

Business Principles for Countering Bribery

Transparency International Self-Evaluation Tool

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1 Introduction

This Self-Evaluation Tool (SET) has been developed by Transparency International for use by companies to self-evaluate their anti-bribery Programmes. It aims to enable companies to appraise the strength, completeness and effectiveness of their anti-bribery policies and procedures against the framework of the Business Principles for Countering Bribery. An explicit policy of zero tolerance of bribery is the starting point for a company in countering bribery and it needs to be supported by implementation of the policy including detailed policies, organisational structures, assignment of responsibilities and documented procedures. The company will wish to assure itself that its policies and practices are adequate to meet assessed risks, live up to its values and that stakeholders are confident in the company's approach and performance. SET also provides guidance on indicators that can be used for external reporting and these can also serve as performance indicators for internal measures of progress and provide a basis for internal audit and external assurance.

Transparency International (TI) welcomes comments on the Self-Evaluation Tool, how it proved of value and suggestions for improvement. Please send them to businessprinciples@transparency.org.

2 About SET

SET provides an in-depth check-list aligned to the Business Principles for Countering Bribery (2009 Revision). It aims to assist companies to:

- 1. Identify strengths and areas for improvement;
- 2. Stimulate approaches and thinking related to anti-bribery:
- 3. Provide content for a report to management, the Audit or Governance Committee or the Board on the design completeness, effectiveness and reliability of the anti-bribery Programme;
- 4. Provide a basis for internal audit or an independent verification or assurance provider.

The self-evaluation can be applied at different levels: to the whole of the company's worldwide activities including subsidiaries and branches or limited to one country, region, subsidiary or business unit.

The evaluation in larger companies may be carried out by a specialist department such as internal audit, compliance or ethics officer, legal counsel or corporate affairs. In a smaller company it could be carried out by a senior manager.

3 The Business Principles for Countering Bribery

The Business Principles for Countering Bribery are a voluntary code for countering bribery by the private sector first published in 2002 with a revised edition published in April 2009. They apply to bribery in all its forms. The BPCB were developed through a multi-stakeholder process led by Transparency International comprising a steering group of companies, business associations, non-governmental organisations and trade unions, field tests and web-based consultation. The Business Principles provide a framework for companies seeking to adopt a comprehensive anti-bribery Programme. TI encourages companies to consider using the Business Principles as a starting point for developing their own anti-bribery Programmes or as a benchmark for existing ones.

4 Methodology of SET

This first edition of SET provides a set of *Core Indicators* that represent the base line for accepted good practice set out in the Business Principles for Countering Bribery. A future edition of SET will provide a range of *Supporting Indicators* as a check-list of improvement practices for the anti-bribery Programme. The *Core Indicators* pose questions based on a systems approach of:

- 1) Is there a policy?
- 2) Is there a procedure? This can be either to implement a policy or be a stand-alone procedure.
- 3) Is the procedure implemented effectively?
- 4) Is there public reporting?

The over-arching policy of zero tolerance of bribery will need to be elaborated with detailed policies and then the challenge lies in implementation of the policies. Procedures put policies into effect, enable actions to be carried out consistently and effectively and allow monitoring and improvement. The company needs to know that its policies and procedures are well designed and working. It can do this by setting measures or performance indicators against which procedures can be assessed. However, countering bribery does not lend itself to measurement as bribery that is prevented cannot be identified and bribery that takes place successfully remains hidden. However, proxy measures can be used such as surveys of employee or the numbers of hours of training given to high risk functions. Although a company may be reasonably assured that its anti-bribery Programme is well designed and adequately effective, the company will need to reassure its stakeholders. This can be done through transparency of its activities and reporting on its anti-bribery Programme. SET therefore provides some examples of measures that can be used to report externally.

5 Carrying out the Self-Evaluation

There are 241 Core Indicators and whilst at first sight this may appear to be a challenging number there are many areas of organisational activity that need evaluation and an individual area to be assessed may have only a small number of indicators e.g. for facilitation payments there are seven indicators. Not all indicators will be relevant to a company's particular circumstances or approach to anti-bribery, for instance the company may not have agents. SET can be completed fully using all relevant indicators or the evaluator may adopt a staged approach focusing on a particular set of indicators. SET will not provide a benchmark for comparison between companies as individual companies' circumstances will vary according to their business structure, sectors, markets, risks of bribery and their risk approaches.

In completing an indicator, the evaluator can record an assessment of the company's status and supporting evidence using columns described below.

Υ	Yes, the company assesses it meets that indicator
N	No, the company assesses it does not meet that indicator
Unclear	Uncertain what the company's position is
N/A	Not applicable
In plan	Work is in progress or in plan to meet the indicator
Plan date	The date by which the work in progress or plan will be completed
Rating	This allows the evaluator to record an assessment of how effectively a procedure is implemented. It is suggested the evaluator use a scoring method such as that given below. This column is not applicable to policy indicators and the cells are blanked
Comment.	A short comment can be inserted in the electronic form or a reference made to a comment can be on an attachment sheet.
Evidence	It will be helpful for future users of the Self-Evaluation or for when carrying out further evaluation if the source of evidence is recorded for the evaluation given. This can be done by inserting a reference in the electronic form to an attachment giving details of the evidence and where it can be found such as a policy document. If a Core Indicator is not answered or is evaluated as less than good practice, it will be helpful for future evaluations or any external assurance if the reasons for the evaluation are recorded and, if appropriate, why it was decided that action was unnecessary.

The evaluator may wish to record strengths and improvement areas and boxes are provided for this after each section.

The SET indicators cover all activities referenced in the Business Principles for Countering Bribery (2009 Revision). In completing the Core Indicators, the evaluator can refer to the TI Business Principles Guidance Document which gives detailed background to implementing an anti-bribery Programme. It can be found on the Transparency International website www.transparency.org.

Effectiveness rating

The evaluator may wish to record an assessment of the effectiveness of implementation of a procedure using a scale such as that proposed below.

4	There is extensive evidence that the procedure is implemented effectively and consistently across the
	company or entity being assessed
3	There is some substantial evidence that the procedure operates well and is implemented consistently
	across the company or entity
2	There is documented evidence that implementation takes place though room remains for improvement in
	performance or in the consistency of application of the procedure across the company or entity
1	There is some anecdotal or limited documented evidence but implementation of the procedure is uneven
	in performance or in the consistency of application across the company or entity
0	There is no evidence to show that the procedure is implemented adequately

External reporting indicators

The company can benefit in various ways from reporting publicly on its Programme. It can enhance credibility with stakeholders for its anti-bribery efforts; it can help drive internal performance and it can assist in deterring attempts at corruption by making clear how seriously the company acts in implementing its no-bribes policy. SET offers a range of suggested reporting indicators at two levels. *Basic Reporting Indicators* (marked in bold and larger font) are recommended as the basic level that companies should be reporting and *Supporting Reporting Indicators* are suggestions for other areas where companies may choose to extend their reporting.

Reporting the results of the evaluation to management

Following completion of the self-evaluation, the evaluator can prepare a summary report identifying strengths, improvement areas and a timetable for action. The report can include comments on issues and areas of concern with assignment of responsibilities for actions and a timetable for their achievement. The report should be considered for submission to responsible management and Board committees such as the Audit or Governance Committees or, if they exist, the risk management or corporate responsibility committees and ultimately to the Board of Directors or owner. The conclusions of the reviews should be documented and attached to the self-evaluation report with needed improvements identified and any action plan. The self-evaluation report can be used as the basis for a verification or assurance review whether carried out by an internal department or by an external independent verifier.

Self-evaluation exercises should be carried out regularly to assess progress against the agreed actions. The initial evaluation will provide a benchmark against which progress can be assessed. Problematic areas should be reviewed frequently until deficiencies are remedied. Some companies, especially those with a listing in the US, should consider any potential legal implications of findings from an evaluation of their anti-bribery Programmes. For the purpose of legal protection, a company may wish to have the evaluation carried out at the direction of its legal counsel (the evaluator would report to the legal counsel) as this may afford attorney-client privilege. ¹

Web-based software version of SET

TI has collaborated with Enablon, a leading provider of corporate responsibility management software, to produce a web-based software edition of SET, Enablon Anti-Bribery System (ABS). For more information about the Enablon ABS solution please see: www.enablon.com/abs.

¹ The US Department of Justice has provided guidance that cautions prosecutors that attorney-client communications should be sought only in rare circumstances (US Department of Justice, McNulty Memorandum, December 12, 2006).

6 Conditions of use

Transparency International accepts no liability (including liability in negligence) for and gives no undertakings concerning the accuracy, completeness or fitness for the purpose of the information provided or the results, feedback or other information deriving from use of SET. Before relying on any information or material derived from use of SET in any important matter, users and third parties should carefully evaluate its accuracy, currency, completeness and relevance for the purposes, and should obtain any appropriate professional advice relevant to their particular circumstances. The user is bound to inform any subsequent recipient of information or material derived from use of SET of such terms.

Completion of SET will not imply endorsement by Transparency International in any way of the design or effectiveness of the user's anti-bribery Programme.

7 Self-Evaluation indicators

7.1 The Principles

Prohibition of bribery in any form

The first of the two Business Principles is: 'The enterprise shall prohibit bribery in any form whether direct or indirect'. The company's Programme must be based on a policy of zero tolerance of bribery. This will be a clear written statement that the company prohibits bribery and that it will not tolerate its directors, employees or third parties in their relationship with the company, being involved in bribery whether by offering, promising, soliciting, demanding, giving or accepting bribes or behaving corruptly in the expectation of a bribe. An example no-bribes statement is: 'The company has a zero tolerance of bribery and corruption. This policy extends to all the company's business dealings and transactions in all countries in which it or its subsidiaries and associates operate. This policy is given force in a detailed anti-bribery Programme which is constantly revised to capture changes in law, reputation demands and changes in the business. All directors and employees are required to comply with this policy.'

A definition of bribery will help the company identify the scope of risks. The definition could be adopted from one already in use such as that in the Business Principles which is: 'the offering, promising, giving, accepting or soliciting of an advantage as an inducement for an action which is illegal or a breach of trust.' It can be further defined by detailing the various forms of bribery presenting greater risk and its extension to the company's relations with third parties.

