

Capital Markets Day 2020

Tom Blades | Christina Johansson | Duncan Hall February 13, 2020

Capital Markets Day 2020





Tom Blades (CEO)

Christina Johansson (CFO)

Duncan Hall (COO)



1. Introduction



FY 2019: Delivered



	Outlook FY 2019	Actual FY 2019	
Revenue	Mid single-digit organic growth	+6%	\checkmark
EBITA adjusted	Significant increase to more than €100 million	€104 million	√
Net profit	Significant improvement, at least break-even	€24 million	√
Free Cash Flow reported	Positive ¹⁾	€57 million	\checkmark

¹⁾ Notwithstanding IFRS16 effect: break-even (Actual FY 2019: €4 million)

FY 2019: Revenue, earnings and cash targets met



Orders received

FY 2019: underlying markets stable, org. -4% from high 2018-level Q4: org. -4%, award of major projects shifted to 2020

Revenue

FY 2019: strong organic growth of 6% Q4: slight organic decrease

EBITA adjusted

FY 2019: significant increase to €104 million, margin at 2.4% Q4: once again strongest quarter, but Technologies below expectations

Net profit

FY 2019: clearly positive with €24 million Q4: €15 million with strong year-on-year improvement



FY 2019: Cyclical strong cash development in fourth quarter





Reported free cash flow positive at €57 million DSO improvement by 10 days in Q4

Balance sheet / dividend

Solid balance sheet
Maintain baseline dividend proposal of €1.00 per share

Outlook 2020

Stable organic revenue development
Further substantial increase in adjusted EBITA margin to ~4%
Significantly positive development in Free Cash Flow reported





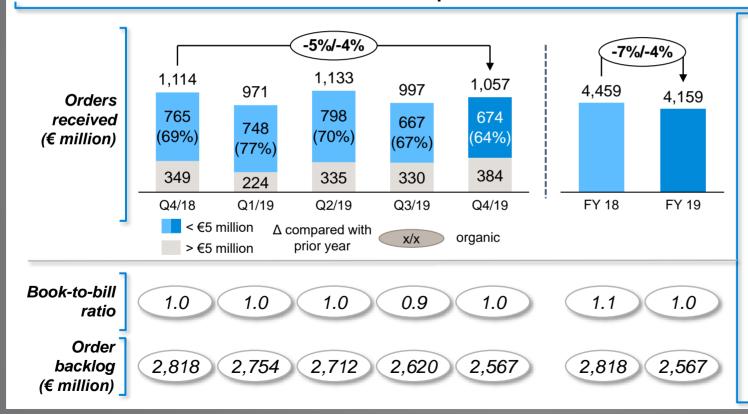
2. Preliminary results 2019



Decrease in orders received due to shift of major project awards to 2020, especially in Technologies



Development of orders received

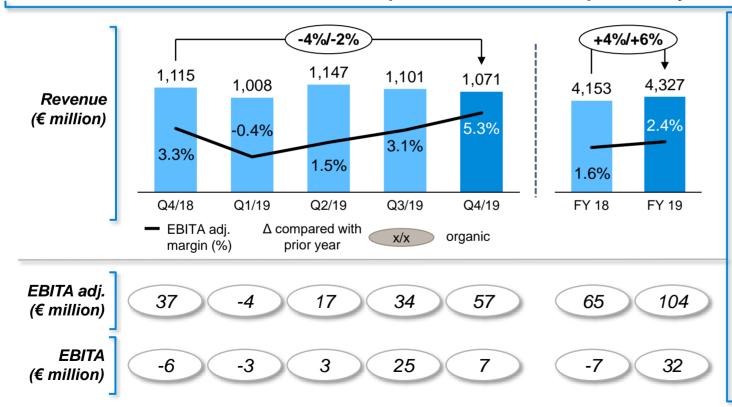


- Orders received
 - FY: Decrease (-7% / org.: -4%) due to timing of bigger project awards in Europe
 - Q4: -5% (org.: -4%) below prioryear quarter
- Book-to-bill: FY: 1.0
- Order backlog
 - -9% below high prior-year level (org.: -7%)

Revenue growth and EBITA adjusted meet expectations for FY 2019



Development of revenue and profitability



Revenue

FY: 4% increase (org.: 6%) based on good market demand

EBITA adjusted

FY: EBITA adjusted as well as margin significantly improved Q4: Increase to €57 million (prior year: €37 million), once again strongest quarter

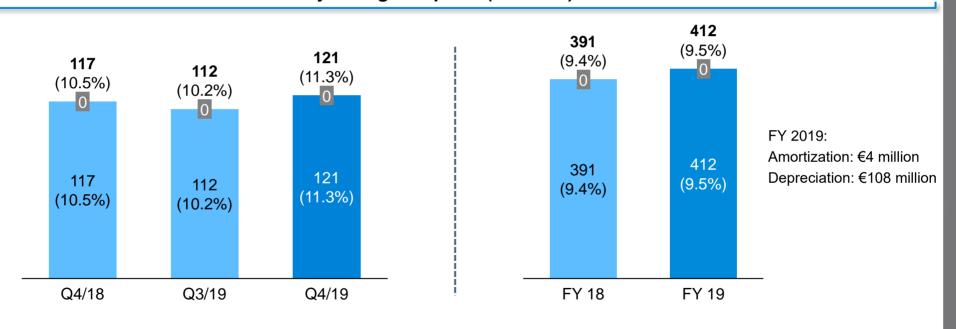
Special items

FY: -€72 million (thereof -€40 million restructuring, -€36 million IT investments, +€3 million disposals)
Q4: -€49 million (thereof -€35 million restructuring mainly related to new SG&A program, -€11 million IT investments, -€3 million disposals)

Gross margin increased to 11.3% in Q4, further improvement remains major focus for 2020 and 2021



Adjusted gross profit (€ million)

