressing Adversarial- and Human-Caused Threats That May Impact Students, Staff, and Visitors Threat- and Hazard-Specific Annexes

#### PROTESTS AND WALKOUT DEMONSTRATIONS

Publications &	Lessons Learned:
Resources	<u>Responding to School Walkout Demonstrations</u>
TA Center Tool	Drills, Tabletops, or Other Exercises and Templates
Box	
Community of	School Safety Question of the Month
Practice	
TA Center	Addressing Adversarial- and Human-Caused Threats That May Impact
Website	Students, Staff, and Visitors
	Threat- and Hazard-Specific Annexes

#### **SEXTORTION**

Publications &	Fact Sheet:	
Resources	Incorporating Sextortion into School Emergency Operations Planning	
	Tips on Protecting Youth From Sextortion	
Webinar	Incorporating Sextortion Prevention, Response, and Recovery into School EOP Planning (September 2016)	
TA Center Tool	Templates	
Box		
Community of	School Safety Question of the Month	
Practice		
TA Center	Addressing Adversarial- and Human-Caused Threats That May Impact Students,	
Website	Staff, and Visitors	
	Threat- and Hazard-Specific Annexes	



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#### **SUICIDE**

Publications &	Lessons Learned:	
Resources	<u>Coping With Multiple Suicides Among Middle School Students</u>	
	<u>Coping With the Death of a Student or Staff Member</u>	
	<u>Responding to a Suicide Cluster: Palo Alto School District</u>	
	o <u>Cómo Responder a Suicidios en Grupo: Distrito Escolar de Palo</u>	
	<u>Alto (Spanish)</u>	
	School Culture and Climate Assessments	
	Student Perceptions of Safety and Their Impact on Creating a Safe School	
	Environment	
TA Center Tool	<u>Templates</u>	
Box		
Community of	School Safety Question of the Month	
Practice		
TA Center	Addressing Adversarial- and Human-Caused Threats That May Impact Students,	
Website	Staff, and Visitors	
	Threat- and Hazard-Specific Annexes	
	School Climate and Emergencies	





## Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center EOP INTERACTIVE TOOLS

### The U.S. Department of Education and the REMS TA Center present A Free Web-Based App to Create Your EOP

Our nation's schools and districts are entrusted to provide a safe and healthy learning environment for approximately 55 million elementary and secondary students each school day, and communities expect schools to keep children safe from threats and hazards. For school administrators and emergency management personnel, creating a comprehensive emergency operations plan (EOP) can be a challenging task.

### What is EOP ASSIST 4.0?

To help school administrators and emergency management personnel create or revise their EOPs, the Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center has recently updated its free plan development software application (app), EOP ASSIST, and is pleased to announce the release of **EOP ASSIST 4.0**. This user-friendly app walks school and district emergency management personnel through the six-step planning process for creating a customized school EOP recommended in the *Guide for Developing High-Quality School Emergency Operations Plans (School Guide*) and includes a number of enhanced features and functions.

### DID YOU KNOW ...?

- In June 2013, the White House released the *School Guide*, which is a joint product of six Federal agencies and builds upon years of emergency planning work by the Federal government.
- The *School Guide* responds to the concerns voiced by stakeholders following recent emergency events, and is customized to the needs of the school community.
- Schools can use the *School Guide* to meet create or revise their EOPs, and to align their practices with those at the national, state, and local levels.



### EOP ASSIST 4.0's features allow schools to:

- Facilitate collaboration among school planning team members, including community partners;
- Compile all emergency management information in a single location;
- Access relevant resources and help topics directly through the app interface throughout the planning process;
- Generate a comprehensive school EOP based on the Federal guidance and recommendations;
- Revise the EOP, as necessary, to address changes in state, local, or district policies and/or other factors, such as resource availability;
- Share the EOP with district, regional, and/or state officials, depending on how your institution configures the app's settings; and
- Schedule EOP reviews or meetings, and set deadlines for submitting EOPs.



If you have questions or need additional assistance, please contact the REMS TA Center at 1 (855) 781-REMS [7367] or via e-mail at <u>info@remstacenter.org</u>.



## **Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center** EOP INTERACTIVE TOOLS

### District-wide EOP Management Options

**EOP ASSIST 4.0** incorporates management features for district administrators and emergency management personnel that provide the following abilities:

- Input school-specific EOP information for individual schools, as well as district-wide EOP information for all schools;
- Communicate district requirements and share state or local resources directly through the app interface;
- View EOPs from individual schools to assist schools in their planning process and ensure that they incorporate all district requirements;
- Manage user access for each school's planning team;
- Monitor the progress of schools in developing their EOPs to provide assistance where necessary; and
- Access a single, comprehensive calendar that displays all events planned for each school.

### **State-Level Hosting Option**

**EOP ASSIST 4.0** also allows state agencies and regional education agencies (REAs) to host the app for all schools and districts within their jurisdiction. This option includes the following features:

- State, REA, district, and school personnel may choose to enable or disable state/REA access to school EOP(s) using the app's two-door sharing feature, ensuring that EOPs will only be shared when the state or REA and the school or district have both enabled EOP sharing;
- State and REA personnel may easily review all school EOPs developed with the app;
- State and REA personnel can communicate state or regional requirements and share state resources directly through the app interface; and
- State and REA personnel can develop a sample school EOP to distribute to schools and districts throughout their jurisdiction.

### Expanded Technological Compatibility

#### Server requirements:

**EOP ASSIST 4.0** is compatible with a variety of freely available software and systems. The app may be installed on any Linux, Microsoft Windows, and Mac OS X operating system running either Apache HTTP Server (recommended) or IIS. The app also requires PHP as its scripting language and MySQL or Microsoft SQL Server as its relational database management system.

#### **Client requirements:**

Users access the app through a Web browser, such as Internet Explorer, Google Chrome, Mozilla Firefox, or Safari.

### A Secure, Sever-Based App

**EOP ASSIST 4.0** is a secure, server-based app that has features including the following:

- **Local server installation.** Information is collected and stored on the server of the institution that installed the app, and not shared with any other entity.
- **Role-based log ins.** Administrators can assign roles to ensure that users only have access to information relevant to their position on the planning team.
- Secure Sockets Layer (SSL) compatibility. The app is compatible with existing security frameworks and SSL security protocols.
- **Multi-platform compatibility.** Users may access the app in a Web browser and no plug-ins are required.

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Download EOP ASSIST 4.0 today at <u>http://rems.</u> <u>ed.gov/EOPASSIST.aspx</u>.



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## A Mobile Application for Your School or District To Conduct a Site Assessment



This comprehensive tool allows school and district personnel to walk around a school building and grounds and examine their safety, security, accessibility, and emergency preparedness. SITE ASSESS generates a customized to-do list that may be used in the short and long term, prompts teams to share pertinent information with first responders, and contains relevant resources on several education facility and safety topics. The REMS TA Center developed this secure mobile application to do the following:



- Provide critical information about potential threats and hazards in your school community, which will be used by school planning teams as they develop your school's all-hazards emergency operations plan (EOP);
- Allow teams to add customized questions to the site assessment for their school, taking into account state and local requirements;
- Equip practitioners with information and knowledge about key fundamental site assessment topics, such as Crime Prevention Through Environmental Design (CPTED) and Universal Design; and
- Complement and support your school's mitigation and prevention activities.

To access more information about downloading and using SITE ASSESS, scan the QR code on the right or go to this link: <u>https://rems.ed.gov/SITEASSESS.aspx</u>





None: 1-855-781-REMS [7367]

