QA TRACKER

Body Worn Camera / Motor Vehicle Recorder
Quality Assurance Evaluations

Start Evaluation → *Watch Footage* → *Report Results*

Simple Solution to manage your officer video evaluations

- Pre-Loaded evaluation forms for BWC and MVR
- Customizable forms allow you to create your own versions
- Create forms using a point system for scoring if required
- Manage roster and track evaluations to individual officers

- Create ALERTS to notify supervisors when questions are failed
- Calibrate your evaluators to ensure the process is fine-tuned
- Easily provide reports to supervisors and village officials
- Full RMS System

Powered by:

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7 BENEFITS

QUALITY ASSURANCE / QUALITY IMPROVEMENT PROGRAM

1. Manage Cost of Risk

2. Ongoing monitoring of your officers ensures department standards are being met

3. Empowers officers to excel during difficult situations

4. Provides visibility into individual and team performance

5. Lends precision to coaching, and identify focused training requirements

6. Creates additional promotional paths for officers

7. Improves and scales public satisfaction

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How it Works!

Creating an evaluation is SIMPLE. Follow the steps below to see how easy it is to complete an evaluation and the importance of the analytics you collect for future use.

Start a New Evaluation

Select your Officer... Select the Evaluation... Enter the CAD / Event Details... Click Create

Watch Video of the CAD/Event

Watch the video that matches your CAD/Event

Score/Answer the Questions

Score the video by answering the questions on the selected evaluation form

DONE... Results are Documented

You now have documentation of the evaluation to create reports, alerts, training, etc.
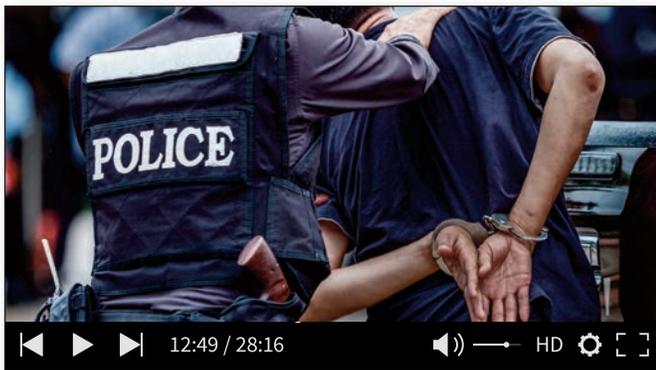
> *The QA Tracker has allowed us to significantly enhance our QA/QI Program while reducing the time commitment and documentation from our evaluators.*
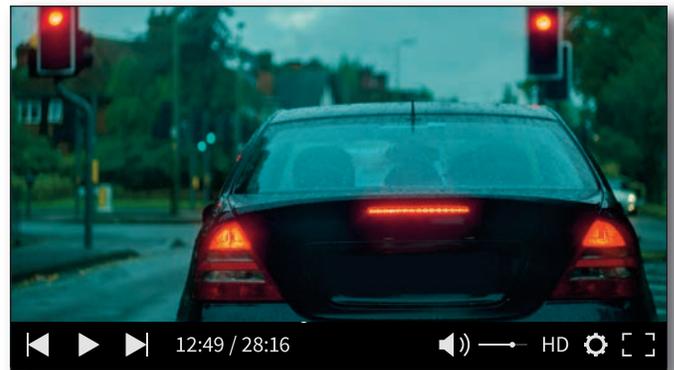
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Pre-Loaded Evaluations

BWC and MVR standard evaluations come pre-loaded with your membership. You can modify the pre-loaded evaluations or create your own in minutes.

Body Worn Camera Evaluation

12:49 / 28:16   HD

BWC Pre-Loaded Evaluation

- Device assigned and worn properly?
- Activated for entire duration of incident unless deactivation exception?
- Deactivated properly?
- Functioning properly?
- Was the incident properly documented in CAD?
- Was the officer courteous and professional?
- Was the officer's observed conduct free from signs of prohibited bias?
- Was the incident handled properly and in compliance with department policies?
- Actions noted of training value?
- Exceptional performance or award recommendation?

Customize evaluations to meet your needs.

- Manage Categories & Questions
- Create a Point System for scoring
- Manage Required Signatures
- Enable Supervisor Approval option
- Manage Disposition Actions

Motor Vehicle Recorder Evaluation

12:49 / 28:16   HD

MVR Pre-Loaded Evaluation

- Was the MVR activated prior to the calling in of the contact?
- Was the contact properly called in to communications?
- Were proper vehicle stop and vehicle approach procedures used?
- Officer identified, credentials requested, reason for stop given?
- Did the officer exhibit good tactics at all times?
- Was the officer courteous and professional?
- Was the stop properly documented in the CAD?
- Was the officer's uniform and appearance professional?
- Did the MVR remain active throughout the entire contact?
- Was the officer's observed conduct free from signs of prohibited bias?
- Was questioning of the motorist reasonably related to the reason for the stop and/or suspicious of unrelated activity developed during questioning?