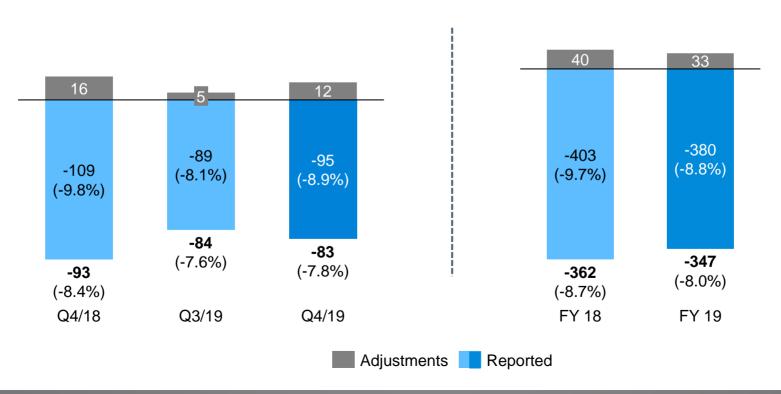


Adjustments Reported

Adjusted SG&A ratio at 8.0% for FY 2019, a further step towards 2020 target of 7.5%



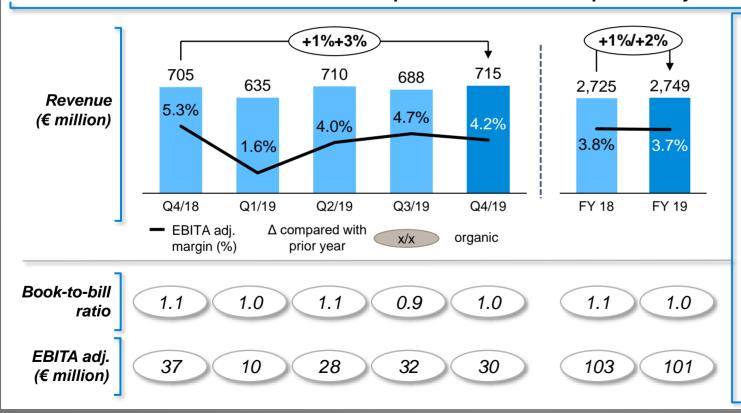
Adjusted selling and administrative expenses (€ million)



Segment E&M Europe: sound performance throughout the year



Development of revenue and profitability



- Orders received
- FY: -6% (org.: -5%), focus on margin-accretive contracts
 Q4: -13% (org.: -12%) below high prior-year level
- Book-to-bill: FY: 1.0
- Revenue

Slight increase in Q4 (+1% / org.: +3%) and FY 2019 (+1% / org.: +2%)

EBITA adjusted

FY: Adjusted EBITA and margin both on good prior-year level

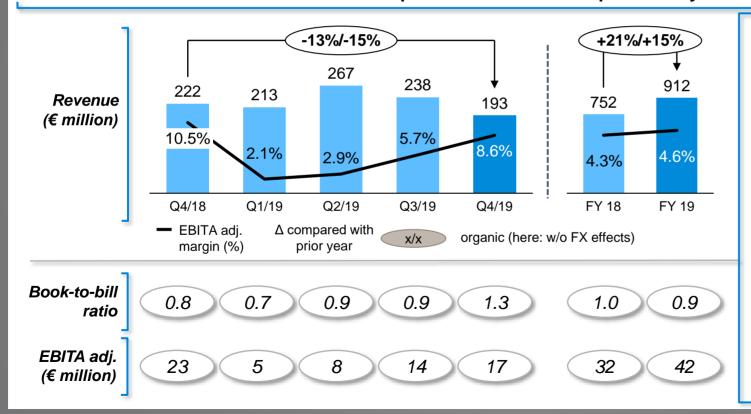
Outlook 2020

Revenue: stable development EBITA adjusted: significantly positive development

Segment E&M International: strong orders received development in Q4



Development of revenue and profitability



Orders received

FY: +9% (org.: +4%)
Q4: Significant increase (+44% /

org.: +38%) with major maintenance order in MF

Revenue

Q4: Decrease of -13% (org.: -15%) mainly in NA, major projects in completion phase

EBITA adjusted

Q4: High margin of 8.6% below extraordinarily strong prior-year quarter (10.5%)

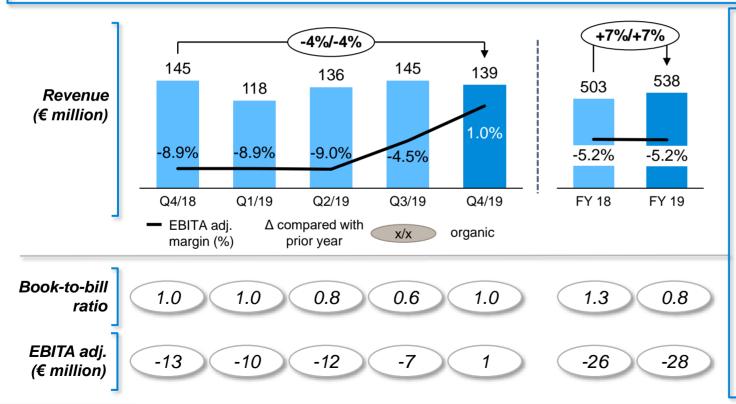
Outlook 2020

Revenue: slight decrease EBITA adj. margin: slight improvement

Segment Technologies: positive Q4, yet full year EBITA adjusted still negative and below expectations



Development of revenue and profitability



Orders received

FY: -30% (org.: -30%) due to low order level in underperforming entities and shifts of major project awards to 2020 Q4: stable at -1% (org.: -1%)

- Book-to-bill: FY: 0.8
 Continued focus on profitability improvement and execution
- Revenue

FY: +7% (org.: +7%) based on good order backlog at beginning of the year

EBITA adjusted

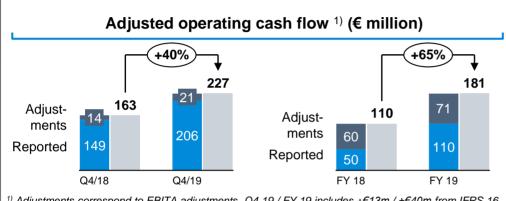
Q4: positive, but below expectations, problematic entities not yet fully turned around; FY on weak prior-year level

