



Business Analyst (BA) Slides



Business Analysis Team



- Planning Phase – Pre-DDI
 - Review and Validate ITN Response
 - Validate ITN requirements satisfied per review of Vendor response
 - Ensure ITN, BAFO, and approved contract match and reconcile
 - Prepare for entry into DDI phase of projects
 - Create and maintain Requirements Management Plan
- Requirements Phase
 - Requirements Management
 - Assist AHCA in ensuring Entry & Exit criteria have been met before beginning JAD sessions
 - Participate in requirement validation and refinement JAD sessions
 - Review JAD results and perform Gap Analysis during requirement specifications review
 - Ensure Adherence to BA standards and conventions, as appropriate



Business Analysis Team

- Project Management
 - Assure Vendor adherence to schedule
 - Manage deliverable Reviews
 - Ensure quality and enforce standards Support Full Requirements Traceability process
 - Review and Approve Requirements Traceability Matrix (RTM)
 - Ensuring RTM is loaded to automated traceability tool
 - Validate traceability throughout the project lifecycle
- UAT Phase
 - Create and Maintain User Acceptance Test Plan
 - Analyze and utilize existing test cases from the various test phases, including Unit, Integration, System Integration, Interface, Stress/Performance, Regression and Operational Readiness as the starting point for selecting tests for UAT
 - Create unique test cases as appropriate
 - Manage and coordinate the UAT phase, at the direction of AHCA



3.1 JOINT APPLICATION DEVELOPMENT (JAD) SESSION

The **Entry criteria**, Execution criteria and Exit criteria must be established prior to starting any JAD sessions.

Common criteria for JAD Entry:

- Kickoff Session Conducted
- Processes and sub-processes identified for discussion
- Roles and responsibilities are defined
- Resources required for the sessions have been determined
- Required resources are scheduled and attendance confirmed
- Agenda, guidelines, and other necessary documents are prepared
- Required session information are communicated prior to the session



3.1 JOINT APPLICATION DEVELOPMENT (JAD) SESSION

The Entry criteria, **Execution criteria** and Exit criteria must be established prior to starting any JAD sessions.

Common criteria for Execution:

- All Procurement Business Requirements for the selected topic area to be discussed are addressed
- Process Flows are completed including alternative and exception flows
- Key stakeholders are present in all sessions
- A decision maker is present in all sessions
- Report details are gathered
- Organizational impacts are identified
- Security and Access requirements are finalized



3.1 JOINT APPLICATION DEVELOPMENT (JAD) SESSION

The Entry criteria, Execution criteria and **Exit criteria** must be established prior to starting any JAD sessions.

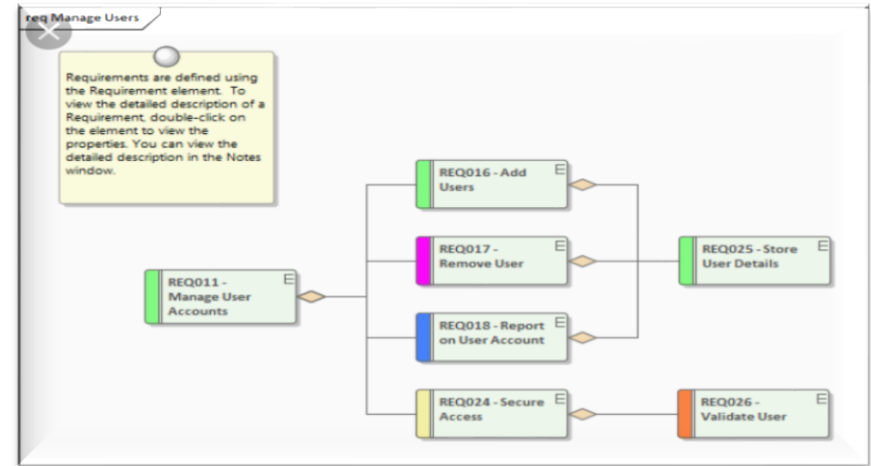
Common criteria for Exit:

- All Procurement Business Requirements for the topic area are covered as intended for the sessions
- All required documentation has been completed
- All required tools have been updated with details from sessions
- Action items are identified and documented for follow-up and review
- Outstanding decisions captured in meeting minutes and distributed for review
- Appropriate action for addressing absence of any critical resources



4.1 REQUIREMENTS COMMON ATTRIBUTES AND NAMING CONVENTIONS

- ❑ **Requirement ID** is a unique identifier assigned to each requirement designed to provide traceability to the business process, technical category, or test cases to which it pertains. (Example: **ISIP-OUTCOME-1**). Naming conventions are identified in the BARMS Standards document.
- ❑ **Business Area (IS/IP)** Identifies the FX Business Area to which the requirement applies.
- ❑ **Requirement Type** Identifies the type of requirement.
 - Business Requirements (OUTCOME)
 - Global Requirements (GLOBAL)
 - Stakeholder Requirements (STAKEHOLDER)
 - Solution Requirements (SOLUTION)
 - Transition Requirements (TRANSITION)
 - Security Requirements (SECURITY)
- ❑ **Functional/Non-functional Indicator**
- ❑ **MITA 3.0 Sub-Process** – the MITA SP will be assigned to all applicable requirements, with the exception of IS/IP, which will be certified as part of the Enterprise Data Warehouse (EDW) project.



Module	Structure	Number	Requirement ID	Functional?	MITA	ITN ID	Topic	Requirement
ISIP	Outcome	1	ISIP-Outcome-1	Y	N/A	IP.1.2	ESB	The Vendor shall configure, implement, support, and maintain an Enterprise Service Bus (ESB) which acts as the communication broker and web services orchestrator for the module components.



