



HIMSS¹⁹ CHAMPIONS OF HEALTH UNITE

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CAPE: Clinical Analytics Prediction Engine

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Chad Konchak, MBA, Assistant Vice President, Clinical Analytics

Nirav Shah, MD, MPH; Infectious Diseases

NorthShore University HealthSystem



DISCLAIMER: The views and opinions expressed in this presentation are those of the author and do not necessarily represent official policy or position of HIMSS.

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Conflict of Interest

Chad Konchak and Nirav Shah

Has no real or apparent conflicts of interest to report.



Agenda

- Current State of Predictive Modeling
- Vision of CAPE
- Modeling Performance
- EMR Integration and Prospective Modeling
- From predictive to prescriptive modeling and the learning health system
- Managing Change and Lessons Learned



Learning Objectives

Learning Objective 1

- Define, clearly, the problem with healthcare's current state of predictive modeling implementations and how they often fail to support clinical workflows and describe the CAPE framework for how to bring multiple predictive models into a single prescriptive engine

Learning Objective 2

- Describe an inventory of key patient outcomes to predict and how to achieve a high accuracy for prediction including both retrospective and prospective validation processes

Learning Objective 3

- Demonstrate the importance of tightly integrated predictive models into the EHR using real-time processing via the Predictive Model Markup Language (PMML) including implications for displaying the results and risk factors of a model to front-line clinicians

Learning Objective 4.

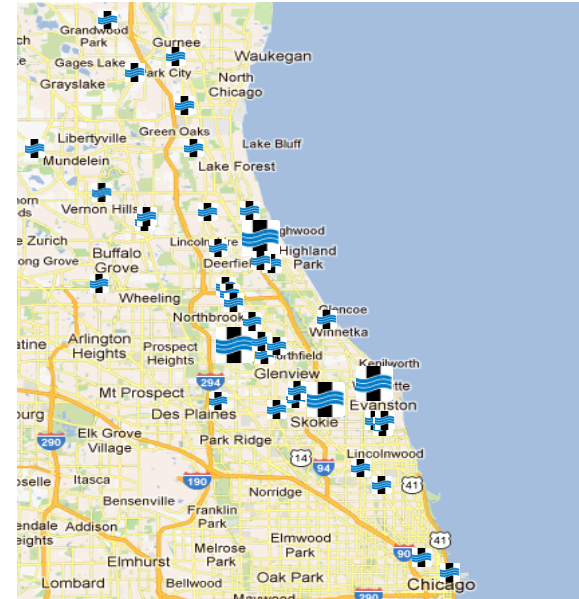
- Discuss the implications of a learning health system and how CAPE can help to achieve a better understanding of the impactability of patient populations based on multiple risk models and propose specific intervention bundles catered to the needs of that population

Learning Objective 5.

- Discuss the key cultural implications that an integrated predictive engine is able to facilitate and how it can enable the care team to improve patient outcomes while lowering costs



- 4 Hospitals
- 950 Beds
- 9000+ Employees
- 2700 Physician Medical Staff
- 900+ Employed Physician Medical Group
- 60,000 Annual Admissions
- 1.8 Million Annual Office Visits
- 125,000 Annual ED Visits
- \$100M+ Research Institute
- HIMSS stage 7 Inpatient & Ambulatory
- H&HN Most Wired 15 years in a row



CAPE: Clinical Analytics Prediction Engine

Vision



Data enabled population healthcare delivery across the care continuum.

Paradigm



Shift

1

Evolving from single siloed predictive models to a unifying risk profile

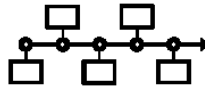
2

Population level enhanced and targeted interventions

3

Collaboratively designed, prioritized and coordinated care through Epic

Timeline



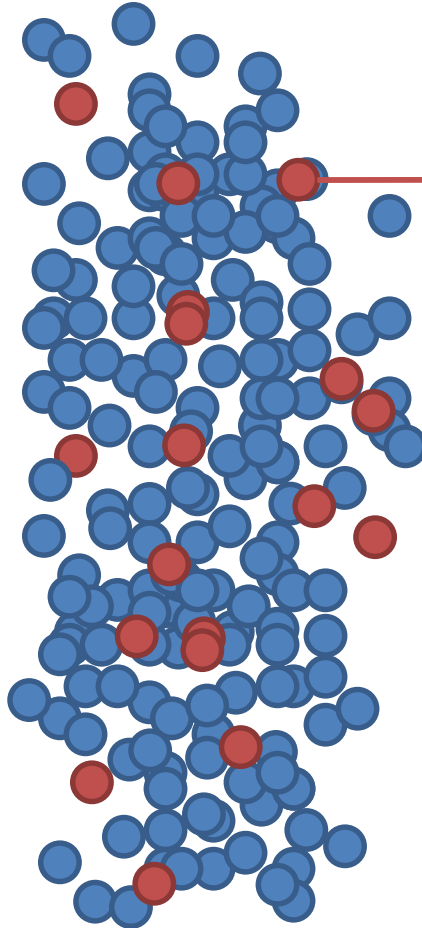
Phase I (Live September 2018): E-Cart*, Mortality and Readmission
WIP: Medical and Surgical Complications and Prospective Utilization

*A predictive model designed in partnership with University of Chicago based upon NorthShore patient population to detect patient deterioration. All other models described were developed by NSUHS