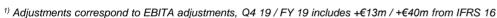
Outlook 2020

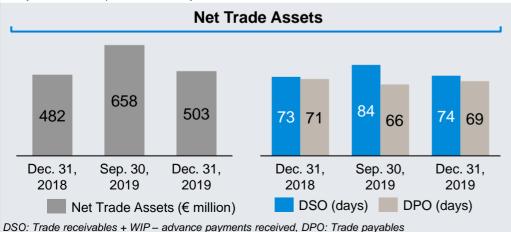
Revenue: significant increase EBITA adjusted: positive result

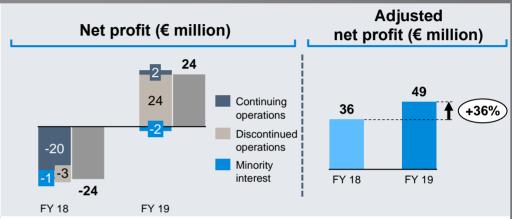
Strong cash generation in Q4 with DSO reduction of 10 days Positive net profit in quarter and full year

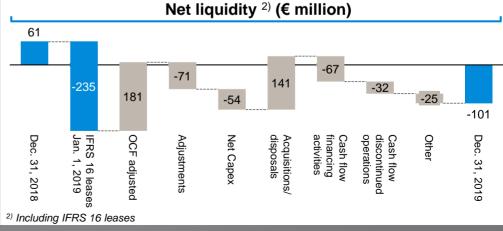












Outlook 2020



	Actual FY 2019	Outlook FY 2020
Revenue	€4,327 million	Organically stable
EBITA adjusted / margin	€104 million / 2.4%	Substantial increase to a margin of ~4%
Free Cash Flow reported	€57 million	Significantly positive development



3. Setting the Scene



Strategy 2020 ,,2-4-6"



Our ambition

Where to play

2 Service Lines

- Engineering & Maintenance

We engineer and deliver process plant performance

4 Regions

- Middle East

6 Industries

- Chemicals & Petrochem
- Oil & Gas

- Pharma &

- Cement

How to win

People & Culture

Customer & Innovation



Organization & **Structures**



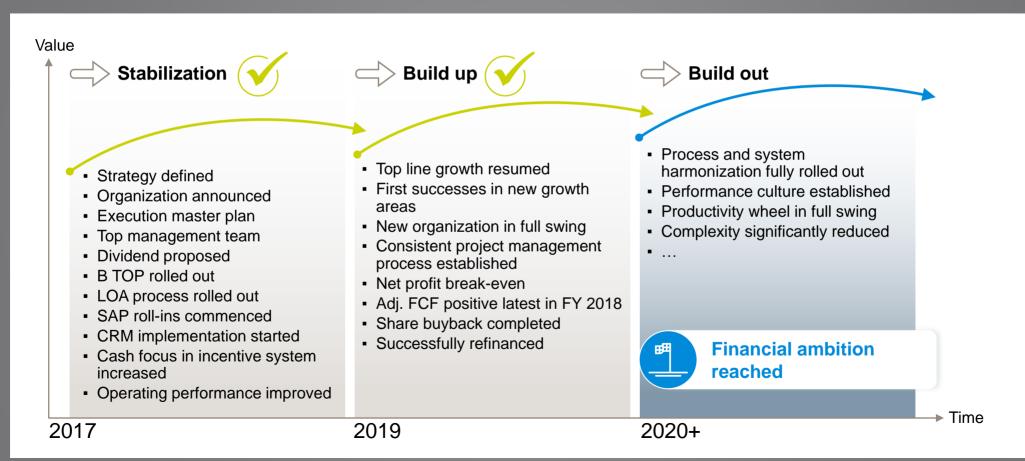
Financials



Bilfinger 2020

Stabilization phase complete, moving on from build-up





Status of targets communicated February 2017 for 2020



	Ambition 2020	2019 achievement level	
Revenue growth	CAGR > 5% based on 2017	6% ¹⁾	
Gross margin improvement	200bps	~0bps	X
SG&A reduction	300bps	2019: 250bps → target 2020: 300bps	
EBITA adjusted	Maintenance 3 to 5.5%	E&M: 4%	√
margin	Engineering & Technologies: 5 to 9%	Technologies: negative	X
Cash Flow generation	Positive adj. FCF from 2018 onwards	€ 128 million adj. FCF, rep. FCF € 57 million	✓
			_

¹⁾ Organic / incl. OOP

Bilfinger 2020+ Build out phase





Build out

- Process and system harmonization fully rolled out
- Performance culture established
- Productivity wheel in full swing
- Complexity significantly reduced
- ..



Financial ambition reached

Global trends



Aging Assets & Asset Integrity



Europe & US: Aging assets

- Increasing maintenance costs
- Asset life time extensions
- Efficiency & Emissions

Middle East: Maturing assets

- World class CAPEX
- Sub benchmark performance





- CO₂ limits
- Emissions & Air pollution
- Clean energy
- Distributed power generation
- Power to liquids
- Circular Economy
- Sustainable finance

EU: Green Deal





Europe

- Demographics
- Vacant apprenticeships

US

- Shrinking unemployment
- Craft labor shortage

Middle East

Quality not quantity

Data & Artificial Intelligence



- Machine learning
- Predictive / prescriptive maintenance
- Virtual reality& Augmented reality
- OEE (overall equipment efficiency)
- Risk reduction
- New business models

Bilfinger core capabilities







- Europe's #1 Maintenance Services Company
- Leading Employer Branding
- Bilfinger Academy
- Trade craft accreditation
- ~34,000 full time equivalents
- Thousands of temporary employees



- Engineering / Process knowledge
- Focus on key industries
- Customer intimacy / collaboration
- Long term contracts
- High customer stick rates (>90%)
- Cross-border unified operating models



- Bilfinger Digital Next
- Convergence of BMC & BCAP to digital BMC
- Electronic Workflow to drive internal productivity
- A.I. (PIDGraph, algorithm training)
- Partnership models