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Analytics / Reports

Take advantage of the data you have collected and make good use of the results.

Dashboard Overview
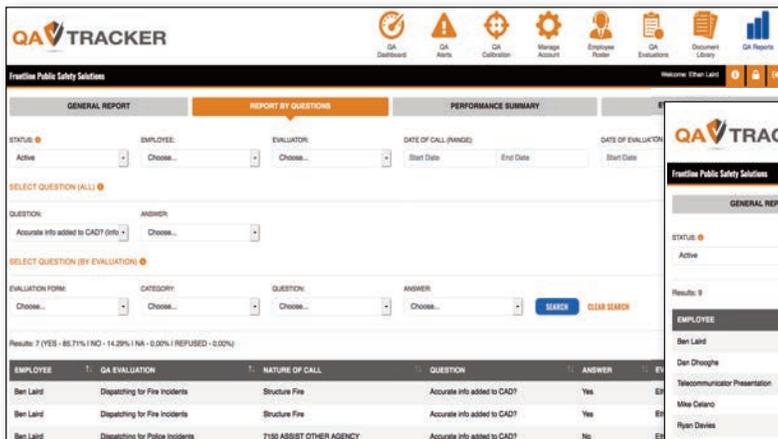

Officer Dashboard

Dashboard overview gives you a pulse on the entire department. Identify trends and overall performance of your team. Great for presentations to village officials and the public.
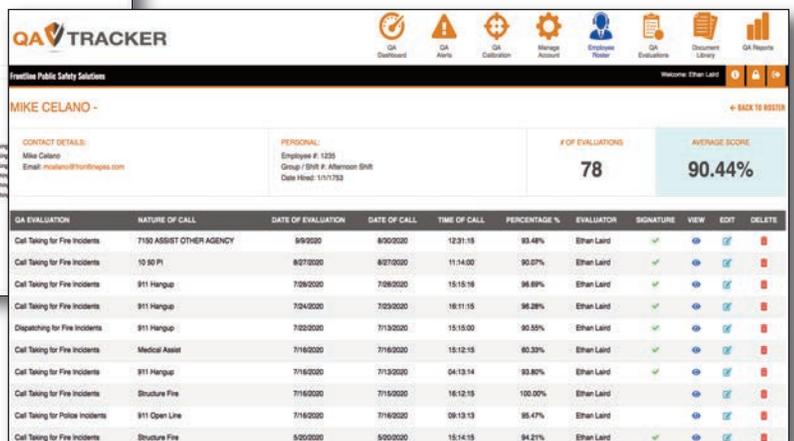
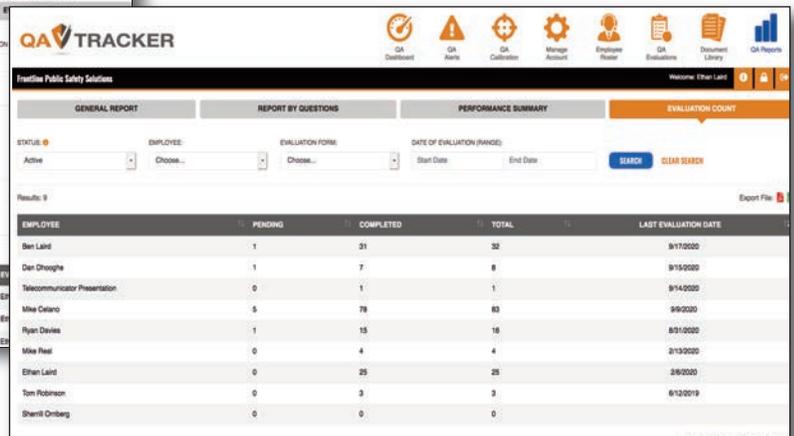*Take a unique look at an individual officer's performance to get overall scores and quick access to the evaluations.*

Report by Question

Evaluation Count

Run reports on individual questions to quickly identify officers that have failed a question. Allowing you to create coaching and training opportunities.

Quick report that displays your officer roster and the number of evaluations for each. This ensures that you generate equal evaluations and stay on course with your SOP.

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Customize the Program

The QA Tracker is fully customized to fit your needs. The pre-loaded BWC and MVR evaluation forms are managed by you. You can customize or create new forms to meet your needs.