IS/IP Tech Orientation



Agenda

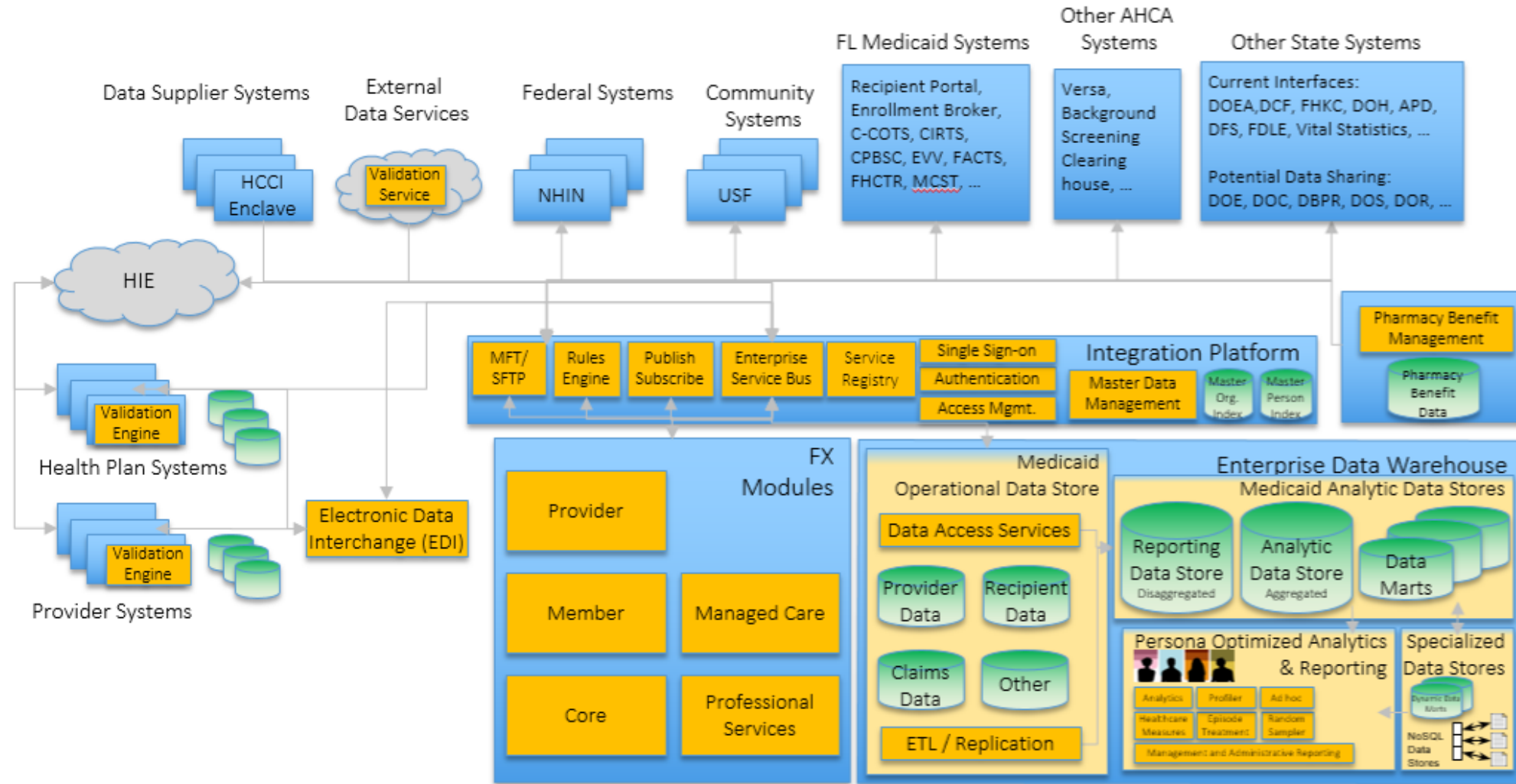
Introductions

FX Overview

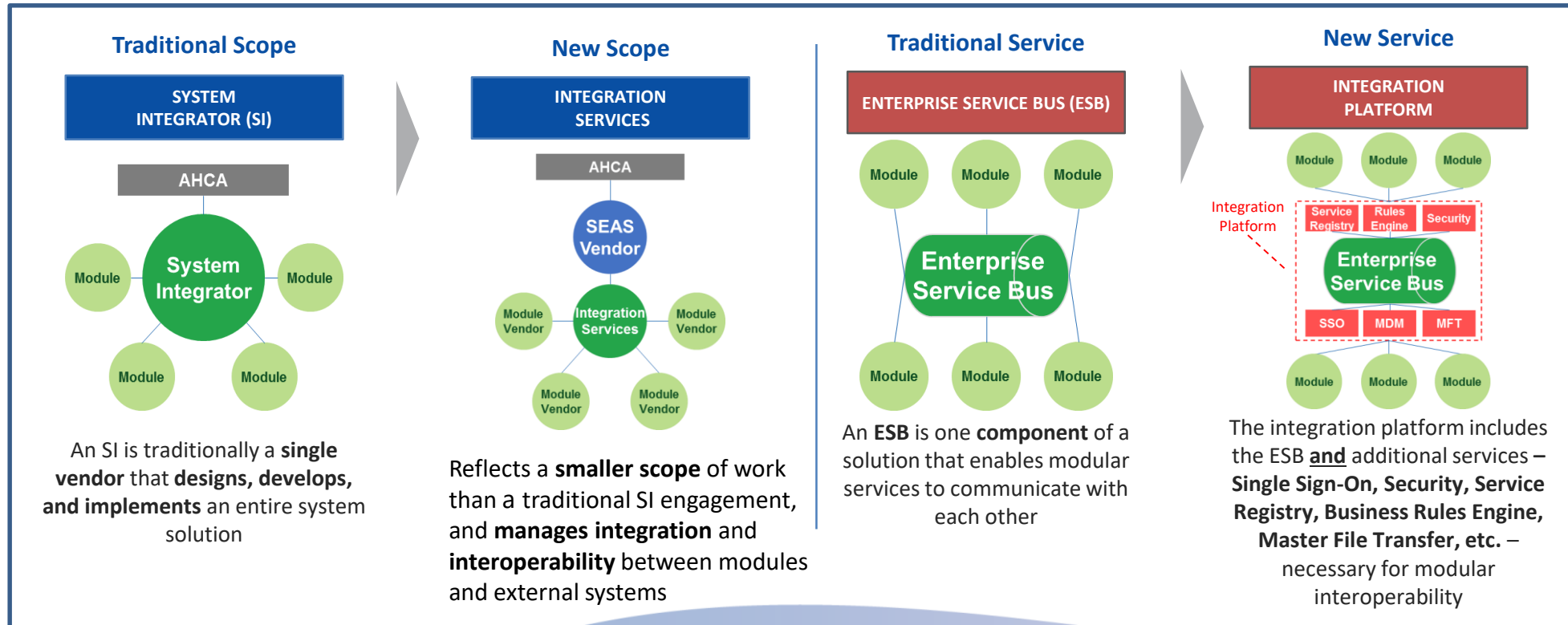
Technical IS/IP Solution Review



Integration Services Processing Landscape



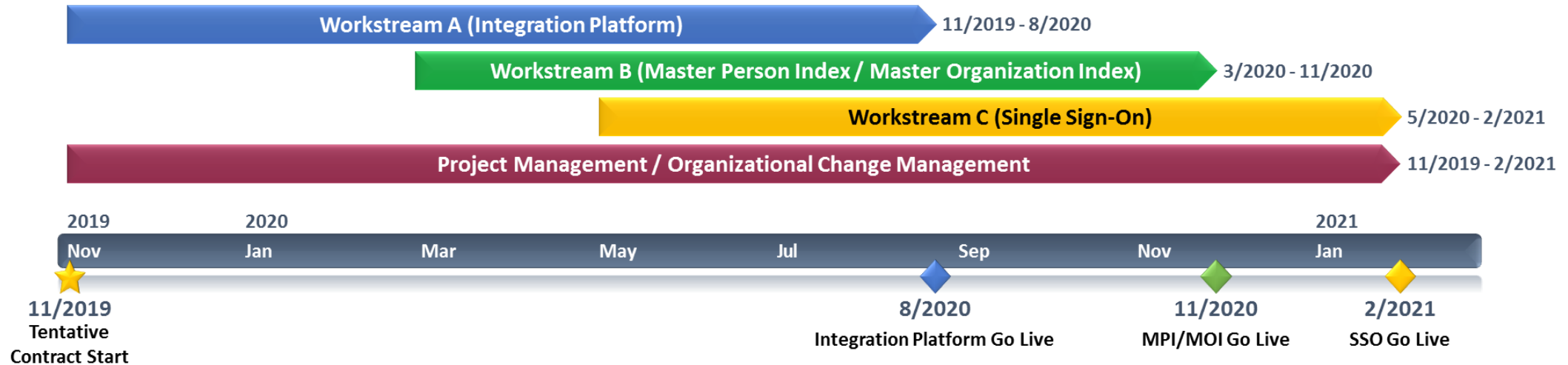
- *SI and ESB have been renamed to accurately reflect Scope of Services*
- The terms Systems Integrator (SI) and Enterprise Service Bus (ESB) have meaning and create perceptions to vendors in the market.
- The terms “Integration Services” and “Integration Platform” more clearly reflect FX scope of services.



IS/IP Workstreams



Initial Tentative Plan in Pre-Contract Signing BAFO



Reasons for Workstreams

- Limited Agency capacity
- Fiscal Year (FY) budget constraints
- Procure solutions at point of need
- Minimize vendor staffing peaks



ESB, Service Registry, Rules Engine, Managed File Transfer, Application Monitoring

Workstream A



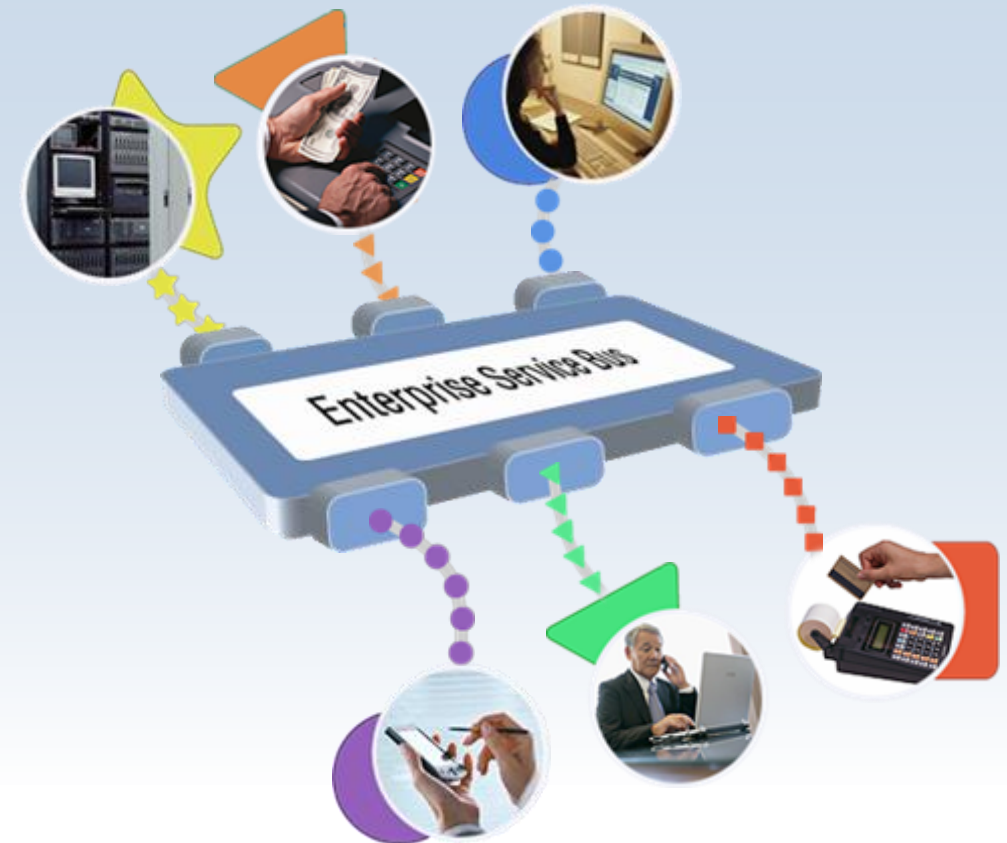
What is THE ESB?