			Υ	N	Un- clear	In plan?	Plan date	Comment	Evidence reference
1	Does the company of zero tolerance of	y have a stated formal policy of bribery?							
2	formally approved	tero tolerance of bribery been by the Board or equivalent owed company, the owner-							
3	Does the company means by bribery?	y have a definition of what it							
4	bribery in any form improper influence services, cash or i	mprehensive, covering n which might result in e including any gifts or n-kind, bribery of public e-to-private bribery?							
5	Does the company	y prohibit all forms of bribery place directly or through third							
6	soliciting, arrangin employee's benefi	y prohibit an employee from g or accepting a bribe for the t or that of the employee's sociates or acquaintances?							
7	statement such as	y have a high level public a Corporate Values acludes a commitment to							
8	equivalent policy of	ve a Code of Conduct or document which includes an of the no-bribes policy?							
Ctro	engths				•			•	
	rovement areas								
To									
	nments								

Exte	ernal reporting basic indicator	Y	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
9	Statement of the policy of zero tolerance of bribery								

Commitment to an anti-bribery Programme

The second of the two Business Principles is: 'The company shall commit to the implementation of a Programme' to counter bribery'. The company must give substance to its zero tolerance of bribery policy through developing and committing publicly to a detailed anti-bribery Programme. The commitment should be made formally with written approval by the Board and supported by management as this will set out the company's aims for implementing its no-bribes policy. Demonstrating commitment to a Programme is also important as it provides an impetus and the leadership for development of a comprehensive Programme. The Programme can be communicated by publication in such as a brochure setting out in some detail guidance for employees or business partners on how the company's no-bribes policy should be complied with.

			Υ	N	Un- clear	N/A	In Plan?	Plan date	Comment	Evidence reference
10	Is there an expre	essed commitment to gramme?								
11		ny have a formal Programme policy of zero-tolerance of								
12	If there is not an integrated Programme does the company have some elements of a management system for countering bribery?									
13	by the Board or e	nme been formally approved equivalent body or, if a family , the owner-manager?								
Stren	gths	-								
Impro	ovement areas									
To do)									
Com	ments									

7.2 Development of the Programme for countering bribery

Once the company has decided its policy of zero tolerance of bribery and committed to introducing a Programme it must give substance to this by developing a detailed anti-bribery Programme as described in the Business Principles for Countering Bribery and the TI Six Step Implementation Process. The development of the Programme is not a one-off exercise but a continuous process of implementation, monitoring, reporting and improvement.

Design

		Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
14	Does the Programme clearly and in reasonable detail, articulate values, policies and procedures to be used to prevent bribery from occurring in all activities under the company's effective control?									

Strengths	
Improvement areas	

² The Programme is the whole of the company's anti-bribery efforts specifically including its values, code of conduct, detailed policies and procedures, risk management, internal and external communication, training and guidance, internal controls, oversight monitoring and assurance.

Busi	ness Princip	les for Countering	g Br	iber	y: TI	Self-E	valuati	on Too	ol		
To de											
Com	ments										
							Un-	In	Plan		Evidence
Ext	<u>ernal reportii</u>	<u>ng basic indicator</u>	<u>_</u>	Υ	N	N/A	clear	plan?	date	Comment	reference
15	Description Programme	of the anti-briber	ry								
Doc	umentation										
docur with o provid vulne	ment control for consistency of ded. Without a rabilities from b	ement process, the a the principal policies approach, policies a detailed documente ribery, procedures ma d the sanctions proced	and nd ped Ped be	proceo Progra ad h	edures dures amme loc w be c	es. This to be anti-b ith gaps hallenge	enables tracked ribery sy and ina ed when	roles and kep ystems of dequacion applied.	nd respon ot up-to-c may not	nsibilities to date and ar identify ar	be defined audit trail ad address king to out-
			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
16	Is the Programm	e documented?						uate			Telefelice
			•				•			•	•
	ngths										
Impre To de	ovement areas										
	ments										
An ef risks. enabl	fective anti-bribe A risk assessmes the company	ery Programme will be nent exercise is crucia to identify the areas ne and set in place me	e on al to most	e taild deve	ored loping	to the c g an eff bribery,	ompany' ective ar the pote	nti-briber ntial imp	y Programact and, v	mme. Risk a within its risl	assessment
			Υ	N	N/	Un-	ln mlan2	Plan	Rating	Comment	Evidence
17		e Programme was a risk ied out to determine the of bribery to the			_ A	clear	plan?	date			reference
18	If a risk assessm	ent was carried out, is tailored to reflect the isks identified?									
19	benchmarked ag	nme when developed painst the Business untering Bribery?									
	ngths										
To de	ovement areas										
	ments										
Exte	rnal reporting sup	pporting indicator		Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
20		benchmarking against les for Countering Bribery									

³ Such as a brochure setting out in some detail guidance for employees or business partners on how the company's no-bribes policy should be complied with.

Consistency with anti-bribery laws

It is usual for a company to state publicly a policy to comply with the laws and regulations in all the countries in which the company and any subsidiaries operate. Thus it should be made clear to employees and intermediaries that they should make it their business to understand what the local laws provide, the risks and sanctions that apply as well as alerting them to the extra-territorial reach of anti-bribery laws of the OECD and other countries. Before introducing policies and procedures the company should make sure they are consistent with local laws.

			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
21	should be consis	that the Programme stent with all relevant in all the jurisdictions in any transacts its									
22	Programme is co relevant anti-brib	pery laws in all the hich the company									
Strer	ngths										
	ovement areas										
To d)										
Com	ments										
Evt	ernal reporti	ng basic indicator	•	v	N	N/A	Un-	In	Plan	Comment	Evidence
	1	ng basic indicator		Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
Ext 23	Statement of policy is to all relevant all the juris	ng basic indicator that the company be consistent wit anti-bribery laws dictions in which ny transacts its	's th in	Y	N	N/A				Comment	
23 Emp	Statement of policy is to all relevant all the juris the comparabusiness	that the company be consistent wit anti-bribery laws dictions in which ny transacts its	's th in				clear	plan?	date		reference

		Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
24	Were employees consulted when developing the Programme?									
25	Were unions, works councils or other employee representatives consulted in developing the Programme?									

Strengths	
Improvement areas	
To do	
Comments	

Monitoring emerging best practices and engagement with interested parties

The company must remain vigilant to be aware of changing circumstances and corporate practices, legislation and bribery risks and it should adjust its Programme accordingly. Through consultation with interested parties the company can learn of concerns, issues and improvements that can be made to the Programme and it can communicate further its no-bribes policy, approach and commitment. The company should define its key interested parties and these can include opinion formers and stakeholders such as investors, customers, peer companies, business partners, the business community and associations, civil society, governments and communities.

			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
Does the company have a procedure to ensure that it is informed of all internal and external matters material to the effective development and implementation of the Programme, and in particular, emerging best practices?											
27 Does the company have a procedure for engagement with relevant interested parties?											
Strengths											
	ovement areas										
To do											
Com	ments										
Exter	External reporting supporting indicator			Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
28	Description of engagement with interested parties and any resulting actions										

7.3 Specific forms of bribery

The most prevalent forms of bribery will require clarification of the no-bribes policy through detailed policies and use of judgement. The Programme should deal with these appropriate to the assessed risk.

7.3.1 Political Contributions

A political contribution is a contribution, financial or in kind, to support a political cause. Defining what is a political contribution presents some difficulty.. Financial contributions can include loans. In-kind contributions can include gifts of property or services, advertising or promotional activities endorsing a political party, the purchase of tickets to fundraising events and contributions to research organisations with close associations with a political party. The release of employees without pay from the employer to undertake political campaigning or to stand for office could also be included in the definition..

Political contributions can be a legitimate way for a company to support the democratic process by providing financial and other support to assist political parties to carry out their role but laws and practices can vary between countries. Political contributions can be vulnerable to abuse with companies using contributions to gain undue influence to win contracts or shape legislation favourable to their business. Some companies prohibit all political contributions because of the risks attached and the potential to damage reputation.

			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
29	contributions who indirectly?	policy covering political ether made directly or									
30	Does the compa political contribut	ny have a definition of tions?									
31											
32	Is there a proceed in the books any made? ⁴										
Stren	aths										
	vement areas										
To do											
Com	nents										
Polic	y allows pol	ıs		L NIZ I							
			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
33	If the policy is to allow political contributions, does it cover making political contributions directly or indirectly in jurisdictions in which the company does not have a presence?										
34	If the policy is to contributions doe political contribut accordance with										
35	If the policy is to contributions Is t	allow political here a review and ure with designated									
36	include checks to contributions are indirectly to politi organisations or	individuals engaged in of obtaining advantage									
Stren	athe	<u> </u>									
	yens ovement areas										
To do											
Com	nents										
Exte	ernal reportii		Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference	
37	-								udio		101010100
38	Details of all political contributions made by the company and its subsidiarie or a statement that it has ma										

⁴ Even if there is a policy not to make political contributions, such contributions may be made either inadvertently or in contravention of the policy – in such cases they must be recorded correctly

10.010.0				

7.3.2 Charitable Contributions and Sponsorships

Charitable contributions

Charitable contributions can present risk as they involve payments made without tangible return and may be used as a subterfuge or route for bribery. Donations can be steered for corrupt purposes to 'front' charitable, sporting or philanthropic organisations or used to create undue influence such as donating to a favoured cause of a decision maker or customer. Donations made through an intermediary present further risk as they can be subject to less control and follow-up. If the company has a foundation or trust it may fall outside the company's Programme, donations may be made without reference to the company and might be seen by stakeholders as undue influence on a decision maker for a potential contract.

					NI/	Ha	l	Diam			Fridance
			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
39	Is there a written charitable contrib										
40	ensure that char	dures and controls to itable contributions are obterfuge for bribery?									
41		r and approval aritable contributions levels of approval?									
42		dure to monitor putions to ensure that date as a subterfuge for									
43		dure to record charitable curately in the books?									
44	are that entity's or procedures and	has a foundation or trust contributions subject to controls to ensure they a subterfuge for bribery dvantage for the									
Stren											
Impro	ovement areas										
	ments										
Comm	omo										
Exte	ernal reporti	ng basic indicator		Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
45	Policy and criteria for charitable contributions										
Details of all charitable contributions made by the company and its subsidiaries											

Sponsorships

Sponsorships unlike charitable contributions are made for business objectives and usually for brand or reputation management purposes. They can present risk as they involve payments made for services or benefits that are often hard to measure and track. Sponsorships can be subject to kickbacks; funds can be steered for corrupt purposes to 'front' charitable, sporting or philanthropic organisations or used to create undue influence such as sponsoring a favoured cause of a decision maker or a customer. Hospitality is often tied into sponsorship and can be inappropriate when the tickets and entertaining are of high value such as attending a major sporting occasion. For all these reasons the company should have a precise documented policy for sponsorships supported by selection criteria made public, review procedures and detailed controls including evaluation of sponsorships made. If the sponsorship policy is clearly defined then this can assist in resisting any approaches for bribes to be made using sponsorship.

