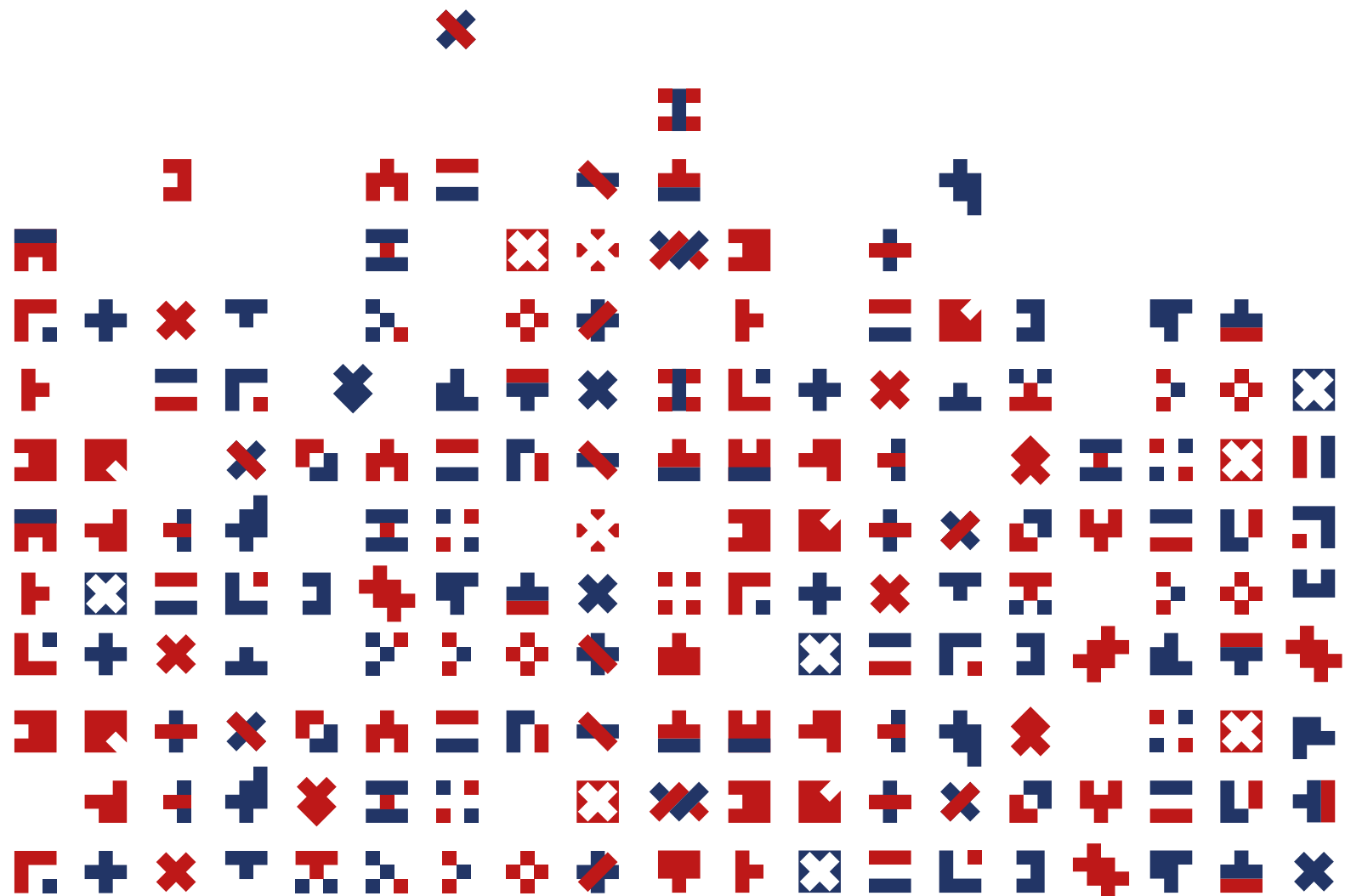
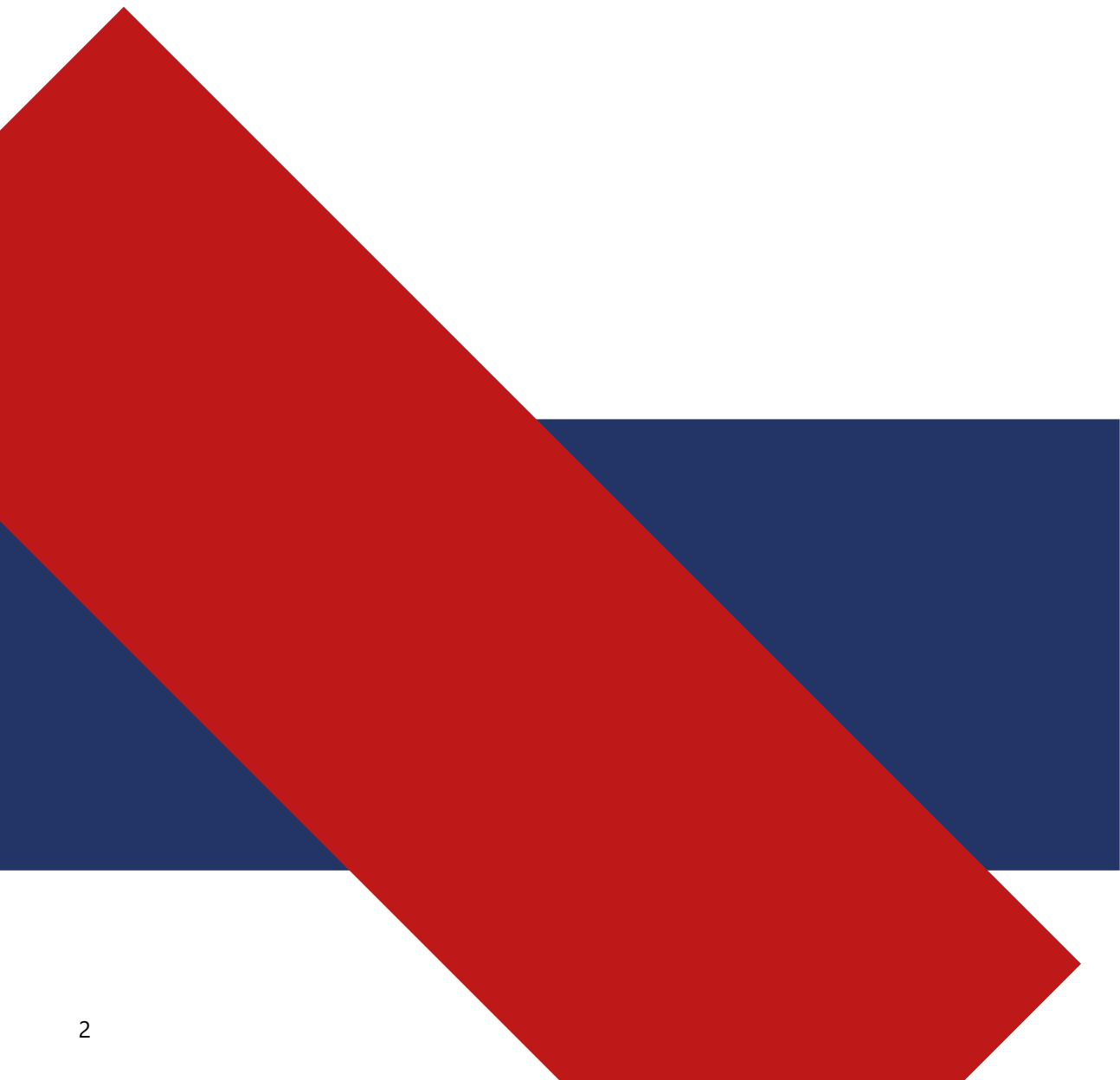