Our capabilities addressing global trends



Global Trends affecting our business

Bilfinger capabilities

Skilled labor

Aging Assets & Asset Integrity

Fabric maintenance



ESG / Climate Change

Circular economy



Skilled Labor Shortage

Employer of choice



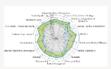
Data & Artificial Intelligence

Cloud analytics



Domain Expertise

Maintenance analytics



Pollution



BMC



PIDGraph-Al



Digitalization

Digital twins



Water



Augmented Reality



BCAP



Strategic Assumptions





Geographic focus

- Europe
- North America
- Middle East



Industry focus

- Oil & Gas
- Chemicals & Petrochemicals
- Energy & Utilities
- Pharma & Biopharma
- Metallurgy
- Cement



Digitalization

- Enabling opportunity
- Driving productivity
- Strategic partnerships



Engineering & Maintenance and Technologies

- Technologies support Engineering & Maintenance opportunities
- Strengthen our strengths



War for talent

- Skilled blue collar is a differentiator in the market
- Craft labor strength and breadth

Strategic Imperatives





Integrity & HSE

• We will not compromise



People

- Attract
- Motivate
- Retain
- Develop



Unique service offering/ Differentiators

- Multi-service provider
- Continue to innovate our service and commercial offering
- Extend portfolio, leverage integrated solutions
- Digitalization



Asset light model

- ROCE focus
- Strict working capital management
- Disciplined M&A criteria



Margin growth

- Project Risk & Execution
- Margin protection
- Pricing
- Portfolio rotation



SG&A Efficiency

- Lean management
- De-complexing (e.g. legal entity reduction)
- Purpose over process
- Leverage harmonized systems



Relevant E&M footprint in North America

- Leveraging existing market & customer access
- Grow organically and optionally non-organically
- Introduce Maintenance concepts



Middle East profitable top line growth

- Increase Oil & Gas activities
- Pro-actively support customers in their outsourcing and maintenance efforts
- Partnering

Structural demand for services intact



Drivers

2



5.5%

CAGR petrochemical global capacity increase (2020-2024)

Customers



CAPEX/ OPEX

E&Ps¹⁾ generating substantially more cash today despite far lower oil prices

Asset base



> 60 %

of active refineries and petrochemical plants in our focus regions are older than 20 years



45k

Accumulated asset base continues to grow. Plants are driven for cash and efficiency

Climate Change



24 %

share of global CEOs who are "extremely concerned" about climate change and environmental damage



20 Gt

CO₂ emissions to be decreased by ~ 20 Gt from 2020 by 2040 to achieve the objectives of the Paris Agreement on climate change

Sources: GlobalData, Deutsche Bank, PWC – 23rd Annual Global CEO Survey, iea, A. T. Kearney / Bilfinger estimate 1) Exploration & Production Companies

Leading position in E&M key European markets



	United Kingdom	Germany	Belgium/ Netherlands	Nordics	Poland ¹⁾	Austria/ Switzerland
Market Size ²⁾ ~ 25 €bn	m	nh	n.	me	m	and a
Expected market development						
Bilfinger market position	#2	#1	#2	#1	#1	#1
# of employees	3,700	5,000	2,500	4,000	4,500	1,800

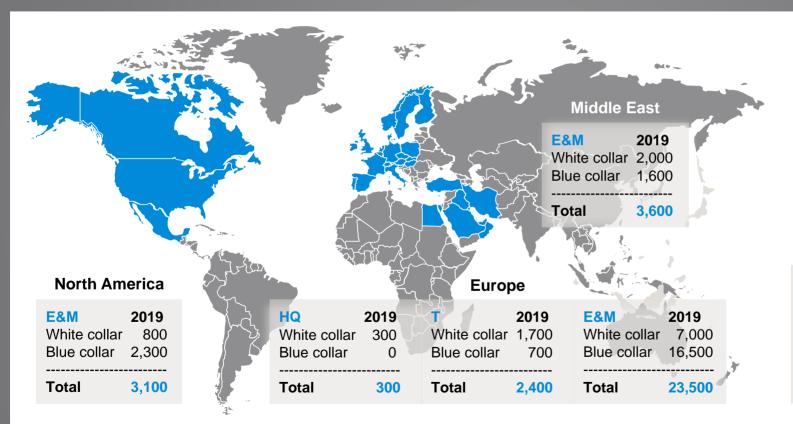
Rest of Europe = 2000 FTE

¹⁾ Labor hire

²⁾ Source: A.T. Kearney / Bilfinger analysis based on core industries and core activities, contracted-out only

Bilfinger is a People Company





Other Operations

E&M	2019
White collar	450
Blue collar	450
Total	900



Bilfinger Revenue ▲	2018 4.1 €bn	2019 4.3 €bn
White collar Blue collar	•	12,600 21,500
Total V	35,900	34,100 ¹⁾

¹⁾ Including 300 employees from Other Units

HR – Recent initiatives and imperatives





Recent initiatives —

Imperatives

Leadership "Change Management"

Critical entities - right sizing

HRcules (SAP / Success Factors)

Bilfinger Academy

LE consolidation

SG&A efficiency

Critical positions • Project Manager

Contract Manager

Cross border opportunities

Entrepreneurial Empowerment

Top level "Pay for Performance"

HR success stories



Employer Branding

War for Talent

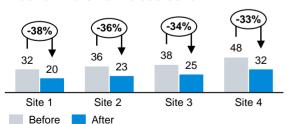
Applicants after Go-Live	23,500
Offers made	1,916
Offers accepted (75 %)	1,437
Candidates in HRcules	30,400