			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
47	Is there a written sponsorship?	policy covering									
48		lures and controls to sorships are not used for bribery?									
49		lures for approval and sorships which are in nal purchasing									
50	Is there a proced sponsorships to used as a subter	ensure that they are not									
Strer	ngths										
	ovement areas										
To de	0										
Com	Comments										
Ext	ernal reportii	Y	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference		

51 Policy and criteria for sponsorships 52 Details of all sponsorships made

7.3.3 Facilitation Payments

Facilitation payments are small bribes made to secure or expedite the performance of routine official action to which the company is entitled. The definition should be precise and unambiguous as this will help clarify how to handle request for bribes and extorted demands. Facilitation payments are problematic as they are illegal in most countries though they remain widespread and may be paid on behalf of the company by agents or other similar intermediaries. The dividing line between facilitation payments and bribes is not easily drawn and can weaken the company's ability to implement its anti-bribery Programme. The policy for facilitation payments should be aligned to the overall no-bribes policy and will provide the platform for procedures to eliminate or control such payments and to ensure that the company complies with laws whether anti-corruption or taxation. In some cases the demand for facilitation payments may be accompanies by a threat to safety or health – these are extorted payments and the company should provide guidance to employees and agents on how to handle these safely and where to get advice.

	V N N/ Un- In Plan Rating Comment Evidence												
		Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference			
53	Is there a written	nolicy covering			A	Clear	pian :	uale			reference		
55	facilitation payme		ш	ΙШ	ш	ш							
	-aoimaion payin												
54	Does the policy i	include a definition of	\vdash	\vdash \vdash	\vdash \vdash	$\overline{}$							
34	54 Does the policy include a definition of facilitation payments?				ш	ш							
	Taomication paymonto.												
55	Does the policy	prohibit facilitation	П	\vdash \Box									
00	payments?	promon radination											
	,												
56	If the policy does	s not prohibit facilitation	П	П	П		П						
		does it require the											
	company to work												
	eliminate such p			<u> </u>]						
57		ny have controls and plement its policy on	ш	ΙШ	Ш	ш							
	facilitation payme												
	, ,												
58		ny have a procedure to y in the books any	ш	$ \sqcup $	Ш								
	facilitation paym	ents made? ⁵											
59		ny have a procedure to	\vdash	\vdash		-							
59		entation of its policy on	ш	╽╚	Ш	ш							
	facilitation payme												
	1 , , ,		Щ.	1	ш								
Stren	athe										1		
	ovement areas												
To do													
Com	ments												
External reporting basic indicator					N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference		
							clear	pian?	uale		reference		
00	Policy for facilitation payments												
61	61 Measures of employee							ΙП					
		oout facilitation											
	i illuulilles al	Juul laciiilaliuli											

7.3.4 Gifts, Hospitality and Expenses

channel or hot line

payments made to the advice

Gifts, hospitality and expenses present risks related to bribery. They may be used by corrupt third parties to manoeuvre the company's employees to a position of obligation and prepare the way for a corrupt act or by an employee corruptly to build favours with prospective clients. Negligence, inexperience and ignorance can equally be risks when giving or receiving gifts, hospitality and expenses. Inappropriate gifts, hospitality or expenses given to a potential client may cause offence or infringe the client's own rules and could lead to exclusion from bidding from business. A further risk is that in some societies there are gift giving cultures and it may prove difficult for employees to know where to draw a line. Because of the high risks attached to gifts, hospitality and expenses, the company should have a clear written policy supported by communications and guidelines, controls and detailed procedures. Controls can include thresholds for the value of gifts, hospitality and expenses and can be made flexible to account for local customs and the varying financial value of such expenses in different countries.

⁵ Even if the policy prohibits facilitation payments there may be some such payments made either as a violation of the policy or because of threats to safety or health.

			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
62	•	ny have written policies spitality and expenses?									
63	receipt of gifts, he whenever these operceived to affer business transactersonable and business transacters.	rohibit the offer or ospitality or expenses could affect or be ct the outcome of tions and are not ona fide expenditures?									
64	of gifts, hospitalit used as a subter	•									
65	including thresho procedures, to er company's policie	ures and controls, olds and reporting nsure that the es relating to gifts, expenses are followed?									
66	hospitality or rein conform to the la	ure to ensure that gifts, nbursed expenses ws of the countries nade or received?									
67	employees to know	uidelines to enable ow how to handle the g of gifts, hospitality									
68		ure to communicate to uidelines for gifts, penses?									
69	•	ure to communicate to s the guidelines for and expenses?									
Stren	athe										
	ovement areas										
To do											
Comr	nents										
Exte	ernal reportir	ng basic indicator	<u>'S</u>	Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
Policies and guidelines for gifts, hospitality and expenses											
Number or percentage of countries in which the company operates in which there are procedures to contro gifts, hospitality and expenses											

7.4 Programme Implementation Requirements

7.4.1 Organisation and Responsibilities

This section reviews the extent to which the company has an appropriately structured organisation that assigns responsibilities and accountability for performance and compliance of the Programme. Success in implementing the Programme will depend greatly on the ability of support functions such as finance, legal, security and internal audit and the company should ensure they have the skills and resources to implement the Programme. Operational functions should accept the value of the Programme and carry it through their departments.

Commitment to a Programme and assignment of responsibilities

			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
72	body or owner-m anti-bribery polic based on the Bus Countering Bribe										
73 Does the Board of Directors or equivalent body provide oversight to the Programme either directly or through a Board committee?											
74		eutive responsible for Programme is carried with clear lines of									
75 Does a director or senior manager have responsibility for implementing the Programme?											
76	0	responsibility and d to managers for Programme?									
Stren	orth o										
	ovement areas										
To do											
Comr	ments										
							Un-	In	Plan		Evidence
Exte	External reporting basic indicator				N	N/A	clear	plan?	date	Comment	reference
77	77 Description of the company's organisation for implementation of the Programme										

Demonstration of commitment by Board and management

Board and management commitment means that they should do more than provide formal commitment and oversight. Members of the Board, senior management or the owner-manager should be seen by employees and business partners to be active in the support of the Programme. This means not only acting clearly with integrity but speaking at employee and external events, communicating through internal and external channels and above all providing leadership and example.

		Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
78	Does the Board or equivalent body or owner-manager demonstrate visible ar active commitment to the Programme?									
79	Do the Chairman and Chief Executive Officer demonstrate visible and active commitment to implementation of the Programme?									
80	Do the Board and senior management provide an example for transparency and integrity through their own behaviour?									
81	Does the company make compliance with the Programme mandatory for directors?									
82	Is there a sanctions procedure for breaches of the Programme by Directors?									
Stren	ngths									
	ovement areas									
To do	ments									
Comm										
Exte	ernal reporting basic indica	<u>tor</u>	Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
83	Evidence of the commit									

7.4.2 Business relationships⁶

Whilst the focus of the company's Programme will be on its internal systems and the attitude and behaviour of its employees and any contract staff, the company should recognise that this will be insufficient in carrying out an effective anti-bribery Programme. Bribery can take place through agents and other intermediaries and the company may be liable for investigation and prosecution for acts carried out by third parties. Employees too can be subject to approaches and offers from third parties. Therefore, the company should monitor and encourage anti-bribery performance in its related companies and third parties.

7.4.2.1 Subsidiaries

If the company has effective control of a subsidiary, regardless of the location of the subsidiary or the nationality of its decision-making management the company must insist on the same level of implementation of its Programme as in its own organisation. A particular problem exists in certain developing countries, many of which have a poor record in relation to corruption that foreign investors are not allowed to hold a controlling interest in local business entities.

Implementing the Programme across the company and its subsidiaries

			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
84	company's Programme in all business entities over which it has effective control?										
85	Are there proced policy?	lures for applying this									
Stren	gths										
Impro	ovement areas										
To do)										
Com	ments										
Exte	ernal reportii	ng basic indicator		Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
Extent to which the Programme is implemented in all the entities under the company's effective controusing measures such as numbers or percentage of employees, value of turnover countries, business units											

⁶ The provisions apply also to non-controlled subsidiaries, consortium partners, teaming agreements and nominated sub-contractors

Country general managers' accountability

If the company has subsidiaries, the general managers are important to the implementation of the Programme as they are the visible face for the Programme for the subsidiary and it will be their commitment that will drive its implementation.

imple	mentation.										
			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
87	managers of sub	y's policy to hold general osidiaries accountable on of the Programme?									
88	regular written a	dure for general sidiaries to provide ssurance that the parent ramme is implemented?									
Stren	gths										
Impro	ovement areas										
To do)										
Com	ments										
Fuston				V		NI/A	Un-	In	Plan	Commont	Evidence
89	Number/percent	oporting indicator age of country Ger	neral	Y	N	N/A	clear	plan?	date	Comment	reference
69		king written reports	or the								
Succe legal, implei should	ess in implemer security and i ment the Progr d accept the va	rational functions Inting the Programme Internal audit and the Iramme. Operational foliule of the Programme Intracting and purchain	will of corumnic coru	mpan ons, carry	y sheespeed it in the second i	ould ma cially th rough th	ike sure ose assi ieir depa	they hat essed as rtments.	ive the s having The prim	skills and re high risk from the functions	esources to om bribery,
			Υ	N	> Z	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
90	support and ope	dures to ensure that rational functions have sources to assist in Programme?									
91	and marketing po where risks of br	dures to examine sales rocedures regularly ribery apply and to opriate remedies?									
92	regularly where	dures to examine purchasing procedures risks of bribery apply appropriate remedies?									
Stren	athe										
	ovement areas										
To do)										
Com	ments										

7.4.2.2 Significant investments

Significant investments can be where the investee is not a subsidiary but the company has a substantial financial stake in the entity and has some influence. When making a significant investment it may not be possible to insist on implementation of a Programme equivalent to that of your company's but yourcompany will wish to ensure that the investee complies with laws, that the value of the investment is protected from damage caused by bribery incidents and to avoid any risk of prosecution.