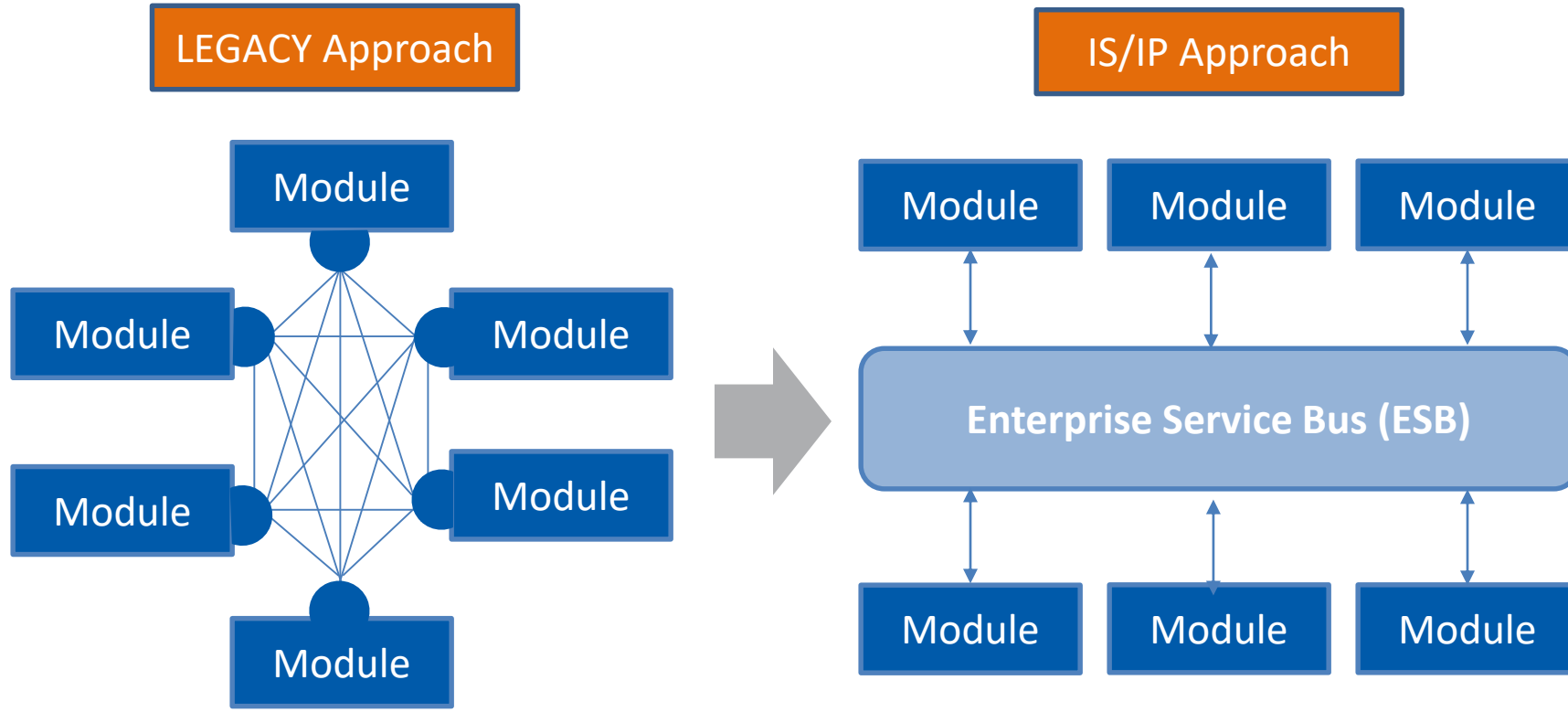
An Enterprise Service Bus (ESB) is

- a flexible connectivity infrastructure
- that provides an abstraction layer on top of an implementation of an enterprise messaging system
- for integrating applications and services.

An ESB performs the following between requestor and service

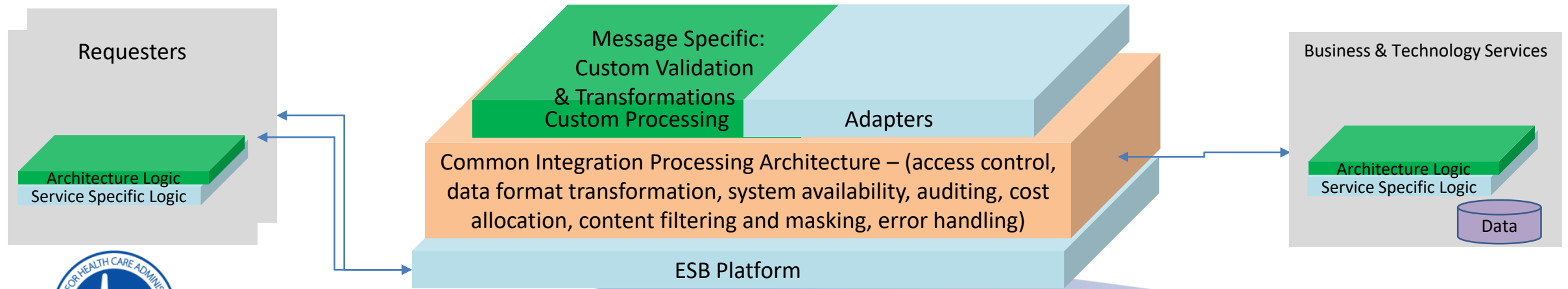
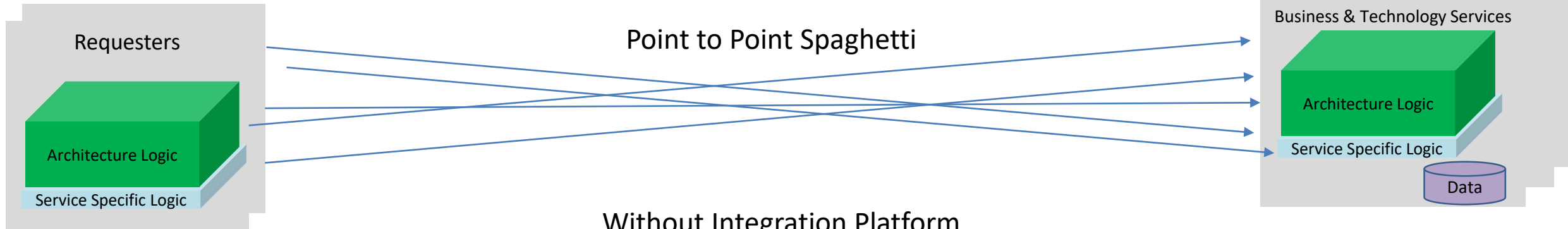
- 
MATCHES & ROUTES communications between services
- 
CONVERTS between different transport protocols
- 
TRANSFORMS between different data formats
- 
IDENTIFIES & DISTRIBUTES business events





Integration and Data Sharing Overview - ESB

Many requester specific instances



Integration Components – Enterprise Service Bus

What is it.....

Enterprise Service Bus (ESB) is an open standards-based distributed synchronous or asynchronous messaging middleware that provides secure interoperability between enterprise applications.

What is needed...

- ESB Software
- Product license, maintenance and hosting
- Templates to support COTS products

What is the effort...

- Procure the ESB Software, procure any additional adapters required
- Build mediation patterns, configure endpoints for available web-services, API gateway and publishing/alerting capabilities
- Support multiple protocols and data formats
- Hosting multiple environments and clustered production environment
- Build testing, auditing, monitoring, reporting, throttling and error handling capabilities

Key Takeaways...

