

# C2070-586<sup>Q&As</sup>

IBM Case Manager V5.1

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### **QUESTION 1**

What are the tasks types in ICM?

- A. Repeatable tasks, optional tasks, discretionary tasks, and event driven tasks.
- B. Repeatable tasks, optional tasks, inclusive or exclusive sets of tasks, discretionary tasks, and event driven tasks.
- C. Document arrival tasks, optional tasks, inclusive or exclusive sets of tasks, discretionary tasks, and event driven tasks.
- D. Repeatable tasks, document arrival tasks, optional tasks, inclusive or exclusive sets of tasks, discretionary tasks, and event driven tasks.

Correct Answer: B

#### **QUESTION 2**

Which two items are always part of a case management solution? (Choose two.)

- A. Analytics
- B. Content objects
- C. Database lookups
- D. Process fragments
- E. System integrations

Correct Answer: BD

#### **QUESTION 3**

What function in Case Manager Administration Client must be run to make your solution available for translation?

- A. Deploy Solution
- B. Solution List page
- C. Generate Translation Objects
- D. Generate Localization Resources

Correct Answer: D

# **QUESTION 4**

Which two statements are correct about a target object store? (Choose two.)



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- A. It cannot have more than one target object store in production.
- B. It contains the run-time cases objects when users create cases.
- C. It must be associated with its own Process Engine connection point.
- D. It is used to organize and manage the solution packages and artifacts.
- E. It is used by business analysts to modify a solution design that has been deployed.

Correct Answer: BC

#### **QUESTION 5**

To run IBM Mashup Center features in Business Space, you must have which product(s) licensed and installed with single sign-on enabled?

- A. Business Space V7.5
- B. IBM Mashup Center V3.0.0.1
- C. Business Space V7.5 and IBM FileNet Workplace XT
- D. Business Space V7.5 and IBM Mashup Center V3.0.0.1

Correct Answer: D

#### **QUESTION 6**

Which program is prohibited to be used with IBM Case Manager as per the licensing terms?

- A. Lotus Widget Factory (of IBM Mashup Center)
- B. Case Manager crawler (of IBM Content Analytics)
- C. Web chat client (of IBM Lotus Sametime Proxy Server)
- D. Rule Execution Server (of IBM WebSphere ILOG JRules)

Correct Answer: A

#### **QUESTION 7**

From where does IBM FileNet Case Analyzer read data?

- A. Content Engine event logs only.
- B. Process Engine event logs only.
- C. Both Process Engine and Content Engine event logs.



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D. Both Case Analyzer OLAP database and Content Engine event logs.

Correct Answer: C

#### **QUESTION 8**

A custom widget or Javascript adapter will use the logged in username as a filter value to be applied on the Inbasket in the Work page. To get the current logged in user (username) in the Case Client, which API should be used?

- A. CE\_Operations
- B. Process Engine REST API (P8BPMREST)
- C. IBM Case Manager REST API (CASEREST)
- D. IBM Content Management Interoperability Services (CMIS) for FileNet Content Engine

Correct Answer: B

#### **QUESTION 9**

Which Case Manager API allows an application to create a case, update case properties, add a document to a case, and add a folder in a case folder?

- A. Content Engine REST API (P8CEREST)
- B. Process Engine REST API (P8BPMREST)
- C. IBM Case Manager REST API (CASEREST)
- D. IBM Content Management Interoperability Services (CMIS) for FileNet Content Engine

Correct Answer: D

#### **QUESTION 10**

Which two items are always part of a case management solution? (Choose two.)

- A. Analytics
- B. Content objects
- C. Database lookups
- D. Process fragments
- E. System integrations

Correct Answer: BD



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#### **QUESTION 11**

Workplace XT was used to create search templates to work with solution document types. Which tool is used to migrate this template to a production environment?

- A. Workplace XT
- B. Case Manager Builder
- C. Filenet Deployment Manager
- D. IBM Case Manager Administration Client

Correct Answer: C

#### **QUESTION 12**

A solution designer creates a custom Case page in the Case Client. However, when adding this page, the analyst does not duplicate the default Case page in the solution space. The analyst enhances the page by adding the out of the box Case List widget, a Case Search widget, and a website widget from the catalog. Which action must the analyst perform to make the custom page functional?

- A. Add the Case Information Widget from the catalog.
- B. Add a script adapter widget and wire it to the Case List and Case Search widgets.
- C. Add the Command widget which automatically wires to the Case List and Case Search widgets.
- D. Add the Command widget and manually wire this widget to the Case List and Case Search widgets.

Correct Answer: C

#### **QUESTION 13**

What states can a task can be in?

- A. Waiting, Ready, Working, Complete, or Failed
- B. Waiting, Ready, In Process, Complete, or Failed
- C. Waiting, Ready, Working, Complete, Failed, or Archived
- D. Waiting, Ready, Working, Complete, Failed, or user defined state

Correct Answer: A

## **QUESTION 14**

Which workflow system function in a Case Manager solution is used to execute business rules stored in IBM WebSphere ILOG JRules?



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- A. Call system function
- B. Invoke system function
- C. Assign system function
- D. DbExecute system function

Correct Answer: B

### **QUESTION 15**

Where can you find the following collection of data for each solution: solution status, description, Process Engine connection definition, and Case Manager Client URL?

- A. In the IBM Case Manger Builder.
- B. In the Business Space configuration setting.
- C. In the IBM Case Manager Solution List page.
- D. In the IBM Case Manager Administration Client.

Correct Answer: C

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