			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
93	implementation of equivalent to its	to encourage the of a Programme own in companies in any has a significant									
94	implementation of equivalent to its which the compa- investment?	own in companies in any has a significant									
95		dure to carry out due acy risks' for mergers ?									
Stren	ngths										
•	ovement areas										
To do											
Com	ments										
Exter	nal reporting sup	pporting indicator		Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
96		e company's policy for ments and how it is									
7.4.2	2.3 Policy fo	or business rela		•	DS N/	Un-	In	Plan			Evidence
97	la thora a policy	to require or encourage	Y	N	A	clear	plan?	date	Rating	Comment	reference
97	the implementati equivalent to its	to require or encourage on of a Programme own in entities with any has significant aships?				Ш					
- 1					l	-116	Un-	in	Plan		Evidence
	_	ng basic indicator		Y	N	N/A	clear	plan?	date	Comment	reference
98	company e	to its business									

7.4.2.4 Joint ventures and consortia

In some industries, by tradition, for risk sharing or to meet local laws, it is common to conduct business through the formation of joint ventures or consortia. A company entering a joint venture or consortium ('venture') will be attaching its reputation to the venture and may also be liable criminally and in the civil courts for the venture's actions including violations related to bribery. As such, it will be necessary to carry out due diligence before entering a venture and the company should have a procedure to assess the existence and scope of issues that could affect its partners or the operation of its ventures. If the company is not the managing partner and is unable to persuade the other partners that the venture should adopt a Programme consistent with the company's then, if it is decided to proceed with the arrangement, a strategy should be planned for exiting the venture if a bribery violation occurs. This will include contractual protection giving the right to exit and to carry out close monitoring of the activities of the venture. If deficiencies are found then actions can include requiring correction of deficiencies in the implementation of the Programme; application of sanctions; or termination of its participation in the joint venture or consortium.

Due diligence on joint ventures and consortia

			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
99		dure to conduct due entering into a joint ortium?									
Stren	ngths										
Impre	ovement areas										
To do	0										
Com	ments										
Exter	rnal reporting sup	pporting indicator		Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
100		hich due diligence has the company's joint vent									
1ppl	lying the Pro	gramme to joint v	entu	ıres	and	conso	rtia wh	ere eff	ective d	control ex	ists
			Υ	N	N/	Un-	ln nlan?	Plan	Rating	Comment	Evidence
101	ventures and cor company mainta have Programme	to ensure that the joint nsortia over which the ins effective control es consistent with its	Y	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
101	ventures and cor company mainta have Programme own? Is there a proced joint ventures an the company ma	nsortia over which the ins effective control	Y	N	-				Rating	Comment	
102 Stren	ventures and cor company mainta have Programme own? Is there a proced joint ventures an the company ma have Programme own?	nsortia over which the ins effective control es consistent with its dure to ensure that the d consortia over which intains effective control	Y	N	-				Rating	Comment	
102 Stren	ventures and cor company mainta have Programme own? Is there a proced joint ventures an the company ma have Programme own?	nsortia over which the ins effective control es consistent with its dure to ensure that the d consortia over which intains effective control	Y	N	-				Rating	Comment	
102 Strent Impro	ventures and cor company mainta have Programme own? Is there a proced joint ventures an the company ma have Programme own?	nsortia over which the ins effective control es consistent with its dure to ensure that the d consortia over which intains effective control	Y	N	-				Rating	Comment	
Stren Impro To do Com	ventures and cor company mainta have Programme own? Is there a proced joint ventures an the company ma have Programme own? ngths ovement areas oments	nsortia over which the ins effective control es consistent with its dure to ensure that the d consortia over which intains effective control	Y	N	-		plan?	date	Plan	Comment	reference
Stren Impro To do Com	ventures and cor company mainta have Programme own? Is there a procedigint ventures and the company mainta have Programme own? Ingths overment areas ments The extent (nui joint ventures and the company maintains) The extent (nui joint ventures and the company maintains)	poorting indicator mber and/or percentage nd consortia that impler prammes that are consistent with a consortia over which intains effective control in the consistent with a	c) of ment			clear	plan?	date			reference

Where the company does not have effective control of a joint venture or consortium
--

		any does not have					,				
			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
104	effective control consortium is the known its Progra entities in the ve	any does not have of a joint venture or ere a procedure to make amme to the other nture and encourage Programme for the nt with its own?									
Strer	ngths										
Impr	ovement areas										
To do)										
Com	ments										
Mon	itoring joint	ventures and con	sort	ia							
			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
105	venture or conso							uate			reference
106	Does the compa monitor the Prog	ny have a procedure to									
107	are inconsistent Programme, is the	vision slicies and practices that with its own here a procedure for the appropriate action?									
Strer	ngths										
Impr	ovement areas										
To do)										
Com	ments										
Exit	strategy				N/	Un-	In	Plan			Evidence
400	Dana tha annun	and become a managed and	Y	N	A	clear	plan?	date	Rating	Comment	reference
108	that where it is u venture or conso consistent with it exit from the arra	ny have a procedure nable to ensure a joint ortium has a Programme is own, it has a plan to angement if bribery e reasonably thought to									
Strer	ngths										
Impre	ovement areas										
To de	0										
Com	ments										
Exter	nal reporting sup	porting indicator		Υ	N	Un- clear	In plan?	N/A	Plan date	Comment	Evidence reference

The procedures to ensure that the company does not channel improper payments through agents or other intermediaries? The plan	Busi	ness Princip	les for Counterin	g Bı	ribe	ry:	TI S	elf-E	valuat	tion To	ol		
terminated because of inconsistency with the company's Programme company's Programme													
This section applies to agents and similar intermediaries where there is a close relationship with the company as advisers, consultants and distributors. The Programme should be extended to intermediaries as they are or the high risk areas for bribes and kickbacks. They can be used by corrupt employees to keep bribe payment the books but also agents acting on their own initiative may become involved in bribery and thereby implicate company without its knowledge. Scrupulous due diligence in the selection of agents is the first and incontrover step but it must be supported by a no-bribes attitude and behaviour of the company's employees and any constaff. There is always a risk that an agent or other intermediary may commit malpractice and the company not protect itself by having the right to terminate the agreement with the agent. The presence of the clause will a signal from the start of the relationship that the company is committed to no-bribe and will protect the complex shallows a swift severance from an agent if something goes wrong.	109	terminated beca	use of inconsistency with										
as advisers, consultants and distributors. The Programme should be extended to intermediaries as they are or the high risk areas for bribes and kickbacks. They can be used by corrupt employees to keep bribe payment the books but also agents acting on their own initiative may become involved in bribery and thereby implicate company without its knowledge. Scrupulous due diligence in the selection of agents is the first and incontrover step but it must be supported by a no-bribes attitude and behaviour of the company's employees and any con staff. There is always a risk that an agent or other intermediary may commit malpractice and the company not to protect itself by having the right to terminate the agreement with the agent. The presence of the clause will a signal from the start of the relationship that the company is committed to no-bribe and will protect the complex of the company does not channel improper payments through agents or other intermediaries? **Due diligence on agents and intermediaries** **Due diligence before appointing agents and other intermediaries?** **It is it the company's policy to undertake due diligence before appointing agents and other intermediaries?** **It is it the company's policy to undertake due diligence before appointing agents and other intermediaries?** **It is there a procedure to provide guidance to properly document due diligence before appointing agents and other intermediaries?** **It is the theorem agents and other intermediaries?** **Strengths** **Improvement areas** **In does** **It is the company supporting indicator** **It is intermediaries agents and other intermediaries?** **It is intermediaries agents and other intermediaries?** **It is intermediaries agents and other intermediaries agents and other intermediaries?** **It is intermediaries agents and other intermediaries agents and other intermediaries agents and other intermediaries agents and other intermediaries?** **It is intermediaries agents and other intermediaries agents and other intermed	7.4.2	2.5 Agents	and other Intern	ned	iarie	es							
T N Clear N/A Plan? date Comment reference	as addithe higher the bookstep be staff. to pro a sign	visers, consultagh risk areas for cooks but also agany without its keut it must be suffere is always tect itself by haral from the stal	nts and distributors. To bribes and kickback gents acting on their consultation on their consultation on their consultation of the relationship to	The Fown us dues at or o nate that the formate that the formate that the following the found in the football	Progring initial initi	ramr can itive igen e an inter agre omp	me sl be u may ce ir d be rmed eme bany	hould used by become the secondary re- int with is contact.	be extended by corruption by corruption but of the may corruption but of the agmitted	ended to opt emplo olved in n of ager e compa nmit mal gent. The	intermedia byees to k bribery ar hts is the f iny's empl practice a presence	aries as they eep bribe pand thereby in irst and incooyees and a and the comper of the claus	vare one of ayments off applicate the attrovertible any contract pany needs se will send
The company does not channel improper payments through agents or other intermediaries?					Υ	N			N/A			Comment	Evidence reference
Y N N A Clear plan? Plan Rating Comment Evide refere	110	company does n payments throug	ot channel improper							T Iuii.	duto		reference
111 Is it the company's policy to undertake due diligence before appointing agents and other intermediaries? 112 Is there a procedure to undertake due diligence before appointing agents and other intermediaries? 113 Is there a procedure to provide guidance to employees for conducting due diligence before appointing agents and other intermediaries? 114 Does the company have a procedure to properly document due diligence reviews? 115 Strengths Improvement areas Improvement areas Improvement areas Improvement areas Improvement areas Improvement areas Improvement and or percentage of agents and other intermediaries that have been subjected Improvement area Improvement area Improvement area Improvement and or percentage of agents and other intermediaries that have been subjected Improvement area I	Due	diligence on	agents and inter	med	liari	es							
111				Υ	N			-			Rating	Comment	Evidence reference
diligence before appointing agents and other intermediaries? 113 Is there a procedure to provide guidance to employees for conducting due diligence before appointing agents and other intermediaries? 114 Does the company have a procedure to properly document due diligence reviews? Strengths Improvement areas To do Comments External reporting supporting indicator Y N Unclear plan? N/A Plan date Comment reference other intermediaries that have been subjected	111	due diligence be	fore appointing agents										
to employees for conducting due diligence before appointing agents and other intermediaries? 114 Does the company have a procedure to properly document due diligence reviews? Strengths Improvement areas To do Comments External reporting supporting indicator The supporting indicator of the supporting indic	112	diligence before	appointing agents and										
Does the company have a procedure to properly document due diligence reviews?	113	to employees for diligence before	conducting due appointing agents and										
Improvement areas To do Comments External reporting supporting indicator 115 Number and or percentage of agents and other intermediaries that have been subjected	114	Does the compa properly docume	ny have a procedure to]						
Improvement areas To do Comments External reporting supporting indicator 115 Number and or percentage of agents and other intermediaries that have been subjected	Stren	gths											
External reporting supporting indicator Y N Un- clear plan? N/A Plan date Comment Evide refere 115 Number and or percentage of agents and other intermediaries that have been subjected	•												
External reporting supporting indicator Y N clear plan? N/A date Comment refere 115 Number and or percentage of agents and other intermediaries that have been subjected													
External reporting supporting indicator Y N clear plan? N/A date Comment refere 115 Number and or percentage of agents and other intermediaries that have been subjected			J.										
other intermediaries that have been subjected of the control of th	Exter		<u> </u>		Y		N			N/A		Comment	Evidence reference
	115	other intermedia	ries that have been subje										

