# CalATERS FAQ and Java Documentation

Disclaimer	1
Computing Requirements	1
CalATERS, Sun Java and Microsoft VM	3
Microsoft Java Virtual Machine Support	3
How do I know if I have Java on my computer?	3
Where can I get the Sun Java?	3
What is Java technology and why do I need it?	3
Cannot Launch CalATERS	4
Switching from Microsoft Java Virtual Machine to Sun Java	5
Switching from Sun Java to Microsoft Java Virtual Machine	7
Secure File Transfer Protocol (SFTP)	9

### Disclaimer

This documentation provides general information regarding the configurations and requirements of CalATERS and Java. Please be advised that computer systems vary in configurations and not all configurations have been addressed in this document.

# **Computing Requirements**

#### Windows XP

Component	Minimum Requirements
Browser (Applet)	Internet Explorer 7.0 / 8.0 Firefox 2.0 / 3.0
Java (minimum)	Sun Java 2 Plug-In 1.4.2_02
PDF Viewer	Adobe Reader 7.1 / 8.2 / 9.3
RAM	128MB
Disk Space (Applet)	Approximately 3MB free space
Execution	There is a client approximately 1.5 MB in size cached on the desktop – distribution is over the web and automatically installed for new releases

#### Windows Vista

Component	Minimum Requirements
Browser (Applet)	Internet Explorer 7.0 / 8.0 Firefox 2.0 / 3.0
Java (minimum)	Sun Java 2 Plug-In 1.6.0_10

PDF Viewer	Adobe Reader 8.2 / 9.3
RAM	128MB
Disk Space (Applet)	Approximately 3MB free space
Execution	There is a client approximately 1.5 MB in size cached on the desktop - distribution is over the web and automatically installed for new releases

### Windows 7

Component	Minimum Requirements
Browser (Applet)	Internet Explorer 8.0 / 9.0 Firefox 3.5
Java (minimum)	Sun Java 2 Plug-In 1.6.0_10
PDF Viewer	Adobe Reader 9.3
RAM	128MB
Disk Space (Applet)	Approximately 3MB free space
Execution	There is a client approximately 1.5 MB in size cached on the desktop - distribution is over the web and automatically installed for new releases

#### Mac OS

CalATERS does not support the Macintosh at this time

#### A Brief History

Sun Microsystems brought a lawsuit against Microsoft, alleging that Microsoft's distribution of the virtual machine in Windows XP over the Web is unlicensed and constitutes copyright infringement.

On February 3, 2003, the Fourth Circuit Court of Appeals granted a stay pending appeal of a preliminary injunction order entered by the District Court in Baltimore that required Microsoft to distribute Sun's Java runtime environment (JRE) with the Microsoft Windows XP operating system and to halt separate distribution of the Microsoft Virtual Machine (Microsoft VM).

On April 2, 2004, Microsoft and Sun announced an agreement to settle litigation and increase technical cooperation, which will benefit customers of both companies. As part of this agreement, Microsoft will be able to support the MSJVM until December 31, 2007.

# Microsoft Java Virtual Machine Support

Some users may need to use the Microsoft Java Virtual Machine for some of their existing applications. CalATERS is only compatible with the Microsoft Java Virtual Machine up to and including Internet Explorer 7. However, it is strongly advised that users use Sun Java to ensure CalATERS compatibility.

If there is a need to switch between the Microsoft Java Virtual Machine and Sun Java, the procedure can be found later in this document.

### How do I know if I have Java on my computer?

Go to <a href="http://java.com/en/download/testjava.jsp">http://java.com/en/download/testjava.jsp</a>

Where can I get the Sun Java?

Download the free Sun Java at <a href="http://java.com">http://java.com</a> and follow the instructions.

What is Java technology and why do I need it?

http://java.com/en/download/faq/whatis\_java.xml

# **Cannot Launch CalATERS**

When a single user reports that he or she is unable to launch the CalATERS program, you are often left with more questions than answers. Why did it happen? How come only one user is affected?

The usual cause of this problem is that the user has not installed MS-JVM or Sun Java 2 as an option on the web browser.

#### Java (Sun)

From Internet Explorer, go to Tools, Internet Options, Advanced, and check the Java (Sun) as indicated on the screen shots below. Click Apply, OK, and close Internet Explorer for the change to take effect. Reload Internet Explorer and connect.

Internet Options
General Security Privacy Content Connections Programs Advanced
Settings
<ul> <li>✓ Show Information Bar for encoded addresses</li> <li>▲</li> <li>▲</li> <li>↓ Use UTF-8 for mailto links</li> <li>▲</li> <li>▲</li> <li>▲</li> <li>↓ Use JRE 1.6.0_27 for <applet> (requires restart)</applet></li> <li>▲</li> <li>▲</li> <li>▲</li> </ul>
<ul> <li>Java console enabled (requires restart)</li> <li>Java logging enabled</li> <li>JIT compiler for virtual machine enabled (requires restart)</li> <li>Multimedia</li> <li>✓ Always use ClearType for HTML*</li> <li>✓ Enable automatic image resizing</li> <li>✓ Play animations in webpages*</li> <li>✓ Play sounds in webpages</li> </ul>
Show image download placeholders
*Takes effect after you restart Internet Explorer
Restore advanced settings
Reset Internet Explorer settings
Resets Internet Explorer's settings to their default
You should only use this if your browser is in an unusable state.
OK Cancel Apply

#### Java Not Installed

The second possible reason that CalATERS will not launch is that the user has not installed Java with their browser. We have found that users who are on Windows XP may have a version of XP that was sold without Java in Internet Explorer.

