



CalREDIE System Requirements

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Section 1: Browser Settings

The following browser settings are **required** for access to CalREDIE:

8 23

Tabs

Settings

Please note: If you are unable to access or change any of these settings please contact your system administrator or IT personnel.

- 1. You will need to have Internet Explorer 7.0 or higher installed on your computer
- 2. Clear Internet Explorer Browser cache
 - a. Select "Tools"

Internet Options

Home page

G

Startup

Tabs

Browsing history

Appearance

http://intranet/

Start with tabs from the last session

Delete browsing history on exit

Change how webpages are displayed in tabs.

Start with home page

b. Select "Internet Options"

General Security Privacy Content Connections Programs Advanced

Delete temporary files, history, cookies, saved passwords, and web form information.

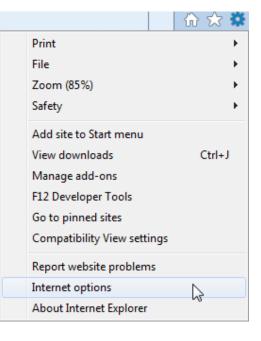
Colors Languages Fonts Accessibility

Delete.

OK Cancel Apply

To create home page tabs, type each address on its own line.

Use current Use default Use new tab



- c. Click the "General" tab
- d. Click "Delete" under "Browsing history"
- e. Mark the Checkbox for at least "Temporary Internet files and website files" and "Cookies and website data"
- f. Click "Delete"

\checkmark	Temporary Internet files and website files
	Copies of webpages, images, and media that are saved for faster viewing.
	Cookies and website data
	Files or databases stored on your computer by websites to save preferences or improve website performance.





- Set Internet Explorer to "Check for newer versions of stored pages": 3.
 - a. Select "Tools"
 - b. Select "Internet Options"

 - c. Click the "General" tabd. Click "Settings" under "Browsing history"

neral	Security	Privacy	Content	Connections	Programs	Advanced
iome p	age					
	To cre	ate home p	age tabs	, type each ad	dress on its	own line.
ci li	http	//intranet/				~
						-
		Use curr	rent	Use default	Use n	ew tab
Startu						
		abs from the	e last ser	sion		
-		ome page				
abs -						
Char	nge how w	ebpages an	e display	ed in tabs.	T	abs
rowsi	ng history					
	te tempora		tory, coo	kies, saved pa	sswords, an	d web
20	elete brow	ising history	on exit		-	
				Delete	(Car	tings
					-	
lones	ance					_
Appea		and the second second	lages	Fonts	Acce	ssblity
_	Colors	Langu	~~~			
_	Colors	Langu	~			

- e. Mark the radio button for "Every time I start Internet Explorer"
- f. Click "OK"
- g. Click "Apply"

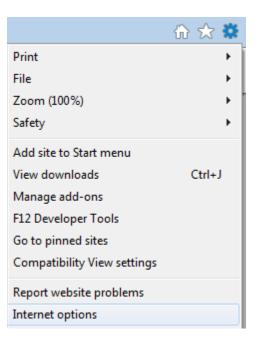
emporary Internet Files	History Caches and database	s
Internet Explorer stores for faster viewing later.	copies of webpages, images, and	d media
Check for newer versions	of stored pages:	
Every time I visit to	ne webpage	
Every time I start I	Internet Explorer	
Automatically		
Never		
Disk space to use (8-102 (Recommended: 50-25		*
Current location:		
: Wsers (krose (AppData) nternet Files \	Local Wicrosoft \Windows \Tempo	rary
Move folder	View objects View files	





4. Add the CaIREDIE URLs as trusted sites:

- a. Select "Tools"
- b. Select "Internet Options"



- c. Click the "Security" tab
- d. Select "Trusted Sites"
- e. Click "Sites"

Internet Options
General Security Privacy Content Connections Programs Advanced
Select a zone to view or change security settings,
Internet Local intranet Trusted sites Restricted sites
Trusted sites Sites
This zone contains websites that you trust not to damage your computer or your files. You have websites in this zone,
Security level for this zone
Custom Custom settings. - To change the settings, click Custom level. - To use the recommended settings, click Default level.
Enable Protected Mode (requires restarting Internet Explorer)
Reset all zones to default level
OK Cancel Apply



- f. Enter the following CalREDIE URLs in the "Add this website to the zone" box: https://calredie.cdph.ca.gov https://calrediestaging.cdph.ca.gov
- g. Click "Add"
- h. Click "Close"

You can add and remove websites from this zone will use the zone's security se	
Add this website to the zone:	Add
Websites:	
https://calredie.cdph.ca.gov https://calrediestaging.cdph.ca.gov	Remove
Require server verification (https:) for all sit	es in this zone

5. Enable Active X and Javascript for the trusted sites

(Please note: The following security settings will only apply to secure websites listed as Trusted Sites)

- a. From the security tab used above, click "Trusted Sites"
- b. Click "Custom Level"