A !.	- 42				
Appoii	ıtıng (agents	ana	intermed	iaries

			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
116		dure for all agreements other intermediaries to broval of senior									
	management?										
117	and other interm appointment of t	he company's the requirements for									
Stren	athe	<u> </u>									
	ovement areas										
To do											
	ments										
Cont	ractual requ	irements to comp	ly w	vith t	he F	Un- clear	nme In plan?	Plan date	Rating	Comment	Evidence reference
118	Is there a policy	to require agents and	$\overline{}$		A	Clear	piaii :	uale			reference
110	other intermedia	ries to contractually with the company's				Ш					
119	have the contract in the event that	dure for the company to stual right of termination agents and other ay bribes or act in a tent with the									
	Programme?										
120	in all contracts w other intermedia of access to reco	dure to make provision with agents, advisers and ries relating to the right ords, cooperation in a similar matters contract?									
121		ny have a procedure to									
	provide its agent intermediaries w documentation e to comply with the Programme?	ith advice and explaining the obligation									
122	Is there a proced clearly to agents intermediaries th	dure to communicate and other se sanctions that would event of violation of its									
Stren	gths										
	ovement areas										
To do											
	ments										
						l lm	1 1		Plan		Fridana
Exter	nal reporting sup	porting indicator		Υ	N	Un- clear	In plan?	N/A	date	Comment	Evidence reference

them to comply with the company's

Programme

Compensation paid to agents and other intermediaries

		Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
124	Is there a policy that compensation paid to agents and other intermediaries is appropriate and justifiable remuneration for legitimate services rendered?									
125	Is there a procedure to ensure that compensation paid to agents and other intermediaries is appropriate and justifiable remuneration for legitimate services rendered?									
126	Is it the company's policy that compensation paid to agents and other intermediaries is paid through bona fide channels?									
127	Are there procedures to ensure that compensation paid to agents and other intermediaries is paid through bona fide channels?									
128	Is it the company's policy not to make payments to agents and intermediaries to off-shore accounts?									
129	Are there procedures to ensure that payments are not made to agents and intermediaries using off-shore accounts?									
Stron	atho									
Stren	ovement areas									
To do										
Com	ments									

Keeping of books and records by intermediaries

		Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
130	Is there a procedure to contractual require agents and other intermed to keep proper books and records available for inspection by the conductors or investigating authorities.	npany,								
Strer	ngths									
_	ovement areas									

Documenting the relationship

To do Comments

	Y	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
131 Does the company have a pro properly document material as the relationship with the agent or other intermediary?	pects of								

Monitoring agents and other intermediaries

		Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
132	Is there a procedure to monitor the conduct of the company's agents and other intermediaries?									
133	Does the company apply sanctions to agents and intermediaries that pay bribes or act in a manner inconsistent with the Programme?									
Exter	nal reporting supporting indicator		Υ	N	Un- clear	In plan?	N/A	Plan date	Comment	Evidence reference
134	Number of agents' and intermediaries' contracts terminated for violation of the Programme									

7.4.2.6 Contractors, Subcontractors and Suppliers

Contracting and purchasing are among the operational functions of high vulnerability to bribery and kickbacks. A clear public commitment to operating fairly and transparently and a public written policy of zero tolerance of bribes will enhance the reputation of the company and can deter bribe approaches. The company's code of conduct or business principles should carry a statement that the company is committed to integrity and will operate transparently and fairly in its business dealings. When awarding contracts, the company should communicate and demonstrate that its contracting and purchasing procedures are carried out in line with this commitment.

Fair and transparent procurement processes

		Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
135	Does the company have an explicit public statement to conduct its contracting and procurement practices in a fair and transparent manner?									
136	Does the company have procedures to carry out its contracting and purchasing in a fair and transparent matter to counter the risk of bribery?									

Strengths	
Improvement areas	
To do	
Comments	

Due diligence on contractors and suppli	iers	S
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		_				_				
		Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
137	Is there a procedure for undertaking due	П	П	A	clear	pian?	uate			reference
101	diligence, as appropriate, in evaluating		ш	ш	ш	ш				
	prospective contractors and suppliers to									
	ensure that they have effective anti-									
	bribery Programmes?									
138	Does the company have a procedure to	$\dagger \Box$	П	П	П	П				
.00	avoid dealing with contractors and			ш	ш					
	suppliers known or reasonably									
	suspected to be paying bribes?									
	suspected to be paying bribes:		l l							
Stren	gths									
Impro	ovement areas									
To do)									
Com	ments									
Exter	nal reporting supporting indicator		Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
139	Measure of contractors and suppliers on			+		Clear	pian	uale		reference
139	which due diligence carried out		ΙШ	$ \sqcup$			Ц			
	which due diligence carried out								1	
Com	municating the Programme to	o coi	ntrac							
Com	municating the Programme to	Y	ntrac N	N/	Un-	In	Plan	Rating	Comment	
								Rating	Comment	
	Does the company have a policy to make known its anti-bribery Programme			N/	Un-	In	Plan	Rating	Comment	
	Does the company have a policy to make known its anti-bribery Programme			N/	Un-	In	Plan	Rating	Comment	
	Does the company have a policy to			N/	Un-	In	Plan	Rating	Comment	
140	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers?	Y		N/	Un-	In	Plan	Rating	Comment	
140	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to			N/	Un-	In	Plan	Rating	Comment	
140	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme	Y		N/	Un-	In	Plan	Rating	Comment	
140	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme to contractors, subcontractors and	Y		N/	Un-	In	Plan	Rating	Comment	
140	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme	Y		N/	Un-	In	Plan	Rating	Comment	
140 141 Stren	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme to contractors, subcontractors and suppliers?	Y		N/	Un-	In	Plan	Rating	Comment	
140 141 Stren	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme to contractors, subcontractors and suppliers? gths overnent areas	Y		N/	Un-	In	Plan	Rating	Comment	
140 141 Stren Impro	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme to contractors, subcontractors and suppliers? gths overnent areas	Y		N/	Un-	In	Plan	Rating	Comment	Evidence reference
141 Stren Impro	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme to contractors, subcontractors and suppliers? gths overnent areas	Y		N/	Un-	In	Plan	Rating	Comment	
141 Stren Impro To do	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme to contractors, subcontractors and suppliers? gths overment areas one ments	Y	N	N/ A	Un-clear	In plan?	Plan date	Plan		reference
140 Strentinpro To do Comi	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme to contractors, subcontractors and suppliers? gths pyement areas ments nal reporting supporting indicator	Y		N/	Un-	In plan?	Plan date		Comment	reference
141 Strentimpro	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme to contractors, subcontractors and suppliers? gths overment areas overments nal reporting supporting indicator Measure of contractors and suppliers to we make known its anti-bribery Programme to contractors and suppliers?	Y	N	N/ A	Un-clear	In plan?	Plan date	Plan		reference
141 Strentimpro	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme to contractors, subcontractors and suppliers? gths pyement areas ments nal reporting supporting indicator	Y	N	N/ A	Un-clear	In plan?	Plan date	Plan		reference
141 Strentimpro	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme to contractors, subcontractors and suppliers? gths overment areas overments nal reporting supporting indicator Measure of contractors and suppliers to we make known its anti-bribery Programme to contractors and suppliers?	Y	N	N/ A	Un-clear	In plan?	Plan date	Plan		reference
140 Stren To dd Comm	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme to contractors, subcontractors and suppliers? gths prements mal reporting supporting indicator Measure of contractors and suppliers to with the Programme has been communicated	Y	<u>м</u>	N/ A	Un-clear	In plan?	Plan date	Plan		reference
140 Stren Impro To do	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme to contractors, subcontractors and suppliers? gths overment areas overments mal reporting supporting indicator Measure of contractors and suppliers to with the Programme has been communicated Measures of training given to contractors	Y	N	N/ A	Un-clear	In plan?	Plan date	Plan		reference
140 Stren To dd Comm	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme to contractors, subcontractors and suppliers? gths prements mal reporting supporting indicator Measure of contractors and suppliers to with the Programme has been communicated	Y	<u>м</u>	N/ A	Un-clear	In plan?	Plan date	Plan		reference
Strennimpro do Communication (143)	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme to contractors, subcontractors and suppliers? gths pyement areas ments mal reporting supporting indicator Measure of contractors and suppliers to withe Programme has been communicated Measures of training given to contractors suppliers	Y	<u>м</u>	N/ A	Un-clear	In plan?	Plan date	Plan		reference
140 Stren To dd Comm	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme to contractors, subcontractors and suppliers? gths pyement areas ments mal reporting supporting indicator Measure of contractors and suppliers to withe Programme has been communicated Measures of training given to contractors suppliers Results of surveys of contractors and	Y	<u>м</u>	N/ A	Un-clear	In plan?	Plan date	Plan		reference
Strennimpro do Committe 142	Does the company have a policy to make known its anti-bribery Programme to contractors, subcontractors and suppliers? Does the company have procedures to make known its anti-bribery Programme to contractors, subcontractors and suppliers? gths pyement areas ments mal reporting supporting indicator Measure of contractors and suppliers to withe Programme has been communicated Measures of training given to contractors suppliers	Y	<u>м</u>	N/ A	Un-clear	In plan?	Plan date	Plan		reference

monitoring the conduct of contract	ctors	and	Su	opiiers		

			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
Does the company have procedures to monitor significant contractors and suppliers to ensure they have effective anti-bribery Programmes?											
Stren	igths										
Impro	ovement areas										
To do)										
Com	ments										
External reporting supporting indicator					N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
Measure of monitoring of significant contractors and suppliers to ensure they have effective anti-bribery Programmes											

Right of termination of contracts with suppliers and contractors

		Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
147	Are there procedures for the company to have the right of termination in the event that contractors and suppliers pay bribes or act in a manner inconsistent with the company's Programme?									