Business Intelligence with DeltaMaster: Look, see, do



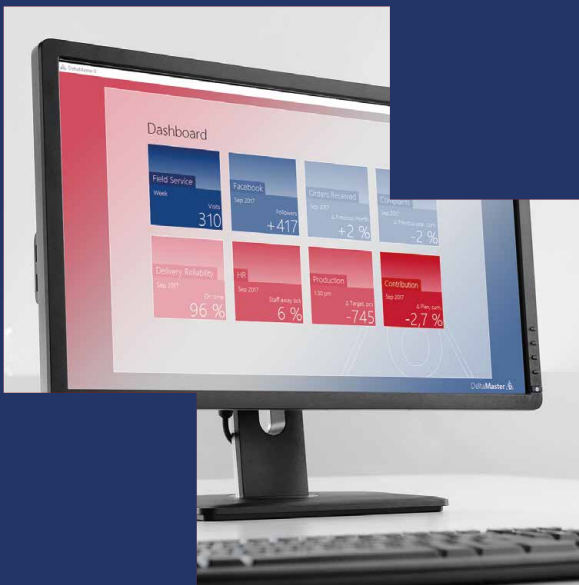
We make
data visible.



Look, see, do.

It's the final stretch of the process that determines whether Business Intelligence makes an impact – or not. After all, if people don't read reports, understand them, and take appropriate actions, all of the time and effort spent collecting, saving, and preparing data was for nothing. The conditions for human perception are complex, but not as individual as you might think. We have focused on these common traits and used them to design information systems. Universal standards for reports and analyses trigger signals that communicate variances and management information faster and clearer than ever before. That's just one reason why the best-managed companies steer their business performance with DeltaMaster. Here are many others.

A new way to experience data.

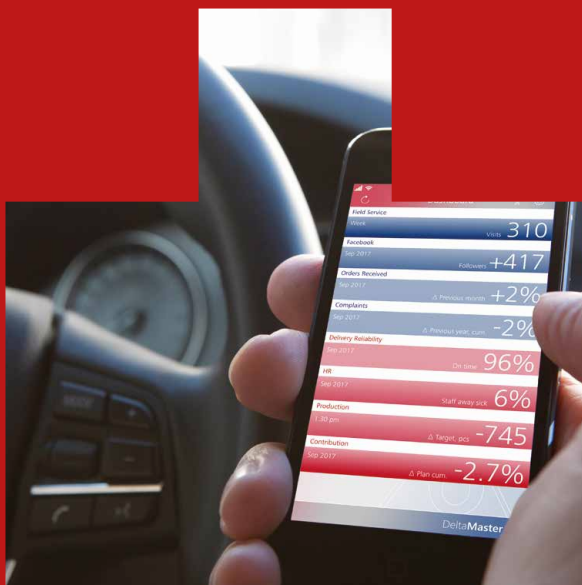


Get the big picture

Our dashboard delivers a clear, unmistakable picture of your business performance. Two simple colors will change your view forever – so looking is seeing and seeing is doing.

See more, faster

Be ready for your next meeting – with just a swipe. Using DeltaMaster on your iPad is intuitive and handy. No exports or extra steps are required.



Know on the go

Make good decisions wherever you are. Our mobile app for smartphones ensures you always have important, reliable numbers at hand.

KPI everywhere you look

We offer individual solutions that bring your data to life – on desks, mobile devices, or even the walls and floors of lobbies and hallways.

Why we can do what we do.

01 Intelligent dashboards

A dashboard in DeltaMaster serves as a gateway to all your analysis and reporting applications. You can assign a main KPI – for example, incoming orders, gross margin, pipeline, or close rates – to every application. DeltaMaster will then transform it into an impressive, color-coded overview of your current business performance so you know which topics you

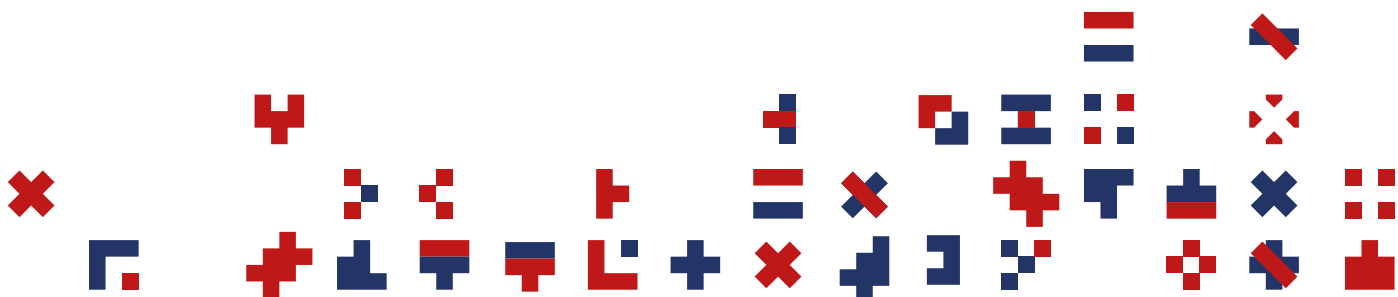
should focus on first. DeltaMaster even takes care of the parameterization, configuration, and layout for you.

02 Standard reporting

Every company needs standard reports to steer performance, analyze variances, and forecast future business activities. With DeltaMaster, you can generate them in minutes with the help of the start wizard. Using drag-and-drop functions, you simply choose the desired methods to measure performance – for example, gross margin calculations, P&L, or input-output calculations in short- and long-term views. The wizard will automatically integrate all necessary structures to dynamically calculate cumulations and variances to the budget or previous year into your data model. Many other so-called BI tools can't even do that manually, let alone automatically.

03 Integrated forecast

With a single click, you can create forecasts and projections for all actuals in DeltaMaster. Choose from simple, robust methods such as exponential smoothing and linear regression, values calculated from external modules, or a custom method developed by our forecasting experts. You can also create custom forecast models with the help of simple dialog boxes and powerful MDX queries.



Dashboard

Field Service
Week
Visits
310

Facebook
Sep 2017
Followers
+417

Orders Received
Sep 2017
Δ Previous month
+2 %

Complaints
Sep 2017
Δ Previous year, cum.
-2 %

Delivery Reliability
Sep 2017
On time
96 %

HR
Sep 2017
Staff away sick
6 %

Production
1:30 pm
Δ Target, pcs
-745

Contribution
Sep 2017
Δ Plan, cum.
-2,7 %

14:11
Jun 2017

Gross Margin cum. +2.6%

	current		Jun 2017		ΔPlan %	
	not cum.	cum.	not cum.	cum.	not cum.	cum.
Revenues	16.3 M	92.2 M	-571 K	+2.8 M	-3.4%	+3.1%
Rebate	991 K	5.7 M	-35 K	-253 K	-3.4%	-4.2%
Discount	531 K	3.2 M	-65 K	-108 K	-10.9%	-3.3%
Labor	2.3 M	13.7 M	-14 K	-3 K	-0.6%	0.0%
Materials	4.3 M	26.3 M	-740 K	+2.1 M	-14.6%	+8.6%
Gross Margin	8.2 M	43.3 M	+283 K	+1.1 M	+3.6%	

es from Jun 2016 to Jun 2017, scaled up to 0 by cell

Zoom Navigate

04 Open data storage

For enterprise reporting and KPI monitoring, you use the interfaces to the usual data warehouse systems of the major vendors. Unlike other products, DeltaMaster does not use proprietary data storage. Many of our clients value this independency. We support the following databases: Microsoft SQL Server/ Analysis Services, SAP BW/Netweaver BI/HANA, IBM Cognos TM1, Oracle Essbase, Infor.