Internet Options
General Security Privacy Content Connections Programs Advanced
Select a zone to view or change security settings.
🤮 🔩 🗸 🚫
Internet Local intranet Trusted sites Restricted sites
Trusted sites
This zone contains websites that you trust not to damage your computer or your files. You have websites in this zone.
Security level for this zone
Custom Custom settings. - To change the settings, click Custom level. - To use the recommended settings, click Default level.
Enable Protected Mode (requires restarting Internet Explorer)
Custom level Default level
Reset all zones to default level
OK Cancel Apply



- c. Select "Low" from the drop-down
- d. Click "Reset"

· · · · · · · · · · · · · · · · · · ·	PublicHealth
Security Settings - Trusted Sites Zone	×
Settings	
 NET Framework Loose XAML Disable Enable Prompt XAML browser applications Disable Enable Prompt XPS documents Disable Enable Prompt XPS documents Disable Enable Prompt INET Framework-reliant components 	
Permissions for components with manifests	-
۲ III	•
*Takes effect after you restart your computer	
Reset custom settings Reset to:	Reset
ОК	Cancel

- e. Set the following:
 - i. ActiveX controls and plug-ins → Automatic prompting for ActiveX controls: ENABLE
 - Automatic prompting for ActiveX controls
 Disable
 - Enable
 - ii. ActiveX controls and plug-ins → Download unsigned ActiveX controls: **PROMPT**
 - Download unsigned ActiveX controls
 - Disable
 - Enable
 - Prompt
 - iii. ActiveX controls and plug-ins → Initialize and script ActiveX controls not marked as safe for scripting: **PROMPT**
 - Initialize and script ActiveX controls not marked as safe for script
 - Disable
 - Enable
 - Prompt





iv. Downloads → File downloads: ENABLE

Downloads
 File download
 Disable
 Enable

v. Miscellaneous \rightarrow Allow scripting of Microsoft web browser control: **ENABLE**

Allow scripting of Microsoft web browser control
Disable

Enable

vi. Miscellaneous → Allow script-initiated windows without size or position constraints: ENABLE

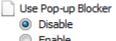
Allow script-initiated windows without size or position constraints

Disable

- Enable
- vii. Miscellaneous → Display mixed content: ENABLE

Display mixed content

- Disable
- Enable
- Prompt
- viii. Miscellaneous → Use Pop-up Blocker: DISABLE



- Enable
- ix. Miscellaneous → Websites in less privileged web content zone can navigate into this zone: ENABLE

Websites in less privileged web content zone can navigate into

- Disable
- Enable
- Prompt





x. Scripting \rightarrow Activate scripting: **ENABLE**

Scripting Active scripting

- O Disable
- Enable
- Prompt
- xi. Scripting → Allow Programmatic clipboard access: **PROMPT**
 - Allow Programmatic clipboard access
 - 🔘 Disable
 - Enable
 - Prompt
- xii. Scripting \rightarrow Allow websites to prompt for information using scripted windows: **ENABLE**

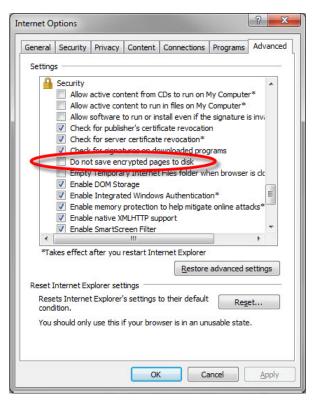
Allow websites to prompt for information using scripted windows
 Disable
 Enable

- xiii. Scripting → Enable XSS filter: ENABLE
 - Enable XSS filter
 - Disable
 - Enable
- xiv. Scripting \rightarrow Scripting of Java applets: **ENABLE**
 - Scripting of Java applets
 - Disable
 - Enable
 - Prompt





- f. Disable Security Setting:
 - i. Click the "Advanced" tab
 - Under "Security" settings, un-check the "Do not save encrypted pages to disk" setting
 - iii. Click "OK"



6. Install ActiveX Controls:

- a. Navigate to the CalREDIE login page: https://calredie.cdph.ca.gov
- b. Click on the "Install ActiveX Controls" link
- c. Follow the instructions on the new page that will open







IE 11 Only – Update for Internet Explorer 11 (KB3025390): 7.

a. Have your system administrator install the following update for IE 11: https://support.microsoft.com/en-us/kb/3025390

IE 8 Only – Disable 8. AutoComplete:

- a. Click the "Content" tab
- b. Under the "AutoComplete" section, select "Settings"

ternet Opti	ons					9 XX
General Se	ecurity	Privacy	Content	Connections	Programs	Advanced
Content A	Rating	s help you I on this co	omputer.	e Internet cont	ent that car	
Certificate	-	rtificates f	for encrypt	ed connections	and identifi	ication.
Cle	ear <u>S</u> SL :	state	<u>C</u> erti	ficates	Pu <u>b</u> lishe	ers
AutoComp	lete —					
		pages an	ores previo d suggests		Setting	gs
Feeds and	Web Sli	ces —				
1	conten	t from we Internet	Slices provi bsites that Explorer ar		Setti <u>n</u>	gs
			OK	Ca	ancel	Apply