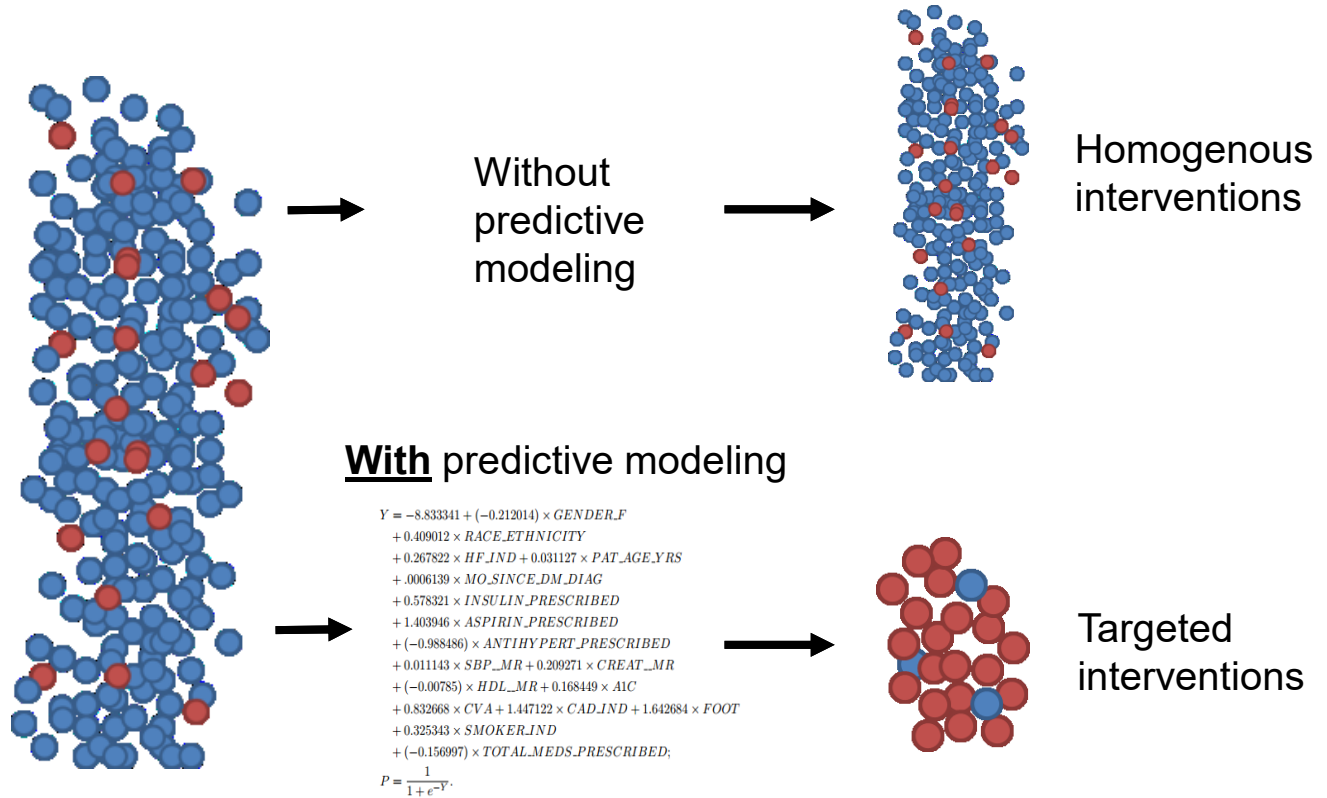
Our Patients

- Low Mortality Risk
- High Mortality Risk

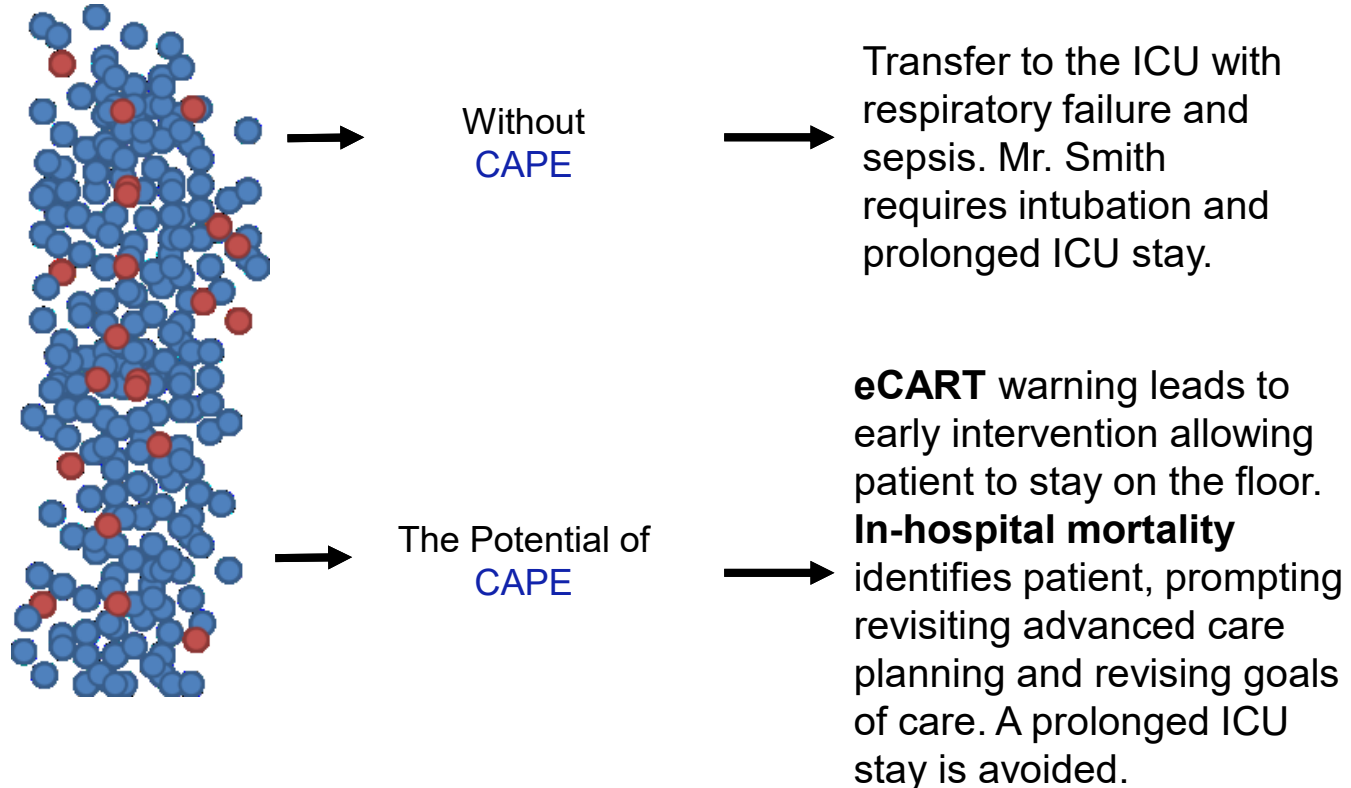


Mr. Smith is a 80 year old man with metastatic bile duct cancer with failure to thrive and progressive disease. Pt is admitted for pneumonia