05 Flexibility

With DeltaMaster, you can design highly individualized applications for sales, purchasing, production, logistics, finance, marketing, CRM, after sales, sales planning, quality assurance, field sales management, etc. Since it is a standard product, all clients receive the exact same software and all existing applications stay compatible following a system update. We get to the bottom of individual client needs and extend our products in a generalized way so that our entire client base profits from the added functionality.

06 Collaboration

DeltaMaster helps you share insights quickly and easily. Add extensive comments, send a report spontaneously, or work with the DeltaMaster Repository, which facilitates the division of labor between report editors and report recipients.

07 Role-based access

DeltaMaster manages data usage and access in a role-based access model. Executives and supervisory board members love DeltaMaster for its clear, precise, performance control templates and reports that work just as well on paper or a tablet as on a PC. Managing directors and department managers appreciate the option to explore details – either through pre-defined analysis paths or automatically generated paths in the result hierarchies. Heads of department and cost center managers appreciate the flexible filter and search functions. When asked

to look into more specific questions, executive assistants and support teams are pleased that they can probe even deeper or switch perspectives all within the same tool. This supports the smooth transition between roles and responsibilities that is typical in modern companies. DeltaMaster RepositoryService ensures that data and roles fit together.



1:44 PM

100 %



Dashboard



Field Service

Week

Visits **310**

Facebook

Sep 2017

Followers **+417**

Orders Received

Sep 2017

Δ Previous month **+2%**

Complaints

Sep 2017

Δ Previous year, cum. **-2%**

Delivery Reliability

Sep 2017

On time **96%**

HR

Sep 2017

Staff away sick **6%**

Production

1:30 pm

Δ Target, pcs **-745**

Contribution

Sep 2017

Δ Plan cum. **-2.7%**

08 Ad hoc analysis

DeltaMaster gives your management support teams the leeway they need to conduct creative, experimental analyses. This includes slice-and-dice or pivoting functions to compare and analyze customers, regions, products, or other attributes on any level. You can group and classify objects by attributes dynamically or with fixed thresholds – regardless of their values. Wizards help you calculate quotients, sums, variances, or multivariate

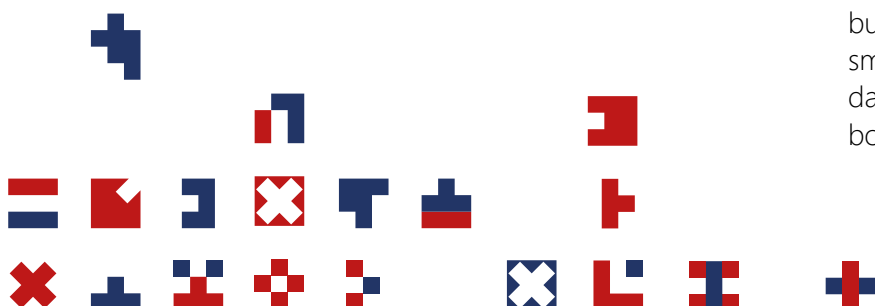
statistical values. Using drag-and-drop functions, you can visualize the results with circle, bar, or column elements, or with the particularly appealing typographically scaled Bissantz'Numbers. You can even apply budget-actual variances, or deviations from previous years, and other complex calculations to existing data with just a click of a button.

09 Business methods

DeltaMaster offers a selection of tried-and-tested business methods. These include rankings, time series, portfolio, concentration, map, location, and cross-table analyses, early warning signals, and drill-through functions to individual postings. These methods require no parametrization and are designed to work on every data model.

10 Mobility

DeltaMaster flexibly accommodates the unique features of modern output media. Most people, for example, view mobile devices in portrait mode but standard computer screens in landscape mode. Both the design templates and functional concepts in DeltaMaster take this into account. The reports of DeltaMaster look just as impressive on the big screens of laptops, desktops, kiosk systems, and business control centers as the smaller displays of smartphones and tablets. You can centrally store data and applications in the cloud and use them both online or offline.



Your numbers, our graphics.

Most commonly used chart types are outdated, skimpy, and poorly done. Time series that use a linear scale are often deceiving. Pie charts are difficult to read. Bars and columns simply do not cope well when the values have a broad range. All of them need large spaces to display small amounts of information. It's no wonder. The Scottish engineer and economist William Playfair invented charts over two centuries ago and not much has changed since then.

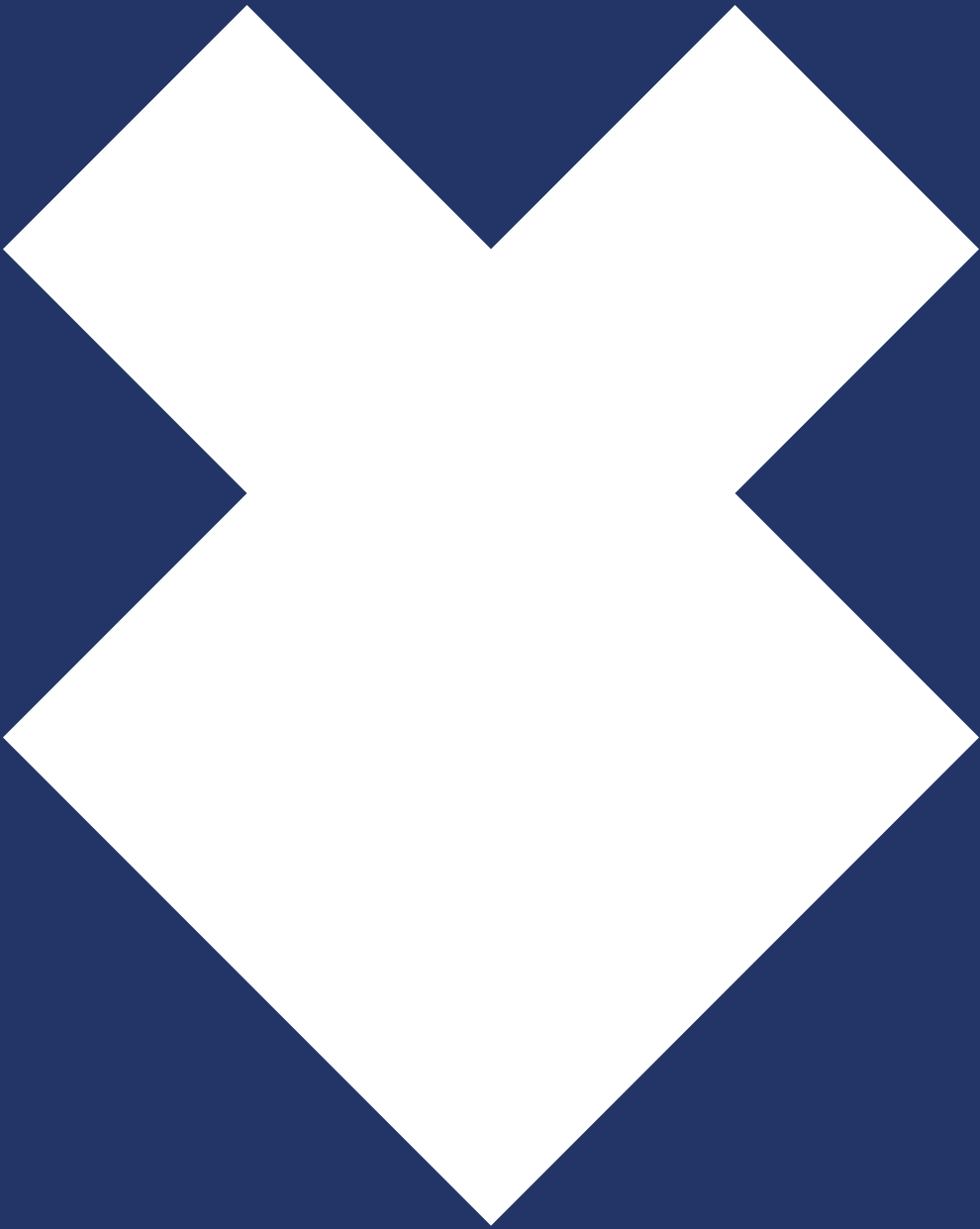
Today's decision-makers, however, are starving for information. That's why DeltaMaster works extensively with Graphical Tables. This trustworthy, data-dense format complements the numerical values in a pivot table with bars, columns, circles, or sparklines.