Strengths	
Improvement areas	
To do	
Comments	

Exte	rnal reporting supporting indicator	Y	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
148	Number of contractors' and suppliers' contracts terminated for non-conformance with the company's Programme								

7.4.3 Human Resources

A Programme will succeed only if it has the support and commitment of employees. The implementation of a Programme touches on all aspects of Human Resources (HR) management. This section assesses the extent to which the HR policies and procedures support the Programme. These include recruitment, induction/orientation, training, performance appraisal, recognition, promotion and sanctions procedures. The success depends also on the involvement of employees in forming the initial Programme and its continuing improvement. Employee representatives can usefully be integrated with the project team developing the Programme.

Alignment of human resources practices with the Programme

		Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
149 150	Do the company's human resources practices including those for recruitment, training, performance evaluation, remuneration, recognition and promotion reflect the company's commitment to the Programme? Is there a procedure for the human						uate			reference
	resources practices relevant to the Programme to be developed and undertaken in consultation with employees, trade unions or other employee representative bodies as appropriate?									
Exte	ernal reporting basic indicato	r	Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
151	Description of how human resources practices are aligned to the anti-bribery policy	_						uate		releience
						l lle	1	Diam		Fridayaa
Fytor	nal reporting supporting indicator		Υ	N	N/A	Un-	In	Plan	Comment	Evidence
				- '		clear	plan?	date	Comment	reference
152	Description of how human resources practicely relevant to the Programme are developed undertaken in consultation with employee trade unions or other employee represent bodies as appropriate	l and s, ative				clear	plan?	date	Comment	reference
	Description of how human resources practicelevant to the Programme are developed undertaken in consultation with employee trade unions or other employee represent	l and s, ative				clear	plan?	date	Comment	reference
152	Description of how human resources practice relevant to the Programme are developed undertaken in consultation with employee trade unions or other employee represent bodies as appropriate Results of surveys of employees' awaren and understanding of the Programme Results of surveys of employees' percept of the company's commitment to its policy zero-tolerance of bribery	l and es, eative				clear	plan?	date		reference
152	Description of how human resources practice relevant to the Programme are developed undertaken in consultation with employee trade unions or other employee represent bodies as appropriate Results of surveys of employees' awaren and understanding of the Programme Results of surveys of employees' percept of the company's commitment to its policy	I and s, eative ess					plan?	date		reference
152 153 154 155	Description of how human resources prace relevant to the Programme are developed undertaken in consultation with employee trade unions or other employee represent bodies as appropriate Results of surveys of employees' awaren and understanding of the Programme Results of surveys of employees' percept of the company's commitment to its policy zero-tolerance of bribery Description of employee recognition and appraisal procedures related to anti-bribe	I and s, eative ess					plan?	date		reference
152 153 154 155 Stren	Description of how human resources practicely relevant to the Programme are developed undertaken in consultation with employee trade unions or other employee represent bodies as appropriate Results of surveys of employees' awaren and understanding of the Programme Results of surveys of employees' percept of the company's commitment to its policy zero-tolerance of bribery Description of employee recognition and appraisal procedures related to anti-bribe	I and s, eative ess					plan?	date		reference
152 153 154 155 Stren Impro	Description of how human resources prace relevant to the Programme are developed undertaken in consultation with employee trade unions or other employee represent bodies as appropriate Results of surveys of employees' awaren and understanding of the Programme Results of surveys of employees' percept of the company's commitment to its policy zero-tolerance of bribery Description of employee recognition and appraisal procedures related to anti-bribe gths ovement areas	I and s, eative ess					plan?	date		reference
152 153 154 155 Strent Impro	Description of how human resources prace relevant to the Programme are developed undertaken in consultation with employee trade unions or other employee represent bodies as appropriate Results of surveys of employees' awaren and understanding of the Programme Results of surveys of employees' percept of the company's commitment to its policy zero-tolerance of bribery Description of employee recognition and appraisal procedures related to anti-bribe gths ovement areas	I and s, eative ess					plan?	date		reference

 $^{^{7}}$ For assessing their commitment or contribution to the company's anti-bribery policy and procedures.

Protection of employees for refusing to pay bribes

			Υ	N	N/	Un-	In	Plan	Rating	Comment	Evidence
156	la it the company	da policy that no	Ė		Α	clear	plan?	date	ivating	Comment	reference
150	Is it the company employee will su	ffer demotion, penalty	Ш	Ш	Ш	Ш	Ш				
	or other adverse	consequences for									
		ribes even if such									
	business?	It in the company losing									
157		ures to make clear	П	П	П		П				
	through commun	ications that no				_	_				
		ffer demotion, penalty, consequences for									
		ribes even if such									
	refusal may resu										
158	business? Are there procedures to implement the			_							
156		that no employee will		Ш	Ш	Ш					
	suffer demotion,	penalty or other									
		uences for refusing to									
		if such refusal may pany losing business?									
	1000.1111.110.0011.	pany rooming parameter	1								
Strer	ngths										
Impr	ovement areas										
To do	0										
Com	ments										
Man	datory comp	liance with the pr	ogra	ımm	e ar	iu Sario	ctions				
Man	datory comp	liance with the pr	ogra Y	n N	N/	Un-	In	Plan	Rating	Comment	Evidence
		-						Plan date	Rating	Comment	Evidence reference
Man	Is there a policy	to make compliance			N/	Un-	In		Rating	Comment	
	Is there a policy with the Program employees?	to make compliance			N/	Un-	In		Rating	Comment	
159	Is there a policy with the Program employees? Is there a proced policy for employ	to make compliance ime mandatory for lure to implement the rees of mandatory			N/	Un-	In		Rating	Comment	
159	Is there a policy with the Program employees? Is there a proced policy for employ compliance with	to make compliance name mandatory for lure to implement the rees of mandatory the Programme?			N/	Un-	In		Rating	Comment	
159	Is there a policy with the Program employees? Is there a proced policy for employ compliance with Does the compare	to make compliance name mandatory for lure to implement the rees of mandatory the Programme?			N/	Un-	In		Rating	Comment	
159	Is there a policy with the Program employees? Is there a proced policy for employ compliance with Does the compar communicate cle	to make compliance time mandatory for			N/	Un-	In		Rating	Comment	
159	Is there a policy with the Program employees? Is there a proced policy for employ compliance with Does the compar communicate cleincluding those of sanctions that we	to make compliance to make mandatory for			N/	Un-	In		Rating	Comment	
159 160	Is there a policy with the Program employees? Is there a proced policy for employ compliance with Does the compar communicate cle including those of sanctions that we event of violation	to make compliance to make mandatory for fure to implement the rees of mandatory the Programme? In have procedures to early to employees of subsidiaries the could be applied in the profits Programme?			N/	Un-	In		Rating	Comment	
159	Is there a policy with the Program employees? Is there a proced policy for employ compliance with Does the compar communicate cle including those of sanctions that we event of violation Are there proced	to make compliance to make mandatory for fure to implement the rees of mandatory the Programme? In have procedures to early to employees of subsidiaries the could be applied in the profits Programme?			N/	Un-	In		Rating	Comment	
159 160	Is there a policy with the Program employees? Is there a proced policy for employ compliance with Does the compar communicate cle including those or sanctions that we event of violation Are there proced appropriate sanc	to make compliance to make mandatory for fure to implement the rees of mandatory the Programme? In have procedures to early to employees of subsidiaries the could be applied in the profits Programme?			N/	Un-	In		Rating	Comment	
159 160	Is there a policy with the Program employees? Is there a proced policy for employ compliance with Does the compar communicate cle including those of sanctions that wo event of violation. Are there proced appropriate sance the event of bread up to and including the compartment of the compartment.	to make compliance arme mandatory for for fure to implement the rees of mandatory the Programme? In have procedures to early to employees of subsidiaries the bould be applied in the profits Programme? Itures to apply titions to employees in the first programme in the programme of the Programme on the programme of the programm			N/	Un-	In		Rating	Comment	
159 160	Is there a policy with the Program employees? Is there a proced policy for employ compliance with Does the compar communicate cle including those of sanctions that we event of violation. Are there proced appropriate sance the event of breathers.	to make compliance arme mandatory for for fure to implement the rees of mandatory the Programme? In have procedures to early to employees of subsidiaries the bould be applied in the profits Programme? Itures to apply titions to employees in the first programme in the programme of the Programme on the programme of the programm			N/	Un-	In		Rating	Comment	
159 160 161	Is there a policy with the Program employees? Is there a proced policy for employ compliance with Does the compar communicate cle including those of sanctions that we event of violation. Are there proced appropriate sance the event of breaup to and including appropriate circum	to make compliance arme mandatory for for fure to implement the rees of mandatory the Programme? In have procedures to early to employees of subsidiaries the bould be applied in the profits Programme? Itures to apply titions to employees in the first programme in the programme of the Programme on the programme of the programm			N/	Un-	In		Rating	Comment	
159 160 161 162	Is there a policy with the Program employees? Is there a proced policy for employ compliance with Does the compar communicate cle including those of sanctions that wo event of violation. Are there proced appropriate sance the event of bread up to and including the compartment of the compartment.	to make compliance arme mandatory for for fure to implement the rees of mandatory the Programme? In have procedures to early to employees of subsidiaries the bould be applied in the profits Programme? Itures to apply titions to employees in the first programme in the programme of the Programme on the programme of the programm			N/	Un-	In		Rating	Comment	
159 160 161 162 Strer	Is there a policy with the Program employees? Is there a proced policy for employ compliance with Does the compar communicate cle including those of sanctions that we event of violation. Are there proced appropriate sance the event of bread up to and including appropriate circumous the comparison of the event of bread up to and including appropriate circumous the comparison of the event of bread up to and including appropriate circumous the comparison of the event of bread up to and including appropriate circumous the comparison of the event of bread up to and including appropriate circumous the comparison of the event of bread up to and including appropriate circumous the event of bread up to and including appropriate circumous the event of bread up to an event of the event of bread up to an event of the even	to make compliance arme mandatory for for fure to implement the rees of mandatory the Programme? In have procedures to early to employees of subsidiaries the bould be applied in the profits Programme? Itures to apply titions to employees in the first programme in the programme of the Programme on the programme of the programm			N/	Un-	In		Rating	Comment	
159 160 161 162 Strer	Is there a policy with the Program employees? Is there a proced policy for employ compliance with Does the compar communicate cle including those of sanctions that we event of violation. Are there proced appropriate sanctions the compart the event of breat up to and including appropriate circumous the comparison of the event of breat up to and including appropriate circumous the comparison of the event of breat up to and including appropriate circumous the comparison of the event of breat up to and including appropriate circumous the comparison of the event of breat up to and including appropriate circumous the comparison of the event of breat up to and including appropriate circumous the comparison of the event of breat up to and including appropriate circumous the comparison of the event of the	to make compliance arme mandatory for for fure to implement the rees of mandatory the Programme? In have procedures to early to employees of subsidiaries the bould be applied in the profits Programme? Itures to apply titions to employees in the first programme in the programme of the Programme on the programme of the programm			N/	Un-	In		Rating	Comment	
159 160 161 162 Strer Impro	Is there a policy with the Program employees? Is there a proced policy for employ compliance with Does the compan communicate cle including those a sanctions that we event of violation Are there proced appropriate sanct the event of breau p to and including appropriate circumous methods.	to make compliance the mandatory for the programme? It is a procedure to the programme? It is a procedure to the procedure to the programme? It is a procedure to the procedure the programme? It is a procedure the procedure the procedure the programme that procedure the procedur		N	N/ A	Unclear	In plan?	date			reference
159 160 161 162 Strer Impro Com	Is there a policy with the Program employees? Is there a proced policy for employ compliance with Does the compar communicate cle including those of sanctions that we event of violation. Are there proced appropriate sance the event of brea up to and including appropriate circumous the sance of the event of brea up to and including appropriate circumous sance of the event of brea up to and including appropriate circumous sance of the event of brea up to and including appropriate circumous sance of the event of brea up to and including appropriate circumous sance of the event of the	to make compliance time mandatory for		N	N/ A	Un-clear	In		Rating Plan date	Comment	
159 160 161 162 Strer Impro	Is there a policy with the Program employees? Is there a proced policy for employ compliance with Does the compar communicate cle including those of sanctions that we event of violation. Are there proced appropriate sance the event of breat up to and including appropriate circumous	to make compliance time mandatory for	Y	N	N/ A	Unclear	In plan?	date	Plan		reference
159 160 161 162 Strer Impro Com	Is there a policy with the Program employees? Is there a proced policy for employ compliance with Does the compar communicate cle including those of sanctions that we event of violation. Are there proced appropriate sance the event of breat up to and including appropriate circumous	to make compliance time mandatory for	Y	N	N/ A	Un-clear	In plan?	date	Plan		reference