- Initial scope is just the installation and configuration of the tools. Integration of any endpoints will be done in separate task orders.



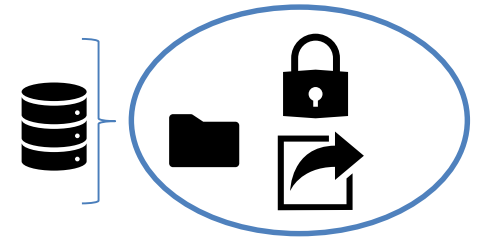
Integration Components – Managed File Transfer

What is it...

Customized, scalable, and automated solution to manage secure file transfer from one system to another through the network.

What is needed...

- Master File Transfer COTS
- Product license, maintenance and hosting



What is the effort...

- Procure the MFT Software, configure and host the software
- Integrate MFT with the ESB to invoke business processes based on file transfer events and leverage Integration Server services to perform various file processing actions.
- Build auditing, monitoring, error handling and reporting capabilities on MFT

Key Takeaway...

- Initial scope is just the installation and configuration of the tools. Integration of any endpoints will be done in separate task orders.



Integration Components – Service Registry

What is it...

A database of services, their instances and their locations. Service instances are registered with the service registry on startup and deregistered on shutdown.

What is needed...

- Service Registry (Commercial Off The Shelf) COTS
- Product license, maintenance and hosting

What is the effort...

- Procure the Service Registry Software, configure and host the software
- Build and maintain a Service Registry, Service Repository and Service Contract Management capabilities for all existing and new services
- Build web-services to expose the Service Registry to client systems
- Build auditing and reporting capabilities

Key Takeaway...

- Initial scope is just the installation and configuration of the tools. Implementation of any services will be done in separate task orders.



Integration Components - Rules Engine

What is it...

A business rules engine is a software system that executes one or more business rules in a runtime production environment. Rules are defined by the module or process being implemented. Initial rules implemented will be obtained from the current system and be evaluated for applicability.

What is needed...

- Rules Engine Software
- Product license, maintenance and hosting

What is the effort...

- Procure the Software, configure and host the software
- Define the process for maintaining rules
- Define the format of service requests

Key Takeaways...

- The IS/IP vendor will incorporate those rules into the IS/IP rules engine to form the initial population of rules.



Integration Components – Application Monitoring

What is it...

Software designed to help ensure that the applications meet performance standards and provide a quality user experience. They track and measure application performance and availability.

What is needed.....

- Monitoring Tools
- Product license, maintenance and hosting

What is the effort...

- Procure the Monitoring Software, configure and host the software
- Build and maintain a dashboard to display monitoring statistics
- Build a reporting template for performance and availability measurements versus Service Level Agreements (SLAs)

Key Takeaways...

- Initial scope is just the installation and configuration of the tools. Also includes internal monitoring of Accenture provided components.



Application Lifecycle Management (ALM Tool)

ALM Lifecycle Guide

- Change Control
- Defect Management
- Requirements Tracking and Management Software Change and Configuration Management
- Version Control
- Test Management
- Release Management



COTS Tools - Workstream A

COTS Product supports workstream A of Integration Platform (IP)

Operation

OEM	BTM	BAM
ITSM	Security Tools	SIEM

Middleware

BPEL	ESB	MFT
SOA	BPM	API Gateway
API Manager	API Catalog	Policy Automation

Infrastructure

Compute Service	Database Service ExaCS	Storage Service
VCN	GovCloud Data centers	FastConnect

COTS Tools - Workstream A



Acronyms	Full Product Name	Description
API Manager	Oracle API Manager	Oracle API Manager facilitates the creation of APIs that expose the functionality of backend systems and services. These APIs are published for use by application developers and are managed and monitored at runtime.
BAM	Oracle Business Activity Monitoring	Oracle BAM is a complete solution for building interactive, real-time dashboards and proactive alerts for monitoring business processes and services. Oracle BAM gives both business executives and operational managers timely information to make better decisions.
BPEL	Oracle Business Process Execution Language Process Manager	Oracle BPEL Process Manager BPEL is the standard for assembling a set of discrete services into an end-to-end process flow, radically reducing the cost and complexity of process integration initiatives. ISIP uses BPEL handles technical integrations, orchestration the integration with FX systems, Databases and webservices and handle the faults and transactions
BPM	Oracle Business Process Management	Oracle BPM creating, executing, and optimizing business processes. The suite enables unparalleled collaboration between business and IT to automate and optimize business processes. ISIP uses BPM to model human interaction drives the process flow like approval process.
BTM	Oracle Business Transaction Management	Oracle BTM efficiently helps organizations resolve such challenges by providing them an in-depth capability in key areas such as transaction visibility, business KPI monitoring, and proactive exception management.
ESB	Oracle Enterprise Service Bus	Oracle ESB, a fundamental component of Oracle's Services-Oriented Architecture suite of products, provides integration of data and enterprise applications within an organization and their connected ("extended" or "virtual") enterprises.
ITSM	ServiceNow IT Service Management Tools	ServiceNow ITSM aligns with ITIL standards to manage access and availability of services, fulfill service requests, and streamline service continuity
MFT	Oracle Managed File Transfer	Oracle MFT enables secure file exchange and management with internal departments and external partners. It protects against inadvertent access to unsecured files at every step in the end-to-end transfer of files.
OAC	Oracle API Catalog	OAC allows organizations to easily build a catalog of their APIs to provide visibility to those APIs for application development
OEM	Oracle Enterprise Manager	OEM is a set of web-based tools aimed at managing software and hardware produced by Oracle Corporation as well as by some non-Oracle entities.
OPA	Oracle Policy Automation	OPA is a suite of software products for modeling and deploying business rules within enterprise applications
OPM	Oracle Policy Modeling	OPM is a Windows desktop application for transforming legislation and policy documents into executable business rules. Rules are written in Microsoft Word and Excel documents using phrases in languages such as English
SIEM	Splunk Security Information and Event Management	Splunk SIEM combines security information management (SIM) and security event management (SEM). They provide real-time analysis of security alerts generated by applications and network hardware
SOA	Oracle service-oriented architecture management	Oracle SOA enables system developers to set up and manage services and to orchestrate them into composite applications and business processes
VCN	Oracle Virtual Cloud Network	A VCN is a software-defined network that you set up in the Oracle Cloud Infrastructure data centers in a particular A collection of availability domains located in a single geographic location.. A subnet is a subdivision of a VCN.



Master Data Management, Master Person Index, Master Org Index

Workstream B



IS/IP Workstream B – Major Benefits

Master Person Index, Master Organization Index



Master Person Index

- Identify duplicate master records within systems.
- Identify common recipients across organizations & systems.
- Reduce duplicate capitation payments.
- Reduce resources spent on manual identity matching processing.
- Reduce liability for audit findings of duplicated payment.
- Share event notifications about a person to all systems and records.
- Use to reduce or consolidate duplicate communications.

Master Organization Index

- Same as person index for non-person organizations.
- Reduce payments to unauthorized providers.
- Reduce suspended providers from applying to provide services as a new provider.



Integrated Components



Master Person Index and Master Organization Index

What is it.....

A business-driven, technology-enabled discipline in which business and IT work together to ensure the uniformity, accuracy, stewardship, semantic consistency and accountability of the enterprise's official shared master data assets. Specifically, this is people, such as Providers and Recipients, and Locations and Organizations, such as clinics, provider offices, etc.

What is needed.....

- MDM-like software – COTS.
- Product license, maintenance and hosting platform.

What is the effort.....

- Procure the MDM Software, configure and host the software.
- Build the Master Person Index - a repository that links that every person record in systems about the person.
- Build the Master Organization Index - a repository that links that every organization record in systems.
- Build a web service, which is simply a collection of open protocols and standards used for exchanging data between applications or systems, to access the data within the MOI and MPI.



Roles & Responsibilities



Who does what.....

- **IS/IP Vendor**

- Procure, host, configure and maintain Identity Management tools – includes algorithms and identity matching rules.
- Build the MPO and MPI repositories.
- Responsible for developing ongoing maintenance process.
- No Data exchanges are in scope. They will be addressed by separate task orders.
- Development of a portal for external agencies to view the identify records.

- **Agency**

- Provide Data Steward resources to support MPI and MOI work.
- Participate in design sessions and enforce data standards and processes.
- Test operability.

- **SEAS**

- Project Management
- Act as escalation point during IS/IP implementation.