Graphical Tables combine the tidiness of a table with the attractiveness of a chart. Tables are compact, data dense as well as easy to understand and read. Graphics grab your attention, communicate an intuitive impression of the value distribution, reveal

patterns, and direct your focus. As a general rule of thumb, the charts in Graphical Tables serve as a guide while the numbers make you think. The graphic elements adapt to the predefined cell heights and labels stay where they belong.

The typographically scaled Bissantz'Numbers, also known as Sparknumbers, turn the numbers themselves into pictures. DeltaMaster automatically selects a font size that is proportional to the value: the larger the value, the greater the number. This is as easy as effective and immediately shows what the figures tell us.

Moreover, due to their stable formats, you can create and update Graphical Tables automatically. This makes them an ideal tool for highly automated, data-driven reporting with DeltaMaster. We call this industrial-style reporting because, similar to industrial manufacturing, it standardizes many steps and produces reports at low costs in consistently high quality.



11 Data mining

DeltaMaster brings the power of data mining to business users. This helps you conduct analyses without knowing the objective beforehand. Instead, the data should reveal it. With DeltaMaster, setting the necessary parameters is simple. You get results and clear explanations that you can simply pass on to management without any additional work. Supported methods include multidimensional rankings, component comparisons, shopping cart analyses, and Bayes method.

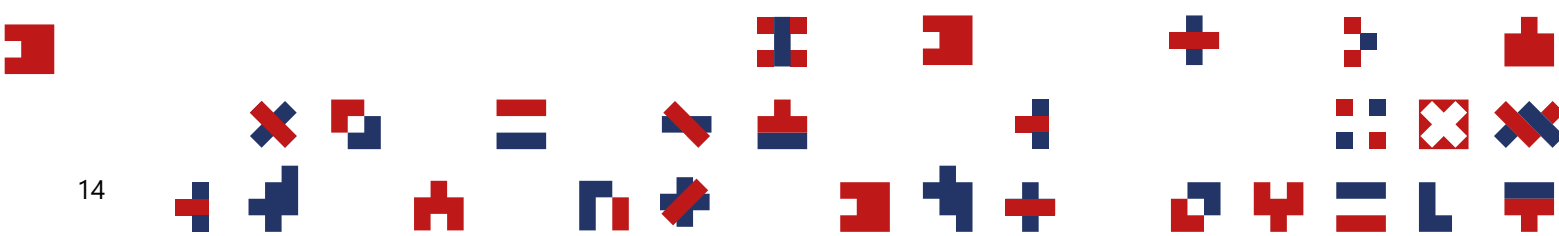
12 Self-service BI

DeltaMaster supports spontaneous self-service analysis – even on new pools of data. Once you have imported your Excel, Access, or other relational sources, you can get right to work. During the modeling process, DeltaMaster automatically suggests measures and dimensions. You can build hierarchical structures with just a few movements of the mouse. Best of all, users don't require IT support or special technical skills. In no time, they can access their data in a clean, structured model for further analysis.

13 Guided analytics

DeltaMaster automatically enters the suitable charts in your evaluations and suggests the correct graphical visualization for any tables. An analysis wizard examines cross tables for outliers using cluster analysis and other methods. To apply more complex methods such as distribution or regression analysis,

you only need a few prior instructions. No programming is necessary.



14 Signaling

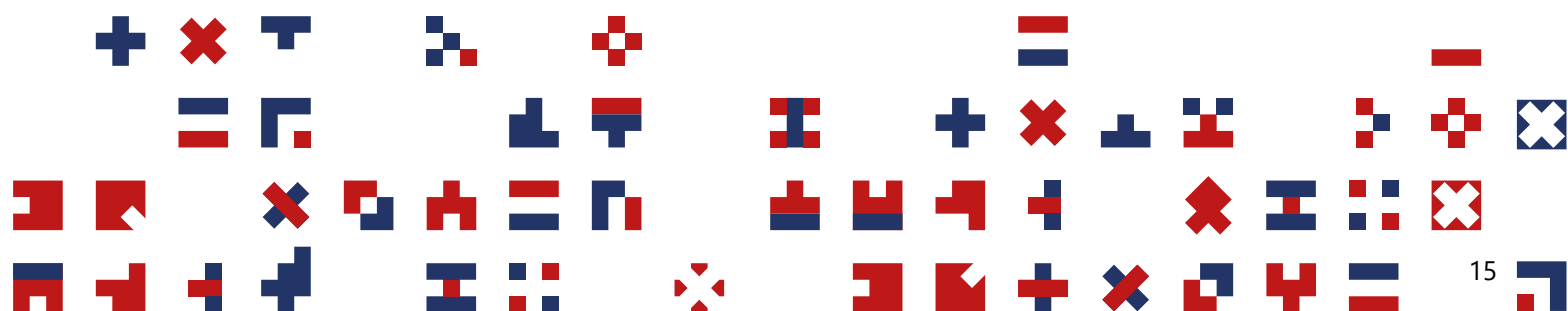
The improved signaling in DeltaMaster helps you find your whereabouts quickly. It avoids the ambiguity of traffic-light functions, uses more effective colors from a physiological standpoint, and requires no parameters. DeltaMaster colors all values and graphic elements in shades of blue and red – depending on if they have a positive or negative effect on a specific KPI or your business as a whole. It applies this same principle to the program interface, background of the screen, report lists, headlines, and other elements. This communicates a clear message that you cannot miss – even with just a quick glance at your desk or from afar on a kiosk system or business control center. What's more, DeltaMaster always lists the values that are primarily responsible for the respective coloring.