Create and Manage Your Evaluations
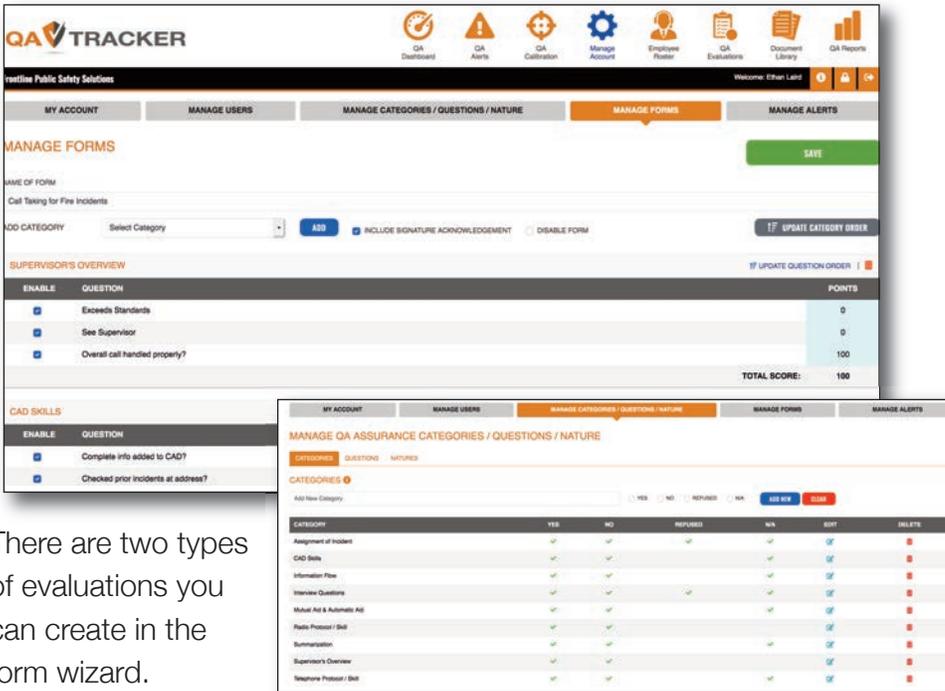
There are two types of evaluations you can create in the form wizard.

CREATE ALERTS

Dynamically notify supervisors via email when questions are failed on evaluations.

No more sifting through paper forms manually searching the results.

Let the system do the work for you!

Access QA Tracker from any device!

Scored Evaluations
(Points System)
Add Weighted Points to each question allowing you to create an evaluation with percentages and Pass/Fail status

Non-Scored Evaluations
(No Points)
Add your questions with no points related. Creating a more basic evaluation that does not generate a scoring system.

Manage Reasons for Evaluation and Actions Taken
You have the ability to create menu options to include when creating an evaluation. To help track "why" an evaluation was completed, and the result / action taken of the evaluation.
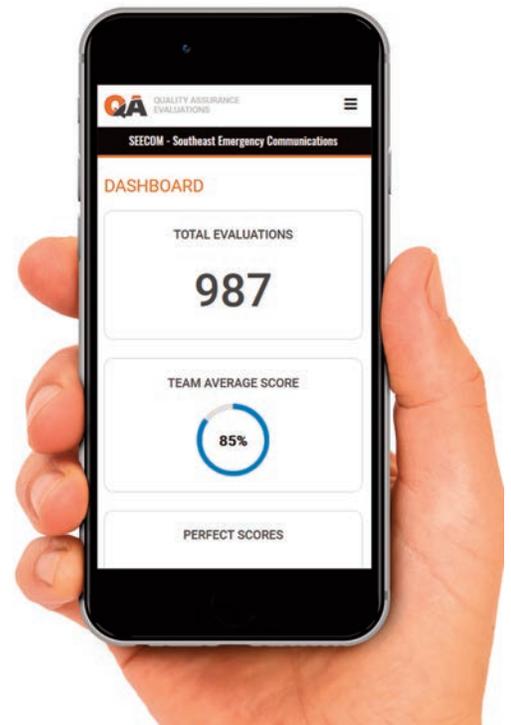
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FRONTLINE Public Safety Solutions offers state-of-the-art cloud-based platforms that were created by Police Officers who saw the need for government agencies to update and facilitate the way they communicate and track pertinent information within their organizations.

FRONTLINE has four distinct platforms that give Police Departments, Hospital Security, State's Attorneys Offices and Dispatch Centers a way to make their job's a lot easier. We focused on simplifying and customizing each of our products to help our clients, citizens and community organizers stay in tune with each other.

Our goal is to simplify the means of collecting and disseminating information in a secure online environment. Technology is ever changing and it is hard for individual communities to keep up with the pace. Today, some information is still being collected by paper and pen or at best added into an excel file and stored on someone's desktop. FRONTLINE Public Safety Solutions will change the way data management works within a variety of government agencies.

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