COTS Tools - Workstream B

COTS Product supports workstream B of Integration Platform (IP)

Operation

OEM	Custom 360	
ITSM	Security Tools	SIEM

Middleware

PowerCenter	IDQ/Address Cleansing	MDM
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Infrastructure

Compute Service	Database Service ExaCS	Storage Service
VCN	GovCloud Data centers	FastConnect






COTS Tools - Workstream B

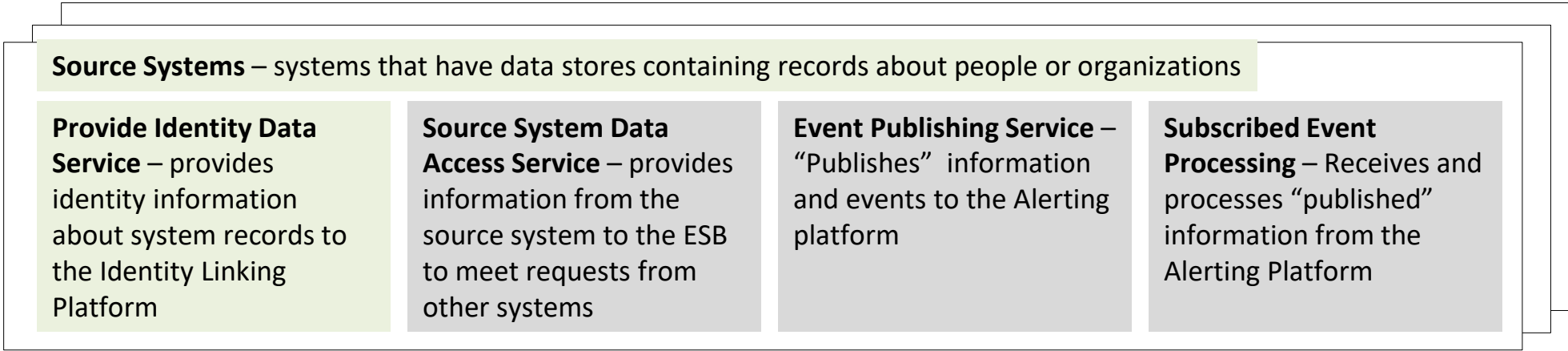
Acronyms	Full Product Name	Description
MDM	Informatica Master Data Management tools	Informatica Master data management (MDM) is an unified tool to create single master reference source for master person index and master organization index.
IDQ	Informatica Data Quality	Informatica Data Quality (IDQ) provides an extensive array of cleansing and standardization options
PowerCenter	Informatica PowerCenter	Informatica PowerCenter is a widely used data extraction, transformation and loading (ETL) tool. The components within Informatica PowerCenter aid in extracting data from its source, transforming it as per business requirements and loading it into a target database.



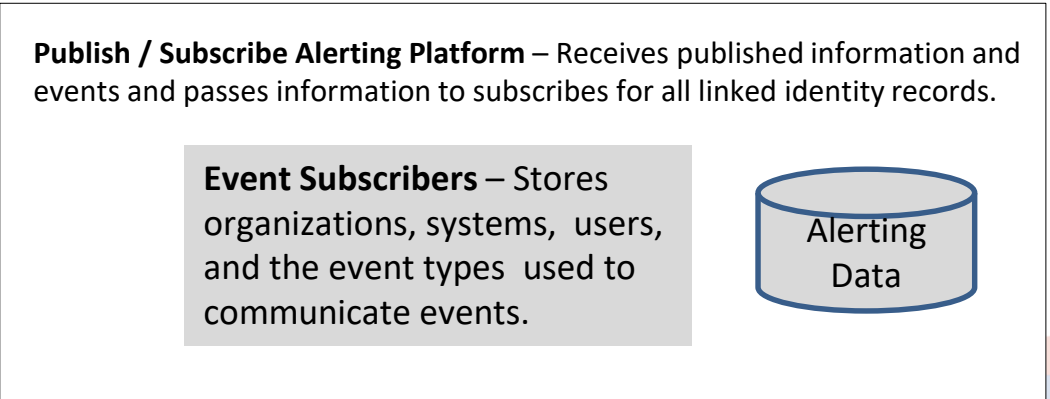
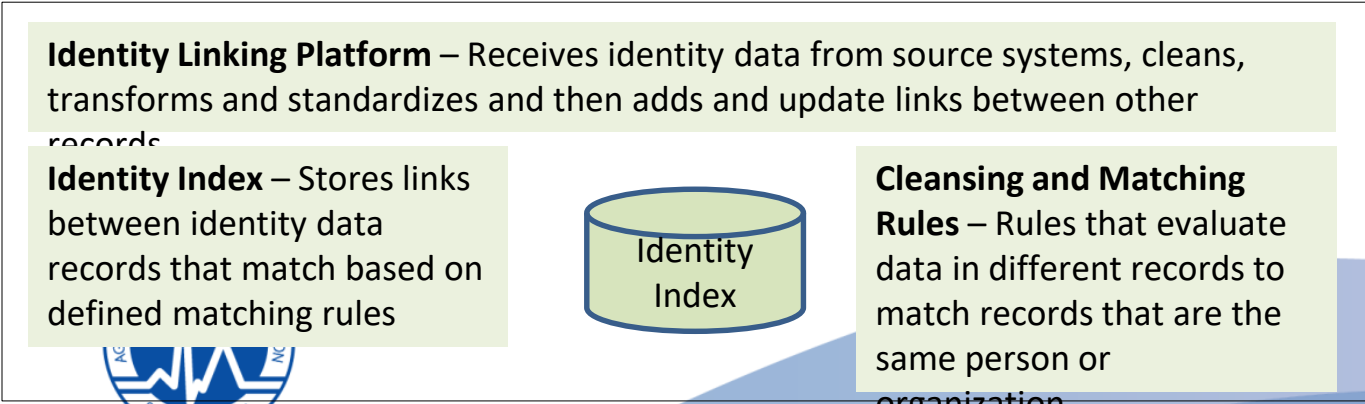
Elements of Identity Linking Current Maturity

Maturity

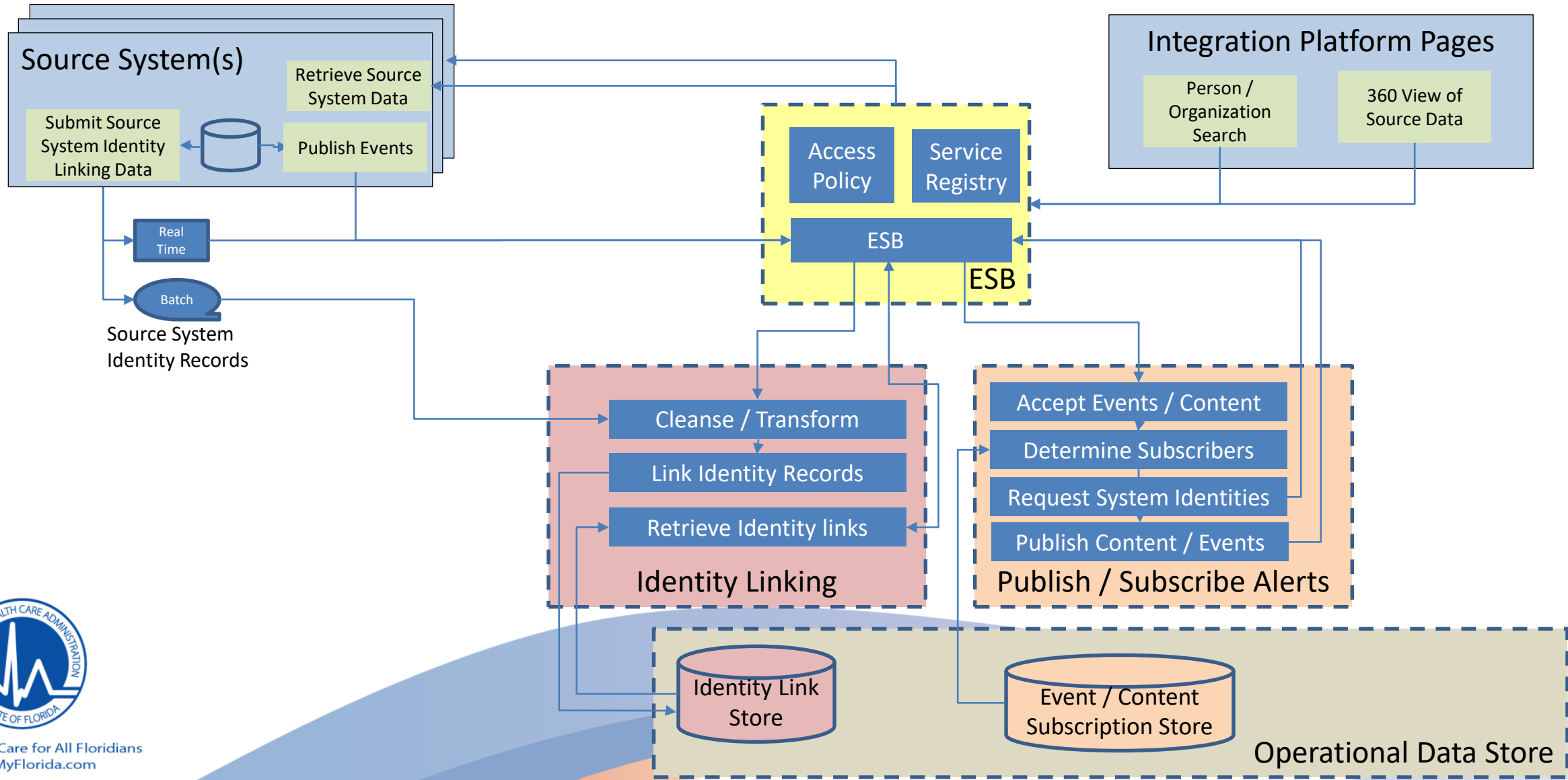
-  Pilot / Basic Use
-  Multi-System
-  Agency-wide
-  Multi-Agency
-  Multi-Enterprise