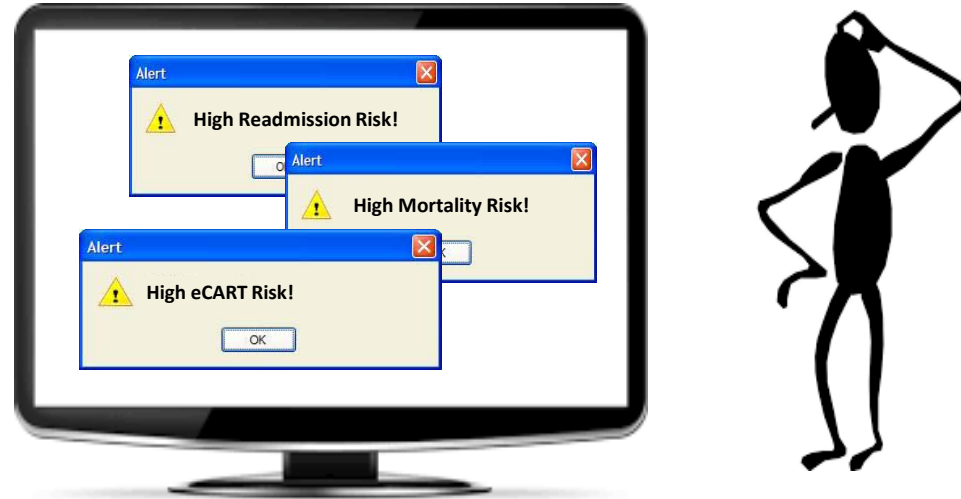
Predictive Modeling – Risk Stratification



The Potential of CAPE for Mr. Smith



How is the Paradigm Shifting?



1. What needs to be done?
2. Who needs to do the intervention?
3. How fast does the intervention need to be performed?



Deploying Interventions

1

Individual predictive models

Ecart

Mortality

Readmission



2

CAPE Integration

3

Interventions Identified

High Priority Patient!