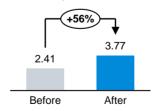
OUR PEOPLE MAKE THE DIFFERENCE

ISP - First Level Leadership

Erection + dismantle costs / ton



Productivity in m³/man hour

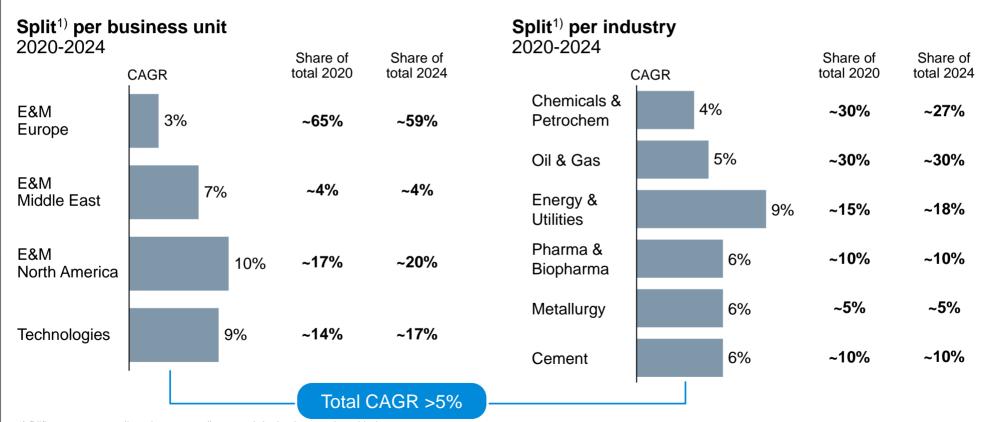


Cross border opportunities

отосо потаст оррогиятилос
Mobile work force
Turnarounds
Large projects
Wage arbitrage
Motivation

Revenue growth in all regions and industries





¹⁾ Bilfinger revenue split and corresponding growth by business unit and industry



4. Bilfinger Operations

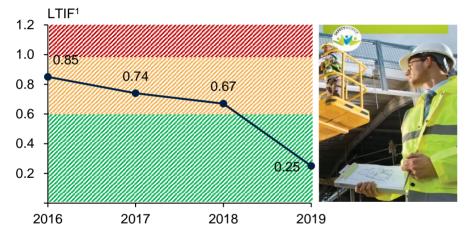


We never compromise on integrity and safety



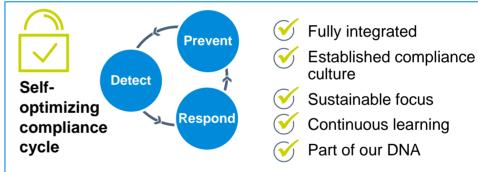


Safety is good business





Integrity is non-negotiable



Fully integrated

Continuous learning

Part of our DNA



Governance



Operational focus



Leadership

1) LTIF: Lost Time Injury Frequency per 1 million man hours

Sustainable value creation



Top Line

+5% revenue CAGR

- 1 Increase integrated services
- 2 Intensify customer collaboration
- 3 Capitalize digitalization & innovation
- 4 Lift value offering to customers



Bottom Line

>200 bps. gross margin

- 5 Boost execution performance
- 6 Decrease operational costs
- 7 Utilization & efficiency increase
- 8 Strengthen performance culture





Solid revenue growth I Significantly improved execution performance I reduced complexity

New organization set up for driving profitable growth Empowerment | Simplification | Efficiency





- Compact organization, direct reporting to COO/CFO
- Faster decision making, more accountability
- Less internal bureaucracy, more external focus
- Streamlined reporting / approval requirements
- Regions focus on operational performance



Development

Operational Excellence



- Facilitate growth and capitalize innovation & digitalization
- 2 Increase efficiency and recovery, reduce costs & improve margins
- Maintain momentum on continuous improvements

Operating units

Reporting segments

Global Development: secure the future

Facilitate top line growth I improve margins I capitalize on innovation & digitalization



Ambition

Further leverage Bilfinger capabilities worldwide

Enhance Bilfinger value to customers with combined offerings

Commercialise and accelerate innovations

Aligned digital transformation efforts into core service lines



Global Development

- Facilitate growth
- Improve margins

- Use Bilfinger Digital Next tools & standards internallyJoint offerings and sharpening of value propositions
- Capitalize on innovation
- Drive digital transformation
- Deploy Bilfinger innovation roadmap
- Fast track commercialization of ideas
- Industrialize digital forward thinking
- Integrate data- and software-based business models into core offering

Roll out service products (BMC,BTC,BCAP etc.) globally

Increase integrated services and Key Account Management

Convergence of digital and domain expertise

Digital

Expertise





Digital internal processes



ERP interfacing



Digital external products

Cognitive Sensors

Scaffolding App

Smart search

Mobile solutions

Mobile worker concept

BMC Analytics

BCAP

PIDGraph

Industrial Tube

Value Proposition



Cost Reduction



Asset Integrity Improvement



Overall **Equipment Effectiveness Improvement**



HSE Improvement



Workforce **Enablement**



Domain

Expertise





Highly skilled craft base

Customer intimacy

Operation

Technical and process expertise





expertise

Global Development: secure the future Top line growth | Integrated solutions



BP Deutschland (Ruhr Oel GmbH) Germany, Gelsenkirchen-Scholven



Bilfinger engineer minimum cost solution

- Turnkey Project: Concept, engineering design, modular fabrication, installation
- 180 Interconnecting piperacks with 320 valves,
 25 km piping and 260 tie-ins into process units
- Lower 3-digit €m range order value 2020 2021
- Modular concept improving safety and efficiency

SABICUnited Kingdom, Teesside



Decisive factor was vision of Bilfinger in the field of digitalization

- Maintenance mechanical, electrical & instrumentation, scaffolding, insulation & painting
- 2 SABIC operating sites, North Tees and Wilton
- €250m base contract value Q2 2019 to Q2 2023
- Bilfinger UK self deliver all services

Neste refinery Finland. Porvoo



Mobilization of 300+ personnel to Finland

- Turnaround services and projects. Engineer, scope, schedule and execution.
- € 25-30 million from May-June 2020
- Local team supported by group expertise
- Bilfinger Turnaround Concept (BTC) in action

Global Development: secure the future Top line growth | Customer coverage



Ruwais United Arab Emirate



Major Maintenance Framework in Middle East

- Technical services contract replacing major manpower supply agreements in UAE
- Bilfinger secure 2 of 4 lots tendered
- €90 million over seven years from Q4 2019
- · Base to access large scale investment