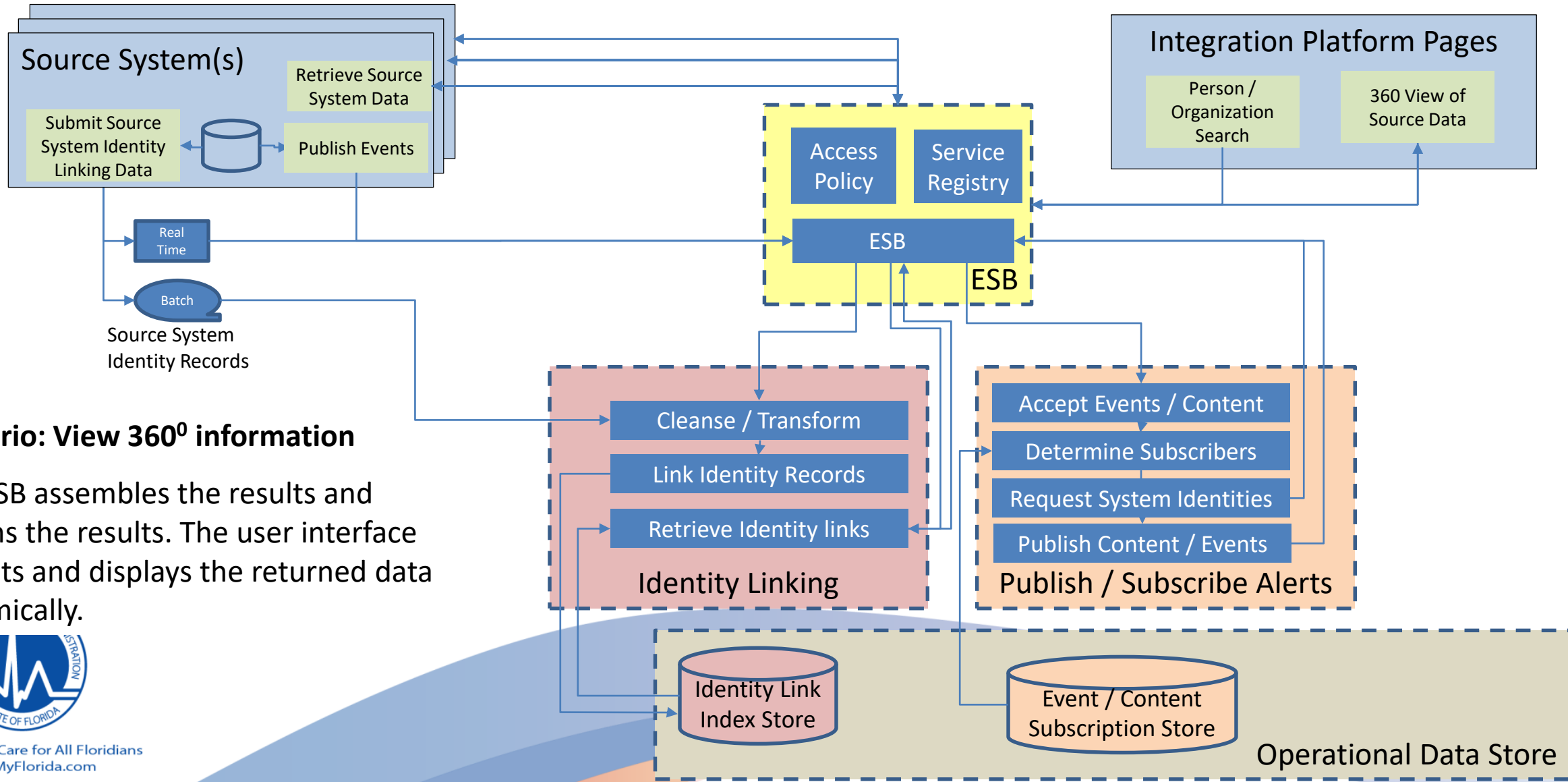
Enterprise Service Bus (ESB) - manages the flow of communication between system services and APIs.



How does Identity Linking Fit with IS/IP?



Identity Linking Scenarios



Scenario: View 360⁰ information

The ESB assembles the results and returns the results. The user interface formats and displays the returned data dynamically.



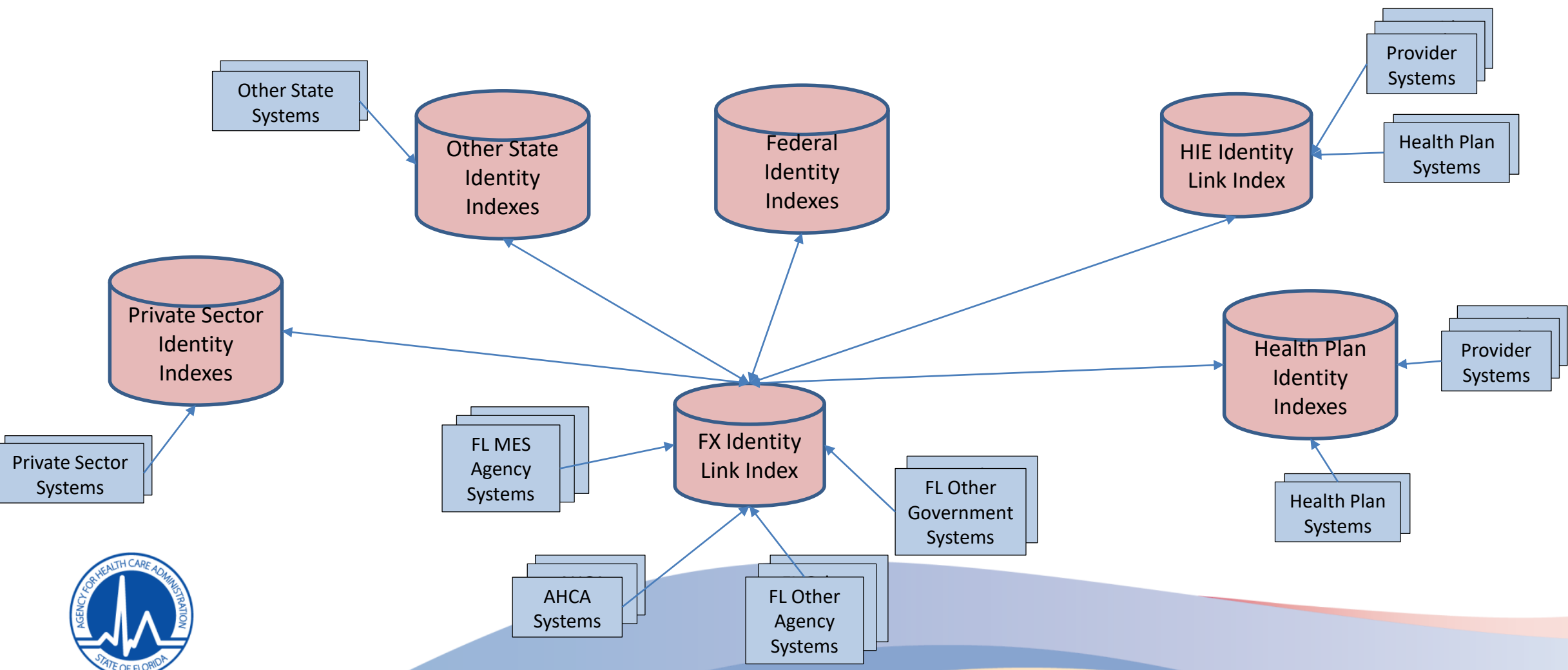
Current FX Identity Linking Statistics

As of
12/17/2018

Data Type	FMMIS Providers	AHCA Versa Regulation	Total	Master Records (Unduplicated Records)	Duplicates per Master Ratio
Individuals	1,593,000	100,000	1,693,000	420,000	4.03:1
Organization	252,000	120,000	372,000	166,000	2.24:1