In Next Hour

- ☐ ICU Evaluation
- ☐ Q2h Vitals



Hospitalist



Floor Nurse

Within 24 hours

- ☐ ACP & Goals of Care



Chaplain



Pharmacist

Before Discharge

- ☐ Med to Bed

After Discharge

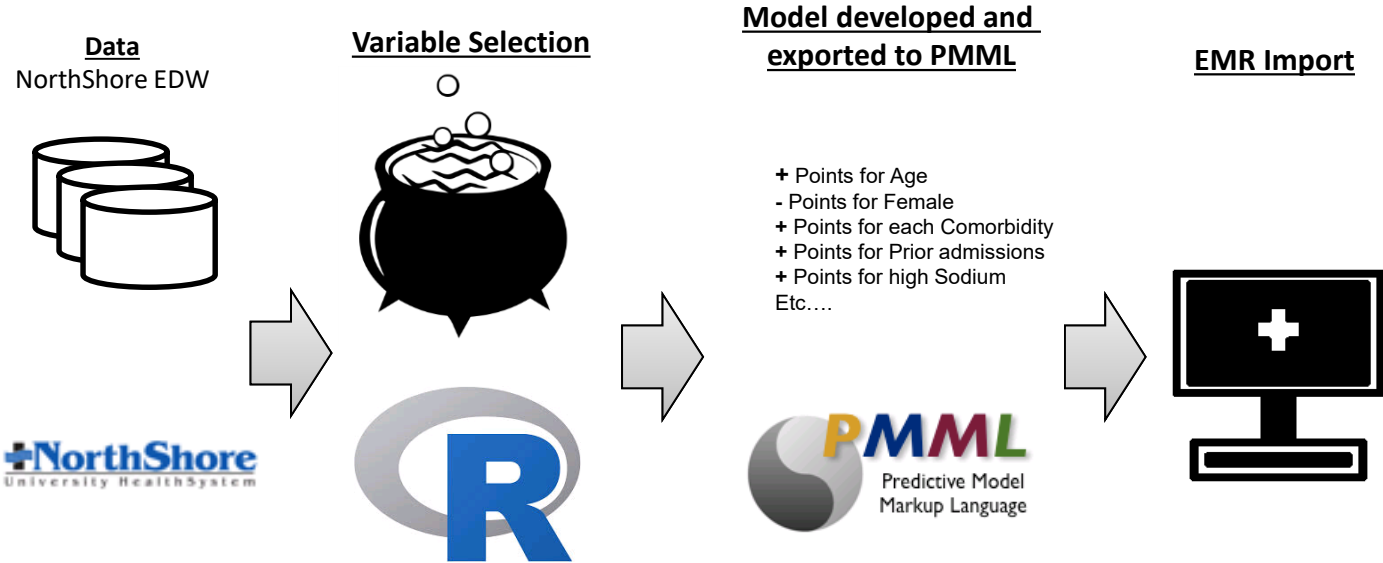
- ☐ PCP Appointment outreach



PCP 11

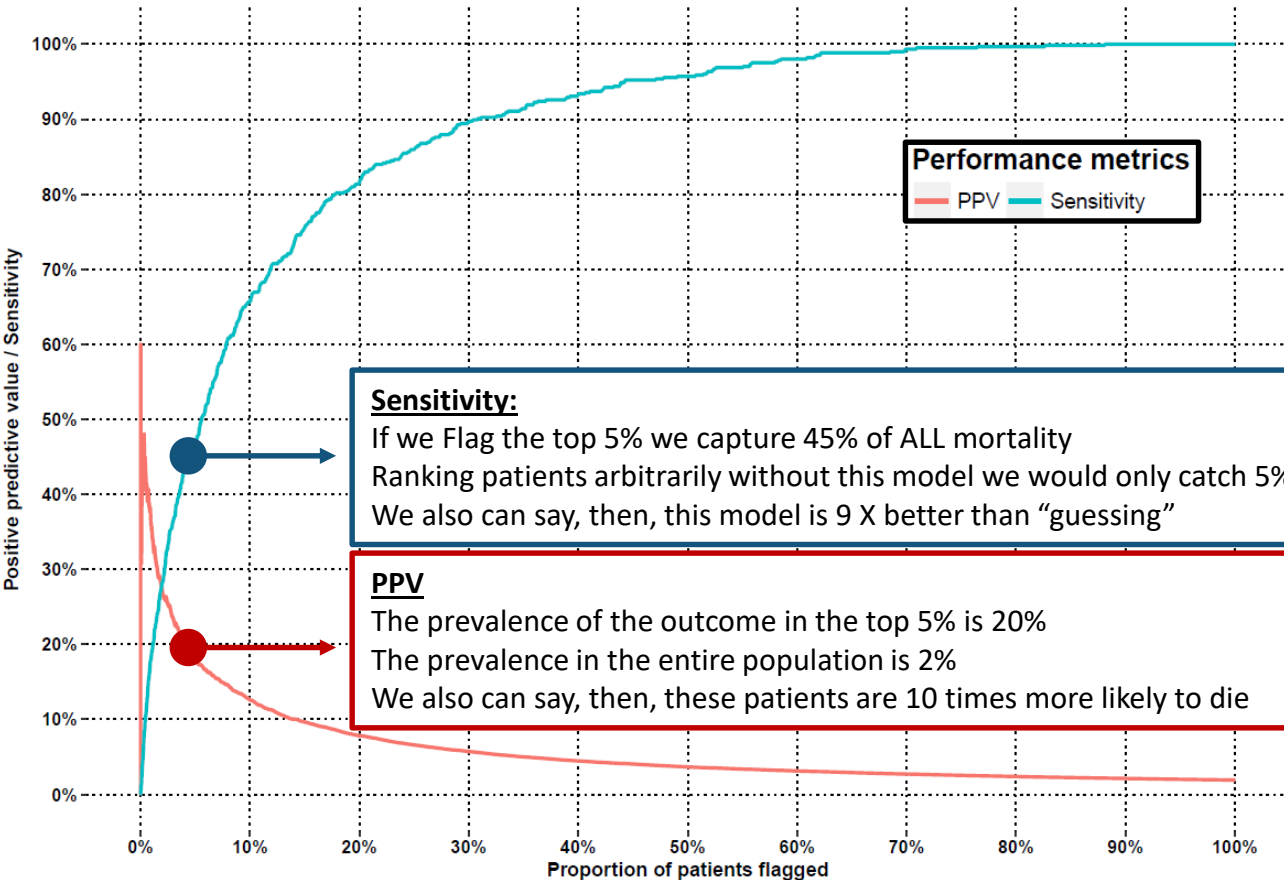
CAPE will take all risk scores into account, identify patients with a care gap, present checklists of interventions to the right caregivers and assign a priority of how quickly the task needs to be performed all within EPIC

Building a Predictive Model – In The EMR



Train, test, and evaluate performance

CAPE model validation for dates between 2012-01-01 00:15:00 and 2017-04-30 22:49:00



AUC: 0.9

The AUC takes into account how often your model “got it right”:

An AUC of 0.5 = flipping a coin
 You want to be above at least .65 (but as usual, it depends)

An AUC of 0.9 is really, really good!

Model performance¹ – Phase I

Predictive model	AUC	PPV ²	Sensitivity	Lift
eCART cardiac	0.75	0.08	0.45	7.5
In-hospital mortality	0.89	0.13	0.66	6.6
30-day out-of-hospital mortality	0.85	0.16	0.45	4.5
90-day out-of-hospital mortality	0.85	0.26	0.42	4.2
180-day out-of-hospital mortality	0.85	0.36	0.38	3.8
30-day readmission	0.72	0.30	0.26	2.6

¹Model performance is likely to change after final Epic build adjustments

²ePPV, sensitivity and Lift are measured at the 10th %-ile of the population

³eCART performance is based on Feb. 2017 testing data



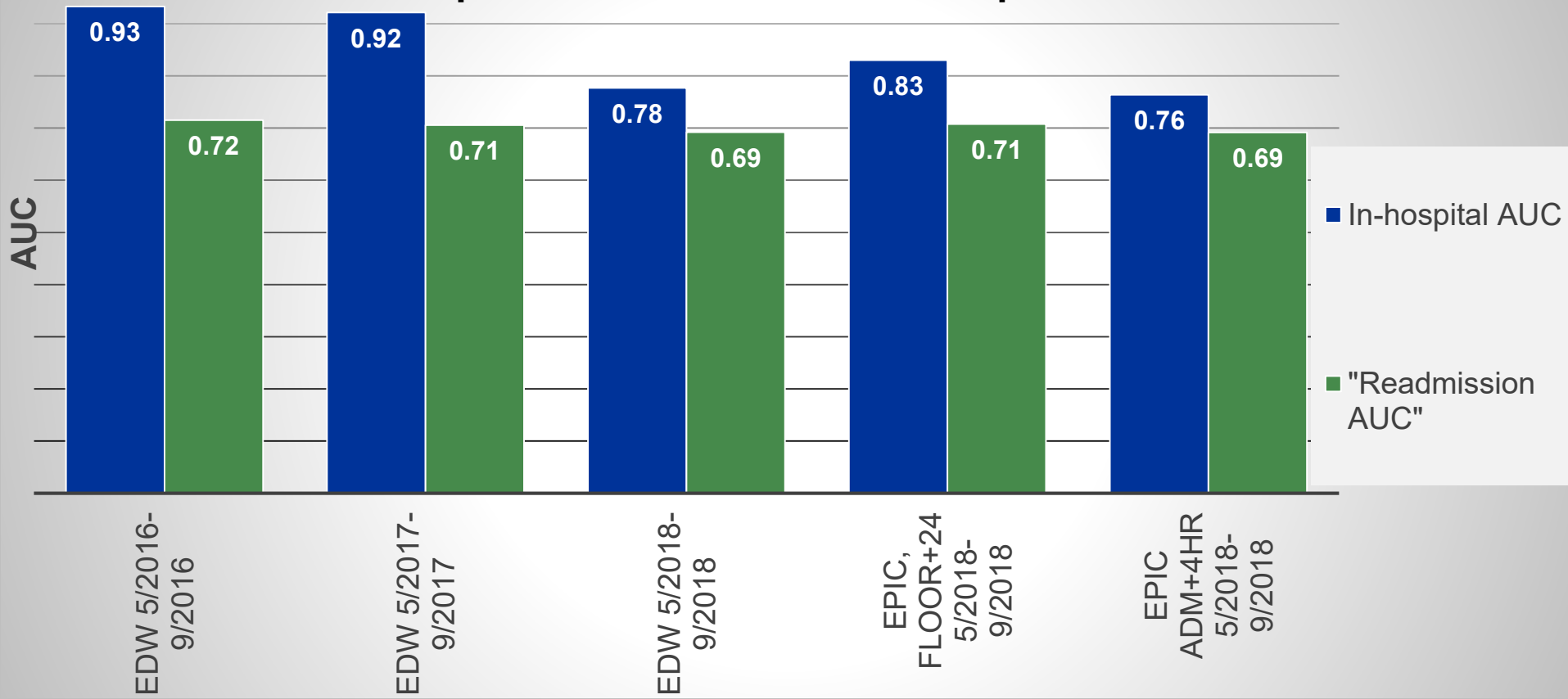
Prospective Validation

- Typical model validation stops after retrospective validation
- For CAPE, we had a “soft go-live” and monitored the models in live production
- Evaluated model performance at two time periods
 - 4 Hours upon ED Arrival
 - 24 Hours after floor
- Operational decisions and model sign-off based on 4hr ED Model