#### **Corrupt Web Browser**

Another reason that CalATERS will not launch is that the user has a corrupt web browser. Delete the web browser and reinstall. Apparently, customers who install SP3 without the benefit of SP2 have problems with CalATERS. However, if SP2 is installed first, and then SP3, the problems disappear.

### Switching from Microsoft Java Virtual Machine to Sun Java

Step 1: Be sure any unsaved work in Internet Explorer has been saved

Step 2: In Internet Explorer click on "Tools  $\rightarrow$  Internet Options" (Figure 1)

🖉 California State Controll	er's Office : CalATERS - Wind	lows Internet Explore
O S Market State	sco. <b>ca.gov</b> /calaters.html	
File Edit View Favorites	Tools Help	🗙 🛄 Snagit 🗮 (
Favorites 🛛 🏤 🔊 Web S	Delete Browsing History InPrivate Browsing Reopen Last Browsing Session	Ctrl+Shift+Del Ctrl+Shift+P
THE CONTRACT CONTRACT	InPrivate Filtering InPrivate Filtering Settings	Ctrl+Shift+F
Con Califor	Pop-up Blocker SmartScreen Filter Manage Add-ons	
Home About Us Publ	Compatibility View Compatibility View Settings	es
MyCalPAYS CalATERS	Subscribe to this Feed Feed Discovery <b>Windows Update</b>	•
▼ SIGN IN	Developer Tools	F12 ERS
CalATERS	Windows Messenger	
Reporting System	Diagnose Connection Problems	
System Administration	Internet Options	Reir

Figure 1

Step 3: In the "Internet Options" box click on "Advanced" (Figure 2)



Figure 2

Step 4: Inside the "Settings" window scroll down about half way and look for "Java (Sun)" and "Microsoft VM". Check "Use JRE..." and uncheck "JIT compiler..." Click "Apply" then click "Okay" (Figure 3)

Internet Options
General Security Privacy Content Connections Programs Advanced
Settings  Send IDN Make sure this is checked  Send UTP Show Information Torren courses assuresses Use UTER 5 mailto links
<ul> <li>Java (Sen)</li> <li>Use JRE 1.6.0_21 for <applet> (requires restart)</applet></li> <li>Microsoft VM</li> <li>Java console enabled (requires restart)</li> <li>Java logging enabled</li> <li>JII compiler for virtual machine enabled (requires restart)</li> </ul>
Multimedia Always use Uype for HTML* Finable Flay ar Make sure this is not checked
Restore advanced settings Reset Internet Explorer settings
Condition. You should only use this if your browser is in an unusable state.
OK Cancel Apply

Figure 3

Step 5: Close ALL Internet Explorer windows and restart Internet Explorer for all changes to take effect.

# Switching from Sun Java to Microsoft Java Virtual Machine

If the users have to use Microsoft Java, follow the steps below:

- Step 1: Be sure any unsaved work in Internet Explorer has been saved
- Step 2: In Internet Explorer click on "Tools  $\rightarrow$  Internet Options" (Figure 4)

Ø	aliforr	nia Sta	te Control	ler's O	ffice:CalATERS-Wi	ndows Internet	Explore
9		7	http://www.	sco. <b>ca.ç</b>	jov/calaters.html		
File	Edit	View	Favorites	Tools	Help	🗙 🛄 Snagit	: 📰 t
	Favorite	s   👍	🖉 Web S	Dele InPr Regi	te Browsing History ivate Browsing nen Last Browsing Session	Ctrl+Shift+Del Ctrl+Shift+P	
		onino	Controller's C	InPr	ivate Filtering ivate Filtering Settings	Ctrl+Shift+F	
110 · 110			Con Califo	Pop- Sma Man	-up Blocker rtScreen Filter age Add-ons		ng
H	ome	About	Us Publ	Com Com	patibility View patibility View Settings		ees
N	lyCalP	AYSI	' CalATERS	Sub: Feed Wind	scribe to this Feed d Discovery <b>dows Update</b>		
	SIGN	IN		Dev	eloper Tools	F12	-ERS
(	CalATE	RS		Wine	dows Messenger		
F	Reportir	ng Syste	em	Diag	nose Connection Problems	5	_
5	System	Admini	stration	Inte	rnet Options		Reir



Step 3: In the "Internet Options" box click on "Advanced" (Figure 5)



Figure 5

Step 4: Inside the "Settings" window scroll down about half way and look for "Java (Sun)" and "Microsoft VM". Uncheck "Use JRE..." and check "JIT compiler..." Click "Apply" then click "Okay" ()



Figure 6

Step 5: Close ALL Internet Explorer windows and restart Internet Explorer for all changes to take effect.

### Secure File Transfer Protocol (SFTP)

Step 1: Be sure to have your own SFTP user account for file transfer into CalATERS system; if you do not already have a SFTP account, request by sending an e-mail to <u>calaters@sco.ca.gov</u> and do not share SFTP account(s) for security reasons.

#### Note: CalATERS user accounts are not the same as CalATERS SFTP user accounts.

Step 2: Consult your own agency's information technology support and systems administrator for installation of secure file transfer software; due to the sensitivity of

information being transferred, secure FTP software with high level of encryption and fully supported by software vendor is strongly recommended.

Step 3: If your agency is going to transfer files into CalATERS system for the first time, test secure file transfer by preparing and transferring file(s) into designated CalATERS dataset(s); after completing transfer processes, notify CalATERS unit.

Step 4: You will be notified if the files are received in the expected format(s) and when to start transferring actual files.