CF FertilizersUnited Kingdom, Ince / Billingham



Integrated multi-skilled service solution

- Mechanical, scaffolding, insulation and painting maintenance services
- Two sites one aligned improvement trajectory
- €60 million over 3 years from Q1 2020
- Bilfinger UK self deliver all services

ChevronUSA, Offshore, Gulf of Mexico



Contract service expansion

- Industrial and inspection services
- Services to 4 Deepwater platforms
- €35 million over 3 years from Q4 2019
- Contract expanded from corrosion protection to full service

Global Development: secure the future Top line growth | New energy



EDF Hinkley Point

Technologies, United Kingdom



Technology expertise and local delivery

- New Build & Waste Management of a nuclear plant
- Specialist engineering, fabrication and installation
- Strategic supplier for ~300m (Q3 2018 to 2025)
- CO2 reduction by using nuclear power

AVR, Carbon Capture Utilization The Netherlands, Duiven



First industrial scale Carbon capture

- FEED-design and the construction management
- Captures 60,000 CO2 per annum from waste-toenergy generation
- €20 million investment, operational Q3 2019
- Bilfinger industrialize technology

Cryostar LNG stations

Germany, Poland, France, BeNe



Repeat projects across multiple countries

- Turnkey service, safe and reliable
- 50+ Shell LNG stations across Europe powering freight fleets
- ~ € 200,000 per station Q3 2019 Q4 2021
- Unrivalled European coverage to drive efficiency

Operational Excellence: deliver the year (focus 2020) Improve bottom line margins | increase utilization and efficiency I boost execution delivery



Ambition

Excellence in execution performance

Full leverage of IT investments

Successful turnaround of loss making businesses in 2020

Mind-set of continuous improvement fully-embedded



Operational Excellence

- Boost execution
 - Increase efficiency

Leverage internal digital know how (e.g. dashboard)

Set-up for success (checklist, dashboards, training)

- Increase procurement efficiency and effectiveness
- Operational KPIs
- Use KPIs to monitor utilization, capacity planning, efficiency
- Execute transformation plans (e.g. for Technologies)
- Performance culture
- Roll-out lean processes and thinking

Increase recovery and optimize output

Improve incentive scheme to drive teamwork / co-operation

Operational Excellence: deliver the year Bottom line efficiency | Examples (1/2)



Boost execution

Linde-Braskem, La Porte



Initial situation

 Largest project undertaken by Bilfinger in North America – critical to build up phase

Approach

- Set up for Success Earned value focus,
 'A' Team players, strong change mgt
- Additional services brought in-house eliminating interfaces and changes

Improvements

Project 98% complete with delivery and efficiency targets met

Increase efficiency

Total refinery, Antwerp



- Performance issues impacted contract profitability and client relationship
- Training of supervisors I team leads on "lean" basics
- Improvement workshops (e.g. waste walks, tools)

Productivity increase by 35 % + better moral

Operational Excellence: deliver the year Bottom line efficiency | Examples (2/2)



Operational KPIs

RWE, Mühlheim-Kärlich



Initial situation

 Contract for the dismantling of steam generators of Nuclear Power Plant

Approach

- Two processes have been measured daily with KPIs
- Process mapping and standardized work plans

Improvements

Productivity increase of 30% (w/ time and budget)

Performance culture Bilfinger UK entity, Aberdeen



- Margin pressure due to market conditions
- BTOP efficiency drive started in 2017
- Training people on lean methods & thinking
- Encourage the business to drive change bottom-up
- Ownership and accountability

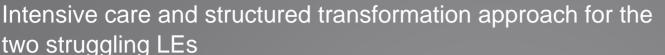
Increased operating margin by 1,9 % (190 bps)

Deep Dive Technologies: individual weaknesses with high impact Dedicated programs identified to secure successful turnarounds



Final exit from conventional power performance projects Focus on Nuclear		Energy & Utilities 45%		Legal Entity 1	\otimes	-
	$\langle \rangle$	Pharma & Biopharma	BiLFINGER	Legal Entity 2	\bigcirc	_
Exit local p/chemical in loss making entity		Petro-chemicals 10% Other industries 10%	Technologies FY 2019 Revenues: €538 m EBITA adj.: -€28 m	Legal Entity 3	\bigcirc	
				Legal Entity 4		Ex-Power unit, still in trans- formation, further restructuring
				Legal Entity 5		Formerly family-owned, changes in leadership, poor execution, process weaknesses

Deep Dive: Technologies







Baseline



Changes impacting 2020

Suffering from legacy projects



New projects with solid stage gate approval process and intensified project control mechanisms. Exit projects/sectors

Operational inefficiencies and costs of poor quality



Dedicated initiatives (lean, PMO, procurement, etc.) established

Significant capability gaps in project delivery



Leadership changed, internal delivery partnerships, PMI qualifications and training

Broad and non-integrated product portfolio



Focus on Pharma, Emissions and Nuclear, exit loss making segments

Weak margin contribution and limited competitiveness



High value markets retained, cost base improved locally and through lower cost outsourcing

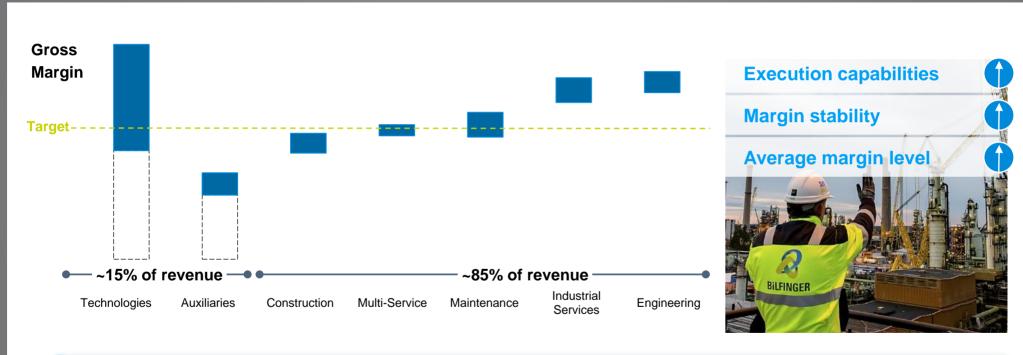
Complex business processes and administration