Comparative model AUC Retrospective vs Prospective Validation

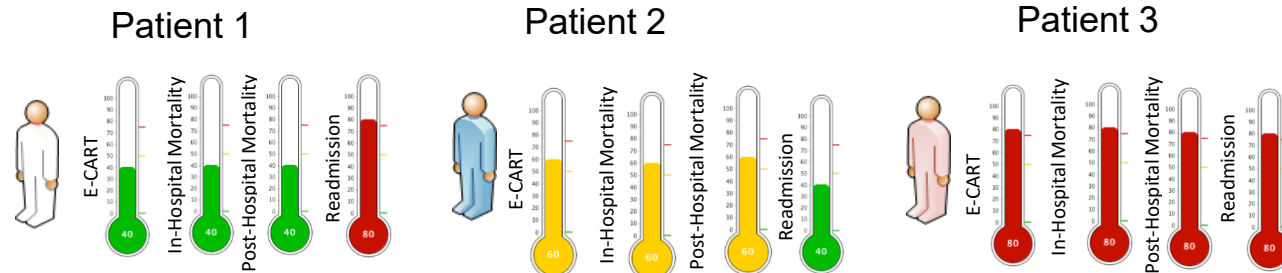
In-hospital and readmission model performance



Integrate Each Model into Patient Risk Profiles

- In the “Old Days” we would be done
- With CAPE, we need to do this for ALL our outcomes
 1. E-CART Risk Score
 2. In Hospital Mortality Risk Score
 3. Post Hospital Mortality Risk Score
 4. Readmission Risk Score

Now, **every** patient has a different risk score for 4 outcomes



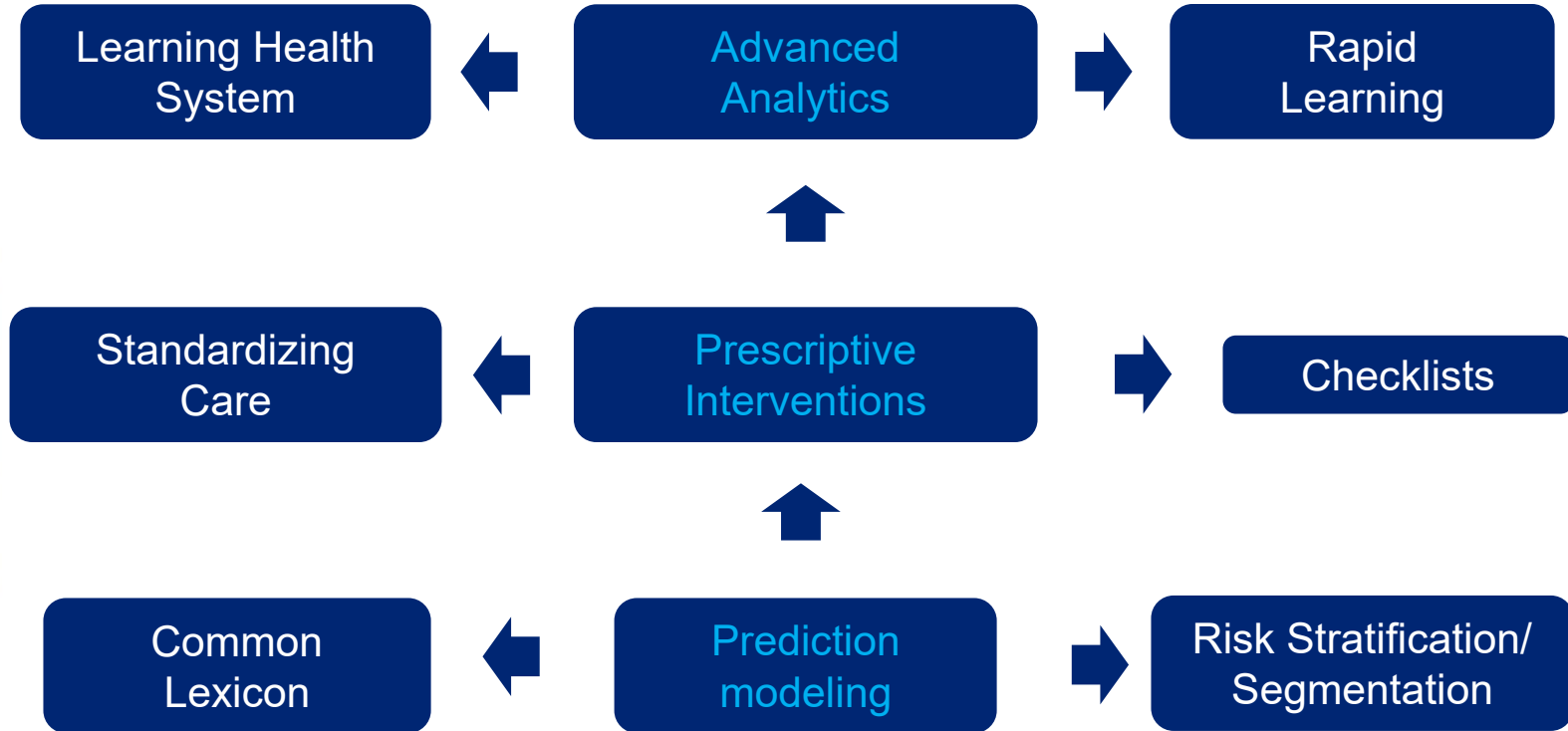
And there are a LOT of different-looking types of patients