- c. Uncheck the "User names and passwords on forms" setting
- d. Click the "Delete AutoComplete history" button e. Click "OK"

AutoComplete Settings
AutoComplete lists possible matches from entries you've typed or visited before.
Use AutoComplete for
Address bar
Browsing history
✓ Favorites
E Feeds
Use Windows Search for better results
Forms
User names and passwords on forms
Ask me before saving passwords
Delete AutoComplete history OK Cancel





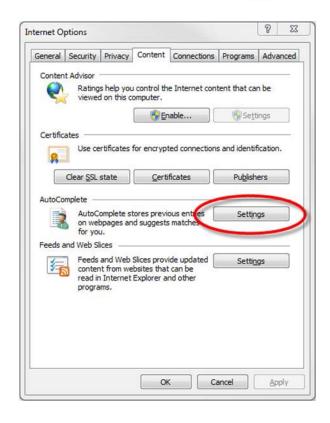
9. IE 7 Only – Disable AutoComplete:

- a. Click the "Content" tab
- Under the "AutoComplete" section, select "Settings"
- c. Uncheck the "User names and passwords on forms" setting
- d. Click "OK"



- e. Select the "General" tab
- f. Click "Delete ... "
- g. Check the "Passwords" setting
- h. Click the "Delete"





General	Security	Privacy	Content	Connections	Programs	Advanced
Home p	-					
				type each add	iress on its o	own line.
-	http:	://www.g	oogle.com	N/		~
						-
						Rest II
		Use <u>c</u> u	urrent	Use de <u>f</u> ault	Use	<u>b</u> lank
Browsin	ig history					
	-		v files his	tory, cookies, s	aved naccu	orde
			formation.		avea passii	01037
	De	lete brows	sing history	on evit		
				and the second s		
				Delete	Set	tings
Search				-	1	
Search						
C	Chang	e search	defaults.		Set	tings
P	Chang	e search	defaults.		Set	tings
P Tabs -) Chang	e search	defaults.		Set	tings
P				e displayed in		
P				e displayed in		tings
P Tabs	Chang tabs.			e displayed in		
Tabs -	Chang tabs. ance			e displayed in	Set	tings
Tabs -	Chang tabs.	e how we		e displayed in Fo <u>n</u> ts	Set	
Tabs -	Chang tabs. ance	e how we	bpages are		Set	tings



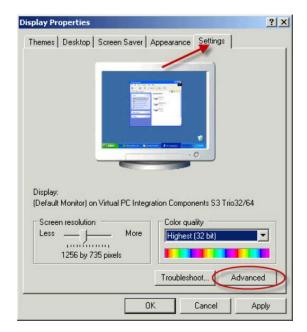


Section 2: Windows XP Requirements

The following settings are **required** to access CalREDIE using Windows XP

1. Set text DPI to 96 DPI

- a. Right-Click your Desktop
- b. Select "Properties"
- c. Click the "Settings" tab
- d. Select "Advanced"



- e. Select "Normal size (96 DPI)"
- f. Click "OK"
- g. Click "Yes" on pop-up window to reboot your computer

eral Adapter Monitor Troubleshoot	
Display	
If your screen resolution makes screen items too small to view comfortably, you can increase the DPI to compensate. To cha font sizes only, click Cancel and go to the Appearance tab.	
OPI setting:	
Normal size (96 DPI)	
Normal size (96 dpi)	
Compatibility	
Some programs might not operate properly unless you restart computer after changing display settings.	the
After I change display settings:	
C Restart the computer before applying the new display set	tings
Apply the new display settings without restarting	
Ask me before applying the new display settings	
Some games and other programs must be run in 256-color mod earn more about running programs in 256-color mode.	de.





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Section 3: Troubleshooting

The following can help resolve common issues:

Please note: If you are unable to access or change any of these settings please contact your system administrator.

1. EFC upload feature is missing.

a. Verify that you see a blank box instead of the Data Source drop down menu

Acquire Files

		-
Patient: Fake, Data Record ID: 2377473	File Upload Method: Advanced (ActiveX) TWAIN	(ActiveX) O Simple (HTTP)
* Album Name:	Due to limitations within your browser, a maximum of 5 MB of files When scanning images, monitor the progress indicator to determine maximum allowance. When you are at the limit, close the scanning Internet Explorer Add-on Installer - Security Warning Do you want to install this software? Name: CMRImageScan.cab Publisher: Atlas Development Corporation Install Don't Install	ne when you are approaching the
Files in the Album: File	While files from the Internet can be useful, this file type can potentially harm your computer. Only install software from publishers you trust. <u>What's the risk?</u>	Delete
(PREV NEXT)		

- b. Have your system administrator log into your computer with their Windows account and then let you log into your CalREDIE account.
- c. Navigate through the EFC to the Upload window
- d. Update your browser settings to match those in this document
- e. You can now logoff CalREDIE and Windows
- f. Log back into the computer with your normal Windows account
- g. The EFC file upload/scanning will be present from now on