7.4.4 Training

Education and training is critical to the company's anti-bribery efforts and is fundamental in obtaining the commitment of directors and employees to the Programme. The overall purpose of the training programme will be to support the company's culture of zero tolerance of bribery. The company should ensure that recruits (including appointments to the Board) are given training in the Programme on joining the company or upon appointment in the case of agents. It should be mandatory for employees to comply with the Programme and recruits should be trained in what this means in practice and the sanctions that could be applied in the event of a breach of the policy.

Training of directors, managers and employees

			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
164	is given to recruit understand the c know the compar the sanctions pro a violation?	ction/orientation training is so that they clearly ompany's Programme, ny's expectations and ocedure in the event of									
165											
166		ny assess training Programme periodically ?									
Stren	aths										
	ovement areas										
To do											
Com	ments										
Exte	ernal reportir	ng basic indicator	•	Y	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
Description of training given of directors and employees related to the anti-bribery policies and procedures											
							112	1	Diam		Fridance
		porting indicators		Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
168	168 Measures of training given										
169	•	ion of countries or busines ing has been given	SS								

Training given to agents, contractors and suppliers

			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
Are there procedures for continuing appropriate training of agents so that they clearly understand the company's Programme, know the company's expectations and the sanctions procedure in the event of a violation?											
171	Are there procedures for providing continuing training where appropriate to contractors and suppliers on the Programme?										
172	Are there procedures to train contract staff so they clearly understand the company's Programme?										
Strengths											
Improvement areas											
To do											
Comi	ments										
External reporting supporting indicators				Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
173 Measures of training given to agents											
174 Measures of training given to contractors and suppliers											
175	5 Measures of training given to contract staff										

7.4.5 Raising Concerns and Seeking Guidance

An effective Programme will have a policy, procedures and channels for providing advice, encouraging suggestions for improvements and raising issues. Anti-bribery communication channels are usually termed help lines, 'hot lines' or 'whistle-blowing' channels. They may not only be for the use by employees but channels can also be provided for use by business partners or the general public. Evidence suggests that although such channels are not heavily used, they can be important in revealing significant abuses of a Programme. The Programme should also encourage employees to seek guidance or discuss issues before making complaints. The complaints channels can be used for this but the company can consider providing other channels through which an employee can seek guidance.

Complaints channels for employees

			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
176	and report suspice responsible com as possible?	others to raise concerns cious circumstances to pany officials as early									
177	accessible channel employees should concerns and rep	ny provide secure and nels through which Id feel able to raise port violations ("whistle- idence and without risk									
178	accessible chann	ny provide secure and nels through which seek advice on the Programme?									
Strei	ngths										
Impr	ovement areas										
To d	0										
Com	ments										
F>4			_	V		N/A	Un-	In	Plan	C	Evidence
179		ng basic indicator	<u>S</u>	Y	N	N/A	clear	plan?	date	Comment	reference
179	countries in company o "whistle-blo	perates where owing" channels lines for employe	es								
180	reports, wit	"whistle-blower" h number of repo	rts								
		d, closed or management									
Exte	resulting in action	d, closed or		Y	N	N/A	Un-	In plan?	Plan	Comment	Evidence
Exte	resulting in action rnal reporting sup Percentage brea	d, closed or management	es to	Y	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
	resulting in action rnal reporting sup Percentage brea 'whistle-blowing'	d, closed or management porting indicators k-down by type of inquirie	es to	Y	N	N/A	_			Comment	
181	resulting in action rnal reporting sup Percentage brea 'whistle-blowing' Analysis of ac reported	d, closed or management porting indicators k-down by type of inquirie channels and advice lines	es to				clear	plan?		Comment	
181 182 Stree	resulting in action rnal reporting sup Percentage brea 'whistle-blowing' Analysis of ac reported	d, closed or management porting indicators k-down by type of inquirie channels and advice lines	es to				clear	plan?		Comment	
181 182 Stree	resulting in action rnal reporting sup Percentage brea 'whistle-blowing' Analysis of ac reported ngths ovement areas	d, closed or management porting indicators k-down by type of inquirie channels and advice lines	es to				clear	plan?		Comment	

0		- 1 1 -	C				- 41
Com	piaints	channels	TOT	pusiness	partners	ana	otners

			Υ	N	N/	Un-	In	Plan	Rating	Comment	Evidence
183	and allow busine external parties t report violations	and accessible channels that encourage ess partners or other or raise concerns and ("whistleblowing") in without risk of reprisal?				clear	plan?	date			reference
Stren		I			1				II.		
	ovement areas										
To do											
Com	ments										
		Į.									
Exter	nal reporting sup	porting indicator		Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
184	Measures of use channels by bus	of the whistle-blowing iness partners									
7.4.6	Communi	cation									
demo those the in	nal communica nstrate the cred wishing to brib	tion should be used dibility of its Programs e, can be useful in st cation messages. nication	me. ⁻	This v	vill he	elp strei nent an	ngthen o	corporate ack from	e reputation stakehol	on, deter att	empts from so reinforce
				Υ	N	Un- clear	N/A	In Plan?	Plan date	Comment	Evidence reference
185	communicating i	ny have procedures for ts Programme in an o all its employees?									
Stren	gths										
	ovement areas										
To do	ments										
Com	nonto										
Exte	ernal reporti	ng basic indicator	<u>r</u>	Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
186		ntions channels mmunicate the									

Busi	ness Princip	les for Countering	g Br	iber	y: TI	Self-E	valuati	on Too	I		
187		eys of employees' awarering of its Programme	ness								
188	of the company	eys of employees' percept's commitment to integrit no-bribes policy									
Guio	lelines on the	e Programme									
			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
189		dure to provide written e Programme to all ding those of									
190		dure to require all gn that they have read the guidelines?									
Strer											
Impre To de	ovement areas o										
Com	ments										
Exter	rnal reporting sur	pporting indicators		Υ	N	N/A	Un-	ln .	Plan	Comment	Evidence
191	Number/percent	age of employees that have read the company's					clear	plan?	date		reference
192		ages in which the guidelin	nes								
Exte	ernal commi	unication				•					
			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
193	information abou including the ma	to publicly disclose ut the Programme nagement systems sure its implementation?									
194	information about including the ma	dure to publicly disclose at the Programme nagement systems are its implementation?									
195	Is there a proced communications	dure for receiving from relevant interested ect to the Programme?									
	ngths ovement areas										
To do	0										
Com	ments										
Exter	rnal reporting sup	pporting indicators		Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
196		tion of the Code of Condu ement of business princi tering bribery							dato		10.010106
197	publication align	ility Report or equiva is its anti-bribery reportin ability Reporting Framewo	g to								
198		s a signatory to the UN Gles an annual Communication									

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on Progress				

7.4.7 Internal Controls and record keeping

A company's internal controls must provide "reasonable assurance" that payments and receipts are authorised by management and the Board. A bribery incident represents a breach of the company's controls. The internal controls related to the Programme will be designed based on an assessment of the risk of bribery within the company's operations.

Internal controls systems are the policies and procedures that help ensure that the Board's and management's directives are carried out and meet the corporate governance policies of the company. Internal controls are broadly defined as a process, implemented by a company's Board of Directors or equivalent function, management or other personnel, designed to provide reasonable assurance regarding the efficiency of operations, the reliability of financial reporting, and compliance with applicable laws and regulations. Audit is the process by which the reliability of internal controls, documentation and reported performance is checked and verified to provide assurance to management, investors and other stakeholders. The audit will be carried out by an internal audit function and may also be supported by external independent verification or assurance. The Board is ultimately responsible for the system of internal controls although it is customary to delegate to management the task of establishing, operating and monitoring the system of internal controls. To build confidence of stakeholders, the Board should be transparent and disclose an assessment of the effectiveness of internal controls within the company.