Prescriptive Interventions Based on Risk

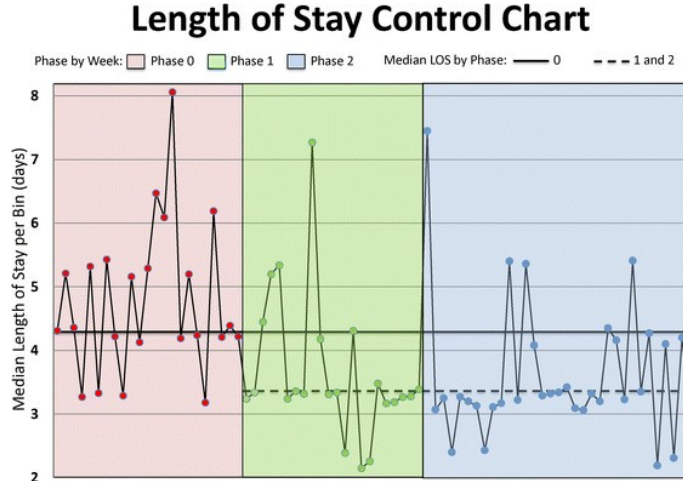
Risk Identified	Priority	Care Provider	Intervention
E-cart Red	<2 hours	Physician	Assess, Code Status, ICU
E-cart Yellow	<30 mins	Nurse	q2hVitals x 8h, lactic acid, accompanied off unit
Mortality	TBD	SW/Chaplain	Identify ACP, PCP agrees w/ GOC? GOC and document

Risk Identified	Priority	Care Provider	Intervention
Readmission	PTD	Pharmacist/ Primary MD	Med to Bed
Readmission	Within 48h post discharge	CT office	Patient touchpoint to ensure appropriate post discharge care
Readmission	PTD	CM	High risk CM enrollment

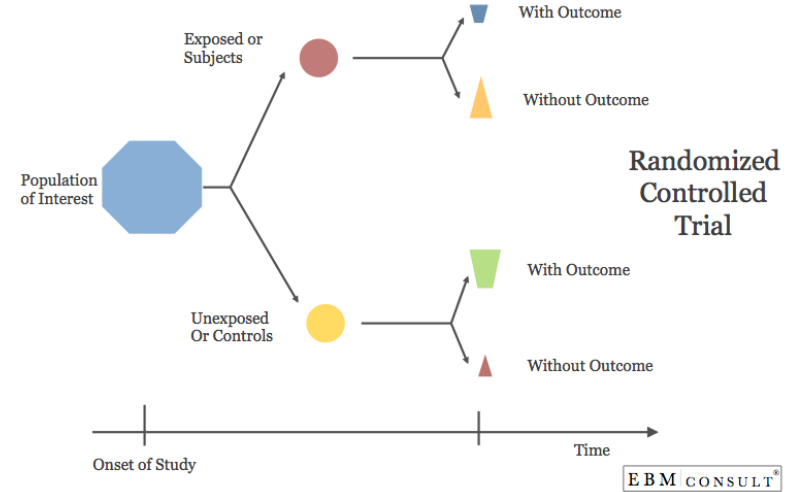
Why are we doing this?



How do we know if we are making a difference?

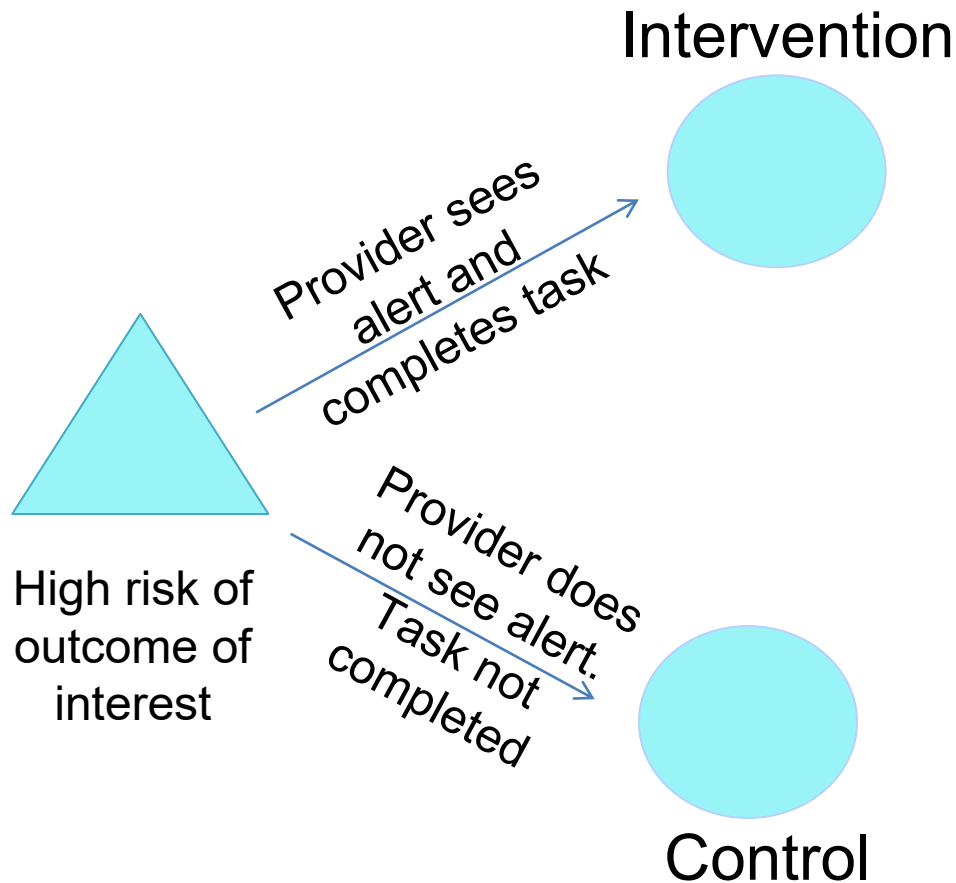


Knowledge captured
as byproduct of care
delivery experience



Methodological rigor
Effect size

Advanced Analytics – Pragmatic Study Design



Analysis design:

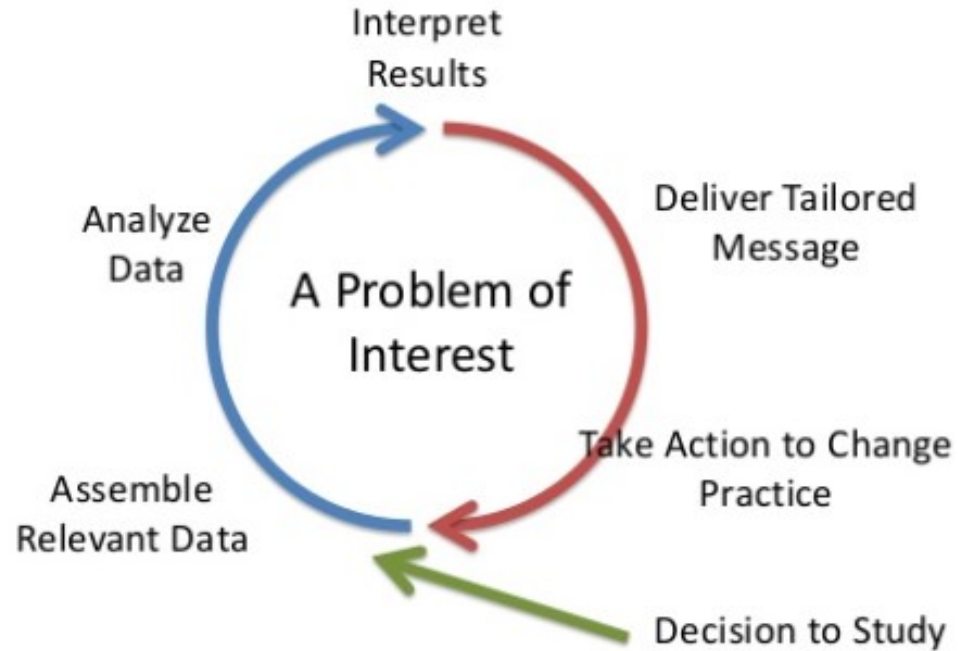
- Normal patient care
- Randomization
- Double blind
- No withholding of care
- All built into electronic medical record
- Requires IRB approval

Learning Health System

The development of a continuously **learning health system** in which science, informatics, incentives, and culture are aligned for continuous improvement and innovation, with best practices seamlessly embedded in the delivery process and new knowledge captured as an integral by-product of the delivery experience



Learning Health System



Rubin, AMIA 2016



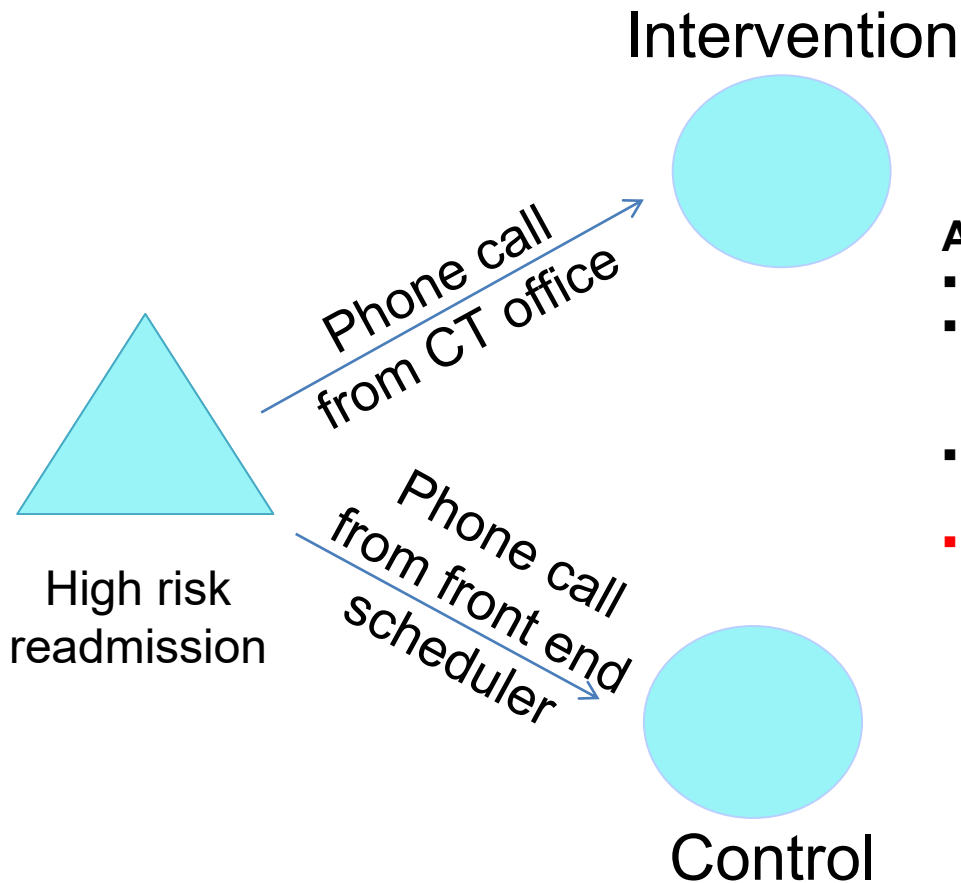
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Early Results - eCart

- Cardiac Arrest Model (eCart)
- Scores >95th percentile were flagged red or highest risk. Scores between 85-95th percentile were flagged yellow, or intermediate risk
- ICU transfer was strongly urged for new red scores, *but the discretion of the treating physician could overrule*. Yellow score patients had increased frequency of vital signs on the floor.
- Outcomes:
 - Red score patients transferred to the ICU had a lower mortality when compared with controls (18.4 vs 32.5%; X^2 $p=0.0004$)
 - Time to ICU transfer decreased from 6.5 (IQR 21.8) to 2.2 (IQR 4.6) hrs $p=0.0001$