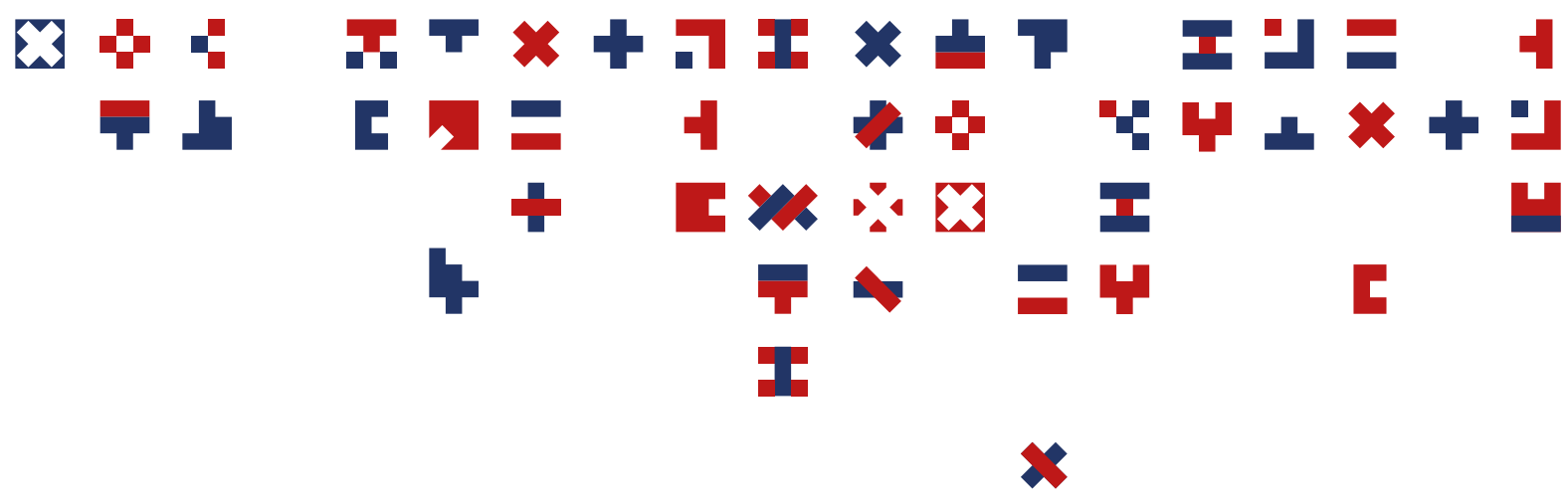
15 Analysis paths

Starting from the KPIs of your dashboard, DeltaMaster will guide you to those areas where there is room for improvement – whether in your product range, organization, suppliers, clients, or cost centers. DeltaMaster applies award-winning methods, for example, that document a chain of underlying causes. You can define typical paths as a predefined succession of clicks and keep sight of both the starting point and path travelled.

16 Statistics

DeltaMaster contains the statistical functions you need to conduct special analyses on campaigns, web visits, quality, or customer surveys. Using wizards you can create univariate and multivariate KPIs. Box plots help visualize prices and other ranges. DeltaMaster draws trend arrows and concentration curves – correctly, neatly, and fully automatically. Separate modules for distribution and regression analyses are also available.





17 Easy handling

DeltaMaster is a drag-and-drop product. All important steps you need to use and create reports work with simple, intuitive mouse movements. Our menus have very few icons. Instead, they display the effect of a command in plain words. Whereas other vendors cannot make up their minds, we work with robust, tried-and-tested default settings for colors, scales, captions, layout, etc. DeltaMaster requires fewer buttons and clicks than other BI products – on all user levels.

18 Visual analytics

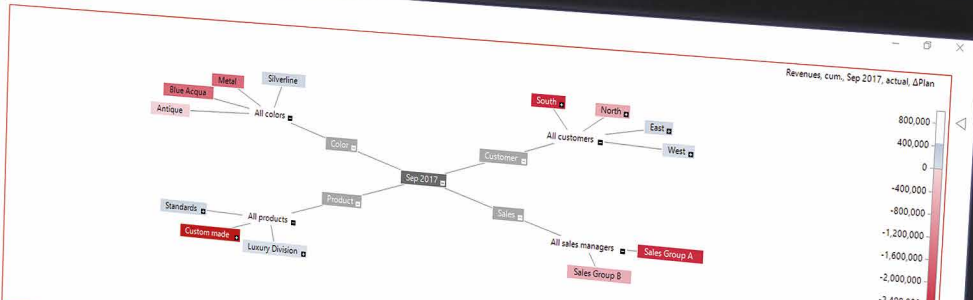
The patented Hyperbrowser of DeltaMaster sheds light on complex structures – quickly and securely. You simply drag and drop a measure into the data model, and DeltaMaster will color code it to show if it has a positive or negative effect on the result. This instantly reveals compensating effects hidden in your data. The Graphical Tables in DeltaMaster make data-dense reports understandable at a glance. Interactive in-cell charts such as zoomable sparklines deliver more details as they grow larger.

19 Planning

The integrated planning functionality in DeltaMaster completes the cycle of planning, analysis, and reporting. The software supports top-down and bottom-up data entry on cell and aggregated levels as well as fixed values and multi-level cell comments. Intelligent cells „know“ how to allocate entries. You can instantly integrate multidimensional, real-time analyses in the planning application to test the plausibility during the data-entry process and gauge the effects on the results. You can also display the planning status of different organizational units in the dashboard.

Reports

- Sales
- 1 Monthly View Customer
- 2 North
- 3 South
- 4 East
- 5 West
- 6 Monthly View Product
- 7 Luxury Division
- 8 Custom made
- 9 Straps
- 10 Monthly View Color
- Analysis



Gross Margin YTD -2.7% Monthly View Customer

	current		ΔPI		Sep 2017		ΔPlan		not cum.		ΔPlan %	
	not cum.	cum.	not cum.	cum.	not cum.	cum.	not cum.	cum.	not cum.	cum.	not cum.	cum.
Revenues	16.7 M	133.6 M	-2.0 M	-2.3 M	+13.8%	-1.7%	+216 K	-3.1 M	+1.5%	-2.3%		
Rebate	1.7 M	10.5 M	+80 K	+471 K	+5.1%	+4.7%	+204 K	+321 K	+14.1%	+3.2%		
Discount	719 K	5.2 M	-83 K	-207 K	+13.2%	+4.1%	-42 K	-248 K	-5.6%	-4.5%		
Labor	2.3 M	20.6 M	+31 K	+109 K	+1.4%	+0.5%	+1 K	+604	+0.1%	0.0%		
Materials	4.8 M	37.6 M	+319 K	+654 K	+7.2%	-1.7%	+593 K	-1.5 M	+15.9%	-3.8%		
Gross Margin	7.3 M	59.7 M	-1.5 M	-2.4 M	+26.2%	-3.9%	-599 K	-1.6 M	-7.6%	-2.7%		

Sparklines from Sep 2016 to Sep 2017, scaled up to 0 by cell

Browse Levels Center Roll Up Zoom Navigate

14 March 2018

Project diff	TR	Company	Task	Status
today	BRA	Hamburger RE		
today	NOR	Bayer HealthCare		
today	FIS	bayernwerk	Calculation of relative share in sum	
+1	BRA	Gemaco	SQL Drill Through	
+1	NOR	Salzmänn	Pivot-table circles graphics	open
+1	FIS	Fratenius	SAP HANA connection	closed
+2	BRA	Elbe Chemie	Model Import synchronization	closed
+2	NOR	Kolbschmitt	OneNote Export	closed
+2	FIS	Uferwerke	Integration Yammer	open
+2	BRA	Temex	Ending text licenses	closed
+2	NOR	Düsseldorfer	Excel Interfaces	closed
+3	BRA	Hermann Heine	Sparklines, Zoom, Smartphone	closed
+3	NOR	altimor	Offline planning	open
+3	FIS	ZDW	Excel report, column formatting	closed
+3	NOR	Ansbacher	Navigation parameters	closed
+3	FIS	Roederer	Select, Big Data	closed
+4	BRA	TAG France	Excel model	closed
+4	NOR	Liechtensteinische	Ending text licenses	closed
+4	FIS	Intl. Semiconductor	Oracle Interface	closed
+4	BRA	Energy East West	Excel report, number format	closed
+4	NOR	FM Solar	Repository authorization	closed
+4	FIS	National Electric	Chinese version	closed
			SAP HANA connection	open
			Time Series Analysis, forecast model	closed