Standardized tools, streamlined organization set-up with impact on SG&A

Gross Margin Band Width by Activity







Actions to sustainably achieve Gross Margins > 12% in place

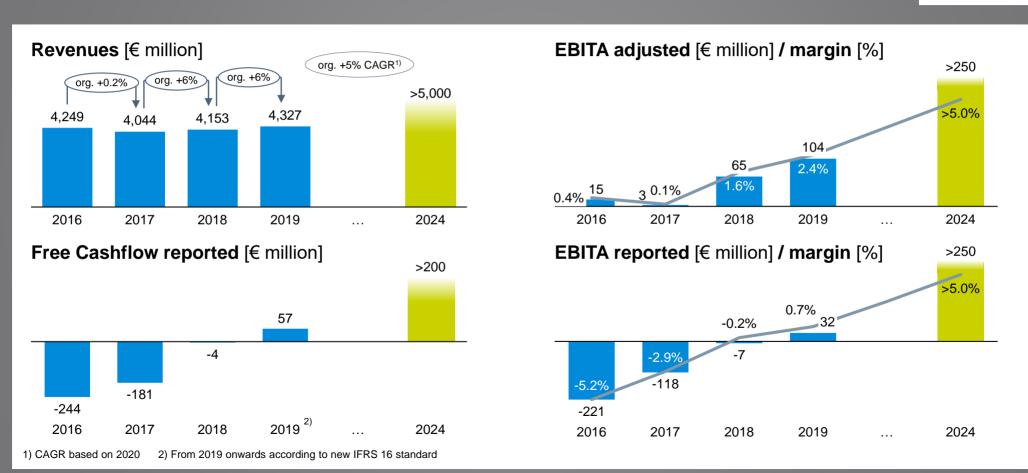


5. Bilfinger Financials



Key Financials – Development since 2016Progress made, but further improvement required





Gross margin improvement and SG&A efficiency will lead to 5% adjusted EBITA margin target by 2021 and in years beyond on a reported level





Gross margin improvement to a margin of ~12% in 2021 and >12% beyond

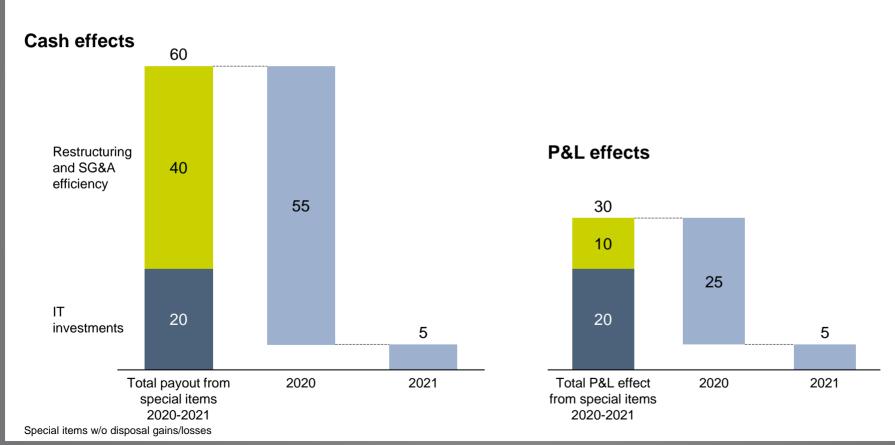
- Execution improvement
- Disciplined hurdle rates for future contracts
- Improved utilization rates

Additional SG&A savings to a ratio of 7.5% in 2020 and to mid-term sustainably of <7.0%

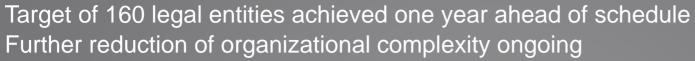
- New organization effective since January 1, 2020
- Negotiations with works council to be completed in Q1 2020
- Full-year savings effective in 2021, significant portion already in 2020
- Continue to reduce legal entities, increase SSC/automation