Advanced Analytics – Post Discharge Phone Call

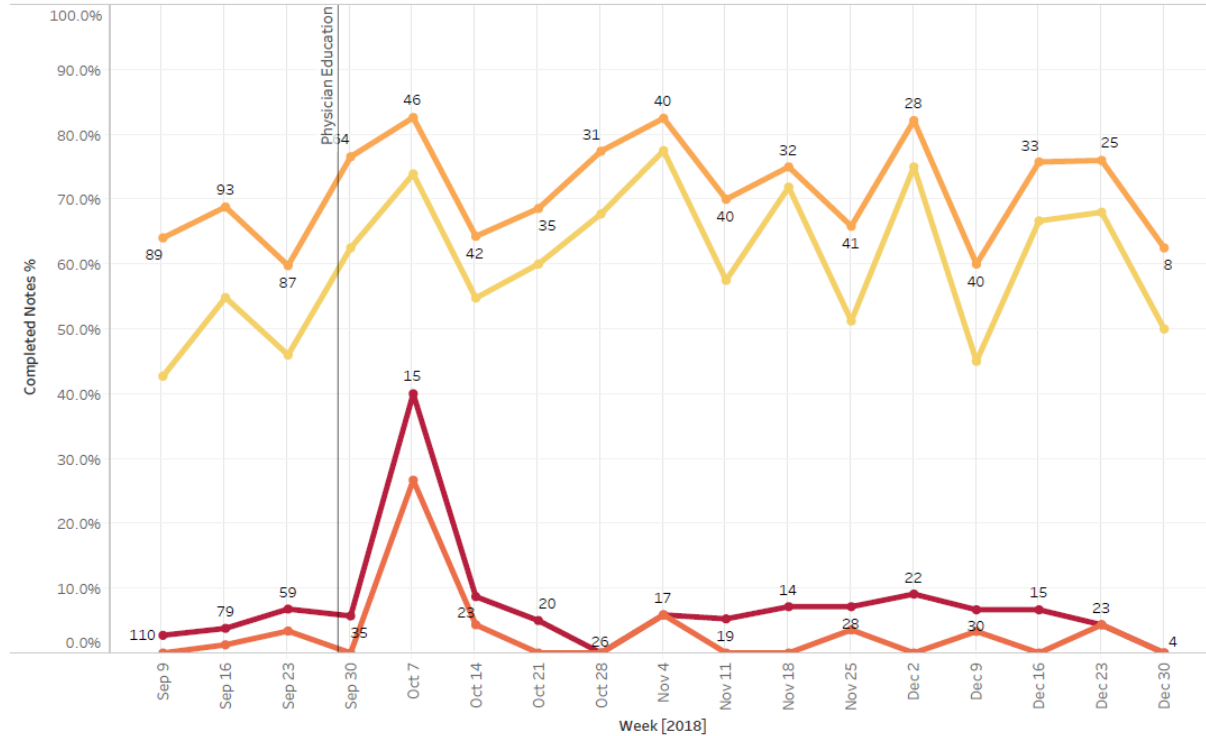


Analysis design:

- 6 week randomization
- 30 high risk patients daily with FTE to perform 20 interventions max per day
- 900 Patients, 600 Intervention, 300 Control
- **Primary outcome: effect on all cause readmission**

Compliance Rate

Note Completion Rates



Numerator 1: Notes Written
 Numerator 2: Notes Written within target time of 2 Hrs of BPA
 Denominator: Admissions with at least one eCART BPA

Number labels are count of Admissions for that week, assigned to the first day of the week.

eCART Note Completion Rates

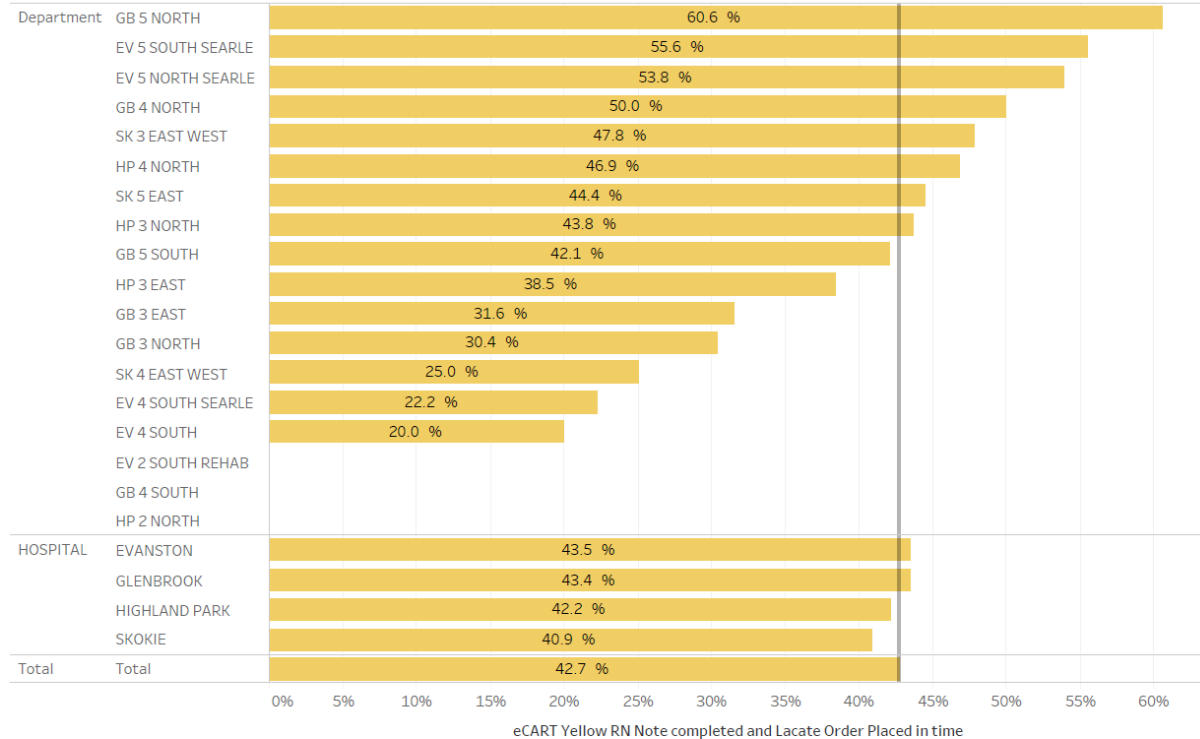
Yellow, Note Completion
 Yellow, Note Completion w/in 2Hrs
 Red, Note Completion
 Red, Note Completion w/in 2Hrs



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Compliance Rate

eCART Yellow Lactate Order Followup Rate



Numerator: Lactate orders placed within 2 hrs of complete "Acknowledge Yes" RN Note written, or an order has already been in place 24 hours prior to the note being written

Denominator: eCART Yellow RN Note written with "Acknowledge YES" selected



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Lessons Learned – Compliance

- Understand key process metrics
- Resistance to change and standardization MD >> RN
- Thoughtful about workflows and user interface
- Steady and continuous messaging and education
- Data driven process employing mixed methods
- Quick and direct feedback loop



Culture and Change Management

- Executive Support & Alignment with goals across health system
- Clear vision & ability to articulate this vision – CAPE Tour
- Data and Tech heavy project – Need to invest in analytics/informatics
- Clear governance structure
- Persistence
- Need early quick wins
- Celebrate success



6 Tips On Driving Innovation – Even If You Think Your Boss Will Say No

- Innovation isn't impossible in large organizations – but you'll need determination
- Being creative is great, but innovators turn creativity into output
- De-risk your idea as far as you can
- Learn collaboration – it's not the same as teamwork
- Get out of the office
- Don't expect everyone to say yes straightaway



Questions?

- Chad Konchak: ckonchak@northshore.org
- Nirav Shah: NShah2@northshore.org