20 Report distribution

DeltaMaster automatically generates personalized reports – even for hundreds of users. Based on templates that you have generated, DeltaMaster reloads the data, applies colors and warning signals, adapts reports to user-specific criteria, and takes care of exporting, emailing, or storing the file. You can trigger this process with a click of a button, at a set time (e.g. daily, weekly, monthly), or by periodically evaluating conditions in order to respond to events (e.g. exception reporting).

21 Portal

You can display all DeltaMaster applications centrally in a separate, automatically configured portal or integrate them in leading portal systems such as Microsoft SharePoint. In combination with DeltaMaster Repository, the portal applies the valid permissions and roles for individual users. Single-sign-on options are supported.

22 Cloud BI

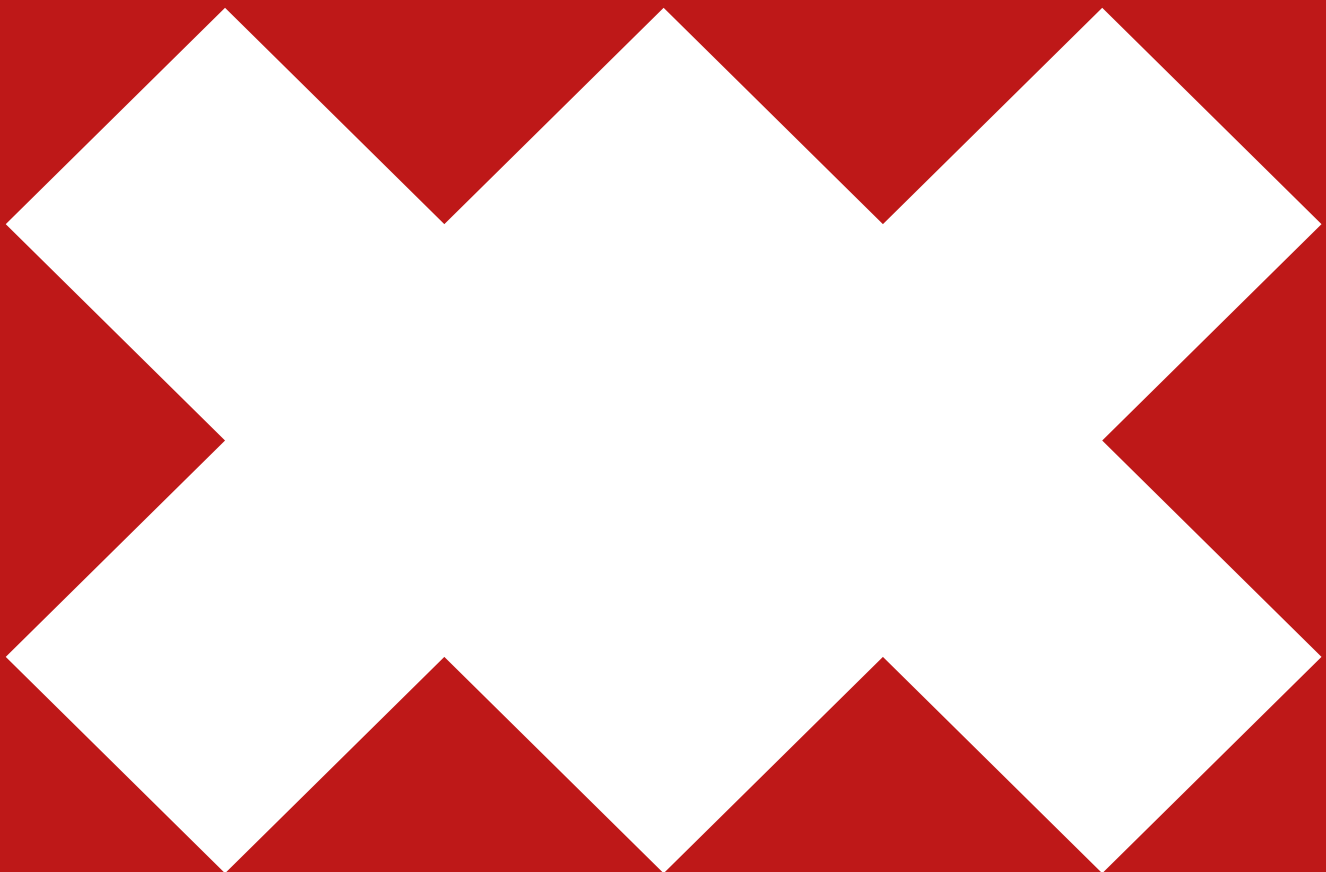
DeltaMaster in the Microsoft Azure cloud makes Business Intelligence solutions even easier and quicker for you to access. In a very short time, you can test and directly use workshop results, studies and proofs of concept live in DeltaMaster. In the pilot phase, you can access your DeltaMaster reports on the web (browser) and in the app from the first day. There are no server components for you to configure. Costs are transparent and easy to calculate.

23 Kiosk systems and business control centers

DeltaMaster makes the information in your company accessible and instantly usable without any setup times and little to no interaction. We offer solutions for kiosk systems, monitor walls, and business control centers. Mobile users do not need to take their devices with them – there are devices ready where you need them. You can also integrate images, films, Web sites, and video streams as part of a multimedia corporate communications concept.

How we know what we can.

- 1996** Best of Byte – Systems '96
- 1997** Impressive automation of the routine – c't
- 1998** Hot! Definitely up to the task – Testcenter Infoworld
- 1999** User friendly and intuitive – WHU Koblenz
- 2000** Best Software Frankreich
- 2002** Recommendation MegaMetrics
- 2003** Leading Product – Byte Spanien
- 2004** Very clever! – Edward Tufte
- 2005** Service Management Price – KVD Germany
- 2007** Innovation price – German Informatics Society (GI)
- 2010** Visualization guidebook „Bella consults“
- 2011** Patent for Sparkline technologie
- 2012** No.1 ranking for performance, support, implementation – BI Survey
- 2013** Best Practice Award BI in Germany
- 2014** Best Practice Award BI in Austria
- 2015** Best Practice Award BI in Germany
- 2017** No.1 ranking for customer satisfaction, project success, support – Planning Survey



„The reports have impressed our entire management team.“

Thomas Rieß, Schwartau

„Thanks to DeltaMaster, our reports all have a consistent look and feel. That helps build acceptance and understanding – not to mention our user base.“

Carlo Bearth, Würth International

„The compelling product and competent consultants were the main reasons we chose Bissantz. Plus, we have direct support whenever we need urgent help.“

Jörg Lasner, Norma Group

„With our DeltaMaster solution, we can analyze our company's entire subscription marketing.“