Federated Identity Linking Network



Single Sign-On

Workstream C

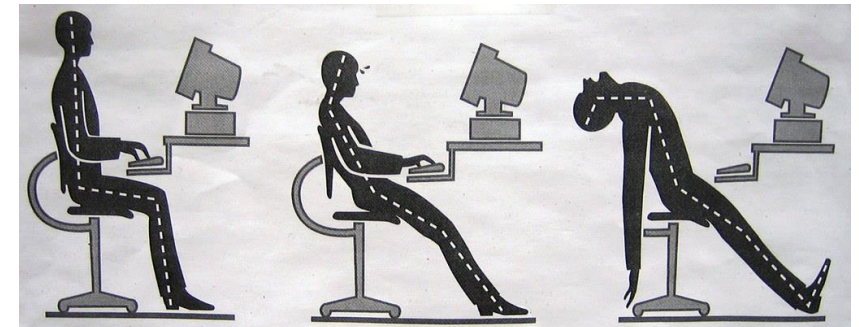


Key Concepts – Authentication, Authorization, Single Sign On

- Authentication – Are You Really You?
 - Credentials
 - Multi-Factor
 - Something You Know
 - Something You Have
 - Something You Are
 - Authentication Providers
- Authorization – What Can I Do?
 - Rights & Privileges
 - Roles
 - Access Controls
- Single Sign On (SSO) – Please don't make me do it again...



"On the Internet, nobody knows you're a dog."



SSO Scope

Initial Scope

- Single, Centralized Identity and Authorization Management
- Multiple Authentication Providers
- Establish infrastructure and processes

Out of Initial Scope*

- FMMIS and Enrollment Broker
- Reliance on MyFlorida Network Presence
- Implement SSO with existing systems

** May be in future task orders*



COTS Tools - Workstream C

COTS Product supports workstream C of Integration Platform (IP)

Operation

Palo Alto	Qualys	Symantec
OEM		
ITSM	Security Tools	SIEM

Middleware

Access Mgmt	Identity Mgmt	Identity Gateway
Directory Server	Directory Proxy	Lexus/Nexus

Infrastructure

Compute Service	Database Service ExaCS	Storage Service
VCN	GovCloud Data centers	FastConnect

COTS Tools - Workstream C

Acronyms	Full Product Name	Description
Access Mgmt	ForgeRock Access Management	Informatica Master data management (MDM) is an unified tool to create single master reference source for master person index and master organization index.
Identity Mgmt	ForgeRock Identity Management	Informatica Data Quality (IDQ) provides an extensive array of cleansing and standardization options
Identity Gateway	ForgeRock Identity Gateway	ForgeRock Identity Gateway establishes a virtual perimeter around these apps and acts as a reverse proxy, enforcing authentication and authorization. This provides better security and enables organizations to use the latest industry standards to consistently enforce authorization across apps, APIs, and microservices.
Directory Server	ForgeRock Directory Server	ForgeRock identity store
Directory Proxy	ForgeRock Directory Proxy	Enables connection to Federated Identity Providers
Palo Alto	Palo Alto next gen firewall	Next-generation firewalls are architected to safely enable applications and prevent modern threats. Our approach identifies all network traffic based on applications, users, content and devices, and lets you express your business policies in the form of easy-to-understand security rules.
Qualys	Qualys Vulnerability Management tools	Qualys Vulnerability Management provides global visibility into where your IT assets are vulnerable and how to protect them Qualys Threat Protection is a cloud service that correlates external threat indicators against your internal vulnerabilities and IT asset data — letting you control evolving threats and identify what to remediate first. Qualys Virtual Scanner Appliance helps you get a continuous view of security and compliance putting a spotlight on your Cloud infrastructure
SIEM	Splunk SIEM – Security Information and Event Management	Tools collecting and analyzing event data to identify malicious activity



Cloud Tools - Common

Acronyms	Full Product Name	Description
StorageAsService	Storage Service	Cloud storage services to provide storage servers
ComputeAsService	Compute Service	Cloud computing services provide to servers and virtual desktops.
DatabaseAsService	Database Service	Cloud database service is a type of database service that is built, deployed and delivered through a cloud platform delivery model that allows organizations, end users and their applications to store, manage and retrieve data from the cloud.
ExaCS	Oracle Exadata Cloud Service	Oracle Database Exadata Cloud Service delivers the world's most advanced database cloud by combining the world's #1 database technology and Exadata, the most powerful database platform, with the simplicity, agility and elasticity of a cloud-based deployment
FastConnect	FastConnect	Oracle Cloud Infrastructure FastConnect provides an easy way for you to connect your on-premises network to Autonomous Transaction Processing using FastConnect Public Peering. FastConnect provides higher-bandwidth options, and a more reliable and consistent networking experience compared to internet-based connections.
GovCloud	GovCloud	GovCloud refers to all the cloud computing and virtualization products and solutions that are developed specifically for government organizations and institutions
VCN	Oracle Virtual Cloud Network	A VCN is a software-defined network that you set up in the Oracle Cloud Infrastructure data centers in a particular A collection of availability domains located in a single geographic location.. A subnet is a subdivision of a VCN.



Integration Scope



FX Implementation Overview – Current Landscape

Components	Current System	Interfaces	Integration	Comments
Enterprise Service Bus	200+ Inbound/Outbound Interfaces	200+ Interfaces	20-30 Endpoints	New interfaces will be added, and existing interfaces will be evaluated for compatibility
Single Sign-On	Managed by Third Party Vendor	4 Interfaces	70+ AHCA Enterprise Systems	
Identity, Credential, and Access Management	20+ Identity Stores	5 Interfaces	10+ Identity Stores	Consolidated Identity Stores
MDM / MPI / MOI	Provider Data Management System (PDMS)	2-3 Interfaces	20-30 Source HealthCare Systems	
Modules	10 Modules	45+ Interfaces	10-20 Endpoints	



Inbound Interfaces FMMIS/DSS



Agency for Health Care Administration

Provider Rate file
Mandatory Assignment and enrollment data from AHS
Recipient HIV AIDS data
Recipient SMI data
Disease Management Recipient File
Updated capitation rates
Nursing Home rate file
Intermediate Care Facility rate file
Hospice rate file
Provider rate file
Provider DRG rate file
ASC rate file
KICK rate file
LEIE Monthly Updates

Automated Health Systems

Provider Plan Network File

Agency for Persons with Disabilities

APD Gatekeeper Prior Authorization

Electronic Data Interchange

FHK 270/271 Match files with Reports
X12 837 5010 Claims institutional encounters
X12 837 5010 Claims dental encounters
X12 837 5010 Claims professional encounters
X12 837 5010 Claims institutional
X12 270 5010 Health Care Eligibility request
X12 276 5010 Claim Status request
X12 837 5010 Claims dental
X12 837 5010 Claims professional

EQ Health

Home Health Prior Authorization
Inpatient Prior Authorization
PPEC Prior Authorization
Professional Therapy Prior Authorization
Outpatient Therapy Prior Authorization
DME Prior Authorization
Dental Prior Authorization
Vision Prior Authorization
Hearing Prior Authorization
Physician Prior Authorization
Inpatient Psychiatric Prior Authorization
SIPP Inpatient Psychiatric Prior Authorization
Outpatient Prior Authorization

First Data Bank

Update reference configuration data

Health Quality Assurance

HQA License file update the Facility provider license information
HQA Modifier file match providers to valid license numbers
HQA Status Code file
HQA Address Type Codes
HQA Client Codes
HQA Ownership Codes
HQA modifier Codes

Magellan

Prior authorization data for drug claims
Magellan sends contact information
Magellan sends adjudicated claims
Magellan Formulary coverage for drugs
Magellan State determined Maximum Allowable Cost (SMAC) drugs
Magellan Formulary Extract for Drug Rebate
Magellan SMAC Interface
Magellan Formulary drug termination date
UPC Interface used to add/update UPC codes