Special items will phase out in 2021

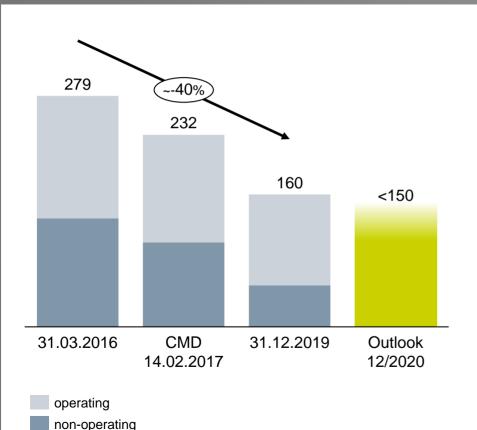




Levers for SG&A efficiency improvement









Current status of legal entity reduction project

Target of reduction to 160 legal entities reached one year earlier than planned



Going forward

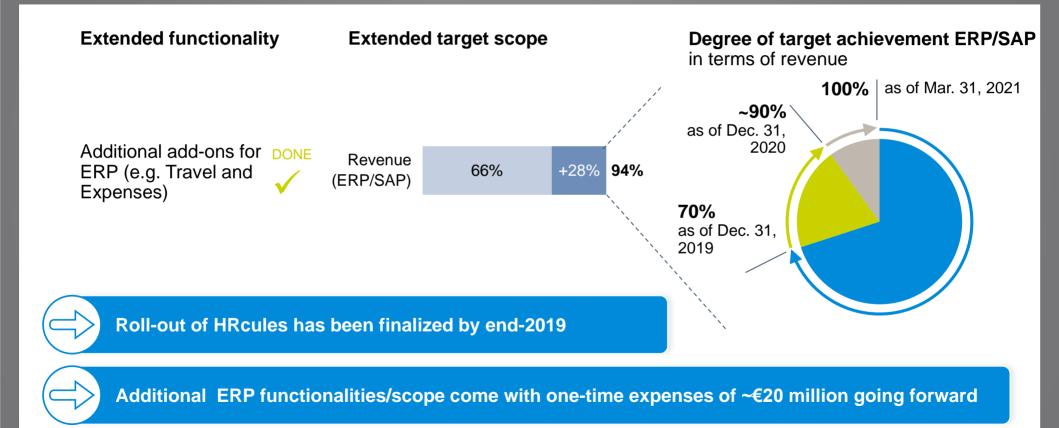
- Consolidation of companies in same markets & regions is ongoing
- In addition, bundling of tasks, e.g. back office activities, in each regional cluster ("lead company concept")
- Implementation of SSC:
 - Germany ✓
 - Austria ✓
 - USA: on the way, to be completed by 2020
 - Netherlands: in preparation, to be completed by 2021



New target set: <150 by 12/2020

Levers for SG&A efficiency improvement Process and system harmonization with substantial program extensions





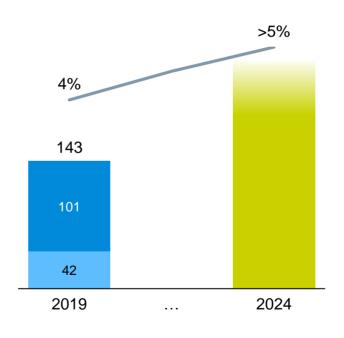
Segment E&M almost at target



Segments E&M Revenues [€ million]



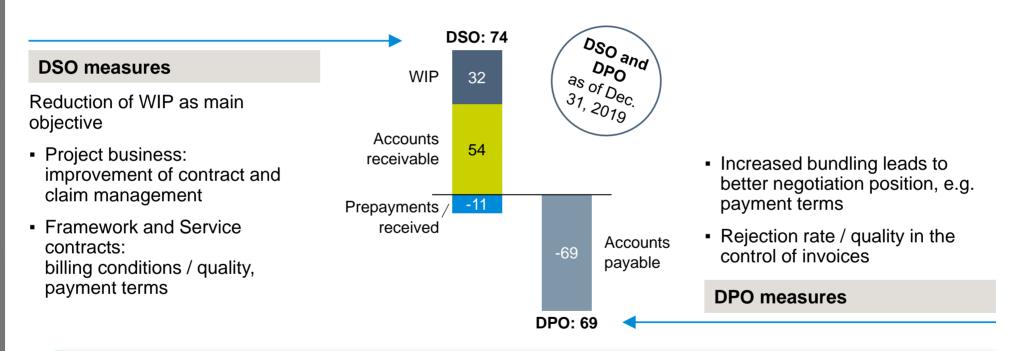
Segments E&M EBITA adj. [€m] / margin [%]



1) CAGR based on 2020 sales

Working capital management Key to higher cash conversion







The working capital incentive system will be further developed towards a quarterly average instead of only year-end figures

A robust financial model deliver predictable shareholder returns



Sustainable revenue growth

Selective organic growth Bolt-on acquisitions

Industry-leading margins

Gross margin improvement SG&A efficiency

Strong cash generation

Asset-light model
Strict working capital management
High free cash flow

Dividend

Bolt-on acquisitions

Low-risk and recurring business with a strong focus on Europe and a diversified customer base

Capital allocation priorities





Financial policy

- Actual rating S&P: BB/outlook stable
- Policy to maintain conservative level of key financial metrics in the range of an intermediate financial risk profile according to S&P:
 - Adjusted net debt / adjusted
 EBITDA: 2.0x < target < 2.5x
 - Adjusted FFO / adjusted net debt: 30% < target < 45%



Intended Dividend Policy

- Floor of €1.00 is confirmed
- Sustainable dividend stream going forward: 40 to 60% of adjusted net profit



M&A Criteria

- EBITA accretive one year after integration
- ROCE exceeds WACC two years after integration
- Asset light with focus on ROCE
- Immediate start of integration



Mid-term ambition: Investment Grade

Focused M&A strategy

Targeted bolt-on acquisitions to complete our regional and technical footprint





Bolt-on M&A priorities:

Core Geographies and

Core Industries with high synergy potential

Sources of funds

Proceeds from 49% Apleona shareholding sale:

≥ €240 million (current book value)

Growing leverage potential given higher cash flows (intermediate financial risk profile according to S&P)



6. Summary



2-4-6 still holds

2 Service Lines, 4 Business Units, 6 Focus Industries



Our ambition

We engineer and deliver process plant performance

Where to play

2 Service Lines

- **E&M** Engineering &

4 Business Units

- E&M North America
- E&M Middle East

6 Focus Industries

- Petrochem
- Oil & Gas

- Chemicals & Pharma &
 - Metallurgy

Success factors



People

Our people, their performance, skills and dedication to reach our goals is our most valuable asset



Assets

We strive to support our customers in delivering superior performance from their assets



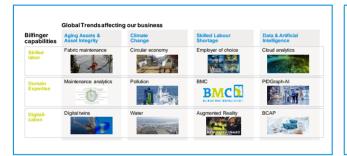
Data

We measure performance by numbers, data and facts

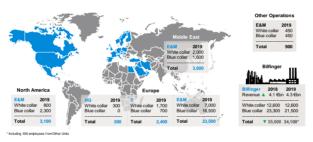
How to win



Global Trends



What we are



What we are aiming for



PREDICTABLE

RELIABLE

SUSTAINABLE

Financial targets 2024





>5 €bn

EBITA

margin reported sustainably min.



ROCE



Free Cash Flow

reported

>200

€m

i.e. organic growth of ~5% CAGR from 2020 onwards











Investment Grade (mid-term perspective)

Sustainable dividend stream going forward Policy: 40 to 60% of adjusted net profit

Note: All targets on organic base, ROCE: Capital Employed including Apleona book value



WE CREATE. WE CARE. WE CAN. WE MAKE IT WORK.