Ralf Vollert, Bauer Media Group

„Our calculations are much more precise with DeltaMaster. We can now detect unknown correlations on our own, and the automated analyses help us focus on what is truly important.“

Heike Wüsthoff, GAH-Alberts

„Our senior management uses DeltaMaster to detect outliers in KPIs and examine them without needing assistance from IT or management accounting.“

Soenke Stange, VELUX Germany

„Although we rarely need it, the service from Bissantz is truly outstanding. Out of all our software, Bissantz offers the best support by far.“

Dietmar Quatember, Salinen Austria

„Our dream of sitting in an executive meeting and spontaneously getting the numbers for a specific region or individual properties is now reality.“

Jörg Kesting, Siemens Real Estate

„With Bissantz, always be prepared for disagreement. Probably not easy for the consultants but the right approach! They always have a good explanation and a solution – we all gain from this.“

Peter Ranacher, Papstar Austria

„The most ingenious tool in Business Intelligence!“

Participant, BI Survey 2017

24 Office integration

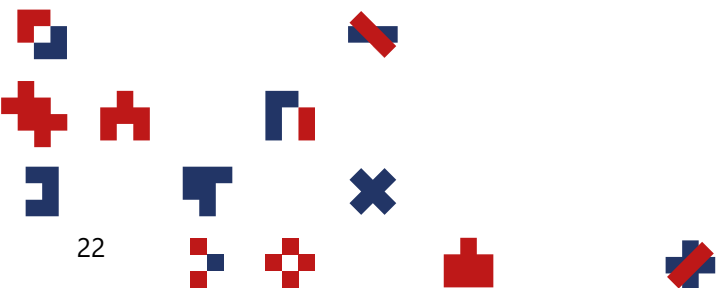
You can export DeltaMaster analyses and reports to HTML, PDF, Word, Excel, and PowerPoint files. For writing-intensive reports with custom designs, DeltaMaster also offers a live integration in Word. With this add-in, you can transfer reports and report elements down to individual cells and update them dynamically. This functionality is also available for PowerPoint.

25 Innovation

In cooperation with Germany's largest corporations and midsize companies, we conduct research in a variety of fields including executive management, employee motivation, perception/visualization, and data analysis/forecasting. These insights flow into best practice applications that serve as prototypes for new solutions. To ensure that our R&D profits from scientific findings, we conduct our own basic research and participate in cooperative research projects. Our analytic and visualization methods have received multiple patents as well as the innovation award from the German Informatics Society (GI).

26 Information design

DeltaMaster is a pioneer in visualization and design. Sparklines, Graphical Tables, and performance-based color coding are just a few examples of the visual standards that DeltaMaster sets. We synchronize our layout, color, structures, and warning concepts with scientific laws of perception that apply to the brain, eyes, and ears – regardless of personal preferences and customs. This ensures that even new users quickly feel comfortable working with DeltaMaster reports.





Entwicklung
43

Support
17

27 Product design from Studio F. A. Porsche

We have perfected the reports and analyses in DeltaMaster in cooperation with the experts at Studio F. A. Porsche. The results are a high-resolution feast for your eyes. DeltaMaster always complements the available data and presents a dramatic, intuitive overview or precise detail.

28 Prebuilt functionality

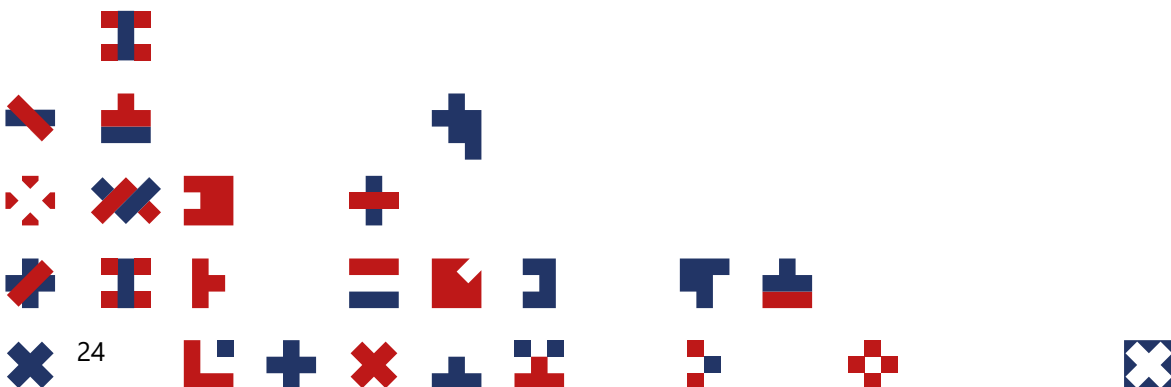
65 to 80 percent of project steps are identical in all companies. That's why we offer prebuilt functionality to simplify, unify, and automate these steps. Our ETL tools are designed for end users and even used by large clients.

29 Customer satisfaction

Studies such as the BI Survey and the Planning Survey from BARC regularly confirm that our clients are pleased with our product, service, and support. This is primarily due to the fact that our consultants answer many of our clients' questions directly. They aren't just fluent in BI, they are native speakers who offer their experience to tackle all your business, technical, and project-specific challenges. When you call our hotline, you are connected to our office – and not some call center.

30 Consulting

If you need support, our excellent team of consultants can help you configure or even operate continual, automated data management – even from heterogeneous sources. We invest one day a week in training our consultants.



31 Partners

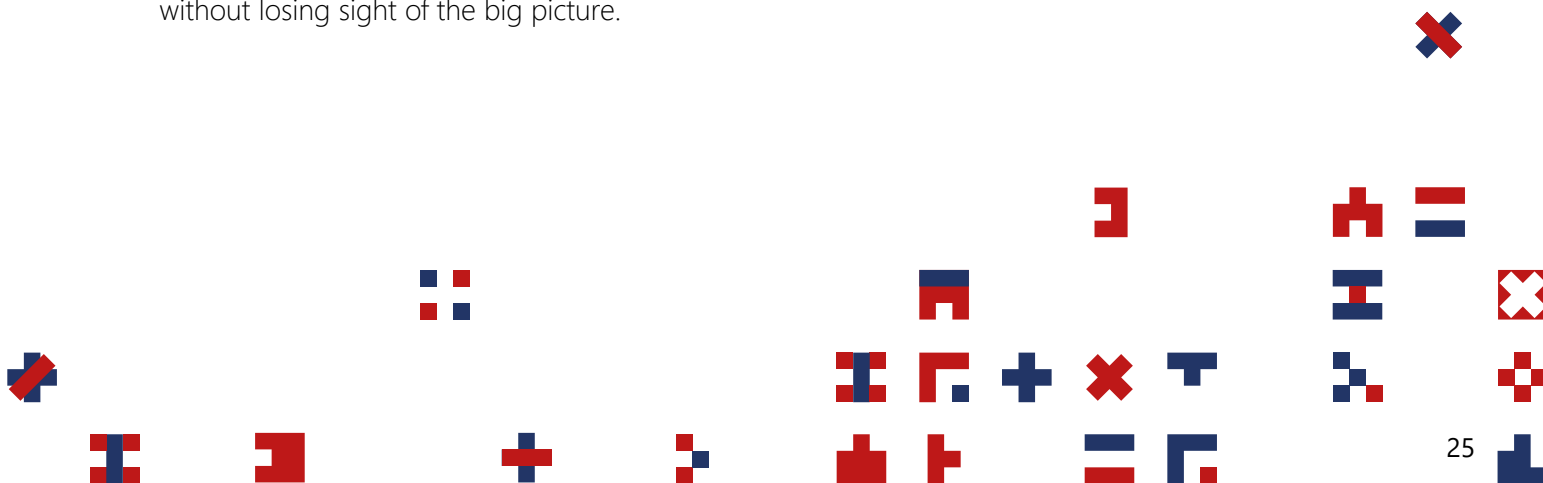
To support special application topics, we work with certified partners who are tightly integrated with our development and shine in their fields of expertise. The offerings of our partners range from pre-configured DeltaMaster solutions that support specific industries or processes to long-term operations.