Florida Department of Law Enforcement

FDLE incarceration information
LiveScan input file

Centers for Medicare & Medicaid Services

COBA response files from CMS
Medicare Part D data
EDB database of CMS-oriented recipients (Medicare A/B/D and Medicare Buy-In)
Medicare Part A billing information
Medicare Part B billing information
Medicare Part D enrollment information
CMS (HCFA) file used to update CLIA table record types 1, 3 and 5
NCCI Interface Professional NCCI edits
NCCI Interface Hospital NCCI edits
MUE Interface Professional MUE edits
MUE Interface Hospital MUE edits
MUE Interface DME MUE edits
HCPCS Interface HCPCS procedure codes
ICD10 interface add/update ICD10 Diagnosis and Procedure codes

Department of Juvenile Justice –

DJJ incarceration information

Department of Health

DOH License File
Claims using external interface file from Healthy Start
Data files from Florida Bureau of Vital Statistics
DOH Immunization Registry

Department of Children and Families

BENDEX file (daily Medicare eligible recipients from SSA)
Recipient data and ID CARD information from the FLORIDA system
Home Safe Net file
TPL Resource Records from FLORIDA

Other Inbound Interfaces

IRS CP2100 tape Provider B notice created
Maximus data from Florida Healthy Kids
Maximus Monthly MEC 834 Eligibility file FHK
MEUPS PIN Letter file
MFAO Physician Fee Schedule rate update
MFAO DRG rate update
SDX Resource file
SSA data file
System for Award Management Daily Updates
Link Provider add members to Provider Group
Wells Fargo Cleared Checks (interChange)

NPPES Monthly Master file
NPPES Monthly Deactivation file
NPPES Weekly Updates

TPL Vendor Resource file
TPL Vendor Manage adjustments
TPL Vendor Voided claims



Outbound Interfaces FMMIS/DSS



Agency for Health Care Administration

Drug claims paid for Prepaid Mental Health Plan recipients
Appropriations report generated out of the weekly financial cycle

Automated Health Systems

File for determining eligible recipients in reform counties
Recipient data to AHS Choice Counseling
Managed Care data to Enrollment Broker

Agency for Person with Disabilities

Extract for new providers or updates
DS Waiver Paid Claims for recipient's care plans within APD Gatekeeper Matrix
DS Waiver Denied claims for recipients care plans within APD Gatekeeper Matrix
Weekly claim extract for all paid claims with S9122 TJ procedure code billed
Weekly claim extract for all voided claims with S9122 TJ procedure code billed
Gatekeeper Prior Authorization Interface
Gatekeeper Prior Authorization Summary Report
Gatekeeper Prior Authorization Transaction Listing Report
Interface for EQ Health PA with Procedure code S9122TJ

Centers for Medicare & Medicaid Services

EDB Finder File listing of recipients
Medicare Part A accretions, deletions and demographic changes
Medicare Part B accretions, deletions and demographic changes
COBA monthly extract
Pharmacy Claims file for CMS MMA Plans

Department of Children and Families

Terminated SDX recipients extract
Recipient FLORIDA Update Error Report & FLORIDA Match Error Report
Carrier data for FLORIDA eligibility
Home Safe Net recipients

Department of Elder Affairs

All DOEA recipients delimited data file
Monthly Capitation extract
Monthly MP enrollments active as of first of the next month

Internal

Taxonomy stub file Claims used to validate Taxonomies during processing
Provider stub files electronic claims pre-edit process
Extract for MAPIR

Medtel

Extract of recipient data to MEDTEL
Provider extract for Med_Tel Call Center
Active Providers for Med_Tel

EQ Health

Extract of professional claims
Extract of UB92 claims
Extract of dental claims
Extract of pharmacy claims
Extract of professional encounter claims
Extract of UB92 encounter claims
Extract of dental encounter claims
Extract of pharmacy encounter claims
Extract of recipient data
Home Health Prior Authorization
Inpatient Prior Authorization
PPEC Prior Authorization
Professional Therapy Prior Authorization
Outpatient Therapy Prior Authorization
DME Prior Authorization
Dental Prior Authorization
Vision Prior Authorization
Hearing Prior Authorization
Physician Prior Authorization
Inpatient Psychiatric Prior Authorization
SIPP Inpatient Psychiatric Prior Authorization
Outpatient Prior Authorization
Provider extract new providers/updates

Beacon Health

Provider Extract for Beacon
Extract of recipient data

HMS (TPL Vendor)

Resource file from FMMIS/DSS
Carrier file from FMMIS/DSS
Recipient eligibility file from FMMIS/DSS
Lead letter data file from FMMIS/DSS
Pharmacy claims file from FMMIS/DSS
Provider Medicare to Medicaid cross-reference file
Provider file from FMMIS/DSS
Paid dental claims file from FMMIS/DSS
Drug code file from FMMIS/DSS
Procedure code file from FMMIS/DSS
Diagnosis code file
Diagnosis code file
Institutional claim file
Physician claims file from FMMIS/DSS

Magellan

Recipient data for MMA/TPL information, Pharmacy Claim voids
Claim RetroDUR processing
HPE to Unisys Drug Claims Drug Rebate
HPE to Unisys Drug Extract Drug Rebate
HPE to Unisys Physician UB Claims Drug Rebate
Pharmacy Provider extract First Health 4 files - Address, Panel, On Review, NPI
Header and Trailer records to extract file FLM_PanelData.dat
Header and Trailer records to extract file FLM_PorData_Update.dat
License base and alias files
License address file
License specialty file
Provider License alias file updates

SAS

Extract of recipient data to SAS
Extract new providers or updates
Provider Owner SAS extract file

Web Portal

Provider Master Listing Extract
Pending Provider Listing Extract e

Other Outbound Interfaces

MFAO - Provider Type '35' and Specialty '71', '72', '73', '74', '88'
Conduent - Receive file from CMS (monthly) and send to TPL vendor
CPS - ID Card extract
DOH - Extract of HIV recipients
DOT - Extract of recipient data
First Health - Resource file
Healthy Start MomCare Network - HS enrollment data of newly eligible Healthy Start recipients
HPE Banking Dept. - Checks issued weekly financial cycle
HPE LG Team - Recipient info used for 1095-B forms
MCO's - Rosters to MCOs
Maximus - Error response file
Molina - Monthly Pharmacy Encounter Claim extract
Tirion - Providers terminated lock access to web portal or providers need a pin letter or pin reset
Unity One - Extract recipient data
USF - Delta file SMMC MMA Managed Care recipients and SMMC plans all active MMA enrolled recipients

Providers/Managed Care Organizations

X12 271 5010 Health Care Eligibility
Unsolicited X12 271 5010 HC Eligibility
X12 277 5010 Claim Status response
X12 277U 5010 response from Financial or Claims when information is missing
X12 835 5010 HC Claim Payment Advice
MCO capitations paid enrolled recipients
X12 999 5010 report errors or acknowledge error-free transaction set
X12 997 5010 report errors or acknowledge error-free transaction set





Technical Standards



Technical Standards



Standard	Definition
Data Management Strategy	Provides a structure to improve information management and data sharing across FX.
Information Architecture Documentation	Connects business process and technical components. Contains Data Management Strategy, Conceptual Data Model, Logical Data Model, and Information Capability Matrix.
Data Standards	Creates consistent definition of the required format, structure, and rules around data usage.
Technical Management Strategy	Sets AHCA’s technology management based on outcome-driven, initiative-based management principles.
Technology Architecture Documentation	Documents the conceptual overview of FX and guides development of technical solutions for FX.
Technology Standards	Produces standards following guidance defined in MITA 3.0 Part 3 Technical Architecture Chapter 6 Technology Standards.
Design and Implementation Management Standards	Defines development standards and processes for procurement implementation of FX components.
Enterprise Data Security Plan	Defines the required protections, processes, and controls to meet compliance requirements, such as the Health Insurance Portability and Accountability Act.



RACI



RACI



FX RACI Matrix

Project Deliverable (or Activity)	Role											Topic Status	Status	Topic Priority	Artifact
	SEAS Vendor	FX Project Owner	IS/IP Vendor	Agency	Gov. Governance	DW Vendor	Existing Systems Owner	Potential CS Vendor	External Organizations & V Vendor						
1 Market Overview												Not Started			
2 Visioning												Not Started			
3 Strategic Priorities												Not Started			
4 Strategy to Tactics												Not Started			
4.1 Concept of Operations												Not Started			
4.2												Not Started			
5 Project Identification												Not Started			