Internal controls system

		Υ	N	N/	Un-	In	Plan	Rating	Comment	Evidence
			.,	Α	clear	plan?	date	rtuting	Comment	reference
199	Has the company a system of internal controls to counter bribery?									
200	Do the internal controls include financial and organisational checks and balances over the company's accounting and record keeping practices and other business processes related to the Programme?									
201	Is there an Audit Committee that provides oversight of internal controls, financial reporting processes and related functions including countering bribery?									
202	Does the company ensure that there is appropriate separation of duties?									
203	Has the company established feedback mechanisms and other internal processes designed to support the continuous improvement of the Programme?									
204	Is there a procedure to discuss the results of internal audits of the Programme with relevant operational personnel?									
205	Is there a procedure to address identified weaknesses with a documented corrective action plan and a timetable for action?									
			-							
Strer	gths									
Impr	ovement areas									
To do										

Comments

Books and record	ls
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			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
206	available for ins and records th document all fina	ocedures to maintain pection accurate books at properly and fairly ancial transactions?									
207	there are no 'off-	lures to ensure that the-books' accounts, ined transactions or									
208	accountability thr and its subsidiari	lure to implement roughout the company ies to enforce internal per books and records?									
Stren	gths										
Impro	ovement areas										
To do)										
Comr	nents										
Revie	ew and interi	nal audit	Υ	N	N/	Un-	In	Plan	Rating	Comment	Evidence
209	Is there a proced	lure to ensure that the	÷	IN	A	clear	plan?	date	Rating	Comment	reference
200	internal control s accounting and r practices, are su audits to provide	ystems, in particular the									
210	Is there a proced there is an adequ	lure for ensuring that									
211	carry out regular Programme to as	lure for Internal Audit to review of the ssess its effectiveness s for improvement?									
212	Is there a proced results of interna	lure to discuss the									
213	Is there a proced weaknesses ider audits with a doc	lure to address ntified through internal cumented corrective a timetable for action?									
Stren	gths										
Impro	vement areas										
To do	nents										
Exte	ernal reportir	ng basic indicator		Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
214	Description controls inc	-							utto		10.0701100

7.4.8 Monitoring and review

The company should seek continuously and actively to improve its Programme as circumstances and risks change and it learns from experience, benchmarking and stakeholder consultation. In designing the Programme it will have been decided which department or function holds the responsibility for the Programme including monitoring and improvement. Sometimes this will be the responsibility of an ethics department, some companies hand this work to the internal auditors, others rely on the legal department to oversee compliance or a small company may appoint one of the directors or managers. The choice is less important than that compliance is not just with laws but with the company's Programme. Tests and assessment of risks will need to be made at all stages of the implemented anti-bribery Programme on a continuous basis.

			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
215	other internal pro continuous impro Programme?										
216	indicators to enco progress in impro	ny use key performance ourage and measure ovement of the its implementation?									
Stren	aths										
	ovement areas										
To do)										
Comi	ments										
							_				
Ext e	ernal reportir	ng basic indicator		Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
	frequency of mechanism processes	s and other intern supporting the improvement of									
Use (of risk asses	sment in improvi	ng t	he P	rogr	amme					
			Υ	N	N/ A	Un- clear	In plan?	Plan date	Rating	Comment	Evidence reference
218	assessment for b	ure for regular risk bribery that extends to der the company's									
		ng basic indicator		Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
219	Description assessmen	of the risk t procedure									
	230000	- р. эссии. с									

Use of consultation in the monitoring and improvement of the Programme

			V	N.	N/	Un-	In	Plan	Doting	Commont	Evidence		
220	la thara a praca	lura bu which the views	Y	N	A	clear	plan?	date	Rating	Comment	reference		
220	and comments of	lure by which the views f employees are	ш	Ш			Ш						
	incorporated into	the continuing											
221	improvement of t	the Programme? Jure by which the views	\vdash	Н	+		П						
221	and comments of		ш	Ш									
		such as unions or works											
	incorporated into	such bodies exist) are											
	improvement of t												
222	•	lure for identifying key											
		Iders by researching thich are most affected											
	by the company'	s activities in relation to											
223	the Programme?	lure for consulting	\vdash		\vdash								
223		y stakeholders about	Ш				Ш						
	implementation a	and improvement of the											
	Programme?												
Stren	gths												
Impro	ovement areas												
To do)												
Comi	ments												
001111	nents												
							Un-	In	Plan		Evidence		
		porting indicators		Y	N	N/A	clear		date	Comment	reference		
224		e consultation procedures and other stakeholders	3	Ш									
	with employees	and other stakeholders											
225	Description of the	e issues identified and		П	\perp	1	$+$ \Box		1				
	actions taken					_ _							
loo i	of ovnorions	o from incidents (to in	anro	.vo 4	ho Dro	aramm						
JSe	or experience	e from incidents t	io iii	ipro	ove t	ne Pro	gramm	ie					
A pro	cedure to doci	ument and analyse	incide	ents	and	violation	s will n	rovide v	aluable ir	nformation o	n how the		
		mproved. This includ											
		arties, whether these											
		lic officials. Case hist											
		dealing with similar		s in	futur	e and a	lso prov	ide clues	s how the	e Programm	e could be		
mpro	vea to prevent s	such failings recurring).										
			Υ	N	N/	Un-	ln lan0	Plan	Rating	Comment	Evidence		
226	Is there a proced	lure to use the	П	П	A	clear	plan?	date			reference		
	experience from	incidents to improve the											
	Programme?												
Stren	gths												
Impro	ovement areas												
To do)												
Comi	Comments												
Comi	ments												

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Dusiness	Principles	for Countering	a bribery: 11	Self-Evaluation	1001

			clear	plan?	date	reference
227	Description of the company's					
	procedure for investigation					
	and resolution of incidents					

External reporting of public legal cases

Jurisdictions may differ in the disclosure requirements for public legal cases (and related information publicly available about existence and details of cases). However, irrespective of applicable disclosure requirements, if any, the company may decide on a policy to report on public legal cases for a variety of reasons. These can include such as a commitment to a policy of transparency or to align to a voluntary reporting code (such as the Global Reporting Initiative Sustainability Reporting Framework or the Global Compact) or because of stakeholder expectations. Apart from meeting any regulatory requirements, voluntary reporting of public legal cases is valuable as it can show that the company acts transparently and takes seriously any incidents or violations of its anti-bribery Programme.

External reporting basic indicator		Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
228	Description of public legal								
	cases regarding corruption								

Reviews by Audit Committee and the Board

The Board may delegate oversight of the Programme to the Audit Committee. The Audit Committee should review the Programme and related internal control systems regularly and receive reports on ithe Programme's adequacy and effectiveness. The Audit Committee will review assessments of risks and recommend mitigating actions to the Board for action by management. It will receive regular internal audit reports and any external assurance or verification reports on the Programme. The Audit Committee should report to the Board regularly and recommend actions to the Board and management.

							_				
			Υ	N	N/	Un-	ln .	Plan	Rating	Comment	Evidence
			-		Α	clear	plan?	date			reference
229	and periodically adequacy and ef implement impro appropriate?	monitor the Programme review its suitability, fectiveness and vements as									
230	results of Progra Audit Committee	periodically report the mme reviews to the									
231		lure for prompt reporting concerns to senior d the Board?									
232 Is there a procedure for the Audit Committee, Governance Committee, the Board or equivalent body to make an independent assessment of the adequacy of the Programme?											
233	Board or equival regularly to the E	lure for the Audit ernance Committee, the ent body to report soard on its independent he adequacy of the									
01											
Strengths											
Improvement areas											
To do											
Com	ments										

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						Un-	In	Plan		Evidence
External reporting supporting indicators			Υ	N	N/A	clear	plan?	date	Comment	reference
234	Committee, Governance Committee, the Board or equivalent body are disclosed in the Annual Report to shareholders									
235	Description of improvements have been m to the Programme referenced to any previously reported targets	ade								
7.4.9	External verification and as	sura	ance							
provide increase compared business adequates measured compared their assured assured to the compared to their assured to the compared to the c	there is no agreed-upon standard code the company with valuable insignating pressure on companies to concarnies are devoting greater efforts to ress. Assurance of anti-bribery can produce of the Programme and assurant ateriality of reported information, its being bribery, verification or assurant any's compliance with laws and requirent profession to develop an assurant anting profession to develop an assurant and profession and profession to develop an assurant and profession and profession to develop an assurant and profession	the induct of the composition of	nto the their the their the treas to the tre	be street survey survey suran ng tes ess a curred mair o there	engths ess with as shown to end the ently land the	and we a greater that the nanagem n assess compan gely con curate by no accutional is	aknesse transpal re still renent and s effectiv y's respondined to books and ounting	s of its rency and emains a stakehol eness. It onsivenes that exer if records, approach	Programmed accountable high level of ders of the can also consists to stakeholders. Few comparyet for ve	e. There is bility. Whilst of distrust of design and comment on colders. For amining the anies verify rification or
		Υ	N	N/ A	Un- clear	In plan?	Plan date	Commen	Evidenc referenc	
236	236 Has the Board or equivalent body considered whether to commission external verification or assurance of the Programme?						uuto		Tolorono	
237	Has an external verification or assurance been conducted?									
238	If an external verification or assurance has been conducted, has the Board or equivalent body considered whether public disclosure should be made that the external review has taken place together with the related verification or assurance opinion?									
Stren	gths									
Impro	ovement areas									
To do	ments									
	ernal reporting basic indicators		Υ	N	N/A	Un- clear	In plan?	Plan date	Comment	Evidence reference
239	Public disclosure that there has been an external verification or assurance of the Programme									
240	If an external verification or assurance of the Programme ha taken place, the related verification or assurance opinion is published publicly									
	,					Un-	In	Plan		Evidence

Ν

N/A

clear

plan?

date

reference

Comment

Expert commentary or opinion published in

External reporting supporting indicator

the sustainability or social report

8 Evaluation information

8.1 Evaluator's details

This section is for completion by the person performing or co-ordinating the self-evaluation.

Name of company or unit being evaluated	
Name of person responsible for completing this self-evaluation	
Job title	
Address	
email	
Telephone	
Mobile telephone	
Period assessed	
Completion date of self-evaluation	

8.2 Confidentiality

Statement of confidentiality of this self-evaluation.	

8.3 Distribution of completed self-evaluation results

Names of those to whom the key findings or detailed report is distributed based on completion of this self-evaluation.

Name	Position	Company	Contact details

Business Principles for Countering Bribery: TI Self-Evaluation Tool

Appreciation

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Transparency International is the global civil society organisation leading the fight against corruption. Through more than 90 chapters worldwide and an international secretariat in Berlin, Germany, TI raises awareness of the damaging effects of corruption and works with partners in government, business and civil society to develop and implement effective measures to tackle it.

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