32 Awards and prizes

Our clients use DeltaMaster to gear up for the fierce competition in their markets. Some have won prizes for their innovative applications – for example, the Best Practice Award of the BARC Institute or the Service Management Prize the German Customer Service Association (KVD). The German Informatics Society (GI) has also honored us with their Innovation Prize. DeltaMaster also receives top accolades from our users as well. In the annual BI Survey conducted by BARC, DeltaMaster regularly earns first place rankings in a variety of categories.

33 Early recognition and variance radars

You cannot put counteractions into effect overnight. That's why the analytic methods of DeltaMaster examine all changes in your organization down to their root causes. All reports contain variance signals that place each value in relation to your expectations, forecast, or budget. After all, you can only identify where you need to make changes, if they can work, or if you need to plan again from scratch if you have suitable comparisons. DeltaMaster tracks down the causes – even those buried deep in your data. This helps you see if specific product and customer attributes are the reasons behind your variances without losing sight of the big picture.

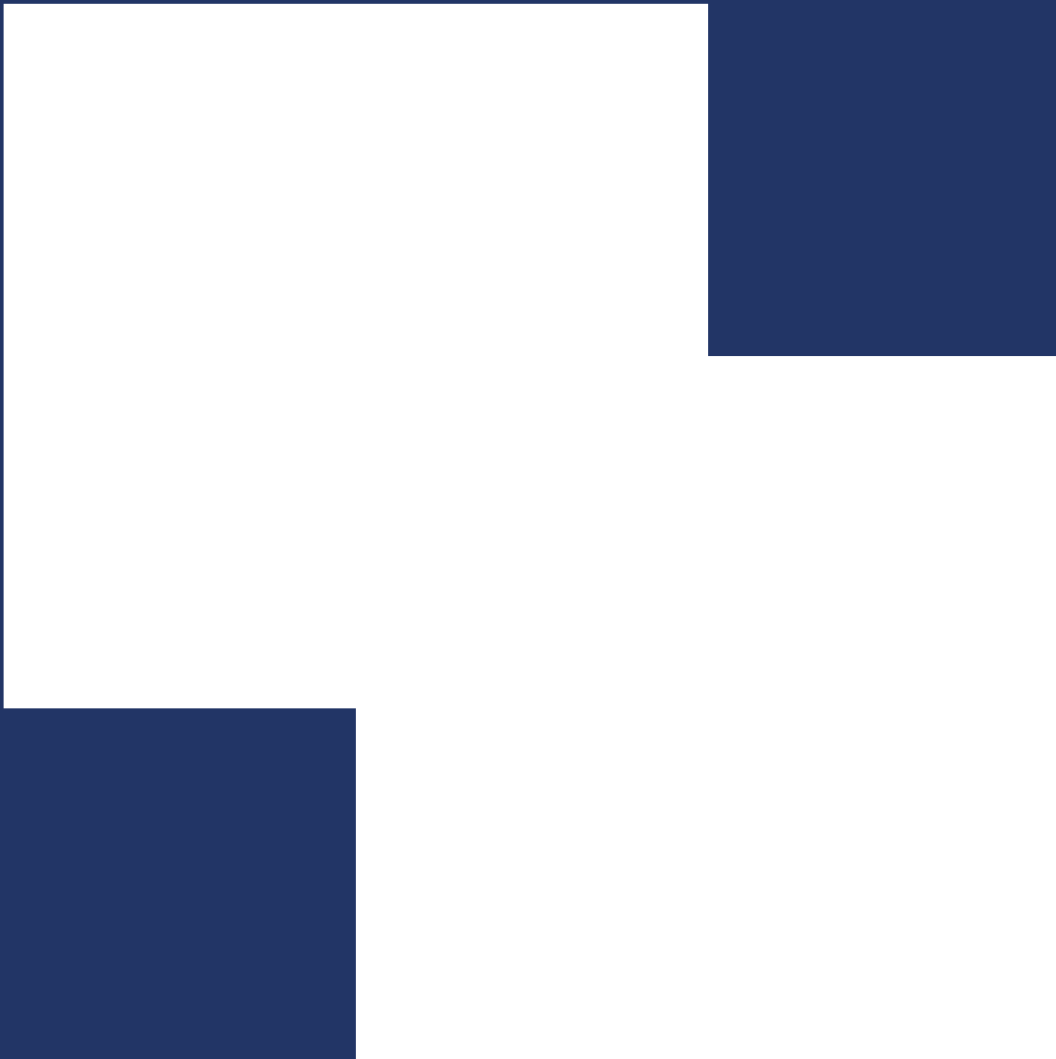


Those who know us love us.

ABUS
active logistics
ADAC
Aebi Schmidt
Aluminium Oxid Stade
AMAG
amedes
Bauer Media Group
Bayer
Bayernhafen
BayernInvest
Bechtle
berlinovo
BIM Berliner Immobilienmanagement
BJB
Bosch
Bürger
Bürkert
CityJet
Conmetall Meister
Coppentrath & Wiese
DATEV
Dekabank
Deuter Sport
Diakonie-Klinikum Stuttgart
diwa Personalservice
DVAG
EagleBurgmann
EDEKA Südwest
Floragard
Flughafen Düsseldorf
Franziskus-Krankenhaus Linz
Friedrich Zufall
GAH-Alberts
Germania Fluggesellschaft
Gries Deco Company
Gudrun Sjöden
HANSAINVEST Real Assets
heine
Henry Schein
HEWI

JOB AG
Joseph Vögele
Josias Gasser Baumaterialien
KAISER+KRAFT
kicker
Klinge
Klinikum Altmühlfranken
KMP PrintTechnik
Labor 28
Landau Media
Leica Camera
Liebherr
Linxens
LMT Tools
MARS Drinks
MATRIX VISION
Mediengruppe Oberfranken
Meinhardt Städtereinigung
Merck
Mevaco
MS Motorservice International
NORMA Group
Novartis
Pantaenius
PAPSTAR Austria
Pascoe
Paul-Gerhardt-Diakonie
PMG Premium Mühlen Gruppe
Popken Fashion
Porsche
Provet
Rabe Moden
Recordati Pharma
Reiff
Rheinische Post
Röhlig
rtv media group
Salinen Austria
Sanitätshaus Seeger hilft
Sanitop-Wingenroth
Schäferbarthold

Scherdel
Schneekoppe
Schreiner Group
Schulz Farben
Schwartau
SENNA Nahrungsmittel
Siemens Real Estate
SinnLeffers
SMA Solar Technology
SOS-Kinderdorf
Spectro
Sport Voswinkel
Steinbacher Dämmstoff
Stiftung GRS Batterien
Storch-Ciret
Südkurier
Synlab
Takeda
Transfracht
Transit Transport
Trigema
Universal-Investment
Vaillant
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